**FILED** March 12, 2024 INDIANA UTILITY **REGULATORY COMMISSION** 

#### STATE OF INDIANA

#### INDIANA UTILITY REGULATORY COMMISSION

VERIFIED PETITION OF SOUTHERN INDIANA GAS AND	)	
ELECTRIC COMPANY D/B/A CENTERPOINT ENERGY	)	
INDIANA SOUTH ("CEI SOUTH") FOR (1) AUTHORITY TO	)	
MODIFY ITS RATES AND CHARGES FOR ELECTRIC	)	
UTILITY SERVICE THROUGH A PHASE-IN OF RATES, (2)	)	
APPROVAL OF NEW SCHEDULES OF RATES AND	)	
CHARGES, AND NEW AND REVISED RIDERS,	)	
INCLUDING BUT NOT LIMITED TO A NEW TAX	)	
ADJUSTMENT RIDER AND A NEW GREEN POWER	)	
RIDER (3) APPROVAL OF A CRITICAL PEAK PRICING	)	
("CPP") PILOT PROGRAM, (4) APPROVAL OF REVISED	)	
DEPRECIATION RATES APPLICABLE TO ELECTRIC	)	CATION NO. 45000
AND COMMON PLANT IN SERVICE, (5) APPROVAL OF	)	<b>CAUSE NO. 45990</b>
NECESSARY AND APPROPRIATE ACCOUNTING RELIEF,	)	
INCLUDING AUTHORITY TO CAPITALIZE AS RATE	)	
BASE ALL CLOUD COMPUTING COSTS AND DEFER TO	)	
A REGULATORY ASSET AMOUNTS NOT ALREADY	)	
INCLUDED IN BASE RATES THAT ARE INCURRED FOR	)	
THIRD-PARTY CLOUD COMPUTING ARRANGEMENTS,	)	
AND (6) APPROVAL OF AN ALTERNATIVE	)	
REGULATORY PLAN GRANTING CEI SOUTH A WAIVER	)	
FROM 170 IAC 4-1-16(f) TO ALLOW FOR REMOTE	)	
DISCONNECTION FOR NON-PAYMENT	ĺ	

#### INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

**REDACTED PUBLIC'S EXHIBIT NO. 1** 

PUBLIC TESTIMONY OF OUCC WITNESS MICHAEL D. ECKERT

**MARCH 12, 2024** 

Respectfully submitted,

T. Jason Haas

**Deputy Consumer Counselor** 

Attorney No. 34983-29

# TESTIMONY OF OUCC WITNESS MICHAEL D. ECKERT CAUSE NO. 45990 SOUTHERN INDIANA GAS AND ELECTRIC COMPANY D/B/A CENTERPOINT ENERGY INDIANA SOUTH

#### I. <u>INTRODUCTION</u>

- 1 Q: Please state your name, business address, and employment capacity.
- 2 A: My name is Michael D. Eckert, and my business address is 115 West Washington
- 3 Street, Suite 1500 South, Indianapolis, Indiana, 46204. I am the Director of the
- 4 Electric Division for the Indiana Office of Utility Consumer Counselor ("OUCC").
- 5 My qualifications are set forth in Appendix A of this document.

#### II. PURPOSE OF TESTIMONY

#### 6 Q: What is the purpose of your testimony?

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A: I testify regarding the OUCC's evaluation and analyses of Southern Indiana Gas and Electric Company d/b/a CenterPoint Energy Indiana South's ("Petitioner," "CEI South," or "Company") revenue requirement requests contained in its case-in-chief. I identify and address the OUCC's concerns related to affordability, risk assessment, and storm response. I also address the "Five Pillars" of affordability, reliability, resiliency, stability, and environmental sustainability and explain how cost trackers are shifting the risk of operating expense increases and capital expenditures from the Company to ratepayers. Additionally, I introduce the OUCC's witnesses and provide an overview of their testimony. I also explain and support specific adjustments and recommendations regarding certain CEI South

1		requests for fuel cost, fuel inventory, Culley 3 outage capital expenditures
2		securitization expense, and amortization expense.
3		The OUCC recommends the Indiana Utility Regulatory Commission ("IURC"
4		or "Commission"):
5 6 7 8		1) Reject CEI South's requested annual rate increase of \$118.757 million. As explained by OUCC witness Brian Latham, the OUCC's analysis shows Petitioner has justified an increase of \$33.120 million. This is largely due to capital projects that have received IURC preapproval as allowed by state law;
9 10 11		2) Reject Petitioner's requested 10.4% authorized return on equity ("ROE"), and approve a 9.00% ROE as set forth by OUCC witness Shawn Dellinger and modified in my testimony below;
12 13 14 15		3) Reduce Mr. Dellinger's 9.00% ROE by an additional 20 basis points due to continued issues with CEI South's reliability, customer satisfaction, and challenges the OUCC has faced in conducting its analysis of Petitioner's requests, as I will explain;
16 17 18		4) Deny Petitioner's proposed increases to its monthly customer charges for residential and small business customers, as explained by OUCC witness David Dismukes.
19 20 21		5) Continue the current agreement which allows the OUCC and intervenors to file Fuel Adjustment Charge ("FAC") testimony 35 days after CEI South files its petition and testimony;
22 23		<ol> <li>Approve modifications to certain depreciation rates as recommended by OUCC witness David Garrett; and</li> </ol>
24 25		7) Approve the recommendations and proposals of the OUCC's additional witnesses.
26 27	Q:	Please describe the review and analysis you conducted to prepare your testimony.
28	A:	I reviewed CEI South's petition and prefiled testimony in this proceeding. I also
29		read relevant Commission Orders and reviewed Petitioner's workpapers and its
30		Minimum Standard Filing Requirements. I submitted data requests ("DR") and
31		reviewed Petitioner's responses to the OUCC's and Intervenors' DRs. I examined

1 pertinent sections of Title 8 of the Indiana Code and Title 170 of the Indiana 2 Administrative Code. 3 In addition, I reviewed the consumer comments submitted in this Cause and 4 attended the Commission's February 29, 2024, public field hearing in Evansville, 5 Indiana. 6 Q: To the extent you do not address a specific issue, item or adjustment, should 7 that be construed to mean you agree with CEI South's proposal for that item? 8 A: No. Excluding any specific issues, items, adjustments, or amounts regarding CEI 9 South's proposal from my or any other OUCC witness's testimony is not an 10 indication of approval. Rather, the scope of my and other OUCC witnesses' 11 testimony is limited to the specific items addressed. III. **OUCC WITNESSES** 12 Please introduce the OUCC's witnesses in this Cause. Q: 13 A: The following OUCC witnesses provide testimony on the following issues: 14 Mr. Brian Latham sponsors the OUCC's overall revenue requirement 15 recommendation and testifies regarding revenue requirement adjustments. Mr. 16 Latham incorporates the impact of the other OUCC witnesses' recommendations 17 in his revenue requirement calculations. Mr. Latham presents the OUCC's capital 18 structure analysis and recommends a 6.29% weighted average cost of capital 19 ("WACC") that includes the ROE OUCC witness Dellinger recommends. In 20 addition, he calculates the OUCC's depreciation expense and recommended 1 accumulated depreciation using Mr. Garrett's proposed depreciation rates.
2 (Public's Exhibit No. 2)

Mr. Kaleb Lantrip addresses CEI South's request to embed in base rates Petitioner's Clean Energy Cost Allocation ("CECA"); Transmission, Distribution, and Storage System Improvement Charge ("TDSIC"); and Reliability Cost and Revenue Adjustment ("RCRA") investments. Mr. Lantrip also recommends the Commission deny Petitioner's request to include approximately \$219,000 of costs related to the CECA's Urban Living Research Center ("ULRC"). In addition, he recommends Petitioner's TDSIC project costs placed in rate base be limited to the amounts approved in the TDSIC rider plan updates. The OUCC recommends Petitioner's TDSIC recovery be limited to the projects' actual investment costs when compared to Petitioner's current projected estimates. Mr. Lantrip also discusses CEI South's affiliate company arrangements with CenterPoint Energy Service Company, LLC ("CenterPoint Shared Services") and Vectren Utility Holdings, Inc ("VUH"). (Public's Exhibit No. 3)

Ms. Brittany Baker addresses Petitioner's adjustments to payroll expenses, including incentive benefits, and deferred Medicare tax liability. She recommends the Commission: 1) deny Petitioner's requested competitive pay adjustment; and 2) deny Petitioner's requested \$1,737,007 in deferred Medicare tax liability. (Public's Exhibit No. 4)

Mr. Jason Compton recommends: 1) rate case expense be shared equitably between shareholders and ratepayers because shareholders will benefit from new rates; 2) an adjustment to sponsorship expense; 3) removal of CEI South's Information Technology investment from and related O&M expenses from the revenue requirement; and 4) denial of CEI South's requested accounting treatment for cloud computing arrangement costs. In addition, Mr. Compton provides insight into his experience reviewing CEI South's case-in-chief. (Public's Exhibit No. 5)

Ms. Margaret Stull addresses CEI South's proposals regarding: 1) a Tax Adjustment Rider ("TAR"); 2) recovery of a return on any increase or decrease to the balance of the tax regulatory asset related to corporate alternative minimum taxes ("CAMT") occurring between rate cases; 3) rate increase implementation before the start of the Company's forward-looking test year; 4) implementation of interim rate increases between Phases 2 and 3 to reflect projected rate base additions; and 5) process for implementing rates in each phase of the proposed rate increase. Ms. Stull discusses the OUCC's concerns regarding CEI South's presentation of its accounting schedules and revenue requirement in its case-inchief, including the lack of evidence provided to support Petitioner's requests and

1 CEI South's non-compliance with Commission General Administrative Orders 2 ("GAO") 2013-05 and 2015-05. (Public's Exhibit No. 6) 3 Ms. Cindy Armstrong addresses several environmental-compliance-cost-related 4 rate base items and operation and maintenance ("O&M") expenses CEI South 5 includes in its rate request, including 1) emission allowance inventory; 2) test year emission allowance expense; 3) the Culley East Ash Pond Closure by Removal 6 7 ("CBR") Project costs; 4) additional costs CEI South incurred with respect to the 8 Urban Living Research Center ("ULRC"); 5) unexplained land acquisitions around 9 the A.B. Brown Generating Plant; 6) and CEI South's adjustment to decrease test year Integrated Resource Planning ("IRP") expense. (Public's Exhibit No. 7) 10 11 Mr. Brian Wright discusses CEI South's Green Energy Rider ("Rider GE") and 12 Aggregation Demand Response Rider ("Rider ADR") proposals and recommended 13 changes to Rider GE and associated tariff language that are needed to ensure the 14 program does not negatively affect affordability for ratepayers. Mr. Wright recommends the denial of Rider ADR based on the lack of basic, critical 15 16 information on how the program will function. (Public's Exhibit No. 8) 17 Mr. Greg Krieger analyzes CEI South's capital investment request and discusses 18 how project managers and project engineers distinguish between capital investment 19 and maintenance costs. Mr. Krieger explains how an approved prudent capital 20 investment may not be prudent in practice and recommends a \$169.4 reduction to 21 the Steam Production Plant costs. (Public's Exhibit No. 9) 22 **Mr. Shawn Dellinger** recommends a return on equity of 9.00% for the Company. 23 (Public's Exhibit No. 10) 24 Mr. David Garrett applies his professional expert judgment to his actuarial plant 25 analysis to statistically analyze CEI South's depreciable assets and develop 26 reasonable depreciation rates and annual accruals. Specifically, Mr. Garrett 27 recommends the Commission: 1) remove \$1.6 million in contingency costs; 2) 28 adjust Transmission and Distribution ("T&D") service lives which reduces 29 depreciation expense by \$2.1 million; and 3) adjust net salvage rates for several 30 T&D accounts by \$1.4 million. (Public's Exhibit No. 11) 31 **Dr. David Dismukes** addresses Petitioner's proposed allocated cost of service 32 study, revenue distribution, rate design, rate adjustment proposals, critical peak 33 pricing, and related tracker mechanisms. He recommends CEI South's current 34 residential and small commercial customer charges remain unchanged. (Public's 35 Exhibit No. 12) 36 Ms. April Paronish discusses CEI South's remote disconnection proposal, bill 37 issues, and certain aspects of Petitioner's critical peak pricing proposal. (Public's

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Exhibit No. 13)

<u>Customer Comments.</u> The OUCC is submitting more than 2,300 written customer comments that were received conveying outrage and concerns about this proceeding as Public's Exhibit No. 14. These include letters and resolutions from elected officials and local governmental entities within Petitioner's electric service territory.

