FILED March 12, 2024 INDIANA UTILITY REGULATORY COMMISSION

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

VERIFIED PETITION OF SOUTHERN) INDIANA GAS AND ELECTRIC COMPANY) D/B/A CENTERPOINT ENERGY INDIANA) SOUTH ("CEI SOUTH") FOR (1) AUTHORITY TO MODIFY ITS RATES AND CHARGES FOR **ELECTRIC UTILITY SERVICE THROUGH A** PHASE-IN OF RATES, (2) APPROVAL OF NEW) SCHEDULES OF RATES AND CHARGES, AND NEW AND REVISED RIDERS, INCLUDING BUT NOT LIMITED TO A NEW TAX ADJUSTMENT RIDER AND A NEW GREEN) POWER RIDER (3) APPROVAL OF A) **CRITICAL PEAK PRICING ("CPP") PILOT**) PROGRAM, (4) APPROVAL OF REVISED) DEPRECIATION RATES APPLICABLE TO) ELECTRIC AND COMMON PLANT IN) SERVICE, (5) APPROVAL OF NECESSARY AND APPROPRIATE ACCOUNTING RELIEF. **INCLUDING AUTHORITY TO CAPITALIZE AS**) **RATE BASE ALL CLOUD COMPUTING COSTS**) AND DEFER TO A REGULATORY ASSET AMOUNTS NOT ALREADY INCLUDED IN) BASE RATES THAT ARE INCURRED FOR **THIRD-PARTY** CLOUD COMPUTING) ARRANGEMENTS, AND (6) APPROVAL OF AN ALTERNATIVE REGULATORY PLAN) **GRANTING CEI SOUTH A WAIVER FROM 170**) IAC 4-1-16(f) TO ALLOW FOR REMOTE) **DISCONNECTION FOR NON-PAYMENT**)

CAUSE NO. 45990

PUBLIC'S EXHIBIT NO. 5

TESTIMONY OF JASON T. COMPTON

ON BEHALF OF

THE INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

March 12, 2024

Respectfully submitted,

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

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CERTIFICATE OF SERVICE

This is to certify that a copy of the *Public's Exhibit No. 5 – Testimony of Jason T. Compton on behalf of the OUCC* has been served upon the following in the captioned proceeding by electronic service on March 12, 2024.

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TESTIMONY OF OUCC WITNESS JASON T. COMPTON CAUSE NO. 45990 SOUTHERN INDIANA GAS AND ELECTRIC COMPANY D/B/A <u>CENTERPOINT ENERGY INDIANA SOUTH</u>

I. INTRODUCTION

- Q:Please state your name and business address.A:My name is Jason Compton, and my business address is 115 West Washington Street, Suite31500 South, Indianapolis, IN 46204.
- 4 Q: By whom are you employed and in what capacity?
- A: I am employed by the Indiana Office of Utility Consumer Counselor ("OUCC") as a Utility
 Analyst in the Water and Wastewater Division. My qualifications and credentials are set
- 7 forth in Appendix A attached to this testimony.
- 8 Q: What is the purpose of your testimony?

9 A: I respond to Southern Indiana Gas and Electric Company d/b/a CenterPoint Energy Indiana 10 South's (hereafter "Petitioner" or "CEI South") request to include certain Information 11 Technology ("IT") investments in rate base and related operating expenses in its revenue 12 requirement. I recommend denial of those rate base additions and O&M expenses for lack 13 of support. I explain that Petitioner's requested accounting treatment for all costs under its 14 cloud computing arrangements does not comply with accounting standards established by 15 the Financial Accounting Standards Board. I identify sponsorship expenses that should 16 have been removed from *pro forma* operating expenses. I recommend Petitioner be 17 permitted to recover any unamortized rate case expense in a subsequent rate order provided 18 ratepayers are similarly protected from over-amortization of that expense. I recommend 19 ratepayers not be required to pay Petitioner's entire proposed rate case expense and that 20 ratepayers be required to reimburse Petitioner no more than \$1,037,390 to be amortized

1		over five years. Lastly, I describe difficulties the OUCC encountered while reviewing CEI	
2		South's case-in-chief.	
3	Q:	Do you sponsor any schedules or attachments?	
4	A:	Yes. I sponsor the following attachments:	
5		• OUCC Attachment JTC-1 – CEI South's Responses to OUCC Data Requests	
6	Q:	What review and analysis have you conducted to prepare your testimony?	
7	A:	I reviewed CEI South's petition and case-in-chief testimony, as well as CEI South's	
8		financial exhibit, various attachments, and other supporting workpapers. I reviewed the	
9		minimum standard filing requirements ("MSFR") and the documents CEI South provided	
10		to satisfy those requirements. I prepared discovery questions and reviewed CEI South's	
11		responses.	
12	Q:	If you do not discuss a specific topic or adjustment, does that mean you agree	
13		with CEI South?	
14	A:	No. My silence regarding any proposals, adjustments, or requested relief should not be	
15		construed as assent or agreement to any proposal, adjustment, or request. Rather, the scope	
16		of my testimony is limited to the specific items addressed herein.	
	II.	SPONSORSHIP COSTS INCLUDED IN ADMINISTRATIVE AND GENERAL EXPENSES	
17			
18	Q:	Did CEI South propose any adjustments to remove sponsorship expenses?	
19	A:	Yes. CEI South removed \$160,653 from its 2025 future test year administrative and general	
20		expenses to remove projected expenses associated with sponsoring the Indianapolis Colts	
21		(\$129,385) and the Ford Center (\$31,268). I agree with CEI South that those expenses	

22 should not be included in rates.

