

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

VERIFIED PETITION OF WESTFIELD GAS, LLC, )  
D/B/A CITIZENS GAS OF WESTFIELD FOR (1) )  
AUTHORITY TO INCREASE RATES AND )  
CHARGES FOR GAS UTILITY SERVICE AND )  
APPROVAL OF A NEW SCHEDULE OF RATES )  
AND CHARGES; (2) APPROVAL OF CERTAIN )  
REVISIONS TO ITS TERMS AND CONDITIONS )  
APPLICABLE TO GAS UTILITY SERVICE; AND )  
(3) APPROVAL PURSUANT TO INDIANA CODE )  
SECTION 8-1-2.5-6 OF AN ALTERNATIVE )  
REGULATORY PLAN UNDER WHICH IT )  
WOULD CONTINUE ITS ENERGY EFFICIENCY )  
PROGRAM PORTFOLIO AND ENERGY )  
EFFICIENCY RIDER )

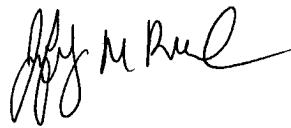
CAUSE NO. 45761

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR'S

PUBLIC'S EXHIBIT NO. 7: OUCC CONSUMER COMMENTS

December 2, 2022

Respectfully submitted,



---

Jeffrey M. Reed  
Attorney No 11651-49  
Deputy Consumer Counselor

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Justin Dantzer- Citizens Gas of Westfield Cause No. 45761  
**Date:** Saturday, November 19, 2022 7:36:27 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 11/19/22 7:36 PM

**Title:** Mr.

**Name:** Justin Dantzer

**Email:** [justin.dantzer@gmail.com](mailto:justin.dantzer@gmail.com)

**Address:** 15243 Brownspring Dr  
Westfield, IN 46074

**Telephone  
(Best  
number to  
reach you  
between  
8:00 am and  
4:00 pm,  
Eastern  
Time,  
Monday  
through  
Friday)::** (317) 965-8991

**If providing  
comments  
on a specific  
case, please**

**indicate the  
cause  
number  
and/or  
name of  
utility::**

Citizens Gas of Westfield

The suggested rate hike seems unfounded, for the reasons given -- higher operating costs, and infrastructure improvements due to growth.

Current utility customers should not be paying for expansion, as there is no benefit for current utility customers for the expansion to occur. The expansion should be viewed as a long-term investment from the utility, enabling them to reach more customers. If anything, reaching more customers should enable costs to go down, especially given how tight knit all the new housing developments are in the area.

As for the higher operating costs, I'm sure there have been some cost increases due to the current economic oddities, but a 20-25% increase is much too high. (per the example bills in news articles - <https://www.wishtv.com/news/local-news/citizens-gas-of-westfield-proposes-rate-hike-asks-for-customer-comments/>)

**Your  
Comments::**

There are countless information sources indicating that the U.S. has a glut of natural gas reserves or found recoverable resources. If the actual cost of natural gas is higher presently, it is temporary due to fallout from COVID lockdowns, and unpreparedness by the utility industry in some states.

If a rate adjustment is required to support the temporarily increased costs of natural gas, an appropriate amount should be assessed, and a short-term adjustment considered. Given that demand will drop rapidly come spring, and production should increase (if it in fact degrades during winter months), the price adjustment should not be allowed to continue after that time. Should a nationwide production issue, or another extraneous emergency situation occur in 2023, a temporary price adjustment could then be considered at that time.

Customers should not get locked in to an extended price increase, if prices are not swiftly reassessed when overall demand and material costs drop.

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Larry Gist- Citizens Gas of Westfield Cause No. 45761  
**Date:** Tuesday, November 1, 2022 1:43:31 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 11/01/22 1:43 PM

**Title:** Mr.

**Name:** Larry Gist

**Email:** larry.gist@icloud.com

**Address:** 247 Moose Ln.  
Westfield, IN 46074

**Telephone  
(Best  
number to  
reach you  
between  
8:00 am and  
4:00 pm,  
Eastern  
Time,  
Monday  
through  
Friday)::** (317) 518-7674

**If providing  
comments  
on a specific  
case, please**

**indicate the  
cause  
number  
and/or  
name of  
utility::**

Citizens Gas Westfield

**Your  
Comments::**

Here we go again with yet another outrageous rate increase request. How can they honestly justify an 18% increase?!?! If anything they should only get an 8% increase to simply match inflation. We, as consumers, are being squeezed by companies left and right with their price increases. Yet, our wages are not matching those price increases. That money has to come from somewhere and generally it means we have to do with less to eat or something else. I am firmly against this huge rate increase request.

