

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER & LIGHT)
 COMPANY ("IPL") FOR (1) AUTHORITY TO INCREASE)
 RATES AND CHARGES FOR ELECTRIC UTILITY)
 SERVICE, (2) APPROVAL OF REVISED DEPRECIATION)
 RATES, ACCOUNTING RELIEF, INCLUDING UPDATE OF)
 THE MAJOR STORM DAMAGE RESTORATION)
 RESERVE ACCOUNT, APPROVAL OF A VEGETATION)
 MANAGEMENT RESERVE ACCOUNT, INCLUSION IN)
 BASIC RATES AND CHARGES OF THE COSTS OF)
 CERTAIN PREVIOUSLY APPROVED PROJECTS,)
 INCLUDING THE EAGLE VALLEY COMBINED CYCLE)
 GAS TURBINE, THE NATIONAL POLLUTION)
 DISCHARGE ELIMINATION SYSTEM AND COAL)
 COMBUSTION RESIDUALS COMPLIANCE PROJECTS,)
 RATE ADJUSTMENT MECHANISM PROPOSALS, COST)
 DEFERRALS, AMORTIZATIONS, AND (3) APPROVAL OF)
 NEW SCHEDULES OF RATES, RULES AND)
 REGULATIONS FOR SERVICE.)

CAUSE NO. 45029

IURC
 INTERVENOR'S *JI*
 EXHIBIT NO. 8-9-18
 DATE REPORTER AT

DIRECT TESTIMONY OF KERWIN L. OLSON ON BEHALF OF

CITIZENS ACTION COALITION OF INDIANA, INDIANA COALITION FOR HUMAN
 SERVICES, INDIANA COMMUNITY ACTION ASSOCIATION,
 AND SIERRA CLUB

MAY 24, 2018

1 **I. INTRODUCTION AND PURPOSE OF TESTIMONY**

2 **Q. Please state your name, position and business address.**

3 A. My name is Kerwin L. Olson, and I am the Executive Director of Citizens Action
4 Coalition of Indiana, Inc. (“CAC”). My business address is 1915 West 18th Street, Suite
5 C, Indianapolis, Indiana 46202.

6 **Q. Please describe your current responsibilities.**

7 A. I have served as CAC’s Executive Director since June of 2011. I am CAC’s chief public
8 policy spokesperson and its chief operating officer and am responsible to its Board of
9 Directors for the overall program and operations management of the organization. Major
10 priorities are established by CAC’s membership at its annual meetings and broad policies
11 are adopted by the Board of Directors at its quarterly meetings. I provide development,
12 supervision and coordination for the implementation of policies and programs based on
13 these priorities. My current responsibilities also include: issue and policy research,
14 lobbying at the Statehouse, legislative outreach and education, community and media
15 outreach, writing press releases, guest columns and op-ed columns, and community and
16 member organizing. I am also CAC’s representative on the board of the Indiana Coalition
17 for Human Services and for other organizations and committees, and I supervise CAC’s
18 participation on numerous energy efficiency and demand-side-management collaborative
19 oversight boards.

20 **Q. Please briefly summarize your prior employment and educational background.**

21 A. I studied American History at the University of Chicago from 1986 to 1989. I joined the
22 staff at CAC twelve years ago in 2005, working in member outreach. In 2006, I became
23 CAC’s Public Outreach Coordinator, served briefly as its Phone Canvass Director in

1 early 2008, and then served as CAC's Program Director from the beginning of April of
2 2008. My responsibilities included performing (and supervising others who performed)
3 research on energy and regulatory issues. I have been CAC's primary legislative liaison
4 since 2008. I have served as Executive Director of CAC since June of 2011. I have
5 attended numerous workshops and seminars on energy, energy efficiency, low-income
6 and consumer issues, renewable energy, coal, coal gasification, carbon capture and
7 sequestration, biomass and bio-fuels, and nuclear energy.

8 **Q. Have you previously filed testimony before the Indiana Utility Regulatory**
9 **Commission ("IURC" or "Commission")?**

10 A. I have testified before the Commission numerous times, including in Cause Nos. 43114
11 IGCC-4S1, 43114 IGCC 5, 43114 IGCC 6, 43114 IGCC 7, 43114 IGCC 9, 43114 IGCC-
12 4S3, 43114 IGCC-15, 43912 (NIPSCO DSM), 43967 (Indiana Gasification), 44067
13 (SIGECO Dense Pack), 43912 (NIPSCO Feed-In Tariff), 43653 (Duke CCS study),
14 43669 (gas universal service programs), 43839 (SIGECO rates), 44310 (Self-Direct
15 Investigation), 44339 (IPL CCGT and HSS Refueling), 44441 (Implementation of SEA
16 340), 44478 (IPL EV), 44720 (Duke TDSIC), 44765 (Duke CCR), 44872 (NIPSCO
17 CCR), 44910 (Vectren TDSIC), 44963 (DEI AMI Opt-Out Tariff), 44945 (IPL 2018-
18 2020 DSM), 44967 (I&M rate case), 44988 (NIPSCO-GAS rate case), and 45012
19 (NIPSCO-GAS DSM). In addition, my duties require me to testify before several of the
20 Indiana General Assembly's House and Senate committees and participate in panel
21 discussions in public forums.

1 **Q. On whose behalf are you testifying?**

2 **A.** I am testifying on behalf of CAC, the Indiana Coalition for Human Services (“ICHHS”),
3 Indiana Community Action Association (“INCAA”) and Sierra Club (“SC”) (collectively,
4 “Joint Intervenors” or “JI”).

5 **Q. What is the purpose of your testimony in this proceeding?**

6 **A.** My testimony supports Joint Intervenors’ request for the Commission to deny
7 Indianapolis Power & Light Company’s (“IPL” or the “Company”) request to increase
8 the monthly service charge for low-use residential customers from \$11.25 to \$16.00 per
9 customer, and for higher-use customers, from \$17.00 to \$27.00. Instead, I urge the
10 Commission to adopt Mr. Wallach’s alternative proposal: a fixed charge of \$8.15 and an
11 energy charge of (1) 12.4 ¢/kWh for the first 500 kWh, (2) 10.3 ¢/kWh for 500-1,000
12 kWh, and (3) 9.2 ¢/kWh for over 1,000 kWh (applicable to electric space and water
13 heating customers only). I also support Mr. Howat’s recommendation that IPL be
14 directed by the Commission to deliver high-usage, low-income customers with enhanced,
15 whole-house energy efficiency programming involving major appliance replacements,
16 distribution and installation of effective energy management equipment, substantial
17 building shell retrofits, and actionable energy education, rather than relying on the blunt
18 instrument of the Company’s fixed customer charge to address the affordability issues
19 faced by the minority of low-income households that have high monthly usage.

20 **Q. What did you do to prepare yourself to testify for this proceeding?**

21 **A.** I reviewed most of the pre-filed direct testimony of IPL witnesses and the transcripts
22 from the two field hearings conducted in this case. I have also spoken to multiple
23 members of the public regarding the proposed rate increase.

1 **Q. Are there attachments to your testimony?**

2 **A.** Yes. I am sponsoring the following exhibits:

3 * Attachment KLO-1 Index of Witnesses Arsenal Tech High School Field Hearing

4 * Attachment KLO-2 Arsenal Tech Field Hearing Transcript Part 1

5 * Attachment KLO-3 Arsenal Tech Field Hearing Transcript Part 2

6 * Attachment KLO-4 Arsenal Tech Field Hearing Transcript Part 3

7 * Attachment KLO-5 Index of Witnesses New Augusta Middle School Field Hearing

8 * Attachment KLO-6 New Augusta Field Hearing Transcript Part 1

9 * Attachment KLO-7 New Augusta Field Hearing Transcript Part 2

10 * Attachment KLO-8 IPL Response to CAC Data Request 3-1

11 **Q. Who will be testifying on behalf of Joint Intervenors in this proceeding?**

12 **A.** In addition to myself, below is a brief summary of the witnesses and the corresponding
13 subject matter:

14 • Mr. Jonathan F. Wallach (JI Exhibit 2), Vice President of Resource Insight, Inc.:

15 ○ The purpose of JI Witness Wallach's testimony is to (1) present evidence
16 demonstrating that shifting utility cost recovery from the volumetric to the fixed
17 customer charge portion of bills disproportionately harms low volume consumers
18 within a rate class, is inconsistent with cost-of-service principles, and dampens
19 price signals for efficiency and distributed generation; (2) respond to the
20 testimony by IPL witness J. Stephen Gaske regarding the Company's proposal to
21 increase the monthly service charge for small residential customers to \$16.00 and
22 larger residential customers to \$27.00; and (3) recommend an alternative fixed
23 charge & volumetric charge for IPL customers.

- 1 • Mr. John Howat (JI Exhibit 3) Senior Policy Analyst at the National Consumer Law
2 Center (“NCLC”):
- 3 ○ The purpose of JI Witness Howat’s testimony is to (1) examine the federal
4 poverty guidelines, data relative to income required by various family types to
5 pay for basic necessities, and residential customer expenditure data to determine
6 low-income challenges; (2) examine the U.S. Energy Information
7 Administration’s Residential Energy Consumption Survey data to determine the
8 impact of the Company’s proposal on certain populations; (3) respond to witness
9 Gaske’s use of LIHEAP data to support his assertions and arguments for
10 increasing the fixed customer charge for all residential customers; and (4)
11 recommend how the Commission and the Company should address bill impacts
12 on those low-income customers with high usage.

13 **II. FIELD HEARING TESTIMONY**

14 **Q. Did a representative for Joint Intervenors attend each of the three field hearings**
15 **conducted in this proceeding?**

16 **A.** Yes. Joint Intervenors attended and heard passionate testimony from IPL customers and
17 community leaders about IPL’s proposals in this general rate case. I personally attended
18 both of the field hearings held at Arsenal Technical High School on April 23rd, 2018 and
19 at New Augusta Public Academy-North on May 7, 2018. Out of a total of 57 individuals
20 who testified at those field hearings, not one voiced support for IPL’s proposed rate
21 increase.

1 Concerns were expressed about the impact this request will have on fixed- and
2 low-income households by many, if not the majority, of those who spoke. Concerns were
3 also expressed related to the impact that IPL’s continued use of fossil fuels will have on
4 climate change. Several witnesses voiced concerns over the fact that IPL is seeking a rate
5 increase while public schools and the community at-large have vast needs and pointed
6 out the increase in poverty that Marion County has realized in recent years. And several
7 witnesses expressed frustrations regarding the opaqueness of IPL’s monthly bills and the
8 extensive advertising that IPL does, despite being a monopoly.

9 **Q. Did individuals from agencies or organizations that provide poor relief or assistance**
10 **to low-income households testify at the field hearings?**

11 **A.** Yes, there were many who work or volunteer at food banks, churches, or other non-
12 profits who provided testimony under oath.

13 I will highlight a few of these individuals including Heath Jones, the Pastor of
14 Northwood Christian Church, who stated “When parents are strapped financially and are
15 unable to pay their bills, the stress, anxiety, and fear that results impacts children to their
16 very souls. All institutions and entities including power companies should hold on to this

1 reality as they make decisions that will impact the lives of our children and their parents,
2 not to mention the lives of the elderly on fixed incomes.”¹

3 Sister Gail Trippett testified that “The number of people that are coming asking
4 for assistance because their power is almost ready to be turned off or has been turned off
5 is increasing on a daily basis. As I go through the list of agencies that I know are
6 providing assistance, their response is I've already tried them, and so even with all of the
7 agencies that are trying to currently help IPL customers who can't afford it now, I know
8 that they're not going to be able to afford a rate increase.”²

9 Tamara Carr who works in a phone center at a large non-profit stated that “It
10 really concerns me because all year, especially in the winter, I would get the calls for
11 help. You know, their power is being turned off or it has been turned off for months. One
12 lady comes to mind that had an autistic child. She had many issues with the spouse and a
13 lot of violence and this, that, and the other, but it's just one of many that I heard from all
14 year, and so as a help line person, I would refer her or call organizations to try to get
15 someone to get her bill paid. The problem is in Indianapolis, the funds are dried up.”³

16 **Q. Did any other testimony prove especially compelling?**

17 **A.** Yes, several customers provided testimony under oath. A mother told us that her
18 “...child attends IPS School 74, and I see firsthand the proof that we have children who
19 are food and housing insecure.”⁴ A 67 year-old on social security testified and stated “I'm
20 also a chronic cancer patient that has to focus on my medical costs, and when I saw the

¹ Attachment KLO- 2 at page 23, lines 21-25, and page 24, lines 1-2.

² Attachment KLO- 7 at page 38, lines 15-23.

³ *Id.* at page 43, lines 3-12.

⁴ Attachment KLO- 2 at page 13, lines 10-13.

1 increase, that increase or potential further increases will be higher than the increase to my
2 Supplement F that I need to ensure that I get the medical care.”⁵

3 A high-school senior shared that “my mom and I can’t afford IPL’s proposal. We
4 deserve to afford our whole grocery shopping list, but so far we haven’t been able to, and
5 this rate increase will take more money out of our food budget.”⁶

6 Lastly, Dr. Daniel Hassumani spoke: “I am a pediatrician in Indianapolis. Just this
7 winter, I had a family tell me they could not afford their medication because they had to
8 decide between keeping their heat on or buying medication. The downstream effects of
9 this are catastrophic.”⁷

10 **Q. Is there any other testimony that should be highlighted for the Commission?**

11 **A.** I would encourage everyone who was unable to attend one or more of the field hearings
12 to review the attached transcripts, especially those individuals at the Commission
13 working on this complicated case. On the Commission website, it states:

14 The Commission is a fact-finding body that hears evidence in cases filed
15 before it and makes decisions based on the evidence presented in those
16 cases. An advocate of neither the public nor the utilities, the IURC is
17 required by state statute to make decisions that balance the interests of all
18 parties to ensure the utilities provide adequate and reliable service at
19 reasonable prices.⁸

20 I present these transcripts from the public field hearings as evidence for the Commission
21 to consider in deciding this case. These were the voices of the rate-paying public—an
22 entity with a substantial interest in this case and whose interests should be balanced with
23 those of the utility, the large customers, the municipalities, and other intervenors in this
24 proceeding. All have an interest in achieving a fair and balanced outcome.

⁵ *Id.* at page 25, lines 18-23.

⁶ Attachment KLO-3, at page 39, lines 24-25, and page 40, lines 1-2.

⁷ Attachment KLO-7 at page 53, lines 5-8.

⁸ <http://www.in.gov/iurc/2451.htm>

1 outpaces growth in population over 15 years.”⁹ The article summarized the findings,
 2 stating:

3 The bottom line of Sagamore’s 2017 “Public Good Index” is sobering:
 4 The portion of Indianapolis residents living in poverty increased from 11.8
 5 percent in 2000 to 21.3 percent in 2015—an increase of 85,063 people.
 6 That brought the total impoverished population to 175,623. To make
 7 matters worse, over the same 15-year period, the city population grew just
 8 89,898.

9 ...
 10 Sagamore’s study also found annual median household income in
 11 Indianapolis fell 2.4 percent from 2010 to 2015, from \$43,009 to \$41,987.
 12 And 30.7 percent of Indianapolis children were impoverished in 2015.¹⁰
 13

14 On May 11, 2018, the IBJ published another alarming article entitled “1 in 5 Indianapolis
 15 residents lives in poverty. And many areas are getting worse.”¹¹ Among other findings,
 16 the article informed us that every zip code in Marion County, with the exception of one,
 17 has realized an increase in poverty from 2000 to 2016, and that twenty-three of
 18 Indianapolis’ 36 zip codes have poverty levels above the national average.

19 Additionally, the 2016-2017 Fiscal Year¹² report from IN211¹³ informs us that of
 20 the over 30,000 people in households with vulnerable children who called IN211, utility
 21 assistance was their #1 need with 19,963¹⁴ of those calls asking specifically for electric
 22 bill payment assistance. To make matters worse, 1,661¹⁵ of those 19,963 were marked as
 23 “unmet needs,” meaning electric bill payment assistance was the largest unmet need for
 24 IN211 callers with vulnerable children in the household.

⁹ <https://www.ibj.com/articles/65908-rise-in-poverty-in-indy-nearly-outpaces-growth-in-population-over-15-years>

¹⁰ *Id.*

¹¹ <https://www.ibj.com/articles/68785-1-in-5-indianapolis-residents-lives-in-poverty-and-many-areas-are-getting-worse>

¹² https://www.in211.org/wp-content/uploads/2014/09/IN211AnnualRptFY16-17_FINAL_web.pdf

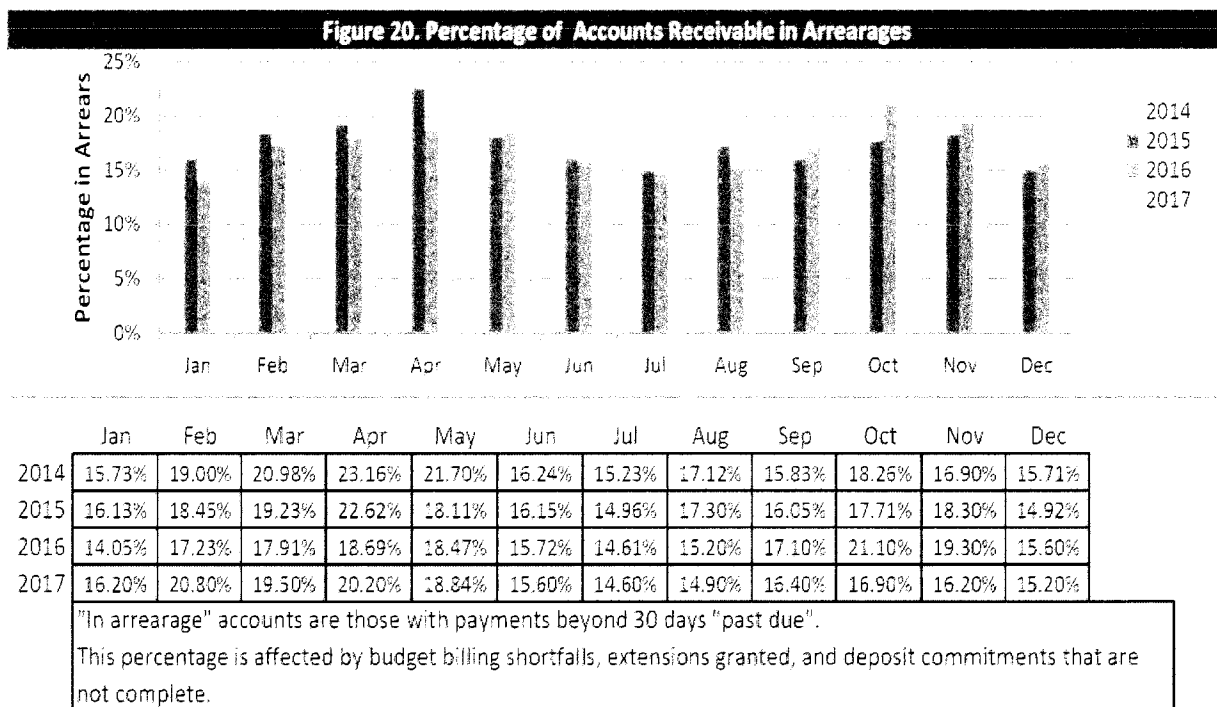
¹³ Indiana 211 Partnership, Inc. (IN211) is a nonprofit organization providing anyone in Indiana in need of human services with quick referrals to those who provide them.

¹⁴ https://www.in211.org/wp-content/uploads/2014/09/IN211AnnualRptFY16-17_FINAL_web.pdf

¹⁵ *Id.*

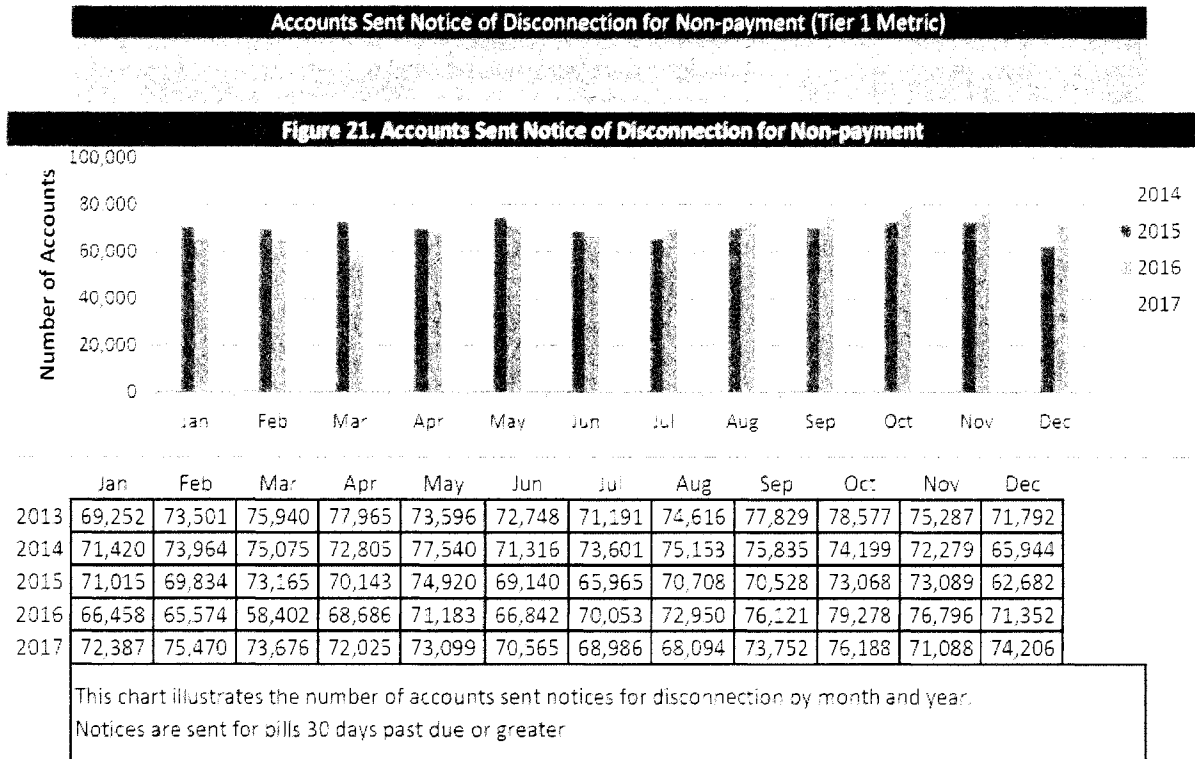
1 **Q. What is the state of IPL’s general residential customers?**

2 **A.** On April 2, 2018, the Company filed their 2017 Annual Performance Metrics Report¹⁶
 3 with the Commission, which showed that, on average, 15-20% of IPL’s residential
 4 customer accounts are in arrears on a monthly basis.



¹⁶ https://irc.portal.in.gov/entity/sharepoint/documentlocation/b45c9c79-7b36-e811-8128-1458d04e7938_bb9c6bba-fd52-45ad-8e6a444aeff3c39?file=44576_IPL_Compliance%20Billing%20Asset%20Management%20and%20Performance%20Metrics%20Collaborative_033218.pdf

1 Figure 21 in the same report provides data which shows that a similar percentage of IPL
 2 residential customers receive a disconnect notice on a monthly basis:

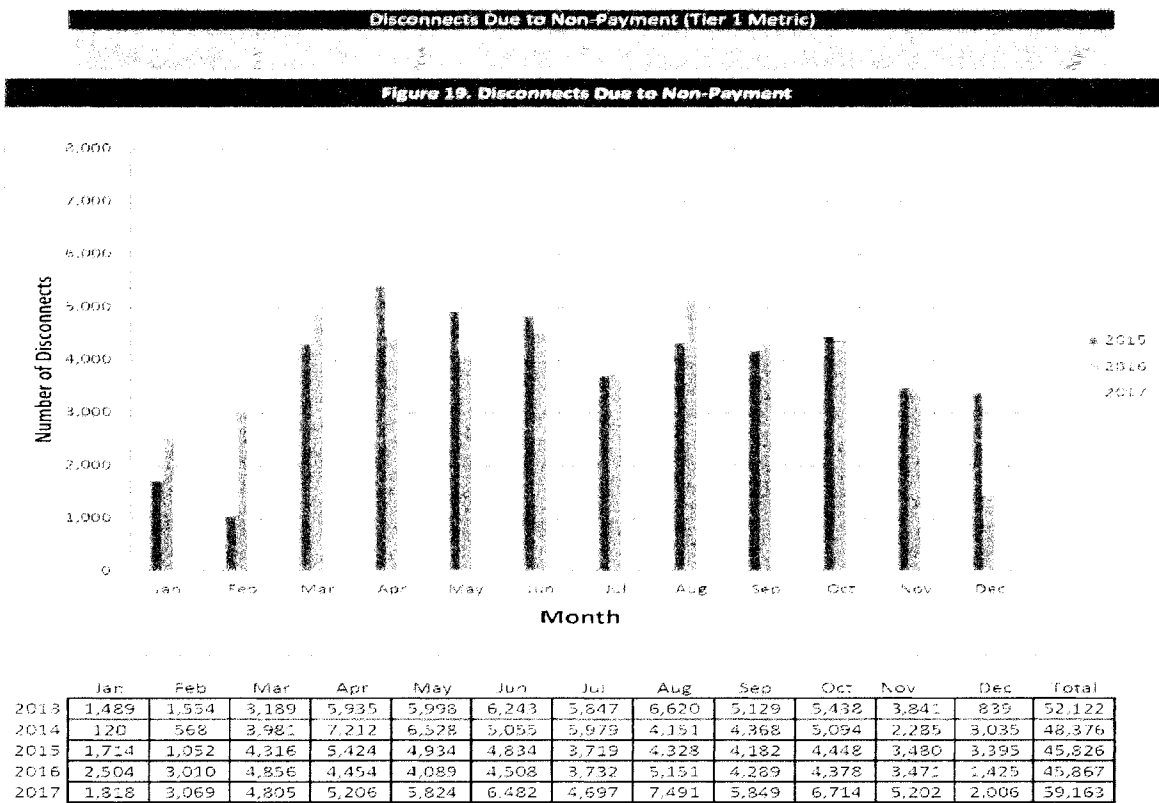


3

4 It is alarming that so many customers on a monthly basis cannot afford their electric bills
 5 and, in my opinion, clearly displays that many of IPL’s customers are struggling to afford
 6 the basic necessities of life, like electricity, and that there is an overall affordability
 7 problem among IPL’s residential class.

8 **Q. Is there any other data from the IPL 2017 Annual Performance Metrics Report that**
 9 **should be brought to the attention of the Commission to consider in this**
 10 **proceeding?**

11 **A.** Yes. Figure 19 in the report presents the number of IPL customers who experience a loss
 12 of electric service due to disconnection by the Company.



The number of customers disconnected for non-payment during the winter is significantly less than other months. This is due to the winter moratorium (Indiana Code § 8-1-2-121) reducing the number of disconnects during weather extremes.

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There is a disturbing uptick in disconnections from 2016 to 2017, which raises serious concerns regarding the health, safety, and overall quality of life for the nearly 60,000 residential customers who experienced the loss of electric service during the year 2017. Additionally, this data could be an indicator that the affordability problem with IPL’s residential class is growing.

The Commission should also consider the fact that IPL has been slowly deploying smart meters, or advanced metering infrastructure, in their service territory. CAC has raised concerns regarding the capability of smart meters to enable utility companies to remotely disconnect customers. We fear that this capability will make the disconnection of service too easy for IPL and other electric utilities in Indiana, and may lead to an

1 increase in the number of households experiencing more frequent interruptions in their
2 electric service. In discovery, we asked the Company to “Please explain whether the
3 installation of smart meters in IPL’s service territory any influence on the increase of
4 disconnects from 2016 to 2017.” The Company responded with:

5 It is reasonable to attribute some efficiencies in the reconnect and disconnect
6 process due to advanced metering infrastructure.¹⁷
7

8 First, I would urge the Commission to begin an investigation or a rule-making to
9 look into the current Commission rules regarding disconnection protections for
10 consumers and update those to reflect the capabilities of smart meters to ensure that
11 adequate protections are in place for customers, most especially households with
12 vulnerable children, disabled family members, and medically fragile individuals who
13 could suffer catastrophic consequences if access to electric service was interrupted.

14 Second, I recommend the Commission order IPL to begin a collaborative process
15 after the issuance of an order in this case to create a comprehensive electricity
16 affordability program which would embrace the following principles:

- 17 ○ serves LIHEAP-eligible residential electricity customers at or below 150% of the
18 federal poverty level,
- 19 ○ lowers program participants’ electricity burdens to an affordable level,
- 20 ○ promotes regular, timely payment of electric bills by program participants,
- 21 ○ comprehensively addresses payment problems associated with program
22 participants’ current and past-due bills,
- 23 ○ is funded through a mechanism that is predictable while providing sufficient
24 resources to meet policy objectives over an extended timeframe,
- 25 ○ is paid for by all classes of electricity customers, and
- 26 ○ is administered efficiently and effectively.

27 We strongly believe that a comprehensive electricity program is necessary to ensure that
28 all of IPL’s customer have uninterrupted access to what is an essential human service
29 necessary to ensure dignity and quality of life, and to protect the comfort, health, and

¹⁷ IPL Response to CAC Data Request 3-1 (Attachment KLO-8).

1 safety of the most vulnerable among us. This program should include not only a low-
 2 income rate class which provides discounts to LIHEAP-eligible households, but also an
 3 arrearage management program to assist customers with the barriers that come with large
 4 past-due balances that they cannot afford to pay in full. If they cannot stay current on
 5 their monthly bills, it is unreasonable to expect these struggling households to have the
 6 means to pay past due balances that they could not afford when they were due.

7 A sustainable electricity affordability program with defined benefit levels and
 8 participation rates requires funding that is predictable and reliable. The most predictable,
 9 reliable source of funding for a sustainable electricity affordability program would come
 10 from a non-bypassable charge on monthly electric bills to all classes of customers.

11 **Q. Didn't IPL propose a low-income assistance program in this proceeding?**

12 **A.** In the direct testimony of Rafael Sanchez, which has since been adopted by Craig
 13 Jackson, there is recognition that some of IPL's customers "face economic challenges
 14 and have difficulty paying their bills."¹⁸ The testimony continues and states that IPL will
 15 be developing a bill round-up program to assist customers facing bill payment problems.
 16 We applaud the Company for recognizing the payment difficulties many of their
 17 customers face and for proposing something to provide assistance. However, to the best
 18 of my knowledge, the program is still not developed, and the details are unclear. We
 19 sincerely appreciate the dialogue we have had with the Company about the development
 20 of this program and hope this dialogue continues and a round-up program materializes
 21 soon. Such a voluntary bill round-up program should use an "opt-out" feature so as to
 22 enroll all customers, but then allow the ability of customers to opt-out, should they lack
 23 the desire to contribute to this worthwhile program. This would be a similar design to the

¹⁸ Sanchez/Jackson Direct Testimony, p. 9, lines 18-19.

1 opt-out provisions for industrial customers related to participation in ratepayer-funded
2 DSM programs.

3 **IV. CONCLUSIONS**

4 **Q. What are your recommendations?**

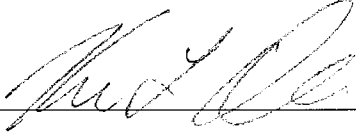
5 **A.** I recommend that the Commission reject the Company's residential rate design proposed
6 in its direct case-in-chief. Instead, the Commission should adopt JI Witness Wallach's
7 alternative proposal: a fixed charge of \$8.15 and an volumetric energy charge of (1) 12.4
8 ¢/kWh for the first 500 kWh, (2) 10.3 ¢/kWh for 500-1,000 kWh, and (3) 9.2 ¢/kWh for
9 over 1,000 kWh (applicable to RH and RC customers only). I recommend the
10 Commission order IPL to begin a low-income rate class with an arrearage management
11 component; however, in the alternative, the Commission should order a collaborative
12 process for the design of the Company's proposed voluntary bill round-up program,
13 which should embrace the opt-out program design, rather than an opt-in program design.

14 **Q. Does this conclude your testimony?**

15 **A.** Yes.

VERIFICATION

I, Kerwin L. Olson, affirm under penalties of perjury that the foregoing representations are true and correct to the best of my knowledge, information and belief.



Kerwin L. Olson

May 24, 2018

Date

ATTACHMENT KLO-1

Indiana Utility Regulatory Commission Public Field Hearing

5:33 pm

(1) ✓

OFFICIAL Indianapolis Power & Light Co. (IPL) Rate Case EXHIBITS

Cause Number 45029

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Cindy Dodd
ADDRESS 3920 S. Sherman Dr.

IURC PUBLIC'S
EXHIBIT NO. PH-1
DATE 4-23-18 REPORTER AT

Are you a customer of this utility? (circle one) **YES** NO

Do you wish to speak or provide written comments? (circle one) **SPEAK** WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: C. Dodd DATE: 4/23/18 APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

5:49.

(2) ✓

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Michelle Barajas

ADDRESS 851 S. Sheffield Ave Indy, IN 46221

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Michelle Barajas DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

5:51 pm

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

3

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Ed Cummings

ADDRESS 9748 Central Ave

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Ed Cummings DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

The more that base rates increase the more that seniors are forced into expensive government subsidized housing/nursing homes. As the corporate rate dropped from 35% to 21% the corporations have the money.
You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

5:53pm

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

(4)

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME John Goldberg

ADDRESS 6148 N. Oakland Ave, Indy

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

None

SIGNATURE: John Goldberg DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I oppose this rate hike as AES is highly profitable (> \$2 billion) and they ratepayers are losing income.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

S:54

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

(S) ✓

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Laren Williams

ADDRESS 3470 Marabou Mills Place, Indpls. IN 46214

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Laren Williams

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

(Handwritten mark)

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Heath Jones

ADDRESS 3729 Ruckle St, Indianapolis, IN 46205

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Northwood Christian Church, pastor

SIGNATURE: *Heath Jones*

APR 23 2018

DATE: 4/23/2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I have been a pastor for 10 years. This is relatively a short time, but in that time I have come to correlate stable households with positive results in raising the next generation of

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citizens. When parents are strapped financially, and are unable to pay their bills, the stress, anxiety, and fear that results ~~impacts~~ impacts children to their very souls. All institutions and entities, including power companies, should hold onto this reality as they make decisions that will impact the lives of our children and their parents, not to mention the lives of the elderly on fixed incomes. I am a faith leader and a minister of the gospel of Jesus Christ. Jesus spoke more about money than about just about any topic. He pointed us toward a world in which life is valued above all other considerations, especially the lives of the vulnerable. I oppose this rate hike.

Comments provided in this cause are considered public records pursuant to the Indiana Access to Public Records Act (Indiana Code 5-14-3-1, et seq.).

5:54pm

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
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7

(Please print)

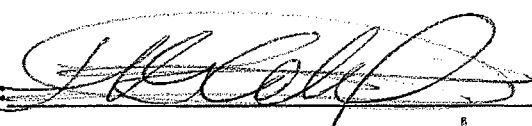
NAME IRENE BLEDEL

ADDRESS 733 North Dequincy Street

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: 

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

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Indiana Utility Regulatory Commission Public Field Hearing

5:54

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

✓ (8) 6:55pm

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME KATHLEEN A ROBERTSON

ADDRESS 4623 N. HILSIDE AVE, INOPLS, IN 46205

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

INDIANAPOLIS RESIDENT - ANCHOR FOR REFUSE TACO M. ORG ^{see card}

APR 23 2018

SIGNATURE: Kathleen A. Robertson

DATE: _____

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

As a life long resident and consumer of IPL, it saddens me to see these proposals. We who are retired & on limited income have a hard enough time paying our utility bills as they are now. I feel that alternative sustainable energies do not require additional expenses by renovations. Use Please adopt what you love

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now



EAP is swamped with requests as it is now. This help is not guaranteed. It has not been easy to apply we get materials to offices in a timely manner. Lots are piled up.... yet help does not get to those who need it the most. Programs like EAP tend to be abused horribly by misrepresentation of applicants, income not verified so \$\$ are wasted. Instead of asking for rate increase, look for funding within the existing infrastructure. I see lots of superfluous services that are gone funded but poorly implemented. Lots of \$\$\$ wasted. The intent is good but needs better information.

From a geological point of view the coal left in mines is too young to be burned. At 350K yrs of age, there is too much sulfur in it to be even considered as a source of energy. China does not regulate this. This pollution has skyrocketed then with no end in sight. We are better than this & know better alternatives.

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

5:55

9

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Anthony Bozzo

ADDRESS 7858 Island Club Dr.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

APR 23 2018

SIGNATURE: Anthony Bozzo DATE: 4/23/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

15.54pm

(10)

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME

Heidi Hesse

ADDRESS

732 Wallace Ave. Indy 46201

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE:

Heidi Hesse

DATE:

APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

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Indiana Utility Regulatory Commission Public Field Hearing

12:50 pm

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(11) ✓

(Please print)

NAME Amy HARWELL

ADDRESS 2901 BROOKS

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) **SPEAK** WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Amy Harwell

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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Indiana Utility Regulatory Commission Public Field Hearing

5:57

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

12 ✓

(Please print)

NAME John Feduccia

ADDRESS 766 Memorial Dr

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: *John Feduccia*

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

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Indiana Utility Regulatory Commission Public Field Hearing

6:02

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Louville Moore

ADDRESS 5511 He Irington Ln

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Q&P

SIGNATURE: Louville Moore DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

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You can go directly to the OUCC's electronic contact form by scanning this code:

6:03

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

14

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

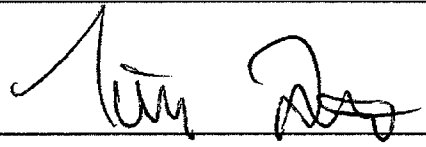
NAME Tim Barton

ADDRESS 1624 N. Gladstone 46218

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:
NO

SIGNATURE: 

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

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6:03 PM

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

15 ✓

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME J. C. GRIFFIN

ADDRESS 5870 MEADOWLARK DR

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: J.C. Griffin DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

Why do this company need to raise our utilities. When we never (how ever) get any kind of rate reduction a month. Please specify reason why IPL need these raises.

You may continue your comments on the back of this sheet or attach them.

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6:04pm

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

16

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print) Bishop

NAME Linda L. Ellis

ADDRESS 1044 N. 37th Street

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Northwest Neighborhood Planning Development Corp.

SIGNATURE: Linda L. Ellis

APR 23 2018

DATE: _____

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I Oppose THE RATE INCREASE- THINK OF
THE CITIZENS

You may continue your comments on the back of this sheet or attach them.

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6:04

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

52 ✓

(Please print)

NAME KAREN DOTY

ADDRESS 3724 SMALLWOOD LANE WEST

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Karen Doty DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I can't believe IPL is asking for another rate increase. I have found that your 1100's rate increases are not that small. It all adds up financially. I already turn my heat down, do budget billing, etc. I am fed up with the utility rate increases. How about this - pay big business on my usage!

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

6:05

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

VBV

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME BRENT BOWLES

ADDRESS 3654 N. FACULTY DR.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:
Hemlock Park West Neighborhood Association

SIGNATURE: [Signature] DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

Rate Increase is too much and not needed. IPL

Exec. make way too much money, and they just

got a federal tax break.

people have been hit by capacity water and gas

You may continue your comments on the back of this sheet or attach them.

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fax: (317) 232-5923



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Gas Prices at the Pump, and food costs-

Family Budgets are not making what is needed to live. People/Families are starting to House Share just to afford a place to live.

Do No APPROVE This Rate Increase.

Comments provided in this cause are considered public records pursuant to the Indiana Access to Public Records Act (Indiana Code 5-14-3-1, et seq.).

Indiana Utility Regulatory Commission Public Field Hearing

6:00

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

19

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Jill Young

ADDRESS 1755 E Kelly St Indianapolis, IN 46203

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Jill Young

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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Indiana Utility Regulatory Commission Public Field Hearing

6:00

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
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29

(Please print)

NAME Joey Myles

ADDRESS 7422 Preamble Ct

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Joey Myles

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

please look very hard at the fixed fee increase,
as it doesn't make sense

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

10:07pm
21 ✓

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(Please print)

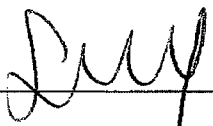
NAME Laura Sofia Merillo

ADDRESS 2241 Grand Prix Dr

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE:  DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

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You can go directly to the OUCC's electronic contact form by scanning this code:

Good evening, IURC and OUCC state regulators. My name is Sofia Murillo, and I am a senior at Ben Davis High School.

This fall, I will start my career on Environmental Science at IUPUI. I am trying to save for college, and my mom is helping me through the process.

I strongly oppose the IPL power rate increase proposal (Case No. 45029).

For one thing, my mom and I can't afford IPL's proposal. We deserve to afford our whole grocery shopping list but so far we haven't been able to, and this rate increase would take more money out of our food budget.

I also can't ignore how IPL's fossil fuel emissions -toxins from the super polluter Petersburg Coal Plant and IPL's fracked gas plants- disperse into our atmosphere, polluting the air I breathe and the air that the children of southwest Indiana breath, slowly choking our earth, slowly choking me, and slowly choking those who live near IPL's Petersburg plant.

It is also time that IPL acknowledges climate change as a threat multiplier for instability and the underlying factor for the majority of our problems in a global scale.

I am alive. I deserve the recognition of dignity I own as a human being, I deserve to feel safe and so does our earth.

Transition to renewable energy is just one of many opportunities we have to thank earth back for allowing us to be alive, and is what smart investment is about.

I ask IPL to go back to the drawing board, find a way to keep rates low for the next 30 years and protect our health. Renewable energy is affordable and safe. Rate increases like these are going to keep happening if IPL continues to ignore the problems with fossil fuels. Our customer dollars deserve better accountability.

All the lives around me are as meaningful as mine and deserve to live within the economic stability that renewable energy would provide us with.

Greenhouse gases are not the only thing floating in the air, change is too.

Thank you for allowing me to speak about this important issue, and thank you all for listening.

Indiana Utility Regulatory Commission Public Field Hearing

6:17

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

22

(Please print)

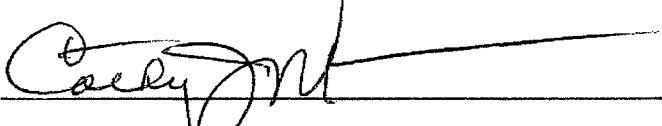
NAME CATLY WEINMANN

ADDRESS 728 CANYON RD

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE:  DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

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8:09

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME SUE SPICER
ADDRESS 53 Jefferson / 341 N. Hamilton Ave + Indianapolis, IN 4620

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: *Sue Spicer* DATE: APR 23, 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I am here on behalf of my MST PTSD veteran
fiancé and myself. It is repugnant that shareholders
are making "increased profits" and CEO make bank while
they put their hand out to us. Our hope is you will see
the wisdom of the folks you heard tonight and outright deny
You may continue your comments on the back of this sheet or attach them. this increase.