1	Q:	Did CEI South remove every sponsorship expense?	
2	A:	No. CEI South's response to OUCC DR 8.04 shows it did not remove an additional \$6,654	
3		for its sponsorship of the Ohio Valley Conference Basketball Tournament ("Ohio Valley")	
4		or \$3,025 for its University of Evansville sponsorship (OUCC Attachment JTC-1, pages	
5		1-2).	
6 7	Q:	Why should CEI South have removed its expenses for the Ohio Valley and University of Evansville sponsorships?	
8	A:	These sponsorships are for image building and enhancing relations in the communities CEI	
9		South operates within. The sponsorships also act as a vehicle for CEI South to advertise its	
10		company. CEI South's advertising and public relations efforts using these sponsorships do	
11		not assist in maintaining CEI South's system or in providing utility service.	
12		Notwithstanding the immateriality of this additional \$9,679, expenses for image building	
13		or charitable gifts are not recoverable from ratepayers, and these sponsorship dollars should	
14		be excluded from the revenue requirement. CEI South's ratepayers are not responsible for	
15		funding these expenses.	
16 17	Q:	What amount should CEI South remove from its Administrative and General Expenses for sponsorship costs?	
18	A:	I recommend CEI South be required to remove \$170,331 from its administrative and	
19		general expenses to adjust for sponsorship costs.	
		III. INFORMATION TECHNOLOGY CAPITAL INVESTMENTS	
20 21	Q:	Please describe CEI South's proposal for its information technology ("IT") investments.	
22	A:	Petitioner's witness Ronald W. Bahr testifies to the various IT investments CEI South is	
23		planning to make and supports their inclusion in rate base. The IT investments Mr. Bahr	
24		identifies are as follows: (1) enterprise integration program ("EIP"); (2) advanced metering	

1	infrastructure ("AMI"); (3) advanced distribution management system ("ADMS"); (4)
2	supervisory control and data acquisition ("SCADA"); (5) digital delivery; (6) cloud
3	acceleration, transformation, and optimization ("CATO"); (7) systems applications and
4	products in data processing ("SAP") business, planning, and consolidations ("BPC")
5	program; (8) cybersecurity; (9) network transformation; and (10) data center refresh and
6	resiliency. In response to OUCC DR 12.06, CEI South indicated the overall net increase to
7	rate base because of these investments is \$36.4 million (OUCC Attachment JTC-1, page
8	3). CEI South's request also includes \$770,000 of O&M expense for its SAP S/4HANA
9	transformation program and \$813,540 of O&M expense for cloud computing arrangement
10	costs under the CATO project, both of which are to be incurred in 2025.

11 **Q**: Why is CEI South proposing to make these investments?

12 A: On pages 4 through 5 of Mr. Bahr's testimony, he explains that software and hardware 13 need to be routinely updated, maintained, and/or replaced. Mr. Bahr further explains that older technology becomes a security risk as more patches and updates are pushed through 14 15 the applications and software, making it easier for hackers to find vulnerabilities. 16 Additionally, older technology becomes more costly to maintain and increases the 17 operating costs while functionality and performance become worse.

18 Do you agree with CEI South's proposal to include its proposed IT investments in **Q**: rate base? 19

20 A: No. While I generally agree with Mr. Bahr's assessment that older technologies slow over 21 time and have the potential to become a security risk, CEI South has not substantiated its 22 proposed IT investments in Petitioner's case-in-chief or provided sufficient evidence 23 demonstrating the necessity of all these investments.

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1	Q:	What benefits does CEI South claim its IT investments will pass on to ratepayers?
2	A:	Mr. Bahr makes several different claims on the benefits CEI South's investments in IT
3		infrastructure will have for ratepayers. Mr. Bahr's claims primarily consist of improving
4		the system's resiliency and security, improving the efficiency of its systems, and
5		decreasing application maintenance and support costs. ¹
6 7	Q:	Does CEI South provide evidence in its case-in-chief that supports Mr. Bahr's claims regarding these IT investment benefits?
8	A:	No. There is no evidence in CEI South's case-in-chief substantiating Mr. Bahr's claims.
9		There are no studies, no reports, and no projections supporting or identifying how CEI
10		South's IT investments will benefit the resiliency and security of its systems, the difference
11		in efficiency between the old and new applications, or how much application maintenance
12		and support costs might decrease. The benefits Mr. Bahr claims are merely broad assertions
13		without support.
14 15	Q:	Did the OUCC provide CEI South with an opportunity to provide evidence to support its claim regarding the benefits its IT investments might provide?
16	A:	Yes. In OUCC DR 12.10, the OUCC asked CEI South whether Petitioner had conducted a
17		study to quantify how much its system might improve or how much maintenance costs
18		might be reduced because of the proposed IT investments (OUCC Attachment JTC-1, page
19		4). In response, CEI South stated that it had conducted no such study and referred the
20		OUCC to blanket statements Mr. Bahr makes regarding how CEI South's systems might
21		improve.

¹ Petitioner's Exhibit No. 8, Direct Testimony of Ronald Bahr, p. 9. lines 25-31, p. 10, lines 1-19, p. 12 lines 17-33, p. 14, lines 1-19, p. 15, lines 13-18, p. 19, lines 1-13, p. 20 lines 28-33, p. 21 lines 1-8, p. 22, lines 3-10, p. 24, lines 1-7, p. 25, lines 17-25, and p. 26, lines 21-31.

