

FILED
November 12, 2020
INDIANA UTILITY
REGULATORY COMMISSION

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

IN THE MATTER OF THE PETITION OF AQUA)
INDIANA--WEDGEWOOD PARK WATER)
DIVISION FOR A NEW SCHEDULE OF RATES)
AND CHARGES.)

CAUSE NO. 45416-U

OUCC's REPORT

In accordance with 170 IAC 14-1-4(a), the Indiana Office of Utility Consumer Counselor ("OUCC"), by counsel, hereby submits its Report consisting of the testimonies, including attachments, of Carla F. Sullivan (Public's Exhibit No. 1) and Kristen Willoughby (Public's Exhibit No. 2) and comments the OUCC received from consumers of this utility about the requested rate case increase (Public's Exhibit No. 3).

Respectfully submitted,

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR



Daniel M. Le Vay, Atty. No. 22184-49
Deputy Consumer Counselor

CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing *OUCC's REPORT* has been provided to the following individuals by electronic service on November 12, 2020.

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STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

**IN THE MATTER OF THE PETITION OF)
AQUA INDIANA--WEDGEWOOD PARK) CAUSE NO. 45416-U
WATER DIVISION FOR A NEW SCHEDULE)
OF RATES AND CHARGES.)
)**

**TESTIMONY
OF
CARLA F. SULLIVAN**

**ON BEHALF OF THE
INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR**

PUBLIC'S EXHIBIT NO. 1

November 12, 2020

TESTIMONY OF OUCC WITNESS CARLA F. SULLIVAN
CAUSE NO. 45416-U
AQUA INDIANA, INC. – WEDGEWOOD PARK WATER DIVISION

I. INTRODUCTION

1 **Q: Please state your name and business address.**

2 A: My name is Carla F. Sullivan, and my business address is 115 West Washington
3 Street, Suite 1500 South, Indianapolis, Indiana 46204.

4 **Q: By whom are you employed and in what capacity?**

5 A: I am employed by the Indiana Office of Utility Consumer Counselor (“OUCC”) as
6 a Utility Analyst II in the Water/Wastewater Division. My qualifications and
7 experience are set forth in Appendix “A” attached to this testimony.

8 **Q: What is the purpose of your testimony?**

9 A: Aqua Indiana, Inc. filed a Small Utility Rate Application (“Application”) for its
10 Wedgewood Park Water Division (“Wedgewood” or “Applicant”) with the Indiana
11 Utility Regulatory Commission (“Commission” or “IURC”) under 170 IAC 14-1-
12 1 et al, the small utility rate filing statute (IC 8-1-2-61.5). In its Application,
13 Wedgewood requested an overall rate increase of 37.52%. My testimony presents
14 the results of the OUCC’s analysis and recommends approval of Wedgewood’s
15 requested 37.52% rate increase.

16 **Q: What did you do to prepare your testimony?**

17 A: I reviewed Applicant’s schedules and workpapers. I reviewed Wedgewood’s 2017,
18 2018, and 2019 annual reports filed with the IURC. I prepared discovery request
19 questions and reviewed Applicant’s responses. I spoke with Wedgewood

1 representatives. I reviewed comments provided by customers of Wedgewood
2 included in the OUCC's report as Public's Exhibit No. 3.

3 **Q: Do you sponsor any schedules?**

4 A: Yes. I sponsor the following schedules:

5 Schedule 1 – Comparison of Overall Revenue Requirements (page 1)
6 Comparison of Gross Revenue Conversion Factor (page 2)
7 Comparison of Income Statement Adjustments (page 3)

8 Schedule 2 – Comparative Balance Sheet as of December 31, 2017, 2018, and
9 2019

10 Schedule 3 – Comparative Income Statement for the twelve months ended
11 December 31, 2017, 2018, and 2019

12 Schedule 4 – *Pro Forma* Net Operating Income Statement

13 Schedule 5 – OUCC Expense Adjustments

14 Schedule 6 – Calculation of Original Cost Rate Base

15 Schedule 7 – *Pro forma* Capital Structure

16 Schedule 8 – Tariff

II. RATEMAKING FOR AN INVESTOR-OWNED UTILITY

17 **Q: Please describe how rates are determined for an investor-owned utility such**
18 **as Wedgewood.**

19 A: Rates for an investor-owned utility are designed to allow the utility an opportunity
20 to earn a reasonable return for its shareholders on its investment in utility plant. The
21 actual earned return for a utility can and will vary depending upon factors both
22 within a utility's control (e.g., effective utility management, etc.) and outside of a
23 utility's control (e.g., weather, environmental laws, etc.). A utility's revenue
24 requirement is the amount of net income necessary to provide this reasonable

1 return. The revenue requirement for an investor-owned utility is equal to its
2 investment in utility plant multiplied by its weighted average cost of capital.

3 **Q: What is the first step in determining investor-owned utility rates?**

4 A: The first step in setting rates for an investor-owned utility is to determine the
5 utility's investment in used and useful utility plant or "rate base." A utility's rate
6 base includes the value of utility plant used to provide utility service to customers,
7 (e.g. treatment plant, mains, booster stations, pumps, vehicles, and other
8 equipment), net of accumulated depreciation and contributions-in-aid of
9 construction. Contributions-in-aid of construction include cash payments to the
10 utility and contributions in-kind from developers and other customers. Cash
11 contributions generally include system development charges and connection fees.
12 Contributions-in-aid of construction reduce the amount of utility plant included in
13 rate base on which an investor-owned utility may earn a return. Rate base also
14 includes investments in inventory and working capital. Finally, rate base may
15 include IURC approved acquisition adjustments and regulatory assets.

16 **Q: What is the next step in determining investor-owned utility rates?**

17 A: The next step in the rate-making process is to determine the utility's weighted
18 average cost of capital. The weighted average cost of capital is based on the utility's
19 capital structure and consists of all sources of capital including equity, long-term
20 debt, customer deposits, and deferred income taxes. The cost of each capital source
21 is weighted by *pro rata* share of total capital. While the cost of most sources of
22 capital is fairly straight forward, the cost of equity is often a contested issue.

1 **Q: Once the net income is determined, how is the rate calculated?**

2 A: In order to determine the rate necessary to provide the reasonable return, the current
3 net operating income being earned by the utility needs to be calculated. This amount
4 is based on the utility's current rates and the test year chosen by the utility. Test
5 year revenues and expenses are then adjusted to include changes that are fixed
6 within the time period (12 months from the end of the test year), known to occur,
7 and measurable in amount. Subtracting this adjusted net operating income from the
8 income necessary to earn a reasonable return on rate base yields the dollar amount
9 of the increase (or decrease) needed. An increase is then "grossed up" to include
10 additional taxes and fees related to the increased revenue. (See OUCC Schedule 1,
11 page 1.) Finally, a monetary increase (or decrease) is allocated to each customer
12 class to determine the rates to be charged. This allocation may be accomplished
13 through a class cost of service study that determines the costs to serve each
14 customer class or as simple as an across-the-board rate increase wherein the overall
15 percentage increase necessary is applied to all customer classes equally.

III. WEDGEWOOD'S PROPOSAL

16 **Q: Please describe Wedgewood's characteristics.**

17 A: Wedgewood provides water service to approximately 200 customers near the
18 Indiana-Michigan state line in St. Joseph County, Indiana. Wedgewood purchases
19 all of its water from Niles Charter Township, Michigan. Wedgewood's distribution
20 system consists of approximately two miles of four-inch main, six-inch cast iron
21 main, and 15 hydrants.

1 **Q: What rate relief does Wedgewood seek in this Cause?**

2 A: Wedgewood proposes a 37.52% across-the-board rate increase to produce
3 additional revenue of \$32,801. Wedgewood's proposes this increase to allow it to
4 meet its *pro forma* operating expenses and provide it an opportunity to earn a
5 weighted return on rate base of 6.87% based on its proposed 9.8% cost of equity.

6 **Q: Did Wedgewood make any other requests?**

7 A: Yes. Wedgewood also requested permission to update the non-recurring fees
8 included in its tariff including a return check fee, a disconnect/reconnect fee, and
9 tap fees. Wedgewood also requested permission to change the unit of measure
10 stated on its schedule of rates and charges from cubic feet to gallons.

IV. OUCG RECOMMENDED INCREASE

11 **Q: What rate relief does the OUCG recommend in this Cause?**

12 A: The OUCG recommends approval of Wedgewood's requested 37.52% across-the-
13 board rate increase.

Table CFS-1: Revenue Requirement Comparison

	Per Wedgewood	Per OUCG	OUCG More (Less)
Original Cost rate Base	\$ 356,796	\$ 350,591	\$ (6,205)
Times: Weighted Cost of Capital	6.87%	6.87%	0.00%
Net Operating Income Required for Return on Original Cost Rate base	24,501	24,086	(415)
Less: Adjusted Net Operating income	539	(300)	(839)
Net Revenue Increase Required	23,962	24,386	424
Gross Revenue Conversion Factor	136.8900%	137.2974%	0.407400%
Revenue Increase Required	\$ 32,801	\$ 33,481	\$ 680
Revenue Percentage Increase	37.52%	38.29%	0.77%

V. RATE BASE

1 **Q: What original cost rate base did Wedgewood propose?**

2 A: Wedgewood proposed an original cost rate base of \$356,796, including \$6,442 of
3 working capital.

4 **Q: Do you accept Wedgewood's proposed original cost rate base?**

5 A: My analysis yielded a slightly lower rate base due to the fact of deferred income
6 taxes and a needed correction to working capital. My calculation of rate base is
7 shown in Table CFS-2.

Table CFS-2: Rate Base Comparison

		Per Wedgewood	Per OUCC	OUCC More (Less)
Utility Plant in Service at	12/31/2019	\$ 335,333	\$ 335,333	\$ -
UPIS "Admin"		57,746	\$ 57,746	\$ -
Gross Utility Plant in Service		393,079	\$ 393,079	-
Less: Accumulated Depreciation		33,695	\$ 33,695	-
Accumulated Depreciation "Admin"		7,718	\$ 7,718	-
Net Contributions in Aid of Construction		3,921	\$ 3,921	-
Net Utility Plant in Service		347,745	\$ 347,745	-
Add: Materials & Supplies		2,609	\$ 2,609	-
Working Capital (see below)		6,442	\$ 6,672	230
Less: Deferred Income Taxes		-	\$ (6,435)	(6,435)
Total Original Cost Rate Base		<u>\$ 356,796</u>	<u>\$ 350,591</u>	<u>(6,205)</u>

A. Deferred Income Taxes

8 **Q: Did Wedgewood include deferred income taxes in its proposed rate base?**

9 A: No.

1 **Q: Why did you include deferred income taxes as a component of your**
2 **recommended rate base for Wedgewood?**

3 A: Deferred income taxes represent funds provided by customers to pay for income
4 taxes the utility has not yet paid to the government. These funds are therefore
5 available for the utility to use to invest in utility plant. In most jurisdictions, it is
6 treated as an offset to rate base. But in Indiana, deferred income taxes are typically
7 included in a utility's capital structure as a zero cost of capital. But because
8 Wedgewood is a division of Aqua Indiana, it does not have its own tax liability or
9 capital structure. Treating its deferred taxes as zero cost capital is not viable.
10 Therefore, I applied deferred income taxes to reduce Wedgewood's rate base.

B. Working Capital

11 **Q: Why does working capital differ between the OUCC and Wedgewood?**

12 A: The difference in working capital proposed by each party is due to the operating
13 expenses and taxes each included in its calculation. Wedgewood included IURC
14 fees but excluded bad debt expense and payroll tax expense. The OUCC excluded
15 IURC fees but included both bad debt expense and payroll tax expense.

16 **Q: Why did you include payroll taxes in the determination of working capital?**

17 A: Generally, taxes are paid in arrears and are excluded from the determination of
18 working capital. However, payroll taxes are different from other taxes in that they
19 are paid on a current basis. Therefore, I included payroll taxes in my determination
20 of Wedgewood's working capital investment.

1 **Q: Why did you exclude IURC fees from the determination of working capital?**

2 A: I excluded IURC fees from my working capital calculation because these fees are
3 paid in arrears and therefore, do not require or indicate any investment of capital.

Table 3: Working Capital Comparison

	Per	Per	OUCC
	Wedgewood	OUCC	More (Less)
Operation & Maintenance Expense	\$ 75,200	\$ 77,246	\$ 2,046
Less: Purchased Water	(23,662)	(24,813)	(1,151)
Add: Payroll Taxes	-	940	940
Adjusted Operation & Maintenance Expense	51,538	53,373	1,835
Times: 45-Day Factor	12.5%	12.5%	
Working Capital Requirement	<u>\$ 6,442</u>	<u>\$ 6,672</u>	<u>\$ 230</u>

VI. PRO FORMA PRESENT RATE OPERATING INCOME

4 **Q: Did Wedgewood propose any operating revenue adjustments?**

5 A: Yes. Wedgewood’s purchased water tracker (TD50242) was approved by the
6 Commission on February 23, 2019. Wedgewood proposed a \$432 increase to reflect
7 the annual revenues that would have been recovered had the tracker been in place
8 for the entire test year.

9 **Q: Do you accept this adjustment?**

10 A: Yes.

11 **Q: Is a customer growth adjustment necessary in this case?**

12 A: No customer growth adjustment is necessary. Based on the billing determinants
13 provided by Wedgewood, Wedgewood did not experience any customer growth
14 during the test year or the adjustment period to date.

VII. OPERATING EXPENSES AND TAXES

A. Wedgewood's Proposal

1 **Q: What operating and tax expense adjustments does Wedgewood propose?**

2 A: Wedgewood proposes adjustments to labor and labor related expenses, rate case
3 expense, depreciation expense, amortization expense, IURC Fee, utility receipts
4 tax, and income taxes. In total, Wedgewood proposes a \$367 increase to test year
5 operating and tax expenses of \$86,531, yielding *pro forma* operating and tax
6 expenses of \$86,893.

7 **Q: Does the OUCC accept any of Wedgewood's proposed operating and tax**
8 **expense adjustments?**

9 A: Yes. The OUCC accepts Wedgewood's adjustments to salaries and wages,
10 employee benefits, rate case expense, depreciation expense, amortization expense,
11 payroll taxes, and utility receipt taxes. However, the OUCC proposes its own
12 adjustments to IURC fee expense, income taxes, and purchased water expense.

B. OUCC's Proposal

1. Purchased Water Expense

13 **Q: Why is an adjustment to purchased water expenses needed?**

14 A: Wedgewood reflects test year purchased water expense of \$23,662. However,
15 based on invoices provided through discovery, the OUCC determined actual test
16 year expense was \$24,813. (OUCC Attachment CFS-1). The difference of \$1,151
17 is primarily due to accruals recorded in December 2018, which reversed in January
18 2019. (See OUCC Schedule 5, Adjustment No. 1.)

