FILED
January 25, 2019
INDIANA UTILITY
REGULATORY COMMISSION

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF CWA AUTHORITY, INC. FOR)	
(1) AUTHORITY TO INCREASE ITS	
RATES AND CHARGES FOR	
WASTEWATER UTILITY SERVICE IN)	
THREE PHASES AND APPROVAL OF NEW)	CATICE NO. 45151
SCHEDULES OF RATES AND CHARGES)	CAUSE NO. 45151
APPLICABLE THERETO; (2) APPROVAL OF)	
A LOW-INCOME CUSTOMER ASSISTANCE)	
PROGRAM; AND (3) APPROVAL OF	
CERTAIN CHANGES TO ITS GENERAL)	
TERMS AND CONDITIONS FOR	
WASTEWATER SERVICE.	

REDACTED TESTIMONY

OF

MARGARET A. STULL - PUBLIC'S EXHIBIT NO. 1

ON BEHALF

OF

THE INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

JANUARY 25, 2019

Respectfully Submitted,

Daniel M. Le Vay, Atty. No. 22184-49

Deputy Consumer Counselor

CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing Office of Utility Consumer Counselor's Redacted

Testimony of Margaret A. Stull has been served upon the following counsel of record in the captioned proceeding by electronic service on January 25, 2019.

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TESTIMONY OF OUCC WITNESS MARGARET A. STULL CAUSE NO. 45151 CWA AUTHORITY, INC.

I. <u>INTRODUCTION</u>

1	Q:	Please state your name and business address.
2	A:	My name is Margaret A. Stull, and my business address is 115 W. Washington St.,
3		Suite 1500 South, Indianapolis, Indiana, 46204.
4	Q:	By whom are you employed and in what capacity?
5	A:	I am employed by the Indiana Office of Utility Consumer Counselor ("OUCC") as
6		a Chief Technical Advisor in the Water/Wastewater Division. My qualifications are
7		set forth in Appendix "A" attached to this testimony.
8	Q:	What is the purpose of your testimony?
9	A:	I present the results of the OUCC's analysis of CWA Authority, Inc.'s ("CWA" or
10		"Petitioner") proposed overall revenue increase of 24.44%, which CWA proposes
11		be implemented over three phases. The OUCC's analysis yields a proposed overall
12		revenue increase of 16.27%, which would also be implemented over three phases.
13		I discuss and present the OUCC's recommended operating revenues and explain
14		why CWA's elimination of system integrity adjustment revenues is incorrect for
15		ratemaking purposes.
16		I discuss and recommend a change to CWA's balanced billing mechanism
17		to bill customers the lower of their average winter or base consumption or their
18		actual consumption. In the alternative, I recommend customers be allowed to opt
19		out of balanced billing. I also discuss the allocation of CEG executive compensation

1		to CWA and recommend a reduction to operating expenses based on the results of
2		the updated municipal-only compensation study (CWA Attachment DLW-4).
3		Finally, I discuss the need for customer bills to contain more detailed information,
4		rather than a summary of usage and charges.
5	Q:	What review and analysis did you perform?
6	A:	I reviewed CWA's petition, testimony, accounting schedules, and workpapers filed
7		in this case. I reviewed ratepayer comments received by the OUCC. I prepared
8		discovery questions and reviewed CWA's responses.
9	Q:	Are you sponsoring any schedules or attachments?
10	A:	Yes. The following schedules reflect the issues addressed by OUCC testimony in
11		this Cause. These rate schedules are based on my review and analysis as well as the
12		review and analysis of other OUCC staff members.
13		Schedule 1 – Overall Revenue Requirement
14		- Phased-in Revenue Requirement
15		- Reconciliation of Net Operating Income Statement Adjustments
16		Schedule 2 – Comparative Balance Sheet as of May 31, 2017 and 2018
17 18		Schedule 3 – Comparative Income Statement for the Twelve Months Ended May 31, 2017 and 2018
19		Schedule 4 – <i>Pro forma</i> Net Operating Income Statement (Phases 1, 2, and 3)
20		Schedule 5 – OUCC Revenue Adjustments
21		Schedule 6 – OUCC Expense Adjustments

II. OVERALL REVENUE REQUIREMENT

A. Overview of CWA's Proposal

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Q: What did CWA propose in this Cause?

2 A: CWA proposed to increase wastewater revenues by 24.44% to generate \$65,586,327 in additional annual wastewater revenues to be implemented in accordance with its class cost of service study. CWA proposed this revenue increase be phased-in over a three-year period. CWA also proposed to implement a low-income assistance program in this Cause.

7 Q: How does CWA propose to phase-in its rate increase?

CWA proposed to implement its rate increase in three phases. CWA's pre-filed testimony does not explicitly state when it proposes Phase 2 and Phase 3 rates will go into effect. However, on page 34-35 of CWA's witness Jeffrey Harrison's testimony he states "We have structured the rate adjustments in three phases in order to time them with planned debt issuances and gradually adjust the amount of revenue funded extensions and replacements to the appropriate level." Moreover, page 8 of CWA's witness John Brehm's Attachment JRB-2 indicates CWA anticipates that Phase 2 rates will go into effect on August 1, 2020, and that Phase 3 rates will go into effect on August 1, 2021. Table 1 presents a summary of CWA's proposed revenue and rate increases by phase.

¹ Because not all operating revenues are subject to increase, CWA's overall proposed <u>rate</u> increase, based on revenues subject to increase (excluding late fee revenues), is 24.66%, with a 14.87% Phase 1 rate increase, a 4.82% Phase 2 rate increase, and a 3.54% Phase 3 rate increase.

Table 1: Summary of CWA Proposed Rate Increases by Phase

	Revenue		
	 Increase	Revenue %	Rate % (A)
Phase 1	\$ 39,542,033	14.74%	14.87%
Phase 2	\$ 14,714,128	4.78%	4.82%
Phase 3	\$ 11,330,166	3.51%	3.54%
Overall	\$ 65,586,327	24.44%	24.66%

⁽A) Revneues subject to increase do not include late fee revenues.

B. OUCC's Recommendation

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Q: What does the OUCC recommend in this Cause?

2 A: The OUCC recommends an overall rate increase of 16.34% to produce a total increase in wastewater revenues of \$45,253,805 per year.² The OUCC accepts 3 CWA's proposal to implement this rate increase over three (3) phases. The OUCC 4 5 agrees that CWA's Phase 2 and Phase 3 rate adjustments should be structured with its planned debt issuances and generally accepts CWA's anticipated time frame. 6 7 However, as explained by OUCC witness Edward Kaufman, the gap between 8 CWA's Phase 2 and Phase 3 rate increases and the associated issuance of its 2020 and 2021 debt should be minimized. Mr. Kaufman recommends that CWA's Phase 10 2 and Phase 3 rate increases should not take place until CWA has released the "Official Statement" for its 2020 and 2021 debt and notified the Commission it has 12 released its respective Official Statements.

² The percentage increases shown for the OUCC reflect rate increases based on revenues subject to increase (including late fee revenues). The OUCC's overall recommended revenue increase is 16.27 % with a 7.53 % Phase 1 revenue increase, a 4.91 % Phase 2 revenue increase, and a 3.07 % Phase 3 revenue increase.

OUCC concerns regarding the implementation of these rates through a class cost of service study are discussed by OUCC witness Jerome Mierzwa. OUCC concerns regarding the implementation of a low-income assistance program are discussed by OUCC witness Scott Bell. Table 2 compares CWA's overall proposed revenue requirement with that proposed by the OUCC.

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Table 2: Comparison of Overall Revenue Requirement

	Per CWA			Per OUCC		OUCC Iore (Less)
Operating Expenses Taxes Other Than Income Extensions and Replacements Payment in Lieu of Taxes Debt Service	\$	77,897,012 1,733,128 80,000,000 28,945,720 155,210,405	\$	77,061,858 1,694,516 70,000,000 28,945,720 155,748,111	\$	(835,154) (38,612) (10,000,000) - 537,706
Total Revenue Requirements Revenue Requirement Offsets		343,786,265 (12,728,161)		333,450,205 (11,529,818)		(10,336,060) 1,198,343
Pro Forma Net Revenue Requirement	\$	331,058,104	\$	321,920,387	\$	(9,137,717)
Less: Revenues at Current Rates Subject to Increase		(265,911,206)		(276,969,782)		(11,058,576)
Revenue Increase Required		65,146,898		44,950,605	P.	(20,196,293)
Additional Bad Debt Expense		439,429		303,200		(136,229)
Recommended Revenue Increase	\$	65,586,327	_\$	45,253,805	\$	(20,332,522)

6 Q: What rate increases does the OUCC propose for each phase?

7 A: Table 3 summarizes the OUCC's proposed revenue increase and rate increase 8 percentage for each of the phases.

Table 3: Summary of OUCC Rate Increases by Phase

	Revenue		
	Increase	Revenue %	Rate % (A)
Phse 1	\$ 20,940,290	7.53%	7.56%
Phase 2	\$ 14,679,536	4.91%	4.93%
Phase 3	\$ 9,633,979	3.07%	3.08%
Overall	\$ 45,253,805	16.27%	16.34%

⁽A) Revenues subject to increase include late fee revenues.

III. BALANCED BILLING MECHANISM

1	Q:	What is CWA's "balanced billing" mechanism?
2	A:	"Balanced Billing" is a mechanism for setting a consistent wastewater bill for
3		residential and multi-family wastewater customers during the seven-month period
4		of May through November ("summer billing months") based on their average
5		winter water consumption during December through March, rather than their actual
6		water consumption during the summer billing months.
7	Q:	What is the theory or reasoning behind the balanced billing mechanism?
8	A:	According to CWA's witness Korlon Kilpatrick, balanced billing "excludes
9		seasonal watering demands related to irrigation and other uses that are not
10		discharged to the wastewater system."
11	Q:	Was balanced billing an issue in CWA's last rate case, Cause No. 44685?
12	A:	Yes. In that case, CWA proposed to change its balanced billing mechanism to the
13		lower of either a customer's average winter water consumption or their actual
14		consumption. This change was prompted by customer complaints and
15		correspondence from the Commission to CWA, which expressed concern at the
16		inequities caused by customers being charged for wastewater service based on
17		average consumption levels greater than their actual consumption. In that letter, the
18		Commission considered it unlikely these instances would occur frequently.
19		Correspondence between the Commission and CWA is included as Attachment
20		MAS-1.
21		In Cause No. 44685, CWA determined the effect of this change would be a
22		decrease to operating revenues of approximately \$15.0 million, further increasing

1 rates for all customers. In its Final Order, the Commission stated "...CWA's 2 revenue adjustment resulting from the proposed [lower-of adjustment] would have 3 a large impact on CWA's operating revenues and would further increase rates for 4 all CWA customers. Conversely, only a very small proportion of CWA's customers 5 would potentially benefit from the Proposed [lower-of adjustment]." In the final order in Cause No. 44685, the Commission ordered CWA to work with the OUCC 6 7 and Industrial Group to address this issue in its next base rate case. (Cause No. 44685 IURC July 18, 2016 Final Order at 21.) 8 9 Q: What is CWA proposing in this case relative to balanced billing? 10 A: CWA is proposing no change to its balanced billing mechanism in this case. 11 According to Mr. Kilpatrick "the costs still outweigh the benefits in terms of overall 12 rate impact and impact on individual customer classes....the change is simply not something CWA is willing to do to benefit approximately 68,000 customers, while 13 causing a detrimental impact to the remaining 176,000 customers on our system." 14 15 (Kilpatrick Direct Testimony, page 33, line 17-page 34, line 5.) What does CWA estimate is the effect of changing the balanced billing 16 Q: mechanism to the lower of average winter water consumption or actual 17 consumption? 18 19 A: Based on test year billing determinants, CWA estimated the change from billing average winter water consumption to the lower of average winter consumption or 20 21 actual water consumption would result in a reduction of 1,032,307 ccf or the equivalent of removing \$5,507,368 from pro forma operating revenues. (Kilpatrick 22 23 Testimony page 32, lines 27-30.)