1	Also, in OUCC DR 12.11, the OUCC asked CEI South to identify what the
2	reduction in its information system maintenance budget will be because of its IT
3	investments (OUCC Attachment JTC-1, page 5). CEI South objected to this question
4	stating the OUCC was requesting a calculation, compilation, or analysis Petitioner had not
5	completed. This objection, once again, shows CEI South claims its IT investments will
6	provide benefits with no actual analysis to support these claims. However, CEI South did
7	respond in part to the question by identifying an approximately \$640K realized reduction
8	of maintenance expense in 2023 due to the enterprise network transformation. If CEI South
9	is basing its cost savings on this singular event, it is both improper and presumptuous to
10	extrapolate that these savings will be realized from its nine other IT investments, some of
11	which are completely different in nature.
12	Finally, in OUCC DR 12.2, the OUCC asked CEI South to identify the headcount
13	of its current IT support staff and to also identify how that headcount will change because
14	of its IT investments (OUCC Attachment JTC-1, page 6). CEI South stated the electric
15	allocation of labor headcount was 8.8 full-time equivalents ("FTE") for application
16	support, 3 FTEs for infrastructure support, and 3 FTEs for network support. CEI South also

17 responded that there will be no change in its IT support staff because of its IT investments.

18 It seems incongruous for CEI South to claim it will realize decreased maintenance costs,

increased resiliency, and improved efficiency but will still require the same FTE support
 staff as it did prior to these proposed IT investments.

21 Q:

Q: Did CEI South claim any of its current software or hardware is obsolete?

22 A: No. CEI South did not make any claim of obsolescence regarding its software or hardware.

23 While CEI South did explain that older technologies become vulnerable and less efficient,

1		it did not explain, support, or show that its current technologies have reached that stage in		
2		heir lives. CEI South simply stated its new investments will increase the efficiency of its		
3		operations without any cost benefit study analyzing the level of improvements compared		
4		o investment cost. ² For example, with the information provided in CEI South's case-in-		
5		chief, there is no way to confirm or identify how much better its digital delivery system		
6		might become because of \$7,333,979 ³ of additional investment between 2022 and 2025;		
7		therefore, with the evidence provided, there is no way to determine whether the investments		
8		CEI South has made and plans to make for its IT development are prudent or reasonable.		
9 10	Q:	Please explain the adjustments you made in accordance with your recommendation to disallow any rate base additions for CEI South's IT investments.		
11	A:	With the information CEI South provided, I am unable to calculate the dollar impact to		
12		utility plant in service and accumulated reserve resulting from CEI South's IT investments;		
13		consequently, the OUCC used the estimates CEI South provided in response to OUCC DR		
14		12.06 to make its adjustments. I was also unable to reasonably calculate the exact		
15		adjustments to be made to FERC accounts 303.2, 303.12, and 303.25 with the information		
16		CEI South provided. As a result, I calculated a proxy adjustment to each of these FERC		
17		accounts using a pro rata allocation to reduce both utility plant in service and accumulated		
18		reserve based on CEI South's estimations.		
19 20	Q:	Please explain the pro rata allocation methodology used to allocate the reduction in utility plant in service and accumulated reserve.		
21	A:	I added the ending balances in utility plant in service for FERC accounts 303.2, 303.12,		
22		and 303.25 together to identify the total balance of these three accounts. Using the total		

² Bahr Direct, p. 9. lines 25-31, p. 19, lines 18-24, p. 22, lines 3-10, and p. 25, lines 17-25.
³ Based on page 21 of Mr. Bahr's REVISED case-in-chief testimony, \$6,334,842 investment in 2022, \$685,306 in 2023, \$265,266 in 2024, and \$48,565 in 2025.

1 balance of the three accounts, the OUCC divided each account by the total to determine 2 the percentages that each account makes up of the total. The OUCC multiplied each 3 percentage by CEI South's estimated increase to utility plant in service of \$39.4 million 4 and used the results as the proxy adjustment. I repeated this process for its adjustment to 5 accumulated reserve using the accumulated reserve ending balances for the same accounts 6 and CEI South's estimated \$3 million increase in accumulated reserve. These adjustments 7 ultimately result in reducing CEI South's rate base by its estimated increase of \$36.4 8 million for its IT investments.

9 Q: What do you recommend the Commission find regarding CEI South's IT 10 investments?

I recommend the Commission deny CEI South's request to include any of the investments 11 A: 12 in rate base. I also recommend the Commission deny CEI South's request to include 13 \$770,000 in O&M expense for its SAP transformation program and \$813,540 in O&M 14 expense for cloud computing arrangement costs to be incurred in 2025 under the CATO 15 Project. CEI South has failed to provide proof of the necessity behind the investments and 16 has also failed to substantiate the claimed benefits for its system. Moreover, CEI's 17 responses to discovery showed Petitioner performed no study and conducted no analysis 18 to support the benefits it claims.

IV. PROPOSED REGULATORY ACCOUNTING TREATMENT FOR POST TEST

YEAR CLOUD COMPUTING ARRANGEMENT EXPENDITURES

19Q:Please describe CEI South's requested accounting treatment for its post-test year20cloud computing arrangement (referred to by CEI South as "CCA") costs.