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Douglas Castor- Citizens Gas of Westfield Cause No. 45761  
**Date:** Friday, October 21, 2022 3:40:40 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 10/21/22 3:40 PM

**Title:** Mr.

**Name:** Douglas Castor

**Email:** douglasrcastor1@icloud.com

**Address:** 16141 Brookhollow Drive  
Westfield , IN 46062

**Telephone  
(Best  
number to  
reach you  
between  
8:00 am and  
4:00 pm,  
Eastern  
Time,  
Monday  
through  
Friday)::**

**If providing  
comments  
on a specific  
case, please**

**indicate the  
cause  
number  
and/or  
name of  
utility::**

**Your  
Comments::**

A rate hike in Westfield is not even rational. Sharing only last year's bill rate and next years proposed bill rate only with limited information that is 50k in the air. Itemize all of your cost on a balance sheet that is audited. There is so much more information to be considered before a "significant" increase on an area that should strategically cover its cost by addition payees being added in this area thus driving down PMPM cost if truly consumer centric. Energy companies have a monopoly and must be governed closely because of greed and waste.

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Hal Levine- Citizens Gas of Westfield Cause No. 45761  
**Date:** Monday, October 31, 2022 5:47:56 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 10/31/22 5:47 PM

**Title:**

**Name:** Hal Levine

**Email:** hallevine@yahoo.com

**Address:** 1708 Marshrose Drive  
Westfield, IN 46074

**Telephone  
(Best  
number to  
reach you  
between  
8:00 am and  
4:00 pm,  
Eastern  
Time,  
Monday  
through  
Friday)::** (317) 874-8970

**If providing  
comments  
on a specific  
case, please**



**indicate the  
cause  
number  
and/or  
name of  
utility::**

Citizens Gas of Westfield

**Your  
Comments::**

I don't understand why Citizens Gas needs to have such a large rate hike. If inflation in the US is at 8%, why do they need a rate hike of 18%. These kinds of rate hikes are what causes inflation in the first place. With regards to their system growing being the need for the rate hike, it makes sense that the system would need to grow as the city of Westfield continues to turn corn fields into developments. But, with more homes should come more income. If this is a temporary issue (they made the system larger in preparation of more homes, but the homes aren't there yet to pay for the growth), maybe there is another way. Maybe there could be a temporary charge or rate increase with the expectation that the rate would go down once enough volume is in place to cover the larger system. But in general, normal rate increases never seem to go down. I encourage a smaller rate increase. Thanks.

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Lana Wilson- Citizens Gas of Westfield Cause No. 45761  
**Date:** Friday, October 21, 2022 7:21:39 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 10/21/22 7:21 AM

**Title:**

**Name:** Lana Wilson

**Email:** [ljw0127@comcast.net](mailto:ljw0127@comcast.net)

**Address:** 16621 brownstone ct  
Westfield , IN 46074

**Telephone  
(Best  
number to  
reach you  
between  
8:00 am and  
4:00 pm,  
Eastern  
Time,  
Monday  
through  
Friday)::** (317) 696-9224

**If providing  
comments  
on a specific  
case, please**

**indicate the  
cause  
number  
and/or  
name of  
utility::**

Citizens gas of Westfield rate hike

**Your  
Comments::**

We live in Westfield and are very much opposed to Citizens Gas of Westfield's rate hike. We are on social security and trying to live within our budget I feel they should do the same. These past two years have been increasingly hard to manage our income with all the increases we've seen, I,e, gas and food prices. Now some other entity wants to again make it even harder to within our means. I feel there is no way citizens should be allowed to increase their rates too.

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Mitchell Wallace- Citizens Gas of Westfield Cause No. 45761  
**Date:** Wednesday, November 9, 2022 9:11:38 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 11/09/22 9:11 AM

**Title:** Mr.

**Name:** Mitchell Wallace

**Email:** mitchwallace119@gmail.com

**Address:** 15756 West Rail Dr  
Westfield, IN 46074

**Telephone**  
(Best number to reach you between 8:00 am and 4:00 pm, Eastern Time, Monday through Friday)::  
(317) 219-9750

**If providing comments on a specific case, please indicate the cause number**

Citizens Gas of Westfield

**and/or name  
of utility::**

Hello,

I do not think a rate increase is needed. More people are moving into Westfield and that means more people are going to be paying money to Citizens for their gas. For a single family home we are paying almost \$300 a month during the months when we have the heat on. In my opinion this just seems like Citizens wanting to make more money.

