

STATE OF INDIANA

OFFICIAL
EXHIBITS

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER & LIGHT COMPANY)
("IPL") FOR AUTHORITY TO INCREASE RATES AND)
CHARGES FOR ELECTRIC UTILITY SERVICE AND FOR)
APPROVAL OF: (1) ACCOUNTING RELIEF, INCLUDING)
IMPLEMENTATION OF MAJOR STORM DAMAGE)
RESTORATION RESERVE ACCOUNT; (2) REVISED)
DEPRECIATION RATES; (3) THE INCLUSION IN BASIC RATES)
AND CHARGES OF THE COSTS OF CERTAIN PREVIOUSLY)
APPROVED QUALIFIED POLLUTION CONTROL PROPERTY;)
(4) IMPLEMENTATION OF NEW OR MODIFIED RATE)
ADJUSTMENT MECHANISMS TO TIMELY RECOGNIZE FOR)
RATEMAKING PURPOSES LOST REVENUES FROM DEMAND-)
SIDE MANAGEMENT PROGRAMS AND CHANGES IN (A))
CAPACITY PURCHASE COSTS; (B) REGIONAL)
TRANSMISSION ORGANIZATION COSTS; AND (C) OFF)
SYSTEM SALES MARGINS; AND (5) NEW SCHEDULES OF)
RATES, RULES AND REGULATIONS FOR SERVICE.)

CAUSE NO. 44576

IN THE MATTER OF THE INDIANA UTILITY REGULATORY)
COMMISSION'S INVESTIGATION INTO INDIANAPOLIS)
POWER & LIGHT COMPANY'S ONGOING INVESTMENT IN,)
AND OPERATION AND MAINTENANCE OF, ITS NETWORK)
FACILITIES)

CAUSE NO. 44602

**INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR NOTICE OF FILING
WRITTEN COMMENTS OF MEMBERS OF THE PUBLIC**

Indiana Office of Utility Consumer Counselor ("OUCC"), by counsel, respectfully submits consumer comments it has received in the above-captioned Cause. The comments were collected by the OUCC through its website, electronic mail, facsimile and U. S. Mail in the above captioned Cause with the Indiana Utility Regulatory Commission.

IURC
PUBLIC'S *16 el*
EXHIBIT NO. 10-1-15
DATE REPORTER

Respectfully submitted,

Re H
Randall C. Helmen, Atty. No. 8275-49
Chief Deputy Consumer Counselor

009405

CERTIFICATE OF SERVICE

This is to certify that a copy of the *OUCC Written Comments of the Public* has been served upon the following counsel of record in the captioned proceeding by electronic service on September 30, 2015.

Petitioner

Teresa Nyhart
Nicholas Kile
Jeffrey Peabody
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IPL Industrial Group

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bdodd@lewis-kappes.com
abecker@lewis-kappes.com
JRompala@lewis-kappes.com

Intervenor

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Citizens Action Coalition
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603 E. Washington St.
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IURC

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City of Indianapolis

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Kroger

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Salt Lake City, Utah 84111
khiggins@energystrat.com

John P. Cook
900 W. Jefferson Street
Franklin, Indiana 46131
john.cookassociates@earthlink.net



Randall C. Helmen, Atty. No. 8275-49
Chief Deputy Consumer Counselor

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

PNC Center
115 West Washington Street
Suite 1500 South
Indianapolis, IN 46204
infomgt@oucc.in.gov
317/232-2494 – Telephone
317/232-5923 – Facsimile

009406

3/27/2015

Robert K Hunter
Eagle Creek Woods II HOA
4962 Fieldstone Trail
Indianapolis, IN 46254

Indiana Office of Utility Consumer Counselor
Attn: David Stippler
115 W. Washington Street, Suite 1500S
Indianapolis, IN 46204

Dear Mr. Stippler

Unfortunately, due to previous commitments, I was unable to attend the IPL General Rate Increase Hearing held at Crispus Attucks H.S. on 3/16/2015. Therefore, I am writing to you to express some concerns I have but not sure if they are being looked at by anyone. I am the president of a Neighborhood Association which, as I'm sure you know, is considered a non-profit organization. Our involvement with IPL comes from the use of lighting for our entryway and a street light we had installed on a main road leading to our neighborhood for safety reason.

Our bill for the entry lights averages just slightly over \$16.00 per month for 33k/w hours. The bill for the street light is a fixed \$12.84 per month. I have received correspondence from IPL regarding the entry light bill and they consider us a small business which is subject to the business increase along with the general rate increase. This represents an increase of \$18.80 per month plus applicable taxes or approximately a 120% increase. I called IPL today to discuss this and they said they had no additional information other than what I already had. I asked if any or all of these increase would apply to the street light and was told that as far as they knew this had not come up for discussion yet. I was also told that increases would be based on usage; however, this does not seem to be the case for small businesses.

