

5:29

Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Dennis Crates

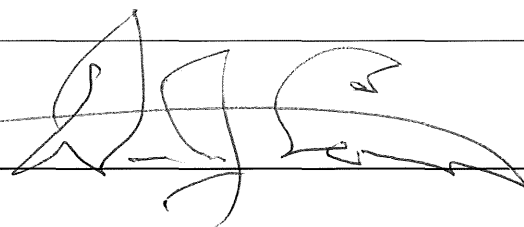
PHONE NUMBER OR EMAIL 812-381-4724

CITY & ZIP CODE Bloomfield 47424

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

IURC
PUBLIC'S FH-1
EXHIBIT NO. 9-524
DATE 9-5-24 REPORTER ur

OFFICIAL
EXHIBITS

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



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531

Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME ROGER F. EDLIN

PHONE NUMBER OR EMAIL rogeredlin@gmail.com

CITY & ZIP CODE St. Albans 47459

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 9/5/2024

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Indiana Utility Regulatory Commission Public Field Hearing**Eastern Heights Rate Case - Cause Number 46084 - U**

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(Please print)

NAME John R. HATON

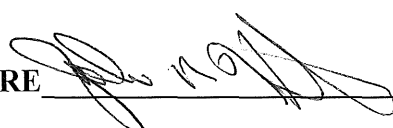
PHONE NUMBER OR EMAIL 812-381-4413

CITY & ZIP CODE WORTHINGTON, IN. 47471

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 9/5/2024

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5:47

Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Kimberly Waldrige

PHONE NUMBER OR EMAIL 812 381-4591

CITY & ZIP CODE Owensburg 47453

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Kimberly Waldrige DATE 9/5/2024

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Kimberly K Walldridge

Owensburg, In 47453

812-381-4591

walldridgefarms@hotmail.com

Eastern Heights Utilities' current customer

46084-U

Comments and concerns from myself and other customers from Eastern Greene area.

Related to the debt/loan with Farmers and Mechanics, did you put that loan and/or bond out for a RFP to gather competitive rates? The 8.49% seems very high for a utility interest rate. Have you considered the SRF Loan Program? Have you considered the IFA's Small Bond Program? These rates are at 80-85% of the prime fed rate. Today's fed rate was 5.5% so that would make it around 4.4%. That is a savings of over \$150,000 per year in interest.

What are the plans for improving water lines to accommodate expansion and growth in eastern Greene County? Seems like expanding customer usage would generate revenue for the utility and should be considered as priority project after maintenance/repairs. What capacity is the booster station helping? Which part of the county and why is it needed?

Do you have additional costs associated with WestGate and their new tenants? I do not see them on your business listing. Are they responsible for providing some of the capital costs to have utilities? As a residential customer of REMC, I have to pay for them to bring power to my house. I would think water would have the same policy.


Would you be able to share with us the reason there were over 300 customers reduced in August on your documentation submitted to the OUCC?

Why are the management positions not a salary position instead of hourly? Are there really 3.5 clerks that handle the office and an office manager? How much of their work could be automated? How much is still manual processes?

Also, are the board members not required to provide their contact information to the public? How do we express our concerns to them individually? Are there any conflicts of interest with the board members? Do they have those statements on file and available to the public?

These are some of the questions I have and others from the community have expressed to me.

A handwritten signature in black ink, reading "Kimberly Walldridge". The signature is written in a cursive, flowing style with a large loop at the end of the last name.

**Indiana Finance Authority**

IFA TAX-EXEMPT BOND PROGRAMS **SMALL BOND PROGRAM**

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Small Bond Program


Manufacturing companies and certain not-for-profit organizations with financing needs of \$3 million or less may qualify for the IFA's Small Bond Program. The Program offers reduced time frames, reduced fees and less paperwork to qualifying projects. Smaller companies may find it easier to access the tax-exempt market with the IFA's Small Bond Program, where banks purchase and hold the bonds. IFA recommends that you contact an Indiana Bond Counsel (an attorney licensed to practice law in Indiana whose firm maintains an office in Indiana) to see if your project qualifies for the issuance of tax-exempt bonds.