**Your  
Comments::**

I will admit that its hard to see improvements in the system as a normal consumer so I cant comment on that but I feel the rate we are paying is already steep enough.

Thanks,

Mitchell

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Mary Fillip- Citizens Gas of Westfield Cause No. 45761  
**Date:** Saturday, October 22, 2022 10:39:37 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 10/22/22 10:39 AM

**Title:** Ms.

**Name:** Mary Fillip

**Email:** cmjba@msn.com

**Address:** 17373 Wetherington Dr.  
Westfield, IN 46074

**Telephone  
(Best  
number to  
reach you  
between  
8:00 am and  
4:00 pm,  
Eastern  
Time,  
Monday  
through  
Friday)::** (317) 696-9182

**If providing  
comments  
on a specific  
case, please**

**indicate the  
cause  
number  
and/or  
name of  
utility::**

Citizens Gas

**Your  
Comments::**

Regarding the rate increase requested by Citizens Gas, while I understand that everyone's operating costs are increasing due to inflation, we need to stop when it impacts the basic needs of individuals. Gas is not an optional service for each person .... everyone needs/deserves the basic heating in our cold weather climate. Citizens should delay their price increase until our economy recovers to that each person can provide heating for their family.

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Chris Schmidt- Citizens Gas of Westfield Cause No. 45761  
**Date:** Wednesday, November 16, 2022 9:32:53 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 11/16/22 9:32 PM

**Title:** Mr.

**Name:** Chris Schmidt

**Email:** c\_schmidt@live.com

**Address:** 14830 Bixby Dr.  
Westfield, IN 46074

**Telephone  
(Best  
number to  
reach you  
between  
8:00 am and  
4:00 pm,  
Eastern  
Time,  
Monday  
through  
Friday)::** (812) 774-3533

**If providing  
comments  
on a specific  
case, please**



**indicate the  
cause  
number  
and/or  
name of  
utility::**

Citizen Gas of Westfield

**Your  
Comments::**

I am AGAINST their request with IURC for rate hike if 18%! With inflation at 40 year high, gas prices doubled, food costlier, etc while our paychecks have stayed the same, majority of our citizens can't afford this huge increase. If gas was collected at same rates as 5 years ago, there would be more supply to keep cost level with demand. Please allow only a modest increase now until the economy can improve. Sincerely, Chris S

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Adam Goodnight- Citizens Gas of Westfield Cause No. 45761  
**Date:** Tuesday, November 1, 2022 2:17:16 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



## Formstack Submission For: [OUCC\\_Contact\\_2361](#) - COPY

Submitted at 11/01/22 2:17 PM

**Title:**

**Name:** Adam Goodnight

**Email:** [agoodnig85@gmail.com](mailto:agoodnig85@gmail.com)

**Address:** 955 W. Edenbridge Way  
Westfield, IN 46074

**Telephone (Best number to reach you between 8:00 am and 4:00 pm, Eastern Time, Monday through Friday)::**

**If providing comments on a specific case, please indicate the cause number and/or name of utility::**

IURC Cause No. 45761 Citizens Gas Westfield

**Your Comments::**

In the last 2-3 years, citizens has raised rates substantially. How are consumers supposed to keep up when they are asking for nearly 20% at a time every 6 months.

**From:** [Emily](#)  
**To:** [UCC Consumer Info](#)  
**Subject:** Emily Chamberlin- IURC Cause No. 45761  
**Date:** Monday, November 7, 2022 8:48:51 AM

---

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

---

Good afternoon,

I'm writing in response to the proposed rate increase. I tried numerous times to try and reach regarding the increase that happened with Duke energy with no success so I'm hoping that this reaches and you reconsider. As a resident of Westfield, our taxes are increasing, the electric monopoly for Duke increased quite a bit and now Citizens is asking for an increase. These companies received government bailouts. There are people on fixed incomes, people still barely making ends meet even though they are working 50+ hours a week and now we are facing yet another increase on a large company? At least when comcast increases their rates, we have the option to shop elsewhere-metro net, AT&T etc. but we don't get those options with our utilities. When will these large companies stop robbing the hardworking people just so that they can keep their homes warm in the winter and have the electricity to work to pay said bills.

Please please please do not approve another rate hike!

