

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER & LIGHT)
COMPANY D/B/A AES INDIANA (“AES INDIANA”) FOR)
AUTHORITY TO INCREASE RATES AND CHARGES FOR)
ELECTRIC UTILITY SERVICE, AND FOR APPROVAL)
OF RELATED RELIEF, INCLUDING (1) REVISED)
DEPRECIATION RATES, (2) ACCOUNTING RELIEF,)
INCLUDING DEFERRALS AND AMORTIZATIONS, (3))
INCLUSION OF CAPITAL INVESTMENTS, (4) RATE)
ADJUSTMENT MECHANISM PROPOSALS, INCLUDING)
NEW ECONOMIC DEVELOPMENT RIDER, (5) REMOTE)
DISCONNECT/RECONNECT PROCESS, AND (6) NEW)
SCHEDULES OF RATES, RULES AND REGULATIONS)
FOR SERVICE.)

CAUSE NO. 45911

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

PUBLIC’S EXHIBIT NO. 15

CONSUMER COMMENTS

OCTOBER 12, 2023

Respectfully submitted,



T. Jason Haas
Attorney No. 34983-29
Deputy Consumer Counselor

CERTIFICATE OF SERVICE

This is to certify that a copy of the *Indiana Office of Utility Consumer Counselor's Consumer Comments* has been served upon the following parties of record in the captioned proceeding by electronic service on October 12, 2023.

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October 2, 2023

Consumer Services Staff
Indiana Office of Utility Consumer Counselor (OUCC)
115 W. Washington St., Suite 1500 SOUTH
Indianapolis, IN 46204

RE: AES Indiana Rate Case (IURC Cause No. 45911)

On behalf of our nearly 90,000 members in Central Indiana, nearly all of whom are AES Indiana customers, AARP Indiana is pleased to make the following comments on the AES rate case application.

As members of the commission heard throughout the first field hearing on August 24, older Hoosiers are on low or inflexible incomes and high inflation has made it challenging to make ends meet whether it be for groceries, medical costs, or housing. AES Indiana's proposed increase further burdens customers. The recent spate of outages including what we saw on June 29 is also a disappointing development.

Our other concerns include:

AARP Indiana Objects to Residential Customers Getting a Larger Increase

While AES Indiana's proposed overall increase is 8.9%, residential customers will see a larger increase of 13.2% when compared to others. This would mean residential customers using 1,000 kWh would see bills increase an extra \$17.49 per month. But that dollar amount would be more as seen by the analysis from Citizens Action Coalition of Indiana (CAC). AARP Indiana agrees with CAC that AES Indiana's proposed figures are misleading and residential customers would actually see their bills increase \$23.65 per month.

AARP Indiana objects to this differing treatment towards residential customers.

The Customer Charge is Already Too High and Should Not Be Increased

The proposed monthly customer charge for small residential customers (<325 kWh/month) would increase from \$12.31 to \$16.50, and the customer charge for larger customers (> 325 kWh/month) would increase from \$16.75 to \$25.00. High customer charges make controlling your energy bill more difficult and these higher charges punish older customers, who tend to use less electricity.

Energy Charge	Including Fuel		Including Fuel and DSM		Excluding Fuel	
	Current Rate	Proposed Rate	Current Rate	Proposed Rate	Current Rate	Proposed Rate
First 500 kWh	\$ 0.120706	\$ 0.129954	\$ 0.123440	\$ 0.132688	\$ 0.081961	\$ 0.093168
Over 500 kWh	\$ 0.105241	\$ 0.114489	\$ 0.10795	\$ 0.117223	\$ 0.066496	\$ 0.077703

AARP Indiana Has Concerns with Eliminating in Person Visits Before Disconnecting Service

The company's proposal to discontinue its use of in-person visits to notify customers of disconnection of service is of potential concern as it would eliminate the only personal interaction with customers who are struggling to pay bills and facing disconnection. We appreciate that the company suspended disconnections during extreme heat at the end of August, but the matter of discontinuing in-person visits needs careful review

AES Should Apply for Federal Funds

We believe that AES should be encouraged to seek maximum amounts available through IIJA (Infrastructure Investment and Jobs Act) and other sources of grant monies before turning towards ratepayers. The company should be encouraged to be transparent as it applies for and receives such monies.

The IURC Should Eliminate the Declining Block Rate Structure

The declining-block rate structure, with higher rates for the first 500 kWh and lower rates for amounts over 500 kWh, is such an antiquated rate design that few utilities in America still use it. The IURC should examine if such a 1960s era design still makes sense as it is not reflective of costs and it encourages energy usage.


This rate structure when combined with the proposed increase to the customer charge, disproportionately impacts older, and low usage customers.

AES Should Be Required to Improve Reliability to Avoid a Repeat of the June 29 Outage

The IURC should ensure that AES gets and spends funds sufficient to help improve reliability given the 5-day outage many experienced this summer. This includes receiving enough funds for tree trimming and being audited for such funds. AES should also be ordered to continue developing protocols to communicate better with customers, including when power might be restored. We thank the IURC for holding a technical conference on the outage this morning (October 2) and urge a formal investigation be launched as well into why it took so long to restore service and what can be done to prevent a repeat going forward. Further, the IURC should ensure AES Indiana was using the funds it already received for tree trimming and outage prevention to avoid a repeat of the June 29 outage via [AES Indiana](#) sco. This includes better communications with affected customers.

Once again, we would like to thank the Commission for the opportunity to offer these comments on behalf of older Hoosiers in AES' service territory.

Sincerely,



Jason Tomcsi
Communications Director, AARP Indiana

cc: William Fine, Utility Consumer Counselor (wfine@oucc.in.gov)
Anthony Swinger, OUCC (ASwinger@oucc.in.gov),
Olivia Rivera, OUCC (ORivera@oucc.in.gov)



For Immediate Release

October 2, 2023

Communication Contacts:

Ashley Hogue (317) 750-4026

Statement of **Opposition**

My name is **Rev. David W. Greene, Sr.** I am speaking today on behalf of the **Concerned Clergy of Indianapolis**. As we understand it, AES Indiana is seeking an order from the IURC authorizing it to increase its rates and charges for electric utility service and other related relief.

Among its justifications for the rate increase include the impact of the current inflationary operating environment, which it claims has driven increases in labor and other operating costs. I would add that this justification is on top of the relief already provided to AES Indiana in Cause No. 45380, which authorized it to receive COVID-19 related impacts fees – and by “authorized,” I mean that the ratepayers have had to pay those fees.

I suggest that traditional rate-making is not the best way to address the critical need for equitable rates, especially in Black, racially and ethnically diverse communities. Instead, the IURC should require each electric utility to adopt the Six Point Plan. I believe that implementation the Six Point Plan would address many of the concerns of AES Indiana and at the same time, address equitable rates.

1. Transparency in Data Reporting: AES Indiana proposes to spend \$94 million for its “major project” - the AES Customer Ecosystem (“ACE”) Project, which is supposedly for a comprehensive cloud-based customer information and data/operations management system. The first element of the Six Point Plan requires electric utilities to have consumer-friendly websites and electronic means to identify where investments are being made, showing progress on inclusion of Black and ethnically diverse communities. However, nowhere in the AES Indiana filing, including AES Indiana’s witness Barbarisi, discusses this. Instead, the creation of a “mobile app” is identified. Let’s get serious.

2-3. Minority Business Enterprise Goals and Workforce Hiring and Development: To help reduce any inflationary effects on rates, AES Indiana should be required to prioritize their focus on hiring, training, and developing Black, racially, and ethnically diverse contractors and individuals with a Fair Chance. Training and paychecks would best serve to reduce the inflationary pressures we are all saddled with.

4. Community Solar: Instead of using environmentally costly coal and similar generation power plants, AES Indiana should invest more in renewable energy generation, including community solar arrangements.

5. Decreased Air Pollution: Fossil fuel-based energy production has a disproportionately negative impact on Black, racially and ethnically diverse communities. Accordingly, the Commission should require AES Indiana to switch its electric generation fleet to renewables,

including nuclear. It should also incentivize the adoption of EV make-ready infrastructure in Black, racially, and ethnically diverse communities.

6. The Commission should require electric utilities to have an equity advisory board that identifies and prioritizes the needs of Black, racially and ethnically diverse communities. As mentioned, AES Indiana proposed to spend \$94 million of Hoosier's money for its so-called ACE Project. This comprehensive cloud-based customer information and data/operations management system will not produce equitable and meaningful outcomes unless its inputs include voices from Black, racially, and ethnically diverse communities. Therefore, the Commission should require AES Indiana to incorporate a statewide utility equity advisory board, which can create a statewide equity agenda so advocates addressing equity don't have to run around to all five utilities in a piecemeal fashion.

Finally, I suggest that AES Indiana have to demonstrate that it applied for all federal and state grants, including COVID and other inflation relief before it can further increase rates. Applying for and receiving federal and state grants is the rule AES Indiana and other electric utilities wish to impose before investing in EV infrastructure. They should impose on themselves the same requirements that they wish to impose on others.

Rev. David W. Greene, Sr

Pastor of Purpose of Life Ministries

Concerned Clergy of Indianapolis

AES INDIANA RATES

9.22.23

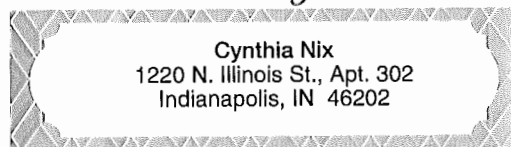
TO: EAS ELECTRIC CO

1. I AM WRITING TO LET YOU KNOW HOW I AND MANY OTHERS FEEL ABOUT YOUR CONSTANT MANIPULATION OF OUR LIVES, FINANCES, AND STRESS. BECAUSE OF THE WAY YOU WANT TO RAISE RATES AND RIP US OFF WITH YOUR SCAM CHARGE THAT YOU CALL A 'CUSTOMER CHARGE' ON OUR BILL. RIGHT NOW I AM BILLED 16.75 A MONTH FOR SOMETHING THAT HAS NOTHING TO DO WITH OUR USAGE OF YOUR SERVICE! NO ONE SEEMS TO BE ABLE TO EXPLAIN TO ME, WHAT THIS CHARGE IS. I KNOW THAT I AM NOT THE ONLY ONE THAT IS FEELING RIPPED OFF. I HAVE THE BILL THAT THE FIRST TIME THIS CHARGE STARTED, SOME YEARS AGO WE HAVE BEEN RIPPED OFF. IT NEEDS TO STOP!!
2. ON THE SUBJECT OF ANOTHER RATE HIKE, NO! IT IS HARD ENOUGH FOR A LOT OF US, ESPECIALLY US SENIORS TO KEEP UP WITH THE BILL COST AS IT IS. THE 16.75 A MONTH 'SCAM CHARGE' IS ALREADY COSTING US AN EXTRA \$201.00 A YEAR. WHAT WE HAVE TO SACRIFICE FOOD OR HEALTH NEEDS TO PAY FOR, ANOTHER RATE HIKE COULD BE DETRIMENTAL TO PEOPLE AND TO SENIORS WHO LIVE ON A FIXED INCOME AND DO NOT RECEIVE EXTRA MONEY TO PAY BILLS RATE HIKE. IT IS CORPORATE GREED IS WHAT IT IS. YOU WANT TO PAY FOR THINGS THAT WE DON'T WANT TO PAY FOR. SUCH AS LIGHT SHOWS ON THE CIRCLE / WE DON'T NEED TO PAY FOR YOUR FRIVOLOUS PROJECTS. THIS IS NOT OUR CHOICE. ASK PEOPLE IF THEY WANT TO

SUPPORT YOUR VANITY PROJECTS, IF THEY DO, CHARGE THEM ON THEIR BILLS. IF WE DON'T WANT TO SUPPORT THAT, THEN DO NOT TAKE OUR MONEY FOR IT. WE SHOULD HAVE A CHOICE, LIKE BEING AN ORGAN DONOR. DO NOT FORCE US WITH YOUR CORPORATE GREED, TO PAY FOR YOUR PROJECTS. WE ARE ONLY OBLIGATED TO PAY FOR OUR ELECTRIC USAGE AND TAX. AND IF WE CHOOSE NOT TO USE YOUR SERVICE AT ALL, DO NOT THREATEN US ANY KIND OF WAY. I CAN'T WAIT TO MOVE SOMEWHERE AND GET OFF THE GRID! AND THAT IS OUR CHOICE!

STOP THE RATE HIKES, SCAM CHARGES, AND THREATS. DEVELOPE A SENIOR DISCOUNT FOR A PERCENT OFF OUR BILLS. STOP THE CORPORATE GREED. FIND OTHER SOURCES TO PAY FOR YOUR 'PROJECTS' AND STOP USING US AS YOUR PERSONAL ATM'S, WE HAVE ENOUGH STRESS IN OUR LIVES, TO HAVE TO DECIDE BETWEEN: HAVING FOOD AND LIVING NEEDS, HEALTH NEEDS OR PAYING THE ELECTRIC BILL SHOULD NOT EXIST!
DO NOT RAISE ELECTRIC BILL'S !!!

CGR



Sept 25, 2023

To OUCC

From Barbara Bryant
2122 N Kenyon St
Indianapolis, IN
46219

AES Indiana Rates

Is requesting an increase
of \$29.00 a month for residents.

I don't believe they need
a second increase in less
than a year. They already
got a increase this year.

That is ~~off~~ enough for one
year.

Thank you
Barbara Bryant
Barbara Bryant

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Dan Mullendore
Date: Friday, September 8, 2023 12:01:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Dan Mullendore
Email: bookem4096@gmail.com
Phone: (317) 500-5424
Address: 630 N College Ave
Apt 308
Indianapolis
IN
46204
Utilities: AES Indiana
Type of Inquiry: Case Comment
Comments: Re: AES 2023 Rate Case

I was an IPL Employee for a dozen years starting in 2005. In the early days of my employment, the AES annual report was broken down by geographic region and the IPL was the only Integrated utility in North America. It was obvious from those annual reports that profits sent to AES corporate headquarters from IPL alone was above \$300,000,000 a year. IPL was the cash cow for AES, financing global investments by the corporate parent company. I believe this huge amount of profit was mainly because of the favorable regulatory environment in Indiana.

At some point in my employment AES acquired Dayton Power and Light, now known as AES Ohio. I think there was some surprise and maybe even lack of due diligence on the part of AES when they discovered DPL operated in a drastically different regulatory environment, and that DPL was barely profitable. AES began shutting down Ohio based power plants, shedding employees and all across North America, began outsourcing functions like HR and procurement overseas.

Unfortunately, the effect of the merger also clouded the specifics of the financial picture. The AES Annual report still reported geographically and the North America portion of the report now mixed IPL and DPL. It is no longer possible to see the amount on money that is being sucked out of AES Indiana rate payers and sent to the corporate headquarters.

I suspect that AES Indiana is still the cash cow for AES and that if past history is any indication, the huge profits from Indiana ratepayers is still being used to finance power projects the world over, to the detriment of ratepayers in Indiana.

Please make sure you scrutinize the gross cash flow from AES Indiana to AES, and examine very closely the expenses used to derive the net cash flow. Indiana has always presented AES Indiana with a very favorable regulatory environment, and I suspect that current corporate structure has made the bookkeeping very opaque.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Jerry Woodward
Date: Monday, October 2, 2023 2:05:15 PM

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A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Dr.
Name: Jerry Woodward
Email: jewoodward@hotmail.com
Phone:
Address: 7249 N Grand Ave

Indianapolis

IN

46250

Utilities: AES Indiana

Type of Inquiry: Case Comment

Comments: This comment is in reference to Case Number 45911.

The Indiana Utility Regulatory Commission (IURC) should NOT approve a base rate increase for AES customers. AES was approved in 2020 by the IURC to increase the rates of Indiana customers to generate 1.2 BILLION dollars to improve its grid. In that time, the reliability for our home's electricity has actually decreased. This year alone, we lost approximately \$400 worth of food twice. And another 2 times, we had to move everything in our refrigerator to our in-laws house in the middle of the night. Additionally, we have now lost power 3 times this year during days when there wasn't bad weather.

Now AES may claim that this money is mean to help fix these problems. Here are several reasons why you have a responsibility to see those claims with skepticism. First, what evidence has AES provided that they put the 1.2 billion from 2020 to good use (in addition to the money they were already receiving)? I haven't seen any measurable outcomes provided for the last time they requested money or for this time or any data suggesting they met outcomes from the last round of increases. Second, reliability and customer service is not a priority for them. When I examined the annual report of AES (the parent company of AES Indiana), it mentioned several times how their stock price has risen more than the S&P 500 over the last several years. It also mentioned the size of the huge payouts for their CEO and other leaders. Finally, it mentioned several losses that had occurred from ventures in South America. Nowhere did it mention anything about increased reliability for customers as a metric for success of the company. Nowhere did it mention that AES Indiana had increased reliability for costumers. Third, as I mentioned above, we have already incurred large monetary losses this year because of the inability of AES to properly maintain their grid. Why should be taxed more on top of that? If anything, AES should be lowering our rates to make up for the additional costs.

I understand that no one wants utilities to increase rates ever and that isn't reality. However, in this case, AES simply hasn't demonstrated they have earned or deserve the base rate increase.

Thank you.

Jerry

From: [Alex Crowley](#)
To: [UCC Consumer Info](#)
Subject: Alex Crowley - Opposition to Proposed AES Rate Hikes
Date: Friday, October 6, 2023 9:26:58 AM

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To whom it concerns,

I am strongly opposed to the rate increases proposed by AES. This company acts as a regional monopoly for the area and by definition, they are heavily insulated from poor financial decisions they make. I am very frustrated to hear about these proposed increases and wish I could put together a more coherent argument. The problem is I have a day job and other commitments. I'm probably in a similar boat of frustrated consumers that don't have the time to fight back against a company that has full time staff dedicated to pushing these rate increases forward so my hope is someone from the committee stands up for the consumer and puts their foot down on these increases.

I recall a major rebranding initiative a couple of years ago from IPL Power to AES Indiana. How much money was spent on this and was it really necessary? If AES is so tight for cash, they should have just slapped a new sticker on each vehicle and sent an email to everyone. Instead, they launched this massive rebranding campaign. Why does AES even have a marketing department? It's not like customers can shop around for power providers.

AES lists the following "Digital Solutions" they're investing in:

"We are investing in New Digital Solutions that will serve as a foundation for improving customer experience and will create more offerings, including Google Pay, Apple Pay and American Express payment options, a mobile app, requests for moves on holidays and weekends being accepted, and one single bill for customers with multiple accounts / premises."

What customer research did they do and why do I care about these enhancements as a consumer? If it's between having a lower bill and a mobile app, I'm going with a lower bill. The online payment portal already works. AES already offers a plethora of payment options. The only real benefit here is moves on holidays and weekends and I'd be curious as to how much of an investment it would really take to achieve that. AES provides power across the country and as a Software Engineer I know two things: technology solutions like this scale and product development is anything but cheap. My guess is AES is going to contract the mobile apps and payment integrations out, further adding to the cost of these "benefits". Regardless, why are they asking Indiana to shoulder this burden? If they created a mobile app, they would only be required to make the mobile app once and it would benefit every region they provide power to. Same goes to payment integrations, this benefit and need to

charge consumers to build it with a 17% hike is superfluous.

Solar customers and prospective solar customers really get the short end of the stick here. After hearing about this rate hike, I was personally tempted to go solar until I heard they're taxing these customers with a 13.2% base rate hike. This seems unfair from a consumer's perspective as solar is really the only option you have as an alternative to doing business with AES. In addition, the utility companies colluded with politicians to phase out net metering in Indiana by 2047 so really, the only benefit to going solar is if you have your own battery storage and are completely "off-grid". It's sad to see our state heavily discourage clean energy like this.

If AES must hike rates, I would highly encourage the state to reinstate net metering benefits that used to be afforded to solar customers. I'd also request that the regulatory committee push back on some of the poor financial decisions this company has made and suggest they scrap "digital investments" if not doing them brings that 17% figure down.

Best,
Alex Crowley

From: [Kelsey Large](#)
To: [UCC Consumer Info](#)
Subject: Cause No. 45911
Date: Monday, July 3, 2023 3:24:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I am reaching out to comment on Cause No. 45911 regarding AES requesting to raise utility rates. I currently reside at 3956 Braddock Rd, Indianapolis, IN 46268 and own my home. I have lived here since 2018 and have been a customer of AES since they purchased IPL.

I am writing to express my concern regarding this rate increase. AES noted in their email alerting customers to this cause that they were hoping to improve the customer experience. I've found that I don't need an additional way to pay for my services, and have never had a problem with the current AES website. What my fellow Indianapolis citizens and I have had problems with is keeping the electricity on. If AES hasn't managed to improve the electricity with their 2022 rate increase, why should we believe this will happen with their recent claim that a rate increase will improve the customer experience? AES has struggled to respond to the recent storms hitting Indianapolis, meaning I have little faith in their service. Recently my power was out for several hours because an animal was in the electric box. I'd like to see proof of an ability to increase my service experience, not just profits, before I support a rate increase.

Furthermore, AES acts as though \$17/month for the average customer is not substantial. This is a significant portion of my weekly grocery bill. Other utility rates have risen, grocery prices have risen, taxes have risen, my HOA has risen--when will this stop? If AES truly wants to enhance the customer experience they will work with our current lawmakers to fight inflation.

The reality is that AES has made billions of dollars the last few years with record profits. The current AES CEO made over 14 million in total compensation last year. My current salary is under \$40,000 a year. Why should this increase be put on the customer when restructuring at the executive level has the potential to yield the same results? AES expects customers to pay for their executives' multimillion dollar salaries, homes, and experiences--but these same customers are counting how many lights are on at a time in their house, reducing the amount of laundry done, raising the air conditioning levels, and lowering the heat levels in our homes just to get by. Meanwhile, AES only reports investing 2.5 million into the community that provides their profits. Citizens of Indianapolis are tired of funding millionaire lifestyles on our below average salaries.

I urge the committee to think of the customers, not of the AES corporation as they consider allowing this increase. AES has shown they lack the ability to truly respond to customer needs and they don't care about customer standard of living or quality of life when it comes to utility use.

If you would like to chat about my experiences with AES further, please reach out via email or phone at 309-838-6294.

Best,
Kelsey Large, MA

From: [Dave Bagdade](#)
To: [UCC Consumer Info](#)
Cc: [Dave Bagdade](#)
Subject: Comment on AES Rate Increase - Cause No. 45911
Date: Friday, October 6, 2023 1:33:26 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I am writing to express my strong opposition to AES' current request for a rate increase. For the last several months, we have dealt with power outages every few weeks, seemingly every time there's a substantial rain.

In early July, we were without power for two full days. The outage began without explanation nearly two days after a storm. Through most of that period, our house and eight others on our block, along with nine houses behind us, were the only houses for blocks in any direction that lacked power. We tried repeatedly to get useful information from AES, but there was none to be had. Further, the outage map on the AES website was almost completely useless. For the most part, the AES representatives we spoke with were polite and even sympathetic, but it was obvious they had no tools with which to work.

After we had another outage a few weeks later, I requested a power quality audit and was told I should hear something "in a few weeks." That was more than two months ago, and I'm still waiting.

My wife and I moved into our current house in April 2019. Prior to that, we lived in a house in Broad Ripple that was covered by IPL, and we were there for eleven years. In the four and a half years we've been covered by AES, we've already had more outages than in the eleven years previous.

At this point, I am unsatisfied with every aspect of the AES experience, beginning with the unreliability of power to the uselessness of the online tools to the unhelpful nature of many of the phone representatives. The idea of paying even more money for bad service is, to put it mildly, unappealing. I believe this requested rate increase should be denied. If, on the other hand, it is to be approved, I believe there should be measurable requirements for the company to meet in terms of improvement of its service, both in power delivery and customer service.

I thank you for your attention and consideration.

David Bagdade
7226 Johnson Rd
Indianapolis, IN 46250
(847) 840-9580

From: [Janet Williams](#)
To: [UCC Consumer Info](#)
Subject: Comments on AES rate case
Date: Tuesday, August 29, 2023 10:09:35 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good morning,

My name is Janet Williams and I reside at 5353 E. Saint Joseph St. in the Irvington neighborhood of Indianapolis. I am writing to express some concerns about the AES rate hike request and my reasons for opposing an increase unless it comes with restrictions on how the money can be spent.

My neighborhood has experienced three extended power outages since 2015 - are are often first out and last back on. The first was in the winter of 2015 when the area was hit by a severe ice storm and knocked out power for several days; the second was two years ago during a bad storm that took out a utility pole in my neighbor's yard; and the most recent was earlier this year when power was out in my block for nearly five days. In between, we have frequent short outages and power surges that have ruined some of my appliances (I have surge protectors everywhere now).

I understand that severe weather can have an impact on our power because so many of our lines are above ground and vulnerable to falling trees and extreme winds. What I don't understand is why AES hasn't been doing more over the years hasn't done more to upgrade the power grid in our community to make it more resilient, especially as we face more and more severe weather. If the increase is spent purely to upgrade the grid, move lines underground and improve the time it takes to get us reconnected when power is out, then approve the increase. But without guarantees and an oversight process to be sure AES is meeting its obligations to providing power to our community, then I urge you to deny the rate hike.

Furthermore, I urge the IURC to fully investigate why some communities suffered through such extended outages during the latest storm this spring. Again, my neighborhood is often the first to lose power and the last to have power restored and that was the case with this storm. I was able to save the food in my freezer with 80 pounds of dry ice. And I have since installed a generator to provide backup power when - not if - the next outage comes. I wouldn't have had to make that purchase if we had a reliable power infrastructure in Irvington.

I appreciate your taking my concerns and the concerns of my neighbors seriously as you weigh a rate increase for AES. We need a power infrastructure we can rely on. We cannot count on AES to deliver power in all circumstances.

Thank you,

Janet Williams

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Jacob Beck
Date: Thursday, October 5, 2023 9:37:42 AM

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A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Jacob Beck
Email: jake_beck@yahoo.com
Phone: (317) 600-6678
Address: 5819 White Oak Ct

Indianapolis
IN
46220

Utilities: AES Indiana

Type of Inquiry: Case Comment

Comments: I strongly oppose AES's petition for a base rate increase. AES claims that this is their first rate hike since 2017. This is untrue. It may be their first base rate increase since then; however, AES had a 9% service rate increase in 2022. It should also be noted that this 13% rate hike follows a 9% hike for the 2022 rates. All while AES stock prices have soared at the expense of their customers. Due to this increase in share prices, the CEO was given a \$2.23 million bonus in 2021. Additionally, Andrés Gluski received a base salary of \$1.24 million and stocks worth over \$10mil in 2021. His second-in-command EVP Gustavo Pimenta was awarded over \$2 million in salary and stock options. The CFO Stephen Coughlin took 7.1mil total from their customers. The rest of the executive team received over \$2 million each in 2021.

Additionally, AES has been misrepresenting the impact of their rate increase on Hoosier families. They claim customers will only see their monthly bills increase by about \$17 monthly. Multiple news channels and The Indianapolis Star have noted that this is false and that AES online calculator is intentionally deflating the actual costs of their greed with this online "tool".

This rate increase petition is an affront to Indianapolis residents who had seen prolonged outages compared to when IPL was a locally based public trust before Mitch Daniels sold us out to take huge cash out and leave to run for Governor.

At 5819 White Oak Court Indianapolis, IN 46220-5229, my power flickers for seconds to minutes almost every morning. Also, many customers were without power for 5 days in my neighborhood in the late June/early July storms. I was without power for almost 5 days. Then, later in July, another storm took power down for White Oak and Kessler residents for another 3 days. In that outage, AES cleared all of the work tickets as completed when 13 of us were not back on. I called AES multiple times during both outages and even tried to report the downed active line behind my neighbor's home. My neighbor was out of town and unaware of the downed line. For each phone call, no matter what phone option I selected, I was placed on hold by the automated system, and then my call was terminated without speaking to anyone. The hold times were often in excess of 20 minutes with no answer and certainly no resolution. AES is unable to deliver a reliable safe product to Indiana residents. They hold a monopoly over us and want to charge more for unreliable and dangerous service. This is simply unacceptable. Anyone on the OUCC who votes in favor this proposal should be promptly voted out of office.

I received a telephone survey call from a vendor representing AES a few weeks ago. She asked for candid feedback about AES and its services. I spent nearly 30 minutes on the phone explaining all of these concerns. So AES is

aware of its deficiencies and is engaged in a public relations campaign to ram this increase through. Please do not allow them until they promise to provide quality safe service.

AES is a typical modern business: invest nothing in infrastructure, pump up stock prices, make the execs wealthy, and run when any accountability is demanded.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Janet Helms
Date: Tuesday, October 3, 2023 9:48:10 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title:
Name: Janet Helms
Email: rosie1164@gmail.com
Phone: (317) 694-4422
Address: 4715 Dorkin Ct

Indianapolis
IN
46254
Utilities: AES
Type of Inquiry: Case Comment
Comments: I am protesting the proposed electric rate hike by AES.

I am a widow living on social security income and a dwindling savings account. Rising costs for everything are forcing folks like me to pinch every penny as it is. As a result, I cannot afford additional expenses of any kind. I drive my car as little as possible, even foregoing activities with friends in order to save, because every added expense basically affects how many groceries I can afford. I can't even spend money on my grandkids. And I am a college-educated retired professional. I take no regular medications...so far. I can imagine how much harder the proposed rate hike is on those who do.

The proposed AES price increase is egregious. Already I am forced to keep my thermostat at 65 in winter. In summer I set it as high as I can stand, depending on humidity. And this is hard for seniors because our bodies don't react well to temperature extremes.

Now, all this staying home, cooking all my meals, including bread, from scratch rather than eating out, leaving lights off, showering less regularly than I should, etc., are the best ways I know to save money for both myself and AES. That doesn't prevent them from sending me monthly emails telling me what a bad customer I am for using more electricity than my neighbors. If that weren't enough, they follow up the emails with unnecessary postal mailings to reinforce that criticism.

Well, yes, I probably do use more electricity than some of my my neighbors who work away from home and eat out, so that much of their electric expenses are reflected on someone else's bill. I would love to re-insulate my little condo and be able to afford new windows to help reduce my bill, but the money is just not there.

AES should have to tighten its belt, too. It's only function should be to sell us electricity. Period. But it has this huge marketing department which is always trying to sell me something, for instance a so-called smart thermostat that would allow THEM to regulate my use as they see fit. It's bad enough that they intrude on my private home by using their "smart" meters to collect information about how exactly how I use every kilowatt of electricity so they can spend more money to guilt-trip me about it.

I noticed, after the last rate hike was approved, a steep increase in expensive PR ads and activities attempting to convince us of all the great results it would have, and unnecessary community sponsorships that spend our pinched pennies in an attempt to make AES look like a warm, fuzzy best pal.

Enough. It's time for the IURC to force public utilities such as AES to live as we are forced to live; to cut the fat until it hurts from their bloated budgets; to limit how much the fat-cat investors can steal from our meager earnings.

I wonder what they would do if they set their office thermostats to 65 in winter. They would probably have to wear more layers of clothes, like I do. Of course, that means more electricity used to launder all those extra clothes. At least they are earning an income to help pay for that. I will get more derogatory emails.

I wonder how fast their cold fingers would fly on those keyboards if they kept their office thermostat set at 65 in winter.

They might have to wear gloves with the fingertips cut off, like I do.

From: [sonya hawkins](#)
To: [UCC Consumer Info](#)
Subject: AES 2023 Rate Case- Cause No. 45911
Date: Wednesday, July 5, 2023 12:14:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Good Afternoon,

I am contacting you to make a public request to deny this request from AES. Since AES has taken over from IPL, I have seen increased rates and additional service fees. This recent storm is an example of why they do not deserve this increase. They are not maintaining the current system with the increases already implemented by them. Service fee of \$17 per month. There was very poor communication from the company and quite a few of the outages were due to them being extremely behind in line clearing. Trees have been marked for over a month, no one has yet to clear them until after the storm damage. They then cut down the trees that can impact the lines but threw them anywhere. I and my neighbors, who are older and on fixed incomes, now have to deal with the costs of removing tree debris from the yards behind our homes. I truly do not believe that they will use this additional money to improve our electrical systems. They have lost all trust from me as a consumer and if I had any other choice, I would leave them immediately.

I am requesting that this increase is denied. I am a customer of this utility company.

Sonya Hawkins
3037 North College Ave
Indianapolis, IN 46205

From: [S.Haney](#)
To: [UCC Consumer Info](#)
Subject: Sandra Haney - price hike
Date: Friday, October 6, 2023 7:31:05 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I was at the August meeting and what concerns me about the price hike:

- 1) This is much greater than the standard of living increase anyone with a paycheck gets (or hopes to) or more than anyone getting social security, disability, etc.
- 2) One of the reasons listed by AES for an increase is to upgrade current systems and to take care of greenery (to supposedly decrease outages)---isn't this what they're supposed to do all along? Isn't this something that should be budgeted in no matter how much they're bringing in?
- 3) Is this large increase in rates what AES really wants, or are they putting out such a large number knowing it won't pass but they'll still get a large rate hike in what as seen as a compromise (similar when someone goes in to ask for a raise they'll ask for more than they want hoping it will stick but if it doesn't, they'll still get a better raise than if they didn't ask for anything and taking the lower amount looks like a compromise)
- 4) Why is there a base fee if I don't use any electricity? And why do I pay a higher rate when I'm trying to conserve vs someone living in a larger house using more electronic devices?
- 5) I'm one of the houses that consistently loses power for long periods of time. I've lived here about 12 years and I think I've lost power for more than 24 hours 5-6 times. I know that this happens, but it gets frustrating and expensive.

Thank you for your time

Sandra Haney
2617 Butterfield Dr
Indianapolis 46220
3173088821

From: [Carrie Savage-Zimmerman](#)
To: [UCC Consumer Info](#)
Subject: Carrie Savage-Zimmerman - Stand up for residential customers in Cause Number 45911
Date: Saturday, September 30, 2023 11:48:16 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

I attended the last go-around by AES to raise Indianapolis utility rates. On the heels of a Pandemic that residents are still recovering from, gross inflation, and increased prices on everything from groceries to fuel to lumber and vehicles, AES' request is ill-timed, manipulative and downright greedy. Their entire package request smacks of gross ignorance of residents' and small-biz owners' inequitable cost-of-living increases of barely 3-4%. A fixed monthly charge increase of more than 50% (\$16 to \$25) is unconscionable. Adding insult to injury, **THEY WANT TO RAISE THEIR PROFIT MARGIN?!!**

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Please, please reject Cause #45911.

Respectfully,
Carrie Savage-Zimmerman
237 W Westfield Blvd
Indianapolis, IN 46208

From: [S.passehl](#)
To: [UCC Consumer Info](#)
Subject: Harry Passehl - Re: When will the price gouging stop?
Date: Monday, October 2, 2023 1:12:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear representatives of Indiana utility users;

Please stop the raises now. The rubber stamp mentality of our state for power especially has to stop. Here are some of the facts;

- 1) Natural gas over the span of the last year got cheaper. This should have returned great gains for AEL and other power producers.
- 2) The cost of maintenance and production at natural gas power plants has gotten cheaper. Someone needs to audit this and share the data with the public.
- 3) Executive salaries and bonuses have continued to go up for 3 years.
- 4) Natural Gas prices over all in Indiana are down 14% - this number is relative to regular consumers - so why does this not relate at even a better rate for AEL mass production of power?
- 5) Indiana has the most coal fired plants in the Midwest but is slowly becoming a less competitive power producer for industrial use. Coal is cheapest source of energy outside of renewable power. The slow change to cleaner fuels in Indiana should not be rewarded. We should the potential for more income based on success - not failure and foot dragging.
- 6) Tell the public exactly how much of a percentage increase it's truly going to be - which is around 15% per year. That's a huge reward for a company that is not making a concerted effort to add more renewable at more than a novel rate. Please remind the public that renewable energy in Indiana is a paltry 1 percent.
- 7) AES does not want the public to know that electricity from renewables is much much cheaper than even the dirtiest coal - yet Indiana slowly falls to the back of the pack in S states producing inexpensive power.
- 8) Please explain the lack of planning for replacing our power grid in Indiana which is now causing a penalty to all workers with power outages lasting 57 percent longer(listed as a conservative number) in 2022 than in previous years.

In closing - Hoosiers want to understand - is this commission a rubber stamp office? It's a utility for the sole purpose of supporting hoosiers - not a fortune 500 entity. Let;s take a time out and look at the real data. It's not too late. Hoosiers are hurting and our economy is struggling. Why pile on more bills onto the backs of hoosier families?

Harry Passehl
12355 Moon River Court
Indianapolis, Indiana 46236
spassehl59@gmail.com

On Mon, Oct 2, 2023 at 1:05 PM S passehl <spassehl59@gmail.com> wrote:

Dear representatives of Indiana utility users;

Please stop the raises now. The rubber stamp mentality of our state for power especially has to stop. Here are some of the facts;

- 1) Natural gas over the span of the last year got cheaper. This should have returned great gains for AEL and other power producers.
- 2) The cost of maintenance and production at natural gas power plants has gotten cheaper. Someone needs to audit this and share the data with the public.
- 3) Executive salaries and bonuses have continued to go up for 3 years.
- 4) Natural Gas prices over all in Indiana are down 14% - this number is relative to regular consumers - so why does this not relate at even a better rate for AEL mass production of power?
- 5) Indiana has the most coal fired plants in the Midwest but is slowly becoming a less competitive power producer for industrial use. Coal is cheapest source of energy outside of renewable power. The slow change to cleaner fuels in Indiana should not be rewarded. We should the potential for more income based on success - not failure and foot dragging.
- 6) Tell the public exactly how much of a percentage increase it's truly going to be - which is around 15% per year. That's a huge reward for a company that is not making a concerted effort to add more renewable at more than a novel rate. Please remind the public that renewable energy in Indiana is a paltry 1 percent.
- 7) AES does not want the public to know that electricity from renewables is much much cheaper than even the dirtiest coal - yet Indiana slowly falls to the back of the pack in S states producing inexpensive power.
- 8) Please explain the lack of planning for replacing our power grid in Indiana which is now causing a penalty to all workers with power outages lasting 57 percent longer(listed as a conservative number) in 2022 than in previous years.

In closing - Hoosiers want to understand - is this commission a rubber stamp office? When will they re

From: [Green Thinker](#)
To: [UCC Consumer Info](#)
Subject: Kerry Steiner - AES request for rate increase
Date: Thursday, August 31, 2023 11:18:25 AM
Attachments: [image.png](#)

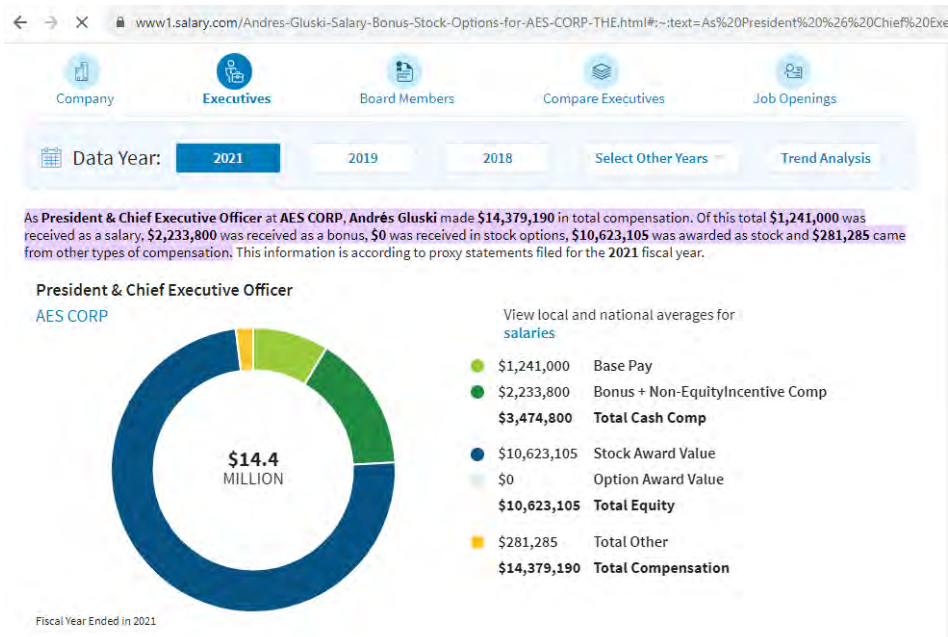
**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello,

I am writing to voice my opposition to AES's request to raise our rates. It's hard to formulate an email that's both diplomatic and professional when inwardly I'm seething at the thought of paying even more than I already do. It's not like the residents of Indianapolis have a choice on where to get our electrical power. As a consumer, I cannot protest AES by taking my business to another company.

According to the notice I received with my last electric bill, the average increase will be \$17 a month. That may sound like a small amount of money but as someone on Social Security, it's huge. In my book, that's a half a tank of gas or grocery money or medical copayments. The ripple effect of raising our rates is not included in that average. Raising the rates will also affect businesses that will, in turn, will feel a need to raise their rates to cover that increase. So, in essence, that \$17 a month increase turns into a third of a tank of gas.

Lastly, and the part that really irritates me beyond description, is learning the CEO's annual income consisting of salary, bonuses and other perks...\$14.4M A YEAR! Really?!? Perhaps AES has their priorities a little mixed up. WE PAY THAT SALARY!! WE PAY THOSE BONUSES!!



Please add my name to those who oppose the requested rate increase, and thank you for the work you do to speak on behalf of consumers!

Kerry Steiner

--

~ Kerry

Reuse ~ Recycle ~ Renew

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Alison Brown
Date: Monday, July 3, 2023 10:26:07 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Alison Brown
Email: mabepi@aol.com
Phone: (317) 846-6798
Address: 600 W. 106th St.

Carmel
IN
46032
Utilities: AES
Type of Inquiry: Case Comment
Comments: Cause No. 45911

I am writing to object to the request for an increase on my electricity bill. AES already tacked a gas and coal surcharge on my rates (when I was paying extra for green energy i.e. no gas or coal) and now they want to double dip hitting us with an increase on that surcharge despite the fact that the price of natural gas has since declined. It may have been \$9.17 in August of 2022 but in June of 2023, it is down to \$2.68. In September 2022 coal was going for \$438 but in July 3rd, today, it is \$145.78 per ton.

They are already raking in money from AES customers for expensive fuels they no longer have to pay high prices for. When all surcharges are rescinded and prominently announced on the monthly bills, then they can come back and ask for such money from ratepayers. More appropriate for capital investments they have planned, they should be getting it from shareholders, since the AES stock has been appreciating steadily.

From: [Amy Johnson](#)
To: [UCC Consumer Info](#)
Subject: Amy Johnson - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 4:05:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

I have lost power too many times this year! The longest was 3.5 days, from July 1-July 4. I lost everything in my refrigerator, which cost \$300 to simply replace. I lost work time because I had no power, I lost time from my family when I spent an entire day cleaning out and throwing away spoiled food that filled my Indianapolis Waste Management-issued trash can! The worst part is that AES did not even know, despite the reported outage for days, and told our city-county councilman that they had done all repairs! They had NOT. We still sat waiting int the hot and dark for this to occur.

I have lived in this home at this address for 20 years. I have had 4 CHRISTMASSES WITHOUT POWER! Do you know how difficult this was for my family? We could not eat, no restaurants open, no ability to have coffee, breakfast, a Christmas dinner. No heat to stay warm or light to see with. FOUR CHRISTMASSES. This is 20% of my family holiday time ruined because no AES employee left the warmth of their home on Christmas Day to repair for us.

The most recent outage, Tuesday night, occurred WHILE AN AES truck was present and the workers saw it happen. And THEY LEFT. We reported the outage, there were only a total of 350 outages on the map when we reported, and it took over 2 HOURS FOR A TRUCK TO SHOW and 3 more hours for the repair to happen. My daughter had three tests to study for that were happening the next morning. How was she supposed to prepare? I pay my bill fully and completely-something you rely on from me and all of your customers. Yet, I cannot rely ONE DAY on you, because I constantly wonder when the next one will happen and how long that one will last. It is UNACCEPTABLE to think I will be required to pay MORE every month when AES does not provide acceptable, consistent service or reliability. I OPPOSE YOUR INCREASE! I CANNOT PAY YOU MORE. And feel I deserve something back from

you in return for my paying for services NOT rendered.

Respectfully,
Amy Johnson
4909 Haynes Ave
Indianapolis, IN 46250

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Amy L Allison
Date: Monday, July 24, 2023 2:51:37 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Amy L Allison
Email: poet082189@hotmail.com
Phone: (317) 408-7118
Address: 3440 Kessler Blvd. East Drive

Indianapolis

IN

46220

Utilities: AES

Type of Inquiry: Case Comment

Comments: We were without power for 92.5 hours from June 29th 4:00pm until 12:30pm on July 3rd. We have had 17 outages from 7/13/2016 until 7/17/23. I have kept track. There was no way that we could contact AES to find out when our power might be restored during the June 29th-July 3rd outage. My husband has filed 2 formal complaints with the IN Utility Regulatory Commission concerning continuing issues of power outages. We also contacted our state representative, Carey Hamilton, and the Mayor's Office, voicing our dismay about having to be without power too many times. We may be one of the 1st to lose power but are always one of the last to be restored. During the 2016 outage of 96 hours, we were interviewed by WRTV's investigative team because of the utter frustration of being told our power would be back on in 2-3 hours, then it wouldn't be. Then, told it will be 6 hours until restoration, then it wasn't. This went on for 4 days! We realize that Wright Tree Service has been contracted by AES to trim more tree that interfere with power lines...but that doesn't seem to be solving the problem. The outages are getting more frequent, and restoration times are getting longer. The only way we can deal with this is to get a whole-house generator which costs \$ 8,000-10,000, which is cost-prohibitive for us and thousands of other people. We are considering moving because the inconvenience is totally unacceptable. We feel that there has been great negligence by AES, and they want to raise our rates???!!!

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Amy L. Allison
Date: Thursday, October 5, 2023 8:57:57 AM

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A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Amy L. Allison
Email: poet082189@hotmail.com
Phone: (317) 408-7118
Address: 3440 Kessler Blvd. East Drive

Indianapolis
IN
46220

Utilities: AES

Type of Inquiry: Case Comment

Comments: CASE for AES raising rates: In the last 6 years we have lived at the above address, there have been numerous power outages. We are only 28 customers on a main transformer. We are usually one of the very last group of people to be re-connected to power. All of the business, schools, apartment buildings, wealthy areas of town get the priority. It is very frustrating. We are in a somewhat wooded area. We cut down our diseased trees, but many others do not. These trees are weakened and a windstorm with volumes of rain will weaken these trees and they topple onto power lines. We have seen Wright Tree Service trim or cut down trees in recent months. But enough of this isn't being done. We are still losing power due to trees falling on power lines! AES is slow at times to restore that power to homes. AES needs to work smarter not harder and NOT increase our rates until we don't have to suffer with outages all the time.

From: [Andee B](#)
To: [UCC Consumer Info](#)
Subject: Andrea Bookmyer - Case #: 45917
Date: Saturday, August 5, 2023 3:14:02 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello,

My name is Andrea Bookmyer, and my husband is Jim Bookmyer. We live in Indianapolis and are customers of AES. We were affected by the June 29, 2023, power outage; our power was out for 5 days and a total of 101 hours.

We found communication by AES to be poor; we felt helpless and not truly informed about how long we would be without power. We have a dog and a 10-year-old son; we were all impacted by not having power, especially amidst such humid, intensely hot summer days. It was brutal and miserable.

AES, in our opinion, handled communication poorly as well as took way, way too long to restore our power. This was a dark shadow of our summer, and it cost us groceries that we lost due to not having power, a hotel fee we would not have otherwise incurred (but felt we needed to go stay in air conditioning for one night) and other fees (i.e. bags of ice) that resulted due to the inconvenience.

We understand things can pop up and that challenges can ensue, but FIVE days without power is unacceptable. We are still in disbelief that it took AES *that* long to restore our power.

AES never offered a credit to our bill. We find that awful as well.

Thank you for your time and patience in reading our concerns and feedback about the poor AES response to the 6/29 storms and power outage. Please let me know if you need anything else for your case.

Sincerely,
Andee Bookmyer

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Anthony Troxell
Date: Friday, September 8, 2023 11:09:49 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Anthony Troxell
Email: anthonyltroxell@gmail.com
Phone: (317) 650-7745
Address: 56 S Gladstone Ave

Indianapolis
IN
46201

Utilities: AES

Type of Inquiry: Case Comment

Comments: They're saying this is their first increase in five years, but AES has a CEO that gets approximately \$14 million in compensation, none of the money they've already received has gone into improving the lines (as shown by the storms and outages the past few months), and raising prices while everybody is struggling to make ends meet is just cruel.

Maybe AES needs to learn to budget their money better. Stop getting Starbucks every day. Lay off the fast food, and meal prep and cook at home. I mean, that's what everyone else is told to do when money is tight, right?

From: [carl.cox](#)
To: [UCC Consumer Info](#)
Subject: Carl Cox - AES Rate hike
Date: Saturday, September 30, 2023 11:37:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Reading on this proposed rate hike, I disagree with an increase of BOTH the customer charge AND the energy charge. If a rate hike must occur, then one or the other, NOT both!

But remember, if your utility increase, things you pay will increase as well! Gasoline for your vehicles, employee insurance rates, water and sewer rates, all to put a bigger dependent on customers! Look what UAW doing to people - about as bad as the US Government causing a very possible shutdown - where people will NOT get paid if not working!

If you need added funds, then maybe you should charge for people placing advertising on utility poles! Maybe doing this will cease and help to have less litter on streets from signs that blow off the poles and litter streets!

Carl Cox

From: [carol.myers](#)
To: [UCC Consumer Info](#)
Subject: Carol Myers - IURC Cause No. 45911
Date: Thursday, September 21, 2023 11:42:34 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

According to Citizens Action Coalition the increase for each residential customer would be \$23.00. There are many people in Indianapolis who can't pay their bills right now. How will they be able to afford an increase? AES Indiana can't expect people to live without electricity. I can't see our Republican legislature funding electricity for poor people. Right now AES Indiana asks me to give money every year to help pay for those who need help. I usually help. But my bills have gone up also and I pay taxes to help those who need help. I don't pay taxes to give tax breaks to Large Prosperous Companies. AES is not offering to pay my increased bills. Before raising costs to customers, have every person on your company's entire staff making over \$80,000.00, take a 10% cut in salary and then get back to me. I still do not know what this increase will cover. If it's because equipment needs to be updated, then the Republican Legislature needs to pay the bill. I paid taxes every year to cover the upkeep of our state's infrastructure. Which also includes the new sewers for which I had to pay. Do your job and help the ordinary taxpayers of the State of Indiana.

Carol B. Myers
336 E, Walnut Street
Indianapolis, IN
46202

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Cathy Henderson
Date: Monday, October 2, 2023 11:09:09 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Cathy Henderson
Email: cathy@hendersonsales.net
Phone: (317) 506-9289
Address: 9641 Woodsong Way

Indianapolis
IN
46229

Utilities: AES

Type of Inquiry: Case Comment

Comments: Re: Cause No. 45911. Based on the quality of service and the fact that AES is a public utility with a monopoly of critical services needed by every citizen in its service area, the rate hike being requested is unreasonable. Since acquiring IPL, we have experienced numerous outages when there was no weather related issues to account for the outages. At times, those outages last for hours. This impacts health and safety of users and in some cases can be life threatening. AES is a for profit corporation. Profit should never come before service. Deny this increase which is all about shareholders and not about citizens.

From: [Hagemeier, Cherie](#)
To: [UCC Consumer Info](#)
Subject: Cherie H - IURC Cause No. 45911
Date: Friday, September 22, 2023 3:49:06 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Attn: Indiana Office of Utility Consumer Counselor:
RE: IURC Cause No. 45911/AES Indiana Rates

1. While it is understandable to expect a rate increase from time to time, request representatives consider a smaller incremental increase over time rather than such a drastic base rate increase.
2. If currently proposed base rate increase is passed & new rates are implemented in summer 2024, should customers not expect another base rate increase for at least 5 yrs (last increase reported in your literature as 2017).
3. Request representatives consider a nominal fee for customers who elect to utilize new systems of pay (referenced in information as Google Pay, Apple Pay, American Express) rather than obligating customers who do not utilize these systems as part of rationale for rate increase.

Thank you for your consideration and continued efforts.

--

From: [Clarke Kahlo](#)
To: [UCC Consumer Info](#)
Subject: public comment on AES rate increase petition, Cause No. 45911
Date: Monday, August 7, 2023 8:47:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Hello OUCC and IURC,

How is AES endeavoring to reduce excess consumption and demand? If it cannot show demonstrable effort and achievement in this regard, it's rate increase should not be authorized at the level requested.

This is admittedly anecdotal, but the attached recent AES bill insert depicts downtown Indianapolis office buildings ablaze with lights at night. Even the state Capitol building is ablaze.

In these times of climate change and planet heating (and myriad other negative effects), wasting energy is not an appropriate message to send to consumers.

I urge staff and Commissioners to read [The End of Night-- Searching for Natural Darkness in an Age of Artificial Light](#) by Paul Bogard.

Thank you.

Clarke Kahlo
4454 Washington Boulevard
Indianapolis, IN 46295



Regulatory rate review edition



AES Indiana requests regulatory rate review

AES Indiana filed a petition for a regulatory rate review request with the Indiana Utility Regulatory Commission (IURC) to seek a rate increase to cover the rising operational costs and needs associated with serving customers safely and reliably.

Why?

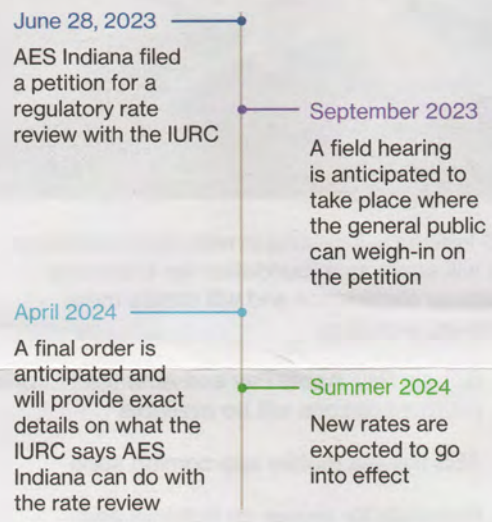
Factors leading to the first base rate increase request in five years (last filed in 2017) include:

- Inflationary impacts on operations and maintenance expenses
- Investments in reliability and resiliency improvements
- Enhancements to our customer systems and new offerings, including Google Pay, Apple Pay, and American Express payments

How and when will this impact my bill?

If new rates are approved, AES Indiana customers using 1,000 kWh per month will see an increase of approximately 13% per month or around \$17 compared to current base rates. Pending approval from the IURC, new rates are anticipated to go into effect the summer of 2024.

Anticipated timeline



*Visit aesindiana.com/rate-review for updates to the schedule

How can I learn more and stay informed about the rate review?



Bookmark aesindiana.com/rate-review for updates.



Customers can use AES Indiana's bill calculator to estimate and plan for the impact on their bill based on expected electricity usage and the new base rates.

From: [DOROTHY VENABLE](#)
To: [UCC Consumer Info](#)
Subject: D. Venable - AES Indiana Rates
Date: Tuesday, September 19, 2023 6:38:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

To whom it may concern,

I oppose the AES Indiana monthly rate increase, particularly an increase of \$17 to \$23.00 as claimed. Since AES has taken over, the cost of the utility has repeatedly increased. As a homeowner, I try to watch my usage, still my monthly bills average \$95 to \$150 dollars, which is becoming more difficult to afford. They claim the increase is needed due to inflationary impacts, investments in reliability improvements and enhancements to customer systems and programs such as Google Pay, Apple Pay and American Express payments. As an average citizen I do not use those methods of payments and if I did, I would be willing to pass on those enhancements to save on my bill, and I'm sure I'm not alone on that sentiment! Further, we all have been impacted by inflation! Enough already! They don't even offer any help with tree removal on the property. Please reject the proposed rate increase, as it will present a hardship to the citizens of Indiana.

Thank you for your consideration,

Customer D. Venable

From: [Dan](#)
To: [UCC Consumer Info](#)
Subject: Daniel R Stanley - AES Indiana Rates
Date: Thursday, October 5, 2023 10:40:40 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To Whom it May Concern:

I can understand how electric rates eventually need to be raised, like everything else. But there are many people living paycheck to paycheck, on the edge, or with fixed incomes. And there is no "tier" system on electric rates that gives people with lesser means a break on utility costs, relative to the "haves".

Accordingly, I hope that the utility commission takes all this into account when making their decision on allowing electric rates to be increased.

Thanks for listening!

Daniel R. Stanley

From: [Deb Richmond](#)
To: [UCC Consumer Info](#)
Subject: Deb Richmond - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 5:09:55 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Over the 4th of July, my household and two other homes were out of power for eight days. I am 69 and my husband is 70. One of my neighbors has two small children. During this time, we had little to no communication or guidance from AES. This matters because we had to coordinate repairs for three families and it involved a downed tree, ripped out weatherhead and conduit, and live wires. We didn't know we had to pay for the weatherhead and conduit and had to scramble to get an electrician to get it done so that AES could attach the wires. This delayed getting power back an additional day. My neighbor had to send the tree guys away when they came because the wires were still live. We had live wires for six days! I called AES, they said they knew the lines were down, but it was noted that we had power! Makes no sense. All three families made multiple calls to AES. All AES would have had to do is post the steps people need to take in order to prepare for the power company to reattach the wires: 1. repair any connecting equipment that was damaged; 2. remove any obstructions like a tree.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Deb Richmond
5741 N Oxford St
Indianapolis, IN 46220

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Debra Chelf
Date: Tuesday, September 26, 2023 4:09:24 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Debra Chelf
Email: debrachelf7@gmail.com
Phone: (812) 343-9796
Address: 4363 Kessler Blvd. E. Dr.

Indianapolis

IN

46220

Utilities: AES Cause Number 45911

Type of Inquiry: Case Comment

Comments: I am an AES customer. The following comments are on my behalf.

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

In addition the reliability of AES to provide electricity must be questioned. Over the July 4th holiday weekend, I, along with many Indianapolis residents experienced a highly disruptive 98 hour 40 minute outage, as well as a 36 hour outage July 29-30. AES needs to explain how the increased funds raised through their requested rate increase will be utilized to deliver more reliable service.

Not only does AES want a sizable monthly increase, they also want to jack up our fixed charge and keep using declining block rates for large commercial and industrial customers. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient. I have a solar system on my house, and several months of the year the fixed monthly cost with associated fees, taxes, etc. is the only charge on my electric bill. I pay more while using less electricity.

Please stand up for Hoosier families in Cause Number 45911.

Thank you.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Debra Locklear
Date: Wednesday, August 30, 2023 11:45:53 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Debra Locklear
Email: debbie2238@icloud.com
Phone: (317) 713-1533
Address: 2238 Davis Road

Indianapolis

IN

46239

Utilities: AES Indiana

Type of Inquiry: Case Comment

Comments: ASE Indiana - Cause No. 45911 - These comment are on my behalf and the behalf of my small business at 135 S Mitthoefffer Rd, Indianapolis, IN

Not only are their plans to increase residential rates but also business customers depending on "RATE CLASS" & Usage. Says "Most small business can expect a rate increase in the 2% - 6% range. It makes very little sense to provide such a wide range that will likely lean toward the 6% range. What exactly determines that range? Doing business in Marion County is destroying small businesses. As everyone wants to increase their profits while ours are greatly decreased by these unnecessary increases. There is no evidence that I have seen, to justify an increase. They can charge a higher fee for years and still do nothing to justify that increase. I want to make it official that I am opposed to this increase. It is outrageous. I encourage AES Indiana to streamline their operation to make up for their shortfall. Maybe those in the C Suite should take a pay cut.

From: [Denise Liles](#)
To: [UCC Consumer Info](#)
Subject: Denise Liles - Power outages with AES
Date: Sunday, July 30, 2023 9:46:24 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To Whom It May Concern:

I would like to add my voice to the pending case against AES electric utility company. I am a retired healthcare professional who moved to the area in April of 2020. I was surprised at how many outages I have experienced at my home at 2820 S Sheridan Ave, Indianapolis, IN since then.

In 2020=2 (on 6/18 for 2 hours, 7/8 for 3 hours)

In 2021=3 (3/11, 7/11, 7/17)

In 2022=4 (6/18, 6/27, 7/28, 11/22)

In 2023(so far)=2 and by far the worst. On 6/30-7/4. **FIVE DAYS!** All my food had to be thrown out as it was all spoiled. And currently, on 7/28/23 it went out at 10pm for 3 hours. This was before the storm that came later. It was completely still and quiet outside.

The utility pole in question is located near the SW corner of my backyard. When I lose power, this pole only affects 5 residents. Something needs to be done and/or replaced with this particular utility pole.

I live IN TOWN! I would have never dreamed I would need a generator for backup for unreliable electrical service in the city of Indianapolis.

From: [Diane Evans](#)
To: [UCC Consumer Info](#)
Subject: Dianne Evans - Cause#. 45911
Date: Thursday, July 6, 2023 10:44:06 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

From: Diane Evans <dkeevans1@sbcglobal.net>
Date: July 4, 2023 at 7:37:46 AM EDT
To: oucc@subscriptions.in.gov
Subject: AES Proposed Rate Hike

Dear Commission,

I, Diane Evans, a consumer am writing to ask that you deny AES Rate Hike. While a total of \$25.00 basically per month increase alone doesn't sound like much money, take into account there is already a AES basic charge to consumer of \$16.75, the Citizen Gas Sewer minimal charge of \$47.59 not to include the amount then added for services used. A person who is living on a fixed income can not keep paying more for these utility services along with the increase in housing/property taxes and food.

It maybe different, if it didn't take more than 2 months to get a Street Light working on the alley of 2061 N. Broadway, still not working to this day with an additional communication with AES or during the recent storm at the end of June, when people on 23rd and Orchard and 23 and Parker were out of power for more than 88 hrs. It was a storm, not a tornado or hurricane. There are multiple traffic signals, still not working. 16th and Delaware, Fallcreek and 30th Street and some on North Meridian, days after the initial storm and AES does not need to be rewarded for poor customer Service. I took my husband to a Dr. Appt on Friday at 90th and Meridian and the power was out in the building, so it was closed. Now, the earliest appointment I could get is September 22nd. When I did recall about the alley Street light, they said it was taking longer because parts had to be ordered, and I asked why don't they have replacement parts on hand?

Diane K. Evans
2061 Broadway Street
46202
Dkeevans1@sbcglobal.net

Sent from Diane K. Evans' Ipad

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Doreen Fatula
Date: Monday, August 14, 2023 2:32:54 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Doreen Fatula
Email: Dfatula2518@gmail.com
Phone: (317) 404-4354
Address: 2518 Parr Drive

Indianapolis

IN

46220

Utilities: AES (was IPL) - we are a customer

Type of Inquiry: General Inquiry

Comments: We lost power during the last huge and long lasting power outage June 29-July 4th. We were out of power for almost 6 days. Our concern is that this amount of time was HUGELY unacceptable. Our other two concerns are: (1) Our street is constantly losing power. Half our neighborhood doesn't lose power, but the other half (us) almost ALWAYS lose power. Why is this? (2) Every time IPL over the years and now AES come to get our power back, they cut down trees that are causing power outage. That is GREAT. But they then dump the tree debris in Bailey Creek in the Creekwood Edition. There is now so much debris that there are multiple dams that now block the creek and cause very easy flooding in our neighborhood. We are not able to get in or out sometimes due to the very easy buildup of water (it doesn't take much rain to do this now) ... and water now covers the road/bridge that leads into our neighborhood. This is very unsafe and causing property damage. We would like AES to clear the debris that they dumped in the creek. This creek is very long and covers multiple properties. For years, we have tried to keep the creek clear, but with all the outages and AES dumping everything in the creek - it is completely over our ability to clear and make safe. Can you PLEASE help with this. With all the power outages and now creek and flooding - we would find it VERY difficult to support ANY rate increase due to poorer service and the increase in the dangers now involved due to AES dumping debris in this city creek.

From: [Elliott Schankerman](#)
To: [UCC Consumer Info](#)
Subject: Elliott Schankerman - Comments Regarding AES Rate Increase Request...Cause #45911
Date: Tuesday, August 22, 2023 10:06:08 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear OUCC,

I have lived in my home for 31 years, and I am tired of our unstable electric supply. I live at 1605 Sweet Gum Drive, in Indianapolis, 46260. I am just north of the St.

Vincent/Acension

Hospital on 86th Street. We often have brief power "glitches", where the power will blink off for a few seconds,

which is usually long enough to have to reset clocks, internet, etc.

The first of our severe power failure incidents occurred in October of 2018, when our power was out for 34 hours.

The house got down to 60 degrees, which wasn't terrible, but we had to throw out two refrigerators full of food,

go to Starbucks to charge our phones, and walk around with no electricity for a day and a half.

It happened again in June of this year, when the power failed on Thursday, June 29th, and was out for 44 hours!

Again, two refrigerators full of food go in the trash, the house was 80 degrees, and I had no power for my CPAP machine

that I use at night, and again spent almost two days trying to have a life with no electricity.

I know that AES has replaced wiring along the north side of my neighborhood (North Willow Farms),

and I was hoping that would stabilize things a little bit, but it hasn't. I am not against a rate increase for AES,

but they MUST be held accountable for the upgrading and stabilization of our electric supply with the additional

134 million dollars of revenue. Power lines need to be buried, and trees near above-ground lines need to be trimmed.

In 2023, with the technology and resources available, we should have a stable supply of electricity to live with.

Sincerely,

Elliott Schankerman

317-319-6568

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Erin Turner
Date: Monday, October 2, 2023 2:30:57 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Erin Turner
Email: erincasceramics@gmail.com
Phone: (574) 807-4104
Address: 1018 N Dequincy St

Indianapolis

IN

46201-2846

Utilities: AES Rate Hikes

Type of Inquiry: Case Comment

Comments: I understand that utility companies like AES face various operational challenges and expenses. However, the burden of these costs should not be solely shouldered by the customers. As I have learned, the proposed rate increase will significantly impact the financial well-being of many families and individuals in our community.

Here are a few key points that underlie my opposition to the proposed rate hike:

Lack of Transparency: AES has not provided sufficient transparency regarding the specific reasons for the rate hike. Customers deserve to know precisely why such an increase is necessary and how their hard-earned money will be allocated.

Economic Hardship: Our community is already grappling with economic challenges, including the rising cost of living, healthcare expenses, and more. A rate hike at this time would only exacerbate the financial hardships many residents face.

Impact on Vulnerable Populations: A rate increase would disproportionately affect low-income families, the elderly, and other vulnerable populations. Our moral responsibility is to ensure that increased utility costs do not further burden these individuals.

Energy Efficiency Promotion: AES should prioritize promoting energy efficiency programs and renewable energy sources rather than increasing rates. Encouraging customers to reduce their energy consumption benefits the environment and their wallets.

Alternatives to Rate Hikes: I urge AES to explore alternative methods of addressing their financial challenges. Collaborating with stakeholders, finding cost-saving measures, and exploring grants or subsidies are all viable options that should be considered before resorting to a rate hike.

In conclusion, I implore you to reject the proposed rate hike and explore alternative solutions that are fair and equitable for all customers. By working with the community, we can find ways to maintain the quality of AES's service without imposing an undue financial burden on the people it serves.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Erin Turner
Date: Wednesday, September 13, 2023 3:34:04 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Erin Turner
Email: erinturner444@gmail.com
Phone:
Address: 1018 N. Dequincy St.

Indianapolis
IN
46201
Utilities: AES Request to Increase Our Bills
Type of Inquiry: Case Comment
Comments: Hi there,

With deep concern, I am writing you today to express my distaste for the increased base rates AES is proposing to place on its customers. It is preposterous to think that the hard-working people in central Indiana are being asked to shell out more money to the already insanely high energy rates. Indiana used to be one of the cheapest energy places in the country, and now, instead of investing in renewable energy, we continue to let these fossil fuel companies raise their rates so their shareholders can make more money while the rest of us have no other choice but to sign up for their monopoly. I find it deeply concerning that we would allow AES to raise rates in already struggling communities. According to ADP's recent report, Indiana's year-over-year annual pay growth was 5.2% over the last year. This stagnant growth in pay not only lags behind the national median of 6.2%, but it also pales in comparison to neighboring states such as Kentucky, with a whopping 7.3% pay growth, or Michigan and Illinois, which offer Midwest workers a pay growth rate of 6.4%. With such abysmal salary growth in Indiana, it is unacceptable to allow AES (and other energy providers) to raise their rates by some 13%. We, the people, do not want to continue to support fossil fuels, and it is appalling that state officials would allow rates to continue to rise at a time when many families are already seeing a lack of financial growth. I urge you to reject their base rate increase proposal and instead start funding renewable energy. We are counting on you to protect the interest of the people, not the interests of the rich, who are begging for more of our money at a time when we have less of it to give.

Thanks for your time in reading this.
Erin Turner

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Eugene R Wantuck
Date: Saturday, September 2, 2023 1:20:56 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Eugene R Wantuck
Email: wantucksg@gmail.com
Phone: (317) 828-9652
Address: 7429 Dean Road

Indianapolis
IN
46240

Utilities: AES

Type of Inquiry: Case Comment

Comments: AES does not deserve a rate increase. Since moving to our home in September, 2016 we have been plagued with repeated power interruptions and outages. These have often been for multiple days. The most recent outage lasted for 99 hours. We had to buy a generator at a cost of \$750 to not lose more food (We lost \$350 in food as it was.) Since they replaced our meter a year or so ago our "consumption had "gone up" 10+%. During these outages our east side of the road from 73rd-75th streets as well as the west side of Jewel that backs up to us are out while the respective other sides of the street have power. This has always been without any power lines on our properties being down. Since AES took over IPL the security of electric service has seriously declined. AES needs to correct there issues at the expense of their investors; not there CAPTIVE Customers!

From: [Gail Godwin](#)
To: [UCC Consumer Info](#)
Subject: Gail Godwin - In RE: IURC Cause No. 45911
Date: Wednesday, September 27, 2023 9:32:48 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Good evening,

I would like to express my opposition to AES Indiana's proposed rate increase request. AES Indiana is requesting a base rate increase that the Indiana Citizens Action Coalition claims would lead to the average residential customer receiving a \$23 monthly increase to their bills. I am one of the customers who would be affected.

A publicly traded (NYSE:AES) Fortune 500 company, AES holds a monopoly on Indianapolis residents' access to electric power. Over the past 5 years, AES stock has trended between \$14–\$28 (high measured December 30, 2022), with stocks falling slightly throughout this calendar year. To my knowledge, AES Indiana has not indicated significant service improvements justifying this rate increase and it stands to reason AES is seeking to increase its profitability at Indiana residents' expense. A 2022 [Census.gov](#) survey of Indianapolis residents found 16.4% in poverty, 4.9% higher than the national average of 11.5%.

The Bureau of Labor Statistics TED: The Economics Daily publication of July 17, 2023 outlines that "Over the year ended June 2023, consumer prices increased 3.0 percent, after increasing 4.0 percent over the year ended in May 2023. The June 2023 increase was the smallest 12-month increase since March 2021. A year earlier, in June 2022, the 12-month increase in overall prices was 9.1 percent, and had been 7.0 percent or higher in the preceding 6 months."

With Indianapolis residents facing higher poverty rates than the national averages and experiencing the inflation rates shown above along with the rest of the country, does it make sense to allow a publicly-traded Fortune 500 company to use its area monopoly for a rate increase to an already financially overburdened population?

With regards,
Gail Godwin

504 Woodruff Place West Drive
Indianapolis in 46201

From: [George Knoth](#)
To: [UCC Consumer Info](#)
Cc: [Parker Blessing](#)
Subject: George Knoth - AES
Date: Sunday, July 30, 2023 8:20:59 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am requesting to put in a complaint on above. With regularity I have had power outages in the five plus years that I have lived at 6812 N Oakland Ave 46220. I have lost food , paid for hotel rooms etc. The continue to put a bandage on the outages and never fix the problem. This most recent situation I'm requesting the pay for a high grade generator to back up my traditional service. They state they are available 24/7 which is a fallacy as it is self service inquires over weekend. They just requested a 14% increase for service fees. I believe they are ineffective and cash grabbing and taking advantage of the general public. I want a long term plan as to how they are going to fix these continual outages. I can be reached at 317 679 9535 or george@icssup.com.
Thank you,

Sent from my iPhone

From: [Janet](#)
To: [UCC Consumer Info](#)
Subject: Janet Boze - AES INDIANA , IURC Cause No 45911
Date: Friday, October 6, 2023 11:55:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

IURC Cause No 45911 AES INDIANA

AES should NOT be granted a rate increase!

They already were allowed to charge a \$16.75 "customer charge" in the last year or so, yet the consumer has seen no improvement or value for this increase! Now they want more money again for "improvements" yet they've FAILED to fulfill promises to increase efficiency, improve performance, and provide better service! Indiana ranks at bottom of overall electric utility performance- 43rd, and a horrible 48th in environmental responsibility with out of control emissions!

Allowing ANY rate increase just rewards this pitiful performance record and gives no incentive for improvements! They continue to make rising profits WHILE YOU ALLOW THEM TO SHIRK THEIR RESPONSIBILITIES!! There's no reason why the consumer should pay for typical business expenses every other company encounters as the cost of doing business. There's no competition to drive better behavior and YOU REWARD THESE TERRIBLE BUSINESS PRACTICES BY ALLOWING CONTINUAL AND INCREASING RATE INCREASES!

PLEASE DENY THIS RATE INCREASE. DENY ANY RATE INCREASE UNTIL THEY MEET SOME OF THEIR LONG PROMISED STANDARDS.

Nothing will change if you change nothing!

Also DON'T MAKE THESE INCREASES BLANKET INCREASES ON EVERYBODY.

I already set my thermostat to 75° in summer and 62° in winter. That's pretty uncomfortable and a Sacrifice! I limit my appliance use and lighting too. I'm doing Everything possible and yet I'm PENALIZED the SAME AS THOSE WASTING ENERGY. I'm DISABLED AND ON A FIXED INCOME, I can do no more!

Please remember these increases are Cumulative. It's Not just a few more dollars every 3-4 years, it's once and twice a year the rates change. They get fuel cost increase, all the while burning coal and refusing to increase efficiency that benefits Everybody.

Rate increases need to be tied to Excessive use, not to those with Minimal use. Also there increase needs to be contingent on AES meeting those past set goals.

While assistance program EAP exists, it's underfunded and very restrictive. That is NOT the Solution. Better behavior needs to be rewarded and will be sustained, improving results for everyone.

Please allow those people using 1,500 kWh or Less per month to be Exempt from rate increase.

Tier any allowed increase by usage will act as incentive to use less and allow those that sacrifice to see it pay off with a lower bill. Blanket rates PENALIZED those LEAST ABLE TO AFFORD IT.