Fees

A \$3,000 non-refundable application fee, payable to the Indiana Finance Authority, must accompany all manufacturing and not-for-profit bond applications. The \$3,000 includes the application fee, Issuer's counsel fee, closing fees and all other costs of the Authority. It does not include Volume Cap fees.

Program Highlights

- Financing of \$3 million or less
- Manufacturing or 501(c)(3) projects
- Bank negotiates the terms, including interest rates
- Interest rates range from 80% to 85% of prime rate
- Very low cost of issuance

Bankrate Banking Mortgages Investing Credit cards Loans Home equity Insurance 

Fed Funds Rate

Prime rate, federal funds rate, COFI

Updated: 2024-09-03

	This Week	Month Ago	Year Ago
Fed Funds Rate (Current target rate 5.25-5.50)	5.5	5.5	5.5

What it means: The interest rate at which banks and other depository institutions lend money to each other, usually on an overnight basis. The law requires banks to keep a certain percentage of their customer's money on reserve, where the banks earn no interest on it. Consequently, banks try to stay as close to the reserve limit as possible without going under it, lending money back and forth to maintain the proper level.

How it's used: Like the federal discount rate, the federal funds rate is used to control the supply of available funds and hence, inflation and other interest rates. Raising the rate makes it more expensive to borrow. That lowers the supply of available money, which increases the short-term interest rates and helps keep inflation in check. Lowering the rate has the opposite effect, bringing short-term interest rates down.

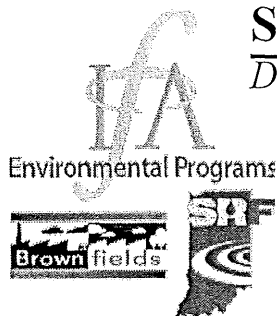
80%-85% of Prime Rate is 4.4% to 4.65%

\$321,346 Interest / Year @ 8.49%

Vs.

\$166,540 Interest / Year @ 4.4%

Over \$150,000 Savings per Year!



State Revolving Fund Loan Programs

Drinking Water, Clean Water, Nonpoint Source

FACT SHEET

July 2024

SUMMARY OF CURRENT INTEREST RATES

Indiana's Drinking Water and Wastewater State Revolving Fund Loan Programs use a Base SRF Program Interest Rate, which is re-set on the first business day of each January, April, July, and October.

The Base Rate is calculated by using 90 percent of the average 20-year AAA-rated, general obligation bond Municipal Market Data ("MMD") composite index for the most recent calendar month. The Base Rate is then discounted further based upon a borrower's Median Household Income (MHI) from the most recent Census data and projected user rates. This Census data is posted at data.census.gov.

Below are the current SRF Program interest rates effective July 1, 2024 through September 30, 2024. The interest rates vary based on three ranges of average monthly user rates for an equivalent dwelling unit (User Rates) within each of the three existing MHI tiers, creating nine possible interest rates.

Wastewater SRF Interest Rates	User Rates (Over \$50)	User Rates (\$30 to \$50)	User Rates (Under \$30)
Tier III (MHI: under \$53,738)	2.00%	2.12%	2.62%
Tier II (MHI: \$53,739 to \$67,172)	2.12%	2.37%	2.87%
Tier I (MHI over \$67,173)	2.37%	2.62%	3.12%

** MHI reflected in 2022 ACS 5-year estimates (2018-2022)*

Note: Up to an additional .50% reduction may be permitted if a nonpoint source project is financed along with a point source project or a project that includes green/sustainable, including climate resiliency, components.

Drinking Water SRF Interest Rates	User Rates (Over \$50)	User Rates (\$30 to \$50)	User Rates (Under \$30)
Tier III (MHI: under \$53,738)	2.00%	2.12%	2.62%
Tier II (MHI: \$53,739 to \$67,172)	2.12%	2.37%	2.87%
Tier I (MHI over \$67,173)	2.37%	2.62%	3.12%

** MHI reflected in 2022 ACS 5-year estimates (2018-2022)*

Note: Up to an additional .50% reduction may be permitted if a project is financed that includes green/sustainable, including climate resiliency, components. The SRF interest rate may also be reduced if a project includes lead line replacement.