Sincerely,

Emily Chamberlin

Sent from Proton Mail for iOS

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Daniel Hilty- Citizens Gas of Westfield Cause No. 45761  
**Date:** Wednesday, November 2, 2022 7:45:39 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 11/02/22 7:45 PM

**Title:** Mr.

**Name:** Daniel Hilty

**Email:** justthehiltys@msn.com

**Address:** 324 North St  
Westfield, IN 46074

**Telephone (Best number to reach you between 8:00 am and 4:00 pm, Eastern Time, Monday through Friday)::** (317) 201-1428

**If providing comments on a specific case, please indicate the cause number and/or name of utility::** 45761

Utilities need to learn how to work within their

**Your  
Comments::**

budget like the rest of us have to without raising rates. One of the reasons for switching from total electric to a gas furnace was to do it as inexpensive as possible. If rates are raised there will be no incentive to switch to natural gas.

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Erica Strahm- Citizens Gas of Westfield Cause No. 45761  
**Date:** Friday, October 21, 2022 8:50:19 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 10/21/22 8:50 PM

**Title:** Mrs.

**Name:** Erica Strahm

**Email:** ericastrahm@gmail.com

**Address:** 14701 Melbourne Ct  
Westfield, IN 46074

**Telephone**  
(Best number  
to reach you  
between 8:00  
am and 4:00  
pm, Eastern  
Time,  
Monday  
through  
Friday)::

(317) 753-2780

**If providing  
comments on  
a specific  
case, please  
indicate the  
cause number**

**and/or name  
of utility::**

**Your  
Comments::**

People are struggling to pay their bills as it is. Your proposed rate hikes will have a huge impact on people's lives. Also, have you ever cut rates when your costs have lowered? Or, will you cut prices when this period of inflation passes? This is something you should think about. Also, I've always thought your prices were quite high to begin with!

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [Remo Mezzetta](#)  
**To:** [UCC Consumer Info](#)  
**Subject:** Mercy & Remo Mezzetta- Citizens Gas of Westfield Cause No. 45761  
**Date:** Wednesday, November 2, 2022 11:36:48 AM

---

**\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\***

---

Dear agency , the proposed rate hike by CEG is crazy high, Westfield is growing but not at the rate CEG is asking we are a elderly couple moved to Westfield condo to down size and save money ! This rate hike isn't helping the elderly citizens that continue to move to Westfield.

Please try to bring it down that will work for everyone !

Concerned Westfield Citizens !

Mercy & Remo Mezzetta  
172 Moose Court ,  
Westfield , in 46074

Sent from [Mail](#) for Windows



**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Ken Hays- Citizens Gas of Westfield Cause No. 45761  
**Date:** Monday, October 31, 2022 9:50:11 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 10/31/22 9:50 AM

**Title:** Mr.

**Name:** Ken Hays

**Email:** khays101@hotmail.com

**Address:** 16220 Morning Drive  
WESTFIELD, IN 46074

**Telephone  
(Best  
number to  
reach you  
between  
8:00 am and  
4:00 pm,  
Eastern  
Time,  
Monday  
through  
Friday)::** (317) 797-4110

**If providing  
comments  
on a specific  
case, please**

**indicate the  
cause  
number  
and/or  
name of  
utility::**

**Your  
Comments::**

While I understand inflation results in companies needing to raise rates and pass costs on to customers, the whole energy sector should be an exception. Our country produces record amounts of natural gas and oil.... Energy companies are taking advantage of consumers by exporting a large amount at high prices caused by war, pandemic, whatever.... The point is why should the consumers continue to pay more while companies report record profits and stock buy backs, dividend increases, etc? Why aren't energy companies (and those providing services via energy use, like here) held responsible for costs and expenses?

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Elizabeth LePere- Citizens Gas of Westfield Cause No. 45761  
**Date:** Sunday, October 30, 2022 4:10:06 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 10/30/22 4:09 PM

**Title:** Mrs.

**Name:** Elizabeth LePere

**Email:** libbyesl@aol.com

**Address:** 16802 Oak Manor Drive  
Westfield, IN 46074

**Telephone (Best number to reach you between 8:00 am and 4:00 pm, Eastern Time, Monday through Friday)::** (317) 985-1100

**If providing comments on a specific case, please indicate the cause number and/or name of utility::** Westfield citizens gas

**Your Comments::** I am against the proposed 18% rate increase proposed by Westfield citizens gas for 2023. In this difficult economic environment

homeowners are struggling and I think an  
18% increase in natural gas is exorbitant.