Thank You,

Janet Boze

From: [Jason Kearney](#)
To: [UCC Consumer Info](#)
Subject: Jason Kearney - Opposed to AES Indiana Rate Increase
Date: Monday, October 2, 2023 2:51:33 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Hi,

My name is Jason Kearney and I am a customer of AES Indiana. I am writing on behalf of myself and my family who are opposed to the proposal to increase rates by what the utility claims is 17%. We see it as a potential 23% increase (or more) when you look at the inflation we have already felt. The price we are paying per KWH has increased by over 20% in the past year and, while we work hard to use our energy efficiently, this has cost us hundreds of dollars over the course of the year. Now they want to increase the rate again which will cost us hundreds more.

One of the biggest concerns I have with AES is how they communicated this proposed rate increase. They sent an email that stating that improvements were coming and then at the very bottom of the email told us that those improvements would be funded with a 17% rate increase. That's very deceptive. The email subject should have been much clearer about what was really going on.

The utility needs to be more transparent with its cost structure and show the paying customers what they have done to reduce costs rather than just request a price increase and claim it is because of inflation. That's not a fair practice. As the regulating body, I ask that you really scrutinize their cost management efforts and have them go back and reduce costs before they get any price increase.

My family and I appreciate you hearing our voice. We are very concerned with all of these additional costs we are seeing (property taxes, utilities, groceries, etc) and are grateful for you to stand up for us.

Thank you.

Jason Kearney

From: [Jeff Belskus](#)
To: [UCC Consumer Info](#)
Subject: Jeff Belskus - AES Rate Increase - Out rates are already too high
Date: Friday, September 22, 2023 5:12:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

All the best,

Jeff Belskus
450 E Ohio St, Apt 220, Indianapolis, IN. 46204
317-508-2500 voice and text

From: [Jim](#)
To: [UCC Consumer Info](#)
Subject: Jim Passmore - Public Comment for cause 45911
Date: Wednesday, August 2, 2023 7:57:34 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Jim Passmore
8632 Chessie Dr
Indianapolis, IN 46217
317-289-3851

This comment is for cause number 45911.

I am a customer of AES Indiana. This comment is on my behalf. I feel not only should AES not receive a rate increase, but they should receive a rate decrease based on their performance. I am 37, and have lived in Indianapolis almost all my life. I bought my house in 2014. Never have I ever lived anywhere where the power goes out as much as it does here. It has been an ongoing issue AES has been slow to address this entire time. AES will say they sent someone out. Not once have we been told what the issue was or if it was resolved unless we waited on hold for a long time to find out. I have contacted IURC twice about them because I was so frustrated. If I remember correctly it has been six times I have had to throw away all my refrigerated food because of their outages. In 2015 a tree knocked down a power line a few houses down from mine. My son was a newborn at this time; it was also July if I remember. It took AES three whole days to come remove the tree from the line and restore power. From then on there have been so many outages from a few minutes to several hours I cannot remember or count all of them. We have an easement in the backyard where AES contracts Wright Tree Service to trim trees. They trimmed in 2017 and did not return until February of 2022. AES blamed it on covid, but Wright told me they were open the entire time. When Wright came they did a poor job and missed lots of trimming that would prevent service disruption. I complained enough to where an AES arborist called me and came out to look. He said Wright did exactly as they were contracted to do. Part of this rate increase sought is for Wright to continue to trim trees. However, this money is wasted if they do not do the job properly. Just a few weeks ago they were trimming on Southport between Tibbs and Mann. They maybe got 25% of the trimming done that needed done. There are still trees growing in the lines. Apparently this is acceptable to Wright and to AES. AES seems to be trying to blame the June 2023 storm outages on trees. I really wonder how much of that was preventable had AES and Wright done their jobs with the money they had. Now AES is begging for more money. To do what? Seems like it will be more of the same unreliable service. That June 2023 storm knocked out my power for 12 hours. I was one of the lucky ones. A lot of the rest of my neighborhood was out for four and a half days. My brother who lives in Mars Hill was also out for four days. He had just come home from grocery shopping. Not only did I have to throw away another fridge full of food as he did but I also spent almost \$1000 for a portable generator because I am tired of throwing away food, and I also do not want to freeze if this happens in the winter. AES already detests its customers so much they charge a "customer charge"

on their bill. Apparently paying for the metered electric service is not enough. My house is all electric and my budget billing is \$230 a month. It's only 1300 square feet. We do not have excessive demands of power. Now AES wants to up our rates again. We would most likely be paying over \$250 a month just for electricity soon with the same low reliability of service despite AES's promises. I urge the regulators to decline this rate increase. AES already gets plenty of our money. It is time they used it properly instead of asking for more. Thank you.

From: [Joe Hatcher](#)
To: [UCC Consumer Info](#)
Subject: Joe Hatcher - AES Requested Rate Hike
Date: Wednesday, September 27, 2023 11:46:22 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. Now I see that they are requesting almost a 50% hike in the monthly fixed charge. I'm trying to do everything I can to conserve energy so that I don't have to pay higher utility bills. If AES gets this hike, then it doesn't matter whether I try to save energy or not... they are going to get more money from me anyway. I definitely understand the need to improve the quality of utility lines etc in our service area. But I haven't seen much work to improve power lines other than some annual tree trimming. I know inflation is driving costs higher but my Social Security increase has not be 50%. I don't think AES stakeholders need that much of an increase. Thank you for time and attention and your thoughtful work on behalf of us ratepayers.

Respectfully,
Joe Hatcher
7861 N Sherman Dr
Indianapolis, IN 46240

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Joey Myles
Date: Saturday, August 19, 2023 7:39:06 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Joey Myles
Email: jackbauer3487@yahoo.com
Phone: (317) 341-5021
Address: 7422 Preamble Ct

Indianapolis
IN
46259
Utilities: AES Indiana
Type of Inquiry: Case Comment
Comments: Cause No. 45911

Hello, I am submitting comments regarding IURC Cause No. 45911.

I understand AES Indiana is proposing an increase to both the energy charge and customer charge. While I disagree with the proposed increase in the customer charge, I am very happy to see a proposed increase in the energy charge and in fact, I want to see it be as high as possible. Why? Because I have solar panels and net metering, I produce 100% of my needed electricity, and I am currently over \$31,000 in the hole with my investment due to a prolonged HOA dispute on my solar panels. Therefore, if AES Indiana raises the energy charge as high as possible, it will make the electricity I produce worth more and I'll recoup my investment faster. Please, please, please raise the energy charge as high as you can.

I disagree with the proposed increase in the customer charge as it doesn't seem warranted. As a solar owner, I'm already paying \$12.31 per month, even with 0 billable kWh, so why does this need to increase? I beg you to raise the energy charge - and any riders that are on a per kWh rate - as high as possible but leave the customer charge alone or even lower it.

From: [joe brown](#)
To: [UCC Consumer Info](#)
Subject: Joseph Brown - 6/29 AES Indianapolis Power outage info. (BBB Complaint filed)
Date: Wednesday, August 9, 2023 1:08:42 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Please read string of messages. AES had their publicity team call me direct the day I sent the complaint - Private number and all. They had manpower to tell me I was told incorrectly but not crew to fix 10min issue that wasn't created by damage but work on line up stream. 16 minute call relaying ever breathe that there is no way someone was canceling outages or writing false service restored tickets. Call felt a lil off, their service has never been good in this neighborhood since I have moved in in 2015. We have a 2 day, if not longer, outage every year. One year we had a surge that took out our furnace and AC in dead of winter and then again in dead of summer. Had to move out those week long outages, includes time for repair service to come and fix. Unfortunately it looks like the same politics are at play here in Indiana as we have seen lately in Texas.

BBB Complaint ID: 20267901 filed on 7/3

Outage occurred at 6:50am 6/30/23. The previous afternoon a storm caused a lot of outages. The repairs thru the night and next morning caused a surge in line in neighborhood. This caused our power and two neighbors to go out. A simple fuse popped open. We immediately reported outage on their system. Small storms each day have added more but much has been repaired. Issue is someone at the company has cleared our outage info 7 times with false power restored tickets. Multiple properties in our town seem to have done this. Every few hours you can see properties in neighborhood pop up and drop off even though no service truck have been thru here. They are supposed to be older get priority but with every false ticket our outage time gets more and more recent putting us in back of line. 10 minute fix being an electrical contractor working with high-voltage. We have a 9 week old and have been on generator use just to have fans and freezers working. Temp in house has gotten up to 90 degrees. These outages happen every other month for last 7 yrs. These lines need buried or fixed permanently. Wife has been in hospital last 2 weekends and wont be able to return to house in this state. Employees falsifying tickets need punished and I see lawsuit if some is hurt that needs it for medical reasons such as oxygen. There was a report a neighbor put in down the street Saturday from ither storm and crews were their and done in 3 hrs. Gen fuel used, fridge items lost, moisture issues in house, bringing house back to temp electrical usage, lost time from work, alternate housing for newborn.

Called recieved @~ 5:30PM 7/3

Relayed there was no way something was going on improper soo many times sounded like a coverup. said power would be fixed that evening. That didn't happen, occurred 8 PM next night after flagging down a truck and he followed me to house. Had to assist since he was only one in truck.

Business response to BBB complaint 7/13

Hello,

I've read the customer's concerns, and I'm so sorry he had to deal with such an extended outage. I actually spoke with Mr. Brown directly.

I did some checking and found that there was no falsifying of tickets or work being completed. Our trouble system changed a while back, and more information is provided about additional outages on the customer's circuit—separate instances on the same circuit. That is what our agent saw that led her to believe this customer's service was listed as restored.

We are also planning to patrol this customer's circuit to ensure we are doing everything we can to prevent future outages.

Again, I'm so sorry the customer had to deal with this, especially with a newborn at home and a spouse with medical concerns. Experiencing a power outage is never a pleasant experience. Dealing with an extended outage, especially one that spans multiple days, is extremely difficult. It is always our goal to restore power as quickly and safely as possible.

On the afternoon of Thursday, June 29th, the Indianapolis area experienced a severe weather event that the National Weather Service refers to as a derecho. More information about these events can be found at <https://www.spc.noaa.gov/misc/AbtDerechos/derechofacts.htm> It effectively had the force of a tornado but mass of a hurricane, with more than 240 miles of damage.

Within a very short period of time, destructive straight winds resulted in the loss of power for more than 80k customers with 2600+ separate incidents of damage in the Indianapolis area. Each separate incident had to be assessed and repaired to restore service to all our customers.

AES Indiana employees and contractors worked around the clock to restore power to every customer. Additional crews from surrounding states are also assisted in this effort.

Homeowner and rental insurance may cover the cost of losses depending on the policy. Please reach out to your insurance agency to review any coverage.

Though these instances of extended outages are rare, it is always important to have a plan in place to keep yourself and your pets safe in these situations. I'm glad this customer was able to utilize his generator.

Below is a brief look at some storm statistics.

81,000+ customers impacted
2,600 storm incidents
720 people working storm restoration
700 tree incidents
39 transformers replaced
53 poles replaced

Thank you,

AES Customer Services

BBB Response to business response 7/13

Sent: 7/13/2023 7:36:19 AM

From:

BBB of Central Indiana

To:

Joseph brown

Subject:

Message received from the business about your complaint

This message originally read on 7/17/2023

Joseph Brown
3425 Louise Ave
Indianapolis, IN46234

Dear Joseph Brown:

This message is in regard to your complaint submitted on 7/3/2023 against AES Indiana. Your complaint was assigned ID 20267901. We received the business's response to your concerns and you can find the contents of the message below or attached.

To assist us in bringing this matter to a close, we would like to know your view on the matter.

*Has the company addressed the issue of the dispute?

*If not, why?

*Has the company met the agreement they outlined in their response?

Please submit your thoughts via the online system included, or fax, email, or mail within 7 days.

The text of your complaint, the company's response and any rebuttal may be publicly posted on BBB website (BBB reserves the right to not post in accordance with BBB policy). Do not include any information that personally identifies you in your response. By submitting your response, you are representing that it is a truthful account of your experience with the business. BBB may edit your response to protect privacy rights and to remove inappropriate language. Your complaint will be made part of the company's BBB Business Profile. If we don't hear from you your complaint will be reflected as "answered".

We appreciate the opportunity to be of service, and sincerely hope you will contact us for assistance in the future.

Sincerely,

Theresa Davis
Accredited Business Dispute Resolution Specialist
theresadavis@indybbb.org
Phone: 317-713-6081

My response 7/17 to no help

From:

Joseph brown

To:

BBB of Central Indiana

Subject:

I do not accept the response made by the business

Better Business Bureau:

I have reviewed the response made by the business in reference to complaint ID 20267901, and have determined the response would not resolve my complaint. For your reference, details of the offer I reviewed appear below.

They called immediately to relay that they are certain no one was falsifying power restored tickets. The outage map was devoid of tickets in our town multiple times. Only once did they change the outage to a group more than the 3 of us on the one xfmr. She was assuring me that night power would be restored. We hadn't seen a line truck in our area the entire time. Except neighbors mentioning home across the way getting assistance one evening during our outage. Power was restored the next evening after the call after I drove by an lone truck and flagged them down and they followed me to my property and fixed the issue. The lines in this area need replaced and fortified or buried. Being in Marion county and still not having reliable power is a little silly.

Regards,

Joseph Brown

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Katelyn Richett
Date: Friday, September 22, 2023 9:29:39 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Katelyn Richett
Email: richett2@gmail.com
Phone: (131) 772-8921
Address: 1349 SADDLEBROOK CT W, APT A1

Indianapolis
IN
46228

Utilities: AES Indiana
Type of Inquiry: Case Comment
Comments: Cause No. 45911

Electricity is not optional in modern life. It should be priced according to its necessity. I don't know how much the executives make in salary, bonuses, stock options, etc., but perhaps they should consider cutting those and curbing corporate greed before they try to pass costs off on consumers. Wages have not kept up with productivity for years now, and Indiana families like mine are already struggling. We don't need one more thing to worry about. I would also ask what value does this increased cost give to the consumer? Are you switching to green energy sources, so as to lessen the pollution we breathe in every day? Are you doing more to ensure power outages don't occur? What value do we as consumers get from this increase in cost of services? Is there another way to achieve the same outcomes without causing further financial burden on Indiana residents? I would plead with you to consider all of these things while making a decision. Thank you.

From: [Sunta, Anthony \(URC\)](#)
To: [UCC Consumer Info](#)
Subject: Kevin Happel - New Case 136524 CRM:035100000451
Date: Thursday, August 10, 2023 2:13:52 PM

Customer Type: Residential
Customer: Kevin Happel
Business Phone:
Home Phone: 317-538-1426
Contact Phone: 317-538-1426
Service Address: 4415 Wexford Rd
City, State, ZIP: Indianapolis , IN , 46226
Email: cghappel@gmail.com

Case Description: Below is a transcript of my complaint to AES Indiana for the unprecedented failure to restore power to me and my neighbors causing significant financial hardship above & beyond just the terrible inconvenience. Due to the prolonged effort to restore power in our area, I lost food, medications, and had an accident that required hospitalization.

Sent to AES 8/10/23
Mary,

Why were these storms so different from major storms in the past?

The promise of AES Indiana was that the company could draw on more technicians from nearby areas to resolve outages such as this at a quicker pace.

That clearly didn't happen. The trust in AES is very low and will take years to restore.

My neighbors and I have lost thousands of dollars worth of food and medicine among others. Furthermore, if they haven't already, most are buying generators because they can't trust AES IN to resolve outages in a reasonably timely manner. This is not a wealthy neighborhood (many Fixed Income retirees) and these expenses have a significant impact on our financial well-being.

I have lived here for many decades and have never experienced this kind of failure before.

I don't think there is anything you can say in response other than a public broadcast message of contrition and how AES will change so this will never happen again.

Only after satisfactory performance will trust be regained.

8/10/23
Response from AES

Account: 2156233

Dear Kevin Happel,

Thank you for contacting AES Indiana. I apologize for the delayed response due to an overwhelming amount of emails over the past few weeks mostly due to outage situations. We understand that having reliable electric service is important to you and apologize...

7/30/23

To AES Indiana,

This is the second time in a few months that I have lost power and restoration has been ridiculously slow and poorly managed. I was told power would be restored last night and yet I still don't have power. I have medications that need to be refrigerated. When can I expect to have power back? In the 70 years I have been living here, this is by far the worst service by a utility company.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Kim Boyd
Date: Friday, August 11, 2023 2:56:07 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Kim Boyd
Email: klb2600@gmail.com
Phone: (317) 657-2939
Address: 6619 Cobden Court, Indianapolis, IN 46254

Indianapolis, IN

IN

46254

Utilities: Indiana - AES

Type of Inquiry: Case Comment

Comments: This is in regard to AES requesting a rate increase. As a customer and consumer of their services, I am opposed to this request. We have lost their local office as they indicated as a "cost saving measure" which now does not allow an in-person opportunity to speak in person with an employee of AES regarding billing and/or service issues that a customer may have. With their failed power plant in Martinsville, IN - I feel that this is again an attempt for customers to pay for the "recoup" of management decisions that AES made. With the current salary of the head of AES, it is clear that someone is making a profit, but not in the best interests of their customers. They have a "monopoly" and people need light service for their medical needs and to live in general, however they need a serious revamping of their current practices, customer service demeanor and needs of/for their customers. Electricity is a NEED not a WANT for businesses, homeowners, etc. not to mention for a quality of life (medical) for people to survive daily. A person's personal housing can be condemned and considered uninhabitable without this essential service that is needed. I urge you to look into this and any other utility regulated by your Board to ensure that the customers respect and needs are considered as they conduct their business in the State of Indiana. Not only as a fiduciary responsibility, but to serve with a humanitarian heart.

From: [Adele Carpenter](#)
To: [UCC Consumer Info](#)
Subject: Adele Carpenter - Oxford Village Power outages 65th & Keystone
Date: Tuesday, July 25, 2023 2:13:34 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

The Power In this area goes out Almost Monthly no Matter the weather. We have already been told it's one of the worst Power grids. But Nothing has been done about it. There are dead trees that separate the Apartment complex and the neighborhood. Nobody knows for sure who is responsible for the trees. The neighborhood or the Complex? We can't get answers. It takes days sometimes to get the power back on...no excuse for that. Last big storm it took 4 damn days cause the tree company never showed up, AES said it wasn't Thier problem..As of Now July 25 this Branch is Still Hanging on a damn wire. Who is responsible for this? This Neighborhood has ALOT of elderly people who can't keep losing power cause AES won't do anything. But they have no problem raising people's Rates. Who is going to reimburse everyone for all the food we lost? I understand ALOT of people lose power during storms. But we Are always forgotten, Especially when we lose power for no reason at all. We deserve answers and help.



From: [MARSHA CEDERQUIST](#)
To: [UCC Consumer Info](#)
Subject: Marsha Cederquist - AES pending rate increase
Date: Monday, October 2, 2023 12:35:54 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911. AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Not to insult but I just read a reporter saying that the rates increases are rubber stamped by the utility commissioners. Everything is going up. Particularly Senior's incomes are not going up. It is strangling the elderly.

You need to stand with the retired people...and the community first. Marsha Cederquist, 7669 Lieber Road, 46260. I am a customer of AES in Marion County. I am writing on my own behalf. My phone is 317-443-8657.

Marsha Cederquist, crealestate@comcast.net. Cell and Text: 317-443-8657. Contact me for special advice and treatment for all Real Estate transactions which may save you money!!

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Mary Jane Moriarty
Date: Friday, August 25, 2023 12:29:53 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Mary Jane Moriarty
Email: mudlarque@hotmail.com
Phone: (317) 370-5474
Address: 618 N Highland Ave

Indianapolis
IN
46202-3547
Utilities: AES Indiana
Type of Inquiry: Case Comment
Comments: Case #45911

This request for an increase to the base rate is irrational. It is a regressive charge that does nothing to incentivize users to be more frugal in their use of energy. Quite the opposite. It would make much more sense, if AES really does need more revenue, to charge more to the heavier users. A low-income household should not have to pay proportionately more than a family living in a huge house with extra refrigerators and multiple televisions. Businesses should be paying a fair share as well. By setting the cost per kilowatt hour at a minimum for households using a basic, necessary amount of energy, and more per kilowatt hour for more intensive use, consumers would be encouraged to be more sustainable in their energy habits.

If this is targeting households with solar panels generating most of their energy that is also counter-productive. As long as AES has to control my thermostat to protect the grid during extreme heat we are not generating enough solar energy during the day. We should be encouraging the use of solar energy, not penalizing it.

I urge the commissioners to reject this ridiculous request to increase the base rate, instead of the cost per kilowatt hour.

From: [Matt Hornyak](#)
To: [UCC Consumer Info](#)
Subject: Matthew Hornyak - Public Comment - Cause No. 45911
Date: Thursday, September 28, 2023 9:15:26 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To Whom It May Concern:

My name is Matthew Hornyak. I live at 6130 Kingsley Dr, Indianapolis, IN 46220. Phone number is (219) 477-9818 and my email is matthew.hornyak@gmail.com

AES Indiana is requesting a base rate increase in a newly filed case. The utility's request would raise annual revenues by approximately 8.9% (\$134 million). In its testimony, AES Indiana states that its request would increase the average bill for a residential customer using 1,000 kWh by \$17.49 (13.2%).

AES has reported strong financial performance and dividend payouts. Not only does AES want a sizeable monthly increase, they also want to increase our fixed charge and keep using declining block rates. At a time where inflation and shrinkflation are exploding across America, Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

I highly recommend rejecting the rate hike for this highly profitable utility company.

Regards,
Matthew Hornyak
6130 Kingsley Dr
Indianapolis, IN 46220

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Michael L. Jasper
Date: Monday, October 2, 2023 10:45:11 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Michael L. Jasper
Email: jasperm@iquest.net
Phone: (317) 258-3356
Address: 7646 Gordon Way

Indianapolis

IN

46237

Utilities: AES

Type of Inquiry: Case Comment

Comments: Let me first state for the record that while not a shareholder of AES or Duke I do own Publicly traded shares in an electric utility. As such I do think investors are entitled to a fair return on their capital in instances where demonstrable value is delivered to the customer. But I do understand that I am risking that capital if value is not perceived by the customer.

Please consider tabling for the period of one year all rate and other billing Increasing cases for a few reasons:

--I believe it is incumbent on the board to have a clear perspective on the storm response. I would ask that as part of your inquiry that you identify Key performance metrics like the number of crews in service PER CUSTOMER and compare that through the decades going back to the time when IPL was an independent Company. To establish weather as I believe, we have experienced deterioration of service levels since we were sold out. I believe you will find that preventative maintenance that has been skipped for decades has at least some material contribution to the significance and duration of outages during that event. I do not think we should be rewarding the poor stewardship that represents.

--I would like to see as a rate payer the magnitude of resources transferred from the local utility to the holding company. I also believe that funds were reallocated to losing operations in South America for some time and those reallocations should also reduce the valuation for rate cases. I believe we should pay our rates based on the utilities "sunk cost" investment in this operation plus fuel and operating costs only. If their investments are overstated then so are rates. That should be clearly understood before any increase is contemplated. My suspicion since I am not in a position to have the information is that we are constantly grossing up the calculation. I will be happy to find that suspicion is unjustified if information is available.

--Time has moved on and so has technology and thinking. This is a monopolistic enterprise and it is interesting to be a spectator of the events unfolding in Maine where they have on their ballot a proposition to create a State based organization and buy out the for profit utilities. Nebraska already is I believe 100% "public" (vs. "private"). Our own Hancock County is an interesting case study with NineStar. The commission should periodically ask itself the big question of whether the customers are best served with the monopoly partners that are in place. In Marion county the existence of the Citizens group could provide options. With the advent of electric vehicles, Internet of things, induction cook tops and on and on we will need significant investment to keep up. That will be diluted by the reallocations I fear are ongoing. I believe we as customers need to begin to ask if our needs are better served by private companies or cooperative ones or maybe some form of our own independent power generation. Electric power on a grid level is clearly something that would fall into what Nobel Prize winning IU professor Elinor Orstrom (as I believe Adam Smith would) called "commons resources". I have put her book GOVERNING THE COMMONS on my Christmas list and would be more than happy to buy you each a copy so we can possibly add

some of her wisdom to your deliberations when these items are taken back up from tabling once you have better information. It does seem to me since recently being apprised of her work that it is a shame that Indiana has been the home of this new thinking but is not seemingly able to use any of it to improve the lot of it's citizens.

Thank you for your time,

Mike Jasper

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Michael Rogers
Date: Thursday, July 27, 2023 9:20:10 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Michael Rogers
Email: misemici@sbcglobal.net
Phone: (317) 201-5241
Address: 5270 E 10TH St

Indianapolis
IN
46219
Utilities: AES Indiana
Type of Inquiry: Case Comment
Comments: RE: Case No. 45911

I am writing in critique of the proposed rate increase by AES Indiana. Since its takeover of IPL, AES Indiana service has noticeably degraded. Our home electricity service experiences brief surges or outages frequently, often several times per week. My husband works from home and these outages, even though they are usually only for a second or two, cause long interruptions to his work while he waits for our internet systems to reboot and restore. I have to reset our clocks at least once a week (including yesterday).

I'm led to believe this is due to deferred maintenance, in which case it's imperative that if AES Indiana is granted this rate increase, we customers see a marked improvement in the delivery of that service we're paying more for. These outages are identifiable and measurable, surely. Therefore the Commission should set an expectation for improvement using this measurable data. This is, or should be, a bare minimum expectation.

Losing power multiple times a week is not acceptable for a so-called "world class city." AES Indiana should commit to, and be held to, an improved level of service consistency if they are granted this increase. Right now, we're not getting everything we pay for.

From: [Michael Skeens](#)
To: [UCC Consumer Info](#)
Subject: Michael Skeens - AES Rate Increase
Date: Friday, August 25, 2023 7:02:53 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To Whom it May Concern,

I have been a resident and homeowner in Marion County for 20 years. When we first purchased our home in the Linden Wood neighborhood, we had many black outs stemming from an out of date electrical grid. IPL eventually fixed those issues and we went from 3 or 4 black outs a year, to having none for 6 or 7 years in a row. IPL had invested in the infrastructure of the grid and solved major issues. We were very happy with our service. Now AES has purchased the company, and the same things are happening again. They bought a vibrant and robust grid, but have failed to maintain the work IPL had accomplished and did not keep the upgrades coming. They sat back and collected profits. Now they are here begging for more money to do the work they should have been doing all along. I am willing to pay for a grid that works. However, I'm not willing to pay for bailing out a company that disregarded its responsibilities to its customers, as a utility. This is what's wrong with the monopoly systems of utilities in America. No rate hike until AES improves its service.

Michael A. Skeens
118 W. Loretta Dr. Indianapolis IN, 46217

From: [Michelle O'Connor](#)
To: [UCC Consumer Info](#)
Subject: Michelle O'Connor - Cause No. 45911
Date: Friday, October 6, 2023 5:53:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

This letter is in reference to Cause No. 45911, AES Indiana's request to raise rates again, after just recently gaining permission to raise rates 7 years in a row. As a customer of AES Indiana, I strongly request that this additional rate hike be denied. AES Indiana isn't hurting in any way, but it's vulnerable residential customers are. The increasing amount of disconnections every year bears this out. After getting raises in 2018 and 2020 to supposedly improve the grid and services, AES left thousands of customers - including myself - without electricity for several days and then sent out an email patting themselves on the back for doing a great job. Now they want not only another percentage increase, but also a large increase in the base rate, which punishes people in smaller and more efficient homes. As a full-time nanny who lives alone in a small home, I've been struggling to pay winter bills over \$300 per month, and eventually continuing rate increases will make it completely unaffordable.

It's clear that AES Indiana's huge profits are not being invested back into the grid or into helping regular people with their bills, so it must be going into the pockets of the investor owners and their friends who make smart meters. AES Indiana needs to show it can be responsible with the money we've already given them, as well as competently handling the future funds that are already promised to them. Or, if it absolutely needs more yacht money for the C-suite, perhaps it could get higher rates from the large commercial businesses and multimillionaires it courts, instead of disproportionately punishing its lower and middle income customers.

Sincerely,

Michelle O'Connor
AES Indiana Customer

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Michelle R Radford
Date: Wednesday, August 23, 2023 11:05:05 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Michelle R Radford
Email: shellrad84@gmail.com
Phone: (463) 221-0231
Address: 5401 Margate rd

Indianapolis
IN
46221

Utilities: Aes power

Type of Inquiry: General Inquiry

Comments: We were out of power for four days when the "storm" hit but it was five minutes of wind at our house literally no rain and one tree knocked down due to rot three streets over. During the four days we saw NO power trucks on our side working on anything and the woman whose tree came down had power before us. We were told that all the food we lost could not be recompensated because they do not do that and if we got hot we could go to a center to cool down. We then lost power for an entire day a week after having power restored. Literally if we have a rain shower we're at risk to lose power all day and they do nothing to reimburse their customers and if you read well into the proposal to raise our bill 13% it is mainly to provide us will online bill pay which we already have the option of. We monitor our power strenuously yet whenever we lose power our bill is significantly higher that month like we're paying for them to restore power. Our power bill was very high even during the month we had six full days without power so something is wrong and they need to be looked into.

From: [Miles Johnson](#)
To: [UCC Consumer Info](#)
Subject: Miles Johnson - 317 voices say: reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 1:18:45 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

This is bonkers. What new capex requires this boost? Plant upkeep shouldn't require this. So, please reject 45911

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also pissed that AES wants to hike our fixed monthly charges to \$25 for me. Higher fixed charges make it harder to control your electric bill.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Your Indy voter is watching.

Thank you,
Miles Johnson
5249 Broadway St
Indianapolis, IN 46220

From: [Pamela Early](#)
To: [UCC Consumer Info](#)
Subject: Pamela Early - AES Indiana Rates
Date: Wednesday, October 4, 2023 5:51:05 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

It is my understanding from our State Representative Cherrish Pryor that AES is proposing an electric rate increase of up to \$23.00.

I am a 70 year old on a fixed income. I am already paying an astronomical monthly electric bill and I am on a budget plan. I really don't have any extra money to continue to put towards anything. Please reconsider your proposal and cut senior citizens and persons on fixed incomes a break. With food prices skyrocketing along with gasoline prices sky high, we seniors don't have extra money lying around for any type of increase.

Please reconsider. your rate hike increase.

Thank you.

Pamela Early
5339 Manning Road
Indianapolis, IN 46228

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Paul E Vanek
Date: Sunday, July 2, 2023 11:48:58 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Paul E Vanek
Email: thevaneks@sbcglobal.net
Phone: (317) 446-4854
Address: 40 Meadow Vue Court North Dr

Indianapolis
IN
46227

Utilities: AES Indiana

Type of Inquiry: Case Comment

Comments: My name is Paul Vanek, a customer of AES, and I vehemently oppose the IURC granting a rate increase for AES Indiana. I've lived in Perry Township/Indpls for over 2 decades and have had constant power outages, including several outages extending in excess of 3 and 4 days. This is unacceptable for a major city and a large utility company.

AES, formerly IPL won't accept help from non-union workers to supplement restoration efforts, thereby putting the companies needs above the needs of the people they serve. Please do NOT grant the rate increase for a company that is poorly managed, skirts their responsibility at maintaining the incredibly fragile grid, and refuses to trim trees in easements to protect the infrastructure. Tell them to cut costs by hiring non-union and reducing CEO/management pay.

Sincerely,
Paul Vanek

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Randy Cain
Date: Tuesday, July 25, 2023 6:17:44 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title:
Name: Randy Cain
Email: cainfamily8@gmail.com
Phone: (317) 257-1737
Address: 6099 N Oxford St

Indianapolis

IN

46220

Utilities: AES

Type of Inquiry: Case Comment

Comments: Outage Investigation #45917

We were without electricity from Thursday June 29, 2023 till afternoon July 4, 2023. This was totally ridiculous! We would call & check outage maps. We drove around several days to sit in air conditioning and never once seen an AES truck or any from out of State. The CEO was lacking compassion & gave very few updates to new channels. Every since AES purchased IPL service has been terrible. Now they want another rate increase!!! Please give us some answers.

From: [Timothy Coffey](#)
To: [UCC Consumer Info](#)
Subject: Rate hikes unjustified
Date: Thursday, June 29, 2023 8:38:47 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

After reading through pages 5-11 on aes reasoning for raising rates I don't believe they have any ground for raising rates. No information says what overall operating cost were compared to what revenue they brought it. It is also unjust to set rates based on a time of high inflation with out specifically giving percentage changes while also not considering a cooling of inflation. Aes makes no clear mention of how improvements will benefit the paying consumer of their power. AES ceo makes 12 million a year and should consider a drop in salary before raising rates. They should be investigated to see if these rate hikes are a cash grab hidden behind their excuse of "inflation"

Sent from my iPhone

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Sandra Emous
Date: Friday, July 14, 2023 11:26:55 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Sandra Emous
Email: sandyemous@yahoo.com
Phone: (317) 292-7718
Address: 8549 jagged rock court ct

Indianapolis

IN

46256

Utilities: AES

Type of Inquiry: General Inquiry

Comments: Another rate increase is ridiculous. As a person on fixed income the continued rate increases so the utility companies can increase their profits is insane. I know the cost of energy has increased but not at the rate my electric bill has gone up. AES is already charging me a fee of 17 dollars a month to be their customer which is insane. Over the last 3 years my bill has steadily gone up but I'm not using any more electricity. Another increase would just put us people on fixed income even more in a financial bind. I don't qualify for utility assistance because I'm over the income guidelines, but consider how everything has gone up over the past couple of years I have to pick and choose some months what to pay.

From: rdsheila52@gmail.com
To: [UCC Consumer Info](#)
Subject: Sheila Rivera - AES Indiana Rates
Date: Wednesday, September 20, 2023 5:02:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

This email is in reference to a mailing I received regarding IURDC Cause No. 45911, AES request to increase residential monthly energy bills by an average of \$23.00.

Here is my input, as an Indianapolis homeowner since 1991, and someone who thoroughly reads her monthly bill along with any inserts provided by AES.

I believe I have done all I can with the advice provided by IPL, then AES, when it comes to minimizing energy waste. Then, I think of people, like my son who lives in an apartment with limited strategies on preventing high utility bills. These hikes seem to come "just because they can". And, any winterizing and such that consumers do or have done will be naught with price hikes such as what is being proposed by AES. It doesn't appear fair or equitable.

How are energy rates proportioned? I feel all the light bulb changing is a "drop in the bucket" compared to huge business/manufacturing entities, the real energy guzzlers.

I hope the October 5, 2023 public hearing makes a difference, and that the AES proposal is not simply already a Done Deal.

Sheila Rivera
6853 Scotia Court
Indianapolis, IN 46254

Sent from [Mail](#) for Windows

From: [Susan Guthrie](#)
To: [UCC Consumer Info](#)
Subject: Susan Guthrie - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 12:38:10 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Absolutely unbelievable. This is going to drive people into the streets that are already struggling. My rent is more than my electric bill. This is absolutely uncalled for and for the disabled and the elderly it is just putting a nail in their coffin. the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike! My electricity is almost as much as my rent I am on a fixed income what the check is wrong with you people? The only thing I can figure out is that it is greed. Give it back to the people. We created the infrastructure for vultures.

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Susan Guthrie
714 N Routiers Ave
Indianapolis, IN 46219

From: sussanob@gmail.com
To: [UCC Consumer Info](#)
Subject: Susan O'Brien & Tom Sisler - July storm and power outages
Date: Wednesday, August 9, 2023 5:43:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I am writing to inform you of my displeasure in AES service. We have lost power in my neighborhood on 3 separate instances in the month of July alone. Each time we were without power for over 48 hours and over the July 4th weekend we were without power for 4 days. I do live in an older neighborhood that has mature trees, but something else is going on. I previously lived on the east side of Ewing St (6143) and rarely lost power, but on the west side of the street(6114) we lose power regularly. I would say we have lost power at least 6-8 times this year and it always takes a long time to get it restored. Most of my neighbors own their own generators due to how often we lose power, but now everyone is talking about putting in whole house generators which is incredibly expensive. We should not be facing a rate hike when we can't count on AES to provide us with stable electricity. It is unfortunate that we don't get a choice in who provides us with power, maybe if we did AES would be inclined to try to provide better service.

Sussan O'Brien and Tom Sisler
6114 N Ewing St
M: 317-509-8636

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Suzy Wert
Date: Wednesday, July 26, 2023 9:17:14 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Suzy Wert
Email: limequilla@aol.com
Phone: (317) 259-0060
Address: 7350 N. Illinois St

Indianapolis

IN

46260

Utilities: AES

Type of Inquiry: Case Comment

Comments: Recent power outages in Indianapolis.July 2023

The response of AES has been beyond awful. Third world countries might expect this, but Hoosiers do not. And Hoosiers *should* not. AES needs to step it up and they need take their responsibilities more seriously. And the utility governing boards need to take their responsibilities more seriously, too.

From: [Sydera Theobald](#)
To: [UCC Consumer Info](#)
Subject: Sydera Theobald - Case #45911
Date: Thursday, October 5, 2023 6:15:26 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello,

I am a customer of AES, and like many that is not by choice, but simply because of where I live. My home has experienced many outages this year that have lasted over several hours, one of which lasted almost 24 hours. For some that week, their outages lasted much longer, some people without power for 72 hours or more.

That AES is asking to raise their base rate for electricity while not meeting consumer needs is a blatant manipulation of their ability to raise costs for people who have no say in the matter. That cannot stand. AES CEO Andres Gluski makes \$12.5 million a year, 90% of that coming from bonuses. Take half of his bonuses to fund processes instead of exploiting the people he's failed to serve.

Sincerely hoping we make the logical choice here,

Sydera Theobald

From: [Teal LaFollette](#)
To: [UCC Consumer Info](#)
Subject: Teal LaFollette - AES Rate Increase
Date: Wednesday, August 30, 2023 2:39:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Hello,

AES should not receive the requested rate increase. At least once a month, our power goes out. As a matter of fact, it went out overnight this weekend. I firmly believe this is a greed grab. The poor service they provided over the weekend of July 4 is another example of how they failed. AES had poor communication with its customers about status and we were left without power. When power was restored, AES failed to communicate with Spectrum telling them to turn on our internet. They need to do better with what they have instead of begging us for more money to improve. I don't see any reason why we should approve their request.

Thank you,
Teal LaFollette
AES customer

From: [timothy vesper](#)
To: [UCC Consumer Info](#)
Subject: Timothy Vesper - IURC CAUSE NO. 45911
Date: Thursday, October 5, 2023 3:01:37 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I am writing to convey my disgust at the proposed rate increase. The idea that you think people in this economy can afford even more increase in our utilities shows how out of touch and uncaring you are with the general public. I for one can not afford what would be a 23.00 increase in my electric bill. I do not care that this is keep up with inflation or some maintenance issue. IF your cost are going up, you lose your profits and not pass these costs on to the consumers.

Sincerely,

Timothy Vesper

3503 Bloomsbury Lane
Indianapolis, IN
46228

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Wm D. Soeurt
Date: Wednesday, August 9, 2023 4:56:02 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Wm D. Soeurt
Email: travelinman72@yahoo.com
Phone:
Address: 8064 Wind Drift Cir

Brownsburg
IN
46112

Utilities: AES

Type of Inquiry: General Inquiry

Comments: I agree that there are problems with AES but, I also think a lot of the loss of electricity is the homeowners fault. Due to Covid 19 and the very high price increases for everything, homeowners have not been able to afford to keep their trees trimmed back to prevent branches from falling onto the power lines. A solution might be to pass a law that prevents trees from being planted within 25 feet of any power lines or roads. Also to help everyone, maybe AES could hire these tree trimming companies over the winter time (when they are all laid off) at a reduced rate to trim back/down these trees. Then spread the cost over time to those homeowners that are affected. As it is completely a result of the homeowners lack of keeping their trees trimmed. Which is 100% their responsibility!

From: [Adriel Trott](#)
To: [UCC Consumer Info](#)
Subject: Adriel Trott - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 2:28:47 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Adriel Trott
6128 Rosslyn Ave
Indianapolis, IN 46220

From: [Aimee Mathis](#)
To: [UCC Consumer Info](#)
Subject: Aimee mathis - Proposed Rate Increase (AES)
Date: Friday, August 25, 2023 6:19:13 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Committee Members, as a customer of AES, I am strongly asking you to vote down this proposed Rate Increase. Already we RE seeing record high bills and a further increase will do nothing but further the noose that AES as a monopoly has placed around our necks.

We are seeing increase after increase in our bills yet our service has been steadily decreasing. My family was without power for five days this summer. During this time there was little to no communication from AES. We spent hours on the phone seeking assistance only to be told that they will get to us when they get to us. Mind you we had downed active power lines in our garden which then caused a small brush fire. During those five days without power we lost hundreds of dollars worth of insulin which we had to replace so my husband could stay alive. We lost food in our fridge and deep freezer. There is never any assistance from AES. There are no resources for us the consumers when they are unable to get power restored in a timely manner.

They showed just how much they value their regular customers when they prioritized the power restoration to Victory field over those of regular customers.

AES gross profits for last year were upwards of 2.5 billion. I cannot understand how this monopoly can fathom to say consumers need to be burdened with additional costs when they are making record profits. If this company truly cared about Hoosiers they would not be leveling us with additional fees only to line the pockets of their executive team.

I ask that you strike down this proposal and stand with the people of Indiana.

A Concerned Citizen,
Aimee Mathis

From: [Alejandro Samaniego](#)
To: [UCC Consumer Info](#)
Subject: Alejandro Samaniego - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 8:47:31 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Alejandro Samaniego
2302 Alabama St
Indianapolis, IN 46205

From: [Alesia Scott](#)
To: [UCC Consumer Info](#)
Subject: Alesia Scott - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, October 2, 2023 5:00:39 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Alesia Scott
5016 Clarkson Dr
Indianapolis, IN 46254

From: [Sunta, Anthony \(URC\)](#)
To: [UCC Consumer Info](#)
Subject: New Inquiry 136288 CRM:0351000000234
Date: Wednesday, June 28, 2023 4:09:11 PM

Customer Type: Residential
Customer: Alicia D Howell
Business Phone:
Home Phone:
Contact Phone: 317-473-4702
Service Address: 7309 E 38th Street
City, State, ZIP: Indianapolis , IN , 46226
Email: vscahowe@gmail.com

Case Description: On 6/28/2023, I got an email today from AES Indiana stating that AES Indiana filed a petition for a regulatory rate review request with the Indiana Utility Regulatory Commission (IURC) and asked for customer base rates to be adjusted to cover the rising operational costs and needs associated with serving you – our customer – safely and reliably.

How and when will this impact my bill?

If new rates are approved, AES Indiana residential customers using 1,000kWh per month will see an increase of approximately \$17 or 13% per month compared to

current base rates. Pending approval from the IURC, new rates are anticipated to go into effect the summer of 2024.

I am opposed to this proposed rate hike increase. I cannot afford these higher costs in utilities even though I am currently on their budget program. I do not qualify for any type of assistance. I would like to attend the docket meeting when scheduled. MY paycheck is not reflected in these rising inflation costs.

Regards, Alicia Howell

From: [amber meal](#)
To: [UCC Consumer Info](#)
Subject: Amber Meal - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 10:57:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
amber meal
1333 Tulip Dr
Indianapolis, IN 46227

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Amy Goodrich
Date: Thursday, June 29, 2023 7:29:04 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Amy Goodrich
Email: amgoodrich09@gmail.com
Phone: (765) 745-0062
Address: 6658 Sundown Drive S

Indianapolis
IN
46254
Utilities: Electric
Type of Inquiry: Case Comment
Comments: AES should not be allowed to raise rates 13% for Indianapolis.

From: [andrea.feeney](#)
To: [UCC Consumer Info](#)
Subject: Andrea Feeney - AES Rate Review Adjustment
Date: Wednesday, June 28, 2023 12:36:06 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Sir or Ma'am,

Hello! I am currently an AES customer and received notification today that AES has requested a Rate Review Adjustment that would be implemented the summer of 2024. I would like to know the process for filing against this price increase, please. I am whole-heartedly opposed to any kind of price increase.

If you would please let me know the process for filing in opposition I would appreciate it.

Thank you!

Andrea Feeney

From: [Andrea Knox](#)
To: [UCC Consumer Info](#)
Subject: Andrea K. - IURC Cause No. 45911 / AES Indiana Rates
Date: Thursday, September 21, 2023 5:02:13 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I am writing to express that I am adamantly against the proposed AES utility hike. Enough is enough! We are already bombarded with increased costs. The steady increases are resulting in financial stress for too many. I live in Marion County, & I just had an increase on my property taxes & now this!!!

We just had a rate increase not too long ago by AES, so we have done our part. My understanding is the rate increase is for AES to repay costs they incurred. This is not substantiated. AES needs to find other avenues versus passing their liabilities onto the consumer. Again, enough is enough!

Sent from my T-Mobile 4G LTE Device

From: [Andrew Ball](#)
To: [UCC Consumer Info](#)
Subject: Andrew Ball - AES Proposed Rate Increase
Date: Tuesday, August 22, 2023 7:46:11 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Please do not grant AES its proposed rate increase. The company is only interested in increasing its returns to its investors and not in helping its customers.

Thank you,

Andrew Ball
AES customer

From: [Andy Bright](#)
To: [UCC Consumer Info](#)
Subject: Andy bright - IURC CAUSE No. 45911 AES Indiana Rates
Date: Thursday, October 5, 2023 10:54:05 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

To whom it may concern,

The proposed AES rates are outrageous, especially considering they take so long to restore power during outages. Why should we pay more money for equally bad service?

How about the C-level employees take a pay cut instead? Times are hard enough as it is, and they all get paid WAY too much.

Thank you for helping us have a voice.

Andy and Hannah Bright

September 19, 2023
To the Office of Utilities,

I feel attacked by a suggestion of a hefty rate increase!! I am an 82 year old senior on a fixed income.

I cannot drive in the evening, however, I would like for my oppositional opinion to be considered!!

Ignored Senior,
Anita Franches
6819 Septant Drive
Indianapolis, Ind,
46260

I oppose a rate increase!
Cause No. 45911

From: [Anne Laker](#)
To: [UCC Consumer Info](#)
Subject: Anne Laker - Asking OUCC to reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 6:00:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

People are STRUGGLING. The cost of child care is up, the cost of food is up, you cannot get a new car for under \$20,000, and rents are skyrocketing.

A company like AES is not struggling. It is financially healthy.

And yet, it is proposing to have the highest monthly fixed charge over any investor-owned monopoly utility in Indiana.

I ask you, please fight for residential customers in Cause Number 45911 by rejecting AES's request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Anne Laker
2172 N Pennsylvania St
Indianapolis, IN 46202

From: [Anne Sweeney](#)
To: [UCC Consumer Info](#)
Subject: Anne Sweeney - rate increase by AES
Date: Wednesday, August 30, 2023 7:45:55 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To whom it may concern:

I can barely afford to pay my electric bill right now, and an increase would greatly affect my ability to pay my electric bill.....so, I vote NO to any rate increase. This is what happens when companies are sold to private entities.....It always hurts the people with the least amount of money

Anne Sweeney

From: [Ari Hodes](#)
To: [UCC Consumer Info](#)
Subject: Ari Hodes - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Sunday, August 27, 2023 1:01:45 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

Personally, I don't think it's fair to do this to my family, when we are usually among the LAST ones to have our power restored in the event of a black out, and the last one we had lasted so long we had to throw out a ton of food in our fridge and freezer. If AES can't even bury the power lines or take other preventative action to prevent blackouts like that, and they provide low-quality service in times of need, then what good is that rate increase going to do for me? It isn't going to go to preventative measures, or increasing clean energy like wind and solar (or any other measure to combat environmental issues); it's just going to go into the pockets of the lazy, greedy CEO and his top cronies.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Ari Hodes
648 Edgemere Dr
Indianapolis, IN 46260

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: ashley Conway
Date: Monday, October 2, 2023 10:24:05 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title:
Name: ashley Conway
Email: ashes1733@aol.com
Phone: (317) 682-8192
Address: 1142 Edgecombe ave

Indianapolis
IN
46227

Utilities: Aes rate increase

Type of Inquiry: Case Comment

Comments: Way to many Hoosiers are already struggling in this economy. An increase should not be necessarily if they allocated their money more wiser instead of blowing it on unnecessary construction jobs, they wouldn't need to increase prices. Maybe utility companies need more competition to keep rates low. I hate that i have no choices when it comes to utility companies, and an increase like this passed on to consumers who have no choice is a disgrace. Indiana use to be known for affordable living. The only good thing it really had going for it, now this place is just expensive trash. Sincerely not a fan of "hoosier" life lately.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: barbara bryant
Date: Monday, September 25, 2023 2:45:59 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.

Name: barbara bryant

Email: silverbabs@yahoo.com

Phone: (131) 766-5897

Address: 2122 N Kenyon st

Indianapolis, IN 46219

Indianapolis

IN

46219

Utilities: AES Indiana Rates, they want \$23. increase. They just had an increase and it is not even a year they don't need a second increase.

Type of Inquiry: Case Comment

Comments: They don't need a second increase within a year. Thank you

From: [Sunta, Anthony \(URC\)](#)
To: [UCC Consumer Info](#)
Subject: New Inquiry 136285 CRM:0351000000229
Date: Wednesday, June 28, 2023 1:18:32 PM

Customer Type: Residential
Customer: Barbara George
Business Phone:
Home Phone: 317-291-0109
Contact Phone: 317-291-0109
Service Address: 4742 Stoughton Ct.
City, State, ZIP: Indianapolis , IN , 46254
Email: barbarageorge.indy@gmail.com

Case Description: As I am an 81 year old tax paying resident of Indiana, I have been notified by AES that they are requesting a 17% Rate increase through the Utility Regulatory Commission. As I have been retired for 22 years, and not received a retirement pay increase since retiring, and the Social Security increases have not kept up with Inflation nor ever increasing cost of living for those of us in our Elder Years, I ask that you do NOT allow AES, nor any of the other Utility Companies to raise their rates until the Low Income Adjustment for Seniors has been adjusted.

My retirement pay, Social Security + Defined Retirement Income does not come within the range of what is considered to be eligible for lowered rates or assistance. And yet, our bills in all categories continue to rise.

Since those of you who are running the show for all of us are not yet at our accrued years of age, you do not realize how extremely difficult it is to see your income continue to decrease in its potential to pay the bills.

This adds to mine, and I am sure other Elders Stress Levels which leads to increased Health Risks.

Please consider the effect your allowing these Utility Companies to continue to increase their rates, while so many of us do not see our disposable income used to pay these bills increasing in a like percentage.

Thank you for listening and perhaps considering my request.

Barbara George
4742 Stoughton Ct.
Indianapolis, IN 46254

From: bjkrall=att.net@mg.gospringboard.io on behalf of [Barbara Krall](#)
To: [UCC Consumer Info](#)
Subject: Barbara Krall - Our rates are already high!
Date: Saturday, September 23, 2023 2:15:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers (of which I am one), who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

When I moved to Indy in 1973, electric service was provided by locally owned utility Indianapolis Power & Light. IPALCO was acquired by AES in 2001. It sure seems when local utilities sell out to out of state large corporations, that's when prices creep up and service quality goes down. Was it a mistake for Indy to relinquish control of a local utility to a large corporation? You tell me . . . It would be interesting to see if management salaries are growing.

Sincerely,

Barbara Krall
1910 WELLESLEY BLVD APT 316
INDIANAPOLIS IN, 46219-8434

From: [Barbara Smith](#)
To: [UCC Consumer Info](#)
Subject: Barbara Smith - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 21, 2023 12:55:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Corp officers already get more money than they are worth. I suspect none of them could do even a simple job done by the employees here in IN. I own stock and expect corporate to make customers want to deal with those companies. I do not expect coporate to rip people off so I can have a few more pennies and they can have obscen raises. No to a rate increase. Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Barbara Smith
6623 Lakeknoll Dr
Indianapolis, IN 46220

From: [Beth Powers](#)
To: [UCC Consumer Info](#)
Subject: Beth Powers - AES is expensive and unreliable. Reject the rate hike in Cause Number 45911!
Date: Friday, August 25, 2023 12:34:26 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

AES has already had several increases the last few years. Our power bill has doubled in the winter even though there was less cold weather and when it was extreme cold our power went out.

They were giving out free refrigerators to lower electricity use which is nice but the money came from peoples' electric bill. I saw a rate increase request last year where AES wanted to give \$6000 rebates for electric cars. They get this money from rate increases.

People end up not being able to afford their bill and get shut off or have to hit food banks and cut back or out on everything else. This isn't a good reason to increase rates.

There's been a huge increase in power outages and they're lasting for days sometimes. AES needs to focus on infrastructure. My father worked at Indiana Power and Light and left me a small amount of stock which converted to AES stock. I get a \$8 check every few months. I'd much rather have reliable power which doesn't keep increasing at such a high rate.

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Beth Powers
800 Oak Blvd W Dr
Greenfield, IN 46140

From: [Betti Judd](#)
To: [UCC Consumer Info](#)
Subject: Betti - AES increase
Date: Tuesday, October 3, 2023 10:46:39 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Being on a fixed income we are against this increase. If AES could grantee better service for higher rates we might be for the increase BUT they can not. The rates will go up and the service will be no better.

Sent from my iPhone Bettiann

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Bill S
Date: Monday, October 2, 2023 12:05:54 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Bill S
Email: bsnetwkg@gmail.com
Phone:
Address: 3656 Newgate Ln

Indianapolis

IN

46235

Utilities: AES Indiana

Type of Inquiry: Case Comment

Comments: The rates should not be raised.

The long response to the storms in some areas was poor.

I understand bringing in crews from out of state-been there done that-but why such a high rate change.

From: [Blake Bowman](#)
To: [UCC Consumer Info](#)
Subject: Blake Bowman - AES RATE HIKE
Date: Monday, October 2, 2023 12:42:36 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

PLEASE PLEASE DO NOT APPROVE ANOTHER RATE HIKE FOR THESE CON ARTISTS.

They keep trying to increase my bill and site “increased usage” as the reason, but when I look on my bill I am using SIGNIFICANTLY LESS energy than I ever have. Which means there is no justification for them charging me more.

Not only that but they messed up a few years ago with the grid and want us to pay for their mistakes. Essentially, they are a monopoly and there is no other options but to keep paying these scammers.

PLEASE DO NOT ALLOW THIS.

From: [Brenda Haddock](#)
To: [UCC Consumer Info](#)
Subject: Brenda Haddock - AES rate increase
Date: Friday, September 8, 2023 12:07:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I am an AES customer here in Indianapolis, and am alarmed to see AES has requested a 13.2% rate hike. I already pay a lot for electricity. I am also retired, so income is limited. I, like many Indianapolis customers, will find it hard to pay even more. Do they really need to hike rates this much? No one's pay has gone up 13.2% so many will have trouble with such an increase.

Please consider my concern and work with AES to reduce or eliminate the rate increase!

Brenda Haddock
9119 Concert Lane
Indianapolis, IN 46231
bahaddo@att.net

From: [Brian Lutes](#)
To: [UCC Consumer Info](#)
Subject: Brian Lutes - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 8:15:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Tell AES to cram it up their cram-hole!

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Brian Lutes
8619 Elmonte Dr
Indianapolis, IN 46226

From: [Bruce Hlodnicki](#)
To: [UCC Consumer Info](#)
Subject: Bruce Hlodnicki - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 9:44:24 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm upset that AES has the gall to ask for a 10.6% increase to their profits in Cause Number 45911.

Please, reject this request!

I'm also very annoyed that AES wants to raise our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges are unrelated to customer's energy usage. They make it impossible to lower your electric bill significantly by limiting your usage. They also hurt the most economically vulnerable customers the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children!

Thousands of AES customers are already struggling to afford their utility service. I'm upset AES wants Hoosier families to subsidize it big corporate customers. AES wants to offer a new “economic development” discounted rate for certain large commercial and industrial customers. AND WE MUST PAY FOR THEIR LARGESSE!

I don't want to pay for large corporations to get a "Special Deal" on their energy costs!

I'd love to see policies that do something to help the thousands of average residential customers struggling to make ends meet every month.

We really need an advocate!

Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Bruce Hlodnicki
6235 Lawrence Dr
Indianapolis, IN 46226

From: [Bruce Hlodnicki](#)
To: [UCC Consumer Info](#)
Subject: Bruce Hlodnicki - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 11:08:31 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Over the last 10 years, AES bills have increased 34% for the average customer.

AES has the highest disconnection rate in our state. Now they are demanding even more of our money with Cause Number 45911.

Its customers are struggling to afford AES bills without this rate hike!

I'm especially angered by AES's plan to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest. They penalize those that conserve energy and make their homes more efficient.

Ironic right?

I insist you stand up for us-- residential customers in Cause Number 45911.

Please, reject AES's request to increased fixed monthly costs that charge customers more for using less.

I ask that you also oppose their request to increase their profits at my expense.

Ratepayers need relief, not AES!

Respectfully,
Bruce Hlodnicki
6235 Lawrence Dr
Indianapolis, IN 46226

From: [Bruce Jones](#)
To: [UCC Consumer Info](#)
Subject: Bruce Jones - Rate Hike Request by AES Indiana
Date: Thursday, October 5, 2023 10:09:59 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear OUCC,

I am opposed to the rate hike request by AES Indiana.

The rate hike appears to shift the increase operational costs to the customers.

Are these increased costs structural or administrative?

With increased inflationary costs throughout the economy, I feel a rate hike adds another undue burden on the customers.

Regards,

Bruce Jones
5005 Manning Road
Indianapolis, IN 46228

From: [Sunta, Anthony \(URC\)](#)
To: [UCC Consumer Info](#)
Subject: New Inquiry 136287 CRM:0351000000236
Date: Wednesday, June 28, 2023 4:25:13 PM

Customer Type: Residential
Customer: Calvin Dailey
Business Phone:
Home Phone: 513-225-9590
Contact Phone: 513-225-9590
Service Address: 5873 North Keystone Ave
City, State, ZIP: Indianapolis , IN , 46220
Email: calvinforrest@gmail.com

Case Description: Hello! I am writing in opposition to AES Indiana's proposed rate increase. I do not find it acceptable that a for-profit company is operating the utilities in this state, which are necessary for everyone. This company owned by AES Corporation, which is traded on the NY Stock Exchange. I work and finance and this tells me that they are working towards the incentive to create value for their shareholders, not to provide the best and most affordable service for Indiana residents. The extra costs they state in their Petition for Rate Increase are likely only necessary due to the for-profit nature of this company. We should not allow them to raise rates, or allow only a much smaller increase. We should also work to find a

solution that uses a government-owned or non-profit entity to provide power to residents. This would help make Indiana a more desirable state. Thank you for reading.

From: [carl.cox](#)
To: [UCC Consumer Info](#)
Subject: Carl Cox - Rate Hike issue
Date: Tuesday, October 3, 2023 8:10:40 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

If AES wants to do such a large rate hike, maybe AES management, top officials and board personnel need to take a salary adjustment ---> A **DECREASE !!!!**

Many of us in other areas have done this, so their turn !!!!!!!!!!!!!

Carl Cox

From: [Catherine Thompson](#)
To: [UCC Consumer Info](#)
Subject: Cate Thompson - Rate hike
Date: Saturday, September 2, 2023 9:37:40 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

It's extremely disturbing to hear from a neighbor who attended your recent meeting re: your upcoming rate hike. I live in Cottage Home neighborhood, I'm one of many Seniors who live here because of the community of support we nurture here. That said, these rate hikes are going to put quite a strain on people's budgets. Please reconsider this. Especially if the motivation is upper management pay increases and increased profit for shareholders.

Sincerely Cate Thompson
1138 E 9th St, Indpls 46202

Sent from my iPhone

From: [Clarke Kahlo](#)
To: [UCC Consumer Info](#)
Cc: [Barth, John](#); zach.adamson@indy.gov; [Dana Reed Wise](#)
Subject: Cause No. 45911- AES, fw: re: Corporate policy regarding vehicle idling
Date: Thursday, August 24, 2023 1:03:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Hello OUCC and IURC,

Below is an email I sent to my city councilor John Barth last year regarding unnecessary vehicle idling (in 2021) by AES vehicles.

I recently finished reading Jeff Goodell's [The Heat Will Kill you First-- Life and Death on a Scorched Planet](#), 2023. I hope OUCC and IURC staff and the Commission, and utility officials, will read this informative and alarming book. Our global situation has become very serious, and Indianapolis and Indiana will not be insulated or immune from severe effects. For example, the Indianapolis heat island continues to increase in severity, caused not just by (increasing) vehicle idling of course, but also by our policy-makers' unwritten but de facto policy of eliminating greenspaces/ green infrastructure to facilitate economic development. The most recent example is the Metropolitan Development Commission's Hearing Examiner deciding on July 27th in favor of the controversial destruction of two significant greenspaces.

[Metropolitan Development Commission Hearing Examiner \(granicus.com\)](#)

Today, a heat dome has settled in the Midwest (predicted temp max in Indianapolis today is 97 degrees). All the concrete and asphalt and unnecessary vehicle idling add to the misery and threat to human health.

Clarke Kahlo

From: "Clarke Kahlo" <ckahlo@toast.net>
Sent: Wednesday, February 2, 2022 2:49 PM
To: "Barth, John" <john.barth@indy.gov>
Cc: "zach.adamson@indy.gov" <zach.adamson@indy.gov>, "Kerwin Olson" <kolson@citact.org>, morgan.mickelson@indy.gov
Subject: fw: re: Corporate policy regarding vehicle idling

Hello Councilor Barth,

Looks like the Sustainability Committee is off and running!

I did not receive response to my below complaint to AES last year re unnecessary vehicle idling in neighborhoods. Alas, so it goes.

Reducing unnecessary vehicle idling should be a part, even if only a relatively small part, of AES Indiana's procedures.

Thank you.

Clarke Kahlo

From: "Clarke Kahlo" <ckahlo@toast.net>
Sent: Tuesday, June 22, 2021 4:20 PM
To: rob.runion@aes.com
Cc: "jjarzen@kibi.org" <jjarzen@kibi.org>, "Cathy Burton" <Cb7801@aol.com>
Subject: re: Corporate policy regarding vehicle idling

Hello Rob,

I'm wondering if you received my June 10th inquiry and whether I should expect a substantive response.

Your name was supplied by the company rep. after spending about a half hour on the phone trying to reach the right person.

The climate crisis is getting worse and worse-- this alarming video today from Democracy Now!

[Western States Face Record Heat & Historic Drought, But GOP Rejects Green Infrastructure Funding | Democracy Now!](#)

I appreciate receiving IPL's/AES's periodic reports comparing my electricity use to my "average neighbors" and my "efficient neighbors". If you are seeking to encourage conservation/wise-use, it would behoove to set a good example by not unnecessarily idling your vehicles.

Clarke Kahlo

From: "Clarke Kahlo" <ckahlo@toast.net>
Sent: Thursday, June 10, 2021 1:20 PM
To: rob.runion@aes.com
Subject: Corporate policy regarding vehicle idling

Hello,

AES had three large trucks and one personal vehicle in a line repair north of my residence today. All were idling for an extended period. When I inquired, only two were occupied. Another large vehicle, a Wright truck, was unoccupied and not idling.

I understand the need for communications, as explained by one of your employees. But I do not understand or agree with the practice of just letting these large diesel vehicles idle while unoccupied. The

impacts are many and significant-- health effects (e.g. asthma, heart disease), noise, wasted energy, climate chaos, unnecessary corporate cost, diminished neighborhood quality of life, etc.

Would you please provide a copy of the operating guidelines and policy for in-service vehicles pertinent to the above concern?

When AES was formed (or perhaps when it acquired IPL) its co-founder Dennis Bakke was described in some national media as "a conservationist". Evidently AES has lost sight of the need to conserve, as least insofar as its vehicle idling practices are concerned. (At the same time, I appreciate receiving regular reports of how my home consumption compares with my neighborhood group.

Thank you for considering this issue. Unfortunately, it's an all-too-common practice with commercial vehicles. It's an opportunity to demonstrate leadership and social responsibility.

Clarke Kahlo

4454 Washington Boulevard
Indianapolis, IN 46205

From: [Sunta, Anthony \(URC\)](#)
To: [UCC Consumer Info](#)
Subject: New Inquiry 136292 CRM:0351000000239
Date: Thursday, June 29, 2023 8:34:22 AM

Customer Type: Residential
Customer: Charles Parrett
Business Phone:
Home Phone:
Contact Phone: 317-371-7381
Service Address: 1517 Olive Street
City, State, ZIP: Indianapolis , IN , 46203
Email: alexparrett15@gmail.com

Case Description: I think it is disgusting what AES is trying to do by increase my bill by 13%. We are already dealing with rising costs in everything, every single thing. A human necessity should not be leveraged to increase profits. Especially when you "enhancements" are laughable. Everything in the enhancements section of the email dont enhance a single thing in our day to day lives. Not one bit. Youre asking me to pay more because youre putting out an app that shouleve been there in the first place. Everyone apart of this should be ashamed of themselves so your top guys at the company can raise their salaries. We live in the greediest of times currently and everyone at AES and IPL is DISGUSTING. You have to make 70k to be able to afford

anything relatively decent and be comfortable. I dont complain like this but we are currently living in the greediest of times. Good day and shame on you AES

From: [Charlotte Murphy](#)
To: [UCC Consumer Info](#)
Subject: Charlotte Murphy - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 1:57:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Charlotte Murphy
6212 W 29th Pl
Indianapolis, IN 46224

From: [Christina Cesnik](#)
To: [UCC Consumer Info](#)
Subject: Christina Cesnik - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 10:47:44 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

I am appalled that AES would even ask and that OUCC would even consider allowing a rate hike of this sort.

There are too many families in our state who are struggling with affordable housing. Our seniors aren't getting increases in their social security. In fact, Republicans are discussing decreasing it. The Indiana General Assembly, which has a tremendous budget surplus refused to authorize a 13th check, in effect decreasing the pensions of our former public employees.

This state and the OUCC needs to stop lining the pockets of corporate leaders through tax breaks and rate increases and start taking care of the citizens. No one should be homeless because of rate hikes.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Christina Cesnik
9561 E Southport Rd
Indianapolis, IN 46259

From: [Christine Siakotos](#)
To: [UCC Consumer Info](#)
Subject: Christine Siakotos - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Saturday, September 23, 2023 2:02:11 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Christine Siakotos
7669 River Rd
Indianapolis, IN 46240

From: [Claire South](#)
To: [UCC Consumer Info](#)
Subject: Claire South - RE: Our rates are already high!
Date: Wednesday, October 4, 2023 4:56:06 PM
Attachments: [3CA9DDB5EC40427BA47A3C04B53D3EFD.png](#)
[image001.png](#)

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I would also like to add that we have 2 street lights out on my street in Speedway. One is almost directly in front of my house and the other is 2 houses down the street on the corner. Both of these lights have been out since (at least) early August. I have called AES several times to request that they be repaired. So has my next door neighbor as well as other neighbors. We have all been told different stories about why they have not been repaired. They have repeatedly told me that Work Orders were submitted and the repairs would be done within 10 days. One person told me that a Work Order had been submitted at 5:00 a.m. that morning and that someone would be out later that day. In a later follow-up call, another person told me an AES workman had checked the light close to my house and found that it was working. That was an absolute lie and I told them it was a lie. At that time the light had been out for weeks. One day I did see an AES worktruck drive down my street. It passed both non-functioning lights and kept going. My next door neighbor told me the person she talked to last week was extremely rude. She also told me she called the Speedway Street Department and requested their help. She was told a town/city Street Department can **sometimes** get a response from AES. But nothing has happened yet.

I guess my point is that non-functioning streetlights is a safety issue regardless of how safe your community and/or neighborhood is. I have mentioned that to AES but there was no concern on their part exhibited to me.

Just another reason why I believe AES should not get any rate increase. They are not doing their jobs now.

From: [Clay Coulter](#)
To: [UCC Consumer Info](#)
Subject: Clay Coulter - AES RATE INCREASE
Date: Wednesday, August 2, 2023 11:48:26 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am fully against this right now! we are dying here with inflation and the ruined economy. please hold the line on them and not let them increase. We cannot afford it. Thank you.

Clay Coulter
12140 Thicket Hill Cr
Carmel, IN 46033

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Concerned Taxpayer
Date: Wednesday, June 28, 2023 2:54:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title:
Name: Concerned Taxpayer
Email: Enjoyfreshair@yahoo.com
Phone:
Address: 2102 N Illinois St

Indianapolis

IN

46202

Utilities: aes corp - NO RATE RAISE!

Type of Inquiry: Case Comment

Comments: AES should NOT be allowed to raise rates on Hoosiers! This company enjoyed hundreds of MILLIONS of dollars in a corporate buy back of stocks in 2010/11. They have executives making tens of millions of dollars as well. The company profit can EASILY be used for responsible action in obtaining tree cutting resources. Energy is a commodity and this corporate greed needs to be reigned in.

From: [Constance Martin](#)
To: [UCC Consumer Info](#)
Subject: Constance Martin - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 12:23:48 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

As a senior citizen, it is a hardship to deal with constant increases in fees, rates, minimum usage rates billed that far exceed actual usage, etc on our necessary utilities. PLEASE don't allow this unnecessary and extremely excessive request by AES. They are a disorganized and poorly managed company, as far as I can tell.

Thank you,
Constance Martin
2422 Dell Zell Dr
Indianapolis, IN 46220

From: [Corinne Imboden](#)
To: [UCC Consumer Info](#)
Subject: Corinne Imboden - AES Indiana Rates
Date: Monday, September 25, 2023 11:53:30 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor,

I am aware of AES wanting to have a rate hike of \$23 per month. This is a substantial increase. Why a rate hike and why so high? Will the service be increased also? Will all the people who were out of power in the spring for several days and even weeks have to shoulder this burden, too? Of course they will. AES needs to prove its ability to supply power to all its customers every day, included fast repairs after a power outage, before increasing rates.

I do not support this rate increase and I hope that this counsel will fight the price hike. All citizens of Indianapolis deserve better.

Corinne Imboden
3964 N Park Ave.
Indianapolis, IN. 46205

From: ccwilson180@gmail.com@mg.gospringboard.io on behalf of [CYNTHIA WILIAMS](#)
To: [UCC Consumer Info](#)
Subject: Cynthia Williams - Our rates are already high!
Date: Friday, September 22, 2023 7:29:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

Why would IURC allow AES to raise rates yet again? I understand that inflation has pushed prices up, but the recent rate proposal from AES included in Cause No. 45911 is unfair to all Hoosiers struggling to pay their bills.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25 is too much. These higher charges punish all Hoosiers, especially those who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses. Why doesn't Indiana use our tax dollars to invest in renewal energy and stop rewarding companies for dated equipment.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Cynthia Williams
8015 Sandi Ct.
Indianapolis, IN 46260

Sincerely,

CYNTHIA WILIAMS
8015 Sandi Ct.
Indianapolis IN, 46260-2704

From: [Dale Winkler](#)
To: [UCC Consumer Info](#)
Subject: Dale Winkler - Reject AES's request for Cause No. 45911
Date: Friday, August 11, 2023 9:05:40 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. What are they doing for us to earn it? Please reject this.

Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Dale Winkler
5924 Winthrop Ave
Indianapolis, IN 46220

From: [Sunta, Anthony \(URC\)](#)
To: [UCC Consumer Info](#)
Subject: New Case 136280 CRM:0351000000227
Date: Wednesday, June 28, 2023 12:33:43 PM

Customer Type: Residential
Customer: Daniel Vegueria
Business Phone:
Home Phone: 954-993-7319
Contact Phone: 954-993-7319
Service Address: 4704 West 81st Place
City, State, ZIP: Indianapolis , IN , 46268
Email: dveguerialb56@gmail.com

Case Description: I just received notification that AES submitted a request through the IURC for a rate increase. I would hope that this request is denied, as AES has already recently raised rates over the last year, and the "enhancements" are of minimal benefit to the customers they serve. These enhancements do nothing more than modernize THEIR outdated systems. A 13% increase to Indiana residents utility bills will just be another example of our local government and regulatory agencies

sacrificing the well-being of their citizenry in favor of corporations. I ask that Chairman Huston, along with Commissioners Bennett, Freeman, Veleta, and Ziegner review this request with GREAT scrutiny and ultimately understand that they are failing the citizens they are supposed to be serving if they approve this asinine rate increase.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Daphne Orebaugh
Date: Thursday, August 24, 2023 4:44:30 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Daphne Orebaugh
Email: deebella112596@gmail.com
Phone: (317) 778-9341
Address: 10826 Daylight Dr.

Camby

IN

46113

Utilities: AES rate hike

Type of Inquiry: Case Comment

Comments: Please don't allow AES to induce a rate hike. Most of us who were once middle class are struggling to put food on the table and pay our monthly bills. If everyone keeps hiking up their rates, nobody will be able to afford them. I'm sure they are making plenty of money. We the public are weary of being fleeced for every single bill, food item, gas, etc. I've lived through many recessions and at this time, it feels worse than a recession with constant price hikes constantly from everyone. I plead with you to consider the people for once.

From: [Darby Chodakowski](#)
To: [UCC Consumer Info](#)
Subject: Darby Chodakowski - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 11, 2023 11:18:12 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Darby Chodakowski
756 Woodruff Place Middle Dr
Indianapolis, IN 46201

From: [Dave Pund](#)
To: [UCC Consumer Info](#)
Subject: Dave Pund - aes rates
Date: Friday, September 8, 2023 4:19:37 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Please do not allow these titans to raise our rates . Their service is deplorable and higher rates go to fatten their pockets as dwell as that of their stockholders . Already hard-bitten customers of theirs saddled with runaway inflation should not have to suffer the added punishment of excessive rate increases. Dave Pund

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: David Bagdade
Date: Saturday, July 1, 2023 5:25:03 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: David Bagdade
Email: dbagdade@gmail.com
Phone: (847) 840-9580
Address: 7226 Johnson Rd

Indianapolis

IN

46250

Utilities: AES

Type of Inquiry: Case Comment

Comments: I fervently oppose the request of AES for yet another rate hike. As I understand, the purpose of rate hikes is to allow the utility to provide competitive services, but with every rate hike, the quality of service goes down. Outages are more frequent and the duration is longer, and the outage map AES provides is useless as it can go days without being updated, rendering it pointless. It does not appear from the quality of service that AES is actually investing rate hikes in infrastructure. We have been in our current house for years, and the electricity gets more expensive and the quality of service goes down proportionally.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: David Grenoble
Date: Wednesday, June 28, 2023 3:39:49 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: David Grenoble
Email: dwgrenoble@aol.com
Phone: (317) 626-5754
Address: 115 S 12th Ave

Beech Grove
IN
46107

Utilities: AES rate increase

Type of Inquiry: Case Comment

Comments: I realize everything is going up, but a 13.2% rate increase so they can make another 134million is just greed. I didn't ask for the updated meter and we are running our lights and AC less to try and save money and energy. We the people need help, 13.2% here, 32% there it takes it's toll

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: David J Watt
Date: Tuesday, September 26, 2023 5:03:03 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: David J Watt
Email: djwatt1992@gmail.com
Phone:
Address: 757 N Carlyle PL

Indianapolis

IN

46201

Utilities: AES formerly known as IPL

Type of Inquiry: Case Comment

Comments: there is absolutely no reason that AES should be allowed a rate hike right before the christmass season when people are about to have to be reliant on there heating to survive. AES took over IPL due to fundamental mismanagment and it seems the utility committee is content to allow this mismanagement to be paid for by the tax payers as we have found time and again with service providers this state continues to support big executives and ceos rather than the people who actually work for a living rather than those who have mismanaged AES to the point were they need to increase prices NO RATE HIKE

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: David W Hosick
Date: Wednesday, October 4, 2023 1:36:58 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: David W Hosick
Email: hosick921@yahoo.com
Phone: (317) 410-5992
Address: 10708 Eagle Dr

Indianapolis

IN

46234

Utilities: AES

Type of Inquiry: Case Comment

Comments: I am opposed to rate increases at this time. The inflation rate is causing many families to struggle, today more than ever. I understand AES must deal with that fallout as well, but now is not the time to put more pressure on the customer who is struggling to pay bills and put food on the table. Now they have to worry about keeping the lights on and heat on during the winter. When does it end? Have mercy on people who are just getting by and push this rate increase off for another year. Consumers are at their breaking point. Please help.