Persons having questions should direct them to:

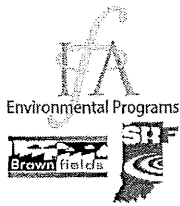
Bill Harkins, Indiana State Revolving Fund Loan Program

100 North Senate Avenue, Rm. 1275

Indianapolis, IN 46204

Phone: (317) 234-4862

E-mail: wharkins@ifa.IN.gov



State Revolving Fund Loan Programs

Drinking Water, Clean Water, Nonpoint Source

FACT SHEET
July 2024

GENERAL PROGRAM INFORMATION

What is the State Revolving Fund (SRF) Loan Program?

The State Revolving Fund (SRF) Loan Program provides low interest loans to Indiana communities for projects that improve wastewater and drinking water infrastructure and for nonpoint source projects. The Indiana Finance Authority administers this program to protect public health and the environment.

Who is eligible?

- Cities, towns, counties, regional sewer/water districts, conservancy districts are eligible for wastewater, drinking water and nonpoint source SRF loans.
- In addition, private, not-for-profit and water authorities are eligible for drinking water SRF loans.

Where does SRF's funding originate?

The State applies to the U.S. Environmental Protection Agency (U.S. EPA) annually for capitalization grants to fund its SRF Programs. To increase available funds, the State leverages its U.S. EPA capitalization grants in the municipal bond market. These funds are combined with the U.S. EPA required state match and are then made available to Indiana communities in the form of low interest loans.

What types of projects are eligible for funding?

Wastewater projects may include:

- Treatment plant improvements,
- Sewer line extensions to existing or platted unsewered properties,
- Combined sewer overflow corrections,
- Infiltration/inflow projects,
- Sewer/Pump Station Rehabilitation or Replacement, and/or
- Projects defined in the Water Resources Reform and Development Act.

Drinking water projects may include:

- Drinking water wells and surface water intakes,
- Treatment plant improvements,
- Water line replacements and extensions to existing or platted un-served properties, and/or
- Water storage facilities.

Nonpoint source projects may include:

- Wetland protection and restoration measures,
- Providing sewer service to properties served by on-site sewage disposal systems,
- Best Management Practices for agriculture and stormwater runoff,
- Brownfield Remediation,
- Riparian Buffers and Conservation Easements, and/or
- Wellhead and Source Water Protection measures.

What types of projects are not eligible for funding?

Ineligible projects include those projects solely intended for economic development and projects primarily for fire suppression.

How does a community apply for an SRF loan?

- An eligible entity can submit an application at any time to the SRF Loan Program at: 100 N. Senate Ave., Rm. 1275, Indianapolis, IN 46204.
- Application forms are available on SRF's website at <http://www.srf.in.gov>.

What are the loan terms?

- The SRF loan is a fixed rate, 20-year loan. However, up to 35-year loan terms are available for qualifying projects.
- Interest rates reset quarterly and are at or below 90% of the average 20-year AAA-rated, general obligation bond Municipal Market Data. Rates are further discounted based on the applicant's median household income (gathered from census data) and local user rates.
- Interest rates can be further reduced by up to 0.5% if the project has Green Project Reserve components or nonpoint source features. In addition, interest rates may be reduced to 0.0% for qualifying projects that include lead line replacement.

Where can I get more information about SRF loans?

For information regarding wastewater projects or drinking water projects, please contact SRF Program Manager, Jenn Pence, at jpence@ifa.in.gov or (317) 232-4396.

Eastern Heights Utilities, Inc.

316 North Washington Street, P. O. Box 8

Bloomfield, Indiana 47424

Cause No. 460xx-U Rate Case Talking Points

- Eastern Heights Utilities, Inc. (“EHU”) filed a request for approval for an increase in its rates with the Indiana Utilities Regulatory Commission (“IURC”) on June 6, 2024.