#### IV. FIVE PILLARS

## 6 Q: What are the "Five Pillars" as they relate to utility service?

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7 A: The Five Pillars were identified by the Indiana 21st Century Energy Policy
8 Development Task Force and codified at Ind. Code § 8-1-2-0.6. The Five Pillars
9 are reliability, affordability, resiliency, stability, and environmental sustainability.

#### Q: How does Indiana state policy on the "Five Pillars" apply to this request?

The Indiana General Assembly enacted two separate policy statements regarding utility service in Indiana. The first policy was passed in 2016 recognizing affordability and encouraged investment in infrastructure "while protecting the affordability of utility services for present and future generations of Indiana citizens." This was codified as Ind. Code § 8-1-2-0.5. In the midst of many rate increases (*See* Table MDE-1), the Indiana General Assembly passed an additional policy statement in 2023. Ind. Code § 8-1-2-0.6 requires that decisions concerning Indiana's electric generation resource mix, energy infrastructure, and electric service ratemaking constructs consider reliability, affordability, resiliency,

<sup>&</sup>lt;sup>1</sup> Ind. Code § 8-1-2-0.5: The general assembly declares that it is the continuing policy of the state, in cooperation with local governments and other concerned public and private organizations, to use all practicable means and measures, including financial and technical assistance, in a manner calculated to create and maintain conditions under which utilities plan for and invest in infrastructure necessary for operation and maintenance while protecting the affordability of utility services for present and future generations of Indiana citizens. (emphasis added)

stability, and environmental sustainability, referred to as the "Five Pillars of Electric Utility Service." One of those Pillars is affordability.

Increased utility costs and investments continue to place upward pressure on customer bills. It is, therefore, imperative the Commission carefully scrutinize utility requests to approve only what is justifiable as reasonably necessary, at a prudent cost, and at a level of service quality providing a reasonable value to the customer. It is also critical to factor customer affordability into the accounting treatment a utility seeks, the timing of rate increases and project requests, and prioritization of projects and expenses.

#### Q: Did CEI South address the "Five Pillars" in its testimony?

11 A: Yes. CEI South witnesses Richard C. Leger, Matthew A. Rice, F. Shane Bradford, 12 and Stephen R. Rawlinson addressed various attributes of the Five Pillars, although 13 the Company does not consistently balance them in its decision making.

#### Q: Does Witness Leger discuss all Five Pillars?

Yes. Witness Leger discusses the Five Pillars but also asserts this case presents a "perfect example" of how the Five Pillars can "conflict" with one another. He states: "the financial driver in this case is nearly \$1 billion in additional rate base during the test year; more than 75% (CT [combustion turbine] Project of \$334 million and Posey Solar of \$429 million) of that investment is represented by these two projects."<sup>2</sup>

#### Q. Do you agree there is a conflict?

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<sup>&</sup>lt;sup>2</sup> Petitioner's Exhibit No. 1, Direct Testimony of Richard C. Leger, p. 13, ll. 24 - 30.

No. The pillars are each independently and equally important and not mutually inconsistent. Recognizing this, the General Assembly directed the IURC to balance them in its decisions. Mr. Leger seems to be characterizing it as a conflict to argue it is impossible to honor the other four pillars and try to stay affordable. Rather, we need to temper the other four with attention to affordability. Otherwise, there is no limit on what a utility can spend to satisfy the four other pillars. An analogous question would be when is insurance a reasonable expense and when does it become unaffordable?

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The implementation of the Five Pillars does not exist in isolation limited to a siloed, independent analysis of each utility petition. The entire customer bill must be taken into account throughout the ratemaking process so that the necessary balancing of the pillars considers all charges. While preapproved investments may be recoverable as priorities, what the Petitioner seeks in this rate case remains subject to adjustments that take into account the cumulative impact of all components of revenue (including trackers) so that the Commission's final order complies with the Five Pillars.

#### V. <u>AFFORDABILITY</u>

- 17 Q: Does the OUCC have concerns about the affordability of CEI South's rate 18 request? A: 19 Yes. These concerns are consistent with the Indiana General Assembly's declared 20 policy. 21 How must affordability be considered? Q: 22 In Ind. Code § 8-1-2-0.5, the Indiana General Assembly declared it to be the State's A:
- policy to recognize the importance of utility service affordability for present and

future generations.<sup>3</sup> Consistent with this statute, affordability should be protected as utilities invest in the infrastructure necessary for system operations, maintenance, and reliability. While federal environmental regulations have increased certain generation costs in the last decade, and independent system operator requirements have been added, affordability is an issue that must be considered in balancing all investment decisions to assure approved spending parameters are affordable and remain affordable.

In recognizing affordability, the Commission is charged with examining all aspects of ratemaking related to cost recovery, revenue requirements, and accounting treatments, without losing sight of the financial impact upon ratepayers while continuing to provide safe, compliant, and reliable utility systems. The Commission has been given statutory discretion that may be exercised to alleviate the financial burdens on ratepayers without impacting the utility's ability to maintain safe and compliant systems and earn a reasonable profit.

Consistent with the General Assembly's stated policy, the Commission should only approve necessary and reasonable requests for CEI South to provide service at reasonable prices and take steps to moderate the imposition of higher rates, including rates that will unreasonably escalate over time. In recognizing the

<sup>&</sup>lt;sup>3</sup> IC 8-1-2-0.5 Operation and maintenance; affordability of utility services (Indiana State policy to promote utility investment in infrastructure while protecting affordability of utility service).

Sec. 0.5. The general assembly declares that it is the continuing policy of the state, in cooperation with local governments and other concerned public and private organizations, to use all practicable means and measures, including financial and technical assistance, in a manner calculated to create and maintain conditions under which utilities plan for and invest in infrastructure necessary for operation and maintenance while protecting the affordability of utility services for present and future generations of Indiana citizens. As added by P.L.104-2016, SEC.1.

1 importance of affordability, examining cost allocation, prioritization, and spreading 2 cost recovery over longer periods of time could help address the financial impacts 3 upon customers. 4 Q: Has the Commission addressed affordability in recent orders? 5 A: Yes. The Commission's most recent order in a major rate case was issued on 6 February 14, 2024, in approving new base rates and charges for Indiana American 7 Water Company. The Order states: 8 Affordability is always an important consideration for the 9 Commission when establishing just and reasonable rates. 10 Affordability is an ongoing concern for all consumers in the State of 11 Indiana. However, our role in addressing this concern is not to reach 12 a conclusion as to whether the rates approved herein are 13 "affordable" for each and every customer, particularly given the 14 difficulty in defining affordability in general and for the many diverse customers and communities Indiana American serves.<sup>4</sup> 15 Does Mr. Bradford testify that CenterPoint's Generation Transition Plan is 16 Q: 17 consistent with affordability? Mr. Bradford identifies operating expense savings. <sup>5</sup> He does not address the impact 18 A: 19 of capital investment earnings and operating revenues upon affordability. 20 Q: Does CEI South's case-in-chief include proposals under the guise of trying to 21 minimize the impact on affordability that do not advance this objective? 22 A: Yes. Mr. Leger testifies CEI South intends to implement measures<sup>6</sup> to address 23 affordability and minimize costs. However, upon examination, these items ring 24 hollow and are insufficient to minimize costs, especially when considering prior 25 Commission rulings, other utilities' treatment of these issues, and Petitioner's long-

<sup>&</sup>lt;sup>4</sup> Cause No. 45870, Commission Order, dated February 14, 2024, p. 105.

<sup>&</sup>lt;sup>5</sup> Petitioner's Exhibit No. 7, Direct Testimony of F. Shane Bradford, p. 11, 1. 13 – p. 12, 1. 15.

<sup>&</sup>lt;sup>6</sup> Leger Direct, p. 14, l. 21 – p. 16, l. 1.

- 1 time status as the state's most expensive regulated electric utility for customers. Mr.
- 2 Leger's list includes:

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- Requesting an ROE of 10.4%, with its ROE expert recommending 10.6%;
- Using the Average Service Life depreciation method to lower the revenue
   requirement by approximately \$12.5 million, as opposed to the Equal Life
   Group methodology;
- Crediting 100% of the sales margins from the Wholesale Power Market to customers;
  - Operating savings from new wind and solar projects since they do not require a purchased fuel source to generate electricity and require lower O&M. Additionally, customers will benefit from various tax credits and renewable energy credits generated by the solar and wind resources; and
  - Operating, maintenance, and fuel cost savings from the retirements of A.B. Brown and Warrick Unit 4.
- Why are CEI South's proposals requesting an ROE of 10.40% and implementing the ALG depreciation methodology insufficient?
- 17 In recent electric investor owned utility ("IOU") cases, the Commission in A: 18 contested cases and settlement agreements has either authorized or approved 19 agreements authorizing electric IOUs to utilize return on equity rates in the range 20 of 9.70% to 9.90%. Regarding the ALG depreciation methodology, CEI South 21 proposed and implemented depreciation rates utilizing ALG in its last electric rate 22 case (Cause No. 43839). In addition, in Duke Energy Indiana's ("DEI") last rate 23 case (Cause No. 45235), the Commission ordered DEI to utilize the ALG 24 depreciation method and has accepted agreements allowing utilities to utilize the 25 ALG methodology.
- Q: Why is CEI South's proposal to credit 100% of the sales margins from the Wholesale Power Market to customers insufficient?