21 A: Some cloud computing arrangement costs incurred during the implementation period are

22 capital. Cloud computing arrangement costs incurred *before* and *after* the implementation

1		phase are operating expenses, not capital costs. However, CEI South requests it be allowed
2		to capitalize all post-test year cloud computing costs by establishing a deferred regulatory
3		asset to reflect amounts not already included in its base rates. Petitioner proposes this
4		amortization of regulatory assets begin upon the effective date of rates in its next rate case
5		and be amortized over the anticipated life of the rates in that rate case.
6 7	Q:	What does CEI South say regarding why it should be allowed to treat all post-test year cloud computing arrangement expenses as capital expenditures?
8	A:	Petitioner's witness Chrissy M. Behme contends this regulatory treatment is warranted
9		because disparate outcomes between the treatment of on-premises and cloud computing
10		arrangements can occur despite similarities in economics. Ms. Behme added that the nature
11		of a software-as-a-service type cloud computing arrangement makes it difficult to
12		determine identifiable license costs, which creates potential for eligible capital costs to be
13		recorded as operations and maintenance ("O&M") as opposed to capital. ⁴
14 15	Q:	Do you agree with CEI South's proposal to capitalize all its prospective cloud computing arrangement costs?
16	A:	No. CEI South should not be permitted to treat its O&M expenses as a deferred regulatory
17		asset and earn a return on its expenses. CEI South presumes it is entitled to a return on
18		O&M expenses because of a misconception that its risk to properly identify license costs
19		should result in ratepayers providing a return on costs that are clearly not capital.
20 21	Q:	Is Ms. Behme correct that difficulty identifying license costs may cause capital cloud computing arrangement costs to be recorded as O&M expense and not capital?
22	A:	No. The Financial Accounting Standards Board ("FASB") Accounting Standards
23		Codification ("ASC") provides very clear instructions for what portions of cloud
24		computing arrangement costs can be capitalized and what portions must be expensed.

⁴ Petitioner's Exhibit No. 2, Direct Testimony of Chrissy Behme, p. 38 lines 8-19.

1 (FASB ASC 350-40-25-1 through 350-40-25-6.⁵) There are significant available resources 2 explaining how to identify and treat such costs. For instance, Deloitte, PwC, and KPMG 3 all publish resources that are readily available to inform CEI South how it should properly 4 identify and account for cloud computing arrangement costs. CEI South's ratepayers 5 should not have to pay higher rates to protect Petitioner from its own failure to follow 6 accounting standards. Identifying license costs is the responsibility of CEI South's 7 accounting practices and not a justification to capitalize what is properly an O&M expense. 8 Ms. Behme argues that expenses under a cloud computing arrangement would be **Q**: 9 capitalized if CEI South were to implement an on-premises IT solution. Is that true? 10 Yes, but that is a specious argument. On-premises IT solutions allow more costs to be A: 11 capitalized because FASB recognizes on-premises solutions as more capital intensive. 12 Under an on-premises solution, CEI South would host all its data, applications and software using entirely in-house computer servers and hardware. Under a cloud computing 13 arrangement, CEI South will be connecting to third-party servers and infrastructure that 14 15 hosts its data and applications. An on-premises solution would require CEI South to build 16 its own in-house infrastructure, whereas cloud computing arrangements rely on already 17 existing third-party infrastructure. It is obvious that on-premises solutions would and 18 should have more capital-related costs than that of a cloud computing arrangement. Relying 19 on an on-premises solution is tantamount to building a road. Relying on cloud computing 20 arrangements is using a toll road someone else has already built.

⁵ https://asc.fasb.org/1943274/2147482658

- 1Q:What action do you recommend the Commission take regarding CEI South's2requested accounting treatment for its prospective cloud computing arrangement3costs?
- 4 A: I recommend the Commission deny CEI South's request to capitalize all its costs regarding
- 5 its cloud computing arrangement. CEI South should expense or capitalize any cloud
- 6 computing arrangement costs it incurs in accordance with the FASB ASC.

V. <u>CASE DEFICIENCIES</u>

- Q: Aside from the evidentiary omissions discussed above, did you encounter instances in
 which CEI South's filing was deficient, obfuscated, or non-transparent?
- 9 A: Yes. There were several instances during my review where I identified CEI South's filing
- 10 as either deficient or unclear, or where CEI South was reticent or unwilling to cooperate.
- 11 The instance I will discuss is CEI South's unwillingness to provide vendors' names and
- 12 transaction descriptions with its general ledger as prescribed by "standard monthly journal
- 13 entries" as part of MSFR 170 IAC 1-5-7(2).
- 14 Q: Did CEI South provide a general ledger?
- 15 A: Yes. In response to MSFR 170 IAC 1-5-7(2), CEI South provided its general ledger for the
- 16 historic base period.

17Q:Did CEI South provide the general ledger in a format that allowed the OUCC to18reasonably complete its review?

- 19 A: No. The format CEI South provided was not offered in a manner the OUCC could
- 20 effectively or reasonably use to complete its review of the general ledger. The general
- 21 ledger CEI South provided does not identify vendors' names, and it did not provide any
- transaction description, both of which are the most crucial components of reviewing a
- 23 general ledger. Without this information, the general ledger is no better than an
- 24 unintelligible list of numbers.

1 2	Q:	Is the OUCC's review of the general ledger a material component of its analysis in a rate case?
3	A:	Yes. The general ledger provides valuable information about what CEI South included as
4		the basis for its costs going forward in its historic base period. It also provides both the
5		Commission and OUCC with a crucial forensic pathway to validate transactions and
6		vendors.
7 8	Q:	Can you provide an example where the OUCC used the general ledger to identify an issue in a rate case?
9	A:	Yes. In Cause No. 45870, the OUCC identified costs included in Indiana American Water
10		Company's ("INAWC") revenue requirement that should not have been. This error was
11		discovered using information sourced from the general ledger. My review of the general
12		ledger INAWC provided in Cause No. 45870 enabled me to identify that INAWC had
13		included costs related to purchasing Indiana Pacer tickets in its revenue requirement and
14		allowed me to argue for their removal on behalf of ratepayers. I was able to identify these
15		costs because INAWC provided a general ledger which clearly indicated transaction
16		descriptions. If INAWC had provided a general ledger in the same format CEI South
17		presents in its general ledger, I would have been unable to identify those non-recoverable
18		costs, which would have been improperly passed on to ratepayers.
19 20 21	Q:	Is it possible CEI South's general ledger contains non-recoverable costs that have not been removed from its revenue requirement and may improperly be passed on to ratepayers?
22	A:	Yes. While I cannot say with certainty that it does or does not contain non-recoverable
23		costs, the possibility exists because CEI South's presentation of the general ledger
24		precluded the OUCC from performing a substantive review.