Has this or a similar situation been brought up in any previous hearings? If not, do you have the ability to address it with the appropriate people or could you let me know who I should be talking to. I may be reached at 317-290-1411 or my email is sonjabobhunter@sbcglobal.net.

Thank you in advance for your help.

Sincerely,



Robert K Hunter
President
Eagle Creek Woods II HOA

009407

ANALYSIS OF HOA ACCOUNT RELATIVE TO PROPOSED INCREASE

<u>Coverage Period</u>	<u>k/w Hours</u>	<u>Monthly Cost</u>
12/26/14 - 1/27/15	38	\$16.65
11/24/14 - 12/26/14	39	\$16.80
10/27/14 - 11/24/14	31	\$15.90
9/24/14 - 10/27/14	35	\$16.37
8/25/14 - 9/24/14	28	\$15.54
7/24/14 - 8/25/14	27	\$15.42
Total	<u>198</u>	<u>\$96.68</u>

Breakdown of Bill:

Customer Charge	\$11.38
Charge per KW Hour	\$2.44
Fuel Charge	\$1.24
Tax	\$1.05
6 Month Average	<u>\$16.11</u>

Expected Increases

3% General Increase	\$0.48
Business Rate Increase	\$18.32
Total Increase	<u>\$18.80</u>

Total of proposed bill \$34.92

Percent of Increase 1.17

009408

**State of Indiana
Office of the Secretary of State**

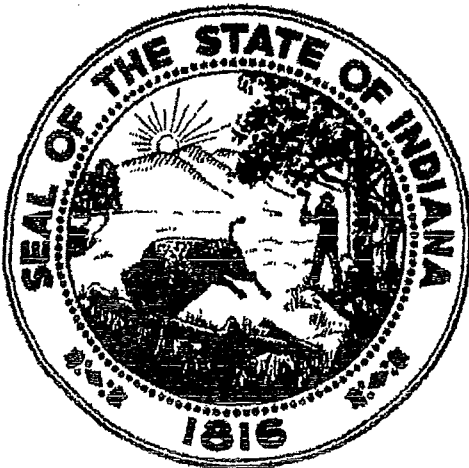
CERTIFICATE OF INCORPORATION

of

EAGLE CREEK WOODS II HOMEOWNERS ASSOCIATION, INC.

I, TODD ROKITA, Secretary of State of Indiana, hereby certify that Articles of Incorporation of the above Non-Profit Domestic Corporation have been presented to me at my office, accompanied by the fees prescribed by law and that the documentation presented conforms to law as prescribed by the provisions of the Indiana Nonprofit Corporation Act of 1991.

NOW, THEREFORE, with this document I certify that said transaction will become effective Thursday, October 14, 2004.



In Witness Whereof, I have caused to be affixed my signature and the seal of the State of Indiana, at the City of Indianapolis, October 14, 2004.

A handwritten signature in cursive script that reads "Todd Rokita".

TODD ROKITA,
SECRETARY OF STATE

2004101500281/2004101529439

009409

009410



Customer Service Hours

	Call Center	Service Center
Residential	7 a.m. to 6 p.m. Monday - Friday Closed weekends	2102 N. Illinois Street Indianapolis, IN 46202-1330
Business	8 a.m. to 5 p.m. Monday - Friday Closed weekends	8 a.m. to 5 p.m., Monday - Friday Closed weekends

Contact Information

Website	www.IPLpower.com
Customer Service	
Residential	317.261.8222
Business	317.261.8444
Toll Free	1.888.261.8222
"Call Before You Dig"	811
Lights Out Day or Night Line (available 24/7)	317.261.8111

Payment Options

Online Including IPL's Pay Now Option	Visit IPLpower.com
Express Check by Phone	317.261.8222
Credit or Debit Card	1.800.672.2407
IPL Payment Drop Box	2102 N. Illinois Street Indianapolis, IN, 46202-1330
Other Pay Agent Locations	Visit IPLpower.com

Electronic Check Re-Presentation Policy

In the event that your check is returned unpaid for insufficient or uncollected funds, we may re-present your check electronically (Re-presented Check Entry, or "RCK"). If the electronic attempt similarly fails, we may attempt to collect your check electronically one additional time. Any NSF fee that accrues from the original check will be assessed separately and added to your monthly bill. In the ordinary course of business, your check will not be returned to you with your bank statement, but a copy can be retrieved by contacting your financial institution.