1	A:	Midcontinent Independent System Operator ("MISO") plays the primary role in
2		conducting off-system sales of CEI South's excess generation, with CEI South's
3		retail ratepayers paying the MISO administrative fees for this service. As a MISO
4		market participant, CEI South is required to offer all of its available electricity
5		produced by its generating facilities into the MISO Market. An Off System Sale
6		("OSS") automatically occurs when the amount of CEI South generation for an
7		hour exceeds the amount of system power consumed by its retail customers.
8		Therefore, CEI South's OSS transactions are completed solely by MISO. In
9		addition, CEI South is the only electric IOU in Indiana that does not flow 100% of
10		the credit back to consumers.
11 12	Q.	Do any factors limit the OUCC's ability to review certain aspects of Petitioner's request?
13	A.	Yes. The CT Project and Posey Solar Project have been preapproved in previous
14		Commission cases as allowed by statute. Ind. Code § 8-1-8.8-12(d) states the
15		Commission "shall" allow a regulated utility to recover costs for these projects if
16		the utility provides "substantial documentation" showing the costs to be reasonable
17		and necessary.
18 19 20	Q:	Why are the proposed fuel savings from the implementation of new wind and solar projects and the exclusion of operating, maintenance, and fuel cost from the retirements of A.B. Brown and Warrick Unit 4 insufficient?
21	A:	These cost savings would be implemented regardless of whether this rate case was
22		filed. When a utility retires a plant and/or places a new plant in service, operating
23		expenses, including fuel, will be adjusted to reflect the new costs including any cost
24		decreases and/or increases.
25	Q:	How does the issue of affordability tie into CEI South's current rate request?

CEI South is requesting an annual revenue increase of \$118.757 million after all three phases. After rates are increased in this Cause, CEI South will continue to also implement rider rates that may or may not change rates quarterly, bi-annually, and annually through the FAC (Rider A), Demand Side Management Adjustment (Rider B) ("DSMA"), CECA (Rider C), Environmental Cost Adjustment ("ECR") (Rider E), Securitization of Coal Plants ("SCP") (Rider F), Securitization Rate Reduction ("SRR") (Rider G), Securitization ADIT Credit ("SAC") (Rider H), MISO Cost and Revenue Adjustment ("MCRA") (Rider I), Reliability Cost and Revenue ("RCRA") (Rider J), TDSIC (Rider K), and CEI South's proposed Tax Rider. I further discuss the impact of the current riders below in Section IX, "Current Rider Impact."

In addition, CEI South recently requested and received Commission approval for three new generation projects, a securitization request, and amendments to Purchase Power Agreements ("PPA") in five separately docketed proceedings. More specifically, CEI South received approval for the following projects and agreements: 1) A.B. Brown CT (Cause No. 45564); 2) Pike County Solar Project (Cause No. 45754); 3) New Wind Generation (Cause No. 45836); 4) Vermillion Solar and Warrick Solar PPAs (Cause No. 45839); and 5) Securitization (Cause No. 45722), and the cumulative residential impact is \$49.16 to a monthly residential bill for customers using 1,000 kWh identified in Table MDE -1. All but the cost of the CPCN for New Wind Generation (Cause No. 45836) are being

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<sup>&</sup>lt;sup>7</sup> CEI South Financial Exhibit No. 20, Schedule A-1, Line 8.

considered in this rate case.

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#### 2 TABLE MDE-1

			Estimated Monthly Bill
	<u>Date</u>	<b>Description</b> of	<b>Impact</b> (1,000
Cause No.	Approved	Request	kWh/mo.)
45564	June 28, 2022	CPCN for A.B.	\$23.00
		Brown	
		Combustion	
		Turbines	
45722	January 4, 2023	Securitization	(\$5.00)
45754	January 11,	CPCN for Pike	\$6.00
	2023	County Solar	
		Project	
45839	May 30, 2023	Amendments to	\$5.30
		Vermillion Solar	
		and Warrick Solar	
		PPAs	
		Subtotal	\$29.30
45836	June 6, 2023	CPCN for New	\$19.86
		Wind Generation	
		Total	\$49.16

# 3 Q: Does the OUCC have specific overarching concerns about this particular rate request?

Yes. Individual OUCC witnesses make recommendations on CEI South's specific issues or requests. The OUCC and the comments received from more than 2,300 ratepayers raise serious concerns about the immediate financial impacts of these requests.

A major, additional concern is CEI South's ranking among regulated Indiana electric utilities for the magnitude of its monthly residential bills. In the Commission's most recent "Electricity Residential Bill Survey," CEI South ranks highest for a monthly bill at 1,000 kWh. Unfortunately for ratepayers, CEI South

or Vectren has ranked highest for this metric for 13 consecutive years, with each survey from 2011 to 2023 showing Petitioner had the highest such bill among all electric utilities under the Commission's jurisdiction.<sup>8</sup>

The Commission is charged with the task of balancing the interests of the utilities with the interests of ratepayers. The OUCC understands the critical need for Indiana to have financially sound utilities that can provide reliable and resilient services at reasonable prices. It is also crucial the Commission balance the Five Pillars. Reliability and resilience are vitally important, and I would argue they have been since the inception of regulation. The same applies to replacement of aging infrastructure. Rates have always been set with these core principles in mind, and in the last decade, state policy has been updated to ensure these principles continue. However, the Indiana General Assembly has set parameters demonstrating it did not intend for regulated utilities to receive blank checks. The OUCC has presented testimony outlining ways the utilities' requests can be tempered without compromising the Five Pillars.

The requested relief in this docket would undoubtedly reduce risks for Petitioner and its shareholders, yet there is no recognition of this reduced risk in a lower proposed ROE. <sup>9</sup> The Commission has an opportunity to review CEI South's

<sup>8</sup> https://www.in.gov/iurc/energy-division/electricity-industry/electricity-residential-bill-survey/

<sup>&</sup>lt;sup>9</sup> See PSI Energy, Inc., 2004 Ind. PUC LEXIS 150, at \*145. See also In re S. Ind. Gas & Elec. Co., Cause No. 43839, 289 P.U.R.4th 9 (Apr. 27, 2011), where the Commission denied Vectren's proposed increased ROE. "We do consider the effect tracking mechanisms have in reducing risk in order to ensure that these reduced risks are properly reflected in Vectren South's cost of equity."

requests in whole, to say "no" to some, and to limit others while making clear the standards CEI South should meet.

### VI. <u>RELIABILITY, RESILIENCY, AND STABILITY</u>

3 4	Q:	Has CEI South made investments in its infrastructure in an attempt to improve and ensure its reliability, resiliency, and stability?
5	A:	Yes. Reliability, resiliency, and stability are three of the Five Pillars which must be
6		considered. Mr. Rawlinson attempts to address these issues in his testimony. As
7		part of his discussion, Mr. Rawlinson talks about CEI South's two TDSIC plans
8		and how investments under these plans address reliability and resiliency. 10
9	Q:	Has CEI South implemented two TDSIC plans?
10	A:	Yes. CEI South's first TDSIC plan was approved by the Commission in Cause
11		Number 44910 and was a seven-year plan (2017-2023) at a projected cost of \$446.5
12		million. <sup>11</sup> CEI South's second TDSIC plan was approved by the Commission in
13		Cause Number 45894 and is a five-year plan (2024–2028) at a projected cost of
14		\$454 million. 12 It is important to note that the TDSIC statute (Ind. Code ch 8-1-39)
15		allows tracker recovery for 80% of these costs and expenses, while allowing the
16		remaining 20% to be recovered through base rates.
17	Q:	Has CEI South's reliability improved over the last five years?
18	A:	No. Mr. Rawlinson provides a chart (Figure SRR-4) <sup>13</sup> in his testimony showing
19		Reliability Indices (SAIFI, SAIDI, and CAIDI <sup>14</sup> ) without Major Event Days for the

<sup>&</sup>lt;sup>10</sup> Petitioner's Exhibit No. 4, Direct Testimony of Stephen R. Rawlinson, pp. 17-20.

<sup>&</sup>lt;sup>11</sup> Rawlinson Direct, p. 5.

<sup>&</sup>lt;sup>12</sup> Rawlinson Direct, p. 6.

<sup>&</sup>lt;sup>13</sup> *Id.*, p. 29.

<sup>&</sup>lt;sup>14</sup> SAIFI: System Average Interruption Frequency Index

SAIDI: System Average Interruption Duration Index

CAIDI: Customer Average Interruption Duration Index

period 2018 through 2022, which is included below. This chart shows there has been no significant cumulative improvement over the five-year period. In fact, this chart shows the reliability metrics regressed in 2022, to their highest despite showing improvement in 2020 and 2021.

Reliability excluding MEDs and planned outages 120 1.2 100 90.8 85.3 92.8 80 0.8 0.82 78.4 minutes 69.7 60 SAIDI (left axis) CAIDI (left axis) 40 0.4 SAIFI (right axis) 20 0 0.0 2018 2019 2020 2021 2022

Figure SRR-4 - Reliability Indices without MEDs

Q: Has there been any significant change in CEI's reliability metrics excluding Major Event Days?
 A: No. Despite CEI South receiving regulatory approval to invest more than \$400

No. Despite CEI South receiving regulatory approval to invest more than \$400 million in transmission and distribution projects through its TDSIC Plan 1 (Cause No. 44910), its reliability metrics (SAIFI, SAIDI, and CAIDI without Major Event Days), as shown above, did not demonstrate cumulative improvement in 2022, when compared to 2018.

#### VII. <u>ENVIRONMENTAL SUSTAINABILITY</u>

#### Q: What is environmental sustainability?

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1 A: In general, environmental sustainability of electric utility service refers to efforts 2 reducing air, water, and other environmental impacts of energy production, 3 distribution, transportation, and utilization. Energy systems and resources can 4 maintain current operations and facilitate the transition to renewable energy or other 5 carbon-neutral energy without jeopardizing the energy needs or climate 6 environment for future generations. Environmental sustainability is included 7 among the Five Pillars. 15 8 Has CEI South retired coal-fired assets while receiving Commission approval Q: for renewable energy projects? 10 Yes. Petitioner has retired A.B. Brown Generating Units 1 and 2, Warrick Unit 4, A: 11 and Culley Unit 2, which were all coal-fired generating units. The Company intends 12 to retire its remaining coal-fired generating unit (Culley Unit 3) in 2033. To replace 13 this generation, CEI South sought and received Commission approval to build new 14 CT peaking units at the AB Brown site (Cause No. 45564), the Pike County Solar 15 Project (Cause No. 45754), and a new wind farm (Cause No. 45836). In addition, 16 CEI South also received PPA approvals for the Vermillion Solar and Warrick Solar 17 projects. CEI South's planning determined the window in which this transition will

#### VIII. **CUSTOMER SATISFACTION**

occur, but its relative brevity places a financial burden on ratepayers.

19 O: Have you reviewed public and confidential data regarding CEI South's 20 customers' satisfaction levels?

21 Yes. I reviewed public and confidential J.D. Power Customer Satisfaction surveys A: 22

regarding CEI South. Public J.D. Power information on Overall Residential

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<sup>&</sup>lt;sup>15</sup> I.C. § 8-1-2-0.6(5).

