

**STATE OF INDIANA**

**INDIANA UTILITY REGULATORY COMMISSION**

<b>VERIFIED PETITION OF NORTHERN INDIANA</b>	<b>)</b>	
<b>PUBLIC SERVICE COMPANY LLC FOR</b>	<b>)</b>	
<b>APPROVAL OF ITS PROPOSED 2024-2026 ENERGY</b>	<b>)</b>	
<b>EFFICIENCY PLAN FOR GAS SERVICE AND</b>	<b>)</b>	
<b>ASSOCIATED RATEMAKING AND</b>	<b>)</b>	
<b>ACCOUNTING TREATMENT, INCLUDING</b>	<b>)</b>	<b>CAUSE NO. 45850</b>
<b>TIMELY RECOVERY THROUGH NIPSCO'S GDSP</b>	<b>)</b>	
<b>MECHANISM OF ASSOCIATED COSTS</b>	<b>)</b>	
<b>(INCLUDING PROGRAM OPERATING COSTS</b>	<b>)</b>	
<b>AND LOST REVENUES), AND FOR AUTHORITY</b>	<b>)</b>	
<b>TO DEFER PROGRAM COSTS.</b>	<b>)</b>	

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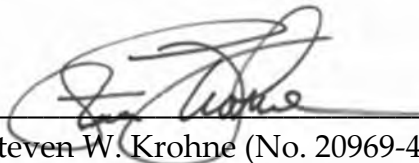
**COMPLIANCE FILING – QUARTERLY SCORECARD**

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In accordance with Ordering Paragraph 8 and Finding No. 5.E. of the Indiana Utility Regulatory Commission's August 30, 2023 Order in this Cause, Petitioner Northern Indiana Public Service Company LLC, by counsel, respectfully submits the Gas Programs Energy Efficiency Scorecard for the Program Period January 2024 to December 2024, as of March 31, 2024.

Respectfully submitted,



Steven W. Krohne (No. 20969-49)

Jack M. Petr (No. 37680-49)

Ice Miller LLP

One American Square, Suite 2900

Indianapolis, Indiana 46282-0002

Krohne Phone: (317) 236-2294

Petr Phone: (317) 236-2145

Fax: (317) 592-4212

Krohne Email: [steven.krohne@icemiller.com](mailto:steven.krohne@icemiller.com)

Petr Email: [jack.petr@icemiller.com](mailto:jack.petr@icemiller.com)

Attorneys for Petitioner

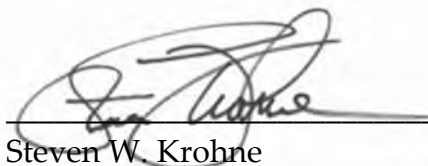
Northern Indiana Public Service Company LLC

### **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that on April 30, 2024, the foregoing was served by email transmission upon the following:

Thomas Harper  
Indiana Office of Utility Consumer Counselor  
115 W. Washington Street  
Suite 1500 South  
Indianapolis, Indiana 46204  
[tharper@oucc.in.gov](mailto:tharper@oucc.in.gov)  
[infomgt@oucc.in.gov](mailto:infomgt@oucc.in.gov)

Jennifer A. Washburn  
Reagan Kurtz  
Citizens Action Coalition  
1915 West 18<sup>th</sup> Street, Suite C  
Indianapolis, Indiana 46202  
[jwashburn@citact.org](mailto:jwashburn@citact.org)  
[rkurtz@citact.org](mailto:rkurtz@citact.org)