1 **Q**: Did the OUCC ask CEI South to provide a general ledger containing vendor names 2 and transaction descriptions? 3 A: Yes. In OUCC DR 2.46 (OUCC Attachment JTC-1, pages 7-8) the OUCC asked CEI South 4 to provide a general ledger with transaction descriptions and vendor names. CEI South 5 specifically objected to doing so, stating the request was extremely voluminous, despite 6 already providing all the transactions in the general ledger with its case-in-chief. OUCC 7 DR 2.46 simply asked for additional information on the transactions already provided. CEI 8 South stated that if the OUCC wished more detailed transactions, the OUCC would need 9 to identify specific transactions. 10 **O**: Are there any issues with the OUCC performing its review on a per transaction basis with the general ledger CEI South provided? 11 12 A: Yes. It all circles back to the fact that the general ledger CEI South provided in this case is 13 an unintelligible list of numbers for third parties attempting to review it. A meaningful analysis of the general ledger can only be completed when descriptions for all transactions 14 are provided. The inclusion of intelligible information for all transactions is crucial to 15 16 ensuring improper costs are not passed on to ratepayers. Sampling the general ledger, 17 requesting discovery on that sample, waiting 10 days for a discovery response, reviewing the sampled transactions, and then potentially being required to follow-up and wait another 18 19 10 days for an additional response unduly restricts the OUCC's ability to review the general 20 ledger. Moreover, the only usable information provided that the OUCC would be able to 21 create a sample on is the FERC account and posted transaction amount. This provides no 22 information as to the transaction types the OUCC is sampling and further restricts the ability to obtain potentially pertinent information. 23

1		By obstructing the OUCC's and other intervening parties' review in this manner,
2		Petitioner is not only keeping other parties from reviewing, it also ultimately obstructs the
3		Commission's review. The Commission only has access to discovery responses if a party
4		includes them in testimony and exhibits. While the Commission may issue docket entries
5		requesting additional information on specific transactions, the Commission relies on the
6		evidence before it to make those requests. By not allowing open access to its general ledger,
7		Petitioner is insulating its operations from Commission review.
8 9	Q:	By requesting a general ledger with transaction descriptions and vendor names, is the OUCC making a truly voluminous ask?
10	A:	No. CEI South should have a general ledger system it can run a query on to print reports
11		containing transaction descriptions and vendor names, which it failed to include when CEI
12		South initially printed the ledger off to meet MSFR 170 IAC 1-5-7(2). CEI South could
13		have easily provided those components when meeting the MSFR. Instead, CEI South
14		excluded those items and subsequently objected to their production during discovery. After
15		receiving Petitioner's objections to providing vendor names and transactions descriptions,
16		the OUCC reached out to CEI South's legal counsel to address the response; however, CEI
17		South continued to object, claiming the request was extremely voluminous. This claim is
18		baseless since CEI South had already provided the millions of lines of the general ledger
19		transactions pursuant to the MSFR in its case-in-chief. The OUCC only sought information
20		omitted on the transactions already provided. Additionally, utilities both larger and smaller
21		than CEI South have had no difficulties in providing the OUCC with a general ledger
22		containing the vendor names and transaction description components. As previously
23		mentioned, INAWC, the state's largest water utility with more than twice as many

customers as CEI South, provided the OUCC with a general ledger with roughly 4.5 million
 transactions with transaction descriptions in Cause No. 45870.

Q: What action do you recommend the Commission take regarding CEI South's failure to provide a useful general ledger?

5 Due to CEI South's provision of a non-transparent general ledger and its steadfast refusal A: 6 to cooperate with the OUCC in providing material information needed for the OUCC to 7 conduct its analysis in a timely manner, I recommend the Commission authorize CEI South 8 a less favorable return on equity than supported by OUCC witness Shawn Dellinger. CEI 9 South's general ledger provision does not comply with 170 IAC 1-5-7(2) as it is 10 unreasonable for Petitioner to maintain that vendor names and transaction descriptions are 11 not included in "standard monthly journal entries." Ultimately, this non-compliance 12 prohibits both the OUCC and the Commission from performing a substantive review and 13 analysis of Petitioner's case. This is but one instance of a pattern CEI South exhibited in 14 this case to thwart transparency that needs to be rectified. OUCC witness Mike Eckert 15 further discusses the requested regulatory implications resulting from the consideration of 16 affordability and CEI South's lack of transparency.

VI. <u>RATE CASE EXPENSE</u>

17 Q: Please describe CEI South's proposed recovery for rate case expense.

18 A: Petitioner requests Commission authority to recover \$2,074,780 of rate case expense for

19 this Cause and to amortize this over five years for an annual *pro forma* revenue requirement

- 20 increase of \$414,956. CEI South's requested recovery of rate case expense is composed of
- 21 \$1,125,000 for legal expenses, \$899,780 for consultant expenses, and \$50,000 for legal

1	notice and miscellaneous expenses. ⁶ CEI South based its five-year amortization proposal
2	on its proposed five-year Transmission, Distribution, and Storage System Improvement
3	Charge plan, which will require CEI South to file a rate case before the end of that plan. ⁷
4	CEI South also requests that it be allowed to recover any unamortized balance in the
5	following rate case order.