2	Q:	mechanism unchanged?
3	A:	No. As currently implemented by CWA, during the summer months many
4		customers are charged for sewer service their water meters show they are not using.
5		In any month, nearly one-third of CWA's customers have actual consumption that
6		is less than their average winter or "base" water consumption.
7 8	Q:	What does the OUCC recommend regarding CWA's balanced billing mechanism?
9	A:	The OUCC recommends CWA modify its balanced billing mechanism to bill a
10		customer's average winter consumption or actual consumption, whichever is lower.
11 12	Q:	Have you adjusted operating revenues to reflect the \$5.5 million effect estimated by CWA if "lower of" was implemented?
13	A:	No. I am not convinced CWA has been able to correctly calculate the effect of
14		implementing the "lower of" modification to its balanced billing mechanism. In
15		Cause No. 44685, CWA estimated the effect would be nearly \$15.0 million. Now,
16		CWA claims the impact would be \$5.5 million. Both of these amounts were derived
17		from CWA's billing system data. According to Mr. Kilpatrick, there was an error
18		in the data used in the prior rate case analysis. CWA's \$5.5 million estimate is still
19		a significant operating revenue impact and I am not yet convinced it accurately
20		states the effect of this change.
21	Q:	What operating revenue adjustment does the OUCC recommend?
22	A:	Given the uncertainty regarding the effect of modifying the balanced billing
23		mechanism, the OUCC does not recommend any operating revenue adjustment. An
24		operating revenue adjustment is unnecessary. Any operating revenue shortfall

1 CWA might encounter as a result of this change can be addressed through the filing 2 of a system integrity adjustment. 3 Q: Does the OUCC have an alternative balanced billing mechanism 4 recommendation? 5 Yes. In the alternative, the OUCC would recommend CWA allow a customer to opt A: 6 out of balanced billing altogether. If a customer's consumption patterns do not 7 conform to the rationale behind balanced billing, i.e., winter consumption doesn't 8 reflect base consumption, that customer should have the option of opting out of 9 balanced billing altogether and paying for sewer service based on actual water 10 consumption on a year-round basis.

IV. OPERATING REVENUES

A. CWA Proposed Operating Revenues

What operating revenue adjustments did CWA propose? 11 Q: CWA proposed several operating revenue adjustments, including billing 12 A: 13 exceptions, additional customers due to the septic tank elimination program, test 14 year customer growth, post-test year customer growth, unbilled revenues, 15 normalization of Cause No. 44685 Phase 2 rates implemented in August 2017, and 16 the elimination of system integrity adjustment revenues. Total operating revenue 17 adjustments proposed by CWA resulted in a decrease of \$9,574,002 to test year wastewater operating revenues of \$277,912,032 yielding Phase 1 pro forma 18 19 wastewater operating revenues of \$268,338,030.

B. OUCC Recommended Operating Revenues

1 Q: Do you accept CWA's proposed wastewater operating revenues?

2 A: No. The OUCC recommends total operating revenue adjustments resulting in an 3 increase of \$286,231 to test year wastewater operating revenues of \$277,912,032 4 yielding Phase 1 pro forma wastewater operating revenues of \$278,198,263. 5 Specifically, the OUCC disagrees with the elimination of all system integrity 6 adjustment revenues. Table 4 presents a comparison of the Phase 1 operating 7 revenue adjustments proposed by CWA to those recommended by the OUCC. 8 However, the lack of OUCC discussion about any CWA operating revenue does 9 not indicate acceptance by the OUCC.

Table 4: Comparison of Wastewater Operating Revenue Adjustments

				OUCC
	 CWA	OUCC	M	ore (Less)
Residential	\$ 1,321,564	\$ 1,321,564	\$	-
Commercial	642,019	642,019		-
Multi-Family	(39,952)	(39,952)		-
Industrial	1,204,318	1,204,318		-
Satellite	126,152	126,152		-
Interdepartmental	-	-		-
System Integrity Adjustment	(12,774,424)	(2,914,191)		9,860,233
Late Fees	(83,463)	(83,463)		-
Other Wastewater Revenues	 29,784	 29,784		-
	\$ (9,574,002)	\$ 286,231	\$	9,860,233

- 10 Q: Do the OUCC's recommended operating revenue adjustments include any adjustment to reflect the OUCC's balanced billing recommendation?
- 12 A: No. As discussed above, given the uncertainty regarding the effect of modifying
 13 the balanced billing mechanism, the OUCC does not consider it prudent or
 14 necessary to incorporate any estimated revenue shortfall at this time.

C. System Integrity Adjustment Revenues

1. SIA Overview

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O: What is a System Integrity Adjustment?

A: A system integrity adjustment ("SIA") is an authorized tariff rate charged to ratepayers to increase (or decrease) an eligible utility's operating revenues. More specifically, an SIA is defined by IC 8-1-31.5-9 as "an amount charged by an eligible utility to allow the automatic adjustment of the eligible utility's basic rates and charges to recover from or credit to customers an adjustment amount." A system integrity adjustment is determined through a process created by IC 8-1-31.5 wherein an eligible utility may file for relief if it is not recovering the amount of operating revenues authorized in its last general rate case. Once an eligible utility has been approved to recover a system integrity adjustment, it is authorized to collect the SIA until the earlier of four years or the issuance of an order in the utility's next general rate case. Once a utility is authorized to collect an SIA, it must make annual filings to modify and reconcile its SIA.

14 Q: Does CWA currently have an approved SIA?

15 A: Yes. CWA implemented its first SIA on January 1, 2018 (Cause No. 44990). SIA
1 was designed to generate \$6,139,673 of additional wastewater revenues. CWA's
17 SIA 2 was approved on December 19, 2018 and was designed to generate
18 \$9,860,233 of additional wastewater revenues.³

³ See CWA's Amended Compliance Filing dated December 27, 2018.

2. CWA Proposed SIA Adjustment

1 Q: What adjustment to SIA revenues did CWA propose? 2 A: CWA proposed the elimination of all test year system integrity adjustment revenues 3 from pro forma operating revenues. 4 Q: Why did CWA eliminate all test year system integrity adjustment revenues? 5 A: According to Mr. Kilpatrick, "Monies collected (or recognized) related to the SIA 6 are to be used for eligible infrastructure projects and are not considered revenue for 7 rate-making purposes." (Kilpatrick Testimony at page 59, lines 16-18). 8 Q: What treatment does CWA propose for SIA revenues? 9 A: According to Mr. Kilpatrick "As the SIA funds to be received are to be used for 10 eligible infrastructure projects, the SIA affects the amount of debt that Petitioner 11 will need to issue during the time period that the proposed rates are to be in effect. 12 More specifically, it would lower the amount of debt to be issued and the debt 13 service to be included in the rates proposed in this proceeding." (See Kilpatrick 14 testimony, page 35, lines 4-8.) 15 O: How much did CWA reduce its proposed debt borrowings due to SIA 16 revenues? Mr. Kilpatrick determined CWA would receive \$22,263,316 of SIA revenues and 17 A: 18 Mr. Brehm reduced his proposed debt borrowings by that amount.

Table 5: Comparison of SIA Offset to Debt Borrowing

		CWA	White hip a safement or by	OUCC	V V	OUCC Iore (Less)	
SIA 1	\$	2,452,885	\$	2,452,885	\$	-	To be collected August - December 2018
SIA 2		9,949,843		-		(9,949,843)	Estimate
SIA 3	Charles Charles	9,860,588		-	ĺ	(9,860,588)	Estimate
Agency disease of	\$:	22,263,316	\$	2,452,885	\$	(19,810,431)	

Why did Mr. Kilpatrick include SIA 3 revenues in his determination of the 1 Q: 2 offset to debt borrowing? 3 A: According to Mr. Kilpatrick: 4 The twelve-month period that SIA 3 would cover is August 2018 5 through July 2019. It is estimated that an order in this proceeding 6 would not be received prior to July 2019. However, whether an order is received by then or not, Petitioner will have experienced most, if 7 not all, of the 25th through the 36th months of the 48 months of the 8 9 SIA. Petitioner should be able to make a filing pursuant to IC 8-1-10 31.5-13 to reflect the results of this most recent twelve month period. 11 or the subset thereof. At the very least, Petitioner should be able to include the results of this period preceding an Order in a 12 13 reconciliation filing pursuant to IC 8-1-31.5-15. (Kilpatrick 14 Testimony, page 36, lines 1-9.) Do you agree with Mr. Kilpatrick's assertion regarding the treatment of SIA 15 **O**: revenues for ratemaking purposes? 16 17 No. Whether revenues are "earmarked" for a specific purpose does not change the A: 18 fact that they are revenues, charged to and collected from ratepayers and, therefore, 19 should be included in the determination of a utility's revenue requirement for 20 ratemaking purposes. Further, eliminating SIA revenues from pro forma operating 21 revenues overstates the percentage revenue increase calculated by CWA as it does 22 not consider all revenues currently being collected from ratepayers. 23 Q: Do you have concerns with CWA's proposed treatment of SIA revenues? 24 A: Yes. While CWA states it is cash funding \$228,000,000 of capital projects (\$72,000,000 (Phase 1), \$76,000,000 (Phase 2), and \$80,000,000 (Phase 3)), it is 25 actually proposing to cash fund \$250,263,316 because it is using SIA revenues as 26 27 a source of cash funding for capital projects. This treatment unnecessarily increases 28 customer rates because the debt service on these capital projects would be

considerably less than the capital project costs. In other words, rather than using

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1 SIA revenues to fund the capital projects themselves, these revenues can be used to 2 fund the debt service on these capital projects with the remaining revenues being 3 used to fund other revenue requirements, thereby keeping the rate increase as low 4 as possible. 5 Q: Do you agree with Mr. Kilpatrick's assertions regarding the filing of an SIA 6 7 No. The current SIA statute is very clear that a utility must stop collecting SIA A: 8 revenues once an order is issued in its next general rate case. IC 8-1-31.5-12(d) 9 states as follows: 10 The system integrity adjustment may be collected until the earlier of the following: 11 12 (1) Forty-eight (48) months after the date set forth in the order entered under this subsection on which the eligible 13 14 utility may begin collecting the system integrity 15 adjustment. 16 (2) The date on which the commission issues an order in the 17 eligible utility's next general rate case proceeding. 18 Further, Mr. Kilpatrick's assertion that CWA should be allowed to include the 19 results of the period August 2018 – July 2019 in a reconciliation filing is contrary 20 to the current SIA statute. IC 8-1-31.5-12(d) states that a utility shall reconcile the 21 difference between the adjustment amount approved by the Commission for a 22 previous twelve (12) month period and the adjustment revenues actually received 23 by the utility. There is no mention of including adjustment revenues that have not been previously approved or collected. 24

3. OUCC Recommended SIA Adjustment

1 2	Q:	Do you accept CWA's proposed treatment of system integrity adjustment revenues?
3	A:	No.
4	Q:	What treatment do you recommend for system integrity adjustment revenues?
5	A:	I recommend currently authorized SIA revenues be included as a component of pro
6		forma operating revenues. Further, I propose the remaining SIA 1 revenues be
7		included as an offset to the amount of debt to be incurred to fund capital projects.
8 9	Q:	What amount of system integrity adjustment revenues do you recommend be included in <i>pro forma</i> wastewater operating revenues?
10	A:	I recommend system integrity adjustment revenues be based on the \$9,860,233 SIA
11		2 revenues approved by the Commission on December 19, 2018 and as calculated
12		in CWA's December 27, 2018 Amended Compliance Filing. This represents the
13		annual revenues expected to be collected from CWA's Rider B tariff rate (\$0.4421
14		per 1,000 gallons).
15	Q:	What SIA revenue adjustment do you propose?
16	A:	CWA recorded \$12,774,424 of SIA revenues during the test year, including both
17		billed and accrued revenues. I recommend a \$2,914,191 reduction to test year SIA
18		revenues, yielding pro forma SIA revenues of \$9,860,233.
19	Q:	What SIA revenue offset to long-term borrowing do you propose?
20	A:	I propose the remaining \$2,452,885 of SIA 1 revenues be used as an offset to long-
21		term borrowing. Mr. Kaufman discusses this proposal in his testimony.