From: deborah_1216@hotmail.com@mg.gospringboard.io on behalf of [Debbie Coleman](#)
To: [UCC Consumer Info](#)
Subject: Debbie Coleman - Our rates are already high!
Date: Monday, September 25, 2023 8:48:32 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Since the change from IPS to AES, I have statements that have increased 10%! Yes. I am comparing proper kWh when I say this.

Sincerely,

Debbie Coleman
253 W HAMPTON DR
Indianapolis IN, 46208-3647

From: [Deborah Smith](#)
To: [UCC Consumer Info](#)
Subject: Deborah Smith - AES Rate Hike.
Date: Wednesday, August 9, 2023 10:47:58 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I'm Deborah Smith a 66 yr. old senior on a fixed income, I'm quite confused and Very Upset about this Rate Hike. How could you Lower our bills, and then within months Raise our bills, this doesn't make sense, you put money into our hands just to turn around and Take it back and ask for more. In my opinion and others I'm sure, if you would Stop Paying your CEO, CFO, President all this Undeserved money, If Your Service was Dependable, God Forbid a Winter Storm hits Indianapolis, AES Customers, how long will your customers be Without Service in the Cold, with No, Electricity, No Heat, No Way to Cook or Stay Warm? Your Rate Hike Amount is Unacceptable! I Wholeheartedly Disagree with your Hike! I pray Our Voices Are Heard!

Thank You,.

From: [De"borah Smith](#)
To: [UCC Consumer Info](#)
Subject: De"borah Smith - Re: Automatic reply: AES Rate Hike.
Date: Sunday, October 1, 2023 11:49:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Update on aes services at my home, 3549 orchard Ave Indianapolis Indiana 46218. During the month of September we experienced 7 Outages, Opening of October, 1 this morning, I called aes Outage line, once more they're response was " Relays, to prevent city wide outages"! I told her, repeating myself, This Is Unacceptable!! Something Must Be Done!!!!

On Wed, Aug 9, 2023, 10:50 AM UCC Consumer Info <uccinfo@oucc.in.gov> wrote:

Thank you for contacting the Indiana Office of Utility Consumer Counselor (OUCC).

If you are contacting us about a pending case, your comments will be shared with our case team.

If you are contacting us about a different matter, we will follow up with you soon.

Updates on pending cases are available on our website (<https://www.in.gov/oucc/>). We also include updates in our monthly newsletter. You can subscribe and see recent issues at <https://www.in.gov/oucc/news/newsletter/>.

Thank you again for your email.

From: [Delisa Jameson](#)
To: [UCC Consumer Info](#)
Subject: Delisa Jameson - I can not afford an increase
Date: Sunday, August 13, 2023 11:23:36 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

To Whom It May Concern:

I can not afford a price increase. Please that would mean less food money and that budget is already small. Thank You for your time and consideration.

Delisa Jameson
317 910 6771

From: dneither@comcast.net
To: [UCC Consumer Info](#)
Subject: Demetria Neither - IURC Cause No. 45911
Date: Monday, October 2, 2023 7:10:07 PM
Importance: High

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Hello,

I urge you to reconsider approving the proposed AES rate hikes. The rate at which the cost of living continues to escalate, most people, especially those living on a fixed income, cannot afford more increases by AES. While AES will plead their case by stating that rate hikes are a necessity to continue their ongoing work to improve the Indiana electrical infrastructure, I have a difficult time accepting that since if the wind blows hard enough, I lose power. Also, since AES just increased rates in 2022, how can they justify raising rates again.

Thank you,

Demetria Neither

From: [Denise Jackson](#)
To: [UCC Consumer Info](#)
Subject: Denise Jackson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Sunday, August 20, 2023 3:04:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

THIS IS REDICUOUS WE CAN'T AFFORD TO LIVE IN OUR OWN HOUSE OR EAT AND NOW AES WANTS MORE MONEY THAT WE DON'T HAVE. Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Denise Jackson
4456 Fall Creekway N
Indianapolis, IN 46205

From: dmeans80@gmail.com@mg.gospringboard.io on behalf of [Diana Means](#)
To: [UCC Consumer Info](#)
Subject: Diana Means - Our rates are already high!
Date: Monday, October 2, 2023 1:52:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

During that outage I had to go buy a generator to put power to my fridge before I lost hundreds of dollars worth of food. I called and called about my power being restored and no answer. Didn't see anyone around our neighborhood working to fix the issue. I live in a neighborhood with a lot of older people on oxygen also. They want to raise our rates but leave people without power for days and days. Our power goes out a lot without storms also. This is ridiculous, it's already high. Something needs to be done!!!

Sincerely,

Diana Means
8732 COUNT TURF CT
INDIANAPOLIS IN, 46217-4839

From: dianneoe=att.net@mg.gospringboard.io on behalf of [Dianne Noe](#)
To: [UCC Consumer Info](#)
Subject: Dianne Noe- We pay too much!
Date: Monday, October 2, 2023 11:20:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

Your rate increase is gouging customers! This is a service that we must have - you know this - so feel smug knowing you can do what ever . Stop this increase.

Dianne Noe
7630 Marywood drive

Sincerely,

Dianne Noe
7630 MARYWOOD DR
INDIANAPOLIS IN, 46227-5872

From: atomicorgasm@gmail.com@mg.gospringboard.io on behalf of [Dion Lohman](#)
To: [UCC Consumer Info](#)
Subject: Dion Lohman - Our rates are already high!
Date: Monday, October 2, 2023 1:44:06 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I turn 65 this month; I have been financially obliterated by taking care of my now deceased mother for over a decade, this rate increase will make a dire state even worse. Conscience... anyone?

Sincerely,

Dion Lohman
1623 THORNDALE ST
INDIANAPOLIS IN, 46214-3263

From: [Donald Nixon](#)
To: [UCC Consumer Info](#)
Subject: Donald Nixon - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 5:33:16 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

AES is the reason that monopolies should not be allowed to exist. They provide inadequate service, balloon our bills, and treat customers like a burden.

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Donald Nixon
718 Killian Dr
Beech Grove, IN 46107

From: [Donna Forbes](#)
To: [UCC Consumer Info](#)
Subject: Donna Forbes - Our rates are already high!
Date: Monday, October 2, 2023 2:05:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners:

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Thank you,

Donna Forbes
5747 West 44th Street
DMF60@Att.Net

From: [Dorothy](#)
To: [UCC Consumer Info](#)
Subject: Dorothy (no subject)
Date: Monday, September 25, 2023 1:21:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello! I'm emailing in disagreement to the proposed AES rate hike. My bill is already pushing me into homelessness more than any other bill in my house. I'm broke. There's nothing left to give.

From: dee.metaj@gmail.com@mg.gospringboard.io on behalf of [Dorothy Metaj](#)
To: [UCC Consumer Info](#)
Subject: Dorothy Metaj - Our rates are already high!
Date: Monday, October 2, 2023 1:49:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine. As someone who is retired, the increase in fees and charges will create a financial hardship for me which is exacerbated by the significant increase in AES' inability to provide reliable service for hours during an outage. And, now AES wants an increase when it has demonstrated it is unable to reliably meet the most basic of services!

Please closely scrutinize this request and help protect residential customers from already too-high rates. Do what is in the best interest of all Hoosiers.

Sincerely,

Dorothy Metaj
1651 N ALABAMA ST
Indianapolis IN, 46202-1516

From: [DUSTIN Seals](#)
To: [UCC Consumer Info](#)
Subject: Dustin Seals - AES outages
Date: Saturday, July 29, 2023 3:55:11 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello my name is Dustin Seals I live on the Southside of Indianapolis at 3718 S Dearborn Street Indianapolis, IN 46237.

AES response on any power outage is 0. They do not communicate with anyone, just blanket statements.

Last night around 3:30am the power in my neighborhood went out. This is like the 6th time this year the power has gone out and it is 12+ hours to get it restored. Now they say it maybe another day to get some customer's power back on. This is ridiculous with only 16000 outages.

This has been an issue for me since I moved in around 2018. It is getting worse every year and then now they want me to pay more for bad service.

Get [Outlook for Android](#)

[Erricka Banks](#)

1303 North Butler Avenue
Indianapolis, Indiana 46219-2921 IN07

I am Erricka Banks, a resident and tax payer for the State of Indiana. I am Protesting the 13% Proposed Rate Hike, AES is Submitting for Approval.

...How Greedy of AES w/No Financial Remorse Towards the Citizens of Indiana. Many Who are Struggling Monetarily, due to Increased Unemployment, Inflation and a Recession Probability that Grows in Real Time Value Each Day.

This Total Disregard on Behalf of AES Board Members Only Proves, This Organization is Seeking to Push the Policies of an Unsupported 'Green New Deal', Deplete and Challenge Financial Resources of Indiana Householdsâ€Showing itself to be a Practicing Woke Company... Seeking to Implement Nefarious Policies by the Committee of 300 aka 'The Olympians'. AES Needs to Work w/Struggling Families During This Inflation and Recession Cycle by Decreasing Rates Versus Hiking Them.. Show Some Form of Humanity; Dissipate Their Pursuits of Greed and Practicing the 'Roman Nexium in Law'...'For He That Would Be Deceived, Let Him'.

v/r,

Erricka Banks

erricka418@gmail.com

From: [Faith Ruark](#)
To: [UCC Consumer Info](#)
Subject: Faith Ruark - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, September 25, 2023 3:21:15 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Faith Ruark
7318 Brant Pointe Cir
Indianapolis, IN 46217

From: fobcom47@gmail.com@mg.gospringboard.io on behalf of [Frank O'Brien](#)
To: [UCC Consumer Info](#)
Subject: Frank O'Brien - Our rates are already high!
Date: Tuesday, September 26, 2023 4:16:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

Dear Indiana Office of Utility Consumer Counselor (OUCC),

I am astonished to think that the Indiana Utility Regulatory Commission would even consider AES's request to raise their rates again – especially after AES's horrible response to the June 30 power outage. My spouse and I are retired, in our seventies, and we have absolutely no need to see the cost of another of our necessary services increase by leaps and bounds.

Some of our food spoiled because of AES's slow response in June, and ever since then I have been saving to purchase a generator, convinced that AES will not adequately protect our power in the future.

Instead of allowing AES a monthly rate increase, I suggest that AES be required to resolve all power outages over the next two years within six hours. If AES can reach that goal, THEN permit AES to request and justify a rate increase.

Sincerely,

Frank O'Brien
5234 BRENDON PARK DR
INDIANAPOLIS IN, 46226-1722

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Frankie Crowe
Date: Wednesday, August 2, 2023 5:27:52 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Frankie Crowe
Email: facrowe@indy.rr.com
Phone: (317) 514-6154
Address: 5168 N Illinois St

Indianapolis

IN

46208

Utilities: AES

Type of Inquiry: Case Comment

Comments: Since AES took over from IPL we have noticed far more outages and we have lived at this location for over 30 years. It seems that when there is a modest thunderstorm the lights go out. We have grown to expect the outages when a storm is forecast for Indianapolis. I don't think AES should be granted a rate increase until they get there infrastructure fixed.

2660 E Brookside Ave
Indianapolis, In. 46218
October 2, 2023

Indiana Office of Utility Consumer Counselor
115 W. Washington Suite 1500 South
Indianapolis, In 46204

To Whom It May Concern:

In reference to "IURC cause No. 45911": I am a resident of Indiana and a customer of AES. My light bill has increased every year since I have been living in this house; that is more than 25 years. My complaint is that the base rate requested is too high. There are enough citizens in this state being serviced by AES that such an increase is not warranted.

I live on a fixed income and I am sure the difference will make a difference in my ability to pay my bill on a monthly basis.

Sincerely,


Frankie Greene Brown

From: [George H Brown, Sr.](#)
To: [UCC Consumer Info](#)
Subject: George brown - AES Indiana Rates
Date: Monday, October 2, 2023 5:34:46 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Much thanks to State Representative Gregory W. Porter for informing me about AES Indiana request for a rate increase. I am retired and on a fixed income, so this course of action has very dire consequences for my household. I am already at a high stress level after watching my utility bill continue to increase for seven (7) months, after being told it was a normal seasonal rate increase that would decline at the end of the season. With AES now requesting an rate increase, I feel this had to be an intentional lie to me and the public at large. I am even more disappointed after receiving monthly notices from AES informing me my household use of energy compared to my neighbors, or my use last year is less, but my rate continues to increase. I end up using less energy and paying more. This is not a logical outcome for the public, but it is a positive outcome for corporate economic exploitation of the public.

NO TO AES INDIANA RATE INCREASE.

Outrageous public economic exploitation, and mismanagement.

No to charging all customers for the extra expense involved in owning and charging an electric vehicle, instead of the owners of the electric vehicle bearing the expense they voluntarily took on when they purchased the car.

No to AES guarantee rate being linked to their most profitable year of 2018, instead of managing their company based on cost of services used by their customers.

The Public Utilities Commission of Ohio needs to refuse this rate increase.

The Office of Ohio Consumers Counsel needs to fight like hell to make sure the public is not shamelessly exploited.

From: jgbrummer=sbcglobal.net@mg.gospringboard.io on behalf of [Glenn Brummer](#)
To: [UCC Consumer Info](#)
Subject: Glenn Brummer - Our rates are already high!
Date: Friday, September 22, 2023 5:47:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Glenn Brummer
7502 FALL CREEK RD
East 65th Street
Indianapolis IN, 46256-2933

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Grant Werner
Date: Wednesday, August 9, 2023 2:40:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Grant Werner
Email: grantwerner19@gmail.com
Phone: (317) 709-9911
Address: 323 Woodland East Dr

Greenfield
IN
46140
Utilities: AES Indiana

Type of Inquiry: Case Comment

Comments: AES Indiana's request for a rate increase is ridiculous. They finally lower costs a little due to lower gas prices and they want to increase rates again? Their service is okay at best, I have encountered frequent outages at my house and lost power for almost 12 hours on the coldest day this last winter. I don't need a fancy website, I need consistent power. I highly encourage and recommend you deny AES Indiana's latest rate increase.

Thank you,
Grant Werner

From: [Hannah Castor](#)
To: [UCC Consumer Info](#)
Subject: Hannah Castor - IURC CAUSE No. 45911 AES Indiana Rates
Date: Thursday, October 5, 2023 10:56:10 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To whom it may concern,

The proposed AES rates are outrageous, especially considering they take so long to restore power during outages. Why should we pay more money for equally bad service?

How about the C-level employees take a pay cut instead? Times are hard enough as it is, and they all get paid WAY too much. Inflation has gotten way too out of control, and people can barely afford to live anymore. Why should we suffer even more while AES continues to make obscene profits?

Thank you for helping us have a voice.

Andy and Hannah Bright

From: helonwz1@gmail.com@mg.gospringboard.io on behalf of [Helen OConnell](#)
To: [UCC Consumer Info](#)
Subject: Helen OConnell - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:33 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

PLEASE! I cannot afford these high rates with what I get from Social Security.

Sincerely,

Helen OConnell
8302 MCFARLAND RD
INDIANAPOLIS, IN IN, 46227-8120

From: [Criss](#)
To: [UCC Consumer Info](#)
Subject: Henry Criss - AES Cause No 45911
Date: Friday, September 29, 2023 10:20:41 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

AES is asking for a 19% rate increase. This is in my view excessive and monopolistic. I am requesting that this rate increase be denied because residential customers cannot afford such a rate increase.

Harry Criss

From: [Herman Thompson](#)
To: [UCC Consumer Info](#)
Subject: Herman Thompson - AES rate increase
Date: Saturday, September 30, 2023 12:24:50 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

We all know that everything goes up over time, so with that said, is the timing right for a rate increase for AES, I don't think it's a good decision for a rate increase at this time.

[Sent from Yahoo Mail for iPhone](#)

From: jtnoll@aol.com
To: [UCC Consumer Info](#)
Subject: J - AES Rate Increase
Date: Tuesday, October 3, 2023 9:22:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Thank you for allowing me to share my concerns about the AES Rate Increase. I understand it is necessary to raise utility rates due to needed technology updates and, the cost of repairs due to weather and wearing. Yet I do not understand the sudden sharp increase in rates now. This is a shock for all of us, especially with the burden of costs of goods and services due to inflation as well as costs of health care. As a retired Nurse Practitioner who worked with many on limited incomes, those people will be faced with difficult choices to go without more necessary life-sustaining needs (heat, food, medication). I hope that any rate increase would be lower and slower to accommodate those on a fixed income and those with little or no income at all. I appreciate your advocacy.

From: [Jackie Owens](#)
To: [UCC Consumer Info](#)
Subject: Jacqueline Owens - AES complaint
Date: Tuesday, October 3, 2023 7:37:09 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good morning,

My name is Jacqueline Owens and my utility company is AES.

I don't understand how my bill went up extremely high when I only used my air condition for 4 days in the month of September. I am on a budget and my bill for September was way out of my budget range! Why!? I am on a fixed income and I don't agree with increasing the bill should be passed.

Thank you for your time,

Jacqueline Owens

From: [Jacquelyn Tague](#)
To: [UCC Consumer Info](#)
Subject: Jacquelyn Tague - IURC Cause No. 45911
Date: Monday, September 25, 2023 9:11:50 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I vote "NO" to this request for an Electric rate hike.

We the consumer are laboring under immense financial hardship as it is. I do not condone an additional \$23 a month for an electricity increase. We consumers are being hit hard with the increases from ALL commodities as our finances are continuing to shrink and our buying power continuing to slip away.

I say, "Shame" to this utility in even considering such a move in this current consumer hardship.

Jacquelyn Tague

From: [Jim & Gayle Kx](#)
To: [UCC Consumer Info](#)
Subject: James and Gayle Komasinski - AES rate increase
Date: Tuesday, August 29, 2023 2:44:45 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Sirs:

We have a question for AES; What is your list of costcutting ideas ?

They have sent out many suggestions for us which we follow.

Do they pay for ads they don't need since they are a monopoly ?

Are they spending money on DEI and ESG that raise our rates ?

We have inflation,too , on every cost we have.

They want to add pay pal and other ways to pay. This should be paid not by all customers, but by those using these services.

They are not from Indiana. Are their costs to us being paid for their out of state costs?

Please require them to justify this rate increase by specific costs and to show their plans to save money where possible.

Thank you for considering our viewpoint as you review their request.

Sincerely,

**James and Gayle Komasinski
9003 Powderhorn Lane
Indianapolis, Indiana 46256**

From: [Jamie Masterson](#)
To: [UCC Consumer Info](#)
Subject: Jamie Masterson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 18, 2023 6:41:59 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jamie Masterson
3204 Eveningsong Dr
Indianapolis, IN 46241

From: [Janet](#)
To: [UCC Consumer Info](#)
Subject: Janet Vondersaar - AES requesting a rate increase
Date: Thursday, August 17, 2023 6:26:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Please! Take the consumer into account. We are drowning out here. Homeowner's insurance, mortgage rates, property tax, utilities -- there's not much left over. It only gets worse.

We're paying for the Citizens' Big Dig through exorbitant water and sewer bills. We're paying for electric rate increases. PLEASE, we all know the CEOs and top admins make an income to be ashamed about. It's time that the utility companies fork over some dollars (or possibly decrease salaries -- but that would be such a hardship) to run their businesses.

We are living on a dying planet and the expense always gets shuffled to the little guy. Individuals are literally getting cancer and dying from the results of stress because we can't be stretched much further. Have you seen the suicide rates? Humanity is in failure to thrive mode because life is so difficult for us.

Sincerely yours, Janet Vondersaar
Sent from my iPad

From: [Jean Baldwin](#)
To: [UCC Consumer Info](#)
Subject: Jean Baldwin - AES rate increase (I vote NO)
Date: Friday, October 6, 2023 7:23:36 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To whom it may concern,

I am an AES customer, I am retiree and on a fixed income. I vote NO for the rate increase.

Blessings!
Jean Baldwin

From: [Jean Baldwin](#)
To: [UCC Consumer Info](#)
Subject: Jean Baldwin/Johnnie Lay - AES rate increase (NO)
Date: Friday, October 6, 2023 8:08:14 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To whom it may concern,

I am sending this on behalf of my father. He is an AES customer. He is going to be 92 on October 28 and works 2 jobs just to make ends. He votes NO! for the rate increase.

Blessings!

Johnnie Lay (No email)
Jean Baldwin

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Jeffrey Lovelace
Date: Wednesday, June 28, 2023 4:19:14 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Jeffrey Lovelace
Email: caweo426@gmail.com
Phone:
Address: 5846 cloverleaf dr

Indianapolis

IN

46241

Utilities: Aes

Type of Inquiry: Case Comment

Comments: They want to raise the rates again? Why so they can make an app. No thanks.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Jennifer Leeds
Date: Thursday, August 10, 2023 10:34:51 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Jennifer Leeds
Email: jleeds373@gmail.com
Phone: (317) 946-9650
Address: 8710 Legion Lane

Indianapolis
IN
46231
Utilities: AES
Type of Inquiry: Case Comment
Comments: Cause #45911

I am writing to contest the proposed rate increase by AES. This rate hike adds an unreasonable burden to those of us struggling already. Our home is total electric as no gas lines are run in our neighborhood. During the coldest winter months and hottest summer months, our bills will be astronomical. Please do not approve this rate hike. Maybe the CEO can answer why he makes multiple MILLIONS of dollars and received over a million dollar bonus? All on the backs of those of us who have no choice but to pay whatever they charge. We are at our breaking point.

From: [Jennifer Yumibe](#)
To: [UCC Consumer Info](#)
Subject: Jennifer Yumibe - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 1:05:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Thank you for your attention. I really hope you will hold AES to account.

Regards,
Jennifer Yumibe
5340 E 74th Pl
Indianapolis, IN 46250

From: [Joanne Jones](#)
To: [UCC Consumer Info](#)
Subject: Joanna Jones - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Sunday, September 24, 2023 9:17:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

Cause Number 45911

As 78 year old taxpayer who is STILL working two support myself (I am a teacher) I urge you to reject this pay hike. Until you can insure continued, uninterrupted service to your customers, and until you can justify this rate increase AGAIN, please do not raise our rates.

Joanne Jones

Regards,
Joanne Jones
2008 Mystic Bay Ct
Indianapolis, IN 46240

From: [johanna.perez](#)
To: [UCC Consumer Info](#)
Subject: Johana Perez - IURC cause no.45911
Date: Monday, October 2, 2023 12:15:25 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Help not to increase electric rate it's difficult to pay now imagine to pay an increase thanks. AEs INDIANA rates

From: [John Galada](#)
To: [UCC Consumer Info](#)
Subject: John Galada - AES CUSTOMER COMMENT TO AES RATE HIKE
Date: Thursday, September 28, 2023 6:32:52 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

The deadline for written comments is Oct. 6, which can be submitted by email at uccinfo@oucc.in.gov, online at www.in.gov/oucc/contact-us or by mail, addressed to OUCC Public Comments, 115 West Washington Street, Suite 1500 South, Indianapolis, Indiana 46204.

I have been with AES since 2021, and I have not been impressed with services provided! To give specific events of AES short-comings is beyond the scope of this email. Neither does this comment try to excuse AES blunders, so to maintain brevity, ***I oppose a rate hike and hope my voice counts!***

John J. Galada
Indianapolis, Marion County Resident

From: [John Hallett](#)
To: [UCC Consumer Info](#)
Subject: John Hallett - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 11:07:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
John Hallett
2628 Big Bear Ln
Indianapolis, IN 46217

From: johnboy=indy.net@mg.gospringboard.io on behalf of [John Schmidt](#)
To: [UCC Consumer Info](#)
Subject: John Schmidt - Our rates are already high!
Date: Saturday, September 23, 2023 4:34:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Also, my wife just died and her benefits were over 2/3 of our retired income. Even sorts SMALL fees will hurt me.

Sincerely,

John Schmidt
5649 BROADWAY ST
INDIANAPOLIS IN, 46220-3072

From: [John Traub](#)
To: [UCC Consumer Info](#)
Subject: John Traub - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, October 2, 2023 4:42:52 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

Why not take the money/rate hike out of the advertising budget? There is simply NO need to even have an advertising budget.

Stop giving away free thermostat and put that money into lowering/eliminating a rate hike.

I do not feel struggling citizens should subsidize these programs.

Cause Number 45911!

Regards,
John Traub
6546 Hedback Dr
Indianapolis, IN 46220

From: [Jose Garza](#)
To: [UCC Consumer Info](#)
Subject: Jose Garzagonzalez - DENY!!
Date: Monday, October 2, 2023 12:24:33 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I AM A DISABLE VETERAN and i am on a budget which means i live on a day by day basis. I have been paying extremely high electrical bills for a good while now, had to stop turning on heat and a/c lately so i could bring that expense down, which it has work. NOW, i am about to pay MORE if you accept -AES- Proposal... I find it absolutely unacceptable and truly preposterous. It is truly ridiculous the answer for better service given to costumers is by making more money. DENY! DENY! DENY!

May my GOD be with you, yours truly
Jose Garzagonzalez

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Joseph E McLain
Date: Monday, August 14, 2023 7:34:28 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Joseph E McLain
Email: jmclain17@gmail.com
Phone: (317) 697-1099
Address: 2607 Newaygo Drive

Indianapolis
IN
46217
Utilities: AES
Type of Inquiry: Case Comment
Comments: I am strongly opposed to the proposed AES rate increase.

[Joseph P. Townsend](#)

jptown2002@yahoo.com

8701 Shelbyville Road

Indianapolis, Indiana 46259-9644 IN07

Home: (502) 649-091

On Saturday July 29th we lost power in Indianapolis. I know that AES is asking for rate increases and that should be shut down immediately.

There is no way our state government should allow AES to increase rates when they cannot provide consistent service. The storms this weekend were not that bad at all.

This has been going on for weeks in Indianapolis. The Governor needs to step in and step up to the plate and for the first time in his public career do something

AES should have rates decreased significantly if they can't do any better than that. I lost hundreds of dollars worth of food due to AES' incompetence.

What is the Governor going to do about it?

From: [Joyce Heathcock](#)
To: [UCC Consumer Info](#)
Subject: Joyce Heathcock - AES Indiana Rates
Date: Friday, September 22, 2023 11:19:42 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

This letter is in regard to AES raising their rates. I am asking that you not allow this to happen. I am a senior citizen on a fixed income and cannot afford another rate hike. With inflation, so many people are suffering already. Please consider my request

Thank You
Joyce Heathcock

From: jamcallister52@gmail.com@mg.gospringboard.io on behalf of [Joyce McAllister](#)
To: [UCC Consumer Info](#)
Subject: Joyce McAllister - Our rates are already high!
Date: Monday, October 2, 2023 1:45:54 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I am not only a retired grandparent (age 71) but I am also raising 3 of my grandchildren (one on the autism spectrum). I worked as long as needed, age 70 to max what I would receive from social security. With todays prices it is very difficult to budget.

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joyce McAllister
7882 EAGLE VALLEY PASS
INDIANAPOLIS IN, 46214-1559

From: [Kasandra Michaelis](#)
To: [UCC Consumer Info](#)
Subject: AES Rate Increase
Date: Friday, October 6, 2023 11:38:10 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To The Indiana Office of Utility Consumer Counselor:

We oppose the electric rate increase.

Sincerely,
Kasandra Michaelis, Indianapolis resident

From: [Sunta, Anthony \(URC\)](#)
To: [UCC Consumer Info](#)
Subject: New Case 136283 CRM:0351000000228
Date: Wednesday, June 28, 2023 12:33:44 PM

Customer Type: Residential
Customer: Kate Taelman
Business Phone:
Home Phone:
Contact Phone: 574-229-3821
Service Address: 1525 North Park Avenue Apt 3
City, State, ZIP: Indianapolis , IN , 46202
Email: katherine.taelman@gmail.com

Case Description: Voicing that our household is opposed to the 13% utility bill increase being proposed by AES.

From: [Kathleen O'Connell](#)
To: [UCC Consumer Info](#)
Subject: Kathleen O'Connell - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 9:34:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

As a retiree, I also want to speak up for all of us on fixed budgets (mine under \$45K) I really cannot afford a \$23/month rate increase. And there are many thousands of other retired Indianapolis residents and families with lower incomes that cannot afford an increase like this either.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Kathleen O'Connell
5360 Singleton St
Indianapolis, IN 46227

From: kathy.b=outlook.com@mg.gospringboard.io on behalf of [Kathleen Barnard](#)
To: [UCC Consumer Info](#)
Subject: Kathy Barnard - Our rates are already high!
Date: Monday, October 2, 2023 1:45:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine. Our property taxes went up \$70 a month from last year, too, so as retirees on a fixed income, this will be a real financial issue.

This significant increase follows AES' recent struggle to provide reliable service. The last time our service went out, it was out for about 13 hours, if I remember correctly.

Please closely scrutinize this request and help protect residential customers from already too-high rates. And this practice of labeling charges as something vague and meaningless like 'customer charge' should be illegal. Add it to the rate charge so we have a truer rate that is actually being charged.

And finally, I am of the firm, believe that public utilities should not be held by private companies. Oftentimes, regulation falls short, and there is always the possibility of corruption being involved. I'm not saying that's what's happening now, but for something everybody needs, it just should not be in the hands of private companies who want to make a profit.

Kathy Barnard

Sincerely,

Kathleen Barnard
4920 N PARK AVE
Indianapolis IN, 46205-1062

From: [Keith Emery](#)
To: [UCC Consumer Info](#)
Subject: Keith Emery - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, October 2, 2023 8:55:16 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Keith Emery
1101 N Leland Ave
Indianapolis, IN 46219

From: [Kelly Bentley](#)
To: [UCC Consumer Info](#)
Subject: Kelly Bentley - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 1:46:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Ratepayers need to be prioritized over stockholders. My husband and I are on a fixed income. We are tired of our rates going up, while service goes down. In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Kelly Bentley
3419 N Pennsylvania St
Indianapolis, IN 46205

[Ms. Kelsey M. Large](mailto:kelsey.m.large@gmail.com)

kelsey.m.large@gmail.com
3956 Braddock Road
Indianapolis, Indiana 46268-1723 IN05

Govenor Holcomb,

I am reaching out to comment on Cause No. 45911 regarding AES requesting to raise utility rates. I currently reside at 3956 BraddockRd, Indianapolis, IN 46268 and own my home. I have lived here since2018 and have been a customer of AES since they purchased IPL.

I am writing to express my concern regarding this rate increase. AES noted in their email alerting customers to this cause that they were hoping to improve the customer experience. I've found that I don't need an additional way to pay for my services, and have never had a problem with the current AES website. What my fellow Indianapolis citizens and I have had problems with is keeping the electricity on. If AES hasn't managed to improve the electricity with their 2022 rate increase, why should we believe this will happen with their recent claim that a rate increase will improve the customer experience? AES has struggled to respond to the recent storms hitting Indianapolis, meaning I have little faith in their service. Recently my power was out for several hours because an animal was in the electric box. I'd like to see proof of an ability to increase my service experience, not just profits, before I support a rate increase.

Furthermore, AES acts as though \$17/month, or 13%, for the average customer is not substantial. This is a significant portion of my weekly grocery bill. Other utility rates have risen, grocery prices have risen, taxes have risen, my HOA has risen--when will this stop? If AES truly wants to enhance the customer experience they will work with our current lawmakers to fight inflation. I am disappointed in the current state and federal efforts to fight inflation, among other problems that Indiana and the country are currently facing.

The reality is that AES has made billions of dollars the last few years with record profits. The current AES CEO made over 14 million in total compensation last year. My current salary is under \$40,000 a year. Why should this increase be put on the customer when restructuring at the executive level has the potential to yield the same results? AES expects customers to pay for their executives' multimillion dollar salaries, homes, and experiences--but these same customers are counting how many lights are on at a time in their house, reducing the amount of laundry done, raising the air conditioning levels, and lowering the heat levels in our homes just to get by. Meanwhile, AES only reports investing 2.5 million into the community that provides their profits. Citizens of Indianapolis are tired of funding millionaire lifestyles on our below average salaries.

I urge the governor to encourage the utility regulation committee to think of the customers, not of the AES corporation as they consider allowing this increase. AES has shown they lack the ability to truly respond to customer needs and they don't care about customer standard of living or quality of life when it comes to utility use.

If you would like to chat about my experiences with AES further, please reach out via email or phone at 309-838-6294.

Best,
Kelsey Large, MA

From: [Kristi Stucker](#)
To: [UCC Consumer Info](#)
Subject: Kristi Stucker - AES price increase
Date: Sunday, October 1, 2023 11:29:58 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

My name is Kristi Stucker
My address is
38 S Hawthorne Ln
Indianapolis, IN 46219
My phone number is 317-601-4060
My email is Kristi.stucker89@gmail.com

This is regarding AES and their proposed monthly price increase. I am an AES customer, I am commenting on behalf of myself and my three children. This price increase would be difficult for me. I am already struggling to pay my AES bill. I am a student and it is very difficult to keep up with bills right now especially with the rising cost of living. I have had to use payment options and payment extensions multiple times for utility bills already this year to keep them on.

From: [Kyle \[Kee-Lee\] Inez Cole](#)
To: [UCC Consumer Info](#)
Subject: Kyle Inez Cole - IURC Cause No. 45911
Date: Monday, October 2, 2023 2:05:13 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good afternoon,

I am unable to attend tonight's meeting. However, as an AES consumer, please know that I am staunchly AGAINST their rate increase request.

For several months this winter, my electricity bill averages \$400. This was amid outages AND -40°F wind chills.

It would be more consumer-friendly for AES to restructure internally, and begin at the top. We cannot afford to line the pockets of the chief executive officers while infrastructure suffers because of their 'bonuses'.

Thank you for allowing me to comment.

Mrs. Kyle (pron. Kee-Lee) Inez Cole
kyleinezcole@gmail.com

From: [Larry Nichols](#)
To: [UCC Consumer Info](#)
Subject: Larry - Rate increase
Date: Friday, October 6, 2023 9:16:08 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To whom it may concern:As an 86yr old retiree I totally disagree with AES rate increase.Why should they deserve a 13.9% increase when people who are retired will get 3% in 2024?? They ply the same games that Duke Energy always plays.They ask for a phony inflated rate hoping to get more than needed.Time for the board to think about the consumers. Excuse the poor punctuations.

Get [Outlook for iOS](#)

From: [Larry Calloway](#)
To: [UCC Consumer Info](#)
Subject: Larry Calloway - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 5:56:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

This after they have put forward their smart meter opt-out plan with an arbitrary deadline communicated to us via an attachment to one monthly bill (without any subject heading) because apparently in the middle of a Plandemic, we are supposed to know everything that AES is up to at the IRC. Because of their bogus notification methods, I had to pay some sort of penalty fee in addition to a \$20 monthly fee to opt-out of the smart meter program. If I had been provided proper notification, I would have obviously opted out using the self-read, no-cost opt-out option that expired in 2021. Now they want to steal even more money from us. So, the question is whether anyone is going to stand up to this continued assault on working class people that it meant to permanently enslave them.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Larry Calloway
1816 N Graham Ave
Indianapolis, IN 46218

From: [Laura Quast](#)
To: [UCC Consumer Info](#)
Subject: Laura Quast - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 25, 2023 6:17:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

In addition to the cost of monthly bills, AES has caused me to have to spend hundreds of dollars more due to frequent outages over the last 3 years of living here. I can personally estimate a total of over 168 hours (7 full days) without power, the longest being in July 2023 at which time we were without power for over 72 hours in 90+ degree weather. We had to replace all the contents of our fridge, freezer, and repair damaged wood floors from the freezer leaking, in addition to paying to stay in a hotel with our dogs. Their robust profits are clearly not being spent to improve or maintain infrastructure, nor are they being used to compensate average citizens for the costs incurred by their negligence. AES asking for a rate increase is a slap in the face for all of us citizens already at the mercy of their poorly maintained equipment.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Laura Quast
930 Ellenberger Pkwy W Dr
Indianapolis, IN 46219

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Laura Swarens
Date: Wednesday, August 16, 2023 4:51:56 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Laura Swarens
Email: lswarens1557@gmail.com
Phone:
Address: 6337 Rathmann Drive
APT F
Indianapolis
IN
46224

Utilities: Electricity

Type of Inquiry: Case Comment

Comments: I'm writing on behalf of myself as a customer of AES regarding the upcoming case wherein there's debate over whether to raise utility costs. Case 45911. I am writing to say that despite working a full-time job I am struggling due to inflation and simply cannot afford a utility cost increase, and know others who feel the same. I ask that you refrain from raising the energy utility costs.

From: [Lauren Malhoit](#)
To: [UCC Consumer Info](#)
Subject: Lauren Malhoit - AES Indians Rates
Date: Thursday, September 21, 2023 6:21:47 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello,

I've already enrolled in the Ecobee energy efficiency program. I see no reason why I, and others who have done this, should also be subjected to rate hikes. Continue to encourage good energy hygiene instead.

Thanks,
Lauren Malhoit

From: [Laurie Sirene](#)
To: [UCC Consumer Info](#)
Subject: Laurie Sirene - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, October 3, 2023 7:01:49 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Laurie Sirene
2244 Rome Dr
Indianapolis, IN 46228

From: lkw=graphicroom.com@mg.gospringboard.io on behalf of [Leane Wells](#)
To: [UCC Consumer Info](#)
Subject: Leane Wells - Rates are already TOO high!
Date: Monday, October 2, 2023 11:35:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers! It's unreal how our retirement funds are being eaten up by *basic* living expenses.

What is the detailed value of these proposed increases? This ****significant**** increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

When will the corporate greed end? What executive wants a damn raise this time? We should never have privatized utilities—or any of our publicly shared services. In every privatization, costs increase as the service deteriorates. Your job is to protect the public.

Sincerely,

Leane Wells
9126 E 18TH ST
Indianapolis IN, 46229-2029

From: [Gi Wilson](#)
To: [UCC Consumer Info](#)
Subject: Legita Wilson - AES requested rate hike
Date: Monday, October 2, 2023 1:31:39 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

In my opinion, customers should not bear the burden of any business's cost of doing business. We should pay only for the products we request and use. Electricity is already too costly. For example, I replaced all bulbs with LEDs several years ago and my cost decreased. It has now regained that decrease yet my consumption has not changed. I strongly oppose granting a rate increase.

Sincerely,
Legita Wilson
Indianapolis, IN 46219

From: [Lisa Johnson](#)
To: [UCC Consumer Info](#)
Subject: Lisa Johnson - No AES price hike
Date: Friday, August 11, 2023 8:40:45 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

The Indiana Utility Regulatory Commission's responsibility is to the citizens of Indiana, to ensure fair pricing, to protect them from unreasonable and unnecessary price hikes.

AES is making record dividend payments, but continue to want more.

Consumers should be rewarded for using less energy with lower rates, not penalized.

Reject the proposed rate hike. reject the increase in fixed charges, which is unreasonable and unnecessary.

Regards,
Lisa Johnson
614 N Bosart Ave
Indianapolis, IN 46201

From: [Lorraine Ball](#)
To: [UCC Consumer Info](#)
Subject: Lorraine Ball - I oppose the AES rate hike request
Date: Monday, August 21, 2023 8:20:36 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I own a property in Indianapolis and oppose the rate hike for AeS--
Regards,
Lorraine Ball
[Host More than a Few Words Podcast](#)

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Lynn Jasan
Date: Friday, August 25, 2023 7:19:56 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Lynn Jasan
Email: danishduster58@gmail.com
Phone: (317) 989-9436
Address: 6717 Finchley Rd.

Indpls.

IN

46250

Utilities: AES

Type of Inquiry: Case Comment

Comments: When we had that bad storm a couple of weeks ago I didn't loose power during the storm, however, the next day which was very sunny I lost power. It was out for THREE DAYS. The third day I saw the AES trucks go down the street and my power returned 5 minutes later!! It took three days to do a five minute job! Since AES has taken over I often have power blips that just require resetting the microwave. I am totally against the rate increase they are asking for, especially 18%. I am on a fixed income and have always been very conservative. My AC is set at 77 degrees! Why can't utility companies pay for their own repairs, I have to pay for mine.

From: [Maaliyah Dixon](#)
To: [UCC Consumer Info](#)
Subject: Maaliyah Dixon - Stand up for residential customers in Cause Number 45911
Date: Tuesday, October 3, 2023 11:38:10 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

My bill in the winter time already jumps over 100% (from \$~100 to \$350+ in the colder months) just to keep my house at 66/68 degrees and not have my animals and I shivering in our own home. The prices are already ridiculous and should not be allowed to increase further.

Respectfully,
Maaliyah Dixon
809 N Bancroft St
Indianapolis, IN 46201

From: [Marcella Taylor](#)
To: [UCC Consumer Info](#)
Subject: Marcella Taylor - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 11:52:13 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

NO. The ordinary citizen in this state cannot bear this kind of increase in their electric bill. The gap between the haves and the have-nots is growing. STOP. How can people continue to pay high rates when good-paying jobs are nowhere to be seen. America, and Indiana, is in a critical period of irrational economic practices. And it HAS TO STOP. Decision-makers MUST look at the broad impact their actions have on the common citizen. DO NOT APPROVE THIS RATE INCREASE REQUEST.

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Marcella Taylor
3423 N Lesley Ave
Indianapolis, IN 46218

From: [margaret.pena](#)
To: [UCC Consumer Info](#)
Subject: Margaret Pena - (no subject)
Date: Tuesday, July 25, 2023 10:08:07 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Aes

I'm just going to say that between the high cost of utilities and taxes it makes it very hard to hang onto our home. I'm a senior on a fixed income and just can't afford to keep throwing away food from freezer after multiple days without power. It gets to the point where you are afraid to put any more food in the freezer because you're just waiting for the next storm to bring about another power outage. Now you have us looking into solar panels to hook onto a generator -Home equity loan But I can't do winter without power.

Margaret Pena
2912 E 62nd St, Indianapolis, IN 46220

li

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Margaret Pena
Date: Tuesday, July 25, 2023 10:36:17 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Margaret Pena
Email: mapena2912@gmail.com
Phone: (317) 517-0228
Address: 2912 East 62nd Street

Indianapolis

IN

46220

Utilities: AES

Type of Inquiry: Case Comment

Comments: Power outage (45917) that went on for over 5 days. We are not in a third world country and we sure pay enough already to keep power on

From: [Mark Lisota](#)
To: [UCC Consumer Info](#)
Subject: Mark - IURC Cause No 45911 - AES Indiana Rates
Date: Thursday, September 21, 2023 10:32:31 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello. I am writing to voice my vote for NO rate increase from AES.

Regards,
Mark

From: [Mark Isenberg](#)
To: [UCC Consumer Info](#)
Subject: Mark Isenberg - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 10:18:44 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

Additionally, they refuse to address the numerous outages. I have been a resident for years and the frequency has increased and the time to resolve has increased.

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Mark Isenberg
3803 Nesbitt Rd
Indianapolis, IN 46220

From: mat766@aol.com
To: [UCC Consumer Info](#)
Subject: Mark Toby - AES Rate increase
Date: Monday, October 2, 2023 10:14:14 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

AES rate increase is excessive. All of these increases across all sectors is crippling us average citizens. I would accept a small increase of a few dollars, but \$17 or more per month is outrageous.

I am a customer of AES

Mark Toby
E 12TH Street
Indianapolis

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Marquita Berry
Date: Wednesday, September 27, 2023 7:28:41 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Rev.
Name: Marquita Berry
Email: m.berryiu@gmail.com
Phone: (317) 693-4805
Address: 2709 Astro Drive

Indianapolis
IN
46229
Utilities: AES ELECTRIC
Type of Inquiry: Case Comment
Comments: Say no to the AES rate hike for AES Indiana Rates.

From: mebeyer7@yahoo.com@mg.gospringboard.io on behalf of [Mary Beyer](#)
To: [UCC Consumer Info](#)
Subject: Mary Beyer - Our rates are already high!
Date: Tuesday, September 26, 2023 9:16:41 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

My wages did not increase to the amount that AES wants to increase per month! That doesn't count the higher prices for groceries, gas, Citizens, clothing, and everything else. Why would they need to increase their monthly charges 21% for me alone? What are they going to do with that extra money? Please don't tell me that they are going to update their systems. The company I work for takes repairs and upgrades from their profits. The CEO makes 14 million a year plus. Justify why the CEO cannot live on 1 million a year???

Sincerely,
Mary Beyer
2626 Napoleon St
Indianapolis

Sincerely,

Mary Beyer
2626 NAPOLEON ST
Indianapolis IN, 46203-5148

From: [Clare Koschnick](#)
To: [UCC Consumer Info](#)
Subject: Mary Clare Koschnick - Power outage
Date: Friday, July 28, 2023 5:28:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Hello, my name is Mary Clare Koschnick. My address is 40 W 56th St, Indianapolis IN 46208. AES is my provider . Acct #1336833 I had no power for almost 5 days .. ALSO ... (Had a LIVE wire on the ground the entire time !) Started 6/30/23 til 7/4/23!

I actually physically spoke with a worker from Meade outside my home , and he informed me that an AES worker that was out previous to them did not tag the lines or leave things correctly, so their company could not touch it unless they got an OK !!!! that is the political BS that they were waiting on ! so our entire neighborhood waited because of a ES is in competency ! RIDICULOUS! Not to mention the raising their rates we need something done !

--

Sent from Gmail Mobile

From: [Mary Fuqua](#)
To: [UCC Consumer Info](#)
Subject: Mary F - AES Indiana Electric Rate Case
Date: Tuesday, October 3, 2023 9:23:09 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good evening,

I am a concerned AES customer that is on fixed income and I want it noted that I do not want an increase on my bill.

Sent from [Mail](#) for Windows

From: [Mary Montelongo](#)
To: [UCC Consumer Info](#)
Subject: Mary Montelongo - Utility Rate Hike
Date: Monday, October 2, 2023 9:01:39 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

No rate increase should be approved for AES. What with soaring housing costs, the exorbitant prices at the supermarket and most with no increase in income, this rate hike will be unaffordable for many. So once again consumers will have to face yet another dilemma; pay my electric bill or buy groceries.

Sent from my iPhone

From: jannahs4me@gmail.com@mg.gospringboard.io on behalf of [Mary Sullivan](#)
To: [UCC Consumer Info](#)
Subject: Mary Sullivan - Our rates are already high!
Date: Monday, September 25, 2023 11:36:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Do you have hearts or is there a dollar sign and a bottom line where the heart should be?

Sincerely,

Mary Sullivan
1350 N. Meridian St.
Indianapolis IN, 46202-2347

From: [Matthew McGarry](#)
To: [UCC Consumer Info](#)
Subject: Matthew McGarry - AES rate increase public comment
Date: Friday, July 7, 2023 10:51:26 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Sirs:

I am writing in regards to proposed AES rate increase. As a long time customer of IPL now AES I am unable to recall any rate decreases unless it was to discontinue a temporary rate hike.

Will a point ever be reached where customers would receive a rate decrease? In the last census Indiana's population grew by 7.4%. It seems revenue for AES has also increased. Outside appearances would lead one to believe they are making profits while making the citizens pay for improvements.

I ask that a rate increase not be approved.

Thank you,

Matthew McGarry
814 N BAUMAN ST
Indianapolis, IN 46214
317-650-7431

[Sent from Yahoo Mail on Android](#)

From: [Megan Copeland](#)
To: [UCC Consumer Info](#)
Subject: Megan Copeland - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 15, 2023 7:09:42 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Megan Copeland
8622 Central Ave
Indianapolis, IN 46240

From: mrobl0805@gmail.com@mg.gospringboard.io on behalf of [Melanie Robles](#)
To: [UCC Consumer Info](#)
Subject: Melanie Robles - Our rates are already high!
Date: Monday, October 2, 2023 1:47:59 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. I've only lived in this area 2 years and have already faced 2 increases in rate. If the pace continues, I will struggle to keep the lights on. I would like to know how the increased rates would even benefit us. This significant increase follows AES' recent struggle to provide reliable service. My power went out in the summer storm and I don't want another increase if I can't rely on my power to stay on.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Melanie Robles
6947 W 10TH ST
INDIANAPOLIS IN, 46214-3559

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Melissa VanHouten
Date: Tuesday, August 8, 2023 3:36:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Melissa VanHouten
Email: mrvh0530@aol.com
Phone:
Address: 6415 Saint Jean Drive

Indianapolis
IN
46217
Utilities: AES
Type of Inquiry: Case Comment
Comments: Cause No. 45911

I oppose this rate increase, as I do not believe it is justified, and it would impose an incredible financial burden on AES customers in Indianapolis.

Since IPL became AES, I have experienced a number of issues with our service, the likes of which I have not seen in the previous 20+ years I have lived at this address. I have had frequent brief outages and, as a result of the recent storm, was left without power for more than 48 hours. That is simply unacceptable! In addition, I have noticed that tree-trimming is not being performed as it previously had been (when AES was still IPL), and this is causing numerous downed lines in my area. In short, AES has not proven itself capable of handling a crisis or even maintaining its lines, and I do not see how throwing more money, without additional requirements, will solve this issue. These are taxpayer funds, and you have a responsibility to ensure our money is directed at solving problems. AES has not proven itself to be capable or responsible.

From: [Merry Juerling](#)
To: [UCC Consumer Info](#)
Subject: Merry Juerling - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 16, 2023 9:43:17 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Please tell AES's board they must drastically reduce their FAT CAT executive compensation plan before any more rate hikes are even considered. Just one of the multiple compensations in their executive compensation plan accounted for a \$269K incentive for one executive in 2022. In the first quarter of 2023, a discretionary bonus was given to 4 executives. If executives of AES can get FAT CAT salaries, incentives, bonus AND discretionary bonuses in addition to having a huge profit, they do not need to increase rates for their customers. The public consumers must see a return on their investments in AES from previously given rate hikes and AES not fattening up the wallets and bank accounts of their executives.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Merry Juerling
4228 Boulevard Pl
Indianapolis, IN 46208

From: [Michael Schuck](#)
To: [UCC Consumer Info](#)
Subject: Michael Schuck - AES Indiana Rates
Date: Monday, September 18, 2023 2:59:10 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

To whom it may concern,

Good evening to you. For my own peace of mind and privacy reasons, I've opted to skip your public hearing.

When is enough, enough with you people? You folks in the utilities and government need to budget your funds better just like the rest of WE THE PEOPLE have to do at this point in time. Who's getting their cut as part of the rate hike to fund their new mansion or other wasteful endeavor? To be brief and close this; Ukraine, the I-65 & 70 renovation at the split downtown, and now another rate hike request from AES. You can fool some of the sheep whose eyes are still closed to THE TRUTH. There are some of us, however, whom still think that our Constitution guarantees a "government of the people, by the people, and for the people." Stop the waste NOW; or some of us may be dumping tea into the harbor again.

**In His Service,
Michael Schuck
maizeandbluebaby@gmail.com
(317) 395-6503**

From: [Michelle Mann](#)
To: [UCC Consumer Info](#)
Subject: Michelle Mann - Stand up for residential customers in Cause Number 45911
Date: Sunday, October 8, 2023 7:56:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Dear IURC,

Thank you for taking the time to hear from residence regarding the AES rate increase proposal. Thank you for your respected discernment to judge, approve, deny, or modify the rate increase request as you weigh all sides to understand its impacts.

- We don't have alternatives. It seems unfair to put a sudden heavy burden on consumers to avoid the risks of doing business to allow shareholders to benefit. AES is a large company that serves millions and millions in over a dozen countries. This is an ugly trend of privatizing gains and socialize losses.
- It's use it or loss it. AES is a Natural Monopoly, I can not shop for other options to find service for this basic utility I can afford.
- I don't feel I have control over my energy use. I've applied most of the suggestions and no matter how much I use my bill seems to always be same.
- I have special dietary needs, I may have to cut out meals or modify medications to afford the increase, \$17-\$25 is two days of food for my specified diet and I do not qualify for any assistance programs.
- I'm concerned I will be more reliant on others for help.
- we lack trust in the transparency of spending and authenticity of many of AES's claims of why an increase is needs. They recieved over a billion dollars in 2020 towards infrastructure spending, where is the transparency?
- I feel helpless.
- This is the highest rate increase the nation. And, it comes without any low income rates. At a time when all of us are scrambling to pay for unforeseen costs. Nearly 14% of Indy residence received a discontent notice each month. This doesn't include the cost of disconnect and reconnect fees.
- Nearly 65,000 of our Indianapolis residents are already choosing inhumane choices like giving up food, medication, or making illegal choices like selling food assistance or putting their Childers' names on the utility to reconnect to services. This is real and desperate measure some parents choose for access to basic utility, potentially damaging the whole families credit, especially their children's future credit for a basic need.
- My church has more requests each week for assistance. If the need grows much higher, we will have to turn folks away.
- _ I feel this will increase the overall cost to taxpayers, and dependence on organizations and volunteers how help serve the needy.
- I'm not aware of any incentives, or programs for low income residence provided by AES.
- Residence will pay one of the highest fixed cost in the nations, \$17-\$25 per month just for membership. This cost is too high for everyone!!

Remember we are all in this together, if its not good for your neighbor it's probably not good for you either. Ignoring the needs of those on fixed incomes is ignoring the needs of all of its

customers.

Respectfully,
Michelle Mann
1858 W Wyoming St
Indianapolis, IN 46221

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Miles Millott
Date: Wednesday, June 28, 2023 5:00:28 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Miles Millott
Email: milesmillott@gmail.com
Phone:
Address: 10412 Pronghorn Ln

Indianapolis
IN
46239

Utilities: AES

Type of Inquiry: General Inquiry

Comments: AES wants to raise utility rates. Please do not allow this to go through. They should seek to get more government funding. Not residential.

From: [Molly Marcum](#)
To: [UCC Consumer Info](#)
Subject: Molly Marcum - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, October 2, 2023 8:04:46 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Molly Marcum
3226 Oceanline E Dr
Indianapolis, IN 46214

From: [Monica Ball](#)
To: [UCC Consumer Info](#)
Subject: Monica Ball - AES Rate Increase
Date: Friday, October 6, 2023 7:57:50 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good morning,

I am writing you all to let you know that I totally disagree with AES increasing their rates. I am a single mother that already struggle to pay my AES bill and can't afford another rate increase. While AES rates are increasing, my monthly pay does not increase, nor do I get a cost of living increase that would offset the AES rate increase. I plead with you, not to increase the AES rates, they are unaffordable as they are now.

Thanks,
Monica Ball
Sent from my iPhone

From: momonunn@gmail.com@mg.gospringboard.io on behalf of [Monique Conger](#)
To: [UCC Consumer Info](#)
Subject: Monique Conger - Our rates are already high!
Date: Monday, October 2, 2023 1:52:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

PS. My house was affected with power outage from June 30 for five days no power!!!
Totally unacceptable.

Sincerely,

Monique Conger
2849 CANTERBURY LN
INDIANAPOLIS IN, 46220-2242

From: [Becky Wright](#)
To: [UCC Consumer Info](#)
Subject: MW - AES Indiana Rates
Date: Thursday, September 21, 2023 12:03:07 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am AGAINST the increase. Last year was one of the warmest winters on record for Indiana-our AES bills were the highest they have ever been-no one understood why or how with it being one of the warmest on record -it looked like they increased it already based upon what we paid last winter and our house is warmed by a gas furnace -so again AGAINST rate increase

M.W.

Sent from my iPhone

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Nakisha Morris
Date: Monday, July 17, 2023 9:06:27 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mrs.
Name: Nakisha Morris
Email: encouragechildcare@gmail.com
Phone: (317) 358-6394
Address: 921 w 27th street

Indianapolis

IN

46208

Utilities: AES

Type of Inquiry: Case Comment

Comments: What's needs to be filed to fight against the increase rate that's taking place. This is ridiculous, everyone isn't rich nor meant to be. The things they want to increase the rate for seems personal and should come from their pockets not ours. I have plenty of ppl behind me I just need to know how to go about this.

From: [Sunta, Anthony \(URC\)](#)
To: [UCC Consumer Info](#)
Subject: New Inquiry 136290 CRM:0351000000235
Date: Wednesday, June 28, 2023 4:10:40 PM

Customer Type: Residential
Customer: Nick Von Ogden
Business Phone:
Home Phone: 317-800-5218
Contact Phone: 317-800-5218
Service Address: 8954 Birkdale Circle
City, State, ZIP: Indianapolis , IN , 46234
Email: nickvonogden@gmail.com

Case Description: AES is planning to hike rates by 13%. They have cited operational costs as the reason, yet not a single ounce of proof was provided to justify these raising costs. Companies are often using things like inflation (which impact us, consumers) for reasonings behind scaling up their pricing, when it's usually not in line at all, and is more in line with a cash grab.

What's even more disturbing is the fact that AES emailed claiming this was an 'enhancement'. When the power goes out, we don't get credits back. We pay a ton of money to live, and if we are lucky, most folks around here are median level income houses. This is just a really tone deaf response and appears to be a cash grab opportunity for AES leadership.

Imagine if there was actual effort to build sustainable solutions in Indiana around solar to lesson the load on the grid, and funding, rebates, and programs people could use to get more of our housing to be powered by solar, instead of just blindly wanting more money.

Companies, particularly larger ones where the cabinet and leaders are making a lot of money, are just getting more greedy and we as the lowly workforce continue to struggle more and more.

AES specifically sites the following:

Inflationary impacts on operations and maintenance expenses

Investments in reliability and resiliency improvements

Enhancements to our customer systems and programs including Google Pay, Apple Pay, and American Express payments

- 1) show proof.
- 2) show proof

3) enhancing your system shouldn't come at the cost of your customers in most cases, especially those which actually make your payment systems MORE efficient. it's great to have Google and Apple pay, but don't charge your customers for it, that's not fair to them. Instead, automate and try to find ways to cut operating costs, and again, build programs to help people adapt solar power instead.

From: [Nina Evans](#)
To: [UCC Consumer Info](#)
Subject: Nina Evans - NO to Cause Number 45911- an excessive increase
Date: Wednesday, August 9, 2023 11:56:10 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

AES's requested price increase is scary in many ways. I am among their many customers on a fixed income and, while I think I will manage to pay that extra few hundred dollars a year (though it will be a stretch), many others won't be so fortunate. Also, it's appalling for me to realize that, as one of those who work hard to reduce my electricity usage (one guess as to how many lights are on inside my house at this moment- yes, the answer is 1), I pay more per kilowatt than those who use more with block rating. Not to mention that I feel certain that AES is among those who continue to fight the switch to more energy and environmentally friendly energy sources over using coal. I would be happy to pay more to facilitate more solar and wind power.

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increase fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Nina Evans
5906 Lowell Ave
Indianapolis, IN 46219

From: [Patrick Perry](#)
To: [UCC Consumer Info](#)
Subject: Patrick Perry - AES Rate Hike -- Opposed
Date: Tuesday, October 3, 2023 8:20:40 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I strongly shocked by and strongly opposed to the proposed rate hike proposed by AES. Last month, our bill was around \$235. What would it be in 2024? As seniors, we are on fixed income and now a 13% increase?

The rates keep rising, as do AES profits. According to *Kiplinger* (2/3/23), AES has “has increased its dividend for 10 consecutive years, from just 4 cents per share in 2012 to a projected 66 cents per share in 2023. And on top of that payout, shares have risen about 20% in the last 12 months.”

When is enough, enough?

Enough.

Patrick Perry

Customer

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Patrick Quarterman
Date: Monday, October 2, 2023 11:12:22 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Patrick Quarterman
Email: patrickkq1@outlook.com
Phone: (480) 205-5122
Address: 9133 Grinnell St

INDIANAPOLIS

IN

46268

Utilities: AES

Type of Inquiry: General Inquiry

Comments: I would like it noted my wife and I are against the rate hike requested by AES. This is such a hardship on so many people when things are already out of control.

Thank You

Patrick & Nancy Quarterman

OUCS Contact Form

10/2/2023 11:12:10 AM

OUCS Contact Form

*Indicates Required Field

Title: Mr.

Full Name: Patrick Quarterman

Email: patrickkq1@outlook.com

Telephone (Best number to reach you between 8:00 am and 4:00 pm, Eastern Time, Monday through Friday):: (480) 205-5122

Address

Address Line 1: 9133 Grinnell St

Address Line 2:

City: INDIANAPOLIS

State: Indiana

Zip: 46268

Utility you are contacting us about:: AES

Type of Inquiry:: General Inquiry

Your Comments:: I would like it noted my wife and I are against the rate hike requested by AES. This is such a hardship on so many people when things are already out of control. Thank You
Patrick & Nancy Quarterman

From: [Patty Bragger-Wilkinson](#)
To: [UCC Consumer Info](#)
Subject: Patty Bragger-Wilkinson - Please reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 11:44:11 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

I am appalled that the ask for a rate hike is even being considered. Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Patty Bragger-Wilkinson
7623 Blain Way
Indianapolis, IN 46254

From: thistle537@gmail.com@mg.gospringboard.io on behalf of [Paul Dovey](#)
To: [UCC Consumer Info](#)
Subject: Paul Dovey - Our rates are already high!
Date: Monday, October 2, 2023 1:51:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

I also view this request as a backdoor way of attempting to recover costs involved with massive equipment failure that was caused by human error, a problem the company should absorb NOT consumers!

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paul Dovey
7601 E 80th Street
Indianapolis IN, 46256-1645

From: [Paul Vanek](#)
To: [UCC Consumer Info](#)
Subject: Paul Vanek - AES Rate Increase
Date: Monday, July 3, 2023 7:29:07 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

My name is Paul Vanek, a customer of AES, and I vehemently oppose the IURC granting a rate increase for AES Indiana. I've lived in Perry Township/Indpls for over 2 decades and have had constant power outages, including several outages extending in excess of 3 and 4 days. This is unacceptable for a major city and a large utility company.

AES, formerly IPL won't accept help from non-union workers to supplement restoration efforts, thereby putting the companies needs above the needs of the people they serve. Please do NOT grant the rate increase for a company that is poorly managed, skirts their responsibility at maintaining the incredibly fragile grid, and refuses to trim trees in easements to protect the infrastructure. Tell them to cut costs by hiring non-union and reducing CEO/management pay.

Sincerely,
Paul Vanek

[Sent from AT&T Yahoo Mail on Android](#)

From: mainlyus@gmail.com@mg.gospringboard.io on behalf of [Paula Cox](#)
To: [UCC Consumer Info](#)
Subject: Paula Cox - Our rates are already high!
Date: Friday, September 22, 2023 5:10:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

The escalation of your rates is killing us as seniors and leaving us helpless. Please no more great hikes for a few years!

Sincerely,

Paula Cox
6814 BLUFFGROVE DR
INDIANAPOLIS IN, 46278-1869

From: [Paulette Briggs](#)
To: [UCC Consumer Info](#)
Subject: Paulette N. Briggs - Re:IURC Cause No. 45911- AES Indiana Rates
Date: Wednesday, September 27, 2023 11:37:22 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Public Rate Case Hearing,

I did not find the reason the \$17-23.00 increase for AES was being argued. Will you please send me details of the reasons why this would be a good idea? I did not approve of the increase because of the market price with tax in addition after the economy change after Covid-19. I am a firm believer that we need to find a way to invest in our known neighbors so that we can be a voting group by each other. The hiking prices of food and everything else is hurting everyone financially.

Sincerely,

Paulette Nicole Briggs

From: [Rachel Wuthrich](#)
To: [UCC Consumer Info](#)
Subject: Rachel Wuthrich - No Can Do!! AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, October 2, 2023 7:50:43 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

My husband and I are both hourly workers with one kid and we are stretched to the max. Do NOT ask us consumers to pay more. We will revolt.

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Rachel Wuthrich
5151 Sunny Meade Ln
Indianapolis, IN 46208

From: Ranajohnson101@gmail.com@mg.gospringboard.io on behalf of [Rana Johnson](#)
To: [UCC Consumer Info](#)
Subject: Rana Johnson - Our rates are already high!
Date: Saturday, September 23, 2023 12:51:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

To whom it may concern, I would say that this will never stop if you agree to raise the rate. What will happen to the elderly lady that can barely pay for medicine? What will happen when People miss work from COVID? This will impact my daughter tremendously. As a single.mother who struggles to pay for Daycare and the cost.of Apartments rising, she will not make.it. As hard as she tries working 2.jobs, it will still not be enough. We are talking about a \$42 increase. This will also make me chose between food and paying my bill Who will feed me? Who will help me when I can't pay other bills due to the increase. Customer Service is horrible. Power is never restored right away. Street lights are out in neighborhoods that need to be on for safety. Why should I have to pay more for more bad service?

Sincerely,

Rana Johnson
718 Edgemont Ave
Indianapolis IN, 46208-5525

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Re:Nita O'Bannon
Date: Friday, October 6, 2023 2:36:51 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title:
Name: Re'Nita O'Bannon
Email: rob3303@yahoo.com
Phone: (317) 370-7272
Address: 4722 Rydal Court

Indianapolis

IN

46254

Utilities: AES

Type of Inquiry: General Inquiry

Comments: I was unable to attend the meeting on Monday but want my voice to be heard. I am DEFINITELY against yet another rate increase. We have had enough increases. I am retired and on a fixed income that is not rising at the rate of your increases and I am not alone. NO TO THE INCREASE!!!!!!!!!!

From: [Rhonda Bennett](#)
To: [UCC Consumer Info](#)
Subject: Rhonda Bennett - Cause#45911/AES
Date: Wednesday, June 28, 2023 11:10:48 AM
Importance: High

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I would like to voice my opposition to AES' request for a 13 percent rate increase. As a person on a fixed income, this increase is beyond burdensome. AES was granted a 12 percent increase last fall and now another one. I suggest an audit of AES. I strongly encourage the commission to reject this request.

Sincerely,

Rhonda Bennett

Marion County

From: [rhymer_keath](#)
To: [UCC Consumer Info](#)
Subject: Rhymer Keath - comment AES Cause No. 45911
Date: Monday, July 3, 2023 11:10:26 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

comment is on my behalf

There is no need for any rate increase as costs have been going down hill now with no relief to consumers

It should not be approved even at a lower rate

Respectfully

Keath a Rhymer

keathrhymer@yahoo.com

3176196444

[Rick D. Jackson](#)

rickjackson1@msn.com
8436 Brittany Court S
Indianapolis, Indiana 46236-9270 IN05

The energy utility AES has notified its customers, myself included, of their submission to the Indiana regulatory commission for a rate increase of @ \$17/mo average per residential customer. I am writing to express my vote to not approve their request.

AES stock is currently trading in the upper range of highs since 2008, and near year over year average share price increases in the +20-25% range as well.

Their dividend yield to shareholders is presently a healthy 3.22% annual yield.

I implore the commission to deny their request at a time of dire distress to consumers in this state and across the country. Instead AES needs to tighten their belt in these times, look at cost cutting in their operations and supply chain, and the shareholders should just have to take a back seat and weather out this economy along with the rest of us.

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: ritch a shepherd
Date: Thursday, August 10, 2023 11:24:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: ritch a shepherd
Email: ritchandrew@yahoo.com
Phone: (317) 439-4501
Address: 5527 francis ct

indianapolis

IN

46221

Utilities: AES

Type of Inquiry: Case Comment

Comments: I am currently have no power issues for the second time this week and AES is aware of it, but has failed to send out a rep for over 3hrs now. Our neighborhood has powerlines underground, so there are no trees to blame on why our power keeps going out. The outage map provided by AES doesn't show a power outage in our area, buy there are over 100 showing around Inpls? why are there outages all of the time when there's no weather event to blame? Do I need to file a complaint for our on going issues, or does your group receive reports from AES showing customers reporting outages?

From: robdiegel@gmail.com@mg.gospringboard.io on behalf of [Robert Diegel](#)
To: [UCC Consumer Info](#)
Subject: Robert Diegel - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:59 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

STOP AES NOW! Say no to Cause No. 45911.

The poorest people will be hit the worst in Indiana. Instead, increase electricity costs on the biggest users of electricity like large businesses that are getting energy too cheap.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Robert Diegel
1329 N LaSalle St
Indianapolis IN, 46201-1415

From: irok2achieve@gmail.com@mg.gospringboard.io on behalf of [Robert MEEK](#)
To: [UCC Consumer Info](#)
Subject: Robert meek - Our rates are already high!
Date: Friday, September 22, 2023 5:38:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service. It's not realistic to allow such a proposed increase force fixed income households, barely making ends meet today, burdening us to make hard decisions between paying unrealistic utility bills and foregoing food and needed prescription medicines. It's not fair!!!

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Robert MEEK
10539 COURAGEOUS DR
Indianapolis IN, 46236-8928

From: [Rivera, Olivia](#)
To: [UCC Consumer Info](#)
Subject: FW: Rate hike Aes
Date: Thursday, July 6, 2023 9:22:51 AM

From: robert5407 <robert5407@toast.net>
Sent: Wednesday, June 28, 2023 10:13 PM
To: URC General Counsel (URC) <URCGeneralCounsel@urc.IN.gov>
Subject: Rate hike Aes

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

I knew when a small decrease was a sucker job to raise rates. This company is out of control and does not provide the best service. It has become very hard to pay these bills now let alone increases. You don't have very good rating because you rubber stamp increases. So start a new and deni rate proposal and stand with citizens in this country.

Robert Sparks

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Electric Rates - Cause Number 45911

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Robin Spaulding

PHONE NUMBER OR EMAIL webbnetwork@gmail.com

CITY & ZIP CODE Indianapolis IN 46239

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Robin Spaulding DATE 10/2/23

If you are providing written comments, you can include them on this form or attach a separate document.

I'm a single mom, not by choice, my husband passed away 2 years ago. The rates keep going up. With 4 kids its not easy keeping up with all the bills. I can't afford another price increase.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Robin J Meyer
Date: Friday, October 6, 2023 6:57:05 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Robin J Meyer
Email: dandydoggies@aol.com
Phone: (317) 697-9575
Address: 7615 GRANDVIEW DR

Indianapolis

IN

46260

Utilities: AES

Type of Inquiry: Case Comment

Comments: I am highly concerned regarding the proposed AES rate hike. The amount per month would be a hardship for those struggling to pay utility bills such as impoverished low income citizens and seniors on fixed incomes. AES has not revealed detailed plans how this increase is to be used. The extra amount per month may seem a small amount to AES but to the impoverished and fixed income citizens it will be a hurdle making it difficult to meet the monthly bill payment.

From: dandydoggies@aol.com
To: [UCC Consumer Info](#)
Subject: Robin Meyer - proposed AES rate hike
Date: Friday, October 6, 2023 7:09:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am opposed to the proposed AES rate hike. This extra amount will put undue burden on low income citizens and seniors on a fixed income. Many struggle to pay the current monthly bill and are vigilantly striving to keep their electricity usage down. This added hardship of a rate increase is not needed by these groups. AES has **not** given **explicit** details on how this "needed" money will be used just general improvement to make efficiency better. Please deny this increase.

Robin Meyer
7615 Grandview Dr
Indianapolis, IN 46260

From: [Sunta, Anthony \(URC\)](#)
To: [UCC Consumer Info](#)
Subject: New Inquiry 136286 CRM:0351000000230
Date: Wednesday, June 28, 2023 2:20:10 PM

Customer Type: Residential
Customer: Ronald Sigmund
Business Phone:
Home Phone:
Contact Phone: 765-318-9045
Service Address: 3410 Summer Breeze Circle
City, State, ZIP: Indianapolis , IN , 46239
Email: resigmund@hotmail.com

Case Description: This new rate hike needs to be stopped. People are struggling just to put food on the table. The rate hike seems to be a unnecessary money grab.

From: [WILLIAM F. JONES](#)
To: [UCC Consumer Info](#)
Subject: Rose Jones - AES Indiana rate increase
Date: Thursday, October 5, 2023 6:30:38 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good evening,

This email is to state my opposition to the AES indiana proposed rate increase.

I am a retiree on a fixed income. A rate increase will affect my ability to pay for food and health needs.

Any effort to stop the rate increase by AES Indiana is appreciated.

Sincerely,

Rose Jones
5222 Lancelot Drive
Indianapolis, IN 46228

From: teleplinte@gmail.com@mg.gospringboard.io on behalf of [Sarah Dorrance-Minch](#)
To: [UCC Consumer Info](#)
Subject: Sarah Dorrance-Minch - Our rates are already high!
Date: Saturday, September 23, 2023 12:17:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

Before I get to the scripted stuff, I'd just like to point out that my average monthly electric bill is almost \$300 a month already, which for a tiny double-wide mobile home is ridiculous...

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sarah Dorrance-Minch
4820 Squire Dr.
Indianapolis IN, 46241-5808

From: [Sarah Schmidt](#)
To: [UCC Consumer Info](#)
Subject: Sarah Schmidt - AES Indiana Rates
Date: Sunday, September 24, 2023 5:00:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Hello - I do not believe AES Indiana customers' rates should increase as AES Indiana has petition for. I believe AES Indiana has made mistakes in "improvements to its electric utility property" as reported by a local news outlet and wants customers - NOT AES - to pay for those mistakes. There is already distrust with AES due to the questionable amounts I have had billed to my account, so I find it hard to believe that this increase rate is necessary for the consumer to take on.

IURC Cause No. 45911

Thanks,

Sarah Schmidt
Indianapolis resident in 46202

From: [Sheila Walkup](#)
To: [UCC Consumer Info](#)
Subject: Shela Walkup - AES Rate hike
Date: Wednesday, October 4, 2023 2:51:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am opposed

Sent from my iPad

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Sherry Lebo
Date: Saturday, July 29, 2023 6:15:40 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Sherry Lebo
Email: eeyorelebo@sbcglobal.net
Phone: (317) 372-5291
Address: 607 N. Livingston Ave

Indianapolis

IN

46222

Utilities: AES

Type of Inquiry: General Inquiry

Comments: I don't think a rate increase is justified at this time. With the way prices are going up it's very hard to make ends meet and it's just not feasible at this time.

From: sekent4@gmail.com@mg.gospringboard.io on behalf of [Sheryl Kent](#)
To: [UCC Consumer Info](#)
Subject: Sheryl Kent - Our rates are already high!
Date: Monday, October 2, 2023 1:43:56 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

I didn't get a 13% increase in my pay and I doubt that very many people did.

Sincerely,

Sheryl Kent
7509 ARDWELL DR
INDIANAPOLIS IN, 46237-9669

From: [Sonnie](#)
To: [UCC Consumer Info](#)
Subject: Sonnie - AES Rate Hike
Date: Saturday, September 30, 2023 9:04:16 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A 20%+ rate hike is ridiculously high, too say the least. So high, in fact, I first thought it represented an ANNUAL percentage increase not MONTHLY.