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6:26

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

(B) ✓

If you would like to comment for the record in this case you must complete this form.
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(Please print)

NAME Debra Scott

ADDRESS 3109 Denniston Street

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Debra Scott

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

65-280

Indianapolis Power & Light Co. (IPL) Rate Case

24 ✓

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Charles Figgs

ADDRESS 3661 Smallwood Ln. E.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

NO

SIGNATURE: Charles Figgs DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

7:18pm

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

(24) ✓

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Jared Emms

ADDRESS 9153 New Harmony Cir

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Jared Emms DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

6:35 pm

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

27 ✓

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME David Ranalli

ADDRESS 2208 Weslynn Dr

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

APR 23 2018

SIGNATURE: [Handwritten Signature]

DATE: 4/23/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

7:10

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

28

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Karen Dunivan

ADDRESS 1409 Olive St, Indianapolis 46203

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

APR 23 2018

SIGNATURE: [Handwritten Signature]

DATE: _____

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

7:19pm

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

29

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Annette Johnson

ADDRESS 5358 Wetherby Ct.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

PIKE TOWNSHIP

SIGNATURE: Annette Johnson

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I'm here on behalf of my mother and Senior Members of My Church - Friendship MBC Located on the West-Side of Town. My are so Worried about the hike, and how they can pay their Bills. Please Think About them. Or a fix income.
You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

7:19 pm

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

30 ✓

(Please print)

NAME Pastor, Shaune R. Shelby

ADDRESS 1401 N Harding St. INDIANAPOLIS, IN

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Ebenezer Church / Rainbow Home Food
Painting

SIGNATURE: SR Shelby

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

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Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

7:20

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

31

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME JAMES R. REIDELBACH

ADDRESS 7102 EAGLE COVE NORTH DR.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE: *James R. Reidelbach* DATE: 7-23-18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

7:29pm

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

32 ✓

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Richard A Steiner

ADDRESS 8118 Lawrence

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Hoosier Electric Vehicle Association

SIGNATURE: Richard Steiner

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

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Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Attachment KLO-1 *Called as witness #3, did not appear JD*

551

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME MARK R. INMAN

ADDRESS 1622 E. VERMONT ST

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

APR 23 2018

SIGNATURE: Mark R. Inman DATE: _____

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
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Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Called, did not wish to speak @

6:40pm

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME BRYAN LILJENKAMP

ADDRESS 4240 N. CAPITOL AVE

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Bryan Liljenkamp

DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I BELIEVE THAT THIS RATE INCREASE
IS NOT WARRANTED. I ALSO QUESTION
THE TIMING OF THE MEETINGS DURING
THE MAYOR'S SPEECH & THE EVE OF THE
MAY 8TH PRIMARY.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Called not present 8:10pm JD

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

6,15

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Stephen Ball

ADDRESS 523 Jefferson Ave 46201

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

No

APR 23 2018

SIGNATURE: Stephen Ball DATE: _____

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

As a senior citizen on a fixed income I am concerned about rate increases. My preference, of course, would be for no rate increase. Alternatively, I would prefer ^{the rates be} a low increase, based on usage, that allows no to be energy

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
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Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Called, not present 8:10pm
Wagon

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Ann Broadhacker

ADDRESS 3426 W. Washington St

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Ann Broadhacker DATE: APR 23 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I have several properties and at 1 Bulding alone has
5 meters - If the rates go up at that building it would be over \$50
a month

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME GUY RUSSELL

ADDRESS 624 W. HO~~ST~~ STREET

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Guy Russell DATE: 4/23/2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

am against any rate increase unless

those on fixed incomes are excepted

Public is ready source of capital but is the

well dry. When home investors smash and grab personal

You may continue your comments on the back of this sheet or attach them. (over)

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

increase at the state currently, residents are at the
breaking point and desperation is indicated. What goes
around does come around. The game that lays
the golden eggs is on life support. Business as
usual must become business unusual to the
extent of practical equilibrium among legitimate
needs and financial support to meet those needs.

Furthermore have heard this proposed rate hike is
being asked of IPL rate payers in Indianapolis for
building a new plant to serve Martinsville residents.
These residents more than likely don't reciprocate
in support of Indianapolis as evidenced by top rates.

This borders on tyranny (see Boston Tea Party).

We can do better!

ATTACHMENT KLO-2

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER &)
 LIGHT COMPANY ("IPL") FOR (1))
 AUTHORITY TO INCREASE RATES AND)
 CHARGES FOR ELECTRIC UTILITY)
 SERVICE, (2) APPROVAL OF REVISED)
 DEPRECIATION RATES, ACCOUNTING)
 RELIEF, INCLUDING UPDATE OF THE)
 MAJOR STORM DAMAGE RESTORATION) CAUSE NO.
 RESERVE ACCOUNT, APPROVAL OF A) 45029
 VEGETATION MANAGEMENT RESERVE)
 ACCOUNT, INCLUSION IN BASIC RATES)
 AND CHARGES OF THE COSTS OF CERTAIN)
 PREVIOUSLY APPROVED PROJECTS,)
 INCLUDING THE EAGLE VALLEY COMBINED)
 CYCLE GAS TURBINE, THE NATIONAL)
 POLLUTION DISCHARGE ELIMINATION)
 SYSTEM AND COAL COMBUSTION)
 RESIDUALS COMPLIANCE PROJECTS,)
 RATE ADJUSTMENT MECHANISM PROPOSALS,)
 COST DEFERRALS, AMORTIZATIONS,)
 AND (3) APPROVAL OF NEW SCHEDULES)
 OF RATES, RULES AND REGULATIONS)
 FOR SERVICE)

TRANSCRIPT OF PUBLIC FIELD HEARING

Public Field Hearing commenced to be heard on April 23, 2018 at 6:00 P.M. (EDT) at Arsenal Technical High School, Anderson Hall, 1500 East Michigan Street, Indianapolis, Indiana before Commissioner Sarah E. Freeman, Commissioner Angela Rapp Weber, Commissioner David E. Ziegner, and Administrative Law Judge Carol Sparks Drake (Presiding)

Reporter: Amy L. Tokash

Pages: FH-A-1 to FH-A-31

INDEX OF WITNESSES

ON BEHALF OF THE PUBLIC:

Cindy Dodd:.FH-A- 4 to FH-A-11

Nichole Barajas:. FH-A-12 to FH-A-13

Edward Cummings:. FH-A-14 to FH-A-15

John Goldberg:. FH-A-16 to FH-A-20

Laren Williams:.FH-A-21 to FH-A-22

Heath Jones:. FH-A-23 to FH-A-24

Irene Bledel:.FH-A-25 to FH-A-27

Kathleen Robertson:.FH-A-28 to FH-A-30

1 Indianapolis, Indiana
2 April 23, 2018
3 6:00 P.M. (EDT)

4
5 ADMINISTRATIVE LAW JUDGE CAROL SPARKS DRAKE (THE
6 COURT): This is a Field Hearing before the Indiana Utility
7 Regulatory Commission in a cause docketed before the
8 Commission as Cause No. 45029 captioned as "Petition of
9 Indianapolis Power & Light Company for (1) authority to
10 increase rates and charges for electric utility service,
11 (2) approval of revised depreciation rates, accounting
12 relief, including update of the Major Storm Damage
13 Restoration Reserve Account, approval of a Vegetation
14 Management Reserve Account, inclusion in basic rates and
15 charges of the costs of certain previously approved
16 projects, including the Eagle Valley Combined Cycle Gas
17 Turbine, the National Pollution Discharge Elimination
18 System and Coal Combustion Residuals compliance projects,
19 rate adjustment mechanism proposals, cost deferrals,
20 amortizations, and (3) approval of new schedules of rates,
21 rules, and regulations for service."

22 Notice of the time and place of this Public Field
23 Hearing was given as provided by law by publication in
24 Marion County in the Indianapolis Star on March 16, 2018.
25 Said newspaper is a newspaper of general circulation,

FH-A- 1

1 printed and published in the English language, and said
2 publication was made at least ten days prior to the date of
3 this Public Field Hearing.

4 The proof of publication of the notice has been
5 received by the Commission and is now incorporated into the
6 record of this cause by reference and placed in the
7 official files of the Commission.

8 Notice has also been given to the Indiana Office
9 of Utility Consumer Counselor and other interested parties.

10 May I please have appearances for the record?

11 MR. JEFFREY M. REED: Thank you, Your Honor.

12 Appearing on behalf of the Public, Jeff Reed,
13 Indiana Office of Utility Consumer Counselor.

14 MS. TERESA MORTON NYHART: Thank you, Your Honor.
15 On behalf of Petitioner, Indianapolis Power & Light
16 Company, Teresa Nyhart, Barnes & Thornburg LLP,
17 Indianapolis, Indiana.

18 MS. MARGO TUCKER: And on behalf of Citizens
19 Action Coalition, Indiana Coalition for Human Services,
20 Indiana Community Action Association, and the Sierra Club,
21 Margo Tucker.

22 THE COURT: Thank you.

23 Now at this time, will everyone who is in the
24 audience and knows you will be providing testimony or who
25 may be providing testimony please stand up so that I can

FH-A- 2

1 administer the oath.

2

3 (OATH DULY ADMINISTERED TO EIGHTEEN PEOPLE)

4

5 THE COURT: Mr. Reed?

6 MR. REED: Thank you, Your Honor.

7 Can you folks hear me okay? It's not usually a
8 problem.

9 Thanks again for coming; as Mr. Swinger said, we
10 appreciate you being here.

11 Here's how we'll do this: I have a list your
12 folks' comments you turned in in the order they were turned
13 in. I'll call you by name. If I mispronounce your last
14 name, I apologize up front; you can help me when you get to
15 the Stand. I will call your name; I will ask you your
16 name, and I'll ask you to state your name and spell your
17 last name for the record, and then I will turn the podium
18 over to you.

19 If you could try to speak just a little bit
20 slower than you normally do, it will make life immensely
21 more better for Ms. Tokash, our Court Reporter. Thank you
22 very much.

23 Your Honor, the Public calls Ms. Cindy Dodd.

24

25

1 **CINDY DODD**, a witness appearing on behalf of the Public,
2 having been first duly sworn, testified as
3 follows:

4

5 **DIRECT EXAMINATION,**

6 **QUESTIONS BY MR. REED:**

7 Q Good evening, ma'am.

8 Would you test that microphone to make sure that
9 we're on?

10 A Testing.

11 Q Thank you, ma'am. I need you to speak into that --
12 make sure you're speaking into both microphones.

13 A Can you hear this one?

14 Q We could. Can everybody hear that?

15 A Testing.

16 Q That's fine.

17 Ma'am, could you please state your name for the
18 record?

19 A Cindy Dodd, D-o-d-d.

20 Q Thank you, ma'am.

21 The floor is yours.

22 A My name is Cindy Dodd, and I live at 3920 South
23 Sherman Drive. Today I am speaking against the
24 Indianapolis Power & Light proposed rate increases.

25 I come before the community wearing several hats;

FH-A- 4

1 I am a mother, teacher, community member, and a real
2 person. With these several hats, I'm asking that the
3 Utility Commission deny IPL's request to increase our
4 monthly fixed rate. There are several points I want to
5 make to -- I want to discuss this evening.

6 The first hat I wear is a mother's hat. I have
7 two beautiful children. Those children, just like all
8 children, have many needs. One need and not an option is
9 electricity. I do not have a choice in where I buy
10 electricity from. Indianapolis Power & Light, IPL, is a --
11 close to a monopoly. I do have the choice of being frugal
12 and saving energy, but that can only go so far with the
13 fixed rates. That is not based on how much energy I use.

14 My second role, and maybe most time consuming, is
15 as a teacher. It is no secret that schools are in
16 desperate need of a larger budget. As I stand here in this
17 auditorium located on this beautiful campus, I can tell you
18 this school and Indianapolis Public Schools need more
19 money. I walk these halls every day, and I assure you
20 Arsenal Tech is in need. I mean, you can clearly tell our
21 sound system can use a little budget here. However, IPS
22 has not asked for money from the community since 2008.

23 Now, according to the Sagamore Institute of
24 2017's Public Good Index, the percentage of Indianapolis
25 residents living in poverty jumped from 11.8 percent in

1 2000 to 21.3 percent in 2015, yet Indianapolis Power &
2 Light still asked and received a rate increase in 2016.

3 However, IPS, who just recently decided to wait
4 even longer to ask the community for a referendum -- I feel
5 that if IPS, the largest school district in Indianapolis,
6 isn't able to ask for money, then no other organization,
7 business, or person has any right to ask the community for
8 money. IPL needs to take their place behind public
9 education. It angers me that businesses were against the
10 IPS referendum, but yet a business seeks to ask for more
11 money.

12 My third hat is as a community member. This
13 community is not in any shape to give any more of
14 themselves to a company like IPL. Here at Tech, there is a
15 food pantry for our students and their families. According
16 to Tech's parent involvement educator, our pantry serves 50
17 to 70 families a month, not to mention the free breakfast
18 and lunch program that is offered every day and during
19 school breaks.

20 Do you think the CEOs and the Board members of
21 IPL would feel comfortable pulling up to Arsenal Tech in
22 their new vehicles and asking those families for \$20?
23 Would they rattle their golden cups and ask for money from
24 a single mother? Sounds ridiculous, but that is exactly
25 what IPL is doing. Yes, there are programs for families

FH-A- 6

1 that are in need, but those programs have to get funds and
2 resources from somewhere. Indianapolis has over 200 food
3 pantries; let that sink in.

4 IPL has no right to take advantage of this city
5 with this rate increase. It feels very excessive. Our
6 public schools who rely on government funding aren't well
7 funded enough to keep programs alive for our special needs
8 kids. Our city is not able to keep programs like the Boys
9 and Girls Club of Indianapolis well funded. The Keenan
10 Stahl Boys & Girls Club has to shut down several days a
11 month due to funding. If the organizations that are put
12 into place to serve our children are struggling, then IPL
13 should not be asking for more money. Put our children and
14 my students first.

15 My fourth point, and this comes from me as being
16 a real person, is the feel good IPL commercial that airs on
17 local TV for 200 to 1500 per showing, and that's just to
18 show one commercial. That doesn't add in how much it costs
19 to produce the commercial. The commercial starts out we
20 are more than power and light; we are real people. This is
21 what IPL's commercial states in their 30 second ad. It
22 shows real people named Barbara, Brandy, Mike, and Claire.
23 They are happy, smiling, and working members of the
24 community. The commercial also states that IPL volunteers
25 in the community. According to their website, they support

FH-A- 7

1 Gleaners Food Bank of Indiana, Black Expo, Trees for
2 Tomorrow, and Project GreenSpace. They also support the
3 variety of parades that Indy has each year.

4 Why does IPL need a 30 second commercial? Is it
5 to persuade residents of Indy to choose to use IPL for an
6 electricity provider? No. Residents of Indy do not get
7 that choice. Residents in Indy do not have any choice in
8 who provides the electricity to their homes and small
9 businesses. However, watching the commercial makes me feel
10 like IPL is a great asset to the community and must be
11 doing quite well. They can afford to create and pay for
12 this feel good ad, right, because residents do not get to
13 choose the electricity provider.

14 Parades, Black Expo, all of those things that
15 bring tourists and help boost our city's economy, awesome;
16 I love the 500 parade. I think I will choose to buy my
17 electricity from IPL since it's a premiere sponsor. Oh,
18 wait. I don't have that choice.

19 Trees and green space. I bet IPL is doing
20 everything they can to save our environment. Don't
21 encourage me. I am all for the environment. In fact, at
22 my house, we even named my seven-year old the official
23 light turner outer. It is his job to make sure TVs and
24 lights are turned off. He does an excellent job, too.

25 However, I am not really believing that IPL truly

1 is doing everything for our environment. The coal ash
2 ponds are leaking into the groundwater on Indy's south
3 side. According to superpolluters.com, in 2014, it spewed
4 out more toxic air pollution than any other Hoosier power
5 plant. According to the federal Toxics Release Inventory,
6 in 2015, it ranked second among Indiana power plants behind
7 Duke Energy's Gibson plant. It's the third largest carbon
8 polluting power plant in Indiana with 9.3 million metric
9 tons of greenhouse gasses in 2015.

10 It has also been cited for serious Clean Air Act
11 violations by the U.S. Environmental Protection Agency
12 which says IPL updated the plant multiple times over 23
13 years without adding the most modern pollution controls.
14 U.S. EPA alleges that IPL has operated the plant in
15 violation of the law causing an increase of dangerous air
16 pollution and unhealthy levels of soot which contributes to
17 respiratory disease, lung damage, and premature deaths.

18 I understand that IPL wants to fix these issues,
19 and there are a plethora of environmental arguments, which
20 is a whole other topic, but these plants need to be fixed
21 without creating more poverty in the city.

22 I am here today to inform the community of what
23 it is like to be a real person. I want the community to
24 understand and grasp exactly what it means to not have a
25 choice and to see through the feel good commercial. We all

1 want cleaner energy; we all want that renewable energy
2 source. We need solar rays and less fossil fuel. IPL
3 should take their advertisement money and the feel good
4 money and budget and save just like the rest of us real
5 people.

6 My personal advice to Mr. Zagzebski and
7 Mr. Jackson is to learn how to budget IPL money in a more
8 cost-effective way. I am sure with your \$400,000 salary
9 and bonuses you aren't standing in a food pantry line in
10 order to feed your children. Think about how much you
11 could fix if you cut back salaries and bonuses, and quit
12 throwing money away on ads.

13 Mr. Jackson, please step into the shoes of a
14 standard IPL customer and think budget reduction and not
15 frivolous spending. Your high salaried way of thinking is
16 hurting the rest of us.

17 Please, Mr. Zagzebski and Mr. Jackson, start the
18 process of finding renewable cost-effective energy. Please
19 stop taking advantage of the citizens, eliminate
20 advertisements, cut back on the ridiculous PR moves, and
21 maybe if you truly do want to make a difference in this
22 city, donate your extreme bonuses to public education,
23 working class families, and IPL renewable energy instead of
24 front row tickets to sold out concerts and sporting events.

25 Take your rightful place in line behind public

FH-A- 10

1 education and the children who will be sitting in our seats
2 in the not too distant future. Do you want your grandkids
3 to continue to pay for your arrogance?

4 That's all.

5 MR. REED: Thank you, ma'am.

6 THE COURT: Thank you.

7 We're going to go off the record for a second.

8 Our Court Reporter wants to test something.

9

10 (Off-the-Record Discussion)

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(WITNESS CINDY DODD EXCUSED)

FH-A- 11

1 THE COURT: We are back on the record.

2 Counsel?

3 MR. REED: Thank you, Your Honor.

4 The Public calls its second witness of the
5 evening, Ms. Nichole Barajas.

6

7 **NICHOLE BARAJAS**, a witness appearing on behalf of the
8 Public, having been first duly sworn,
9 testified as follows:

10

11 **DIRECT EXAMINATION,**

12 **QUESTIONS BY MR. REED:**

13 Q Good evening, ma'am.

14 A Hello.

15 Q Could you spell your name for the record?

16 A I'm Nichole, N-i-c-h-o-l-e, Barajas is B-a-r-a-j-a-s.

17 Q Thank you very much, ma'am.

18 You may go ahead.

19 A I come to represent those without a voice in my
20 community. They don't have a voice because they cannot
21 afford to take time off work. They are exhausted from
22 already working multiple jobs to make ends meet, or they
23 are single parents that finally have a night off to spend
24 with their kids.

25 This rate hike will force these households to

FH-A- 12

1 make tough decisions. Electricity or food. Electricity or
2 medicine. I do not think a voluntary program for customers
3 to round up their monthly bills to assist low income
4 customers is a fair price to put on the rest of us, those
5 of us who are already donating money, time, energy to help
6 out our community.

7 IPL continues to report strong financial
8 performance and recently announced an increase in
9 dividends. My community has not had the privilege of these
10 strong results. My child attends IPS School 74, and I see
11 firsthand the proof that we have children who are food and
12 housing insecure. IPL needs to support the community and
13 not strangle it.

14 Thank you.

15 MR. REED: Thank you, ma'am.

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(WITNESS NICHOLE BARAJAS EXCUSED)

FH-A- 13

1 MR. REED: Your Honor, the Public calls its
2 Witness No. 3 of the evening, Mr. Mark Inman.

3 I'm looking for Mr. Mark Inman, I-n-m-a-n.

4 Your Honor, I don't see Mr. Inman approaching the
5 podium, so I'll move to my next witness.

6 The Public calls Mr. Ed Cummings.

7

8 **EDWARD CUMMINGS**, a witness appearing on behalf of the
9 Public, having been first duly sworn,
10 testified as follows:

11

12 **DIRECT EXAMINATION,**

13 **QUESTIONS BY MR. REED:**

14 A My name is Edward Cummings, C-u-m-m-i-n-g-s.

15 Q Thank you, sir.

16 I'm going to ask you to speak up a bit, please.

17 A Okay. I'll drop down.

18 Q That's better. Thank you, sir.

19 A Okay.

20 So I guess I have two points. I am opposed to
21 base rate increases because I believe that this will force
22 the poor people out of their homes and then into government
23 subsidized housing which ends up costing the state
24 taxpayers, so I think this is an angle that really
25 increases costs a great deal when you force people out of

FH-A- 14

1 their homes because they cannot live there any longer.
2 Nursing homes must be making a lot of money for them to be
3 advertising so much, and so this is one area that I think
4 we need to keep in mind.

5 The other point is corporate tax rates were just
6 reduced from 35 percent down to 21 percent. It looks like
7 this is a big windfall for the corporations. I would like
8 to see the rate increase be directed more towards the
9 corporations rather than a base rate, and I thank you.

10 MR. REED: Thank you, Mr. Cummings.

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(WITNESS EDWARD CUMMINGS EXCUSED)

FH-A- 15

1 MR. REED: Your Honor, the Public calls its next
2 witness, Mr. John Goldberg.

3

4 **JOHN GOLDBERG**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 A Hear me okay?

11 Q Yes, sir.

12 Could you please spell your name for the record?

13 A Yes, it's G-o-l-d-b-e-r-g.

14 Q Thank you, sir.

15 The floor is yours.

16 A Thank you.

17 I'm speaking tonight in opposition to the rate
18 hike request from IPL.

19 Let me remind the Commission and the audience of
20 some facts that previous speakers have mentioned. One is
21 that the economic condition of the average resident of
22 Indianapolis is deteriorating. According to the most
23 reliable statistics, the poverty rate -- the incidents of
24 poverty increased from 11.8 percent in 2000 to 21.3 percent
25 in 2015. That's probably due to the financial crises of

FH-A- 16

1 2008 for the most part, and that includes 30 percent of
2 children, and as a previous speaker has reminded us and as
3 everybody knows, IPL is a monopoly. Unless you can afford
4 to invest a great deal of money and switch into solar
5 power, you have no choice as to where you get your
6 electricity. The average income for the residents of
7 Indianapolis declined from \$43,000 annually in 2010 to
8 42,000 in 2015.

9 Now by contrast, IPL's rate increases have -- for
10 the past ten years have averaged 45 percent. Now that is
11 way, way ahead of the inflation rate. The inflation has
12 not been 4.5 percent annually for the last ten years, so
13 IPL is receiving money at a rate far ahead of inflation,
14 and the income, as mentioned, for the average resident of
15 Indianapolis has declined by 8 percent over the same
16 period. Wages are stagnant. The cost of energy, food,
17 health, utilities, and other necessities has increased
18 steadily, though, so there is an intent squeeze, but I can
19 attest myself personally because I am a retired person. I
20 live on social security and a small annuity, so I would
21 have a serious problem in remaining in our house. A lot of
22 people would have to move out of their houses if this rate
23 increase were passed.

24 One of the most egregious components of IPL's --
25 Can you hear me all right? I'm sorry. How's this? Okay.

FH-A- 17

1 One of the most -- Would you like me to repeat
2 anything I said before? Would the Reporter like me to
3 repeat anything I've said before so that -- Will that help?
4 Okay, thank you.

5 One of the most egregious components of IPL's
6 request is the increase in monthly fixed charges from 17 to
7 \$27.00. These are grossly inequitable and grossly unfair
8 because they disproportionately hit people with -- who have
9 fixed incomes. They are also anti-competitive. They
10 reduce the economic incentive to conserve energy and invest
11 in energy efficiency because the utility in effect takes a
12 portion of your bill savings to pad and protect it towards
13 its profits.

14 Now what about those profits? Well, we know that
15 IPL's free cash flow after meeting all of its expenses last
16 year was \$2 billion, not 200 million but \$2 billion. That
17 is basically free and clear; that's after paying its
18 executive bonuses, after installing plush carpeting in its
19 corporate suites, after paying for its advertising, and
20 what is it doing with that \$2 billion?

21 Well, one thing it's not doing is being proactive
22 in its maintenance of its underground grid in the city
23 streets, installed protective barriers to stop -- finally
24 to stop the explosions of manhole covers. It does not do
25 preventative maintenance. It's protecting people

FH-A- 18

1 supposedly on the surface from these explosions, but it has
2 not done anything to prevent them in the first place.

3 It also lobbied very aggressively in the State
4 Legislature recently to reduce the incentive for homeowners
5 to switch to solar power. Obviously, it doesn't want to
6 lose customers; it wants to have a captive customer base
7 that it can squeeze as hard as possible.

8 So this leads me to circle back to a reference
9 that I believe Judge Drake made in describing the mission
10 of the IURC which is to ensure that utilities are able to
11 assess a just and reasonable rate to their customers. I
12 believe the overwhelming weight of evidence suggests that
13 IPL's request would afford it an unjust and an unreasonable
14 rate of compensation from the customers.

15 On top of that IPL, like other corporations, is
16 benefiting from a sharp reduction in the corporate tax
17 rate, as the previous speaker mentioned, from 35 percent to
18 21 percent, so it's free and clear for the next year. It's
19 not going to be less than it is this year; it's going to be
20 more with or without this rate increase.

21 This rate increase is superfluous. It is, in
22 fact, I would contend an act of class warfare against the
23 people of Indianapolis. It is a wanton assault on IPL's
24 customers. It has ample revenue available to meet the
25 expenses associated with completing the projects that Judge

FH-A- 19

1 Drake listed in her opening statement, so I believe it's
2 both economically logical and morally imperative that the
3 Commission turn down this rate increase flatly.

4 Thank you.

5 MR. REED: Thank you very much, sir.

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(WITNESS JOHN GOLDBERG EXCUSED)

FH-A- 20

1 MR. REED: Your Honor, the Public calls its next
2 witness, Ms. Laren Williams.

3

4 **LAREN WILLIAMS**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTION BY MR. REED:**

10 A Hello. For the record, my name is Laren, like Karen
11 but with an "L". It's L-a-r-e-n. Williams is
12 W-i-l-l-i-a-m-s.

13 Q Thank you very much, ma'am.

14 The floor is yours.

15 A Certainly. Well, everyone here has their facts and
16 figures, and they are right; they are right on the money
17 with everything they have said.

18 I speak for myself and the older disabled people
19 of my community and all of Indy. I recently became
20 disabled. I recently moved up to a one bedroom from a
21 studio apartment where I actually got my electric bill down
22 below \$20 a month. This was by being very conservative,
23 unplugging everything when it wasn't in use except the
24 refrigerator and the stove, using a space heater and
25 wearing many, many layers because where I lived was

FH-A- 21

1 horrible for insulation. You might as well have been
2 standing outside, and now I have moved up to a better
3 place, and actually my electric bill has more than
4 quadrupled, and now I have a washer and dryer; I have many
5 hardwired things that I can't unplug. I have a dishwasher,
6 and I have still closed off rooms I don't use, use my space
7 heater, many, many layers and actually gotten it down to
8 about a little more than half of what it was when I first
9 moved in.

10 I do have a very small -- I have a small
11 part-time job, and now I make too much money for SNAP. Now
12 I have to pay for my prescriptions. Now I have to decide
13 whether I want to go to my friend's house to conserve gas,
14 or will I need it to get to my job because my electric bill
15 is so much more.

16 So if they get their fixed rate charge, it will
17 not only almost double my old bill, it will again put me in
18 that bad position. Do I quit my job so I can afford SNAP
19 and my medication because I have to be so very careful?
20 Will I have to give up my dog? Will I have dog food money?
21 Very simple decisions every day while IPL wallows in their
22 brand new carpet. Thank you.

23 MR. REED: Thank you, ma'am.

24

25 **(WITNESS LAREN WILLIAMS EXCUSED)**

FH-A- 22

1 MR. REED: The Public next calls Pastor Heath
2 Jones.

3

4 **HEATH JONES**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Hello.

12 Q Would you please spell your last name for the record?

13 A J-o-n-e-s.

14 Q Thank you very much, sir.

15 A My name is Heath Jones. I'm the Pastor of Northwood
16 Christian Church. It's in the Meridian-Kessler area.

17 I have been a pastor for ten years, and this is a
18 relatively short time, but in that time, I have come to
19 correlate stable households with positive results in
20 raising the next generation of citizens.

21 When parents are strapped financially and are
22 unable to pay their bills, the stress, anxiety, and fear
23 that results impacts children to their very souls. All
24 institutions and entities including power companies should
25 hold on to this reality as they make decisions that will

FH-A- 23

1 impact the lives of our children and their parents, not to
2 mention the lives of the elderly on fixed incomes.

3 I am a faith leader and a minister of the gospel
4 of Jesus Christ, and in three of the gospels, there is a
5 story about a rich young man or ruler, whichever you
6 prefer, who asked Jesus what it took to inherit eternal
7 life, or to use maybe a philosophical term, life -- that is
8 life, good life, and Jesus told him to sell all that he had
9 and to give it to the poor, and Jesus spoke more about
10 money than Heaven and Hell combined, and when the young man
11 heard that, the text reads that he left sad because he had
12 an abundance of possessions, and I think that if the rate
13 increase goes through, everyone will leave sad, including
14 the people who ask for it in the broader scheme of things.

15 He pointed us towards, Jesus that is, a world in
16 which life is valued above all other considerations,
17 especially the lives of the vulnerable. In the name of
18 Jesus, I oppose this rate hike.

19 MR. REED: Thank you, sir.

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(WITNESS HEATH JONES EXCUSED)

FH-A- 24

1 MR. REED: Your Honor, the Public calls as its
2 next witness Ms. Irene Bledel.

3

4 **IRENE BLEDEL**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 A Irene Bledel. Thank you for pronouncing it correctly.

11 Q Could you spell that, please?

12 A Last name is -- Irene is I-r-e-n-e. Last name is
13 B-l-e-d-e-l.

14 Q Thank you, ma'am.

15 A I didn't come prepared with a speech, and I compliment
16 those that have, but the reason I'm here -- and it's the
17 first public hearing I've ever attended at the age of 67 --
18 is that I am retired. I'm on limited social security. I'm
19 also a chronic cancer patient that has to focus on my
20 medical costs, and when I saw the increase, that increase
21 or potential further increases will be higher than the
22 increase to my Supplement F that I need to ensure that I
23 get the medical care.

24 I went ahead and walked around my neighborhood
25 getting petitions, and I was shocked at how many other

FH-A- 25

1 individuals within a certain block area are in the same
2 similar situation as I am. Elderly, fixed incomes, health
3 issues. I had a lady walk up -- two actually, two
4 individuals walk up with oxygen; they need the electricity
5 for their oxygen 24 hours a day. What shocked me the most
6 was the lack of information as I knocked at the door that
7 people were not aware of the increases.

8 IPL is spending a lot of money on the advertising
9 on how great they are, but they have not done their due
10 diligence in informing their consumers of what is
11 happening. I only had one person tell me that they had
12 heard about it and had already made a comment through the
13 Internet. I spent most of my time explaining what this
14 increase -- unfair and unjustified increase was all about.

15 AES, the parent of IPL, yes, has a \$2 billion
16 profit; IPL has done very well. When I tried to research,
17 I couldn't find a justifiable budget of how the monies are
18 being spent or how you actually are going to spend the
19 money that you are trying to collect from your consumers.

20 I agree with the statistics of -- that our
21 economy is not that great. We have a lot of people on
22 fixed incomes that cannot afford the increase while IPL and
23 AES, the parent company, are sitting on billions of dollars
24 of profits. Something is unjust; something is wrong, and
25 you should not authorize the increase, not just the fixed

FH-A- 26

1 increase but any further increases for a substantial amount
2 of years.

3 My social security cost of living was only
4 2 percent, so how does IPL continue to demand massive
5 percentages of increase?

6 Thank you.

7 MR. REED: Thank you, ma'am.

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(WITNESS IRENE BLEDEL EXCUSED)

FH-A- 27

1 MR. REED: Your Honor, the Public calls Kathleen
2 Robertson.

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4 **KATHLEEN ROBERTSON**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTION BY MR. REED:**

10 Q Good evening, ma'am.

11 A Thank you for your time.

12 My name is Kathleen -- Can you hear me? No? Can
13 you hear me now? Oh, good.

14 My name is Kathleen, K-a-t-h-l-e-e-n, Robertson,
15 R-o-b-e-r-t-s-o-n. I live at 4623 Hillside Avenue,
16 Indianapolis, Indiana 46205. My sister, Annmarie
17 Robertson, was Director of Pipeline Safety for the Utility
18 Regulatory Commission; you may remember her, but that's a
19 side point.

20 I come here today as a senior citizen as many
21 people on a fixed income who simply cannot afford a higher
22 light bill. I struggle to pay what I have. My total
23 income monthly is a little less than \$1,100 a month. Out
24 of that, 570 is a mortgage payment, so it leaves very
25 little for utilities.

FH-A- 28

1 I come here also for an unspoken group who I
2 support and shelter and defend, and those are our immigrant
3 communities who pay through the nose for the utilities
4 without batting an eye because they are afraid to speak up.
5 How many people have I talked to who have said, yes, we pay
6 an awful lot for -- but do you think any one of them would
7 be here today because they are afraid for fear of ICE
8 finding them and taking them away?

9 There are families in my church that have lost
10 their primary bread winners, and now they have to also face
11 these high utility bills, too, sometimes with five or six
12 kids who go to school and wouldn't think of taking a job
13 because they're there to support their families. These
14 people need to be protected and honored and valued as part
15 of our system.

16 I see the rate increase as more than deplorable,
17 especially with the corporate tax cut that so many of these
18 large companies have received here in Indiana and
19 Indianapolis and across the country. These same companies
20 have laid off employees of ten to 12 years. They are not
21 reinvesting that money. They are holding on to it for dear
22 life. I see it as a larger problem. I see it as a larger
23 problem from federal funding cuts, but I digress. I
24 support a larger cause, but I won't even get into that now.

25 I feel that this tax increase -- this increase is

FH-A- 29

1 totally unnecessary. I feel like alternative energies are
2 there; they're put in place. The Trump organization would
3 like to deregulate and get rid of them. I feel like this
4 is where the money needs to go. Coal is a passe resource.
5 The coal that's in the mines right now in southern Indiana,
6 Pennsylvania, Kentucky, and West Virginia is too young to
7 be burned. It is too sulfurous, and it will cause more
8 cancerous issues, cause more pollution, and will not be a
9 resource viable for the future.

10 I oppose this proposal of a rate increase, and I
11 thank you for your time.

12 MR. REED: Thank you, ma'am.

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(WITNESS KATHLEEN ROBERTSON EXCUSED)

FH-A- 30

1 THE COURT: We are going to take approximately a
2 ten-minute break a little sooner than we anticipated, but
3 we're going to try to improve the equipment so we can hear
4 a little better up here, so we are off the record at this
5 time for ten minutes approximately.

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25 (HEARING IN RECESS UNTIL 7:10 P.M., SAME DAY)

FH-A- 31

\$	Account [2] 1/13 1/14 accounting [1] 1/11 across [1] 29/19 act [2] 9/10 19/22 Action [2] 2/19 2/20 actually [5] 21/21 22/3 22/7 26/3 26/18 ad [2] 7/21 8/12 add [1] 7/18 adding [1] 9/13 adjustment [1] 1/19 administer [1] 3/1 ADMINISTERED [1] 3/3 ADMINISTRATIVE [1] 1/5 ads [1] 10/12 advantage [2] 7/4 10/19 advertisement [1] 10/3 advertisements [1] 10/20 advertising [3] 15/3 18/19 26/8 advice [1] 10/6 AES [2] 26/15 26/23 afford [7] 8/11 12/21 17/3 19/13 22/18 26/22 28/21 afraid [2] 29/4 29/7 after [4] 18/15 18/17 18/18 18/19 again [2] 3/9 22/17 against [3] 4/23 6/9 19/22 age [1] 25/17 Agency [1] 9/11 aggressively [1] 19/3 agree [1] 26/20 ahead [4] 12/18 17/11 17/13 25/24 air [3] 9/4 9/10 9/15 airs [1] 7/16 alive [1] 7/7	arguments [1] 9/19 around [1] 25/24 arrogance [1] 11/3 Arsenal [2] 5/20 6/21 as [34] ash [1] 9/1 ask [9] 3/15 3/16 6/4 6/6 6/7 6/10 6/23 14/16 24/14 asked [3] 5/22 6/2 24/6 asking [3] 5/2 6/22 7/13 assault [1] 19/23 assess [1] 19/11 asset [1] 8/10 assist [1] 13/3 associated [1] 19/25 Association [1] 2/20 assure [1] 5/19 at [11] 2/2 2/23 4/22 6/14 8/21 17/13 25/17 25/25 26/6 28/15 31/4 attended [1] 25/17 attends [1] 13/10 attest [1] 17/19 audience [2] 2/24 16/19 auditorium [1] 5/17 authority [1] 1/9 authorize [1] 26/25 available [1] 19/24 Avenue [1] 28/15 average [3] 16/21 17/6 17/14 averaged [1] 17/10 aware [1] 26/7 away [2] 10/12 29/8 awesome [1] 8/15 awful [1] 29/6
1	11.8 [1] 5/25 11.8 percent [1] 16/24 12 [1] 29/20 1500 [1] 7/17 16 [1] 1/24 17 [1] 18/6	
2	2 percent [1] 27/4 200 [2] 7/2 7/17 200 million [1] 18/16 2000 [2] 6/1 16/24 2008 [2] 5/22 17/1 2010 [1] 17/7 2014 [1] 9/3 2015 [5] 6/1 9/6 9/9 16/25 17/8 2016 [1] 6/2 2017's [1] 5/24 2018 [2] 1/1 1/24 21 percent [2] 15/6 19/18 21.3 [1] 16/24 21.3 percent [1] 6/1 23 [2] 1/1 9/12 24 [1] 26/5	
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ATTACHMENT KLO-3

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER &)
 LIGHT COMPANY ("IPL") FOR (1))
 AUTHORITY TO INCREASE RATES AND)
 CHARGES FOR ELECTRIC UTILITY)
 SERVICE, (2) APPROVAL OF REVISED)
 DEPRECIATION RATES, ACCOUNTING)
 RELIEF, INCLUDING UPDATE OF THE)
 MAJOR STORM DAMAGE RESTORATION) CAUSE NO.
 RESERVE ACCOUNT, APPROVAL OF A) 45029
 VEGETATION MANAGEMENT RESERVE)
 ACCOUNT, INCLUSION IN BASIC RATES)
 AND CHARGES OF THE COSTS OF CERTAIN)
 PREVIOUSLY APPROVED PROJECTS,)
 INCLUDING THE EAGLE VALLEY COMBINED)
 CYCLE GAS TURBINE, THE NATIONAL)
 POLLUTION DISCHARGE ELIMINATION)
 SYSTEM AND COAL COMBUSTION)
 RESIDUALS COMPLIANCE PROJECTS,)
 RATE ADJUSTMENT MECHANISM PROPOSALS,)
 COST DEFERRALS, AMORTIZATIONS,)
 AND (3) APPROVAL OF NEW SCHEDULES)
 OF RATES, RULES AND REGULATIONS)
 FOR SERVICE)

TRANSCRIPT OF PUBLIC FIELD HEARING

Public Field Hearing continued to be heard on April 23,
 2018 at 7:10 P.M. (EDT) at Arsenal Technical High School,
 Anderson Hall, 1500 East Michigan Street, Indianapolis,
 Indiana before Commissioner Sarah E. Freeman, Commissioner
 Angela Rapp Weber, Commissioner David E. Ziegner, and
 Administrative Law Judge Carol Sparks Drake (Presiding)

Reporter: Lynda A. Ruble

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1 Indianapolis, Indiana
2 April 23, 2018
3 7:10 P.M. (EDT)

4 THE COURT: We are back on the record.

5 We hopefully improved the sound, and, Mr. Reed,
6 if you would call your next member of the public, please.

7 MR. REED: Thank you, Your Honor.

8 The Public calls Mr. Anthony Bozzo.

9
10 **ANTHONY BOZZO**, a witness appearing on behalf of the Public,
11 having been first duly sworn, testified as
12 follows:

13
14 **DIRECT EXAMINATION,**

15 **QUESTIONS BY MR. REED:**

16 Q Good evening, sir.

17 A Good evening.

18 Q Could you, please, spell your last name for the
19 record?

20 A B-o-z-z-o.

21 Q Thank you, sir.

22 If I could have you speak more closely into the
23 microphone to your left.

24 A Is that better?

25 Q Yes, thank you.

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1 A Thank you.

2 Q The floor's yours.

3 A Thank you.

4 I'm speaking because I'm concerned about my
5 community. I see myself as having to be a responsible
6 member of our society, and I ask that IPL do the same. I
7 come from a background of cultural mapping and working with
8 the homeless, and looking at the ratio of energy to land
9 costs, it really concerns me. That along with the fact
10 that we have an increase in our vulnerable population not
11 only in homeless but also with the elderly and with
12 children living under the poverty line, I can't see the
13 value of a company that has a robust earning structure
14 charging more to the community.

15 So rather than reiterate everything that has been
16 given so far, which is entirely true, my biggest concern is
17 really just asking for IPL to be responsible and to take
18 care of the community that they serve.

19 Thank you.

20 Q Thank you, sir.

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(WITNESS ANTHONY BOZZO EXCUSED)

FH-B- 2

1 MR. REED: The Public next calls Ms. Heidi Hesse.

2

3 **HEIDI HESSE**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTIONS BY MR. REED:**

9 Q Would you, please, spell your last name for the
10 record?

11 A Yes, H-e-s, as in snake, s, as in snake, e.

12 Q Thank you, ma'am.

13 A First, I'd like to thank the OUCC and the IURC for
14 taking public comments at all. I'm here as a single mom
15 and as a community member, and I would like to remind
16 everyone that you're here to represent consumer interests
17 and not corporate interests. Corporations don't need help
18 in that area at all.

19 You know, the fixed rate going up \$10 a month
20 honestly isn't going to hurt me personally. I'm doing
21 fine, but I live in a neighborhood where just last week one
22 of my neighbors was carjacked. People aren't doing fine.
23 It's hard out here. If you're a CEO making hundreds of
24 thousands of dollars just in bonuses, \$10 is nothing to
25 you; it's pennies, but you may not understand people out in

FH-B- 3

1 the streets who can't afford their medication or who are
2 making the difficult choices that we've heard from other
3 folks giving their testimony of whether, oh, am I going to
4 pay the electric bill or am I going to feed my kids this
5 week. People who are making decisions for IPL may not
6 understand, possibly cannot understand, what the rest of us
7 are going through.

8 Like I said, I'm doing fine. I'm middle class.
9 I drive a nice car. I can afford food and my utilities,
10 but a lot of my neighbors can't, and a lot of those
11 neighbors couldn't be here because they're working, and
12 they're feeding their families, or they're working two
13 jobs.