V. OPERATING & MAINTENANCE EXPENSE

Q: What operating expense adjustments did CWA propose?

A: CWA proposed many operating expense adjustments, including adjustments to salaries, employee benefits, purchased power, chemicals, materials and supplies, contractual services, liability insurance, bad debt expense, miscellaneous expense, payroll taxes, and property taxes. Total operating expense adjustments proposed by CWA resulted in an increase of \$6,607,242 to test year operating expenses of \$99,800,611 yielding *pro forma* Phase 1 operating and maintenance expenses of \$106,407,853.⁴

Q: Does the OUCC accept CWA's proposed operating expenses?

A: No. The OUCC recommends total operating expense adjustments resulting in an increase of \$5,733,475 to test year operating expenses of \$99,800,611 yielding *pro forma* Phase 1 operating and maintenance expense of \$105,534,086. Specifically, the OUCC disagrees with CWA's proposed allocation of executive compensation, the inclusion of reimbursable or non-recurring storm sewer repair expenses, excessive membership expenses, and rate case expense. OUCC witness Richard Corey discusses the OUCC's proposed adjustments to rate case expense, storm sewer repair expense, IDEM penalty, and employee memberships. The lack of OUCC discussion about any other CWA operating expense does not indicate

⁴ These amounts exclude depreciation expense and any adjustments CWA may have proposed to depreciation expense. Because CWA is requesting extensions and replacements, depreciation expense is not included in CWA's revenue requirements.

For purposes of my testimony, I include amortization expense and taxes other than income as part of "operating and maintenance expense."

- 1 acceptance by the OUCC. Table 6 presents a comparison of the operating expense
- 2 adjustments proposed by CWA to those recommended by the OUCC.

Table 6: Comparison of Operating Expense Adjustments

		OUCC				
	CWA		OUCC	Mo	ore (Less)	
Salaries and Wages	\$ 1,554,407	\$	984,905	\$	(569,502)	Executive Compensation
Employee Pensions & Benefits	816,338		816,338		-	
Purchased Power	431,735		431,735		-	
Chemicals	(603,210)		(603,210)		-	
Materials and Supplies	(153,963)		(123,963)		30,000	Grinder Pump Maintenance
Contractual Services						
Accounting	(69,098)		(69,098)		-	
Legal	147,616		147,616		-	
Other	572,915		468,296		(104,619)	Storm Sewer Repair
Rents - Property & Equipment	(3,785)		(3,785)		-	
Transportation	(27,161)		(27,161)		-	
Insurance - General Liability	60,799		60,799		-	
Rate Case Expense	15,498		(142,465)		(157,963)	
Bad Debt Expense	767,833		767,833		=.	
Miscellaneous Expense	(142,131)		(175,202)		(33,071)	Employee Memberships & IDEM Penalty
Amortization Expense	302,656		302,656		-	
Taxes Other than Income:						
Payroll Taxes	105,368		66,756		(38,612)	Executive Compensation
Property Taxes	2,832,630		2,832,630		_	
Other Taxes	 (1,205)		(1,205)		_	
Total Adjustments	\$ 6,607,242	\$	5,733,475	\$	(873,767)	

- Q: Did you prepare any workpapers to assist in your determination of the amount total expense adjustment for each expense category?
- Yes. See Attachment MAS-2 for my operating expense workpapers identifying each adjustment by expense category.

A. Executive Compensation

- 7 Q: What level of executive compensation did CWA propose in this Cause?
- 8 A: CWA witness Jodi Whitney stated total executive compensation for CWA was
- 9 \$1,349,642 (Whitney Testimony at page 16. lines 8-9). CWA is allocated 24.69%
- of all Citizens Energy Group ("CEG") executives except for the Vice President of

Water Operations, which is allocated 47% to CWA. On average, 26.45% of CEG
executive compensation⁵ is allocated to CWA.

Table 7: Executive Compensation

		CEG			CWA	
President	\$	916,574	24.69%	\$	226,302	
CFO		610,563	24.69%		150,748	
VP Water Ops		402,898	47.00%		189,362	
General Counsel		537,874	24.69%	132,80		
Chief Customer Officer		512,215	24.69%	126,46		
Vp IT		378,522	24.69%	1	93,457	
VP Human Resources		367,359	24.69%		90,701	
Engineering	e educación de la constante de	359,016	24.69%		88,641	
Customer Operations		359,016	24.69%		88,641	
Regulatory	The state of the s	347,817	24.69%	. Comment	85,876	
Controller	1	310,437	24.69%		76,647	
	\$	5,102,291	26.45%	\$	1,349,642	

Q: Did the Commission address executive compensation in CWA's last general rate case, Cause No. 44685?

Yes. The Commission noted that, in previous cases involving the utilities of Citizens Energy Group, it had "repeatedly questioned the level of executive compensation, and specifically the use of a compensation study that includes both municipal and investor-owned, for profit utilities." (Cause No. 44685, Final Order at 24.) The Commission noted that in Cause No. 44644 it required Citizens Water to submit a compensation study of executive salaries that included only municipal utilities. This study was provided in a confidential filing on June 22, 2016. Finally, the Commission ordered CWA to include in its next general rate case "an updated compensation study of executive salaries that includes only municipal utilities. This

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⁵ Excluding the Vice President of Energy Operations.

1		requirement also extends to Citizens Energy Group's other regulated utilities." (Id
2		at 24.)
3 4	Q;	Did the Commission address executive compensation in any other Citizens' rate cases?
5	A:	Yes. In Cause No. 44306 (Citizens Water), the Commission stated CEG's status as
6		a not-for-profit public charitable trust is inconsistent with a for-profit compensation
7		model and the resulting allocation of for-profit based costs to municipal utility
8		ratepayers. (Cause No. 44306, Final Order issued March 19, 2014 at page 43.) In
9		that case, the Commission further stated:
10 11 12 13 14 15 16 17 18		our role is not to determine the appropriate executive compensation for CEG executives. That is ultimately a decision for CEG's Board of Directors, and the probate court, among othersOur role, however, is to determine an appropriate amount of compensation that should be allocated to Citizens' ratepayers, under our authority to determine municipal utility rates and chargesmunicipal utility ratepayers are only obligated to pay for municipal-based expenses when they take municipal utility service. (<i>Id.</i> at page 43 to 44)
19		The Commission concluded its discussion of executive compensation in
20		Cause No. 44306 by stating "the rationale for our decision in this Cause is
21		applicable to not only Citizens Water, but CEG's municipal gas, sewer, and thermal
22		utilities as well. (Id. at page 46.)
23 24	Q:	Did CWA prepare an updated executive compensation study as ordered in Cause No. 44685?
25	A:	Yes. In compliance with the Commission's directive in Cause No. 44685, CWA
26		engaged Willis Towers Watson to complete a "Municipal Only Benchmark
27		Compliance Report". (See CWA's Attachment DJW-4.)

1	Q:	What was the basis of the "Municipal Only Benchmark Compliance Report"?
2	A:	The "Municipal Only Benchmark Compliance Report" was based upon a peer
3		group of comparably-sized municipal utilities based on revenues in a range of one-
4		half to two times Citizens Energy Group revenues of \$874 million from the Western
5		Management Group Utilities Compensation Survey. CWA's Attachment DJW-5
6		presents a listing of the 37 comparably-sized utilities included in the study. This
7		study compared Citizens' executive salaries with comparable executive salaries
8		from other municipally owned utilities. In this study comparable data was only
9		available for 7 of the 12 CEG executive positions.
10 11	Q:	What were the results of the "Municipal Only Benchmark Compliance Report"?
12	A;	Based on this study, Citizens' executives are paid, on average, a 73% premium over
13		median market salaries for comparable positions at municipal utilities (Confidential
14		Attachment MAS-3).
15 16	Q:	Did CWA adjust executive compensation in accordance with the Commission's findings in Cause Nos. 44305 and 44306?
17	A:	No. No reduction to reflect comparable municipal executive compensation was
18		proposed by CWA.
19	Q:	Do you accept CWA's proposed executive compensation?
20	A:	No. As discussed above, the Commission has considered CEG's arguments
21		regarding executive compensation and determined only comparable municipal
22		executive compensation should be included in the revenue requirement for CEG's
23		municipal utilities. Therefore, I reject CWA's allocation of the proposed executive
24		compensation which includes a 73% premium over comparable municipal
25		compensation.

Q: What level of executive compensation is supported by the "Municipal Only Benchmark Compliance Report" conducted by Willis Towers Watson?

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Based on the executive compensation presented on page 16 of Ms. Whitney's testimony, I recommend a \$569,503 reduction in the allocation of executive compensation to CWA during the test year to remove the 73% premium as determined by the municipal only compensation study (OUCC Schedule 6, Adjustment No. 1).

Table 8: Executive Compensation

				CWA		OUCC		OUCC	
	CEG			A	Allocation		Allocation		ore (Less)
President	\$	916,574	24.69%	\$	226,302	\$	130,810	\$	(95,492)
CFO		610,563	24.69%		150,748		87,138		(63,610)
VP Water Operations		402,898	47.00%		189,362		109,458		(79,904)
General Counsel		537,874	24.69%		132,801	r	76,763		(56,038)
Chief Customer Officer		512,215	24.69%		126,466		73,102		(53,364)
VP Information Technology		378,522	24.69%		93,457		54,021		(39,436)
VP Human Resources		367,359	24.69%		90,701		52,428		(38,273)
VP Engineering		359,016	24.69%		88,641		51,238		(37,403)
Customer Operations		359,016	24.69%		88,641		51,238		(37,403)
VP Regulatory		347,817	24.69%		85,876		49,639		(36,237)
Controller		310,437	24.69%		76,647		44,304		(32,343)
	\$	5,102,291	26.45%	\$	1,349,642	\$	780,139	\$	(569,503)

Q: Are you recommending salary reductions for CEG executives as a result of the updated compensation study?

A: No. I do not address whether the level of CEG executive compensation is reasonable or necessary. I only recommend that the amount of executive compensation allocated to CWA should be based on comparable municipal-based executive compensation as ordered by the Commission in prior Citizens' rate cases.

B. Additional Operating Expenses Related to Septic Tank Elimination Program

- 1 Q: Why are you proposing an increase in test year operating expenses for expenses related to the septic tank elimination program ("STEP")?
- 3 A: OUCC witness James Parks recommends CWA be responsible for maintaining and
- 4 replacing grinder pumps installed as part of the low pressure sewer systems
- 5 currently being installed for STEP customers. Currently, the maintenance and
- 6 replacement of these grinder pumps is the responsibility of the customer.
- 7 Q: What additional expense do you propose?
- 8 A: I propose an additional \$30,000 of operating and maintenance expense based on
- 9 Mr. Parks' recommendations (OUCC Schedule 6, Adjustment No. 5).

C. Payroll Tax Expense

- 10 Q: What payroll tax expense adjustment did CWA propose?
- 11 A: CWA proposed a \$105,368 increase to test year payroll tax expense of \$1,498,578,
- 12 yielding pro forma payroll tax expense of \$1,603,946.6 This adjustment is
- calculated on CWA wp 330.
- 14 Q: Do you accept CWA's proposed payroll tax expense?
- 15 A: Yes. However, due to my proposed executive compensation allocation adjustment
- to salaries and wage expense, I propose an additional \$38,612 reduction to payroll
- tax expense.

⁶ In CWA's wp 330, test year payroll tax expense is shown as \$1,498,067, a difference of \$511 from the amount reflected in CWA's test year trial balance (wp 100) for account number 408121 "Tax Expense – FICA." My schedules use the amount included in the trial balance.