2. **IURC Fee**

1 **Q: How did Wedgewood determine its IURC fee adjustment?**

2 A: To calculate its proposed \$105 *pro forma* IURC fee expense, Wedgewood used an
3 IURC fee rate of 0.12020%, which is no longer applicable as of July 1, 2020. Also,
4 Wedgewood presented its entire IURC fee expense as an adjustment, as its
5 calculation did not acknowledge it had incurred any test year expense. In fact,
6 Wedgewood had incurred test year expense of \$98.¹

7 **Q: How did you determine your IURC fee adjustment?**

8 A: To calculate *pro forma* IURC fee expense of \$111, I used the current IURC rate of
9 0.1273654%. I reduced this amount by the test year expense of \$98 to yield a \$13
10 increase to test year operating and tax expense. (OUCC Schedule 5, Adj. No. 2.)

Table 4: IURC Fee Comparison

	Per Wedgewood	Per OUCC	OUCC More (Less)
Operating Revenue	\$ 87,001	\$ 87,001	\$ -
Times: IURC Fee Rate	0.1202%	0.127365%	0.0071654%
<i>Pro forma</i> IURC Fee Expense	105	111	6
Less: Test Year IURCFee Expense	-	98	98
Adjustment	\$ 105	\$ 13	\$ (92)

¹ Wedgewood recorded \$98 to Account 408101 “Assessment-PUC” during the test year. This account maps to the “Other Taxes and Licenses” line on Wedgewood’s comparative income statement.

3. Income Tax Expense

1 **Q: Why does your income tax expense adjustment differ from Wedgewood’s?**

2 A: While the OUCC and Aqua agree on how to calculate this expense, differences in
3 proposed *pro forma* operating expenses yield different *pro forma* income tax
4 expense. (See OUCC Schedule 5, Adjustment Nos. 3 and 4.)

TABLE CFS 5: Comparison of Operating and Tax Expense Adjustments

	Wedgewood	OUCC	OUCC More (Less)
Salary and Wages	220	220	-
Employee Benefits - Insurance	55	55	-
Purchased Water	-	1,151	1,151
Rate Case Expense	400	400	-
			-
Depreciation Expense	552	552	-
Amortization Expense	244	244	-
Taxes Other than Income:			-
Payroll Tax	(16)	(16)	-
Property Tax	-	-	-
Utility Receipts Tax	(10)	(10)	-
IURC Fee	105	13	(92)
State Income Tax	(226)	(291)	(65)
Federal Income Tax	(957)	(1,116)	(159)
Total Operating Expenses	367	1,202	835

VI. NON-RECURRING CHARGES

5 **Q: What new non-recurring charges does Wedgewood request?**

6 A: Wedgewood requests approval of a \$35 returned check fee and a \$45
7 disconnect/reconnect fee.

8 **Q: Do you accept the addition of these new non-recurring charges?**

9 A: Yes. Wedgewood’s calculation of costs justify a higher rate for the return check fee
10 and the disconnect/reconnect fee. Also, these fees will be consistent with those
11 authorized for Aqua Indiana’s Darlington Water Division.

1 **Q: What changes to existing non-recurring charges does Wedgewood request?**

2 A: Wedgewood requests an increase to its tap fees as follows:

	Current	Proposed
3/4"	\$ 150	\$ 1,300
1.0"	Cost	1,500
1.5"	Cost	1,900
2.0"	Cost	2,300

3 **Q: Are the proposed tap fees reasonable?**

4 A: Wedgewood provided invoices from M&J Underground, which included three
5 installation of a 1' taps at a cost between \$1,300 and \$4,349 per tap. (See
6 Attachment CFS-2.) Based on my review of thee invoices and discussion with
7 OUCC witness Kirsten Willoughby, the requested tap fees appear to be reasonable.

8 **Q: Do you accept these proposed changes to Applicant's tap-fee charge?**

9 A: Yes. Establishing a precise fee is beneficial to Wedgewood's potential customers,
10 as new customers will be able to better plan for the initiation of water serve.

VII. RECOMMENDATIONS

11 **Q: Please summarize your recommendations?**

12 A: I recommend the Commission approve Wedgewood's request for an across the
13 board rate increase of 37.52%. I recommend the Commission approve
14 Wedgewood's requested tariff changes:

- 15 • The addition of a \$35 return check fee.
- 16 • The addition of a \$45 disconnect/reconnect fee.
- 17 • Changes to the tap fee as outlined above.
- 18 • Mode of measurement be changed from cubic feet to gallons.

1 **Q:** Does this conclude your testimony?

2 **A:** Yes.

APPENDIX A

1 **Q: Please describe your educational background and experience.**

2 A: I graduated from Lipscomb University in June 1989 and received a Bachelor of
3 Science degree in business management. I earned a Master's degree in Business
4 Administration from Phoenix University in 2011 and a Master's degree in
5 Accounting and Financial Management from the Keller Graduate School in 2014.
6 Beginning in 2014, I worked as a balance sheet and payroll accountant for the State
7 of Wisconsin's Department of Health Services. In April of 2019, I joined the staff
8 of the Indiana Office of Utility Consumer Counselor as a Utility Analyst II.

9 **Q: Have you previously testified before the Indiana Utility Regulatory**
10 **Commission?**

11 A: Yes.

AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
CAUSE NUMBER 45416-U

**Comparison of Petitioner's and OUCC's
Revenue Requirements**

	<u>Per Applicant</u>	<u>Per OUCC</u>	<u>Sch Ref</u>	<u>OUCC More (Less)</u>
Original Cost rate Base	\$ 356,796	\$ 350,591	6	\$ (6,205)
Times: Weighted Cost of Capital	6.87%	6.87%	APP	-
Net Operating Income Required for Return on Rate base	24,501	24,086		(415)
Less: Adjusted Net Operating income	539	(300)	4	(839)
Net Revenue Requirement	23,962	24,386		424
Gross Revenue Conversion Factor	136.8900%	137.2974%	1	0.4074%
Recommended Revenue Increase	<u>\$ 32,801</u>	<u>\$ 33,481</u>		<u>\$ 680</u>
Recommended Percentage Increase	<u>37.52%</u>	<u>38.29%</u>		<u>0.78%</u>

<u>Current Rate for 5,000 Gallons</u>	<u>Proposed</u>		<u>OUCC More (Less)</u>
	<u>Applicant</u>	<u>OUCC</u>	
Current Rate = \$29.34	\$ 40.35	\$ 40.58	\$ 0.23

AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
CAUSE NUMBER 45416-U

Gross Revenue Conversion Factor

	<u>Per Applicant</u>	<u>Per OUCC</u>	<u>OUCC More (Less)</u>
1 Gross revenue Change	100.0000%	100.0000%	\$ 33,481
2 Less: Bad Debt Rate	<u>1.1086%</u>	<u>1.1086%</u>	371
3 Sub-total	98.8914%	98.8914%	
4 Less: IURC Fee	<u>0.1189%</u>	<u>0.12600%</u>	42
5 Income Before State Income taxes	98.7725%	98.7654%	
6 Less: State Income Tax (5.25% of Line 5)	4.9167%	5.1852%	1,736
7 Utility Receipts Tax (1.4% of Line 3)	<u>1.3845%</u>	<u>1.3845%</u>	464
8 Income before Federal income Taxes	92.4713%	92.1957%	
9 Less: Federal income Tax (21% of Line 8)	<u>19.4200%</u>	<u>19.3611%</u>	<u>6,482</u>
10 Change in Operating Income	<u>73.0513%</u>	<u>72.8346%</u>	<u>\$ 24,386</u>
11 Gross Revenue Conversion Factor	<u>136.8900%</u>	<u>137.2974%</u>	

AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
CAUSE NUMBER 45416-U

Reconciliation of Net Operating Income Statement Adjustments
Pro-forma Present Rates

	<u>Per Applicant</u>	<u>Per OUCC</u>	<u>OUCC More (Less)</u>
Operating Revenues			
Water Sales	\$ 432	\$ 432	\$ -
Total Operating Revenues	<u>432</u>	<u>432</u>	<u>-</u>
O&M Expense			
Salary and Wages	220	220	-
Employee Benefits - Insurance	55	55	-
Purchased Water	-	1,151	1,151
Rate Case Expense	400	400	-
Depreciation Expense	552	552	-
Amortization Expense	244	244	-
Taxes Other than Income:			
Payroll Tax	(16)	(16)	-
Property Tax	-	-	-
Utility Receipts Tax	(10)	(10)	-
IURC Fee	105	13	(92)
State Income Tax	(226)	(291)	(65)
Federal Income Tax	(957)	(1,116)	(159)
Total Operating Expenses	<u>367</u>	<u>1,202</u>	<u>835</u>
Net Operating Income	<u>\$ 65</u>	<u>\$ (770)</u>	<u>\$ (835)</u>

AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
CAUSE NUMBER 45416-U

COMPARATIVE BALANCE SHEET
As of 12/31,

<u>ASSETS</u>	<u>2019</u>	<u>2018</u>	<u>2017</u>
Utility Plant:			
Utility Plant in Service	\$ 335,333	\$ 256,579	\$ 255,627
Construction Work in Progress			
Less: Accumulated Depreciation	(33,695)	(33,601)	(29,595)
Other Utility Palnt Adjustments	72,145	72,145	72,145
Net Utility Plant in Service	<u>373,783</u>	<u>295,123</u>	<u>298,177</u>
Current Assets:			
Accounts Receivable	7,403	7,839	9,300
Materials and Supplies	2,609	2,609	2,609
Prepays	121	73	941
Other Current Assets	2,802	2,432	2,250
Total Current Assets	<u>12,935</u>	<u>12,953</u>	<u>15,100</u>
Total Assets	<u>\$ 386,718</u>	<u>\$ 308,076</u>	<u>\$ 313,277</u>
<u>LIABILITIES</u>			
Equity			
Retained Earnings	\$ 10,984	\$ 14,631	\$ 11,679
Paid in Capital			
Total Equity	<u>10,984</u>	<u>14,631</u>	<u>11,679</u>
Contributions in Aid of Construction	4,437	4,437	4,437
Amortization of CIAC	516	435	359
Net Contributions in Aid of Construction	<u>3,921</u>	<u>4,002</u>	<u>4,078</u>
Current Liabilities			
Accounts Payable	361,661	278,861	285,127
Accrued Taxes	3,716	3,116	12,057
Other Current Liabilities	<u>365,377</u>	<u>281,977</u>	<u>297,184</u>
Accumulated Deferred Income Taxes			
Liberalized Depreciation	4,693	5,738	336
Other	1,742	1,728	
Total Accumulated Deferred Income Tax	<u>6,435</u>	<u>7,466</u>	<u>336</u>
Total Liabilities	<u>\$ 386,717</u>	<u>\$ 308,076</u>	<u>\$ 313,277</u>

**AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
CAUSE NUMBER 45416-U**

**COMPARATIVE INCOME STATEMENT
Twelve Months Ended 12/31,**

	<u>2019</u>	<u>2018</u>	<u>2017</u>
Operating Revenues			
Water Sales	\$ 86,537	\$ 83,168	\$ 75,047
Fire Protection			
Penalties	464	498	468
Other			
Total Operating Revenues	<u>87,001</u>	<u>83,666</u>	<u>75,515</u>
Operating Expenses			
Salaries and Wages	7,334	2,341	2,134
Employee Benefits	3,410	947	1,662
Purchased Water	23,662	23,801	15,613
Purchased Power			
Chemicals			
Materials and Supplies	521	128	430
Contractual Services - Legal		272	157
Contractual Services - Management Fees	9,272	6,344	5,274
Contractual Services - Other	18,109	16,392	12,548
Transportation Expense	274	302	173
Insurance			
Bad Debt Expense	965	(465)	694
Rate Case Expense Amortization			
Miscellaneous Expense	11,873	16,938	4,999
Total O&M Expense	<u>75,420</u>	<u>67,000</u>	<u>43,684</u>
Depreciation Expense	5,303	5,068	3,078
Amortization Expense			(44)
Taxes Other than Income:			
Payroll Tax	956	517	599
Property Tax	4,107	2,460	5,041
Other Taxes and Licenses	448	423	292
Utility Receipts Tax	1,207	1,179	893
Income Taxes:			
State Income Tax	62	(1,489)	1,162
Federal Income Tax	56	(5,377)	6,231
Deferred State Income Taxes	(202)	1,426	43
Deferred Federal Income Taxes	(826)	5,821	293
Total Operating Expenses	<u>86,531</u>	<u>77,028</u>	<u>61,272</u>
Net Operating Income	470	6,638	14,243
Other Income (Expense)			
AFUDC	141	80	85
Miscellaneous Nonutility Expense	(678)		
Other Income			
Interest Expense	(3,582)	(3,764)	(2,649)
Total Other Income (Expense)	<u>(4,119)</u>	<u>(3,684)</u>	<u>(2,564)</u>
Net Income	<u>\$ (3,649)</u>	<u>\$ 2,954</u>	<u>\$ 11,679</u>

AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
CAUSE NUMBER 45416-U

***Pro-forma* Net Operating Income Statement**

	Year Ended 12/31/219	Adjustments	Sch Ref	<i>Pro-forma</i> Present Rates	Adjustments	Sch Ref	<i>Pro-Forma</i> Proposed Rates
Operating Revenues							
Water Sales	86,537	432	APP	\$ 86,969	\$ 33,303	1	\$ 120,272
Fire Protection	-			-	-	1	-
Penalties	464			464	178	1	642
Other	-			-			-
Total Operating Revenues	<u>87,001</u>	<u>432</u>		<u>87,433</u>	<u>33,481</u>		<u>120,914</u>
O&M Expense							
Salary and Wages	7,334	220	APP	7,554			7,554
Employee Benefits - Insurance	3,410	55	APP	3,465			3,465
Purchased Water	23,662	1,151	6-1	24,813			24,813
Materials and Supplies	521			521			521
Contractual Services-Management Fees	9,272			9,272			9,272
Contractual Services-Other	18,109			18,109			18,109
Rate Case Expense		400	APP	400			400
Transportation Expense	274			274			274
Miscellaneous Expenses	11,873			11,873			11,873
Bad Debt Expense	965			965	371	1	1,336
Depreciation Expense	5,303	552	APP	5,855			5,855
Amortization Expense		244	APP	244			244
Taxes Other than Income:							
Payroll Tax	956	(16)	APP	940			940
Property Tax	4,107			4,107			4,107
Utility Receipts Tax	1,207	(10)	APP	1,197	464	1	1,661
Other Taxes and Licenses	350			350			350
IURC Fee	98	13	6-2	111	-	1	111
Income Taxes:							
State Income Tax	(140)	(291)	6-4	(431)	1,736	1	1,305
Federal Income Tax	(770)	(1,116)	6-3	(1,886)	6,482	1	4,596
Total Operating Expenses	<u>86,531</u>	<u>1,202</u>		<u>87,733</u>	<u>9,053</u>		<u>96,786</u>
Net Operating Income	<u>470</u>	<u>(770)</u>		<u>\$ (300)</u>	<u>\$ 24,428</u>		<u>\$ 24,128</u>

**AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
CAUSE NUMBER 45416-U**

Expense Adjustments

(1)

Purchased Power

To adjust test year for purchased water

Jan. 2019	\$	2,193
Feb. 2019		2,259
Mar. 2019		1,834
Apr. 2019		2,184
May 2019		1,845
Jun. 2019		2,631
Jul. 2019		2,319
Aug. 2019		2,575
Sep. 2019		2,175
Oct. 2019		2,029
Nov. 2019		1,431
Dec. 2019		<u>1,338</u>

Test Year Expenses		24,813
Less: General Ledger Balance		<u>23,662</u>

Adjustment Increase (Decrease)

\$ 1,151

(2)

IURC Fee

To adjust expenses to include the IURC fee

<i>Pro Forma</i> Present Rate Operating Revenues	\$	87,433
Times: Current IURC Fee		<u>0.1273654%</u>
<i>Pro Forma</i> IURC Fee	\$	111
Less: Test Year		<u>(98)</u>

Adjustment Increase (Decrease)

\$ 13

**AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
 CAUSE NUMBER 45416-U**

Expense Adjustments

(3)

Federal Income Tax

to adjust test year Federal tax for pro forma present rate revenues.