14 I talked to one guy on the west side -- I've done
15 a lot of walking and I've done a lot of talking trying to
16 get people to come out. I mean, there are a lot of people
17 here tonight, but this auditorium isn't full. For every
18 person that you see in this audience, you could probably
19 figure 50 people didn't come that they know that may have
20 come. I've gathered a lot of petitions for Sierra Club on
21 this issue. I talked to one guy on the west side whose
22 electric bill is \$500 a month because he heats his garage
23 for his dog.

24 You know, I was looking through what IPL wants to
25 spend their money on; okay, operating expenses. If I can't

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1 afford to maintain my home, I have to take out a second
2 loan or a second mortgage to pay for my own upgrades. I
3 would like to know why -- I know you can't answer this, but
4 why does IPL's shareholders -- why does their profit take
5 precedence over the needs of the many?

6 I would like to add to that that this rate
7 increase is vampirism; it's corporate vampirism.
8 Corporations keep sucking the blood out of our communities,
9 and it is having a drastic, desperate effect on people.

10 So, as you make your decision, I would please ask
11 that you deny this rate increase on behalf of the consumers
12 that you protect.

13 Thank you.

14 MR. REED: Thank you, ma'am.

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(WITNESS HEIDI HESSE EXCUSED)

FH-B- 5

1 MR. REED: The Public next calls Ms. Amy Harwell.

2

3 **AMY HARWELL**, a witness appearing on behalf of the Public,

4 having been first duly sworn, testified as

5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTIONS BY MR. REED:**

9 Q Good evening, ma'am.

10 Could I have you spell your last name for the
11 record, please?

12 A Yes.

13 My name is Amy Harwell. It's spelled
14 H-a-r-w, like in water, e-l-l.

15 Q Thank you very much, ma'am.

16 The floor is yours.

17 A And I must say, again, as my co-speaker did, thanks
18 for being here to allow the community to speak because
19 there is a big problem, and the problem -- my problem is
20 greed because this is greedy.

21 They're making all this money, and they're saying
22 let me take another bite out of the poor community. In my
23 community, there is so many seniors, and on my block alone,
24 there's 17 seniors living on a fixed income, and here we
25 are, a huge corporation wants to take another piece of

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1 that.

2 I am trying to understand why is that? You have
3 people out here who cannot get jobs. They may get a day
4 here, a day there, or a day next week, and that's what they
5 have to feed maybe a family of four from, and how are they
6 supposed to feed that family of four and in turn pay the
7 utility bills with a hike in it? They're cutting something
8 away from that baby that needs that milk. I cannot afford
9 to buy my baby's milk because I must pay the light bill
10 because, guess what, if I don't pay the light bill, they're
11 coming to cut it off.

12 If you take a look at it, see how -- 59 to 163
13 times that you have -- they have took the lights away from
14 seniors, families with babies, and that is sad, but I'm
15 here to say to them, and before I close, I want to say
16 this, the bonuses that they're getting, they need to give
17 it to the community because there are so many small
18 communities out here that is trying to do something.

19 I volunteer at an organization called Community
20 Reach. It's a non-profit organization where they have the
21 adolescents, and they're struggling to help these families.
22 So I don't understand if these people out here with nothing
23 is trying to help other people to survive, why is a company
24 like IPL that has millions, billions of dollars, trying to
25 take a dollar from a person that has 50 cents? You tell me

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1 the sense and the understanding of that. Where does any
2 sense come from from that?

3 I'm angry because of all of this. People need to
4 stop and think what are you doing? Are you trying to take
5 more money to give to the federal government which has it
6 all, and we the little peasants out here have nothing, but
7 they're trying to take from us to give to them, and they're
8 the ones who are getting the tax cuts and doing nothing for
9 the small people. So it's about time that they stop
10 milking the cow dry because the cow is already dry, but
11 they're taking it to another level, and it's about time
12 that that stops.

13 So I'm here speaking for myself. I'm a retired
14 senior, and I live on social security and my retirement
15 which my social security is nothing, but I know how to make
16 my dollars roll in whichever way I need to go, but what
17 about the people who don't have that knowledge, that
18 understanding, and that common sense to try to make the \$1
19 become \$5, and you're taking that extra dollar that they
20 may have to, oh my gosh, you know, I paid all my bills, and
21 I found myself with a dollar. I'd like to go get me a cup
22 of ice cream today, but they can't buy the ice cream
23 because IPL wants that dollar. They need to give these
24 people a chance to survive.

25 As the lady said, she has cancer, and there are

1 other people who have cancer who have to live on oxygen.
2 My husband just passed away, and he had to live on oxygen
3 for a long time, and that hurts to see what IPL is trying
4 to do to people like those. It's a struggle, and I cannot
5 in my life to understand, to comprehend, what is happening
6 here. \$16 more on a light bill, \$12 more on a light bill,
7 \$20 more because it depends on where you live that hike
8 rises.

9 So maybe before they start asking for more money,
10 they need to sit down, take a good look at the communities,
11 and as the lady said before me, go around and ask the
12 communities how they feel about this. Don't put it in the
13 paper; put it on the television to get -- look good, and go
14 ask the community, ask the people who have to pay you this
15 money, ask them how they feel about it or what can we do to
16 help instead of trying to grab it out of their hands
17 because they -- a lot of these people if they're not
18 seniors, they have small children, and I cannot say that
19 enough that we need to take a look, everybody needs to stop
20 and take a look.

21 So, please, since you're here to represent us, go
22 back and tell them how the people feel and tell them -- and
23 if they can't hear it from you, then, bring us in there,
24 and we will tell it to them. We will sit them down like we
25 sit our children down and explain it because they aren't

FH-B- 9

1 understanding the language because we speak in Spanish and
2 we speak in Latin and Greek. We try to speak all of them,
3 but the fact remains, they need to understand.

4 So, please, when you go back, you tell them that
5 I say -- I, Amy Harwell, say if they don't understand, to
6 come, and we will sit down and treat them like children for
7 them to understand.

8 In closing, let me say this, the Catholic
9 churches who try to help these people out here, they're
10 running out of money. The churches who do the food pantry,
11 my church included, my pastor spoke earlier, we're all
12 running out of money, but we are still trying to help the
13 people out here who need the help.

14 So, please, go back and tell them what I say. I
15 am not afraid to face them because I got a big mouth.

16 Thank you.

17 Q Thank you, ma'am.

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(WITNESS AMY HARWELL EXCUSED)

FH-B-10

1 MR. REED: Your Honor, the Public calls its next
2 witness Mr. John Feduccia.

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4 **JOHN FEDUCCIA**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Am I close on that name, sir?

11 A You got real close.

12 Q Very good, sir.

13 Could you spell that last name for me?

14 A Yes.

15 It's John, and the last name is Feduccia,

16 F-e-d-u-c-c-i-a.

17 Q Thank you very much, sir.

18 The floor is yours.

19 A Can you hear me?

20 Q Thank you.

21 A Boy, that's a hard role to follow over here. Anyway,
22 let me tell you a little bit about myself. I've been
23 privileged. I'm a union worker. I've worked in the IP&L
24 plants over on Harding Street. I worked on their turbines.
25 That's what keeps your lights on, everybody's lights on,

FH-B-11

1 and I've seen a lot -- a lot of spending in these plants
2 that you can cut costs that way.

3 IP&L does not need this money. I've watched all
4 my utilities -- and I'm sure everybody else has -- all my
5 utilities have gone up in the past few years. Four or five
6 years ago, I switched from gas to total electric because
7 the gas went up. Meanwhile, just this past -- And I'm
8 working middle class; thank God I'm kind of the upper
9 middle class, and so really this \$10, \$15, is not going to
10 hurt me either, but I've watched my mother, who lives on a
11 fixed income of \$900 a month, her mortgage is \$700, the
12 rest goes on lights. I have to help her with water, food,
13 her medicine, other things that she needs just to live and
14 get by.

15 My grandfather who is 93 today, the same way,
16 which he just retired as a machinist in one of these plants
17 at the age of 91. He kept working all those years because
18 he said and he quote -- he told me if he retired, he'd just
19 lay down and die.

20 Anyway, I'm here to oppose this because, like I
21 said, I've watched the utilities go up. My own light bill
22 is \$700 just two months ago. It was \$800 this past month.
23 Grant you, I may use a lot more lights than everybody else,
24 but I don't see where I'm still using 7, 8, \$900 on lights.
25 I talked to friends of mine, and they're paying 5, 6, \$700

FH-B-12

1 in their light bills each and every month.

2 I've asked people what about a budget? The thing
3 about IP&L's budget, you pay one fixed price for 11 months,
4 and in the twelve month, you gotta pay it off or they're
5 shutting you off. That's not a budget.

6 So I'm asking for the senior citizens in our
7 audience, for the poor, if you do raise this, you're also
8 going to hurt the middle class because as for the middle
9 class, we cannot give any more either; we've given enough.
10 I'd much rather see this increase at least go to our
11 children for the school system instead if we have to give
12 that up.

13 Thank you.

14 Q Thank you, sir.

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(WITNESS JOHN FEDUCCIA EXCUSED)

FH-B- 13

1 MR. REED: Your Honor, the Public next calls
2 Mr. Bryan Lilienkamp.

3 MR. BRYAN LILIENKAMP: That's me, and I don't --

4 MR. REED: I can't hear you.

5 MR. BRYAN LILIENKAMP: I don't wish to speak.

6 MR. REED: Oh, got it; just written. Sorry.

7 Thank you, sir.

8 Moving on, Your Honor, to the Public's next
9 witness, we call Ms. Lucille Moore.

10

11 **LUCILLE MOORE**, a witness appearing on behalf of the Public,
12 having been first duly sworn, testified as
13 follows:

14

15 **DIRECT EXAMINATION,**

16 **QUESTIONS BY MR. REED:**

17 A Lucille, L-u-c-i-l-l-e, Moore, M-o-o-r-e.

18 Q Ma'am, if you could speak a little bit slower, that
19 would be very helpful.

20 Thank you, ma'am.

21 Go right ahead.

22 A I'm here because I got this invitation, but I had
23 started to write a letter to a number of people about IPL.
24 I'm speaking for seniors everywhere. I am one, too. My
25 light bill went from 106 -- Can you hear me? -- from 106 to

FH-B-14

1 247. So for the last five months, I've had a double
2 increase.

3 I started talking to people in the area that live
4 around me and in the grocery store and places. People say
5 they pay like -- some of them pay 800 or 900, and I'm,
6 like, I couldn't believe this. IPL, if you call them, they
7 will give you a phone number to call to see if you can get
8 assistance. So why do they want to raise everybody's light
9 bill? A lot of seniors cannot afford groceries after they
10 buy their medication, and they have to add down to this or
11 even be cold, wrap up, and sleep in a blanket and all that
12 kind of stuff just so they can keep warm.

13 I also want to know, last year, early in the
14 year, IPL requested a light -- an increase. They didn't
15 get it. So I'm saying, they gave theirself [sic] an
16 increase at the end of the year and the first of this year,
17 2018. So they gave theirself [sic] an increase by double
18 and tripling everybody's light bill, not everybody, but a
19 majority of the people.

20 So I'm asking for them not to -- for the IURC and
21 the OCUU [sic] to not give IPL an increase.

22 Q Thank you, ma'am.

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(WITNESS LUCILLE MOORE EXCUSED)

FH-B-15

1 MR. REED: Your Honor, the Public calls its next
2 witness Mr. Tim Barton.

3

4 **TIM BARTON**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

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8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Sir, please state and spell your last name for the
11 record.

12 A Hi, panel.

13 Tim Barton, B-a-r-t-o-n.

14 Can you hear me?

15 Q Thank you, sir.

16 A Panel, first of all, I know these questions that I'm
17 going to ask cannot be answered, but I have a sneaky
18 suspicion that some of the executives are probably in the
19 audience with us; so I want to know, IPL executives, are
20 you going to take a pay cut first? Are you going to stop
21 receiving bonuses? And also --

22 Q Mr. Barton, just one moment.

23 A Sure.

24 MR. REED: Folks, I'm going to ask you not to do
25 that. We are in an administrative law hearing. Mr. Barton

FH-B-16

1 is testifying. You would not clap in a courtroom. We will
2 not do it here. In between speakers, we have no problem
3 with that, and I really appreciate your respect for that,
4 but if we can let Mr. Barton testify, it would make it
5 infinitely easier for our Court Reporter to actually report
6 what he's saying.

7 I appreciate that very much. Thank you.

8 Q Mr. Barton, please continue.

9 A IPL executives who are probably sitting behind me, I
10 want to know how you sleep at night? I wonder how warm
11 that bed feels while others are sleeping in tents in wooded
12 areas. IPL executives, I want to know -- just want to give
13 this stark reality that you will have to stand before God
14 some day, and you will have to tell God what you did with
15 your power and what you did with your money.

16 Thank you.

17 Q Thank you very much, sir.

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(WITNESS TIM BARTON EXCUSED)

FH-B- 17

1 MR. REED: Your Honor, the Public calls its next
2 witness J.C. Griffin.

3

4 **J.C. GRIFFIN**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening.

11 A Good evening.

12 Q Spell your last name for the record.

13 A G-r-i-f-f-i-n.

14 Q Thank you very much, sir.

15 The floor is yours.

16 A Most of my questions has already been answered for the
17 previous speakers, but it just bothers me that a company
18 like IPL after they pay all of their bills and given raises
19 to the ones they're going to give raises to, they have
20 \$2 billion left, and here we are the customers out here
21 just can't get along to pay their bills.

22 I, myself, I -- one thing I think they could do,
23 if they would, is just like I have a light that comes on
24 automatically, I've been paying I think about \$11 a month.
25 That \$11 could pay for one of my children's insurance

FH-B-18

1 policy for a year, and it just -- all of it -- the people
2 that live in the two blocks that I live in are retired
3 people, and most of them have disabilities, and they tell
4 you, you know, that they just can't get by, and there's no
5 help from -- that they can receive because a lot of times
6 they make a little bit too much to get money from this
7 agency or that agency.

8 What I'm getting at is that the IPL, if they
9 get -- if they profit that kind of money at the end of the
10 year, they surely could give us a decrease each month. If
11 it's just for a year, a decrease in our bills, and it
12 just -- it just -- I understand that the rich will compress
13 the poor, but that's not to say that the rich cannot --
14 don't -- can't do whatever they can to help the poor.

15 I'm just a retired person, and my wife is
16 retired. I've been blessed to not have too many medical
17 bills, but my wife has a lot of medical bills, and I know
18 what -- that the previous speaker been talking about
19 that -- how hard it is to get this additional money in
20 order to pay for your medication and other things that you
21 have to have.

22 Again, I'm just going to say, I totally disagree
23 with this rate hike that IPL is asking for and that it can
24 be spent in a lot of other positive ways in the community
25 to help the community.

FH-B-19

1 Thank you.

2 Q Thank you, sir.

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(WITNESS J.C. GRIFFIN EXCUSED)

FH-B- 20

1 MR. REED: Your Honor, the Public calls its next
2 witness Bishop Linda Ellis.

3

4 **LINDA ELLIS**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 A My name is -- Can you hear me?

11 Q Yes, ma'am.

12 A Okay, because I'm short.

13 Q That's not a problem, you can move that microphone
14 down.

15 Can you spell your last name for me, please,
16 ma'am?

17 A E-l-l-i-s.

18 Q Thank you.

19 The floor is yours.

20 A All right, thank you.

21 First of all, I want to say I oppose the rate
22 increase and the entire IURC Cause No. 45029. The reason
23 being is that we -- a lot of us are on fixed incomes. I'm
24 here -- And I can proudly say I represent over 3,500 people
25 in the area, and I'm proud to say that, and I'm speaking on

FH-B- 21

1 their behalf as well.

2 Seniors are on fixed incomes and some with
3 disabilities. We're truly in a struggling economy.
4 Regardless of what the reports and statistics say, we are
5 still struggling. It is unfair for IPL not to appeal or
6 include the community residents prior to drafting their
7 proposal, and I can truly say looking up there, I do not
8 see anyone nor heard a title that represent our community
9 where we actually live, and I'm quite certain I can say the
10 same thing for the IPL Board.

11 Also, I would like to say that more of the people
12 that I represent would like to be here, but they couldn't
13 afford to come. They're senior citizens with disability or
14 they just can't afford the gas prices, and then on top of
15 that, they have other obligations. We can't afford to
16 attend these meetings outside of our immediate area
17 especially when you consider that the water bills are going
18 up, they're constantly increasing, and the cell phone bill,
19 gas bill, and property taxes, and sometimes they treat us,
20 the constituents, as though it's a chest game. The gas
21 company has now tagged up or partnered with the water
22 company. Now here comes IPL asking for more money. That
23 is truly unfair. It just barely falls short of being
24 inhuman.

25 I would like to say that some of us with salaries

FH-B- 22

1 for -- we're fortunate enough to say that we are looking
2 out for our own. We actually feel the pain of the people
3 in the community where the salaries remain the same but the
4 bills are constantly increasing. We're always getting
5 requests for more money, but when we ask a not-for-profit
6 organization or the community asks for donations or for the
7 companies -- large companies like IPL to support some of
8 our not-for-profit causes free of charge, we're denied;
9 they don't know us, and that's okay. So that means that we
10 have to resort to other measures to support each other and
11 look out for each other.

12 The area where I serve, we now have a food
13 pantry. Do you think any of them donated \$10,000 to the
14 area? I live at 1044 West 37th Street in the old
15 [inaudible] area for some of you that are familiar with
16 that. It's right there at 30th and Clifton, and what they
17 fail to realize is when they start asking for more money,
18 and the seniors and myself can't truly afford it, that's an
19 endangerment. We're talking about crime, and it's only
20 going to increase, and then all of a sudden, we have the
21 opioids because there's drugs out there, but when it was
22 hitting us, the less fortunate, but than the Fortune 500
23 group, it became an epidemic, these opioids, and they saw
24 money coming from the feds and everywhere else. They
25 failed to realize there's such a thing as prevention, not

FH-B-23

1 intervention, and they talk about being active. No, that's
2 after the fact, and there is so much that is going on and
3 so much that I could actually say, but I'm not going to
4 spend all the time.

5 I am saying one thing, when was the last time
6 that any of you all sitting up there received a reward from
7 IPL, let alone the community? Most of those, we don't even
8 have a say. We're not represented; we're dictated to, and
9 that's a shame to say, and I remind you that we are in the
10 struggling economy regardless of the stats or the
11 statistics, and then as far as that goes, in our community,
12 we have food banks; we have community gardens, and some of
13 us that are fortunate enough to still be working, we now
14 have six to eight community gardens where we actually give
15 the food away. Do you think IPL donated any of the seeds
16 or any of the vegetation? No. We are actually providing
17 for each other, and we're not poor in spirit. We're
18 dissatisfied with the monopoly of the big three that's
19 going on, and actually, it's like we do not have any say
20 whatsoever.

21 I ask you to please deny the request for the rate
22 increase not just for me or the group of us that's here
23 tonight, but like I say, where I am, I represent over 3,500
24 people, and I'm speaking for every last one of them because
25 when the increase was on t.v., we happened to have a

FH-B-24

1 community meeting where the information was disseminated,
2 but then as I was getting ready to leave the office today
3 just this evening at 5:30, they said tell them vote no, and
4 I appeal to you and ask you on behalf of the people that
5 live in this city, please vote no.

6 Thank you.

7 Q Thank you very much, ma'am.

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(WITNESS LINDA ELLIS EXCUSED)

FH-B- 25

1 MR. REED: Your Honor, the Public next calls
2 Ms. Karen Doty.

3

4 **KAREN DOTY**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 A Hello.

11 Can you hear me okay?

12 Q If you could talk into that microphone by your left
13 hand.

14 A Can you hear me better now?

15 Q That's much better but a little bit slower.

16 A Okay.

17 Q Can you spell your last name for me, please?

18 A It's Doty, D-o-t-y.

19 Q Thank you very much, ma'am.

20 The floor is yours.

21 A Thank you.

22 I feel very, very disorganized. I didn't plan to
23 come to this meeting today. I saw this on the news, and
24 I'm sure it probably was in my electric bill and in the
25 Star.

FH-B-26

1 I work full time, and I'm very thankful for
2 everything I have. I have a job with a major corporation
3 here downtown. I've been privileged enough to work in
4 customer service my whole life, but I don't make much, and
5 I'm a single person, and, you know, just like everybody
6 else -- you know, I don't even have children; so I don't
7 even have to think about those kinds of things or make
8 those decisions, but just trying to survive, it's really
9 tough, and when your gas bill -- I'm sorry -- when your
10 water bill goes up every year almost, and then your
11 electric bill goes up, and you put yourself on the budget
12 plan, and I've been paying my budget off, but I have some
13 money, but I also will have to think about the fact that
14 I'm 53 years old. I may get automated out of my job soon,
15 and these types of things don't make it easier.

16 Also, when I think about retirement, the little
17 amount of money that I have set aside is so small compared
18 to what it would take to get me through my life that I
19 don't like to think about it; it's stressful. You know, I
20 try to be positive. I try to work hard. I try to move
21 forward. I try to give to other people in the very small
22 ways that I can with my dinky offering at church and
23 whatnot. I'm going to have to say no to that. I don't
24 want to have to. You know, I haven't been able to increase
25 my offering for many years due to all these things, but I

FH-B-27

1 don't want to have to stop it. I don't want to have to say
2 I can never have a hamburger, you know.

3 I mean, it's just -- it's crazy stuff, and I
4 realize that all of these things, these improvements, have
5 to be done. We don't want to be the next -- We don't want
6 to be the next Charleston, West Virginia or the next Flint,
7 Michigan. I would hope that will never happen to us, but
8 we already may be. If you watch the documentaries on
9 Frontline, we may well be that community and just not know
10 it yet.

11 There are many sick children due to the air
12 pollution and the water pollution, et cetera. We have to
13 fix these problems, and there's many stakeholders in this;
14 we're all in it together. It's our community, but it is
15 very difficult for people that don't make much, and, you
16 know, I'm thankful for what I have.

17 I think, you know, stewardship is very, very
18 important, and I hope that you all on this Commission and
19 who are making decisions will consider the gifts that you
20 have in your lives, and I know you're all hardworking
21 people, and you'll think about, you know, what's at stake
22 here, and I just feel that \$16 to \$27 a month may not be
23 much for somebody, but it's an awful lot to me. I don't
24 want to tell the children in my family that Aunt Karen
25 can't buy them a \$20 birthday gift, but I may have to do

FH-B-28

1 that, you know. I don't want to have to sell my home and
2 end up on the street, but if things don't get better, I may
3 have to do that.

4 I'm all for clean air and clean water. We have
5 to have that. To me, that's one of the most important
6 things, but we also have to think about our community, and
7 I've lived here long enough to see that we have plenty of
8 companies that benefit from all the stuff downtown. I work
9 downtown. I can't afford to do the stuff downtown. I
10 drive right past it. I drive in and I drive out, and when
11 I drive into this city, I'm very thankful that we have a
12 beautiful city with lots of nice people, but you can see
13 when you cross the river and you're going west or east, it
14 changes, and hopefully you all will take into account not
15 just the big businesses that have benefitted from the huge
16 corporate tax decrease but all the people that live within
17 this city and within your service area.

18 Thank you very much for letting me speak.

19 Q Thank you very much.

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(WITNESS KAREN DOTY EXCUSED)

FH-B- 29

1 MR. REED: Your Honor, the Public calls its next
2 witness Mr. Brent Bowles.

3

4 **BRENT BOWLES**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Good evening.

12 Q Could I have you spell your last name for the record,
13 please?

14 A B-o-w-l-e-s.

15 Q Thank you, sir.

16 You may proceed.

17 A Good evening. Thank you for hearing us this evening,
18 and thank you to everybody who showed up tonight.

19 My name is Brent Bowles. I'm the President of
20 Homewood Park West Neighborhood Association. We're located
21 on the west side of Indianapolis, and we're about 228
22 homes.

23 Q Sir, can I have you raise that microphone up a little
24 bit?

25 A A little bit better?

FH-B- 30

1 Q I think that might be better, thank you.

2 A Sorry about that.

3 In our neighborhood, some of our neighbors are on
4 a fixed income, social security, and we are finding that we
5 have several single-family dwelling units that people are
6 having to start having multiple families live in a single-
7 family dwelling unit because they cannot afford a house
8 with their utilities on their own. So they're sharing a
9 residence for -- with their families.

10 I saw some advertising that this was going to be
11 taking place and then it became apparent to me that the
12 time and the dates that these meetings were going to be
13 taking place was not readily available. I had to actually
14 call one of the t.v. stations to find out that information,
15 and I would like to ask that when these things take place,
16 that weeks in advance that that be made available to the
17 community because then we may have this auditorium more
18 full.

19 Trying to find the financial information about
20 IPL also was not readily available. IPL is anything but
21 transparent. What I have found out, though, is that their
22 parent company, ASE [sic], did, and we've heard it tonight,
23 profit over \$2 billion last year alone. Craig Jackson's
24 annual income \$186,000 plus bonuses. Kenneth -- I'm going
25 to slaughter his last name so I'm not even going to try --

FH-B- 31

1 \$400,000 from IPL. Now, he wears many other hats as well,
2 and his total income from what I've been able to find out
3 is about \$1.3 million, and I think that bonuses may be
4 included on top of that. These individuals have no idea
5 how people out here who work for a living struggle to make
6 their house payments, to pay their utilities, just the
7 necessities of life, let alone before we get to the wants
8 of life, of stopping and getting a hamburger, going to a
9 movie. You still gotta buy clothes; you still gotta have
10 shoes, but we also gotta have electricity.

11 IPL does have a program where they try to get
12 people to conserve on the utility usage that they send out
13 this package with these fluorescent bulbs. Those
14 fluorescent bulbs contain mercury, and so when they break,
15 mercury is being released in our atmosphere. It's a hazard
16 to us. Those packages need to be taken away. I personally
17 replaced every single lightbulb in my house with LEDs, and
18 my personal light bill went down 25 percent.

19 Rather than doing something that's going to be
20 harmful to our environment, they need to promote something
21 that is going to be helpful, and that would be the LEDs.
22 That way they don't have to spend the money to generate as
23 much power. They can save money there; consumers save
24 money, and it's more of a win-win to everybody.

25 Now, that initial cost to myself for my household

FH-B- 32

1 was about 100 to \$125. It took me three months to recoup
2 that in my light bill itself, but after that short period
3 of time, I had a savings.

4 I think that IPL needs to look at what they're
5 doing with their huge budget, find out what kind of
6 investment they can make with these \$2 billion a year that
7 they're making, and figure out a way to lower their costs
8 to save money which may even increase their bottom line
9 even more, and the people don't have to pay for it.

10 IPL and ASE [sic] I believe did just get a major
11 tax break, and so the 10 percent that they're wanting to go
12 up on us, they probably already have that profit margin
13 just because of the tax break they have.

14 So with all this taken into consideration, I ask
15 that the IURC vote no on this proposal from IPL.

16 Thank you for your time.

17 Q Thank you, sir.

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(WITNESS BRENT BOWLES EXCUSED)

FH-B- 33

1 MR. REED: The Public next calls Jill Young.

2

3 **JILL YOUNG**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTIONS BY MR. REED:**

9 Q Good evening, ma'am.

10 A Good evening.

11 Can you hear me?

12 Q Can I have you spell your last name for me, please?

13 A Yeah, it's Young, Y-o-u-n-g.

14 Q Thank you very much.

15 The floor is yours.

16 A Thank you for taking public comments. I'm here to
17 speak tonight for myself and my partner. It feels like we
18 spend all of our time working. I work full time, and he
19 works as much as he can. We live without Internet or
20 cable. My partner is a veteran of the war in Afghanistan,
21 and we spend a lot of money every month treating his PTSD.
22 We share a car that is over 20-years old, and I have
23 student loans. We don't have a lot of wiggle room on our
24 bills every month, particularly if something unexpected
25 comes up.

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1 In my situation, it confuses me why IPL is asking
2 us to spend more money and give more money to a company
3 that is not only financially healthy but whose parent
4 company has increased its dividends to shareholders each of
5 the past five years.

6 It confuses me that over the past ten years, the
7 median annual income in Indianapolis has decreased by or --
8 yeah, has decreased by almost \$5,000 while IPL's bills have
9 increased 45 percent, with the last rate increase happening
10 only two years ago.

11 It is for these reasons I'm asking the Commission
12 to decline IPL's petition to increase rates. I am someone
13 fortunate enough to work regular hours and make just enough
14 to get by, but this increase will have a negative, material
15 impact on my life. I can only imagine what the increase
16 means for those not as fortunate as me who live on a fixed
17 income, who don't have the advantage of working regular
18 hours, who don't have the spare time or money to be here
19 tonight, or who don't have the spare time to even be aware
20 that their energy company is planning to increase their
21 bill.

22 IPL's intent to increase rates reflects the
23 complete indifference to these people. I implore the
24 Commission to not be indifferent but to protect consumers
25 who are the most vulnerable in our community.

FH-B- 35

1 Thank you, again, for your time.

2 Q Thank you, ma'am.

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(WITNESS JILL YOUNG EXCUSED)

FH-B- 36

1 MR. REED: Your Honor, the Public calls its next
2 witness Mr. Joey Myles.

3

4 **JOEY MYLES**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, Mr. Myles.

11 Could you, please, spell your last name for the
12 record?

13 A Yes.

14 It's M-y-l-e-s.

15 Q Thank you, sir.

16 The floor is yours.

17 A Thank you.

18 Good evening. My name is Joey Myles, and I am
19 one of IPL's few net metering customers. I am here because
20 I specifically oppose the increase to the fixed fee. I
21 understand that other utilities just like IPL are moving
22 more toward relying on fixed rates and less on usage-based
23 rates.

24 I would like you to ask yourself why? Why is IPL
25 asking for a fixed fee increase? Are they losing money

FH-B- 37

1 because people are moving to renewables? Is it that they
2 must guarantee a return to their shareholders?

3 IPL has claimed the increase to the fixed fee is
4 needed to prevent high usage customers from
5 disproportionately being affected. Right there, that
6 doesn't make any sense. High usage customers should pay
7 more and customers who conserve should pay less. It's just
8 common sense. The increase to the fixed fee
9 disincentivizes people to invest in renewables and cut back
10 on usage.

11 If you take a step back and look really hard at
12 the fixed fee increase, you'll see there is just no
13 legitimate, logical, justified reason for it, and I please
14 implore you to not allow it.

15 Thank you.

16 Q Thank you, sir.

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(WITNESS JOEY MYLES EXCUSED)

FH-B- 38

1 MR. REED: The Public next calls Ms. Laura
2 Sofia -- is it Murillo?

3 Close?

4

5 **LAURA SOFIA MURILLO**, a witness appearing on behalf of the
6 Public, having been first duly sworn,
7 testified as follows:

8

9 **DIRECT EXAMINATION,**

10 **QUESTIONS BY MR. REED:**

11 Q Good evening, ma'am.

12 Could I have you spell your last name for me,
13 please?

14 A M-u-r-i-l-l-o.

15 Q Thank you very much, ma'am.

16 The floor is yours.

17 A Good evening, IURC and OUCC State regulators. My name
18 is Sofia Murillo, and I am a senior at Ben Davis High
19 School. This Fall, I will start my career on Environmental
20 Science at IUPUI. I am trying to save for college, and my
21 mom is helping me through the process.

22 I am certainly opposed to IPL's power rate
23 increase proposal, Cause No. 45029.

24 For one thing, my mom and I can't afford IPL's
25 proposal. We deserve to afford our whole grocery shopping

FH-B- 39

1 list, but so far we haven't been able to, and this rate
2 increase will take more money out of our food budget.

3 I also can't ignore how IPL's fossil fuel
4 emissions, toxins from the super polluter Petersburg coal
5 plant and IPL's fracked gas plants, disperse into our
6 atmosphere, polluting the air I breathe and the air that
7 the children of southwest Indiana breathe. It is slowly
8 choking our earth and is slowly choking me, and it is
9 slowly choking those who live near IPL's Petersburg plant.

10 It is also time that IPL acknowledges climate
11 change as a threat multiplier for instability and the
12 underlying factor for the majority of our problems in a
13 global scale.

14 I am alive. I deserve the recognition of dignity
15 I own as a human being. I deserve to feel safe and so does
16 our earth. Transition to renewable energy is just one of
17 many opportunities we have to thank earth back for allowing
18 us to be alive and is what a smart investment is all about.

19 I ask IPL to go back to the drawing board, find a
20 way to keep rates low for the next 30 years, and protect
21 our health. Renewable energy is affordable and safe. Rate
22 increases like these are going to keep happening if IPL
23 continues to ignore the problems with fossil fuels. Our
24 customer dollars deserve better accountability.

25 All the lives around me are as meaningful as mine

FH-B- 40

1 and deserve to live within the economic stability that
2 renewable energy would provide us with. Greenhouse gases
3 are not the only thing floating in the air; change is, too.

4 Thank you for allowing me to speak about this
5 important issue, and thank you all for listening.

6 Q Thank you, ma'am.

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(WITNESS LAURA SOFIA MURILLO EXCUSED)

FH-B- 41

1 MR. REED: Your Honor, the Public calls its next
2 witness Ms. Cathy Weinmann.

3

4 **CATHY WEINMANN**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, ma'am.

11 Could you, please, spell your last name for the
12 record?

13 A W-e-i-n, as in Nancy, m-a-n-n.

14 Q Thank you, ma'am.

15 Please proceed.

16 A Thank you.

17 I have changed what I was going to say when I got
18 up here about 15 times this evening. I'd like to thank
19 everyone who has testified before me for covering all the
20 bases and all the issues so fervently and passionately.

21 I'm going to keep my comments short. I'm just
22 going to say ditto to everything they said, and I'm going
23 to ask you to maybe see what I'm going to say hear from my
24 personal point of view, and that should be very easy for
25 you to do because you all look like me, you all look like

FH-B- 42

1 me.

2 Now, that's not a bad thing. I think I'm a
3 pretty good person, but when I hear the heartfelt,
4 passionate pleas of maybe people who are, you know, in a
5 little more dire straits than you or you or you or you or I
6 am, and I see how it's going to overturn their lives to
7 have this rate increase, it is unconscionable.

8 It says in my printed information that state law
9 requires the IURC to balance utility and ratepayer
10 interests and to base its decision in each case on the
11 evidence in the record. Well, everything I have heard
12 tonight that is on the record says reject this rate
13 increase. There's no just cause for it. You know it; I
14 know it. IPL can put out all the gobbledygook they want,
15 all the double-talk they want, but as the young man that
16 just testified a minute ago said, it doesn't make any
17 sense.

18 IPL wants a raise. Well, I don't know -- I'm
19 retired now, but when I worked, if I wanted a raise, I had
20 to earn it. I had to do something that my employer looked
21 at me and said, well done, well done; you can have some
22 more money. What has IPL done for us, its consumers, in
23 the last let's just pick ten years?

24 Well, I live within let's say smelling distance
25 of the Harding Street plant. I've lived there all my life.

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1 There are three huge coal ash ponds sitting on the property
2 of the Harding Street plant on the banks of the White
3 River. A couple of weeks ago when we had all that flooding
4 in Indianapolis and the rain was pouring down, I literally
5 got on my knees and prayed to God that those coal ash ponds
6 would not breach.

7 What has IPL done besides whine and complain and
8 say, we don't have enough money to get that coal ash stuff
9 out of there? We're just going to put a little cap on it.
10 I don't believe them, and you as the Regulatory Commission
11 should not believe them.

12 Clean up the coal ash ponds. Give back to the
13 community. Do something for the constituents besides hire
14 Brandy and Bobby and all those stupid people on the t.v.
15 commercial. Do something for us. Show us something in
16 good faith. Maybe, maybe then, some day you will earn your
17 raise, but that day is not today.

18 Thank you.

19 Q Thank you, ma'am.

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(WITNESS CATHY WEINMANN EXCUSED)

FH-B- 44

1 MR. REED: Your Honor, the Public calls its next
2 witness Mr. Stephen Ball.

3 Mr. Ball?

4 Your Honor, I don't see Mr. Ball approaching the
5 podium; so I will move to my next witness.

6 The Public next calls Ms. Ann Broadhacker.

7 I realize it's been over two hours since some of
8 these folks submitted their comments so they may well have
9 left.

10 I am not seeing Ms. Broadhacker approach the
11 podium.

12 Your Honor, the Public calls its next witness
13 Ms. Debra Scott.

14

15 **DEBRA SCOTT**, a witness appearing on behalf of the Public,

16 having been first duly sworn, testified as

17 follows:

18

19 A Hi. I'm Debra, and I represent my aunt that was
20 unable to attend; so I'll have to try to speak for her.

21 We are against this increase. Simply put, it's
22 just the same old soup warmed over. Those that are least
23 able to afford this are being made to pay the most.

24 So we're simply suggesting that IPL show us their
25 best level of creativity and create another way to obtain

FH-B- 45

1 the funds needed.

2 Thank you for listening.

3 MR. REED: Thank you, ma'am.

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(WITNESS DEBRA SCOTT EXCUSED)

FH-B- 46

1 MR. REED: Your Honor, the Public next calls
2 Mr. Charles Figgs.

3 Your Honor, I don't see Mr. Figgs approaching the
4 podium; so -- Oh, here he comes.

5

6 **CHARLES FIGGS**, a witness appearing on behalf of the Public,
7 having been first duly sworn, testified as
8 follows:

9

10 **DIRECT EXAMINATION,**

11 **QUESTIONS BY MR. REED:**

12 Q Thank you, sir.

13 Good evening.

14 Would you, please, spell your last name for the
15 record?

16 A F-i-g-g-s, Figgs.

17 Q Thank you, sir.

18 The floor is yours.

19 A I remember when I was actually proud of IPL and what
20 they did as a company and their service to the community.

21 Fifteen years ago, you guys had a billboard up
22 that said that you guys had the lowest electric rates in
23 the country, and it was true, it was true, but not anymore.
24 You guys went from being a customer friendly company to a
25 company who treats their customers like enemies.

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1 Your CEOs and Board members need to actually go
2 down to the lobby of where the customers are paying their
3 bills and dress down and get a feel of the environment and
4 the climate there. A lot of times the line is out the door
5 and around the building, and every customer in there is
6 complaining about the price of electricity. They can't
7 afford it; they can't afford it.

8 You guys need to get on another path and become a
9 progressive company and do us right, ethically, socially,
10 and just be responsible and be the company that I know you
11 can be.

12 There's just too much corporate greed across the
13 United States right now, and unfortunately, the United
14 States is going the way that Rome went. Rome destroyed
15 itself from within because of greed.

16 Take the high road and be the company that I know
17 you can be, and I oppose this rate hike.

18 Thank you.

19 Q Thank you, sir.

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(WITNESS CHARLES FIGGS EXCUSED)

FH-B- 48

1 THE COURT: At this time, we're going to go off
2 the record for about ten minutes and then we will start
3 back up again with additional testimony.

4 Thank you.

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14 (RECESS)

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25 (HEARING IN RECESS UNTIL 8:25 P.M., SAME DAY)

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Attachment KLO-3

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ATTACHMENT KLO-4

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER &)
 LIGHT COMPANY ("IPL") FOR (1))
 AUTHORITY TO INCREASE RATES AND)
 CHARGES FOR ELECTRIC UTILITY)
 SERVICE, (2) APPROVAL OF REVISED)
 DEPRECIATION RATES, ACCOUNTING)
 RELIEF, INCLUDING UPDATE OF THE)
 MAJOR STORM DAMAGE RESTORATION) CAUSE NO.
 RESERVE ACCOUNT, APPROVAL OF A) 45029
 VEGETATION MANAGEMENT RESERVE)
 ACCOUNT, INCLUSION IN BASIC RATES)
 AND CHARGES OF THE COSTS OF CERTAIN)
 PREVIOUSLY APPROVED PROJECTS,)
 INCLUDING THE EAGLE VALLEY COMBINED)
 CYCLE GAS TURBINE, THE NATIONAL)
 POLLUTION DISCHARGE ELIMINATION)
 SYSTEM AND COAL COMBUSTION)
 RESIDUALS COMPLIANCE PROJECTS,)
 RATE ADJUSTMENT MECHANISM PROPOSALS,)
 COST DEFERRALS, AMORTIZATIONS,)
 AND (3) APPROVAL OF NEW SCHEDULES)
 OF RATES, RULES AND REGULATIONS)
 FOR SERVICE)

TRANSCRIPT OF PUBLIC FIELD HEARING

Public Field Hearing continued to be heard, to adjournment,
 on April 23, 2018 at 8:25 P.M. (EDT) at Arsenal Technical
 High School, Anderson Hall, 1500 East Michigan Street,
 Indianapolis, Indiana before Commissioner Sarah E. Freeman,
 Commissioner Angela Rapp Weber, Commissioner David E.
 Ziegner, and Administrative Law Judge Carol Sparks Drake
 (Presiding)

Reporter: Amy L. Tokash

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ON BEHALF OF THE PUBLIC:

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Richard Steiner:FH-C-22 to FH-C-24

Mike Schlebecker:.FH-C-25 to FH-C-27

Sue Spicer:.FH-C-28 to FH-C-29

1 Indianapolis, Indiana
2 April 23, 2018
3 8:25 P.M. (EDT)

4 THE COURT: We are back on the record.
5 Counsel, would you please continue?

6 MR. REED: Thank you, Your Honor.

7 The Public calls for its 26th witness of the
8 evening Mr. Jared Evans.

9
10 **JARED EVANS**, a witness appearing on behalf of the Public,
11 having been first duly sworn, testified as
12 follows:

13

14 **DIRECT EXAMINATION,**

15 **QUESTIONS BY MR. REED:**

16 Q Good evening, sir.

17 A Good evening.

18 Q You need to adjust that microphone to your left side;
19 that's the one you need to speak into.

20 A Can you hear me?

21 Q Spell your last name for the record, please.

22 A It is E-v-a-n-s.

23 Q Thank you, sir.

24 The floor is yours.

25 A Thank you, sir. Thank you, Commission.

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1 I am actually Indianapolis City County Councilman
2 Jared Evans. I represent the southwest side of
3 Indianapolis, and I'm sure at this point in the evening
4 you've probably heard everything, so the one thing I wanted
5 to relay to -- recently in a portion of my district, folks
6 found out that they were going to get a \$9.00 increase to
7 another utility. I was bombarded with phone calls and
8 emails and actually went and met with folks to talk about
9 this increase, and what I saw and what I heard were people
10 not complaining because they were getting a \$9.00 increase;
11 people were complaining because they were going to have to
12 take something out of their life or out of their budget to
13 be able to pay this. People who told me -- and I believe
14 them because of the conditions of their homes and their
15 households -- that this was going to mean I'm going to have
16 to stretch my grocery bill for a whole nother week.

17 A \$9.00 increase once a month, had I -- and I
18 mean this in all sincerity and honesty, is a large impact
19 on a portion of my community. I have one of the oldest
20 districts in the City of Indianapolis. Senior citizens.
21 So I stand here not -- or I stand here today not to ask you
22 only to deny this rate increase, I want to urge you to
23 think about the people in our city, the poverty rate that
24 also almost more than doubled in the past decade or so in
25 the City of Indianapolis.