Your Rights & Responsibilities

A Welcome Booklet with rights and responsibilities as an electric service customer with Indianapolis Power & Light Company has been furnished to our customers.

Rate Code Explanations

RS	Residential service for a single family dwelling
RT/W	Same as RS qualifications but for a multi-family dwelling
RC	Residential service for a single family dwelling with electric water heating
RD/G	Same as RC qualifications but for a multi-family dwelling
RH	Residential service for a single family dwelling with electric heat
RI/L	Same as RH qualifications but for a multi-family dwelling
CR	Controlled residential electric water heating only for a single family dwelling
SS	Secondary service small (General Service)
SE	Secondary service with electric heat for educational institutions (Schools) only
SH	Secondary service for electric heat (May have electric water heating and electric air conditioning combined with electric heat)
CB	Controlled electric water heating only (Not qualified for residential electric water heating rate)
UW	Uncontrolled electric water heating only (Not qualified for residential electric water heating rate)

For Large Commercial & Industrial rate information, please visit IPLpower.com. If you have questions concerning your rate classification, please call 317.261.8222.

Meter Use Explanations

P	Permanent Meter	R	RkVah Meter
D	Demand Meter	T	Temporary Meter

009417



INDIANAPOLIS POWER & LIGHT COMPANY
P.O. Box 110 Indianapolis, IN 46206-0110
317.261.8222

IPLpower.com

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EAGLE CREEK WOODS II HOMEOWNERS ASSOCIATION
C/O BOB HUNTER
4982 FIELDSTONE TRL
INDIANAPOLIS IN 46254-0718



PO BOX 110
INDIANAPOLIS, IN 46206-0110

Credit - Do Not Pay

Account Number

PLEASE RETURN TOP PORTION WITH PAYMENT

EAGLE CREEK WOODS II HOMEOWNERS ASSOCIATION

Billing Summary

Billing Summary				
Amount Due		Due Date		Account Number
- \$41.18		12/27/2011		
Previous Balance	- Payments	+ (-) Other Items	+ Current Charges	= Total
- \$54.92	\$0.00	\$0.00	\$13.74	- \$41.18

Lighting Services

Service Address:
REED RD & CHERRY HILL DR
INDIANAPOLIS IN 46254

11/2011 1 400 WATT MV REDDY SENT. @ 12.84 EA

Charges 12.84
Tax 0.90
Subtotal 13.74

Important Information

Status of Account

Thank you for the opportunity to serve you this month. Call us at 317.261.8222 if we can be of more assistance.

Previous Balance - \$54.92
Lighting Services 12.84
Indiana State Tax 0.90
Total Account Balance - \$41.18

Don't let a fire ruin your holidays! Remember to turn off all holiday lights when you go to bed or leave and don't overload extension cords or outlets. For more electrical safety tips, please visit IPLpower.com.



Questions: Call 317.261.8222 Toll Free: 888.261.8222
Telephone Hours: Monday through Friday 7 a.m. - 5 p.m.
Walk-In Office Hours: Monday through Friday 8 a.m. - 5 p.m.
Closed Saturday and Sunday
Automated assistance available 24 hours a day

BILL DATE
12/02/2011

PRINTED ON RECYCLED PAPER

009412

Dear Sir,

Sept 05, 2015

This is my request to you to oppose most or all of the Cause Number 44576 rate changes being considered for

IPL. These changes hit those of us on fixed incomes very hard and seem to be very excessive. It seems to me that if we suddenly need an up to 50% increase in base rates at one time, then there ~~has~~^{either} been a great amount of mismanagement for years or we are experiencing it by the present management. I wonder what % of these charges will really be used to improve infrastructure and what % will become increased pay to upper management & stockholders.

Most of the increase must be stopped and if really necessary should be apportioned over a period of many years after those of ~~us~~^{currently} fixed or lower incomes no longer need these services.

It seems especially Ironic to me that we have come full circle and that those of us who were encouraged to install electric appliances & heaters in earlier years by the inducement of lower related rates are now being penalized by this proposal. Also,

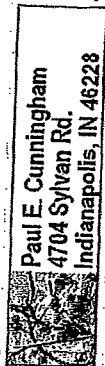
are we all being made to pay the penalty for a move to get more payment ~~from~~ those people who are trying to help solve the Global Warming problem by installing Solar Energy?

Please, Please consider this issue most carefully and be sure to insure that infrastructure changes and costs are being fairly paid for by the stockholders of IPL rather than just we users of electricity who are at the mercy of IPL and the Regulators.

Thank You
for your service
& commitment on
our behalf.