Perhaps AES should try trimming internal administration expenses before gouging their customers. It's not as if we have a choice to shop for electric service.

From: [Jennifer Watts](#)
To: [UCC Consumer Info](#)
Subject: Stand up for residential customers in Cause Number 45911
Date: Thursday, October 5, 2023 1:39:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jennifer Watts
6827 Shore Island Dr
Indianapolis, IN 46220

From: [Steve Feldman](#)
To: [UCC Consumer Info](#)
Subject: Steve Feldman - NO to AES rate hike
Date: Thursday, October 5, 2023 8:40:13 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

To Whom It May Concern:

I am opposed to the AES rate hike request. Better budgeting and planning is necessary. It should not be the sole responsibility of the utility's consumers to make up for any shortfall resulting from AES shortsightedness. Perhaps less of a rate hike - or none at all - would be more appropriate.

Best Regards,
Steve Feldman
4920 Guilford Ave
Indianapolis, IN 46205
317-478-4876

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Steven A Smith
Date: Thursday, September 28, 2023 11:29:17 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Mr.
Name: Steven A Smith
Email: indysas@outlook.com
Phone: (317) 900-0022
Address: 1236 Maple Stream Drive

Indianapolis

IN

46217

Utilities: AES

Type of Inquiry: Case Comment

Comments: I am writing regarding the upcoming hearing for a proposed increase. This would add to the increases already experienced within the year. No one's income including has increased at the rates energy is increasing. In fact my income like many others has declined. I have already adjusted my waking hours to coincide with off peak hours, so very late at night. I am seriously considering moving, I know for sure the house will be cold this winter. Is this increase really necessary or is this just another large international company boosting profits?

From: [Steven Tracey](#)
To: [UCC Consumer Info](#)
Cc: stevetracey317@gmail.com
Subject: Steven Tracey - 45911 AES 13% increase request
Date: Saturday, July 22, 2023 1:30:40 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Customers on fixed incomes (eg. Social Security, Indiana PERF) receive less than a 2% COLA annual increase? Obviously a 13% rate increase is way out of line.

Questions:

,,,Does AES buy power from the gasification plant that experiences vast cost overruns and weak production which obviously results in very high cost/price per KWH.

...Does AES already receive an automatic increase in rates whenever they think their basic cost of delivery has gone up?

,,,Is the IURC happy with it's reputation of 50 years plus as the most utility friendly PUC on the planet?

Sent from [Mail](#) for Windows

From: k9indy@gmail.com@mg.gospringboard.io on behalf of [Sue Haberhern](#)
To: [UCC Consumer Info](#)
Subject: Sue Haberhern - Our rates are already too high!
Date: Monday, October 2, 2023 1:47:57 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service. I've been told over and over for many years that they were fixing the problem of constant power surges but they still have not corrected this. The electricity can be out for just a few seconds or hours. It sets off an alarm that I can only reset by turning off all electricity to the house and back on. Only for a another surge to happen just minutes later. I'm a senior who is tired of this ludicrous service. They have some nerve wanting this increase. Fix the problems we have had for many years first. Who is protecting us from being gouged? It may come down to either electric or medicine or food. Which would you do without?

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sue Haberhern
8106 Winchester Pl.
Indianapolis IN, 46227-8158

From: sblanjones11@sbcglobal.net
To: [UCC Consumer Info](#)
Subject: Susan Jones - PROPOSED RATE INCREASE?
Date: Tuesday, August 1, 2023 6:17:15 PM

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To whom it may concern:

Cause Number 45911

I understand your need for more revenue. Everything is increasing in price, and you need to continue paying your employees a fair wage, and financing all the work that must be done.

However, I think if you raise rates 13%, you will find too many people having trouble paying their light bills, making more work and stress for your telephone service people.

I would propose an increase of 7%. That is more than half what you are asking, and although it will be difficult for some, it would be a reasonable ask.

Sincerely,
Susan Jones, Indianapolis resident and AES customer

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Susan Ross
Date: Saturday, July 1, 2023 1:06:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Susan Ross
Email: slpedcare@aol.com
Phone: (317) 847-6593
Address: 12475 Silver Bay Cir

Indianapolis

IN

46236

Utilities: AES

Type of Inquiry: Case Comment

Comments: It is my understanding that AES is looking to once again increase their rates. At what point is the governor's office going to step in and prevent this monopoly from gouging customers?

From: susannamcandrews=sbcglobal.net@mg.gospringboard.io on behalf of [Susanna Mcandrews](#)
To: [UCC Consumer Info](#)
Subject: Susanna Mcandrews - Our rates are already high!
Date: Friday, September 22, 2023 6:48:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

Again they want to raise rates!!!! When will someone help the consumer and not let this happen?? They can't even effectively resolve issues when they arise, like how long it took to get consumers light back on in June 2024 !!!

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Susanna Mcandrews
8219 EHLERBROOK RD
Indianapolis IN, 46237-9791

From: terri.riedy@gmail.com@mg.gospringboard.io on behalf of [Theresa Riedy](#)
To: [UCC Consumer Info](#)
Subject: Theresa Riedy - Our rates are already high!
Date: Monday, October 2, 2023 1:46:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

If aes would do continuing maintenance, like trimming trees as ipl did, these outages may have been averted. AES is only interested in their shareholders and not their customers.

Sincerely,

Theresa Riedy
901 N BAUMAN ST
INDIANAPOLIS IN, 46214-3717

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Andrea Thomas - Form Submission - OUCC Contact Form: Andrea Thomas
Date: Monday, October 2, 2023 4:25:47 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title:
Name: Andrea Thomas
Email: thomasal_78@yahoo.com
Phone: (317) 966-2021
Address: 1024 N Parker Ave

Indianapolis
IN
46201
Utilities: AES Indiana price hike
Type of Inquiry: Case Comment
Comments: Absolutely against this! Already struggle to pay my monthly premium.

Andrea Thomas

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Toni Colbert
Date: Tuesday, October 3, 2023 10:54:40 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.

Name: Toni Colbert

Email: tcdivinity@aol.com

Phone:

Address: 5712

Pin Oak Way

Indianapolis

IN

46254

Utilities: AES

Type of Inquiry: Case Comment

Comments: Cause #45911. AES, I thank you for your service. However, as a consumer I ask that proposed fees for your needed upgrades not be passed onto the customers.

From: traciekaygambill@gmail.com@mg.gospringboard.io on behalf of [Tracie Gambill](#)
To: [UCC Consumer Info](#)
Subject: Tracie Gambill - I cannot afford the current rates.
Date: Friday, September 22, 2023 5:21:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911. I can barely pay my current bill and if it weren't for EAP, I wouldn't be able to do that. This needs to stop. People are suffering in this economy and the results of AES rates will result in lots of people losing their electricity completely or living basically in the dark to keep their bill down to an affordable amount.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Tracie Gambill
2628 BOULEVARD PL
Indianapolis IN, 46208-5624

From: vaeaglin=att.net@mg.gospringboard.io on behalf of [Valerie Eaglin](#)
To: [UCC Consumer Info](#)
Subject: Valerie Eaglin - Our rates are already high!
Date: Friday, September 22, 2023 5:17:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Hoosiers on a fixed income cannot afford a raise in rates!

Sincerely,

Valerie Eaglin
3524 NOLEN DR
Indianapolis IN, 46234-1410

From: [Verlann Major](#)
To: [UCC Consumer Info](#)
Subject: Verlann Major - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, October 2, 2023 6:46:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Verlann Major
6053 Dewey Ave
Indianapolis, IN 46219

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Victoria mathews
Date: Monday, July 31, 2023 7:32:44 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title: Ms.
Name: Victoria mathews
Email: vlm46220@aol.com
Phone: (317) 879-6341
Address: 5432 Indianola ave

Indianapolis

IN

46220

Utilities: Aes

Type of Inquiry: General Inquiry

Comments: The recent storm did not take out my power but a day later with no storm lost power for four days. AES does not appear to be completing line maintenance which would seem to help reduce power outages from taking place. There have also been a large number of power flickers which result in interruptions and loss of work for those of us working from home. Rate increases are significant and I am uncertain what we are getting for our additional expenses.

Victoria Mathews

[Ms. Virginia Knapp Dorell](#)

vrkdorell@gmail.com

6625 Sunset Lane

Indianapolis, Indiana 46260-4168 IN05

Gov. Holcomb-

I am again sitting without power due to the unreliability and lack of service from AES. The state's insistence that privatization of electricity would "save" consumers money has resulted in multiple lost hours of productivity for me as a remote federal worker and is the opposite of a "business-friendly" work environment.

After the storm three weeks ago, our house was without power for three days with no communication from AES about restoration. Today, with no storms and no apparent reason for the power to go out, we are down again during the middle of a work day. I can literally choose to live in any state and do my job. I came to Indiana to be closer to family, and I spend a good amount of disposable income here. I feel like I've made the wrong choice.

AES does not provide reliable service, it does not justify a rate increase, and the Republican support for a large multi-national corporation over a local utility provider is ludicrous.

From: [Virrither Cooper](#)
To: [UCC Consumer Info](#)
Subject: Virrihtger Cooper - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 1:18:01 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Virrither Cooper
5451 N Kenmore Rd
Indianapolis, IN 46226

From: [Yolanda Henry](#)
To: [UCC Consumer Info](#)
Subject: Yolanda henry - AES complaint
Date: Tuesday, October 3, 2023 7:28:25 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good morning,

My name is Yolanda Henry and the name of my utility is AES. My complaint is that this year I have noticed a huge increase in my bill and I just don't understand why I and my family should have to suffer the cost at my expense when I don't reap any of the benefits that AES gets. Increase in people's bill should not be passed!

Thank you for your time,

Yolanda Henry

From: [AL KATZ- Help Elders](#)
To: [UCC Consumer Info](#)
Cc: [Rivera, Olivia](#)
Subject: COMPLAINT AGAINST AES
Date: Friday, September 1, 2023 5:44:34 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

COMPLAINT AGAINST AES

SEPTEMBER 1, 2023

On June 29, 2023, during the thunderstorm in Indianapolis, three huge tree limbs fell on our home and electric powerline in the backyard, which we reported immediately to AES. Our power came back on with the rest of the neighborhood on June 30. In the morning of July 7, 2023, crews with three huge trucks from Wright Tree Service were sent by AES to remove the downed tree limbs. When cutting the limb on top of the electric powerline, the tree crews negligently failed to secure the limb first; and when they cut it, it fell to the ground and ripped off our gutter, fascia, conduit, and electrical box from the house, crashing all of them to the ground, where the gutter and fascia still remain today.

The tree crews thereafter abandoned the job, leaving us with no electrical power for eight hours, and with our gutters, fascia, electrical conduit, and electrical box left on the ground. None of the huge tree limbs was removed by the Wright Tree crews, only one was partially cut, and piles of branches and leaves were left on top of our house; although their three huge trucks were fully-equipped to safely remove the tree limbs or, at least, to throw the debris in our backyard instead of our paved driveway and on our roof.

The job was abandoned, partially done, and the workmanship was unsafe and remains unsightly. The piles of dead branches and leaves on top of our house are a fire safety risk.

Our electricity was out all day on July 7, until an AES repairman came before 6:30 PM to repair the line. He jerry-rigged a temporary hookup around two trees, and our gutter, fascia, conduit, electric box, and electric line remained on the ground for weeks, which was a fire and safety hazard. See accompanying photographs.

While completing the repair, the AES repairman notified his supervisor of the

damages caused by the tree crews, took and sent photographs, and notified his supervisor that the gutter, fascia, conduit, and electrical box had to be repaired/replaced and attached by AES, because the damages had been caused by AES's tree crews. The entire repair was approved by the supervisor with a new gutter, fascia, and conduit.

Importantly, before the Wright Tree crews arrived, we had had full electrical service for a week, as the rest of our neighborhood, as well as having our gutters, fascia, conduit, and electrical box attached to our home; when the tree crews abandoned the job, we had no electrical service for eight hours, and no back gutter, fascia, conduit, and electrical box attached to the house, and the powerline was on the ground.

My wife, suffering from asthma, was left without any air conditioning and ceiling fans all day in the oppressive heat. The AES repairman told us that an AES crew would be out by no later than the following Monday to repair/replace the gutter, fascia, conduit, and electrical box.

No repair crew from AES came to our home. It poured on Saturday, July 8, 2023, and we got water in the basement because the gutters were down; when it rained the following week, we got substantially more water in the basement.

After multiple telephone calls and emails over the next ten days to AES, AES sent an electrician from Barth Electric to our home in the late afternoon on July 17, 2023, and he repaired/replaced and re-hung on our home the electrical box, conduit, and electrical lines. The electricity was turned off again for about 4 1/2 hours while the repairs were being made. This electrician showed very good workmanship and work ethic.

The next day, another Barth Electric repairman came at noon to install braces for the conduit. He saw the electric line going through the tree limbs left by Wright Tree and advised his supervisor that the tree limbs should be removed.

The gutter has been mangled and the fascia has been drenched with water for months. See accompanying photographs. We need a new gutter and fascia installed, just as the Barth Electric repairman installed a new conduit and connectors to replace the conduit that was bent when ripped from the house.

As of September 1, 2023, the serious damage to our gutter, fascia, and shingles remains unaddressed and unfixed. We need AES to complete the removal of the tree limbs from our home, through which the electric line is going, and to immediately repair our gutter and fascia with new materials

as already committed to by AES, in order to repair the damages caused by AES crews and in order to mitigate further damages to our home caused by AES's negligence.

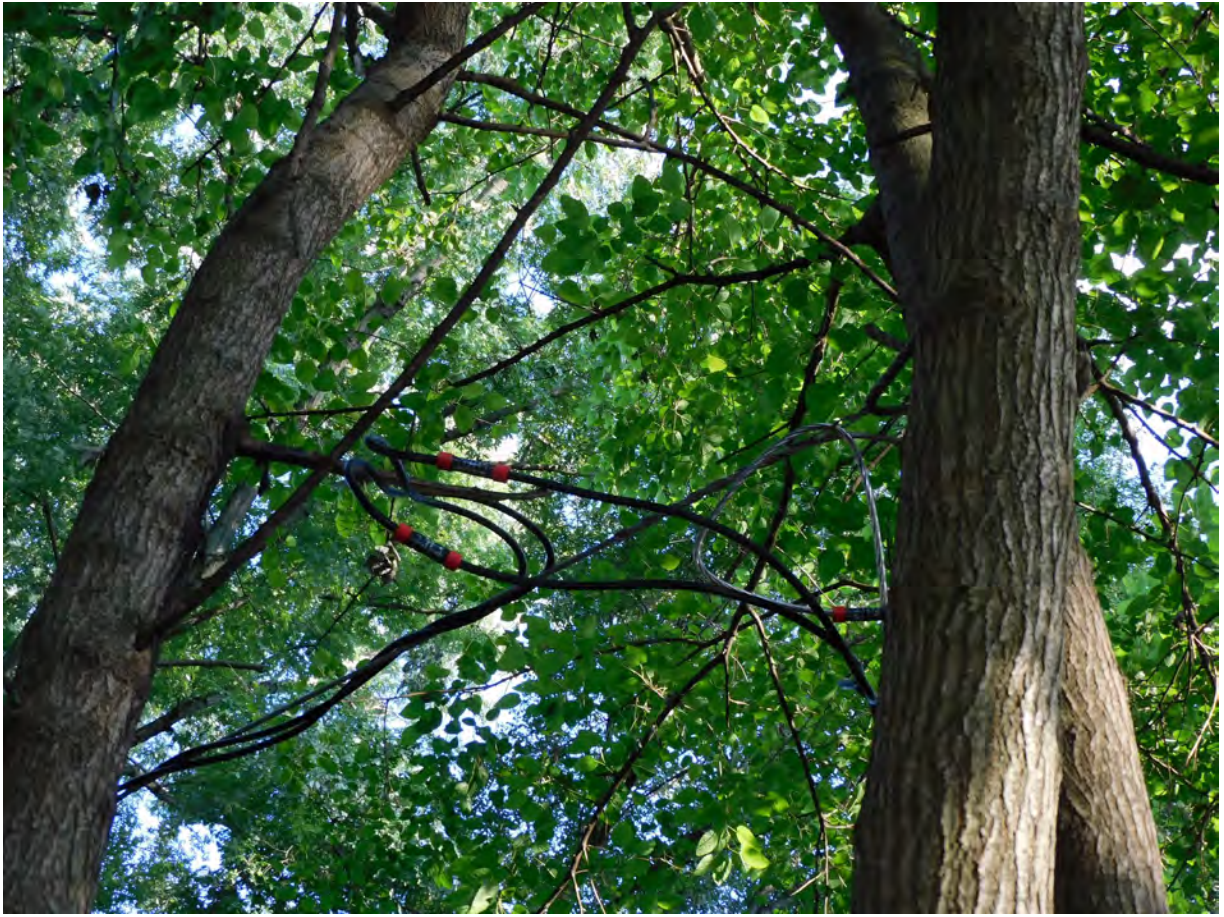
Lawrence Newman

helpelders@hotmail.com; 317-600-3615; 317-397-5258

6007 Hillside Avenue, East Drive / Indianapolis, Indiana 46220







From: [AL KATZ- Help Elders](#)
To: [UCC Consumer Info](#)
Subject: Al Katz - Re: COMPLAINT AGAINST AES
Date: Sunday, September 10, 2023 2:30:45 PM
Attachments: [image.png](#)
[AES DAMAGES - PROFESSIONAL INSPECTION PHOTOS - AUGUST 22, 2023.pdf](#)

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

ATTACHED ARE PROFESSIONAL PHOTOS OF THE EXTENSIVE DAMAGES TO OUR HOME BY AES CREWS ON JULY 7, 2023, WHICH DAMAGES HAVE NEVER BEEN FIXED BY AES, DESPITE DOZENS OF UNSUCCESSFUL REQUESTS BY US IN WRITING TO AES AND PHONE CALLS OVER THE PAST 2 MONTHS TO THIS **PUBLIC SERVICE** UTILITY, AS WE HEAD INTO WINTER.

AES HAS MADE OUR HOME A WRECK AND LEFT OUR HOME A WRECK.



Lawrence Newman

6007 Hillside Avenue, East Drive
Indianapolis, IN 46220
helpelders@hotmail.com

From: UCC Consumer Info <uccinfo@oucc.IN.gov>
Sent: Wednesday, September 6, 2023 2:12 PM
To: AL KATZ- Help Elders <helpelders@hotmail.com>
Subject: Automatic reply: COMPLAINT AGAINST AES

Thank you for contacting the Indiana Office of Utility Consumer Counselor (OUCC).

If you are contacting us about a pending case, your comments will be shared with our case team.

If you are contacting us about a different matter, we will follow up with you soon.

Updates on pending cases are available on our website (<https://www.in.gov/oucc/>). We also include updates in our monthly newsletter. You can subscribe and see recent issues at <https://www.in.gov/oucc/news/newsletter/>.

Thank you again for your email.



img_6154.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6159.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6155.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6152.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6156.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6157.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6153.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6158.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6161.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



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Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6170.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6172.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6166.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6164.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6173.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6163.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6174.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



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Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6162.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6168.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6169.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6165.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs



img_6171.jpg

Upload Date: Tuesday, August 22, 2023 11:18 AM

Uploaded By: Gary Boggs

From: [Aaron Urbanski](#)
To: [UCC Consumer Info](#)
Subject: Aaron Urbanski - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Sunday, October 1, 2023 12:50:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Aaron Urbanski
926 N Oxford St
Indianapolis, IN 46201

From: [Aaron Urbanski](#)
To: [UCC Consumer Info](#)
Subject: Aaron Urbanski - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 10:10:08 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Aaron Urbanski
926 N Oxford St
Indianapolis, IN 46201

From: abadenipekun@gmail.com@mg.gospringboard.io on behalf of [abayomi Adenipekun](#)
To: [UCC Consumer Info](#)
Subject: Abayomi Adenipekun - Our rates are already high!
Date: Monday, October 2, 2023 1:53:06 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

abayomi Adenipekun
4605 San Fernando Dr
INDIANAPOLIS IN, 46268-5333

From: [Abhijeet Malatpure](#)
To: [UCC Consumer Info](#)
Subject: Abhijeet Malatpure - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 25, 2023 12:21:05 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Abhijeet Malatpure
4061 N Illinois St
Indianapolis, IN 46208

From: [Abigail Henke](#)
To: [UCC Consumer Info](#)
Subject: Abigail Henke - Stand up for residential customers in Cause Number 45911
Date: Friday, August 11, 2023 5:46:57 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Abigail Henke
3326 Ruckle St
Indianapolis, IN 46205

From: [Adam Jensen](#)
To: [UCC Consumer Info](#)
Subject: Adam Jensen - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 10:47:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Adam Jensen
1222 W 18th St
Indianapolis, IN 46202

From: addiejackson65@gmail.com@mg.gospringboard.io on behalf of [Addie Jackson](#)
To: [UCC Consumer Info](#)
Subject: Addie Jackson - Our rates are already high!
Date: Monday, October 2, 2023 1:47:04 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Addie Jackson
7614 VINTAGE CIR
Indianapolis IN, 46226-1334

From: Momentsbybailey@gmail.com on behalf of [Adrian Bailey](#)
To: [UCC Consumer Info](#)
Subject: Adrian Bailey - Our rates are already high!
Date: Monday, October 2, 2023 1:44:52 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Adrian Bailey
3715 RINEHALL DR
Indianapolis IN, 46235-8700

From: [Aimee Wilkinson](#)
To: [UCC Consumer Info](#)
Subject: Aimee Wilkinson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 11:56:32 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Aimee Wilkinson
4510 N Illinois St
Indianapolis, IN 46208

From: [Alaina Horn](#)
To: [UCC Consumer Info](#)
Subject: Alaina Horn - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 25, 2023 4:03:46 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Alaina Horn
4355 Clifford Rd
Brownsburg, IN 46112

From: [Alan Hof](#)
To: [UCC Consumer Info](#)
Subject: Alan Hof - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 5:26:57 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Alan Hof
9631 E Southport Rd
Indianapolis, IN 46259

From: ajspayd=att.net@mg.gospringboard.io on behalf of [Alan Spayd](#)
To: [UCC Consumer Info](#)
Subject: Alan Spayd - Our rates are already high!
Date: Saturday, September 23, 2023 11:53:22 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates. We did not get pay increases to cover this!

Sincerely,

Alan Spayd
7820 VALLEY STREAM DR
INDIANAPOLIS IN, 46237-8537

From: [Alana Spessard](#)
To: [UCC Consumer Info](#)
Subject: Alana Spessard - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 25, 2023 3:07:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Alana Spessard
3055 south ribs avenue
IN 46221

From: [Alba Craig](#)
To: [UCC Consumer Info](#)
Subject: Alba Craig - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 11:23:38 AM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Alba Craig
965 E 64th St
Indianapolis, IN 46220

From: [Albert Jackson](#)
To: [UCC Consumer Info](#)
Subject: Albert Jackson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 7:55:36 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Albert Jackson
675 Woodruff Pl W Dr
Indianapolis, IN 46201

From: [Alex Kassan](#)
To: [UCC Consumer Info](#)
Subject: Alex Kassan - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 12:55:18 PM

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Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Alex Kassan
7628 Woodmore Trce
Indianapolis, IN 46260

From: arkogan=att.net@mg.gospringboard.io on behalf of [Alex Kogan](#)
To: [UCC Consumer Info](#)
Subject: Alex Kogan - Our rates are already high!
Date: Monday, October 2, 2023 12:02:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Alex Kogan
1023 Stockton
INDIANAPOLIS IN, 46260-4926

From: [Alexis Chase](#)
To: [UCC Consumer Info](#)
Subject: Alexis Chase - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 11:50:16 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Alexis Chase
2024 Mystic Bay Ct
Indianapolis, IN 46240

From: lexmjm=outlook.com@mg.gospringboard.io on behalf of [Alexus Jimson-Miller](#)
To: [UCC Consumer Info](#)
Subject: Alexus Jimson-Miller - Our rates are already high!
Date: Monday, September 25, 2023 8:50:50 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Alexus Jimson-Miller
531 VIRGINIA AVE
INDIANAPOLIS IN, 46203-1790

From: alicefo=icloud.com@mg.gospringboard.io on behalf of [Alice Forte Bailey](#)
To: [UCC Consumer Info](#)
Subject: Alice Forte Bailey - Our rates are already high!
Date: Tuesday, October 3, 2023 8:37:02 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Alice Forte Bailey
9415 SAN MIGUEL DR
INDIANAPOLIS IN, 46250-1228

From: [Alison Frolik](#)
To: [UCC Consumer Info](#)
Subject: Alison Frolik - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, September 18, 2023 8:10:05 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Alison Frolik
3777 Barrington Dr
Carmel, IN 46033

From: [Alissa Zink](#)
To: [UCC Consumer Info](#)
Subject: Alissa Zink - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 11:05:10 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Alissa Zink
4611 Carrollton Ave
Indianapolis, IN 46205

From: [Allaire Schlicher-Beutner](#)
To: [UCC Consumer Info](#)
Subject: Allaire Schlicher-Beutner - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 11:56:16 AM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Allaire Schlicher-Beutner
4432 Castlebay Way
Indianapolis, IN 46254

From: aoverbeck=comcast.net@mg.gospringboard.io on behalf of [Allen Overbeck](#)
To: [UCC Consumer Info](#)
Subject: Allen Overbeck - Our rates are already high!
Date: Monday, September 25, 2023 8:50:44 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Allen Overbeck
7815 VENETIAN WAY
INDIANAPOLIS IN, 46217-4322

From: abryantromine@gmail.com@mg.gospringboard.io on behalf of [Alma BryantRomine](#)
To: [UCC Consumer Info](#)
Subject: Alma Bryant Romine - Our rates are already high!
Date: Saturday, September 23, 2023 6:42:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Alma BryantRomine
1230 N. Belmont Ave
Unit D
Indianapolis IN, 46222-5110

From: [Alan Hof](#)
To: [UCC Consumer Info](#)
Subject: Alon Hof - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 11:40:30 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Alan Hof
9631 E Southport Rd
Indianapolis, IN 46259

From: [Amanda Shepherd](#)
To: [UCC Consumer Info](#)
Subject: Amanda Shepherd - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 8, 2023 6:09:41 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Amanda Shepherd
4305 Glencairn Ln
Indianapolis, IN 46226

From: amandaweilhammer@gmail.com@mg.gospringboard.io on behalf of [Amanda Weilhammer](#)
To: [UCC Consumer Info](#)
Subject: Amanda Wellhammer - Our rates are already high!
Date: Saturday, September 23, 2023 3:56:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Amanda Weilhammer
659 Woods Crossing Lane
Indianapolis IN, 46239-2163

From: aminahb8@gmail.com@mg.gospringboard.io on behalf of [Aminah E Butler](#)
To: [UCC Consumer Info](#)
Subject: Aminah E Butler - Our rates are already high!
Date: Monday, October 2, 2023 1:47:07 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Aminah E Butler
2934 Pointe bay rd
2934
Indianapolis IN, 46229-0004

From: amosfash001@gmail.com@mg.gospringboard.io on behalf of [Amos Fashakin](#)
To: [UCC Consumer Info](#)
Subject: Amos Fashakin - Our rates are already high!
Date: Tuesday, October 3, 2023 9:05:06 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Amos Fashakin
1010 PINWOOD CT
INDIANAPOLIS IN, 46240-1839

From: aschum797@gmail.com@mg.gospringboard.io on behalf of [Amy Gallo](#)
To: [UCC Consumer Info](#)
Subject: Amy Gallo - Our rates are already high!
Date: Tuesday, September 26, 2023 1:17:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Amy Gallo
7790 PERSHING RD
INDIANAPOLIS IN, 46268-2219

From: a.forge=att.net@mg.gospringboard.io on behalf of [Andrea Forge](#)
To: [UCC Consumer Info](#)
Subject: Andrea Forge - Our rates are already high!
Date: Saturday, September 23, 2023 9:05:27 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Andrea Forge
3230 LINCOLN RD APT 107
INDIANAPOLIS IN, 46222-2090

From: [Andrea Medard](#)
To: [UCC Consumer Info](#)
Subject: Andrea Medard - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 5:24:00 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Andrea Medard
505 E Lake Shore Dr
Culver, IN 46511

From: [Andrea O'Shea](#)
To: [UCC Consumer Info](#)
Subject: Andrea O'Shea - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 10, 2023 3:02:36 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Andrea O'Shea
312 N Kenyon St
Indianapolis, IN 46219

From: [Andrea O'Shea](#)
To: [UCC Consumer Info](#)
Subject: Andrea O'Shea - Stand up for residential customers in Cause Number 45911
Date: Saturday, August 12, 2023 10:16:55 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Andrea O'Shea
312 N Kenyon St
Indianapolis, IN 46219

From: [Andrea Price](#)
To: [UCC Consumer Info](#)
Subject: Andrea Price - We need you to Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 27, 2023 10:24:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Andrea Price
4145 Ashbourne Ln
Indianapolis, IN 46226

From: [Andrew Bradley](#)
To: [UCC Consumer Info](#)
Subject: Andrew Bradley - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 18, 2023 4:18:12 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Andrew Bradley
33 N Sheridan Ave
Indianapolis, IN 46219

From: [Andrew Myers](#)
To: [UCC Consumer Info](#)
Subject: Andrew Myers - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 8, 2023 12:50:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Andrew Myers
5531 E 81st St
Indianapolis, IN 46250

From: angela05adams@gmail.com@mg.gospringboard.io on behalf of [Angela Harris](#)
To: [UCC Consumer Info](#)
Subject: Angela Harris - Our rates are already high!
Date: Monday, October 2, 2023 1:45:15 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Angela Harris
5925 E 44TH ST
INDIANAPOLIS IN, 46226-3307

From: ajharrison3=comcast.net@mg.gospringboard.io on behalf of [Angela Harrison](#)
To: [UCC Consumer Info](#)
Subject: Angela Harrison - Our rates are already high!
Date: Monday, October 2, 2023 1:45:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish Hoosiers already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Angela Harrison
8439 VIBURNUM CT
Indianapolis IN, 46260-2278

From: [Angela Hitze](#)
To: [UCC Consumer Info](#)
Subject: Angela Hitze - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 11:28:43 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

With inflation still impacting the costs of living, folks cannot afford to have massive increase in a utility. Nearly doubling a fixed cost charge, for a company that is the only provider option in the area, is not only unreasonable, it is unnecessary when they are making massive profits and Hoosiers are having make large sacrifices to survive in the already tight financial situation.

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Angela Hitze
1250 N Downey Ave
Indianapolis, IN 46219

From: alynn2671@gmail.com@mg.gospringboard.io on behalf of [Angelia Floyd](#)
To: [UCC Consumer Info](#)
Subject: Angelia Floyd - Our rates are already high!
Date: Tuesday, October 3, 2023 8:37:07 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Angelia Floyd
4224 Abigail Way
Indianapolis IN, 46239-1235

From: anjeemoore44@gmail.com@mg.gospringboard.io on behalf of [ANGELIA Moore](#)
To: [UCC Consumer Info](#)
Subject: Angelia moore - Our rates are already high!
Date: Friday, September 22, 2023 6:14:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

ANGELIA Moore
4156 N Audubon Rd
Indianapolis IN, 46226-4775

From: nicholsonanw@gmail.com@mg.gospringboard.io on behalf of [Anita Nicholson](#)
To: [UCC Consumer Info](#)
Subject: Anita Nicholson - Our rates are already high!
Date: Wednesday, October 4, 2023 10:12:48 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Anita Nicholson
8814 Skippers Way
5740 McFarland Road
Indianapolis IN, 46256-9598

From: ana.rhodes=icloud.com@mg.gospringboard.io on behalf of [Anita Rhodes](#)
To: [UCC Consumer Info](#)
Subject: Anita Rhodes - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:08 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Anita Rhodes
8676 BEECHMILL LN APT G
INDIANAPOLIS IN, 46227-0901

From: sherronanita@gmail.com@mg.gospringboard.io on behalf of [Anita Sherron](#)
To: [UCC Consumer Info](#)
Subject: Anita Sherron - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:34 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Anita Sherron
7852 GATEWOOD LANE
INDIANAPOLIS IN, 46219-2419

From: [Anita Sherron](#)
To: [UCC Consumer Info](#)
Subject: Anita Sherron - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 10:20:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Anita Sherron
7852 Gatewood Ln
Indianapolis, IN 46219

From: [Ann Frutkin](#)
To: [UCC Consumer Info](#)
Subject: Ann Frutkin - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 15, 2023 1:13:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Ann Frutkin
1939 Northwood Dr
Indianapolis, IN 46240

From: [Ann Huston](#)
To: [UCC Consumer Info](#)
Subject: Ann Huston - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 10, 2023 9:29:12 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Ann Huston
430 N Park Ave
Indianapolis, IN 46202

From: [Ann Lovko](#)
To: [UCC Consumer Info](#)
Subject: Ann Lovko - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 6:16:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Ann Lovko
8719 Chapel Glen Dr
Indianapolis, IN 46234

From: [Ann O'Connor](#)
To: [UCC Consumer Info](#)
Subject: Ann O'Connor - Stand up for residential customers in Cause Number 45911
Date: Friday, September 15, 2023 9:24:40 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Ann O'Connor
8696 Buffett Pkwy
Fishers, IN 46038

From: [anna alvarez](#)
To: [UCC Consumer Info](#)
Subject: Anna Alvarez - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 6:36:26 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
anna alvarez
5826 Broadway St
Indianapolis, IN 46220

From: [anna alvarez](#)
To: [UCC Consumer Info](#)
Subject: Anna Alvarez - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 1:36:30 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
anna alvarez
5826 Broadway St
Indianapolis, IN 46220

From: [Anna Rigney](#)
To: [UCC Consumer Info](#)
Subject: Anna Rigney - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 1:07:55 PM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Anna Rigney
5005 Coburn Ave
Indianapolis, IN 46228

From: [Anne Broderick](#)
To: [UCC Consumer Info](#)
Subject: Anne Broderick - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 21, 2023 9:34:59 AM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Anne Broderick
8102 Englewood Rd
Indianapolis, IN 46240

From: anneryder13@gmail.com@mg.gospringboard.io on behalf of [Anne Ryder](#)
To: [UCC Consumer Info](#)
Subject: Anne Ryder - Our rates are already high!
Date: Monday, October 2, 2023 1:53:44 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Anne Ryder
3335 BAY POINT DR
INDIANAPOLIS IN, 46240-2440

From: nette2205@gmail.com@mg.gospringboard.io on behalf of [Annette Gayle](#)
To: [UCC Consumer Info](#)
Subject: Annette Gayle - Our rates are already high!
Date: Friday, September 22, 2023 7:27:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Annette Gayle
2205 HADA LN APT 706
Indianapolis IN, 46218-4197

From: sonycampati@gmail.com@mg.gospringboard.io on behalf of [Anthony Campati](#)
To: [UCC Consumer Info](#)
Subject: Anthony Campati - Our rates are already high!
Date: Monday, October 2, 2023 1:40:02 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Anthony Campati
6821 MARMONT CT
INDIANAPOLIS IN, 46220-4234

From: [Anthony Shemezis](#)
To: [UCC Consumer Info](#)
Subject: Anthony Shemezis - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 21, 2023 9:37:36 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Anthony Shemezis
6867 Shore Island Dr
Indianapolis, IN 46220

From: [April Knauber](#)
To: [UCC Consumer Info](#)
Subject: April Knauber - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 6:09:32 PM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
April Knauber
5632 Radnor Rd
Indianapolis, IN 46226

From: [Ariel Ream](#)
To: [UCC Consumer Info](#)
Subject: Ariel Ream - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 4:55:02 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Ariel Ream
5602 E 10th St
Indianapolis, IN 46219

From: alove2821@yahoo.com@mg.gospringboard.io on behalf of [Arnold Love](#)
To: [UCC Consumer Info](#)
Subject: Arnold Love - Our rates are already high!
Date: Monday, September 25, 2023 8:51:49 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Arnold Love
6364 TITANIA DR
INDIANAPOLIS IN, 46236-7706

From: [Ashley Crofoot](#)
To: [UCC Consumer Info](#)
Subject: Ashely Crofoot - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 11:15:22 AM

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Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Ashley Crofoot
5102 Sunny Meade Ln
Indianapolis, IN 46208

From: [Athena Arnold](#)
To: [UCC Consumer Info](#)
Subject: Athena Arnold - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 10:52:57 AM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Athena Arnold
6820 Lakeworth Dr
Indianapolis, IN 46220

From: hc112870@gmail.com@mg.gospringboard.io on behalf of [Autumn Nicoletti](#)
To: [UCC Consumer Info](#)
Subject: Autumn Nicoletti - Our rates are already high!
Date: Friday, September 22, 2023 6:08:17 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Autumn Nicoletti
302 BELMAR AVE
INDIANAPOLIS IN, 46219-5202

From: general214=icloud.com@mg.gospringboard.io on behalf of [Barbara Collins-Walker](#)
To: [UCC Consumer Info](#)
Subject: Barbara Collins-Walker - Our rates are already high!
Date: Monday, September 25, 2023 8:48:49 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Barbara Collins-Walker
PO BOX 18504
Indianapolis IN, 46218-0504

From: barbarageorge.indy@gmail.com@mg.gospringboard.io on behalf of [Barbara George](#)
To: [UCC Consumer Info](#)
Subject: Barbara George - Our rates are already high!
Date: Friday, September 22, 2023 9:37:30 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Barbara George
4742 Stoughton Ct
Indianapolis IN, 46254-9670

From: greenbarbara704@gmail.com@mg.gospringboard.io on behalf of [Barbara Green](#)
To: [UCC Consumer Info](#)
Subject: Barbara Green - Our rates are already high!
Date: Saturday, September 23, 2023 12:05:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Barbara Green
7371 Badger Ct
7371 Badger Court
Indianapolis IN, 46260-5278

From: jguilfoy5726=att.net@mg.gospringboard.io on behalf of [Barbara Huxley-Guilfoy](#)
To: [UCC Consumer Info](#)
Subject: Barbara Huxley-Guilfoy - Our rates are already high!
Date: Friday, September 22, 2023 5:08:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Barbara Huxley-Guilfoy
6147 ROLLING MEADOW LN
Indianapolis IN, 46237-4215

From: barbkanode=att.net@mg.gospringboard.io on behalf of [Barbara Kanode](#)
To: [UCC Consumer Info](#)
Subject: Barbara Kanode - Our rates are already high!
Date: Wednesday, October 4, 2023 7:27:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Barbara Kanode
9191 CINNEBAR DR
INDIANAPOLIS IN, 46268-5212

From: barbieann50=icloud.com@mg.gospringboard.io on behalf of [Barbara Kuhns](#)
To: [UCC Consumer Info](#)
Subject: Barbara Kuhns - Our rates are already high!
Date: Monday, September 25, 2023 8:54:29 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Barbara Kuhns
8084 RIVER BAY DR W
Indianapolis IN, 46240-2988

From: b-miedema=sbcglobal.net@mg.gospringboard.io on behalf of [Barbara Miedema](#)
To: [UCC Consumer Info](#)
Subject: Barbara Miedema - Our rates are already high!
Date: Monday, October 2, 2023 12:34:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Barbara Miedema
11220 MAZE RD
INDIANAPOLIS IN, 46259-9608

From: dbpaugh=peoplepc.com@mg.gospringboard.io on behalf of [Barbara Paugh](#)
To: [UCC Consumer Info](#)
Subject: Barbara Paugh - Our rates are already high!
Date: Friday, October 6, 2023 1:03:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

On top of that my husband is on Oxygen 24/7 and our power keeps going out where we live. This is life threatening to him.

Sincerely,
Barbara Paugh
10219 Park Stream Drive
Indianapolis, Indiana 46229

Sincerely,

Barbara Paugh
10219 PARK STREAM DR
INDIANAPOLIS IN, 46229-2193

From: bschuster=plmins.com@mg.gospringboard.io on behalf of [Barbara Schuster](#)
To: [UCC Consumer Info](#)
Subject: Barbara Schuster - Our rates are already high!
Date: Monday, October 2, 2023 11:19:21 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Barbara Schuster
5323 Norcroft Drive
Indianapolis IN, 46221-3124

From: ClaireSouth1121@gmail.com@mg.gospringboard.io on behalf of [Barbara South](#)
To: [UCC Consumer Info](#)
Subject: Barbara South - Our rates are already high!
Date: Tuesday, September 26, 2023 7:55:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Barbara South
6218 W 29th Pl
Speedway IN, 46224-3012

From: [Barbara Walker](#)
To: [UCC Consumer Info](#)
Subject: Barbara Walker - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 13, 2023 3:41:12 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Barbara Walker
3525 N Lesley Ave
Indianapolis, IN 46218

From: [Barbara Wellnitz](#)
To: [UCC Consumer Info](#)
Subject: Barbara Wellnitz - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 4:56:07 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Barbara Wellnitz
331 N Ritter Ave
Indianapolis, IN 46219

From: [Barry Levitt](#)
To: [UCC Consumer Info](#)
Subject: Barry Levitt - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 10:45:51 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Barry Levitt
5419 Spring Creek Pl
Indianapolis, IN 46254

From: bonni.auerbach@gmail.com@mg.gospringboard.io on behalf of [Batya Auerbach](#)
To: [UCC Consumer Info](#)
Subject: Batya Auerbach - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:33 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Batya Auerbach
6434 KENNEDY LN
Indianapolis IN, 46260-4630

From: maggiemcglynn=att.net@mg.gospringboard.io on behalf of [Beatrice McGlynn](#)
To: [UCC Consumer Info](#)
Subject: Beatrice McGlynn - Our rates are already high!
Date: Saturday, September 23, 2023 7:00:28 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Beatrice McGlynn
2832 SADDLE BARN WEST DR
INDIANAPOLIS IN, 46214-1548

From: [Becky Geyer](#)
To: [UCC Consumer Info](#)
Subject: Becky Geyer - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 10, 2023 5:42:13 PM

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Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Becky Geyer
6547 Birchcrest Dr
Indianapolis, IN 46241

From: [Ben Ericson](#)
To: [UCC Consumer Info](#)
Subject: Ben Ericson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 10:47:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Ben Ericson
5535 Garden Walk Dr
Indianapolis, IN 46220

From: bbacaphd=indiana-imago.com@mg.gospringboard.io on behalf of [Bernard J. Baca](#)
To: [UCC Consumer Info](#)
Subject: Bernard J. Baca - Our rates are already high!
Date: Friday, September 22, 2023 5:07:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Bernard J. Baca
6956 Oak LN.
Indianapolis IN, 46220-1036

From: [Berndt Curtis](#)
To: [UCC Consumer Info](#)
Subject: Berndt Curtis - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 4:00:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

This will increase my BUDGET bill by ~\$47.00 per month. We're retired. Please don't allow this.

Respectfully,
Berndt Curtis
7609 Sleeping Ridge Dr
Indianapolis, IN 46217

From: bdemedia@hotmail.com@mg.gospringboard.io on behalf of [Bernice Demedina](#)
To: [UCC Consumer Info](#)
Subject: Bernice Demedina - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:51 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Bernice Demedina
2460 MEYERS AVE # N
Speedway IN, 46224-5150

From: [Bertha Dobson](#)
To: [UCC Consumer Info](#)
Subject: Bertha Dobson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 9:45:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Bertha Dobson
847 Churchman Ave
Beech Grove, IN 46107

From: [Beth Jolliff](#)
To: [UCC Consumer Info](#)
Subject: Beth Jolliff - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 2:59:30 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Beth Jolliff
4904 N Washington Blvd
Indianapolis, IN 46205

From: [Bethany Steward](#)
To: [UCC Consumer Info](#)
Subject: Bethany Steward - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 10:55:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Bethany Steward
1229 Rowin Rd
Indianapolis, IN 46220

From: betsywhitmore=comcast.net@mg.gospringboard.io on behalf of [Betsy Whitmore](#)
To: [UCC Consumer Info](#)
Subject: Betsy Whitmore - Already paying too much!
Date: Monday, October 2, 2023 1:46:11 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Betsy Whitmore
5715 E 81ST ST
INDIANAPOLIS IN, 46250-1723

From: rickblose=sbcglobal.net@mg.gospringboard.io on behalf of [Beverly Blose](#)
To: [UCC Consumer Info](#)
Subject: Beverly Blose - Our rates are already high!
Date: Friday, September 22, 2023 5:03:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Beverly Blose
7004 STARKEY RIDGE LN
INDIANAPOLIS IN, 46268-2785

From: [beverly myers](#)
To: [UCC Consumer Info](#)
Subject: Beverly Myers - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 9:25:41 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
beverly myers
3324 E Loretta Dr
Indianapolis, IN 46227

From: billpigg=comcast.net@mg.gospringboard.io on behalf of [Bill Pigg](#)
To: [UCC Consumer Info](#)
Subject: Bill Pigg - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:06 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Bill Pigg
6718 FINCHLEY RD
Indianapolis IN, 46250-2832

From: brcvisionary=msn.com@mg.gospringboard.io on behalf of [Billy Cole](#)
To: [UCC Consumer Info](#)
Subject: Billy Cole - Our rates are already high!
Date: Monday, September 25, 2023 8:48:40 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Billy Cole
6010 HAYFORD WAY
INDIANAPOLIS IN, 46254-5906

From: billy65@hotmail.com@mg.gospringboard.io on behalf of [Billy wright](#)
To: [UCC Consumer Info](#)
Subject: Billy Wright - Our rates are already high!
Date: Monday, September 25, 2023 8:51:02 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Billy wright
3035 Southwest Dr
Indianapolis IN, 46241-6208

From: bin.zhang.1623@gmail.com@mg.gospringboard.io on behalf of [Bin Zhang](#)
To: [UCC Consumer Info](#)
Subject: Bin Zhang - Our rates are already high!
Date: Monday, October 2, 2023 1:43:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Bin Zhang
1623 Remington CT
Indianapolis IN, 46227-0802

From: bdolson6@hotmail.com@mg.gospringboard.io on behalf of [Blake Dolson](#)
To: [UCC Consumer Info](#)
Subject: Blake Dolson - Our rates are already high!
Date: Monday, September 25, 2023 8:46:46 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Blake Dolson
758 LAKE NORA NORTH CT E
INDIANAPOLIS IN, 46240-1639

From: bvestal728@gmail.com@mg.gospringboard.io on behalf of [Bobbie Vestal](#)
To: [UCC Consumer Info](#)
Subject: Bobbie Vestal - Our rates are already high!
Date: Friday, September 22, 2023 5:34:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Bobbie Vestal
2227 BERNIE DR
INDIANAPOLIS IN, 46229-1816

From: bonniebatrich@gmail.com@mg.gospringboard.io on behalf of [Bonnie Batrich Brown](#)
To: [UCC Consumer Info](#)
Subject: Bonnie Batrich Brown - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:32 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Bonnie Batrich Brown
4601 CAVENDISH RD
INDIANAPOLIS IN, 46220-5324

From: [Bonnie Hicks](#)
To: [UCC Consumer Info](#)
Subject: Bonnie Hicks - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 1:01:02 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

As a senior on a fixed income & having taken in a grandchild to care for, all of our monthly expenses have increased while our monthly income remains the same. Earnings on savings are at an all-time low & can't sustain the increase in costs of living. We live on a modest budget, not even engaged in leisurely pastimes to conserve income. What you are doing will have adverse impacts at those most vulnerable. Please consider how you would manage if this impacted your loved ones.

Thank you,
Bonnie Hicks.
12280 Cedarview Dr
Mooresville, IN 46158

From: [Brad Miller](#)
To: [UCC Consumer Info](#)
Subject: Brad miller - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 3:46:40 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Brad Miller
1908 W Northgate St
Indianapolis, IN 46228

From: brae.marvin@gmail.com@mg.gospringboard.io on behalf of [Brae Salmond](#)
To: [UCC Consumer Info](#)
Subject: Brae Salmond - Our rates are already high!
Date: Friday, September 22, 2023 5:37:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Brae Salmond
9404 KUNGSHOLM DR APT F
INDIANAPOLIS IN, 46250-1187

From: brenda21345678@gmail.com@mg.gospringboard.io on behalf of [Brenda Barnett](#)
To: [UCC Consumer Info](#)
Subject: Brenda Barnett - Our rates are already high!
Date: Saturday, September 23, 2023 3:27:21 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Brenda Barnett
1968 ADINA BLVD
INDIANAPOLIS IN, 46203-4970

From: [Brenda Haddock](#)
To: [UCC Consumer Info](#)
Subject: Brenda Haddock - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 10:40:28 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering AES has the highest disconnection rate in the state, it feels to me bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms penalizing us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Brenda Haddock
9119 Concert Ln
Indianapolis, IN 46231

From: bfjones4811@gmail.com@mg.gospringboard.io on behalf of [Brenda Jones](#)
To: [UCC Consumer Info](#)
Subject: Brenda Jones - Our rates are already high!
Date: Monday, October 2, 2023 1:44:36 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Brenda Jones
4811 Stratford Ave
Indianapolis IN, 46201-4812

From: [Brenda Mick](#)
To: [UCC Consumer Info](#)
Subject: Brenda Mick - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Sunday, October 1, 2023 11:32:41 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Brenda Mick
314 N Highland Ave
Indianapolis, IN 46202

From: [Brenden Fitzgerald](#)
To: [UCC Consumer Info](#)
Subject: Brenden Fitzgerald - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 3:42:31 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Brenden Fitzgerald
6004 N Ewing St
Indianapolis, IN 46220

From: brent-copeland=att.net@mg.gospringboard.io on behalf of [Brent Copeland](#)
To: [UCC Consumer Info](#)
Subject: Brent Copeland - Our rates are already high!
Date: Saturday, September 23, 2023 9:42:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Brent Copeland
1515 CRUFT ST
INDIANAPOLIS IN, 46203-5311

From: [Brent Spencer](#)
To: [UCC Consumer Info](#)
Subject: Brent Spencer - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, October 3, 2023 9:29:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Brent Spencer
7145 Lantern Rd
Indianapolis, IN 46256

From: bac76239358@gmail.com@mg.gospringboard.io on behalf of [Brian Clark](#)
To: [UCC Consumer Info](#)
Subject: Brian Clark - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:25 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Brian Clark
3434 BLOOMSBURY LN
Indianapolis IN, 46228-2883

From: [Brian Dillon](#)
To: [UCC Consumer Info](#)
Subject: Brian Dillon - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 3:12:44 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Brian Dillon
8220 N Kenwood Ave
Indianapolis, IN 46260

From: [Brian Fischer](#)
To: [UCC Consumer Info](#)
Subject: Brian Fischer - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 11:51:41 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Brian Fischer
747 N Audubon Rd
Indianapolis, IN 46219

From: [Brian Scroggin](#)
To: [UCC Consumer Info](#)
Subject: Brian Scroggin - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 29, 2023 10:42:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Brian Scroggin
9355 Champton Dr
Indianapolis, IN 46256

From: [Brian Scroggin](#)
To: [UCC Consumer Info](#)
Subject: Brian Scroggin - Stand up for residential customers in Cause Number 45911
Date: Friday, September 29, 2023 10:40:05 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Brian Scroggin
9355 Champton Dr
Indianapolis, IN 46256

From: btyler7270@gmail.com@mg.gospringboard.io on behalf of [Brian Tyler](#)
To: [UCC Consumer Info](#)
Subject: Brian Tyler - Our rates are already high!
Date: Wednesday, October 4, 2023 10:21:22 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Brian Tyler
7640 SINGLETON ST
INDIANAPOLIS IN, 46227-8551

From: nerissa847@gmail.com@mg.gospringboard.io on behalf of [Bridget Bowman](#)
To: [UCC Consumer Info](#)
Subject: Bridget Bowman - Our rates are already high!
Date: Sunday, September 24, 2023 10:58:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Bridget Bowman
6416 Osborn Dr
Indianapolis IN, 46226-3534

From: briggittjohnson@gmail.com@mg.gospringboard.io on behalf of [Brigitt Johnson](#)
To: [UCC Consumer Info](#)
Subject: Brigitt Johnson - Our rates are already high!
Date: Sunday, September 24, 2023 5:19:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Brigitt Johnson
3410 COSSELL RD
INDIANAPOLIS IN, 46222-4905

From: [Brittany Heer](#)
To: [UCC Consumer Info](#)
Subject: Brittany Heer - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 11:38:51 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Brittany Heer
4631 N College Ave
Indianapolis, IN 46205

From: [Brittany Sharp](#)
To: [UCC Consumer Info](#)
Subject: Brittany Sharp - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 12:18:54 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Brittany Sharp
4211 Rockville Rd
Indianapolis, IN 46222

From: [Brody Goodwine](#)
To: [UCC Consumer Info](#)
Subject: Brody Goodwine - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 8:27:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Brody Goodwine
44 Kessler Blvd E Dr
Indianapolis, IN 46220

From: indypm=att.net@mg.gospringboard.io on behalf of [Bruce Bradbury](#)
To: [UCC Consumer Info](#)
Subject: Bruce Bradbury - Our rates are already high!
Date: Monday, September 25, 2023 8:49:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Bruce Bradbury
6108 KNYGHTON RD
Indianapolis IN, 46220-4958

From: [Bruce Bradbury](#)
To: [UCC Consumer Info](#)
Subject: Bruce Bradbury - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 11:22:00 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Bruce Bradbury
6108 Knyghton Rd
Indianapolis, IN 46220

From: [Bruce Weaver](#)
To: [UCC Consumer Info](#)
Subject: Bruce Weaver - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 5:06:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Hello!!!

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Bruce Weaver
7651 Micawber Ct
Indianapolis, IN 46256

From: [Bruce WEaver](#)
To: [UCC Consumer Info](#)
Subject: Bruce Weaver - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 3:24:05 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Bruce WEaver
7651 Micawber Ct
Indianapolis, IN 46256

From: [Bryan Watson](#)
To: [UCC Consumer Info](#)
Subject: Bryan Watson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 7:54:05 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Bryan Watson
9820 Rawles Ave
Indianapolis, IN 46219

From: [Bryce Gustafson](#)
To: [UCC Consumer Info](#)
Subject: Bryce Gustafson - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 10:03:10 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Bryce Gustafson
321 S Temple Ave
Indianapolis, IN 46201

From: [Bryce Mosey](#)
To: [UCC Consumer Info](#)
Subject: Bryce Mosey - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 11:53:15 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Bryce Mosey
503 E Vermont St
Indianapolis, IN 46202

From: [Caitlin Cline](#)
To: [UCC Consumer Info](#)
Subject: Caitlin Cline - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 5:55:40 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Caitlin Cline
2857 Pointe Harbour Dr
Indianapolis, IN 46229

From: [Cameron Brady](#)
To: [UCC Consumer Info](#)
Subject: Cameron Brady - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 5:33:29 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Cameron Brady
3233 E 48th St
Indianapolis, IN 46205

From: camilledawn@gmail.com@mg.gospringboard.io on behalf of [Camille Hatcher](#)
To: [UCC Consumer Info](#)
Subject: Camille Hatcher - Our rates are already high!
Date: Friday, September 22, 2023 5:09:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Camille Hatcher
5119 CENTRAL AVE
INDIANAPOLIS IN, 46205-1059

From: [Candace Backer](#)
To: [UCC Consumer Info](#)
Subject: Candace Backer - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 3:10:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Candace Backer
5356 Broadway St
Indianapolis, IN 46220

From: cdickey1967@gmail.com@mg.gospringboard.io on behalf of [Candy Dickey](#)
To: [UCC Consumer Info](#)
Subject: Candy Dickey - Our rates are already high!
Date: Friday, September 22, 2023 5:31:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Candy Dickey
2120 E THOMPSON RD
INDIANAPOLIS IN, 46227-4414

From: carlb834@gmail.com@mg.gospringboard.io on behalf of [Carl Brown](#)
To: [UCC Consumer Info](#)
Subject: Carl Brown - Our rates are already high!
Date: Friday, September 22, 2023 9:58:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carl Brown
2042 GOLF STREAM DR
INDIANAPOLIS IN, 46229-4303

From: carlacrock@hotmail.com@mg.gospringboard.io on behalf of [CARLA CROCK](#)
To: [UCC Consumer Info](#)
Subject: Carla Crock - Our rates are already high!
Date: Monday, September 25, 2023 8:51:41 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

CARLA CROCK
8241 CROSSER CIR
INDIANAPOLIS IN, 46237-8249

From: carla.potter=comcast.net@mg.gospringboard.io on behalf of [Carla Potter](#)
To: [UCC Consumer Info](#)
Subject: Carla Potter - Our rates are already high!
Date: Thursday, September 28, 2023 10:08:59 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

They have raised rates twice this year already!

Sincerely,

Carla Potter
7841 WILDCAT RUN LN
Indianapolis IN, 46239-6921

From: croixc@yahoo.com@mg.gospringboard.io on behalf of [CARMEN CROSS](#)
To: [UCC Consumer Info](#)
Subject: Carmen Cross - Our rates are already high!
Date: Monday, September 25, 2023 8:48:07 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

CARMEN CROSS
6813 CREEK BAY DR APT C
INDIANAPOLIS IN, 46217-3076

From: carolswenson67@gmail.com@mg.gospringboard.io on behalf of [Carol Bleizeffer](#)
To: [UCC Consumer Info](#)
Subject: Carol Bleizeffer - Our rates are already high!
Date: Monday, October 2, 2023 1:39:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carol Bleizeffer
6152 ROLLING MEADOW LN
Indianapolis IN, 46237-4214

From: carol.cald44@gmail.com@mg.gospringboard.io on behalf of [Carol Caldwell](#)
To: [UCC Consumer Info](#)
Subject: Carol Caldwell - Our rates are already high!
Date: Friday, September 22, 2023 5:35:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carol Caldwell
4907 N KENWOOD AVE
Indianapolis IN, 46208-2615

From: [Carol d'Ambrosio](#)
To: [UCC Consumer Info](#)
Subject: Carol D'Ambrosio - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 29, 2023 9:47:10 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Carol d'Ambrosio
1340 Meadowbrook Dr
Indianapolis, IN 46240

From: [Carol dAmbrosio](#)
To: [UCC Consumer Info](#)
Subject: Carol d'Ambrosio - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 11:18:43 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Carol d'Ambrosio
1340 Meadowbrook Dr
Indianapolis, IN 46240

From: Buffypippa1@gmail.com@mg.gospringboard.io on behalf of [Carol Grimes](#)
To: [UCC Consumer Info](#)
Subject: Carol Grimes - Our rates are already high!
Date: Friday, September 22, 2023 5:25:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carol Grimes
3060 Seerley Creek Dr
Indianapolis IN, 46241-6100

From: [Carol Hankins](#)
To: [UCC Consumer Info](#)
Subject: Carol Hankins - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 11:49:02 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Carol Hankins
9292 Tower Bridge Rd Apt H
Indianapolis, IN 46240

From: chatfield4=indy.rr.com@mg.gospringboard.io on behalf of [Carol Hatfield](#)
To: [UCC Consumer Info](#)
Subject: Carol Hatfield - Our rates are already high!
Date: Monday, September 25, 2023 8:52:00 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carol Hatfield
850 E BERWYN ST
Indianapolis IN, 46203-5113

From: limingca=att.net@mg.gospringboard.io on behalf of [Carol Liming](#)
To: [UCC Consumer Info](#)
Subject: Carol Liming - Our rates are already high!
Date: Monday, October 2, 2023 3:15:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carol Liming
7556 CASTLETON FARMS NORTH DR
INDIANAPOLIS IN, 46256-1950

From: [Carol Luskiewicz](#)
To: [UCC Consumer Info](#)
Subject: Carol Luskiewicz - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 15, 2023 8:08:02 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Carol Luskiewicz
9737 Elm Dr
Carmel, IN 46032

From: [Carol Luskiewicz](#)
To: [UCC Consumer Info](#)
Subject: Carol Luskiewicz - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, September 15, 2023 8:07:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

How dare AES ask for such outrageous rate increases and a higher profit margin. They need to learn to operate within their means just like we have to operate within our means.

Thank you,
Carol Luskiewicz
9737 Elm Dr
Carmel, IN 46032

From: [CAROL TRUEBLOOD](#)
To: [UCC Consumer Info](#)
Subject: Carol Trueblood - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 12:44:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
CAROL TRUEBLOOD
5848 Susan Dr E
Indianapolis, IN 46250

From: nicksgrampa=att.net@mg.gospringboard.io on behalf of [Carole Gnebba](#)
To: [UCC Consumer Info](#)
Subject: Carole Gnebba - Our rates are already high!
Date: Friday, September 22, 2023 8:38:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carole Gnebba
945 CLOUDY WING DR APT 424
Indianapolis IN, 46227-1142

From: kurlgurl28@gmail.com@mg.gospringboard.io on behalf of [Carolle Griffin](#)
To: [UCC Consumer Info](#)
Subject: Carolle Griffin - Our rates are already high!
Date: Monday, October 2, 2023 1:45:02 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Carolle Griffin
5784 LAKEFIELD DR
INDIANAPOLIS IN, 46254-4905

From: [Carrie Langellier](#)
To: [UCC Consumer Info](#)
Subject: Carrie Langellier - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 10:46:09 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Carrie Langellier
4515 N Delaware St
Indianapolis, IN 46205

From: [Carrie Taylor](#)
To: [UCC Consumer Info](#)
Subject: Carrie Taylor - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 9:13:03 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Carrie Taylor
942 N Somerset Ave
Indianapolis, IN 46222

From: cjonesmba06@gmail.com@mg.gospringboard.io on behalf of [Cassandra Jones](#)
To: [UCC Consumer Info](#)
Subject: Cassandra Jones - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:39 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cassandra Jones
9947 REDMOND CT
Indianapolis IN, 46236-7367

From: [Cassandra Zentz](#)
To: [UCC Consumer Info](#)
Subject: Cassandra Zentz - Stand up for residential customers in Cause Number 45911
Date: Friday, August 11, 2023 1:32:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Cassandra Zentz
687 Woodruff Place West Dr
Indianapolis, IN 46201

From: [Catherine Snyder](#)
To: [UCC Consumer Info](#)
Subject: Catherine Snyder - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 8:17:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Catherine Snyder
6271 Allisonville Rd
Indianapolis, IN 46220

From: tharpec2013@gmail.com@mg.gospringboard.io on behalf of [Catherine Tharpe](#)
To: [UCC Consumer Info](#)
Subject: Catherine Tharpe - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:50 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Catherine Tharpe
3289 W 42ND ST
INDIANAPOLIS IN, 46228-2807

From: [Cathy Eads](#)
To: [UCC Consumer Info](#)
Subject: Cathy Eads - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 12:04:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Cathy Eads
6039 Royal Gate Ct
Indianapolis, IN 46237

From: [Cathy Eads](#)
To: [UCC Consumer Info](#)
Subject: Cathy Eads - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 5:32:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Cathy Eads
6039 Royal Gate Ct
Indianapolis, IN 46237

From: [Cathy Weinmann](#)
To: [UCC Consumer Info](#)
Subject: Cathy Weinmann - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 11, 2023 10:41:58 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Cathy Weinmann
728 Canyon Rd
Indianapolis, IN 46217

From: [Cebrum George](#)
To: [UCC Consumer Info](#)
Subject: Cebrum George - Stand up for residential customers in Cause Number 45911
Date: Sunday, October 1, 2023 11:11:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Cebrum George
3158 Oceanline E Dr
Indianapolis, IN 46214

From: [Chad Jones](#)
To: [UCC Consumer Info](#)
Subject: Chad Jones - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 6:19:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Chad Jones
5415 Guilford Ave
Indianapolis, IN 46220

From: somethinspec@gmail.com@mg.gospringboard.io on behalf of [Char Bruner](#)
To: [UCC Consumer Info](#)
Subject: Char Bruner - Our rates are already high!
Date: Friday, September 22, 2023 5:41:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Char Bruner
7571 BAYVIEW CLUB DR
Apt 3D
Indianapolis IN, 46250-2391

From: [Charla Willian](#)
To: [UCC Consumer Info](#)
Subject: Charla Willian - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 10:24:44 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Charla Willian
5625 N Pennsylvania St
Indianapolis, IN 46220

From: [Charles Bernth](#)
To: [UCC Consumer Info](#)
Subject: Charles Bernth - Stand up for residential customers in Cause Number 45911
Date: Friday, August 25, 2023 6:00:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Charles Bernth
4928 E 62nd St
Indianapolis, IN 46220

From: cbrisen=ameritech.net@mg.gospringboard.io on behalf of [Charles Brislen](#)
To: [UCC Consumer Info](#)
Subject: Charles Brislen - Our rates are already high!
Date: Monday, October 2, 2023 12:40:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Charles Brislen
574 Penright Ct
Indianapolis, IN IN, 46217-5076

From: charlesharrisondavis@gmail.com@mg.gospringboard.io on behalf of [Charles Davis](#)
To: [UCC Consumer Info](#)
Subject: Charles Davis - Our rates are already high!
Date: Friday, September 22, 2023 6:52:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Charles Davis
155 Pope St. Apt. I
Indianapolis IN, 46202-4037

From: [Charles Deppert](#)
To: [UCC Consumer Info](#)
Subject: Charles Deppert - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, September 18, 2023 7:32:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Charles Deppert
9112 Behner Brook Dr
Indianapolis, IN 46250

From: [Charles Harpenau](#)
To: [UCC Consumer Info](#)
Subject: Charles Harpenau - Stand up for residential customers in Cause Number 45911
Date: Friday, September 15, 2023 3:41:55 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike! Especially those retired and on a fixed income, like me.

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Charles Harpenau
3335 Melbourne Rd Dr S
Indianapolis, IN 46228

From: theanalyst1007@msn.com on behalf of [charles_robinson](#)
To: [UCC Consumer Info](#)
Subject: Charles Robinson - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:29 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

charles robinson
925 charnwood pkwy
Beech Grove IN, 46107-3306

From: [Charles Shriner](#)
To: [UCC Consumer Info](#)
Subject: Charles Shriner - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 8:03:03 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Charles Shriner
5623 E Washington St Apt 7
Indianapolis, IN 46219

From: [Charles Shriner](#)
To: [UCC Consumer Info](#)
Subject: Charles Shriner - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Sunday, October 1, 2023 11:34:12 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Charles Shriner
5623 E Washington St
Indianapolis, IN 46219

From: chucksimulis2@gmail.com@mg.gospringboard.io on behalf of [charles simulis](#)
To: [UCC Consumer Info](#)
Subject: Charles Simulis - Our rates are already high!
Date: Saturday, September 23, 2023 9:09:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

charles simulis
416 E SOUTHERN AVE # 17
Apt 109
Indianapolis IN, 46225-2125

From: [Charley Jackson](#)
To: [UCC Consumer Info](#)
Subject: Charley Jackson - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 11:32:32 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Charley Jackson
222 S Downey Ave
Indianapolis, IN 46219

From: scubaocn=att.net@mg.gospringboard.io on behalf of [Charlotte Arkush](#)
To: [UCC Consumer Info](#)
Subject: Charlotte Arksuh - Our rates are already high!
Date: Sunday, September 24, 2023 8:45:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Charlotte Arkush
3512 CLEARWATER CIR
Indianapolis IN, 46240-2999

From: [Chase Malcom](#)
To: [UCC Consumer Info](#)
Subject: Chase Malcom - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 8, 2023 7:43:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Chase Malcom
1420 S Alabama St
Indianapolis, IN 46225

From: onecar=icloud.com@mg.gospringboard.io on behalf of [Chelsa Rowley](#)
To: [UCC Consumer Info](#)
Subject: Chelsa Rowley - Our rates are already high!
Date: Tuesday, October 3, 2023 9:05:04 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Chelsa Rowley
5782 PILGRIM DR
INDIANAPOLIS IN, 46254-1087

From: [Chelsea Schue](#)
To: [UCC Consumer Info](#)
Subject: Chelsea Schue - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 5:55:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Chelsea Schue
5201 Tufton Dr
Indianapolis, IN 46254

From: [cheryl clarkson](#)
To: [UCC Consumer Info](#)
Subject: Cheryl Clarkson - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 17, 2023 2:00:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
cheryl clarkson
1175 Partridge Dr
Indianapolis, IN 46231

From: cherylpratt71@yahoo.com@mg.gospringboard.io on behalf of [Cheryl Pratt](#)
To: [UCC Consumer Info](#)
Subject: Cheryl Pratt - Our rates are already high!
Date: Monday, September 25, 2023 8:54:50 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cheryl Pratt
6042 IVANHOE ST
INDIANAPOLIS IN, 46219-7345

From: [Chris Cooper](#)
To: [UCC Consumer Info](#)
Subject: Chris Cooper - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 25, 2023 4:47:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Chris Cooper
8539 Thornhill Dr
Indianapolis, IN 46256

From: [Chrissy smith](#)
To: [UCC Consumer Info](#)
Subject: Chrissy Smith - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 5:10:51 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Chrissy smith
63 N Mount Street
Indianapolis, IN 46222

From: caw6755@gmail.com@mg.gospringboard.io on behalf of [Christina Wagner](#)
To: [UCC Consumer Info](#)
Subject: Christina Wagner - Our rates are already high!
Date: Monday, October 2, 2023 1:53:33 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Christina Wagner
8328 WINDOVERS DR
INDIANAPOLIS IN, 46259-6787

From: chrisandrichanderson@gmail.com@mg.gospringboard.io on behalf of [Christine Anderson](#)
To: [UCC Consumer Info](#)
Subject: Christine Anderson - Our rates are already high!
Date: Friday, September 22, 2023 5:11:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Christine Anderson
6207 S HARDING ST
Indianapolis IN, 46217-9402

From: cgbarton=sbcglobal.net@mg.gospringboard.io on behalf of [Christine Barton](#)
To: [UCC Consumer Info](#)
Subject: christine Barton - Our rates are already high!
Date: Friday, September 22, 2023 5:52:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Christine Barton
5621 N Delaware St
INDIANAPOLIS IN, 46220-3017

From: [Christine Carlson](#)
To: [UCC Consumer Info](#)
Subject: Christine Carlson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 10:28:41 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Christine Carlson
6330 N Park Ave
Indianapolis, IN 46220

From: [Christine Scotten](#)
To: [UCC Consumer Info](#)
Subject: Christine Scotten - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 10:24:44 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Christine Scotten
3331 E 68th Ct
Indianapolis, IN 46220

From: [Christine Taylor](#)
To: [UCC Consumer Info](#)
Subject: Christine Taylor - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 6:14:47 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Christine Taylor
5802 Haverford Ave
Indianapolis, IN 46220

From: christopheranderson=prodigy.net@mg.gospringboard.io on behalf of [Christopher Anderson](#)
To: [UCC Consumer Info](#)
Subject: Christopher Anderson - Our rates are already high!
Date: Friday, September 22, 2023 7:05:23 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Christopher Anderson
6016 Dorsett Place
Indianapolis IN, 46220-5242

From: [Christopher Bomberger](#)
To: [UCC Consumer Info](#)
Subject: Christopher Bomberger - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 9:30:51 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Christopher Bomberger
5235 Hedgerow Dr
Indianapolis, IN 46226

From: [Christopher Corr](#)
To: [UCC Consumer Info](#)
Subject: Christopher Corr - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 11:03:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Christopher Corr
2439 N Talbott St
Indianapolis, IN 46205

From: [Christopher Dance](#)
To: [UCC Consumer Info](#)
Subject: Christopher Dance - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 11:30:52 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Christopher Dance
733 N Gladstone Ave
Indianapolis, IN 46201

From: [Christopher Gaeta](#)
To: [UCC Consumer Info](#)
Subject: Christopher Gaeta - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 10:44:12 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Christopher Gaeta
6536 Ferguson St
Indianapolis, IN 46220

From: christophergammon=sbcglobal.net@mg.gospringboard.io on behalf of [Christopher Gammon](#)
To: [UCC Consumer Info](#)
Subject: Christopher Gammon - Our rates are already high!
Date: Friday, September 22, 2023 5:31:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Christopher Gammon
1226 N ILLINOIS ST APT 406
INDIANAPOLIS IN, 46202-2340

From: herriott241@gmail.com@mg.gospringboard.io on behalf of [Christopher Herriott](#)
To: [UCC Consumer Info](#)
Subject: Christopher Herriott - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:35 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Christopher Herriott
7462 Carnation Ln
INDIANAPOLIS IN, 46214-1066

From: hodapp@aol.com@mg.gospringboard.io on behalf of [Christopher Hodapp](#)
To: [UCC Consumer Info](#)
Subject: Christopher Hodapp - Our rates are already high!
Date: Monday, September 25, 2023 8:47:55 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Christopher Hodapp
9310 SEASCAPE DR
INDIANAPOLIS IN, 46256-9538

From: pjost825@gmail.com@mg.gospringboard.io on behalf of [Christopher Jost](#)
To: [UCC Consumer Info](#)
Subject: Christopher Jost - Our rates are already high!
Date: Wednesday, October 4, 2023 10:16:59 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Christopher Jost
9113 CROCUS CT
Camby IN, 46113-7744

From: [Christopher Moore](#)
To: [UCC Consumer Info](#)
Subject: Christopher Moore - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 10:58:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Christopher Moore
5710 Haverford Ave
Indianapolis, IN 46220

From: saatie@hotmail.com@mg.gospringboard.io on behalf of [Cinda Black](#)
To: [UCC Consumer Info](#)
Subject: Cinda Black - Our rates are already high!
Date: Monday, September 25, 2023 8:50:34 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

These people are a monopoly and I have no choice but to use them. Am I supposed to give up food or medicine to cover their new charges? I thought utilities were supposed to benefit the public, not shareholders.

Sincerely,

Cinda Black
2823 E Banta Rd
Indianapolis IN, 46227-4915

From: cindyhorn53@gmail.com@mg.gospringboard.io on behalf of [Cindy Baker](#)
To: [UCC Consumer Info](#)
Subject: Cindy Baker - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:26 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cindy Baker
5842 TROPHY OAKS CT
Indianapolis IN, 46237-9210

From: [Cindy Cain](#)
To: [UCC Consumer Info](#)
Subject: Cindy Cain - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 5:08:45 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Cindy Cain
6099 N Oxford St
Indianapolis, IN 46220

From: lazbonz@gmail.com@mg.gospringboard.io on behalf of [Cindy Schaefer](#)
To: [UCC Consumer Info](#)
Subject: Cindy Schaefer - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cindy Schaefer
8338 Berrybush Ln
Indianapolis IN, 46234-1896

From: [Clara Bush](#)
To: [UCC Consumer Info](#)
Subject: Clara Bush - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 27, 2023 3:55:45 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Clara Bush
5673 Brownstone Dr
Indianapolis, IN 46220

From: jpowell222=sbcglobal.net@mg.gospringboard.io on behalf of [Claretta Powell](#)
To: [UCC Consumer Info](#)
Subject: Claretta Powell - Our rates are already high!
Date: Saturday, September 23, 2023 7:00:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Claretta Powell
801 N SHORTRIDGE RD APT K08
INDIANAPOLIS IN, 46219-4953

From: wattcwatt@gmail.com@mg.gospringboard.io on behalf of [claricia ernstes watt](#)
To: [UCC Consumer Info](#)
Subject: Claricia Ernstes Watt - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

claricia ernstes watt
1624 N GRAHAM AVE
Indianapolis IN, 46218-5036

From: claudianicholas247@gmail.com on behalf of [Claudia Nicholas](#)
To: [UCC Consumer Info](#)
Subject: Claudia Nicholas - Our rates are already high!
Date: Friday, September 22, 2023 10:19:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Claudia Nicholas
601 W SAINT CLAIR ST APT 301
INDIANAPOLIS IN, 46202-3087

From: [Clinton Alexander](#)
To: [UCC Consumer Info](#)
Subject: Clinton Alexander - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, October 3, 2023 9:10:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Clinton Alexander
5733 E 75th St
Indianapolis, IN 46250

From: [Clinton Alexander](#)
To: [UCC Consumer Info](#)
Subject: Clinton Alexander - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 12:12:34 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Clinton Alexander
5733 E 75th St
Indianapolis, IN 46250

From: [Cody Davis](#)
To: [UCC Consumer Info](#)
Subject: Cody Davis - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 6:28:51 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

I agree with everything below and furthermore think it's a disgrace that our state has slow rolled and not incentivized solar and alternative energy alternatives. We should not be rewarding corporate greed. We should not be funding growth of infrastructure if the profits are enough in themselves.