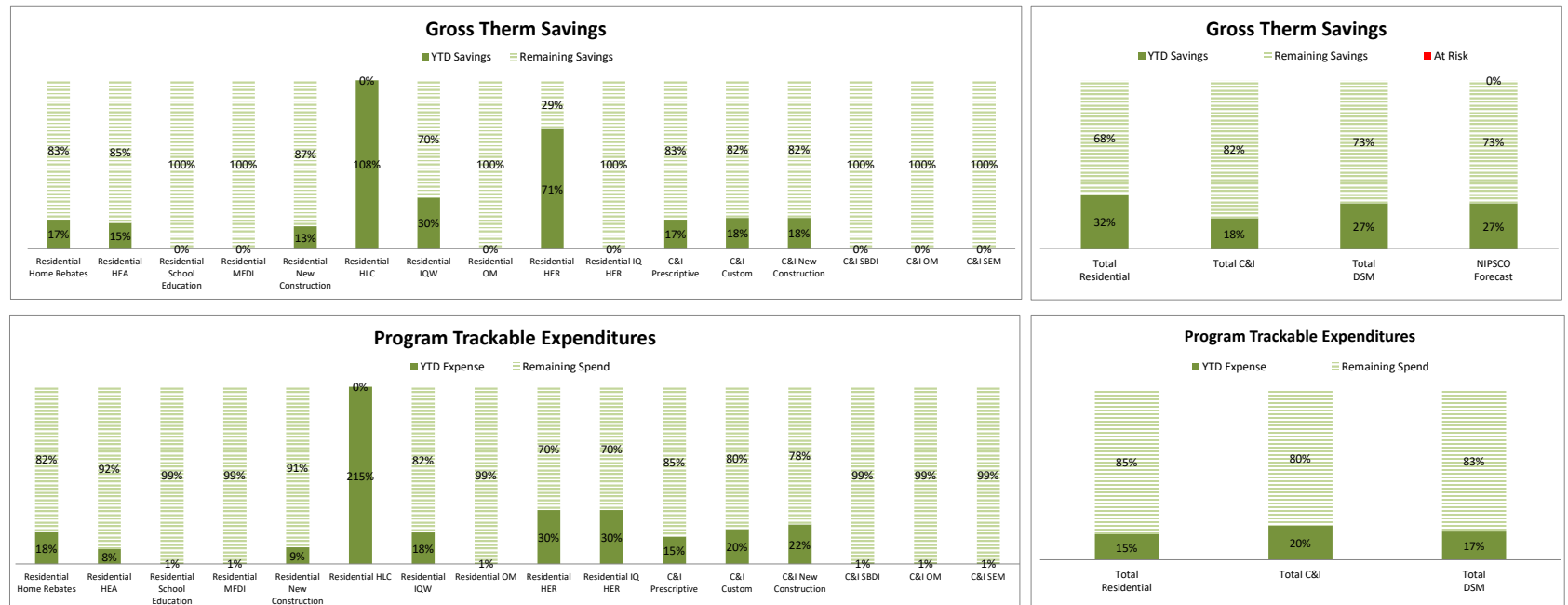
Steven W. Krohne



NIPSCO Gas Programs Energy Efficiency Scorecard  
Program Period January 2024 to December 2024  
As of March 31, 2024