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1 Taking on 20 to 25 to \$27.00 more a month is just
2 from IPL. That doesn't include their increase that they
3 recently had from Citizens in their water, from Citizens
4 Energy in their gas, which by the way, are -- additional
5 increases are coming in the next year or two from Citizens
6 Energy. Folks are paying not just \$100 more a month in
7 utilities but closer to 200 and in some cases even more
8 than that, and that has to be taken into consideration when
9 we consider this from a company that is profitable and the
10 parent company profitable in the billions.

11 So I beg you to consider these people, to
12 consider the fact that even government entities don't get
13 to keep going back to taxpayers and keep increasing taxes.
14 That doesn't even happen in today's age. You get one tax
15 increase over about a decade. You're not going to go back
16 and do another one, yet IPL has had multiple rate increases
17 in the past decade. They need to work and live within
18 their means of their current funding.

19 So that's all I'm going to say. I don't want to
20 take too much of your time. I appreciate you listening to
21 all of us, and thank you.

22 MR. REED: Thank you, sir.

23

24

25

(WITNESS JARED EVANS EXCUSED)

FH-C- 3

1 MR. REED: Your Honor, the Public next calls
2 David Ranalli.

3

4 **DAVID RANALLI**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Good evening.

12 Check 1, 2. We good?

13 Q That's fine.

14 Can I have you spell your last name for me,
15 please?

16 A Sure. It is R-a-n-a-l-l-i.

17 Q Excellent. That sounds great, sir.

18 The floor is yours.

19 A Great. Thank you, and thank you for giving me the
20 time to speak.

21 I know about a dozen people who work at IPL at
22 the executive level and the line worker level. They're my
23 friends and members of my community.

24 IPL is not just a logo; it is a group of people
25 asking questions and making decisions, but they're stuck in

FH-C- 4

1 a pattern of bad decisions that harm other people including
2 themselves.

3 So I have three questions that I would like to
4 ask. The first is: Why the rate increase in the first
5 place? Well, according to the -- in addition to the
6 explanation before, according to Indy Star's article and
7 company rep Claire Dalton, it's because they want to build
8 efficient, big air quotes, natural gas plants and close
9 outdated coal plants. Okay, that sounds logical, but it
10 leads me to my second question.

11 According to my research, apparently in a world
12 of supposed freedom, I have to be a customer of IPL
13 according to city code. That was just what my research
14 turned up, and why? I can generate electricity just fine
15 on my own. I can heat my house, cook, and generate hot
16 water using some simple tools made out of recycled
17 materials. This technology is available to anyone that
18 lives in a standard house, but now not only does city code
19 say that I have to be a customer, but now with this rate
20 increase, I will have to pay for IPL's investments, the
21 benefit of which will go directly to shareholders. That's
22 not just a monopoly; it's a corporate oligarchy sponsored
23 by the City of Indianapolis.

24 The third question is that in a time where
25 climate change is already causing devastating effects

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1 across the globe, why are we even having a conversation
2 about building natural gas plants in the first place? We
3 don't need natural gas. It's destructive to extract and to
4 burn. Leave it in the ground. We need to be drawing down
5 carbon and updating our infrastructure to use less energy
6 in the first place. If we don't make that decision, Mother
7 Nature will force us to.

8 The fact that we are even having this
9 conversation means that IPL and the City is doing nothing
10 to reduce all the dirty energy use in homes and businesses.
11 It means that we are not preparing for the tough road ahead
12 and building businesses, even energy businesses, that
13 actually enhance the environment that we are all a part of
14 no matter if you wear a suit or a pair of jeans.

15 No one in this room is free from the effects of
16 climate change, especially ocean acidification that fossil
17 fuels are contributing to. By 2048 -- that's 20 [sic]
18 years from now -- we will have killed the oceanic systems
19 that produce our oxygen that we are breathing right now.
20 In 20 years, our oxygen levels will be reduced by about
21 60 percent if we don't do anything. If that doesn't scare
22 you, it should, but you should channel that fear into
23 action. There's so much that people can do right now to
24 make the city a world -- the world and city a better place
25 including the city itself and IPL. That's the hearing that

FH-C- 6

1 we should be having.

2 What do I have to look forward to in 20 years?
3 Seeing my baby boy grow up into a handsome and fine young
4 man. It's bad enough that soon enough I'll have to tell
5 him the horrible truth about what we have already done to
6 ourselves.

7 Stopping this rate hike is important for people
8 of all income levels, but it is just a mere reflection of
9 the lack of creativity and real urgency that we need to be
10 moving with to get as many homes as possible generating
11 their own power using simple but effective technologies
12 that empower individuals over ridiculous social dynamics
13 and bad city policies. It's time for IPL to stop being
14 part of the problem and to start being a part of the
15 solution. We can retrofit this city in a way that benefits
16 everyone, and we have to get started before it's too late.

17 I oppose this rate hike because I oppose the use
18 of bad technologies like natural coal -- natural gas and
19 coal. If IPL wants to use regenerative and clean
20 technologies, then, by all means, raise my rates. I would
21 invite that scenario because it would be making a real
22 difference in the world, not just making shareholders
23 richer, but it could do that, too.

24 So, IPL, if you want to make investments in dirty
25 energy, that's your choice, but your choice is putting

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1 everyone else at risk, and people don't forget that. So
2 pay for it yourself. Don't make poor and working people
3 pay for your mistakes, be it with their money or their
4 quality of life. If you want retrofit ideas, I've got tons
5 that could be done at the corporate level that helps
6 everybody. The decisions that we make affect the world
7 around us, not just our bank account.

8 What kind of decisions will you make?

9 What kind of questions will you have the courage
10 to ask yourselves?

11 Thank you.

12 MR. REED: Thank you, sir.

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(WITNESS DAVID RANALLI EXCUSED)

FH-C- 8

1 MR. REED: The Public next calls Ms. Karen
2 Dunivan.

3

4 **KAREN DUNIVAN**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 A Good evening.

11 Q Good evening, ma'am.

12 Could I have you spell your last name for the
13 record, please?

14 A Yes, sir, D-u-n-i-v-a-n.

15 Q Thank you, ma'am.

16 If I could have you speak just a little more
17 slowly than normal, that helps with the echo. Thank you.

18 A Okay.

19 Let me give you a little bit of my personal
20 background. I raised my family as a single parent, and I
21 had to make some choices along the way on that. I took a
22 low -- I stepped away from a career, took a low income job
23 so I could be what I felt was a good parent, you know? I
24 attended parent/teacher conferences, making sure the
25 homework got done, going to 4-H and swim meets and going to

FH-C- 9

1 church on Sunday. I was there, and I didn't raise any
2 criminals, so I'm pretty proud of that, but that also meant
3 that I was not able to save for retirement. I have a very
4 small account; it's nothing to brag about at all. Most
5 people would laugh, but, you know, I lived with that.

6 Now I'm 60 years old and I'm approaching
7 retirement, and I've accepted that I won't be able to take
8 fancy trips, I won't be able to go south and be warm in the
9 wintertime; I'll be homebody, and that's okay, and even the
10 rate increase that IPL is asking for is beyond my means;
11 however, I could probably figure out a way to deal with
12 that, maybe sit in the dark a few nights every month or
13 something like that because my kilowatt hours are well
14 below 300 a month now, so I'm doing everything I can, and I
15 would be willing to do that if I thought IPL really needed
16 that money, but they don't.

17 AES, their parent company, over the last five
18 years has increased shareholder dividends every single year
19 while at the same time they have not invested anything back
20 in renewable energy sources. They just continue to support
21 the Petersburg plant and, you know, are wasting -- are
22 spending our money on fossil fuels. I really -- I just
23 don't understand because the rate increase, No. 1, is, you
24 know, even looking at that is going to disproportionately
25 affect poor people in Indianapolis with an 18 percent

FH-C- 10

1 poverty rate. I looked at -- Hispanics are 42 percent,
2 blacks are 31.4 percent, Asians are 17 percent, whites are
3 13 percent. A single parent household is four times more
4 likely to live in poverty than a two-parent household. A
5 two-parent household in poverty in Indianapolis are about
6 10.6 percent. Single parent led households, women led, are
7 44.5 percent, so they're discriminating against women and
8 people of color in their rate increase that they don't need
9 when they are already making money, and they want to poison
10 us with the continued use of coal.

11 I just in God's name can't understand how they
12 can ask for a rate increase. I think it's just unmitigated
13 greed, and we need to tell them no.

14 Thank you.

15 MR. REED: Thank you.

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(WITNESS KAREN DUNIVAN EXCUSED)

FH-C- 11

1 MR. REED: Your Honor, the Public calls for its
2 witness Ms. Annette Johnson.

3

4 **ANNETTE JOHNSON**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTION BY MR. REED:**

10 Q Good evening, ma'am.

11 A Good evening. Thank you for this opportunity and
12 thanks for hosting this tonight. My name is Annette
13 Johnson, A-n-n-e-t-t-e J-o-h-n-s-o-n. I'm here
14 representing three, I would say, community groups in Pike
15 Township. I'm a resident of Pike Township, so I'm here
16 fighting for the residents of Pike Township.

17 I'm also here to represent my church community,
18 Friendship Missionary Baptist Church, which is located on
19 the west side near the Haughville area, and the third
20 person that I'm here to represent is my mother, Brenda
21 Walden. She wanted to come, but she's not like me. She's
22 angry, and she didn't know what she would say to you guys
23 if she had an opportunity to come down, so I thought I
24 would come down for her, but she's a senior citizen; she's
25 worked all her life for six of us, three boys and three

FH-C- 12

1 girls. My dad died when she was 36 years old, so that was
2 pretty traumatic to raise six kids on her own. So my mom
3 hasn't -- she done the best that she could. She became a
4 nurse here in Indianapolis, Eskanazi. Well, back in the
5 day they called it Wishard, and she worked to make sure she
6 could take care of me and my five brothers and sisters.

7 She just wanted to let you know that this hike
8 increase is going to be a lot on her, and I want you to
9 think about our senior citizens and our elderly that are on
10 fixed incomes. Maybe to you guys 15 to \$20 is not much,
11 but to them, it is, and I say that because I work with my
12 senior citizens at my church, again Friendship Missionary
13 Baptist Church. I've been able to have a community garden
14 every year, and I work out in that garden, and I enjoy it,
15 I love it, but I do that garden for my senior citizens of
16 the church because I want to make sure that they have
17 vegetables, that they can -- you know, for their food, and
18 I really get a joy out of delivering those vegetables to
19 them, and these are things that they say to me. Thank you,
20 Annette. This helps me because this helps with food that
21 I'm not able to get because I have bills that I have to
22 pay.

23 So, again, you know, if you think the 10 to \$20
24 is not a lot to them, it is, and that's why I do that
25 community garden so that I can help; I can give back to the

FH-C- 13

1 community in some form or another for our senior citizens.
2 Again, my mom's a senior citizen. I love her to death, so
3 I do this for her and for each and every one of them, and I
4 just would love for you guys to think about what you're
5 doing. I mean, I know things have to be paid for, but
6 think about, you know, how often you come to the community
7 asking. I've been sitting here all night listening to
8 everybody else, and I've loved what everyone else has said,
9 and they're pretty much on the same level that I'm on. We
10 just would love if you guys would give back to the
11 community.

12 Think about me. I'm giving back to the
13 community; I put together a community garden. I work in
14 that garden every summer because, again, I don't do it for
15 me. I've been blessed to get a good education. My mom
16 worked to make sure that I went to college, and I'm not
17 saying that I have any more money than anyone else in here
18 because I don't, but you know what we do? We budget, and I
19 would really appreciate it if you would do that, budget the
20 monies that you have. I mean, if we can do it, I'm sure
21 each and every one of you up there can do it.

22 So please think about what you're doing and think
23 about our senior citizens; think about the residents of
24 Pike Township, and please think about my mom, Brenda.

25 **(WITNESS ANNETTE JOHNSON EXCUSED)**

FH-C- 14

1 MR. REED: Your Honor, the Public calls as its
2 witness Pastor Shaune Shelby.

3

4 **SHAUNE SHELBY**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Good evening.

12 Q Would you state and spell your last name, sir?

13 A It's actually Shaune, S-h-a-u-n-e, last name is
14 Shelby, S-h-e-l-b-y.

15 Q Thank you, sir.

16 The floor is yours.

17 A As agency representatives, your decision should be
18 viewed as a moral imperative to oppose this new request.

19 Like I stand opposed like many others have stood
20 before you this evening, I'm actually boots on the ground.
21 I'm a pastor of a church at 1901 North Harding Street. We
22 have a food pantry that services on average 30 families a
23 week of different sizes; some are single households to
24 families of five. We're trying to provide them with the
25 basic necessities of life.

FH-C- 15

1 Each and every time, they come back with concerns
2 of we need to pay bills, how to make the food stretch, and
3 we try to do it in a dignified manner. We try to treat
4 them with respect; we seek their input for what they want,
5 not just giving them what we want to give them but asking
6 them what types of things do you want, and sometimes it's
7 simple and sometimes it's great, but we try to do our very
8 best.

9 I'm afraid tonight that I think IPL is not giving
10 their best to their constituents who use their product, to
11 you who have to regulate them and offer up your advice.
12 It's time now to help them implement an austerity plan.
13 Yes, that's a government term that's used for governments
14 to pass taxes on to people, but I think they can do without
15 supporting the Indianapolis 500; I think they can cut their
16 lights off like my people who come to the pantry have to do
17 sometimes to make ends meet; I think they can do without
18 some of the extravagances they do to support things in the
19 community to keep the expenses down low for those who live
20 in those communities, and so since we service people in
21 that neighborhood, this is yet another threat to families.

22 As a pastor, my heart goes out to the single mom;
23 my heart goes out to the elderly person who suffers with
24 cancer and lives by himself; my heart goes out to the
25 person who has no legs who can't even make it to the pantry

FH-C- 16

1 where I get in my car and take him food; my heart goes out
2 to the senior man who's caring for his wife who's at home,
3 recently had a stroke, has no idea what he's going to do;
4 my heart goes out to the grandmother whose son got arrested
5 because he's trying to do the best he can to provide for
6 her; my heart goes out to many people in this community,
7 and I'm asking you: Where's the heart in this increase?

8 We're continuing in this city to do great things,
9 and I think IPL can do great things as well. I think if
10 they were told no, they can figure out how to provide these
11 services to these communities and to the people who need
12 power.

13 Again, property values are on the attack in our
14 area. We're going through an identification process where
15 people have lived there their whole lives, they've paid
16 everything off they could do, and now they're going to lose
17 their home because now it's valuable to be on the west side
18 of Indianapolis, and so with this increase, it's going to
19 speed that up that much more for those folks who have to
20 abandon their homes and go into an apartment in the hopes
21 they can make it.

22 So, yes, the government has done their part; they
23 got a huge tax break. Yes, they have benefited from that.
24 I cannot understand and they have not put out any
25 information to me to raise the argument on why this is

FH-C- 17

1 needed. You've heard many speak tonight on the things they
2 have not done. You've heard many tonight voice their
3 concern individually. I'm speaking tonight on a
4 collective. As a pastor, we don't like to come to these
5 kind of things. We try to be that mediator of prayer and
6 hope. We try to be that beacon, that light to say that
7 these things are not always going to happen.

8 I ask you to search your souls tonight and think
9 about those folks when you are making your decision to
10 allow a company that's making enough money. Enough is
11 enough to do the things they need to do. This is a moral
12 imperative, and we need you to move on our behalf and the
13 people who you represent.

14 God Bless you, and thank you for your time.

15 MR. REED: Thank you, sir.

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(WITNESS SHAUNE SHELBY EXCUSED)

FH-C- 18

1 MR. REED: Your Honor, the Public next calls
2 Mr. James Reidelbach.

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4 **JAMES REIDELBACH**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTION BY MR. REED:**

10 A Thank you.

11 Q Good evening, sir.

12 A Good evening to you.

13 I'll try to keep my comments as brief as
14 possible. It's a beautiful part of our democracy that
15 people from all socioeconomic groups are able to express
16 themselves so eloquently.

17 20 years ago, I was out in -- I'm currently
18 disabled. I'm over 60. I'm trying to get back into
19 graduate school to get an MSW, a master's degree in social
20 work. After getting a second bachelor's degree in social
21 work in Kansas City, Missouri, I came out, and I was an
22 energy assistance case worker for Community Action of
23 Greater Indianapolis. That was 20 years ago. I was able
24 to deal with people at IPL to help two different 100-year
25 old -- one was 101 -- women that were living independently

FH-C-19

1 to keep their power from getting cut off. I don't think
2 that would happen today.

3 AES, the multi-national parent company, yes,
4 paid the -- increased dividends over the last five years
5 while inflation has remained essentially at zero. The fact
6 that we have one of the 20 super polluter coal plants in
7 Petersburg affects me personally. I suffer from asthma and
8 breathing disorders since I was a child. Indianapolis' air
9 quality is not consummate with its desired -- desire to be
10 considered a world class city.

11 I would like to see more -- yeah, I would like to
12 see more transparency. The old saying is follow the money,
13 and the gentleman who spoke about 15 years ago, it's a
14 different IPL, and I'm on a fixed income; however, I'm
15 still spry enough to get out there and earn extra money. I
16 do a lot of volunteer work with people that are disabled,
17 mostly for mental reasons, and this will affect them very,
18 very seriously.

19 I think it's just kind of an abomination when you
20 look at the figures and what's -- what is proposed to
21 benefit the few when -- and I'm also a veteran -- the ways
22 and the possibility -- as it was mentioned by one former
23 employee of IPL, there are other ways that they can cut
24 costs.

25 I want to thank you all for giving me a moment to

FH-C- 20

1 share. I'd like to see IPL return to its more customer
2 friendly ways of 20 years ago. You can't even get a hard
3 copy of your bill on their bricks and mortar site now.

4 Thank you for giving me this opportunity.

5 MR. REED: Thank you, sir.

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(WITNESS JAMES REIDELBACH EXCUSED)

FH-C- 21

1 MR. REED: The Public next calls Mr. Richard
2 Steiner.

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4 **RICHARD STEINER**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Hello. My name is Richard Steiner.

12 Q Can you spell your last name for --

13 A S-t-e-i-n-e-r.

14 Q The floor is yours, sir.

15 A Thank you.

16 I am here tonight as a representative of the
17 Hoosier Electric Vehicle Association. The rate increase
18 won't affect me at all. I'm well educated, 60-years old,
19 well financed, but when I was a freshman in high school a
20 long time ago, my science project was -- I was studying
21 chlorophyll in the classroom and noticed that if I applied
22 different metals to the -- as electrode positive and
23 negative, I would generate electricity with light, and the
24 judge of the science project said I basically built a solar
25 panel, so I have been very interested in solar panels.

FH-C- 22

1 In 1971, they were very expensive, maybe 1,000
2 times per kilowatt hour of the cost of building a coal
3 plant, but last year the SB 309 Bill essentially was trying
4 to outlaw me creating my own power unless I had a special
5 permit, so I went through the process of getting solar
6 panels on my house. August 16th, they went on line, and
7 I'm generating enough electricity to power my house, my
8 electric car, and a second electric car and looking at
9 getting a third electric car. I've got enough solar panels
10 I can go off grid if I wanted to. I'm one of the few net
11 metering customers that Joey Myles mentioned earlier.

12 This rate increase, as I said, doesn't affect me
13 other than the fact that my only bill is to be attached to
14 the grid. It's \$12.09 a month for me to be attached to the
15 grid and use the grid as a battery for my surplus energy to
16 go on to the grid or come back off the grid when I am not
17 producing solar energy. I've got two electric cars. I've
18 got plenty of storage capacity. If I ever have an outage,
19 I can provide power for my house, and with this rate
20 increase, I could actually go off the grid if it weren't
21 for politics as I cannot be a resident of Marion County and
22 not be attached to the grid if I own a house. I own a
23 house, and I could be detached from the grid.

24 This rate increase is forcing more -- better
25 educated, more well to do people to think about just being

FH-C- 23

1 off the grid and not contributing to this network.
2 Nobody's mentioned that, but do consider that when in your
3 deliberations.

4 Thank you.

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(WITNESS RICHARD STEINER EXCUSED)

FH-C- 24

1 MR. REED: Are there any other members of the
2 public who have not yet spoken but who wish to speak?

3 I see a hand in the back.

4 Sir, would you please come forward?

5

6 **MIKE SCHLEBECKER**, a witness appearing on behalf of the
7 Public, having been first duly sworn,
8 testified as follows:

9

10 **DIRECT EXAMINATION,**

11 **QUESTIONS BY MR. REED:**

12 Q Good evening, sir.

13 Sir, were you here earlier in the evening when
14 Judge Sparks Drake swore in all of the witnesses who wished
15 to testify?

16 A Yes, I was.

17 Q Sir, did you submit a form and perhaps I either missed
18 it or didn't call your name?

19 A No.

20 Q That's fine, sir. We're going to do this just a tiny
21 bit slower if you don't mind.

22 Could you please, sir, state and spell your first
23 and last name for the record?

24 A Be happy to. It's Mike, M-i-k-e, Schlebecker, and
25 that's S-c-h-l-e-b-e-c-k-e-r.

FH-C- 25

1 Q Thank you very much, sir. I appreciate that.

2 The floor is yours.

3 A Thank you.

4 I've been here in Indianapolis and in Marion
5 County for all of my life. I started working when I was 18
6 with a paycheck, carried the newspaper many years before
7 that, and I have been an IPL customer for all of my life,
8 but I can remember in the last few years that my mother was
9 alive that she would cry when she would open her utility
10 bills and wonder how she was going to manage to pay them.

11 Your rate increases over -- or I should say IPL's
12 rate cases over the last ten years have more than met the
13 need that I would think IPL's had. What bothers me about
14 the rate increase more is the fact that it's regressive and
15 adds penalties to anybody. It actually, you know, works
16 against those who have the least. It's a very regressive
17 increase. I don't agree with it at all. It works very
18 hard against the folks that have the least to pay, but what
19 bothers me more about it is what IPL hasn't done. They
20 haven't done anything to update.

21 What they did was built a very nice plant in
22 Martinsville so that they can supply power to the grid. It
23 wasn't capacity that IPL needed. They're not using it to
24 mothball their power plant down on the Ohio River. They're
25 using this money that they got from us already to make more

FH-C- 26

1 money. This capacity that they're generating isn't for us;
2 it's for AES and everybody else to make their billions and
3 their shareholders to make their millions.

4 It concerns me that when we hear the people come
5 up here and talk about their neighbors that IPL's forgotten
6 about their neighbors. They've forgotten about the people
7 that they're serving. They have a nice little mission
8 statement; they like to put it up on billboards, but
9 they're not following that mission statement.

10 I'm hoping that you folks who are here to listen
11 to and weigh equally our concerns again those of the
12 utility will see the benefit of our concerns and vote no to
13 this rate increase, especially the way that they've
14 designed it because this rate increase isn't about those
15 who are using the capacity that they are generating; it's
16 about the folks that are using the least of the capacity
17 that they're generating, and they're taking the most from
18 them. They're hurting the communities that they're
19 supposed to be serving, and as a public trust, they're
20 losing it; they're losing their trust. The public doesn't
21 have it.

22 I appreciate you giving me the time to speak.
23 Thank you.

24 MR. REED: Thank you, sir.

25 **(WITNESS MIKE SCHLEBECKER EXCUSED)**

FH-C- 27

1 **SUE SPICER**, a witness appearing on behalf of the Public,
2 testified as follows:

3

4 **DIRECT EXAMINATION,**

5 **QUESTIONS BY MR. REED:**

6 A Hello. My name is Sue Spicer, and I turned in a form
7 that I wanted to both speak and turn in the form.

8 Q I'm sorry, ma'am. Can I get you to say that again for
9 me, please?

10 A My name is Sue Spicer. I did turn in a form saying I
11 wanted to both speak and put in the written statement.

12 My name is spelled S-u-e S-p-i-c-e-r.

13 Q Ma'am, were you here when we swore in all of the
14 witnesses earlier?

15 A I don't think so.

16 Q Very good. Then I'm going to let the Administrative
17 Law Judge administer the oath before I have you testify.

18 A Absolutely.

19 THE COURT: Would you raise your right hand?

20

21 (OATH DULY ADMINISTERED TO ONE PERSON)

22

23

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FH-C- 28

1 **SUE SPICER**, a witness appearing on behalf of the Public,
2 having been first duly sworn, testified as
3 follows:

4

5 **DIRECT EXAMINATION,**

6 **QUESTION BY MR. REED:**

7 A Thank you. Sorry to put that delay in it, folks.

8 Q Thank you, ma'am.

9 You may proceed.

10 A I am here today on behalf of my MST PTSD fiancée and
11 me. She is an Air Force veteran, and we find it repugnant
12 that shareholders are making increased profits and the CEO
13 gets to make bank, and they're putting their hands out to
14 us.

15 What we hope is that you good folks see the
16 wisdom in the people who have testified this evening and
17 throughout the series and outright deny this increase. It
18 is not what's good and right. IPL could be doing so many
19 things with their money, but they're making profits
20 instead. Don't give them any more of our money to play
21 with.

22 Thank you.

23 MR. REED: Thank you, ma'am.

24

25 **(WITNESS SUE SPICER EXCUSED)**

FH-C- 29

1 MR. REED: Are there any other members of the
2 public who wish to speak this evening?

3 Your Honor, the record should reflect that no one
4 has indicated that they have an interest in speaking
5 tonight. That completes the list of witnesses that I have
6 been provided with who said they wish to speak this
7 evening.

8 THE COURT: Thank you, and thank all of you who
9 are still here. We appreciate your input, your comments,
10 and taking the time tonight to come and share those with
11 the Commission. We recognize that you took this evening
12 away from your families, and we want to thank you for that.

13 We also want to extend our special thanks to
14 Arsenal Technical High School and to its staff for hosting
15 us tonight. We always appreciate the opportunity to come
16 into the community to have field hearings, and without the
17 support of Arsenal Technical High School hosting us, that
18 was -- I should say that was a big support to us from the
19 school.

20 Before we close this evening, Counsel, do you
21 have exhibits to offer?

22 MR. REED: I do, Your Honor.

23 At this point, Your Honor, the Public would offer
24 into the record Public's Field Hearing Exhibit No. 1. That
25 will consist of the public field hearing speaking forms

FH-C- 30

1 that we have received this evening.

2

3 (Reporter marked document for identification as
4 Public's Exhibit No. FH-1)

5

6 THE COURT: Let the record reflect the offering
7 and the admission of Public's Field Hearing Exhibit No. 1.

8

9

10 (PUBLIC'S EXHIBIT NO. FH-1, BEING THE PUBLIC
11 FIELD HEARING QUESTIONNAIRES, ADMITTED INTO
12 EVIDENCE.)

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FH-C- 31

1 THE COURT: And with that, this cause is
2 continued to May 7, 2018 at 6:00 P.M. for the next field
3 hearing to be held at New Augusta North Middle School in
4 Indianapolis, Indiana.

5 Thank you again.

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21 (FIELD HEARING ADJOURNED)

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23 (AND CONTINUED TO MAY 7, 2018 AT 6:00 P.M. (EDT)
24 AT NEW AUGUSTA NORTH MIDDLE SCHOOL, INDIANAPOLIS,
25 INDIANA, FOR A PUBLIC FIELD HEARING)

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ATTACHMENT KLO-5

Indiana Utility Regulatory Commission Public Field Hearing

OFFICIAL Indianapolis Power & Light Co. (IPL) Rate Case
EXHIBITS Cause Number 45029

①

6:24pm

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Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Charles Goodman

ADDRESS 8313 N. Graham

IURC
PUBLIC'S
EXHIBIT NO. FH-2
DATE 5-7-18 REPORTER AT

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

all I.P.L. Customers

SIGNATURE: [Signature]

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②
6:31

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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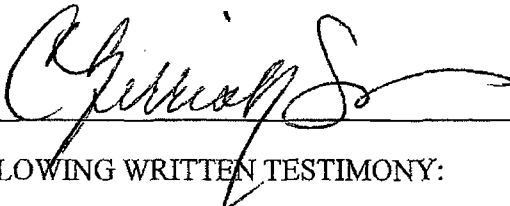
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SIGNATURE: 

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Indiana Utility Regulatory Commission Public Field Hearing

5.36

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

3
6:45

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME John Gibson

ADDRESS 5409 Love Lane, Indianapolis, IN 46268

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: John Gibson

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Laura Ann Arnold
ADDRESS 545 E 11th St Indpls 46202

(4)
6.51
Plus Handout
9 Sample sheets
PAGES

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

self & Indiana Distributed Energy Alliance
Indiana DES

SIGNATURE: Laura Ann Arnold DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



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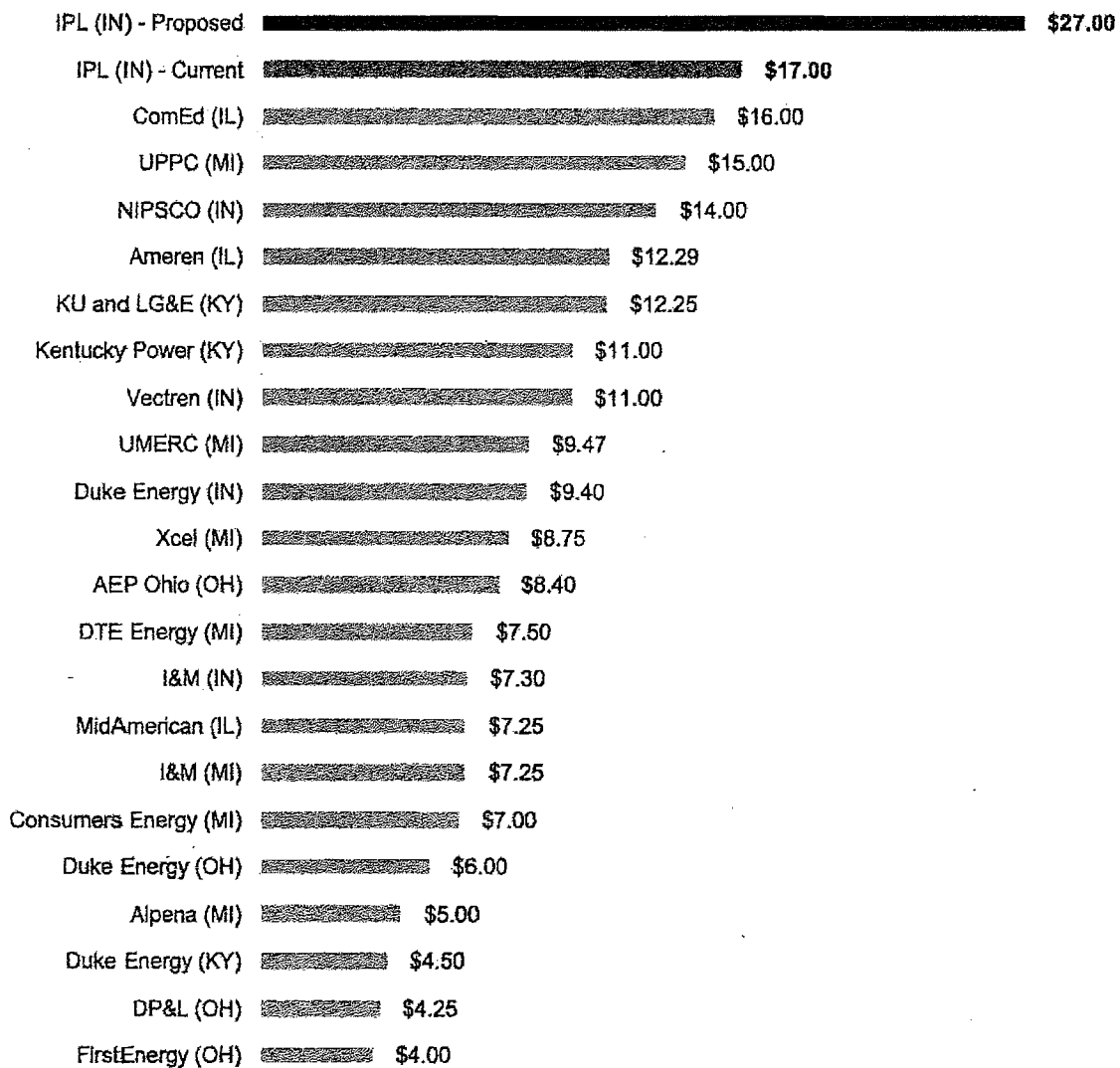
Public Field Hearing in IPL Cause No. 45029

Testimony of Laura Ann Arnold

**Residential Solar PV Net Metering Customer and
President, Indiana Distributed Energy Alliance (IndianaDG)**

IPL's Monthly Fixed Charges Are the Most Expensive in the Region

Created by Ben Inskeep on March 31, 2018.



Reduced Incentives for Energy Efficiency and Distributed Generation

Reduced Incentives for Energy Efficiency and Distributed Generation Energy efficiency and clean distributed generation are widely viewed as important tools for helping reduce energy costs, decrease greenhouse gas emissions, create jobs, and improve economic competitiveness. Currently, ratepayer-funded energy efficiency programs are operating in all 50 states and the District of Columbia.¹⁷ These efficiency programs exist alongside numerous other government policies, including building codes and appliance standards, federal weatherization assistance, and tax incentives. Distributed generation (such as rooftop solar) is commonly supported through tax incentives and net energy metering programs that compensate customers who generate a portion of their own electricity.

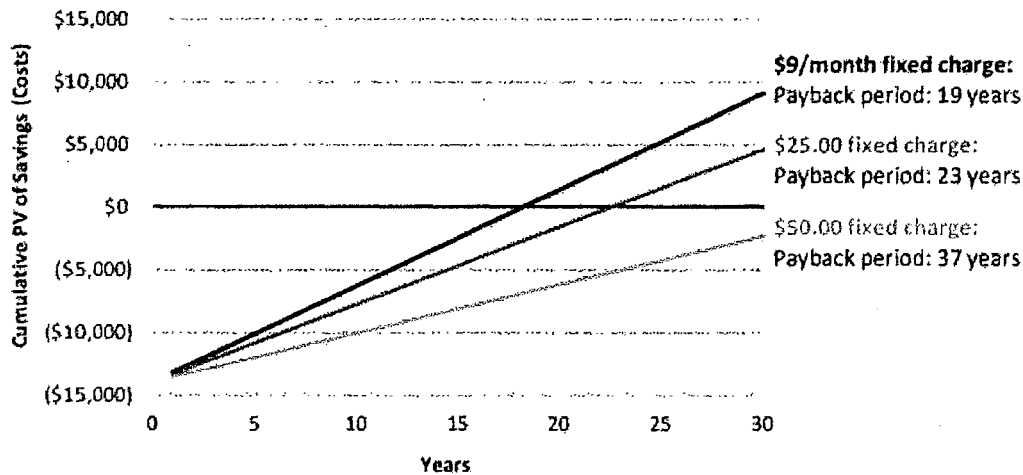
¹⁷ Annie Gilleo et al., “The 2014 State Energy Efficiency Scorecard” (American Council for an Energy Efficient Economy, October 2014).

Increasing fixed charges can significantly reduce incentives for customers to reduce consumption through energy efficiency, distributed generation, or other means. By reducing the value of a kilowatt-hour saved or self-generated, a higher fixed charge directly reduces the incentive that customers have to lower their bills by reducing consumption. Customers who are considering making investments in energy efficiency measures or distributed generation will have longer payback periods over which to recoup their initial investment. In some cases, a customer might never break even financially when the fixed charge is increased. Increasing the fixed charge also penalizes customers who have already taken steps to reduce their energy consumption by implementing energy efficiency measures or installing distributed generation.

“When has it ever been the right of a company under any ethical business practices to penalize their customers for being efficient, conservative and environmentally responsible?”

Figure 9 illustrates how the payback period for rooftop solar can change under a net metering mechanism with different fixed charges. Under net metering arrangements, a customer can offset his or her monthly electricity usage by generating solar electricity—essentially being compensated for each kilowatt-hour produced. However, solar customers typically cannot avoid the fixed charge. For a fairly typical residential customer, raising the fixed charge from \$9.00 per month to \$25.00 per month could change the payback period for a 5 kW rooftop solar system from 19 years to 23 years – longer than the expected lifetime of the equipment. Increasing the fixed charge to \$50.00 per month further exacerbates the situation, causing the project to not break even until 37 years in the future, and virtually guaranteeing that customers with distributed generation will face a significant financial loss.

Figure 9. Rooftop solar payback period under various customer charges



All three scenarios assume monthly consumption of 850 kWh. The \$9.00 per month fixed charge assumes a corresponding energy charge of 10.36 cents per kWh, while the \$25 fixed charge assumes an energy charge of 8.48 cents per kWh, and the \$50 fixed charge assumes an energy charge of 5.54 cents per kWh.

In Connecticut, customers decried the proposed fixed charge as profoundly unfair: "When has it ever been the right of a company under any ethical business practices to penalize their customers for being efficient, conservative and environmentally responsible?" noted one frustrated customer. "Where is the incentive to spend hard-earned money to improve your appliances, or better insulate your home or more efficiently set your thermostats or air conditioning not to be wasteful, trying to conserve energy for the next generation - when you will allow the utility company to just turn around and now charge an additional fee to offset your savings?"¹⁸

¹⁸ Written comment of Deborah Pocsay, Docket 14-05-06, July 30, 2014

Increased Electricity System Costs

High fixed charges may actually encourage customers to leave the system, leaving fewer and fewer customers to shoulder the costs of the electric system.

Because higher fixed charges reduce customer incentives to reduce consumption, they will undermine regulatory policies and programs that promote energy efficiency and clean distributed generation, leading to higher program costs, diminished results, or both. Rate design influences the effectiveness of these regulatory policies by changing the price signals that customers see. Holding all else equal, if the fixed charge is increased, the energy charge (cents per kilowatt-hour) will be reduced, thereby lowering the value of a kilowatt-hour conserved or generated by a customer.

The flip side of this is that customers may actually increase their energy consumption since they perceive the electricity to be cheaper. Under such a scenario, states will have to spend more funds on incentives to achieve the same level of energy efficiency savings and to encourage the same amount of distributed generation as achieved previously at a lower cost. Where electricity demand is not

effectively reduced, utilities will eventually need to invest in new power plants, power lines, and substations, thereby raising electricity costs for all customers.

High fixed charges may actually encourage customers to leave the system, leaving fewer and fewer customers to shoulder the costs of the electric system.

In extreme cases, high fixed charges may actually encourage customers to leave the system. As rooftop solar and storage costs continue to fall, some customers may find it less expensive to generate all of their own electricity without relying on the utility at all. Once a customer departs the system, the total system costs must be redistributed among the remaining customers, raising electricity rates. These higher rates may then lead to more customers defecting, leaving fewer and fewer customers to shoulder the costs.

The end result of having rate design compete with public policy incentives is that customers will pay more—either due to higher energy efficiency and distributed generation program costs, or through more investments needed to meet higher electricity demand. Meanwhile, customers who have already invested in energy efficiency or distributed generation will get burned by the reduced value of their investments and may choose to leave the grid, while low-income customers will experience higher bills, and all customers will have fewer options for reducing their electricity bills.

RATE:

The sum of the Customer Charge and Energy Charge shown hereafter plus the Standard Contract Riders shown hereafter in the Standard Contract Riders Applicable section.

<u>Customer Charge</u>		
	For bills of 0-325 KWH per month	\$11.2516.00 per month
	For bills over 325 KWH per month	\$17.0027.00 per month
<u>Energy Charge</u>		
KWH	Any part of the first 500 KWH per month	9.088610.8588¢ net per
	Over 500 KWH per month	6.09518.7653¢ net per KWH
	With electric heating and/or water heating	
	over 1000 KWH per month	5.73487.5050¢ net per KWH

Caught in a Fix

The Problem with Fixed Charges for Electricity

Prepared for Consumers Union

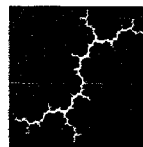
February 9, 2016

AUTHORS

Melissa Whited

Tim Woolf

Joseph Daniel



Synapse
Energy Economics, Inc.

485 Massachusetts Avenue, Suite 2
Cambridge, Massachusetts 02139

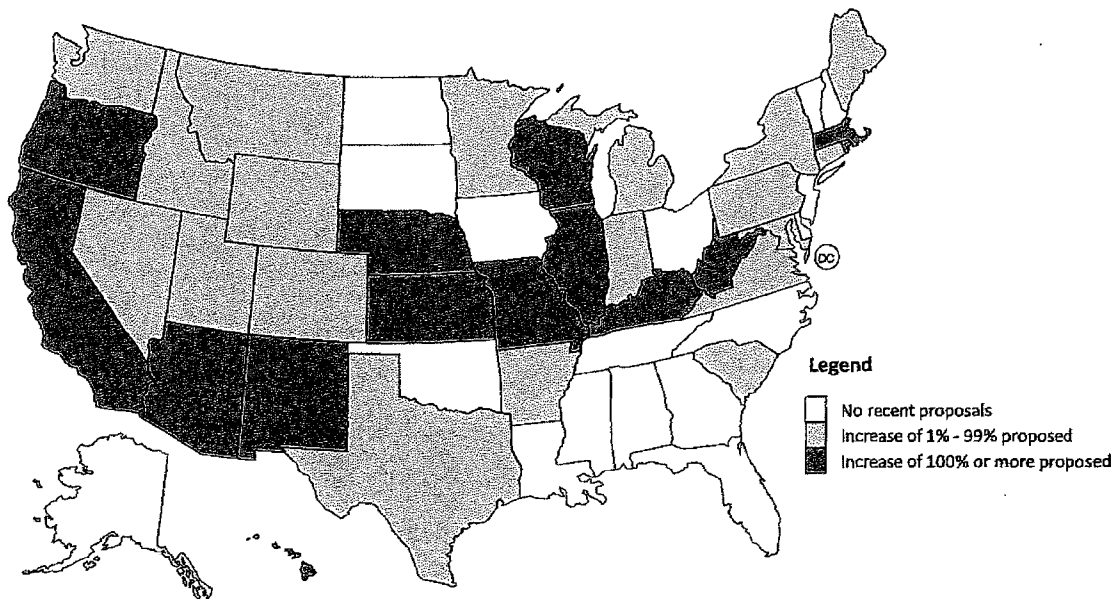
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EXECUTIVE SUMMARY

Recently, there has been a sharp increase in the number of utilities proposing to recover more of their costs through mandatory monthly fixed charges rather than through rates based on usage. Utilities prefer to collect revenue through fixed charges because the fixed charge reduces the utility's risk that lower sales (from energy efficiency, distributed generation, weather, or economic downturns) will reduce its revenues.

However, higher fixed charges are an inequitable and inefficient means to address utility revenue concerns. This report provides an overview of (a) how increased fixed charges can harm customers, (b) the common arguments that are used to support increased fixed charges, (c) recent commission decisions on fixed charges, and (d) alternative approaches, including maintaining the status quo when there is no serious threat to utility revenues.

Figure ES 1. Recent proposals and decisions regarding fixed charges



Source: See Appendix B

Fixed Charges Harm Customers

Reduced Customer Control. Since customers must pay the fixed charge regardless of how much electricity they consume or generate, the fixed charges reduce the ability of customers to lower their bills by consuming less energy.