<i>Pro Forma</i> Present Rate Operating Revenues	\$	87,433	
<i>Pro Forma</i> Present Rate Operating Expense (excluding URT)		88,742	
Synchronized Interest Expense		<u>6,907</u>	
State Taxable Income			(8,216)
Less: Utility Receipts Tax			1,197
Less: State Income Taxes			<u>(431)</u>
Federal Taxable Income			(8,982)
Times: Federal Tax Rate			<u>21.00%</u>
<i>Pro forma</i> Federal Income Tax Expense			(1,886)
Less: Test Year Federal Income Tax Expense			<u>(770)</u>
Adjustment Increase (Decrease)			<u>\$ (1,116)</u>

(4)

State Income Tax

To adjust test year State tax for *pro forma* present rate revenues.

State Taxable Income	\$	(8,216)	
Times: State Income Tax Rate		<u>5.25%</u>	
<i>Pro forma</i> State Income Tax Expense			(431)
Less: Test Year State Income Tax Expense			<u>(140)</u>
Adjustment Increase (Decrease)			<u>\$ (291)</u>

**AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
CAUSE NUMBER 45416-U**

Calculation of Rate Base

	<u>Per Petitioner</u>	<u>Per OUCC</u>	<u>OUCC More (Less)</u>
Utility Plant in Service at 12/31/2019	\$ 335,333	\$ 335,333	\$ -
UPIS "Admin"	57,746	57,746	
Gross Utility Plant in Service	<u>393,079</u>	<u>393,079</u>	-
Less: Accumulated Depreciation	33,695	33,695	-
Accumulated Depreciation "Admin"	7,718	7,718	
Net Contributions in Aid of Construction	3,921	3,921	-
Net Utility Plant in Service	347,745	347,745	-
Add: Materials & Supplies	2,609	2,609	-
Working Capital (see below)	6,442	6,672	230
Less: Deferred Income Taxes	-	(6,435)	(6,435)
Total Original Cost Rate Base	<u>\$ 356,796</u>	<u>\$ 350,591</u>	<u>(6,205)</u>

Working Capital Calculation

Operation & Maintenance Expense	\$ 75,200	\$ 77,246	\$ 2,046
Less: Purchased Water	23,662	24,813	1,151
Add: Payroll Taxes	-	940	940
Rate Case Expense Amortization	<u>-</u>	<u>-</u>	<u>-</u>
Adjusted Operation & Maintenance Expense	51,539	53,373	1,835
Times: 45 Day Factor	<u>0.125</u>	<u>0.125</u>	
Working Capital Requirement	<u>\$ 6,442</u>	<u>\$ 6,672</u>	<u>\$ 230</u>

AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
CAUSE NUMBER 45416-U

***Pro forma* Capital Structure**
As of 12/31/2019

	<u>Amount</u>	<u>Percent of Total</u>	<u>Cost</u>	<u>Weighted Cost</u>
Common Equity	\$ 41,774,081	50.00%	9.80%	4.90%
Long Term Debt	\$ 41,774,081	50.00%	3.94%	1.97%
Total	<u>\$ 83,548,162</u>	<u>100.00%</u>		<u>6.87%</u>

Synchronized Interest Calculation

Total Original Cost Rate Base	\$ 350,591
Times: Weighted Cost of Debt	<u>1.9700%</u>
Synchronized Interest Expense	<u>\$ 6,907</u>

**AQUA INDIANA - WEDGEWOOD PARK WATER DIVISION
CAUSE NUMBER 45416-U**

Current and Proposed Rates and Charges

General Service Metered Rates		<u>Current</u>	<u>Current Applying Tracker</u>	<u>Current Applying Tracker Converting to Gallons</u>		<u>Proposed Rates Gallons</u>	<u>OR</u>	<u>Proposed Rates Gallons</u>
		Per Hundred Cubic Feet	Per Hundred Cubic Feet	Per 748 Gallons	Per 748 Gallons	Per 748 Gallons	Per 1,000 Gallons	
<u>Metered Rates Per Month</u>				<u>Metered Rates Per Month</u>				
First	750 Cubic feet per month	\$ 4.66	\$ 4.89	First	5,610 gallons per month	\$ 4.89	\$ 4.89	\$ 6.54
Next	1,250 cubic feet per month	2.69	2.92	Next	9,350 gallons per month	2.92	2.92	3.90
Over	2,000 cubic feet per month	2.24	2.47	Over	14,960 gallons per month	2.47	2.47	3.30
	Cubic Feet	Minimum Monthly Charge	Minimum Monthly Charge	Gallons Allowed In	Minimum Monthly Charge	Minimum Monthly Charge	Minimum Monthly Charge	Minimum Monthly Charge
<u>Minimum Charge per Month</u>	<u>Minimum</u>			<u>Minimum Charge per M</u>	<u>Minimum</u>			
5/8 or 3/4 inch meter	600	\$ 27.56	\$ 29.34	5/8 or 3/4 inch meter	4,488	\$ 29.34	\$ 29.34	\$ 42.01
1 or 1 1/4 inch meter	2,400	77.54	83.06	1 or 1 1/4 inch meter	17,953	83.06	83.06	118.92
1 1/2 inch meter	3,000	90.98	97.88	1 1/2 inch meter	22,442	97.88	97.88	140.14
2 inch meter	4,800	131.30	142.34	2 inch meter	35,906	142.34	142.34	203.79
3 inch meter	9,000	225.38	246.08	3 inch meter	67,325	246.08	246.08	352.31
Tracker:		\$0.23 per 100 Cubic Feet	\$0, Applied to Rates Above			\$0, Applied to Rates Above	None	None
Customer Using 5,000 gallons:		<u>\$ 32.68</u>	<u>\$ 32.68</u>			<u>\$ 32.68</u>	<u>\$ 32.69</u>	<u>\$ 32.69</u>

NILES CHARTER TOWNSHIP
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 322 BELL RD. • NILES, MI 49120
 (269) 684-5647



PROPERTY ADDRESS
 1000 WEDGEWOOD PK
 CYCLE SECTION ACCOUNT NO.
 CC3 3 WEDG-001000-0000-01
 FROM TO
 01/01/19 01/31/19 31

PRESORTED
 FIRST CLASS MAIL
 U.S. POSTAGE PAID
 PERMIT NO. 55
 NILES, MI 49120

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
 WEDGEWOOD PK WATER CO
 1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
 CC3 3 3

ACCOUNT NO.
 WEDG-001000-0000-01

BILLING DATE 02/01/19
 02/01/19

AFTER 03/01/2019
 03/01/2019

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB				\$0.00
WA	77871062	76247861	1623201	\$2,192.66

BILLING DATE 02/01/2019 **AMOUNT DUE** → **\$2192.66**

AFTER 03/01/2019 **PAY THIS LATE AMOUNT** \$2411.93

TEMP-RETURN SERVICE REQUESTED
 WEDGEWOOD PK WATER CO
 C/O: AQUA INDIANA, INC
 5750 CASTLE CREEK PKWY N DR
 INDIANAPOLIS, IN 46250

NILES CHARTER TOWNSHIP
 DEPARTMENT OF PUBLIC WORKS
 322 BELL ROAD
 NILES, MI 49120
 (269) 684-5647

Office Hours: 8:30 a.m. - 4:30 p.m.
 Monday thru Friday

EXPLANATION OF CODES

- WA - Water
- SW - Sewer
- WS - Water Turn On/Off
- PE - Penalty
- PB - Previous Balance
- AF - ACHA Fee

RATES ON REQUEST

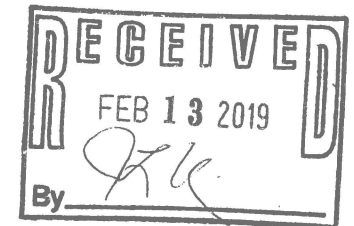
PLEASE RETURN STUB FOR PROPER CREDIT

FAILURE TO RETURN STUB MAY RESULT IN EXTRA CHARGES

FAILURE TO RECEIVE BILL DOES NOT WAIVE PAST DUE PENALTY

REMIT TO:
NILES CHARTER TOWNSHIP
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 322 BELL ROAD
 NILES, MI 49120

**FAILURE TO RECEIVE BILL DOES NOT
 WAIVE PAST DUE PENALTY**



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DEPT. OF PUBLIC WORKS
322 BELL RD. • NILES, MI 49120
(269) 684-5647



PROPERTY ADDRESS
1000 WEDGEWOOD PK
CYCLE SECTION ACCOUNT NO.
CC3 3 WEDG-001000-0000-01
FROM TO
02/01/19 02/28/19 28

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
PERMIT NO. 55
NILES, MI 49120

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
WEDGEWOOD PK WATER CO
1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
CC3 3 3

ACCOUNT NO.
WEDG-001000-0000-01

BILLING DATE
03/01/19

AMOUNT DUE

\$2259.31

AFTER
04/01/2019

PAY THIS LATE AMT. \$2485.24

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB				\$0.00
WA	79317268	77871062	1446206	\$2,259.31

BILLING DATE 03/01/2019 **AMOUNT DUE** → **\$2259.31**

AFTER 04/01/2019 **PAY THIS LATE AMOUNT** \$2485.24

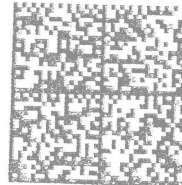
TEMP-RETURN SERVICE REQUESTED

WEDGEWOOD PK WATER CO
C/O: AQUA INDIANA, INC
5750 CASTLE CREEK PKWY N DR
INDIANAPOLIS, IN 46250

NILES CHARTER TOWNSHIP
DEPARTMENT OF PUBLIC WORKS
322 BELL RD.
NILES, MI 49120

GRAND RAPIDS

MAR 15



US POSTAGE
\$00.50⁰⁰
First-Class

Mailed From 49120
03/08/2019
032A 0061805421

45250-432699



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(269) 684-5647



PROPERTY ADDRESS
1000 WEDGEWOOD PK
CYCLE SECTION ACCOUNT NO.
CC3 3 WEDG-001000-0000-01
FROM TO
03/01/19 03/31/19 31

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
PERMIT NO. 55
NILES, MI 49120

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
WEDGEWOOD PK WATER CO
1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
CC3 3 3

ACCOUNT NO.
WEDG-001000-0000-01

BILLING DATE AMOUNT DUE
04/01/19 \$1833.81

AFTER 05/01/2019 PAY THIS LATE AMT. \$2017.19

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB				\$0.00
WA	80479805	79317268	1162537	\$1,833.81

BILLING DATE 04/01/2019 AMOUNT DUE \$1833.81

AFTER 05/01/2019 PAY THIS LATE AMOUNT \$2017.19

TEMP-RETURN SERVICE REQUESTED

WEDGEWOOD PK WATER CO
C/O: AQUA INDIANA, INC
5750 CASTLE CREEK PKWY N DR
INDIANAPOLIS, IN 46250

NILES CHARTER TOWNSHIP
DEPARTMENT OF PUBLIC WORKS
322 BELL ROAD
NILES, MI 49120
(269) 684-5647

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322 BELL ROAD
NILES, MI 49120

FAILURE TO RECEIVE BILL DOES NOT
WAIVE PAST DUE PENALTY

EXPLANATION OF CODES

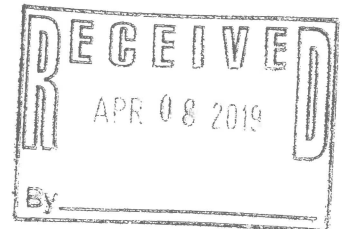
- WA - Water
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- WS - Water Turn On/Off
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- AF - ACHA Fee

RATES ON REQUEST

PLEASE RETURN STUB FOR PROPER CREDIT

FAILURE TO RETURN STUB MAY RESULT IN EXTRA CHARGES

FAILURE TO RECEIVE BILL DOES NOT WAIVE PAST DUE PENALTY



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PROPERTY ADDRESS
 1000 WEDGEWOOD PK
 CYCLE SECTION ACCOUNT NO.
 CC3 3 WEDG-001000-0000-01
 FROM TO
 04/01/19 04/30/19 30

PRESORTED
 FIRST CLASS MAIL
 U.S. POSTAGE PAID
 PERMIT NO. 55
 NILES, MI 49120

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB				\$0.00
WA	81875486	80479805	1395681	\$2,183.52

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
 WEDGEWOOD PK WATER CO
 1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
 CC3 3 3

ACCOUNT NO.
 WEDG-001000-0000-01

BILLING DATE 05/01/19
AMOUNT DUE
\$2183.52

AFTER 06/03/2019
 PAY THIS LATE AMT. \$2401.87

BILLING DATE 05/01/2019 **AMOUNT DUE** \$2183.52

AFTER 06/03/2019 **PAY THIS LATE AMOUNT** \$2401.87

TEMP-RETURN SERVICE REQUESTED

WEDGEWOOD PK WATER CO
 C/O: AQUA INDIANA, INC
 5750 CASTLE CREEK PKWY N DR
 INDIANAPOLIS, IN 46250

NILES CHARTER TOWNSHIP
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EXPLANATION OF CODES

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RATES ON REQUEST

PLEASE RETURN STUB FOR PROPER CREDIT

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REMIT TO:
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PROPERTY ADDRESS
 1000 WEDGEWOOD PK
 CYCLE SECTION ACCOUNT NO.
 CC3 3 WEDG-001000-0000-01
 FROM TO
 05/01/19 05/31/19 31

PRESORTED
 FIRST CLASS MAIL
 U.S. POSTAGE PAID
 PERMIT NO. 55
 NILES, MI 49120

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT.