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Cody Davis
5330 E Ohmer Ave
Indianapolis, IN 46219

From: [Cody Jones](#)
To: [UCC Consumer Info](#)
Subject: Cody Jones - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 8:42:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Cody Jones
6449 Bonneville Dr
Indianapolis, IN 46237

From: doccole@gmail.com@mg.gospringboard.io on behalf of [Cole Blume](#)
To: [UCC Consumer Info](#)
Subject: Cole Blume - Our rates are already high!
Date: Monday, October 2, 2023 1:53:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cole Blume
8541 Helmsman Circle
Indianapolis IN, 46256-9506

From: [Cole Smith](#)
To: [UCC Consumer Info](#)
Subject: Cole Smith - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 6:52:02 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Cole Smith
229 N Reisner St
Indianapolis, IN 46222

From: cjkelleyschoen@gmail.com@mg.gospringboard.io on behalf of [Conni Kelley](#)
To: [UCC Consumer Info](#)
Subject: Connie Kelley - Our rates are already high!
Date: Saturday, September 23, 2023 1:35:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Conni Kelley
515 E 36TH ST
Indianapolis IN, 46205-3503

From: coralmediger@hotmail.com@mg.gospringboard.io on behalf of [Coral Mediger](#)
To: [UCC Consumer Info](#)
Subject: Coral Mediger - Our rates are already high!
Date: Monday, October 2, 2023 1:53:33 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Coral Mediger
1219 CRAWFORD DR
Indianapolis IN, 46220-3229

From: yates3468=att.net@mg.gospringboard.io on behalf of [Cordell Yates](#)
To: [UCC Consumer Info](#)
Subject: Cordell Yates - Our rates are already high!
Date: Saturday, September 23, 2023 7:10:19 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cordell Yates
3468 DELMAR AVE
INDIANAPOLIS IN, 46241-2714

From: [Cory Stahl](#)
To: [UCC Consumer Info](#)
Subject: Cory Stahl - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 9:07:40 PM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike! They're extorting us because they're a monopoly in the area. Their infrastructure is subpar and they continue to raise rates because nobody is stopping them. Please stop them.

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Cory Stahl
12722 Bearsdale Dr
Indianapolis, IN 46235

From: [Courtney Brand](#)
To: [UCC Consumer Info](#)
Subject: Courtney Brand - Stand up for residential customers in Cause Number 45911
Date: Friday, August 18, 2023 6:14:42 PM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Courtney Brand
322 S Meridian St
Indianapolis, IN 46225

From: [Craig Anderson](#)
To: [UCC Consumer Info](#)
Subject: Craig Anderson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 9:16:49 PM

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Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Craig Anderson
5770 Ravine Rd
Indianapolis, IN 46220

From: [Craig Anderson](#)
To: [UCC Consumer Info](#)
Subject: Craig Anderson - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 6:08:43 PM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Please consider the impact this increase will have on families and seniors already pushed to the limit on their budgets.

Respectfully,
Craig Anderson
5770 Ravine Rd
Indianapolis, IN 46220

From: [Cristina Padilla](#)
To: [UCC Consumer Info](#)
Subject: Cristina Padilla - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 5:11:06 PM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Cristina Padilla
3225 Medford Ave
Indianapolis, IN 46222

From: synthe32438@gmail.com@mg.gospringboard.io on behalf of [Cynthia Bertram](#)
To: [UCC Consumer Info](#)
Subject: Cynthia Bertram - Our rates are already high!
Date: Sunday, September 24, 2023 3:41:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cynthia Bertram
6027 Wildcat Drive
Indianapolis IN, 46203-5751

From: cainfamily8@gmail.com@mg.gospringboard.io on behalf of [Cynthia Cain](#)
To: [UCC Consumer Info](#)
Subject: Cynthia Cain - Our rates are already high!
Date: Monday, September 25, 2023 8:35:03 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cynthia Cain
6099 N OXFORD ST
INDIANAPOLIS IN, 46220-2923

From: kenthia60@gmail.com@mg.gospringboard.io on behalf of [Cynthia Landrum](#)
To: [UCC Consumer Info](#)
Subject: Cynthia Landrum - Our rates are already high!
Date: Friday, September 22, 2023 7:13:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cynthia Landrum
7679 Northcrest Cir
Indianapolis IN, 46256-3717

From: cynthiashene@gmail.com@mg.gospringboard.io on behalf of [Cynthia Shene](#)
To: [UCC Consumer Info](#)
Subject: Cynthia Shene - Our rates are already high!
Date: Monday, October 2, 2023 1:47:37 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Cynthia Shene
6007 N COLLEGE AVE APT 30
INDIANAPOLIS IN, 46220-1971

From: [Dakota Bell](#)
To: [UCC Consumer Info](#)
Subject: Dakota Bell - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 29, 2023 10:27:24 AM

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Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Dakota Bell
2718 Heatherlea Ct
Indianapolis, IN 46229

From: [Dakota Hudelson](#)
To: [UCC Consumer Info](#)
Subject: Dakota Hudelson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 10:34:41 AM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Dakota Hudelson
833 N Denny St
Indianapolis, IN 46201

From: dalexander_nm=msn.com@mg.gospringboard.io on behalf of [Dale Alexander](#)
To: [UCC Consumer Info](#)
Subject: Dale Alexander - Our rates are already high! Would you like to pay our bills, we are mi
Date: Monday, September 25, 2023 8:47:53 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dale Alexander
7823 BAYRIDGE DR
Indianapolis IN, 46236-9091

From: dalesonnenberg46@gmail.com@mg.gospringboard.io on behalf of [Dale Sonnenberg](#)
To: [UCC Consumer Info](#)
Subject: Dale Sonnenberg - Our rates are already high!
Date: Wednesday, October 4, 2023 10:16:48 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dale Sonnenberg
3115 St Paul St
Indianapolis IN, 46237-1074

From: [Dan Kos](#)
To: [UCC Consumer Info](#)
Subject: Dan Kos - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 27, 2023 6:33:22 AM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Dan Kos
10620 N Range Line Pl
West Terre Haute, IN 47885

From: mccartydana@gmail.com@mg.gospringboard.io on behalf of [D'Ana McCarty](#)
To: [UCC Consumer Info](#)
Subject: D'ana McCarty - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:44 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

These rate increases are ridiculous and punish us that don't use them. If I'm out of town for the month i shouldn't have to pay so much. AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service. Had another power outage and there wasn't even a storm.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

D'Ana McCarty
8101 CLAYBURN DR
INDIANAPOLIS IN, 46268-1739

From: [Dane Miles](#)
To: [UCC Consumer Info](#)
Subject: Dane Miles - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 5:49:21 PM

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Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Dane Miles
9155 Andiron Way
Indianapolis, IN 46250

From: danettehollins@yahoo.com@mg.gospringboard.io on behalf of [Danette Hollins](#)
To: [UCC Consumer Info](#)
Subject: Danette Hollins - Our rates are already high!
Date: Monday, September 25, 2023 8:48:37 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Danette Hollins
1 E 36th Street
Apt 502
Indianapolis IN, 46205-3460

From: dpcicotte=att.net@mg.gospringboard.io on behalf of [Daniel Cicotte](#)
To: [UCC Consumer Info](#)
Subject: Daniel Cicotte - Our rates are already high!
Date: Friday, September 22, 2023 5:27:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Daniel Cicotte
2241 WHITECLIFF DR
INDIANAPOLIS IN, 46234-8855

From: j-dan=sbcglobal.net@mg.gospringboard.io on behalf of [Daniel Jackson](#)
To: [UCC Consumer Info](#)
Subject: Daniel Jackson - Our rates are already high!
Date: Monday, October 2, 2023 1:25:21 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Daniel Jackson
7804 PADDINGTON LN W
INDIANAPOLIS IN, 46268-4704

From: dpm559@yahoo.com@mg.gospringboard.io on behalf of [Daniel Mccarthy](#)
To: [UCC Consumer Info](#)
Subject: Daniel Mccarthy - Our rates are already high!
Date: Monday, September 25, 2023 8:54:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Daniel Mccarthy
7828 CASWELL ST
INDIANAPOLIS IN, 46259-1606

From: dpierson933@hotmail.com@mg.gospringboard.io on behalf of [Daniel Pierson](#)
To: [UCC Consumer Info](#)
Subject: Daniel Pierson - Our rates are already high!
Date: Tuesday, September 26, 2023 2:30:08 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Daniel Pierson
7326 Franklin Parke Ct
Indianapolis IN, 46259-9709

From: [Daniel Rudzinski](#)
To: [UCC Consumer Info](#)
Subject: Daniel Rudzinski - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 15, 2023 2:31:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Daniel Rudzinski
2625 Applegate St
Indianapolis, IN 46203

From: danielsmith499=outlook.com@mg.gospringboard.io on behalf of [Daniel Smith](#)
To: [UCC Consumer Info](#)
Subject: Daniel Smith - Our rates are already high!
Date: Monday, September 25, 2023 8:48:55 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Daniel Smith
6554 FRANKENBERGER DR
INDIANAPOLIS IN, 46237-9165

From: dan=classicins.com@mg.gospringboard.io on behalf of [Daniel Yagodnik](#)
To: [UCC Consumer Info](#)
Subject: Daniel Yagodnik - Our rates are already high!
Date: Monday, October 2, 2023 3:12:21 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Daniel Yagodnik
9060 NAUTICAL WATCH DR
Indianapolis IN, 46236-9035

From: schultz.dani@gmail.com@mg.gospringboard.io on behalf of [Danielle Schultz](#)
To: [UCC Consumer Info](#)
Subject: Danielle Schultz - Our rates are already high!
Date: Monday, October 2, 2023 1:44:15 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Danielle Schultz
6838 HILLSIDE AVE
INDIANAPOLIS IN, 46220-1365

From: countylt@aol.com@mg.gospringboard.io on behalf of [Danny Williams](#)
To: [UCC Consumer Info](#)
Subject: Danny Williams - Our rates are already high!
Date: Monday, September 25, 2023 8:50:29 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Danny Williams
7849 Golden Pond Ct
Indianapolis IN, 46278-9500

From: gilmoredaphne@hotmail.com@mg.gospringboard.io on behalf of [Daphne Gilmore](#)
To: [UCC Consumer Info](#)
Subject: Daphne Gilmore - Our rates are already high!
Date: Monday, September 25, 2023 8:52:09 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Daphne Gilmore
11531 HALF MILE DR
INDIANAPOLIS IN, 46235-6122

From: [Daphne Harris](#)
To: [UCC Consumer Info](#)
Subject: Daphne harris - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 29, 2023 8:10:37 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Daphne Harris
5405 Winthrop Ave
Indianapolis, IN 46220

From: darlene2175@gmail.com@mg.gospringboard.io on behalf of [Darlene Owens](#)
To: [UCC Consumer Info](#)
Subject: Darlene Owens - Our rates are already high!
Date: Saturday, September 23, 2023 12:40:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Darlene Owens
3543 ARTHINGTON BLVD
Indianapolis IN, 46218-1628

From: processman51@gmail.com@mg.gospringboard.io on behalf of [Darrell Evans](#)
To: [UCC Consumer Info](#)
Subject: Darrell Evans - Our rates are already high!
Date: Friday, September 22, 2023 5:33:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Darrell Evans
7139 WINSLET BLVD APT 1C
INDIANAPOLIS IN, 46217-9476

From: [Darren Cole](#)
To: [UCC Consumer Info](#)
Subject: Darren Cole - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 13, 2023 8:10:33 PM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Darren Cole
8955 Autumn Woods Dr
Indianapolis, IN 46250

From: [Dave Cook](#)
To: [UCC Consumer Info](#)
Subject: Dave Cook - Stand up for residential customers in Cause Number 45911
Date: Friday, August 18, 2023 5:38:26 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Dave Cook
11138 N Milhon W Dr
Mooresville, IN 46158

From: cbruckindy@gmail.com@mg.gospringboard.io on behalf of [David Bruckman](#)
To: [UCC Consumer Info](#)
Subject: David Bruckman - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:16 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

David Bruckman
6321 Brush Run Court
Indianapolis IN, 46268-4030

From: davisrd=sbcglobal.net@mg.gospringboard.io on behalf of [David Davis](#)
To: [UCC Consumer Info](#)
Subject: David Davis - Our rates are already high!
Date: Monday, October 2, 2023 11:30:26 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

David Davis
5355 UNIVERSITY AVE
Indianapolis IN, 46219-7008

From: chbanf@gmail.com@mg.gospringboard.io on behalf of [David Elden](#)
To: [UCC Consumer Info](#)
Subject: David Elden - Our rates are already high!
Date: Sunday, September 24, 2023 4:21:21 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

David Elden
1410 E 10TH ST
Indianapolis IN, 46201-1908

From: [David Falls](#)
To: [UCC Consumer Info](#)
Subject: David Falls - Cause Number 45911 - AES rate increase request
Date: Monday, August 14, 2023 10:45:31 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Please advocate on behalf of AES residential customers in Cause Number 45911: Reject AES's request to increased fixed monthly costs that charge customers more for using less and oppose their request to significantly increase their profits.

If approved, the requested increase would give AES the highest fixed charge out of all investor-owned utilities in Indiana. AES also wants to continue using declining block rates. Both high fixed charges and declining block rates are most harmful to low-income and fixed-income households, and they penalize those that conserve energy and make their homes more efficient.

In the last 10 years, AES bills have increased 34% for the average customer; AES has the highest disconnection rate in the state. AES customers need relief!

Thank you for considering my comments concerning this matter.

Respectfully,
David Falls
5637 Haverford Ave
Indianapolis, IN 46220

From: [David Grego](#)
To: [UCC Consumer Info](#)
Subject: David Grego - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 9:02:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
David Grego
8060 5 Points Rd
Indianapolis, IN 46259

From: [david hobbs](#)
To: [UCC Consumer Info](#)
Subject: David Hobbs - Stand up for residential customers in Cause Number 45911
Date: Monday, September 18, 2023 7:39:50 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
david hobbs
1754 Midland Dr
Franklin, IN 46131

From: suprdave1391@gmail.com@mg.gospringboard.io on behalf of [David Osborne](#)
To: [UCC Consumer Info](#)
Subject: David Osborne - Our rates are already high!
Date: Friday, October 6, 2023 8:24:23 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

David Osborne
5338 ROSSLYN AVE
Indianapolis IN, 46220-3322

From: kpogue36@yahoo.com@mg.gospringboard.io on behalf of [David Pogue](#)
To: [UCC Consumer Info](#)
Subject: David Pogue - Our rates are already high!
Date: Monday, September 25, 2023 8:47:05 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

David Pogue
6106 Rocky River Drive, I
Indianapolis IN, 46221-4170

From: sakalowskidw@hotmail.com@mg.gospringboard.io on behalf of [David Salkalowski](#)
To: [UCC Consumer Info](#)
Subject: David Salkalowski - Our rates are already high!
Date: Monday, October 2, 2023 1:53:15 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

David Salkalowski
5304 WATERTON LAKES DR
INDIANAPOLIS IN, 46237-9056

From: Beneebumba53@gmail.com@mg.gospringboard.io on behalf of [David Searles](#)
To: [UCC Consumer Info](#)
Subject: David Searles - Our rates are already high!
Date: Friday, September 22, 2023 6:11:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

David Searles
9043 Cinnebar Dr
Indianapolis IN, 46268-1296

From: [David Stevens](#)
To: [UCC Consumer Info](#)
Subject: David Stevens - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 11:24:06 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
David Stevens
3920 S Meridian St
Indianapolis, IN 46217

From: [David Stevens](#)
To: [UCC Consumer Info](#)
Subject: David Stevens - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 5:56:50 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
David Stevens
3920 S Meridian St
Indianapolis, IN 46217

From: [David Watson](#)
To: [UCC Consumer Info](#)
Subject: David Watson - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 2:24:11 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
David Watson
5345 E 19th Pl
Indianapolis, IN 46218

From: k9t5m0=sbcglobal.net@mg.gospringboard.io on behalf of [David Young](#)
To: [UCC Consumer Info](#)
Subject: David Young - Our rates are already high!
Date: Saturday, September 23, 2023 12:00:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

David Young
10308 RONALD CT
CUMBERLAND IN, 46229-2151

From: [Dawanna Oliver](#)
To: [UCC Consumer Info](#)
Subject: Dawanna Oliver - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 8:14:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Dawanna Oliver
2357 N Oxford St
Indianapolis, IN 46218

From: [Dawn Dixon](#)
To: [UCC Consumer Info](#)
Subject: Dawn Dixon - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 2:29:29 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Dawn Dixon
1110 E Markwood Ave
Indianapolis, IN 46227

From: fotododo206@gmail.com@mg.gospringboard.io on behalf of [Dawn Pearson](#)
To: [UCC Consumer Info](#)
Subject: Dawn Pearson - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dawn Pearson
1016 E 61ST ST
Indianapolis IN, 46220-2025

From: [Dawn Ryan](#)
To: [UCC Consumer Info](#)
Subject: Dawn Ryan - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 29, 2023 6:22:00 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Dawn Ryan
6029 E Pleasant Run Pkwy S Dr
Indianapolis, IN 46219

From: [Daymon Evans](#)
To: [UCC Consumer Info](#)
Subject: Daymon Evans - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 3:46:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Daymon Evans
8936 Stonegate Way
Indianapolis, IN 46227

From: [Dayle Gravenstreter](#)
To: [UCC Consumer Info](#)
Subject: Dayule Gravenstreter - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Sunday, August 20, 2023 5:26:08 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Dayle Gravenstreter
5313 Brookview Ct
Indianapolis, IN 46250

From: djm5971@gmail.com@mg.gospringboard.io on behalf of [Dean Manley](#)
To: [UCC Consumer Info](#)
Subject: Dean Manley - Our rates are already high!
Date: Friday, September 22, 2023 6:00:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dean Manley
185 PRESIDENT TRL W
Indianapolis IN, 46229-3506

From: pricede=ameritech.net@mg.gospringboard.io on behalf of [Dean Price](#)
To: [UCC Consumer Info](#)
Subject: Dean Price - Our rates are already high!
Date: Friday, October 6, 2023 12:10:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dean Price
6644 IONA RD
INDIANAPOLIS IN, 46203-5033

From: [Deanna Smith](#)
To: [UCC Consumer Info](#)
Subject: Deanna Smith - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Sunday, October 1, 2023 2:49:00 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Deanna Smith
3836 Oak Harbor Ln
Indianapolis, IN 46237

From: [Debbie Bulloff](#)
To: [UCC Consumer Info](#)
Subject: Debbie Bulloff - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 4:02:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911. Our power has been off 4 times in July 2023 including for 48 hours. Our neighborhood utilities are underground. Trees need to be trimmed!

Thank you,
Debbie Bulloff
8730 Staghorn Rd
Indianapolis, IN 46260

From: homesbydeb=att.net@mg.gospringboard.io on behalf of [Debbie Hines](#)
To: [UCC Consumer Info](#)
Subject: Debbie Hines - Our rates are already high!
Date: Saturday, September 23, 2023 7:02:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Debbie Hines
6150 LAUREL HALL DR
Indianapolis IN, 46226-2420

From: craizi=msn.com@mg.gospringboard.io on behalf of [Debbie Moore](#)
To: [UCC Consumer Info](#)
Subject: Debbie Moore - Our rates are already high!
Date: Monday, September 25, 2023 8:52:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Debbie Moore
138 N 8TH AVE
BEECH GROVE IN, 46107-1208

From: [Deborah Baker](#)
To: [UCC Consumer Info](#)
Subject: Deborah Baker - Stand up for residential customers in Cause Number 45911
Date: Friday, August 18, 2023 5:19:10 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Deborah Baker
6825 S Raceway Rd
Indianapolis, IN 46113

From: dw520566@gmail.com@mg.gospringboard.io on behalf of [Deborah Banks](#)
To: [UCC Consumer Info](#)
Subject: Deborah Banks - Our rates are already high!
Date: Wednesday, October 4, 2023 10:13:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Deborah Banks
8851 COLBY BLVD APT 234
INDIANAPOLIS IN, 46268-1372

From: dcolbert=iquest.net@mg.gospringboard.io on behalf of [Deborah Colbert](#)
To: [UCC Consumer Info](#)
Subject: Deborah Colbert -Our rates are already high!
Date: Wednesday, October 4, 2023 10:17:21 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Deborah Colbert
6175 N DELAWARE ST
INDIANAPOLIS IN, 46220-1821

From: glennde19=outlook.com@mg.gospringboard.io on behalf of [Deborah Glenn](#)
To: [UCC Consumer Info](#)
Subject: Deborah Glenn - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Deborah Glenn
1226 N Tuxedo St
Indianapolis IN, 46201-2265

From: debtweetybird56=att.net@mg.gospringboard.io on behalf of [Debra Honeycutt](#)
To: [UCC Consumer Info](#)
Subject: Debra Honeycutt - Our rates are already high!
Date: Friday, September 22, 2023 7:55:36 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Debra Honeycutt
5004 TRAVIS DR
INDIANAPOLIS IN, 46235-3341

From: dscornn@gmail.com@mg.gospringboard.io on behalf of [Debra Ponto](#)
To: [UCC Consumer Info](#)
Subject: Debra Ponto - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:57 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Debra Ponto
7136 KENSINGTON DR APT A
INDIANAPOLIS IN, 46226-5749

From: [Debra Potts](#)
To: [UCC Consumer Info](#)
Subject: Debra Potts - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 5:46:38 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Debra Potts
7030 W 79th St
Indianapolis, IN 46278

From: [Debra Stong](#)
To: [UCC Consumer Info](#)
Subject: Debra Stong - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Saturday, August 26, 2023 10:02:36 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Debra Stong
8409 W 85th St
Indianapolis, IN 46278

From: dfrink18@yahoo.com@mg.gospringboard.io on behalf of [Delores Frink](#)
To: [UCC Consumer Info](#)
Subject: Delores Frink - Our rates are already high!
Date: Monday, September 25, 2023 8:49:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Delores Frink
3141 ISLAND CLUB CIR APT J
Indianapolis IN, 46214-4127

From: marcob56@yahoo.com@mg.gospringboard.io on behalf of [demarco coburn](#)
To: [UCC Consumer Info](#)
Subject: Demarco Coburn - Our rates are already high!
Date: Monday, September 25, 2023 8:51:10 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

demarco coburn
3657 chokecherry ln
Indianapolis IN, 46235-3548

From: dneither=comcast.net@mg.gospringboard.io on behalf of [Demetria Neither](#)
To: [UCC Consumer Info](#)
Subject: Demetria Neither - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Demetria Neither
5305 Ladywood Knoll Place
Indianapolis IN, 46226-2193

From: dena_weddington@yahoo.com@mg.gospringboard.io on behalf of [Dena WEDDINGTON](#)
To: [UCC Consumer Info](#)
Subject: Dena Weddington - Our rates are already high!
Date: Tuesday, September 26, 2023 9:21:54 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dena WEDDINGTON
10139 CHRIS DR
INDIANAPOLIS IN, 46229-1820

From: [Denice Mabrey](#)
To: [UCC Consumer Info](#)
Subject: Denice Mabrey - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 7:38:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Denice Mabrey
7139 Vauxhall Rd
Indianapolis, IN 46250

From: indy_ana@hotmail.com@mg.gospringboard.io on behalf of [Denise A Morrow](#)
To: [UCC Consumer Info](#)
Subject: Denise A Morrow - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:10 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Denise A Morrow
2065 North Lesley Avenue
Indianapolis IN, 46218-5009

From: dlanoire1101@gmail.com@mg.gospringboard.io on behalf of [Denise Lanoire](#)
To: [UCC Consumer Info](#)
Subject: Denise Lanoire - Our rates are already high!
Date: Monday, October 2, 2023 1:52:59 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Denise Lanoire
204 N 4TH AVE
BEECH GROVE IN, 46107-1316

From: perrydenise1=att.net@mg.gospringboard.io on behalf of [Denise Smith](#)
To: [UCC Consumer Info](#)
Subject: Denise Smith - Our rates are already high!
Date: Sunday, October 1, 2023 4:15:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Denise Smith
3355 Hillcrest Drive
Indianapolis IN, 46227-7703

From: [Dennis Carr](#)
To: [UCC Consumer Info](#)
Subject: Dennis Carr - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 18, 2023 6:02:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Dennis Carr
1460 Fletcher Ave
Indianapolis, IN 46203

From: bubba14denny@gmail.com@mg.gospringboard.io on behalf of [Dennis Dittrick](#)
To: [UCC Consumer Info](#)
Subject: Dennis Dittrick - Our rates are already high!
Date: Friday, September 22, 2023 8:46:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dennis Dittrick
6188 North Washington Boulevard
Indianapolis IN, 46220-1827

From: [Dennis Hood](#)
To: [UCC Consumer Info](#)
Subject: Dennis Hood - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 10, 2023 10:06:09 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Dennis Hood
3720 Brill Rd
Indianapolis, IN 46227

From: dlnusgrave=comcast.net@mg.gospringboard.io on behalf of [Dennis Musgrave](#)
To: [UCC Consumer Info](#)
Subject: Dennis Musgrave - Our rates are already high!
Date: Monday, October 2, 2023 1:45:38 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dennis Musgrave
7313 SUMMER LEA CT
INDIANAPOLIS IN, 46217-5258

From: dens_2003=msn.com@mg.gospringboard.io on behalf of [DENNIS NELSON](#)
To: [UCC Consumer Info](#)
Subject: Dennis Nelson - Our rates are already high!
Date: Monday, September 25, 2023 8:50:39 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

DENNIS NELSON
7243 SUNSET POINT DR
INDIANAPOLIS IN, 46259-7654

From: [DENNIS SCHAFER](#)
To: [UCC Consumer Info](#)
Subject: Dennis Schafer - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 8:46:37 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
DENNIS SCHAFER
1530 Union St
Indianapolis, IN 46225

From: [Derek O](#)
To: [UCC Consumer Info](#)
Subject: Derek O - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 6, 2023 11:28:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

AES is supposed to be regulated in a manner for the people of Indiana. In recent years, they continue to make decisions that harm their customers yet feel they should not be responsible for their decisions and instead opt to increase charges to their customers (who have no other options because of the regulated monopolistic structure).

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Derek O
120 Pope St
Indianapolis, IN 46202

From: drrck.lcktt@gmail.com@mg.gospringboard.io on behalf of [Derrick Lockett](#)
To: [UCC Consumer Info](#)
Subject: Derrick Lockett - Our rates are already high!
Date: Monday, September 25, 2023 2:15:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Derrick Lockett
1324 LEE STREET
Indianapolis IN, 46221-1522

From: desireeyvette1965@gmail.com@mg.gospringboard.io on behalf of [Desiree Beaty](#)
To: [UCC Consumer Info](#)
Subject: Desiree Beaty - Our rates are already high!
Date: Friday, September 22, 2023 6:44:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Desiree Beaty
10422 E 30th St
10422 E. 30th St.
Indianapolis IN, 46229-1404

From: [Devante Graham](#)
To: [UCC Consumer Info](#)
Subject: Devante Graham - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 11, 2023 1:21:59 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Devante Graham
4021 Par Dr
Indianapolis, IN 46268

From: [Deveyon Branham](#)
To: [UCC Consumer Info](#)
Subject: Deveyon Branham - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 25, 2023 6:38:57 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Deveyon Branham
2929 N Gale St
Indianapolis, IN 46218

From: [Devon McManus](#)
To: [UCC Consumer Info](#)
Subject: Devon McManus - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, October 2, 2023 12:39:43 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Devon McManus
4535 Beth Ann Dr
Indianapolis, IN 46221

From: dkleslie.52@gmail.com@mg.gospringboard.io on behalf of [Diane Leslie](#)
To: [UCC Consumer Info](#)
Subject: Diana leslie - Our rates are already high!
Date: Friday, September 22, 2023 8:19:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Diane Leslie
420 South Arlington Avenue
Indianapolis IN, 46219-7306

From: diana12345=sbcglobal.net@mg.gospringboard.io on behalf of [Diana Moorman](#)
To: [UCC Consumer Info](#)
Subject: Diana Moorman - Our rates are already high!
Date: Monday, October 2, 2023 11:41:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Diana Moorman
5132 N PARK AVE
INDIANAPOLIS IN, 46205-1066

From: dewhiteredman@gmail.com@mg.gospringboard.io on behalf of [DIANA REDMAN](#)
To: [UCC Consumer Info](#)
Subject: Diana Redman - Our rates are already high!
Date: Wednesday, October 4, 2023 10:21:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

DIANA REDMAN
5550 AUDUBON RIDGE LN
Indianapolis IN, 46250-2321

From: [Diane Liptack](#)
To: [UCC Consumer Info](#)
Subject: Diane Liptack - Stand up for residential customers in Cause Number 45911
Date: Saturday, August 12, 2023 8:13:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Diane Liptack
6130 Evanston Ave
Indianapolis, IN 46220

From: [Diane Matthews](#)
To: [UCC Consumer Info](#)
Subject: Diane Matthews - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 4:37:12 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Diane Matthews
4305 Melbourne Rd E Dr
Indianapolis, IN 46228

From: [Diane Miller](#)
To: [UCC Consumer Info](#)
Subject: Diane Miller - Stand up for residential customers in Cause Number 45911
Date: Tuesday, September 12, 2023 6:27:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Diane Miller
7111 Melanie Ln
Indianapolis, IN 46217

From: dadasjourney@gmail.com@mg.gospringboard.io on behalf of [Diane Walton](#)
To: [UCC Consumer Info](#)
Subject: Diane Walton - Our rates are already high!
Date: Friday, September 22, 2023 5:37:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Diane Walton
2129 HISTORIC OAKS BLVD
Indianapolis IN, 46214-2381

From: wright5122=sbcglobal.net@mg.gospringboard.io on behalf of [Diann Wright](#)
To: [UCC Consumer Info](#)
Subject: Diann Wright - Our rates are already high!
Date: Monday, October 2, 2023 12:09:25 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Diann Wright
5122 E SAINT CLAIR ST
INDIANAPOLIS IN, 46219-4338

From: djmoor103=outlook.com@mg.gospringboard.io on behalf of [Diane Moore](#)
To: [UCC Consumer Info](#)
Subject: Dianna Moore - Our rates are already high!
Date: Monday, October 2, 2023 1:48:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Diane Moore
4802 COMMON VIEW CIR
Indianapolis IN, 46220-6304

From: deessweetshoppe@gmail.com@mg.gospringboard.io on behalf of [Divinity Lowe](#)
To: [UCC Consumer Info](#)
Subject: Divinity Lowe - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:43 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Divinity Lowe
5719 Wyckfield Way
Indianapolis IN, 46220-4039

From: dmom9272=sbcglobal.net@mg.gospringboard.io on behalf of [Dolores Allen](#)
To: [UCC Consumer Info](#)
Subject: Dolores Allen - Our rates are already high!
Date: Friday, September 22, 2023 5:19:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dolores Allen
5217 Madison ave
Lot #2
Indianapolis IN, 46227-4219

From: [Domanic Grant](#)
To: [UCC Consumer Info](#)
Subject: Domanic Grant - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 6:14:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Domanic Grant
3013 Bavarian West Dr Apt 632
Indianapolis, IN 46235

From: dmcnamara=indy.rr.com@mg.gospringboard.io on behalf of [Dona McNamara](#)
To: [UCC Consumer Info](#)
Subject: Dona McNamara - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:53 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dona McNamara
5236 GREENWILLOW RD
indianapolis IN, 46226-1419

From: [Donald Main](#)
To: [UCC Consumer Info](#)
Subject: Donald Main - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 12:31:05 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Donald Main
5702 Rolling Ridge Rd
Indianapolis, IN 46220

From: [Donald Schalk](#)
To: [UCC Consumer Info](#)
Subject: Donald Schalk - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 8, 2023 1:59:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Donald Schalk
532 Lincoln St
Indianapolis, IN 46203

From: [Donald Treadwell](#)
To: [UCC Consumer Info](#)
Subject: Donald Treadwell - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 1:14:38 PM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Donald Treadwell
1336 N Olney St
Indianapolis, IN 46201

From: donzgirl36=att.net@mg.gospringboard.io on behalf of [Donetta Newland](#)
To: [UCC Consumer Info](#)
Subject: Donetta Newland - Our rates are already high!
Date: Monday, October 2, 2023 6:42:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Donetta Newland
5649 TWIN LAKES CT
Indianapolis IN, 46237-2709

From: nanadonise=att.net@mg.gospringboard.io on behalf of [Donise White](#)
To: [UCC Consumer Info](#)
Subject: Donise White - Our rates are already high!
Date: Monday, October 2, 2023 11:08:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Donise White
8212 BRAVO PL
Apt 8
INDIANAPOLIS IN, 46237-7817

From: donnabolin49@gmail.com@mg.gospringboard.io on behalf of [Donna Bolin](#)
To: [UCC Consumer Info](#)
Subject: Donna Bolin - Our rates are already high!
Date: Monday, October 2, 2023 1:48:51 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Donna Bolin
1618 N CENTENNIAL ST
INDIANAPOLIS IN, 46222-2710

From: [Donna Clair](#)
To: [UCC Consumer Info](#)
Subject: Donna Clair - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 10:23:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Donna Clair
211 Solomon St
Mooresville, IN 46158

From: peach1996=sbcglobal.net@mg.gospringboard.io on behalf of [Donna Nahmias](#)
To: [UCC Consumer Info](#)
Subject: Donna Nahmias - Our rates are already high!
Date: Friday, September 22, 2023 7:14:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Donna Nahmias
210 WEBB DR
Indianapolis IN, 46227-2478

From: donnapuella@gmail.com@mg.gospringboard.io on behalf of [Donna Puello](#)
To: [UCC Consumer Info](#)
Subject: Donna puello - Our rates are already high!
Date: Monday, October 2, 2023 1:52:12 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Donna Puello
11015 LEO DR
INDIANAPOLIS IN, 46235-4952

From: winningnewbusiness@gmail.com@mg.gospringboard.io on behalf of [Donna Smith](#)
To: [UCC Consumer Info](#)
Subject: Donna Smith - Our rates are already high!
Date: Monday, October 2, 2023 1:48:31 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Donna Smith
5618 RAHKE RD
INDIANAPOLIS IN, 46217-3674

From: windycitygranny@yahoo.com@mg.gospringboard.io on behalf of [Donna Taylor-Abdulmalik](#)
To: [UCC Consumer Info](#)
Subject: Donna Taylor-Abdulmalik - Our rates are already high!
Date: Monday, September 25, 2023 8:52:00 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Donna Taylor-Abdulmalik
6106 E 30TH ST
INDIANAPOLIS IN, 46219-1021

From: dcarter779@gmail.com@mg.gospringboard.io on behalf of [Donovan Carter](#)
To: [UCC Consumer Info](#)
Subject: Donovan Carter - Our rates are already high! Don't need nothing more added
Date: Tuesday, September 26, 2023 10:15:29 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Donovan Carter
9124 E 10TH ST APT 2
INDIANAPOLIS IN, 46229-2574

From: [Dorothy Cole](#)
To: [UCC Consumer Info](#)
Subject: Dorothy Cole - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 13, 2023 8:13:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Dorothy Cole
3206 Waterloo Cir
Indianapolis, IN 46268

From: dorothy.gries=att.net@mg.gospringboard.io on behalf of [Dorothy Gries](#)
To: [UCC Consumer Info](#)
Subject: Dorothy Gries - Our rates are already high!
Date: Friday, September 22, 2023 6:35:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dorothy Gries
9551 LONGWELL DR
Indianapolis IN, 46240-1198

From: [Dorothy Mack](#)
To: [UCC Consumer Info](#)
Subject: Dorothy Mack - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 5:25:13 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Dorothy Mack
1718 N Delaware St
Indianapolis, IN 46202

From: [Dorothy Mack](#)
To: [UCC Consumer Info](#)
Subject: Dorothy Mack - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 5:12:33 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Dorothy Mack
1718 N Delaware St
Indianapolis, IN 46202

From: dstall23@gmail.com@mg.gospringboard.io on behalf of [Dorothy Stalling](#)
To: [UCC Consumer Info](#)
Subject: Dorothy Stalling - Our rates are already high!
Date: Friday, September 22, 2023 5:47:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Dorothy Stalling
6835 AZALEA DR
INDIANAPOLIS IN, 46214-1927

From: shotgunfive0=sbcglobal.net@mg.gospringboard.io on behalf of [Douglas Cook](#)
To: [UCC Consumer Info](#)
Subject: Douglas Cook - Our rates are already high!
Date: Friday, September 22, 2023 11:05:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Douglas Cook
1330 Ingomar Street
Indianapolis IN, 46241-3307

From: dougmanley=att.net@mg.gospringboard.io on behalf of [Douglas Manley](#)
To: [UCC Consumer Info](#)
Subject: Douglas Manley - Our rates are already high!
Date: Monday, October 2, 2023 1:57:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Douglas Manley
6141 W 29TH PL
INDIANAPOLIS IN, 46224-3009

From: [Douglas Miller](#)
To: [UCC Consumer Info](#)
Subject: Douglas Miller - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 23, 2023 5:36:34 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Douglas Miller
2307 Lawrence Ave
Indianapolis, IN 46227

From: dnitschke0424@gmail.com@mg.gospringboard.io on behalf of [Duane Nitschke](#)
To: [UCC Consumer Info](#)
Subject: Duane Nitschke - Our rates are already high!
Date: Monday, October 2, 2023 1:52:16 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Duane Nitschke
7717 TANZA RD APT D
Indianapolis IN, 46237-7933

From: stacysdad01@gmail.com@mg.gospringboard.io on behalf of [Duane Wray](#)
To: [UCC Consumer Info](#)
Subject: Duane Wray - Our rates are already high!
Date: Monday, October 2, 2023 1:44:50 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Duane Wray
1939 W 74TH ST
Indianapolis IN, 46260-3113

From: petersdee2=icloud.com@mg.gospringboard.io on behalf of [Duanna Peters](#)
To: [UCC Consumer Info](#)
Subject: Duanna Peters - Our rates are already high!
Date: Wednesday, October 4, 2023 10:18:55 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Duanna Peters
3606 POINSETTIA DR
Indianapolis IN, 46227-7933

From: [Dustin Franklin](#)
To: [UCC Consumer Info](#)
Subject: Dustin Franklin - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 6:22:42 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

Greedy, insufferable, and inconsiderate towards Hoosiers. Your company should be ashamed. As the son of family who have been in the field as linemen, they would be disgusted at how this power company operates on feeding off its people for profit. We have enough to worry about and a limited amount of time in our days to spend wisely. I shouldn't have to be taking time out of my day to send this email to you.

Regards,
Dustin Franklin
5755 Eden Village Dr
Indianapolis, IN 46254

From: ehsrris=live.com@mg.gospringboard.io on behalf of [E. Harris](#)
To: [UCC Consumer Info](#)
Subject: E. Harris - Our rates are already high!
Date: Wednesday, October 4, 2023 10:12:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

E. Harris
5939 BRENDONRIDGE CT S
INDIANAPOLIS IN, 46226-1507

From: [Ed Stewart](#)
To: [UCC Consumer Info](#)
Subject: Ed Stewart - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 10:52:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Ed Stewart
3642 N Park Ave
Indianapolis, IN 46205

From: dl45henry=sbcglobal.net@mg.gospringboard.io on behalf of [Edna Henry](#)
To: [UCC Consumer Info](#)
Subject: Edna henry - Our rates are already high!
Date: Saturday, September 23, 2023 4:44:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Edna Henry
11056 RAVENNA WAY
Indianapolis IN, 46236-9609

From: [Edward Cummings](#)
To: [UCC Consumer Info](#)
Subject: Edward Cummings - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 10:10:26 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

I'm opposed to the AES rate increase Cause Number 45911.

I have been without power this year because the top wire on the pole has no insulation.

Please reject this request recognizing that the minimum wage has not gone up for many, many years. As a regulatory organization please keep in mind the ability of all rate payers to pay.

Higher fixed charges make it harder to control the electric bill.

Please reject higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Edward Cummings
8748 Central Ave
Indianapolis, IN 46240

From: edwardminjares1@gmail.com@mg.gospringboard.io on behalf of [Edward Minjares](#)
To: [UCC Consumer Info](#)
Subject: Edward Minjares - Our rates are already high!
Date: Friday, September 22, 2023 5:23:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Edward Minjares
7233 Hiner Ln
Indianapolis IN, 46219-3644

From: ehmoorman@gmail.com@mg.gospringboard.io on behalf of [Edward Moorman](#)
To: [UCC Consumer Info](#)
Subject: Edward moorman - Our rates are already high!
Date: Saturday, September 23, 2023 11:42:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Edward Moorman
1546 Mutz Drive
Indianapolis IN, 46229-2211

From: egsdutch@hotmail.com@mg.gospringboard.io on behalf of [Edward Stryker](#)
To: [UCC Consumer Info](#)
Subject: Edward Stryker - Our rates are already high!
Date: Monday, October 2, 2023 1:51:41 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Edward Stryker
7324 Highbury Dr
Indianapolis IN, 46256-2321

From: efcm78@gmail.com@mg.gospringboard.io on behalf of [Eileen Cockrell](#)
To: [UCC Consumer Info](#)
Subject: Eileen Cockrell - Our rates are already high!
Date: Thursday, October 5, 2023 9:16:32 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Eileen Cockrell
6640 EAGLE POINTE DR S APT 2E
INDIANAPOLIS IN, 46254-4407

From: rosmeqdan@gmail.com@mg.gospringboard.io on behalf of [Elaine Bailey](#)
To: [UCC Consumer Info](#)
Subject: Elaine Bailey - Our rates are already high!
Date: Friday, September 22, 2023 6:18:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Elaine Bailey
72 willow st #108
Nashville IN, 47448-7073

From: [Elaine Dudek](#)
To: [UCC Consumer Info](#)
Subject: Elaine Dudek - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 11, 2023 12:24:51 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Elaine Dudek
709 Haymount Dr
Indianapolis, IN 46241

From: [Eleanor Vonnegut](#)
To: [UCC Consumer Info](#)
Subject: Eleanor Vonnegut - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 8:00:42 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Eleanor Vonnegut
5719 Winthrop Ave
Indianapolis, IN 46220

From: [Elisabeth Cole](#)
To: [UCC Consumer Info](#)
Subject: Elisabeth Cole - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 13, 2023 8:11:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Elisabeth Cole
8955 Autumn Woods Dr
Indianapolis, IN 46250

From: [Elise Hertz](#)
To: [UCC Consumer Info](#)
Subject: Elise Hertz - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 11:25:44 AM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Elise Hertz
935 Dequincy St
Indianapolis, IN 46201

From: [Eliza Bradley](#)
To: [UCC Consumer Info](#)
Subject: Eliza Bradley - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 10:52:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Eliza Bradley
9276 Andiron Way
Indianapolis, IN 46250

From: [Elizabeth Kohlmeyer](#)
To: [UCC Consumer Info](#)
Subject: Elizabeth Kohlmeyer - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 27, 2023 10:54:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Elizabeth Kohlmeyer
N Tacoma Ave
Indianapolis, IN 46240

From: jem19457@gmail.com@mg.gospringboard.io on behalf of [Elizabeth Manaloor](#)
To: [UCC Consumer Info](#)
Subject: Elizabeth Manaloor - Our rates are already high!
Date: Friday, September 22, 2023 9:41:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Elizabeth Manaloor
7059 DIOR CT
Indianapolis IN, 46278-2300

From: [Elizabeth McBride](#)
To: [UCC Consumer Info](#)
Subject: Elizabeth McBride - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 6:28:44 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Elizabeth McBride
7707 Prairie View Dr
Indianapolis, IN 46256

From: lizzymiller2927@gmail.com@mg.gospringboard.io on behalf of [Elizabeth Miller](#)
To: [UCC Consumer Info](#)
Subject: Elizabeth Miller - Our rates are already high!
Date: Friday, September 22, 2023 5:51:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Elizabeth Miller
8851 COLBY BLVD APT 136
Marion IN, 46268-1382

From: [Elizabeth Perine](#)
To: [UCC Consumer Info](#)
Subject: Elizabeth Perine- Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 11:04:35 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Elizabeth Perine
1545 E 81st St
Indianapolis, IN 46240

From: [Elizabeth Porter](#)
To: [UCC Consumer Info](#)
Subject: Elizabeth Porther - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 6:23:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Elizabeth Porter
5969 42nd St
Indianapolis, IN 46226

From: [elizabeth Prout](#)
To: [UCC Consumer Info](#)
Subject: Elizabeth Prout - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, October 2, 2023 10:31:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
elizabeth Prout
5502 N Bosart Ave
Indianapolis, IN 46220

From: [Elizabeth Stippler](#)
To: [UCC Consumer Info](#)
Subject: Elizabeth Stippler - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, September 18, 2023 4:35:07 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Elizabeth Stippler
11875 Tarrynot Ln
Carmel, IN 46033

From: [Elizabeth Weaver](#)
To: [UCC Consumer Info](#)
Subject: Elizabeth Weaver - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 18, 2023 6:26:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Elizabeth Weaver
5510 Rosslyn Ave
Indianapolis, IN 46220

From: [Ellen Katinas](#)
To: [UCC Consumer Info](#)
Subject: Ellen Katinas - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 11:45:34 AM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Ellen Katinas
866 Chapel Pines Dr W
Indianapolis, IN 46234

From: eafeaf1@gmail.com@mg.gospringboard.io on behalf of [Elliot Fisch](#)
To: [UCC Consumer Info](#)
Subject: Elliot Fisch - Our rates are already high!
Date: Friday, September 22, 2023 8:07:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Elliot Fisch
5452 Deer Creek Avenue
Indianapolis IN, 46254-3775

From: [Elliott McLaughlin](#)
To: [UCC Consumer Info](#)
Subject: Elliott McLaughlin - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 25, 2023 9:40:37 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Elliott McLaughlin
1436 W Lynn Dr
Indianapolis, IN 46202

From: [Emilia Minetola](#)
To: [UCC Consumer Info](#)
Subject: Emilia Minetola - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Saturday, August 26, 2023 4:03:38 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

On a personal note, the massive failure by AES that led to thousands of people being out of power for over a week, all their food ruined, jobs effected, health worsened, animals overheating, was disgusting. The mismanagement AES displayed, how it was handled on Twitter, has left a rotten taste in my mouth for the company. We as Hoosiers feel violated, exploited, and walked over. Do better.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Emilia Minetola
801 N Pennsylvania St
Indianapolis, IN 46204

From: erlowe88@gmail.com@mg.gospringboard.io on behalf of [emily lowe](#)
To: [UCC Consumer Info](#)
Subject: Emily Lowe - Our rates are already high!
Date: Monday, October 2, 2023 1:53:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

emily lowe
5025 PAPPAS DR
INDIANAPOLIS IN, 46237-2250

From: eordonez666@gmail.com@mg.gospringboard.io on behalf of [Enrique Ordonez](#)
To: [UCC Consumer Info](#)
Subject: Enrique Ordonez - Our rates are already high!
Date: Friday, September 22, 2023 5:40:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Enrique Ordonez
4996 N LASALLE ST
INDIANAPOLIS IN, 46205-1649

From: [Eric Fassnacht](#)
To: [UCC Consumer Info](#)
Subject: Eric Fassnacht - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 3:56:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Eric Fassnacht
9133 Chesterbrook Ct
Indianapolis, IN 46240

From: [Eric Reiberg](#)
To: [UCC Consumer Info](#)
Subject: Eric Reiberg - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 10:48:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Eric Reiberg
5409 Primrose Ave
Indianapolis, IN 46220

From: [Eric Smolen](#)
To: [UCC Consumer Info](#)
Subject: Eric Smolen - Stand up for residential customers in Cause Number 45911
Date: Tuesday, September 12, 2023 7:22:15 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Eric Smolen
1106 N Temple Ave
Indianapolis, IN 46201

From: eric.wheeler01=outlook.com@mg.gospringboard.io on behalf of [Eric Wheeler](#)
To: [UCC Consumer Info](#)
Subject: Eric Wheeler - Our rates are already high!
Date: Monday, September 25, 2023 8:50:52 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Eric Wheeler
6100 SHELBYVILLE RD
Indianapolis IN, 46237-9712

From: erikadavis1312@gmail.com@mg.gospringboard.io on behalf of [Erika Davis](#)
To: [UCC Consumer Info](#)
Subject: Erika Davis - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:40 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Erika Davis
872 UDELL ST
INDIANAPOLIS IN, 46208-5028

From: [Erin Turner](#)
To: [UCC Consumer Info](#)
Subject: Erin Turner - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Saturday, September 30, 2023 4:19:55 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Erin Turner
1018 Dequincy St
Indianapolis, IN 46201

From: [Ernest Kelly](#)
To: [UCC Consumer Info](#)
Subject: Ernest Kelly - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 1:26:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Ernest Kelly
2321 N Delaware St
Indianapolis, IN 46205

From: [Ethan Breach](#)
To: [UCC Consumer Info](#)
Subject: Ethan Breach - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 3:59:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Ethan Breach
1133 Harlan St
Indianapolis, IN 46203

From: [Ethan Gilmer](#)
To: [UCC Consumer Info](#)
Subject: Ethan Gilmer - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 10:26:15 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Ethan Gilmer
1045 Elm St
Indianapolis, IN 46203

From: [Eugene Wantuck](#)
To: [UCC Consumer Info](#)
Subject: Eugene Wantuck - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Saturday, September 2, 2023 1:07:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Eugene Wantuck
7429 Dean Rd
Indianapolis, IN 46240

From: ginal0969@yahoo.com@mg.gospringboard.io on behalf of [Eugenia Larkins](#)
To: [UCC Consumer Info](#)
Subject: Eugenia Larkins - Our rates are already high!
Date: Monday, September 25, 2023 8:49:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Eugenia Larkins
9420 THORNAPPLE LN
INDIANAPOLIS IN, 46250-1232

From: [Felicia Lumpkins](#)
To: [UCC Consumer Info](#)
Subject: Felicia Lumpkins - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 13, 2023 11:40:52 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Felicia Lumpkins
6209 Meadowlark Dr
Indianapolis, IN 46226

From: [Felicia Lumpkins](#)
To: [UCC Consumer Info](#)
Subject: Felicia Lumpkins - Stand up for residential customers in Cause Number 45911
Date: Saturday, September 30, 2023 8:56:11 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Felicia Lumpkins
6209 Meadowlark Dr
Indianapolis, IN 46226

From: noreply@in.accessgov.com
To: [UCC Consumer Info](#)
Subject: Form Submission - OUCC Contact Form: Mimi Trahan
Date: Wednesday, September 27, 2023 10:31:37 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form
Please review the attached PDF for the submission information.

Title:
Name: Mimi Trahan
Email: mimitrahan1@gmail.com
Phone: (317) 760-0881
Address: 426 Jefferson Avenue

Indianapolis
IN
46201
Utilities: AES
Type of Inquiry: Case Comment
Comments: Cause Number 45911

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

From: booker00=comcast.net@mg.gospringboard.io on behalf of [Frank Sigler](#)
To: [UCC Consumer Info](#)
Subject: Frank Sigler - Our rates are already high!
Date: Tuesday, September 26, 2023 9:16:29 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Frank Sigler
4710 EVA LN
INDIANAPOLIS IN, 46227-3002

From: [Frank Smith](#)
To: [UCC Consumer Info](#)
Subject: Frank Smith - Stand up for residential customers in Cause Number 45911
Date: Sunday, October 1, 2023 3:39:06 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Frank Smith
3836 Oak Harbor Ln
Indianapolis, IN 46237

From: [Frank Swindler](#)
To: [UCC Consumer Info](#)
Subject: Frank Swindler - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 4:37:06 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Frank Swindler
3625 E 77th St
Indianapolis, IN 46240

From: cartwright_frederick@hotmail.com@mg.gospringboard.io on behalf of [Frederick Cartwright](#)
To: [UCC Consumer Info](#)
Subject: Fredrick Cartwright - Our rates are already high!
Date: Monday, October 2, 2023 1:39:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Frederick Cartwright
7515 PEACH BLOSSOM PL
Indianapolis IN, 46254-9403

From: [Gabe Larkey](#)
To: [UCC Consumer Info](#)
Subject: Gabe Larkey - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Saturday, August 12, 2023 9:14:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

You are unable keep the lights on and keep people in the dark for 4+ days and then have the gall to tell them it's their fault and have to pay for your laughable response to storm relief. Despicable corporations like you are the reason American infrastructure is failing.

Thank you,
Gabe Larkey
1532 N Euclid Ave
Indianapolis, IN 46201

From: [Gabriel Daily](#)
To: [UCC Consumer Info](#)
Subject: Gabriel Daily - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 8:08:51 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Gabriel Daily
10512 Pintail Ln
Indianapolis, IN 46239

From: just1gabrielle@gmail.com@mg.gospringboard.io on behalf of [Gabrielle Stepp](#)
To: [UCC Consumer Info](#)
Subject: Gabrielle Stepp - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:25 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Gabrielle Stepp
5043 IOWA ST
INDIANAPOLIS IN, 46203-3654

From: [Gail Richards](#)
To: [UCC Consumer Info](#)
Subject: Gail Richards - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 21, 2023 6:56:56 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Gail Richards
8947 Briarclift Rd
Indianapolis, IN 46256

From: gailallenscott@hotmail.com@mg.gospringboard.io on behalf of [Gail Scott](#)
To: [UCC Consumer Info](#)
Subject: Gail Scott - Our rates are already high!
Date: Tuesday, October 3, 2023 9:04:55 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Gail Scott
1243 S EAST ST
Indianapolis IN, 46225-2529

From: geneparks12@gmail.com@mg.gospringboard.io on behalf of [Gene Parks](#)
To: [UCC Consumer Info](#)
Subject: Gene Parks - Our rates are already high!
Date: Monday, October 2, 2023 1:49:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Gene Parks
9957 HARD KEY CIR
INDIANAPOLIS IN, 46236-7359

From: gfarrell1=sbcglobal.net@mg.gospringboard.io on behalf of [George Farrell](#)
To: [UCC Consumer Info](#)
Subject: George Farrell - Our rates are already high!
Date: Saturday, September 23, 2023 3:51:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

George Farrell
4501 BERTRAND RD
INDIANAPOLIS IN, 46222-1232

From: yusincube844@gmail.com@mg.gospringboard.io on behalf of [George Ncube](#)
To: [UCC Consumer Info](#)
Subject: George Ncube - Our rates are already high!
Date: Wednesday, October 4, 2023 10:18:59 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

George Ncube
526 Jefferson ave
Indianapolis IN, 46201-2030

From: mrandsrswiz=stargazeinc.com@mg.gospringboard.io on behalf of [Gerald West](#)
To: [UCC Consumer Info](#)
Subject: Gerald West - Our rates are already high!
Date: Monday, September 25, 2023 8:46:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Gerald West
5423 OAK HARBOR CT
Indianapolis IN, 46237-3830

From: ghanson0419=att.net@mg.gospringboard.io on behalf of [Geraldine Hanson](#)
To: [UCC Consumer Info](#)
Subject: Geraldine Hanson - Our rates are already high!
Date: Monday, October 2, 2023 11:36:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Geraldine Hanson
6581 E Pleasant Run Parkway South Dr
Indianapolis IN, 46219-4725

From: [Gerri Fernandez](#)
To: [UCC Consumer Info](#)
Subject: Gerri Fernandez - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 11:32:29 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Gerri Fernandez
8020 Bay Brook Dr
Indianapolis, IN 46256

From: landscape=earthlink.net@mg.gospringboard.io on behalf of [Glen Burkhardt](#)
To: [UCC Consumer Info](#)
Subject: Glen Burkhardt - Our rates are outrageous
Date: Monday, September 25, 2023 8:46:11 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Glen Burkhardt
855 NOBLE ST
Indianapolis IN, 46203-1733

From: [Glenn Reynolds](#)
To: [UCC Consumer Info](#)
Subject: Glenn Reynolds - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 5:47:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Glenn Reynolds
46 W Loretta Dr
Indianapolis, IN 46217

From: gwiley@hotmail.com@mg.gospringboard.io on behalf of [Greg Wiley](#)
To: [UCC Consumer Info](#)
Subject: Greg Wiley - Our rates are already high!
Date: Monday, September 25, 2023 8:48:48 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already high rates.

Sincerely,

Greg Wiley
5640 N RURAL ST
Indianapolis IN, 46220-2963

From: [Gregg Comer](#)
To: [UCC Consumer Info](#)
Subject: Gregg Comer - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 7:04:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Gregg Comer
1703 N Bolton Ave
Indianapolis, IN 46218

From: gregorybdugan@gmail.com@mg.gospringboard.io on behalf of [Gregory Dugan](#)
To: [UCC Consumer Info](#)
Subject: Gregory Dugan - Our rates are already high!
Date: Monday, September 25, 2023 11:09:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Gregory Dugan
8620 CHESSIE DR
INDIANAPOLIS IN, 46217-5231

From: gregorylilly721@yahoo.com@mg.gospringboard.io on behalf of [gregory lilly](#)
To: [UCC Consumer Info](#)
Subject: Gregory Lilly - Our rates are already high!
Date: Monday, September 25, 2023 8:48:30 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

gregory lilly
2008 CHELSEA VILLAGE CT APT B
INDIANAPOLIS IN, 46260-5038

From: [Gregory Peterson](#)
To: [UCC Consumer Info](#)
Subject: Gregory Peterson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 12:29:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Gregory Peterson
5621 N Pennsylvania St
Indianapolis, IN 46220

From: griswoldgwen60@gmail.com@mg.gospringboard.io on behalf of [Gwen Griswold](#)
To: [UCC Consumer Info](#)
Subject: Gwen Griswold - Our rates are already high!
Date: Monday, October 2, 2023 1:48:44 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Gwen Griswold
720 LACLEDE ST
Indianapolis IN, 46241-2218

From: ggraper@hotmail.com@mg.gospringboard.io on behalf of [Gwendolyn A Graper](#)
To: [UCC Consumer Info](#)
Subject: Gwendolyn A Graper - Our rates are already high!
Date: Monday, September 25, 2023 8:52:01 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Gwendolyn A Graper
2282 GOLDEN OAKS N
Indianapolis IN, 46260-5074

From: [H Budden](#)
To: [UCC Consumer Info](#)
Subject: H Budden - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 11:23:02 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
H Budden
7930 Beaumont Green Pl
Indianapolis, IN 46250

From: [Harith Collins](#)
To: [UCC Consumer Info](#)
Subject: Harith Collins - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 13, 2023 8:11:15 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Harith Collins
7716 Carlton Arms Rd
Indianapolis, IN 46256

From: dobb122@gmail.com@mg.gospringboard.io on behalf of [Harry Charles Dobbins](#)
To: [UCC Consumer Info](#)
Subject: Harry charles Dobbins - Our rates are already high!
Date: Saturday, September 23, 2023 3:22:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Harry Charles Dobbins
7346 MISTY WOODS LN
INDIANAPOLIS IN, 46237-9418

From: [Heather Barney](#)
To: [UCC Consumer Info](#)
Subject: Heather Barney - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 5:18:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Heather Barney
512 E 38th St
Indianapolis, IN 46205

From: [Heather Darring](#)
To: [UCC Consumer Info](#)
Subject: Heather Darring - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 18, 2023 8:18:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Heather Darring
9242 N Delaware St
Indianapolis, IN 46240

From: haeastman@hotmail.com@mg.gospringboard.io on behalf of [Heather Eastman](#)
To: [UCC Consumer Info](#)
Subject: Heather Eastman - Our rates are already high!
Date: Monday, September 25, 2023 8:48:58 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Heather Eastman
6503 WAYBRIDGE CT
INDIANAPOLIS IN, 46237-2973

From: [Heather Walker](#)
To: [UCC Consumer Info](#)
Subject: Heather Walker - Stand up for residential customers in Cause Number 45911
Date: Sunday, September 3, 2023 11:44:17 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Heather Walker
8754 Southcreek Ct
Indianapolis, IN 46217

From: [Helene Russell](#)
To: [UCC Consumer Info](#)
Subject: Helene Russell - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 23, 2023 8:35:11 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Helene Russell
330 E St Clair St
Indianapolis, IN 46202

From: hphavlik@msn.com on behalf of [Henry Havlik](#)
To: [UCC Consumer Info](#)
Subject: Henry Havlik - Our rates are already high!
Date: Tuesday, September 26, 2023 2:30:24 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Henry Havlik
1038 ROSNER DR
Speedway IN, 46224-6944

From: [Herb Budden](#)
To: [UCC Consumer Info](#)
Subject: Herb Budden - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 10:19:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Herb Budden
7930 Beaumont Green Pl
Indianapolis, IN 46250

From: granpaherb@gmail.com@mg.gospringboard.io on behalf of [Herbert Lanteigne](#)
To: [UCC Consumer Info](#)
Subject: herbert Lanteigne - Our rates are already high!
Date: Friday, September 22, 2023 7:41:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Herbert Lanteigne
3511 W 30TH ST
INDIANAPOLIS IN, 46222-2105

From: ltrini8@hotmail.com@mg.gospringboard.io on behalf of [Heriberto Garcia](#)
To: [UCC Consumer Info](#)
Subject: Heriberto Garcia - Our rates are already high!
Date: Monday, September 25, 2023 8:52:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Heriberto Garcia
5566 SCARLET TER
INDIANAPOLIS IN, 46224-1313

From: [Holly Hendrickson](#)
To: [UCC Consumer Info](#)
Subject: Holly Hendrickson - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 9:34:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Holly Hendrickson
4101 Tansel Rd
Indianapolis, IN 46234

From: [Holly Simpson](#)
To: [UCC Consumer Info](#)
Subject: Holly Simpson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 1:15:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Holly Simpson
4501 N Meridian St
Indianapolis, IN 46208

From: [Holly welch](#)
To: [UCC Consumer Info](#)
Subject: Holly Welch - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Saturday, August 26, 2023 10:02:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Holly welch
5158 Broadway St
Indianapolis, IN 46205

From: [HOME Walls](#)
To: [UCC Consumer Info](#)
Subject: Home Walls - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 3:07:11 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
HOME Walls
4366 Cooper Rd
Indianapolis, IN 46228

From: [Howe Jonathan](#)
To: [UCC Consumer Info](#)
Subject: Howe Jonathan - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 4:44:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Hello my name is Jonathan,

I live in a community where people have to decide between food and electricity. Where people can't afford to run their AC units so they have to live on their porch because the house is even hotter inside than the temperature outside. I constantly see AES sponsoring events and promoting themselves and their brands all while claiming they need more money from us. It seems their spending priorities are extremely reckless and their arrogant need to promote themselves is coming before the reality that people are struggling to pay their bills at the current rates. They can't afford further increases.

AES is a monopoly they have no need to spend money sponsoring events and promoting themselves while disconnecting families and claiming they need more money. They are spending recklessly and need to spend the money they receive better by decreasing top level employee pay and ending all promotional spending and sponsorships.

We can't afford to make their company rich at the expensive of families who can barely afford to eat and pay their bills.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Howe Jonathan
1431 W Lee St
Indianapolis, IN 46221

From: [Humberto DeLuca](#)
To: [UCC Consumer Info](#)
Subject: Humberto DeLuca - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 30, 2023 1:14:31 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Humberto DeLuca
11111 Echo Grove Ln
Indianapolis, IN 46236

From: [Ian Mangan](#)
To: [UCC Consumer Info](#)
Subject: Ian Mangan - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 25, 2023 11:19:40 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Service levels in no way constitute a reward of price increases and profit gains for the C level employees that continually drop the ball. Absolute lunacy that this is even being considered.

Thank you,
Ian Mangan
5001 N Park Ave
Indianapolis, IN 46205

From: i.carter19291cc@gmail.com@mg.gospringboard.io on behalf of [Ida Carter](#)
To: [UCC Consumer Info](#)
Subject: Ida Carter - Our rates are already high!
Date: Monday, October 2, 2023 9:53:47 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ida Carter
4537 NORWALDO AVE
INDIANAPOLIS IN, 46205-2176

From: [Irene Roseman](#)
To: [UCC Consumer Info](#)
Subject: Irene Roseman - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 12:38:33 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Irene Roseman
246 S Emerson Ave
Indianapolis, IN 46219

From: sstahl2917@gmail.com@mg.gospringboard.io on behalf of [Irma Pointer](#)
To: [UCC Consumer Info](#)
Subject: Irma Pointer - Our rates are already high!
Date: Monday, October 2, 2023 1:49:37 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Irma Pointer
2917 North Chester Avenue
Indianapolis IN, 46218-3022

From: [Ivory Steward](#)
To: [UCC Consumer Info](#)
Subject: Ivory Steward - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 12:09:00 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Ivory Steward
3530 W 52nd St
Indianapolis, IN 46228

From: [Jack Graves](#)
To: [UCC Consumer Info](#)
Subject: Jack Graves - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 12:10:51 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jack Graves
1402 Olive St
Indianapolis, IN 46203

From: [Jack Koning](#)
To: [UCC Consumer Info](#)
Subject: Jack Koning - Please Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Sunday, August 20, 2023 7:21:11 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jack Koning
4645 Orlando Ct
Indianapolis, IN 46228

From: jrloefflerjr=comcast.net@mg.gospringboard.io on behalf of [Jack Loeffler](#)
To: [UCC Consumer Info](#)
Subject: Jack Loeffler - Our rates are already high!
Date: Monday, September 25, 2023 8:46:51 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates. Everyone has higher expenses today. AES will have to share more of the pain of the higher expenses.