Low-Usage Customers Hit Hardest. Customers who use less energy than average will experience the greatest percentage jump in their electric bills when the fixed charge is raised. There are many reasons a

customer might have low energy usage: they may be very conscientious to avoid wasting energy; they may simply be located in apartments or dense housing units that require less energy; they may have small families or live alone; or they may have energy-efficient appliances or solar panels.

Disproportionate Impacts on Low-Income Customers. Data from the Energy Information Administration show that in nearly every state, low-income customers consume less electricity than other residential customers, on average. Because fixed charges tend to increase bills for low-usage customers while decreasing them for high-use customers, fixed charges raise bills most for those who can least afford the increase.

Reduced Incentives for Energy Efficiency and Distributed Generation. By reducing the value of a kilowatt-hour saved or self-generated, a higher fixed charge directly reduces the incentive that customers have to invest in energy efficiency or distributed generation. Customers who have already invested in energy efficiency or distributed generation will be harmed by the reduced value of their investments.

Increased Electricity System Costs. Holding all else equal, if the fixed charge is increased, the energy charge (cents per kilowatt-hour) will be reduced, thereby lowering the value of a kilowatt-hour conserved or generated by a customer. With little incentive to save, customers may actually increase their energy consumption and states will have to spend more to achieve the same levels of energy efficiency savings and distributed generation. Where electricity demand rises, utilities will need to invest in new power plants, power lines, and substations, thereby raising electricity costs for all customers.

Common Myths Supporting Fixed Charges

“Most utility costs are fixed.” In accounting, fixed costs are those expenses that remain the same for a utility over the short and medium term regardless of the amount of energy its customers consume. Economics generally takes a longer-term perspective, in which very few costs are fixed. This perspective focuses on efficient investment decisions over the long-term planning horizon. Over this timeframe, most costs are variable, and customer decisions regarding their electricity consumption can influence the need to invest in power plants, transmission lines, and other utility infrastructure. This longer-term perspective is what is relevant for economically efficient price signals, and should be used to inform rate setting.

“Fixed costs are unavoidable.” Rates are designed so that the utility can recover past expenditures (sunk costs) in the future. Utilities correctly argue that these sunk costs have already been made and are unavoidable. However, utilities should not, and generally do not, make decisions based on sunk costs; rather, they make investment decisions on a forward-looking basis. Similarly, rate structures should be based on forward-going costs to ensure that customers are being sent the right price signals, as customer consumption will drive future utility investments.

“The fixed charge should recover distribution costs.” Much of the distribution system is sized to meet customer maximum demand – the maximum power consumed at any one time. For customer classes



without a demand charge (such as residential customers),¹ utilities have argued that these distribution costs should be recovered through the fixed charge. This would allocate the costs of the distribution system equally among residential customers, instead of according to how much energy a customer uses. However, customers do not place equal demands on the system – customers who use more energy also tend to have higher demands. While energy usage (kWh) is not a perfect proxy for demand (kW), collecting demand-related costs through the energy charge is far superior to collecting demand-related costs through the fixed charge.

“Cost-of-service studies should dictate rate design.” Cost-of-service studies are used to allocate a utility’s costs among the various customer classes. These studies can serve as useful guideposts or benchmarks when setting rates, but the results of these studies should not be directly translated into rates. Embedded cost-of-service studies allocate *historical* costs to different classes of customers. However, to provide efficient price signals, prices should be designed to reflect *future* marginal costs. Rate designs other than fixed charges may yield the same revenue for the utility while also accomplishing other policy objectives, such as sending efficient price signals.

“Low-usage customers are not paying their fair share.” This argument is usually untrue. As noted above, distribution costs are largely driven by peak demands, which are highly correlated with energy usage. Further, many low-usage customers live in multi-family housing or in dense neighborhoods, and therefore impose lower distribution costs on the utility system than high-usage customers.

“Fixed charges are necessary to mitigate cost-shifting caused by distributed generation.” Concerns about potential cost-shifting from distributed generation resources, such as rooftop solar, are often dramatically overstated. While it is true that a host distributed generation customer provides less revenue to the utility than it did prior to installing the distributed generation, it is also true that the host customer provides the utility with a source of very low-cost power. This power is often provided to the system during periods when demand is highest and energy is most valuable, such as hot summer afternoons when the sun is out in full force. The energy from the distributed generation resource allows the utility to avoid the costs of generating, transmitting, and distributing electricity from its power plants. These avoided costs will put downward pressure on electricity rates, which will significantly reduce or completely offset the upward pressure on rates created by the reduced revenues from the host customer.

Recent Commission Decisions on Fixed Charges

Commissions in many states have recently rejected utility proposals to increase mandatory fixed charges. These proposals have been rejected on several grounds, including that increased fixed charges

¹ There are several reasons that demand charges are rarely assessed for residential customers. These reasons include the fact that demand charges introduce complexity into rates that may be inappropriate for residential customers; residential customers often lack the ability to monitor and respond to demand charges; and that residential customers often do not have more expensive meters capable of measuring customer demand.



will reduce customer control, send inefficient prices signals, reduce customer incentives to invest in energy efficiency, and have inequitable impacts on low-usage and low-income customers.

Several states have allowed utilities to increase fixed charges, but typically to a much smaller degree than has been requested by utilities. In addition, there have been many recent rate case settlements in which the utility proposal to increase fixed charges has been rejected by the settling parties.

Nevertheless, utilities continue to propose higher fixed charges, as any increase in the fixed charge helps to protect the utility from lower revenues associated with reduced sales, whether due to energy efficiency, distributed generation, or any other reason.

Alternatives to Fixed Charges

For most utilities, there is no need for increased fixed charges. Regulators who decide there is a need to address utility revenue sufficiency and volatility concerns should consider alternatives to increased fixed charges, such as minimum bills and time-of-use rates.



Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

5:38

(5)

PLS I HANDOUT
7:04

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Richard Clough

ADDRESS 3619 W 79th ST Indianapolis IN 46268

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

no

SIGNATURE: Richard Clough

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

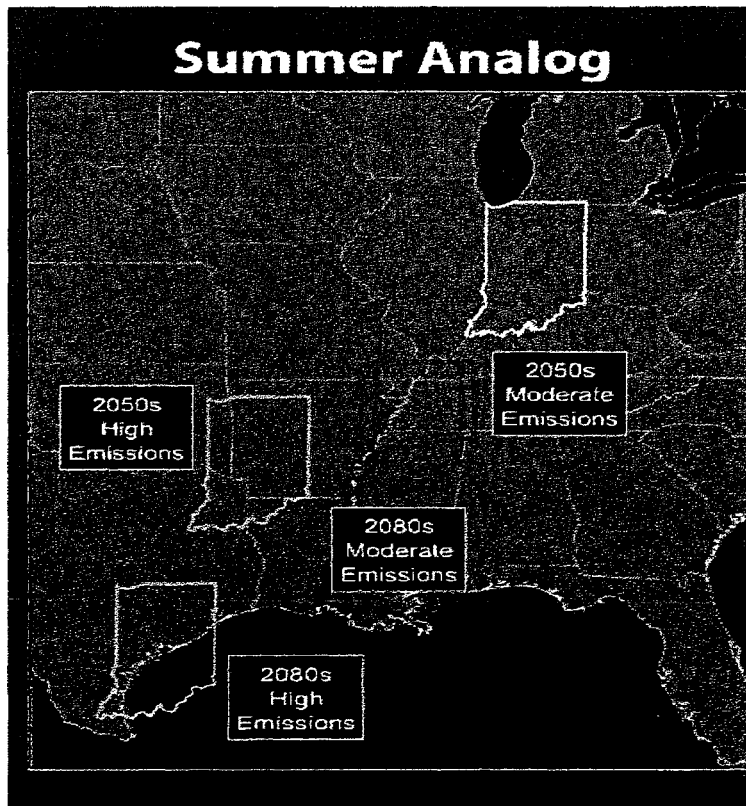
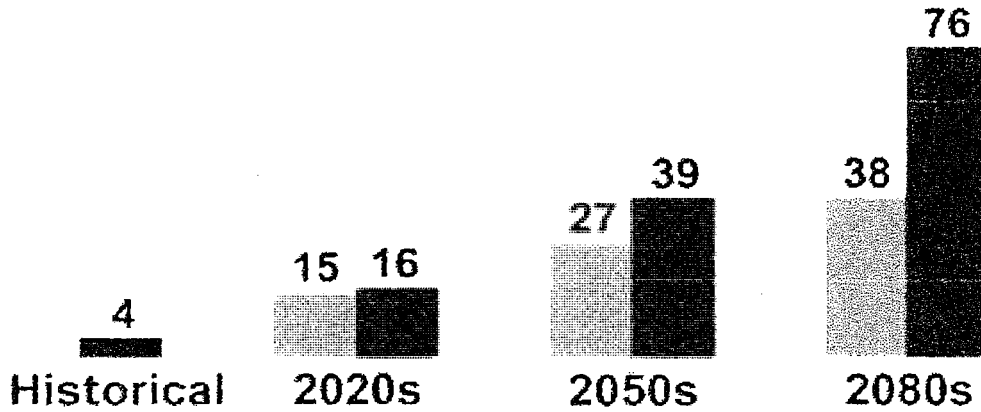
web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



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Marion County, Indiana

Number of 95 degree plus days.



Source: Purdue University Indiana Climate Change Impact Assessment, P. 9

5:38

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

6

Cause Number 45029

7:10

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME DANIEL R. GANGLER

ADDRESS 10696 STILLWATER ROAD, CERMONT 46234

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Daniel R. Gangler

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

Called 7:10
Did not
APPEAR

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME GEORGIA NOVAK

ADDRESS 4414 EDINBORGH POINT INDIANAPOLIS IN 46224

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE: Georgia B Novak

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I think it an outrageous increase. It is your business to run & if you cannot run it with the profits you have declared and the tax break you just got you should let someone else run it.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You are NOT giving consideration to your customers
and are not using the funds you receive wisely.

Maybe the increase should shift - if it
must - to those who got the huge
tax increase (like corporations)

You are beating a dead horse when you
keep going back to the average
citizen & bleed them to death.

5:43

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

8

7:10

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME BEN INSKEEP

ADDRESS 5825 BOY SCOUT RD

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

N/A

MAY 07 2018

SIGNATURE: *Ben Inskeep* DATE: _____

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

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Indianapolis, IN 46204

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You can go directly to the OUCC's electronic contact form by scanning this code:

IPL Rate Case (IURC Cause No. 45029)
May 7, 2018 Hearing
Comments by Ben Inskeep (IPL residential customer)

My name is Ben Inskeep, and I am a residential customer of IPL. I am here to respectfully request that the IURC deny IPL's request to increase our electric rates.

While I ask that IPL's entire request be denied in full, I wish to focus my testimony today on one particular aspect of their request that I, along with many other Hoosier families, find especially repugnant: namely, IPL's proposal to increase the residential customer charge to \$27 per month.

I ask in particular that you reject IPL's request to increase the residential customer charge because it is already the highest customer charge among investor-owned utilities in Indiana and in neighboring states.¹ In fact, if the Commission grants IPL's requested increase in full, we will have the most expensive customer charge in the nation among all major investor-owned utilities. I have attached to my testimony today a table of 165 utility fixed charges that were in effective at the time the analysis was completed in the fall of 2017.² The table shows that currently the highest residential fixed charge in the country at an investor-owned utility is \$25 per month, and that the average is less than \$11 per month.

In addition to avoiding the dubious distinction of having the most expensive fixed charge in the nation, there are four key reasons why the Commission should reject IPL's request to increase the fixed charge.

First, higher fixed customer charges reduce customer control and disempower consumers. With higher fixed charges, the only way to avoid the fixed charge is to stop being a utility customer, which isn't realistic for most Hoosiers.

¹ See Attachment 1

² See Table in Attachment 2, from Justin Barnes' Direct Testimony and Exhibit JRB-2, filed on behalf of the North Carolina Sustainable Energy Association in North Carolina Utilities Commission Docket No. E-7, Sub 1146 (Duke Energy Carolinas General Rate Case), <http://starw1.ncuc.net/NCUC/ViewFile.aspx?id=f6d48731-7dd2-4c1a-88fc-4c660130a0ef>

Second, low-usage customers are the hardest hit when fixed charges rise. IPL's own testimony shows this exact phenomenon – the less energy an IPL customer uses, the higher the percentage rate increase they will experience under IPL's proposal. For example, according to IPL's own filing in this case, millionaires living in massive mansions on Geist that use 7,000 kWh per month will only get hit with a 6% bill increase. Meanwhile those of us in more modest houses or apartments using 800 kWh per month, for example, get hit with a 14% rate hike.

This underscores my third point – low-income customers are disproportionately affected by hikes to fixed charges, as they tend to be low-usage customers. If you grant IPL's request, you will be increasing the bills of those who can least afford it.

Finally, it is important that our state continues to take advantage of the benefits of energy efficiency and distributed generation. Increasing the fixed charge component means families will have longer payback periods over which to recoup their initial investment on clean energy solutions, from LED lightbulbs to rooftop solar.

In conclusion, I urge the Commission to deny IPL's request. If anything, I ask that you consider lowering the customer charge back to where it used to be just a couple years ago at \$11 per month, which is very close to the national average.

I also ask that the Commission consider opening a “utility of the future” or similar type of proceeding, like we have seen in other Midwestern states, including Ohio, Illinois, Michigan, Minnesota, and Pennsylvania. This is a common sense approach for engaging stakeholders in important, current issues that include things like rate design, new technology deployment, and utility business models for the 21st century.

Thank you for your consideration.

Respectfully submitted on May 7, 2018, by Ben Inskeep.

ATTACHMENT 1

**IPL's Residential Monthly Fixed Charges Are Already
the Most Expensive in the Region**

Created by Ben Inskeep on March 31, 2018 based on currently effective utility tariffs.

IPL (IN) - Proposed	\$27.00
IPL (IN) - Current	\$17.00
ComEd (IL)	\$16.00
UPPC (MI)	\$15.00
NIPSCO (IN)	\$14.00
Ameren (IL)	\$12.29
KU and LG&E (KY)	\$12.25
Kentucky Power (KY)	\$11.00
Vectren (IN)	\$11.00
UMERC (MI)	\$9.47
Duke Energy (IN)	\$9.40
Xcel (MI)	\$8.75
AEP Ohio (OH)	\$8.40
DTE Energy (MI)	\$7.50
I&M (IN)	\$7.30
MidAmerican (IL)	\$7.25
I&M (MI)	\$7.25
Consumers Energy (MI)	\$7.00
Duke Energy (OH)	\$6.00
Alpena (MI)	\$5.00
Duke Energy (KY)	\$4.50
DP&L (OH)	\$4.25
FirstEnergy (OH)	\$4.00

ATTACHMENT 2: : U.S. Investor-Owned Electric Utility Residential Fixed Charges³

Direct Testimony of Justin R. Barnes

On Behalf of NCSEA

Exhibit JRB-2

Page 1 of 20

Table 1: National Residential Fixed Charge Comparison (Current Rates)¹

State	Utility	Existing Fixed Charge	Rank
Wyoming	Montana-Dakota Utilities ²	\$25.00	1
New York	Central Hudson Gas & Electric ³	\$24.00	2
Mississippi	Mississippi Power ⁴	\$23.71	3
New York	RG&E ⁵	\$21.38	4
Wisconsin	Wisconsin Public Service ⁶	\$21.00	5
Hawaii	Hawaii Electric Light (HELCO) ⁷	\$20.50	6
New York	Orange & Rockland Utilities ⁸	\$20.00	7
Oklahoma	PSC ⁹	\$20.00	8
Wyoming	Rocky Mountain Power ¹⁰	\$20.00	9
Florida	Gulf Power ¹¹	\$19.76	10
Connecticut	Eversource ¹²	\$19.25	11
Wisconsin	MGE ¹³	\$19.00	12
Hawaii	Maui Electric (MECO) ¹⁴	\$18.00	13
North Carolina	Duke Energy Carolinas (PROPOSED)	\$17.79	14
Hawaii	Hawaiian Electric (HECO) ¹⁵	\$17.00	14
Indiana	IP&L ¹⁶	\$17.00	15
New York	National Grid ¹⁷	\$17.00	16
Illinois	Ameren Illinois ¹⁸	\$16.97	17
Florida	Tampa Electric ¹⁹	\$16.62	18
Colorado	Black Hills Energy ²⁰	\$16.50	19
Wisconsin	We Energies ²¹	\$15.99	20
New York	Con Edison ²²	\$15.76	21
Wyoming	Black Hills Power ²³	\$15.50	22
Illinois	Commonwealth Edison ²⁴	\$15.27	23
Nevada	Sierra Pacific Power Company ²⁵	\$15.25	24
New Hampshire	Unitil ²⁶	\$15.24	25
New York	NYSEG ²⁷	\$15.11	26
District of Columbia	Peppo ²⁸	\$15.09	27
Arizona	UniSource Energy Services ²⁹	\$15.00	28
Michigan	Upper Peninsula Power Company ³⁰	\$15.00	29
Wisconsin	Alliant Energy ³¹	\$15.00	30
Alabama	Alabama Power ³²	\$14.50	31
Kansas	Westar Energy ³³	\$14.50	32
New Hampshire	Liberty Utilities ³⁴	\$14.50	33
North Dakota	Xcel Energy ³⁵	\$14.50	34
Pennsylvania	PPL Electric Utilities ³⁶	\$14.09	35
Florida	Florida Public Utilities ³⁷	\$14.00	36
Indiana	NIPSCO ³⁸	\$14.00	37
Kansas	Empire District Electric ³⁹	\$14.00	38
Kansas	KCP&L ⁴⁰	\$14.00	39
Wisconsin	Xcel Energy ⁴¹	\$14.00	40
North Dakota	Montana-Dakota Utilities ⁴²	\$13.98	41
Alaska	Alaska Power Company ⁴³	\$13.85	42
Vermont	Green Mountain Power ⁴⁴	\$13.16	43

³ Table is from Justin Barnes' Direct Testimony and Exhibit JRB-2, filed on behalf of the North Carolina Sustainable Energy Association in North Carolina Utilities Commission Docket No. E-7, Sub 1146 (Duke Energy Carolinas General Rate Case),

<http://starw1.ncuc.net/NCUC/ViewFile.aspx?id=f6d48731-7dd2-4c1a-88fc-4c660130a0ef>

Direct Testimony of Justin R. Barnes
On Behalf of NCSEA
Exhibit JRB-2
Page 2 of 20

Arizona	Tucson Electric Power ⁴⁵	\$13.00	47
Missouri	Empire District Electric ⁴⁶	\$13.00	44
Oklahoma	OG&E ⁴⁷	\$13.00	45
Wyoming	Black Hills Energy ⁴⁸	\$13.00	46
Nevada	Nevada Power Company ⁴⁹	\$12.75	48
New Hampshire	Eversource ⁵⁰	\$12.64	49
Tennessee	Kingsport Power (AEP AppCo) ⁵¹	\$12.63	50
Missouri	KCP&L ⁵²	\$12.62	51
Oklahoma	Empire District Electric ⁵³	\$12.50	52
Kentucky	Kentucky Utilities ⁵⁴	\$12.25	53
Kentucky	LG&E ⁵⁵	\$12.25	54
Michigan	Wisconsin Public Service ⁵⁶	\$12.00	55
Virginia	Kentucky Utilities ⁵⁷	\$12.00	56
Iowa	Alliant Energy ⁵⁸	\$11.95	57
North Carolina	Duke Energy Carolinas ⁵⁹ (CURRENT)	\$11.80	58
Delaware	Delmarva Power ⁶⁰	\$11.70	59
Pennsylvania	Citizens' Electric Company ⁶¹	\$11.50	60
Pennsylvania	Met-Ed ⁶²	\$11.25	61
Pennsylvania	Penlec ⁶³	\$11.25	62
North Carolina	Duke Energy Progress ⁶⁴	\$11.13	63
Arkansas	Empire District Electric ⁶⁵	\$11.04	64
Indiana	Vectren Indiana ⁶⁶	\$11.00	65
Kentucky	Kentucky Power ⁶⁷	\$11.00	66
Pennsylvania	Penn Power ⁶⁸	\$11.00	67
Wisconsin	Northwestern Wisconsin Electric ⁶⁹	\$11.00	68
North Carolina	Dominion North Carolina Power ⁷⁰	\$10.96	69
Pennsylvania	Wellsboro Electric Company ⁷¹	\$10.95	70
Maine	Central Maine Power ⁷²	\$10.68	71
Oregon	Portland General Electric ⁷³	\$10.50	72
Missouri	KCP&L Greater Missouri Operations ⁷⁴	\$10.43	73
Arizona	Arizona Public Service ⁷⁵	\$10.00	94
California	SCE ⁷⁶	\$10.00	78
California	PG&E ⁷⁷	\$10.00	79
California	SDG&E ⁷⁸	\$10.00	80
Georgia	Georgia Power Company ⁷⁹	\$10.00	75
South Carolina	South Carolina Electric & Gas ⁸⁰	\$10.00	76
Texas	Sharyland Utilities ⁸¹	\$10.00	74
Texas	Xcel Energy ⁸²	\$10.00	77
Arkansas	Oklahoma Gas & Electric ⁸³	\$9.75	81
Minnesota	Otter Tail Power Company ⁸⁴	\$9.75	82
Connecticut	United Illuminating ⁸⁵	\$9.67	83
Oregon	Pacific Power ⁸⁶	\$9.50	84
Indiana	Duke Energy Indiana ⁸⁷	\$9.40	85
South Dakota	Black Hills Power ⁸⁸	\$9.25	86
Alaska	Alaska Electric Light & Power ⁸⁹	\$9.22	87
South Carolina	Duke Energy Progress ⁹⁰	\$9.06	88
Missouri	Ameren Missouri ⁹¹	\$9.00	89
Wisconsin	Superior Water Light & Power ⁹²	\$9.00	90
Illinois	MidAmerican Energy ⁹³	\$8.97	91

Direct Testimony of Justin R. Barnes
On Behalf of NCSEA
Exhibit JRB-2
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Florida	Duke Energy Florida ⁹⁴	\$8.76	92
Michigan	Xcel Energy ⁹⁵	\$8.75	93
Iowa	MidAmerican Energy ⁹⁶	\$8.50	95
New Mexico	Xcel Energy (SPS) ⁹⁷	\$8.50	96
Washington	Avista Utilities ⁹⁸	\$8.50	97
Pennsylvania	PECO ⁹⁹	\$8.45	98
Arkansas	Entergy Arkansas ¹⁰⁰	\$8.40	99
Ohio	Ohio Power Company ¹⁰¹	\$8.40	100
Virginia	Appalachian Power Company ¹⁰²	\$8.35	101
South Carolina	Duke Energy Carolinas ¹⁰³	\$8.29	102
South Dakota	Xcel Energy ¹⁰⁴	\$8.25	103
Texas	AEP Texas North ¹⁰⁵	\$8.18	104
Maryland	Delmarva Power ¹⁰⁶	\$8.17	105
Minnesota	Minnesota Power ¹⁰⁷	\$8.00	106
Minnesota	Xcel Energy ¹⁰⁸	\$8.00	107
North Dakota	Otter Tail Power Company ¹⁰⁹	\$8.00	111
Oregon	Idaho Power Company ¹¹⁰	\$8.00	108
South Dakota	MidAmerican Energy ¹¹¹	\$8.00	109
South Dakota	Otter Tail Power Company ¹¹²	\$8.00	110
Texas	SWEPSCO ¹¹³	\$8.00	112
Utah	Rocky Mountain Power ¹¹⁴	\$8.00	114
West Virginia	Appalachian Power Company ¹¹⁵	\$8.00	113
Maryland	BGE ¹¹⁶	\$7.90	115
Florida	Florida Power & Light ¹¹⁷	\$7.87	116
Arkansas	SWEPSCO ¹¹⁸	\$7.75	117
Washington	Pacific Power ¹¹⁹	\$7.75	118
Maryland	Pepco ¹²⁰	\$7.60	119
Maine	Emera Maine ¹²¹	\$7.54	120
Michigan	DTE ¹²²	\$7.50	121
South Dakota	Montana-Dakota Utilities ¹²³	\$7.50	122
Washington	Puget Sound Energy ¹²⁴	\$7.49	123
Pennsylvania	West Penn Power ¹²⁵	\$7.44	124
Indiana	Indiana Michigan Power ¹²⁶	\$7.30	125
Michigan	Indiana Michigan Power ¹²⁷	\$7.25	126
California	Pacific Power ¹²⁸	\$7.20	127
Louisiana	Entergy Louisiana ¹²⁹	\$7.04	128
Massachusetts	Unitil ¹³⁰	\$7.00	129
Michigan	Consumers Energy ¹³¹	\$7.00	130
New Mexico	El Paso Electric ¹³²	\$7.00	131
New Mexico	PNM ¹³³	\$7.00	132
Texas	Entergy Texas ¹³⁴	\$7.00	133
Virginia	Dominion Virginia ¹³⁵	\$7.00	134
Texas	El Paso Electric ¹³⁶	\$6.90	135
Mississippi	Entergy Mississippi ¹³⁷	\$6.75	136
Texas	AEP Texas Central ¹³⁸	\$6.74	137
California	Liberty Utilities ¹³⁹	\$6.56	138
Massachusetts	Eversource Eastern ¹⁴⁰	\$6.43	139
California	Bear Valley Electric Service ¹⁴¹	\$6.39	140
Massachusetts	Eversource Western ¹⁴²	\$6.00	141

Direct Testimony of Justin R. Barnes
On Behalf of NCSEA
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Ohio	Duke Energy Ohio ¹⁴³	\$6.00	142
South Dakota	NorthWestern Energy ¹⁴⁴	\$6.00	143
Idaho	Avista Utilities ¹⁴⁵	\$5.75	144
Massachusetts	National Grid ¹⁴⁶	\$5.50	145
Louisiana	SWEPCO ¹⁴⁷	\$5.49	146
Montana	Montana-Dakota Utilities ¹⁴⁸	\$5.47	147
Texas	Centerpoint Energy ¹⁴⁹	\$5.47	148
Colorado	Xcel Energy ¹⁵⁰	\$5.39	149
Idaho	Rocky Mountain Power ¹⁵¹	\$5.00	150
Idaho	Idaho Power Company ¹⁵²	\$5.00	151
Maryland	Potomac Edison ¹⁵³	\$5.00	152
Michigan	Alpena Power Company ¹⁵⁴	\$5.00	153
New Jersey	Atlantic City Electric ¹⁵⁵	\$5.00	156
Rhode Island	National Grid ¹⁵⁶	\$5.00	155
West Virginia	First Energy Utilities ¹⁵⁷	\$5.00	154
New Jersey	Rockland Electric ¹⁵⁸	\$4.54	157
Kentucky	Duke Energy Kentucky ¹⁵⁹	\$4.50	158
Louisiana	Entergy Louisiana (Legacy EGSL) ¹⁶⁰	\$4.46	159
Ohio	Dayton Power & Light ¹⁶¹	\$4.25	160
Montana	NorthWestern Energy ¹⁶²	\$4.10	161
Ohio	First Energy Utilities ¹⁶³	\$4.00	162
Texas	Oncor ¹⁶⁴	\$3.06	163
New Jersey	JCP&L ¹⁶⁵	\$2.98	164
New Jersey	PSEG ¹⁶⁶	\$2.27	165
Average		\$10.59	
Average (Excluding DEC NC)		\$10.59	

Indiana Utility Regulatory Commission Public Field Hearing

5.49

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

9
7:18

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Shannon Anderson

ADDRESS 1632 Pele Pl Indy 46214

Are you a customer of this utility? (circle one) YES NO.

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Earth Charter Indiana

SIGNATURE: [Signature]

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



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Indiana Utility Regulatory Commission Public Field Hearing

5, 44

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

①
~~7:18~~
7:22

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

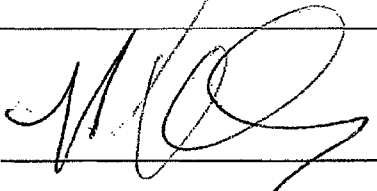
NAME Nicholas Barajas

ADDRESS 851 S. Sheffield Ave Indy

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: 

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

5:52

11

7:26

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)


NAME JAMES C. BURKETT

ADDRESS 6336 SAGEWOOD CT

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: 

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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5:55

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Handwritten notes and scribbles)
12
7:32

(Please print)

NAME RAY Wilson

ADDRESS 6448 Blossom Ln. Indy 46278

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: *Ray Wilson* DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

5:55

13
7:50

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Bob Bishop

ADDRESS 5873 Arabian Run

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Robert L. Bishop

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

Why not start getting Solar + Wind

let by the huge increase

Why shut down good coal plants

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

5:56

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

M
7:53

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Jim Brundage

ADDRESS 5142 McCarty Ct 46254

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

No

SIGNATURE: Jim Brundage

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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5:57

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

(15) 7:56
SPOKE @ LAST
FD HQ
PER his
testimony
brought

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME John Goldberg

ADDRESS 6149 N. Oakland Ave. Indy 46220

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: John R. Goldberg DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

commented via email to Utility Counselor

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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5:58

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

16
802

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Fletcher Graham


ADDRESS 9332 Cinnerbar Dr Indianapolis, IN 46268

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE: 

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

Hoping That rate increase will be fair to all.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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6:38

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

17
8:08

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Carrie Savage Zimmerman

ADDRESS 237 W. Westfield Blvd,

Are you a customer of this utility? *(circle one)* YES ~~NO~~

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

NO

SIGNATURE: _____ DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

6:01

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

10

8:13

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Dr. Tara Clain

ADDRESS 1939 W. 10th St. 46222

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: [Handwritten Signature]

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

19
8:19

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Peter Krempel

ADDRESS 4719 Arabian Run

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name: Self

SIGNATURE: 

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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6:04

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

20
8:23

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME HOWARD W FARRIDGE

ADDRESS 5593 Bartha JE

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: *Howard W Farridge* DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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6:06

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

21
8:28
SPEAK OR LISTEN
FA - ASKED TO
SPEAK on 4/20
INFL

(Please print)

NAME KAREN DOTY
ADDRESS 3724 SMALLWOOD LANE WEST INDIANAPOLIS, IN 46214

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Karen Doty DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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7145

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

22

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME James B Altman II

ADDRESS 6429 Cornwall Circle

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: J B Altman II DATE: 9/7/2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

~~Costs~~ As of 2017, the US Federal Govt. acknowledged that renewable energy jobs outnumber fossil fuel jobs 5-to-1. Renewable energy remains constant is more price stable as its supply is more predictable. Thus, it is economically/fiscally more

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Sensible to pursue renewable energy sources than
to further prop up ~~the~~ antiquated fossil fuel [?] sources.

Comments provided in this cause are considered public records pursuant to the
Indiana Access to Public Records Act (Indiana Code 5-14-3-1, *et seq.*).

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

6101
23
840

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Sr. Gail Trippett

ADDRESS 419 Berkley Road

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Sr. Gail Trippett DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I would like to speak on behalf of our senior citizens. I recently visited some senior citizens, and one had a coat and hat on when I entered her apartment, her comment was please excuse my appearance. I am cold but I have my heat turned down in an effort to lower my bill. Last month's bill was too high for my budget.

You may continue your comments on the back of this sheet or attach them.

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6:19

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

24

8:46

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME JEFFREY HUGHES

ADDRESS 4527 River Ridge Ct

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Jeffrey Hughes

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

WHEN IS A PROFIT TOO MUCH WHEN IT TAKE MONEY FROM
A DISABLED AMERICAN VET ON LIMITED INCOME
YOU WANT A RAISE THEN SUBMIT A WAY FOR PEOPLE
LIKE MYSELF SOLAR OR WIND MILL ON PROPERTY

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



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6:38

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

25
8:48

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Tamara Carr

ADDRESS 5302 Lester St

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: *Tamara Carr* DATE: 5/7/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

26
8:54

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME SASON REYNOLDS

ADDRESS 8420 E MADLEY RD CAMPY IN

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: [Signature]

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

902
27

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Dr. Daniel Hassumani, MD

ADDRESS 1540 Orchard Park Dr. N Indianapolis, IN 46280

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: *D. Hassumani MD* DATE: 5/7/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

As a pediatrician in Indianapolis, my clinic serves mostly underserved
patients (99% of patients at my clinic are on Medicaid). The rise in rates
will hurt these families disproportionately. Just this winter, I had a family
who told me that they could not afford to both pay for medication &

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and their utilities. When patients cannot pay for their medications, they end up using emergency services more often which is a burden on the families in time, missed work, and missed school days. I oppose the increase in fees because I know how the downstream consequences look in my clinic, in the emergency department, and in the hospital.

Indiana Utility Regulatory Commission Public Field Hearing

8, 28

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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28
9:04

(Please print)

NAME Nancy Poore

ADDRESS 3221 Babson Ct

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE: Nancy Poore

DATE: 5-7-2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

29
AEE
9/11

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME ALLEN GRISLEY

ADDRESS 3616 E WASHINGTON ST

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:
N/A

SIGNATURE: *Allen Grisley* DATE: 5-7-18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME Rita Englum

ADDRESS 1433 Alimingo Dr., Indianapolis, IN 46260

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Rita L. Englum DATE: 5-7-18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I oppose this rate increase proposal. It disincentivizes customers from becoming more energy efficient. If IPL needs to increase the utility rate again, after having a rate increase in 2016, then they need to look (over)

You may continue your comments on the back of this sheet or attach them.

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at different ways of acquiring electricity -
namely ^{choosing} wind and solar. The church & I
I attend has projected how the increase
will affect ~~them~~ ^{our church} - 6000/yr ^{income} (in addition
to the \$800/yr increase ^{the church} already pays from the
2016 rate hike.)

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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

6:23

8:40

CALLED
NOT PRESENT

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Steve Hooks

ADDRESS 5918 E 45th ST

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: [Signature] DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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Indiana Utility Regulatory Commission Public Field Hearing

7:46

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
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(Please print)

NAME CHARLES A. KNIGHT

ADDRESS 3538 N. FULBROOK ST. INDIANAPOLIS IN 46208

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: [Signature] DATE: 5-7-18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

- ① AES DOES NOT NEED A RATE INCREASE
- ② PLEASE DO NOT INCREASE MONTHLY FIXED CHARGES UNFAIR TO SENIOR CITIZENS
- ③ NEED "CLEAN" ENERGY (WIND, SOLAR ETC.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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6:15

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029



8:35
Call not present

have not used.
that I
energy
for

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME

Tajma Ewans

ADDRESS

4901 Melbourne Rd, Indianapolis, IN, 46228

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE:

Ewans

DATE:

MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I am a teacher ~~where~~ so spending my money wisely is necessary. I conserve energy by not using my drier, /airconditioner. How is it fair or right for me to be paying a set rate with another customer who is not conserving energy as I am.

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pay
in
your
amount
I

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Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME Paul Graybiel

ADDRESS 3648 Catalpa Ave

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) - SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Paul Graybiel

DATE: 5/7/16

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

IPL already raised our
rates 2 years ago why
does a profitable utility
need more money? The millionaires

You may continue your comments on the back of this sheet or attach them.

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Make more money white
customers pay more
This will make it harder
for the people of Indianapolis
to afford their basic needs
I oppose this
rate increase for
this reason!

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

6:05
He spoke to
ED R - LEFT

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME DANIEL SACKS

ADDRESS 2729 POMONA COURT

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: *Daniel Sacks* DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I am retired from the State of IN & am receiving retirement from the State of IN as well as Social Security. Retirees from the State, unfortunately, have not received an increase in our monthly retirement benefit in 7 yrs. Also as most of you know increases in SS have been zero to minimal over the last several years. Lots of

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seniors are barely getting by because the only retirement income they have is SS, since many corps are eliminating retirement plans as we know them. SS has not kept up with inflation & COL increases. This is especially true when you look at IRL monthly bills increasing for some folks as much as 45% in the last 10 years. Also w/ corporate tax cuts going into effect it would seem only fair that more than a small portion of these tax cuts be passed along to the customer. Costs continue to rise for gas, housing, home maintenance services w/o a concomitant increase in income for seniors. When all of this is taken into consideration I would hope that IRL will reconsider imposing this rate increase on their customers.

Thank You,

Dan Sela

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

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(Please print)

NAME Mary Kate Dugan
ADDRESS 2022 W Riley Ave, Indianapolis, IN

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Jesse Brown (spouse)

SIGNATURE: Mary Kate Dugan DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

~~The following comments are being made in the public field hearing.~~
Increasing the fuel charge will hurt all ratepayers, but it will hurt the elderly and the poor most of all. It is regressive, unjust, immoral, and just plain wrong.

You may continue your comments on the back of this sheet or attach them.

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Please look to eliminate the fixed charge and implement increasing block rates, or other progressive rate structures that incentivize energy efficiency and do not unfairly harm the most vulnerable among us, including the elderly and the poor.

0000000000

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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME HELEN WELTER

ADDRESS 231 Crosby Dr Indpls IN 46227

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Helen A. Welter DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

If I made the salaries of the executives of IPL, this rate would not be a concern. But I and many other senior citizens live on fixed income. This rate may mean the difference between having electricity or having life saving medicines. If this increase was going to be used to promote & provide alternative sources of power - wind/solar, I would be all for the rate increase. However, this rate increase
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is going to be used to convert coal plants to natural gas which is cheaply obtained by fracking which scars our planet and has increased 50% in the past year. IPL should be looking to the future of renewable energy as our European neighbors are doing. It is cleaner, more sustainable, cleaner and does not injure our planet.

Indiana Utility Regulatory Commission Public Field Hearing

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(Please print)

NAME MEREDITH L. WILSON

ADDRESS 7136 WESTMINSTER DR., INDIANAPOLIS, IN 46256

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Meredith L. Wilson DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

THERE SEEMS TO BE NO RELIEF FOR LOW INCOME BY IPL. THE CUSTOMERS CAN VOLUNTEER TO "ROUND UP" THEIR BILLS TO PROVIDE A FUND TO HELP LOW INCOMERS. IPL SEEMS TO BE SMILING - PUT HELP ON CUSTOMERS' BACKS. IPL WON'T HELP.

WILL ANY OF THE 9% MILL RATE INCREASE GO TO INCREASED STOCKHOLDER DIVIDENDS OR TO INCREASED EXECUTIVE INCENTIVE INCREASE? I CERTAINLY HOPE NOT.

You may continue your comments on the back of this sheet or attach them.

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6:53

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME Kayla Plummer

ADDRESS 6100 Waterstone Dr.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: 

DATE: 5-7-18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

Raising the monthly fixed rate from
\$17.00 to an unprecedented \$27.00

is outrageous. We need to be promoting the
conservation of energy and environmental
Sustainability

You may continue your comments on the back of this sheet or attach them.

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(Please print)

NAME JAMES R. WELTER

ADDRESS 231 CROSBY DR INDIANAPOLIS IN

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: James R. Welter DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

The solution for my problem shouldn't be rate increases.
How about reduced executive salaries & other cost control efforts maybe
even reduce profits! I object to flat charges that are
unfair to low users. I would object less if my increase was

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being used to amount to renewable energy sources.

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2:31

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME Sherry Stone

ADDRESS 5254 Guilford Ave, Indpls,

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

n/a

SIGNATURE: Sherry Stone DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

*1) Indianapolis residents are already paying for a hefty water/sewage rate spike. Does the generating station in Morgan Co provide electricity for Indpls? Even if it does, Indianapolis

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has a huge percentage of low income and retired citizens who will ~~also~~ bear an ~~also~~ ~~in~~ proportional share of the rate increase. The supposed tax break for many of us is immediately being gobbled up by the same corporations who just received a huge tax cut from the fed. Let them use their cuts for capital investment, as they said they would when lobbying for the tax cuts.

→ ② go to wind/solar rather than continuing old technology.

7:31

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME Dan Stanley

ADDRESS 5522 Petersburg Plwy., Indpls, IN 46254

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Dan Stanley DATE: 5/7/2018 MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

Given the percentage of people at or below the
poverty line in Ind, and the fact that electricity is
an essential utility, I believe that any rate
increases that are "truly" necessary should be

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borne by parties that would use more electricity. Parties below a suitable power consumption level should not have to bear any rate increase. Let those who have more money (and likely higher power consumption) pay for these needs. People at the low end of the economic scale are already "pushed". I also note that this utility has had a steady stream of rate increases that seem to be beyond the rate of inflation. This trend will start breaking the lower income residents who cannot go without electricity.

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Indiana Utility Regulatory Commission Public Field Hearing

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Cause Number 45029

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(Please print)

NAME Tajma Evans
ADDRESS 4901 Melbourne Rd, Indianapolis, 46288

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: [Signature] DATE: 5/7/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I plan to mail in my written
comments.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form. .
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Gregg Comer

ADDRESS 1470 N. Leland Ave., Indianapolis, IN 46219

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Gregg J. Comer

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

25% rate increase is too high. Citizens cannot afford
the rate increase and there are no ^{true} incentives
for alternative energy offered by IPL. IPL
needs to invest in alternative resources solar & wind.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

6:11

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Audrey L. Turner

ADDRESS 1119 Sharon Avenue

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name: -

SIGNATURE: Audrey L. Turner DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Audrey L. Turner

1119 Sharon Avenue, Indianapolis, Indiana
46222-3045
317-493-1786
turnerblessedone@peoplepc.com

May 7, 2018

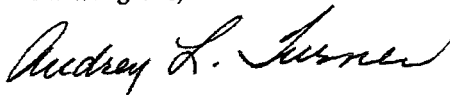
Dear Indiana Office of Utility Consumer Counselor,

I cannot understand why the Indianapolis Power and Light company is requesting a rate increase at this time. There was a corporate tax cuts in January 2018. The recent changes to federal tax law reduced the corporate law rate from 35 percent to 21 percent. I feel there should be no hesitancy now by the utility regulators in Indiana to ensure that these big tax breaks are passed along to the consumer.

I am retired and living on a fixed income. Due to my age most of my expenses has went up. It is hard taking care of my home and still driving. My car insurance is high. No complaining just wants to prevent unfair utility rate hikes, so I can keep more of my hard earn money. It is not fair to hear that the shareholders are putting more money their pockets.

As a consumer, we just want to be treated fairly.

Warm regards,



Audrey L. Turner

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME Betty Cecil

ADDRESS 5817 Guion Lakes Ct.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Betty Cecil

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I feel that we already pay
enough money.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME Maxine B. Young

ADDRESS 1850 Sanwick Dr.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

I am representing my self and all of the people that's living in Indpls that is living on fixed income.

SIGNATURE: Maxine B. Young

DATE: 5/7/18 MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME PHILLIP E. WEIDER

ADDRESS 5611 PILGRIM DR, INDPLS IN 46254

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Phillip E. Weider DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I WAS URGED TO SAVE ENERGY. I SPENT
A LOT OF MONEY TO DO THAT. NOW IPL
WANTS TO TAKE MORE. I LIVE ON A
FIXED INCOME. I CAN'T KEEP PAYING
MORE. WHERE DOES IT END?