CUSTOMER NAME & ADDRESS
 WEDGEWOOD PK WATER CO
 1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
 CC3 3 3

ACCOUNT NO.
 WEDG-001000-0000-01

BILLING DATE	AMOUNT DUE
06/01/19	\$1844.71

AFTER	PAY THIS LATE AMT.
07/01/2019	\$2029.18

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB				\$0.00
WA	83045294	81875486	1169808	\$1,844.71

BILLING DATE 06/01/2019 **AMOUNT DUE** → **\$1844.71**

AFTER 07/01/2019 **PAY THIS LATE AMOUNT** **\$2029.18**

TEMP-RETURN SERVICE REQUESTED
 WEDGEWOOD PK WATER CO
 C/O: AQUA INDIANA, INC
 5750 CASTLE CREEK PKWY N DR
 INDIANAPOLIS, IN 46250

NILES CHARTER TOWNSHIP
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REMIT TO:
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 DEPT. OF PUBLIC WORKS
 322 BELL ROAD
 NILES, MI 49120

**FAILURE TO RECEIVE BILL DOES NOT
 WAIVE PAST DUE PENALTY**

EXPLANATION OF CODES

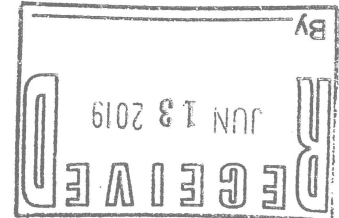
- WA - Water
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- PB - Previous Balance
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RATES ON REQUEST

PLEASE RETURN STUB FOR PROPER CREDIT

FAILURE TO RETURN STUB MAY RESULT IN EXTRA CHARGES

FAILURE TO RECEIVE BILL DOES NOT WAIVE PAST DUE PENALTY



NILES CHARTER TOWNSHIP
DEPT. OF PUBLIC WORKS
 322 BELL RD. • NILES, MI 49120
 (269) 684-5647



PROPERTY ADDRESS
 1000 WEDGEWOOD PK
 CYCLE SECTION ACCOUNT NO.
 CC3 3 WEDG-001000-0000-01
 FROM TO
 06/01/19 06/30/19 30

PRESORTED
 FIRST CLASS MAIL
 U.S. POSTAGE PAID
 PERMIT NO. 55
 NILES, MI 49120

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
 WEDGEWOOD PK WATER CO
 1000 WEDGEWOOD PK

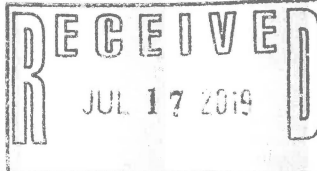
CYCLE SECTION SEQUENCE NO.
 CC3 3 3
 ACCOUNT NO.

WEDG-001000-0000-01

BILLING DATE **AMOUNT DUE**
 07/09/19 **\$2631.60**

AFTER **PAY THIS LATE AMT.**
 08/01/2019 **\$2894.76**

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB				\$0.00
WA	84739696	83045294	1694402	\$2,631.60



AMOUNT DUE → **\$2631.60**

AFTER 08/01/2019 **PAY THIS LATE AMOUNT** **\$2894.76**

TEMP-RETURN SERVICE REQUESTED

WEDGEWOOD PK WATER CO
 C/O: AQUA INDIANA, INC
 5750 CASTLE CREEK PKWY N DR
 INDIANAPOLIS, IN 46250

NILES CHARTER TOWNSHIP
DEPT. OF PUBLIC WORKS
 322 BELL RD. • NILES, MI 49120
 (269) 684-5647



PROPERTY ADDRESS
 1000 WEDGEWOOD PK
 WEDGEWOOD PK
 CYCLE SECTION ACCOUNT NO
 CC3 3 WEDG-001000-0000-01
 07/01/19 07/31/19 \$1 \$00.35
 PRESORTED
 FIRST CLASS MAIL
 U.S. POSTAGE PAID
 PERMIT NO. 55
 NILES MI 49120

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
 WEDGEWOOD PK WATER CO
 1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
 CC3 3 3

ACCOUNT NO.
 WEDG-001000-0000-01

BILLING DATE 08/01/19
AMOUNT DUE
\$2319.11

AFTER 09/03/2019
 PAY THIS LATE AMT \$2551.02

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB				Mailed From 49120 \$0.00
WA	8622570	84780696	28/08/2019	\$2,319.11
			032A 0061805421	

BILLING DATE 08/01/2019 **AMOUNT DUE** **\$2319.11**

AFTER 09/03/2019 PAY THIS LATE AMOUNT \$2551.02

TEMP-RETURN SERVICE REQUESTED

WEDGEWOOD PK WATER CO
 C/O: AQUA INDIANA, INC
 5750 CASTLE CREEK PKWY N DR
 INDIANAPOLIS, IN 46250

402650-400000



NILES CHARTER TOWNSHIP
 DEPARTMENT OF PUBLIC WORKS
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 NILES, MI 49120
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 Monday thru Friday

REMIT TO:
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 DEPT. OF PUBLIC WORKS
 322 BELL ROAD
 NILES, MI 49120

**FAILURE TO RECEIVE BILL DOES NOT
 WAIVE PAST DUE PENALTY**

EXPLANATION OF CODES

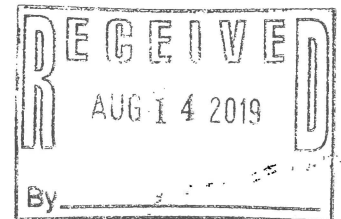
- WA - Water
- SW - Sewer
- WS - Water Turn On/Off
- PE - Penalty
- PB - Previous Balance
- AF - ACHA Fee

RATES ON REQUEST

PLEASE RETURN STUB FOR PROPER CREDIT

FAILURE TO RETURN STUB MAY RESULT IN EXTRA CHARGES

FAILURE TO RECEIVE BILL DOES NOT WAIVE PAST DUE PENALTY



NILES CHARTER TOWNSHIP
DEPT. OF PUBLIC WORKS
322 BELL RD. • NILES, MI 49120
(269) 684-5647



PROPERTY ADDRESS
1000 WEDGEWOOD PK
CYCLE SECTION ACCOUNT NO
CC3 3 WEDG-001000-0000-01
FROM TO
08/01/19 08/31/19 31

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
PERMIT NO. 55
NILES, MI 49120

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
WEDGEWOOD PK WATER CO
1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
CC3 3 3

ACCOUNT NO.
WEDG-001000-0000-01

BILLING DATE 09/01/19
AMOUNT DUE
\$2574.99

AFTER 10/01/2019
PAY THIS LATE AMT. \$2832.49

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB				\$0.00
WA	87882433	86225770	1656663	\$2,574.99

BILLING DATE 09/01/2019 **AMOUNT DUE** **\$2574.99**

AFTER 10/01/2019 **PAY THIS LATE AMOUNT** **\$2832.49**

TEMP-RETURN SERVICE REQUESTED

WEDGEWOOD PK WATER CO
C/O: AQUA INDIANA, INC
5750 CASTLE CREEK PKWY N DR
INDIANAPOLIS, IN 46250

NILES CHARTER TOWNSHIP
DEPARTMENT OF PUBLIC WORKS
322 BELL ROAD
NILES, MI 49120
(269) 684-5647

Office Hours: 8:30 a.m. - 4:30 p.m.
Monday thru Friday

REMIT TO:
NILES CHARTER TOWNSHIP
DEPT. OF PUBLIC WORKS
322 BELL ROAD
NILES, MI 49120

**FAILURE TO RECEIVE BILL DOES NOT
WAIVE PAST DUE PENALTY**

EXPLANATION OF CODES

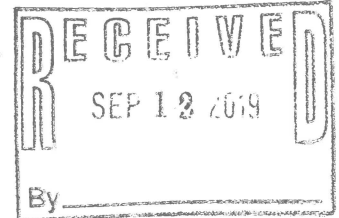
- WA - Water
- SW - Sewer
- WS - Water Turn On/Off
- PE - Penalty
- PB - Previous Balance
- AF - ACHA Fee

RATES ON REQUEST

PLEASE RETURN STUB FOR PROPER CREDIT

FAILURE TO RETURN STUB MAY RESULT IN EXTRA CHARGES

FAILURE TO RECEIVE BILL DOES NOT WAIVE PAST DUE PENALTY



NILES CHARTER TOWNSHIP
DEPT. OF PUBLIC WORKS
322 BELL RD. • NILES, MI 49120
(269) 684-5647



PROPERTY ADDRESS
1000 WEDGEWOOD PK
CYCLE SECTION ACCOUNT NO.
CC3 3 WEDG-001000-0000-01
FROM TO
09/01/19 09/30/19 30

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
PERMIT NO. 55
NILES, MI 49120

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
WEDGEWOOD PK WATER CO
1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
CC3 3 3

ACCOUNT NO.
WEDG-001000-0000-01

BILLING DATE 10/01/19
AMOUNT DUE
\$2175.31

AFTER 11/01/2019 PAY THIS LATE AMT.
\$2392.84

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB				\$0.00
WA	89272638	87882433	1390205	\$2,175.31

BILLING DATE 10/01/2019 AMOUNT DUE **\$2175.31**
AFTER 11/01/2019 PAY THIS LATE AMT. **\$2392.84**

TEMP-RETURN SERVICE REQUESTED
WEDGEWOOD PK WATER CO
C/O: AQUA INDIANA, INC
5750 CASTLE CREEK PKWY N DR
INDIANAPOLIS, IN 46250

NILES CHARTER TOWNSHIP
DEPARTMENT OF PUBLIC WORKS
322 BELL ROAD
NILES, MI 49120
(269) 684-5647

Office Hours: 8:30 a.m. - 4:30 p.m.
Monday thru Friday

REMIT TO:
NILES CHARTER TOWNSHIP
DEPT. OF PUBLIC WORKS
322 BELL ROAD
NILES, MI 49120

**FAILURE TO RECEIVE BILL DOES NOT
WAIVE PAST DUE PENALTY**

EXPLANATION OF CODES

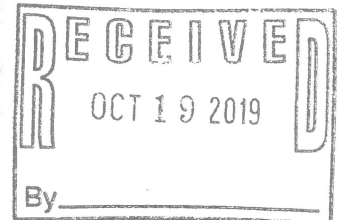
- WA - Water
- SW - Sewer
- WS - Water Turn On/Off
- PE - Penalty
- PB - Previous Balance
- AF - ACHA Fee

RATES ON REQUEST

PLEASE RETURN STUB FOR PROPER CREDIT

FAILURE TO RETURN STUB MAY RESULT IN EXTRA CHARGES

FAILURE TO RECEIVE BILL DOES NOT WAIVE PAST DUE PENALTY



NILES CHARTER TOWNSHIP
DEPT. OF PUBLIC WORKS
 322 BELL RD. • NILES, MI 49120
 (269) 684-5647



PROPERTY ADDRESS
 1000 WEDGEWOOD PK
 WEDGWOOD PK WATER CO
 CYCLE SECT SECT NO
 CC3 3 0000-0000-0000
 FROM
 10/01/19
 Mailed 11/01/2019
 PRESORTED
 FIRST CLASS MAIL
 POSTAGE PAID
 PERMIT NO. 33
 NILES MI 49120
 First Class

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
 WEDGEWOOD PK WATER CO
 1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
 CC3 3 3

ACCOUNT NO
 WEDG-001000-0000-01

BILLING DATE
 11/01/19

AMOUNT DUE
\$2028.63

AFTER
 12/02/2019

PAY THIS LATE AMT.
\$2231.49

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB			032A 0061805421	\$0.00
WA	90565055	89272638	1292417	\$2,028.63

BILLING DATE 11/01/2019 **AMOUNT DUE** → **\$2028.63**

AFTER 12/02/2019 **PAY THIS LATE AMOUNT** **\$2231.49**

TEMP-RETURN SERVICE REQUESTED
 WEDGEWOOD PK WATER CO
 C/O: AQUA INDIANA, INC
 5750 CASTLE CREEK PKWY N DR
 INDIANAPOLIS, IN 46250

46250-433689



NILES CHARTER TOWNSHIP
 DEPT. OF PUBLIC WORKS
 322 BELL RD. • NILES, MI 49120
 (269) 684-5647



PROPERTY ADDRESS
 1000 WEDGEWOOD PK
 WEDG-001000-0000-01
 CYCLE SECTION ACCOUNT NO.
 CC3 3
 FROM 11/01/19 TO 11/30/19
 \$0.35
 PRESORTED
 FIRST CLASS MAIL
 U.S. POSTAGE PAID
 PERMIT NO. 55
 NILES, MI 49120

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB			Mailed From 49120	\$0.00
WA	91458659	305650	12/10/2019	\$1,431.91
			832A0061805421	

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
 WEDGEWOOD PK WATER CO
 1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
 CC3 3 3

ACCOUNT NO.
 WEDG-001000-0000-01

BILLING DATE 12/01/19
AMOUNT DUE
\$1431.91

AFTER 01/02/2020
 PAY THIS LATE AMT. \$1575.10

DRIVE UP WINDOW
 NOW CLOSED

PAY AT TOWNSHIP HALL
 OR USE DROP BOX

BILLING DATE 12/01/2019 **AMOUNT DUE** \$1431.91

AFTER 01/02/2020 **PAY THIS LATE AMOUNT** \$1575.10

TEMP-RETURN SERVICE REQUESTED

WEDGEWOOD PK WATER CO
 C/O: AQUA INDIANA, INC
 5750 CASTLE CREEK PKWY N DR
 INDIANAPOLIS, IN 46250

NILES CHARTER TOWNSHIP
 DEPARTMENT OF PUBLIC WORKS
 322 BELL ROAD
 NILES, MI 49120
 (269) 684-5647

Office Hours: 8:30 a.m. - 4:30 p.m.
 Monday thru Friday

REMIT TO:
NILES CHARTER TOWNSHIP
 DEPT. OF PUBLIC WORKS
 322 BELL ROAD
 NILES, MI 49120

**FAILURE TO RECEIVE BILL DOES NOT
 WAIVE PAST DUE PENALTY**

EXPLANATION OF CODES

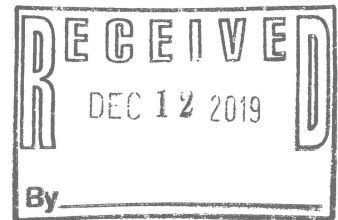
- WA - Water
- SW - Sewer
- WS - Water Turn On/Off
- PE - Penalty
- PB - Previous Balance
- AF - ACHA Fee