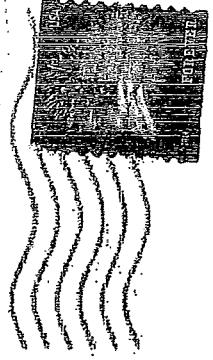
Sincerely,
Paul Cunningham
317-293-4367

009414



INDIANAPOLIS IN 460

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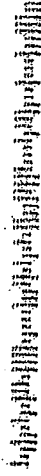


Indiana Office of Utility Consumer Counselors
Attn: David Stippel
115 W. Washington St, Suite 1500 S
Indianapolis, IN
46204

SEP 10 2015

Attn: David Stippel

8204341875



Lane, Lyndsey

From: Ruth Ingraham [rai38@sbcglobal.net]
Sent: Tuesday, September 08, 2015 10:33 AM
To: UCC Consumer Info
Subject: IPL - Cause #44576

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: KMH - to be entered

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am writing in opposition to IPL's request for an rate hike which I consider to be excessive. I suggest that current large profits that are funneled to IPL's parent company in Virginia be routed instead to accommodate its customer base here in Indiana and to invest in more sustainable, nonpolluting sources of energy.

Ruth Ann Ingraham
6106 Kingsley Drive
Indianapolis, IN 46220
317-517-9022
rai38@sbcglobal.net

WILLIAM FISHER
1512 Euclid Ave.
Indianapolis IN.

Re: Cause Number 44576



FOREVER / USA

SEP 8 1970

Office of Utility Consumer Counselor

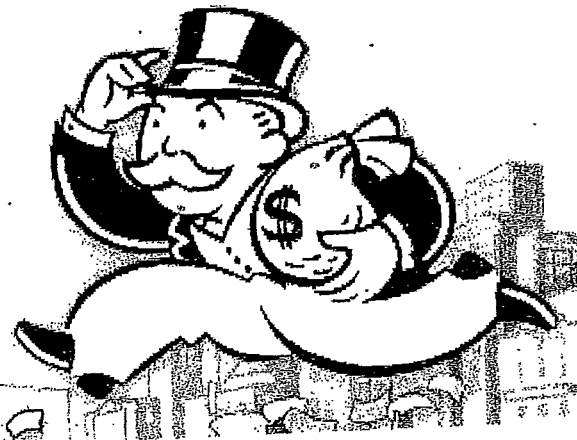
Attn: David Stippler

115 W. Washington St, Ste 1500S

Indianapolis, IN 46204

009417

Say NO to IPL Greed!



009418

Dear Sir,

Sept 05, 2015

This is my request to you to oppose most or all of the Cause Number 44576 rate changes being considered for IPL. These changes hit those of us on fixed incomes very hard and seem to be very excessive. It seems to me that if we suddenly need an up to 50% increase in base rates at one time, then there ~~has~~^{either} been a great amount of mismanagement for years or we are experiencing it by the present management. I wonder what % of these charges will really be used to improve infrastructure and what % will become increased pay to upper management & stockholders. Most of the increase must be stopped and if really necessary should be apportioned over a period of many years after those of ^{currently} us on fixed or lower incomes no longer need these services.

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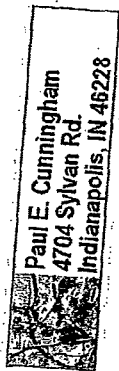
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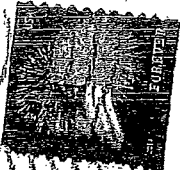
Sincerely,
Paul Cunningham
317-293-4367

009420



INDIANAPOLIS IN 460

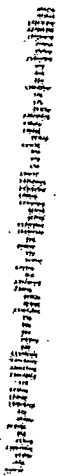
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Indiana Office of Utility Consumer Counselors
Attn: David Stupples
115 W. Washington St., Suite 1500 S
Indianapolis, IN
46204

SEP 10 PM 12:05

Attn: David Stupples 46204341875



009421

Lane, Lyndsey

From: Alan Garfinkel [garfinkelalan@gmail.com]
Sent: Wednesday, September 23, 2015 10:11 PM
To: UCC Consumer Info
Subject: Cause no. 43114-IGCC-12

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: KMH - to be entered

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Indiana Office of utility Consumer Counselor / Attention: David Stippler

I wish to request a no vote in the above referenced cause. It seems unfair that we pay for a plant that is not likely to generate useable power. We would be better off with renewable energy like wind and solar.

Alan Garfinkel

Lane, Lyndsey

From: Chang, Valerie N. [vchang@iupui.edu]
Sent: Tuesday, September 29, 2015 8:21 PM
To: UCC Consumer Info
Subject: Cause #44576

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To: David Stippler

I am an IPL customer living in Indianapolis. I am already paying a lot every month for power and can't afford a rate increase.

Valerie Chang