6

Q: Do you accept CEI South's proposal?

7 A: No. While I do not dispute CEI South's estimate for rate case expense of \$2,074,780, I 8 encourage the Commission to not accept the premise that CEI South's ratepayers should 9 wholly be responsible for reimbursing Petitioner for that expense through its rates. Rather, 10 rate case expense incurred in this Cause should be borne equally by CEI South as a below-11 the-line expense, making ratepayers responsible for \$1,037,390 and shareholders 12 responsible for \$1,037,390, recognizing that significant benefits flow to shareholders. As 13 to CEI South's proposal to recover any unamortized rate case expense in its next rate case, that proposal is acceptable provided CEI's customers be similarly protected from 14 continuing to pay that expense after the authorized rate case expense has been fully 15 16 amortized. Regrettably, CEI South's request includes no such proposal. I recommend CEI 17 South be authorized to collect the unamortized amount in its next rate case, provided CEI 18 South is also required to amend its tariff of rates and charges once its authorized rate case 19 expense has been fully amortized to remove that expense from rates.

Q: Why should a portion of CEI South's rate case expense be borne by CEI South as a below-the-line expense?

22 A: CEI South and its shareholders benefit from the prosecution of this case.

⁶ Petitioner's Exhibit 20, WPC 3.13

⁷ Petitioner's Exhibit No. 2, Direct Testimony of Chrissy Behme, p. 24, lines 24-26.

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1 Q: What benefits do shareholders receive from a utility filing a rate case?

2 A: A major focus of rate cases involving investor-owned utilities ("IOU") like CEI South is 3 setting rates through which a utility is authorized an opportunity to earn a return, which 4 affords profit for its shareholders. Moreover, the studies, such as the depreciation study 5 and decommissioning study, that CEI South hires consultants to complete in a rate case, provide shareholders the confidence that CEI South is maintaining its system and 6 7 accounting for items appropriately. In the case of an IOU, such as CEI South, a rate case 8 provides the utility an opportunity to earn a reasonable rate of return, which includes profit 9 for its shareholders. Profits for utilities lead to a greater likelihood of dividends for 10 shareholders. Dividends are a direct benefit to shareholders, not ratepayers. CEI South admits to this in response to OUCC DR 1.15 (OUCC Attachment JTC-1, page 9): "CEI 11 12 South issues a quarterly dividend equal to 50% of the prior quarter's net income (if net 13 income is greater than \$0), subject to other factors including impact to liquidity, capital structure, and credit metrics." 14

Ultimately, a rate case is not only about the utility recovering a necessary and reasonable level of funds needed to function and maintain a reliable system. As previously discussed, rate cases also provide definitive benefits to shareholders. As such, ratepayers should not be burdened with paying for both their benefits and the benefits to shareholders. Thus, shareholders should also pay a portion of the costs associated with filing and completing a rate case.

21 Q: Do Indiana statutes allow CEI South to recover rate case expenses from its customers? 23 A: Yes. Indiana statutes do not, however, prohibit the Commission from allowing rate case

24 expenses to be shared among shareholders and ratepayers. Ind. Code § 8-1-2-42.7 grants

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1		the Commission jurisdiction over utility rate case proceedings. The statute does not prohibit
2		the Commission from requiring a utility's shareholders from paying an equitable portion
3		of its rate case expenses. Also, Ind. Code § 8-1-2-4 provides:
4 5 6 7		The charge made by any public utility for any service rendered or to be rendered either directly or in connection therewith shall be <i>reasonable and just</i> , and every unjust or unreasonable charge for such service is prohibited and declared unlawful. (emphasis added.)
8 9	Q:	Is it just or reasonable for ratepayers to be burdened with paying the entirety of CEI South's rate case expense?
10	A:	No. There are definitive benefits provided to shareholders from a utility filing a rate case.
11		It is neither just nor reasonable for ratepayers to be burdened with paying for the
12		prospective benefits to CEI South's shareholders from the filing of this rate case. One group
13		of beneficiaries should not be responsible for paying for the benefits flowing to another
14		group of beneficiaries. Thus, the OUCC maintains that, as provided by Ind. Code § 8-1-2-
15		4, ratepayers being solely responsible for rate case expenses is not reasonable and just.
16 17	Q:	Are there potential adverse ramifications when ratepayers are the sole party responsible for rate case expense?
18	A:	In addition to being neither just nor reasonable, when only ratepayers are responsible for
19		rate case expenses, the utility has no financial incentive to be prudent in its rate case
20		spending or the frequency of these filings. If the funds are being provided entirely by
21		ratepayers, the utility has no financial stake in ensuring the cost benefits of hiring legal
22		counsel and rate case consultants are maximized or that the consultants it retains provide
23		the best value for their cost. Utilities are provided with the ability to hire expensive
24		consultants who argue for regulatory treatments that specifically only benefit shareholders
25		and negatively impact ratepayers such as a higher return on equity. It is counterintuitive to

require ratepayers to fund studies and consultants that negatively impact their rates with no
 positive, substantive effect on their service.

3 Furthermore, as evidenced in this case, requiring ratepayers to pay all rate case 4 expenses removes any financial incentive for petitioning utilities to be transparent and 5 cooperative when providing information in its case and through data requests. A 6 petitioner's lack of transparency requires the OUCC to ask extensive discovery questions, 7 which, in turn, can increase the legal costs incurred by the utility. However, this has little 8 significance to the petitioning utility as these costs are entirely recovered through 9 ratepayers and the utility has no financial incentive to anticipate the consumer parties' need 10 for comprehensive information.