1		Customer Satisfaction snows CenterPoint, i.e., CEI South, has ranked fast of 10"
2		out of the 16 utilities in the "Midwest Region" "Midsized Segment" in four of the
3		last five years (2019-2023). The one exception was in 2020 when CEI South was
4		ranked 15 <sup>th</sup> out of 16 utilities <sup>16</sup> .
5 6	Q:	Did you review the confidential J.D. Power Surveys for the fourth quarter of 2021, 2022, and 2023?
7	A:	Yes. Additional information on the confidential J.D. Power Survey rankings is
8		included in Confidential Attachment MDE – 1, MDE – 2, and MDE – 3.
9	Q:	Did you attend the IURC's Public Field Hearing in this Cause?
10	A:	Yes. I attended the February 29, 2024, field hearing in Evansville. Indiana. More
11		than 800 people attended the hearing's afternoon and evening sessions, with 78
12		people testifying. This was the largest field hearing participation the Commission
13		has experienced in many years, in terms of attendance, the number of speakers, and
14		length. A variety of issues were shared and discussed, but most consumers'
15		comments focused on CEI South's lengthy history of high rates, and the hardships
16		consumers face as a result.
17	Q:	Are you aware of opposition to Petitioner's request from elected officials?

 $^{16} \quad 2019: \quad https://www.jdpower.com/business/press-releases/2019-electric-utility-residential-customer-satisfaction-study$ 

2020: https://www.jdpower.com/business/press-releases/2020-electric-utility-residential-customer-satisfaction-study

2021: https://www.jdpower.com/business/press-releases/2021-electric-utility-residential-customer-satisfaction-study

2022: https://www.jdpower.com/business/press-releases/2022-electric-utility-residential-customer-satisfaction-study

2023: https://www.jdpower.com/business/press-releases/2023-electric-utility-residential-customer-satisfaction-study

1 A: Yes. The Mayor of Evansville and the President of the Vanderburgh County Board 2 of Commissioners were the first speakers at the Commission's February 29, 2024, 3 public field hearing, with additional local officials attending and speaking. In 4 addition, the OUCC has received resolutions and comments from local 5 governmental bodies opposing Petitioner's request, and a letter from State Senator 6 Vaneta Becker in opposition. The OUCC has included them with the consumer 7 comments in Public's Exhibit No. 14. 8 Have you reviewed customer bill surveys comparing the monthly impact of Q: Petitioner's rates to its Indiana peers? Yes. As noted earlier, I reviewed the annual Electricity Residential Bill Surveys 10 A: 11 that are available on the Commission's website for each year from 2009 through 12 2023. These annual surveys, prepared by Commission staff, calculate residential 13 bills for customers using various levels of electricity, including the 1,000-kWh 14 usage level that has historically been used as a standard benchmark for comparing 15 rates among different utilities. At the benchmark, Petitioner and its predecessor, Vectren, ranked highest in every survey except in 2010, when it ranked second 16 17 highest behind an REMC that has since withdrawn from the Commission's 18 jurisdiction. Each of these surveys included all Indiana's IOUs and all municipal 19 utilities and REMCs that were under the Commission's jurisdiction when the 20 surveys were compiled.

#### IX. <u>ADDITIONAL CONCERNS</u>

- Q: Does the OUCC have additional concerns about CEI South's operations and how they should be taken into account in this case?
- 23 A: Yes. These concerns include: 1) rate of return; 2) customer satisfaction; 3) risk

1		mitigation mechanisms; 4) the preapproval process of transmission, distribution,
2		and generation projects; 5) inconsistent billing cycles; and 6) the presentation of
3		CEI South's case-in-chief in this proceeding.
4 5 6	Q:	Earlier, you noted the recent Order concerning Indiana American Water Company's rates in Cause No. 45870. What did the Commission consider in finding a 9.65% ROE was appropriate in that case?
7	A:	The Commission considered the following items in arriving at its ROE finding:
8 9 10 11 12 13		<ul> <li>a) Observable market data reflected in the record;</li> <li>b) General assessment of the investment risk;</li> <li>c) Understanding the Indiana jurisdiction and its risk mitigation ratemaking mechanisms; and</li> <li>d) The ROE awarded to Indiana's vertically integrated electric utilities outside of settled cases has been trending lower.<sup>17</sup></li> </ul>
14 15	Q:	What did the Commission find in determining the 9.65% ROE it awarded Indiana American Water?
16	A:	Besides considering the overall downward trend in ROEs and general economic
17		factors, the Commission determined it is appropriate to consider the following:
18 19 20 21 22 23 24 25		Petitioner's specific risk characteristics, such as the mitigation of risk associated with Petitioner's use of regulatory mechanisms, including a forecasted test year in this proceeding and the INAWC approved trackers. In addition to the DSIC and SEI trackers, the Commission also approved in Cause No. 45043, a lead service line replacement program under Ind. Code ch. 8-1-31.6. The effect of these tracking mechanisms is to reduce the uncertainty of the earnings that an investor can expect. <sup>18</sup>
26 27	Q:	Did the Commission make a similar finding in its Indiana Michigan Power Company rate case Order (Cause No. 44075) dated February 13, 2013?
28	A:	Yes. In its Order in Cause No. 44075, the Commission stated:
29 30 31 32		The general effect of these trackers is to reduce the uncertainty of the earnings that an investor can expect. Petitioner has a number of trackers in place currently, and we have generally continued such trackers in this Cause. We have also considered and approved

Cause No. 45870, Commission Order, dated February 14, 2024, p. 44.  $^{18}Id$ .

certain new or revised mechanisms, each of which has the effect of reducing I&M's earnings risk exposure. For example, we have redesigned the OSS Margin Sharing Mechanism to allow I&M to share OSS Margins both above and below the imbedded amount. We have recognized the changing capacity sharing dynamic of the AEP East System by authorizing annual adjustments in the Capacity Tracker. We have addressed the uncertainty of major storm damage restoration expenses through the creation of a reserve account. These steps should reasonably be expected to reduce the uncertainty of earnings available to investors and should enhance Petitioner's ability to earn its authorized ROE. In light of this discussion, we conclude that a slight decrease in Petitioner's ROE from that authorized in its last rate case is appropriate.<sup>19</sup>

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A:

#### Do cost trackers and preapprovals shift risk from the utility to its ratepayers?

Yes. Cost trackers shift the risk of increased operating expenses and capital expenditures from utilities to their ratepayers. Cost trackers and preapprovals reduce the effects of regulatory lag which would otherwise incentivize utilities to control costs and evaluate expenditures to assure costs are reasonable and prudent. In traditional ratemaking, base rate cases motivate utilities to control costs between rate cases because the utility bears the risk of higher costs. Overall, cost trackers provide real benefits to utilities and their shareholders by reducing revenue recovery risk and investors' earning uncertainties.

#### Q: How do utilities benefits from cost trackers and preapprovals?

A: Cost trackers and preapprovals generally reduce a utility's business risk and should result in a lower return on equity. They remove the incentive for a utility to prudently manage its costs, by minimizing expenses and maximizing revenues,

<sup>&</sup>lt;sup>19</sup> Cause No. 44075, Commission Order, dated February 13, 2013, p. 43.

1 between base rate proceedings. In addition, utilities are incented to move more costs 2 to trackers to seek quicker recovery of other costs. 3 Q: Can Indiana electric utilities recover costs associated with the TDSIC projects 4 and federally mandated costs between rate cases? 5 A: Yes. Indiana electric utilities with IURC-approved infrastructure plans may recover 6 80% of the return on other investments through the TDSIC and Federally Mandated 7 Cost Adjustment ("FMCA") trackers, including associated incremental expenses. 8 The remaining 20% of infrastructure investments not collected through the TDSIC 9 and FMCA mechanisms are deferred for recovery in a utility's next base rate case. 10 The utility is allowed carrying costs on the deferred 20% of the TDSIC and FMCA 11 investments, compensating the utility for the time value of its investments. The 12 TDSIC and FMCA cost recovery mechanisms encourage investment and reduce 13 regulatory lag. 14 Q: Does Table MDE-2 show revenue increases and authorized ROEs for Indiana electric utilities that were either agreed to in settlement or ordered by the 15 **Commission?** 16 Yes. Table MDE-2 shows the revenue increase and ROE for Indiana electric 17 A: 18 utilities agreed to in settlement or ordered by the Commission.

**Table MDE-2: Recent and Current Electric Base Rate Cases** 

Utility	Cause	Petition	Order	Revenue	Approved Ordered
Name	Number	Date	Date	Increase/(Decrease)	ROE
AES	44576	December	March 16,	\$29.622 Million	9.85%
Indiana		29, 2014	2016		
AES	45029	December	October 31,	\$43.9 Million	9.99%
Indiana		21, 2017	2018		
AES	45911	June 28,	Pending	Proposed in	Proposed in
Indiana		2023		settlement: \$71	settlement:
				Million	9.90%
CEI South	45990	December	Pending	Proposed by utility:	Proposed:

		5, 2023		\$118.757 Million	10.40 %
Duke	45253	July 2,	June 29,	\$145.9 Million	9.70%
Energy		2019	2020		
Indiana					
Indiana	44075	September	February	\$85.0 Million	10.2%
Michigan		23, 2011	13, 2013		
Indiana	45235	May 14,	March 11,	\$84.1 Million	9.70%
Michigan		2019	2020		
Indiana	45576	July 1,	February	(\$4.7 Million)	9.70%
Michigan		2021	22, 2022		
Indiana	45933	August 9,	Pending	Proposed in	Proposed in
Michigan		2023		settlement: \$56.9	settlement:
				Million	9.85%
NIPSCO	45159	October	December	\$43.6 Million	9.75%
		31, 2018	4, 2019		
NIPSCO	45772	September 19, 2022	August 2, 2023	\$291.8 Million	9.80%

Q: Is CEI South forecasting a \$1.5 billion increase in its December 31, 2025, forecasted Utility Plant In Service ("UPIS") when compared to the June 30, 2009, actual UPIS from its prior rate case (43839)?

4 A: Yes. CEI South's rate base as of June 30, 2009, was \$1.295 billion, and its forecasted rate base is \$2.820 billion<sup>20</sup>. Of this \$1.5 billion increase in rate base, \$1.087 billion has been preapproved by the Commission in various proceedings and is expected to occur during the three-year period from January 1, 2023, to December 31, 2025.

9 Q: Did the OUCC encounter problems and/or roadblocks in its efforts to review CEI South's Case-in-Chief in this docket?