	Gross Therm Savings					Program Trackable Expenditures					Lost Revenues (a)	
	Q1 Savings	Year To Date	Current Full Year Plan	Actual % Achieved	NIPSCO Forecast	Q1 Program Expense	Q1 Admin Expense	Q1 Total Expense	Year To Date	Current Full Year Plan	Projected Lost Revenues	Actual Lost Revenues based upon Net Therm Savings
<b>RESIDENTIAL PROGRAMS</b>												
Residential Home Rebates	137,529	137,529	805,193	17%	100%	\$ 291,799	\$ 9,262	\$ 301,061	\$ 301,061	\$ 1,672,832	\$ 77,805	
Residential Home Energy Analysis (HEA)	19,547	19,547	126,417	15%	100%	\$ 63,957	\$ 4,542	\$ 68,498	\$ 68,498	\$ 820,295	\$ 16,909	
Residential School Education	-	-	135,920	0%	100%	\$ -	\$ 2,526	\$ 2,526	\$ 2,526	\$ 456,178	\$ 15,593	
Residential Multi Family Direct Install (MFDI)	-	-	89,423	0%	100%	\$ -	\$ 1,681	\$ 1,681	\$ 1,681	\$ 303,703	\$ 8,559	
Residential New Construction	30,315	30,315	231,057	13%	100%	\$ 78,235	\$ 4,897	\$ 83,132	\$ 83,132	\$ 884,514	\$ 18,129	
Residential HomeLife EE Calculator (HLC)	19,790	19,790	18,254	108%	100%	\$ 50,680	\$ 131	\$ 50,811	\$ 50,811	\$ 23,667	\$ 2,170	
Residential Income Qualified Weatherization (IQW)	28,404	28,404	93,889	30%	100%	\$ 169,312	\$ 5,470	\$ 174,781	\$ 174,781	\$ 987,918	\$ 23,875	
Residential Online Marketplace (OM)	-	-	175,975	0%	100%	\$ -	\$ 1,507	\$ 1,507	\$ 1,507	\$ 272,188	\$ 22,203	
TRC RESIDENTIAL PROGRAMS SUBTOTAL	235,585	235,585	1,676,128	14%	100%	\$ 653,982	\$ 30,016	\$ 683,997	\$ 683,997	\$ 5,421,294	\$ 185,242	
Residential Home Energy Report (HER)	799,633	799,633	1,119,038	71%	100%	\$ 168,551	\$ 3,129	\$ 171,680	\$ 171,680	\$ 565,149	\$ 312,547	
Residential Income Qualified Home Energy Report (IQ HER)	-	-	451,762	0%	100%	\$ 83,364	\$ 1,549	\$ 84,914	\$ 84,914	\$ 279,861	\$ 126,177	
ORACLE RESIDENTIAL PROGRAMS SUBTOTAL	799,633	799,633	1,570,800	51%	100%	\$ 251,915	\$ 4,679	\$ 256,594	\$ 256,594	\$ 845,010	\$ 438,724	
TOTAL 2024 RESIDENTIAL PROGRAMS (32% of goal)	1,035,218	1,035,218	3,246,928	32%	100%	\$ 905,897	\$ 34,694	\$ 940,591	\$ 940,591	\$ 6,266,304	\$ 623,967	
<b>COMMERCIAL &amp; INDUSTRIAL PROGRAMS (C&amp;I)</b>												
C&I Prescriptive	12,655	12,655	73,270	17%	100%	\$ 21,521	\$ 1,155	\$ 22,676	\$ 22,676	\$ 147,001	\$ 5,049	
C&I Custom	163,804	163,804	887,669	18%	100%	\$ 257,861	\$ 10,808	\$ 268,668	\$ 268,668	\$ 1,375,853	\$ 64,765	
C&I New Construction	135,258	135,258	732,891	18%	100%	\$ 244,284	\$ 8,923	\$ 253,207	\$ 253,207	\$ 1,135,954	\$ 32,083	
C&I Small Business Direct Install (SBDI)	-	-	17,240	0%	100%	\$ -	\$ 297	\$ 297	\$ 297	\$ 37,776	\$ 1,314	
C&I Online Marketplace (OM)	-	-	4,310	0%	100%	\$ -	\$ 43	\$ 43	\$ 43	\$ 5,473	\$ 342	
C&I Strategic Energy Management (SEM)	-	-	8,620	0%	100%	\$ -	\$ 105	\$ 105	\$ 105	\$ 13,361	\$ 699	
TOTAL 2024 C&I PROGRAMS (18% of goal)	311,717	311,717	1,724,000	18%	100%	\$ 523,665	\$ 21,331	\$ 544,996	\$ 544,996	\$ 2,715,419	\$ 104,252	
TOTAL 2024 NIPSCO DSM PROGRAMS (27% of goal)	1,346,935	1,346,935	4,970,928	27%	100%	\$ 1,429,562	\$ 56,025	\$ 1,485,587	\$ 1,485,587	\$ 8,981,723	\$ 728,218	

a. Lost Revenues are calculated from ex-post net therm savings. Once NIPSCO obtains their annual EM&V Report, the cells in gray will be populated and a final scorecard will be submitted for the program year.