Q: What are you proposing CEI South be allowed to collect from ratepayers for rate case
 expense?

A: I recommend the Commission allow CEI South to collect \$1,037,390 amortized over five
years for an annual *pro forma* revenue requirement adjustment of \$207,478. I also propose
CEI South be allowed to collect any unamortized amount in its next rate case if CEI South
is required to amend its tariff of rates and charges upon its authorized rate case expense
being fully amortized to avoid any over-collection.

VII. CONCLUSION

- 18 Q: Please summarize your recommendations for the Commission.
- 19 A: I recommend the Commission:
- 20 1) Require rate case expense to be shared equitably between ratepayers and shareholders,
- 21 making ratepayers' portion \$1,037,390 amortized over five years;

1		2)	Permit CEI South to collect its unamortized rate case expense in its next rate case but
2			also require CEI South to amend its tariff of rates and charges upon its authorized rate
3			case expense being fully amortized to avoid any over-collection;
4		3)	Require CEI South to remove an additional \$9,679 of sponsorship expense from its
5			revenue requirement for a total of \$170,331;
6		4)	Deny CEI South's request to capitalize all post-test year cloud computing arrangement
7			expenditures and require CEI South to expense and capitalize those expenditures in
8			accordance with the FASB ASC;
9		5)	Deny CEI South's request to include any of its IT investment in rate base and deny its
10			inclusion of O&M expenses of \$770,000 for SAP S/4HANA and \$813,540 for cloud
11			computing arrangements as CEI South's claims are unsubstantiated and not adequately
12			supported by studies or analyses;
13		6)	Require CEI South and all utilities to fully comply with 170 IAC 1-5-7(2); and
14		7)	Reduce CEI South's authorized return on equity due to its lack of transparency and
15			unwillingness to provide the OUCC a general ledger in a manner that provides
16			meaningful, reviewable information.
17	Q:	Do	oes this conclude your testimony?
18	A:	Ye	es.

<u>APPENDIX A TO TESTIMONY OF</u> <u>OUCC WITNESS JASON T. COMPTON</u>

1 Q: Describe your educational background and experience.

2 A: I graduated from Indiana University Bloomington with a Bachelor of Science in 3 Accounting in May 2022, and a Master of Science in Accounting with Data and Analytics 4 in May 2023. Throughout my undergraduate education, I worked as an undergraduate 5 instructor for Indiana University Bloomington, teaching the lab portion of a web 6 development and data analytics class, CSCI-A110. From May 2022 through August 2022, 7 I worked as a Staff Accounting Intern for Greystone Property Management Company 8 where I was responsible for completing daily bank reconciliations, truing up accruals, and 9 preparing the monthly financial statements for nine separate properties.

In May 2023, I began my employment with the Indiana Office of Utility Consumer Counselor ("OUCC") as a Utility Analyst in the Water and Wastewater Division. My current responsibilities consist of reviewing accounting adjustments to expenses and revenues, verifying revenue requirements, and performing data analyses for proposed models.

15 Q: Have you previously testified before the Commission?

- 16 A: Yes. I have testified in Cause No. 45870, Cause No. 45900-U, Cause No. 45929, Cause
- 17 No. 45767 DSIC 2, Cause No. 45964, and Cause No. 45998 DSIC 1.

AFFIRMATION

I affirm the representations I made in the foregoing testimony are true to the best of my knowledge, information, and belief.

Compton

By: Jason T. Compton Cause No. 45990 Office of Utility Consumer Counselor (OUCC)

Date: <u>March 12, 2024</u>

- **Q 8.04:** Please list all organizations, teams, and arenas that CEI South currently sponsors and the annual sponsorship expense for each year 2020 through 2025.
- **Objection:** CEI South objects to the request on the grounds and to the extent that it is irrelevant and not reasonably calculated to lead to the discovery of admissible evidence.
- **Response:** Subject to and without waiver of the foregoing objection, CEI South responds as follows:-See attachment for the requested information. For 2020, these types of costs were retained at Vectren Corporation and not allocated to CEI South. Certain amounts were adjusted out of the requested expenses in Petitioner's Exhibit No. 20 for the test year 2025, Schedule C3.29.

Attachment:

- 45990 OUCC DR08 8.04 Attachment 1.xlsx

	2020	2021	2022	2023 [1]	2024	2025
Ford Center		27,003.58	32,346.19	-	29,664.44	31,267.99 [2]
Ohio Valley Conference Basketball Tournament		6,447.77	6,499.62	-		6,653.95
Golf Gives Back		11,696.29	23,398.90	21,643.55		
University of Evansville						3,024.52
Colts Marketing		108,479.90	119,962.10	75,643.47	121,029.55	129,384.78 [2]

[1] Amount for 2023 represent January through September. Amounts for October though December are not included as they have not been reported publically.

[2] Amounts were adjusted out of the requested expenses in Accounting Schedule C3.29

- **Q 12.6:** Please identify the overall net increase or decrease to rate base resulting from the¹capital investments sponsored by Mr. Bahr netted against the offsetting retirement of Petitioner's various applications at the end of 2025.
- **Response:** Overall, there is a net increase to rate base resulting from the capital investments Mr. Bahr sponsors and associated retirements. Because of normal retirements accounting, there is no effect on rate base from the associated retirements when the retirements are made. The increase to rate base from the specific programs described by Mr. Bahr is set forth at pages 10, 13, 14, 15, 19, 21, 22, 24, 25, and 27 of Mr. Bahr's direct testimony. These amounts are included in the total projected investment for information technology projects. Please see CEI South's Exhibit No. 20, Workpaper B-3.1a and Workpaper B-3.1b for accumulated reserve by FERC account. The estimated net increase to rate base within accounts 303.2, 303.12, and 303.25 is \$36.4M consisting of a Plant in Service increase of \$39.4M, Accumulated Reserve of \$3M, and associated retirements of \$0.7M.