RATES ON REQUEST

PLEASE RETURN STUB FOR PROPER CREDIT

FAILURE TO RETURN STUB MAY RESULT IN EXTRA CHARGES

FAILURE TO RECEIVE BILL DOES NOT WAIVE PAST DUE PENALTY



NILES CHARTER TOWNSHIP
DEPT. OF PUBLIC WORKS
 322 BELL RD. • NILES, MI 49120
 (269) 684-5647



PROPERTY ADDRESS
 1000 WEDGWOOD PK

CYCLE SECTION SEQUENCE NO.
 CC3 3 3

FROM
 12/01/2019

USPS
 FIRST CLASS MAIL
 U.S. POSTAGE PAID
 PERMIT NO. 55
 NILES, MI 49120

032A-0000-0000-0000
 \$00.00
 First-Class
 Mailed From 49120

UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS
 WEDGEWOOD PK WATER CO
 1000 WEDGEWOOD PK

CYCLE SECTION SEQUENCE NO.
 CC3 3 3

ACCOUNT NO.
 WEDG-001000-0000-01

BILLING DATE 01/07/20
AMOUNT DUE
 \$1337.52

AFTER 02/03/2020
 PAY THIS LATE AMT \$1471.27

DRIVE UP WINDOW
 NOW CLOSED

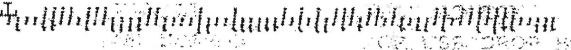
PAY AT TOWNSHIP HALL
 OR USE DROP BOX

CODE	CURR READ	PREV READ	GALLONS	AMOUNT
PB			032A 0061805421	\$0.00
WA	92291339	91459659	831680	\$1,337.52

BILLING DATE 01/07/2020 **AMOUNT DUE** \$1337.52

AFTER 02/03/2020 **PAY THIS LATE AMOUNT** \$1471.27

TEMP-RETURN SERVICE REQUESTED
 WEDGEWOOD PK WATER CO
 C/O: AQUA INDIANA, INC
 5750 CASTLE CREEK PKWY N DR
 INDIANAPOLIS, IN 46250



M&J Underground, Inc.

P.O. Box 164
Monee, IL 60449

Invoice

Date	Invoice #
8/13/2019	M19-0274

Phone # Fax #
708-534-6434 708-534-6521

Terms
Net 30

BILL TO:
Aqua - Indiana 305 W 700N Valparaiso, IN 46385

CAPX - 2019 New SW-LAKE @

Project/Location
14913 W 103rd Ave Dyer Lot 240

Date	Quantity	Unit	Description	Rate	Amount
8/8/2019	5	Hrs	3 Man Crew - Install new long service. Excavated water main. Directional drilled 60ft service line and installed 1" tap. All material supplied by Aqua. LOT 240	493.00	2,465.00
8/8/2019	1	LS	Drill Equipment	100.00	100.00
8/8/2019	1	LS	Tap Machine	100.00	100.00
8/8/2019	1	LS	Pump	75.00	75.00
8/8/2019	1	LS	Safety Equipment	115.00	115.00
			<i>REQ# 422851</i> <i>PO # 8933</i> <i>REC# 10600</i> <i>V# 19531</i> <i>ChL# 105030</i> <i>WO# 32150002991</i>		

Thank you for your business.

→ JH + FP 8-13-19

Payment due upon receipt of invoice. A 1.5% finance charge will be applied on balances over 30 days. Balances over 90 days will go straight to collections. Any fees accrued during collection process will be added to this bill.

Total	\$2,855.00
Payments/Credits	\$0.00
Balance Due	\$2,855.00



AQUA INDIANA, INC
305 W 700 N
Valparaiso, IN 46385

PURCHASE ORDER NUMBER 8933
THIS NUMBER MUST APPEAR ON ALL INVOICES, PACKAGES, CARTONS, BILLS OF LADING, AND PACKING SLIPS.
REQUISITION NUMBER 422851

SHIP VIA:
FOB:
FREIGHT TERMS: NOT APPLICABLE
DUE DAYS: 30

DATE: 08/13/2019

VENDOR: 19531
M & J UNDERGROUND
PO BOX 164
MONEE IL 60449

SHIP TO: VALPARAISO
AQUA INDIANA, INC
305 WEST 700 NORTH
VALPARAISO IN 46385

VENDOR
CONTACT: JOSHUA READING
PHONE: 708-534-6434
EMAIL: JAN@MJUNDERGROUND.COM

BUYER *Internal Use Only*
CONTACT: BERNIE THOMPSON
PHONE:
EMAIL: BFTHOMPSON@AQUAAMERICA.COM

REQUESTER
CONTACT: LISA GARNER
PHONE: 317-716-6026
EMAIL: LAGARNER@AQUAAMERICA.COM

LINE	QTY	UOM	DESCRIPTION	UNIT PRICE	EXTENDED PRICE
			PURCHASE ORDER CURRENCY: US DOLLAR CONFIRMING ORDER DO NOT SEND VENDOR COPY		
1	1.0000	EACH	CAPX - LAKE CO - 2019 NEW SVC 14913 W 103RD ST - INSTALL LO DELIVER ON AUGUST 13, 2019 ITEM DETAIL: CAPX - LAKE CO - 2019 NEW SVC 14913 W 103RD ST - INSTALL LONG SERVICE AU = 1500 105030 32150002991	2,855.00000	2,855.00
			PURCHASE ORDER SUMMARY GOODS TOTAL: ORDER TOTAL:		\$2,855.00 \$2,855.00
TOTAL AMOUNT:					\$2,855.00

The material, labor and services above shall be furnished in accordance with the Standard Provisions printed on the reverse side of the Purchase Order and in accordance with any documents made a part hereof by the Company by attachment or reference, and shall have the same effect as though fully set forth above. The Purchase Order embodies the entire agreement between the parties and the supercedes all prior negotiations and communications. The Company will not recognize any charges in this Purchase Order except through the medium of its Official Change Order Form.

MANAGER OF PURCHASING

Garner, Lisa A

From: Lawson@aquaamerica.com
Sent: Tuesday, August 13, 2019 10:23 AM
To: Garner, Lisa A
Subject: Approval Notification for Requisition 0422851

Your requisition (# 0422851) for AQUA INDIANA, INC. has been approved by JEFF GARD.

Thank you.



Company 0032 - AQUA INDIANA, INC.

Cost Default Vendor 19531 - M & J UNDERGROUND

Requesting Location SH - SOUTH HAVEN

Requisition Description CAPX - LAKE - 2019 NEW SVC

Requisition 422851 - Unreleased

Requester 32GARNERL - LISA GARNER

Purchase From

Deliver To INV# M19-0274

Buyer BT - Bernie Thompson

Item	Item Type	Quantity Ordered	UOM	Unit Cost	Extended Cost	Distributions	Activity / Account Category	Distribution Allocation	Requested Delivery Date	Sourcin Event Require
CAPX - LAKE CO - 2019 NEW SVC	Special	1.0000	EACH	2855.00000	2855.00000	1500-105030-0000	32150002991 120	100.0%	Aug 13, 2019	No
14913 W 103RD ST - INSTALL LO										
Vendor : M & J UNDERGROUND										
14913 W 103RD ST - INSTALL LONG SERVICE										
Totals: 1 Lines		1.0000			2855.00 USD					

M&J Underground, Inc.

P.O. Box 164
Monee, IL 60449

Invoice

Date	Invoice #
5/14/2019	M19-0143

Phone # Fax #
708-534-6434 708-534-6521

Terms
Net 30

BILL TO:
Aqua - Indiana 305 W 700N Valparaiso, IN 46385

COPY LAKE Co - 2019 New Taps

Project/Location
10303 Towle St Dyer

Date	Quantity	Unit	Description	Rate	Amount
5/7/2019	8	Hrs	3 Man Crew - Install new long service. Excavated water main. Directional drilled 50ft service line and installed 1" tap. All material supplied by Aqua except loader bucket of stone. LOT 166	493.00	3,944.00
5/7/2019	1	LS	Stone	15.00	15.00
5/7/2019	1	LS	Drill Equipment	100.00	100.00
5/7/2019	1	LS	Tap Machine	100.00	100.00
5/7/2019	1	LS	Pump	75.00	75.00
5/7/2019	1	LS	Safety Equipment	115.00	115.00

*REQ# 412226
PO # 8626
REC # ~~10238~~ 10239
V# 19531
GL # 105030
WO # 321500 36359*

Thank you for your business.
→ JH+FP 5/15/19

Total	\$4,349.00
Payments/Credits	\$0.00
Balance Due	\$4,349.00

Payment due upon receipt of invoice. A 1.5% finance charge will be applied on balances over 30 days. Balances over 90 days will go straight to collections. Any fees accrued during collection process will be added to this bill.

AQUA
AQUA INDIANA, INC
305 W 700 N
Valparaiso, IN 46385

PURCHASE ORDER NUMBER 8626 <small>THIS NUMBER MUST APPEAR ON ALL INVOICES, PACKAGES, CARTONS, BILLS OF LADING, AND PACKING SLIPS.</small>
REQUISITION NUMBER 412226

SHIP VIA:
FOB:
FREIGHT TERMS: NOT APPLICABLE
DUE DAYS: 30

DATE: 05/15/2019

VENDOR: 19531
M & J UNDERGROUND
PO BOX 164
MONEE IL 60449

SHIP TO: VALPARAISO
AQUA INDIANA, INC
305 WEST 700 NORTH
VALPARAISO IN 46385

VENDOR
CONTACT: JOSHUA READING
PHONE: 708-534-6434
EMAIL: JAN@MJUNDERGROUND.COM

BUYER *Internal Use Only*
CONTACT: BERNIE THOMPSON
PHONE:
EMAIL: BFTHOMPSON@AQUAAMERICA.COM

REQUESTER
CONTACT: LISA GARNER
PHONE: 317-716-6026
EMAIL: LAGARNER@AQUAAMERICA.COM

LINE	QTY	UOM	DESCRIPTION	UNIT PRICE	EXTENDED PRICE
			PURCHASE ORDER CURRENCY: US DOLLAR		
1	1.0000	EACH	CAPX-LAKE CO - 2019 NEW TAPS 10303 TOWLE STREET DELIVER ON MAY 15, 2019 ITEM DETAIL: CAPX-LAKE CO - 2019 NEW TAPS AU = 1500 105030 32150036359 PURCHASE ORDER SUMMARY GOODS TOTAL: ORDER TOTAL:	4,349.00000	4,349.00
					\$4,349.00
					\$4,349.00
TOTAL AMOUNT:					\$4,349.00

The material, labor and services above shall be furnished in accordance with the Standard Provisions printed on the reverse side of the Purchase Order and in accordance with any documents made a part hereof by the Company by attachment or reference, and shall have the same effect as though fully set forth above. The Purchase Order embodies the entire agreement between the parties and the supercedes all prior negotiations and communications.
The Company will not recognize any charges in this Purchase Order except through the medium of its Official Change Order Form.


MANAGER OF PURCHASING

Garner, Lisa A

From: Lawson@aquaamerica.com
Sent: Wednesday, May 15, 2019 9:05 AM
To: Garner, Lisa A
Subject: Approval Notification for Requisition 0412226

Your requisition (# 0412226) for AQUA INDIANA, INC. has been approved by JEFF GARD.

Thank you.



Company 0032 - AQUA INDIANA, INC.

Cost Default Vendor 19531 - M & J UNDERGROUND

Requesting Location SH - SOUTH HAVEN

Requisition Description CAPX - LAKE CO - 2019 NEW TAPS

Requisition 412226 - Unreleased

Requester 32GARNERL - LISA GARNER

Purchase From

Deliver To INV# M19-0143

Buyer BT - Bernie Thompson

Item	Item Type	Quantity Ordered	UOM	Unit Cost	Extended Cost	Distributions	Activity / Account Category	Distribution Allocation	Requested Delivery Date	Sourcing Event Require
CAPX-LAKE CO - 2019 NEW TAPS 10303 TOWLE STREET Vendor : M & J UNDERGROUND	Special	1.0000	EACH	4349.00000	4349.00000	1500-105030-0000	32150036359 120	100.0%	May 15, 2019	No

Totals: 1 Lines 1.0000 4349.00 USD

M&J Underground, Inc.

P.O. Box 164
Monee, IL 60449

Phone # 708-534-6434 Fax # 708-534-6521

Invoice

Date	Invoice #
11/1/2017	M17-1033

Bill To
Aqua Illinois, Inc. P.O. Box 788 University Park, IL 60484

COPY LAKE CO - NEW Svc TAP

Terms	Project/Location
Net 30	14830 102nd Ave Dyer, IN

Date	Quantity	Unit	Description	Rate	Amount
10/26/2017	2	Hrs	3 Man Crew - Excavated main, Made 1" Tap, connected existing service to roadway & corp, installed bbox and backfilled. All material provided by Aqua except stainless inserts.	493.00	986.00
10/26/2017	1	LS	Tap Machine	100.00	100.00
10/26/2017	1	LS	Material	22.90	22.90
10/26/2017	1	LS	Safety Equipment	115.00	115.00

*REQ # 343941
PO # 6981
REC # 8385
V # 19531
GL # 105030
Act # 321500 81639*

Thank you for your business.	Total	\$1,223.90
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Payment due upon receipt of invoice. A 1.5% finance charge will be applied on balances over 30 days. Balances over 90 days will go straight to collections. Any fees accrued during collection process will be added to this bill. There will be a 4% administrative fee per credit card use.

