

STATE of INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 WEST WASHINGTON STREET, SUITE 1500 EAST
INDIANAPOLIS, INDIANA 46204-3419



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IN THE MATTER OF THE DEVELOPMENT OF A TARIFF)
ALLOWING CUSTOMERS OF INDIANAPOLIS POWER &)
LIGHT COMPANY ("IPL") TO OPT OUT OF ADVANCED) CAUSE NO. 45264 S1
METERING INFRASTRUCTURE ("AMI") TECHNOLOGY)
PURSUANT TO THE COMMISSION'S ORDER IN CAUSE)
NO. 45264)

You are hereby notified that on this date the Indiana Utility Regulatory Commission ("Commission") has caused the following Entry to be made:

Please be advised that, on July 1, 2020, the Presiding Administrative Law Judge received an email from Robert Glennon attaching a letter from Dustin Lee Meador that addresses matters currently pending in this proceeding. The entire text of the email and letter are attached to this Docket Entry. Disclosure of this written communication is being tendered to the record pursuant to 170 IAC 1-1.5-6.

IT IS SO ORDERED.

David E. Ziegner, Commissioner

Jennifer L. Schuster, Administrative Law Judge

Date: July 1, 2020

Schuster, Jennifer

From: Robert Glennon <robertglennonlaw@gmail.com>
Sent: Wednesday, July 01, 2020 12:21 PM
To: Schuster, Jennifer; Teresa Morton Nyhart; Peabody, Jeffrey; Jennifer Washburn; Reed, Jeffrey; Box, Lauren
Subject: IPL Customer Statement on IPL AMI Opt Out Cause 45264 S1
Attachments: Document2-1 Signed.pdf

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Greetings

I have been contacted by the Meador family. It appears they have had substantial experience regarding IPL's efforts to install an AMI meter on their home.

They have asked me to provide the attached affirmed Customer Statement to the Commission and to all interested parties in Cause 45264 S1, the IPL AMI opt out case.

Accordingly please find the verified statement of Dustin Meador attached.

As always feel free to reach out to me.

Happy 4th of July. Always remember the struggle for freedom it represents and its achievement against very long odds.

Bob

Robert M. Glennon
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Dustin Lee Meador
8816 Mariposa Dr.
Indianapolis IN. 46234

June 26, 2020

IPL Customer Statement to Indiana Utility Regulatory Commission.

We thank the IURC for requiring IPL to offer customers an AMI Opt Out program. A no cost opt out option is reasonable and needed. My mother, father and I reside at the address above. We are customers of IPL. My mom is 62 years old and has some medical conditions. Her office where she spends most of her day is in our home less than 10 feet from IPL's electric meter. Our home is our place of security, rest, recovery and relaxation, and now more than ever with Covid 19, our place of employment.

We have not wanted an AMI "Smart meter" on our house for many reasons, but were forced over our continuing protests to have IPL install one. We did not want an AMI meter on our house for many reasons including:

Health concerns. We do not want the additional exposure to radio frequency radiation emitted by AMI meters. This is particularly concerning for my mother with medical conditions who spends a lot of time each day working next to the exterior wall that has the IPL meter on it.

Privacy. AMI meters can monitor electric device usage, gather data on such usage and even are capable of tuning off specific electric devices and appliances. Our energy consumption data is our own personal business and there is no need for IPL to gather it or to give or sell it to other entities.

Safety. There have been instances where after the installation of AMI meters a fire occurred in the meter area. Also AMI meters can be hacked, monitored and hijacked by criminals.

The first IPL worker who came to our home regarding AMI was told that we do not want to opt into the "smart meter" program and that we were 100% happy with what we had. The IPL worker said he would lie to his boss about us having a "*vicious dog*" (*that we don't have, we don't have any dog at all*)...which would only delay the forced installation...instead of telling IPL the truth that we politely refused.

What I view as IPL's harassment continued into 2019. Each time, we met them, offered to have them read our meter at that time, but each IPL worker refused to come on the property to read the meter. They were trying to build a case that we were refusing them access to read the meter. To me their sole goal was to force the "smart meter" on us in secret...but they did not realize we all work from home...so we were always there when they tried to sneak in AMI. Over time we several times politely told them we don't

want an AMI meter and gave full explanations as to why we did not want to opt in to the "smart meter" program.

We started receiving very high IPL bills. Suddenly, we were being charged twice as much as the year before. However, despite the bills doubling...we went ahead and paid them anyways.

Eventually, after several polite denials & full explanations as to why we did not want to opt in to the "smart meter" program...in person the IPL workers invented a story about our current meter was suddenly "not communicating." At that point we found out that they had secretly installed a 1-way communicating device on our mechanical non-communicating dial watt hour electric meter several years ago without our permission. This hybrid-style meter we had apparently was not being read by IPL workers in person, like we thought they were doing all these years...but instead it was sending a signal through a cellular device attachment that was hidden in a chamber below the electromechanical dial portion. We had no idea we had this hybrid-style device and never did we give our informed, written consent for this to be installed several years ago.

Jaqueline Fallowfield IPL metering services team leader, told us there are several IPL customers who do have the classic non-communicating analog electromechanical watt hour dial electric meter and they are manually read by IPL workers, once a month, but said she could not add us to that program and refused to give a reason as to why she wouldn't work with us. We offered to take digital photos and/or video of the meter and send the files in daily but she refused. We offered to pay more money, though we don't think we should have to pay more money to opt out of a service we don't want...but Jaqueline refused. Jaqueline then wrote a threat on a piece of paper and handed it to me saying that by a certain date, if we had not moved the meter location away from my mother's office wall they would forcibly install their "smart meter". She added that the police would assist IPL in violating our human and constitutionally protected God given civil rights.

Then, we had an IPL worker come and actually, for once, asked to read our meter! We thought we were in the clear and that finally, they had listened to our repeated pleas to opt out of their "smart meter" program. We were so happy and thought that we had succeeded in not having AMI installed. The IPL worker was the only kind IPL worker who came to us. We were thoroughly impressed and thanked God for his help.

But the very next morning at 7 AM...BANG BANG BANG...our door is being hammered. We look out the window; there was at least 5 IPL workers and 2-3 IPL bucket trucks outside our house. The IPL worker laughed as he threatened to cut our power if we did not consent to the forced installation of the "smart meter." We begged and pleaded with the workers but they simply laughed & made fun of us...then called the police. We had already called the police to stop them from violating our rights. The

police then escorted the IPL workers in going onto our property and forcefully installing the "smart meter" without our consent. The police said they would help IPL cut our power.

We would like the "smart meter" removed and replaced with an analog electromechanical dial watt hour electric meter immediately. IPL should always have a standing **no cost** opt out option for customers who have similar health privacy and safety concerns as us. Not just a temporary opportunity. Opt out customers should always be offered a no monthly cost option to read their own non AMI meters each month and call or email the meter reading to IPL. Not just a temporary opportunity. Customers reading their own meters saves IPL meter reading cost with the savings resulting in higher profits to IPL. IPL should do a much better job of meeting the needs of customers and treating customers reasonably. Our experience with IPL was horrible. As a utility licensed and entrusted to serve the public they need to be more sensitive to and accommodating of customer needs.

Sincerely,
Dustin, David, & Vella Meador

I Dustin Lee Meador affirm on the penalties for perjury that the foregoing statement is to the best of my knowledge true.