Sincerely,

Jack Loeffler
7310 GRAHAM RD
Indianapolis IN, 46250-2652

From: mooneyej=comcast.net@mg.gospringboard.io on behalf of [Jack Mooney](#)
To: [UCC Consumer Info](#)
Subject: Jack Mooney - Our rates are already high!
Date: Monday, September 25, 2023 8:52:17 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jack Mooney
7320 STEINMEIER DR
Indianapolis IN, 46250-2567

From: bankerjq10=comcast.net@mg.gospringboard.io on behalf of [Jack Quinlan](#)
To: [UCC Consumer Info](#)
Subject: Jack Quinlan - Our rates are already high!
Date: Monday, September 25, 2023 8:47:52 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jack Quinlan
6445 CORNWALL CIR
Indianapolis IN, 46256-2920

From: jackieshipp800@hotmail.com@mg.gospringboard.io on behalf of [Jackie shipp Shipp](#)
To: [UCC Consumer Info](#)
Subject: Jackie Shipp - Our rates are already high!
Date: Monday, September 25, 2023 8:46:37 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jackie shipp Shipp
3126 prairie lane
3126 prairie lane
Lafayette IN, 47904-1730

From: jsylves128=att.net@mg.gospringboard.io on behalf of [Jackie Sylvester](#)
To: [UCC Consumer Info](#)
Subject: Jackie Sylvester - Our rates are already high!
Date: Thursday, October 5, 2023 4:14:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jackie Sylvester
1302 PAYTON AVE
INDIANAPOLIS IN, 46219-3838

From: hoskins113=att.net@mg.gospringboard.io on behalf of [Jacklyn Miller](#)
To: [UCC Consumer Info](#)
Subject: Jacklyn Miller - Our rates are already high!
Date: Monday, October 2, 2023 6:57:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jacklyn Miller
113 BUFFALO DR
INDIANAPOLIS IN, 46217-5001

From: [Jacqueline Ball](#)
To: [UCC Consumer Info](#)
Subject: Jacqueline Ball - Stand up for residential customers in Cause Number 45911
Date: Sunday, October 1, 2023 3:06:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jacqueline Ball
6743 Churchman Ave
Indianapolis, IN 46237

From: [Jacqueline Griswold](#)
To: [UCC Consumer Info](#)
Subject: Jacqueline Griswold - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 3:46:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jacqueline Griswold
5821 N Rural St
Indianapolis, IN 46220

From: jkharden=msn.com@mg.gospringboard.io on behalf of [Jacqueline Harden](#)
To: [UCC Consumer Info](#)
Subject: Jacqueline Harden - Our rates are already high!
Date: Monday, October 2, 2023 1:45:47 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jacqueline Harden
6435 HOLLINGSWORTH DR
Indianapolis IN, 46268-5070

From: Collier1857@gmail.com@mg.gospringboard.io on behalf of [James Collier](#)
To: [UCC Consumer Info](#)
Subject: James Collier - Our rates are already high!
Date: Monday, September 25, 2023 12:19:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

James Collier
1101 N Kealing Ave
Indianapolis IN, 46201-2241

From: james.frazita@gmail.com@mg.gospringboard.io on behalf of [James Frazita](#)
To: [UCC Consumer Info](#)
Subject: James Frazita - Our rates are already high!
Date: Monday, October 2, 2023 1:40:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

James Frazita
9632 WINSOME CT
INDIANAPOLIS IN, 46256-8108

From: jradefeld@gmail.com@mg.gospringboard.io on behalf of [James Radefeld](#)
To: [UCC Consumer Info](#)
Subject: James Radefeld - Our rates are already high!
Date: Monday, September 25, 2023 9:29:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

James Radefeld
6609 S LAWNDAL E AVE
Indianapolis IN, 46221-4729

From: [James Rawlinson](#)
To: [UCC Consumer Info](#)
Subject: James Rawlinson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, October 3, 2023 10:12:04 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
James Rawlinson
1320 N Audubon Rd
Indianapolis, IN 46219

From: [James Rawlinson](#)
To: [UCC Consumer Info](#)
Subject: James Rawlinson- Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, October 3, 2023 10:12:57 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
James Rawlinson
1320 N Audubon Rd
Indianapolis, IN 46219

From: [James Reed](#)
To: [UCC Consumer Info](#)
Subject: James Reed - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 14, 2023 7:24:53 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
James Reed
4547 Evanston Ave
Indianapolis, IN 46205

From: jims.indy@gmail.com@mg.gospringboard.io on behalf of [James Schrementi](#)
To: [UCC Consumer Info](#)
Subject: James Schrementi - Our rates are already high!
Date: Sunday, September 24, 2023 12:08:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

James Schrementi
5741 N. Parker Ave.
Indianapolis IN, 46220-2953

From: josmith812=comcast.net@mg.gospringboard.io on behalf of [James Smith](#)
To: [UCC Consumer Info](#)
Subject: James Smith - Our rates are already high!
Date: Monday, October 2, 2023 1:45:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

James Smith
4147 MEDINA WAY
INDIANAPOLIS IN, 46227-9410

From: wizibm@gmail.com@mg.gospringboard.io on behalf of [James Wisdom](#)
To: [UCC Consumer Info](#)
Subject: James Wisdom - Our rates are already high!
Date: Saturday, September 23, 2023 11:11:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

James Wisdom
7841 ALEXANDER ST
Indianapolis IN, 46259-1503

From: janeesmail@aol.com@mg.gospringboard.io on behalf of [Jane Small](#)
To: [UCC Consumer Info](#)
Subject: Jane Small - Our rates are already high!
Date: Monday, September 25, 2023 8:44:40 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jane Small
8643 TWAIN LN
Indianapolis IN, 46239-8014

From: jawalter8014=comcast.net@mg.gospringboard.io on behalf of [Jane Walter](#)
To: [UCC Consumer Info](#)
Subject: Jane Walter - Our rates are already high!
Date: Monday, September 25, 2023 8:46:33 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jane Walter
8014 BAYVIEW PT
INDIANAPOLIS IN, 46256-1656

From: [Janet Brandt](#)
To: [UCC Consumer Info](#)
Subject: Janet Brandt - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 10:49:50 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Janet Brandt
2136 Silver Ln Dr
Indianapolis, IN 46203

From: [Janet Graham](#)
To: [UCC Consumer Info](#)
Subject: Janet Graham - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 12:43:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Janet Graham
7439 Shelbyville Rd
Indianapolis, IN 46259

From: janetelewis49@gmail.com@mg.gospringboard.io on behalf of [Janet Lewis](#)
To: [UCC Consumer Info](#)
Subject: Janet Lewis - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:05 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Janet Lewis
3034 N PENNSYLVANIA ST UNIT 2
INDIANAPOLIS IN, 46205-3974

From: [Janet McClain](#)
To: [UCC Consumer Info](#)
Subject: Janet McClain - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 3:35:55 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Janet McClain
8202 Forward Pass Rd
Indianapolis, IN 46217

From: [Janet Penwell](#)
To: [UCC Consumer Info](#)
Subject: Janet Penwell - Stand up for residential customers in Cause Number 45911
Date: Sunday, August 13, 2023 1:12:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Janet Penwell
1138 E 58th St
Indianapolis, IN 46220

From: richhartj@gmail.com@mg.gospringboard.io on behalf of [Janet Richhart](#)
To: [UCC Consumer Info](#)
Subject: Janet Richhart - Our rates are already high!
Date: Wednesday, October 4, 2023 10:16:43 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Janet Richhart
2257 GRAND PRIX DR APT B
Indianapolis IN, 46224-4390

From: janetroembke@gmail.com@mg.gospringboard.io on behalf of [Janet Roembke](#)
To: [UCC Consumer Info](#)
Subject: Janet Roembke - Our rates are already high!
Date: Monday, October 2, 2023 1:52:43 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Janet Roembke
7034 JACKSON ST
INDIANAPOLIS IN, 46241-1413

From: janicegoodnight=att.net@mg.gospringboard.io on behalf of [Janice Goodnight](#)
To: [UCC Consumer Info](#)
Subject: Janice Goodnight - Our rates are already high!
Date: Friday, September 22, 2023 10:21:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Janice Goodnight
11520 LONG LAKE DR
INDIANAPOLIS IN, 46235-6856

From: angels209=att.net@mg.gospringboard.io on behalf of [Janice Ladd](#)
To: [UCC Consumer Info](#)
Subject: Janice Ladd - Our rates are already high!
Date: Friday, September 22, 2023 6:06:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Janice Ladd
8050 BRAVO PL APT 6
INDIANAPOLIS IN, 46237-7808

From: jazy33x=comcast.net@mg.gospringboard.io on behalf of [Janie Walter](#)
To: [UCC Consumer Info](#)
Subject: Janie Walter - Our rates are already high!
Date: Tuesday, September 26, 2023 9:16:33 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Janie Walter
6117 Copeland Lakes Dr
Indianapolis IN, 46221-4563

From: [Janine Buchanan](#)
To: [UCC Consumer Info](#)
Subject: Janine Buchanan - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 8:15:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Janine Buchanan
149 S Mitthoefffer Rd
Indianapolis, IN 46229

From: [January Poole](#)
To: [UCC Consumer Info](#)
Subject: January Poole - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 8, 2023 2:32:36 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
January Poole
2936 N Arsenal Ave
Indianapolis, IN 46218

From: [Jared Stout](#)
To: [UCC Consumer Info](#)
Subject: Jared Stout - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 11:10:07 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jared Stout
4510 Maldenhair Dr
Indianapolis, IN 46239

From: [Jason Bowers](#)
To: [UCC Consumer Info](#)
Subject: Jason Bowers - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 28, 2023 10:45:49 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jason Bowers
623 Lockerbie St
Indianapolis, IN 46202

From: [Jason Damron](#)
To: [UCC Consumer Info](#)
Subject: Jason Damron - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, October 2, 2023 2:57:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jason Damron
3131 N Lawndale Ave
Indianapolis, IN 46224

From: [Jason Damron](#)
To: [UCC Consumer Info](#)
Subject: Jason Damron - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 6:51:48 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jason Damron
3131 N Lawndale Ave
Indianapolis, IN 46224

From: [Jason Damron](#)
To: [UCC Consumer Info](#)
Subject: Jason Damron - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 10:05:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jason Damron
3131 N Lawndale Ave
Indianapolis, IN 46224

From: [Jason Schmucker](#)
To: [UCC Consumer Info](#)
Subject: Jason Schmucker - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 9:12:40 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jason Schmucker
3712 Pinto Way
Indianapolis, IN 46228

From: [Jason Ward](#)
To: [UCC Consumer Info](#)
Subject: Jason Ward - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 8:54:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jason Ward
5430 Far Hill Rd
Indianapolis, IN 46226

From: jayson21072@yahoo.com@mg.gospringboard.io on behalf of [Jay Fleming](#)
To: [UCC Consumer Info](#)
Subject: Jay Fleming - Our rates are already high!
Date: Monday, September 25, 2023 8:52:05 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jay Fleming
5216 GREENWILLOW RD
INDIANAPOLIS IN, 46226-1419

From: [Jay Hackett](#)
To: [UCC Consumer Info](#)
Subject: Jay Hackett - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 29, 2023 5:07:01 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jay Hackett
5581 County Line Rd
IN 46113

From: [Jean Cummins](#)
To: [UCC Consumer Info](#)
Subject: Jean Cummins - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 5:14:10 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jean Cummins
1816 Calvert Farms Dr
Greenwood, IN 46143

From: jholvey=att.net@mg.gospringboard.io on behalf of [Jean Holvey](#)
To: [UCC Consumer Info](#)
Subject: Jean Holvey - Our rates are already high!
Date: Friday, September 22, 2023 5:13:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jean Holvey
4837 MAY RIDGE LN
INDIANAPOLIS IN, 46254-5911

From: [Jean Hurley](#)
To: [UCC Consumer Info](#)
Subject: Jean Hurley - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 8:26:10 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jean Hurley
1836 Cholla Terrace
Indianapolis, IN 46240

From: [Jean Melloy](#)
To: [UCC Consumer Info](#)
Subject: Jean Melloy - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 10, 2023 5:08:44 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jean Melloy
7029 Barth Ave
Indianapolis, IN 46227

From: millertime2345=sbcglobal.net@mg.gospringboard.io on behalf of [Jean Miller](#)
To: [UCC Consumer Info](#)
Subject: Jean miller - Our rates are already high!
Date: Friday, September 22, 2023 5:39:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Jean Miller
9135 Sea Oats Drive
Indianapolis, IN 46250

Sincerely,

Jean Miller
9135 SEA OATS DR
INDIANAPOLIS IN, 46250-4129

From: jtadoum@gmail.com@mg.gospringboard.io on behalf of [Jean-Jacques Tadoum Tene](#)
To: [UCC Consumer Info](#)
Subject: Jean-Jacques Tadoum Tene - Our rates are already high!
Date: Monday, October 2, 2023 1:51:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jean-Jacques Tadoum Tene
10514 Camille Court, Indianapolis, IN 46236
INDIANAPOLIS IN, 46236-8293

From: [Jeff Howell](#)
To: [UCC Consumer Info](#)
Subject: Jeff Howell - Stand up for residential customers in Cause Number 45911
Date: Saturday, August 19, 2023 6:43:39 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jeff Howell
4720 E Washington St
Indianapolis, IN 46201

From: [Jeffrey Fogler](#)
To: [UCC Consumer Info](#)
Subject: Jeffrey Fogler - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 1:49:48 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jeffrey Fogler
8069 Claridge Rd
Indianapolis, IN 46260

From: [Jeffrey Klee](#)
To: [UCC Consumer Info](#)
Subject: Jeffrey Klee - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 9:43:25 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jeffrey Klee
7621 Brookview Ln
Indianapolis, IN 46250

From: jldjpd=comcast.net@mg.gospringboard.io on behalf of [Jeffrey Davis](#)
To: [UCC Consumer Info](#)
Subject: Jeffrey Davis - Our rates are already high!
Date: Monday, September 25, 2023 8:48:51 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jeffrey Davis
217 E BANTA RD
INDIANAPOLIS IN, 46227-2386

From: [Jennifer Berday](#)
To: [UCC Consumer Info](#)
Subject: Jennifer Berday - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 12:47:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jennifer Berday
1030 W 72nd St
Indianapolis, IN 46260

From: jcobb29j=msn.com@mg.gospringboard.io on behalf of [Jennifer Cobb](#)
To: [UCC Consumer Info](#)
Subject: Jennifer Cobb - Our rates are already high!
Date: Monday, September 25, 2023 8:48:52 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jennifer Cobb
5648 GRASSY BANK DR
Indianapolis IN, 46237-5049

From: [Jennifer Guiliano](#)
To: [UCC Consumer Info](#)
Subject: Jennifer Guiliano - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 13, 2023 7:16:54 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jennifer Guiliano
6037 E St Joseph St
Indianapolis, IN 46219

From: [Jennifer Love](#)
To: [UCC Consumer Info](#)
Subject: Jennifer Love - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 10:17:10 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jennifer Love
3546 Tansel Rd
Indianapolis, IN 46234

From: baptism2012=att.net@mg.gospringboard.io on behalf of [Jennifer Payne](#)
To: [UCC Consumer Info](#)
Subject: Jennifer Payne - Our rates are already high!
Date: Friday, September 22, 2023 9:38:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jennifer Payne
3215 Sharon Ave
Indianapolis IN, 46222-1949

From: [Jennifer Watters](#)
To: [UCC Consumer Info](#)
Subject: Jennifer Watters - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 3:08:01 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

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We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jennifer Watters
3272 W 42nd St
Indianapolis, IN 46228

From: jennymac1965@gmail.com@mg.gospringboard.io on behalf of [Jenny McNamara](#)
To: [UCC Consumer Info](#)
Subject: Jenny mcNamara - Our rates are already high!
Date: Monday, October 2, 2023 1:45:10 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jenny McNamara
809 W BANTA RD
INDIANAPOLIS IN, 46217-3825

From: jeremiahmarshall@gmail.com@mg.gospringboard.io on behalf of [Jeremiah Marshall](#)
To: [UCC Consumer Info](#)
Subject: Jeremiah Marshall - Our rates are already high!
Date: Friday, September 22, 2023 5:10:16 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jeremiah Marshall
110 S 9TH AVE
BEECH GROVE IN, 46107-1941

From: jbrew10347@gmail.com@mg.gospringboard.io on behalf of [Jerome Brewster](#)
To: [UCC Consumer Info](#)
Subject: jerome brewster - Our rates are already high!
Date: Saturday, September 23, 2023 11:06:22 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jerome Brewster
3173 NORWICH CT
INDIANAPOLIS IN, 46224-2143

From: baichow=aol.com@mg.gospringboard.io on behalf of [Jerri Bruckmann](#)
To: [UCC Consumer Info](#)
Subject: jerri Bruckmann - AES Our rates are already high!
Date: Monday, September 25, 2023 8:47:01 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jerri Bruckmann
8690 JAFFA COURT WEST DR APT 36
Indianapolis IN, 46260-5334

From: [Jerry Fletcher](#)
To: [UCC Consumer Info](#)
Subject: Jerry Fletcher - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 7:17:36 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jerry Fletcher
7764 Fishback Rd
Indianapolis, IN 46278

From: jerryleegreen@gmail.com@mg.gospringboard.io on behalf of [Jerry Green](#)
To: [UCC Consumer Info](#)
Subject: Jerry Green - Our rates are already high!
Date: Friday, September 22, 2023 5:08:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jerry Green
8016 E EDGEWOOD AVE
INDIANAPOLIS IN, 46239-9644

From: cyberman5657=sbcglobal.net@mg.gospringboard.io on behalf of [Jerry T Vaughn Sr](#)
To: [UCC Consumer Info](#)
Subject: Jerry T Vaughn Sr. - Our rates are already high!
Date: Monday, October 2, 2023 11:55:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jerry T Vaughn Sr
3346 WALLACE AVE
Indianapolis IN, 46218-2362

From: [Jesse Brown](#)
To: [UCC Consumer Info](#)
Subject: Jesse Brown - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 12:12:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jesse Brown
2022 N Riley Ave
Indianapolis, IN 46218

From: jesseelliott=ameritech.net@mg.gospringboard.io on behalf of [Jesse Elliott](#)
To: [UCC Consumer Info](#)
Subject: Jesse Elliott - Our rates are already high!
Date: Friday, September 22, 2023 5:19:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jesse Elliott
8450 SPRINGVIEW DR
INDIANAPOLIS IN, 46260-2309

From: [Jesse-James Black](#)
To: [UCC Consumer Info](#)
Subject: Jesse-James Black - Stand up for residential customers in Cause Number 45911
Date: Friday, August 25, 2023 6:46:46 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jesse-James Black
7773 Paddington Ln W
Indianapolis, IN 46268

From: [Jessica McGuire](#)
To: [UCC Consumer Info](#)
Subject: Jessica McGuire - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 3:51:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jessica McGuire
613 N Bancroft St
Indianapolis, IN 46201

From: [Jessica Walton](#)
To: [UCC Consumer Info](#)
Subject: Jessica Walton - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 2:07:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jessica Walton
3633 Guilford Ave
Indianapolis, IN 46205

From: [Jessica White](#)
To: [UCC Consumer Info](#)
Subject: Jessica White - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 10:44:52 AM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jessica White
2043 Mystic Bay Ct
Indianapolis, IN 46240

From: [Jessica Williams](#)
To: [UCC Consumer Info](#)
Subject: Jessica Williams - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 17, 2023 10:14:06 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jessica Williams
7321 Steinmeier Dr
Indianapolis, IN 46250

From: [Jesus Contreras](#)
To: [UCC Consumer Info](#)
Subject: Jesus Contreras - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 11:53:16 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jesus Contreras
8802 W Morris St
Indianapolis, IN 46231

From: engel.lorettasgirl.jill42@gmail.com@mg.gospringboard.io on behalf of [Jill Engel](#)
To: [UCC Consumer Info](#)
Subject: Jill Engel - Our rates are already high!
Date: Monday, October 2, 2023 1:52:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jill Engel
231 N PENNSYLVANIA ST APT 200
INDIANAPOLIS IN, 46204-2343

From: [Jill McBride](#)
To: [UCC Consumer Info](#)
Subject: Jill McBride - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 1:40:03 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Jill McBride
502 Blue Spring Dr
Indianapolis, IN 46239

From: [Jill Poppinga](#)
To: [UCC Consumer Info](#)
Subject: Jill Poppinga - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 6:15:30 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jill Poppinga
3528 Delmastro Ln
Indianapolis, IN 46268

From: jim.e.mullins@pepsico.com on behalf of [JIM MULLINS](#)
To: [UCC Consumer Info](#)
Subject: Jim Mullins - Our rates are already high!
Date: Saturday, September 23, 2023 4:23:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

JIM MULLINS
8347 ASH GROVE DR
CAMBY IN, 46113-8111

From: browneyes.bridges454@gmail.com@mg.gospringboard.io on behalf of [Jimmie Bridges](#)
To: [UCC Consumer Info](#)
Subject: Jimmie Bridges - Our rates are already high!
Date: Monday, October 2, 2023 1:52:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jimmie Bridges
3628 TILBURY CT
Indianapolis IN, 46234-1581

From: jgrooms053@gmail.com@mg.gospringboard.io on behalf of [Joan Grooms](#)
To: [UCC Consumer Info](#)
Subject: Joan Grooms - Our rates are already high!
Date: Friday, September 22, 2023 5:05:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joan Grooms
8910 HUNTERS CREEK DR APT 102
Indianapolis IN, 46227-2986

From: jedrudolph@hotmail.com@mg.gospringboard.io on behalf of [Joan rudolph](#)
To: [UCC Consumer Info](#)
Subject: Joan Rudolph - Our rates are already high!
Date: Monday, September 25, 2023 8:48:29 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joan rudolph
3710 N COLORADO AVE
INDIANAPOLIS IN, 46218-1558

From: jburke90=me.com@mg.gospringboard.io on behalf of [Joann Burke](#)
To: [UCC Consumer Info](#)
Subject: Joann Burke - Our rates are already high!
Date: Monday, September 25, 2023 8:48:48 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joann Burke
4019 E 79TH ST
INDIANAPOLIS IN, 46250-1601

From: jody.horstman=aspireindiana.org@mg.gospringboard.io on behalf of [Jody Horstman](#)
To: [UCC Consumer Info](#)
Subject: Jody Horstman - Our rates are already high!
Date: Friday, September 22, 2023 5:06:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jody Horstman
3144 WOODLANE CT
INDIANAPOLIS IN, 46268-2768

From: cggn04@gmail.com@mg.gospringboard.io on behalf of [Jody Hyder](#)
To: [UCC Consumer Info](#)
Subject: Jody Hyder - Our rates are already high!
Date: Wednesday, October 4, 2023 10:17:17 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jody Hyder
8342 COUNTRY CLUB BLVD
INDIANAPOLIS IN, 46234-1849

From: jheeg50@gmail.com@mg.gospringboard.io on behalf of [JOEL HEEG](#)
To: [UCC Consumer Info](#)
Subject: Joel Heeg - Our rates are already high!
Date: Saturday, September 23, 2023 3:36:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

JOEL HEEG
2421 N LYNHURST DR
INDIANAPOLIS IN, 46224-5060

From: [JoEllen Rossebo](#)
To: [UCC Consumer Info](#)
Subject: JoEllen Rossebo - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 8:36:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
JoEllen Rossebo
3625 Totem Ln
Indianapolis, IN 46208

From: jobartn@gmail.com@mg.gospringboard.io on behalf of [Johanna Bartlett](#)
To: [UCC Consumer Info](#)
Subject: Johanna Bartlett - Our rates are already high!!!!!!
Date: Friday, September 22, 2023 5:04:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Johanna Bartlett
970 N LAYMAN AVE
INDIANAPOLIS IN, 46219-4435

From: [John Banks](#)
To: [UCC Consumer Info](#)
Subject: John Banks - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 8, 2023 5:19:48 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
John Banks
5768 Agawam Dr
Lawrence, IN 46226

From: jpmcooper@gmail.com@mg.gospringboard.io on behalf of [John Cooper](#)
To: [UCC Consumer Info](#)
Subject: John Cooper - Our rates are already high!
Date: Friday, September 22, 2023 6:04:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

John Cooper
511 Laclede st
Indianapolis IN, 46241-0717

From: jdouglasfos@gmail.com@mg.gospringboard.io on behalf of [John Foster](#)
To: [UCC Consumer Info](#)
Subject: John Foster - Our rates are already high!
Date: Monday, October 2, 2023 1:43:48 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

John Foster
934 W 32ND ST
Na
Indianapolis IN, 46208-4506

From: [John Geyer](#)
To: [UCC Consumer Info](#)
Subject: John Geyer - Stand up for residential customers in Cause Number 45911
Date: Tuesday, October 3, 2023 1:34:03 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
John Geyer
7358 Glenview Dr E
Indianapolis, IN 46250

From: [John Goldberg](#)
To: [UCC Consumer Info](#)
Subject: John Goldberg - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 10:07:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
John Goldberg
6148 N Oakland Ave
Indianapolis, IN 46220

From: [John Goldberg](#)
To: [UCC Consumer Info](#)
Subject: John Goldberg - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 2:45:06 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm deeply outraged that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
John Goldberg
6148 N Oakland Ave
Indianapolis, IN 46220

From: [John Goldberg](#)
To: [UCC Consumer Info](#)
Subject: John Goldberg - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 9:57:50 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
John Goldberg
6148 N Oakland Ave
Indianapolis, IN 46220

From: [John Goodman](#)
To: [UCC Consumer Info](#)
Subject: John Goodman - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 12:55:37 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
John Goodman
4057 N Meridian St
Indianapolis, IN 46208

From: jguare=iu.edu@mg.gospringboard.io on behalf of [John Guare](#)
To: [UCC Consumer Info](#)
Subject: John Guare - Our rates are already high!
Date: Monday, October 2, 2023 5:13:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

John Guare
8635 GREEN BRANCH LN
Indianapolis IN, 46256-9735

From: jkluvssharo@gmail.com@mg.gospringboard.io on behalf of [john hawes](#)
To: [UCC Consumer Info](#)
Subject: John Hawes - Our rates are already high!
Date: Monday, September 25, 2023 2:58:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

john hawes
1736 WELLESLEY COMMONS
Indianapolis IN, 46219-8422

From: [John Holmes](#)
To: [UCC Consumer Info](#)
Subject: John Holmes - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 12:23:00 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
John Holmes
6801 Bluffridge Ln
Indianapolis, IN 46278

From: jkelly3=indy.rr.com@mg.gospringboard.io on behalf of [John Kelley](#)
To: [UCC Consumer Info](#)
Subject: John Kelley - Our rates are already high!
Date: Monday, October 2, 2023 1:43:43 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

John Kelley
1023 South Warman Avenue
Indianapolis IN, 46221-1068

From: [John King](#)
To: [UCC Consumer Info](#)
Subject: John King - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Saturday, September 30, 2023 8:50:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
John King
10721 Tanbark Dr
Indianapolis, IN 46235

From: [John McLouth](#)
To: [UCC Consumer Info](#)
Subject: John McLouth - Stand up for residential customers in Cause Number 45911
Date: Sunday, October 1, 2023 12:06:26 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
John McLouth
2420 Glen Hill Dr
Indianapolis, IN 46240

From: [John Newby](#)
To: [UCC Consumer Info](#)
Subject: John Newby - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 11:40:41 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
John Newby
1675 E 81st St
Indianapolis, IN 46240

From: [John Noll](#)
To: [UCC Consumer Info](#)
Subject: John Noll - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 3:36:59 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
John Noll
6441 Stonecreek Dr
Indianapolis, IN 46268

From: johnrainer=sbcglobal.net@mg.gospringboard.io on behalf of [john rainer](#)
To: [UCC Consumer Info](#)
Subject: John Rainer - Our rates are already high!
Date: Saturday, September 23, 2023 3:15:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

john rainer
1534 SHANNON LAKES DR, INDIANAPOLIS, IN 46217-7435
Indianapolis IN, 46217-7435

From: jsmith190644@gmail.com@mg.gospringboard.io on behalf of [John Smith](#)
To: [UCC Consumer Info](#)
Subject: John Smith - Our rates are already high! Plus we went without power for 36 hours
Date: Friday, September 22, 2023 5:08:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

John Smith
4422 S MERIDIAN ST
Indianapolis IN, 46217-3444

From: [John Traub](#)
To: [UCC Consumer Info](#)
Subject: John Traub - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 4:36:03 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
John Traub
6546 Hedback Dr
Indianapolis, IN 46220

From: jonlaforce=icloud.com@mg.gospringboard.io on behalf of [Jon LaForce](#)
To: [UCC Consumer Info](#)
Subject: Jon LaForce - Our rates are already high!
Date: Monday, September 25, 2023 8:50:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jon LaForce
5205 HONEY MANOR DR
INDIANAPOLIS IN, 46221-3907

From: jonwmccain@gmail.com@mg.gospringboard.io on behalf of [Jon McCain](#)
To: [UCC Consumer Info](#)
Subject: Jon McCain - Our rates are already high!
Date: Friday, September 22, 2023 5:19:05 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jon McCain
8727 Caplock Ln
Indianapolis IN, 46256-1301

From: [Jonathan Bayless](#)
To: [UCC Consumer Info](#)
Subject: Jonathan Bayless - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 25, 2023 8:24:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jonathan Bayless
1135 S State Ave
Indianapolis, IN 46203

From: [Jonathan Bayless](#)
To: [UCC Consumer Info](#)
Subject: Jonathan Bayless - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 11:03:08 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jonathan Bayless
1135 S State Ave
Indianapolis, IN 46203

From: [Jonathan Bernardi](#)
To: [UCC Consumer Info](#)
Subject: Jonathan Bernardi - Please oppose Cause Number 45911
Date: Wednesday, August 9, 2023 8:37:59 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

I am writing to ask you to oppose Cause Number 45911. Not only am I an AES customer, I'm actually a shareholder (sure, not a huge one ... I own about 20 shares, but I'm putting principle over my own profits by opposing this cause.)

I oppose the rate hike in general -- AES has hiked rates repeatedly over the past decade, while at the same time has failing to accelerate greener power sources. But it is especially outrageous that they're proposing a fixed monthly charge of \$25. I understand this would be the highest fixed charge among investor-owned utilities in Indiana. This is particularly damaging to low income folks, as well as people like me who have invested in solar power and return power to the grid to not only lower my own utility bill, but making the entire system more stable for everybody.

AES is already comfortably profitable (I know -- I read their financial reports and SEC filings as an investor). They do not need this rate hike. Residents of central Indiana have seen inflation eat away at their ability to save and invest for their future. AES does not deserve to take another bite out of our diminished pie.

Respectfully,
Jonathan Bernardi
7357 Galloway Ave
Indianapolis, IN 46250

From: [JONI GIBBS](#)
To: [UCC Consumer Info](#)
Subject: Joni Gibbs - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 12:23:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, IPL/AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike! People are hurting after the scandemic and you're just piling on!! STOP!!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
JONI GIBBS
6578 Santa Ana Ln
Indianapolis, IN 46214

From: jonmac=iupui.edu@mg.gospringboard.io on behalf of [Jonna MacDougall](#)
To: [UCC Consumer Info](#)
Subject: Jonna macDougall - Our rates are already high!
Date: Saturday, September 23, 2023 11:12:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jonna MacDougall
9202 BRIARCLIFT RD
INDIANAPOLIS IN, 46256-2210

From: baseball.franklin@gmail.com@mg.gospringboard.io on behalf of [Jonny Franklin](#)
To: [UCC Consumer Info](#)
Subject: Jonny Franklin - Our rates are already high!
Date: Monday, October 2, 2023 1:47:42 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Jonny Franklin
4403 Madison Ave. Lot 84
4403 Madison ave Lot 84
Indianapolis IN, 46227-3794

From: [Jose Buono](#)
To: [UCC Consumer Info](#)
Subject: Jose Buono - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, October 3, 2023 6:36:15 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jose Buono
937 E Bradbury Ave
Indianapolis, IN 46203

From: [Joseph Cremer](#)
To: [UCC Consumer Info](#)
Subject: Joseph Cremer - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 4:16:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

The second IPL turned to AES, rates went through the roof. The monopoly and price gouging is already OUT OF HAND. There needs to be a REDUCTION in the current rates. In addition, performance has been terrible; we've lost hundreds of dollars in groceries due to power outages - WE CANNOT AFFORD THIS IN THESE INFLATIONARY TIMES.

Thank you,
Joseph Cremer
4919 Haynes Ave
Indianapolis, IN 46250

From: [Joseph Curtis](#)
To: [UCC Consumer Info](#)
Subject: Joseph Curtis - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 8, 2023 5:24:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Joseph Curtis
2205 Dorset Dr
Valparaiso, IN 46383

From: joej=gamepoint.ws@mg.gospringboard.io on behalf of [Joseph Johnson](#)
To: [UCC Consumer Info](#)
Subject: Joseph Johnson - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:59 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joseph Johnson
6007 Candlewick Dr
Indianapolis IN, 46228-1063

From: jsmith6410=indy.rr.com@mg.gospringboard.io on behalf of [Joseph Smith](#)
To: [UCC Consumer Info](#)
Subject: Joseph Smith - Our rates are already high!
Date: Wednesday, October 4, 2023 10:17:28 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joseph Smith
3845 N PENNSYLVANIA ST
Indianapolis IN, 46205-2651

From: [Joshua Silbert](#)
To: [UCC Consumer Info](#)
Subject: Joshua Silbert - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 11:36:05 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Joshua Silbert
946 N Highland Ave
Indianapolis, IN 46202

From: [Joshua Yorgen](#)
To: [UCC Consumer Info](#)
Subject: Joshua Yorgen - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 9:00:52 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Joshua Yorgen
5745 Sharon Rd
Indianapolis, IN 46228

From: [Jourdan Hugus](#)
To: [UCC Consumer Info](#)
Subject: Jourdan hugus - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 10:44:10 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Jourdan Hugus
3817 Wyandotte Trail
Indianapolis, IN 46240

From: [Joy Rothrock](#)
To: [UCC Consumer Info](#)
Subject: Joy Rothrock - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, September 26, 2023 8:09:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Joy Rothrock
7947 Barlum Dr
Indianapolis, IN 46240

From: joy62terry@gmail.com@mg.gospringboard.io on behalf of [Joy Terry](#)
To: [UCC Consumer Info](#)
Subject: Joy Terry - Our rates are already high! Stop the nonsense taken advantage of us.
Date: Monday, October 2, 2023 1:43:33 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joy Terry
3209 ELMHURST DR
INDIANAPOLIS IN, 46226-6221

From: joyce_mitchell=comcast.net@mg.gospringboard.io on behalf of [Joyce Mitchell](#)
To: [UCC Consumer Info](#)
Subject: Joyce Mitchell - Our rates are already high!
Date: Monday, September 25, 2023 8:47:59 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joyce Mitchell
7586 SYCAMORE GROVE CT
INDIANAPOLIS IN, 46260-3388

From: joycerain22=sbcglobal.net@mg.gospringboard.io on behalf of [Joyce Rainer](#)
To: [UCC Consumer Info](#)
Subject: Joyce Rainer - Our rates are already high!
Date: Saturday, September 23, 2023 3:19:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joyce Rainer
1534 SHANNON LAKES DR
Indianapolis IN, 46217-7435

From: joyce.williams9686=sbcglobal.net@mg.gospringboard.io on behalf of [Joyce Williams](#)
To: [UCC Consumer Info](#)
Subject: Joyce Williams - Our rates are already high!
Date: Saturday, September 23, 2023 1:29:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Joyce Williams
8305 WOODALL DR
INDIANAPOLIS IN, 46268-1734

From: judithbell14@gmail.com@mg.gospringboard.io on behalf of [Judith Bell](#)
To: [UCC Consumer Info](#)
Subject: Judith Bell - Our rates are already high!
Date: Friday, September 22, 2023 5:12:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Judith Bell
7142 BAY VIEW DR
INDIANAPOLIS IN, 46214-1366

From: judithcebula@gmail.com@mg.gospringboard.io on behalf of [Judith Cebula](#)
To: [UCC Consumer Info](#)
Subject: Judith Cebula - Our rates are already high!
Date: Monday, October 2, 2023 1:43:34 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Judith Cebula
1453 N NEW JERSEY ST
Indianapolis IN, 46202-2623

From: [Judith Foote](#)
To: [UCC Consumer Info](#)
Subject: Judith Foote - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 10:28:54 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Judith Foote
10210 Seabreeze Way
Indianapolis, IN 46256

From: [Judith Foote](#)
To: [UCC Consumer Info](#)
Subject: Judith Foote - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 1:26:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Judith Foote
10210 Seabreeze Way
Indianapolis, IN 46256

From: [Judith Foote](#)
To: [UCC Consumer Info](#)
Subject: Judith Foote - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 7:42:43 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Judith Foote
10210 Seabreeze Way
Indianapolis, IN 46256

From: [Judith HEDGE](#)
To: [UCC Consumer Info](#)
Subject: Judith Hedge - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 10:46:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Judith HEDGE
3306 Stamm Ave
Indianapolis, IN 46240

From: judeisley@gmail.com@mg.gospringboard.io on behalf of [Judith Isley](#)
To: [UCC Consumer Info](#)
Subject: Judith isley - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:27 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Judith Isley
2206 EMILY DR
INDIANAPOLIS IN, 46260-5120

From: [Judith Jessup](#)
To: [UCC Consumer Info](#)
Subject: Judith Jessup - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 9:20:57 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Judith Jessup
525 Fairway Dr
Indianapolis, IN 46260

From: [Judith Silence](#)
To: [UCC Consumer Info](#)
Subject: Judith Silence - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 7:55:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Judith Silence
3255 E 79th St
Indianapolis, IN 46240

From: kejuma=sbcglobal.net@mg.gospringboard.io on behalf of [Judy Jones](#)
To: [UCC Consumer Info](#)
Subject: Judy Jones - Our rates are already high!
Date: Monday, October 2, 2023 3:27:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Judy Jones
821 N Ritter Ave
Indianapolis IN, 46219-4408

From: [Judy Jones](#)
To: [UCC Consumer Info](#)
Subject: Judy Jones - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, October 2, 2023 3:42:38 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Judy Jones
821 N Ritter Ave
Indianapolis, IN 46219

From: [Judy VonEssen](#)
To: [UCC Consumer Info](#)
Subject: Judy VonEssen - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 11:04:10 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Judy VonEssen
3227 Phoenix Cir
Indianapolis, IN 46241

From: [Julia Johnson](#)
To: [UCC Consumer Info](#)
Subject: Julia Johnson - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 30, 2023 8:18:55 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Julia Johnson
7949 Beaumont E Green Dr
Indianapolis, IN 46250

From: [Julia Taugner](#)
To: [UCC Consumer Info](#)
Subject: Julia Taugner - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 10:45:33 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Julia Taugner
703 Dorman St
Indianapolis, IN 46202

From: [Juliana Berry](#)
To: [UCC Consumer Info](#)
Subject: Juliana Berry - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 11:12:09 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Juliana Berry
6520 Parker Ln
Indianapolis, IN 46220

From: [Julie Bush](#)
To: [UCC Consumer Info](#)
Subject: Julie Bush - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 10:42:36 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Julie Bush
5445 Allisonville Rd
Indianapolis, IN 46220

From: jewelsbush@gmail.com@mg.gospringboard.io on behalf of [Julie Bush](#)
To: [UCC Consumer Info](#)
Subject: Julie Bush - Our rates are already high!
Date: Saturday, September 23, 2023 2:23:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Julie Bush
5445 ALLISONVILLE RD
Indianapolis IN, 46220-5546

From: julsdiane@gmail.com@mg.gospringboard.io on behalf of [Julia Henke-hadley](#)
To: [UCC Consumer Info](#)
Subject: Julie Henke - Hadley - Our rates are already high!
Date: Friday, September 22, 2023 6:32:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Julia Henke-hadley
3226 CATSPRING CIR
INDIANAPOLIS IN, 46241-6551

From: [Julia Hosek](#)
To: [UCC Consumer Info](#)
Subject: Julie Hosek - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 3:14:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Julia Hosek
5924 Norwaldo Ave
Indianapolis, IN 46220

From: juliehuff65@gmail.com@mg.gospringboard.io on behalf of [Julie Huffman](#)
To: [UCC Consumer Info](#)
Subject: Julie Huffman - Our rates are already high!
Date: Wednesday, September 27, 2023 10:31:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Julie Huffman
5625 N Delaware St
Indianapolis IN, 46220-3017

From: julierader59@gmail.com@mg.gospringboard.io on behalf of [Julie Rader](#)
To: [UCC Consumer Info](#)
Subject: Julie Rader - Our rates are already high!
Date: Wednesday, October 4, 2023 10:16:54 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Julie Rader
7447 LIONS HEAD DR
Indianapolis IN, 46260-3441

From: [Justin Marion](#)
To: [UCC Consumer Info](#)
Subject: Justin Marion - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 2:14:40 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Justin Marion
6465 Dover Rd
Indianapolis, IN 46220

From: [Juvon Johnson](#)
To: [UCC Consumer Info](#)
Subject: Juvon Johnson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 1:44:06 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Juvon Johnson
6710 N Oakland Ave
Indianapolis, IN 46220

From: [Kai Mwaafrika](#)
To: [UCC Consumer Info](#)
Subject: Kai Mwaafrika - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 10:50:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Kai Mwaafrika
10126 Monterey Rd
Indianapolis, IN 46235

From: [Kaley Schoeph](#)
To: [UCC Consumer Info](#)
Subject: Kaley Schoeph - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 11:59:09 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Kaley Schoeph
4510 N Illinois St
Indianapolis, IN 46208

From: kalista1986@gmail.com@mg.gospringboard.io on behalf of [Kalista Quintana](#)
To: [UCC Consumer Info](#)
Subject: Kalista Quintana - Our rates are already high!
Date: Friday, September 22, 2023 5:39:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kalista Quintana
2163 S GARFIELD DR
INDIANAPOLIS IN, 46203-3904

From: [Kareema Boykin](#)
To: [UCC Consumer Info](#)
Subject: Kareema Boykin - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 10:01:45 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Kareema Boykin
2850 Eugene St
Indianapolis, IN 46222

From: [Kareema Boykin](#)
To: [UCC Consumer Info](#)
Subject: Kareema Boykin - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 10:01:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Kareema Boykin
2850 Eugene St
Indianapolis, IN 46222

From: [Karen Dunivan](#)
To: [UCC Consumer Info](#)
Subject: Karen Dunivan - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 10, 2023 2:57:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Karen Dunivan
1409 S Olive St
Indianapolis, IN 46203

From: kare.fairchild@gmail.com@mg.gospringboard.io on behalf of [Karen Fairchild](#)
To: [UCC Consumer Info](#)
Subject: Karen Farichild - Our rates are already high!
Date: Sunday, September 24, 2023 12:03:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Karen Fairchild
6315 ALLISONVILLE RD
Indianapolis IN, 46220-4545

From: [Karen King](#)
To: [UCC Consumer Info](#)
Subject: Karen King - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 6:23:46 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Karen King
3401 Lindel Ln
Indianapolis, IN 46268

From: 67kklk@gmail.com@mg.gospringboard.io on behalf of [Karen King](#)
To: [UCC Consumer Info](#)
Subject: Karen king - Our rates are already high!
Date: Friday, September 22, 2023 5:36:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Karen King
3401 LINDEL LN
Indianapolis IN, 46268-2778

From: Ponda23=outlook.com@mg.gospringboard.io on behalf of [Karen Ponder](#)
To: [UCC Consumer Info](#)
Subject: Karen Ponder - Our rates are already high!
Date: Tuesday, October 3, 2023 9:00:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Karen Ponder
5601 RENN LN
INDIANAPOLIS IN, 46254-2303

From: k.reynolds1=comcast.net@mg.gospringboard.io on behalf of [Karen Reynolds](#)
To: [UCC Consumer Info](#)
Subject: Karen Reynolds - Our rates are already high!
Date: Monday, September 25, 2023 8:46:12 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Karen Reynolds
5749 Rymark Ct
INDIANAPOLIS IN, 46250-1355

From: bledsoe.ks=sbcglobal.net@mg.gospringboard.io on behalf of [Karen S BLEDSOE](#)
To: [UCC Consumer Info](#)
Subject: Karen S. Bledsoe - Our rates are already high! And, I am on A Fixed Income!
Date: Monday, October 2, 2023 12:54:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Karen S BLEDSOE
2021 TICEN COURT
BEECH GROVE IN, 46107-1474

From: klagi42@gmail.com@mg.gospringboard.io on behalf of [Karen Scruggs](#)
To: [UCC Consumer Info](#)
Subject: Karen Scruggs - Our rates are already high!
Date: Monday, October 2, 2023 1:43:59 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Karen Scruggs
3405 COPPERLEAF DR
INDIANAPOLIS IN, 46214-1073

From: [Karen Suitor](#)
To: [UCC Consumer Info](#)
Subject: Karen Suitor - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 6:54:00 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Karen Suitor
5045 N Capitol Ave
Indianapolis, IN 46208

From: kssutherlin2006@aol.com@mg.gospringboard.io on behalf of [Karen Sutherlin](#)
To: [UCC Consumer Info](#)
Subject: Karen Sutherlin - Our rates are already high!
Date: Monday, September 25, 2023 8:48:27 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Karen Sutherlin
9050 MUD CREEK RD
INDIANAPOLIS IN, 46256-9700

From: [Karla Nowlin](#)
To: [UCC Consumer Info](#)
Subject: Karla Nowlin - Stand up for residential customers in Cause Number 45911
Date: Friday, August 18, 2023 6:55:41 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Karla Nowlin
5348 Bay Harbor Dr
Indianapolis, IN 46254

From: [Kate Iaria](#)
To: [UCC Consumer Info](#)
Subject: Kate Iaria - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 12:21:18 PM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

We need more opinions and to get rid of AES if they are going to continue to provide below average service with the highest prices.

Respectfully,
Kate Iaria
4224 Briarwood Dr
Indianapolis, IN 46250

From: [Katelyn Blum](#)
To: [UCC Consumer Info](#)
Subject: Katelyn Blum - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 10:53:55 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Katelyn Blum
949 Fayette St
Indianapolis, IN 46202

From: duskyroses@yahoo.com@mg.gospringboard.io on behalf of [Katharine Morris](#)
To: [UCC Consumer Info](#)
Subject: Katherine Morris - Our rates are already high!
Date: Monday, September 25, 2023 8:47:29 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Katharine Morris
5532 Rue DeVille
Indianapolis IN, 46220-5578

From: [Kathleen Barnard](#)
To: [UCC Consumer Info](#)
Subject: Kathleen Barnard - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 10:55:15 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Kathleen Barnard
4920 N Park Ave
Indianapolis, IN 46205

From: grovkat@gmail.com@mg.gospringboard.io on behalf of [Kathleen Grove](#)
To: [UCC Consumer Info](#)
Subject: Kathleen Grove - Our rates are already high!
Date: Monday, October 2, 2023 1:49:11 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kathleen Grove
7345 BRAMBLEWOOD LN
INDIANAPOLIS IN, 46254-9715

From: [Kathleen Heath](#)
To: [UCC Consumer Info](#)
Subject: Kathleen Heath - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 10:07:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Kathleen Heath
658 W Ralston Rd
Indianapolis, IN 46217

From: [Kathleen Lyons](#)
To: [UCC Consumer Info](#)
Subject: Kathleen Lyons - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 3:07:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Kathleen Lyons
8898 Pine Tree Blvd
Indianapolis, IN 46256

From: koconne=iupui.edu@mg.gospringboard.io on behalf of [Kathleen O'Connell](#)
To: [UCC Consumer Info](#)
Subject: Kathleen OConnell - Our rates are already high!
Date: Friday, September 22, 2023 11:27:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine. As a retired teacher I know that I truly cannot afford this price hike on my retiree income.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kathleen O'Connell
5360 Singleton St
Address Line 2 (Optional)
Indianapolis IN, 46227-2065

From: [Kathleen O'Connell](#)
To: [UCC Consumer Info](#)
Subject: Kathleen O'Connell - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 9:09:44 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike! As a retiree, I personally will not expect to receive a sufficient cost of living adjustment for 2024 in order to accommodate this monthly rate increase.

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Kathleen O'Connell
5360 Singleton St
Indianapolis, IN 46227

From: shroom42=comcast.net@mg.gospringboard.io on behalf of [Kathleen Schuster](#)
To: [UCC Consumer Info](#)
Subject: Kathleen Schuster - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kathleen Schuster
633 LOUISE DR
INDIANAPOLIS IN, 46217-5327

From: katrsss2011@gmail.com@mg.gospringboard.io on behalf of [Kathryn Brown](#)
To: [UCC Consumer Info](#)
Subject: Kathryn Brown - Our rates are already high!
Date: Friday, September 22, 2023 5:16:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kathryn Brown
18 N VINE ST
Indianapolis IN, 46222-3969

From: [Kathryn Daggy](#)
To: [UCC Consumer Info](#)
Subject: Kathryn Daggy - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 6:45:54 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

In addition to the above, aes provides horrible service. The power went out in July for days and I had to spend hundreds replacing my groceries. I was one of the lucky ones that didn't have that happen a second time. There is still a low hanging power line in the neighborhood from that storm. It is simply marked with a cone. The power goes out all the time. At least weekly, living in Indianapolis I would expect better service than I had living in the smoky mountains, but that has not been the case. Their CEO makes millions. If they want more money, they should thin their profits and provide the service they are supposed to before asking customers! Please do not support this rate hike.

Regards,
Kathryn Daggy
5531 E 81st St
Indianapolis, IN 46250

From: [Kathryn Daggy](#)
To: [UCC Consumer Info](#)
Subject: Kathryn Daggy - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 7, 2023 5:10:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Kathryn Daggy
5531 E 81st St
Indianapolis, IN 46250

From: kathydh54@aol.com@mg.gospringboard.io on behalf of [Kathy Hale](#)
To: [UCC Consumer Info](#)
Subject: Kathy Hale - Our rates are already high!
Date: Monday, September 25, 2023 8:50:35 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kathy Hale
8306 REEF CT
INDIANAPOLIS IN, 46236-9593

From: khatfield1318=comcast.net@mg.gospringboard.io on behalf of [Kathy Hatfield](#)
To: [UCC Consumer Info](#)
Subject: Kathy Hatfield - Our rates are already high!
Date: Monday, September 25, 2023 8:49:02 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kathy Hatfield
1318 ESTUARY DR
Indianapolis IN, 46217-5265

From: [Kathy McNabb](#)
To: [UCC Consumer Info](#)
Subject: Kathy McNabb - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 11:46:48 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Kathy McNabb
4708 Carrollton Ave
Indianapolis, IN 46205

From: [Kathy Null](#)
To: [UCC Consumer Info](#)
Subject: Kathy Null - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 12:42:00 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Kathy Null
8006 Heyward Dr
Indianapolis, IN 46250

From: [Katie Dilts](#)
To: [UCC Consumer Info](#)
Subject: Katie Dilts - Stand up for residential customers in Cause Number 45911
Date: Thursday, October 5, 2023 6:32:23 PM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Katie Dilts
5438 N College Ave
Indianapolis, IN 46220

From: [Katrina Kuntz](#)
To: [UCC Consumer Info](#)
Subject: Katrina Kuntz - Stand up for residential customers in Cause Number 45911
Date: Thursday, October 5, 2023 8:37:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Katrina Kuntz
7330 Cape Cod Cir
Indianapolis, IN 46250

From: [Keith Emery](#)
To: [UCC Consumer Info](#)
Subject: Keith Emery - Stand up for residential customers in Cause Number 45911
Date: Sunday, October 1, 2023 7:52:20 PM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Keith Emery
1101 N Leland Ave
Indianapolis, IN 46219

From: [Keith Schnell](#)
To: [UCC Consumer Info](#)
Subject: Keith Schnell - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 9:56:55 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Keith Schnell
8809 Meadowridge Ln
Indianapolis, IN 46217

From: [Keith Scott](#)
To: [UCC Consumer Info](#)
Subject: Keith Scott - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, October 2, 2023 5:18:57 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Keith Scott
5402 Bethesda Ln
Indianapolis, IN 46254

From: keith=theadvertiser.com@mg.gospringboard.io on behalf of [Keith Smith](#)
To: [UCC Consumer Info](#)
Subject: Keith Smtih - Our rates are already too high!
Date: Monday, October 2, 2023 11:22:21 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Keith Smith
5618 RAHKE RD
INDIANAPOLIS IN, 46217-3674

From: 4kelley@gmail.com@mg.gospringboard.io on behalf of [Kelley Mesterharm](#)
To: [UCC Consumer Info](#)
Subject: Kelley Mesterharm - Our rates are already high!
Date: Friday, September 22, 2023 5:22:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kelley Mesterharm
9317 BUDD RUN DR
INDIANAPOLIS IN, 46250-1322

From: kellielove40@gmail.com@mg.gospringboard.io on behalf of [Kellie Barnett](#)
To: [UCC Consumer Info](#)
Subject: Kellie Barnett - Our rates are already high!
Date: Monday, October 2, 2023 1:47:26 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kellie Barnett
5759 CHIPMUNK RUN APT C
Indianapolis IN, 46254-1474

From: khall4913466@gmail.com@mg.gospringboard.io on behalf of [Kelly Hall](#)
To: [UCC Consumer Info](#)
Subject: Kelly Hall - Our rates are already high!
Date: Saturday, September 23, 2023 1:23:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kelly Hall
29 Rosemere Ave
INDIANAPOLIS IN, 46229-3022

From: [Kelly Hamman](#)
To: [UCC Consumer Info](#)
Subject: Kelly Hamman - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 3:04:39 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Kelly Hamman
321 S Temple Ave
Indianapolis, IN 46201

From: [Kelly Nickson](#)
To: [UCC Consumer Info](#)
Subject: Kelly Nickson - Stand up for residential customers in Cause Number 45911
Date: Friday, August 25, 2023 10:34:29 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Kelly Nickson
7035 Samuel Dr
Indianapolis, IN 46259

From: [Kelly Smith](#)
To: [UCC Consumer Info](#)
Subject: Kelly Smith - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 7:25:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Kelly Smith
6804 N Oxford St
Indianapolis, IN 46220

From: krhj47@gmail.com@mg.gospringboard.io on behalf of [Ken Hammond](#)
To: [UCC Consumer Info](#)
Subject: Ken Hammond - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:13 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ken Hammond
5643 W. Southport Rd.
N/A
Indianapolis IN, 46221-9301

From: [Ken Reinhart](#)
To: [UCC Consumer Info](#)
Subject: Ken Reinhart - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Saturday, August 26, 2023 6:20:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Ken Reinhart
7515 Iron Horse Ln
Indianapolis, IN 46256

From: [Kenneth Berry](#)
To: [UCC Consumer Info](#)
Subject: Kenneth Berry - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 10:55:55 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Kenneth Berry
2407 N Talbott St
Indianapolis, IN 46205

From: kennethmoos8@gmail.com@mg.gospringboard.io on behalf of [Kenneth Moos](#)
To: [UCC Consumer Info](#)
Subject: Kenneth Moos - Our rates are already high!
Date: Sunday, September 24, 2023 3:56:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kenneth Moos
2323 W 58TH ST
INDIANAPOLIS IN, 46228-1713

From: [Kenneth Stone](#)
To: [UCC Consumer Info](#)
Subject: Kenneth Stone - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 5:02:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Kenneth Stone
1118 St Peter St
Indianapolis, IN 46203

From: kennyg7522=att.net@mg.gospringboard.io on behalf of [Kenny Gordon](#)
To: [UCC Consumer Info](#)
Subject: Kenny gordon - Our rates are already high!
Date: Saturday, September 23, 2023 6:56:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kenny Gordon
1905 SWEET BLOSSOM LN
INDIANAPOLIS
IN - Indianapolis IN, 46229-1958

From: hooks.h=att.net@mg.gospringboard.io on behalf of [Kenny Hooks](#)
To: [UCC Consumer Info](#)
Subject: Kenny Hooks - Our rates are already high!
Date: Thursday, October 5, 2023 9:09:54 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kenny Hooks
1131 ASCALON CT
INDIANAPOLIS IN, 46239-0017

From: [Kent Robinson](#)
To: [UCC Consumer Info](#)
Subject: Kent Robinson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 10:28:10 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Kent Robinson
6610 Latona Dr
Indianapolis, IN 46278

From: [Kenya Hamilton](#)
To: [UCC Consumer Info](#)
Subject: Kenya Hamilton - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 2:48:01 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Kenya Hamilton
1633 S East St
Indianapolis, IN 46225

From: [Keri Dattilo](#)
To: [UCC Consumer Info](#)
Subject: Keri Dattilo - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 16, 2023 8:23:28 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Keri Dattilo
7617 Norma Jean Dr
Indianapolis, IN 46259

From: kcpsm01@gmail.com@mg.gospringboard.io on behalf of [Kevin Casey](#)
To: [UCC Consumer Info](#)
Subject: Kevin Casey - Our rates are already high!
Date: Monday, October 2, 2023 1:51:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kevin Casey
2051 EGRET CT
Apt C
INDIANAPOLIS IN, 46260-0050

From: cecily.dillon123@gmail.com@mg.gospringboard.io on behalf of [Kevin Dillon](#)
To: [UCC Consumer Info](#)
Subject: Kevin Dillon - Our rates are already high!
Date: Monday, October 2, 2023 1:46:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kevin Dillon
3101 E 10TH ST
INDIANAPOLIS IN, 46201-2433

From: [Kevin Huber](#)
To: [UCC Consumer Info](#)
Subject: Kevin Huber - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 15, 2023 8:04:17 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Kevin Huber
2718 Patton Dr
Speedway, IN 46224

From: kebbiecabbage@gmail.com@mg.gospringboard.io on behalf of [KEVIN SHIELDS](#)
To: [UCC Consumer Info](#)
Subject: Kevin Shields - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

KEVIN SHIELDS
222 TERRY DR UNIT F
BEECH GROVE IN, 46107-5525

From: kimisu56k@gmail.com@mg.gospringboard.io on behalf of [Kim Grice](#)
To: [UCC Consumer Info](#)
Subject: Kim Grice - Our rates are already high!
Date: Monday, October 2, 2023 1:39:55 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kim Grice
8622 DANA CT
Indianapolis IN, 46234-8607

From: [Kim Mahaffey](#)
To: [UCC Consumer Info](#)
Subject: Kim Mahaffey - Stand up for residential customers in Cause Number 45911
Date: Tuesday, September 5, 2023 5:53:40 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Kim Mahaffey
5927 Compton St
Indianapolis, IN 46220

From: kbass3626@gmail.com@mg.gospringboard.io on behalf of [KIMBERLY BASS](#)
To: [UCC Consumer Info](#)
Subject: Kimberly Bass - Our rates are already high!
Date: Friday, September 22, 2023 5:21:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

KIMBERLY BASS
6820 PASSAGE CIR
INDIANAPOLIS IN, 46250-3483

From: [Kimberly Gerhart-Fritz](#)
To: [UCC Consumer Info](#)
Subject: Kimberly Gerhart-Fritz - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 21, 2023 5:06:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily. Meanwhile, we are unable to rely on basic electric utility service.

AES reports strong financial performance and dividend payouts, all while leaving us with poor service and outages. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Kimberly Gerhart-Fritz
7829 Wawasee Ct
Indianapolis, IN 46250

From: thefritzs=att.net@mg.gospringboard.io on behalf of [Kimberly Gerhart-Fritz](#)
To: [UCC Consumer Info](#)
Subject: Kimberly Gerhart-Fritz - Rates are already high for Undependable Service!
Date: Monday, September 25, 2023 11:35:22 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish vulnerable Hoosiers, who are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service. My IVY Hills neighborhood in Indianapolis was without power for days recently! You should not get a raise for providing terrible service!

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kimberly Gerhart-Fritz
7829 WAWASEE CT
Indianapolis IN, 46250-2338

From: kimberly.layman2@gmail.com@mg.gospringboard.io on behalf of [kimberly Layman](#)
To: [UCC Consumer Info](#)
Subject: Kimberly Laymen - Our rates are already high!
Date: Monday, October 2, 2023 1:52:00 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

kimberly Layman
5007 CARVEL AVE
Indianapolis IN, 46205-1220

From: [Kimberly Winfrey](#)
To: [UCC Consumer Info](#)
Subject: KimBerly Winfrey - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 11, 2023 8:50:35 AM

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Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Kimberly Winfrey
4302 N Ritter Ave
Indianapolis, IN 46226

From: kristenw2003=sbcglobal.net@mg.gospringboard.io on behalf of [Kristen Wolfram](#)
To: [UCC Consumer Info](#)
Subject: Kristen Wolfram - Our rates are already high!
Date: Saturday, September 23, 2023 4:50:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Kristen Wolfram
6136 N OAKLAND AVE
Indianapolis IN, 46220-5121

From: [Kristy Bryan](#)
To: [UCC Consumer Info](#)
Subject: Kristy Bryan - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 10, 2023 4:42:11 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Kristy Bryan
1502 Cool Creek Dr
Carmel, IN 46033

From: [Kurt Mann](#)
To: [UCC Consumer Info](#)
Subject: Kurt Mann - Stand up for residential customers in Cause Number 45911
Date: Friday, August 25, 2023 12:10:01 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Kurt Mann
1858 W Wyoming St
Indianapolis, IN 46221

From: [Kylie Krawulski](#)
To: [UCC Consumer Info](#)
Subject: Kylie Krawulski - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 9:23:24 AM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Kylie Krawulski
1430 Broad Ripple Ave
Indianapolis, IN 46220

From: laethomp=iu.edu@mg.gospringboard.io on behalf of [Lann Thompson](#)
To: [UCC Consumer Info](#)
Subject: Lann thompson - Our rates are already high!
Date: Monday, October 2, 2023 8:25:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lann Thompson
3115 Brotherwood Ct
Indianapolis, IN IN, 46268-2799

From: macisaaclaphreta@gmail.com@mg.gospringboard.io on behalf of [Laphreta MacIsaac](#)
To: [UCC Consumer Info](#)
Subject: Laphreta macIsaac - Our rates are already high!
Date: Saturday, September 23, 2023 8:15:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Laphreta MacIsaac
4821 CARVEL AVE
Indianapolis IN, 46205-2026

From: [Laren Williams](#)
To: [UCC Consumer Info](#)
Subject: Laren Williams - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Saturday, September 30, 2023 2:36:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Laren Williams
3055 S Tibbs Ave
Indianapolis, IN 46221

From: [Laren Williams](#)
To: [UCC Consumer Info](#)
Subject: Laren Williams - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 3:21:41 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Laren Williams
3055 S Tibbs Ave
Indianapolis, IN 46221

From: [larry ball](#)
To: [UCC Consumer Info](#)
Subject: Larry Ball - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 10, 2023 8:26:28 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
larry ball
3606 Watson Rd
Indianapolis, IN 46205

From: smorwick=sbcglobal.net@mg.gospringboard.io on behalf of [Larry Morwick](#)
To: [UCC Consumer Info](#)
Subject: Larry Morwick - Our rates are already high!
Date: Friday, September 22, 2023 5:48:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Larry Morwick
7904 PINE LAKE RD
INDIANAPOLIS IN, 46268-1870

From: larrydreagan@gmail.com@mg.gospringboard.io on behalf of [Larry Reagan](#)
To: [UCC Consumer Info](#)
Subject: Larry Reagan - Our rates are already high!
Date: Monday, September 25, 2023 10:37:21 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Larry Reagan
8511 CRAWFORDSVILLE RD
INDIANAPOLIS IN, 46234-1719

From: [LARRY STRAWBRIDGE](#)
To: [UCC Consumer Info](#)
Subject: Larry Strawbridge - Stand up for residential customers in Cause Number 45911
Date: Friday, August 18, 2023 7:39:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
LARRY STRAWBRIDGE
6144 Woodside Dr
Indianapolis, IN 46228

From: [Larry Varvel](#)
To: [UCC Consumer Info](#)
Subject: Larry Varvel - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 11, 2023 1:30:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Larry Varvel
1350 N Audubon Rd
Indianapolis, IN 46219

From: leshonda35@gmail.com@mg.gospringboard.io on behalf of [LaShonda Boyce](#)
To: [UCC Consumer Info](#)
Subject: LaShonda Boyce - Our rates are already high!
Date: Friday, September 22, 2023 6:39:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

LaShonda Boyce
602 WOODS CROSSING DR
INDIANAPOLIS IN, 46239-2168

From: latricemaxwell@gmail.com@mg.gospringboard.io on behalf of [Latrice Maxwell](#)
To: [UCC Consumer Info](#)
Subject: Latrice maxwell - Our rates are already high!
Date: Monday, October 2, 2023 1:47:47 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Latrice Maxwell
1422 BADGER DR
INDIANAPOLIS IN, 46260-5279

From: [Laura Dodds](#)
To: [UCC Consumer Info](#)
Subject: Laura Dodds - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, September 12, 2023 4:20:59 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

This disproportionately impacts low income families. Asking low income families to choose between food and energy is unacceptable.

AES reports strong financial performance and dividend payouts while residents suffer to make ends meet.

Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Laura Dodds
4510 Carrollton Ave
Indianapolis, IN 46205

From: [Laura Kernodle](#)
To: [UCC Consumer Info](#)
Subject: Laura Kernodle - Stand up for residential customers in Cause Number 45911
Date: Saturday, September 16, 2023 10:13:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Laura Kernodle
7303 Trestle Way Ct
Indianapolis, IN 46256

From: laura.riley=comcast.net@mg.gospringboard.io on behalf of [Laura Riley](#)
To: [UCC Consumer Info](#)
Subject: Laura Riley - Our rates are already high!
Date: Monday, September 25, 2023 8:44:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Laura Riley
4619 FAIRHOPE DR
Indianapolis IN, 46237-2954

From: [Laura VanderHaeghen](#)
To: [UCC Consumer Info](#)
Subject: Laura VanderHaeghen - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 9:57:33 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Laura VanderHaeghen
3424 E 62nd St
Indianapolis, IN 46220

From: [Lauren Cottingham](#)
To: [UCC Consumer Info](#)
Subject: Lauren Cottingham - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Sunday, August 20, 2023 6:38:45 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Lauren Cottingham
1236 N New Jersey St
Indianapolis, IN 46202

From: llockhart55=att.net@mg.gospringboard.io on behalf of [Lauretta Lockhart](#)
To: [UCC Consumer Info](#)
Subject: Lauretta Lockhart - Our rates are already high!
Date: Monday, October 2, 2023 4:05:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lauretta Lockhart
1444 W 28TH ST
INDIANAPOLIS IN, 46208-5260

From: [Lauri Jones](#)
To: [UCC Consumer Info](#)
Subject: Lauri Jones - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 8:49:30 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Lauri Jones
7466 Galloway Ct
Indianapolis, IN 46250

From: lauriegipson@gmail.com@mg.gospringboard.io on behalf of [Laurie Gipson](#)
To: [UCC Consumer Info](#)
Subject: Laurie Gipson - Our rates are already high!
Date: Friday, September 22, 2023 7:37:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

VERY hard when on limited income to make ends meet. Can't get 2nd job due to being full time caregiver to mother who is bedridden.

Sincerely,

Laurie Gipson
4625 SUSY LN
INDIANAPOLIS IN, 46221-3452

From: [Laurie Klinger](#)
To: [UCC Consumer Info](#)
Subject: Laurie Klinger - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 4:50:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Laurie Klinger
2326 Nowland Ave
Indianapolis, IN 46201

From: [Laurie Klinger](#)
To: [UCC Consumer Info](#)
Subject: Laurie Klinger - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 9:59:21 PM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Laurie Klinger
2326 Nowland Ave
Indianapolis, IN 46201

From: [Lawrence Coffman](#)
To: [UCC Consumer Info](#)
Subject: Lawrence Coffman - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 11:52:54 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Lawrence Coffman
7743 Rucker Rd
Indianapolis, IN 46250

From: lawrencejefferson233@gmail.com@mg.gospringboard.io on behalf of [Lawrence Jefferson](#)
To: [UCC Consumer Info](#)
Subject: Lawrence Jefferson - Our rates are already high!
Date: Friday, September 22, 2023 6:42:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates. I'm barely surviving as it is and I'm not trying to anymore expenses added to my struggles.

Sincerely,

Lawrence Jefferson
4730 N Post Rd, C- 10
C10
Lawrence IN, 46226-8105

From: [Leah Leifer](#)
To: [UCC Consumer Info](#)
Subject: Leah Leifer - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 4:10:08 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Leah Leifer
8350 N Pennsylvania St
Indianapolis, IN 46240

From: [Leah McMichael](#)
To: [UCC Consumer Info](#)
Subject: Leah mcMichael - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 8:03:11 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Leah McMichael
1471 N Euclid Ave
Indianapolis, IN 46201

From: [Leah McMichael](#)
To: [UCC Consumer Info](#)
Subject: Leah McMichael - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, October 2, 2023 12:47:40 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Leah McMichael
1471 N Euclid Ave
Indianapolis, IN 46201

From: [Leanne Grant](#)
To: [UCC Consumer Info](#)
Subject: Leanne Grant - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 10:37:36 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Leanne Grant
7934 Begonia Ct
Indianapolis, IN 46113

From: [Leanne Grant](#)
To: [UCC Consumer Info](#)
Subject: Leanne Grant - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 12:10:57 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Leanne Grant
7934 Begonia Ct
Indianapolis, IN 46113

From: [Leanne Sears](#)
To: [UCC Consumer Info](#)
Subject: Leanne Sears - Stand up for residential customers in Cause Number 45911
Date: Saturday, August 26, 2023 10:19:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Leanne Sears
3608 Lacebark Dr
Indianapolis, IN 46235

From: [Lee Driggers](#)
To: [UCC Consumer Info](#)
Subject: Lee Driggers - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 10:40:01 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Lee Driggers
7438 Scarborough Blvd E Dr
Indianapolis, IN 46256

From: la54.white@gmail.com@mg.gospringboard.io on behalf of [Lee White](#)
To: [UCC Consumer Info](#)
Subject: Lee White - Our rates are already high!
Date: Tuesday, October 3, 2023 8:37:16 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lee White
1027 W 77TH STREET NORTH DR
INDIANAPOLIS IN, 46260-3309

From: [Legita Wilson](#)
To: [UCC Consumer Info](#)
Subject: Legita Wilson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Sunday, August 13, 2023 2:40:36 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

You do not have permission to call or text me.

Regards,
Legita Wilson
7245 E 17th St
Indianapolis, IN 46219

From: ljhathaway5410@gmail.com@mg.gospringboard.io on behalf of [Leland Hathaway](#)
To: [UCC Consumer Info](#)
Subject: Leland Hathaway - Our rates are already high!
Date: Friday, September 22, 2023 7:54:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Leland Hathaway
5410 HEIGHTS AVE
INDIANAPOLIS IN, 46237-1929

From: lenniecarter123@gmail.com@mg.gospringboard.io on behalf of [Lennie Carter](#)
To: [UCC Consumer Info](#)
Subject: Lennie Carter - Our rates are already high!
Date: Friday, September 22, 2023 5:05:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lennie Carter
5908 PRICE LN
INDIANAPOLIS IN, 46254-2823

From: [Leslie Salazar](#)
To: [UCC Consumer Info](#)
Subject: Leslie Salazar - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 11:41:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Leslie Salazar
2930 Broadway St
Indianapolis, IN 46205

From: [Leslie Swindler](#)
To: [UCC Consumer Info](#)
Subject: Leslie Swindler - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 4:38:08 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Leslie Swindler
3625 E 77th St
Indianapolis, IN 46240

From: ltunstell54@gmail.com@mg.gospringboard.io on behalf of [Leslie Tunstell](#)
To: [UCC Consumer Info](#)
Subject: Leslie Tunstell - Our rates are already high!
Date: Monday, October 2, 2023 1:40:38 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Leslie Tunstell
4354 Fall Creekway North
Indianapolis IN, 46205-2508

From: wake.leslie@gmail.com@mg.gospringboard.io on behalf of [Leslie Wake](#)
To: [UCC Consumer Info](#)
Subject: Leslie Wake - Our rates are already high!
Date: Sunday, September 24, 2023 7:20:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Leslie Wake
6541 AINTREE PL
INDIANAPOLIS IN, 46250-4423

From: [Leta Jones](#)
To: [UCC Consumer Info](#)
Subject: Leta Jones - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 6:31:00 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Leta Jones
5415 Guilford Ave
Indianapolis, IN 46220

From: [Liam Bonner](#)
To: [UCC Consumer Info](#)
Subject: Liam Bonner - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 10:13:58 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Liam Bonner
963 Woodruff Pl W Dr
Indianapolis, IN 46201

From: [Liam Bonner](#)
To: [UCC Consumer Info](#)
Subject: Liam Bonner - Stand up for residential customers in Cause Number 45911
Date: Friday, August 11, 2023 10:55:17 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Liam Bonner
963 Woodruff Pl W Dr
Indianapolis, IN 46201

From: lil.colbert89@gmail.com@mg.gospringboard.io on behalf of [Lillian Colbert](#)
To: [UCC Consumer Info](#)
Subject: Lillian Colbert - Our rates are already high!
Date: Wednesday, October 4, 2023 10:21:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lillian Colbert
6366 BUOY DR
INDIANAPOLIS IN, 46268-6812

From: [Lillian Pressler](#)
To: [UCC Consumer Info](#)
Subject: Lillian Pressler - Stand up for residential customers in Cause Number 45911
Date: Friday, August 25, 2023 9:51:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Lillian Pressler
1135 S State Ave
Indianapolis, IN 46203

From: l.kay.goodwin@gmail.com@mg.gospringboard.io on behalf of [Linda Goodwin](#)
To: [UCC Consumer Info](#)
Subject: Linda Goodwin - Our rates are already high!
Date: Friday, September 22, 2023 6:20:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Linda Goodwin
106 PONSONBY CT
INDIANAPOLIS IN, 46214-3881

From: aadiscout=ameritech.net@mg.gospringboard.io on behalf of [Linda Johnson](#)
To: [UCC Consumer Info](#)
Subject: Linda Johnson - Our rates are already high!
Date: Friday, September 22, 2023 6:50:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Linda Johnson
8346 PINE BRANCH LN
Indianapolis IN, 46234-1987

From: [Linda Louie](#)
To: [UCC Consumer Info](#)
Subject: Linda Louie - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 29, 2023 3:37:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Linda Louie
11057 N Gasburg Rd
Mooresville, IN 46158

From: [Linda Montag-Olson](#)
To: [UCC Consumer Info](#)
Subject: Linda Montag-Olson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Sunday, October 1, 2023 1:39:00 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Linda Montag-Olson
928 Forest Blvd N Dr
Indianapolis, IN 46240

From: [Linda Nicholson](#)
To: [UCC Consumer Info](#)
Subject: Linda Nicholson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 12:55:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Linda Nicholson
6045 Countrybrook Rd
Indianapolis, IN 46254

From: lindaobye@gmail.com@mg.gospringboard.io on behalf of [Linda Obye](#)
To: [UCC Consumer Info](#)
Subject: Linda Obye - Our rates are already high!
Date: Friday, September 22, 2023 11:00:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Linda Obye
1702 E 75TH ST
INDIANAPOLIS IN, 46240-3179

From: [Linda Warner](#)
To: [UCC Consumer Info](#)
Subject: Linda Warner - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 18, 2023 6:25:07 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Linda Warner
5811 N Pennsylvania St
Indianapolis, IN 46220

From: lwatkins1906=comcast.net@mg.gospringboard.io on behalf of [Linda Watkins](#)
To: [UCC Consumer Info](#)
Subject: Linda Watkins - Our rates are already high!
Date: Monday, September 25, 2023 8:51:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Linda Watkins
8319 Beulahland Place
Indianapolis IN, 46256-2907

From: wildrose5456=att.net@mg.gospringboard.io on behalf of [Lisa Alexander](#)
To: [UCC Consumer Info](#)
Subject: Lisa Alexander - Our rates are already high!
Date: Saturday, September 23, 2023 5:47:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

lisa Alexander
4229 BAY LEAF CIR
Indianapolis IN, 46237-3655

From: leroever2015@gmail.com@mg.gospringboard.io on behalf of [Lisa Eagleson-Roever](#)
To: [UCC Consumer Info](#)
Subject: Lisa Eagleson-Roever - Our rates are already high!
Date: Monday, October 2, 2023 1:51:13 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lisa Eagleson-Roever
4139 ROBERTSON BLVD
INDIANAPOLIS IN, 46228-6734

From: [Lisa Hughes](#)
To: [UCC Consumer Info](#)
Subject: Lisa Hughes - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 10:29:00 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Lisa Hughes
551 Central Ct S
Indianapolis, IN 46205

From: [Lisa Marchal](#)
To: [UCC Consumer Info](#)
Subject: Lisa Marchal - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 6:51:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Lisa Marchal
1321 N Hawthorne Ln
Indianapolis, IN 46219

From: lisa_rowe1=comcast.net@mg.gospringboard.io on behalf of [Lisa Rowe](#)
To: [UCC Consumer Info](#)
Subject: Lisa Rowe - Our rates are already high!
Date: Wednesday, October 4, 2023 10:12:51 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lisa Rowe
8715 S TIBBS AVE
INDIANAPOLIS IN, 46217-7702

From: [Lisa wickett](#)
To: [UCC Consumer Info](#)
Subject: Lisa Wickett - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 5:16:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Lisa wickett
7422 N Audubon Rd
Indianapolis, IN 46250

From: lisacullison54@gmail.com@mg.gospringboard.io on behalf of [Lisa Woods](#)
To: [UCC Consumer Info](#)
Subject: Lisa Woods - Our rates are already high!
Date: Tuesday, October 3, 2023 9:00:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lisa Woods
9355 STONES FERRY WAY
INDIANAPOLIS IN, 46278-5056

From: [Liz Caldwell](#)
To: [UCC Consumer Info](#)
Subject: Liz Caldwell - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 4:40:33 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Liz Caldwell
6174 E Hampton Dr
Indianapolis, IN 46226

From: [Liz Graves](#)
To: [UCC Consumer Info](#)
Subject: Liz Graves - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 5:58:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Liz Graves
5040 E 72nd St
Indianapolis, IN 46250

From: lvez71@gmail.com@mg.gospringboard.io on behalf of [Liza Ploughe](#)
To: [UCC Consumer Info](#)
Subject: Liza Ploughe - Our rates are already high!
Date: Friday, September 22, 2023 5:48:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates. This will cause some people to have to make a tough choice of either eating or keeping their lights on! Stop the madness.

Sincerely,

Liza Ploughe
3810 W. McCarty Street
Indianapolis IN, 46241-2639

From: sb=vertexcommunication.com@mg.gospringboard.io on behalf of [Lltest TEST](#)
To: [UCC Consumer Info](#)
Subject: Lltest testOur rates are already high!
Date: Monday, October 2, 2023 9:15:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lltest TEST
6056 W 71st St
Indianapolis IN, 46278-1704

From: carter.lois=att.net@mg.gospringboard.io on behalf of [Lois Carter](#)
To: [UCC Consumer Info](#)
Subject: Lois Carter - Our rates are already high!
Date: Friday, September 22, 2023 5:21:24 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lois Carter
5350 CHURCHMAN AVE APT 318
Apt 318
INDIANAPOLIS IN, 46203-6049

From: shorteered=att.net@mg.gospringboard.io on behalf of [Lois Gilbert](#)
To: [UCC Consumer Info](#)
Subject: Lois Gilbert - Our rates are already high!
Date: Saturday, September 23, 2023 9:50:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lois Gilbert
8231 FORSYTHIA CIR
INDIANAPOLIS IN, 46219-2811

From: lois_sullivan=att.net@mg.gospringboard.io on behalf of [Lois Sullivan](#)
To: [UCC Consumer Info](#)
Subject: Lois Sullivan - Our rates are already high!
Date: Saturday, September 23, 2023 2:11:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lois Sullivan
525 CONGRESS AVE
INDIANAPOLIS IN, 46208-4813

From: sidneyme12@gmail.com@mg.gospringboard.io on behalf of [LOLA HELD](#)
To: [UCC Consumer Info](#)
Subject: Lola Held - Our rates are already high!
Date: Friday, September 22, 2023 5:14:16 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

LOLA HELD
7132 MAPLE BLUFF PL
INDIANAPOLIS IN, 46236-8246

From: [Lorelei Milburn](#)
To: [UCC Consumer Info](#)
Subject: Lorelei Milburn - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 9:03:01 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911! DO NOT APPROVE THIS HIKE - charge the corporations the accurate cost of their electricity usage!!

Regards,
Lorelei Milburn
3940 N Sherman Dr
Indianapolis, IN 46226

From: [Lori Fishburn](#)
To: [UCC Consumer Info](#)
Subject: Lori Fishburn - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 11, 2023 8:40:53 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Lori Fishburn
2239 Harlan St
Indianapolis, IN 46203

From: nanalori08@gmail.com@mg.gospringboard.io on behalf of [Lori Shropshire](#)
To: [UCC Consumer Info](#)
Subject: Lori Shropshire - Our rates are already high!
Date: Monday, October 2, 2023 1:43:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lori Shropshire
5342 Dollar Run Dr
Indianapolis IN, 46221-4753

From: 1rannylb@gmail.com@mg.gospringboard.io on behalf of [Lorraine Butler](#)
To: [UCC Consumer Info](#)
Subject: Lorraine Butler - Our rates are already high!
Date: Saturday, September 23, 2023 4:49:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lorraine Butler
1319 N EMERSON AVE
INDIANAPOLIS IN, 46219-2933

From: [Louise Hickman](#)
To: [UCC Consumer Info](#)
Subject: Louise Hickman - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Sunday, October 1, 2023 8:16:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Louise Hickman
630 Golf Ln
Indianapolis, IN 46260

From: [Louise Hickman](#)
To: [UCC Consumer Info](#)
Subject: Louise Hickman - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 11:09:54 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Louise Hickman
630 Golf Ln
Indianapolis, IN 46260

From: esrom54l@gmail.com@mg.gospringboard.io on behalf of [Lowayne Morse](#)
To: [UCC Consumer Info](#)
Subject: Lowayne Morse - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lowayne Morse
7637 VINTAGE CIR
INDIANAPOLIS IN, 46226-1334

From: lkozinski66@gmail.com@mg.gospringboard.io on behalf of [Lucinda Kozinski](#)
To: [UCC Consumer Info](#)
Subject: Lucinda Kozinski - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:17 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lucinda Kozinski
8450 BOGGS CREEK DR APT A
Indianapolis IN, 46237-6319

From: [Lydia Bell](#)
To: [UCC Consumer Info](#)
Subject: Lydia Bell - Oppose Cause Number 45911
Date: Wednesday, August 23, 2023 3:46:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and Cause Number 45911 is a request for significantly more money. Many customers are already struggling to afford AES bills without this rate hike.

I'm especially frustrated that AES wants to continue using declining block rates. This new proposal's high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

Please stand up for residential customers in Cause Number 45911 and reject AES's request to increase fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits.