1 Q: How did you determine the amount of your proposed payroll tax expense 2 adjustment? 3 A: CWA wp 330 determined shared services payroll tax expense is 6.78% of total 4 allocated salary expense. Therefore, I multiplied 6.78% times my \$569,503 5 reduction to salary expense to yield an additional payroll tax expense reduction of 6 \$38,612 (OUCC Schedule 6, Adjustment No. 14). In total, I propose a \$66,756 7 increase to test year payroll tax expense yielding pro forma payroll tax expense of 8 \$1,565,334.

VI. REVENUE REQUIREMENT OFFSETS

What do you mean by "revenue requirement offset"?

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A revenue requirement offset is income or resources other than utility rates, which are available to the utility to meet its revenue requirements. These other resources are not included in operating revenues or considered in the calculation of revenue requirement components. Revenue requirement offsets include any non-recurring fees charged to customers to recover the costs incurred by the utility to provide services to customers, including bad check charges, disconnection and reconnection fees, and tap fees. These offsets reduce the total revenue requirement thereby mitigating rate increases.

What revenue requirement offsets did CWA propose?

CWA proposed total revenue requirement offsets of \$12,674,482. These offsets included \$2,069,372 of interest income, \$110,877 of other income, \$1,228,481 of other wastewater revenues, \$1,144,664 of late fee revenues, and \$8,121,088 of connection fees.

Table 9: CWA Revenue Requirement Offsets

Interest Income	\$ 2,069,372
Other Income	110,877
Other Wastewater Revenues	1,228,481
Late Fees	1,144,664
Connection Fees	 8,121,088
	\$ 12,674,482

1 Q: Do you accept CWA's proposed revenue requirement offsets?

Yes. However, instead of treating late fee revenues as a revenue offset, I include late fee revenues in "revenues at current rates subject to increase." Late fee revenues are calculated as a percentage of the outstanding bill. While this percentage does not change as a result of the rate increase, the revenues this percentage is applied to are larger, yielding increased late fee revenues. Late fee revenues are still applied as a reduction to the revenue requirement.

8 Q: What revenue requirement offset do you propose?

9 A: I propose a total revenue requirement offset of \$11,529,818.

Table 10: OUCC Revenue Requirement Offsets

Interest Income	\$ 2,069,372
Other Income	110,877
Other Wastewater Revenues	1,228,481
Late Fees	-
Connection Fees	8,121,088
	\$ 11,529,818

VII. OTHER BILLING ISSUES

1 2	Q:	Does the OUCC have concerns regarding the information included in Citizens' customer bills?
3	A:	Yes. The OUCC considers that Citizens' billings do not contain enough information
4		for a customer to make informed decisions regarding their water and wastewater
5		consumption.
6	Q:	What information is currently included in customer billings?
7	A:	A combined CEG billing provides the total amount for gas, water, and wastewater
8		charges as well as the corresponding sales taxes charged for each utility service.
9	Q:	What additional information does the OUCC consider necessary?
10	A:	For each utility service, the amount of fixed and volumetric charges should be
11		clearly identified. Further, any surcharges or credits should also be provided, such
12		as system integrity adjustments, distribution system improvement charges, low-
13		income assistance charges, etc.
14	Q:	Is detailed billing information available for CEG customers?
15	A:	Yes. However, the default is to provide summary billing information unless the
16		customer changes their billing preferences and requests a detailed billing.
17	Q:	What does the OUCC recommend regarding customer billing?
18	A:	The OUCC recommends that CEG provide a detailed billing to customers unless
19		the customer requests a summary bill.

VIII. RECOMMENDATIONS

Q: Please summarize your recommendations.
 A: I recommend the Commission approve an overall rate increase of 16.34% to
 produce a total increase in wastewater revenues of \$45,253,805 per year. I further

1 recommend the Commission approve a modification to CWA's balanced billing 2 mechanism to bill customers the lower of their average winter consumption or 3 actual consumption. I recommend the Commission require the detailed customer 4 billing be the default bill provided to customers. I recommend the Commission 5 include SIA 2 revenues in pro forma operating revenues for purposes of 6 determining the appropriate rate increase in this case. I also recommend the 7 Commission approve the following operating and maintenance expense 8 adjustments: 9 \$569,503 reduction to the amount of CEG executive compensation allocated to CWA based on the results of CWA's municipal-only 10 11 compensation study; 12 \$30,000 increase to reflect additional maintenance expenses related to the 13 grinder pumps included in the low pressure sewer systems being installed 14 for STEP customers; and 15 \$38,612 decrease to payroll tax expense related to the reduction to CEG 16 executive compensation allocated to CWA. 17 Q: Does this conclude your testimony?

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A:

Yes.

APPENDIX A – QUALIFICATIONS

1 Q: Please describe your educational background and experience.

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A: I graduated from the University of Houston at Clear Lake City in August 1982 with a Bachelor of Science degree in accounting. From 1982 to 1985, I held the position of Gas Pipeline Accountant at Seagull Energy in Houston, Texas. From 1985 to 2001, I worked for Enron in various positions of increasing responsibility and authority. I began in gas pipeline accounting, was promoted to a position in financial reporting and planning, for both the gas pipeline group and the international group, and finally was promoted to a position providing accounting support for infrastructure projects in Central and South America. In 2002, I moved to Indiana, where I held non-utility accounting positions in Indianapolis. In August 2003, I accepted my current position with the OUCC. In 2011, I was promoted to Senior Utility Analyst. Since joining the OUCC I have attended the National Association of Regulatory Utility Commissioners ("NARUC") Eastern Utility Rate School in Clearwater Beach, Florida, and the Institute of Public Utilities' Advanced Regulatory Studies Program in East Lansing, Michigan. I have also attended several American Water Works Association and Indiana Rural Water Association conferences. I have also attended several NARUC Sub-Committee on Accounting and Finance Spring and Fall conferences. I have participated in the National Association of State Utility Consumer Advocates ("NASUCA") Water Committee and the NASUCA Tax and Accounting Committee. In March 2016 I was appointed chair of the NASUCA Tax and Accounting Committee.

1	Ų:	Have you neid any professional ficenses?
2	A:	Yes. I passed the CPA exam in 1984 and was licensed as a CPA in the State of
3		Texas until I moved to Indiana in 2002.
4 5	Q:	Have you previously testified before the Indiana Utility Regulatory Commission?
6	A:	Yes. I have testified before the Commission as an accounting witness in various
7		causes involving water, wastewater, electric, and gas utilities.

Comparison of Petitioner's and OUCC's Overall Revenue Requirement

	Per Petitioner	Per OUCC	Sch Ref	OUCC More (Less)
Operating Expenses	\$ 77,897,012	\$ 77,061,858	4	\$ (835,154)
Taxes other than Income	1,733,128	1,694,516	4	(38,612)
Extensions and Replacements	80,000,000	70,000,000	ERK	(10,000,000)
Payment in Lieu of Taxes	28,945,720	28,945,720	PET	-
Debt Service	155,210,405	155,748,111	ERK	537,706
Total Revenue Requirements Revenue Requirement Offsets	343,786,265	333,450,205		(10,336,060)
Interest Income	(2,069,372)	(2,069,372)	3	-
Other Income	(110,877)	(110,877)	PET	-
Other Wastewater Revenues	(1,228,481)	(1,228,481)	4	-
Late Fees	(1,144,664)	-		1,144,664
Connection Fees	(8,121,088)	(8,121,088)	PET	
Pro forma Net Revenue Requirements	331,111,783	321,920,387		(9,191,396)
Less: Revenues at current rates subject to increase	(265,964,885)	(276,969,782)	4	(11,004,897)
Net Revenue Increase Required	65,146,898	44,950,605		(20,196,293)
Additional Bad Debt Expense	439,429	303,200		(136,229)
Recommended Increase	\$ 65,586,327	\$ 45,253,805		\$ (20,332,522)
Recommended Percentage Revenue Increase	24.44%	16.27%		-8.17%
Recommended Percentage Rate Increase	24.66%	16.34%		-8.32%
Total Operating Revenues:				
Total Wastewater Revenues	\$ 265,964,885	\$ 275,825,118		\$ 9,860,233
Late Fees	1,144,664	1,144,664		
Other Wastewater Revenues	1,228,481	1,228,481		. -
Total Operating Revenues	\$ 268,338,030	\$ 278,198,263		\$ 9,860,233
Revenues Subject to Increase:				
Total Wastewater Revenues	\$ 265,964,885	\$ 275,825,118		\$ 9,860,233
Late Fees	· ,	1,144,664		1,144,664
Total Operating Revenues	\$ 265,964,885	\$ 276,969,782		\$ 11,004,897

Comparison of Petitioner's and OUCC's Phased Revenue Requirement

		Phase 1					Phase 2				Phase 3		
	Per Petitioner	Per OUCC	Sch Ref	OUCC More (Less)	Per Petitioner		Per OUCC	Sch Ref	OUCC More (Less)	Per Petitioner	Per OUCC	Sch Ref	OUCC More (Less)
Operating Expenses Taxes Other than Income Extensions and Replacements Payment in Lieu of Taxes Debt Service Total Revenue Requirements Less Revenue Requirement Offsets: Interest Income Other Income	\$ 77,897,012 1,733,128 72,000,000 26,777,712 139,508,616 317,916,468 (2,069,372) (110,877)	\$ 77,061,858 1,694,516 64,000,000 26,777,712 139,765,505 309,299,591 (2,069,372) (110,877)	4 4 ERK PET ERK	\$ (835,154) (38,612) (8,000,000) - 256,889 (8,616,877) - -	1,733,128 76,000,000 28,323,727 148,578,144 332,796,944 (2,069,372) (110,877)	\$	77,202,157 1,694,516 68,000,000 28,323,727 148,800,673 324,021,073 (2,069,372) (110,877)	4 4 ERK PET ERK	\$ (959,788) (38,612) (8,000,000) - 2222,529 (8,775,871) - -	\$ 78,260,530 1,733,128 80,000,000 28,945,720 155,210,405 344,149,783 (2,069,372) (110,877)	\$ 77,300,510 1,694,516 70,000,000 28,945,720 155,748,111 333,688,857 (2,069,372) (110,877)	4 4 ERK PET ERK	\$ (960,020) (38,612) (10,000,000) - 537,706 (10,460,926) - -
Other Wastewater Revenues Late Fees Connection Fees	(1,228,481) (1,144,664) (8,121,088)	(1,228,481) - (8,121,088)	4 PET	1,144,664 -	(1,228,481) (1,144,664) (8,121,088)		(1,228,481) - (8,121,088)	4 PET	1,144,664 -	(1,228,481) (1,144,664) (8,121,088)	(1,228,481)	4 PET	1,144,664 -
Net Revenue Requirements Less: Rev at current rates subj to increase Net Revenue Increase Required Additional Bad Debt Expense (0.67%) Recommended Revenue increase	305,241,986 (265,964,885) 39,277,101 264,932 39,542,033	297,769,773 (276,969,782) 20,799,991 140,299 20,940,290	4	(7,472,213) (11,004,897) (18,477,110) (124,633) (18,601,743)	320,068,783 (305,453,240) 14,615,543 98,585 14,714,128		312,491,255 (297,910,072) 14,581,183 98,353 14,679,536	4	(7,631,207) 7,543,168 (88,039) (232) (88,039)	331,421,622 (320,167,368) 11,254,254 75,912 11,330,166	322,159,039 (312,589,608) 9,569,431 64,548 9,633,979	4	(9,316,262) 7,577,760 (1,738,502) (11,364) (1,727,138)
Recommended Percentage Revenue Increase	14.74%	 7.53%		-7.21%	4.78%	-	4.91%		0.13%	3.51%	3.07%		-0.44%
Recommended Percentage Rate Increase	14.87%	 7.56%		-7.31%	4.82%		4.93%		0.11%	3.54%	3.08%		-0.46%
Total Operating Revenues: Total Wastewater Revenues Late Fees Other Wastewater Revenues Total Operating Revenues	\$ 265,964,885 1,144,664 1,228,481 \$ 268,338,030	\$ 275,825,118 1,144,664 1,228,481 278,198,263		\$ 9,860,233 - - \$ 9,860,233	\$ 305,453,240 1,144,664 1,228,481 \$ 307,826,385	\$	296,678,866 1,231,206 1,228,481 299,138,553		\$ (8,774,374) 86,542 - \$ (8,687,832)	\$ 320,167,368 1,228,127 1,198,697 \$ 322,594,192	\$ 311,297,734 1,291,874 1,228,481 \$ 313,818,089		\$ (8,869,634) 63,747 29,784 \$ (8,776,103)
Revenues Subject to Increase: Total Wastewater Revenues Late Fees Total Operating Revenues	\$ 265,964,885 \$ 265,964,885	\$ 275,825,118 1,144,664 276,969,782		\$ 9,860,233 1,144,664 \$ 11,004,897	\$ 305,453,240 - \$ 305,453,240	\$	296,678,866 1,231,206 297,910,072		\$ (8,774,374) 1,231,206 \$ (7,543,168)	\$ 320,167,368	\$ 311,297,734 1,291,874 \$ 312,589,608		\$ (8,869,634) 1,291,874 \$ (7,577,760)