11 A: Yes. There were many issues, including: 1) formula errors in Petitioner's exhibits;
12 2) hardcoded numbers in Petitioner's exhibits; 3) Petitioner's unwillingness to
13 provide information in a timely manner; 4) Petitioner's unwillingness to provide a

<sup>&</sup>lt;sup>20</sup> CEI South Financial Exhibit No. 20, Schedule B-1.1, Line 32, Columns A, F, and N.

transparent general ledger; and 5) informal meetings in which OUCC witnesses sought to clarify information in Petitioner's testimony and exhibits that proved to be unproductive and required the OUCC to issue additional discovery. OUCC Witnesses Stull, Baker, Compton, Lantrip, and Paronish discuss these problems in more detail.

Q: Based on your general concerns cited above, do you have a recommendation regarding CEI South's ROE?

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A:

Witness Dellinger recommends the Commission approve a 9.0 authorized ROE based on his studies and analysis, as detailed further in his testimony. However, I recommend the Commission reduce the ROE further to incent CEI South to approach future cases in a more cooperative and transparent spirit. I further suggest that a lower ROE is warranted based on Petitioner's reduced level of risk, particularly when compared to 2011, when its current base rates were established. Indiana's TDSIC statute has been created and approved in the years since Petitioner's current base rates received Commission approval. The preapproval of more than \$1 billion of generation assets and recovery of other costs through the tracker mechanisms significantly reduces CEI South's risk, while CEI South is the only Indiana electric utility with an authorized ROE higher than 10%. Additionally, CEI South's performance in the J.D. Power surveys and the Commission's annual residential rate surveys demonstrates significant room for improvement, which can and should be incented by the Commission. Based on these factors and their cumulative onerous impact on Petitioner's ratepayers, I recommend the Commission approve a downward adjustment of 20 basis points from the ROE the

- 1 Commission finds should be authorized. From Mr. Dellinger's recommendation,
- this results in an authorized ROE of 8.8%.

## X. OVERVIEW OF CEI SOUTH'S CASE-IN-CHIEF AND OUCC REVENUE REQUIREMENTS

- 3 Q: Please summarize the OUCC's findings regarding Petitioner's revenue requirement.
- 5 A: As stated above, CEI South requests a \$118.757 million rate increase. By
- 6 comparison, the OUCC's analysis shows that an increase of \$33.120 million<sup>21</sup> is
- 7 justified by the evidence in this case.
- 8 Q: Please summarize your recommendations regarding a return on rate base.
- 9 A: The OUCC's revenue requirements are based on an original cost rate base of 10 \$2,520,842,218. However, the rate base will ultimately be updated to reflect actual 11 rate base on December 31, 2025, subject to a cap not to exceed the lesser of the rate 12 base forecast in Petitioner's case-in-chief or the forecasted rate base amount 13 approved in the Commission's Order. The OUCC recommends the Commission 14 grant the parties in this Cause at least sixty (60) days to review Petitioner's updated 15 rate base and capital structure presented in a compliance filing containing all 16 pertinent documentation supporting the updated rate base. The OUCC's recommended WACC is 6.29, 22 with a 9.00% ROE (less the 20-basis point 17 18 incentive discussed above.)

#### XI. OUCC REVENUE REQUIREMENT ANALYSIS

19 Q: Please provide an overview of the OUCC's process to evaluate CEI South's revenue requirements.

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<sup>&</sup>lt;sup>21</sup> Direct Testimony of Brian R. Latham, Schedule BRL-1.

<sup>&</sup>lt;sup>22</sup> *Id.*, Schedule BRL-8.

As an investor-owned utility, CEI South's rates and charges are regulated under Ind. Code § 8-1-2-1, *et seq*. The OUCC reviewed the operating revenues, operating expenses, rate base figures, capital structure, and net operating income from CEI South's historic base period year (2022) against the same from its forecasted test year (2025). Adjustments to the forecasted test year revenue and expense data were generally made to reflect changes that will be and are projected to occur by the end of the forecasted 2025 test year. The OUCC also adjusted Petitioner's forecasted rate base and proposed rate of return used in calculating return on rate base.

A:

In developing its recommendations, the OUCC reviewed CEI South's case-in-chief, including its testimony, exhibits, accounting schedules, attachments, and workpapers. OUCC staff and expert witnesses issued data requests and gathered financial information about CEI South through discovery. OUCC staff members participated in conference calls with CEI South staff to discuss technical issues. The OUCC facilitated consumer participation in the public field hearing in this Cause and reviewed the written comments the OUCC received from more than 2,300 CEI South concerned ratepayers, included as Public's Exhibit No. 14.

#### XII. <u>CURRENT RIDER IMPACT</u>

Q: Have you performed a calculation to show how CEI South's current trackers impact the bill of a residential customer using 1,000 kWh a month as of February 19, 2024?

A: Yes. Table MDE-3 below illustrates the tracker impacts on the monthly bill of a CEI South residential customer using 1,000 kWh. The current base rate portion of the monthly bill totals \$144.10. The total monthly bill, including trackers, equals

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\$176.36; therefore, 18.29% of a typical CEI South residential customer's monthly

bill is associated with the utility's numerous trackers.

Table MDE-3: Residential Customer Bill Calculation<sup>23</sup> as of February 19, 2024

Line	Description	kWh	Rate	Amount (\$)	% of Bill
No.					
1	Customer Charge			\$10.84	6.15%
2	Energy Charge	900	\$0.090260	\$90.26	51.18%
3	Fuel Charge	100	\$0.038320	\$38.32	21.73%
	Variable Production	1,000			
	Charge		\$0.004680	\$4.68	2.65%
4	Fuel Cost Adjustment	1,000			
	Rider (FAC)		\$0.001953	\$1.95	1.11%
5	Demand Side Management	1,000			
	Adjustment- (DSMA)		\$0.007534	\$7.53	4.27%
6	Clean Energy Cost	1,000			
	Adjustment (CECA)		\$0.001943	\$1.94	1.10%
7	Environmental Cost	1,000			
	Adjustment (ECA)		\$0.008334	\$8.33	4.73%
8	Securitization of Coal	1,000			
	Plants (SCP)		\$0.009040	\$9.04	5.13%
9	Securitization Rate	1,000			
	Reduction (SRR)		(\$0.013387)	(\$13.39)	(7.59%)
10	Securitization ADIT Credit	1,000			
	(SAC)		(\$0.001060)	(\$1.06)	(0.60%)
11	MISO Cost and Revenue	1,000			
	Adjustment (MCRA)		\$0.004656	\$4.66	2.64%
	Reliability Cost and	1,000			
	Revenue Adjustment				
	(RCRA)		\$0.009088	\$9.09	5.15%
12	Transmission, Distribution,	1,000			
	and Storage Improvement				
	Charge (TDSIC)		\$0.004158	\$4.16	2.36%
13	Total			\$176.36	100.00%
	Description			Amount (\$)	% of Bill

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<sup>&</sup>lt;sup>23</sup> The use of 1,000 kWh/month metric is the standard by which the Commission analyzes and compares residential electric bills in its annual billing surveys and has been the Commission's standard for doing so for at least 20 years. The 1,000 kWh/month standard is also used in OUCC testimony for Petitioner's quarterly FAC docket and FAC cases for other IOUs, to show the incremental change between one FAC filing and the next.

14	Base Charge	\$144.10	81.71%
15	Non-FAC Trackers	\$30.31	17.18%
16	FAC	\$1.95	1.11%
17	Total	\$176.36	100.00%

#### XIII. RIDER REQUESTS

- 1 Q: Does CEI South propose changing any of its current riders and/or adding a new rider?
- 3 A: Yes. Currently, CEI South has nine established riders and is proposing an additional
- 4 new rider. CEI South is also proposing the following for each of its riders,
- 5 respectively:
  - 1. Fuel Cost Adjustment Rider("FAC") (Appendix A)
- 6 Q: Is CEI South proposing any changes to the FAC?
- 7 A: Yes. CEI South is proposing to update the base cost of fuel that will be established
- 8 in this base rate case.
- 9 Q: Does the OUCC have any recommendations regarding the FAC?
- 10 A: Yes. The current agreement allowing the OUCC and intervenors to file FAC
- 11 testimony 35 days after CEI South files its petition and testimony should be
- 12 continued.
  - 2. <u>Demand Side Management Adjustment Rider ("DSMA") (Appendix B)</u>
- 13 Q: Is CEI South proposing any changes to the DSMA rider?
- 14 A: Yes. CEI South is proposing to adjust its net lost revenue.
  - 3. Clean Energy Cost Adjustment Rider ("CECA") (Appendix C)
- 15 Q: Is CEI South proposing any changes to its CECA rider?
- 16 A: Yes. CEI South is proposing to update its embedded amount in base rates.
  - 4. Environmental Cost Recovery Rider ("ECR") (Appendix E)
- 17 Q: Is CEI South proposing changes to the ECR?

- 1 A: Yes. CEI South is proposing to update the embedded amount in base rates.
  - 5. Securitization of Coal Plants Rider ("SCR") (Appendix F)
- 2 Q: Is CEI South proposing any changes to its SCR Rider?
- 3 A: No.
  - 6. <u>Securitization Rate Reduction Rider ("SRR") (Appendix G)</u>
- 4 Q: Is CEI South proposing to close its SRR Rider?
- 5 A: Yes. The OUCC does not oppose the closure of this rider.
  - 7. Securitization ADIT Credit Rider ("SAR") (Appendix H)
- 6 Q: Is CEI South proposing any changes to its SAR Rider?
- 7 A: No.
  - 8. MISO Cost and Revenue Adjustment Rider ("MCRA") (Appendix I)
- 8 Q: Is CEI South proposing any changes to its MCRA Rider?
- 9 A: Yes. CEI South is proposing to update the amount embedded in base rates.
  - 9. Reliability Cost and Revenue Adjustment Rider ("RCRA") (Appendix J)
- 10 Q: Is CEI South proposing any changes to its RCRA Rider?
- 11 A: Yes. CEI South is proposing to update the amount embedded in base rates.
  - 10. <u>Transmission, Distribution, and Storage System Improvement Charge Rider</u> ("TDSIC") (Appendix K)
- 12 Q: Is CEI South proposing any changes to its TDSIC Rider?
- 13 A: Yes. CEI South is proposing to update the amount embedded in base rates. OUCC
- witness Lantrip discusses the amounts that should be included in base rates.
  - 11. Tax Rider
- 15 Q: Is CEI South proposing a new Tax Rider?
- 16 A: Yes. CEI South proposes a Tax Rider that the OUCC does not oppose, although
- OUCC witness Stull is recommending modifications to this proposal.