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Nancy Wieringa-Citizens Gas of Westfield Cause No. 45761  
**Date:** Monday, November 7, 2022 4:53:39 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 11/07/22 4:53 PM

**Title:**

**Name:** Nancy Wieringa

**Email:** [riseball@gmail.com](mailto:riseball@gmail.com)

**Address:** 573 Elnora Lane  
Westfield, IN 46074

**Telephone  
(Best  
number to  
reach you  
between  
8:00 am and  
4:00 pm,  
Eastern  
Time,  
Monday  
through  
Friday)::**

**If providing  
comments  
on a specific  
case, please**

**indicate the  
cause  
number  
and/or  
name of  
utility::**

Citizens Gas of Westfield.

**Your  
Comments::**

I am writing in regard to the proposed rate for our gas bill. We disagree that our rate for natural gas should increase. If you, as a company has grown, then the money you are receiving from new customers should cover the cost of your system and the ability to maintain it. In the midst of inflation, we do not need our gas bills to increase by \$10 a month. We definitely would not be happy customers if you decide to raise our rate by 18%.

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Anne Goodwin- Citizens Gas of Westfield Cause No. 45761  
**Date:** Saturday, October 22, 2022 7:32:43 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 10/22/22 7:32 AM

**Title:** Dr.

**Name:** Anne Goodwin

**Email:** stapled-net.0f@icloud.com

**Address:** 4225 Birkdale Blvd  
Carmel, IN 46033

**Telephone (Best number to reach you between 8:00 am and 4:00 pm, Eastern Time, Monday through Friday)::** (614) 530-8751

**If providing comments on a specific case, please indicate the cause number and/or name of utility::**

Westfield citizens gas proposed hike

I would like to object to the proposed rate hike.

**Your  
Comments::**

The increase in operating cost proposed is many times the rate if inflation and gas prices are dropping in general. This feels like a money grab rather than a need. They need to streamline rather than fleece their customers. Vote no.

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038



**From:** [noreply@formstack.com](mailto:noreply@formstack.com)  
**To:** [UCC Consumer Info](#)  
**Subject:** Tracey Hiatt-Citizens Gas of Westfield Cause No. 45761  
**Date:** Sunday, October 30, 2022 11:18:27 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission For: [OUCC\\_Contact\\_2361](#) -  
COPY**

Submitted at 10/30/22 11:18 AM

**Title:** Mrs.

**Name:** Tracey Hiatt

**Email:** tlh1081@msn.com

**Address:** 16657 Wanatah Trail  
Westfield, IN 46074

**Telephone**  
(Best number  
to reach you  
between 8:00  
am and 4:00  
pm, Eastern  
Time,  
Monday  
through  
Friday):: (317) 698-0592

**If providing  
comments on  
a specific  
case, please  
indicate the  
cause number** Citizens

**and/or name  
of utility::**

**Your  
Comments::**

I see citizens is trying to get a rate increase the amount of money people are being charged for gas and electric is outrageous. There are people that aren't going to be able to afford it if we keep raising the price. I already feel like both citizens and Duke are charging way too much. My electric and gas bills this year were way more than even last year.  
Thanks

Copyright © 2022 Formstack, LLC. All rights reserved. This is a customer service email.

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**From:** [Stacy Routh](#)  
**To:** [UCC Consumer Info](#)  
**Subject:** Stacy Routh-Increase- Citizens Gas of Westfield Cause No. 45761  
**Date:** Tuesday, November 1, 2022 5:30:58 PM

---

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

---

This is ludicrous! The price increase is way too much how are families to live in Westfield of things like this keep driving people out. There is nothing encouraging people to move to the community only to sell and move out. I will be one of those  
Stacy routh

**CERTIFICATE OF SERVICE**

This is to certify that a copy of the foregoing has been served upon the following parties of record in the captioned proceeding by electronic service on December 2, 2022.

Michael E. Allen  
Alejandro Valle  
Lauren Toppen  
**Citizens Energy Group**  
E-mail: mallen@citizensenergygroup.com  
avalle@citizensenergygroup.com  
ltoppen@citizensenergygroup.com

Joseph M. Sutherland  
Vice President, Regulatory & External Affairs  
**Citizens Energy Group**  
Email: jsutherland@citizensenergygroup.com

Steven W. Krohne  
**Ice Miller LLP**  
E-mail: steven.krohne@icemiller.com

Debi Bardhan-Akala  
Director, Regulatory Affairs  
**Citizens Energy Group**  
Email: dbardhan@citizensenergygroup.com



---

Jeffrey M. Reed  
Attorney No 11651-49  
Deputy Consumer Counselor

**INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR**

115 West Washington Street  
Suite 1500 South  
Indianapolis, IN 46204  
**infomgt@oucc.in.gov**  
317/232-2494 – Telephone  
317/232-5923 – Facsimile