Respectfully,
Lydia Bell
7219 N Layman Ave
Indianapolis, IN 46250

From: ld1955=att.net@mg.gospringboard.io on behalf of [Lydia Ellis](#)
To: [UCC Consumer Info](#)
Subject: Lydia Ellis - Our rates are already high!
Date: Monday, October 2, 2023 11:11:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lydia Ellis
8330 CODESA WAY
Indianapolis IN, 46278-5065

From: ring.n.lyn@gmail.com@mg.gospringboard.io on behalf of [Lyn Ring](#)
To: [UCC Consumer Info](#)
Subject: Lyn Ring - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:53 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lyn Ring
3538 BAY ROAD SOUTH DR
INDIANAPOLIS IN, 46240-2977

From: frances.51@hotmail.com@mg.gospringboard.io on behalf of [Lynn Bowers](#)
To: [UCC Consumer Info](#)
Subject: Lynn Bowers - Our rates are already high!
Date: Monday, September 25, 2023 8:49:09 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lynn Bowers
5407 N ILLINOIS ST
INDIANAPOLIS IN, 46208-2639

From: lynn.kraj@gmail.com@mg.gospringboard.io on behalf of [Lynn Krajewski](#)
To: [UCC Consumer Info](#)
Subject: Lynn Krajewski - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:47 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lynn Krajewski
2842 STILLMAN AVE
INDIANAPOLIS IN, 46268-1254

From: l1awless0625@gmail.com@mg.gospringboard.io on behalf of [Lynn Lawless](#)
To: [UCC Consumer Info](#)
Subject: Lynn Lawless - Our rates are already high!
Date: Monday, October 2, 2023 1:40:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Lynn Lawless
7254 MERRIAM RD
INDIANAPOLIS IN, 46240-3523

From: mabel.hobson@gmail.com@mg.gospringboard.io on behalf of [Mabel Hobson](#)
To: [UCC Consumer Info](#)
Subject: Mabel Hobson - Our rates are already high!
Date: Tuesday, September 26, 2023 10:48:26 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mabel Hobson
7346 CREEKBROOK DR
INDIANAPOLIS IN, 46227-5390

From: [Madeline Smith](#)
To: [UCC Consumer Info](#)
Subject: Madeline Smith - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 9:27:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Madeline Smith
524 E New York St
Indianapolis, IN 46202

From: jaguar1957=sbcglobal.net@mg.gospringboard.io on behalf of [Mae Jones](#)
To: [UCC Consumer Info](#)
Subject: Mae Jones - Our rates are already high!
Date: Friday, September 22, 2023 6:13:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mae Jones
5336 N KENMORE RD
INDIANAPOLIS IN, 46226-1661

From: [Maggie O'Hara](#)
To: [UCC Consumer Info](#)
Subject: Maggie O'Hara - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 28, 2023 10:38:09 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Maggie O'Hara
342 Harvard Pl
Indianapolis, IN 46208

From: [Mandi Armstrong](#)
To: [UCC Consumer Info](#)
Subject: Mandi Armstrong - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 8:49:37 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Mandi Armstrong
7401 88th St W
Indianapolis, IN 46278

From: [Mara White](#)
To: [UCC Consumer Info](#)
Subject: Mara White - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 10:55:27 PM

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Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Mara White
415 E Stop 13 Rd
Indianapolis, IN 46227

From: [Maralee King](#)
To: [UCC Consumer Info](#)
Subject: Maralee King - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 25, 2023 5:15:46 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Maralee King
12519 E 79th St
Indianapolis, IN 46236

From: [Marcella Taylor](#)
To: [UCC Consumer Info](#)
Subject: Marcella Taylor - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 13, 2023 2:54:38 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient. I am grateful for your watchfulness. I will not be able to attend hearing on 10/2. Will protest however I can beyond that. How will contributions be used?
Thank you!

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Marcella Taylor
3423 N Lesley Ave
Indianapolis, IN 46218

From: tbusylady@aol.com@mg.gospringboard.io on behalf of [Marcella Taylor](#)
To: [UCC Consumer Info](#)
Subject: Marcella Taylor - Our rates are already high!
Date: Monday, September 25, 2023 8:46:59 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marcella Taylor
3423 N LESLEY AVE
Indianapolis IN, 46218-1851

From: m_anness@hotmail.com@mg.gospringboard.io on behalf of [Marcia Hancock](#)
To: [UCC Consumer Info](#)
Subject: Marcia Hancock - Our rates are already high!
Date: Monday, September 25, 2023 8:50:56 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marcia Hancock
5151 MELVILLE WAY
INDIANAPOLIS IN, 46239-1492

From: [Marcia StClair](#)
To: [UCC Consumer Info](#)
Subject: Marcia St. Clair - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, October 2, 2023 11:23:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Marcia StClair
4809 Altar Ct
Indianapolis, IN 46237

From: [Marcia Winkelmann](#)
To: [UCC Consumer Info](#)
Subject: Marcia Winkelmann - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 10:39:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Marcia Winkelmann
8235 Taunton Rd
Indianapolis, IN 46260

From: margaret.black=att.net@mg.gospringboard.io on behalf of [Margaret Black](#)
To: [UCC Consumer Info](#)
Subject: Margaret Black - Our rates are already high!
Date: Saturday, September 23, 2023 3:19:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service. Provide service first!

Please closely scrutinize this request and help protect residential customers from already too-high rates.
Peg Black

Sincerely,

Margaret Black
8529 Bison Woods Court
Indianapolis IN, 46227-2895

From: [Margaret Brabant](#)
To: [UCC Consumer Info](#)
Subject: Margaret Brabant - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 18, 2023 6:52:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Margaret Brabant
538 Ripple Rd
Indianapolis, IN 46208

From: mfrench=iu.edu@mg.gospringboard.io on behalf of [Margaret French](#)
To: [UCC Consumer Info](#)
Subject: Margaret French - Our rates are already high!
Date: Monday, October 2, 2023 2:53:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Margaret French
716 MELVENIA ST
INDIANAPOLIS IN, 46219-7033

From: [Margaret McGlashan](#)
To: [UCC Consumer Info](#)
Subject: Margaret McGlashan - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 12:14:01 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Margaret McGlashan
8492 Prairie Dr
Indianapolis, IN 46256

From: [Margaret Reinken](#)
To: [UCC Consumer Info](#)
Subject: Margaret Reinken - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 7:40:58 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Margaret Reinken
1050 Collingwood Dr
Indianapolis, IN 46228

From: [Maria Cote](#)
To: [UCC Consumer Info](#)
Subject: Maria Cote - Stand up for residential customers in Cause Number 45911
Date: Friday, August 4, 2023 8:43:54 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Maria Cote
8126 Tanager Ln
Indianapolis, IN 46256

From: reeree1.mason@gmail.com@mg.gospringboard.io on behalf of [Maria Mason](#)
To: [UCC Consumer Info](#)
Subject: Maria Mason - Our rates are already high!
Date: Tuesday, October 3, 2023 8:37:15 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Maria Mason
3901 N MERIDIAN ST APT 402
402
Indianapolis IN, 46208-0077

From: marykayne@gmail.com@mg.gospringboard.io on behalf of [Mariann Kay](#)
To: [UCC Consumer Info](#)
Subject: Mariann Kay - Our rates are already high!
Date: Monday, October 2, 2023 1:47:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mariann Kay
12156 LAURELWOOD DR
INDIANAPOLIS IN, 46236-8191

From: yates3468=att.net@mg.gospringboard.io on behalf of [Marianne Yates](#)
To: [UCC Consumer Info](#)
Subject: Marianne Yates - Our rates are already high!
Date: Saturday, September 23, 2023 7:08:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marianne Yates
3468 DELMAR AVE
INDIANAPOLIS IN, 46241-2714

From: mjackson=libertyfund.org@mg.gospringboard.io on behalf of [Marie A Jackson](#)
To: [UCC Consumer Info](#)
Subject: Marie A Jackson - Our rates are already high!
Date: Monday, October 2, 2023 12:51:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marie A Jackson
6413 E 52nd Street
Indianapolis IN, 46226-2585

From: jamaicamecrazy1@hotmail.com@mg.gospringboard.io on behalf of [Marie Beard](#)
To: [UCC Consumer Info](#)
Subject: Marie Beard - Our rates are already high!
Date: Monday, September 25, 2023 8:47:27 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marie Beard
8527 FRANKLIN COVE WAY APT M
INDIANAPOLIS IN, 46239-2262

From: librarytwin=comcast.net@mg.gospringboard.io on behalf of [Marie Rahman](#)
To: [UCC Consumer Info](#)
Subject: Marie Rahman - Our rates are already high!
Date: Monday, October 2, 2023 1:46:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marie Rahman
5857 ECHO WAY
INDIANAPOLIS IN, 46278-1981

From: [Marilyn Berling](#)
To: [UCC Consumer Info](#)
Subject: Marilyn Berling - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Sunday, October 1, 2023 7:05:13 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm very surprised that AES is asking for an increase in their profits to 10.6% in Cause Number 45911. We rely on you to reject this request!

Also, AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to pay the electric bill. They also impact our most vulnerable people the most – including low- and fixed-income households.

As thousands of AES customers are trying to afford utility service, we think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. Will there ever be policies that do something to help the thousands of residential customers ?

We seem to need an advocate. Will you stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911. Did AES take over to make it harder for all of us to afford energy?

Thank you,
Marilyn Berling
9114 Woodbridge Ct
Indianapolis, IN 46260

From: mtawney47@gmail.com@mg.gospringboard.io on behalf of [Marilyn Tawney](#)
To: [UCC Consumer Info](#)
Subject: Marilyn Tawney - Our rates are already high!
Date: Monday, October 2, 2023 1:51:47 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marilyn Tawney
9518 BEHNER LN
INDIANAPOLIS IN, 46250-1493

From: patriciajbarnes@gmail.com@mg.gospringboard.io on behalf of [Mark Barnes](#)
To: [UCC Consumer Info](#)
Subject: Mark Barnes - Our rates are already high!
Date: Wednesday, October 4, 2023 10:12:57 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mark Barnes
6405 BRIXTON LN
INDIANAPOLIS IN, 46220-4805

From: mberube269@aol.com@mg.gospringboard.io on behalf of [Mark Berube](#)
To: [UCC Consumer Info](#)
Subject: Mark Berube - Our rates are already high!
Date: Friday, September 22, 2023 7:20:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mark Berube
8858 JACKSON ST
INDIANAPOLIS IN, 46231-1148

From: markedisalvo@gmail.com@mg.gospringboard.io on behalf of [Mark DiSalvo](#)
To: [UCC Consumer Info](#)
Subject: Mark DiSalvo - Our rates are already high!
Date: Sunday, September 24, 2023 5:34:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mark DiSalvo
8574 WOODSTONE CT
INDIANAPOLIS IN, 46256-4387

From: gilpurchases=me.com@mg.gospringboard.io on behalf of [Mark Gilgallon](#)
To: [UCC Consumer Info](#)
Subject: Mark Gilgallon - Our rates are already high!
Date: Tuesday, October 3, 2023 8:37:00 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mark Gilgallon
2541 N TALBOTT ST
Indianapolis IN, 46205-4234

From: [Mark Isenberg](#)
To: [UCC Consumer Info](#)
Subject: Mark Isenberg - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 10:52:06 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Increasing rates while providing inadequate service is the definition of a utility. My power has gone out more in the last 3 years - than in the total 20 years I have lived there. All AES does is come out and put a band aid on the problem. If the funds were actually being spent on productive things - like burying the lines than I may be interested in the increases. As it stands now - if you are an AES customer you are already spending thousands more than others bc you need to have a generator. In my business if I was providing worse results and then demanding a fee increase, I would be out of customers.

Instead of having a hearing about rate increases - where is the UCC on the quality of services we are receiving?

Respectfully,
Mark Isenberg
3803 Nesbitt Rd
Indianapolis, IN 46220

From: Indypyro@hotmail.com@mg.gospringboard.io on behalf of [Mark Schulz](#)
To: [UCC Consumer Info](#)
Subject: Mark Schulz - Our rates are already high!
Date: Monday, October 2, 2023 1:49:15 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mark Schulz
6623 Olive Branch Lane
Indianapolis IN, 46237-3189

From: mark7785.scott@gmail.com@mg.gospringboard.io on behalf of [Mark Scott](#)
To: [UCC Consumer Info](#)
Subject: Mark Scott - Our rates are already high!
Date: Monday, October 2, 2023 1:49:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mark Scott
6860 W MORRIS ST
Indianapolis IN, 46241-1721

From: newdew8001@gmail.com@mg.gospringboard.io on behalf of [Marsha Austin](#)
To: [UCC Consumer Info](#)
Subject: Marsha Austin - Our rates are already high!
Date: Saturday, September 23, 2023 8:42:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marsha Austin
3655 LIMBERPINE DR
INDIANAPOLIS IN, 46235-7396

From: marshahedgeman7@gmail.com@mg.gospringboard.io on behalf of [marsha hedgeman](#)
To: [UCC Consumer Info](#)
Subject: Marsha Hedgeman - Our rates are already high!
Date: Friday, September 22, 2023 9:02:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

marsha hedgeman
6142 TWYCKENHAM DR
INDIANAPOLIS IN, 46236-7369

From: linanatale@gmail.com@mg.gospringboard.io on behalf of [Marsha Natalie](#)
To: [UCC Consumer Info](#)
Subject: Marsha Natalie - Our rates are already high!
Date: Monday, October 2, 2023 1:46:38 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

M. Lina Natalie
2727 E. 86th St
#528
Indianapolis, IN 46240

Sincerely,

Marsha Natalie
2727 E 86TH ST APT 528
Indianapolis IN, 46240-4564

From: martp1019=sbcglobal.net@mg.gospringboard.io on behalf of [Marshall Purvis](#)
To: [UCC Consumer Info](#)
Subject: Marshall purvis - Our rates are already way too high!
Date: Friday, September 22, 2023 7:09:24 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Marshall Purvis
6667 Longwoods Circle
Bldg 11
Indianapolis IN, 46254-4217

From: mjebuckel@gmail.com@mg.gospringboard.io on behalf of [Martha Buckel](#)
To: [UCC Consumer Info](#)
Subject: Martha Buckel - Our rates are already high!
Date: Tuesday, October 3, 2023 8:37:13 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Martha Buckel
3205 East St. Jude Drive
Indianapolis IN, 46227-6620

From: [Martha Graves](#)
To: [UCC Consumer Info](#)
Subject: Martha Graves - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 12:38:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Martha Graves
5520 Broadway St
Indianapolis, IN 46220

From: mjhurleysix3=att.net@mg.gospringboard.io on behalf of [Martha Hurley](#)
To: [UCC Consumer Info](#)
Subject: Martha Hurley - Our rates are already high!
Date: Monday, October 2, 2023 11:52:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Martha Hurley
5684 Colonist Circle
INDIANAPOLIS IN, 46254-1040

From: [Martha La Bounty](#)
To: [UCC Consumer Info](#)
Subject: Martha La Bounty - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 8:01:01 PM

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Dear Counselor Fine,

I personally have already almost been budget priced out of paying my electric bill. I work full time and make over 50,000 a year but the electric bill is too high now.

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Martha La Bounty
1023 Shannon Ave
Indianapolis, IN 46201

From: rardinfamily=sbcglobal.net@mg.gospringboard.io on behalf of [Martha Rardin](#)
To: [UCC Consumer Info](#)
Subject: Martha Rardin - Our rates are already high!
Date: Tuesday, September 26, 2023 4:15:26 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

I understand some prices need to be increased but this is an unreasonable price increase for those with low incomes or retired persons on a fixed income.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Martha Rardin
9229 LOG RUN DR S
INDIANAPOLIS IN, 46234-1345

From: mcwarlop@gmail.com@mg.gospringboard.io on behalf of [Martha Warlop](#)
To: [UCC Consumer Info](#)
Subject: Martha Warlop - Our rates are already high!
Date: Monday, October 2, 2023 1:40:12 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Martha Warlop
8325 BEULAHLAND PL
Indianapolis IN, 46256-2907

From: [Marvin Hill](#)
To: [UCC Consumer Info](#)
Subject: Marvin Hill - Stand up for residential customers in Cause Number 45911
Date: Friday, August 25, 2023 1:21:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Marvin Hill
10307 McClain Dr
Brownsburg, IN 46112

From: mmabbott58@gmail.com@mg.gospringboard.io on behalf of [Mary Abbott](#)
To: [UCC Consumer Info](#)
Subject: Mary Abbott - Our rates are already high!
Date: Saturday, September 23, 2023 8:36:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Abbott
3046 S Kercheval Dr
Indianapolis IN, 46239-1243

From: sharetheplanet66@gmail.com@mg.gospringboard.io on behalf of [Mary Ann Scharenbroch](#)
To: [UCC Consumer Info](#)
Subject: Mary Ann Scharenbroch - Our rates are already high!
Date: Monday, October 2, 2023 1:43:40 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Ann Scharenbroch
3410 OAK TREE DR S
INDIANAPOLIS IN, 46227-9768

From: [Mary Arnold](#)
To: [UCC Consumer Info](#)
Subject: Mary Arnold - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 11:58:52 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Mary Arnold
7407 Franklin Parke Blvd
Indianapolis, IN 46259

From: [Mary Arnold](#)
To: [UCC Consumer Info](#)
Subject: Mary Arnold - Stand up for residential customers in Cause Number 45911
Date: Saturday, August 12, 2023 9:11:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Mary Arnold
7407 Franklin Parke Blvd
Indianapolis, IN 46259

From: [Mary Burton](#)
To: [UCC Consumer Info](#)
Subject: Mary Burton - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 10:23:13 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Mary Burton
2442 Coyner Ave
Indianapolis, IN 46218

From: mddugger14@gmail.com@mg.gospringboard.io on behalf of [Mary DUGGER](#)
To: [UCC Consumer Info](#)
Subject: Mary Dugger - Our rates are already high!
Date: Friday, September 22, 2023 5:42:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary DUGGER
8531 Smithfield lane
Indianapolis IN, 46237-9163

From: m.a.dunnward=icloud.com@mg.gospringboard.io on behalf of [Mary Dunn Ward](#)
To: [UCC Consumer Info](#)
Subject: Mary Dunn Ward - Our rates are already high!
Date: Wednesday, October 4, 2023 10:12:51 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Dunn Ward
1803 N NORFOLK ST
INDIANAPOLIS IN, 46224-5528

From: mestaten=att.net@mg.gospringboard.io on behalf of [Mary E Staten](#)
To: [UCC Consumer Info](#)
Subject: Mary E Staten - Our rates are already high!
Date: Monday, October 2, 2023 1:46:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary E Staten
1939 CORNELL AVE
Indianapolis IN, 46202-1859

From: maryhall808=att.net@mg.gospringboard.io on behalf of [Mary Hall](#)
To: [UCC Consumer Info](#)
Subject: Mary Hall - Our rates are already high!
Date: Tuesday, September 26, 2023 6:09:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Hall
6110 TIMBER LAKE LN
INDIANAPOLIS IN, 46237-2295

From: moe1952=sbcglobal.net@mg.gospringboard.io on behalf of [Mary Hayes](#)
To: [UCC Consumer Info](#)
Subject: Mary Hayes - Our rates are already high!
Date: Friday, September 22, 2023 8:03:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Hayes
7641 GOLD RUSH DR
Camby IN, 46113-7722

From: marylegreeford@gmail.com@mg.gospringboard.io on behalf of [Mary Legree-Ford](#)
To: [UCC Consumer Info](#)
Subject: Mary Legree-Ford - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:56 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Legree-Ford
9116 HARRISON RUN PL
INDIANAPOLIS IN, 46256-1891

From: [Mary Lewis](#)
To: [UCC Consumer Info](#)
Subject: Mary Lewis - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, September 25, 2023 4:33:00 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Mary Lewis
6136 Bordeaux Ct
Indianapolis, IN 46220

From: maryluker45@yahoo.com@mg.gospringboard.io on behalf of [Mary Luker](#)
To: [UCC Consumer Info](#)
Subject: Mary Luker - Our rates are already high!
Date: Tuesday, September 26, 2023 9:16:16 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Luker
7470 KING GEORGE DR APT D
Indianapolis IN, 46260-3449

From: maryloumeyer6354@gmail.com@mg.gospringboard.io on behalf of [Mary Meyer](#)
To: [UCC Consumer Info](#)
Subject: Mary Meyer - Our rates are already high!
Date: Friday, September 22, 2023 5:20:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Meyer
8905 EVERGREEN AVE APT 238
INDIANAPOLIS IN, 46240-2076

From: [Mary Shepherd](#)
To: [UCC Consumer Info](#)
Subject: Mary Shepherd - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 9:14:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Mary Shepherd
3764 Cardiff Ct
Indianapolis, IN 46234

From: mlstojk96@gmail.com@mg.gospringboard.io on behalf of [Mary Stojlovich](#)
To: [UCC Consumer Info](#)
Subject: Mary Stojlovich - Our rates are already high!
Date: Saturday, September 23, 2023 5:56:23 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Stojlovich
5863 HEATHMORE DR
INDIANAPOLIS IN, 46237-2193

From: mks Summers55@gmail.com@mg.gospringboard.io on behalf of [Mary Kay Julian Summers](#)
To: [UCC Consumer Info](#)
Subject: mary Summers - Our rates are already high!
Date: Friday, September 22, 2023 6:56:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Kay Julian Summers
5335 Seneca Drive
Indianapolis IN, 46220-5756

From: Vespo925@gmail.com@mg.gospringboard.io on behalf of [Mary Vespo](#)
To: [UCC Consumer Info](#)
Subject: Mary Vespo - Our rates are already high!
Date: Friday, September 22, 2023 6:38:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mary Vespo
803 North Drexel Ave
Indianapolis IN, 46201-2972

From: [MaryAnn Moore](#)
To: [UCC Consumer Info](#)
Subject: MaryAnn Moore - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 8, 2023 6:32:46 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
MaryAnn Moore
5522 Southern Mist Dr
46143

From: [MaryAnn Ruegger](#)
To: [UCC Consumer Info](#)
Subject: MaryAnn Ruegger - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 9:46:11 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
MaryAnn Ruegger
7050 Central Ave
Indianapolis, IN 46220

From: dreamermms2=comcast.net@mg.gospringboard.io on behalf of [Maryann Scotten](#)
To: [UCC Consumer Info](#)
Subject: Maryann Scotten - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Maryann Scotten
5652 DOLLAR FORGE DR
INDIANAPOLIS IN, 46221-5601

From: mtraut3@gmail.com@mg.gospringboard.io on behalf of [Maryann Traut](#)
To: [UCC Consumer Info](#)
Subject: Maryann Traut - Our rates are already high!
Date: Saturday, September 23, 2023 11:28:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Maryann Traut
939 CHAPEL HILL RD
Indianapolis IN, 46214-3746

From: [Mats Klein](#)
To: [UCC Consumer Info](#)
Subject: Mats Klein - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 7:43:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Mats Klein
3916 E 10th St
Indianapolis, IN 46201

From: [Matt Dingley](#)
To: [UCC Consumer Info](#)
Subject: Matt Dingley - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 7:32:15 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Matt Dingley
7311 S Franklin Rd
Indianapolis, IN 46259

From: [Matt Lawrence](#)
To: [UCC Consumer Info](#)
Subject: Matt Lawrence - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 10:29:06 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Matt Lawrence
11016 Limbach Cir
Indianapolis, IN 46236

From: [Matt Wentz](#)
To: [UCC Consumer Info](#)
Subject: Matt Wentz - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 12:09:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

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Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Matt Wentz
6336 Burlington Ave
Indianapolis, IN 46220

From: matdav517@gmail.com@mg.gospringboard.io on behalf of [Matthew Davis](#)
To: [UCC Consumer Info](#)
Subject: Matthew Davis - Our rates are already high!
Date: Monday, October 2, 2023 1:53:34 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Matthew Davis
5304 THOMPSON PARK BLVD
INDIANAPOLIS IN, 46237-9061

From: [Matthew Hornyak](#)
To: [UCC Consumer Info](#)
Subject: Matthew Hornyak - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 6:31:03 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Matthew Hornyak
6130 Kingsley Dr
Indianapolis, IN 46220

From: [Matthew Purol](#)
To: [UCC Consumer Info](#)
Subject: Matthew Purol - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 3:34:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Matthew Purol
842 Broadway St
Indianapolis, IN 46202

From: brush-pen=sbcglobal.net@mg.gospringboard.io on behalf of [Maurine Terrebonne](#)
To: [UCC Consumer Info](#)
Subject: Maurine Terrebonne - Our rates are already high!
Date: Friday, September 22, 2023 9:19:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Maurine Terrebonne
8450 THORNHILL DR
Indianapolis IN, 46256-1527

From: [Max Dillman](#)
To: [UCC Consumer Info](#)
Subject: Max Dillman - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 10, 2023 8:40:30 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Max Dillman
2025 Ruckle St
Indianapolis, IN 46202

From: mehanfoltz@yahoo.com@mg.gospringboard.io on behalf of [Megan Foltz](#)
To: [UCC Consumer Info](#)
Subject: Megan Foltz - Our rates are already high!
Date: Monday, September 25, 2023 8:52:03 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Megan Foltz
9116 WILSHIRE GLEN DR
INDIANAPOLIS IN, 46234-1574

From: [Megan Hise](#)
To: [UCC Consumer Info](#)
Subject: Megan Hise - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, October 2, 2023 12:45:34 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Megan Hise
7870 Barlum Dr
Indianapolis, IN 46240

From: [Megan Morris](#)
To: [UCC Consumer Info](#)
Subject: Megan morris - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Saturday, September 30, 2023 5:18:31 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Megan Morris
8925 Navigator Dr
Indianapolis, IN 46237

From: [Megan Walters](#)
To: [UCC Consumer Info](#)
Subject: Megan Walters - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 7:11:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Megan Walters
4344 N College Ave
Indianapolis, IN 46205

From: meigagne1@gmail.com@mg.gospringboard.io on behalf of [Mei Gagne](#)
To: [UCC Consumer Info](#)
Subject: Mei Gagne - Our rates are already high!
Date: Monday, October 2, 2023 1:48:05 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mei Gagne
6355 BRIXTON LN
INDIANAPOLIS IN, 46220-4803

From: mszieg1@gmail.com@mg.gospringboard.io on behalf of [MELINDA ZIEGLER](#)
To: [UCC Consumer Info](#)
Subject: Melinda Ziegler - Our rates are already high!
Date: Saturday, September 23, 2023 8:39:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

MELINDA ZIEGLER
5654 N KEYSTONE AVE
INDIANAPOLIS IN, 46220-3480

From: [Melissa Clague](#)
To: [UCC Consumer Info](#)
Subject: Melissa Clague - Stand up for residential customers in Cause Number 45911
Date: Sunday, October 1, 2023 11:25:43 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

We also need you to re-instate net metering, so that residential and commercial roof-top solar can help mitigate the need for new, fossil-fuel-dependent sources of electricity.

Respectfully,
Melissa Clague
3815 N Delaware St
Indianapolis, IN 46205

From: [Melissa Hardy](#)
To: [UCC Consumer Info](#)
Subject: Melissa Hardy - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 13, 2023 8:10:36 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Melissa Hardy
9120 Bryant Ct Apt 2B
Indianapolis, IN 46250

From: [Melissa Meador](#)
To: [UCC Consumer Info](#)
Subject: Melissa Meador - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, October 2, 2023 3:14:14 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Melissa Meador
941 N Hawthorne Ln
Indianapolis, IN 46219

From: glitter333=live.com@mg.gospringboard.io on behalf of [Melissa Wilhelm](#)
To: [UCC Consumer Info](#)
Subject: Melissa Wilhem - Our rates are already high!
Date: Wednesday, October 4, 2023 10:21:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Melissa Wilhelm
7615 DRY BRANCH CT
INDIANAPOLIS IN, 46236-8347

From: [Melody Hence](#)
To: [UCC Consumer Info](#)
Subject: Melody Hence - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 18, 2023 1:28:03 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Melody Hence
7734 Crooked Meadows Dr
Indianapolis, IN 46268

From: [Meredith Jones](#)
To: [UCC Consumer Info](#)
Subject: Meredith Jones - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 9:59:49 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Meredith Jones
8643 Mariesi Dr
Indianapolis, IN 46278

From: mmnix28=sbcglobal.net@mg.gospringboard.io on behalf of [Merrill Nix](#)
To: [UCC Consumer Info](#)
Subject: Merrill Nix - Our rates are already high!
Date: Tuesday, October 3, 2023 8:30:27 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Merrill Nix
7630 HARBOUR ISLE APT 107
INDIANAPOLIS IN, 46240-3467

From: [Michael Armstrong](#)
To: [UCC Consumer Info](#)
Subject: Michael Armstrong - Stand up for residential customers in Cause Number 45911
Date: Friday, September 22, 2023 1:14:31 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Michael Armstrong
916 E 78th St
Indianapolis, IN 46240

From: bakermb2060@gmail.com@mg.gospringboard.io on behalf of [Michael Baker](#)
To: [UCC Consumer Info](#)
Subject: Michael Baker - Our rates are already high!
Date: Sunday, September 24, 2023 8:41:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Baker
312 bernard ave
Indianapolis IN, 46208-3825

From: mandballard=sbcglobal.net@mg.gospringboard.io on behalf of [Michael Ballard](#)
To: [UCC Consumer Info](#)
Subject: Michael Ballard - Our rates are already high!
Date: Friday, September 22, 2023 9:43:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Ballard
4102 STANDISH DR
INDIANAPOLIS IN, 46221-2437

From: mbertrand8=comcast.net@mg.gospringboard.io on behalf of [Michael Bertrand](#)
To: [UCC Consumer Info](#)
Subject: Michael Bertrand - Our rates are already high!
Date: Monday, September 25, 2023 8:50:40 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Bertrand
2844 MISSION HILLS LN
Indianapolis IN, 46234-1773

From: [Michael Bivens](#)
To: [UCC Consumer Info](#)
Subject: Michael Bivens - Stand up for residential customers in Cause Number 45911
Date: Monday, September 25, 2023 10:07:33 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Michael Bivens
2940 Sinclair Woods Dr
Indianapolis, IN 46240

From: bridgewatermike@hotmail.com@mg.gospringboard.io on behalf of [michael bridgewater](#)
To: [UCC Consumer Info](#)
Subject: Michael Bridgewater - Our rates are already high!
Date: Monday, September 25, 2023 8:51:07 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

michael bridgewater
296 MUESSING RD
Indianapolis IN, 46229-2889

From: mcawthon.cawthon73@gmail.com@mg.gospringboard.io on behalf of [Michael Cawthon](#)
To: [UCC Consumer Info](#)
Subject: Michael Cawthon - Our rates are already high!
Date: Saturday, September 23, 2023 7:48:29 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Cawthon
5125 Aspen Talon Ct
Indianapolis IN, 46254-9510

From: mdonahue=iupui.edu@mg.gospringboard.io on behalf of [Michael Donahue](#)
To: [UCC Consumer Info](#)
Subject: Michael Donahue - Our rates are already high!
Date: Friday, September 22, 2023 5:09:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Donahue
8711 CORINTHIAN LN
INDIANAPOLIS IN, 46236-9208

From: michael=michaelwfisher.com@mg.gospringboard.io on behalf of [Michael Fisher](#)
To: [UCC Consumer Info](#)
Subject: Michael Fishers - Our rates are already high!
Date: Friday, September 22, 2023 6:34:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Fisher
7921 Beaumont Green Pl
Indianapolis IN, 46250-1664

From: mdgardne1958@gmail.com@mg.gospringboard.io on behalf of [Michael Gardner](#)
To: [UCC Consumer Info](#)
Subject: Michael Gardner - Our rates are already high!
Date: Friday, September 22, 2023 7:07:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Gardner
467 W 63RD ST
Indianapolis IN, 46260-4719

From: me.dm.gibson=sbcglobal.net@mg.gospringboard.io on behalf of [Michael Gibson](#)
To: [UCC Consumer Info](#)
Subject: Michael Gibson - The service has gone down since taking over from IPL .
Date: Wednesday, October 4, 2023 11:22:29 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Gibson
5748 PEMBERLY DR
INDIANAPOLIS IN, 46221-4840

From: funkaxe99@gmail.com@mg.gospringboard.io on behalf of [Michael Hallberg](#)
To: [UCC Consumer Info](#)
Subject: Michael Hallberg - Our rates are already high!
Date: Friday, September 22, 2023 5:35:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Hallberg
11 N IRVINGTON AVE
INDIANAPOLIS IN, 46219-5725

From: michaelzion53@gmail.com@mg.gospringboard.io on behalf of [Michael Haney](#)
To: [UCC Consumer Info](#)
Subject: Michael Haney - Our rates are already high!
Date: Friday, September 22, 2023 5:06:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Haney
1899 Glendora dr
Indianapolis IN, 46214-3374

From: hodgsma@gmail.com@mg.gospringboard.io on behalf of [Michael Hodgson](#)
To: [UCC Consumer Info](#)
Subject: Michael Hodgson - Our rates are already high!
Date: Saturday, September 23, 2023 7:57:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Hodgson
9921 FALL CREEK RD
Indianapolis IN, 46256-4804

From: kaiserking98@gmail.com@mg.gospringboard.io on behalf of [Michael King](#)
To: [UCC Consumer Info](#)
Subject: Michael King - STOP AES Rate Hike! They Are Not Helping Hoosiers!
Date: Monday, October 2, 2023 1:52:38 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael King
6451 N Park Ave
Indianapolis IN, 46220-1634

From: illinidoc96@hotmail.com@mg.gospringboard.io on behalf of [Michael Letchworth](#)
To: [UCC Consumer Info](#)
Subject: Michael Letchworth - Our rates are already high!
Date: Monday, September 25, 2023 8:47:34 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Letchworth
6710 FALCON RDG
INDIANAPOLIS IN, 46278-1217

From: [Michael Raab](#)
To: [UCC Consumer Info](#)
Subject: Michael Raab - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 4:16:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Michael Raab
4917 Oaknoll Dr
Indianapolis, IN 46221

From: michaelthawng3@gmail.com@mg.gospringboard.io on behalf of [michael_thawng](#)
To: [UCC Consumer Info](#)
Subject: Michael Thawng - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:56 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

michael thawng
7712 chris anne circle
INDIANAPOLIS IN, 46237-9515

From: miyates=iupui.edu@mg.gospringboard.io on behalf of [Michael Yates](#)
To: [UCC Consumer Info](#)
Subject: Michael Yates - Our rates are already high! Absorb the cost of doing business yourself
Date: Monday, October 2, 2023 11:33:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michael Yates
8822 LOG RUN DR S
Indianapolis IN, 46234-1336

From: [Michele Burns](#)
To: [UCC Consumer Info](#)
Subject: Michele Burns - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 10:52:06 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike! We should not be forced by a monopoly we can't leave for exorbitant executive pay, shareholder largess, or fraudulent, boondoggle carbon capture escapades.

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Michele Burns
8414 Hill Gail Dr
Indianapolis, IN 46217

From: michelechilds250@gmail.com@mg.gospringboard.io on behalf of [Michele Childs](#)
To: [UCC Consumer Info](#)
Subject: Michele Childs - Our rates are already high!
Date: Friday, September 22, 2023 6:48:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michele Childs
5006 N COLLEGE AVE
INDIANAPOLIS IN, 46205-1134

From: [Michelle Brittain-Watts](#)
To: [UCC Consumer Info](#)
Subject: Michelle Brittain-Watts - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 7, 2023 6:48:50 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Michelle Brittain-Watts
2057 Lafayette Rd
Indianapolis, IN 46222

From: [Michelle Daniel](#)
To: [UCC Consumer Info](#)
Subject: Michelle Daniel - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, September 12, 2023 12:24:55 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Michelle Daniel
1913 E 35th St
Indianapolis, IN 46218

From: 1970mle@gmail.com@mg.gospringboard.io on behalf of [Michelle Earley](#)
To: [UCC Consumer Info](#)
Subject: Michelle Earley - Our rates are already high!
Date: Tuesday, October 3, 2023 9:05:02 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michelle Earley
8051 Bach Dr
Indianapolis IN, 46239-8985

From: midilewis=icloud.com@mg.gospringboard.io on behalf of [Michelle Lewis](#)
To: [UCC Consumer Info](#)
Subject: Michelle Lewis - Our rates are already high!
Date: Monday, October 2, 2023 1:45:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michelle Lewis
3926 RUE CEZANNE
INDIANAPOLIS IN, 46220-5609

From: [Michelle Mann](#)
To: [UCC Consumer Info](#)
Subject: Michelle Mann - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 1:56:38 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Say NO to AES! Many of us are in a "make due"/post pandemic period of lives. During these hard hit economic times we are cutting cost anyway we can - single car family, second hand clothing, sourcing discounted or donation food options, and putting off medical treatments due to high deductibles. We don't have \$23 extra per month period! And, forcing us to become more dependent on generosity is unsustainable and unacceptable. We don't have other options. Please say no to Case# 45911.

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Michelle Mann
1858 W Wyoming St
Indianapolis, IN 46221

From: [Michelle Mariani](#)
To: [UCC Consumer Info](#)
Subject: Michelle Mariani - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 10:22:16 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Michelle Mariani
2226 E 12th St
Indianapolis, IN 46201

From: micskiles@gmail.com@mg.gospringboard.io on behalf of [Michelle Skiles](#)
To: [UCC Consumer Info](#)
Subject: Michelle Skiles - Our rates are already high!
Date: Monday, October 2, 2023 1:45:06 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Michelle Skiles
1429 DUNLAP AVE
Indianapolis IN, 46241-3911

From: [Michelle Wallace](#)
To: [UCC Consumer Info](#)
Subject: Michelle Wallace - Stand up for residential customers in Cause Number 45911
Date: Saturday, September 9, 2023 12:57:46 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Michelle Wallace
9522 Lorton Cir
Indianapolis, IN 46239

From: micdaddy59@gmail.com@mg.gospringboard.io on behalf of [Mike Glenn](#)
To: [UCC Consumer Info](#)
Subject: Mike Glenn - Our rates are already high!
Date: Friday, September 22, 2023 6:21:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Mike Glenn
8508 E EDGEWOOD AVE
Indianapolis IN, 46239-1804

From: [Mike Kirby](#)
To: [UCC Consumer Info](#)
Subject: Mike Kirby - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 12:38:15 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Mike Kirby
611 College Ln
Indianapolis, IN 46240

From: [Mike Locotosh](#)
To: [UCC Consumer Info](#)
Subject: Mike Locotosh - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 10:34:53 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Mike Locotosh
8431 Hilltop Dr
Indianapolis, IN 46234

From: msrichards1961@gmail.com@mg.gospringboard.io on behalf of [Monica Richards](#)
To: [UCC Consumer Info](#)
Subject: Monica Richards - Our rates are already high!
Date: Friday, September 22, 2023 7:21:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Monica Richards
1628 Carrollton Avenue
Indianapolis IN, 46202-1709

From: [Morgan Boyer](#)
To: [UCC Consumer Info](#)
Subject: Morgan Boyer - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 13, 2023 3:20:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Morgan Boyer
1842 N Holmes Ave
Indianapolis, IN 46222

From: [Nadia Leeman](#)
To: [UCC Consumer Info](#)
Subject: Nadia Leeman - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 25, 2023 10:20:33 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Nadia Leeman
7645 E 51st St
Indianapolis, IN 46226

From: nflorek=iu.edu@mg.gospringboard.io on behalf of [Nadine Florek](#)
To: [UCC Consumer Info](#)
Subject: Nadine Florek - Our rates are already high!
Date: Friday, September 22, 2023 5:06:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nadine Florek
5332 S FRANKLIN RD
Indianapolis IN, 46239-9646

From: [Nadine McSpadden](#)
To: [UCC Consumer Info](#)
Subject: Nadine McSpadden - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 8:18:35 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

The number of outages in my neighborhood has increased by a ridiculous multiple in just this year alone. The length of time of each outage seems to get longer and longer. The AES estimate of restoration of power time on their website is a joke. Their Twitter feed is a joke. Their customer service is a joke. Nothing about their service is worthy of a rate hike right now. If anything, they should be giving their customers a DISCOUNT.

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Nadine McSpadden
7303 N Hawthorne Ln
Indianapolis, IN 46250

From: 412step@gmail.com@mg.gospringboard.io on behalf of [Nancy Balaguer](#)
To: [UCC Consumer Info](#)
Subject: Nancy Balaguer - Our rates are already high!
Date: Sunday, September 24, 2023 6:38:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nancy Balaguer
6140 BURLINGTON AVE
INDIANAPOLIS IN, 46220-2410

From: [NANCY FITZGERALD](#)
To: [UCC Consumer Info](#)
Subject: Nancy Fitzgerald - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 27, 2023 8:30:30 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
NANCY FITZGERALD
8250 Pointers Ct
Indianapolis, IN 46256

From: ngauder=sbcglobal.net@mg.gospringboard.io on behalf of [Nancy Gauder](#)
To: [UCC Consumer Info](#)
Subject: Nancy Gauder - Our rates are already high!
Date: Monday, October 2, 2023 8:07:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nancy Gauder
7404 Harbour Isle
Indianapolis IN, 46240-3473

From: nancy.padgett@gmail.com@mg.gospringboard.io on behalf of [Nancy Johnson](#)
To: [UCC Consumer Info](#)
Subject: Nancy Johnson - Our rates are already high!
Date: Monday, October 2, 2023 1:47:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nancy Johnson
1026 GROVEWOOD DR
BEECH GROVE IN, 46107-2488

From: nmcclask=iupui.edu@mg.gospringboard.io on behalf of [Nancy McClaskey](#)
To: [UCC Consumer Info](#)
Subject: Nancy McClaskey - Our rates are already high!
Date: Monday, October 2, 2023 11:52:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nancy McClaskey
1202 CHURCHMAN AVE
Beech Grove IN, 46107-1740

From: nneufer=ecommunity.com@mg.gospringboard.io on behalf of [Nancy Neufer](#)
To: [UCC Consumer Info](#)
Subject: Nancy Neufer - Our rates are already high!
Date: Monday, October 2, 2023 11:24:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nancy Neufer
6415 KINGSWOOD DR
INDIANAPOLIS IN, 46256-2917

From: [Nancy Poore](#)
To: [UCC Consumer Info](#)
Subject: Nancy Poore - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Sunday, September 17, 2023 1:45:57 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient. Your role is to see the facts and protect consumers from the unchecked power of a monopoly industry that controls an ESSENTIAL service. SO:

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Nancy Poore
3221 Babson Ct
Indianapolis, IN 46268

From: [Nancy poore](#)
To: [UCC Consumer Info](#)
Subject: nancy Poore - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 3:30:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Nancy poore
3221 Babson Ct
Indianapolis, IN 46268

From: sladeski123@gmail.com@mg.gospringboard.io on behalf of [Nancy Sladeski](#)
To: [UCC Consumer Info](#)
Subject: Nancy Sladeski - Our rates are already high!
Date: Friday, September 22, 2023 5:12:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nancy Sladeski
8529 Canterbury Sq E
Indianapolis IN, 46260-2224

From: ntatum56@gmail.com@mg.gospringboard.io on behalf of [NANCY TATUM](#)
To: [UCC Consumer Info](#)
Subject: Nancy Tatum - Our rates are already high!
Date: Monday, September 25, 2023 12:08:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

NANCY TATUM
8611 LOCKWOOD PL
INDIANAPOLIS IN, 46217-6016

From: [Nancy Tomlinson](#)
To: [UCC Consumer Info](#)
Subject: Nancy Tomlinson - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 6:40:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Nancy Tomlinson
1415 E Epler Ave
Indianapolis, IN 46227

From: [Nathan Cranor](#)
To: [UCC Consumer Info](#)
Subject: Nathan Cranor - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 11:28:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Nathan Cranor
725 E 64th St Apt B17
Indianapolis, IN 46220

From: [Nathaniel Weber](#)
To: [UCC Consumer Info](#)
Subject: Nathaniel Weber - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 10:20:48 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Nathaniel Weber
2258 N Meridian St
Indianapolis, IN 46208

From: nekoma=duck.com@mg.gospringboard.io on behalf of [Nekoma Burcham](#)
To: [UCC Consumer Info](#)
Subject: Nekoma Burcham - Our rates are already high!
Date: Monday, September 25, 2023 8:51:05 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish all Hoosiers, with no alternatives. Why are Hoosiers with no ability to choose anyone other than ASS left to foot the bill for a company that pocketed profit rather than investing it in necessary upgrades for their future. Hoosiers should not pay more for their greedy, short sighted management.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nekoma Burcham
605 JEFFERSON AVE
Indianapolis IN, 46201-2031

From: [Nicholas Eilerman](#)
To: [UCC Consumer Info](#)
Subject: Nicholas Eilerman - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 9:30:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Nicholas Eilerman
166 Huddleston Dr S
Indianapolis, IN 46217

From: heron490@aol.com@mg.gospringboard.io on behalf of [Nick Schmoll](#)
To: [UCC Consumer Info](#)
Subject: nick Schmoll - Our rates are already high!
Date: Monday, September 25, 2023 8:46:35 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nick Schmoll
8528 SPEND A BUCK DR
Indianapolis IN, 46217-6816

From: brewer-nicole=sbcglobal.net@mg.gospringboard.io on behalf of [Nicole Fletcher](#)
To: [UCC Consumer Info](#)
Subject: Nicole Fletcher - Our rates are already high!
Date: Saturday, September 23, 2023 3:10:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nicole Fletcher
3357 BALTIMORE AVE
INDIANAPOLIS IN, 46218-2014

From: nikki5867=att.net@mg.gospringboard.io on behalf of [Nicole Wilson](#)
To: [UCC Consumer Info](#)
Subject: Nicole Wilson - Our rates are already high!
Date: Monday, October 2, 2023 5:26:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nicole Wilson
5341 FALLWOOD DR
Indianapolis IN, 46220-5662

From: [Nicole Wimer](#)
To: [UCC Consumer Info](#)
Subject: Nicole Wimer - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 10:29:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Nicole Wimer
1111 Laurel St
Indianapolis, IN 46203

From: nratliff71@gmail.com@mg.gospringboard.io on behalf of [Nikko Ratliff](#)
To: [UCC Consumer Info](#)
Subject: Nikko Ratliff - Our rates are already high!
Date: Saturday, September 23, 2023 11:52:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nikko Ratliff
6638 CROSS KEY DR
Indianapolis IN, 46268-3475

From: n.hutchins70@gmail.com@mg.gospringboard.io on behalf of [Niko Hutchins](#)
To: [UCC Consumer Info](#)
Subject: Niko Hutchins - Our rates are already high!
Date: Friday, September 22, 2023 5:06:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Niko Hutchins
1101 E 17th Street Apt D 417
Indianapolis IN, 46202-1837

From: [Nina O'Leary](#)
To: [UCC Consumer Info](#)
Subject: Nina O'Leary - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 10:58:37 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Nina O'Leary
4215 Greenway Dr
Indianapolis, IN 46220

From: [Nirav shah](#)
To: [UCC Consumer Info](#)
Subject: Nirav Shah - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 31, 2023 9:48:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Nirav shah
8810 Tributary Dr
Indianapolis, IN 46259

From: nfz1963@gmail.com@mg.gospringboard.io on behalf of [Nita Zachery](#)
To: [UCC Consumer Info](#)
Subject: Nita Zachery - Our rates are already high!
Date: Friday, September 22, 2023 9:43:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nita Zachery
5010 MANNING RD
INDIANAPOLIS IN, 46228-2057

From: [Noah Pickerel](#)
To: [UCC Consumer Info](#)
Subject: Noah Pickerel - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 23, 2023 4:31:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Noah Pickerel
5181 Rosslyn Ave
Indianapolis, IN 46205

From: [Noell Fields](#)
To: [UCC Consumer Info](#)
Subject: Noell Fields - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 10, 2023 3:06:30 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Noell Fields
7915 Alexander St
Indianapolis, IN 46259

From: [Noell Fields](#)
To: [UCC Consumer Info](#)
Subject: Noell Fields - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 5:29:50 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Noell Fields
7915 Alexander St
Indianapolis, IN 46259

From: [Nora O'Shea](#)
To: [UCC Consumer Info](#)
Subject: Nora O'Shea - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Sunday, August 13, 2023 5:15:43 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Nora O'Shea
135 S 9th Ave
Beech Grove, IN 46107

From: nunu31754@gmail.com@mg.gospringboard.io on behalf of [Nuwana Parham](#)
To: [UCC Consumer Info](#)
Subject: Nuwana Parham - Our rates are already high!
Date: Monday, October 2, 2023 1:52:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nuwanna Parham
P.O. Box 55416
Indianapolis IN, 46205-0416

From: Nyelene.shanks@gmail.com@mg.gospringboard.io on behalf of [Nyelene Shanks](#)
To: [UCC Consumer Info](#)
Subject: Nyelene Shanks - Our rates are already high!
Date: Tuesday, October 3, 2023 8:35:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Nyelene Shanks
7702 White Dove Dr
Indianapolis IN, 46256-1750

From: [Oscar Perez](#)
To: [UCC Consumer Info](#)
Subject: Oscar Perez - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 5:41:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Oscar Perez
9921 Alexia Dr
Indianapolis, IN 46236

From: [Oscar Rodriguez](#)
To: [UCC Consumer Info](#)
Subject: Oscar Rodriguez - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 6:58:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Oscar Rodriguez
625 N Euclid Ave
Indianapolis, IN 46201

From: otiswilliams=sbcglobal.net@mg.gospringboard.io on behalf of [Otis Williams](#)
To: [UCC Consumer Info](#)
Subject: Otis Williams - Our rates are already high!
Date: Monday, October 2, 2023 1:05:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Otis Williams
7524 REDCLIFF RD
Indianapolis IN, 46256-3950

From: [Pambana Uishi](#)
To: [UCC Consumer Info](#)
Subject: Pambana Uishi - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 12:31:34 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Pambana Uishi
2518 Boulevard Pl
Indianapolis, IN 46208

From: mppraying4u@gmail.com@mg.gospringboard.io on behalf of [Pamela Abernathy](#)
To: [UCC Consumer Info](#)
Subject: Pamela Abernathy - Our rates are already high!
Date: Monday, October 2, 2023 1:52:08 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Pamela Abernathy
3734 E VERMONT ST APT 304
INDIANAPOLIS IN, 46201-3476

From: pjjchambers@gmail.com@mg.gospringboard.io on behalf of [Pamela Chambers](#)
To: [UCC Consumer Info](#)
Subject: Pamela Chambers - Our rates are already too high!
Date: Tuesday, October 3, 2023 8:35:43 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Everyday expenses continue to rise, but yet our income does not. Please help us.

Sincerely,

Pamela Chambers
2535 S RYBOLT AVE
INDIANAPOLIS IN, 46241-5241

From: [Pamela Guerrero](#)
To: [UCC Consumer Info](#)
Subject: Pamela Guerrero - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 12:41:03 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Pamela Guerrero
3141 Wildcat Ln
Indianapolis, IN 46203

From: pmoats2002@gmail.com@mg.gospringboard.io on behalf of [Pamela Moats](#)
To: [UCC Consumer Info](#)
Subject: Pamela Moats - Our rates are already high!
Date: Friday, September 22, 2023 5:51:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Pamela Moats
5120 Emerson Village Drive
Apartment 201
Indianapolis IN, 46237-8011

From: spearman.mrs=sbcglobal.net@mg.gospringboard.io on behalf of [Pamela Spearman](#)
To: [UCC Consumer Info](#)
Subject: Pamela Spearman - Our rates are already high!
Date: Tuesday, October 3, 2023 3:15:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Pamela Spearman
5118 WINSTON DR
INDIANAPOLIS IN, 46226-2266

From: [Pamela Thinnes](#)
To: [UCC Consumer Info](#)
Subject: Pamela Thinnes - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 21, 2023 1:27:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Pamela Thinnes
7411 Oak Knoll Dr
Indianapolis, IN 46217

From: pazhm=sbcglobal.net@mg.gospringboard.io on behalf of [Pamela Thinnnes](#)
To: [UCC Consumer Info](#)
Subject: Pamela Thinnnes - Our rates are already high!
Date: Saturday, September 23, 2023 8:30:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Pamela Thinnnes
7411 OAK KNOLL DR
INDIANAPOLIS IN, 46217-5259

From: [Pandora Hohl](#)
To: [UCC Consumer Info](#)
Subject: Pandora Hohl Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 3:23:52 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Pandora Hohl
12220 Meadowfield Cir
Indianapolis, IN 46235

From: paaxton1=comcast.net@mg.gospringboard.io on behalf of [Patricia Axton](#)
To: [UCC Consumer Info](#)
Subject: Patricia Axton - Our rates are already high!
Date: Monday, October 2, 2023 1:45:01 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Patricia Axton
7734 LEWIS RD
INDIANAPOLIS IN, 46256-3238

From: patgarrity65@gmail.com@mg.gospringboard.io on behalf of [Patricia Garrity](#)
To: [UCC Consumer Info](#)
Subject: Patricia Garrity - Our rates are already high!
Date: Monday, October 2, 2023 1:44:40 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Patricia Garrity
259 S GRANT AVE
INDIANAPOLIS IN, 46201-4552

From: [Patricia Harris](#)
To: [UCC Consumer Info](#)
Subject: Patricia Harris - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 8:22:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Patricia Harris
1230 W 73rd St
Indianapolis, IN 46260

From: [Patricia Hemmerle](#)
To: [UCC Consumer Info](#)
Subject: Patricia Hemmerle - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 10:51:46 AM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Patricia Hemmerle
6164 N Park Ave
Indianapolis, IN 46220

From: trishm3357@gmail.com@mg.gospringboard.io on behalf of [Patricia Martin](#)
To: [UCC Consumer Info](#)
Subject: Patricia Martin - Our rates are already high!
Date: Monday, September 25, 2023 5:09:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Patricia Martin
33 N MUNSIE ST
INDIANAPOLIS IN, 46229-2815

From: patricia_mcclinton@yahoo.com@mg.gospringboard.io on behalf of [PATRICIA MCCLINTON](#)
To: [UCC Consumer Info](#)
Subject: PATRICIA MCCLINTON - Our rates are already high!
Date: Monday, September 25, 2023 8:49:17 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

PATRICIA MCCLINTON
11002 Whistler Dr
Indianapolis IN, 46229-2266

From: patricianorfolk0510@gmail.com@mg.gospringboard.io on behalf of [Patricia Norfolk](#)
To: [UCC Consumer Info](#)
Subject: Patricia Norfolk - Our rates are already high!
Date: Monday, October 2, 2023 10:05:46 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Patricia Norfolk
3727 Alsace Dr
Indianapolis IN, 46226-6021

From: patpearson5526@gmail.com@mg.gospringboard.io on behalf of [Patricia Pearson](#)
To: [UCC Consumer Info](#)
Subject: Patricia Pearson - Our rates are already high!
Date: Saturday, September 23, 2023 12:04:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service. During inflation they increased my budget by \$15.00. Now they want to increase it by \$18.00 more. Their service is poor and their online program is the worst I have ever seen.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Patricia Pearson
2074 OAK RUN NORTH DR
INDIANAPOLIS IN, 46260-5130

From: patty.d.smith@gmail.com@mg.gospringboard.io on behalf of [Patricia Smith](#)
To: [UCC Consumer Info](#)
Subject: Patricia Smith - Our rates are already high!
Date: Monday, October 2, 2023 1:46:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Patricia Smith
2207 VAN NESS PL
Indianapolis IN, 46240-4703

From: pjewell24@gmail.com@mg.gospringboard.io on behalf of [Patty Jewell](#)
To: [UCC Consumer Info](#)
Subject: Patty Jewell - Our rates are already high!
Date: Monday, October 2, 2023 1:45:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

Personally, I believe my rates are already high and my budget stretched as far as it can go.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Patty Jewell
5211 MICHIGAN RD
Indianapolis IN, 46228-2338

From: [Paul Cowhig](#)
To: [UCC Consumer Info](#)
Subject: Paul Cowhig - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 2:54:43 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Paul Cowhig
8110 Knollview Ct
Indianapolis, IN 46256

From: [PAUL GIBSON](#)
To: [UCC Consumer Info](#)
Subject: Paul Gibson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 1:26:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
PAUL GIBSON
5837 Baron Ct
Indianapolis, IN 46250

From: herring.paul=sbcgloba.net@mg.gospringboard.io on behalf of [Paul Herring](#)
To: [UCC Consumer Info](#)
Subject: Paul Herring - Our rates are already high!
Date: Monday, September 25, 2023 9:04:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paul Herring
1409 N TIBBS AVE
INDIANAPOLIS IN, 46222-3025

From: lee.ig2012@gmail.com@mg.gospringboard.io on behalf of [Paul Lee](#)
To: [UCC Consumer Info](#)
Subject: Paul Lee - Our rates are already high!
Date: Saturday, September 23, 2023 12:20:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paul Lee
7148 Hampstead Ln
INDIANAPOLIS IN, 46256-2316

From: [Paul Scherrer](#)
To: [UCC Consumer Info](#)
Subject: Paul Scherrer - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 10:51:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Paul Scherrer
7990 Oakland Rd
Indianapolis, IN 46240

From: ddwhite=sbcglobal.net@mg.gospringboard.io on behalf of [Paul White](#)
To: [UCC Consumer Info](#)
Subject: Paul White - Our rates are already high!
Date: Tuesday, September 26, 2023 9:44:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paul White
250 LANSDOWNE RD
Indianapolis IN, 46234-2507

From: [paul.young](#)
To: [UCC Consumer Info](#)
Subject: Paul Young - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Saturday, August 26, 2023 6:11:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
paul young
762 Coach Rd
Indianapolis, IN 46227

From: pdlbarrett812@gmail.com@mg.gospringboard.io on behalf of [Paula Barrett](#)
To: [UCC Consumer Info](#)
Subject: Paula Barrett - Our rates are already high!
Date: Friday, September 22, 2023 5:53:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paula Barrett
4110 ELMONT TER APT A
INDIANAPOLIS IN, 46235-1759

From: pbeach08@gmail.com@mg.gospringboard.io on behalf of [Paula Beach](#)
To: [UCC Consumer Info](#)
Subject: Paula Beach - Our rates are already high!
Date: Friday, September 22, 2023 6:04:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paula Beach
3210 MCFARLAND WAY
INDIANAPOLIS IN, 46227-6905

From: [Paula Berbeco](#)
To: [UCC Consumer Info](#)
Subject: Paula Berbeco - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Saturday, August 19, 2023 10:06:52 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Paula Berbeco
3516 Circle Blvd
Indianapolis, IN 46220

From: mandela6628@gmail.com@mg.gospringboard.io on behalf of [Paula Majors](#)
To: [UCC Consumer Info](#)
Subject: Paula Majors - Our rates are already high!
Date: Friday, September 22, 2023 6:03:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paula Majors
3626 PAYTON AVE
INDIANAPOLIS IN, 46226-5850

From: indyoma@gmail.com@mg.gospringboard.io on behalf of [Paula Moore](#)
To: [UCC Consumer Info](#)
Subject: Paula Moore - Our rates are already high!
Date: Monday, October 2, 2023 1:51:16 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paula Moore
10770 WHIPPOORWILL LN
INDIANAPOLIS IN, 46231-1008

From: [Paula Sharp](#)
To: [UCC Consumer Info](#)
Subject: Paula Sharp - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 15, 2023 1:05:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Paula Sharp
2910 W 52nd St
Indianapolis, IN 46228

From: paulettcaldwell954@yahoo.com@mg.gospringboard.io on behalf of [Paulette Caldwell](#)
To: [UCC Consumer Info](#)
Subject: Paulette Caldwell - Our rates are already high!
Date: Monday, September 25, 2023 8:50:30 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Paulette Caldwell
3222 Crestwell Drive
Indianapolis IN, 46268-8656

From: psanders5214@gmail.com@mg.gospringboard.io on behalf of [Peg Sanders](#)
To: [UCC Consumer Info](#)
Subject: Peg Sanders - Our rates are already high!
Date: Friday, September 22, 2023 6:02:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Peg Sanders
5214 W 16TH ST
INDIANAPOLIS IN, 46224-6420

From: [peggy breidenbach](#)
To: [UCC Consumer Info](#)
Subject: Peggy Breidenbach - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 10:59:46 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
peggy breidenbach
5761 N Pennsylvania St
Indianapolis, IN 46220

From: [Peggy Ventura](#)
To: [UCC Consumer Info](#)
Subject: Peggy Ventura - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 11:26:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Peggy Ventura
7370 Queen Anne Ct
Indianapolis, IN 46227

From: perigilbert@gmail.com@mg.gospringboard.io on behalf of [Peri Gilbert](#)
To: [UCC Consumer Info](#)
Subject: Peri Gilbert - Our rates are already high!
Date: Monday, October 2, 2023 1:39:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Peri Gilbert
864 SUNBOW CIR
INDIANAPOLIS IN, 46231-1185

From: [Peter Mentzel](#)
To: [UCC Consumer Info](#)
Subject: Peter Mentzel - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 25, 2023 1:17:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Peter Mentzel
102 Penway St
Indianapolis, IN 46205

From: [Peter Schwartz](#)
To: [UCC Consumer Info](#)
Subject: Peter Schwartz - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 12:00:39 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Peter Schwartz
5921 Central Ave
Indianapolis, IN 46220

From: philbooyer66@gmail.com@mg.gospringboard.io on behalf of [Phil Booher](#)
To: [UCC Consumer Info](#)
Subject: Phil Booher - Our rates are already high!
Date: Friday, September 22, 2023 5:34:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Phil Booher
3060 KESSLER BOULEVARD EAST DR
INDIANAPOLIS IN, 46220-2913

From: pmaiden114@gmail.com@mg.gospringboard.io on behalf of [Phillip Maiden](#)
To: [UCC Consumer Info](#)
Subject: Phillip maiden - Our rates are already high!
Date: Friday, September 22, 2023 5:13:17 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Phillip Maiden
3535 VALLEY LAKE DR
INDIANAPOLIS IN, 46227-9742

From: [Phoenix Moon](#)
To: [UCC Consumer Info](#)
Subject: Phoenix Moon - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, October 2, 2023 11:58:52 AM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Phoenix Moon
2751 Hillside Ave
Indianapolis, IN 46218

From: phyllis56coe@gmail.com@mg.gospringboard.io on behalf of [phyllis coe](#)
To: [UCC Consumer Info](#)
Subject: Phyllis Coe - Our rates are already high!
Date: Friday, September 22, 2023 5:17:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

phyllis coe
4517 GLENARM DR
INDIANAPOLIS IN, 46254-2269

From: [Phyllis Karrh](#)
To: [UCC Consumer Info](#)
Subject: Phyllis Karrh - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 3:14:07 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Phyllis Karrh
6157 N Park Ave
Indianapolis, IN 46220

From: phyllisleelanc@gmail.com@mg.gospringboard.io on behalf of [Phyllis Lancaster](#)
To: [UCC Consumer Info](#)
Subject: Phyllis Lancaster - Our rates are already high!
Date: Monday, October 2, 2023 1:44:10 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Phyllis Lancaster
4833 SQUIRE DR
Indianapolis IN, 46241-5857

From: pgweb659@gmail.com@mg.gospringboard.io on behalf of [Phyllis Webster](#)
To: [UCC Consumer Info](#)
Subject: Phyllis Webster - Our rates are already high!
Date: Monday, October 2, 2023 1:46:48 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Phyllis Webster
6543 Cahill Pl
Indianapolis IN, 46214-3587

From: [Quinn Edwards](#)
To: [UCC Consumer Info](#)
Subject: Quinn Edwards - Stand up for residential customers in Cause Number 45911
Date: Saturday, August 26, 2023 4:57:02 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Quinn Edwards
801 N Pennsylvania St
Indianapolis, IN 46204

From: [Race Dorsey](#)
To: [UCC Consumer Info](#)
Subject: Race Dorsey - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 2:58:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Race Dorsey
3833 E 56th St
Indianapolis, IN 46220

From: [Rachel Harding](#)
To: [UCC Consumer Info](#)
Subject: Rachel Harding - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Sunday, August 20, 2023 4:06:42 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Rachel Harding
7408 Queen Victoria Ct Apt C
Indianapolis, IN 46227

From: [Rachel Kuta](#)
To: [UCC Consumer Info](#)
Subject: Rachel Kuta - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 2:58:34 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Rachel Kuta
1409 Barrington Dr
Auburn, IN 46706

From: [Rachel Sahaidachny](#)
To: [UCC Consumer Info](#)
Subject: Rachel Sahaidachny - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 17, 2023 4:25:57 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Rachel Sahaidachny
1506 N Hawthorne Ln
Indianapolis, IN 46219

From: doc72=sbcglobal.net@mg.gospringboard.io on behalf of [Ralph Spaeth](#)
To: [UCC Consumer Info](#)
Subject: Ralph Spaeth - Our rates are already high!
Date: Saturday, September 23, 2023 12:53:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ralph Spaeth
7822 EAGLE VALLEY PASS
Indianapolis IN, 46214-1559

From: [Randall Hicks](#)
To: [UCC Consumer Info](#)
Subject: Randall Hicks - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 7:08:26 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Randall Hicks
12280 N Cedarwood Dr
Mooresville, IN 46158

From: rdeane7=att.net@mg.gospringboard.io on behalf of [Randy Deane](#)
To: [UCC Consumer Info](#)
Subject: Randy Deane - Our rates are already high!
Date: Monday, October 2, 2023 11:13:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Randy Deane
765 N RILEY AVE
INDIANAPOLIS IN, 46201-2923

From: randy10657@aol.com@mg.gospringboard.io on behalf of [Randy Todd](#)
To: [UCC Consumer Info](#)
Subject: Randy Todd - Our rates are already high!
Date: Monday, September 25, 2023 8:49:04 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Randy Todd
5038 BETHEL RD
Indianapolis IN, 46254-1902

From: [Randy Wigle](#)
To: [UCC Consumer Info](#)
Subject: Randy Wigle - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 4:50:44 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Randy Wigle
3920 S Meridian St Apt 5
Indianapolis, IN 46217

From: blonky=sbcglobal.net@mg.gospringboard.io on behalf of [Raymond Ferguson](#)
To: [UCC Consumer Info](#)
Subject: Raymond Ferguson - Our rates are already high!
Date: Monday, October 2, 2023 12:31:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Raymond Ferguson
3839 S SHERMAN DR
INDIANAPOLIS IN, 46237-1262

From: [Raymond Haberski](#)
To: [UCC Consumer Info](#)
Subject: Raymond Haberski - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 13, 2023 6:55:06 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Raymond Haberski
8825 Washington Blvd W Dr
Indianapolis, IN 46240

From: rmartin802@yahoo.com@mg.gospringboard.io on behalf of [Raymond Martin](#)
To: [UCC Consumer Info](#)
Subject: Raymond Martin - Our rates are already high!
Date: Monday, September 25, 2023 8:47:46 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Raymond Martin
6515 LOCKWOOD LN
INDIANAPOLIS IN, 46217-4011

From: rsmanifold@gmail.com@mg.gospringboard.io on behalf of [Rebbeca Manifold](#)
To: [UCC Consumer Info](#)
Subject: Rebbeca manifold - Our rates are already high!
Date: Monday, October 2, 2023 1:46:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rebbeca Manifold
6471 KNYGHTON RD
INDIANAPOLIS IN, 46220-4963

From: [REBECCA BENDER](#)
To: [UCC Consumer Info](#)
Subject: Rebecca Bender - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 9:33:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
REBECCA BENDER
7442 Sylvan Ridge Rd
Indianapolis, IN 46240

From: eyeofthelinx=att.net@mg.gospringboard.io on behalf of [Rebecca Bilbrey](#)
To: [UCC Consumer Info](#)
Subject: Rebecca Bilbrey - Our rates are already high!
Date: Monday, October 2, 2023 1:03:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rebecca Bilbrey
6240 LINDA LN
INDIANAPOLIS IN, 46241-1130

From: [Rebecca Denney](#)
To: [UCC Consumer Info](#)
Subject: Rebecca Denney - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 11:31:12 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Rebecca Denney
8134 Rawles Ave
Indianapolis, IN 46219

From: [Rebecca Feldman](#)
To: [UCC Consumer Info](#)
Subject: rebecca Feldman - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 1:46:32 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Rebecca Feldman
3620 Totem Ln
Indianapolis, IN 46208

From: [Rebecca Geyer](#)
To: [UCC Consumer Info](#)
Subject: Rebecca Geyer - Stand up for residential customers in Cause Number 45911
Date: Sunday, October 1, 2023 5:25:02 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Rebecca Geyer
6547 Birchcrest Dr
Indianapolis, IN 46241

From: meritaten27@gmail.com@mg.gospringboard.io on behalf of [Rebecca Gregory-Chifos](#)
To: [UCC Consumer Info](#)
Subject: Rebecca Gregory-Chifos - Our rates are already high!
Date: Friday, September 22, 2023 5:51:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to fight tooth and nail against the recent rate proposal from AES included in Cause No. 45911.

AES proposes to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service. Long prior to the June 30th outage this year I was experiencing significant, constant short outages, sometimes as often as three times a week.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rebecca Gregory-Chifos
4416 VICTORY BLVD
Indianapolis IN, 46203-5992

From: [Rebecca Heimann](#)
To: [UCC Consumer Info](#)
Subject: Rebecca Heimann - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, September 12, 2023 5:19:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Rebecca Heimann
9337 Homeside Dr
Indianapolis, IN 46250

From: mbhobdy=sbcglobal.net@mg.gospringboard.io on behalf of [Rebecca Hobdy](#)
To: [UCC Consumer Info](#)
Subject: Rebecca Hobdy - Our rates are already high!
Date: Monday, October 2, 2023 2:41:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rebecca Hobdy
214 N 7TH AVE
BEECH GROVE IN, 46107-1204

From: r.rabey=att.net@mg.gospringboard.io on behalf of [Rebecca Rabey](#)
To: [UCC Consumer Info](#)
Subject: Rebecca Rabey - Our rates are already high!
Date: Friday, September 29, 2023 10:58:26 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rebecca Rabey
9004 HOLLIDAY DR
Indianapolis IN, 46260-1755

From: [Rebekah Kennedy](#)
To: [UCC Consumer Info](#)
Subject: Rebekah Kennedy - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 24, 2023 6:42:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Rebekah Kennedy
6308 Knyghton Rd
Indianapolis, IN 46220

From: regina.randolph=wayne.k12.in.us@mg.gospringboard.io on behalf of [Regina Boone](#)
To: [UCC Consumer Info](#)
Subject: Regina Boone - Our rates are already high!
Date: Tuesday, September 26, 2023 7:24:21 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Regina Boone
5857 E 32ND ST
INDIANAPOLIS IN, 46218-2579

From: [Regina Lee](#)
To: [UCC Consumer Info](#)
Subject: Regina Lee - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 7:01:54 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Regina Lee
9613 E 37th Pl
Indianapolis, IN 46235

From: noelr27@yahoo.com@mg.gospringboard.io on behalf of [Regina Noel](#)
To: [UCC Consumer Info](#)
Subject: Regina Noel - Our rates are already high!
Date: Tuesday, September 26, 2023 9:16:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Regina Noel
2904 Driving Wind Way
Indianapolis IN, 46268-5097

From: [Regina wright](#)
To: [UCC Consumer Info](#)
Subject: Regina Wright - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 9:23:04 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Regina wright
2112 Kathleen Ave
Evansville, IN 47714

From: renita0388@gmail.com@mg.gospringboard.io on behalf of [Reginald Edwards](#)
To: [UCC Consumer Info](#)
Subject: Reginald Edwards - Our rates are already high!
Date: Monday, October 2, 2023 1:53:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Reginald Edwards
6252 BISHOPS POND LN
INDIANAPOLIS IN, 46268-4934

From: reginaldmclainsr@gmail.com on behalf of [Reginald McClain](#)
To: [UCC Consumer Info](#)
Subject: Reginald McClain - Our rates are already high!
Date: Monday, October 2, 2023 1:49:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Reginald McClain
1905 kessler Blvd N. Dr.
9
Indianapolis IN, 46222-2736

From: renee.dannenbring@gmail.com@mg.gospringboard.io on behalf of [Renee Dannenbring](#)
To: [UCC Consumer Info](#)
Subject: Renee Dannenbring - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:39 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Renee Dannenbring
10137 GOOSE ROCK LN
INDIANAPOLIS IN, 46239-9040

From: [Renee Harness](#)
To: [UCC Consumer Info](#)
Subject: Renee Harness - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 18, 2023 6:01:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Renee Harness
1460 Fletcher Ave
Indianapolis, IN 46203

From: rhea.vandenberg@gmail.com@mg.gospringboard.io on behalf of [Rhea VandenBerg](#)
To: [UCC Consumer Info](#)
Subject: Rhea VandenBerg - Our rates are already high!
Date: Saturday, September 23, 2023 2:38:22 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rhea VandenBerg
1042 TIMBERLANE ST
Indianapolis IN, 46260-3563

From: naptownwoo rp=gmail.com@mg.gospringboard.io on behalf of [Rhonda Smiley](#)
To: [UCC Consumer Info](#)
Subject: Rhonda Smiley - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rhonda Smiley
1635 N Richardt Ave
Warren Park IN, 46219-2389

From: [Rian Capshew](#)
To: [UCC Consumer Info](#)
Subject: Rian Capshew - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 18, 2023 4:24:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Rian Capshew
3557 Decamp Dr
Indianapolis, IN 46226

From: rspellman48=att.net@mg.gospringboard.io on behalf of [Richard Spellman](#)
To: [UCC Consumer Info](#)
Subject: Ricahrd Spellman - Our rates are already high!
Date: Friday, September 22, 2023 6:00:23 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Richard Spellman
1717 ERICA CT
INDIANAPOLIS IN, 46234-8500

From: ricardoflores9847@gmail.com@mg.gospringboard.io on behalf of [Ricardo Flores](#)
To: [UCC Consumer Info](#)
Subject: Ricardo Flores - Our rates are already high!
Date: Friday, September 22, 2023 9:21:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ricardo Flores
6821 THOUSAND OAKS LN
INDIANAPOLIS IN, 46214-3299

From: richbell=comcast.net@mg.gospringboard.io on behalf of [Richard Bell](#)
To: [UCC Consumer Info](#)
Subject: Richard Bell - Our rates are already high!
Date: Monday, October 2, 2023 1:46:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

If the Commission determines that an increase is necessary, the rates should be graduated such that businesses and residents pay more for higher use. The minimum amount should not be increased.

This purposed significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Richard Bell
8076 Talliho Dr
Indianapolis IN, 46256-4813

From: [Richard Bencze](#)
To: [UCC Consumer Info](#)
Subject: Richard Bencze - Stand up for residential customers in Cause Number 45911
Date: Friday, August 11, 2023 8:51:43 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Richard Bencze
7709 Stoney Side Ln
Indianapolis, IN 46259

From: buchholtzfamily@comcast.net on behalf of [Richard Buchholtz](#)
To: [UCC Consumer Info](#)
Subject: Richard Buccholtz - Our rates are already high!
Date: Monday, September 25, 2023 8:47:07 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Richard Buchholtz
7854 PADDINGTON LN W
Indianapolis IN, 46268-4704

From: [Richard Edwards](#)
To: [UCC Consumer Info](#)
Subject: Richard Edwards - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Sunday, October 1, 2023 11:13:54 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Richard Edwards
1850 N Delaware St
Indianapolis, IN 46202

From: rickhilligoss@gmail.com@mg.gospringboard.io on behalf of [Richard Hilligoss](#)
To: [UCC Consumer Info](#)
Subject: Richard Hilligoss - AES rates
Date: Friday, September 22, 2023 8:22:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. We are on a fixed income and have already cut back, but it looks like we'll have to do more.

Please help protect residential customers from already too-high rates.