#### XIV. **STORM DAMAGE AND RESTORATION**

1 2	Q:	Did severe thunderstorms move through Indiana during June 29 through July 2, 2023, and if so, did these impact CEI South's service territory?
3	A:	Yes. CEI South "monitored weather forecasting services prior to the June 29 storm
4		and issued proactive messages to its customers prior to the storm impacts."24
5 6	Q:	Did the "severe" portions of the thunderstorms hit CEI South's service territory?
7	A:	No. The most severe portions passed to the north of Petitioner's territory and went
8		through central Indiana.
9 10	Q:	Did CEI South engage a storm restoration contractor to assist in restoration efforts?
11	A:	Yes. CEI South engaged a storm restoration contractor to provide seven crews to
12		assist in storm restoration efforts. <sup>25</sup>
13 14	Q:	Did the Commission invite CEI South to make a presentation regarding the June 29, 2023, storm?
15	A:	Yes. The OUCC and CAC filed a Joint Petition for Commission Investigation 26 on
16		July 11, 2023, relating to AES Indiana's storm response that is docketed as Cause
17		No. 45917. (See Attachment MDE-1). The Commission convened a technical
18		conference with AES Indiana on October 2, 2023. Separately, the Commission held
19		a Storm Response Meeting on September 22, 2023, with the four other Indiana
20		investor-owned electric utilities, including CEI South. Attachment MDE-1 is CEI
21		South's presentation to the Commission.
22 23	Q:	Did you observe the presentations by all five utilities at these meetings in person?

<sup>&</sup>lt;sup>24</sup> Attachment MDE-4, CenterPoint South Indiana Storm Power, Storm Response Discussion, as requested by the Indiana Utility Regulatory Commission, September 22, 2023.
<sup>25</sup> Attachment MDE-4.
<sup>26</sup> *Id*.

- 1 A: Yes.
- 2 Q: What were you expecting to learn from the five utilities' presentations on storm response?
- 4 A: I focused on whether the utilities:
- 5 1) requested additional assistance from other storm restoration services;
- 6 2) properly notified customers during and after the storm on a timely basis through appropriate communication methods; and
- 8 3) provided sufficient and accurate information to the Commission and the OUCC regarding the storm impact.
- 10 Q. Based on all the utilities' presentations, do you have any recommendations about customer notifications and Commission reporting?
- 12 Yes. I recommend all the utilities review their practices for warning customers of A. 13 potential weather events and the outages that may result. If these reviews evidence 14 a need for more notice and/or more specific notices, their customer communications 15 plans should be updated accordingly. As to Commission reporting on major storm 16 events, I recommend lowering the 5,000-customer outage threshold level to a 17 1,000-customer outage threshold level, as AES Indiana suggested at its October 2, 18 2023, technical conference. I also recommend the Commission require reporting 19 until the last affected customer is reconnected. This will facilitate more accurate 20 and comprehensive evaluation of future storm events by the Commission and the 21 OUCC. In addition, if there are multiple storms within an event, the reports from 22 all five IOUs should include information about all these storms within the reporting 23 period/event. The OUCC recommends a separate continuing report for each event 24 so the Commission and the OUCC can accurately determine the duration of each 25 outage. Also, the utilities should state in their reports whether they requested and/or

received mutual assistance and the reasons why they did or did not do so. Utilities should also provide a weather report if mutual assistance was requested and received and the reasons why assistance was requested. If no assistance was requested, the utility should explain why it did not request assistance.

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#### XV. <u>RATE IMPLEMENTATION</u>

5 Q: Did the Commission recently issue an Order addressing the effective date of approved rate changes? 6 7 A: Yes. In Cause No. 45772, the most recent electric rate case for Northern Indiana 8 Public Service Company, LLC ("NIPSCO"), the NIPSCO Industrial Group and the 9 OUCC filed a motion requesting the Commission to require NIPSCO to apply its 10 new rates and charges on a prospective basis for service rendered from the effective 11 date of the new rates, rather than to bills issued after the effective date. The 12 Commission granted the motion on October 11, 2023, finding that "neither the 13 Settlement Agreement nor the August Order approving that Settlement Agreement 14 authorized NIPSCO to implement the new rates on a bills-rendered basis, as 15 opposed to on a consumption basis." (Cause No. 45772, Order of the Commission 16 on Motion to Enforce at 2 (Oct. 11, 2023).) Should CEI South also implement the rates approved in this Cause on a 17 Q: 18 prospective basis to service rendered after the rates become effective? 19 A: Yes. CEI South's petition is silent on this specific issue. However, the OUCC 20 requests the Commission find that any rate change approved for a jurisdictional 21 utility only apply on service rendered on or after the effective date of the rate

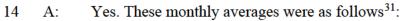
change, and not to bills issued after the effective date because these may include service provided before the effective date.

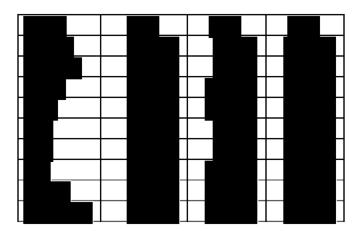
#### XVI. COAL INVENTORY LEVEL (TONS)

#### 3 Q: Does the OUCC agree with CEI South's proposed coal inventory level?

A: No. A reasonable amount of coal supply inventory must be maintained and reflected in customers' base rates. CEI South is allowed to earn a return on its coal inventory, which is different than the fuel costs recovered through the FAC. CEI South's coal inventory has increased since June 2022. Since that time, Petitioner has retired several coal-fired generation units: AB Brown Units 1 and 2, Warrick 4, and Culley Unit 2. Petitioner's coal inventory at the beginning of the test year (January 1, 2022) was 27 tons 28 and at the end of the test year (December 31, 2023) its coal inventory had increased to 39 tons 30.

12 Q: Was the average monthly coal inventory (days) for 2023 higher than the average monthly levels in 2021 and 2022?





<sup>&</sup>lt;sup>27</sup> 45990 CEI South OUCC DR 20.08

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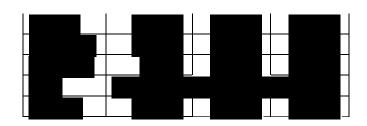
11

<sup>&</sup>lt;sup>28</sup> *Id*.

<sup>&</sup>lt;sup>29</sup> 45990 CEI South Financial Exhibits.

<sup>&</sup>lt;sup>30</sup> *Id*.

<sup>31 45990</sup> CEI South OUCC DR 20.08



1 2	Q:	Has CEI South struggled to maintain its coal inventory pile effectively and efficiently with respect to the quantity it has on hand?
3	A:	Yes. As the table above shows, CEI South has struggled to maintain its coal
4		inventory effectively or efficiently at an appropriate level, as approved in
5		Petitioner's last rate case. The table shows CEI South had excessive coal inventory
6		during most of 2023, which imposes an additional and unnecessary cost on
7		ratepayers.
8	Q:	What is the maximum day burn at Culley Unit 3?
9	A:	The maximum day burn at Culley Unit 3 is
10 11	Q:	Please explain how you calculated the OUCC's recommended coal inventory level.
	<b>Q:</b> A:	<u>.</u> ,
11		level.
11 12		level.  The OUCC calculated the inventory level by multiplying by the MDB
<ul><li>11</li><li>12</li><li>13</li><li>14</li></ul>	A:	level.  The OUCC calculated the inventory level by multiplying by the MDB by the inventory cost per ton  What is the amount of coal inventory in days, tons, and dollars the OUCC is
<ul><li>11</li><li>12</li><li>13</li><li>14</li><li>15</li></ul>	A: <b>Q:</b>	level.  The OUCC calculated the inventory level by multiplying by the MDB by the inventory cost per ton  What is the amount of coal inventory in days, tons, and dollars the OUCC is recommending be included in rate base?

- level of \$6,846,250 as opposed CEI South's amount of \$11,940,667, which is a
- 2 \$5,094,417 greater reduction than Petitioner proposes.

#### XVII. FUEL COST

3	Q:	Does the OUCC accept CEI South's requested base cost of fuel?
4	A:	No. CEI South is requesting a base cost of fuel that is too high given current market
5		conditions. Petitioner is proposing a \$0.048139 per kWh base cost of fuel as
6		compared to the \$0.038295 per kWh currently approved base cost of fuel.
7	Q:	What components of the base cost of fuel are too high?
8	A:	The cost of natural gas and MISO market prices are too high.
9 10	Q:	Why do you believe CEI South's cost of natural gas and MISO market prices are too high?
11	A:	Petitioner used the forecasted cost of natural gas and MISO market prices for 2025
12		as of [33]. As of March 4, 2024, 34 the forecasted cost of natural gas and
13		MISO market prices for 2025 had decreased by approximately
14		respectively.
15	Q:	Is the forecasted cost of natural gas expected to remain low?
16	A:	Yes. Fitch, <sup>35</sup> Reuters, <sup>36</sup> and the Economy Forecast Agency <sup>37</sup> all expect the cost of
17		natural gas to remain low.
18	Q:	What factors are affecting the cost of natural gas?

<sup>&</sup>lt;sup>33</sup> Confidential Attachment MDE-5.

<sup>&</sup>lt;sup>34</sup> Confidential Attachment MDE-6.

https://www.fitchratings.com/research/corporate-finance/north-american-henry-hub-natural-gas-prices-reach-historic-low-steady-production-warm-weather-drive-winter-gas-prices-down-06-03-2024.

<sup>&</sup>lt;sup>36</sup> https://www.nasdaq.com/articles/us-natgas-prices-fall-3-to-fresh-one-week-low-on-milder-forecasts.

<sup>&</sup>lt;sup>37</sup> https://longforecast.com/natural-gas-forecast-2017-2018-2019.

1	A:	Natural gas prices are decreasing for a variety of reasons including: 1) increasing
2		gas production, 2) above-average storage levels, 3) and a mild winter in the United
3		States and Europe.
4	Q:	Would a fuel adjustment affect Petitioner's earnings?
5	A:	No. The changes in fuel costs do influence the \$118.7 million revenue increase, but
6		do not influence CEI South's earnings level. Fuel costs do not impact earnings
7		because, by law, electric utilities are required to only seek recovery of actual
8		wholesale natural gas costs from customers on a dollar-for-dollar basis, without
9		markup.
10	Q:	What is the current cost of natural gas?
11	A:	According to the February 6, 2024, U.S. Energy Information Administration's
12		Short-Term Energy Outlook, the forecasted costs of natural gas for 2023 and 2024
13		are \$2.54 (\$ per million Btu) and \$2.85 (\$ per million Btu), respectively. The same
14		report shows the 2025 forecasted cost of natural gas at the time of CEI South's rate
15		case filing as \$2.94 (\$ per million Btu). 38)
16	Q:	What do you recommend regarding CEI South's fuel cost?
17	A:	CEI South should review its forecasted fuel costs in the rate case and, if there has
18		been a significant change in the cost of the fuel inputs, CEI South should recalculate
19		its fuel costs for the new rates. The OUCC's adjustment lowers fuel costs by
20		\$8,175,808.

<sup>38</sup> STEO Current/Previous Forecast Comparisons: U.S. Energy Production and Consumption Summary, U.S. Energy Association, chrome-chrome-extension://efaidnbmnnnibpcajpcglclefindmkaj/https://www.eia.gov/outlooks/steo/pdf/compare.pdf, retrieved March 11, 2024.