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

web: www.IN.gov/OUCC
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You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME KAREN WILSON

ADDRESS 7533 Mikesell Dr

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Karen Wilson

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

*This rate increase seems to be too much
considering the low income levels of
your customers.*

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

7:35

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Mona Vinson

ADDRESS 8444 Athens Ct.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one)

maybe WRITTEN maybe
maybe

If you are representing any firm or organization, please provide the name:

SIGNATURE: Mona Vinson

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I am a 68 1/2 yr. old senior, who is retired on
a low fixed income. I can hardly survive as it
is now, with IPL being a high utility for me to pay,
along with my Citizens Gas & Water & Sewer bill.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

(over)

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

If IPL is allowed to continue rate hikes,
at some pt. in my life, I (WILL NOT BE ABLE)
to pay this bill at all.

As it is now, once I manage ^{to pay} IPL + then
the gas, water + sewer bill, I hardly have
enough to buy food with, or to use in case of
an emergency.

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Kaitlin Mariuffo

ADDRESS 2436 N. Alabama St. Indpls, IN 46205

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Owner (with my husband) of Sheepley Public House

SIGNATURE: [Signature] DATE: May 7, 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

This proposed rate ~~will~~ increase will directly impact small businesses and their ability to put money towards raises + new jobs. With my/our business's monthly bill potentially raising \$250 to \$400 each month, I can't imagine what larger businesses would be charged! That bill would cause

You may continue your comments on the back of this sheet or attach them. →

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You can go directly to the OUCC's electronic contact form by scanning this code:

businesses to cut costs in other ways. One could be raising prices, but that would just pass along the cost to our customers, the same people who will be paying higher energy bills :-

I do not support the rate increase. IPL's money can be spent in other ways. We already have higher than average rates.

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME Mary Lou Cox

ADDRESS 5875 Washington Blvd, Indianapolis, IN 46220

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

No

SIGNATURE: Mary Lou Cox DATE: 5/7/2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

I do not want to pay an increased rate for investments that will not expand the use of renewable energy and further continues to use fossil fuels to generate electricity. The increased fixed rate is a disincentive to conserving energy. In addition the rate increase

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

does not provide funding for increased use of renewable energy and does not reduce carbon emissions. In addition the increased rate is funding "old" technologies for generating electricity rather than looking to future technologies that would support the long term health of our community.

Please deny the IPL request for a rate hike. IPL needs to identify new ways for funding their old technology rather than burdening consumers. It is time the shareholders see the losses from ^{their} past decisions.

Please make sure that all of the corporate tax reduction will be used to cover ^{the} infrastructure needs of IPL

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

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(Please print)

NAME Dionne Robinson

ADDRESS 3643 Catalpa Av, Indianapolis, IN 46228

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Dionne Robinson DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

Looking at the testimony from IPL, it seems to me
the costs for the newly built facilities + future funding
was established on the basis of ~~tax~~ rate hikes on
customers. There were rate increases 2 years ago

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

that should be able to cover funding for the requested amount. ~~More~~ The counties that IPL provide services are continuing to grow meaning more customers will help with funding. Incomes are not increasing by 25% so the substantial rate increase by IPL should not happen!

Indiana Utility Regulatory Commission Public Field Hearing

Indianapolis Power & Light Co. (IPL) Rate Case

Cause Number 45029

If you would like to comment for the record in this case you must complete this form. Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Anna V. Justis, PhD

ADDRESS 3951 Gable Ln. Cir. #724; Indianapolis, IN 46228

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Anna V. Justis

DATE: MAY 07 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

1. Increases in the fixed, base rate is regressive and will disproportionately affect low income residents and IPL customers. This rate increase is much greater than inflation and does not appear to provide additional services or efficiency.

2. Fixed rate increases create skewed incentives. We should consider increases in the per kilowatt rate, if a rate increase is justified at all. By shifting costs to the per kilowatt rate, this will place the greatest burden on those who use the most electricity and encourage customers to decrease their energy consumption.

You may continue your comments on the back of this sheet or attach them.

OVER

You may also send comments to the OUCC at:
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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov
fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

This type of change will place incentives in the right direction & encourage responsible use of our energy resources.

3. IPL has stated that this rate increase will contribute to "Administrative costs" and to a natural gas-powered plant. I would be much more inclined to support a rate increase if IPL ~~is~~ would invest in sustainable, renewable energy sources.

4. Please reject this rate increase and hold IPL responsible for the impacts it has on the community - economically, socially, & environmentally

Sincerely, Anna Justis, PhD

Comments provided in this cause are considered public records pursuant to the Indiana Access to Public Records Act (Indiana Code 5-14-3-1, et seq.).

ATTACHMENT KLO-6

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER &)
 LIGHT COMPANY ("IPL") FOR (1))
 AUTHORITY TO INCREASE RATES AND)
 CHARGES FOR ELECTRIC UTILITY)
 SERVICE, (2) APPROVAL OF REVISED)
 DEPRECIATION RATES, ACCOUNTING)
 RELIEF, INCLUDING UPDATE OF THE)
 MAJOR STORM DAMAGE RESTORATION) CAUSE NO.
 RESERVE ACCOUNT, APPROVAL OF A) 45029
 VEGETATION MANAGEMENT RESERVE)
 ACCOUNT, INCLUSION IN BASIC RATES)
 AND CHARGES OF THE COSTS OF CERTAIN)
 PREVIOUSLY APPROVED PROJECTS,)
 INCLUDING THE EAGLE VALLEY COMBINED)
 CYCLE GAS TURBINE, THE NATIONAL)
 POLLUTION DISCHARGE ELIMINATION)
 SYSTEM AND COAL COMBUSTION)
 RESIDUALS COMPLIANCE PROJECTS,)
 RATE ADJUSTMENT MECHANISM PROPOSALS,)
 COST DEFERRALS, AMORTIZATIONS,)
 AND (3) APPROVAL OF NEW SCHEDULES)
 OF RATES, RULES AND REGULATIONS)
 FOR SERVICE)

TRANSCRIPT OF PUBLIC FIELD HEARING

Public Field Hearing commenced to be heard on May 7, 2018
 at 6:00 P.M. (EDT) at New Augusta North Middle School
 Auditorium, 6450 Rodebaugh Road, Indianapolis, Indiana
 before Chairman James F. Huston, Commissioner Sarah E.
 Freeman, Commissioner David L. Ober, Commissioner David E.
 Ziegner, and Administrative Law Judge Carol Sparks Drake
 (Presiding)

Reporter: Lynda A. Ruble

Pages: FH-D-1 to FH-D-51

INDEX OF WITNESSES

FOR THE PUBLIC:

Charles H. Goodman:.FH-D- 4 to FH-D-10

Cherrish Pryor:.FH-D-11 to FH-D-13

John Gibson:FH-D-16 to FH-D-17

Laura Ann Arnold:.FH-D-18 to FH-D-25

Richard Clough:.FH-D-26 to FH-D-30

Daniel Gangler:.FH-D-31 to FH-D-32

Ben Inskeep:FH-D-33 to FH-D-36

Shannon Anderson:.FH-D-37 to FH-D-39

Nichole Barajas:FH-D-40 to FH-D-43

James Burkeen:FH-D-44 to FH-D-47

1 Indianapolis, Indiana
2 May 7, 2018
3 6:00 P.M. (EDT)

4 ADMINISTRATIVE LAW JUDGE CAROL SPARKS DRAKE
5 (THE COURT): This is a Field Hearing before the Indiana
6 Utility Regulatory Commission in a cause docketed before
7 the Commission as Cause No. 45029, captioned as the
8 "Petition of Indianapolis Power & Light Company for (1)
9 authority to increase rates and charges for electric
10 utility service, (2) approval of revised depreciation
11 rates, accounting relief, including update of the Major
12 Storm Damage Restoration Reserve Account, approval of a
13 Vegetation Management Reserve Account, inclusion in basic
14 rates and charges of the costs of certain previously
15 approved projects, including the Eagle Valley Combined
16 Cycle Gas Turbine, the National Pollution Discharge
17 Elimination System and Coal Combustion Residuals compliance
18 projects, rate adjustment mechanism proposals, cost
19 deferrals, amortizations, and (3) approval of new schedules
20 of rates, rules and regulations for service".

21 Notice of the time and place of this Field
22 Hearing was given as provided by law by publication in
23 Marion County in The Indianapolis Star on March 16, 2018.

24 Said newspaper is a newspaper of general
25 circulation, printed and published in the English language,

FH-D- 1

1 and said publication was made at least ten days prior to
2 the date of this public Field Hearing.

3 The proof of publication of the notice has been
4 received by the Commission and is now incorporated into the
5 record of this cause by reference and placed in the
6 official files of the Commission.

7 Notice has also been given to the Indiana Office
8 of Utility Consumer Counselor and other interested parties.

9 May I, please, have the appearances for the
10 record?

11 MS. MARGO TUCKER: On behalf of Citizens Action
12 Coalition, the Indiana Coalition for Human Services,
13 Indiana Community Action Association, and Sierra Club,
14 Margo Tucker.

15 MS. TERESA MORTON NYHART: On behalf of
16 Indianapolis Power & Light Company, Teresa Morton Nyhart,
17 Barnes & Thornburg LLP, Indianapolis, Indiana.

18 MR. JEFFREY M. REED: Thank you, Your Honor.

19 Appearing on behalf of the Public, Jeff Reed,
20 Indiana Office of the Utility Consumer Counselor.

21 THE COURT: Thank you, counsel.

22 At this time, everyone in the audience who knows
23 you would like to testify this evening or who is
24 considering testifying this evening, would you, please,
25 stand so that you can take the oath?

FH-D- 2

1 (OATH DULY ADMINISTERED TO NUMEROUS PERSONS)

2

3 THE COURT: Thank you. You may be seated.

4 With that, Mr. Reed, you may call your first
5 witness.

6 MR. REED: Thank you, Your Honor.

7 Folks, before we get started tonight, when I call
8 your name, I'll have you approach the lectern to my right,
9 your left. Please be careful walking down these stairs.
10 As beautiful as this facility is, I've seen some people
11 have problems on the stairs so keep your eyes focused
12 before you take a step. We don't need anyone falling down.

13 There have been from time to time in these Field
14 Hearings some folks who are appreciative of a speaker and
15 show their appreciation by clapping. I will ask you in
16 advance, please do not do that while the speaker is
17 speaking. We are in a Field Hearing. The proceedings are
18 considered just as though we were in a courtroom, and you
19 wouldn't do that in a courtroom. If you choose to show
20 your appreciation of the speaker, please wait until they
21 are finished.

22 Thanks, again, for coming out. This is a vitally
23 important part of the process for my office to have you
24 here tonight so we can hear what you have to say and for
25 the Commission to hear it as well. So thanks, again, for

FH-D- 3

1 taking your time, your energy, and I appreciate your
2 patience because we are going to be here for a little
3 while.

4 So with that, let's get started.

5 Your Honor, the Public calls its first witness
6 Mr. Charles Goodman.

7

8 **CHARLES H. GOODMAN**, a witness appearing on behalf of the
9 Public, having been first duly sworn,
10 testified as follows:

11

12 **DIRECT EXAMINATION,**

13 **QUESTIONS BY MR. REED:**

14 Q Good evening, sir.

15 A Thank you for having me and allowing me to speak
16 tonight.

17 Q Mr. Goodman, sir, before we begin, could I have you
18 state your name for the record and spell your last name?

19 A Charles, middle initial is H, last name is Goodman,
20 like a good man, G-o-o-d-m-a-n.

21 Q Thank you very much, sir.

22 The floor is yours.

23 A I am a citizen of this city, a Hoosier. I also have
24 approximately 32 years of working in our State Legislature.
25 I've had the privilege, as some of the Commissioners know,

FH-D- 4

1 of having appeared before the IURC in the past, and I might
2 say rather successfully before the IURC and the Commission
3 as a whole. I was also chosen by the Federal Energy
4 Regulatory Commission to be one of two speakers to
5 represent all property owners in the United States at a
6 lengthy hearing in Washington, D.C., and I think it was in
7 2010, but I -- as I get older, these dates seem to get a
8 little bit more vague. I've had an opportunity to greet or
9 work with Teresa at IPL.

10 I would -- The reason I came tonight against
11 doctor's orders, because I'm fighting some really tough
12 legal -- not legal but medical issues, is because I read in
13 the newspaper about a contract with IPL where one of the
14 conditions was that the City would not step forward and
15 represent its citizens before this Commission on this rate
16 increase.

17 I would say to the Commission and the people at
18 the OUCC, 30-some years ago at the State Legislature, I had
19 a lot, a lot of people, Senators, Judges, Governors,
20 repeatedly tell me the devil is in the details, to look
21 carefully at what is proposed, not what may be spoken up
22 here but actually what's down in black and white, and as I
23 did that over the years, it was quite illuminating to
24 understand what was in some bills.

25 As I've gotten to know many Senators and many

1 Representatives over the years, I came to realize that when
2 they went to vote on a particular issue, often times the
3 discussion of that particular bill was brought up in caucus
4 and maybe 10 percent of the Senators and Representatives
5 actually read through the whole bills, but it is awfully
6 hard to do because they get an awful lot presented to them.

7 You're being presented tonight with a challenge
8 of not just a rate increase but what is that rate increase
9 for, and they have broken it down. So I would come back to
10 you and say, break down your deliberations, break down what
11 you think is reasonable. The one thing I am absolutely
12 confident of is that the rate increase will be carried
13 mostly by the residential customers on their backs.

14 I've had people from 26 states call me at home
15 saying, how do you do this, how do you do that, on
16 vegetation management. I found out the reason they were
17 doing this is people at FERC were constantly giving my name
18 out, but the thing I would tell the people and I would say
19 to the folks in the audience here today, you must educate
20 the members of the Commission, the members of the OUCC, on
21 how it is going to impact you as a family and the
22 community.

23 I know what would be more reasonable for you to
24 consider is some kind of a two- or three-tier approach to
25 this. You've got to think of the fact that so many people

FH-D- 6

1 in the IPL territory are not very well-to-do folks. Yes,
2 there are some, but there are for very few well-to-do
3 people. There is probably 13 to 20 who are struggling
4 month to month on their bills, and so a substantial rate
5 increase that falls on their shoulders is going to hurt a
6 lot.

7 I understand that their effective gross income
8 hasn't gone up that much over the last several years, and
9 that's tough on all of us. I can say that for myself, I
10 don't have to think of anyone else. I'm the only guy in
11 this room who probably has his life to say thank you to the
12 hospital foundations who have helped me as I've gone
13 through about \$4 million in medical bills. I've died and
14 coded six times, and for reasons I can't explain, I'm still
15 here talking to you, but I know that the people here need
16 your guidance, need your help, because the vast majority of
17 the people here in the Marion County area, they can't
18 afford much of a rate increase.

19 What I have found most disturbing in the 30 years
20 that I've been at the Legislature is watching how the power
21 of the utilities could sway legislation, create
22 legislation, or kill legislation. I've seen this time and
23 time again, and the people who come out on the short end of
24 the stick are always the people, and that's what I'm hoping
25 that you will consider tonight.

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1 I happen to know on a personal level the work
2 that you have done in the past. I know Commissioner
3 Ziegner, Commissioner Freeman, can confirm, when we created
4 legislation for vegetation management, which is in this
5 current rate increase, we apparently created history here
6 in the State of Indiana, and as you know, I wasn't
7 particularly well loved by different members of IPL, but
8 yet, because of the Governor who stuck up for me, the
9 previous Chairman, Jim Atterholt, who came to my aid more
10 than once, I was able to see my way through that IURC case.

11 The fact that we won -- And I have no money. I
12 have no influence economically. I'm nobody. I'm the least
13 of the least, but yet, we stood up for the people, and I
14 can remember, although I can't remember when, Pike Township
15 had a meeting just like this, and the people at Pike filled
16 the room, as you can well remember, and they kept telling
17 me to be courteous in what you say and how you say it.
18 Well, that lasted for about ten minutes, but it brought the
19 people out.

20 I would say to all of you in the audience, you
21 have the power to go to your State Representatives, to your
22 State Senators, go to your City-County Council. I
23 personally think it's an absolute shame that as a part of
24 improving the streetlights, a paragraph was stuck in that
25 contract that if you help us on the streetlights, we won't

1 come here and oppose or have any comments to say about the
2 rate increase.

3 That rate increase is going to affect every one
4 of you one way or another, and it's going to hit your
5 pocket, and so it's because of that you've got to ask
6 yourselves who should carry most of the burden, and that's
7 why I'm coming back and saying to you, look at a two- or
8 three-tier system where the areas that people have the
9 least income are impacted the least and then so on up to
10 your commercial customers. The people in this city
11 shouldn't be carrying the burden of the commercial and
12 industrial customers of IPL's customer base. If anything,
13 it should be the reverse.

14 I appreciate the gentleman from the OUCC who
15 allowed me to cut in because I snuck out of the hospital to
16 come here tonight to talk, and that's why I have to head
17 back home to get ready for another operation, but it
18 would -- I would be wrong not to appeal to you as
19 Commissioners. You have the authority to say, no; take
20 this back to the drawing board and redo it or come up with
21 a different way of doing this.

22 When the Legislature created you years ago, they
23 gave you that authority to try and help protect the public
24 as well as the separate agency of the OUCC, but one thing
25 that you know as well as I do is that when [inaudible] came

FH-D- 9

1 to the lobbyists at the State House, and they didn't like
2 something that you did, and I've seen this many times, they
3 came to the Legislature saying, you will do this or you
4 will do something else, but rate knowledge, you have the
5 authority, you have the power. I'm going to do legislation
6 passed from the IURC when it starts [inaudible] to balance
7 this whole approach for the public, and they need your
8 help, and frankly, so do I, and I appreciate and guarantee
9 this for you unless I get kicked out of Heaven.

10 So thank you [inaudible] and to speak to you
11 tonight so I can get back.

12 Thank you, and God bless.

13 Q Thank you, sir.

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(WITNESS CHARLES H. GOODMAN EXCUSED)

FH-D- 10

1 MR. REED: Your Honor, the Public next calls
2 State Representative Cherrish Pryor.

3

4 **CHERRISH PRYOR**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, ma'am.

11 A Good evening.

12 Q Representative Pryor, could I have you state your
13 first and last name for the record and spell your last
14 name, please?

15 A Yes.

16 Cherrish Pryor, and the last name is spelled
17 P-r-y-o-r.

18 Q Thank you, ma'am.

19 The floor is yours.

20 A Thank you.

21 First of all, Commissioners, thank you for the
22 opportunity --

23

24 (At this point in the Field Hearing, there were
25 technical difficulties where the Court Reporter

FH-D-11

1 was unable to hear the witness, and the Court
2 Reporter asked the witness to stop.)

3

4 THE COURT: Go ahead, Ms. Pryor.

5 A Thank you.

6 I just wanted to go on record and express the
7 concern that some of our residents have about this increase
8 and the amount of the increase and the impact that they
9 feel this is going to have on them and their household, the
10 financial impact, and I think often times when we look at
11 rate increases, we look at them individually, but when you
12 look at the fact that people are facing increases from
13 various utilities, including other increases in mass
14 transit, whether or not people agree with that or not,
15 that's going to affect their income as well. We also have
16 bills that do not directly impact people's income, but
17 those create shifts for people in certain districts.

18 So I think as you're looking at this increase,
19 don't just look at it individually because when you add up
20 all the increases, and all the increases may be a small
21 amount, but when you add up two or three or four increases,
22 what could be \$5 here or \$2 here, you add it all together,
23 a personal monthly statement could increase substantially,
24 and particularly for a person on a fixed income, the senior
25 citizens, and if you live in an older home, the older homes

FH-D-12

1 are already seeing large increases because they're not
2 properly weatherized where they are extremely hot in the
3 summertime or cold in the wintertime, and their bills are
4 not [inaudible], you can't be cut off because of the
5 statute that we have, but [inaudible] it makes a big
6 difference on people's lives.

7 So I'm asking you to not just look at this
8 increase individually but to look at it in totality
9 [inaudible] on the individuals. People need to be able to
10 pay their bills. I understand, obviously, the need that
11 the utilities have, but we cannot burden the people and
12 overlook that if we are continuing -- continue to increase
13 all of their rates and everything, they're not going to --
14 they're going to have to give something up, and it is just
15 not fair for them to have to do that.

16 So, again, thank you all for visiting with me and
17 my district, and thank you personally.

18 Q Thank you, ma'am.

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(WITNESS CHERRISH PRYOR EXCUSED)

FH-D- 13

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Indianapolis, Indiana
May 7, 2018
6:45 P.M. (EDT)

THE COURT: We are back on the record in Cause No. 45029.

I know that some folks may have come in since I administered the oath of office earlier. If you intend to give testimony this evening and you have not yet taken -- I don't mean the oath of office; I mean the oath -- and you have not yet taken the oath, would you, please, stand, and I will swear you in at this time.

(OATH DULY ADMINISTERED TO THREE PERSONS)

THE COURT: Thank you, and I appreciate your cooperation. We hope we have the technical difficulties worked out, and with that, I'll give the mike back to Mr. Reed.

MR. REED: Thank you, Your Honor.

Your Honor, the Public calls its next witness Mr. John Gibson.

1 **JOHN GIBSON**, a witness appearing on behalf of the Public,
2 having been first duly sworn, testified as
3 follows:

4

5 **DIRECT EXAMINATION,**

6 **QUESTIONS BY MR. REED:**

7 Q Good evening, sir.

8 If I could have you state your name and spell
9 your last name for the record, please?

10 A Sure.

11 My name is John Gibson, G-i-b-s-o-n.

12 Q Thank you, sir.

13 The floor is yours.

14 A Good evening, Commissioners. Thank you for hearing us
15 out. I had prepared remarks here, but I think I'm going to
16 abbreviate them and change my focus a little bit.

17 I live here in Pike Township. I'm a long time
18 customer of IPL, and I applaud IPL for some baby steps that
19 they have taken toward energy efficiency and toward
20 renewable energy investments, but the point is that they're
21 baby steps, and to ask we, the ratepayers, to pay more
22 money for super polluters like the Petersburg plant and the
23 new plant near Martinsville, even though it will be a gas-
24 fired one, we know from recent studies that the leakage
25 from fracking and transportation and storage of gas is even

FH-D-16

1 more potent and more dangerous than we ever thought before.
2 So it's cleaner at the burning point, but it still
3 discharges lots and lots of dangerous greenhouse gases.

4 So my point is a simple one. I do not want to
5 pay increased rates for regressive policies by the utility
6 that serves me when there are better alternatives: one,
7 energy efficiency, and two, renewable and clean energy
8 sources like solar and wind.

9 I, too, am a senior citizen. I had my 85th
10 birthday last month, and that is a true fact, and I live on
11 a relatively modest fixed income. So these increases which
12 might seem miniscule to some people affect my ability to,
13 you know, keep paying my bills.

14 So I can identify with those people who I'm sure
15 are here tonight to protest a rate increase and to request
16 that you would negotiate hard with IPL and force them to
17 reconsider these rates and to reconsider where they're
18 making investments on our behalf, our children's health,
19 and I think the economic future of Indiana. The smart
20 money, the wise money, the sustainable money is in
21 renewables and energy efficiency period.

22 Thank you.

23 Q Thank you, sir.

24

25

(WITNESS JOHN GIBSON EXCUSED)

FH-D-17

1 MR. REED: Your Honor, the Public next calls
2 Ms. Laura Arnold.

3

4 **LAURA ANN ARNOLD**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 A Thank you, Commissioner Ziegner, Huston, Ober, and
11 Freeman, Judge Drake, et cetera.

12 Q If I could have you state and spell your last name for
13 the record, please?

14 A Yes.

15 My name is Laura Ann Arnold, and that's Arnold,
16 A-r-n-o-l-d, as in Schwarzenegger.

17 Q Thank you.

18 The floor is yours.

19 A I reside in Center Township at 545 East 11th. I am
20 going to be making some remarks both as an individual IPL
21 customer who made it in under the wire as a new solar PV
22 homeowner with the net metering before the end of 2017, and
23 this is on a 115-year old house in Center Township.

24 Some of the personal issues -- I also want to
25 indicate I am a member of the Solar Energy Industries

FH-D-18

1 Association and an individual member of the American Solar
2 Energy Society as well.

3 As an IPL customer, I am concerned that after
4 several conversations with IPL employees, some of whom are
5 here in the room tonight, I have expressed my personal
6 request to have documentation of the grandfathering of
7 30 years that I'm entitled to as a result of Senate
8 Enrolled Act 309. I realize that the Commission has punted
9 on that issue and has decided not to require the utilities
10 to update their tariffs to reflect those changes. I'm
11 intimately familiar with that; however, I did have some
12 indication that IPL was interested and willing to do this
13 voluntarily. There are currently 171 net metering
14 customers in the service territory, 74 new net metering
15 customers as of the end of 2017.

16 Let me explain the situation for me personally.
17 I may not look like it, but I'm on Medicare, fans. I
18 turned 65 in January. I'm a single homeowner with no
19 children and no other living relatives to take care of me
20 in the event that I have to be hospitalized or moved from
21 my home and I need to sell my property and have to explain
22 to a realtor or to someone who takes over my estate that my
23 property is entitled for the balance of the grandfathering
24 on my solar energy system.

25 I want to have some concrete evidence that I can

FH-D-19

1 take to the Marion County Recorder's Office in the event
2 that -- Okay, I'm 65 now. Let's say fast forward 20 years;
3 okay, maybe I am incapacitated and go into a nursing home,
4 maybe I get Alzheimer's. I have no idea where these
5 documents are. At that point, I may not even remember what
6 net metering was or that the next property owner is
7 entitled to that privilege because I got in under the wire.

8 Let me address another personal issue, and that
9 is, and this has been going on for quite sometime, but as I
10 understand it, Indianapolis Power & Light is the only
11 investor-owned electric utility that will not, cannot, and
12 does not provide detailed billing statements for its
13 customers.

14 I have asked in the past. I asked again
15 recently. The response I got from someone who I do know
16 personally at IPL was, well, gee, Laura, you know how to
17 use the tariff sheets. You know how to go and find the
18 riders and the rates that change every three months and
19 every six months. You know how to use an Excel
20 spreadsheet. You can calculate all of this, and my
21 response was, yeah, me and how many other people on one
22 hand can I count -- and Kerwin Olson doesn't count because
23 he's not an IPL customer -- that know how to do that?
24 That's not the point.

25 The company should be required to do whatever

FH-D-20

1 software changes are necessary to make that data available
2 right now because I'm reconciling the reports from my
3 SolarEdge solar system. I now have a plug-in vehicle, a
4 Chevy Volt. I have bad knees, and I needed to get out of
5 my five-speed transmission 2006 PT Cruiser.

6 You know what, when I've called in -- I know at
7 the last field hearing, people were bemoaning the
8 executives. I am intimately familiar with the number of
9 employees who have been laid off. The problem is now when
10 you call in to the switchboard and I ask somebody, who do I
11 talk to about net metering, they don't -- they didn't know.
12 They didn't even know what the term was. I said, well, who
13 replaced -- and I'll use a name here -- who replaced
14 John Haselden that I could talk to? Who? Now, I happen to
15 know names of other people so I could go down the list
16 until I found somebody that I could talk to about my
17 issues.

18 Let me, then, switch to the handouts. There are
19 a couple things. We are fortunate tonight with the first
20 thing on my handout is a comparison of IPL's proposed
21 monthly fixed charges as being the most expensive in the
22 region, and the person who compiled this data actually is
23 in the room and intends to speak tonight so I will not take
24 away his thunder. I did confirm earlier today that he
25 would be here after, of course, I had made my handouts.

FH-D-21

1 The other report that I want to make you aware of
2 is called "Caught in a Fix", and this is "The Problem with
3 Fixed Charges for Electricity", and this is a report that
4 was prepared for Consumers Union in 2016 by Synapse Energy
5 Economics in Cambridge, Massachusetts. They testify in
6 many -- before utility commissions all throughout the
7 United States.

8 I have included a copy of the "Executive
9 Summary". It's about a 50-odd-some page document, and I
10 would like to have the entire document placed in the
11 record, and I will be happy to either supply a hard copy or
12 an electronic copy which might be more useful, but these
13 increased fixed charges harm customers. They reduce
14 customer control; low-usage customers are hit hardest;
15 there are disproportionate impacts on low-income customers.
16 My particular issue is they provide reduced incentives for
17 energy efficiency and distributed generation. They also
18 increase electricity system costs.

19 "Holding all else equal, if the fixed charge is
20 increased, the energy charge (cents per kilowatt-hour) will
21 be reduced, thereby lowering the value of a kilowatt-hour
22 conserved or generated by a customer. With little
23 incentive to save, customers may actually increase their
24 energy consumption. . .Where electricity demand rises,
25 utilities will need to invest in new power plants, power

FH-D- 22

1 lines, and substations. . ."

2 The document goes through a number of myths about
3 fixed charges. There is also -- In particular, I will
4 point out to you a chart that is particularly relevant to
5 my interest in the document. What it does is it shows a
6 chart -- I'm going to say one, two, three pages into my
7 document, it shows how increasing the monthly fixed charge
8 under Figure 9 -- at the top, Figure 9 shows "Rooftop solar
9 payback period under various customer charges".

10 Now, this is not an apples to apples comparison
11 here. This comes from a report done two years ago, but it
12 essentially shows that with a \$9 monthly fixed charge, the
13 payback period is 19 years; a \$25 fixed charge, the payback
14 period goes to 23 years, and with a \$50 per month fixed
15 charge, the payback period goes to 37 years.

16 So essentially we have a proposed increase in the
17 fixed charge going to \$27 per month, and so that's
18 somewhere between on this chart the \$25 and \$50 fixed
19 charge. I'm not sure that there's supporting evidence in
20 the record, and I think this is an issue that is continuing
21 to rise in particular cases, and I think it's one that the
22 Commission needs to set aside and perhaps have a generic
23 proceeding or look at the issue of what is going on in
24 terms of increasing these monthly fixed rates.

25 Also, I don't know what other people were doing

FH-D- 23

1 in 1978, but I was an energy activist back then. I was
2 around when the Public Utility Regulatory Policies Act of
3 1978 was passed, and a part of that was to look at utility
4 rate structures like declining block rates that do not
5 encourage energy efficiency, energy conservation, but in
6 this case, we still have for Rate RS for Residential
7 Service a declining block. Now, the declining block is
8 getting smaller.

9 Forty years since the passage of PURPA in 1978,
10 here in Indiana we are still talking and authorizing
11 declining block rates. I went to a national solar
12 conference a number of years ago and mentioned this to my
13 colleagues, and they're, like, you're kidding. It was,
14 like, what's wrong with the people in Indiana?

15 Other states, more progressive states, that are
16 serious about conservation and energy efficiency have,
17 guess what, they have inverted rates or inclining rates to
18 give market signals to customers to have the kind of
19 behavior we wish for them to have, and that is to conserve
20 energy along with having energy efficiency programs to help
21 them to weatherize their homes and to reduce their
22 consumption.

23 I thank you very kindly. I think these are
24 things that I don't think I heard other people talking
25 about at the first field hearing, and I appreciate your

FH-D- 24

1 attention to the matters that I have raised.

2 Thank you.

3 Q Thank you, ma'am.

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(WITNESS LAURA ANN ARNOLD EXCUSED)

FH-D- 25

1 MR. REED: Your Honor, the Public next calls
2 Mr. Richard Clough.

3

4 **RICHARD CLOUGH**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Good evening.

12 Q Could you state your name for the record?

13 A My name is Richard Clough, C-l-o-u-g-h, and may I have
14 your permission to distribute a graphic to each of you?

15 Q Certainly.

16 Commissioner, I've got that.

17 Thank you.

18 A And I also would like to speak to the fixed rate
19 portion that are -- increases that are proposed, and you
20 have heard a great deal of testimony at this hearing and
21 previously and will hear more, I'm sure, that it is
22 regressive, and its greatest impact is on those who can
23 least afford it, and this, perhaps, should be adequate
24 reason in itself for denying the rate increase request, but
25 I'd also like to speak to the fixed rate charges primarily

FH-D-26

1 because it serves additionally to the justice issue as a
2 disincentive to conserving energy. People are going to pay
3 more regardless of how much they turn down the thermostat
4 in the winter or turn it up in the summer.

5 Purdue University has been working in recent
6 years on something called the Indiana Climate Change Impact
7 Assessment. It has brought together over 100 experts in
8 the field of climate change as well as 50 organizations
9 that adhere to the strictest scientific standards, and it
10 is as authoritative as we're going to get about climate
11 change and what's at stake in our current time.

12 Here's some of its findings. Indiana
13 temperatures under any scenario will increase, especially
14 in extreme days; that is, temperatures above 95 degrees.
15 The upper part of the chart that you have is the Purdue
16 forecast for two different scenarios based upon carbon
17 emissions.

18 Historically, Marion County has experienced an
19 average of four extreme heat days per year. In one
20 scenario that you have before you, if we continue down the
21 path we are, you'll see that will increase significantly so
22 that by the year 2080, we will have no fewer than 76 days
23 in which the temperature rises over 95 degrees. That's if
24 we continue our current way of doing business; however,
25 there is some hope if we reduce our carbon emissions, there

FH-D- 27

1 will be 38 such days, which is a lot but half the number, a
2 very significant difference.

3 The bottom part of your chart there shows what
4 was a graphic that I thought brought it home very nicely.
5 They wanted to determine what the climate would be like in
6 Indiana in the future, and they found places where -- what
7 it would be like; so they simply moved it south. Under the
8 medium scenario in which significant steps are taken to
9 reduce our carbon emissions, you can see where somewhere
10 around the southern border -- Indianapolis will be
11 somewhere around the southern border of Tennessee, and it
12 would remain there in 2080. However, if we do not take
13 significant steps, by the year 2040, our climate will be
14 similar to that in southern Arkansas, and if we continue
15 that, by -- 2040, it will be like Arkansas, and by 2080,
16 the climate here will be something like that in southern
17 Texas.

18 What the report states is, and I quote, to
19 achieve the medium scenario, that's the best case of --
20 before you, global greenhouse gas emissions must be
21 significantly reduced almost immediately and peak in the
22 2040s before declining. Under high scenario, greenhouse
23 gas emissions continue to increase. We are currently on
24 the high emission path.

25 Not only that, but the latest report from the

1 climate assessment indicates increased temperatures will
2 have a dramatic impact on the health of Hoosiers,
3 especially the young, the old, and the poor. Among many
4 other heat -- health-related health problems --
5 heat-related health problems, the report projects an
6 increase in heart disease, asthma, emphysema, and
7 heatstroke. The allergy season will be extended. The
8 number of ticks will increase, and with that, the number of
9 tick-borne diseases, and also mosquitoes, and further,
10 cities like Indianapolis will be especially affected
11 because cities are considered to be heat islands that
12 capture heat.

13 IPL's rate increase reduces the incentive of
14 conservation at precisely that moment when we need to do
15 everything in our power to reduce our consumption of fossil
16 fuels. If IPL does, indeed, need higher income, and that's
17 a dubious point, these should be leveled not in terms of
18 fixed charges but on those who use the most energy to make
19 it a disincentive to do just that. Furthermore, any rate
20 changes should require and mandate that dramatic steps be
21 taken to decrease carbon emissions and turn towards cleaner
22 energy.

23 I'm the grandfather of two amazing boys. About a
24 week ago, my wife and I were able to take our eight-year
25 old to Eagle Creek and helped to -- start to introduce him

1 to the wonders of nature in springtime. He was amazed and
2 delighted at the flowers that were blooming, at the trees
3 that were just beginning to come out, at the birds that
4 were returning he learned from a thousand miles away or
5 more. He was amazed by this world of natural beauty.

6 The decision about IPL's rate increase is part of
7 the question of whether or not my grandchildren will be
8 able to do that same thing with their grandchildren when
9 they are my age.

10 I plead with the Commission to deny IPL's request
11 for a rate increase.

12 Thank you.

13 Q Thank you, sir.

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(WITNESS RICHARD CLOUGH EXCUSED)

FH-D- 30

1 MR. REED: The Public next calls Mr. Daniel
2 Gangler.

3

4 **DANIEL GANGLER**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q' Good evening, sir.

11 A I am Daniel Gangler. The last name is spelled
12 G-a-n-g-l-e-r.

13 Q Thank you, sir.

14 The floor is yours.

15 A I speak in opposition to this rate increase. I'm
16 retired and on a fixed income. I see this in my bill as a
17 10 percent increase in what I'm paying now that will begin
18 in 2019. According to the IPL estimator on line, my
19 increase monthly will be \$11. That will be 132 more
20 dollars each year.

21 Citizens Water has already increased their rates.
22 I used to pay \$25 and now I pay \$35 a month. Hopefully,
23 Vectren will not increase its rate, but I am not holding my
24 breath.

25 I applaud IPL for its constant uninterrupted

FH-D- 31

1 services to my home in Hendricks County. I also applaud
2 IPL for wind power, that I can choose wind power on my
3 bill; however, what I don't like about my bill are those
4 hidden expenses that are not given. Other utility
5 companies in Indiana will spell out the expenses of
6 where -- what other expenses are entailed in their -- in
7 their bills to each of the customers, and I know at times
8 that becomes lengthy, but here I just have a rate, and that
9 rate is given. I don't know what part of that rate is
10 hidden and what part of that rate is actually electricity.
11 I would like more disclosure on those bills.

12 I can't go to another electric company; IPL has
13 got me, and I encourage IPL greatly to use renewable
14 sources. It doesn't make sense to increase rates if
15 they're going to continue to use no renewable sources that
16 are carbon based and that add pollution to our environment.

17 So if there were a rate increase for solar or
18 wind power, I would be more receptive to it because it
19 would make a greater future not only for me but for my
20 children and grandchildren. So I encourage IPL to a
21 greater use of renewable sources.

22 Thank you for hearing my testimony.

23 Q Thank you, sir.

24

25 **(WITNESS DANIEL GANGLER EXCUSED)**

FH-D- 32

1 MR. REED: Your Honor, the Public next calls
2 Ms. Georgia Novak.

3 Your Honor, it does not appear that Ms. Novak is
4 here any longer; so we will hold that and move on to our
5 next witness.

6 The Public next calls Mr. Ben Inskeep.

7

8 **BEN INSKEEP**, a witness appearing on behalf of the Public,
9 having been first duly sworn, testified as
10 follows:

11

12 **DIRECT EXAMINATION,**

13 **QUESTIONS BY MR. REED:**

14 Q Good evening, sir.

15 Would you state your name for the record?

16 A Good evening.

17 My name is Ben Inskeep. The last name is spelled
18 I-n-s-k-e-e-p.

19 Q Thank you, sir.

20 The floor is yours.

21 A All right. My name is Ben Inskeep, and I'm a
22 residential customer of IPL. I'm here to respectfully
23 request that the IURC deny IPL's request to increase our
24 electric rates.

25 While I support a lot of the testimony that's

FH-D-33

1 already been said today, for time sake, I'm going to just
2 focus my comments today on one particular aspect of IPL's
3 request; namely, IPL's proposal to increase the residential
4 customer charge to \$27 per month.

5 I ask in particular that you reject IPL's request
6 to increase the residential customer charge because it is
7 already the highest customer charge among investor-owned
8 utilities in Indiana and in neighboring states. In fact,
9 if the Commission grants IPL's requested increase in full,
10 we will have the most expensive customer charge in the
11 nation among all major investor-owned utilities.

12 I have attached to my testimony today a table of
13 165 utility fixed charges that were in effect at the time
14 the analysis was completed in the Fall of 2017. The table
15 shows that currently the highest residential fixed charge
16 in the country at an investor-owned utility is \$25 per
17 month and the average is less than \$11 per month.

18 In addition to avoiding the dubious distinction
19 of having the most expensive fixed charge in the nation,
20 there are four key reasons that I believe the Commission
21 should reject IPL's request to increase the fixed charge.

22 First, higher fixed customer charges reduce
23 customer control and disempower customers. With higher
24 fixed charges, the only way to avoid the fixed charge is to
25 stop being a utility customer, and that's not realistic for

FH-D- 34

1 most Hoosiers.

2 Second, low-usage customers are hardest hit when
3 fixed charges rise. IPL's own testimony shows this exact
4 phenomenon. The less energy an IPL customer uses, the
5 higher the percentage increase they will experience under
6 IPL's proposal. For example, according to IPL's own filing
7 in this case, a millionaire living in a massive mansion on
8 Geist that uses 7,000 kilowatt hours per month will only
9 get hit with a 6 percent bill increase. Meanwhile, those
10 of us in more modest houses or apartments using 800
11 kilowatt hours per month, for example, will get hit with a
12 14 percent rate hike.

13 This underscores my third point, low-income
14 customers are disproportionately affected by hikes to fixed
15 charges as they tend to be low-usage customers. If you
16 grant IPL's request, you will be increasing the bills of
17 those who can least afford to pay it.

18 Finally, it is important that our state continues
19 to take advantage of the benefits of clean -- excuse me --
20 of energy efficiency and distributed generation.
21 Increasing the fixed charge component means families will
22 have longer payback periods over which to recoup their
23 initial investment on clean energy solutions, everything
24 from LED lightbulbs to solar.

25 In conclusion, I urge the Commission to deny

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1 IPL's request. If anything, I ask that you consider
2 lowering the customer charge back to where it was just a
3 couple years ago at \$11 per month which is very close to
4 the national average.

5 I also ask that the Commission consider opening a
6 utility of the future or similar type of proceeding like we
7 have seen in other Midwestern states. Those include
8 Illinois, Ohio, Michigan, Minnesota, and just a couple days
9 ago, Pennsylvania. So this is a common sense approach for
10 engaging stakeholders in important and current issues that
11 include things like rate design, new technology deployment,
12 and utility business models for the 21st century.

13 Thank you very much for your time.

14 Q Thank you, sir.

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(WITNESS BEN INSKEEP EXCUSED)

FH-D- 36

1 MR. REED: Your Honor, the Public next calls
2 Ms. Shannon Anderson.

3

4 **SHANNON ANDERSON**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, ma'am.

11 A Hi. I'm Shannon Anderson, A-n-d-e-r-s-o-n. Thank you
12 for taking my testimony tonight.

13 I'm giving comments that are on behalf of my
14 organization Earth Charter Indiana which is a statewide
15 social and environmental justice focused organization
16 working to create a sustainable and peaceful Indiana.

17 We work with many young people here in
18 Indianapolis who have worked very hard to bring
19 sustainability and climate action to the forefront. They
20 are leading the way here in our city government and in
21 their schools to create positive changes and protect their
22 own future. Many of them care deeply about reducing their
23 footprint through the Zero Waste Program, renewable energy,
24 and energy efficiency. They care about equity in their
25 neighborhoods. They know that families who are barely

FH-D- 37

1 getting by can't usually participate in improving their own
2 communities, and some live this experience daily.

3 We've stood here before this Commission on the
4 question of raising rates for IPL customers, and both of
5 the last times, we have opposed these increases. We feel
6 that IPL has not demonstrated its responsibility to future
7 generations nor the vulnerable customers who struggle with
8 high bills. For customers who are trying to be energy
9 efficient, this rate increase fixes the cost burden
10 disproportionately to them by raising fixed charges. For
11 those struggling to pay bills, this raises the already high
12 burden of power bills every month even on those who use
13 very little.

14 We oppose the rate increase for base rates as
15 well. Watching our sole electric utility continue to come
16 back to this Commission every couple of years to ask
17 customers to shoulder more and more while they continue to
18 insist that burning coal and gas is the best thing for our
19 customers' wallets, it's become a trap.