Reconciliation of Net Operating Income Statement Adjustments *Pro-forma Present Rates - Phase 1*

	Per Petitioner	Per OUCC	OUCC More (Less)
Operating Revenues			
Residential	\$ 1,321,564	\$ 1,321,564	\$ -
Commercial	642,019	642,019	-
Multi-Family	(39,952)	(39,952)	-
Industrial	1,204,318	1,204,318	-
Satellite	126,152	126,152	-
System Integrity Adjustment	(12,774,424)	(2,914,191)	9,860,233
Late Fees	(83,463)	(83,463)	-
Other Wastewater Revenues	29,784	29,784	-
	(9,574,002)	286,231	9,860,233
O&M Expense			
Salaries and Wages	1,554,407	984,905	(569,502)
Employee Pensions & Benefits	816,338	816,338	-
Purchased Power	431,735	431,735	-
Chemicals	(603,210)	(603,210)	-
Materials and Supplies	(153,963)	(123,963)	30,000
Contractual Services			
Accounting	(69,098)	(69,098)	-
Legal	147,616	147,616	-
Other	572,915	468,296	(104,619)
Rents - Property & Equipment	(3,785)	(3,785)	_
Transportation	(27,161)	(27,161)	-
Insurance - General Liability	60,799	60,799	-
Rate Case Expense	15,498	(142,465)	(157,963)
Bad Debt Expense	767,833	767,833	-
Miscellaneous Expense	(142,131)	(175,202)	(33,071)
Amortization Expense	302,656	302,656	-
Taxes Other than Income			
Payroll Taxes	105,368	66,756	(38,612)
Property Taxes	2,832,630	2,832,630	-
Other Taxes	(1,205)	(1,205)	-
	6,607,242	5,733,475	(873,767)
Net Operating Income	\$ (16,181,244)	\$ (5,447,244)	\$ 10,734,000

COMPARATIVE BALANCE SHEET As of May 31,

	2018	2017	
<u>ASSETS</u>			
Utility Plant:			
Utility Plant in Service	\$ 3,177,320,127	\$ 2,653,848,915	
Construction Work in Progress	287,548,189	610,784,813	
Le Less: Accumulated Depreciation	(1,639,852,580)	(1,568,476,171)	
Net Utility Plant in Service	1,825,015,736	1,696,157,557	
Utility Plant Acquisition Adjustment (net)	(943,158)	(1,520,096)	
Net Utility Plant	1,824,072,578	1,694,637,461	
Restricted Assets:			
Debt Service Reserve	110,539,545	101,152,479	
Bond Principal	127,738,878	32,624,154	
Bond - Special Deposits Interest	16,530,009	14,020,400	
Collateral Trust Agreement - Escrow	1,903,006	1,550,192	
Total Restricted Assets	256,711,438	149,347,225	
Current Assets:			
Cash	37,127,586	87,572,258	
Accounts Receivable - Customers	26,783,936	23,691,665	
Less: Provision for Uncollectible Accounts	(1,112,656)	(1,810,390)	
Other Customer Accounts Receivable	10,637	37,218	
Unbilled Revenue	10,850,078	12,113,398	
Materials and Supplies	3,733,914	3,327,270	
Prepayments	3,308,373	3,343,572	
Total Current Assets	80,701,868	128,274,991	
Deferred Debits			
Unamortized Bond Issuance Costs	9,892,441	10,473,963	
Deferred System Integrity Adj. Revenues	10,081,114	-	
Transaction Costs	3,867,097	4,141,378	
Deferred Rate Case Expense	288,328	223,837	
Other Miscellaneous Deferred Debits	830,911	702,384	
Total Deferred Debits	24,959,891	15,541,562	
Total Assets	\$ 2,186,445,775	\$ 1,987,801,239	

COMPARATIVE BALANCE SHEET As of May 31,

	2018		2017
LIABILITIES & EQUITY	 		
Equity			
Retained Earnings	\$ 32,464,676	\$	(5,900,590)
Accumulated Other Comprehensive Income	 (765,845)		_
	 31,698,831	,	(5,900,590)
Contributions in Aid of Construction	72,263,197		63,365,322
Long-term Liabilities			
Bonds - Series 2011A	600,760,000		614,370,000
Bonds - Series 2011B	243,020,000		248,520,000
Bonds - Series 2012A	174,510,000		178,345,000
Bonds - Series 2014A	221,460,000		225,595,000
Bonds - Series 2015A	151,055,000		153,740,000
Bonds - Series 2016A	187,310,000		190,320,000
Bonds - Series 2016B	41,940,000		42,755,000
Bonds - Series 2016C (SRF)	11,575,000		12,105,000
Bonds - Series 2017A (SRF)	160,182,389		-
Settlements Payable	1,424,728		1,478,521
Total Long-term Debt	 1,793,237,117		1,667,228,521
Current Liabilities			
Accounts Payable	14,464,579		12,329,926
Accounts Payable - Intercompany	515,735		2,092,592
Credit Balance in Accounts Receivable	1,781,722		-
Current Portion of Long-term Debt	37,464,450		39,958,000
JP Morgan Line of Credit	20,000,000		-
Customer Deposits	6,191,762		4,467,809
Accrued Taxes	33,621,321		29,193,720
Accrued Interest	16,490,047		14,512,588
Accrued Payroll and Benefits	1,666,937		1,542,921
Misc Current and Accrued Liabilities	16,966,081		14,623,078
Other Current Liabilities	 149,162,634		118,720,634
Deferred Credits			
Unamortized Bond Premium	136,360,162		143,175,879
Advances for Construction	2,714,031		1,208,957
Retirement Benefits (Pension & OPEB)	1,009,803		2,516
Total Deferred Credits	 140,083,996		144,387,352
Total Liabilities and Equity	\$ 2,186,445,775	\$	1,987,801,239

COMPARATIVE INCOME STATEMENT For the Twelve Months Ended May 31,

	2018	2017
Operating Revenues:		
Metered Water Sales		
Residential	\$ 131,637,709	\$ 122,328,066
Commercial	71,199,178	68,462,607
Industrial	35,682,138	36,943,562
Public Authority	-	135
Multi-Family	16,897,532	15,132,041
Satellite	6,332,851	6,267,533
Interdepartmental	961,376	697,159
System Integrity Adjustment	12,774,424	-
Late Fees	1,228,127	1,200,723
Other Wastewater Revenues	1,198,697	1,224,652
Total Operating Revenues	277,912,032	252,256,478
Operating Expenses:		
Salaries & Wages	19,578,788	14,875,465
Employee Pensions & Benefits	9,665,497	4,501,364
Purchased Power	11,391,739	12,150,667
Chemicals	3,475,030	2,002,495
Materials & Supplies	4,651,862	2,659,571
Contractual Services	4,051,002	2,037,371
Accounting	249,459	170,483
Legal	376,837	707,184
Testing	13,666	707,104
Other	16,551,081	31,688,583
Rents - Property and Equipment	152,588	140,020
Transportation	455,512	322,077
Insurance - General Liability	2,354,822	3,161,019
Advertising Expense	143,296	90,282
Rate Case Expense	387,465	118,141
Bad Debt Expense	1,030,032	2,132,344
Miscellaneous	4,051,546	3,023,243
Total O&M Expense	\$ 74,529,220	\$ 77,742,938

COMPARATIVE INCOME STATEMENT For the Twelve Months Ended December 31,

	2018	2017	
Operating Expenses (continued)			
Depreciation Expense	\$ 75,261,357	\$ 69,527,933	3
Amortization of Acquisition Adjustment	(576,938)	(576,938	8)
Amortization of Transactional Costs	274,282	293,774	4
Taxes Other than Income			
Payroll Taxes	1,498,578	978,799	9
Payment in Lieu of Taxes	23,945,082	21,030,968	8
Other Property Taxes	127,947		
Other	2,440	2,162	2
Total Operating Expenses	175,061,968	168,999,636	5
Net Operating Income	102,850,064	83,256,842	2
Other Income (Expense)			
Interest Income	2,069,372	182,828	8
Excluded Rate Case Expenses	329,994	(329,994	4)
Other Income	186,537	28,369	9
Interest Expense	(87,698,704)	(81,708,858	3)
Amortization of Bond Financing	6,151,924	5,214,045	5
Allowance for Funds Used During Construction	14,810,585	18,112,091	1
Other Interest Expense, net	(334,506)	(377,866	<u>5)</u>
Total Other Income (Expense)	(64,484,798)	(58,879,385	<u>5)</u>
Net Income	\$ 38,365,266	\$ 24,377,457	7_

Phase 1

Pro-forma Net Operating Income Statement

	Test Year Ended 05/31/2018	Adjustments	Sch Ref	Pro forma Present Rates	Adjustments	Sch Ref	Phase 1 Pro forma Proposed Rates
Operating Revenues							· · · · · · · · · · · · · · · · · · ·
Residential	\$ 131,637,709	\$ 1,321,564	PET	\$ 132,959,273			
Commercial	71,199,178	642,019	PET	71,841,197			
Multi-Family	16,897,532	(39,952)	PET	16,857,580			
Industrial	35,682,138	1,204,318	PET	36,886,456			
Satellite	6,332,851	126,152	PET	6,459,003			
Interdepartmental	961,376	-		961,376			
System Integrity Adjustment	12,774,424	(2,914,191)	5-1	9,860,233			
Late Fees	1,228,127	(83,463)	PET	1,144,664			
Total Wastewater Revenues	276,713,335	256,447		276,969,782	20,940,290	1	297,910,072
Other Wastewater Revenues	1,198,697	29,784		1,228,481			1,228,481
Total Operating Revenues	277,912,032	286,231		278,198,263	20,940,290		299,138,553
					21,022,006		
O&M Expense							
Salaries & Wages	19,578,788	984,905	6-1	20,563,693			20,563,693
Employee Pensions & Benefits	9,665,497	816,338	6-2	10,481,835			10,481,835
Purchased Power	11,391,739	431,735	6-3	11,823,474			11,823,474
Chemicals	3,475,030	(603,210)	6-4	2,871,820			2,871,820
Materials & Supplies	4,651,862	(123,963)	6-5	4,527,899			4,527,899
Contractual Services							
Accounting	249,459	(69,098)	6-6	180,361			180,361
Legal	376,837	147,616	6-7	524,453			524,453
Testing	13,666	-		13,666			13,666
Other	16,551,081	468,296	6-8	17,019,377			17,019,377
Rents - Property and Equipment	152,588	(3,785)	6-9	148,803			148,803
Transportation	455,512	(27,161)	6-10	428,351			428,351
Insurance - General Liability	2,354,822	60,799	6-11	2,415,621			2,415,621
Advertising Expense	143,296	-		143,296			143,296
Rate Case Expense	387,465	(142,465)	6-12	245,000			245,000
Bad Debt Expense	1,030,032	767,833	PET	1,797,865	140,299	1	1,938,164
Miscellaneous	4,051,546	(175,202)	6-13	3,876,344			3,876,344
Amortization Expense	(302,656)	302,656	PET	-			-
Taxes Other than Income							
Payroll Taxes	1,498,578	66,756	6-14	1,565,334			1,565,334
Payment in Lieu of Taxes	23,945,082	2,832,630	6-15	26,777,712			26,777,712
Other Property Taxes	127,947	-		127,947			127,947
Other Taxes	2,440	(1,205)	6-16	1,235			1,235
Total Operating Expenses	99,800,611	5,733,475		105,534,086	140,299		105,674,385
Net Operating Income	\$ 178,111,421	\$ (5,447,244)		\$ 172,664,177	\$ 20,799,991		\$ 193,464,168