# NIPSCO Gas Programs Energy Efficiency Scorecard

Program Period January 2024 to December 2024

As of March 31, 2024

Program Name	Program Description	Program Update
Residential Home Rebates	The Residential Home Rebates program is designed to provide incentives to residential customers to replace inefficient HVAC equipment and other home products with energy-efficient alternatives. These measures are paid per-unit installed, reimbursing customers for a portion of their cost. The program's intent is to help remove the financial barrier associated with the initial cost of these energy-efficient alternatives. The gas program promotes high efficiency gas boilers and furnaces and smart Wi-Fi thermostats. This program will also offer products through a midstream channel that works with distributors. The midstream channel is part of the Home Rebates Program. It offers incentives to authorized distributors on a per-unit sold basis to promote the adoption of high-efficiency equipment among end-users.	1,390 rebates have been paid out to 1,129 participants.
Residential Home Energy Analysis (HEA)	The Residential Home Energy Analysis (HEA) program is designed to help eligible customers improve the efficiency and comfort of their homes, as well as deliver an immediate reduction in gas (therm) consumption and promote additional efficiency work. This program provides homeowners with the direct installation of low-cost, energy-efficient measures followed by the delivery of a Comprehensive Home Assessment report to the customer. This program is unique in that it provides a whole home assessment, leading to them savings opportunities.	Reported savings reflect 291 home energy assessments.
Residential School Education	The Residential School Education program is designed to produce cost-effective gas savings by influencing fifth grade and high school students along their families to focus on the efficient use of gas. It provides classroom instruction, posters, and activities aligned with national and state learning standards and energy education kits filled with energy-saving products and advice. Students participate in an energy education presentation at school, learning about basic energy concepts through class lessons and activities. Students also receive an energy education kit of quality, high-efficiency products and are instructed to install the energy-efficient products at home with their families. The students will also complete a worksheet. The experience at home completes the learning cycle started at school.	Reported savings reflect 0 combo and gas only school kits shipped to participating schools.
Residential Multifamily Direct Install (MFDI)	The Residential Multifamily Direct Install (MFDI) program is designed to provide a "one-stop shop" to multifamily building owners, managers, and tenants of multifamily units containing three or more residences receiving service from NIPSCO. With flexible and affordable options, the program generates immediate energy savings and improvements in two distinct program phases. Phase I is a walkthrough assessment of each property, which is conducted to determine eligibility for direct installation services provided by the MFDI program, along with complementary incentive offers available through other NIPSCO programs. Property managers are presented with an Energy Improvement Plan that prioritizes recommendations along with a proposal to provide the direct installation services outlined in Phase II. Phase II is an in-unit direct installation of energy-efficient devices at no-cost or low-cost to the tenant or landlord, such as low-flow showerheads, faucet aerators, pipe wrap, and programmable thermostats. Educational materials about home operation, maintenance, and behavior that may reduce energy consumption are provided to tenants in each living unit. TRC will utilize a qualified subcontractor for the implementation of this program.	Reported savings reflect 0 multifamily units.
Residential New Construction	The Residential New Construction program is designed to increase awareness and understanding by home builders of the benefits of energy-efficient building practices, with a focus on capturing energy efficiency opportunities during the design and construction of single-family homes. This program produces long-term, cost-effective savings as a result of the training that home builders receive to achieve the various Home Energy Rating System tiers, along with strategies for incorporating the Silver, Gold, and Platinum designations into their marketing efforts to attract home buyers. The program also offers incentives for new, single or doublewide manufactured homes.	Reported savings reflect 98 new construction rebates.
Residential HomeLife Energy Efficiency Calculator (HLC)	The Residential HomeLife Energy Efficiency Calculator program is designed to offer NIPSCO's residential customers an online "do-it-yourself" audit and an energy savings kit for carrying out this audit at no cost to the customer. The audit tool effectively: (1) identifies low-cost/no-cost measures that a NIPSCO residential customer can easily implement to manage gas consumption; (2) allows eligible customers to request a free home energy kit; (3) educates customers about the variety of programs available to them through the residential energy efficiency portfolio; and (4) assists customers in finding qualified and experienced contractors through a network of trade allies.	1,415 kits have been shipped to customers who completed the online HomeLife EE Calculator tool.
Residential Income Qualified Weatherization (IQW)	The Residential Income Qualified Weatherization (IQW) program is designed to provide energy efficiency services to qualifying low-income households. For a household to be eligible to participate in the IQW program, the customer must be a NIPSCO residential customer with active service that receives Low-Income Home Energy Assistance (LIHEAP), Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI) or Supplemental Security Disability Income (SSDI) and has not received weatherization services in the past three years from the date of application. Qualifying participants receive the direct installation of no-cost energy efficiency measures, including insulation, if appropriate, and a Comprehensive Home Assessment to identify areas of the home where additional energy savings can be achieved to make the home more comfortable and reduce energy costs.	Reported savings reflect 186 income qualified assessments.
Residential Online Marketplace	The Residential Online Marketplace program provides an online store for NIPSCO gas customers to purchase and install energy efficiency measures with instant incentive applied at the time of purchase. The Online Marketplace ensures only NIPSCO customers are eligible to purchase, and limits are set on the quantities purchased to ensure timely installation. TRC will continue to utilize a qualified subcontractor for the implementation of this program.	0 customers have received 0 instant discounts.