- EHU is seeking a 59.40% increase in the rates it charges its customers, which will provide additional annual revenue of \$1,586,892 to pay for increased operating expenses.

- If approved, an EHU customer using 4,000 gallons a month will pay \$37.21.

- Even with this planned increase, water provided by EHU continues to be a great deal, with the cost at less than a penny a gallon for clean, safe drinking water delivered directly to your tap.

- There are 30 not for profit water utilities, such as EHU, located in Indiana. With the planned increase, EHU’s rate for 4,000 gallons of monthly usage of \$37.21 will rank its rate charged 15th out of the 30 not for profit utilities in Indiana - more than \$22.00 a month less than the rate for 4,000 gallons charged by the not for profit utility with the highest rates.

- The rate case will be completely reviewed by the Indiana Office of Utility Consumer Counselor (“OUCC”).

- After the OUCC review, the IURC will review the rate increase application and issue an Order approving a rate increase. This Order will be issued six to ten months after the rate case request was filed.

- This review process by the OUCC and IURC ensures that EHU is not receiving any more revenue than it is entitled to.

- EHU is a not for profit utility, meaning it makes no profits nor pays any income taxes. Thus, the rates it charges its customers go entirely towards the upkeep and maintenance of the water utility.

- EHU serves over 7,000 customers and owns and maintains over 500 miles of water lines to serve those customers. EHU's service territory stretches over six different Indiana counties.
- EHU maintains those 500 miles of line with a bare-bones staff of 14 dedicated individuals that work hard to keep clean drinking water flowing to EHU customers 24 hours a day, seven days a week, 365 days a year.
- EHU's last rate case (Cause No. 45435 U) was filed on September 18, 2020, and approved by the IURC on April 7, 2021.
- Since that time, Operations and Maintenance ("O&M") expenses for 2024 have increased by almost 47% over the O&M expense level approved in 2021.
- Electricity costs, chemical costs, postage, and most other expenses are increasing again in 2024, on top of many increases seen since 2020.
- A similarly configured truck that EHU purchased in 2022 is going to cost \$11,000 (over 21%) more to purchase in 2024.
- Eastern Height's engineering consulting firm has estimated capital and maintenance projects that should be considered by EHU to complete over the next three years (2024-2026) to cost \$34,972,000. If all of these projects were to be completed and included in this rate case filing, EHU would be requesting an increase of over 450%.
- Instead, in order to keep the rate case request at a bare minimum, EHU has included capital and maintenance projects that absolutely need to be done in the amount of \$3,785,000 in this rate case filing.
- Some of EHU's water lines are approaching 100 years in age and will need to be replaced on a regular basis in order to keep the water flowing properly.
- We consider it an honor to serve you, our customers, and appreciate the trust you put in us to continue to provide you with clean, safe water delivered directly to your tap 24 hours a day.

Water & Waste Disposal Loan & Grant Program

What does this program do?

This program provides funding for clean and reliable drinking water systems, sanitary sewage disposal, sanitary solid waste disposal, and storm water drainage to households and businesses in eligible rural areas.

Who may apply?

This program assists qualified applicants who are not otherwise able to obtain commercial credit on reasonable terms. Eligible applicants include:

- **Most state and local governmental entities**
- **Private nonprofits**
- **Federally recognized Tribes**

What is an eligible area?

Areas that may be served include:

- Rural areas and towns with populations of 10,000 or less – [check eligible addresses](#)
- Tribal lands in rural areas
- Colonias

What kinds of funding are available?

Long-term, low-interest loans. If funds are available, a grant may be combined with a loan if necessary to keep user costs reasonable

How may the funds be used?

Funds may be used to finance the acquisition, construction, or improvement of:

- Drinking water sourcing, treatment, storage, and distribution
- Sewer collection, transmission, treatment, and disposal
- Solid waste collection, disposal, and closure
- Storm water collection, transmission, and disposal

In some cases, funding may also be available for related activities such as:

- Legal and engineering fees
- Land acquisition, water and land rights, permits, and equipment
- Start-up operations and maintenance

- Interest incurred during construction
- Purchase of facilities to improve service or prevent loss of service
- Other costs determined to be necessary for completion of the project
- See [7 CFR Part 1780.7 and 1780.9](#) for a complete list

What is the loan term and rate?