Phase 2
Pro-forma Net Operating Income Statement

	Phase 1 Pro forma Proposed Rates	Adjustments	Sch Ref	Pro forma Present Rates	Adjustments	Sch Ref	Phase 2 Pro forma Proposed Rates
Operating Revenues							
Wastewater Revenues	\$ 297,910,072			\$ 297,910,072	\$ 14,679,536	1	\$ 312,589,608
Other Wastewater Revenues	1,228,481			1,228,481			1,228,481
Total Operating Revenues	299,138,553	-		299,138,553	14,679,536		313,818,089
O&M Expense							
Salaries & Wages	20,563,693			20,563,693			20,563,693
Employee Pensions & Benefits	10,481,835			10,481,835			10,481,835
Purchased Power	11,823,474			11,823,474			11,823,474
Chemicals	2,871,820			2,871,820			2,871,820
Materials & Supplies Contractual Services	4,527,899			4,527,899			4,527,899
	190 261			100.261			100.261
Accounting	180,361			180,361			180,361
Legal	524,453 13,666			524,453			524,453
Testing Other	17,019,377			13,666			13,666
				17,019,377			17,019,377
Rents - Property and Equipment	148,803			148,803			148,803
Transportation	428,351			428,351			428,351
Insurance - General Liability	2,415,621			2,415,621			2,415,621
Advertising Expense	143,296			143,296			143,296
Rate Case Expense	245,000			245,000			245,000
Bad Debt Expense	1,938,164			1,938,164	98,353	1	2,036,517
Miscellaneous	3,876,344			3,876,344			3,876,344
Amortization Expense	-			-			-
Taxes Other than Income							
Payroll Taxes	1,565,334			1,565,334			1,565,334
Payment in Lieu of Taxes	26,777,712	1,546,015	6-15	28,323,727			28,323,727
Other Property Taxes	127,947			127,947			127,947
Other Taxes	1,235			1,235			1,235
Total Operating Expenses	105,674,385	1,546,015		107,220,400	98,353		107,318,753
Net Operating Income	\$ 193,464,168	\$ (1,546,015)		\$ 191,918,153	\$ 14,581,183		\$ 206,499,336

Phase 3

Pro-forma Net Operating Income Statement

	Phase 2 Pro forma Proposed Rates	Adj	ustments	Sch Ref	Pro forma Present Rates	A	ljustments	Sch Ref	Phase 3 Pro forma Proposed Rates
Operating Revenues									
Wastewater Revenues	\$ 312,589,608	\$	-		\$ 312,589,608	\$	9,633,979	1	\$ 322,223,587
Other Wastewater Revenues	1,228,481				1,228,481				1,228,481
Total Operating Revenues	313,818,089		-		313,818,089		9,633,979		323,452,068
O&M Expense									
Salaries & Wages	20,563,693				20,563,693				20,563,693
Employee Pensions & Benefits	10,481,835				10,481,835				10,481,835
Purchased Power	11,823,474				11,823,474				11,823,474
Chemicals	2,871,820				2,871,820				2,871,820
Materials & Supplies	4,527,899				4,527,899				4,527,899
Contractual Services									
Accounting	180,361				180,361				180,361
Legal	524,453				524,453				524,453
Testing	13,666				13,666				13,666
Other	17,019,377				17,019,377				17,019,377
Rents - Property and Equipment	148,803				148,803				148,803
Transportation	428,351				428,351				428,351
Insurance - General Liability	2,415,621				2,415,621				2,415,621
Advertising Expense	143,296				143,296				143,296
Rate Case Expense	245,000				245,000				245,000
Bad Debt Expense	2,036,517				2,036,517		64,548	1	2,101,065
Miscellaneous	3,876,344				3,876,344				3,876,344
Amortization Expense	_				-				-
Taxes Other than Income									
Payroll Taxes	1,565,334				1,565,334				1,565,334
Payment in Lieu of Taxes	28,323,727		621,993	6-15	28,945,720				28,945,720
Other Property Taxes	127,947				127,947				127,947
Other Taxes	1,235				1,235				1,235
Total Operating Expenses	107,318,753		621,993		107,940,746		64,548		108,005,294
Net Operating Income	\$ 206,499,336	\$	(621,993)		\$ 205,877,343	\$	9,569,431		\$ 215,446,774

OUCC Revenue Adjustments

(1)

System Integrity Adjustment Revenues

To adjust operating revenues to reflect pro forma SIA2 revenues .

SIA2 Revenues per 12/27/18 Compliance Filing

\$ 9,860,233

Less: Test Year SIA Revenues

(12,774,424)

Adjustment Increase (Decrease)

\$ (2,914,191)

Operating Expense Adjustments

(1) Salaries and Wages

To adjust "Operation and Maintenance Expenses" for pro forma increases to salaries and wages.

						OUCC
		P	etitioner	OUCC	M	ore (Less)
Pro forma Increase to Base Payroll	wp 301, 302		1,311,075	1,311,075		_
Pro forma Increase to Overtime Pay	wp 303		83,500	83,500		-
Pro forma Increase to Supplemental Pay	wp 304		15,797	15,797		-
Pro forma Increase to Capitalized Labor	wp 305		(138,400)	(138,400)		-
Pro forma Increase to STIP	wp 306		38,767	38,767		-
Pro forma Decrease to Capitalized Variable Pay	wp 308		132,477	132,477		-
Pro forma Decrease to Capitalized Paid Absences	wp 309		111,192	111,192		-
Pro forma Decrease to reflect Municipal Labor Costs	Stull		_	(569,503)		(569,503)
		\$	1,554,408	\$ 984,905	\$	(569,503)

Adjustment Increase (Decrease)

984,905

(2) **Employee Benefits**

To adjust "Operation and Maintenance Expenses" to reflect pro forma employee pensions and benefits.

		Petitioner	OUCC		OUCC ore (Less)
Increase for health insurance expense	wp 351	\$ 685,276	\$ 685,276	\$	-
Increased pension expense	wp 352	641,899	641,899		-
Decreased OPEB expense	wp 353	(102,189)	(102,189)		-
Increased thrift plan expense	wp 354	43,745	43,745		-
Increased benefit labor loadings	wp 357	1,001,957	1,001,957		-
Increased benefit labor loading contra	wp 358	(1,430,139)	(1,430,139)		-
Decreased capitalization of benefits	wp 359	22,329	22,329		-
Decrease to remove out of period expenses	wp 413	(57,226)	(57,226)		-
Increase to remove non-recurring expenses	wp 431	10,686	10,686		-
	•	\$ 816,338	\$ 816,338	\$	-
Adjustment Increase (Decrease)				s.	816.338

816,338

Operating Expense Adjustments

(3) <u>Purchased Power</u>

To adjust "Operation and Maintenance Expenses" to reflect pro forma purchased power expense.

		P	etitioner	OUCC		OUCC ore (Less)
IPL rate increase	wp 401-S2	\$	210,086	\$	210,086	\$ -
Increased purchased power usage by new assets	wp 401-S3		267,771		267,771	-
Increase to capitalized purchased power	wp 401-S1		(10,164)		(10,164)	-
Decrease to remove out of period expenses	wp 413		(35,958)		(35,958)	-
		\$	431,735	\$	431,735	\$ -
Adjustment Increase (Decrease)			•			\$ 431,735

(4) Chemical Expense

To adjust "Operation and Maintenance Expenses" to reflect pro forma chemical expense.

		P	Petitioner	 OUCC	OUCC ore (Less)
Decreased chemic prices	wp 403-S1	\$	(418,124)	\$ (418,124)	\$ -
Decreased capitalized chemical expense	wp 403-S1		13,862	13,862	-
Decrease to remove out of period expenses	wp 413		(198,948)	-198948	-
		\$	(603,210)	\$ (603,210)	\$ -
Adjustment Increase (Decrease)					\$ (603,210)

(5)

Materials and Supplies

To adjust "Operation and Maintenance Expenses" to reflect pro forma materials and supplies expense.

						OUCC
		F	etitioner	OUCC	M	ore (Less)
Decrease to remove out of period expenses	wp 413	\$	(63,812)	\$ (63,812)	\$	_
Decrease to remove non-recurring expenses	wp 431		(90,151)	(90,151)		-
Maintenance costs of grinder pumps	Stull		-	30,000		30,000
		\$	(153,963)	\$ (123,963)	\$	30,000
Adjustment Increase (Decrease)					\$	(123,963)

Operating Expense Adjustments

(6)

Contractual Services - Accounting

To adjust "Operation and Maintenance Expenses" to reflect pro forma contractual services - accounting fees.

		P	etitioner	OUCC	OUCC ore (Less)
Normalization of auditing fees	wp 411-S3	\$	(69,098)	\$ (69,098)	\$ -
Adjustment Increase (Decrease)					\$ (69,098)

(7)

Contractual Services - Legal Fees

To adjust "Operation and Maintenance Expenses" to reflect pro forma contractual services - legal fees.

		P	etitioner	OUCC	OUCC ore (Less)
Increase to remove out of period expenses Increase to remove non-recurring expenses	wp 413 wp 431	\$	4,834 142,782	\$ 4,834 142,782	\$ -
		\$	147,616	\$ 147,616	\$ -
Adjustment Increase (Decrease)					\$ 147,616

(8)

Contractual Services - Other Fees

To adjust "Operation and Maintenance Expenses" to reflect $pro\ forma\ contractual\ services$ - other fees.

						OUCC
		P	etitioner	OUCC	Mo	ore (Less)
Normalization of multi-year contracts	wp 411-S2	\$	(2,588)	\$ (2,588)	\$	-
Increase to remove out of period expenses	wp 413		673,160	673,160		-
Increase to remove non-recurring expenses	wp 431		(73,199)	(73,199)		-
Decrease to remove non-allowed expenses	wp 433		(24,458)	(24,458)		-
Decrease to remove storm water repairs	Corey			(104,619)		
		\$	572,915	\$ 468,296	\$	-
Adjustment Increase (Decrease)					\$	468,296

Operating Expense Adjustments

(9)

Rent Expense

To adjust "Operation and Maintenance Expenses" to reflect pro forma rent expense.

		Pe	etitioner	OUCC	_	OUCC re (Less)
Increase to remove out of period expenses	wp 413	\$	(3,785)	\$ (3,785)	\$	-
Adjustment Increase (Decrease)					\$	(3,785)

(10)

Transportation Expense

To adjust "Operation and Maintenance Expenses" to reflect pro forma transportation expense.

		P	etitioner	OUCC	OUCC ore (Less)
Increase to remove out of period expenses	wp 413	\$	(27,161)	\$ (27,161)	\$ -
Adjustment Increase (Decrease)					\$ (27,161)

(11)

Liability Insurance Expense

To adjust "Operation and Maintenance Expenses" to reflect pro forma liability insurance expense.

		Pe	etitioner	OUCC	-	OUCC re (Less)
Normalization of vehicle insurance	wp 411-S1	\$	51,254	\$ 51,254	\$	-
Normalization of excess liability insurance	wp 411-S1		27,829	27,829		-
Normalization of workers' comp insurance	wp 411-S1		43,074	43,074		-
Normalization of other insurance	wp 411-S1		(61,358)	(61,358)		-
		\$	60,799	\$ 60,799	\$	_
Adjustment Increase (Decrease)					\$	60,799

Operating Expense Adjustments

(12) Rate Case Expense

To adjust "Operation and Maintenance Expenses" to reflect pro forma rate case expense.