Payments/Credits	\$0.00
Balance Due	\$1,223.90

→ JK, FP, CM, ML 11/3/17



AQUA INDIANA, INC
305 W 700 N
Valparaiso, IN 46385

PURCHASE ORDER NUMBER 6981 <small>THIS NUMBER MUST APPEAR ON ALL INVOICES, PACKAGES, CARTONS, BILLS OF LADING, AND PACKING SLIPS.</small>
REQUISITION NUMBER 343941

SHIP VIA:
FOB:
FREIGHT TERMS: NOT APPLICABLE
DUE DAYS: 30

DATE: 11/03/2017

VENDOR: 19531
M & J UNDERGROUND
PO BOX 164
MONEE IL 60449

SHIP TO: VALPARAISO
AQUA INDIANA, INC
305 WEST 700 NORTH
VALPARAISO IN 46385

VENDOR
CONTACT:
PHONE: 708-534-6434
EMAIL: JAN@MJUNDERGROUND.COM

BUYER *Internal Use Only*
CONTACT: BERNIE THOMPSON
PHONE:
EMAIL: BFTHOMPSON@AQUAAMERICA.COM

REQUESTER
CONTACT: LISA GARNER
PHONE: 317-716-6026
EMAIL: LAGARNER@AQUAAMERICA.COM

LINE	QTY	UOM	DESCRIPTION	UNIT PRICE	EXTENDED PRICE
1	1,223.9000	EACH	PURCHASE ORDER CURRENCY: US DOLLAR CONFIRMING ORDER DO NOT SEND VENDOR COPY CAPX - LAKE CO - NEW SVC TAP 14830 102ND AVE DYER, IN DELIVER ON NOVEMBER 3, 2017 ITEM DETAIL: CAPX - LAKE CO - NEW SVC TAP AU = 1500 105030 32150081639 PURCHASE ORDER SUMMARY GOODS TOTAL: \$1,223.90 ORDER TOTAL: \$1,223.90 <p style="text-align: center; font-size: 2em; opacity: 0.5;">CONFIRMING PO</p>	1.00000	1,223.90
TOTAL AMOUNT:					\$1,223.90

The material, labor and services above shall be furnished in accordance with the Standard Provisions printed on the reverse side of the Purchase Order and in accordance with any documents made a part hereof by the Company by attachment or reference, and shall have the same effect as though fully set forth above. The Purchase Order embodies the entire agreement between the parties and the supercedes all prior negotiations and communications.
The Company will not recognize any charges in this Purchase Order except through the medium of its Official Change Order Form.

MANAGER OF PURCHASING

Garner, Lisa A.

From: Lawson@aquaamerica.com
Sent: Friday, November 03, 2017 11:37 AM
To: Garner, Lisa A.
Subject: Approval Notification for Requisition 0343941

Your requisition (# 0343941) for AQUA INDIANA, INC. has been approved by JEFF GARD.

Thank you.



Company 0032 - AQUA INDIANA, INC.

Cost Default Vendor 19531 - M & J
UNDERGROUND

Requesting Location SH - SOUTH HAVEN

Requisition Description CAPX - LAKE CO - SVC
TAPS

Requisition 343941 - Unreleased

Requester 32GARNERL - LISA
GARNER

Purchase From

Deliver To M17-1033

Buyer BT - Bernie Thompson

Item	Item Type	Quantity Ordered	UOM	Unit Cost	Extended Cost	Distributions	Activity / Account Category	Distribution Allocation	Requested Delivery Date	Sourcing Event Required
CAPX - LAKE CO - NEW SVC TAP	Special	1223.9000	EACH	1.00000	1223.90000	1500-105030-0000	32150081639 120	100.0%	Nov 3, 2017	No
14830 102nd Ave DYER, IN										
Vendor : M & J UNDERGROUND										
Totals: 1 Lines		1223.9000			1223.90 USD					

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

**IN THE MATTER OF THE PETITION OF)
AQUA INDIANA--WEDGEWOOD PARK) CAUSE NO. 45416-U
WATER DIVISION FOR A NEW SCHEDULE)
OF RATES AND CHARGES.)
)**

**TESTIMONY
OF
KRISTEN WILLOUGHBY**

**ON BEHALF OF THE
INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR
PUBLIC'S EXHIBIT NO. 2**

November 12, 2020

**TESTIMONY OF WITNESS OF KRISTEN WILLOUGHBY
CAUSE NO. 45416-U
AQUA INDIANA, INC. – WEDGEWOOD PARK WATER DIVISION**

I. INTRODUCTION

1 **Q: Please state your name and business address.**

2 A: My name is Kristen Willoughby, and my business address is 115 West Washington
3 Street, Suite 1500 South, Indianapolis, Indiana 46204.

4 **Q: By whom are you employed and in what capacity?**

5 A: I am employed by the Indiana Office of Utility Consumer Counselor (“OUCC”) as
6 a Utility Analyst in the Water/Wastewater Division. My qualifications and
7 experience are set forth in Appendix A.

8 **Q: What relief is Aqua Indiana, Inc. seeking in this case?**

9 A: Aqua Indiana, Inc. (“Aqua,” “Wedgewood” or “Applicant”) is seeking Indiana
10 Utility Regulatory Commission (“IURC” or “Commission”) approval to increase
11 its rates by 37.5% for its Wedgewood Park Water Division.

12 **Q: What is the purpose of your testimony?**

13 A: Since its last rate case, Aqua spent \$156,617.18 on completed capital improvements
14 in its Wedgewood Park Water Division. The purpose of my testimony is to evaluate
15 these expenditures and state whether they should be added to Aqua’s rate base.
16 After my review, I agree these expenditures should be included in its rate base. I
17 also describe Aqua’s operational characteristics. Finally, I note Aqua’s level of
18 water loss and describe the steps it has taken to address that issue.

1 **Q: What did you do to prepare your testimony?**

2 A: I reviewed Aqua's Small Utility Rate Application. I reviewed the Commission's
3 final order in Cause No. 44814, which authorized Aqua to acquire the Wedgewood
4 Park system in 2016. I reviewed Aqua's IURC Annual Reports for years 2017, 2018
5 and 2019. I prepared data request questions and reviewed Aqua's responses. I
6 reviewed comments provided by customers of Wedgewood included in the
7 OUCC's report as Public's Exhibit No. 3.

8 **Q: Please describe the utility's characteristics.**

9 A: Aqua is an investor-owned utility, which received permission on December 28,
10 2016, to acquire the assets that are the subject of this case from Wedgewood Park
11 Water Company, Inc. With these assets, Aqua provides water service to
12 approximately 216 customers¹ located in a subdivision and strip mall in South
13 Bend, St Joseph County. Applicant does not produce its own water but purchases
14 it from Niles Charter Township, Michigan ("Niles"). Applicant's distribution
15 system consists of 15 hydrants and approximately two miles of water main.

16 **Q: Did Aqua state it would make any improvements when it acquired the**
17 **Wedgewood system?**

18 A: Yes. In its testimony in Cause No. 44814, Aqua indicated it intended to replace all
19 customer meters with new radio frequency meters within 12 months of closing on
20 the acquisition.

21 **Q: Did Aqua replace all the meters?**

22 A: Yes. In its 2017 IURC Annual Report, Aqua reported it had replaced all 218 meters
23 with new radio frequency meters.

¹ 2019 Annual Report, page W-1, Year End Customer Numbers.

1 **Q: Has Aqua made any other improvements to the Wedgewood Park system?**

2 A: Yes. According to Aqua's "Added Asset Report," Applicant's capital
3 improvements included replacing hydrants, valves, and service lines. (See OUCC
4 Attachment KW-1.) Including the costs of the new radio frequency meters, since
5 its last rate case Aqua has invested \$156,617.18 in capital improvements to the
6 Wedgewood system. I found nothing to indicate Aqua's investment should not be
7 included in its rate base.

II. WATER LOSS

8 **Q: Please discuss "water loss" as it pertains to Applicant's operations.**

9 A: As used in Applicant's IURC annual reports, "water loss" is the difference between
10 total water pumped and purchased and the total amount of water sold to customers
11 or used for backwash, flushing mains, street cleaning/sewer flushing, or other
12 authorized consumption. This difference may be attributed to both leaks and
13 inaccurate meters used to measure consumption by Applicant's customers. Any
14 water lost due to leaks had to be purchased from Niles. Therefore, as Aqua proposes
15 to recover all of its purchased water costs in its authorized rate, Aqua's Wedgewood
16 Park customers must pay for water purchased from Niles that is never actually
17 consumed by Aqua's customers. To that extent, Wedgewood Park's water lost
18 through leaks in the distribution system is a cost borne by Wedgewood Park's
19 customers.

1 **Q: What is Aqua's water loss?**

2 A: According to its IURC annual reports, over the last three years Aqua's water loss
3 values have increased from 12.2% in 2017 to 37.0% in 2018 and 36.7% in 2019.²

4 **Q: Has Aqua determined the cause of this increase in water loss?**

5 A: In response to DR 2-6,³ Aqua explained why it believed its lost water had increased,
6 and attributed it in part to Aqua's predecessor not accurately accounting for water
7 loss in prior years:

8 Since the purchase of the system in 2017, new water service meters
9 have been installed throughout the system. Aqua Indiana has
10 performed leak detection investigations using a third-party several
11 times since the purchase of the system. These efforts have not
12 detected any significant leaks within the system. The state engineer
13 suspects that the high-water loss rate may have been occurring
14 before the utility purchase, but this was not accurately accounted for
15 in loss determination in years 2016-2017 which gives the false
16 impression that a leak has developed. During the summer of 2019, a
17 paving company unknowingly hooked their water tanker truck up to
18 the system for purposes of fill their truck. Theft of water by tanker
19 trucks may be one source of loss but it is not the entire amount. In
20 the fall of 2019, water usage was recorded hourly at the master meter
21 in which several anomalies occurred over a period of 60 days.
22 Review of data showed that water usage/loss slowed at two different
23 points which indicates that an unmetered seasonal use of water
24 maybe occurring.

25 (emphasis added.)

26 **Q: Has Aqua decided what steps it will next take to ascertain the cause of its**
27 **higher water loss?**

28 A: Yes. In response to DR 2-7,⁴ Aqua stated it has installed isolation valves and made
29 other valve improvements to help determine where the water loss is occurring. It

² See "Percent Water Loss" chart in Attachment KW-2.

³ The entire response to DR 2-6 has been included as Attachment KW-3.

⁴ The entire response to DR 2-7 has been included as Attachment KW-3.

1 also plans to make improvements related to the master meter and SCADA, which
2 could help identify when and where unexpectedly high usage is occurring:

3 Isolation valve installation and existing valve improvements in 2019
4 will allow Aqua to perform nighttime system flow direction
5 determination which will guide Aqua to the system location where
6 water usage/loss is occurring. Planned improvements to the water
7 system master meter and SCADA will also allow Aqua to monitor
8 and determine when water usage/loss is occurring within the system.
9 In addition to these investigation steps, Aqua has installed hydrant
10 identification rings on all hydrants to reduce the chances of illegal
11 tanker truck connections to the system.

12 **Q: Do think Applicant is taking suitable actions to identify sources of water loss?**

13 A: Yes. Applicant should continue to ascertain sources of water loss and work to
14 reduce it using cost effective solutions.

15 **Q: Does this conclude your testimony?**

16 A: Yes.

APPENDIX A

1 **Q: Please describe your educational background and experience.**

2 A: I graduated from Indiana University with a Bachelor of Science degree in Biology
3 and a Master of Public Affairs (“MPA”) concentrating in Environmental
4 Management. My graduate coursework included studying how water pollution
5 affects aquatic ecosystems, environmental rules and regulations, toxicology, risk
6 analysis, epidemiology, finance and budgeting, economics, statistics, public
7 management, and other courses on how pollution affects human health and the
8 environment. After graduating with my MPA, I was hired as an Environmental
9 Manager (EM2) by the Indiana Department of Environmental Management, Office
10 of Air Quality, Permits Branch in 2006 where I analyzed projects for a variety of
11 industries, calculated the air emissions associated with those projects, determined
12 applicable state and federal rules, and drafted federally enforceable air permits. I
13 was promoted to a Senior Environmental Manager (SEM1) about one year later. I
14 held this position for more than ten years. As an SEM1, I worked on complex
15 permit projects, trained, and mentored staff, reviewed staff’s work, and developed
16 templates, guidance, and training materials. Since joining the OUCC, I have
17 attended numerous utility related seminars and workshops including the National
18 Association of Regulatory Utility Commissioners (“NARUC”) Western Utility
19 Rate School.

Added Asset Report

Aqua America, Inc. - Set of books: Financial
Aqua Indiana

Start Month: Jan/2017
End Month: Mar/2020

Business Segment

GL Account \ Plant Account \ Sub Account

Major Location \ Asset Location

Asset ID	Added On WO	Original WO	Asset Description	GL JE Code	GL Posting Month/Year	Quantity	Amount
1-Water							
101-Utility Plant in Service \ 301100-Organization \ None							
Wedgewood Park (32-6939) \ Wedgewood Park (32-6939)							
33949377	32900322954	32900322954	Organization costs for Wedgewood Park acquisition booked in Lawson in March 2017	MISC	07/2017	1	\$20,000.00
						Location Total:	\$20,000.00
						Account Total:	\$20,000.00
101-Utility Plant in Service \ 309200-Supply Mains \ None							
Wedgewood Park (32-6939) \ Wedgewood Park (32-6939)							
49576166	32693976970	32693976970	6" valve	AU	03/2020	1	\$17,358.05
49576169	32693976970	32693976970	6" valve boxes	AU	03/2020	3	\$5,410.00
						Location Total:	\$22,768.05
						Account Total:	\$22,768.05
101-Utility Plant in Service \ 331400-T&D Mains \ None							
Wedgewood Park (32-6939) \ Wedgewood Park (32-6939)							
36470922	32693976969	32693976969	Mains:Unspecified size/type:	AU	01/2018	1	\$5,281.55
						Location Total:	\$5,281.55
						Account Total:	\$5,281.55
101-Utility Plant in Service \ 334400-Meters & Meter Installations \ None							
Wedgewood Park (32-6939) \ Wedgewood Park (32-6939)							
36470916	32693976966	32693976966	ERT	AU	01/2018	240	\$23,329.58
36470911	32693976966	32693976966	Meter:5/8"	AU	01/2018	230	\$32,981.96
						Location Total:	\$56,311.54
						Account Total:	\$56,311.54
101-Utility Plant in Service \ 335400-Hydrants \ None							
Wedgewood Park (32-6939) \ Wedgewood Park (32-6939)							
42596197	32693992581	32693992581	Hydrant	AU	02/2019	1	\$10,711.98

