

**STATE of INDIANA**



INDIANA UTILITY REGULATORY COMMISSION  
101 WEST WASHINGTON STREET, SUITE 1500 EAST  
INDIANAPOLIS, INDIANA 46204-3419

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**VERIFIED JOINT PETITION OF INDIANA )  
OFFICE OF UTILITY CONSUMER )  
COUNSELOR AND CITIZENS ACTION )  
COALITION FOR A COMMISSION )  
INVESTIGATION INTO AES INDIANA'S ) CAUSE NO. 45917  
PRACTICES AND PROCEDURES )  
REGARDING POWER OUTAGE )  
RESTORATION AFTER THE JUNE 29, 2023 )  
STORM )**

You are hereby notified that on this date the Indiana Utility Regulatory Commission (“Commission”) has caused the following entry to be made:

On July 11, 2023, the Indiana Office of Utility Consumer Counselor (“OUCC”) and the Citizens Action Coalition (“CAC”) (collectively, “Joint Petitioners”) initiated this Cause by filing their Joint Petition through which they requested the Commission open an investigation into Indianapolis Power & Light Company d/b/a AES Indiana’s (“AES Indiana”) practices and procedures regarding storm outage restoration.

On July 18, 2023, AES Indiana filed a response to the Joint Petition, which was followed by Joint Petitioners’ July 25, 2023 reply memorandum and AES Indiana’s August 1, 2023 surreply memorandum.

The Presiding Officers, having reviewed these filings and pursuant to Indiana Code § 8-1-2-54, schedule this Cause for a technical conference to commence at 10:00 a.m. on September 11, 2023, in Room 222 of the PNC Center, 101 West Washington Street, Indianapolis, Indiana. The technical conference may also be viewed via the YouTube link to be posted on the Commission’s website.

The purpose of the technical conference is to discuss AES Indiana’s response to outages and storm restoration; particularly the storms that occurred between June 29, 2023 and July 2, 2023. AES Indiana is requested to provide an after-action summary of the event, including the impact of the storms that hit during that time span, the number of customers impacted, the utility’s response to the outages, the common causes of the outages during that timeframe, and any lessons learned from the restoration processes. In addition to this information, AES Indiana is requested to be prepared to discuss the general topics related to the following questions at the technical conference:

- What challenges did you face in the storm restoration process? Did you have concerns with staffing or supply chain limitations?
- How did you communicate with customers before, during, and after the storms?
- Were there any gaps in your outage/storm restoration process that you recognized/will address going forward?
- When weather reports indicate your service territory may be affected by incoming storms, what work is done proactively to prepare with your team and your contractors?
- How was mutual aid between utilities a factor in your storm restoration efforts?
- Do you have any feedback on the outage reporting requirements found in 170 IAC 4-1-23?

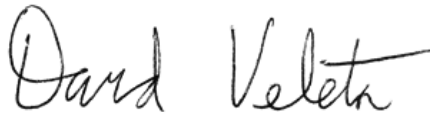
Joint Petitioners and AES Indiana are requested to be prepared to discuss any advantages and disadvantages of consolidating this Cause with AES Indiana's pending rate case (Cause No. 45911) and to provide their respective position regarding such a potential consolidation.

**IT IS SO ORDERED.**



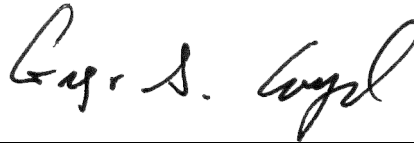
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Wesley R. Bennett, Commissioner



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David E. Veleta, Commissioner



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Greg S. Loyd, Administrative Law Judge

Date: August 8, 2023