						OUCC
		1	etitioner	OUCC	M	ore (Less)
Cost of Service Consultant Fees	wp S640-2	\$	308,639	\$ 115,000	\$	(193,639)
OUCC/IURC Fees	wp S640-2		150,000	100,000		(50,000)
Compensation Consultant Fees	wp S640-2		87,966	_		(87,966)
Capital Financing Plan & Water Affordability Consultant	wp S640-2		60,000	-		(60,000)
Fees						
Outside Legal Fees	wp S640-2		602,284	520,000		(82,284)
Total Rate Case Costs		\$	1,208,889	\$ 735,000	\$	(473,889)
Divide by 3-year Amortization Period			3	3		
Pro forma Rate Case Expense			402,963	245,000		(157,963)
Less: Test Year Rate Case Expense			387,465	 387,465		
Rate Case Expense Adjustment		\$	15,498	\$ (142,465)	\$	(157,963)
Adjustment Increase (Decrease)					\$	(142,465)

(13) <u>Miscellaneous Expense</u>

To adjust "Operation and Maintenance Expenses" to reflect pro forma miscellaneous expense.

						OUCC
		F	Petitioner	OUCC	M	ore (Less)
Normalization of multi-year contracts	wp 411-SX	\$	(41,383)	\$ (41,383)	\$	-
Increase to remove out of period expenses	wp 413		(50,884)	(50,884)		-
Increase to remove non-recurring expenses	wp 431		(46,111)	(46,111)		-
Decrease to remove non-allowed expenses	wp 433		(3,753)	(3,753)		-
Decrease to remove IDEM penalties	Corey		-	(7,000)		(7,000)
Decrease to remove excessive employee membership fees	Corey		-	(26,071)		(26,071)
		\$	(142,131)	\$ (175,202)	\$	(33,071)
Adjustment Increase (Decrease)		-			\$	(175,202)

(14) <u>Payroll Tax Expense</u>

To adjust "Operation and Maintenance Expenses" to reflect pro forma payroll tax expense.

			Petitioner	 OUCC		OUCC ore (Less)
Increase related to increase in salary and wage expense	wp 350	\$	105,368	\$ 105,368	\$	-
Decrease related to executive compensation adjustment	Stull		-	 (38,612)		(38,612)
		\$	105,368	\$ 66,756	_\$	(38,612)
Adjustment Increase (Decrease)					\$	66,756
Executive Compensation Adjustment	\$ (569,503)					
Times: Shared Services Payroll Tax Rate	 6.78%	(see	e wp 350)			
Payroll Tax Expense Adjustment	\$ (38,612)					

(1,205)

CWA AUTHORITY CAUSE NUMBER 45151

Operating Expense Adjustments

(15)

Property Tax Expense

To adjust "Operation and Maintenance Expenses" to reflect pro forma property tax expense.

Phase 1 Adjustment Increase (Decrease)

Phase 1 Phase 2 Phase 3	wp 451 wp 451 wp 451	-\$	Petitioner 2,832,630 1,546,015 621,993	-\$ \$	OUCC 2,832,630 1,546,015 621,993	<u>M</u>	OUCC fore (Less)
Phase 1 Adjustment In	ncrease (Decrease)						2,832,630
To adjust "Operation and Maintenance Ex	(16) Other Tax Expense spenses" to reflect pro forma other ta	іх ехр	ense.				
Decrease to remove non-recurring ex	xpenses wp 431	\$	Petitioner (1,205)	-\$	OUCC (1,205)		OUCC ore (Less)



INDIANA UTILITY REGULATORY COMMISSION 101 W. WASHINGTON STREET, SUITE 1500E INDIANAPOLIS, INDIANA 46204-3407 http://www.in.gov/iurc Office: (317) 232-2701 Facsimile: (317) 232-6758

June 24, 2015

Jennett Hill Senior Vice President & General Counsel Citizens Energy Group / CWA Authority, Inc. 2020 North Meridian Street Indianapolis, IN 46202

Re:

CWA Authority, Inc.

Summer Billing Method for Wastewater Services

Dear Ms. Hill:

In reviewing a complaint to the Consumer Affairs Division ("CAD") of the Indiana Utility Regulatory Commission ("IURC" or "Commission"), as well as two other customer accounts, it appears that CWA Authority, Inc. ("CWA") may be using the incorrect summer billing method. The CWA tariff Sewer Rate No. 1 for Nonindustrial Sewage Disposal Service explains that the HBC value "shall be based upon the monthly average of the water used or delivered for the previous months December through March." (Underline added.) However, it appears that the summer billing amounts are being based on the amounts billed in December through March, which would actually be the November through February usage.

Please review the CWA tariff and check with your billing staff (our contact has been Susan Mikels, Business Contact Center Supervisor) regarding the method being used to calculate summer bills. Then please contact me regarding how summer bills are being calculated and whether we are understanding the tariff and bills correctly.

Thank you.

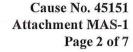
Sincerely,

Beth Krogel Roads General Counsel

Indiana Utility Regulatory Commission

cc: Chetrice Mosley, Executive Director, External Affairs Kenya McMillan, Consumer Affairs Division Director Curt Gassert, Water/Sewer Division Director

Dana Lynn, Water/Sewer Division Principal Analyst





Jennett M. Hill Senior Vice President & General Counsel Office: (317) 927-6471|Cell: (317) 590-6948 JHill@citizensenergygroup.com

2020 North Meridian St. | Indianapolis | IN 46202 CitizensEnergyGroup.com

July 21, 2015

Beth Krogel Roads General Counsel Indiana Utility Regulatory Commission 101 W. Washington Street, Suite 1500E Indianapolis, IN 46204-3407

Dear Ms. Roads:

Thank you for sharing your concern with respect to the summer billing methods employed by CWA Authority, Inc. ("CWA"). (A copy of your letter is included for your convenience.) Our billing staff has reviewed the tariff and methodology employed for summer billing for CWA and the results of this review are explained below.

CWA's summer billing is based on the usage *billed* in the winter months (December through March). However, the usage indicated on a customer's bill is not necessarily the November through February actual usage, as described in your letter.

CWA uses a cycle billing approach to invoice its customers (and, as you know, a cycle bill month does not necessarily equate to a calendar month). In doing so, it has developed twenty-one (21) cycles that are billed at different points during a month. Because of this approach, a bill cycle may include days from different, consecutive months. In cases of cycles billed at the very beginning of a month, the actual usage may be entirely from the preceding month. Similarly, for those cycles billed at the end of a month, the usage may be entirely from the current month.

Because meters are read on a cycle basis through the course of a month, the billing system cannot distinguish the water used during a specific calendar month. The billing system correlates the usage billed in a given period with the actual usage for that month. Thus, when the system calculates the average winter usage, it applies the usage billed for the months of December through March, which, as explained above, may not always be the actual usage for those calendar months.

July 21, 2015

To address and hopefully minimize the confusion the tariff may have created for some customers, CWA proposes to modify its tariff via the 30-day filing process as follows:

In the case of one-, two- or multi-family residences, the monthly billing for Sewage Disposal Service for the Months of May through November shall be based upon the monthly average of the water billed during used or delivered for the previous Months December through March. In the event the monthly average of the water Billed during used or delivered for such previous Months December through March is less than 3,000 gallons (4 CCF), the Customer will pay the Monthly Minimum Charge reflected in the above table. This would apply to new customers that do did not have usage billed in any or all of the Months December through March. CCF refers to 100 cubic feet and is approximately equivalent to 750 gallons.

Again, thank you for bringing this to our attention. I hope this explanation and solution addresses your concerns. Please let me know if you or someone on your staff would like to discuss this more thoroughly with our team.

Warmest regards,

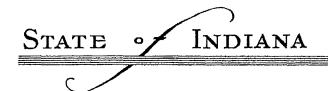
lennett M. Hill

Sr. Vice President & General Counsel

Enclosure (Letter, dated June 24, 2014)

cc: Jeffrey A. Harrison, President and CEO
Mike Strohl, Sr. Vice President, Chief Customer Officer
LaTona Prentice, Vice President, Regulatory and External Affairs
Korlon Kilpatrick, Director, Regulatory Affairs
Joe Sutherland, Director, Government & External Affairs

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INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

Tale Tale

http://www.in.gov/iurc Office: (317) 232-2701 Facsimile: (317) 232-6758

August 10, 2015

Jennett Hill
Senior Vice President & General Counsel
Citizens Energy Group / CWA Authority, Inc.
2020 North Meridian Street
Indianapolis, Indiana 46202

Re: CWA Authority, Inc.

Summer Billing Method for Wastewater Services

Dear Ms. Hill:

Thank you for your response of July 21, 2015. The solution proposed by CWA Authority, Inc. ("CWA") resolves the issue I communicated to you in my June 24, 2015, letter. Indiana Utility Regulatory Commission ("IURC" or "Commission") staff hopes that this change can be combined with the other summer billing issue I mentioned to you in one 30-day filing.

As you know, the summer billing methodology exists to reflect that portion of water use that does not enter the wastewater system during summer months when customers irrigate lawns, wash cars, etc. Customers who have contacted the Commission's Consumer Affairs Division have highlighted a concern with regards to those customers whose actual summer usage is less than the winter average. These instances occur because some customers consume more water in the winter months than in the summer months. While it is not likely that these instances occur frequently, it is an event that creates an inequity that should be corrected. This concern did not exist prior to the Commission's most recent order. The prior tariff included the following:

In the event the monthly average of the water used or delivered for such previous twelve (12) Months is greater than the water used or delivered for the Months of May, June, July, August and September, then the billing for sewage service shall be computed on the actual water used in the Month for which the Sewage Disposal Service bill is being rendered. (Emphasis added)

Jennett Hill August 10, 2015 Page 2

A similar statement added to the current tariff will correct this apparent inequity. IURC staff believes it was the Commission's intent to include a similar provision in the most recent order. It is simply an oversight not to include language necessary to convey that direction.

It appears that both of these tariff changes (i.e., changing from usage for the months of December through March to the billing for those months and adding back in a sentence regarding the circumstance when winter water usage is higher than summer usage) can be completed as one filing through the Commission's 30-day filing process.

Please provide a written response to this letter no later than Monday, August 24, 2015. If you have any questions, need any additional information, or would simply like to discuss this matter further, please contact me at (317) 232-2092 or by e-mail at bkroads@urc.in.gov.

Thank you for your prompt attention to this matter.

Sincerely,

Both Krogel Roads

General Counsel

cc: Chetrice Mosley, Executive Director, External Affairs
Kenya McMillan, Consumer Affairs Division Director
Curt Gassert, Water/Wastewater Division Director

Dana Lynn, Water/Wastewater Division Principal Analyst



Cause No. 45151 Attachment MAS-1 Page 6 of 7

Jennett M. Hill Senior Vice President & General Counsel Office: (317) 927-6471 | Cell: (317) 590-6948 JHill@citizensenergygroup.com

2020 North Meridian St. | Indianapolis | IN 46202 CitizensEnergyGroup.com

August 24, 2015

Beth Krogel Roads General Counsel Indiana Utility Regulatory Commission 101 W. Washington Street, Suite 1500E Indianapolis, IN 46204-3407

Dear Ms. Roads:

Thank you for your letter dated August 10, 2015 that continues the discussion concerning the balanced billing method for wastewater services provided by CWA Authority, Inc. ("CWA"). We appreciate and respect the opinions of Indiana Utility Regulatory Commission ("IURC" or "Commission") staff on this matter, including their view that the language omitted from the Order issued by the Commission in Cause No. 44305 (CWA's most recent order) was simply an oversight and not representative of the Commission's actual intent. Unfortunately, the language used by the Commission in this Order (Cause No. 44305) was all CWA had to rely upon to determine its rates. Accordingly, important decisions were made based on that reliance — decisions that impact the recovery of CWA's authorized revenue requirement.