Added Asset Report

Aqua America, Inc. - Set of books: Financial
Aqua Indiana

Start Month: Jan/2017
End Month: Mar/2020

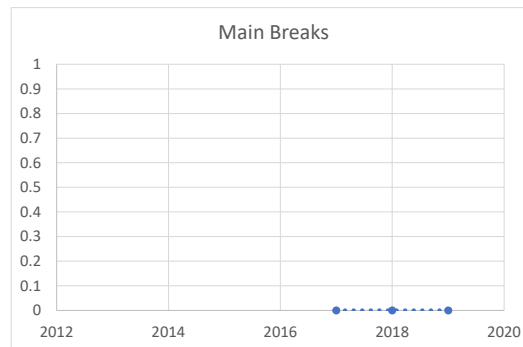
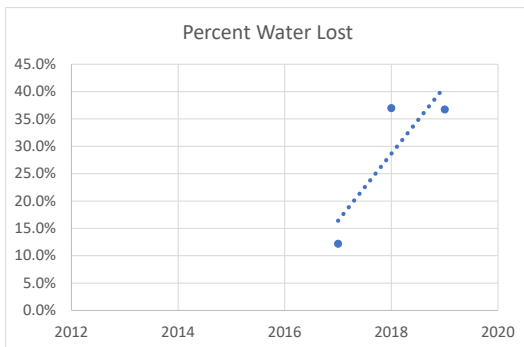
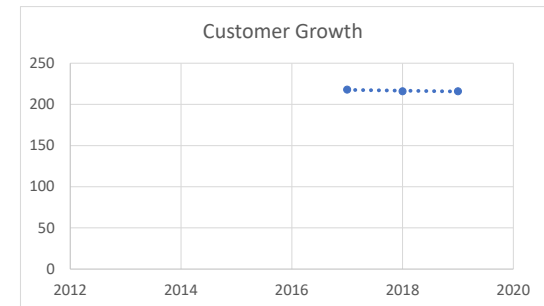
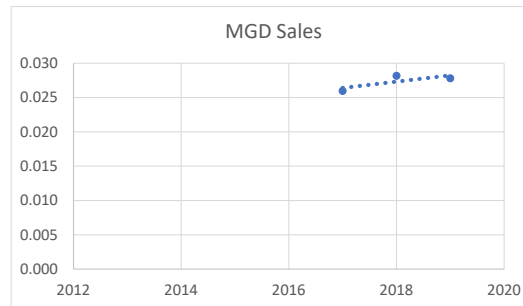
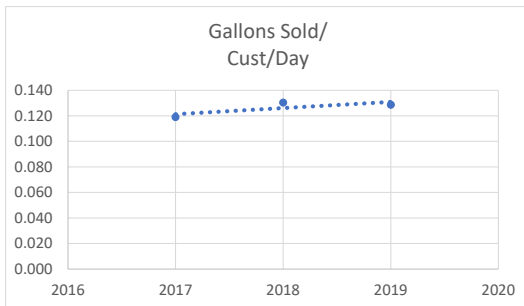
Business Segment								
GL Account \ Plant Account \ Sub Account								
Major Location \ Asset Location								
Asset ID	Added On WO	Original WO	Asset Description	GL JE Code	GL Posting Month/Year	Quantity	Amount	
1-Water								
101-Utility Plant in Service \ 335400-Hydrants \ None								
Wedgewood Park (32-6939) \ Wedgewood Park (32-6939)								
44199502	32693992581	32693992581	Hydrant @ Dresden & Parian	AA	05/2019	1	\$4,549.52	
49576161	32693976970	32693976970	fire hydrants	AU	03/2020	3	\$31,809.93	
						Location Total:	5	\$47,071.43
						Account Total:	5	\$47,071.43
101-Utility Plant in Service \ 343500-Tools, Shop & Garage Equip \ None								
Wedgewood Park (32-6939) \ Wedgewood Park (32-6939)								
36470919	32693976966	32693976966	Tools, Shop, Work & Garage Equipment	AU	01/2018	1	\$5,184.61	
						Location Total:	1	\$5,184.61
						Account Total:	1	\$5,184.61
						Business Segment Total:	482	\$156,617.18
						Company Total:	482	\$156,617.18
						Grand Total:	482	\$156,617.18

Utility Dashboard Aqua Indiana - Wedgewood Park Water Division Cause No. 45416-U

Year	W-1 Customers Year-End	W-6 Total Pumped & Purchased	W-6 Total Sold	W-6 Non- Revenue (C - D)	W-6 System Usage	W-6 Water Loss (E - F)	W-6 Percent Loss (G / C)	W-6 Average MGD	W-6 Gallons Sold/ Cust/Day	W-6 Main Breaks
2017	218	10,799	9,480	1,319	0	1,319	12.2%	0.026	0.119	-
2018	216	16,323	10,284	6,039	0	6,039	37.0%	0.028	0.130	-
2019	216	16,042	10,149	5,893	0	5,893	36.7%	0.028	0.129	-

average mgd 0.028 mgd
 avg gals/cust/mo 3,916 gals
 average cust growth -0.5 /yr
 average mgd 5 yrs 0.016 mgd

All reported in thousand gallons
 System usage includes water used for firefighting, backwashing, main flushing, etc.
 Source: IURC Annual Reports



Dashed lines shows results of linear regression (trend) over period shown

	Tariff DW	Proposed WWPW
3/4" Connection	\$ 1,190	\$ 1,300
1" Connection	\$ 1,260	\$ 1,500
1.5" Connection	\$ 2,193	\$ 1,900
2" Connection	\$ 2,385	\$ 2,300

Provided by: Brian Latham

Q-2-1: Water loss has increased from 12.2% in 2017 to 37.0% in 2018 and 36.7% in 2019.

Please explain what has caused this large increase in water loss? Please describe any studies performed to determine the cause.

Response: Since the purchase of the system in 2017, new water service meters have been installed throughout the system. Aqua Indiana has performed leak detection investigations using a third-party several times since the purchase of the system. These efforts have not detected any significant leaks within the system. The state engineer suspects that the high-water loss rate may have been occurring before the utility purchase, but this was not accurately accounted for in loss determination in years 2016-2017 which gives the false impression that a leak has developed. During the summer of 2019, a paving company unknowingly hooked their water tanker truck up to the system for purposes of fill their truck. Theft of water by tanker trucks may be one source of loss but it is not the entire amount. In the fall of 2019, water usage was recorded hourly at the master meter in which several anomalies occurred over a period of 60 days. Review of data showed that water usage/loss slowed at two different points which indicates that an unmetered seasonal use of water maybe occurring. Refer to Q-2-7 for planned mitigation and planned study/investigations.

Provided by: Jim Shields

Q-2-2: Please describe what steps Aqua is taking to mitigate water loss.

Response: Isolation valve installation and existing valve improvements in 2019 will allow Aqua to perform nighttime system flow direction determination which will guide Aqua to the system location where water usage/loss is occurring. Planned improvements to the water system master meter and SCADA will also allow Aqua to monitor and determine when water usage/loss is occurring within the system. In addition to these investigation steps, Aqua has installed hydrant identification rings on all hydrants to reduce the chances of illegal tanker truck connections to the system.

Provided by: Jim Shields

STATE OF INDIANA
INDIANA UTILITY REGULATORY COMMISSION

IN THE MATTER OF THE PETITION OF)
AQUA INDIANA--WEDGEWOOD PARK) **CAUSE NO. 45416-U**
WATER DIVISION FOR A NEW SCHEDULE)
OF RATES AND CHARGES.)
)

CONSUMER COMMENTS

SUBMITTED TO THE OFFICE OF UTILITY CONSUMER COUNSELOR
BY
CUSTOMERS OF THIS UTILITY

PUBLIC'S EXHIBIT NO. 3

November 12, 2020

Jennifer Knox
19465 Wedgewood Drive
South Bend, IN 46637
(269) 240-2196

October 26, 2020

Indiana Office of Utility Consumer Counselor
115 West Washington Street
Suite 1500 South
Indianapolis, IN 46204

To Whom it May Concern,

I am writing to formally object the proposed rate increase for Wedgewood Park Water Division. The proposed minimum to our water consumption is 37.5% on the minimum bill. The minimum bill includes 3,000 gallons of water for approximately \$30.50. That would make our new minimum water bills approximately \$42.00, thus an annual increase of \$126. I am not opposed to an increase as it is necessary for businesses to survive. However, 37.5% all at once is a sizeable increase especially at these uncertain times in our economy related to COVID-19. Also, this is for water service alone and does not include sewer. The proposal has little increased benefit to the customer as the proposal appears to be for covering staff and administrative expenses.

Looking across averages for the state (per an IURC study in 2017) Wedgewood Park had an average of \$31.15 per month for 5,000 gallons of water. That figure is already high in comparison to the city of South Bend which had an average of \$18 per month. Wedgewood Park water is a small division within the city of South Bend and the rates are already close to double the city's average. With the proposed increase, it will be 133% higher than South Bend. If you take into account that our prices are only for 3,000 gallons of water, not based on the average 5,000 gallon usage, then the amount being paid is even higher than 133%. Overall, Wedgewood Park is paying much more than other South Bend residents.

Furthermore, I only averaged 2,200 gallons over the last year. Personally, I will be paying extra for nothing as I do not even use the minimum each month. I suggest the rate increase be applied to actual usage and not on top of a minimum requirement. Those of us that use less than the minimum should be given a break, not an increase. Maybe the billing should be based on actual usage and not a minimum. At least then, you are paying for what you use.

Thank you for taking the time to read my concerns. Any help fighting this matter is greatly appreciated.

Sincerely,



Jennifer Knox

From: [G Oji](#)
To: [UCC Consumer Info](#)
Subject: Wedgewood Park Water Rate Increase (Division of Aqua Indiana)
Date: Monday, September 14, 2020 12:38:09 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Radiological Contaminants							
Contaminant and Unit of Measurement	Sample Date	MCL Violation (Y/N)	Level Detected	Range of Results	MCLG	Highest Level Allowed MCL	Likely Source of Contamination
Gross Alpha (pCi/L)	2016	N	0.24	NA	0	15	Erosion of natural deposits.
Combined Radium (pCi/L)	2016	N	1.9	NA	0	50 (a)	Decay of natural and man-made deposits

(a) The MCL for beta particles is 4 millirems per year (a measure of radiation absorbed by the body). EPA considers 50 pCi/L to be a level of concern for beta particles.

Inorganic Contaminants							
Contaminant and Unit of Measurement	Sample Date	MCL Violation (Y/N)	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Arsenic (ppb)	2019	N	7.8 (b)	NA	0	10	Erosion of natural deposits
Barium (ppm)	2019	N	0.078	NA	2	2	Erosion of natural deposits
Fluoride (ppm)	2019	N	0.1	ND – 0.1	4	4	Erosion of natural deposits
Nitrate (ppm)	2019	N	0.2	ND – 0.2	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Thallium (ppb)	2019	N	0.6	NA	0.5	2	leaching from ore-processing sites; discharge from electronics, glass, and drug factories

b) While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

From: [Derek Ressler](#)
To: [UCC Consumer Info](#)
Subject: Appeal of rate increase
Date: Friday, August 21, 2020 3:13:53 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To Whom It May Concern

I was just notified of a pending rate increase of 37 percent which I don't agree with at all. I want to have appeal of this decision. I am not alone. I have lived in Wedgewood Neighborhood for 13 yrs and never have been faced with such increase.

Sincerely

Derek Ressler
19400 Dresden Dr
South Bend IN 46637
574 386 6177

From: [Teri Vitale](#)
To: [UCC Consumer Info](#)
Subject: Petition Against Water Rate Increase to 37.5% for Wedgewood Park
Date: Monday, August 24, 2020 10:53:53 AM

Dear Consumer Services staff:

My family and I are residents of Wedgewood Park in South Bend, Indiana and our neighborhood receives water utility services from the Division of Aqua Indiana, Inc. On August 13, 2020, this company filed a notice in *The South Bend Tribune* that they intended to increase our water utility rates by **37.5%**. Our family has lived in this neighborhood for 25 years and feel very strongly that this increase is **outrageous, unwarranted, and unfair**. There has been no explanation for the increase nor did they have the courtesy to provide notice to the president of our homeowners' association (even if this isn't mandated by your organization). They could have sent a representative to one of our association meetings to discuss the rate increase request AND provide a plausible explanation as to how they decided upon this particular rate.

Questions:

1. Are they raising our rates because they intend to replace the old piping for this neighborhood in the near future?
2. Do they plan to make and carry out any other type of necessary or long-term maintenance repairs that will add to the longevity of the pipes, manholes, or fire hydrants?
3. Has the price of their business increased so much for their operation that they must ask more in payments from our neighborhood to supplement their loss of profits?

These are fair questions that we believe Aqua, IN should have to answer before a rate increase of this size is even considered. The homes within our neighborhood are about 60 years old so the piping is of the same age. As consumers, we understand that the pipes will need to be repaired, replaced, and maintained as they have aged. All we ask is that Aqua, IN keep us involved in these type of requests and plans beginning at the earliest stage. We should not have to find out this information via a small advertisement in the local paper.

Below is a copy of the advertisement that was placed in *The South Bend Tribune* on August 13, 2020. My family is just one household/opinion within our neighborhood which consists of 200+ medium-sized homes. For some families, this huge rate increase will become a true and unnecessary hardship, especially during this pandemic. ***What type of company plans for this type of increase during a time in our lives when many people have been furloughed, laid-off (whether temporarily or permanently), or have become sick with COVID 19?***

Thank you for reading this message and for your attention to this matter. If possible, we would greatly appreciate a response as to how this matter unfolds.

Sincerely,

Teri and Christopher Vitale
19141 Wedgewood Drive
South Bend, IN 46637

Wedgewood. Small Utility Rate Case

Details

Posted: 8/20/2020

LEGAL NOTICE OF SMALL UTILITY RATE CASE FILING

Re: Wedgewood Park Water
Division of Aqua Indiana, Inc.
Notice of Filing for Small
Investor-Owned Water Utility

Rate Case

Notice is hereby given that on or about August 13, 2020, the Wedgewood Park Water Division of Aqua Indiana, Inc. filed a request with the Indiana Utility Regulatory Commission (“IURC”) to increase its water rates charged to customers.

Aqua Indiana is proposing a [37.5%](#) rate increase. A residential customer consuming up to 5,000 gallons would incur a rate increase from [\\$32.68](#) per month to [\\$44.95](#) per month.

This application was filed pursuant to Ind. Code [8-1-2-61.2](#) without the necessary cost of a Utility Regulatory Commission hearing; however, a public hearing by the IURC may be held if any public or municipal corporation, ten (10) individuals, firms, corporations or associations, or ten (10) complainants of all or any of these classes affected by the proposed rate change requests a formal public hearing by filing a written, signed request with the Secretary of the Commission. Said request must be received by the IURC within forty (40) days after the date the application was filed with the IURC and declared complete. In addition, a public hearing may be held if the same is requested by the Utility Consumer Counselor. In the absence of a written request as provided herein, there likely will be no hearing conducted by the IURC.