¹ The word file for OUCC's Data Request No. 12 contained an incomplete question in Q12.06, however, the accompanying pdf file contained a completed Q12.06. CEI South assumes the word file's incomplete question was due to a formatting error and that Q12.07 was intended to complete the question in Q12.06 (as reflected in the pdf file for OUCC Data Request No. 12). CEI South has therefore condensed the fragmented Q12.06 and Q12.07, and answered them as one question, as they were reflected in the pdf file for OUCC Data Request No. 12.

- **Q 12.10:** Mr. Bahr makes numerous statements throughout his testimony regarding improved resiliency of CEI South's technology and reduced maintenance costs because of its investments in IT. Has CEI South conducted a study to quantify how much the system will improve or how much maintenance costs will be reduced by? If so, please provide that study.
- **Response:** CEI South has not conducted a study to quantify how much the system will improve or how much maintenance costs will be reduced. However, Mr. Bahr's testimony does highlight several examples of how the IT investments will improve the system or reduce maintenance. In the EIP Phase 2 initiative (on page 10 of Mr. Bahr's testimony), the system will improve by increasing security compliance by moving customer data to a more secure, highly available SAP system, and provide the ability of call center representatives in other regions to assist CEI South customer calls during outages or weather events. In the case of the CATO initiative (on page 18 of Mr. Bahr's testimony), usage of cloud computing resources will result in greater ability to handle peak loads to public websites such as CenterPointEnergy.com (and its internal links such as "Outage Tracker") using cloud resources that are on a 'pay as you go' model instead of acquiring additional capacity that will help reduce maintenance costs. Finally, the Enterprise Network Transformation initiative (on page 25 of Mr. Bahr's testimony) will result in new networking capabilities for data communications.

- **Q 12.11:** Please identify what the reduction in Petitioner's information system maintenance budget will be as a result of the capital investments sponsored by Mr. Bahr.
- **Objection:** CEI South objects to the Request on the grounds and to the extent it seeks a calculation, compilation or analysis that CEI South has not completed and to which CEI South objects to performing.
- **Response:** Subject to and without waiver of the foregoing objection, CEI South responds as follows: A full analysis has not been completed of the reduction in Petitioner's information system maintenance budget as a result of the capital investments. However, approximately \$640K of maintenance expense reductions were realized in 2023 as a result of various system consolidation as well as the Enterprise Network Transformation.

- **Q 12.2:** Please identify the labor headcount in current support staff for infrastructure, networks, and each application listed on Attachment RWB-1. Please also identify how the headcount in the current support staff will change because of the new IT investments and applications.
- Response: For applications listed in Attachment RWB-1, support is generally not tracked by application as labor headcount may support other applications and infrastructure not listed. In total, CEI South Electric's allocation of labor headcount for applications in Attachment RWB-1 is: Application Support 8.8 FTEs, Infrastructure Support 3 FTEs, and Network Support 3 FTEs. The headcount in the current support staff will not change due to the new IT investments.

- **Q 2.46:** Petitioner's base period general ledger data excluded some key information needed to review these transactions. Please provide base period general ledger data in Excel format that is sortable and searchable and includes the following information:
 - (a) Account number;
 - (b) Account name;
 - (c) Transaction date;
 - (d) General ledger month;
 - (e) Transaction description;
 - (f) Transaction amount;
 - (g) Cost Center identifier;
 - (h) Department number;
 - (i) Department name;
 - (j) SAP Cost Element number;
 - (k) SAP Cost Element description;
 - (l) Vendor name; and
 - (m) Transaction number or other identifying information for the transaction.
- **Objection:** CEI South objects to the Request on the grounds and to the extent it seeks a calculation, analysis or compilation CEI South has not conducted and which it objects to conducting.

CEI South further objects to the Request on the separate and independent grounds and to the extent it is based on the mischaracterization or false premise that CEI South "excluded some key information needed to review these transactions."

CEI South further objects to the Request on the separate and independent grounds and to the extent it seeks information that is unduly burdensome and extremely voluminous in that the requested information for every transaction during the base period would exceed the limitations inherent in Excel.

Response: Subject to and without waiver of the foregoing objections, CEI South responds as follows:

In response to MSFR 170 IAC 1-5-7(1)(A), CEI South provided detailed descriptions of the types of charges incurred in specific subaccounts in its format for account numbering and coding. In response to MSFR 170 IAC 1-5-7(2), CEI South provided multiple Excel files that contain most of the detail sought in the Request, in greater detail than is required by the current effective MSFR.

Please see attachments "45990 - Attachment OUCC DR02 Q2.45_SAP GL Accounts and Descriptions.xlsx" and "45990 – Attachment OUCC DR02 Q2.46.xlsx" for the items requested in subparts (b&k) and (i). In comparing the list of requested items to what CEI South is currently providing, the following

items have not been included: (e) Transaction Description, and (l) Vendor Name. The other items on the list are already included with this response or provided in response to the MSFR 170 IAC 1-5-7(1)(A). Due to the extremely voluminous nature of the information requested in (e) and (l), CEI South recommends the OUCC identify some sample types of transactions for which it would like to see the additional detail on a transaction basis.

- **Q 1.15:** How is the amount of dividends paid by CEI South to its parent company determined?
- **Response:** CEI South issues a quarterly dividend equal to 50% of the prior quarter's net income (if net income is greater than \$0), subject to other factors including impact to liquidity, capital structure, and credit metrics.