#### XVIII. <u>AMORTIZATION EXPENSE</u>

1 2	Q:	Is the OUCC making any adjustment to amortization expense for regulatory assets?
3	A:	No. However, the OUCC recommends CEI South be required to reduce its base
4		rates for the amortization of regulatory assets upon the amortization period
5		expiring.
6		XIX. <u>CULLEY UNIT 3 OUTAGE</u>
7 8	Q:	Did CEI South make any capital expenditures to Culley Unit 3 to repair the Boiler Feed Pump Turbine ("BFPT") failure that occurred on June 24, 2022?
9	A:	Yes. CEI South spent \$7.5 million to repair Culley Unit 3, which came back online
10		March 12, 2023.
11	Q:	Please describe the Culley Unit 3 outage that occurred on June 24, 2022.
12	A:	The Culley 3 BFPT failed on June 24, 2022, resulting in Unit 3 being offline and
13		unavailable from June 24, 2022, through March 12, 2023. Culley 3 had three valves
14		fail on the "water-side" of the BFPT. The valves were manufactured by two
15		different companies - Rockwell Edward Valves and Pacific Valves. CEI South
16		witness Wayne Games stated the following in his direct testimony in Cause No.
17		38707 FAC 137:
18 19 20 21 22 23		Culley Unit 3 tripped off-line on June 24, 2022. While ramping down, the check valves that prevent water from flowing back through the BFP failed to properly close. This resulted in high pressure water flowing back through the BFP, spinning it backwards. Because the BFP is coupled to the BFPT, the BFPT also spun backwards and at higher-than normal revolutions per minute
<ul><li>24</li><li>25</li><li>26</li></ul>		(rpm). The high rpm resulted in some turbine blades breaking loose, damaging the internal components of the BFPT, and eventually breaking through the housing and damaging oil lines and other

<sup>&</sup>lt;sup>39</sup> Water-side refers to the pump side of the BFPT. Steam powers a turbine, which operates a pump that pumps or feeds water to the boiler.

1 2 3 4		internal damage and will require some machining and repair work.  The foundation that holds the BFPT and BFP was also damaged and requires repair.
5 6		Direct Testimony of Wayne Games, Cause No. 38708 FAC 137, p. 18, l. 24 – p. 19, l. 1.
7 8	Q:	Did the OUCC oppose the recovery of costs associated with this outage in Cause No. 38708 FAC 137 S1?
9	A:	Yes. The OUCC recommended the Commission find that CEI South's ratepayers
10		are not responsible for the Culley 3 outage and, therefore, the costs incurred for
11		replacement power and the repairs to Culley 3 are CEI South's financial
12		responsibility. The OUCC argued Petitioner was responsible for the events that
13		gave rise to the outage at Culley 3, which included the lack of periodic inspections
14		and no planned maintenance procedures for the valves. 40
15	Q:	Has the Commission issued an Order in this proceeding?
16	A:	No, but consistent with the OUCC's position in Cause No. 38708 FAC 137 S1
17		opposing recovery of the repair and replacement power costs, the OUCC also
18		opposes rate recovery of the capital costs (\$7,139,191) associated with Culley 3's
19		repair in this Cause.
20 21 22	Q:	If the Commission finds CEI South was at fault for the Culley Unit 3 outage, should the Commission deny the recovery of capital expenditures to repair Culley Unit 3?
23	A:	Yes. I am recommending CEI South reduce rate base by \$7,139,191 <sup>41</sup> to remove
24		the capital cost to repair Culley Unit 3.

 $<sup>^{40}</sup>$  Cause No. 38708 FAC 137 S1, Direct Testimony of Gregory L. Krieger.  $^{41}$  45990\_CEI South response to OUCC DR 28.11

#### XX. <u>RECOMMENDATIONS</u>

1	Q:	What do you recommend in this proceeding?
2	A:	I recommend the Commission:
3 4 5		1) Reject Petitioner's requested \$118.757 million annual rate increase, and instead limit the increase to \$33.120 million as supported by the OUCC's revenue requirement adjustments and recommendations;
6 7		<ol> <li>Extend the current agreement allowing the OUCC and intervenors to file FAC testimony 35 days after CEI South files its petition and testimony;</li> </ol>
8 9		<ol> <li>Approve the recommendations detailed in the testimony of additional OUCC witnesses;</li> </ol>
10 11 12		4) Approve an additional downward adjustment of 20 basis points to the recommendation of Mr. Dellinger or make such adjustment to the ROE authorized; and
13 14 15 16		5) Consider and adhere to the state policy of promoting utility investment in infrastructure while protecting the affordability of utility service, and only approve necessary and reasonable requests required for CEI South's provision of electric service at reasonable rates.
17	Q:	Does this conclude your testimony?
18	A:	Yes.

#### APPENDIX A

Q: Please describe your educational background and experience.

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A: I graduated from Purdue University in West Lafayette, Indiana, in December 1986, with a Bachelor of Science Degree, majoring in accounting. I have passed the Certified Public Accountant Exam . Upon graduation, I worked as a Field Auditor with the Audit Bureau of Circulation in Schaumburg, Illinois, until October 1987. In December 1987, I accepted a position as a Staff Accountant with the OUCC. In May 1995, I was promoted to Principal Accountant and in December 1997, I was promoted to Assistant Chief Accountant. As part of the OUCC's reorganization, I accepted the position of Assistant Director of its Telecommunications Division in July 1999. From January 2000 through May 2000, I was the Acting Director of the Telecommunications Division. During an OUCC reorganization, I accepted a position as a Senior Utility Analyst and in September 2017, I was promoted to Assistant Director of the Electric Division. In February 2022, I was promoted to the Director of the Electric Division. As part of my continuing education, I have attended the National Association of Regulatory Utility Commissioners' ("NARUC") two-week seminar in East Lansing, Michigan. I also attended NARUC's Spring 1993 and 1996 seminar on system of accounts. In addition, I attended several CPA sponsored courses and the Institute of Public Utilities Annual Conference in December 1994 and December 2000.

Note: Attachment MDE – 1 is Confidential

Note: Attachment MDE – 2 is Confidential

Note: Attachment MDE – 3 is Confidential

Cause No. 45990 OUCC Attachment MDE-4 Page 1 of 18



2023 Storm Response: June 29, 2023 through July 2, 2023

September 22, 2023

### **Attendees**

### Cause No. 45990 OUCC Attachment MDE-4 Page 2 of 18





Richard Leger Senior Vice President, Indiana Electric



**Gregg Maurer**Director,
Distribution Operations

### Cause No. 45990 CEI South's Electric Factoring E-4 **Page 3 of 18**



Customers ~154,000

2022 Retail Sales 4,591 (GWh)

Residential 1,398 GWh

Commercial 1,210 GWh

Industrial 1,967 GWh

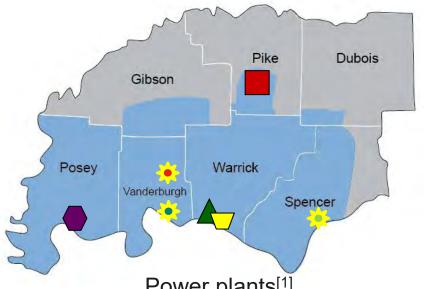
16 GWh Other

### **Transmission System**

- 1,032 miles of transmission lines
- 33 transmission substations

### **Distribution System**

- More than 4,600 circuit miles of distribution lines
- 36% of distribution underground
- 79 distribution substations



Power plants<sup>[1]</sup>

AB Brown

FB Culley

Warrick Unit 4

**Blackfoot Clean Energy Plant** 

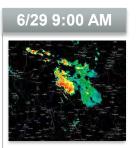
**Troy Solar** 

Oakhill Solar

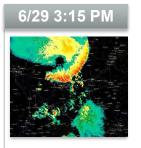
Volkman Rd Solar

# Storm Impact: OUCC Attachment MDE-4 June 29, 2023 through July 2, 2023



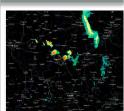


- 37 mph sustained wind
- 55 mph gusts
- 0.9" rain



- 28 mph sustained wind
- 48 mph gusts
- 0.0" rain

### 6/29 8:15 PM



- 28 mph sustained wind
- 47 mph gusts
- 0.5" rain

#### 6/30 11:00 PM



- 10 mph sustained wind
- 0 mph gusts
- 0.3" rain
- Lightning

#### 7/1 1:45 AM



- 28 mph sustained wind
- 54 mph gusts
- 0.5" rain

#### 7/2 2:15 PM

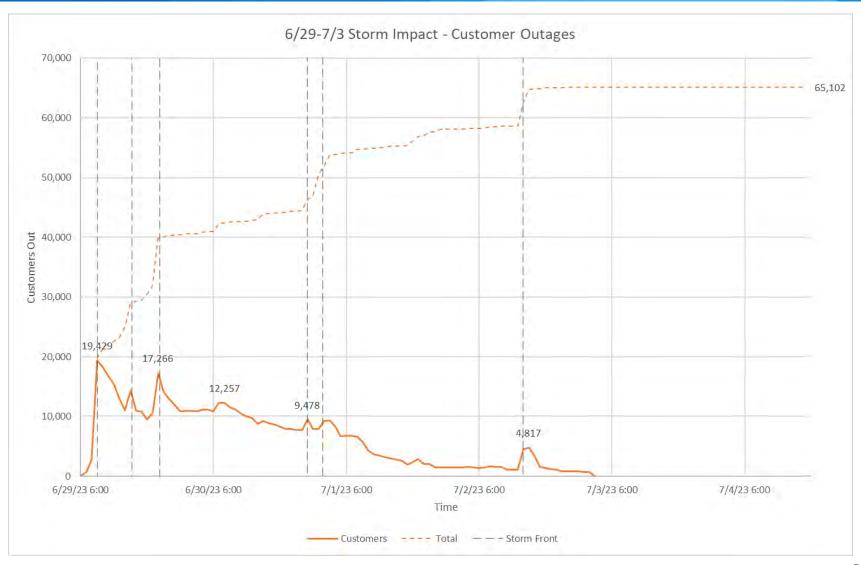


- 21 mph sustained wind
- 35 mph gusts
- 0.2" rain
- Lightning

- Six successive storm fronts across multiple days
- Peak customers out 19,429 during the 6/29/23 9 AM hour
- Total customer restorations over 65,000 during the event
- Nearly 3,400 total tickets completed

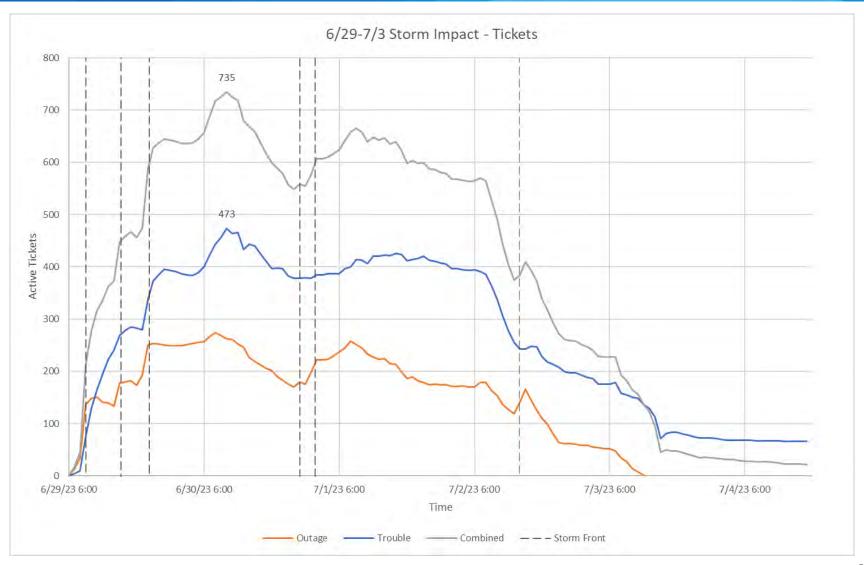
# Summary of Impact Cause No. 45990 Page 5 of 18