The loan term is up to a 40-year payback period, based on the useful life of the facilities financed with a fixed interest rate. The interest rate is based on the need for the project and the median household income of the area to be served. [Contact us](#) for details and current interest rates applicable for your project.

Are there additional requirements?

- Borrowers must have the legal authority to construct, operate, and maintain the proposed services or facilities.
- All facilities receiving federal financing must be used for a public purpose.
- Partnerships with other federal, state, local, private, and nonprofit entities that offer financial assistance are encouraged.
- Projects must be financially sustainable.

SSO

Indiana Utility Regulatory Commission Public Field Hearing

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(Please print)

NAME Andrea Sylvester

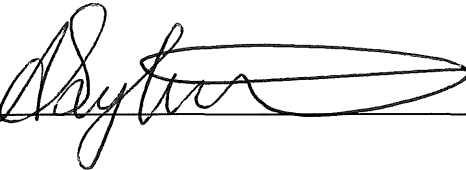
PHONE NUMBER OR EMAIL sylvester3815@yahoo.com

CITY & ZIP CODE Bloomfield 47424

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 9/5/2024

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Speaking Points:
Increase Percentage
rate increase

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(Please print)

NAME Stacy Sylvester

PHONE NUMBER OR EMAIL stacysylvester@ATT.net

CITY & ZIP CODE Bloomfield 47424

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

no

SIGNATURE Stacy Sylvester DATE 9/5/2024

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(Please print)

NAME Christopher Michael
PHONE NUMBER OR EMAIL 812-699-0470 Chrismichael313@gmail.com
CITY & ZIP CODE Bloomfield, IN 47424

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Christopher Michael DATE 9/5/2024

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(Please print)

NAME Scott Carmichael

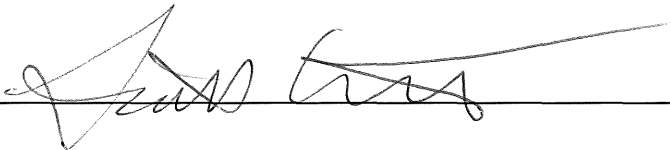
PHONE NUMBER OR EMAIL scarmichael@mac.com

CITY & ZIP CODE Solsberry, IN 47459

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

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SIGNATURE  DATE 9/5/2024

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NAME Nikki Lynn Pence

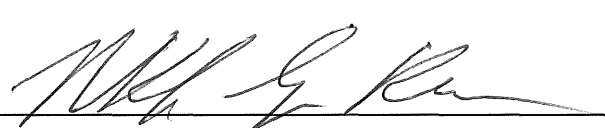
PHONE NUMBER OR EMAIL 812 340 4889 bluedestiny21@aol.com

CITY & ZIP CODE Solsberry 47459

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

I have 3 properties in the water district.
Two have water, one I am told I need to
pay \$10,000 to get water too. The other
two do not meet minimum billing, one
month paying over \$20 for 9 gallons of water.
The water always smells like a swimming pool
and the water company itself tested the water
to be very high chlorine but no change was made.
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5:56pm

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(Please print)

NAME FRANCIS E MONTGOMERY

PHONE NUMBER OR EMAIL 812-699-8409

CITY & ZIP CODE BLOOMFIELD 47424

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Francis E Montgomery DATE 9/5/2024

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(Please print)

NAME Tom wheelock

PHONE NUMBER OR EMAIL 812-340-6305

CITY & ZIP CODE Bloomfield 47424

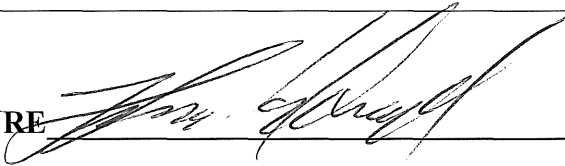
Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