Residential Home Energy Report	The Residential Home Energy Report program (also known as the Behavioral program) is designed to encourage energy savings through behavioral modification. The program provides customers with home energy reports that contain personalized information about their energy use and provide ongoing recommendations to make their homes more efficient. Customers are randomly chosen to participate in the program and may opt-out if they do not wish to participate. The reports engage customers and drive them to take action to bring their energy usage in line with similar homes and encourage participation in other complimentary residential programs. The program empowers customers to understand their energy usage better and uses competition through neighbor comparisons to influence customers to act on this knowledge, resulting in changed behavior.	164,742 combo customers and 31,406 gas only customers are enrolled and receive a home energy report.
Residential Income Qualified Home Energy Report	The Residential Income Qualified Home Energy Report program (also known as the Income Qualified Behavioral program) is designed to encourage energy savings through behavioral modification. The program provides income qualified customers with home energy reports (print and e-mail) that contain personalized information about their energy use and provide ongoing recommendations to make their homes more efficient as well as at-risk language to support customers with energy saving tips, ways to seek additional assistance from utility, local, state, and federal agencies and inform them of potential higher than average usage compared to prior months before receiving their bill. Customers are randomly chosen to participate in the program and may opt-out if they do not wish to participate. The reports engage customers and drive them to take action to bring their energy usage in line with similar homes and encourage participation in other complimentary residential programs, including programs offered both by NIPSCO and by other entities focused on income qualifications. The program empowers customers to understand their energy usage better and uses competition through neighbor comparisons to influence customers to act on this knowledge, resulting in changed behavior.	0 combo customers and 0 gas only customers are enrolled and receive a income qualified home energy report.
C&I Prescriptive	The C&I Prescriptive program is designed to provide incentives for a set list of energy efficient measures that are paid based on per unit installed, reimbursing the customer for a portion of the cost. The Prescriptive program offers incentives to NIPSCO's C&I customers that are making gas energy efficiency improvements in existing buildings.	10 customers have participated in the program, and pipeline savings total 0 therms.
C&I Custom	The C&I Custom program is available to qualifying C&I customers for installing new energy-saving equipment. Custom incentives are designed for more complicated projects, retro-commissioning ("RCx" projects) or those that incorporate alternative technologies. Project pre-approval is required for all Custom incentives to ensure that only cost-effective projects are approved. Qualifying measures must have a Total Resource Cost test score greater than 1.0, have a simple payback greater than 12 months (less than 12 months for RCx measures) and not be included as an energy efficiency measure in the Prescriptive program. RCx projects examine energy consuming systems for cost-effective savings opportunities. The RCx process identifies operational inefficiencies that can be removed or reduced to yield energy savings.	15 customers have participated in the program, and pipeline savings total 349,801 therms.
C&I New Construction	The C&I New Construction program is designed to encourage construction of energy efficient C&I facilities within the NIPSCO service territory. This program offers financial incentives to encourage building owners, designers, and architects to exceed standard building practices and achieve efficiency, above and beyond the 2010 Indiana Energy Conservation Code. The goal of the C&I New Construction program is to produce newly constructed and expanded buildings that are efficient from the start. New construction projects that may be eligible for incentives under the C&I New Construction Program may include any of the following: (1) new building projects wherein no structure or site footprint presently exists; (2) addition to or expansion of an existing building or site footprint; and (3) a total "gut" rehabilitation for a change of purpose requiring replacement of all mechanical systems and equipment.	15 customers have participated in the program, and pipeline savings total 447,921 therms.
C&I Small Business Direct Install (SBDI)	The C&I Small Business Direct Install (SBDI) program is designed to facilitate participation in the NIPSCO business energy efficiency program of small businesses that do not possess the in-house expertise or capital budget to develop and implement an energy efficiency plan. The SBDI program offers a variety of ways for small businesses to improve the efficiency of their existing facilities. Measures are paid out on a per unit basis, much the same way as the Prescriptive program, but with slightly higher incentive rates to encourage energy efficient investment from these smaller commercial customers. Incentive payments to the approved trade allies occurs following measure implementation and submission of all required paperwork. If additional incentives are available through other programs, customers are directed to the appropriate application.	No customers have participated in the program, and pipeline savings total 0 therms.
C&I Online Marketplace	The C&I Online Marketplace program provides an online store for NIPSCO gas customers to purchase and install energy efficiency measures with instant incentive applied at the time of purchase. The C&I Online Marketplace ensures that only NIPSCO customers are eligible to make purchases and limits are set on the quantities purchased to ensure timely installation. TRC will continue to utilize a qualified subcontractor for the implementation of this program.	No customers have participated in the program.
C&I Strategic Energy Management (SEM)	The C&I Strategic Energy Management (SEM) program is a method used to operate buildings efficiently and effectively. SEM integrates energy management into everyday business and operations practices which results in persistent energy savings. Staff at all levels participate in daily operational habits to ensure the buildings – and the equipment in them – are operating as efficiently and cost-effectively as possible.	No customers have participated in the program, and pipeline savings total 0 therms.
a) The NIPSCO forecast will be updated on a quarterly basis.		
b) NIPSCO admin expense includes NIPSCO admin (\$413k), NIPSCO marketing (\$207k), C&I Business Customer Engagement (\$18k), and charges for the market potential study (\$86k). EM&V expense is not included in the scorecard.		
TRC is the program implementer for the 2024 Residential and C&I portfolio. Oracle is the program implementer for the 2024 Residential Home Energy Report, Residential Income Qualified Home Energy Report and C&I Business Customer Engagement programs.		
As savings and spend are reported throughout the year, any prior month corrections will be reflected in the YTD column. As such, the sum of monthly/quarterly scorecards may not equal the YTD balance.		