# Summary of Impact CC Attachment MDE-4 Page 6 of 18





### **Mutual Aid**

### Cause No. 45990 OUCC Attachment MDE-4 Page 7 of 18



- Many utilities in our Great Lakes Mutual Assistance (GLMA) Group were impacted by the storms. We needed to engage assistance via another means.
- We reached out to a storm restoration contractor, and they provided 7 crews and their work started 7 am ET on 6/30 (GLMA initial call was 9:30am ET on 6/30).
- At our peak 52 distribution field crews were made up of:
  - 20 resident contract crews
  - 11 non-IOU crews supplied by resident contractors
  - 7 storm restoration contractor crews
  - 8 internal crews
  - 6 resident vegetation management crews
  - Additionally, we had High Voltage Operations, Field Investigators, & Electric Meter Shop supporting troubleshooting & restoration efforts

Mutual Aid, Continuce Attachment MDE-4
Page 8 of 18

CenterPoint.
Energy

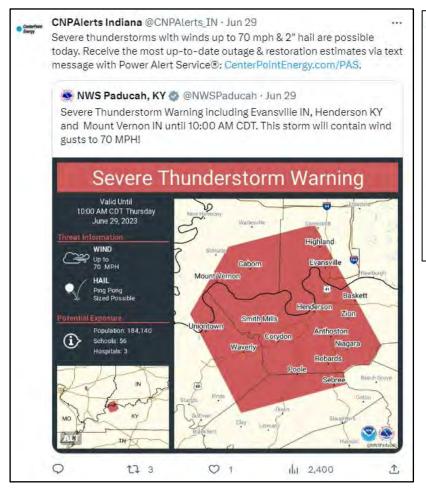
- Bergdolt Training Center utilized for onboarding non-resident crews
  - Safety training
  - Crew coordinator and work order assignments
  - Storm baskets
- Crew Coordinators (linemen retirees)
  - Local knowledge of area, system, and processes proved beneficial with productivity gains from our non-resident crews.
- Crew coordinators, contractor general foreman, and CenterPoint employees further helped with logistical items to allow crews to maximize their time in the field.



### Cause No. 45990 Communications Occarracionent MDE-4 Page 9 of 18



- Before and during storm: proactive messaging shared via social media:
  - Prepare for incoming weather, outage reporting and safety information







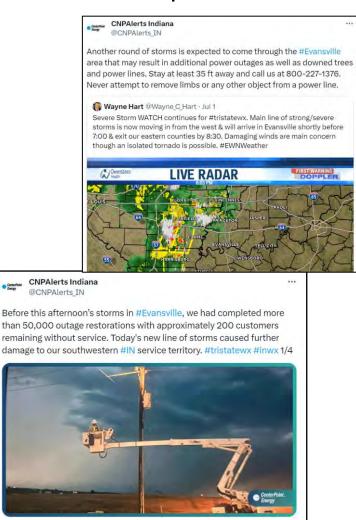
## Cause No. 45990 Communications Occarrationent MDE-4 Page 10 of 18

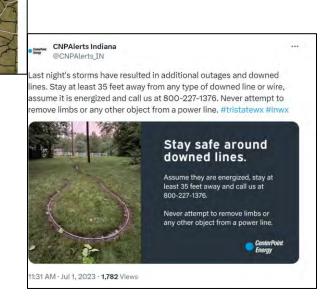


Storm response and restoration updates were shared to the public via

various channels:



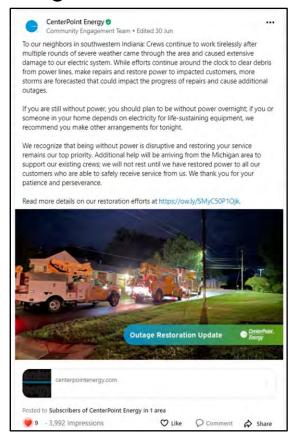


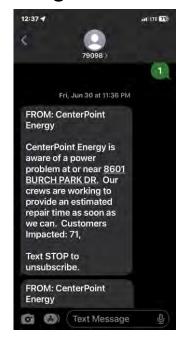


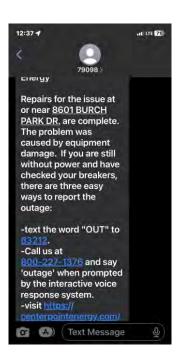
### Cause No. 45990 Communications Occarracionent MDE-4 Page 11 of 18



- Social media posts on X, Facebook and Nextdoor
- News release updates on restoration progress
- Targeted customer PAS messages with restoration updates







# Communications outcherment Morthedia After-Storm Response





### CenterPoint Energy provides final update on restoration efforts

Crews continue efforts to restore customers who remain without power by this evening; Company safely completes more than 60,000 outage restorations caused by six separate severe weather events over four days

Monday-July-3-2023

**Evansville – July 3, 2023** – In the aftermath of six separate and severe weather events over four days, CenterPoint Energy's crews are in the final stages of their efforts to restore power to the remaining electric customers. All remaining restorations are expected to be completed and electricity restored to customers able to receive service this evening.

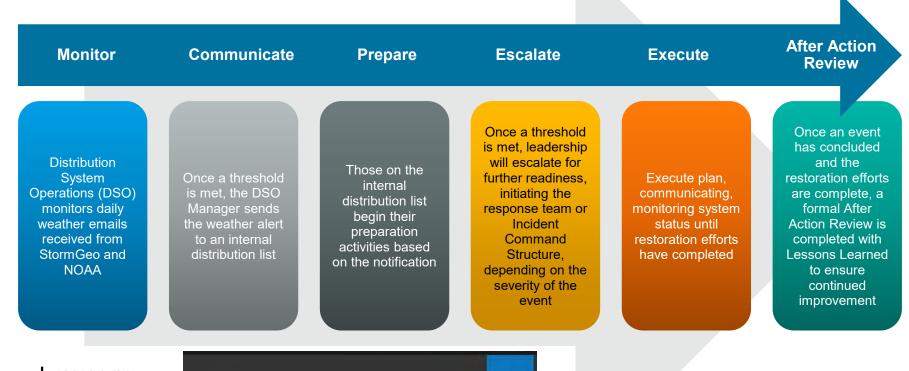
Employees and mutual assistance resources were able to safely complete more than 60,000 outage restorations over the past five days. Throughout the day, CenterPoint Energy will have approximately 50 crews, including mutual assistance resources comprised of linemen, apprentices, and vegetation management, working to restore power to the remaining impacted customers.

Over the course of the company's response, CenterPoint Energy replaced more than 100 poles, patrolled miles of lines, replaced and strung numerous spans of wire, and removed and trimmed vegetation. As of 1:30 p.m. CT, there were approximately 73 customers without power across southwestern Indiana.

"We appreciate our customer's patience and understanding as this has been a difficult and disruptive time for many, especially those who experienced extended unplanned outages," said Richard Leger, Senior Vice President, Indiana Electric at CenterPoint Energy. "The rounds of severe storms caused extensive damage throughout our region and provided constant challenges for our crews as they faced repeated outages, which unfortunately resulted in longer restoration times.

## Timeline For Weather Attachent Me 13 of 18





Leverage
StormGeo
Weather
Forecasting
Service

Weather Update
Thursday, June 29<sup>th</sup>, 2023

# Preparation For Sevent achment MDE-4 Weather-Related Events Cause No. 45990 Page 14 of 18



- CEI South electric field operations prepares for severe weather through annual drills such as Emergency Operations Plan (EOP) drills and Storm Response Plan drills
- Prior to a severe weather event, plans are executed to ensure planned outages are restored, providing maximum redundancy for the system
- Electric field operations keeps an inventory of spare equipment specifically for storm restoration efforts to provide assurance that equipment is available in time-sensitive situations
- Vehicles are stocked and maintained to ensure readiness
- Options identified in anticipation of need for additional materials (laydown yards, increased min/max levels, & agreements with vendors to get us emergency material)

## After Action Review Cause No. 45990 Page 15 of 18



- Following each storm event, our team solicits feedback on what went well and what we could do better. This process is reinforced by our Continuous Improvement Culture.
- We categorize these lessons learned and work through action items to address them as soon as possible.

Categories
Checklist Update
Logistics Update
Objectives Update
Roster Updates
Tool Needs
Training Needs
Wins



### After Action Revieuc Attachment MDE-4 Page 16 of 18



### Examples of Improvement Opportunities

- Tools
  - Identify improvements with backup communication methods (experienced telecom outage during storms)
  - Opportunity for blue sky 811 process and storm response 811 process
- Training
  - Continue to improve field investigator damage assessments through additional training

### Examples of Our Wins

- No injuries to any of our employees or contractors
- Cross-functional support
- Well-organized
- Good use of support roles & understanding of responsibilities

## After Action Revieuc Attachment MDE-4 Page 17 of 18



- What worked well for our customers?
  - Outage prioritization
    - Executed our critical customer restoration plan
    - Outages with largest customer impact
    - Customers that have been off the longest
  - Properly staffed to support the needs of our customers
    - Call center staffed with average wait time of 117 seconds
    - Customers took advantage of online outage reporting
    - Worked closely with industrial and commercial customers to ensure open communication and clear expectations

# Outage Reporting Cause No. 45990 170 IAC 4-1-23 Cause No. 45990 Page 18 of 18



 CEI South is aligned with revisiting the current outage reporting requirement and its associated process. Note: Attachment MDE – 5 is Confidential

Note: Attachment MDE – 6 is Confidential

Note: Attachment MDE – 7 is Confidential

### Note: Attachment MDE – 8 is Confidential

#### **AFFIRMATION**

I affirm, under the penalties for perjury, that the foregoing representations are true.

Michael D. Eckert

Director, Electric Division

Cause No. 45990

CenterPoint Energy Indiana South

March 12, 2024

Date

#### **CERTIFICATE OF SERVICE**

The undersigned counsel for the OUCC certifies that on March 12, 2024 a copy of this *Redacted Testimony of Public Exhibit No. 1, Witness Michael D. Eckert* was electronically served, via e-mail, upon all parties of record in this proceeding.

Heather A. Watts Jeffery A. Earl Alyssa N. Allison Kelly M. Beyrer Matthew A. Rice

Southern Indiana Gas and Electric Co.  $\ensuremath{d/b/a}$ 

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