NO

SIGNATURE



DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

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6:00 pm

Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Michael MORGUSON

PHONE NUMBER OR EMAIL mike.in.indiana@gmail.com

CITY & ZIP CODE Solsberry IN 47459

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)*

☒ SPEAK

☐ WRITTEN

☐ BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE



DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

~~Will~~ Will the rate increase, and funds ^(Revenue) recieved from same, be used to build infrastructure in support of the micro-chip production facility at West Gate, CRANE IN.
What is the status & or Liquidity of the assets listed in the financial statements on line.

You may continue your comments on the back of this sheet or attach them.

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Requested
to Go LAST
6:00 pm

Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME VALERIE SAVAGE

PHONE NUMBER OR EMAIL 812-876-9193

CITY & ZIP CODE SPENCER, IN 47460

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

ONLY MYSELF

SIGNATURE Valerie Savage DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

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6:44pm

Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME JARED SHIRLEY

PHONE NUMBER OR EMAIL 812-327-3389

CITY & ZIP CODE _____

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE _____ DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

We would like to know how much our utilities would need to increase to get our district in the black, Please research if the proposed increase is necessary.

You may continue your comments on the back of this sheet or attach them.

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Ce: 48

Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Kyle Chambers

PHONE NUMBER OR EMAIL 812-887-2379

CITY & ZIP CODE Bloomfield, IN 47424

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Kyle Chambers DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

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6:55pm

Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

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(Please print)

NAME Bradley Seymour

PHONE NUMBER OR EMAIL 812-381-2644

CITY & ZIP CODE Bloomfield, 47424

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Bradley Seymour DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

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Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Brend Kindred

PHONE NUMBER OR EMAIL 812-381-2748

CITY & ZIP CODE Bloomfield 47424

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK ☒ WRITTEN ☒ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Brend Kindred DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

- Capital investments → trucks, equipment, etc are newer models
- employees drive vehicles in off time
- bonds for new lines are paid by those new members
- recent increase of approximately 30% when will the increases end? Will we get another increase in 3 years

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Ted Baechtold


PHONE NUMBER OR EMAIL tbaechtold@gmail.com

CITY & ZIP CODE Solsberry 47459

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

- ① What are the proposed uses of the money generated by the rate increase?
- ② Why is so much being asked for @ one time?
- ③ How much will the infrastructure of EHU be impacted by this proposed increase?

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

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(Please print)

NAME Alex Finnigan

PHONE NUMBER OR EMAIL 763-278-0220

CITY & ZIP CODE Bloomfield 47424

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

With prices already being gouged across everything, raising prices will force people to make dice decisions on what bills can be afforded. Having basic needs is a human right. With public information and having a revenue of near 3 million raising prices like this does not make sense with record profits. With having 14 employees, having an increase like this does not make sense. Addressing the cost of chemicals, labor, and upgrades makes sense but does make sense again how this rate change helps

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Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

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(Please print)

NAME Katherine Wagler

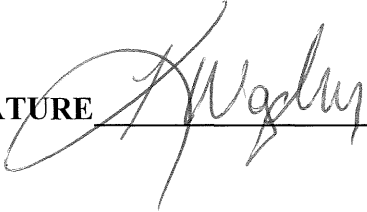
PHONE NUMBER OR EMAIL 812-698-3405

CITY & ZIP CODE Bloomfield 47424

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

59.40% is an unrealistic increase amount.

If this is really necessary, then there is leadership and management issues in the company.

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Indiana Utility Regulatory Commission Public Field Hearing

Eastern Heights Rate Case - Cause Number 46084 - U

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(Please print)

NAME Ivan Wagler

PHONE NUMBER OR EMAIL 812 698 0634

CITY & ZIP CODE Bloomfield 47424

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Ivan Wagler DATE 9/5/2024

If you are providing written comments, you can include them on this form or attach a separate document.

If you need to raise the price! 5% maybe 10% if this isn't enough there needs to be new leadership put in place!

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