20 IPL customers have been stuck with the cost of
21 keeping aging coal plants running and are now paying for
22 natural gas which may increase future rates as the cost of
23 those fuels fluctuate and steadily rise.

24 We all know IPL can do better, and our kids know
25 it, and we owe it to them to ask for a better plan and for

1 IPL to go back to the drawing board and figure out how to
2 keep our electric rates low and how to generate power that
3 is healthy for us and that is safe for our ecosystems.
4 Young people want reliable and renewable power.

5 Many cities are delivering this affordably, and
6 if Indianapolis wants to lead, like our young people
7 already are doing, this Commission will deny this rate
8 increase and ask IPL to create a new plan.

9 We at Earth Charter Indiana believe in the wisdom
10 and the leadership of our young people to shape a more
11 resilient Indiana. We hope that you will think of them and
12 their future as you make this important decision.

13 Thank you.

14 Q Thank you, ma'am.

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(WITNESS SHANNON ANDERSON EXCUSED)

FH-D- 39

1 MR. REED: Folks, you're doing an excellent job
2 tonight, but I want to bring one thing to your attention
3 before we continue. The Court Reporter here beside me is
4 Ms. Ruble, and she's trying to transcribe every word you
5 say. If you can speak the tiniest bit slower than you
6 normally speak, I will not get the evil eye glare, and that
7 would be good for me.

8 Thank you very much.

9 Your Honor, the Public calls its next witness
10 Ms. Nichole Barajas.

11

12 **NICHOLE BARAJAS**, a witness appearing on behalf of the
13 Public, having been first duly sworn,
14 testified as follows:

15

16 **DIRECT EXAMINATION,**

17 **QUESTIONS BY MR. REED:**

18 Q Good evening, ma'am.

19 A Hello.

20 Q Ma'am, are you the same Nichole Barajas who testified
21 at Field Hearing No. 1?

22 A Yes.

23 Q Thank you, ma'am.

24 What I would ask you to do is keep your comments
25 tonight to any original material that you have rather than

FH-D- 40

1 repeating your testimony from the first hearing because
2 that's already in the record and available for the entire
3 Commission.

4 Thank you very much, ma'am.

5 The floor is yours.

6 A My name is Nichole Barajas, B-a-r-a-j-a-s. I am here
7 to represent those who cannot be to ensure that they have
8 their voices heard.

9 Why aren't they here you may ask. Well, when the
10 median household income in Indianapolis is \$44,000 and over
11 30 percent of children are in single-parent homes and/or
12 are living below the poverty line, there isn't time left
13 over for activism. Any available time is spent working a
14 second job, spending the night off to spend quality time
15 with your children, or just being too exhausted to leave
16 the house.

17 I come to speak out since our city has opted out
18 of intervening on behalf of its citizens. You may ask,
19 again, why aren't they here? Well, Mayor Hogsett ran on a
20 campaign promise to increase the number of streetlights in
21 Indianapolis, and in order to fulfill that goal, he and IPL
22 put together a deal that benefitted them both. Hogsett
23 would get the political win of more streetlights, and IPL
24 got his agreement to not intervene on their next rate hike
25 proposal. Sounds like a win-win situation; right? Well,

FH-D- 41

1 not for the residents of Indianapolis. While Hogsett and
2 IPL are clapping each other on the back, Indianapolis
3 residents are getting stepped on in preparing to bear the
4 cost of this indecent proposal.

5 Those of us here are already paying the price of
6 our time at these hearings since our paid City
7 representatives are leaving it up to us private citizens to
8 fight back because as City spokeswoman Taylor Schaffer
9 said, they are, quote, confident in the environmental and
10 consumer advocates intervening on behalf of these
11 interests, and we are paying the literal price when the
12 average American household pays 2.15 percent for
13 electricity; we pay 2.6 percent, and with this increase, it
14 will jump to 3.2 percent of our income going to
15 electricity. That will put us 48 percent higher than the
16 national average. It is an unacceptable burden to place on
17 our community's already struggling families.

18 The most frustrating part is that while we may be
19 successful in decreasing the amount of the rate hike, I
20 have no faith that the Commission will flat out deny IPL's
21 request for any increase. They already got a rate hike
22 approved two years ago. Why are they back at us again for
23 more money?

24 I am pleading with you on behalf of the
25 impoverished children of Indianapolis, please do not

FH-D- 42

1 approve this constant badgering from IPL for more money.

2 Thank you.

3 Q Thank you, ma'am.

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(WITNESS NICHOLE BARAJAS EXCUSED)

FH-D- 43

1 MR. REED: Your Honor, the Public next calls
2 Mr. James Burkeen.

3

4 **JAMES BURKEEN**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Did I get that right, sir?

11 A Yes, sir.

12 Q Very good.

13 A Better than me.

14 Q Would you state your name and spell your last name for
15 the record?

16 A My name is James Burkeen, B-u-r-k-e-e-n.

17 Q Thank you, sir.

18 You may proceed.

19 A Thank you, sir.

20 I'm a retired firefighter, and I was 71
21 yesterday, and I say it's about time for me to start
22 speaking out instead of just listening.

23 I want to thank Chairman Huston, Commissioner
24 Ziegner, Commissioner Ober, Commissioner Freeman, and the
25 Honorable Judge Drake, and the rest of you don't have a

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1 name tag; okay.

2 All right, I'm here to hope that the
3 Commissioner -- the Commission will deny -- deny the IPL
4 request for a rate increase. It seems to me that, like,
5 every time IPL or any company comes to the Commissioner
6 [verbatim] for a request for additional funds or an
7 increase, that they seem to always get it.

8 I don't understand why that when they put out how
9 much it's going to cost you, they always go to a flat rate,
10 and unless I am misunderstanding, the flat rate is \$17, all
11 right. Now, I don't know who out here in Pike Township
12 pays \$17 for a light bill. The majority of us live in
13 communities where we are total electric, all right.

14 I don't -- I used last month -- And I'm a single
15 man. I'm retired. I'm single because I'm a widow; my wife
16 passed. I used -- For the past month, I used
17 2,711 kilowatts of power if that's how they figure it out,
18 all right. When I use -- I didn't have my calculator
19 because I didn't get the -- I didn't get the information on
20 how much it was going to cost, but I did today. Now, I
21 just guessed that my rate would increase from -- anywhere
22 from \$26 to \$50 a month, all right. That is not the \$10
23 they say you're going to get. They always go to the lowest
24 figure, and they always average it out, but when you
25 average out a figure, you always have to take -- you have

FH-D-45

1 to take into consideration the people that's higher that
2 you don't consider, all right.

3 Another thing is that, like, I -- the way they do
4 business is an imaginative thing. You have to take into
5 consideration how much money they make there. How much
6 money the CEOs, the REOs [verbatim], the OEOs [verbatim],
7 and whatever Os they have there, all right, how much money
8 that they make, all right.

9 If -- When we -- Every time we pay more money,
10 they make more money, and I know this for a fact because my
11 wife before she passed, she worked at IPL for over 20
12 years, and I saw all of the -- Yes, I did profit from it,
13 I'm going to admit that, all right; I did profit from it
14 for a while, but the whole time I profit [verbatim] from
15 that was that I would always tell her that you guys are the
16 only one, and when you are the only one in town, all right,
17 you can set a rate anything you want to. Now, if there was
18 two or three more light companies in town, we wouldn't be
19 here today -- you understand what I'm trying to say? -- we
20 wouldn't be here today. The point is that, like, it's time
21 for them to come to reality.

22 I'm going to tell you about my problem, all
23 right. I got -- I live by myself. I got a light bill in
24 December that was about \$600, all right, \$600 for one
25 month, and they say, well, maybe something is wrong with

FH-D- 46

1 the meter. They came out and checked my meter. There was
2 nothing wrong with my meter, all right. So what happens is
3 I fall behind on it; all right, I fall behind on it, \$600 a
4 month. Then three months, I'm behind each month. So they
5 say, well, since you're behind, we're going to throw a \$600
6 fee on you, all right, \$600. So if I'm having a problem
7 paying \$600 a month, how in the heck am I going to pay
8 \$1,200 a month, all right? So the management is the
9 problem there.

10 I hope you will take everybody that comes in here
11 tonight -- Everybody is giving you opinions tonight, and
12 I'm just hoping that the Commissioner [verbatim] and the
13 Commission would take into consideration that they don't
14 need the money; they just need better management, and I
15 hope this particular time that you guys up there would take
16 into consideration what we're saying and don't side with
17 IPL for a change.

18 It seems like every time IPL comes here for a
19 rate increase, they get it, but doggone it, it's time to
20 stand up, and our vote is no more rate increase, all right.

21 Thanks a lot for giving me the time to run my
22 mouth, all right.

23 Q Thank you, sir.

24

25

(WITNESS JAMES BURKEEN EXCUSED)

FH-D- 47

1 MR. REED: Your Honor, the Public calls its next
2 witness Mr. Ray Wilson.

3

4 **RAY WILSON**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 Could you state your name for the record?

12 A Sure.

13 I'm Ray Wilson, W-i-l-s-o-n.

14 Q Thank you, sir.

15 The floor is yours.

16 A Okay. I live at 6448 Blossom Lane here in Pike
17 Township. I've been a customer of Indianapolis Power &
18 Light Company for 49 years.

19 In the early years, IPL was a low cost electric
20 supplier compared to the rest of the country, but in more
21 recent years, however, IPL is no longer inexpensive. I
22 believe IPL and its parent company, AES, have gotten
23 greedy, and the Indiana Utility Regulatory Commission has
24 let them get away with it.

25 A major component of this requested rate increase

FH-D- 48

1 is for a monthly fixed charge which is supposed to be for
2 the cost of connection. Now, it's unclear to me exactly
3 what is included in a cost of connection, whether it's the
4 cost of the metering and the billing and the collection
5 which surely has gotten cheaper with -- and less expensive
6 since we have electronic meter reading and funds transfer,
7 so it shouldn't be that, or is it the cost of service of
8 getting the electricity to my house, or is it both?

9 If it's getting it to my house, I ask you, and
10 I'll tell you my experience in 49 years, I only once saw a
11 pole replaced, a transformer replaced, or a wire replaced,
12 only once in 49 years, and that happened to be this year
13 when IPL required my church to upgrade its service because
14 we put some solar panels on our property, and they didn't
15 do it for free. We had to pay them \$28,400 for the
16 privilege of hooking our solar panels to their grid.

17 So I'm convinced that the infrastructure that we
18 have of getting electricity distributed has been paid for
19 many times over with fixed fees if that's what these fixed
20 fees are for.

21 I want my monopoly utility company to be a
22 responsible partner to us as citizens as well as to our
23 community. I want it to be really lowering the cost of
24 electricity, not raising it. I want it to give back to the
25 customers all the money that the federal government just

1 gave back to them in the tax refund. I want it to close
2 the polluting coal-fired generation plant down at
3 Petersburg that no longer is cost efficient and it's
4 harmful to the health of all those people who are downwind
5 of the plant, and I want it to spend its money on
6 installing lower cost electric, solar, and wind energy.

7 As a senior citizen, I want the IURC to
8 acknowledge that IPL has raised its rates 45 percent in the
9 last ten years, 45 percent in the last ten years, and I
10 want you to ask IPL to lower their cost of electricity
11 rather than to raise its price.

12 Thank you.

13 Q Thank you, sir.

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(WITNESS RAY WILSON EXCUSED)

FH-D- 50

1 THE COURT: At this time, we're going to go off
2 the record to take a break so we can switch Court
3 Reporters, and we will start back up again in approximately
4 ten minutes.

5 Thank you.

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15 (RECESS)

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25 (HEARING IN RECESS UNTIL 7:45 P.M., SAME DAY)

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\$	545 [1] 18/19	agree [1] 12/14
\$1,200 [1] 47/8	6	agreement [1] 41/24
\$10 [1] 45/22	6 percent [1] 35/9	ahead [1] 12/24
\$11 [3] 31/19 34/17 36/3	6448 [1] 48/16	aid [1] 8/9
\$17 [2] 45/10 45/12	65 [2] 19/18 20/2	all [36] 5/5 7/9 8/20 11/21 12/20 12/20 12/22
\$2 [1] 12/22	6:00 [1] 1/2	13/13 13/16 20/20 22/6 22/19 33/21 34/11
\$25 [4] 23/13 23/18 31/22 34/16	6:45 [2] 14/25 15/2	38/24 45/2 45/10 45/13 45/18 45/22 46/2
\$26 [1] 45/22	7	46/7 46/8 46/12 46/13 46/16 46/22 46/24
\$27 [2] 23/17 34/4	7,000 [1] 35/8	47/2 47/3 47/6 47/8 47/20 47/22 49/25 50/4
\$28,400 [1] 49/15	71 [1] 44/20	allergy [1] 29/7
\$35 [1] 31/22	74 [1] 19/14	allowed [1] 9/15
\$4 [1] 7/13	76 [1] 27/22	allowing [1] 4/15
\$44,000 [1] 41/10	7:45 [1] 51/25	almost [1] 28/21
\$5 [1] 12/22	8	along [1] 24/20
\$50 [3] 23/14 23/18 45/22	800 [1] 35/10	already [10] 13/1 31/21 34/1 34/7 38/11 39/7
\$600 [6] 46/24 46/24 47/3 47/5 47/6 47/7	85th [1] 17/9	41/2 42/5 42/17 42/21
\$9 [1] 23/12	9	also [13] 2/7 4/23 5/3 12/15 18/24 22/17 23/3
.	95 degrees [2] 27/14 27/23	23/25 26/18 26/25 29/9 32/1 36/5
.Where [1] 22/24	A	alternatives [1] 17/6
1	A-n-d-e-r-s-o-n [1] 37/11	although [1] 8/14
10 percent [2] 6/4 31/17	A-r-n-o-l-d [1] 18/16	always [7] 7/24 45/7 45/9 45/23 45/24 45/25
100 [1] 27/7	abbreviate [1] 16/16	46/15
115-year [1] 18/23	ability [1] 17/12	Alzheimer's [1] 20/4
11th [1] 18/19	able [4] 8/10 13/9 29/24 30/8	am [14] 4/23 6/11 17/9 18/19 18/25 19/3
13 [1] 7/3	about [20] 5/13 7/13 8/18 9/1 12/7 21/11	20/3 21/8 31/11 31/23 41/6 42/24 45/10 47/7
132 [1] 31/19	21/16 22/9 23/2 24/16 24/25 27/10 29/23	amazed [2] 30/1 30/5
14 percent [1] 35/12	30/6 32/3 37/22 37/24 44/21 46/22 46/24	amazing [1] 29/23
16 [1] 1/23	above [1] 27/14	American [2] 19/1 42/12
165 [1] 34/13	absolute [1] 8/23	among [3] 29/3 34/7 34/11
171 [1] 19/13	absolutely [1] 6/11	amortizations [1] 1/19
19 [1] 23/13	according [2] 31/18 35/6	amount [3] 12/8 12/21 42/19
1978 [3] 24/1 24/3 24/9	Account [2] 1/12 1/13	analysis [1] 34/14
2	accounting [1] 1/11	and/or [1] 41/11
2,711 kilowatts [1] 45/17	achieve [1] 28/19	Anderson [4] 37/2 37/4 37/11 39/25
2.15 percent [1] 42/12	acknowledge [1] 50/8	ANN [3] 18/4 18/15 25/25
2.6 [1] 42/13	Act [2] 19/8 24/2	another [5] 9/4 9/17 20/8 32/12 46/3
20 [3] 7/3 20/2 46/11	action [3] 2/11 2/13 37/19	any [8] 9/1 27/13 29/19 33/4 40/25 41/13
2006 [1] 21/5	activism [1] 41/13	42/21 45/5
2010 [1] 5/7	activist [1] 24/1	anyone [2] 3/12 7/10
2016 [1] 22/4	actually [5] 5/22 6/5 21/22 22/23 32/10	anything [3] 9/12 36/1 46/17
2017 [3] 18/22 19/15 34/14	add [4] 12/19 12/21 12/22 32/16	anywhere [1] 45/21
2018 [3] 1/1 1/23 15/1	addition [1] 34/18	apartments [1] 35/10
2019 [1] 31/18	additional [1] 45/6	apparently [1] 8/5
2040 [2] 28/13 28/15	additionally [1] 27/1	appeal [1] 9/18
2040s [1] 28/22	address [1] 20/8	appear [1] 33/3
2080 [3] 27/22 28/12 28/15	adequate [1] 26/23	appearances [1] 2/9
21st [1] 36/12	adhere [1] 27/9	appeared [1] 5/1
23 [1] 23/14	adjustment [1] 1/18	appearing [12] 2/19 4/8 11/4 16/1 18/4 26/4
26 [1] 6/14	administered [3] 3/1 15/7 15/13	31/4 33/8 37/4 40/12 44/4 48/4
3	ADMINISTRATIVE [1] 1/4	applaud [3] 16/18 31/25 32/1
3.2 percent [1] 42/14	admit [1] 46/13	apples [2] 23/10 23/10
30 [2] 7/19 19/7	advance [1] 3/16	appreciate [5] 4/1 9/14 10/8 15/15 24/25
30 percent [1] 41/11	advantage [1] 35/19	appreciation [2] 3/15 3/20
30-some [1] 5/18	advocates [1] 42/10	appreciative [1] 3/14
309 [1] 19/8	AES [1] 48/22	approach [4] 3/8 6/24 10/7 36/9
32 [1] 4/24	affect [3] 9/3 12/15 17/12	approval [3] 1/10 1/12 1/19
37 [1] 23/15	affected [2] 29/10 35/14	approve [1] 43/1
38 [1] 28/1	afford [3] 7/18 26/23 35/17	approved [2] 1/15 42/22
4	affordably [1] 39/5	approximately [3] 4/24 14/3 51/3
45 percent [2] 50/8 50/9	after [2] 19/3 21/25	are [69]
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48 percent [1] 42/15	42/22 51/3	areas [1] 9/8
49 [3] 48/18 49/10 49/12	against [1] 5/10	aren't [2] 41/9 41/19
5	age [1] 30/9	Arkansas [2] 28/14 28/15
50 [1] 27/8	agency [1] 9/24	Arnold [5] 18/2 18/4 18/15 18/15 25/25
50-odd-some [1] 22/9	aging [1] 38/21	around [3] 24/2 28/10 28/11
	ago [8] 5/18 9/22 23/11 24/12 29/24 36/3	as [59]
	36/9 42/22	aside [1] 23/22
		ask [15] 3/15 9/5 16/21 21/10 34/5 36/1 36/5
		38/16 38/25 39/8 40/24 41/9 41/18 49/9
		50/10
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ATTACHMENT KLO-7

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER &)
 LIGHT COMPANY ("IPL") FOR (1))
 AUTHORITY TO INCREASE RATES AND)
 CHARGES FOR ELECTRIC UTILITY)
 SERVICE, (2) APPROVAL OF REVISED)
 DEPRECIATION RATES, ACCOUNTING)
 RELIEF, INCLUDING UPDATE OF THE)
 MAJOR STORM DAMAGE RESTORATION) CAUSE NO.
 RESERVE ACCOUNT, APPROVAL OF A) 45029
 VEGETATION MANAGEMENT RESERVE)
 ACCOUNT, INCLUSION IN BASIC RATES)
 AND CHARGES OF THE COSTS OF CERTAIN)
 PREVIOUSLY APPROVED PROJECTS,)
 INCLUDING THE EAGLE VALLEY COMBINED)
 CYCLE GAS TURBINE, THE NATIONAL)
 POLLUTION DISCHARGE ELIMINATION)
 SYSTEM AND COAL COMBUSTION)
 RESIDUALS COMPLIANCE PROJECTS,)
 RATE ADJUSTMENT MECHANISM PROPOSALS,)
 COST DEFERRALS, AMORTIZATIONS,)
 AND (3) APPROVAL OF NEW SCHEDULES)
 OF RATES, RULES AND REGULATIONS)
 FOR SERVICE)

TRANSCRIPT OF PUBLIC FIELD HEARING

Public Field Hearing continued to be heard, to adjournment, on May 7, 2018 at 7:45 P.M. (EDT) at New Augusta North Middle School Auditorium, 6450 Rodebaugh Road, Indianapolis, Indiana before Chairman James F. Huston, Commissioner Sarah E. Freeman, Commissioner David L. Ober, Commissioner David E. Ziegner, and Administrative Law Judge Carol Sparks Drake (Presiding)

Reporter: Amy L. Tokash

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1 Indianapolis, Indiana
2 May 7, 2018
3 7:45 P.M. (EDT)

4
5 THE COURT: We are back on the record in Cause
6 No. 45029.

7 Counsel?

8 MR. REED: Thank you, Your Honor.

9 Before we begin, I know we've had some folks come
10 in late, so I want to remind everyone that when I call your
11 name and you approach the lecturn, please pay attention to
12 the stairs. I've seen a couple of folks tumble tonight,
13 and I would like for you to avoid that fate.

14 Second, if you will speak just ever so slightly
15 slower than we normally do, it would be of great assistance
16 to our Court Reporters as they try to transcribe every
17 single word that you say.

18 Finally, I currently have in my possession the
19 names of at least 16 people who still wish to speak
20 tonight. We're going to be here for at least another hour,
21 folks, so I appreciate your patience in advance. We are,
22 for the most part, calling folks in the order in which we
23 received their paper and request to speak, so we will
24 continue to work through these as we go; I just want to say
25 thank you in advance as we keep moving.

FH-E- 1

1 With that, Your Honor, the Public calls its next
2 witness, Mr. Bob Bishop.

3

4 **BOB BISHOP**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Thank you.

12 Q Mr. Bishop, would you please spell your last name for
13 the record?

14 A B-i-s-h-o-p.

15 Q Thank you, sir.

16 The floor is yours.

17 A Okay. Thank you very much, and some of my comments
18 are more questions.

19 Why not more solar and wind instead of paying it
20 for energy costing things? Let's go with the stuff that's
21 more energy efficient.

22 Then why the huge increase to the 63 percent in
23 some ways that you figure it to the fixed rate? On the
24 website, I found a \$14.00 increase the average customer
25 will be bearing.

FH-E- 2

1 Now, the question I have is, okay, so the utility
2 gets the money, and for a certain period of time, they will
3 be paying off the Eagle Valley natural gas plant.
4 Eventually it will be paid off. Why not reduce the rate at
5 that time instead of keeping it at \$27.00 that people are
6 talking it [verbatim] and raise it back down to \$17.00 or
7 whatever it is. Have it a limited amount of time that
8 the -- put a time limit to the increase.

9 Then why not -- This has been addressed by other
10 people, but it's still a problem. Why not show the fixed
11 rate on your IPL's bills? It's -- right now, it's hidden
12 under metered electric charge so we can't -- we don't know
13 exactly what the price was. I went looking on the bill,
14 and then I found it elsewhere but not on the bill.

15 Then those were the main points I wanted to talk
16 about, and I wanted to be fairly brief so we could move on
17 to the next speaker.

18 Thank you very much.

19 MR. REED: Thank you, sir.

20

21

22

23

24

25

(WITNESS BOB BISHOP EXCUSED)

FH-E- 3

1 MR. REED: Your Honor, the Public calls its next
2 witness, Mr. Jim Brundage.

3

4 **JIM BRUNDAGE**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 Could you spell your last name for the record,
12 please?

13 A Yes, B-r-u-n-d-a-g-e.

14 Q Very good, sir. Thank you very much.

15 The floor is yours.

16 A Thank you. I'm going to say something first. My dad
17 always told me to invest in utility stocks. I now know why
18 because they're a monopoly; they won't ever go broke. I
19 live in about a 1,900 square foot house. It's total
20 electric. When I first moved there in '95, the first
21 winter about killed me. I used about 7,300 kilowatts a
22 month. I've got it down to about 1,600 a month, and the
23 bill is higher now than it was then.

24 I still can't figure out through everything what
25 the rate per kilowatt is. I mean, I can go back and say,

FH-E- 4

1 okay, it was .03 cents a kilowatt back then, and last month
2 it might have been 9 cents a kilowatt, but it's just too
3 hard to figure, and, also, I see IPL, they've replaced all
4 their trucks, their equipment, and stuff like that. I know
5 they're making money. Ever since they were bought out by
6 AES, all we've done is seen the rates go up, and I heard
7 one guy say it was 45 percent. I think it's way more than
8 that, and when they say the average customer uses
9 800 kilowatts, I don't know how. I mean, I use almost
10 double that. I have all LED bulbs. I turn lights off when
11 I leave the rooms because that's how I was brought up, and
12 still it's just -- the bills are just too high. There has
13 to be some cost cutting on IPL's part. I believe a lot of
14 residential customers have cut back and have done cost
15 cutting, but I don't see where IPL has. Maybe I'm not
16 seeing some things, and I'm sure they've done some things
17 to cut it back, but I don't think there's enough.

18 I live in a 228-home housing addition. You're
19 not allowed to have solar panels or anything like that, so
20 I'm kind of at a disadvantage. I'm also retired, so I am
21 on a fixed income, but I wouldn't say I am as in bad of
22 shape as some of these other people that I hear about, and
23 that's all I have to say. Thank you.

24 MR. REED: Thank you, sir.

25 **(WITNESS JIM BRUNDAGE EXCUSED)**

FH-E- 5

1 MR. REED: Your Honor, the Public calls its next
2 witness, Mr. John Goldberg.

3

4 **JOHN GOLDBERG**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 Could I have you spell your last name for the
12 record, please?

13 A Yes. My name is John Goldberg, G-o-l-d-b-e-r-g.

14 I live in Washington Township in Indianapolis.

15 Q Thank you, sir.

16 A I also spoke at the April 23rd meeting, so I'll try to
17 avoid repeating myself as much as my memory serves me.

18 One point I made at the last hearing at Tech High
19 School on April 23rd is that I regard this rate increase
20 application as an act of class warfare against lower income
21 people such as myself, senior citizens, people on fixed
22 incomes, and I want to clarify this. It's often said by a
23 politician when he's trying to discredit his opponent who's
24 complaining about, you know, deeper social problems or
25 economic problems in this country that, oh, you're

FH-E- 6

1 advocating class warfare. The middle and lower classes
2 income-wise in this country are in a class warfare whether
3 they want to be in one or not. That's the case.

4 I understand most of the people on the Commission
5 and on the panel tonight have annual incomes that are not
6 representative of most residents of Indianapolis. I'm
7 asking all of you to understand that your experience of
8 your own budgets and of the budgets of people that most of
9 you know are nothing like what most citizens of
10 Indianapolis have to deal with.

11 When you people make a decision about this rate
12 increase, whether you realize it or not, you're going to be
13 deciding how many people are going to have to move out of
14 their homes, how many people are going to have to be cold
15 in the winter or hot in the summer, how many people are
16 going to have to choose between electric power and food or
17 between electric power and medicine. Those aren't
18 considerations that most people normally entertain on the
19 Commission who decide about rate increases, but utility
20 service, electric, power, gas, water, these are the
21 necessities of life, and they're necessities that are
22 provided by monopolies as has been pointed out by other
23 people here tonight.

24 So we have a monopoly that has its hands around
25 the throats of the people of Indianapolis.

FH-E- 7

1 Sir, I see you're scowling at me, but it's the
2 truth.

3 We have a monopoly that has -- whose parent
4 company, AES, had \$2 billion in assets left over after its
5 expenses were met and after its dividends were paid last
6 year, and now it's asking for more after -- as has been
7 pointed out by other speakers, after its rates have risen
8 45 percent in the last ten years. This, ladies and
9 gentlemen, is unconscionable.

10 This is an assault on the citizens of
11 Indianapolis; it's an assault by a company that -- whose
12 service is less than stellar. In recent years, we've had
13 issues reported that people know about of explosions under
14 the streets of downtown Indianapolis. Grates were
15 installed. Apparently, it was not worth AES/IPL's time and
16 energy and effort to do preventative maintenance to address
17 the root causes of these explosions to properly service
18 their under the street equipment in Indianapolis.

19 There are many times when there are storms, not
20 even tornadoes, just ordinary summer or late spring
21 thunderstorms in Indianapolis, and people have to go hours
22 and days without electrical service. How many people in
23 their 50s, 60s, or 70s growing up in this town remember
24 having to wait 12 hours or two or three days before their
25 service went back on after a thunderstorm? It's happening

FH-E- 8

1 now; it wasn't happening then, so we have an evident
2 degradation of service.

3 As other people pointed out, the -- a major
4 component of the rate increase request is the fact that it
5 applies to the fixed portion of the rate, which creates a
6 disincentive for energy conservation, so naturally you have
7 a vicious cycle. You have less energy conservation,
8 meaning higher energy consumption, more demand for more
9 equipment to be installed, for more generating plants to be
10 constructed, and guess what? We're back here in two years
11 or five years with another hearing because another rate
12 increase request is on the table because very little
13 incentive for energy conservation has been -- for energy
14 conservation, rather, has been offered.

15 So for all these reasons, I ask that this
16 Commission, pursuant to its statutory mission, come to the
17 conclusion that contrary to IPL's contention, its rate
18 increase is essentially unjust and unreasonable.

19 Thank you very much.

20 MR. REED: Thank you, sir.

21

22

23

24

25

(WITNESS JOHN GOLDBERG EXCUSED)

FH-E- 9

1 MR. REED: Your Honor, the Public calls its next
2 witness, Fletcher Graham.

3

4 **FLETCHER GRAHAM**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Good evening.

12 Q Could you spell your last name for the record, please,
13 sir?

14 A Yes. The last name is Graham, G-r-a-h-a-m.

15 Q Thank you, sir.

16 The floor is yours.

17 A Thank you.

18 Ladies and gentlemen of the Commission, thank you
19 for this opportunity to be here. I'll try to be brief and
20 submit some of my logic to you in a written statement to
21 help you along.

22 This rate increase as does all rate increases
23 enter -- you know, is an intersection of money and people.
24 Interesting how that works, and the other operative word
25 seems to be more; everybody wants more.

FH-E- 10

1 It works like this: The rate increase is wanted
2 by the utility in order that they might pay their employees
3 a little bit more. I don't deny that; every employee likes
4 to get a little bit more when they do their job. There are
5 other operating expenses associated with the utility that
6 also require money, so the people of the utility are very
7 happy when they get a wage increase.

8 On the other hand, the people who are the
9 consumers have a little bit of difficulty sometimes with
10 money in paying some of these rate increases, and I guess I
11 am asking that the IURC take a good look at what is fair
12 for both people.

13 Several things come to mind; one is considering
14 the rate inflation. I know I am three days away from
15 turning 75 years of age. Social security is coming. Some
16 major pensions that I have -- not major pensions, minor
17 pensions, and I also have a part-time job to help make some
18 extra money to support myself. Inflation has a rate that
19 is stated each year, and if we started looking at some of
20 these increases perhaps on a staggered basis rather than
21 one fell swoop staggered over the life that is anticipated
22 for the rate increase prior to the filing for the next one,
23 which we know will happen, this might help people in
24 working with their budgets.

25 I would also implore the utility not to give away

FH-E- 11

1 the store as they sometimes are wanton to do in attracting
2 businesses to the area. I am all for economic development
3 in the area as well; it brings us jobs, et cetera, et
4 cetera, but if the utility offers such a deal that the
5 additional cost gets passed on to the residential
6 consumers, then I think that's something that needs to be
7 addressed in terms of fairness, and I would hope that the
8 utility would not give away the store when they do.

9 I am deeply saddened since moving here to this
10 state in 1969 that nuclear energy has gotten a very bad rap
11 with Marble Hill. That was a big mistake. I am sad about
12 that because I think nuclear energy also represents a
13 viable way of generating electricity as has happened in
14 other states adjacent to us and even in other countries,
15 and nuclear energy seems to generate more reliably even
16 than solar or wind energy.

17 I would also implore the Commission to move a
18 little bit further along. I am here because the city did
19 this deal with the power company and would not represent
20 people, so I'm here as a poor old simple guy, and I drive
21 the streets and notice that the streetlights, which were
22 included in the agreement, have been abysmally slow in
23 being converted if at all from the conventional lights that
24 we use now, the vapor lights, to the LEDs. Abysmally slow.
25 Actually, I have not seen a single one that's been

FH-E- 12

1 converted in all the streets that I've driven.

2 And, finally, I guess I would implore Indy DOT to
3 look at a -- one major user, and that is to start using LED
4 bulbs in all of the traffic signals that we have in the
5 city. That would start to pull down a lot of the
6 electrical use, and if you pull down the requirement of
7 electrical use, then you reduce the generating capacity
8 that's required, and you can kind of hold the line on
9 expensive things to happen, but I think the Commission
10 needs to investigate the utility and make sure that they
11 are doing their utmost to assure that we are getting the
12 most efficiency from all of them.

13 I appreciate your time, and thank you for
14 listening to me.

15 MR. REED: Thank you very much, sir.

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(WITNESS FLETCHER GRAHAM EXCUSED)

FH-E- 13

1 MR. REED: Your Honor, the Public calls as its
2 next witness, Ms. Carrie Zimmerman.

3

4 **CARRIE SAVAGE-ZIMMERMAN**, a witness appearing on behalf of
5 the Public, having been first duly
6 sworn, testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, ma'am.

11 A Good evening.

12 Q Would you please state your full name and spell your
13 last name for the record, please?

14 A Yes, Carrie Savage-Zimmerman,
15 S-a-v-a-g-e-Z-i-m-m-e-r-m-a-n.

16 Q Thank you, ma'am.

17 The floor is yours.

18 A You're welcome.

19 Thank you, Commissioners and Judge, for allowing
20 us to -- to hear us tonight. I wish we had more
21 opportunities for more public meetings. I think two is the
22 bare minimum of the people who would like to be here to
23 speak, and as was mentioned earlier were not able to, and
24 having spent a great portion of my day in just managing to
25 get here, and I don't have any children, so I know that I

FH-E-14

1 speak for a great number of people who weren't able to be
2 here tonight, and I am referring to notes.

3 I would ask the Commission to seriously consider
4 denying IPL's request for this basic rate increase. My
5 husband and I moved into an 1,100 square foot house in
6 Washington Township, and in 1988, just 30 years ago, we
7 were paying \$54.00 a month. I know that because I paid the
8 bills; I'm paying the bills today. I just got my new
9 budget increase; I'm paying \$111.00. That is without the
10 increase.

11 This increase is going to, by all accounts -- and
12 again, everybody's playing with numbers. They said it's
13 10, then they say it's 20, but a 59 percent increase is
14 going to drastically increase our monthly electric budget
15 or bill. My husband and I, our salaries are not going to
16 go up 59 percent. I own my own business; I already work a
17 full work week. My husband works a full-time job and a
18 part-time job. There's no more squeezing blood out of that
19 turnip. I'm not quite sure where that money is going to
20 go, so a home that we've invested in for 30 years we may no
21 longer be able to afford, and where will we go, and you
22 will lose not only our economic contribution but also the
23 skills and talent that we have built up in this community
24 for the past 30 some years.

25 I have two simple recommendations for the

FH-E- 15

1 Commission to consider. In my previous life as a writer
2 producer, I know that it -- that IPL runs a multi-million
3 dollar campaign, and for the life of me, I cannot
4 understand why a monopoly has to run a broadcast campaign
5 and telling us how great they are. So I begin by asking
6 IPL to kind of look at do we really need a promotional
7 campaign to tell the city of a monopoly that our staff is
8 so great?

9 I also would ask the Commission to question IPL
10 on the plugged-in insert that is in every one of our bills
11 that we get every month to the tune of several tens of
12 thousands of dollars. Again, I know what those costs --
13 I've been in the advertising game. I can get my recipes
14 off of Pinterest. I don't need to have an insert coming in
15 my electric bill, and if we were flushed with cash, that
16 would be great. That's a wonderful, positive thing for the
17 community, but when we've got those coming in our bill and
18 at the same time IPL is asking us for more money out of our
19 hard-earned pockets, something isn't -- something doesn't
20 smell right in Denmark.

21 So thank you for listening and hopefully for
22 taking these requests to deny IPL's request for a rate hike
23 increase and to take them under serious consideration.

24 MR. REED: Thank you, ma'am.

25 **(WITNESS CARRIE SAVAGE-ZIMMERMAN EXCUSED)**

FH-E- 16

1 MR. REED: Your Honor, the Public calls its next
2 witness, Dr. Crain.

3

4 **TOYA CRAIN**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, ma'am.

11 A Good evening.

12 Q Ma'am, I'd like you to help me out as well. I didn't
13 want to take a chance of saying that first name wrong.

14 Can you please state your name and spell both
15 your first and last name for the record?

16 A Sure, it's Dr. Toya Crain. That's T-o-y-a. Last name
17 is C-r-a-i-n.

18 Q Thank you very much, Dr. Crain.

19 The floor is yours.

20 A Good evening, Commissioners and Judge, and I thank you
21 for allowing me to come up here.

22 I have to admit when I first came, I was coming
23 on a selfish basis. I live in an all electrical home, and
24 just the thought of now having to increase the cost of my
25 home is bothersome, especially when we are looking to make

FH-E-17

1 improvements, especially efficient improvements.

2 So as I said, I was selfish, but I had the
3 pleasure of meeting someone who informed me that he is in
4 his 60s, and he has been let go from his job, and it
5 happened at the time where he had to take care of his
6 mother because the family wanted to care for the mother
7 within the home, and something that I thought of is: How
8 selfish of me not to think of those that are in a different
9 position than I am? Right now, am I in a position to
10 afford it? Yeah. Is everyone in a position to afford it?
11 No.

12 So I had to kind of look at my neighbors, and I
13 live in a neighborhood where there are low income; there
14 are seniors; there are a number of disabled people, and I
15 had to ask myself what would I do if I had to care for my
16 mother in my home where the equipment had to be plugged up
17 because it was a situation of life and death and I was just
18 making it by because I was unemployed and now I have to
19 decide which one is more important, my mother's health or
20 paying your bill.

21 I think it's disgusting that IPL would go this
22 far. When is the last time you received a 45 percent
23 increase? I can tell you if you're working at a job that's
24 giving that type of raise, please hire me; I'm available.

25 Something else I wanted to say is I am a

FH-E-18

1 certified COR, and for those who don't know what that is,
2 that is a contracting officer representative. I did not
3 find the contract with IPL saying that they're the only
4 ones, and they're already hiding their bills or the
5 information in the bills. I wasn't surprised that I didn't
6 come across what the contract actually said, but I would be
7 interested in seeing what does the statement of work
8 actually list because within the statement of work, it
9 should tell you what IPL's obligations truly are, and those
10 obligations should not come with a handshake behind closed
11 doors or on the basis of a promise if I get reelected. The
12 fact that this lies on the backs of the individuals that
13 are asking for your assistance, your knowledge, your
14 wisdom, there's a fine line, ladies and gentlemen, between
15 social capital and financial gain. Ask yourselves which
16 side do you truly stand on.

17 There's a passage that I love; it's Psalm 26,
18 Verse 5. It says I abhor the assembly of evildoers, and I
19 refuse to sit with the wicked. Are you sitting with the
20 wicked, ladies and gentlemen? When you look at this
21 proposal, did you truly look at what IPL was asking for, or
22 did you just tell yourselves that this impact doesn't
23 really impact me?

24 These should not be formality meetings. These
25 should not be things that you bring to the constituents

FH-E-19

1 after the decision is made, after the conversations are
2 had, and after the hands are shaken [verbatim] and the
3 deals are already solidified. How dare IPL have the
4 audacity to come to the constituents that are already
5 hurting on a daily basis that receive no relief from this
6 city, from their elected officials?

7 My hope is these words don't fall on deaf ears,
8 that you truly consider the words that had came out of
9 these individual mouths because they are real stories, not
10 fallacies.

11 God bless you.

12 MR. REED: Thank you, ma'am.

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(WITNESS TOYA CRAIN EXCUSED)

FH-E- 20

1 MR. REED: Your Honor, the Public calls its next
2 witness, Mr. Peter Krempely.

3

4 **PETER KREMPELY**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Good evening.

12 Q Peter, I'm going to have you please spell your last
13 name for the record.

14 A Peter Krempely, K-r-e-m-p-e-l-y.

15 Q Thank you, sir.

16 The floor is yours.

17 A I am here to ask you to deny the rate increase as
18 everyone else. I believe that the company -- that IPL is
19 asking for this rate increase for totally incorrect
20 reasons.

21 They are poorly managed; they have the money;
22 they've been granted a windfall and are basically making a
23 large request hoping to walk away with something.

24 An example is they -- every month, they send out
25 a mailing to every customer for usage comparisons, basic

FH-E- 21

1 information about, you know, how they compare with their
2 neighbors or whatever. It's useless information, although
3 they will state that some customers find it useful or
4 helpful. The point is the mailing is unnecessary because
5 it could be piggybacked with the billing, so now you've
6 added two mailings to where you only needed one, and I
7 suspect that they made this mailing to boost their costs so
8 that they could try to justify a rate increase. If they
9 really wanted to help the customer, they would present this
10 information on line; just go to your address, type in your
11 billing or customer number, and you can pull up all of this
12 information. My gas company, BP, provides that information
13 to me, and they're just a small gas company.

14 In addition, which has been stated earlier, they
15 were just recently given a big windfall from our President,
16 so the tax decrease that the corporation got is basically
17 free money that they're supposed to give back to their
18 employees and share with their -- but they're likely to
19 just share it with their shareholders and Board of
20 Directors, which is -- you know, I can't stop them, but at
21 the same time, I just kind of look at it as why are you
22 bothering, you know, the customers?

23 It just seems so unfair that they want to be
24 pushing to get something when really they should be moving
25 toward us and trying to make us feel as though we are

FH-E- 22

1 warranted as a customer. We don't have an option; they
2 know it, and trying to deal with a monopoly on any basis,
3 customer service, whatever you want, there are no ways to
4 win. The only way to win is to be able to turn your back
5 and go to someone else. Because of that, you are the only
6 representative we have to push them back, and they will try
7 a number of tricks, but it requires analysis. They can
8 create blackouts, poor service, become delinquent. They
9 can do anything and say we need money; we need
10 infrastructure. The reality is somebody has got to watch.
11 Somebody has to know that they are poorly managing services
12 just so they can gain a rate increase which they will pass
13 on to their Board of Directors and shareholders. Based on
14 that, I want -- I implore you to deny them a rate increase.
15 They have the money. They don't need any more.

16 One other point: Their financing is not day to
17 day. A large organization that can issue bonds that go on
18 for 30 to 50 years, they can buy out anything they want and
19 finance themselves to the hilt. Why they don't do it --
20 why are they so narrow-minded on just taking the monthly
21 fee from every customer? Just things to consider.

22 Thank you for your time.

23 MR. REED: Thank you, sir.

24

25 **(WITNESS PETER KREMPELY EXCUSED)**

FH-E- 23

1 MR. REED: Your Honor, the Public calls its next
2 witness, Mr. Howard [sic] Frederick.

3

4 **LEONARD FREDERICK**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 A It's Leonard Frederick. Thank you. My handwriting is
11 terrible.