Sincerely,

Richard Hilligoss
1704 N GIRLS SCHOOL RD
INDIANAPOLIS IN, 46214-2245

From: ren46203@gmail.com@mg.gospringboard.io on behalf of [Richard Nelson](#)
To: [UCC Consumer Info](#)
Subject: Richard Nelson - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:10 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Richard Nelson
2420 HARLAN ST
INDIANAPOLIS IN, 46203-4401

From: richard.stapinski=att.net@mg.gospringboard.io on behalf of [Richard Stapinski](#)
To: [UCC Consumer Info](#)
Subject: Richard Stapinski - Our rates are already high!
Date: Saturday, September 23, 2023 8:45:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Richard Stapinski
7735 BALLYSHANNON ST
Indianapolis IN, 46217-5448

From: [Richard Steiner](#)
To: [UCC Consumer Info](#)
Subject: Richard Steiner - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, September 4, 2023 4:21:27 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Richard Steiner
8118 Lawrence Woods Blvd
Indianapolis, IN 46236

From: [Richard Steiner](#)
To: [UCC Consumer Info](#)
Subject: Richard Steiner - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 11:50:37 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Richard Steiner
8118 Lawrence Woods Blvd
Indianapolis, IN 46236

From: rrthomp1@gmail.com@mg.gospringboard.io on behalf of [Richard Thompson](#)
To: [UCC Consumer Info](#)
Subject: Richard Thompson - Our rates are already high!
Date: Saturday, September 23, 2023 12:12:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Richard Thompson
1607 STABLE CIR
Indianapolis IN, 46239-8841

From: [Rick Harsnett](#)
To: [UCC Consumer Info](#)
Subject: Rick Harsnett - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 9:18:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Rick Harsnett
5451 Whittier Ln
Indianapolis, IN 46250

From: [Rita Englum](#)
To: [UCC Consumer Info](#)
Subject: Rita Englum - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 7:14:10 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Rita Englum
1433 Alimingo Dr
Indianapolis, IN 46260

From: [Rita Englum](#)
To: [UCC Consumer Info](#)
Subject: Rita Englum - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 11:01:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Rita Englum
1433 Alimingo Dr
Indianapolis, IN 46260

From: [Rita Reese](#)
To: [UCC Consumer Info](#)
Subject: Rita Reese - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 10, 2023 4:57:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Rita Reese
6870 Steinmeier Dr
Indianapolis, IN 46220

From: [Robert Bartolomeo](#)
To: [UCC Consumer Info](#)
Subject: Robert Bartolomeo - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Sunday, October 1, 2023 11:54:59 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Robert Bartolomeo
6411 Welham Rd
Indianapolis, IN 46220

From: [Robert Brewer](#)
To: [UCC Consumer Info](#)
Subject: Robert Brewer - Stand up for residential customers in Cause Number 45911
Date: Sunday, October 1, 2023 11:01:17 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Robert Brewer
6437 E Southport Rd
Indianapolis, IN 46237

From: [Robert Ferris](#)
To: [UCC Consumer Info](#)
Subject: Robert Ferris - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, September 20, 2023 6:16:01 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Robert Ferris
1148 Longwell Ln
Indianapolis, IN 46240

From: rjhfk=comcast.net@mg.gospringboard.io on behalf of [Robert Hamilton](#)
To: [UCC Consumer Info](#)
Subject: Robert Hamilton - Our rates are already high!
Date: Monday, September 25, 2023 8:46:39 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Robert Hamilton
9267 EMBERS WAY
Indianapolis IN, 46250-3418

From: fatfingerbob=comcast.net@mg.gospringboard.io on behalf of [Robert Hawkins](#)
To: [UCC Consumer Info](#)
Subject: Robert Hawkins - Our rates are already high!
Date: Monday, September 25, 2023 8:46:52 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Robert Hawkins
8430 STONEWALL DR
INDIANAPOLIS IN, 46231-2559

From: robertdhill49@gmail.com@mg.gospringboard.io on behalf of [Robert Hill](#)
To: [UCC Consumer Info](#)
Subject: Robert Hill - Our rates are already high!
Date: Friday, September 22, 2023 11:40:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Robert Hill
416 BERKLEY RD
INDIANAPOLIS IN, 46208-3708

From: robert.pero.jr@gmail.com@mg.gospringboard.io on behalf of [Robert Pero](#)
To: [UCC Consumer Info](#)
Subject: Robert Pero - Our rates are already high!
Date: Friday, September 22, 2023 5:32:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Robert Pero
4426 VESTRY PL
Indianapolis IN, 46237-3594

From: yankeindfw@yahoo.com@mg.gospringboard.io on behalf of [Robert Phillips](#)
To: [UCC Consumer Info](#)
Subject: Robert Phillips - Our rates are already high!
Date: Monday, September 25, 2023 8:52:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Robert Phillips
18 S PARKER AVE APT 405
INDIANAPOLIS IN, 46201-4482

From: [Robert Sparks](#)
To: [UCC Consumer Info](#)
Subject: Robert Sparks - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 10:51:32 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Robert Sparks
5407 W 35th St
Indianapolis, IN 46224

From: [Robert Sparks](#)
To: [UCC Consumer Info](#)
Subject: Robert Sparks - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 5:05:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Robert Sparks
5407 W 35th St
Indianapolis, IN 46224

From: [Robert Wade](#)
To: [UCC Consumer Info](#)
Subject: Robert Wade - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 21, 2023 7:32:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Robert Wade
7647 Ballyshannon St
Indianapolis, IN 46217

From: [Robert Walsman](#)
To: [UCC Consumer Info](#)
Subject: Robert Walsman - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 10:07:27 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Robert Walsman
6046 Andover Rd
Indianapolis, IN 46220

From: [Robin Beidelman](#)
To: [UCC Consumer Info](#)
Subject: Robin Beidelman - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 10:25:30 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Robin Beidelman
5818 Bellingham Ter Apt 91
Indianapolis, IN 46221

From: [Robyn Wright](#)
To: [UCC Consumer Info](#)
Subject: Robyn Wright - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 8:07:51 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Robyn Wright
6068 Bettcher Ave
Indianapolis, IN 46228

From: dianerodney=sbcglobal.net@mg.gospringboard.io on behalf of [Rodney Mason](#)
To: [UCC Consumer Info](#)
Subject: Rodney mason - Our rates are already high!
Date: Saturday, September 23, 2023 12:43:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rodney Mason
5410 Broadmoor Plaza
Indianapolis IN, 46228-2025

From: photofavor264@gmail.com@mg.gospringboard.io on behalf of [Roger Favor](#)
To: [UCC Consumer Info](#)
Subject: Roger Favor - Our rates are already high!
Date: Friday, September 22, 2023 5:21:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Roger Favor
4541 Rainbow View Dr
Indianapolis IN, 46221-3270

From: rogergirtz@gmail.com@mg.gospringboard.io on behalf of [Roger Girtz](#)
To: [UCC Consumer Info](#)
Subject: Roger Girtz - Our rates are already high!
Date: Monday, October 2, 2023 1:45:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Roger Girtz
8902 CHOLLA RD
Indianapolis IN, 46240-1931

From: rawrajah1=cs.com@mg.gospringboard.io on behalf of [Roger Williams](#)
To: [UCC Consumer Info](#)
Subject: Roger Williams - Our rates are already high!
Date: Monday, September 25, 2023 8:47:50 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Roger Williams
7259 EAGLE RD
Indianapolis IN, 46278-9550

From: [Ron Goodwin](#)
To: [UCC Consumer Info](#)
Subject: Ron Goodwin - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 12:27:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Ron Goodwin
51 N Catherwood Ave
Indianapolis, IN 46219

From: [Ron Hickey](#)
To: [UCC Consumer Info](#)
Subject: Ron Hickey - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 8:15:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Ron Hickey
3906 S Dearborn St
Indianapolis, IN 46237

From: [RONALD CHANCEY](#)
To: [UCC Consumer Info](#)
Subject: Ronald Chancey - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 21, 2023 1:05:17 PM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
RONALD CHANCEY
6801 Winnock Dr
Indianapolis, IN 46220

From: ronclass@gmail.com@mg.gospringboard.io on behalf of [Ronald Class](#)
To: [UCC Consumer Info](#)
Subject: Ronald Class - Our rates are already high!
Date: Friday, September 22, 2023 6:25:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ronald Class
4954 W 14TH ST
INDIANAPOLIS IN, 46224-6502

From: ronhaun6@gmail.com@mg.gospringboard.io on behalf of [Ronald Haun](#)
To: [UCC Consumer Info](#)
Subject: Ronald Haun - Our rates are already high!
Date: Friday, September 22, 2023 9:51:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ronald Haun
6125 IONA RD
Indianapolis IN, 46203-5024

From: jordanronald95@gmail.com@mg.gospringboard.io on behalf of [Ronald Jordan](#)
To: [UCC Consumer Info](#)
Subject: Ronald Jordan - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:08 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ronald Jordan
7907 BUCKSKIN DR
INDIANAPOLIS IN, 46250-1872

From: [Ronald Kaberline](#)
To: [UCC Consumer Info](#)
Subject: Ronald Kaberline - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 10, 2023 3:09:43 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Ronald Kaberline
4806 E 10th St
Indianapolis, IN 46201

From: paparonnio@gmail.com@mg.gospringboard.io on behalf of [Ronald Katz](#)
To: [UCC Consumer Info](#)
Subject: Ronald Katz - Our rates are already high!
Date: Tuesday, October 3, 2023 9:00:39 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ronald Katz
5240 Cornelius Avenue
Indianapolis IN, 46208-2512

From: rmitchell141@comcast.net on behalf of [Ronald Mitchell](#)
To: [UCC Consumer Info](#)
Subject: Ronald Mitchell - Our rates are already high!
Date: Monday, September 25, 2023 8:47:02 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ronald Mitchell
5837 ARABIAN RUN
INDIANAPOLIS IN, 46228-1687

From: [Roseanna White](#)
To: [UCC Consumer Info](#)
Subject: Roseanna White - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 15, 2023 9:16:04 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Case 45911. Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Roseanna White
12962 Glazer Way
Fishers, IN 46038

From: rosehill5206@hotmail.com@mg.gospringboard.io on behalf of [ROSEMARY HILL](#)
To: [UCC Consumer Info](#)
Subject: Rosemary Hill - Our rates are already high!
Date: Wednesday, October 4, 2023 10:16:55 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

ROSEMARY HILL
5206 PIN OAK DR
INDIANAPOLIS IN, 46254-1496

From: 02071953rt@gmail.com@mg.gospringboard.io on behalf of [ROSEMARY Turentine](#)
To: [UCC Consumer Info](#)
Subject: Rosemary Turentine - Our rates are already high!
Date: Wednesday, October 4, 2023 10:12:53 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

ROSEMARY Turentine
5633 Orchardgrass Lane
Indianapolis IN, 46254-1321

From: rosie.hernandez037@gmail.com@mg.gospringboard.io on behalf of [Rosie Hernandez](#)
To: [UCC Consumer Info](#)
Subject: Rosie Hernandez - Our rates are already high!
Date: Saturday, September 23, 2023 4:04:21 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rosie Hernandez
10361 OSCEOLA CT
INDIANAPOLIS IN, 46235-2434

From: redmond.ruby58@gmail.com@mg.gospringboard.io on behalf of [RUBY Redmond](#)
To: [UCC Consumer Info](#)
Subject: Ruby Redmond - Our rates are already high!
Date: Friday, September 22, 2023 6:23:27 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

RUBY Redmond
6212 WARD DR
APT C
SPEEDWAY IN, 46224-4324

From: kyruby27@gmail.com@mg.gospringboard.io on behalf of [RubyLisa Butler](#)
To: [UCC Consumer Info](#)
Subject: RubyLisa Butler - Our rates are already high!
Date: Wednesday, October 4, 2023 10:17:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

RubyLisa Butler
3437 WOODFRONT DR
INDIANAPOLIS IN, 46222-5008

From: rearlson=iupui.edu@mg.gospringboard.io on behalf of [Rudy Earlson](#)
To: [UCC Consumer Info](#)
Subject: Rudy Earlson - Our rates are already high!
Date: Monday, October 2, 2023 5:06:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Rudy Earlson
5002 W 12TH ST
SPEEDWAY IN, 46224-6916

From: [Rusty Scott](#)
To: [UCC Consumer Info](#)
Subject: Rusty Scott - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 15, 2023 8:58:58 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Rusty Scott
124 W 64th St
Indianapolis, IN 46260

From: [Ruth Morales](#)
To: [UCC Consumer Info](#)
Subject: Ruth Morales - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 7, 2023 4:09:34 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Ruth Morales
3783 Rockville Rd
Indianapolis, IN 46222

From: [Ryan Turner](#)
To: [UCC Consumer Info](#)
Subject: Ryan turner - Stand up for residential customers in Cause Number 45911
Date: Saturday, September 23, 2023 9:30:40 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Ryan Turner
9491 Timber View Dr
Indianapolis, IN 46250

From: woodaryan@gmail.com@mg.gospringboard.io on behalf of [Ryan Woodard](#)
To: [UCC Consumer Info](#)
Subject: Ryan Woodard - Our rates are already high!
Date: Monday, October 2, 2023 1:49:00 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Ryan Woodard
1354 MALONE CT
INDIANAPOLIS IN, 46217-7454

From: [Ryan Zumbahlen](#)
To: [UCC Consumer Info](#)
Subject: Ryan Zumbahlen - Please reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 1:47:46 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

No rate increase!!

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Ryan Zumbahlen
847 Broadway St
Indianapolis, IN 46202

From: [Ryan Zumbahlen](#)
To: [UCC Consumer Info](#)
Subject: Ryan Zumbahlen - Stand up for residential customers in Cause Number 45911
Date: Monday, October 2, 2023 3:48:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Ryan Zumbahlen
847 Broadway St
Indianapolis, IN 46202

From: sadams10022=comcast.net@mg.gospringboard.io on behalf of [SIRIPORN ADAMS](#)
To: [UCC Consumer Info](#)
Subject: S Adams - Our rates are already high!
Date: Monday, September 25, 2023 8:54:28 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

SIRIPORN ADAMS
10022 TWYCKENHAM COURT
indianapolis IN, 46236-6330

From: sadie=mayschem.com@mg.gospringboard.io on behalf of [Sadie Evans](#)
To: [UCC Consumer Info](#)
Subject: Sadie Evans - Our rates are already high!
Date: Monday, October 2, 2023 4:34:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sadie Evans
5469 SHAMUS DR
INDIANAPOLIS IN, 46235-6055

From: [Sakya gogoi](#)
To: [UCC Consumer Info](#)
Subject: Sakya Gogoi - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 1:27:11 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Sakya gogoi
7525 N Audubon Rd
Indianapolis, IN 46250

From: [Saleel Kulkarni](#)
To: [UCC Consumer Info](#)
Subject: Saleel Kulkarni - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 23, 2023 8:54:29 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Profits should not be placed above necessary services and utilities. Wages are stagnating, housing problems abound, and at the same time a utility company wants to increase profits? This is tone-deaf.

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Saleel Kulkarni
920 E Minnesota St
Indianapolis, IN 46203

From: smulvaney54@gmail.com@mg.gospringboard.io on behalf of [Sally Mulvaney](#)
To: [UCC Consumer Info](#)
Subject: Sally mulvaney - Our rates are already high!
Date: Friday, September 22, 2023 6:57:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sally Mulvaney
298 North 5th Avenue
Beech Grove IN, 46107-1330

From: [Sally Small](#)
To: [UCC Consumer Info](#)
Subject: Sally Small - Please reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 7:09:01 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Sally Small
802 N Layman Ave
Indianapolis, IN 46219

From: [Samantha DeWester](#)
To: [UCC Consumer Info](#)
Subject: Samantha DeWester - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 10:30:13 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Samantha DeWester
609 E 23rd St
Indianapolis, IN 46205

From: scarter22=sbcglobal.net@mg.gospringboard.io on behalf of [Sandi Carter](#)
To: [UCC Consumer Info](#)
Subject: Sandi Carter - Our rates are already high!
Date: Monday, October 2, 2023 12:25:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sandi Carter
10123 SKIPPERS CT
INDIANAPOLIS IN, 46256-9599

From: faye5030=att.net@mg.gospringboard.io on behalf of [Sandra Beecher](#)
To: [UCC Consumer Info](#)
Subject: Sandra Beecher - Our rates are already high!
Date: Friday, September 22, 2023 6:12:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sandra Beecher
5030 SEERLEY CREEK RD
INDIANAPOLIS IN, 46241-6284

From: [Sandra Hood](#)
To: [UCC Consumer Info](#)
Subject: Sandra Hood - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Saturday, August 26, 2023 2:07:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Sandra Hood
3720 Brill Rd
Indianapolis, IN 46227

From: [Sandra Lowe](#)
To: [UCC Consumer Info](#)
Subject: Sandra Lowe - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Saturday, September 30, 2023 9:06:01 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Sandra Lowe
8202 Eaton Ct
Indianapolis, IN 46239

From: [Sandra McDonald](#)
To: [UCC Consumer Info](#)
Subject: Sandra McDonald - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 1:26:55 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Sandra McDonald
5374 Sunset Ave
Indianapolis, IN 46208

From: standymiller=comcast.net@mg.gospringboard.io on behalf of [Sandra Miller](#)
To: [UCC Consumer Info](#)
Subject: Sandra Miller - Our rates are already high!
Date: Thursday, October 5, 2023 9:16:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine. The reliability of your services just don't merit another increase and I have no confidence that a rate increase would result in better service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sandra Miller
9050 Pennwood Ct
Indianapolis IN, 46240-1559

From: [Sandra Potenza](#)
To: [UCC Consumer Info](#)
Subject: Sandra Potenza - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 11:02:08 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Sandra Potenza
1611 Westbay Ct
Indianapolis, IN 46260

From: sandra.seward1951@gmail.com@mg.gospringboard.io on behalf of [SANDRA SEWARD](#)
To: [UCC Consumer Info](#)
Subject: Sandra Seward - Our rates are already high!
Date: Saturday, September 23, 2023 8:26:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

SANDRA SEWARD
470 E 82ND ST
INDIANAPOLIS IN, 46240-2272

From: sandra_reid=att.net@mg.gospringboard.io on behalf of [Sandra Valsa Gilkey-Reid](#)
To: [UCC Consumer Info](#)
Subject: Sandra Valsa - Our rates are already high!
Date: Tuesday, October 3, 2023 12:31:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sandra Valsa Gilkey-Reid
3914 Priscilla Avenue, Indianapolis, IN, USA
Indianapolis IN, 46226-4856

From: [Sara Bopp](#)
To: [UCC Consumer Info](#)
Subject: Sara Bopp - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 16, 2023 4:43:40 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Sara Bopp
4419 Burrwood Dr
Indianapolis, IN 46235

From: [Sara McGoun](#)
To: [UCC Consumer Info](#)
Subject: Sara McGoun - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 7:36:50 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Sara McGoun
2615 Ryan Dr
Indianapolis, IN 46220

From: wayners1=msn.com@mg.gospringboard.io on behalf of [SARA WARWICK](#)
To: [UCC Consumer Info](#)
Subject: Sara Warwick - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:56 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

SARA WARWICK
4710 CENTRAL AVE
Indianapolis IN, 46205-1829

From: sashachandler2@gmail.com@mg.gospringboard.io on behalf of [Sasha Chandler](#)
To: [UCC Consumer Info](#)
Subject: Sasha Chandler - Our rates are already high!
Date: Thursday, October 5, 2023 9:16:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sasha Chandler
4712 ROUND LAKE RD APT A
Indianapolis IN, 46205-2398

From: trier_single.04=icloud.com@mg.gospringboard.io on behalf of [Say Humphrey](#)
To: [UCC Consumer Info](#)
Subject: Say Humphrey - Our rates are already high!
Date: Monday, October 2, 2023 1:44:33 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Say Humphrey
37 E 38TH ST APT 209
Indianapolis IN, 46205-2677

From: freewillmotherwhite@gmail.com@mg.gospringboard.io on behalf of [Schurronda White](#)
To: [UCC Consumer Info](#)
Subject: Schurronda White - Our rates are already high!
Date: Saturday, September 23, 2023 11:50:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Schurronda White
5235 PIKE CREEK LN
INDIANAPOLIS IN, 46254-5788

From: scottbrwn081@gmail.com@mg.gospringboard.io on behalf of [scott brown](#)
To: [UCC Consumer Info](#)
Subject: Scott Brown - Our rates are already high!
Date: Friday, September 22, 2023 5:06:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

scott brown
1721 HANDBALL LN APT B
INDIANAPOLIS IN, 46260-1096

From: [Scott Houston](#)
To: [UCC Consumer Info](#)
Subject: Scott Houston - Stand up for residential customers in Cause Number 45911
Date: Wednesday, September 20, 2023 11:00:16 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Scott Houston
6060 Shawnee Trail S Dr
Indianapolis, IN 46220

From: mcelroys91204=sbcglobal.net@mg.gospringboard.io on behalf of [Scott McElroy](#)
To: [UCC Consumer Info](#)
Subject: Scott McElroy - Our rates are already high!
Date: Monday, October 2, 2023 11:34:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Scott McElroy
1820 E 64TH STREET SOUTH DR
Indianapolis IN, 46220-2185

From: pettyscott=sbcglobal.net@mg.gospringboard.io on behalf of [Scott Petty](#)
To: [UCC Consumer Info](#)
Subject: Scott Petty - Our rates are already high!
Date: Monday, October 2, 2023 11:13:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Scott Petty
101 N BELMONT AVE
INDIANAPOLIS IN, 46222-4203

From: sstahl2917@gmail.com@mg.gospringboard.io on behalf of [Shannon Stahl](#)
To: [UCC Consumer Info](#)
Subject: Shannon Stahl - Our rates are already high!
Date: Monday, October 2, 2023 1:51:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Shannon Stahl
2917 North Chester Avenue
Indianapolis IN, 46218-3022

From: shantily6217@yahoo.com@mg.gospringboard.io on behalf of [Shannon Tilley](#)
To: [UCC Consumer Info](#)
Subject: Shannon Tilley - Our rates are already high!
Date: Monday, September 25, 2023 8:47:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Shannon Tilley
8640 HOSTA WAY
Camby IN, 46113-7755

From: [Shari Cline](#)
To: [UCC Consumer Info](#)
Subject: Shari Cline - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 18, 2023 4:28:50 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Shari Cline
7646 Wood Stream Dr
Indianapolis, IN 46239

From: sblack003=indy.rr.com@mg.gospringboard.io on behalf of [Sharon Black](#)
To: [UCC Consumer Info](#)
Subject: Sharon Black - Our rates are already high!
Date: Monday, September 25, 2023 8:50:49 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sharon Black
2245 N DELAWARE ST
Indianapolis IN, 46205-4380

From: [Sharon Patterson](#)
To: [UCC Consumer Info](#)
Subject: Sharon Patterson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 10:40:31 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Also, I have solar panels on my home. I am trying to understand the rationale for raising rates when they are virtually doing nothing for solar panel owners.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Sharon Patterson
5120 Indianola Ave
Indianapolis, IN 46205

From: [Sharon Patterson](#)
To: [UCC Consumer Info](#)
Subject: Sharon Patterson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 10:19:51 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Sharon Patterson
5120 Indianola Ave
Indianapolis, IN 46205

From: [Sharon Patterson](#)
To: [UCC Consumer Info](#)
Subject: Sharon Patterson - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 23, 2023 11:09:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Sharon Patterson
5120 Indianola Ave
Indianapolis, IN 46205

From: sharon.gleave7540@gmail.com@mg.gospringboard.io on behalf of [Sharon Shinneman-Gleave](#)
To: [UCC Consumer Info](#)
Subject: Sharon Shinneman-Gleave - Our rates are already high!
Date: Wednesday, October 4, 2023 10:17:21 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sharon Shinneman-Gleave
1067 ACADIA CT
INDIANAPOLIS IN, 46217-3994

From: Wsharon7927826@gmail.com@mg.gospringboard.io on behalf of [Sharon Williams](#)
To: [UCC Consumer Info](#)
Subject: Sharon Williams - Our rates are already high!
Date: Monday, October 2, 2023 1:45:28 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sharon Williams
7927 Alamosa Ln
Indianapolis IN, 46236-6528

From: [Shawn Craig](#)
To: [UCC Consumer Info](#)
Subject: Shawn Craig - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 8, 2023 5:29:13 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Shawn Craig
7340 Corwin Ct
Indianapolis, IN 46259

From: [Shawn Davidson](#)
To: [UCC Consumer Info](#)
Subject: Shawn Davidson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Saturday, September 30, 2023 10:34:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Shawn Davidson
3654 Thorncrest Dr
Indianapolis, IN 46234

From: sheilabrwn=sbcglobal.net@mg.gospringboard.io on behalf of [Sheila Brown](#)
To: [UCC Consumer Info](#)
Subject: Sheila Brown - Our rates are already high!
Date: Friday, September 22, 2023 5:11:16 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sheila Brown
10934 MILLER DR
INDIANAPOLIS IN, 46231-1089

From: sheila3303=att.net@mg.gospringboard.io on behalf of [Sheila Kavanaugh](#)
To: [UCC Consumer Info](#)
Subject: Sheila kavanaugh - Our rates are already high!
Date: Friday, September 22, 2023 9:36:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sheila Kavanaugh
3343 OCEANLINE DR
Indianapolis IN, 46214-4100

From: [Sheila Kavanaugh](#)
To: [UCC Consumer Info](#)
Subject: Sheila Kavanaugh - Stand up for residential customers in Cause Number 45911
Date: Sunday, October 1, 2023 10:29:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Sheila Kavanaugh
3343 Oceanline Dr
Indianapolis, IN 46214

From: [Shelby Gonzalez](#)
To: [UCC Consumer Info](#)
Subject: Shelby Gonzalez - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 10:35:28 AM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Shelby Gonzalez
8135 Grassy Meadow Ct
Indianapolis, IN 46259

From: [Shellie Holmes-Sutherlin](#)
To: [UCC Consumer Info](#)
Subject: Shellie Holmes-Sutherlin - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Saturday, August 26, 2023 5:30:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Shellie Holmes-Sutherlin
12620 Bent Oak Ln
Indianapolis, IN 46236

From: shelly.hebble=beltmann.com@mg.gospringboard.io on behalf of [Shelly Hebble](#)
To: [UCC Consumer Info](#)
Subject: Shelly Hebble - Our rates are already high!
Date: Saturday, September 23, 2023 3:36:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Shelly Hebble
1026 N HUBER ST
Indianapolis IN, 46219-3808

From: smiller1975=att.net@mg.gospringboard.io on behalf of [Sheri Miller](#)
To: [UCC Consumer Info](#)
Subject: Sheri Miller - Our rates are already high!
Date: Sunday, September 24, 2023 3:53:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sheri Miller
3542 TANSEL RD
INDIANAPOLIS IN, 46234-1586

From: sherridimples@gmail.com@mg.gospringboard.io on behalf of [Sherri Folson](#)
To: [UCC Consumer Info](#)
Subject: Sherri Folson - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:51 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sherri Folson
2609 Caroline Avenue
Indianapolis IN, 46218-2751

From: [Sherrie Hamilton](#)
To: [UCC Consumer Info](#)
Subject: Sherrie Hamilton - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 11:13:59 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Sherrie Hamilton
7037 Bel Moore Cir
Indianapolis, IN 46259

From: [Sherry Griffin](#)
To: [UCC Consumer Info](#)
Subject: Sherry Griffin - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 8, 2023 4:25:46 PM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Sherry Griffin
5814 Big Oak Dr
Indianapolis, IN 46254

From: slt1600@gmail.com@mg.gospringboard.io on behalf of [Sherry Taylor](#)
To: [UCC Consumer Info](#)
Subject: Sherry Taylor - Our rates are already high!
Date: Thursday, September 28, 2023 12:06:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sherry Taylor
4038 PATRICIA ST
Indianapolis IN, 46222-1345

From: sherrydenise1@gmail.com@mg.gospringboard.io on behalf of [Sherry Walsh](#)
To: [UCC Consumer Info](#)
Subject: Sherry Walsh - Our rates are already high!
Date: Friday, September 22, 2023 6:36:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sherry Walsh
8821 ROBNEY DR
INDIANAPOLIS IN, 46234-1612

From: sjalex5406@gmail.com@mg.gospringboard.io on behalf of [Shirley Alexander](#)
To: [UCC Consumer Info](#)
Subject: Shirley Alexander - Our rates are already high!
Date: Friday, September 22, 2023 6:35:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Shirley Alexander
5406 Wiley Ave.
Indianapolis IN, 46226-1762

From: hrhleolady57@gmail.com@mg.gospringboard.io on behalf of [Shirley Broyles](#)
To: [UCC Consumer Info](#)
Subject: Shirley Broyles - Our rates are already high!
Date: Saturday, September 23, 2023 5:59:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Shirley Broyles
6630 CREEK BAY DR APT F
Indianapolis IN, 46217-3039

From: [Shirley Perdue](#)
To: [UCC Consumer Info](#)
Subject: Shirley Perdue - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 15, 2023 4:04:04 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Shirley Perdue
5228 Hinesley Ave
Indianapolis, IN 46208

From: snooprz1459@gmail.com@mg.gospringboard.io on behalf of [Shirley Thomas](#)
To: [UCC Consumer Info](#)
Subject: Shirley Thomas - Our rates are already high!
Date: Tuesday, October 3, 2023 9:00:38 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Shirley Thomas
6408 Hoover Rd
Apt A
Indianapolis IN, 46260-4658

From: [Shirley Wagle](#)
To: [UCC Consumer Info](#)
Subject: Shirley Wagle - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 5:00:16 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Shirley Wagle
800 W 42nd St
Indianapolis, IN 46208

From: mosleys0511@gmail.com@mg.gospringboard.io on behalf of [Sierra Akinwumi](#)
To: [UCC Consumer Info](#)
Subject: Sierra Akinwumi - Our rates are already high!
Date: Friday, September 22, 2023 5:07:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sierra Akinwumi
3640 WHISTLEWOOD LN
INDIANAPOLIS IN, 46239-7605

From: sohnald2@gmail.com@mg.gospringboard.io on behalf of [Sohna Duff](#)
To: [UCC Consumer Info](#)
Subject: Sohanna Duff - Our rates are already high!
Date: Friday, September 22, 2023 6:37:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sohna Duff
12406 CROQUET WAY
INDIANAPOLIS IN, 46235-0003

From: sonjacullens@gmail.com@mg.gospringboard.io on behalf of [Sonja Cullens](#)
To: [UCC Consumer Info](#)
Subject: Sonja Cullens - Our rates are already high!
Date: Sunday, September 24, 2023 7:05:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sonja Cullens
4844 LEONE DR
INDIANAPOLIS IN, 46226-2576

From: babyc46219=icloud.com@mg.gospringboard.io on behalf of [Stacey Cochran](#)
To: [UCC Consumer Info](#)
Subject: Stacey Cochran - Our rates are already high!
Date: Monday, September 25, 2023 8:51:13 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Stacey Cochran
8313 E 35TH PL
Indianapolis IN, 46226-6428

From: [Stefanie Koning](#)
To: [UCC Consumer Info](#)
Subject: Stefanie Koning - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, October 2, 2023 7:06:03 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Stefanie Koning
4645 Orlando Ct
Indianapolis, IN 46228

From: disneydog1=msn.com@mg.gospringboard.io on behalf of [Stella Luttrell](#)
To: [UCC Consumer Info](#)
Subject: Stella Luttrell - Our rates are already high!
Date: Tuesday, October 3, 2023 9:04:56 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Stella Luttrell
1413 EDGECOMBE AVE
INDIANAPOLIS IN, 46227-3213

From: ihstodd=att.net@mg.gospringboard.io on behalf of [Stephanie Fields](#)
To: [UCC Consumer Info](#)
Subject: Stephanie Fields - Our rates are already high!
Date: Saturday, September 23, 2023 9:20:19 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Stephanie Fields
11634 HIGH GRASS DR
INDIANAPOLIS IN, 46235-6134

From: [Stephanie Johnson](#)
To: [UCC Consumer Info](#)
Subject: Stephanie Johnson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 21, 2023 6:15:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Stephanie Johnson
1527 Carrollton Ave
Indianapolis, IN 46202

From: [Stephanie Martinez-Wences](#)
To: [UCC Consumer Info](#)
Subject: Stephanie Martinez-Wences - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 7:18:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Stephanie Martinez-Wences
4524 N Hartman Dr
Indianapolis, IN 46226

From: [Stephanie Whitmore](#)
To: [UCC Consumer Info](#)
Subject: Stephanie Whitmore - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 12:41:00 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Stephanie Whitmore
361 N 14th Ave
Beech Grove, IN 46107

From: [Stephen Dunlop](#)
To: [UCC Consumer Info](#)
Subject: Stephen Dunlop - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Monday, August 14, 2023 2:37:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Stephen Dunlop
5507 Shorewood Dr
Indianapolis, IN 46220

From: salthoffs@gmail.com@mg.gospringboard.io on behalf of [Steve Althoff](#)
To: [UCC Consumer Info](#)
Subject: Steve Althoff - Our rates are already high!
Date: Wednesday, October 4, 2023 10:21:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Steve Althoff
10455 E THOMPSON RD
INDIANAPOLIS IN, 46239-9106

From: steve-ashbrook=att.net@mg.gospringboard.io on behalf of [steve ashbrook](#)
To: [UCC Consumer Info](#)
Subject: Steve Ashbrook - Our rates are already high!
Date: Friday, September 22, 2023 5:24:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

steve ashbrook
4120 THRUSH DR
Indianapolis IN, 46222-4642

From: sharre2008@yahoo.com@mg.gospringboard.io on behalf of [Steve Harris](#)
To: [UCC Consumer Info](#)
Subject: Steve Harris - Our rates are already high!
Date: Monday, September 25, 2023 8:49:50 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Steve Harris
6014 W 25TH ST APT 2034
INDIANAPOLIS IN, 46224-3629

From: [Steve Heidelberg](#)
To: [UCC Consumer Info](#)
Subject: Steve heidelberg - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 3:27:50 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Steve Heidelberg
7233 Sandalwood Dr
Indianapolis, IN 46217

From: stevelewis387@gmail.com@mg.gospringboard.io on behalf of [Steve Lewis Lewis](#)
To: [UCC Consumer Info](#)
Subject: Steve Lewis lewis - Our rates are already high!
Date: Tuesday, October 3, 2023 8:37:09 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Steve Lewis Lewis
8035 knollgate ct
8035 knollgate ct
Indianapolis IN, 46268-1822

From: [Steve Lunsford](#)
To: [UCC Consumer Info](#)
Subject: Steve Lunsford - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 10:17:44 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Steve Lunsford
4525 Kessler Blvd E Dr
Indianapolis, IN 46220

From: sesweitzer.net@gmail.com@mg.gospringboard.io on behalf of [Steve Sweitzer](#)
To: [UCC Consumer Info](#)
Subject: Steve Sweitzer - Our rates are already high!
Date: Friday, September 22, 2023 5:22:24 PM

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Dear Commissioners,

My wife and I are in our 70s and on a fixed income. We're writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Steve Sweitzer
2210 KESSLER BOULEVARD EAST DR
Indianapolis IN, 46220-2405

From: [Steven Harpold](#)
To: [UCC Consumer Info](#)
Subject: Steven Harpold - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Sunday, October 1, 2023 10:38:26 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Steven Harpold
7444 Lindsay Dr
Indianapolis, IN 46214

From: [Steven Harpold](#)
To: [UCC Consumer Info](#)
Subject: Steven Harpold - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 1:03:07 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Steven Harpold
7444 Lindsay Dr
Indianapolis, IN 46214

From: pianoman88=me.com@mg.gospringboard.io on behalf of [Steven Potts](#)
To: [UCC Consumer Info](#)
Subject: Steven Potts - Our rates are already high!
Date: Monday, October 2, 2023 1:52:46 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,
Steve Potts
2541 N. Talbott St.
Indianapolis, IN 46205

Sincerely,

Steven Potts
2541 N TALBOTT ST
INDIANAPOLIS IN, 46205-4234

From: [Steven Ross](#)
To: [UCC Consumer Info](#)
Subject: Steven Ross - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 29, 2023 5:43:05 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Steven Ross
835 E 79th St
Indianapolis, IN 46240

From: [Steven Ross](#)
To: [UCC Consumer Info](#)
Subject: Steven Ross - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 21, 2023 7:56:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Steven Ross
835 E 79th St
Indianapolis, IN 46240

From: 23why23@gmail.com@mg.gospringboard.io on behalf of [Steven Smith](#)
To: [UCC Consumer Info](#)
Subject: Steven Smith - Our rates are already high!
Date: Thursday, September 28, 2023 11:13:21 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Steven Smith
1236 MAPLE STREAM DR
INDIANAPOLIS IN, 46217-4726

From: spwestby@gmail.com@mg.gospringboard.io on behalf of [Steven Westby](#)
To: [UCC Consumer Info](#)
Subject: Steven Westby - Our rates are already high!
Date: Friday, September 22, 2023 5:04:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Steven Westby
5553 ROCKVILLE RD
INDIANAPOLIS IN, 46224-9115

From: sdlpayne73@gmail.com@mg.gospringboard.io on behalf of [Stoshala Payne](#)
To: [UCC Consumer Info](#)
Subject: Stoshala Payne - Our rates are already high!
Date: Saturday, September 23, 2023 9:34:22 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Stoshala Payne
2248 RIPPLING WAY S
Apt.J
INDIANAPOLIS IN, 46260-6568

From: [Sue Breiner](#)
To: [UCC Consumer Info](#)
Subject: Sue Breiner - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 11, 2023 11:38:27 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Sue Breiner
608 Woodruff Place West Dr
Indianapolis, IN 46201

From: [Sue Breiner](#)
To: [UCC Consumer Info](#)
Subject: Sue Breiner - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Friday, August 11, 2023 11:37:35 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Sue Breiner
608 Woodruff Place West Dr
Indianapolis, IN 46201

From: [Sue Davis](#)
To: [UCC Consumer Info](#)
Subject: Sue Davis - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Saturday, August 19, 2023 11:16:50 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Sue Davis
7620 Stockard St
Indianapolis, IN 46239

From: [sue Lund](#)
To: [UCC Consumer Info](#)
Subject: Sue Lund - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 9, 2023 1:09:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
sue Lund
925 E Epler Ave
Indianapolis, IN 46227

From: susanbinindy@gmail.com@mg.gospringboard.io on behalf of [Susan Brillhart](#)
To: [UCC Consumer Info](#)
Subject: Susan Brillhart - Our rates are already high!
Date: Sunday, September 24, 2023 11:15:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Susan Brillhart
2520 TACOMA CIR APT 201
INDIANAPOLIS IN, 46220-6209

From: [Susan Matheus](#)
To: [UCC Consumer Info](#)
Subject: Susan Matheus - Stand up for residential customers in Cause Number 45911
Date: Friday, August 11, 2023 9:03:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Susan Matheus
PO Box 163
Freedom, IN 47431

From: smecehinh@gmail.com@mg.gospringboard.io on behalf of [Susan Meece Hinh](#)
To: [UCC Consumer Info](#)
Subject: Susan Meece Hinh - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:33 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service. We were out of power for 3 days and AES customer service was non-existent! AES has a poor history—remember Texas!

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Susan Meece Hinh
2250 E BANTA RD
Indianapolis IN, 46227-4903

From: sshep716@gmail.com@mg.gospringboard.io on behalf of [Susan Shepherd](#)
To: [UCC Consumer Info](#)
Subject: Susan Shepherd - Our rates are already high!
Date: Friday, September 22, 2023 5:37:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Susan Shepherd
9038 CROOK DR
Indianapolis IN, 46256-4358

From: sefar=icloud.com@mg.gospringboard.io on behalf of [Susan Sieler](#)
To: [UCC Consumer Info](#)
Subject: Susan Sieler - Our rates are already high!
Date: Monday, October 2, 2023 1:44:46 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Susan Sieler
6631 LAKEKNOLL DR
INDIANAPOLIS IN, 46220-4159

From: angelarms2017@gmail.com@mg.gospringboard.io on behalf of [Susan Utterback](#)
To: [UCC Consumer Info](#)
Subject: Susan Utterback - Our rates are already high!
Date: Friday, September 22, 2023 8:31:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Susan Utterback
124 THOMPSON VILLAGE TRL APT B
Indianapolis IN, 46227-8253

From: [Susan Vinicor](#)
To: [UCC Consumer Info](#)
Subject: Susan Vinicor - Stand up for residential customers in Cause Number 45911
Date: Monday, August 14, 2023 8:08:13 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Susan Vinicor
5744 Carrollton Ave
Indianapolis, IN 46220

From: smw31=sbcglobal.net@mg.gospringboard.io on behalf of [Susie Wallace](#)
To: [UCC Consumer Info](#)
Subject: Susie Wallace - Our rates are already high!
Date: Monday, October 2, 2023 2:08:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Susie Wallace
5121 DEBORAH ST
INDIANAPOLIS IN, 46224-2331

From: suzannefuse66@gmail.com on behalf of [Suzanne Fuse](#)
To: [UCC Consumer Info](#)
Subject: Suzanna Fuse - Our rates are already high!
Date: Friday, September 22, 2023 8:37:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Suzanne Fuse
10775 CYRUS DR
Indianapolis IN, 46231-1024

From: mshcrockett=sbcglobal.net@mg.gospringboard.io on behalf of [Sylvia Crockett](#)
To: [UCC Consumer Info](#)
Subject: Sylvia Crockett - Our rates are already high!
Date: Friday, September 22, 2023 10:36:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sylvia Crockett
8265 HARCOURT RD APT 309
Indianapolis+ IN, 46260-2023

From: billygoom@gmail.com@mg.gospringboard.io on behalf of [Sylvia Forbes](#)
To: [UCC Consumer Info](#)
Subject: Sylvia Forbes - Our rates are already high, and many have suffered through loss of ser
Date: Friday, September 22, 2023 5:08:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Sylvia Forbes
9139 FORDHAM ST
INDIANAPOLIS IN, 46268-1221

From: [Tammy Atkinson](#)
To: [UCC Consumer Info](#)
Subject: Tammy Atkinson - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 8:07:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Tammy Atkinson
4418 N Longworth Ave
Indianapolis, IN 46226

From: tammysweezy@gmail.com@mg.gospringboard.io on behalf of [Tammy Sweezy](#)
To: [UCC Consumer Info](#)
Subject: Tammy Sweezy - Our rates are already high!
Date: Friday, September 22, 2023 6:06:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Tammy Sweezy
1322 Fenwick Ave
Indianapolis IN, 46219-4110

From: [Tammy Swoboda](#)
To: [UCC Consumer Info](#)
Subject: Tammy Swoboda - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, August 24, 2023 4:57:28 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Tammy Swoboda
1545 E 81st St
Indianapolis, IN 46240

From: [Tammy Swoboda](#)
To: [UCC Consumer Info](#)
Subject: Tammy Swoboda - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 10:25:06 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Tammy Swoboda
1545 E 81st St
Indianapolis, IN 46240

From: [Tanner Blanchard](#)
To: [UCC Consumer Info](#)
Subject: Tanner Blanchard - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 7, 2023 7:56:12 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Tanner Blanchard
8413 Laurel Valley Dr
Indianapolis, IN 46250

From: [Tanya Johnson](#)
To: [UCC Consumer Info](#)
Subject: Tanya Johnson - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 8:33:48 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Tanya Johnson
5301 Winston Dr
Indianapolis, IN 46226

From: tara.dannenbring@gmail.com@mg.gospringboard.io on behalf of [Tara Dannenbring](#)
To: [UCC Consumer Info](#)
Subject: Tara Dannenbring - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:39 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Tara Dannenbring
4363 GOOSE ROCK DR
INDIANAPOLIS IN, 46239-9035

From: [Taylor Hunt](#)
To: [UCC Consumer Info](#)
Subject: Taylor Hunt - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 12:16:45 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Taylor Hunt
6531 Sylvan Ridge Rd
Indianapolis, IN 46220

From: terencesnoeberger@gmail.com@mg.gospringboard.io on behalf of [Terence Snoeberger](#)
To: [UCC Consumer Info](#)
Subject: Terence Snoeberger - Our rates are already high!
Date: Monday, September 25, 2023 11:12:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Terence Snoeberger
5228 Bevedere Dr
Indianapolis IN, 46228-2137

From: [Teresa Jazvic](#)
To: [UCC Consumer Info](#)
Subject: Teresa Jazvic - Stand up for residential customers in Cause Number 45911
Date: Sunday, August 27, 2023 7:06:57 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Teresa Jazvic
4345 Monitor Dr
Indianapolis, IN 46220

From: [Teresa Vahey](#)
To: [UCC Consumer Info](#)
Subject: Teresa Vahey - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 12:20:07 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Teresa Vahey
5878 Forest Ln
Indianapolis, IN 46220

From: twhite1111@gmail.com@mg.gospringboard.io on behalf of [Teresa White](#)
To: [UCC Consumer Info](#)
Subject: Teresa White - Our rates are already high!
Date: Monday, October 2, 2023 1:53:45 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Teresa White
221 N PERSHING AVE
INDIANAPOLIS IN, 46222-4235

From: tjamsun55@gmail.com@mg.gospringboard.io on behalf of [Teri Kadri](#)
To: [UCC Consumer Info](#)
Subject: Teri Kadri - Our rates are already high!
Date: Monday, October 2, 2023 1:46:44 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Teri Kadri
6517 Wandsworth Circle
Indianapolis IN, 46250-3495

From: terriholt450@gmail.com@mg.gospringboard.io on behalf of [Terri Holt](#)
To: [UCC Consumer Info](#)
Subject: Terri Holt - Our rates are already high!
Date: Friday, September 22, 2023 10:34:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Terri Holt
10655 Maze Road
Indianapolis IN, 46259-9647

From: kimeaariel@gmail.com@mg.gospringboard.io on behalf of [Terri Hunt](#)
To: [UCC Consumer Info](#)
Subject: Terri Hunt - Our rates are already high!
Date: Thursday, October 5, 2023 9:16:56 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Terri Hunt
1914 N SPENCER AVE
INDIANAPOLIS IN, 46218-4763

From: terrimason0506@gmail.com@mg.gospringboard.io on behalf of [Terri Mason](#)
To: [UCC Consumer Info](#)
Subject: Terri Mason - Our rates are already high!
Date: Wednesday, October 4, 2023 10:17:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Terri Mason
4733 KELVINGTON DR # 10G
INDIANAPOLIS IN, 46254-5466

From: tanagel1122@gmail.com@mg.gospringboard.io on behalf of [Terri Nagel](#)
To: [UCC Consumer Info](#)
Subject: Terri Nagel - Our rates are already high!
Date: Friday, September 22, 2023 10:17:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Terri Nagel
8133 STATES BEND DR
INDIANAPOLIS IN, 46239-7673

From: tkriner@hotmail.com@mg.gospringboard.io on behalf of [Terry Kriner](#)
To: [UCC Consumer Info](#)
Subject: Terry Kriner - Our rates are already high!
Date: Monday, September 25, 2023 8:50:53 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Terry Kriner
2623 BIG BEAR LN
Indianapolis IN, 46217-7066

From: tsmith1138@gmail.com@mg.gospringboard.io on behalf of [Terry Smith](#)
To: [UCC Consumer Info](#)
Subject: Terry Smith - Our rates are already high!
Date: Wednesday, October 4, 2023 10:12:56 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Terry Smith
5350 Churchman Avenue Apt. 329
Indianapolis IN, 46203-6099

From: tevmob=sbcglobal.net@mg.gospringboard.io on behalf of [Teverious Mobley](#)
To: [UCC Consumer Info](#)
Subject: Teverious Mobley - Our rates are already high!
Date: Friday, September 22, 2023 7:13:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Teverious Mobley
10945 MEADOW LAKE DR
INDIANAPOLIS IN, 46229-3515

From: Indyrn44=rocketmail.com@mg.gospringboard.io on behalf of [Theresa Cabrera](#)
To: [UCC Consumer Info](#)
Subject: Theresa Carbrera - Our rates are already high!
Date: Monday, September 25, 2023 8:48:02 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. This is unacceptable. These higher charges punish older Hoosier like myself who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Theresa Cabrera
7325 Kita Drive
Indianapolis IN, 46259-7609

From: prim.the@gmail.com@mg.gospringboard.io on behalf of [Theresa Prim](#)
To: [UCC Consumer Info](#)
Subject: Theresa Prim - Our rates are already high!
Date: Monday, October 2, 2023 1:43:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Theresa Prim
3449 GRACELAND AVE
INDIANAPOLIS IN, 46208-4408

From: ktarnold44@gmail.com@mg.gospringboard.io on behalf of [Thomas Arnold](#)
To: [UCC Consumer Info](#)
Subject: Thomas Arnold - Our rates are already high!
Date: Monday, October 2, 2023 1:48:12 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Thomas Arnold
5245 Sweetwater Drive
Indianapolis IN, 46235-4124

From: [Thomas Broderick](#)
To: [UCC Consumer Info](#)
Subject: Thomas Broderick - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 21, 2023 1:16:43 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Thomas Broderick
8102 Englewood Rd
Indianapolis, IN 46240

From: thomas.dannenbring@gmail.com@mg.gospringboard.io on behalf of [Thomas Dannenbring](#)
To: [UCC Consumer Info](#)
Subject: Thomas Dannenbring - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:35 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Thomas Dannenbring
10137 GOOSE ROCK LN
INDIANAPOLIS IN, 46239-9040

From: gaybrick=sbcglobal.net@mg.gospringboard.io on behalf of [Thomas Gaybrick](#)
To: [UCC Consumer Info](#)
Subject: Thomas Gaybrick - Our rates are already high!
Date: Monday, October 2, 2023 6:27:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Thomas Gaybrick
5407 WHITE ASTER WAY
INDIANAPOLIS IN, 46237-2464

From: teharris87@yahoo.com@mg.gospringboard.io on behalf of [Thomas Harris](#)
To: [UCC Consumer Info](#)
Subject: Thomas Harris - Our rates are already high!
Date: Monday, September 25, 2023 8:49:39 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Thomas Harris
6502 Hazelwood Av
Indianapolis IN, 46260-4468

From: tmiller51@gmail.com@mg.gospringboard.io on behalf of [Thomas Miller](#)
To: [UCC Consumer Info](#)
Subject: Thomas Miller - No rate increase.got to stop
Date: Monday, October 2, 2023 1:48:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Thomas Miller
5248 BASIN PARK DR
Indianapolis IN, 46239-9027

From: thomasm225=comcast.net@mg.gospringboard.io on behalf of [Thomas Morrison](#)
To: [UCC Consumer Info](#)
Subject: Thomas Morrison - Our rates are already high!
Date: Monday, September 25, 2023 8:47:27 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Thomas Morrison
11905 BARTO CT
INDIANAPOLIS IN, 46229-4006

From: tjriton77@gmail.com@mg.gospringboard.io on behalf of [Thomas Shepard](#)
To: [UCC Consumer Info](#)
Subject: Thomas Shepard - Our rates are already high!
Date: Friday, September 22, 2023 10:09:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Thomas Shepard
5520 BRACKEN CIR
Indianapolis IN, 46239-7837

From: [Tiffany Stevens](#)
To: [UCC Consumer Info](#)
Subject: Tiffany Stevens - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 11:06:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Tiffany Stevens
8943 Branch View Dr
Indianapolis, IN 46234

From: [Tim Maher](#)
To: [UCC Consumer Info](#)
Subject: Tim Maher - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 23, 2023 10:49:07 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Tim Maher
5225 Boulevard Pl
Indianapolis, IN 46208

From: twfalvey@gmail.com@mg.gospringboard.io on behalf of [Timothy Falvey](#)
To: [UCC Consumer Info](#)
Subject: Timothy Falvey - Our rates are already high!
Date: Tuesday, October 3, 2023 8:36:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Timothy Falvey
1461 N ALABAMA ST
Indianapolis IN, 46202-2525

From: timperrill2019@gmail.com@mg.gospringboard.io on behalf of [Timothy Merrill](#)
To: [UCC Consumer Info](#)
Subject: Timothy Merrill - Our rates are already high!
Date: Friday, September 22, 2023 6:01:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Timothy Merrill
2809 Montclair Dr
Indianapolis IN, 46241-5845

From: tseiler46@gmail.com@mg.gospringboard.io on behalf of [Timothy Seiler](#)
To: [UCC Consumer Info](#)
Subject: Timothy Seiler - Our rates are already high!
Date: Friday, September 22, 2023 5:11:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Timothy Seiler
8729 DEER RUN DR
Indianapolis IN, 46256-1305

From: tsherer=prodigy.net@mg.gospringboard.io on behalf of [Timothy Sherer](#)
To: [UCC Consumer Info](#)
Subject: Timothy Sherer - Our rates are already high!
Date: Monday, October 2, 2023 11:28:20 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Timothy Sherer
5883 MANNING RD
INDIANAPOLIS IN, 46228-6604

From: timsutt6757@gmail.com@mg.gospringboard.io on behalf of [Timothy Sutt](#)
To: [UCC Consumer Info](#)
Subject: Timothy Sutt - Our rates are already high!
Date: Monday, October 2, 2023 1:48:52 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Timothy Sutt
606 SAINT JOHN CT N
BEECH GROVE IN, 46107-2540

From: booker00=comcast.net@mg.gospringboard.io on behalf of [Timothy Wright](#)
To: [UCC Consumer Info](#)
Subject: Timothy Wright - Our rates are already high!
Date: Tuesday, September 26, 2023 9:16:33 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Timothy Wright
4710 EVA LN
INDIANAPOLIS IN, 46227-3002

From: tinabrown501@gmail.com on behalf of [Tina Brown](#)
To: [UCC Consumer Info](#)
Subject: Tina Brown - Our rates are already high!
Date: Friday, September 22, 2023 11:01:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Tina Brown
7151 WHARFSIDE LN
INDIANAPOLIS IN, 46214-1246

From: [Tish Pyritz](#)
To: [UCC Consumer Info](#)
Subject: Tish Pyritz - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 14, 2023 10:46:59 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Tish Pyritz
6320 N Parker Ave
Indianapolis, IN 46220

From: meanbunny30=comcast.net@mg.gospringboard.io on behalf of [Toby Bennett](#)
To: [UCC Consumer Info](#)
Subject: Toby Bennett - Our rates are already high!
Date: Tuesday, October 3, 2023 9:00:46 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Toby Bennett
3632 SAINT THOMAS BLVD APT B
Indianapolis IN, 46214-1178

From: taahaus@gmail.com@mg.gospringboard.io on behalf of [Tom Ahaus](#)
To: [UCC Consumer Info](#)
Subject: Tom Ahaus - Our rates are already high!
Date: Monday, October 2, 2023 1:46:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Tom Ahaus
7425 Carolling Way
Indianapolis IN, 46237-3422

From: [Tom Probasco](#)
To: [UCC Consumer Info](#)
Subject: Tom Probasco - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 10:52:42 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

The text below was penned by the Citizens Action Coalition, an organization I have long supported. I completely agree with their take on this matter.

"In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!"

Respectfully,
Tom Probasco
6163 Haverford Ave
Indianapolis, IN 46220

From: mwork4254@gmail.com@mg.gospringboard.io on behalf of [Tommie Ward](#)
To: [UCC Consumer Info](#)
Subject: Tommie Ward - Our rates are already high!
Date: Saturday, September 23, 2023 7:01:21 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Tommie Ward
5103 TUSCANY LN
INDIANAPOLIS IN, 46254-5463

From: toniahampton=att.net@mg.gospringboard.io on behalf of [Tonia Hampton](#)
To: [UCC Consumer Info](#)
Subject: Tonia Hampton - Our rates are already high!
Date: Monday, October 2, 2023 1:45:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Tonia Hampton
1901 N RITTER AVE
Indianapolis IN, 46218-4909

From: [Tony Homan](#)
To: [UCC Consumer Info](#)
Subject: Tony homan - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 8:58:53 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Tony Homan
3044 Ruckle St
Indianapolis, IN 46205

From: tony.randle1@gmail.com@mg.gospringboard.io on behalf of [TONY Randle](#)
To: [UCC Consumer Info](#)
Subject: Tony Randle - Our rates are already high!
Date: Friday, September 22, 2023 5:51:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

TONY Randle
5241 HILLSBORO DR APT B1
INDIANAPOLIS IN, 46224-3149

From: [Tony Wiederhold](#)
To: [UCC Consumer Info](#)
Subject: Tony Wiederhold - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 8:57:31 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Tony Wiederhold
5475 Winterhazel Dr
Indianapolis, IN 46254

From: tepi1019@gmail.com@mg.gospringboard.io on behalf of [Tracey Isaac](#)
To: [UCC Consumer Info](#)
Subject: Tracey Isaac - Our rates are already high!
Date: Friday, September 22, 2023 6:32:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Tracey Isaac
10019 CAPROCK CANYON DR
INDIANAPOLIS IN, 46229-3196

From: [Tracy Carson](#)
To: [UCC Consumer Info](#)
Subject: Tracy Carson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, August 21, 2023 6:41:56 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Tracy Carson
3551 Prospect St
Indianapolis, IN 46203

From: [Tracy Land](#)
To: [UCC Consumer Info](#)
Subject: Tracy Land - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 21, 2023 11:23:44 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Tracy Land
9216 Sea Pine Ln
Indianapolis, IN 46250

From: [Tracy Tarpley-Gillard](#)
To: [UCC Consumer Info](#)
Subject: Tracy Tarpley-Gillard - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 16, 2023 3:11:07 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Tracy Tarpley-Gillard
2401 Shelby St Apt 4
Indianapolis, IN 46203

From: [TraNeka Pippens](#)
To: [UCC Consumer Info](#)
Subject: TraNeka Pippens - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Monday, October 2, 2023 5:41:12 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
TraNeka Pippens
6635 Sundown Dr N
Indianapolis, IN 46254

From: [Travis Gill](#)
To: [UCC Consumer Info](#)
Subject: Travis Gill - Stand up for residential customers in Cause Number 45911
Date: Monday, September 25, 2023 3:23:09 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Travis Gill
7875 Wawasee Dr
Indianapolis, IN 46250

From: [Trena Roudebush](#)
To: [UCC Consumer Info](#)
Subject: Trena Roudebush - Stand up for residential customers in Cause Number 45911
Date: Tuesday, August 22, 2023 10:15:12 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Trena Roudebush
410 Blue Ridge Rd
Indianapolis, IN 46208

From: [Tyler Jenkins](#)
To: [UCC Consumer Info](#)
Subject: Tyler Jenkins - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, August 25, 2023 5:23:47 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs. This is nothing but corporate greed.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911 and reject corporate greed!

Regards,
Tyler Jenkins
7536 Sand Point
Indianapolis, IN 46240

From: [Ursula Dykhouse](#)
To: [UCC Consumer Info](#)
Subject: Ursula Dykhouse - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, September 20, 2023 12:06:35 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily. This is very evident in my neighborhood.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Ursula Dykhouse
1722 E 72nd St
Indianapolis, IN 46240

From: [Vanessa DeMers](#)
To: [UCC Consumer Info](#)
Subject: Vanessa DeMers - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 15, 2023 5:27:47 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Vanessa DeMers
1007 E Killian Dr
Mooresville, IN 46158

From: vdickerson=depauw.edu@mg.gospringboard.io on behalf of [Vanessa Dickerson](#)
To: [UCC Consumer Info](#)
Subject: Vanessa Dickerson - Our rates are already high!
Date: Saturday, September 23, 2023 2:01:21 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Vanessa Dickerson
3326 KENILWORTH DR
INDIANAPOLIS IN, 46228-2712

From: [VANESSA DEMERS](#)
To: [UCC Consumer Info](#)
Subject: Vanesse Demers - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 28, 2023 12:10:33 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
VANESSA DEMERS
1007 E Killian Dr
Mooresville, IN 46158

From: veebrunson@gmail.com@mg.gospringboard.io on behalf of [Vee Brunson](#)
To: [UCC Consumer Info](#)
Subject: Vee Brunson - Our rates are already high!
Date: Friday, September 22, 2023 7:30:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Vee Brunson
5325 E 82ND ST PMB 123
INDIANAPOLIS IN, 46250-4510

From: vernonbrady@gmail.com@mg.gospringboard.io on behalf of [Vernon Brady](#)
To: [UCC Consumer Info](#)
Subject: Vernon Brady - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:14 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Vernon Brady
7950 HARCOURT RD APT 10
INDIANAPOLIS IN, 46260-5554

From: [Vernon Young](#)
To: [UCC Consumer Info](#)
Subject: Vernon Young - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Wednesday, August 23, 2023 12:18:54 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Vernon Young
8918 Alibeck Ct
Indianapolis, IN 46256

From: henderson6278=sbcglobal.net@mg.gospringboard.io on behalf of [Vicki Henderson](#)
To: [UCC Consumer Info](#)
Subject: Vicki henderson - Our rates are already high!
Date: Saturday, September 23, 2023 9:53:18 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Vicki Henderson
1210 S KITLEY AVE
INDIANAPOLIS IN, 46203-2627

From: [Vicki Rubio](#)
To: [UCC Consumer Info](#)
Subject: Vicki Rubio - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 10, 2023 1:35:50 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Vicki Rubio
6129 Evanston Ave
Indianapolis, IN 46220

From: Vickiejacksoni7@gmail.com@mg.gospringboard.io on behalf of [Vickie Bradley](#)
To: [UCC Consumer Info](#)
Subject: Vickie Bradley - Our rates are already high!
Date: Tuesday, October 3, 2023 8:37:09 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Vickie Bradley
4117 N Audubon Rd
Indianapolis IN, 46226-4742

From: spiritv77@gmail.com@mg.gospringboard.io on behalf of [Vicky Harris](#)
To: [UCC Consumer Info](#)
Subject: Vicky Harris - Our rates are already high!
Date: Monday, October 2, 2023 1:47:47 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Vicky Harris
4654 BETHEL COVE DR
INDIANAPOLIS IN, 46239-0160

From: vehret13@gmail.com@mg.gospringboard.io on behalf of [Victoria Ehret](#)
To: [UCC Consumer Info](#)
Subject: Victoria Ehret - Our rates are already high!
Date: Sunday, September 24, 2023 8:09:24 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Victoria Ehret
9112 TANSEL CT
INDIANAPOLIS IN, 46234-1371

From: [Victoria Micks](#)
To: [UCC Consumer Info](#)
Subject: Victoria Micks - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 10, 2023 3:30:30 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Victoria Micks
658 Coffey St
Indianapolis, IN 46221

From: vincent.green0010@gmail.com@mg.gospringboard.io on behalf of [Vincent Green](#)
To: [UCC Consumer Info](#)
Subject: Vincent Green - Our rates are already high!
Date: Saturday, September 23, 2023 1:11:24 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Vincent Green
4721 East 36th Street
Home
Indianapolis IN, 46218-1671

From: lorene1927@gmail.com@mg.gospringboard.io on behalf of [Vincent Overton](#)
To: [UCC Consumer Info](#)
Subject: Vincent Overton - Our rates are already high!
Date: Tuesday, October 3, 2023 9:03:13 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Vincent Overton
5107 CHATHAM PL
INDIANAPOLIS IN, 46226-2272

From: gdupton337@gmail.com@mg.gospringboard.io on behalf of [Wallace Dutton](#)
To: [UCC Consumer Info](#)
Subject: Wallace Dutton - Our rates are already high!
Date: Monday, October 2, 2023 1:46:17 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Wallace Dutton
3115 Donald Ave
Indianapolis IN, 46224-2418

From: wvh1959@gmail.com@mg.gospringboard.io on behalf of [Walter Harrison](#)
To: [UCC Consumer Info](#)
Subject: Walter Harrison - Our rates are already high!
Date: Monday, September 25, 2023 11:14:22 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Walter Harrison
7176 JESSMAN ROAD EAST DR APT B
Indianapolis IN, 46256-4102

From: wandapitman74@gmail.com@mg.gospringboard.io on behalf of [Wanda Pitman](#)
To: [UCC Consumer Info](#)
Subject: Wanda Pitman - Our rates are already high!
Date: Friday, September 22, 2023 10:22:23 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Wanda Pitman
3040 S TAFT AVE
INDIANAPOLIS IN, 46241-6324

From: wandaice1@icloud.com on behalf of [Wanda Williams](#)
To: [UCC Consumer Info](#)
Subject: Wanda Williams - Our rates are already high!
Date: Monday, September 25, 2023 8:49:43 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Wanda Williams
9118 ANDES DR
Indianapolis IN, 46234-2013

From: wanetanorthern@hotmail.com@mg.gospringboard.io on behalf of [Waneta Northern](#)
To: [UCC Consumer Info](#)
Subject: Waneta Northern - Our rates are already high!
Date: Monday, September 25, 2023 8:46:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Waneta Northern
5353 SHAMUS DR
INDIANAPOLIS IN, 46235-6007

From: [wayne heisig](#)
To: [UCC Consumer Info](#)
Subject: Wayne Heisig - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Wednesday, August 9, 2023 11:42:58 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
wayne heisig
6139 Buck Trail Rd
Indianapolis, IN 46237

From: [Will Jervis](#)
To: [UCC Consumer Info](#)
Subject: Will Jervis - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 10:23:23 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Will Jervis
3948 Fletcher Ave
Indianapolis, IN 46203

From: [Williams Karen](#)
To: [UCC Consumer Info](#)
Subject: Willaims Karen - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, October 3, 2023 12:07:58 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Williams Karen
9311 N Temple Ave
Indianapolis, IN 46240

From: williamattebury@gmail.com@mg.gospringboard.io on behalf of [WILLIAM ATTEBURY](#)
To: [UCC Consumer Info](#)
Subject: William Attebury - Our rates are already high!
Date: Friday, September 22, 2023 5:22:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

WILLIAM ATTEBURY
7528 TROON CT
Indianapolis IN, 46237-9640

From: wengle=iu.edu@mg.gospringboard.io on behalf of [William Engle](#)
To: [UCC Consumer Info](#)
Subject: William Engle - Our rates are already high!
Date: Friday, September 22, 2023 8:51:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

William Engle
9108 LOG RUN DR N
Indianapolis IN, 46234-1328

From: williamglawatz@gmail.com@mg.gospringboard.io on behalf of [William Glawatz](#)
To: [UCC Consumer Info](#)
Subject: William Glawatz - Our rates are already high!
Date: Friday, September 22, 2023 5:31:19 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

William Glawatz
1937 N BANCROFT ST
INDIANAPOLIS IN, 46218-4711

From: [William Rigdon](#)
To: [UCC Consumer Info](#)
Subject: William Rigdon - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Tuesday, August 22, 2023 5:39:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
William Rigdon
6124 E 65th Pl
Indianapolis, IN 46220

From: [William Rigdon](#)
To: [UCC Consumer Info](#)
Subject: William Rigdon - Stand up for residential customers in Cause Number 45911
Date: Wednesday, August 9, 2023 1:11:15 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
William Rigdon
6124 E 65th Pl
Indianapolis, IN 46220

From: schutts1919=outlook.com@mg.gospringboard.io on behalf of [William Schuttinger](#)
To: [UCC Consumer Info](#)
Subject: William Schuttinger - Our rates are already high!
Date: Monday, October 2, 2023 1:52:02 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

William Schuttinger
5932 W MOORESVILLE RD APT 28
Indianapolis IN, 46221-3753

From: bwhiteiiiindy=sbcglobal.net@mg.gospringboard.io on behalf of [William White](#)
To: [UCC Consumer Info](#)
Subject: William White - Our rates are already high!
Date: Monday, October 2, 2023 4:22:18 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

William White
5449 MOONLIGHT DR
INDIANAPOLIS IN, 46226-1756

From: [William Jervis](#)
To: [UCC Consumer Info](#)
Subject: Williams Jervis - Stand up for residential customers in Cause Number 45911
Date: Thursday, August 24, 2023 7:06:25 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
William Jervis
3948 Fletcher Ave
Indianapolis, IN 46203

From: straderwillitta69@gmail.com@mg.gospringboard.io on behalf of [Willitta Strader](#)
To: [UCC Consumer Info](#)
Subject: Willitta Strader - Our rates are already high!
Date: Wednesday, October 4, 2023 10:17:16 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Willitta Strader
1138 W 29TH ST
INDIANAPOLIS IN, 46208-4909

From: mollylani12@gmail.com@mg.gospringboard.io on behalf of [wilma cooper](#)
To: [UCC Consumer Info](#)
Subject: Wilma Cooper - Our rates are already high!
Date: Saturday, September 23, 2023 1:03:24 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

wilma cooper
527 LEFFLER DR
Indianapolis IN, 46231-2577

From: witherswilma=att.net@mg.gospringboard.io on behalf of [Wilma Withers](#)
To: [UCC Consumer Info](#)
Subject: Wilma Withers - Our rates are already high!
Date: Monday, October 2, 2023 11:09:22 AM

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Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Wilma Withers
6629 SUNBURY DR
Indianapolis IN, 46241-3034

From: [Winston Sherri](#)
To: [UCC Consumer Info](#)
Subject: Winston Sherri - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, September 28, 2023 3:04:43 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Winston Sherri
11904 Callaway Dr
Indianapolis, IN 46235

From: [xavier broderick](#)
To: [UCC Consumer Info](#)
Subject: Xavier Broderick - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 21, 2023 9:37:01 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
xavier broderick
8102 Englewood Rd
Indianapolis, IN 46240

From: yz1969@yahoo.com@mg.gospringboard.io on behalf of [Yan Zhang](#)
To: [UCC Consumer Info](#)
Subject: Yan Zhang - Our rates are already high!
Date: Monday, September 25, 2023 8:49:12 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Yan Zhang
5609 CHERRY FIELD DR
INDIANAPOLIS IN, 46237-3825

From: yolandacurtis52@gmail.com@mg.gospringboard.io on behalf of [Yolanda Curtis](#)
To: [UCC Consumer Info](#)
Subject: Yolanda Curtis - Our rates are already high!
Date: Friday, September 22, 2023 9:17:22 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Yolanda Curtis
5431 Rue Monet Apt D
D
Indianapolis IN, 46220-5625

From: yolandaapplegate@yahoo.com@mg.gospringboard.io on behalf of [Yolanda Stokes](#)
To: [UCC Consumer Info](#)
Subject: Yolanda Stokes - Our rates are already high!
Date: Monday, September 25, 2023 8:49:45 AM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Commissioners,

I'm writing today to urge the IURC to push back against the recent rate proposal from AES included in Cause No. 45911.

AES is looking to add an extra \$17.49 per month to my bill, while also increasing the customer charge to \$25. These higher charges punish older Hoosiers, who tend to use less electricity and are already struggling to pay their utility bills along with other household expenses like food and medicine.

This significant increase follows AES' recent struggle to provide reliable service.

Please closely scrutinize this request and help protect residential customers from already too-high rates.

Sincerely,

Yolanda Stokes
4013 MONACO DR APT B
INDIANAPOLIS IN, 46220-5272

From: [Zach Adamson](#)
To: [UCC Consumer Info](#)
Subject: Zach Adamson - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 9:57:42 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

I'm also taken aback that AES wants to hike our fixed monthly charges to \$25 for most customers, and \$16.50 for low-usage customers. Higher fixed charges make it harder to control your electric bill. They also impact our most vulnerable neighbors the most – including low- and fixed-income households, like senior citizens, people with disabilities, and homes with children.

As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Zach Adamson
40 N Randolph St
Indianapolis, IN 46201

From: [Zachary Miller](#)
To: [UCC Consumer Info](#)
Subject: Zachary Miller - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, August 22, 2023 10:16:50 PM

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Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Zachary Miller
7246 Wynter Way
Indianapolis, IN 46250

From: [Zachary Von Tersch](#)
To: [UCC Consumer Info](#)
Subject: Zachary Von Tersch - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Thursday, August 10, 2023 2:26:07 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Zachary Von Tersch
7306 N Irvington Ave
Indianapolis, IN 46250

From: [Abbey Chambers](#)
To: [UCC Consumer Info](#)
Subject: Abbey Chambers - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Tuesday, September 12, 2023 2:26:20 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

Statistics from a recent article in The Indiana Capital Chronicle really struck me: 10% of AES customers are behind on their bills, and 38% of low-income customers are receiving help from the Energy Assistance Program. With this in mind, I'm incredibly disappointed that AES has the gall to ask to increase their profits to 10.6% in Cause Number 45911. Please reject this request!

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As thousands of AES customers struggle to afford utility service, I personally think it's disturbing that AES wants us to subsidize big corporations by offering a new "economic development" discount rate for certain large commercial and industrial customers. I'd love to see policies that do something to help the thousands of residential customers struggling to make ends meet every month.

We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Abbey Chambers
9810 Buttondown Ln
Zionsville, IN 46077

From: [Doug Martin](#)
To: [UCC Consumer Info](#)
Subject: Doug Martin - Stand up for residential customers in Cause Number 45911
Date: Thursday, September 14, 2023 4:45:51 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

I'm especially frustrated that AES wants to increase the fixed monthly charge to an astonishing \$25 for most customers. This would give them the highest fixed charge out of all investor-owned utilities in Indiana! On top of that, AES also wants to continue using declining block rates. Both high fixed charges and declining block rates hit low-income and fixed-income households the hardest and penalize those that conserve energy and make their homes more efficient.

We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Doug Martin
430 E Wood Ave
Clinton, IN 47842

From: [Erika Revercomb](#)
To: [UCC Consumer Info](#)
Subject: Erika Revercomb - Stand up for residential customers in Cause Number 45911
Date: Tuesday, September 12, 2023 4:21:51 PM

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Dear Counselor Fine,

In the last 10 years, AES bills increased 34% for the average customer. AES has the highest disconnection rate in the state, and now they want even more of our money with Cause Number 45911. Customers are clearly already struggling to afford AES bills without this rate hike!

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We need you to stand up for residential customers in Cause Number 45911. Please reject AES's request to increased fixed monthly costs that charge customers more for using less. I ask that you also oppose their request to significantly increase their profits. Ratepayers need relief, not AES!

Respectfully,
Erika Revercomb
595 W Oak St
Zionsville, IN 46077

From: [Jennifer Morrissey](#)
To: [UCC Consumer Info](#)
Subject: Jennifer Morrissey - AES ratepayers need relief - reject the rate hike in Cause Number 45911!
Date: Friday, September 15, 2023 8:43:29 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

Dear Utility Consumer Counselor Bill Fine,

Significant increases in the cost of energy, food, health care, utilities, and other necessities force Hoosiers to make tough decisions daily.

Meanwhile, AES reports strong financial performance and dividend payouts. Please fight for residential customers in Cause Number 45911 by rejecting their request for higher profits and increases in fixed monthly costs.

We need affordable, just, and reasonable monthly bills. Considering that AES has the highest disconnection rate in the state, it feels to me that bills are anything but affordable for many Indianapolis residents, who have seen AES bills climb dramatically in the last decade.

Not only does AES want a sizeable monthly increase, they also want to jack up our fixed charge and keep using declining block rates. Hoosier households need and deserve relief, not billing mechanisms that penalize us for saving energy and becoming more efficient.

Please stand up for Hoosier families in Cause Number 45911!

Regards,
Jennifer Morrissey
10402 Juniper Breeze Dr
Fishers, IN 46038

From: [Phillip Cannon](#)
To: [UCC Consumer Info](#)
Subject: Phillip Cannon - Reject AES's request for higher fixed charges and more profit in Cause No. 45911
Date: Thursday, September 14, 2023 5:40:38 PM

****** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ******

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We really need an advocate. Please stand up for us by rejecting higher fixed charges, the continued use of declining block rates, and request for higher profits in Cause Number 45911.

Thank you,
Phillip Cannon
1230 W Mulberry St
Kokomo, IN 46901