If you wish to file an objection to this filing you may contact the Consumer Services staff at the Office of Utility Consumer Counselor at PNC Center, 115 W. Washington St., Suite 1500 South, Indianapolis, Indiana 46204, by email at uccinfo@oucc.in.gov, or by phone at 1-888-441-2494. To file an objection with the IURC regarding this matter, you may contact Mary Becerra, Secretary of the IURC at PNC Center, 101 W. Washington Street, Suite 1500 E, Indianapolis, IN 46204 or by phone at 317-232-2701,

Wedgewood Park Water

Division (d/b/a Aqua Indiana)
By: Kari Bennett, President
Date: August 13, 2020
Hspaxlp 1x 8:20

From: [JOHN WOJTOWICZ](#)
To: [UCC Consumer Info](#)
Subject: AQUA Indiana Rate Increase
Date: Thursday, August 20, 2020 3:36:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear sir/madam:

I am writing to protest the rate increase requested by AQUA Indiana for water service to Wedgewood Park in South Bend, Indiana. We already had a rate increase a short time ago when AQUA bought out our previous water company. Residents have been hit with additional costs throughout the winter for having a stream of water run in their homes so that the pipes would not freeze between the home and the street; the extra water usage was waived by our previous owner. The "pay for what you use" approach has hit many people hard, especially for those of us trying to have a garden and having to stay home during this pandemic.

In addition, I, like many of my neighbors, are senior citizens, living on fixed incomes. A 37.5% increase for water is way out of line with our budgets, unless Social Security also gives us a 37.5% increase in our monthly checks.

Thank you for your consideration and action.

John P. Wojtowicz
19490 Staffordshire Drive
South Bend, Indiana 46637-2042

jpwojtowicz@att.net

From: [Carrie Rose](#)
To: [UCC Consumer Info](#)
Subject: AQUA price increase for Wedgewood Park subdivision
Date: Saturday, August 22, 2020 12:09:54 PM

To Consumer Services,

My name is Carrie Rose and I am a resident of the Wedgewood Park subdivision in South Bend, IN. I am one of the many consumers of AQUA water. I was alerted of the upcoming application for a 37% increase by a neighbor. Although AQUA water has been absolutely terrific, an improvement over the previous water company we had in our neighborhood, I am worried about the timing of this proposed increase. There are a lot of families on fixed incomes and a lot of the elderly in our neighborhood. That fact on top of the fact that we are struggling as a nation now with this pandemic seems like a really bad time for an increase the cost of our bills. I'm asking you to put that in consideration when thinking about this application. Intern if this application is approved I would ask that this increase not be put in all at once but overtime; that people are alerted to this and know ahead of time. Thank you for your time and feel free to contact me.

Carrie Rose
Wedgewood Park Resident
(574)850-9127

Sent from Carrie's ipad

From: [Pauline Beal](#)
To: [UCC Consumer Info](#)
Subject: Aqua rate increase
Date: Wednesday, August 26, 2020 9:10:04 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To whom it may concern,

I have lived in Wedgewood park for 15 years and have never been able to drink the water provided. Bought bottled water for many years. Now have a expensive water system installed so it's drinkable. I wouldn't have a problem with the rate increase if we had new water lines run under the streets to provide us with clean drinking water. The Water lines that the neighborhood put in back in the 1950's and 60's are leeching rust and heavy metals constantly. We have to have flushings of our water lines done too often. Some people living in the neighborhood have low water pressure. Our horrible water story has been on the local news as well. I've personally had the water pipes freeze in the winter on several occasions because they weren't put down below the frost line. Was told that it was my line from the street, nope dug our part up and it was deep enough. Means it's freezing in the street. If they give us new plumbing in the streets to fix all these problems so my neighbors can have clean drinking water I wouldn't complain in a raise of cost, but as is it's a sham.

Sent from my iPhone

From: [justin.d](#)
To: [UCC Consumer Info](#)
Subject: Aqua water company
Date: Friday, August 21, 2020 3:20:04 PM

I oppose the rate increase of 37% by aqua water company.

LEGAL NOTICE OF SMALL UTILITY RATE CASE FILING
Re: Wedgewood Park Water
Division of Aqua Indiana, Inc.
Notice of Filing for Small
Investor-Owned Water Utilit

From: [Swinger, Anthony](#)
To: [UCC Consumer Info](#)
Subject: FW: Aqua Indiana rate case
Date: Monday, August 31, 2020 6:07:19 AM

From: KENNETH JONES <magiciant600@comcast.net>
Sent: Tuesday, August 25, 2020 11:07 AM
To: Swinger, Anthony <aswinger@oucc.IN.gov>
Subject: Re: Aqua Indiana rate case

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Thank You Mr. Swinger for getting back with me about the Aqua Indiana proposal for a 37%rate increase. I would like to object to the increase because for myself I see no real improvement except on a few fire hydrants. Since Wedgewoods water comes from Niles, Mi. i do not believe Niles had that big of an increase. The water lines in Wedgewood are not buried deep enough so during the winter people need to let water run so our pipes don't freeze and Aqua does not give any allowance for that like previous owners did. My last comment is with this virus going on in world that now is not a good time for an increase because of employment.

Thank You Again

From: [Jennifer Knox](#)
To: [UCC Consumer Info](#)
Subject: OBJECTION - Wedgewood Small Utility Rate Case
Date: Monday, August 24, 2020 10:46:03 AM

To Whom it May Concern,

It has come to my attention that a proposed 37.5% increase to my neighborhood's water minimums is on the table. I would like to file a formal objection/complaint to the size of the increase. What is the process to do so? Do we simply request a formal public hearing? Do I need to send an original copy of a signed objection. Below is the information provided by the public announcement. Can you please help me with fighting this rate increase?

LEGAL NOTICE OF SMALL UTILITY RATE CASE FILING

Re: Wedgewood Park Water
Division of Aqua Indiana, Inc.
Notice of Filing for Small
Investor-Owned Water Utility

Wedgewood Park Water
Division (d/b/a Aqua Indiana)
By: Kari Bennett, President
Date: August 13, 2020
Hspaxlp 1x 8:20

Sincerely,
Jennifer Knox

19465 Wedgewood Dr
South Bend, IN 46637
Phone: 269-240-2196

From: [Amy Osthimer](#)
To: [UCC Consumer Info](#)
Subject: Objection to Water Rate Increase for Wedgewood Park, South Bend, IN
Date: Sunday, August 23, 2020 6:32:04 PM

I wish to object to the proposed rate increase of our neighborhood water bill from Aqua Indiana (see below). Thank you.

Amy Osthimer
19401 Staffordshire Drive

WEDGEWOOD. SMALL UTILITY RATE CASE

DETAILS

Posted: 8/20/2020

LEGAL NOTICE OF SMALL UTILITY RATE CASE FILING

Re: Wedgewood Park Water
Division of Aqua Indiana, Inc.
Notice of Filing for Small
Investor-Owned Water Utility

Rate Case

Notice is hereby given that on or about August 13, 2020, the Wedgewood Park Water Division of Aqua Indiana, Inc. filed a request with the Indiana Utility Regulatory Commission (“IURC”) to increase its water rates charged to customers.

Aqua Indiana is proposing a 37.5% rate increase. A residential customer consuming up to 5,000 gallons would incur a rate increase from \$32.68 per month to \$44.95 per month.

This application was filed pursuant to Ind. Code 8-1-2-61.2 without the necessary cost of a Utility Regulatory Commission hearing; however, a public hearing by the IURC may be held if any public or municipal corporation, ten (10) individuals, firms, corporations or associations, or ten (10) complainants of all or any of these classes affected by the proposed rate change requests a formal public hearing by filing a written, signed request with the Secretary of the Commission. Said request must be received by the IURC within forty (40) days after the date the application was filed with the IURC and declared complete. In addition, a public hearing may be held if the same is requested by the Utility Consumer Counselor. In the absence of a written request as provided herein, there likely will be no hearing conducted by the IURC.

If you wish to file an objection to this filing you may contact the Consumer Services staff at the Office of Utility Consumer Counselor at PNC Center, 115 W. Washington St., Suite 1500 South, Indianapolis, Indiana 46204, by email at uccinfo@oucc.in.gov, or by phone at 1-888-441-2494. To file an objection with the IURC regarding this matter, you may contact Mary Becerra, Secretary of the IURC at PNC Center, 101 W. Washington Street, Suite 1500 E, Indianapolis, IN 46204 or by phone at 317-232-2701,

Wedgewood Park Water

Division (d/b/a Aqua Indiana)
By: Kari Bennett, President
Date: August 13, 2020
Hspaxlp 1x 8:20

Sent from my iPhone

From: [Pauline Beal](#)
To: [UCC Consumer Info](#)
Subject: Rate increase
Date: Tuesday, August 25, 2020 11:21:29 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To whom it may concern,
I live in Wedgewood Park in South Bend Indiana and our water company aqua is trying to raise our rates by 37%. Which is unacceptable when we can't even drink our water because it's so nasty. If they fix the lines under the road then I could understand the rate increase but to leave it as is and do this to us is just in poor taste.

Pauline Beal
Sent from my iPhone

From: [Steven barr](#)
To: [UCC Consumer Info](#)
Subject: Re: No rate increase please.
Date: Monday, August 24, 2020 11:52:19 AM

I am a member of Wedgewood Park in South Bend, IN. We are one block South of the state line with Michigan. Aqua, our water company, has applied for a 37% increase in our rates. What!?

On August 21, 2020, at 11:56 AM, UCC Consumer Info <uccinfo@oucc.IN.gov> wrote:

Hello,

Thank you for your email, the OUCC represents consumers in cases before the Indiana Utility Regulatory Commission. We received your comment and would like to file it as part of our testimony in the case. We have a number of rate cases and are unsure on which case you intend to comment on. Could you confirm your provider?

Thanks,

Olivia Rivera
External Affairs Specialist
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204
www.IN.gov/OUCC
1-888-441-2494

-----Original Message-----

From: Steven barr <barrdesign@att.net>
Sent: Friday, August 21, 2020 8:02 AM
To: UCC Consumer Info <uccinfo@oucc.IN.gov>
Subject: No rate increase please.

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From: [James La Bella](#)
To: [UCC Consumer Info](#)
Subject: water rate increase objection
Date: Thursday, August 20, 2020 11:07:45 AM

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Wedgewood Park Water Division of Aqua Indiana, Inc is proposing a large rate increase. I'm a senior citizen on a limited fixed income. This 37% increase is outrageous. I already pay almost \$33 a month to take a shower. This will increase to \$45 per month. That's more than I pay for electric. I keep my usage low to stay within my means. I can't use any less water than I already use. I don't water the grass or fill any pools either. I can go to showering every other day, but this charge is fixed. Please order a public hearing.

James Labella
50766 Parian Ave
South Bend, In 46637

From: [Jeff Ewald](#)
To: [UCC Consumer Info](#)
Subject: Wedgewood water increase
Date: Monday, August 24, 2020 3:17:57 PM

As a resident of Wedgewood for over 10 years I believe the rate increase is excessive and not warranted...

From: [Julie Keb](#)
To: [UCC Consumer Info](#)
Subject: Wedgewood Park Aqua Water Company Rate Increase
Date: Friday, August 21, 2020 3:25:20 PM

To whom it may concern:

This letter is to inform you of my objection to the 37.5% increase in our basic water bills in Wedgewood Park, South Bend Indiana by the Aqua Water Company. I realize they have performed several improvements in our subdivision and we cannot avoid all rate increases but this one is absolutely, without a doubt, absurdly high.

What is even more absurd is a rate increase during a particularly difficult time economically. We have many elderly residents here who are on a fixed income (including myself) along with young families and this increase would create a financial burden for many.

Please reconsider the motion from Aqua Water Company for this major increase. We understand increases are necessary but not almost 40% of our basic bill. Thank you for your consideration.

Julie A. Keb
Vice President
Wedgewood Park Neighborhood Association
19390 Wedgewood Drive
South Bend, IN 46637
574-310-9902

Sent from my iPhone

From: [Jeff Arndt](#)
To: [UCC Consumer Info](#)
Subject: Wedgewood Park Increase
Date: Friday, August 21, 2020 4:01:28 PM

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To whom it may concern,

I understand that an increase maybe needed but a 37.5% increase right now with people struggling due to the pandemic is unnecessary. Please reconsider this increase.

Thank you

From: jakestone333@gmail.com
To: [UCC Consumer Info](#)
Subject: Wedgewood Park Water Bills
Date: Friday, August 21, 2020 5:20:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello,

I am emailing as I was informed of a steep increase of somewhere around 37% for our water bills in the neighborhood. I will keep it short and sweet. While I can understand the need to increase prices from time to time, a 37% increase in one year is outrageous. Truth is, it does not affect our household much as we are not tight on money, however, many other people are. It is entirely unreasonable to raise bills that much at one time, and would think a logical decision would be to gradually increase if it is needed.

Thank you for reading, I simply wanted to state my objection.

Jake Stone
574-340-4868

From: [Carrie Aguilar](#)
To: [UCC Consumer Info](#)
Subject: Wedgewood Park Water Rate Increase Objection
Date: Sunday, August 23, 2020 10:44:18 AM

I object to Aqua Indiana's request to increase their fee by 37.5% to Wedgewood Park Water. I think that is an absurd amount and do not see any reasoning for it. I would like to be made aware of the public hearing for this if one is to happen.

Regards,

Carrie Aguilar

From: [Michele VanLue](#)
To: [UCC Consumer Info](#)
Subject: Wedgewood Park Water/ Aqua Rate Increase
Date: Friday, August 21, 2020 3:14:05 PM

As a resident of Wedgewood Park, I would like my objection to the rate increase to be acknowledged. I know COVID has hit everyone hard and Aqua is no different, but this is not the year for an increase.
Thank for your time and consideration
Keith and Michele VanLue

Sent from my iPhone

From: [Lila Dunn](#)
To: [UCC Consumer Info](#)
Subject: Wedgewood Park Water-Division of Aqua Indiana Rate Increase
Date: Friday, August 21, 2020 3:32:39 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good afternoon,

I am writing to object to the proposed rate increase request filed by Wedgewood Park Water Division of Aqua Indiana on or about August 13, 2020. A 37.5% increase is extreme and unreasonable, and certainly not justifiably commensurate with the quality of the provided water or services.

Thank you for your consideration.

Lila Dunn

Lila Dunn, Dolci Group
lila@dolcigroup.com
c.616-430-5260
o.616-791-1020

From: [Charlotte Williams](#)
To: [UCC Consumer Info](#)
Subject: Wedgewood Subdivision Aqua water service
Date: Friday, August 21, 2020 4:27:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello

My name is Charlotte Williams, I am a resident of the Wedgewood Subdivision which our water is provided by Aqua Water service. There has been some information shared with us by another resident who just so happened to see an article of our water service being increased by 37%!! That is an insanely amount of increase! No one was properly notified of it!

I totally object to this... what has changed with our services/with our water condition?

This is highway robbery at its best!

I {we} request an hearing of some sort to get clarification as to what is going on.

Thank you for your time

Wedgewood resident

--

Blessings,

Charlotte

{Don't judge each day by the harvest you reap but by the seeds you plant}