12 Q I apologize.

13 A No, that's my fault.

14 Q I wonder if I could have you spell your first and last
15 name for the record, please.

16 A Sure. First name is Leonard, L-e-o-n-a-r-d. Last
17 name is Frederick, F-r-e-d-e-r-i-c-k.

18 Q I apologize again, sir. Thank you very much.

19 A Don't worry about it.

20 Q The floor is yours.

21 A Thank you.

22 My statements are based on my understanding of
23 the information available for public consumption at this
24 point.

25 Last ten years, IPL has raised its rates

FH-E- 24

1 47 percent. It's proposing a raise that would be an
2 average of 25 percent across the board resulting in a
3 profit estimation next year of an additional \$95 million in
4 their pocket.

5 This company over the last year has reported
6 higher increases in dividends paid to its shareholders and
7 higher profit margins. They are making statements about --
8 they understand there are consumers that can barely afford
9 their bill, so their suggestion is those that can afford
10 the new increase round up so that those who cannot afford
11 it will be covered. How human of them; how nice. Instead
12 of being worried about those people, they're worried about
13 their profit margin. That's terrible. That's absolutely
14 terrible.

15 You know, I'm a disabled vet. My house is
16 65 degrees in the winter, 80 degrees in the summer. I
17 manage to keep my consumption down to about 640 kilowatt
18 hours a month. The increase will take me from \$92.00 a
19 month to about 125. Doesn't sound like a lot, but it is.

20 I had a power outage yesterday for two-and-a-half
21 hours. Had one today for an hour-and-a-half. I called,
22 and after going through the automated service, I managed to
23 get a human who told me there was no power outage
24 yesterday, I was mistaken, and that the power outage today
25 had no reason. I asked her, okay, well, is there someone

FH-E- 25

1 working on the pole? They said, well, yes. Well, then the
2 power is obviously out. Why would there be someone working
3 on the pole if there's no power outage? I said is there a
4 reason for the power outage? They don't know; they have no
5 idea.

6 A good consumer for all this increase would
7 expect R&D, new solid state transformers, new lines. I
8 personally have been in the power generating station
9 downtown. Those generators are over 40 years old. I don't
10 know what they're going to use the money for, but obviously
11 it's not being used to upgrade the services. Sometimes you
12 wait days when the power is out. I've had to wait in my
13 house as much as 72 hours for the power to come back on
14 after a storm.

15 I don't understand the increase or the hike. I
16 don't think anyone else does either. I think it's just
17 corporate greed. It's uncalled for and unnecessary. If
18 they're paying record dividends to their shareholders, they
19 don't need another \$95 million from us.

20 That's all I have to say. Thank you.

21 MR. REED: Thank you, sir.

22

23

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25

(WITNESS LEONARD FREDERICK EXCUSED)

FH-E- 26

1 MR. REED: Your Honor, the Public calls as its
2 next witness Ms. Karen Doty.

3

4 **KAREN DOTY**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, ma'am.

11 A Good evening, and thank you for --

12 Q Ma'am, do I understand that you testified in Field
13 Hearing No. 1?

14 A Yes, I did.

15 Q Very well, then.

16 You're welcome to speak. I would ask you,
17 please, to confine your comments this evening to comments
18 which you did not offer at Field Hearing 1 since those
19 comments are already in the record.

20 A Great, thank you. I thought of a few things that I
21 didn't say.

22 Q If I could have you spell your last name for the
23 record, ma'am, I will turn the floor over to you.

24 A Thank you. It's D-o-t-y.

25 Q Thank you, ma'am.

FH-E- 27

1 The floor is yours.

2 A Thank you.

3 So I told you at the last hearing that I am a
4 single person on a very limited income despite the fact
5 that I work full time.

6 I didn't tell you that despite working hard all
7 day and trying to be middle class and pay my taxes, I'm
8 anything but middle class based on my income, and this
9 increase is extremely depressing to me, and it makes me
10 angry, and I just -- I can't believe that they can raise
11 your power bill that much.

12 I think Cherrish Pryor and some of the other
13 speakers have brought up the fact that it's not just one
14 rate increase that is devastating to people; it's a series
15 of them. It's your water bill going up every year. It's
16 your electric bill going up every couple years when your
17 income only rises marginally. It's the huge potholes that
18 you hit on your way to work that damage your front end or
19 could damage your front end, and we all know that we're
20 going to have to pay for that. Indianapolis, with how much
21 they've had to fix, we're going to pay for that, and let's
22 not forget the school system, and let's not forget the
23 property tax increases related to that.

24 I mean, it's just like it never stops, and, you
25 know, we all know in life that there are going to be

FH-E- 28

1 increases, but when a company that made \$11 billion in
2 revenue last year and has \$33 billion in assets is asking
3 to raise your power bill and make you bleed more, it really
4 hurts, and I commend IPL on some things.

5 Now, I know there are people that have had a lot
6 of power outages and that kind of thing. I have power
7 outages. I've been very fortunate. I've not had any
8 problem with them getting the lights back on. Usually when
9 I call on a streetlight, it's fixed in several days. What
10 I do notice having been a lifelong Indianapolis resident
11 and being the one in my neighborhood and as a resident of
12 the city that calls on chuckholes, streetlights, they're
13 out, and anything that I think is something I can do to
14 help get things fixed is that a lot of the streetlights
15 downtown that apparently from what people are saying the
16 city has made an agreement not to fight this or to stand
17 before you tonight, I've called -- I've made at least one
18 or two calls to IPL to ask them to fix the streetlights
19 along White River Parkway because I drove to work in the
20 dark all winter, to and from work in the dark along White
21 River Parkway West.

22 While IPL and other corporations are getting a
23 huge tax increase, my tax -- or my withholding amount
24 changed when I annualized it, and it only averages out to
25 like \$193.00 a year. I'm a single person, so I don't have

FH-E- 29

1 any big tax breaks of any kind to get, and that's going
2 away in five years.

3 So at this time when I look at my budget, I'm
4 spending money to survive for today that I should be using
5 to put away for retirement tomorrow. I'm not a member of a
6 labor union. I don't get any special privileges, and it's
7 up to me, and, you know -- and I know I'm in much better
8 shape than a lot of people. I haven't missed any meals
9 lately, but I can tell you this is extremely disappointing,
10 and it's a real blow, and it's hard when you see a city
11 like Indianapolis that has companies getting tax abatements
12 left and right. You know, I grew up in the shadow of the
13 Motor Speedway, and I believe they get a big tax abatement,
14 and now I live close to the Colts' complex and those kind
15 of places. As a consumer -- or as a taxpayer, I feel like
16 I get very little sometimes, and who's representing me,
17 and, you know, again, it's not about just me.

18 I've been in a position where I've been fortunate
19 enough to be in healthcare customer service for pretty much
20 my entire career, and I can tell you the things that people
21 call up and have told me over the years about what it takes
22 for them to survive. The stories I hear at church and from
23 people around the community, it's very troubling that IPL
24 is asking for this increase.

25 When I tried to Google AES today, everything I

FH-E- 30

1 kept hitting up against was about how it's a great place
2 to -- it's a great company to invest in, and I don't
3 begrudge anyone for living in a big house, for working
4 hard, for doing well, but I would say if you have any sense
5 of justice, if social justice means anything to you
6 personally, if the condition of your neighbors -- and I
7 don't mean just the people on either side of you but the
8 people that live in your community and work in your
9 community -- means anything to you, please don't allow this
10 rate increase. I would ask you to deny their rate increase
11 in Cause No. 45029.

12 Another thing that I'm going to say just real
13 quickly is I have a 962 square foot house. I'm one person.
14 I control the electric usage, and while I'm not perfect, I
15 do pretty good, and the things that I could improve on is I
16 could fix the broken heating ducts that I have, but that's
17 expensive. Right now, I haven't really thought about how
18 I'm going to afford that, and when I set my house at 65
19 during the day and I shiver and I'm cold and walk around
20 the house in a winter coat while I'm fixing dinner in the
21 evening and in the morning before I go to work with a
22 winter coat on, it just really makes me mad having to think
23 about this rate increase.

24 It's -- You know, I looked at my power bill like
25 a lot of people did, and my usage last month was

FH-E- 31

1 1,263 kilowatts. That was for April. Now I realize we had
2 a cold winter, but this is Indiana, and we do get cold
3 winters here once in a while even with global warming, so
4 this is going to devastate a lot of people, so I hope
5 everybody will think about this and take these comments
6 into consideration.

7 Thank you for listening.

8 MR. REED: Thank you, ma'am.

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(WITNESS KAREN DOTY EXCUSED)

FH-E- 32

1 MR. REED: Thank you, Your Honor. The Public
2 calls its next witness, Tajma Evans. Am I close?

3 Your Honor, I don't see anyone moving to the
4 lecturn, so I'll -- there are some written comments, and
5 I'll put that person's comments with the written file and
6 move on.

7 The Public's next witness we call is Mr. James
8 Altman.

9

10 **JAMES ALTMAN**, a witness appearing on behalf of the Public,
11 having been first duly sworn, testified as
12 follows:

13

14 **DIRECT EXAMINATION,**

15 **QUESTIONS BY MR. REED:**

16 Q Good evening, sir.

17 A Good evening.

18 Q Mr. Altman, would you please spell your last name for
19 the record?

20 A Yes, that's A-l-t-m-a-n.

21 Q Thank you, sir.

22 You may proceed.

23 A Wonderful.

24 Thank you all for hosting this tonight, and thank
25 all of you for attending.

FH-E- 33

1 I'd like to start out by pointing out that I am
2 opposed to this rate increase both as a residential
3 consumer and as a business consumer.

4 I have to say that I am intimidated by a lot of
5 the testimony I've heard from some of my fellow citizens
6 tonight indicating that this would have a negative impact
7 on their household incomes in such a way that might reduce
8 their ability to participate in our local economy which is
9 deeply concerning to me as a small business leader.

10 Currently, we're experiencing a boom based on
11 construction going on in town, and if we can't sustain
12 those gains, then our small businesses will begin to
13 shrivel and suffer as a result of this.

14 I would also like to point out that a 2017 U.S.
15 energy and employment report showed that over 260,000
16 people are currently employed in the production of solar
17 energy alone. That compares to less than 200,000 employed
18 in the production of coal, gas, and oil combined. In
19 addition to that, the earth sustains -- our population
20 sustains six to eight million casualties annually from air
21 pollution, easily preventable based on a shift in our
22 energy system.

23 I would like to acknowledge that part of this
24 plan is to replace an antiquated coal-fired power plant
25 with a relatively new gas power plant. I would like to

FH-E- 34

1 point out that, yes, gas is a cleaner burning fuel, but it
2 is not a clean fuel as has been marketed by IPL. The
3 extraction process is, in fact, extremely hazardous and
4 has -- there are numerous organizations that have made an
5 effort to document the impacts of gas extraction. I'll
6 point you toward the Environmental Defense Fund which has
7 went to -- which has gone to extreme expense to document
8 the leaking of natural gas from wellheads and production
9 sources.

10 I might also point out that from June 2015 to
11 June of 2017, there were no less than 12 deaths resulting
12 from pipeline accidents by the associated -- by the
13 assorted fuels being transported through pipelines, and so
14 I implore you to deny this rate increase.

15 We stand on the threshold of tomorrow, and it's
16 up to us to choose what energy systems we will invest in.
17 Will we choose to democratize our power system going for an
18 energy system that's readily available, or will we choose
19 to put our power into the hands of the privileged few and
20 allow them to maintain a monopoly over all of us?

21 Thank you for your time.

22 MR. REED: Thank you, sir.

23

24

25

(WITNESS JAMES ALTMAN EXCUSED)

FH-E- 35

1 MR. REED: Your Honor, I have several more
2 witnesses who would like to speak; however, it was brought
3 to my attention that none of them have been sworn.

4 THE COURT: Would all those remaining who intend
5 to offer testimony and have not yet been sworn please
6 stand?

7

8 (OATH DULY ADMINISTERED TO THREE PEOPLE)

9

10 MR. REED: Thank you, Your Honor.

11 Your Honor, the Public next calls Sister Gail
12 Trippett.

13

14 **GAIL TRIPPETT**, a witness appearing on behalf of the Public,
15 having been first duly sworn, testified as
16 follows:

17

18 **DIRECT EXAMINATION,**

19 **QUESTIONS BY MR. REED:**

20 Q Good evening, ma'am.

21 A Good evening.

22 Q Ma'am, could you please spell your first and last name
23 for the record, please?

24 A G-a-i-l T-r-i-p-p-e-t-t.

25 Q Thank you very much, Sister.

FH-E- 36

1 The floor is yours.

2 A Thank you.

3 I would like to speak on behalf of denying the
4 IPL rate increase. When I first came, I really had not
5 prepared a speech to share with you this evening, but as I
6 sat there, I was compelled to speak on behalf of the people
7 that I know are not here because they don't have
8 transportation or even the hardship of how many buses they
9 would have to take to be able to be here this evening, and
10 it's from personal experience.

11 My role takes me in and out of a lot of
12 households, and I have experience with people from multiple
13 cultures who come into our church asking for assistance.

14 A couple of scenarios: I went to visit one of
15 our elderly parishioners, and when I entered the home, she
16 began by asking an apology for the way she was dressed.
17 She had on a hat, gloves, and coat in her own house, which
18 was a small senior apartment, and she explained that her
19 power bill was \$500.00, and she couldn't figure out how in
20 one month such a small apartment would have a rate of
21 \$500.00 charged to her, and because she couldn't afford it,
22 she was turning down her power so low that she was sitting
23 in a cold apartment.

24 The next scenario I would like to present to you
25 is a gentleman who -- during one of our coldest, snowy days

FH-E- 37

1 where we had I think about three or four or maybe more
2 inches, and he walked all the way to our church facility to
3 ask for assistance, and he told me that he had a home in
4 which there was no power on at all. Now when he walked in,
5 his feet were soaked from walking in the snow to the degree
6 that our carpet was soaked when he left because of how far
7 he walked in the cold. Because there are so many people
8 constantly coming to the church asking for assistance, we
9 did not have enough to help him. I tried to give him as
10 many scenarios as possible. One even included asking if he
11 would be willing stay in a shelter where at least he knew
12 he would have heat. His response to me was, ma'am, I have
13 a home. Even though I do not have electricity, I prefer to
14 stay in my home. I will not stay in a shelter.

15 Then the number of people that are coming asking
16 for assistance because their power is almost ready to be
17 turned off or has been turned off is increasing on a daily
18 basis. As I go through the list of agencies that I know
19 are providing assistance, their response is I've already
20 tried them, and so even with all of the agencies that are
21 trying to currently help IPL customers who can't afford it
22 now, I know that they're not going to be able to afford a
23 rate increase.

24 In my career, I have had to create budgets every
25 year, and I know that in creating the budget, we always

FH-E- 38

1 start out with the dream budget, everything that you would
2 want, but then when you start looking at reality and causes
3 and effects and so forth, you have to begin to start
4 cutting somewhere. I know with all of the great minds that
5 have shared this evening and also all of the great minds
6 that are sitting with IPL that there are a lot of other
7 options that we have that can truly take into consideration
8 the entire citizenry that are using IPL's power. There are
9 a lot of other options we haven't considered.

10 So my challenge is let's look at more cost
11 effective ways to serve our public, more energy efficient
12 ways to serve our public, but, most importantly, ways that
13 we can reduce the rate, not increase the rate.

14 Thank you.

15 MR. REED: Thank you, ma'am.

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(WITNESS GAIL TRIPPETT EXCUSED)

FH-E- 39

1 MR. REED: Your Honor, the Public next calls
2 Mr. Jeffory Hughes.

3

4 **JEFFORY HUGHES**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Good evening.

12 Q Mr. Hughes, could I have you please spell both your
13 first and last name for the Court Reporter?

14 A Yes. My name is Jeffory Hughes, J-e-f-f-o-r-y
15 H-u-g-h-e-s.

16 Q Thank you, Mr. Hughes.

17 The floor is yours.

18 A Thank you, sir.

19 Mr. Reed, Commission, thank you for the time.

20 Thank you for listening to everybody out here.

21 I come here on a personal reason because I don't
22 believe a pay rate of 45 percent is fair, plain and simple.
23 I'm a simple man. I am an ex-Marine; as you can see, I'm
24 disabled. I'm on a limited income. I own my own company,
25 but my wife is also, you know, terminal, so we don't have a

FH-E- 40

1 lot of money. Any money that we do have goes out for
2 medical, believe it or not, gentlemen and ladies.

3 The reason I don't believe this is fair is
4 because everything else costs a lot of money, as you all
5 know. Everybody in here knows everything costs. I have a
6 lot of equipment in my house. Some of it's medical; some
7 of it's personal; some of it's every day use.

8 According to what IPL says right here, in
9 January, I used approximately 5,408 kilowatts. That bill,
10 ladies and gentlemen, was almost \$500.00. That month, I
11 could not pay for my medical, neither could my wife,
12 because we had to pay for electricity. Simple mathematics;
13 something's got to give.

14 I look at each and every one of you; you all are
15 well dressed, well educated people. Me? I'm simple. I've
16 got \$165.00 pair of tennis shoes right here. I just got
17 those for a Christmas present. If you allow IPL to get
18 this raise, I won't be able to get a pair of new tennis
19 shoes next year. That's quite simple. I need new tennis
20 shoes because as you can see, I can't walk, but I've got to
21 have something on my feet in order to get around in a
22 wheelchair. I ask that you all deny this raise. Simple
23 reason, mathematics. Thank you.

24 MR. REED: Thank you, sir.

25 **(WITNESS JEFFORY HUGHES EXCUSED)**

FH-E- 41

1 MR. REED: Your Honor, the Public next calls
2 Mr. Steve Hooks.

3 Your Honor, I don't see Mr. Hooks approaching the
4 podium, so we'll move on.

5 The Public calls its next witness, Ms. Tamara
6 Carr.

7

8 **TAMARA CARR**, a witness appearing on behalf of the Public,
9 having been first duly sworn, testified as
10 follows:

11

12 **DIRECT EXAMINATION,**

13 **QUESTIONS BY MR. REED:**

14 Q Good evening, ma'am.

15 Would you please spell your first and last name
16 for the record?

17 A Yes. My first name is Tamara, T-a-m-a-r-a C-a-r-r.

18 Q Thank you very much, ma'am.

19 You may proceed.

20 A Thank you.

21 Hi. Good evening. Thank you for this
22 opportunity.

23 I didn't come with a prepared speech. I recently
24 heard about this increase but wanted to represent my very
25 large Irish family of the Carrs and a lot of the people

FH-E- 42

1 that I hear from during my volunteerism with a very large
2 non-profit in Indianapolis where I work the help line.

3 It really concerns me because all year,
4 especially in the winter, I would get the calls for help.
5 You know, their power is being turned off or it has been
6 turned off for months. One lady comes to mind that had an
7 autistic child. She had many issues with the spouse and a
8 lot of violence and this, that, and the other, but it's
9 just one of many that I heard from all year, and so as a
10 help line person, I would refer her or call organizations
11 to try to get someone to get her bill paid. The problem is
12 in Indianapolis, the funds are dried up. There's a lot of
13 people asking for money for the utility bills every year,
14 so I'm really concerned that if this is approved, I don't
15 see how they're going to pay them when they can't pay them
16 now.

17 Maybe if you do decide to give some sort of an
18 increase that you make the stipulation along with that that
19 some of this money and their profits should be donated back
20 or create a fund that's larger than the one that they have
21 now because it's not enough. There's just so many lower
22 income -- I'm on a fixed income. I have no help other than
23 what my one check is a month, and I don't have central air.
24 I have radiated heat. I don't have, you know, cable. I
25 really have cut as low as I can, so, you know -- and I'm

FH-E- 43

1 recently treated for cancer, so there's a lot of medical
2 bills out there which a lot of people that are seniors are
3 dealing with. We have a lot of baby boomers here -- I'm
4 one of them -- and, you know, we're all aging and having
5 issues, so to have more money for a company that already
6 has such a large profit, it just doesn't seem right to me.

7 So I'm hoping that you -- if you do decide to do
8 that that they at least show on paper or there's some kind
9 of accountability for all of this extra money, where it's
10 really going to, and that there might be a committee to
11 oversee all of this increase because, you know, they're all
12 stockholders and, you know, we just have to pay the bill or
13 not.

14 And so in my area, I have been -- was born in
15 Indianapolis. My family has been on this corner in Rocky
16 Ripple for over 75 years, and that's where I was born. I
17 know my meter on that house that my dad built out of brick
18 when I was three, and I think it still has the same meter
19 on it. You know, I was -- bought the house after mom and
20 dad died and moved back into it, so I did a full circle,
21 but I'm pretty sure that our little town -- Every time
22 there's a storm, we lose power, and they say it's the
23 transformers; we have old transformers. So, I mean, just
24 in our little area, I mean, I -- it's just so small
25 compared to the whole big picture, but I am just saying

FH-E- 44

1 that where does all this money go that they just keep
2 making the profits? I mean, you know.

3 I would say one thing about IPL, they are Johnny
4 on the spot if they have -- if there's an issue. You know,
5 you call, a streetlight's out or if there's a tree that's
6 fallen on the wires, they'll send somebody just within a
7 couple of hours, you know, so -- but overall, I don't think
8 this is justified, and I'll quit. I know everybody's
9 tired, but that is a lot, \$27.00 a month. I mean, just in
10 our large family of like over 100 in this city, that adds
11 up to quite a bit just with our family. So maybe they
12 could have less if they do feel it's necessary; it's up to
13 you guys maybe to say, well, that was pretty extravagant;
14 you know, maybe we should not give that much. They just
15 had an increase a couple years ago.

16 But also really just that one point I made about
17 the people here that are struggling with their utilities
18 every winter, maybe increase that -- some of that profit to
19 that winter fund because when I sent them to call, and I've
20 called for these people, no, there's no money. Yeah, it
21 was there, but, unfortunately, it's empty now, so there you
22 go, and, you know -- and all the churches that we refer
23 them to, they're drained, so it's very sad, you know. I --
24 you hear it, and you just feel so helpless like I don't
25 know what else to tell them, you know?

FH-E- 45

1 So please consider everything, you know, when you
2 make this big decision. I appreciate it.

3 Thank you very much.

4 MR. REED: Thank you, ma'am.

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(WITNESS TAMARA CARR EXCUSED)

FH-E- 46

1 MR. REED: Your Honor, the Public next calls
2 Mr. Jason Reynolds.

3

4 **JASON REYNOLDS**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Good evening.

12 Q As you might have heard a time or two tonight, can I
13 have you spell your first and last name for the record,
14 please?

15 A Yes. It's J-a-s-o-n R-e-y-n-o-l-d-s.

16 Q Mr. Reynolds, I'm going to have you speak into that
17 long microphone on your right -- on your left, I'm sorry.
18 If you could get a little closer to that, it would be
19 really helpful.

20 A Okay. That was Jason, J-a-s-o-n, Reynolds,
21 R-e-y-n-o-l-d-s.

22 Q That is excellent. Thank you very much, sir.

23 The floor is yours.

24 A Thank you.

25 I'm here on behalf of a lot of the other people

FH-E- 47

1 that worked on the Eagle Valley project. I'm part of one
2 of the hundreds of skilled craftsmen that built the plant.
3 I personally am a union pipefitter and certified weld
4 inspector. I was involved in installing some of the pipe,
5 and I was a foreman over the some of the quality control.

6 I'm in opposition of this. I agree with a lot of
7 the previous speakers and their oppositions. This is just,
8 in my opinion, one more.

9 They're asking for capital costs on a project
10 that's not finished yet; the final numbers are not in yet.
11 This was supposed to be a high efficiency gas turbine power
12 plant that used even less employees to run, therefore,
13 increasing their profit margins. As my late uncle used to
14 say -- his favorite saying was figures don't lie, liars
15 figure. Where are the numbers? We need to find out what
16 happened. We need to look at their preplanned -- they had
17 to have a pre-build plan and budget for this. Did it go
18 over? What was the final cost of that? You know, how much
19 did they make from the contractor that they hired due to
20 scheduling issues and penalties that were in the contract?
21 You know, has that been added in? As late as the
22 contractor was, these penalties, this should be a free
23 power plant.

24 The contractor had a lot of problems. They
25 signed a contract with a foreign company to do this job.

FH-E- 48

1 The company's name is Chicago Bridge & Iron. Sounds pretty
2 good. In orientation, the first thing they told us was
3 we're not from Chicago; we're from the Netherlands, and we
4 don't build bridges, and that statement right there said
5 everything about the contractor that IPL hired for this
6 job. There are multiple local contractors who could do
7 this job and bid on this job. As a matter of fact, Chicago
8 Bridge & Iron had to contract these local contractors to
9 finish the job, and by their own numbers, when they came in
10 with the same manpower that -- Chicago Bridge & Iron had
11 laid the men off, and they were rehired by the local
12 contractors. By Chicago Bridge & Iron's own numbers, the
13 production increased five times, five times. So had they
14 hired the local contractors to begin with, just by those
15 numbers, it would have been completed five times faster,
16 plus all that money would have stayed in the country and in
17 our local economy.

18 We constantly heard, oh, first fire is scheduled
19 for one month, and that would go by multiple times. I was
20 there for ten months; I never saw first fire, and it was
21 scheduled -- Before I got there, it was scheduled for first
22 fire.

23 Some of the things that happened -- maybe
24 everybody's not a project manager or a construction
25 manager, but the underground -- one would figure out that

FH-E- 49

1 you dig the hole, you put the underground piping in and
2 systems first, and then you build the things on top of it.
3 When I left, they were still digging underground and going
4 back because of all of the mistakes they had made.

5 They had a code violation which was the fire
6 main. The fire main is kind of important on a gas-fired
7 turbine. The fire marshal said you can't run this like
8 this; it's too small. This is what the contractor did.

9 The transformers they installed, too small, the
10 two main transformers for a power plant. The shafts on the
11 main turbines, all the skilled craftsmen know that once
12 that's set, it has to spin; otherwise, it will sag. That's
13 a very precise instrument. Toshiba, who owns those, pulled
14 their warranty. We won't back that up because you didn't
15 spin this and let it sag for months. They had poor
16 engineering. I could go on a whole list of problems we had
17 with this contractor, this foreign contractor.

18 There's multiple quality issues which could
19 contribute to major safety issues down the road, and even
20 if nobody's certain there's a failure, it's still
21 expensive.

22 Let's see. IPL -- friends that I still have
23 working out there -- has claimed that they're going to take
24 ownership finally of this power plant in the next coming
25 days or a week or so, but they're going to do it with

FH-E- 50

1 conditions because it's still not correct.

2 So my final statement -- Well, the question is:
3 Why did IPL or AES -- why should we have to bear the
4 burden, the financial burden, for their poor planning or
5 their bad negotiation of a contract or their mismanagement
6 of their contractor, you know? They're in charge.

7 So my final statement is: Has the IURC asked for
8 the final cost on this, and why can they ask for an
9 increase if the final cost hasn't been tallied or disclosed
10 yet? I feel it's the IURC's duty to demand all these
11 numbers and refuse this increase until all of this has been
12 disclosed and investigated. We just want to make sure
13 there's no backroom deals going on.

14 Thank you very much.

15 MR. REED: Thank you, sir.

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(WITNESS JASON REYNOLDS EXCUSED)

FH-E- 51

1 MR. REED: Your Honor the Public calls next
2 Dr. Daniel Hassumani.

3

4 **DANIEL HASSUMANI**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 Can I have you spell that first name and last
12 name for the record?

13 A Yeah. I've done it a lot of times.

14 First name is Daniel, D-a-n-i-e-l. Last name is
15 Hassumani, H-a-s-s-u-m-a-n-i.

16 Q Thank you, sir.

17 I'm going to ask you to slow down just a tad.

18 Thank you very much, sir.

19 The floor is yours.

20 A Thank you.

21 My name is Dr. Daniel Hassumani, and I am a
22 pediatrician in Indianapolis. I'm here to oppose the rate
23 hike that IPL has proposed. I'm here to speak on behalf of
24 my patients who are unable to advocate for themselves.

25 My clinic is across the street from Methodist

FH-E- 52

1 Hospital, and I also work at Riley Hospital. 99 percent
2 of the patients that I serve are on Medicaid. This rate
3 increase will disproportionately affect these patients and
4 their families.

5 Just this winter, I had a family tell me they
6 could not afford their medication because they had to
7 decide between keeping their heat on or buying medication.
8 The downstream effects of this are catastrophic. Imagine
9 that a child goes without their asthma medication because
10 the family has to pay for the heat instead, and that child
11 has an asthma attack. Without their medication, they end
12 up in the emergency department and can even be admitted
13 into the hospital or the intensive care unit. This results
14 in loss of school days for the children, loss of work days
15 for the parents, and increased stress in all of their
16 lives.

17 In my practice and in my career, I've also seen
18 the extreme of what happens when families cannot afford to
19 heat their homes. When families have to go without, they
20 seek alternatives such as space heaters and burning in
21 their homes. These can quickly lead to death from carbon
22 monoxide poisoning or from fire.

23 I'm not saying this to scare everyone but do use
24 these examples to make sure that everyone is fully aware of
25 what the actual consequences can be for children and their

FH-E- 53

1 families if this rate hike goes through.

2 I oppose the rate hike, and I implore you to heed
3 these stories of real families and see that -- Do not raise
4 the rates making these kinds of circumstances even more
5 likely to happen.

6 Thank you for your time.

7 MR. REED: Thank you, sir.

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(WITNESS DANIEL HASSUMANI EXCUSED)

FH-E- 54

1 MR. REED: Your Honor, the Public calls for its
2 next witness Ms. Nancy Poore.

3

4 **NANCY POORE**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, ma'am.

11 A My first name is N-a-n-c-y. Last name is P-o-o-r-e.

12 Q Thank you, ma'am.

13 Go right ahead.

14 A Like a number of others, and I will try to keep this
15 short for that reason, I didn't come here intending to
16 speak; I came to put another body in the public forum and
17 to make up for many people who are probably choosing
18 between this and getting up early enough to vote tomorrow.

19 The sad irony is that people try to vote
20 carefully to get leaders in place who will take care of the
21 public interest, but they very often don't look out for
22 their own interests when it comes to utilities, and
23 utilities are a huge portion of the budget for most
24 American families.

25 Indiana recently tolled the death knell on net

FH-E- 55

1 metering. I'm not bringing up old business; I'm looking at
2 the balance of what is happening here. That happened
3 within the last 12 months. That was a very important event
4 in my mind, and I don't think people have understood the
5 impact of it.

6 Let me give you a little bit of my background.
7 As an attorney, I was a public advocate, and I worked with
8 the poor, so like some of my very articulate neighbors, I
9 was always aware of the stories, but I think that this
10 reaches across all classes, and it impacts the middle class
11 as well, especially the middle class that are aging.

12 I also was -- I'm not a confrontational leader.
13 I generally view myself as an inspirational leader, and I
14 was a huge advocate in the Pike Township schools when I
15 served as a school board member for three terms for
16 alternative energy in our schools and also in other public
17 facilities, fire stations, police stations, military
18 installations; any public facility that's going to be an
19 enduring facility benefits by having renewable energy,
20 affordable energy, non-polluting energy, and the ability to
21 realize the cost savings that come with some of these
22 energies.

23 So I feel like we're at this point having cut off
24 the legs from net metering by eliminating net metering
25 slowly and gradually and eventually. We have now said,

FH-E- 56

1 okay, now that net metering is gone, we'll cut off the
2 other leg, and that is the ability of people to pay at a
3 reasonable level. If you're going to take away the ability
4 to pay utilities, give people an alternative that they can
5 put in that will cut their costs. Allow them to have solar
6 and meter back to the utility. That would be the creative
7 solution I would see just as it's being done in some of the
8 schools that were lucky enough to get solar installed
9 before this happened. Look at Michigan City; they're
10 saving 41 percent on their electric bill. Now, who does
11 that help? It helps the school district because they can
12 hire another teacher or two; it helps the taxpayers because
13 they don't have to pay for that other teacher or two; it
14 helps the children, and all because they were able to use a
15 solar installation, but if you can't net meter back,
16 there's a disincentive to install. If you don't install,
17 you don't realize the savings, and you don't realize the
18 health benefits and several other things that I've alluded
19 to.

20 So we find ourselves here, and you say, well, why
21 is this being done, and I think the argument is that we
22 have to expand; the demand is expanding. I go back to
23 alternatives. Give the public alternatives, and you won't
24 have to expand as much, but if you create disincentives to
25 expanding the use of alternative energy -- you cut off the

FH-E- 57

1 legs on net metering, and then you say now we're going to
2 raise your rates -- it's a double whammy, and it doesn't
3 make sense logically.

4 We're a first world country. I like to think
5 that our utilities are baseline, clean water, the Internet,
6 communications, heat, lights; those are a baseline in a
7 first world country. I like to think that even the poor in
8 this country have that baseline of security.

9 You're the Utility Regulatory Commission. Like
10 myself, you represent the public as I did when I was
11 advocating for students. I ask you to think carefully
12 about the collective effect of this on our communities and
13 put a little more pressure on IPALCO to find creative
14 solutions.

15 So I'll end by saying I oppose the increase, and
16 I think I speak for a lot of people who couldn't make it
17 here tonight. I oppose the increase in Case No. 45029, and
18 I thank you all for your service and your time in
19 listening, including IPALCO; I hope you're hearing me.

20 Thank you.

21 MR. REED: Thank you very much, ma'am.

22

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25

(WITNESS NANCY POORE EXCUSED)

FH-E- 58

1 MR. REED: Your Honor, the Public calls as its
2 next witness Mr. Allen Grisley.

3

4 **ALLEN GRISLEY**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. REED:**

10 Q Good evening, sir.

11 A Good evening.

12 Q Could you spell both your first name and last name for
13 the record, please?

14 A A-l-l-e-n G-r-i-s-l-e-y.

15 Q Thank you, sir.

16 I'm going to ask you to speak up just a bit so
17 that everybody can hear.

18 A I was just getting ready to ask you if you could hear
19 me okay.

20 Q Thank you, sir.

21 The floor is yours.

22 A I object to the rate increase because there's -- it
23 just seems like as soon as there's a tax cut, somebody else
24 is in line to take that tax cut away.

25 My house was built in 1923, and I'm always

FH-E- 59

1 getting reports on how my usage level is way higher than my
2 neighbor's, but I never get information on whom my
3 neighbors are. Are they from Geist? Are they from
4 Zionsville? These houses are much more efficient than
5 mine, I'm sure.

6 I see city lights lamps -- streetlight lamps on
7 all day long, and when I go to call with a list of them,
8 they ask me if I work for the city. I said no; I said I
9 pay the bills. Then they ask me for my name, and I tell
10 them my name. I guess they flag my account or something
11 because when my account went into overdue, they were there
12 the day after it was overdue. A lot of times they give me
13 a grace period to pay it, but that particular year, they
14 were Johnny on the spot.

15 They changed my meter; it seems like my usage
16 went up. My costs went up every time they changed my
17 meter. I lost my spot here. Yeah, and it seems like,
18 yeah, my meter -- my usage goes up on my meter, and I
19 called to complain about that, and they said, well, the
20 meter was old; it wasn't reading correctly. I guess some
21 people figure.

22 I think the CEO and some of the Board members
23 could probably give up some of their \$100,000 on their
24 other jobs because, I don't know, maybe I'm kind of
25 blurring the lines here, you know, but there's Board

FH-E- 60

1 members that are making \$100,000 on the public and for
2 other jobs and organizations, and then they're also on the
3 Board member for IPL, too. There's money, you know, in
4 Indianapolis, but it's not being distributed very equally.

5 I don't understand why, you know, if there's such
6 a case for -- that they're making such a case for the
7 energy usage to be cheaper, why don't they just make a bond
8 and then give us back that money when the bond is paid for.
9 I don't ever see any rate reduction increases. The other
10 utility company, I gave them a deposit, and when my utility
11 went into overdraw, I didn't see that deposit anywhere;
12 they just said, you know, you owe the money. I thought
13 that deposit was there to help me out if I stumbled, but I
14 guess not.

15 Thank you very much for giving me the opportunity
16 to speak. Have a good day.

17 MR. REED: Thank you very much, sir.

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(WITNESS ALLEN GRISLEY EXCUSED)

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1 MR. REED: Are there any other members of the
2 public who wish to speak this evening whose names I have
3 not called?

4 Your Honor, the record should reflect that no
5 members of the audience indicated they wished to speak.

6 With that, Your Honor, the Public offers Field
7 Hearing Exhibit No. 2 -- I'm sorry Field Hearing 2. Field
8 Hearing Exhibit No. 2 consists of the oral [sic] and
9 written testimony presented to the Commission this evening.

10

11 (Reporter marked document for identification as
12 Public's Exhibit No. FH-2)

13

14 THE COURT: With that, let the record reflect the
15 offering and admission of Field Hearing Exhibit 2 into the
16 record.

17

18 (PUBLIC'S EXHIBIT NO. FH-2, BEING THE PUBLIC
19 FIELD HEARING QUESTIONNAIRES, ADMITTED INTO
20 EVIDENCE.)

21

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ATTACHMENT KLO-8

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER & LIGHT)
 COMPANY (“IPL”) FOR (1) AUTHORITY TO INCREASE)
 RATES AND CHARGES FOR ELECTRIC UTILITY)
 SERVICE, (2) APPROVAL OF REVISED DEPRECIATION)
 RATES, ACCOUNTING RELIEF, INCLUDING UPDATE OF)
 THE MAJOR STORM DAMAGE RESTORATION)
 RESERVE ACCOUNT, APPROVAL OF A VEGETATION)
 MANAGEMENT RESERVE ACCOUNT, INCLUSION IN) CAUSE NO. 45029
 BASIC RATES AND CHARGES OF THE COSTS OF)
 CERTAIN PREVIOUSLY APPROVED PROJECTS,)
 INCLUDING THE EAGLE VALLEY COMBINED CYCLE)
 GAS TURBINE, THE NATIONAL POLLUTION)
 DISCHARGE ELIMINATION SYSTEM AND COAL)
 COMBUSTION RESIDUALS COMPLIANCE PROJECTS,)
 RATE ADJUSTMENT MECHANISM PROPOSALS, COST)
 DEFERRALS, AMORTIZATIONS, AND (3) APPROVAL OF)
 NEW SCHEDULES OF RATES, RULES AND)
 REGULATIONS FOR SERVICE.)

**INDIANAPOLIS POWER & LIGHT COMPANY’S
 OBJECTIONS AND RESPONSES TO THE
 CITIZENS ACTION COALITION OF INDIANA, INC.’S
THIRD SET OF DATA REQUESTS TO IPL**

Indianapolis Power & Light Company (“Petitioner”), pursuant to 170 IAC 1-1.1-16 and the discovery provisions of Rules 26 through 37 of the Indiana Rules of Trial Procedure, by its counsel, hereby submits the following Objections and Responses to the Citizens Action Coalition of Indiana, Inc.’s (“CAC”) Third Set of Data Requests to Indianapolis Power & Light Company (“Requests”).

General Objections

A. The responses provided to the Requests have been prepared pursuant to a reasonable and diligent investigation and search conducted in connection with the Requests in those areas where information is expected to be found. To the extent the Requests purport to

require more than a reasonable and diligent investigation and search, Petitioner objects on grounds that they include an undue burden and unreasonable expense.

B. Petitioner objects to the Requests to the extent they seek documents or information which are not relevant to the subject matter of this proceeding and which are not reasonably calculated to lead to the discovery of admissible evidence.

C. Petitioner objects to the Requests (including Instruction Nos. 1(a), 1(b) and 2(d)) to the extent they seek responses and information from individuals and entities who are not parties to this proceeding. In particular, Petitioner objects to the CAC's definition of "IPL" as overly broad. Petitioner defines "IPL" for purposes of its responses to include Indianapolis Power & Light Company and its employees. IPL further objects to the Requests to the extent they request the production of information and documents not presently in IPL's possession, custody or control.

D. Petitioner objects to the Requests to the extent the Requests seek information outside the scope of this proceeding, and as such, the Requests seek information not reasonably calculated to lead to the discovery of relevant or admissible evidence.

E. Petitioner objects to the Requests to the extent they seek an analysis, calculation, or compilation which has not already been performed and which Petitioner objects to performing.

F. Petitioner objects to the Requests to the extent they are vague and ambiguous and provide no basis from which Petitioner can determine what information is sought.

G. Petitioner assumes no obligation to supplement these responses except to the extent required by Ind. Tr. R. 26(E) (1) and (2) and objects to the extent the instructions and/or Requests (including Instruction No. 2(f)) purport to impose any greater obligation.

H. Petitioner objects to the Requests to the extent they seek information that is subject to the attorney-client, work product, settlement negotiation or other applicable privileges.

I. The responses constitute the corporate responses of Petitioner and contain information gathered from a variety of sources. Petitioner objects to the Requests (including Instruction Nos. 1(i), 1(j) and 2(g)) to the extent they request identification of and personal information about all persons who participated in responding to each data request on the grounds that they are overbroad and unreasonably burdensome given the nature and scope of the requests and the many people who may be consulted about them.

J. Petitioner objects to the Requests to the extent the discovery sought is unreasonably cumulative or duplicative, or is obtainable from some other source that is more convenient, less burdensome, or less expensive.

K. Petitioner objects to the Requests to the extent the burden or expense of the proposed discovery outweighs its likely benefit, taking into account the needs of the case, the amount in controversy, the parties' resources, the importance of the issues at stake in litigation, and the importance of the proposed discovery in resolving the issues.

L. Petitioner objects to the Requests (including Instruction Nos. 2(g) and 2(h)) to the extent they request identification of witnesses who will be prepared to testify concerning the

matters contained in each response on the grounds that Petitioner is under no obligation to call witnesses to respond to questions about information provided in discovery.

Subject to and without waiver of the general and specific objections set forth herein, Petitioner responds to the Requests in the manner set forth below.

Dated this 21st day of May, 2018.

As to objections,



Teresa Morton Nyhart (No. 14044-49)
Nicholas K. Kile (No. 15023-23)
Jeffrey M. Peabody (No. 28000-53)
BARNES & THORNBURG LLP
11 South Meridian Street
Indianapolis, Indiana 46204
Nyhart Phone: (317) 231-7716
Kile Phone: (317) 231-7768
Peabody Phone: (317) 231-6465
Nyhart Email: tnyhart@btlaw.com
Kile Email: nkile@btlaw.com
Peabody Email: jpeabody@btlaw.com

Attorneys for INDIANAPOLIS POWER & LIGHT
COMPANY

Data Request CAC DR 3 - 1

Please see the Company's most recent compliance filing in Cause No. 44576, which was filed on April 2, 2018: . Please see Figure 19 on page 16 of 32.

- a. Please provide any rationale for the increase of approximately 13,000 disconnections for non-payment from 2016 to 2017. Please provide any supporting documentation.
- b. Please explain whether the installation of smart meters in IPL's service territory had any influence on the increase of disconnects from 2016 to 2017.

Objection:

IPL objects to the Request on the grounds and to the extent the request seeks a compilation, analysis or study that IPL has not performed and to which IPL objects to performing. Subject to and without waiver of the foregoing objections, IPL provides the following response.

Response:

- a. IPL has not performed this analysis, but would note that there have been increased efficiencies in IPL's reconnection and disconnection processes through improvements in work practices.
- b. IPL has not performed this analysis. It is reasonable to attribute some efficiencies in the reconnect and disconnect process due to advanced metering infrastructure.