We can see how the proposed change to the tariff appears to be a simple change in that it would reflect a "lower of" balanced billing methodology (that is, bill the lesser of the winter average or actual volume). However, by our calculations, the proposed change would have a significant financial impact on CWA.

The Commission's proposed change impacts the billing determinants and will have an adverse effect on CWA's revenue. If this provision had been included in the IURC's Order in Cause No. 44305, CWA would have adjusted its billing determinants to reflect a lower billed volume and then filed rates commensurate with this lower billed volume. Based upon an analysis of 2014 billing determinants (on a calendar year basis), this change would have resulted in a 3.7 million ccf reduction in billed volumes, which corresponds to an approximate \$15 million reduction in revenue. I am sure you can appreciate that given this significant financial impact, unless CWA also files revised rates for the rest of its customers at the same time that the proposed tariff change is made, such a proposed tariff change would further hinder CWA's ability to achieve the authorized revenue requirements approved by the Commission in Cause No. 44305.

Although we recognize and appreciate the Commission's desire to address concerns raised by some customers, we believe the adverse financial impact of the Commission's proposed tariff change is significant enough to make a filing through the Commission's 30-day filing process problematic. In order to keep CWA whole with respect to its ability to achieve its authorized revenue requirement, increased

Page 7 of 7 August 24, 2015

rates would also need to be filed. The increased rates likely would result in opposition from other parties, which would require CWA to withdraw its 30-day filing.

As you are likely now aware through CWA's recent letter to the Commission notifying it of CWA's intent to file a rate case in the next month or so, we believe the prudent and appropriate course of action is for the Commission to review evidence on the balanced billing method issue during the upcoming rate case. This will give all parties an opportunity to present their point of view and provide the Commission an opportunity to clarify its full intent relative to this tariff as it issues its final order in the upcoming case.

Accordingly, we respectfully request that the Commission accept CWA's proposed approach for addressing the balanced billing issue raised in your August 10, 2015 letter. We look forward to a response so that we might plan accordingly.

If you have any questions or concerns, please do not hesitate to contact me directly at (317) 927-6471 or via email at initializersenergygroup.com.

harrie or behalf of

Thank you for your consideration of this matter, Beth.

Sincerely,

Jennett M. Hill

Senior Vice President and General Counsel

cc: Jeffrey A. Harrison Michael D. Strohl LaTona S. Prentice Korlon L. Kilpatrick Joe M. Sutherland

OUCC Attachment MAS-2 Workpaper MAS-1 Page 1 of 2

CWA AUTHORITY CAUSE NUMBER 45151

OPERATING EXPENSE MATRIX

	Colle	ction	Pun	iping	Treatment	& Disposal			
	•	• • • • • • • • • • • • • • • • • • • •				••••	Customer	Admin &	Total Operating
2018 Operating Expenses	Operations	Maintenance	Operations	Maintenance	Operations	Maintenance	Accounts	General	Expenses
Salaries & Wages - Employees	\$ 1,575 <i>,</i> 487.56	\$ (18,408.29)	\$ 714,357.86	\$ 1,831.05	\$ 5,078,222.20	\$ 211.71	\$2,670,513.61	\$ 9,556,572.26	\$ 19,578,787.96
Employee Pensions & Benefits	888.59	-	267.01	-	7,917.38	-	329.87	9,656,093.76	9,665,496.61
Purchased Power	5,346.59	-	1,656,493.02	-	9,604,369.46	-	-	125,530.15	11,391,739.22
Chemicals	-	-	36,051.23	58,966.70	3,379,571.93	439.95	-	-	3,475,029.81
Materials and Supplies	1,365,721.99	29,225.34	35,198.67	258,848.05	248,174.94	1,017,108.40	30,791.61	1,666,792.84	4,651,861.84
Contractual Services	7,808,201.54	1,061,221.16	-	1,058,439.42	2,907,497.49	363,695.75	276,268.07	3,715,720.03	17,191,043.46
Rents - Property	-	-	-	-	-	-	-	-	-
Rents - Equipment	21,661.30	-	-	2,000.00	55,687.35			73,239.48	152,588.13
Transportation Expense	100,751.82	16,967.60	-	-	322,812.19	-	14,449.91	530.95	455,512.47
Insurance - General Liability								2,348,821.57	2,348,821.57
Advertising Expense								143,295.51	143,295.51
Rate Case Expense								393,464.76	393,464.76
Bad Debt Expense							1,030,032.00		1,030,032.00
Miscellaneous Expense	164,223.94	5,765.51		37,919.30	1,137,712.81	1,093.26	756,904.64	1,947,926.97	4,051,546.43
Total 2018 Operating Expenses	\$11,042,283.33	\$1,094,771.32	\$2,442,367.79	\$1,418,004.52	\$22,741,965.75	\$1,382,549.07	\$4,779,289.71	\$29,627,988.28	\$ 74,529,219.77

OUCC Attachment MAS-2 Workpaper MAS-1 Page 2 of 2

CWA AUTHORITY CAUSE NUMBER 45151

OPERATING EXPENSE MATRIX

	Colle	ction	Pun	nping	Treatment	& Disposal			
2017 Operating Expenses	Operations	Maintenance	Operations	Maintenance	Operations	Maintenance	Customer Accounts	Admin & General	Total Operating Expenses
Salaries & Wages - Employees	\$ 424,044.39	\$ (66,090.41)	\$ 309,180.85	\$ -	\$ 2,566,573.46	\$ 520.18	\$2,730,823.05	\$ 8,910,413.68	\$ 14,875,465.20
Employee Pensions & Benefits	9,218.71	114.05	-	-	145,432.59	282.18	971,827.68	3,374,488.57	4,501,363.78
Purchased Power	1,380,296.79	-	1,217,219.58	-	9,446,938.59	-	-	106,211.83	12,150,666.79
Chemicals	1,105.49	-	-	2,704.80	1,930,976.24	67,708.25	=	-	2,002,494.78
Materials and Supplies	323,821.44	27,578.18	-	46,988.93	603,754.37	436,312.02	39,703.11	1,181,413.39	2,659,571.44
Contractual Services	3,496,769.06	1,181,818.76	11,527.01	218,627.71	23,550,175.34	41,168.64	223,287.30	3,842,876.10	32,566,249.92
Rents - Property	(13,018.47)								(13,018.47)
Rents - Equipment	3,858.25	-			51,751.92			97,428.14	153,038.31
Transportation Expense	170,037.07			233.83	148,633.21		1,318.80	1,853.86	322,076.77
Insurance - General Liability								3,161,019.58	3,161,019.58
Advertising Expense								90,281.82	90,281.82
Rate Case Expense								118,141.29	118,141.29
Bad Debt Expense							2,132,344.00		2,132,344.00
Miscellaneous Expense	163,170.94	(19,805.47)			529,949.82		757,416.01	1,592,511.48	3,023,242.78
Total 2017 Operating Expenses	\$ 5,959,303.67	\$1,123,615.11	\$1,537,927.44	\$ 268,555.27	\$38,974,185.54	\$ 545,991.27	\$6,856,719.95	\$22,476,639.74	\$ 77,742,937.99

FORT WAYNE MUNICIPAL WATER UTILITY CAUSE NUMBER 45125

CWA Operating Expense Adjustment Matrix - Phase 1

				Purchased										
	Labor wp 300	Payroll Tax wp 330	Benefits wp 350	Power wp 401	Chemicals wp 403	Nrmalizaiton wp 411	Out of Period wp 413	Non-Recurring wp 431	Non-Allowed wp 433	PILT wp 451	Amort wp 471	Depr wp 473	KLK-1 (p. 10)	Total Operating Expenses
Salaries & Wages - Employees	1,554,407													1,554,407
Employee Pensions & Benefits			862,878				(57,226)	10,686						816,338
Purchased Power				467,693	(404.252)		(35,958)							431,735
Chemicals Materials and Supplies					(404,262)		(198,948) (63,812)	(90,151)						(603,210) (153,963)
Contractual Services							(03,812)	(90,131)						(133,563)
Accounting						(69,098)								(69,098)
Legal						, ,	4,834	142,782						147,616
Testing														-
Other						(2,588)	673,160	(73,199)	(24,458)					572,915
Rents - Property & Equipment Transportation Expense							(3,785) (27,161)							(3,785) (27,161)
Iransportation Expense Insurance - General Liability						60,799	(27,101)							(27,161) 60,799
Advertising Expen se						00,755								-
Rate Case Expense													15,498	15,498
Bad Debt Expense													767,833	767,833
Miscellaneous Expense						(41,383)	(50,884)	(46,111)	(3,753)					(142,131)
Sub-total Operating Expense Adjustments	1,554,407		862,878	467,693	(404,262)	(52,270)	240,220	(55,993)	(28,211)	-			783,331	3,367,793
												(40.000.740)		(40,000,740)
Depreciation Expense Amortization Expense											302,656	(19,203,713)		(19,203,713) 302,656
Amortization expense											302,030			302,030
Taxes Other than Income:														
Payroll Taxes		105,368												105,368
Property Taxes (PILT)										2,832,630				2,832,630
Other _		105.200						(1,205)		2 822 620				(1,205)
Total Taxes Other than Income	-	105,368						(1,205)		2,832,630		***************************************	-	2,936,793
Total O&M Expense Adjustments	\$ 1,554,407	\$ 105,368	\$ 862,878	\$ 467,693	\$ (404,262)	\$ (52,270)	\$ 240,220	\$ (57,198)	\$ (28,211)	\$ 2,832,630	\$ 302,656	\$ (19,203,713)	\$ 783,331	(12,596,471)
								329,994						
Below the Line Expense Adjustment - Rate Case Expense								\$ 272.70¢						

\$ 272,796

CWA Authority, Inc.

Cause No. 45151

Summary of Munidipal-Only Compensation Study Data and Deermination of Premium Paid CEG Executives

OUCC
Attachment MAS-3
Page 1 of 1

	CEG Current	Compensation							Per Mur	nicipa	al Only Co	mpensatio	n St	udy	
CEG Employee	Position	Base (A)	ттс	(B)	TTDC	(C)		Base (D)	Premium (A-D)/D		TTC (E)	Premium (B-E)/E		TTDC (F)	Premium (C-F)/F
Harrison	President & CEO	\$ 659,167	\$ 88	39,875	\$	889,875	\$	REAL PROPERTY.	37%	\$	1	65%	\$		65%
Brehm	SVP & CFO	439,095	59	2,778		592,778		1000	69%		1000	116%	5		116%
Hill	SVP & General Counsel	386,822	52	22,210		522,210			38%			77%			77%
Strohl	SVP & CCO	368,368	49	7,297		497,297									
Willman	VP Water Operations	289,750	39	91,163		391,163	1								
Lucas	VP Information Tech	272,224	36	57,502		367,502	Marie I	1.0	40%		10000	67%	5		67%
Whitney	VP Human Resources	264,191	35	6,658	Carltan ;	356,658	100	1	29%		1000	70%			70%
Jacob	VP Capital Programs & Engineering	258,191	34	18,558		348,558			17%			58%	5	A Viet	58%
Рорр	VP Customer Operations	258,191	34	18,558		348,558									
Prentice	VP Regulatory & External Affairs	250,137	33	37,685		337,685	1								
Karner	VP Controller	223,258	30	01,398		301,398	Jeson	Perey	21%		AT IN	59%	á	THE STATE OF	59%
Total CEG Compe	ensation	3,669,394	4,95	3,682	4	,953,682									
Total of Postition	ns with Comparitable Market Data	\$ 2,502,948	\$ 3,37	78,979	\$ 3	,378,979	\$		37%	\$		73%	5 \$		73%

Postions Highlighted in Blue have Comparable Market Data in the "Municipal Only Benchmark Compliance Report

CONFIDENTIAL OUCC ATTACHMENT MAS-4 CAUSE NO. 45151

AFFIRMATION

I affirm the representations I made in the foregoing testimony are true to the best of my knowledge, information, and belief.

By: Margaret A. Stull

Cause No. 45151 Indiana Office of

Utility Consumer Counselor

Date: