Petitioner's Exhibit No. 17 Vectren North Page 1 of 36

INDIANA GAS COMPANY, INC.

d/b/a VECTREN ENERGY DELIVERY OF INDIANA, INC.

A CENTERPOINT ENERGY COMPANY

(VECTREN NORTH)

FILED December 18, 2020 INDIANA UTILITY REGULATORY COMMISSION

IURC CAUSE NO. 45468

DIRECT TESTIMONY

OF

KATIE J. TIEKEN

MANAGER, REGULATORY AND RATES

ON

TARIFF FOR GAS SERVICE AND

MINIMUM STANDARD FILING REQUIREMENTS

SPONSORING PETITIONER'S EXHIBIT NO. 17,

ATTACHMENTS KJT-1 THROUGH KJT-4

GLOSSARY OF ACRONYMS

2015 Efficiency	Settlement Agreement between the Settling Parties which was
Settlement	approved by the Commission with modifications in its
Octilement	September 9, 2015 Order in Cause No. 44598
2022 – 2025 Plan	2020 – 2025 MPSAP for Program Years 2022 - 2025
43298 Order	February 13, 2008 Order in Cause No. 43298
44019 Order	August 18, 2011 Order in Cause No. 44019
44598 Order	September 9, 2015 Order in Cause No. 44598
45222 Order	July 17, 2019 Order in Cause No. 45222
ARAM	Average Rates Assumption Method
C&I	Commercial and Industrial
CenterPoint	CenterPoint Energy, Inc.
CNG	Compressed Natural Gas
Commission	Indiana Utility Regulatory Commission
Company	Indiana Gas Company, Inc. d/b/a Vectren Energy Delivery of
	Indiana, Inc.
CSIA	Compliance and System Improvement Adjustment
EADIT	Excess Accumulated Deferred Income Tax
EADIT Credit	Excess Accumulated Deferred Income Tax Liability balances
	arising from the revaluation of Accumulated Deferred Income
	Tax balances at the lower federal tax rate
EEFC	Energy Efficiency Funding Component
EER	Energy Efficiency Rider
FAC	Fuel Adjustment Clause
GAO	General Administrative Order
GCA	Gas Cost Adjustment
IURC	Indiana Utility Regulatory Commission
LIHEAP	Low Income Home Energy Assistance Program
MCRA	MISO Cost and Revenue Adjustment
MPSAP	Market Potential Study and Action Plan
MSFR	Minimum Standard Filing Requirements
NGV	Natural Gas Vehicle
NOAA	National Oceanic and Atmospheric Administration
Petitioner	Indiana Gas Company, Inc. d/b/a Vectren Energy Delivery of
	Indiana, Inc.
RCRA	Reliability Cost and Revenue Adjustment
Settlement Agreement	Settlement Agreement between the Settling Parties which was
	approved by the Commission in its August 18, 2011 Order in
	Cause No. 44019
SRC	Sales Reconciliation Component
Tariff	Tariff for Gas Service
Tax Refund Credit	Treatment of the accrued regulatory liability established to
	capture the difference in collections between the 35%
	effective Federal tax rate reflected in base rates and the
	revised 21% Federal tax rate effective January 1, 2018
TCJA	Tax Cuts and Jobs Act
L	

TDSIC	Transmission, Distribution, and Storage System Improvement Charge
TSCR	Tax Savings Credit Rider
USF	Universal Service Fund
USP	Universal Service Program
Vectren	Vectren Corporation
Vectren South	Southern Indiana Gas and Electric Company d/b/a Vectren
	Energy Delivery of Indiana, Inc.
Vectren North	Indiana Gas Company, Inc. d/b/a Vectren Energy Delivery of
	Indiana, Inc.
Vectren North TCJA	August 29, 2018 Order Approving a Stipulation and
Order	Settlement Agreement in Cause No. 45032-S21
Vectren Ohio	Vectren Energy Delivery of Ohio, Inc.

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1		DIRECT TESTIMONY OF KATIE J. TIEKEN
2	I.	INTRODUCTION
3		
4	Q.	Please state your name and business address.
5	Α.	My name is Katie J. Tieken. My business address is 211 NW Riverside Drive,
6		Evansville, Indiana, 47708.
7		
8	Q.	By whom are you employed?
9	Α.	I am employed by Vectren Corporation ("Vectren"), a wholly-owned subsidiary of
10		CenterPoint Energy, Inc. ("CenterPoint").
11		
12	Q.	On whose behalf are you testifying in this proceeding?
13	Α.	I am testifying on behalf of Indiana Gas Company, Inc. d/b/a Vectren Energy Delivery
14		of Indiana, Inc. ("Petitioner", "Vectren North" or "the Company"), which is a subsidiary
15		of Vectren.
16		
17	Q.	What role do you have with respect to Petitioner Vectren North?
18	Α.	I am Manager, Regulatory & Rates for Vectren, which is the parent company of
19		Petitioner. I have the same role with two other utility subsidiaries of Vectren -
20		Southern Indiana Gas and Electric Company d/b/a Vectren Energy Delivery of Indiana,
21		Inc. ("Vectren South") and Vectren Energy Delivery of Ohio, Inc. ("Vectren Ohio").
22		
23	Q.	Please describe your educational background.
24	Α.	I am a 2001 graduate of the University of Evansville with a Bachelor of Science degree
25		in Business Administration with double majors in finance and mathematics.

1

2 Q. Please describe your professional experience.

- A. From 2002 to 2007, I was employed by EG&G Technical Services as a financial
 analyst and contract administrator. Since October 2007, I have been employed with
 Vectren in various regulatory capacities. In 2015, I was named Manager, Rates. I
 was named to my current position in February 2019.
- 7

Q. What are your present duties and responsibilities as Manager, Regulatory &
 9 Rates?

A. I am responsible for the Indiana and Ohio regulatory and rate matters of the regulated
 utilities within Vectren in proceedings before the Indiana and Ohio utility regulatory
 commissions. I also have responsibility for the implementation of all regulatory
 initiatives of Vectren North (and other utility subsidiaries in Indiana and Ohio), as well
 as the preparation of regulatory and rates exhibits submitted in various regulatory
 proceedings.

16

17

Q. Have you ever testified before any state regulatory commission?

18 Α. Yes. I have testified before the Indiana Utility Regulatory Commission ("IURC" or 19 "Commission") on behalf of Vectren South in its Fuel Adjustment Clause ("FAC") 20 proceedings, Cause No. 38708, beginning in FAC126. I have also testified on behalf 21 of Vectren South in Cause No. 43354 (MISO Cost and Revenue Adjustment 22 ("MCRA")), beginning in MCRA23, and in Cause No. 43406 (Reliability Cost and 23 Revenue Adjustment ("RCRA")), RCRA18. In addition, I have testified on behalf of 24 Vectren South in its Gas Cost Adjustment ("GCA") proceedings in Cause No. 37366, 25 beginning in GCA 147 and on behalf of Vectren North in its GCA proceeding Cause

- No. 37394, beginning in GCA 147. Most recently, I have testified on behalf of Vectren
 South in its general gas base rate case proceeding, Cause No. 45447.
- 3

4 Q. What is the purpose of your testimony in this proceeding?

5 A. I will support proposed changes to Vectren North's Tariff for Gas Service ("Tariff"), 6 including updates to Rates and Charges, and the Company's proposals to add, modify, 7 or suspend certain riders and adjustment mechanisms. I will discuss the Company's 8 proposed methodology to implement Phase 1 and Phase 2 rates following 9 Commission approval in this proceeding. I will also support the Company's request to 10 continue its Universal Service Fund ("USF") rider and its existing energy efficiency 11 mechanism, the Energy Efficiency Rider ("EER"), which includes the decoupling or 12 Sales Reconciliation Component ("SRC") and the Energy Efficiency Funding 13 Component ("EEFC"). I will also discuss the Company's request for relief from prior 14 reporting requirements from the Commission's order dated February 13, 2008 in 15 Vectren North's last base rate case, Cause No. 43298 (the "43298 Order"). Finally, I 16 will also explain how the Company has organized its workpapers and other information 17 in support of its requested relief in accordance with the Commission's General 18 Administrative Order ("GAO") 2013-05 and the Minimum Standard Filing 19 Requirements.

20

21 Q. Are you sponsoring any attachments in this proceeding?

- 22 A. Yes. I am sponsoring the following attachments in this proceeding:
- <u>Petitioner's Exhibit No. 17</u>, **Attachment KJT-1**: Proposed Tariff for Gas Service
- Petitioner's Exhibit No. 17, Attachment KJT-2: Proposed Tariff for Gas Service
 (redline version)

1		• Petitioner's Exhibit No. 17, Attachment KJT-3: Tax Savings Credit Rider
2		calculations and illustrative schedules
3		• Petitioner's Exhibit No. 17, Attachment KJT -4: Index of Minimum Standard Filing
4		Requirements
5		
6		I am also sponsoring the following schedule and associated workpapers included in
7		Petitioner's Exhibit No. 18:
8		Schedule E-5: Typical Bill Comparisons (co-sponsored with Petitioner's Witness
9		Russell A. Feingold)
10		
11	Q.	Were these attachments prepared by you or under your supervision?
12	A.	Yes, they were.
13		
14		
15	II.	PROPOSED CHANGES TO VECTREN NORTH TARIFF FOR GAS SERVICE
16		
17	Q.	Please describe the proposed changes within <u>Petitioner's Exhibit No. 17</u> ,
18		Attachment KJT-1 and Attachment KJT-2.
19	A.	Attachment KJT-1 is the proposed Vectren North Tariff for Gas Service, with marked
20		changes reflected in Attachment KJT-2. The sections below describe the proposed
21		changes in greater detail.
22		
23	A.	Tariff Index, Locations Served and Definitions
~ .		

24

1	Q.	Please describe the proposed changes to <u>Petitioner's Exhibit No. 17</u> ,
2		Attachment KJT-1 and Attachment KJT-2 (proposed Tariff for Gas Service, clean
3		and redline) under Sheet No. 1 – the cover page.
4	A.	First, the I.U.R.C. Number has been updated from the previous "G-19" to "G-20" as
5		the Tariff will be updated and replaced in its entirety following the Commission's Order
6		in this proceeding. Second, the information for communications concerning this Tariff
7		have been updated to reflect current Company and contact information.
8		
9	Q.	Please describe the proposed changes to Sheet No. 2, the Tariff Sheet Index.
10	Α.	On page 1 of 3, the following appendices and riders have been updated to reflect
11		suspended, new or eliminated riders within the Tariff. These changes have also been
12		captured on the individual Rate Schedules (Sheet No. 10 through Sheet No. 18)
13		Sheet No. 37 – Appendix H – Pipeline Safety Adjustment (Suspended)
14		Sheet No. 41 – Appendix L – Tax Savings Credit Rider (New)
15		
16	Q.	Please describe the proposed changes to Sheet No. 3, Locations Served.
17	Α.	The Company reviewed the locations listed within the Tariff and has reflected minor
18		revisions to represent current locations served for the Vectren North territory,
19		consistent with Cause No. 44894.
20		
21	Q.	On Sheet No. 4, please explain the proposed changes to the Tariff definitions.
22	Α.	The Company proposes to either modify, remove, or add the following definitions:
23		1. Adjustment Rider – remove definition as it is not used throughout the Tariff

1		2. Bill – modify to include "Contract Services, or other services provided by Company"
2		within the definition. This is consistent with the defined term in Vectren South's
3		current Tariff.
4		3. Daily Pipeline Nomination – modify the definition to include Non-Pooling
5		Transportation Customers and Pool Operators as this term is used within Appendix
6		E for Pool Operators and non-Pooling Transportation Customers.
7		4. Non-Gas Cost Revenue – simplify the definition as Appendix A lists the items
8		recovered through the GCA.
9		5. Peak Design Day Demand – remove definition as it is no longer used in the Tariff.
10		6. Pooling Agreement – add definition as it was not previously defined but used
11		throughout the Tariff.
12		
13	В. <u>R</u> а	ate Schedules
14		
15	Q.	What changes to the Rate Schedules are being proposed?
16	A.	Petitioner's Exhibit No. 17, Attachment KJT-1 and Attachment KJT-2 reflect the
17		revised Customer Facilities Charges and Distribution Charges as proposed in this
18		proceeding. In addition, as discussed above, references to the Company's new Tax
19		Savings Credit Rider and suspended or removed Riders have been revised under the
20		list of Appendices on each Rate Schedule.
21		
22	Q.	Has the Company provided bill comparisons which show the impact of Vectren
23		North's present and proposed rates on the monthly gas bills of customers of
24		varying sizes in each rate class?

1 for various ranges of monthly gas consumption for the Company's customers in each 2 of its rate classes. Petitioner's Witness Feingold is sponsoring the derivation of the 3 proposed rates and comparative bills in Schedule E-5 and I am sponsoring the 4 derivation of the bill amounts under present rates.

5

6 Q. Please explain why Vectren North's Cost of Service Study ("COSS") excludes 7 Unmetered Gas Lighting Sales Service (Rate 211) and Natural Gas Vehicle 8 Service (Rate 229).

9 The revenue associated with Rate 211 customers is included with Rate 210 Α. 10 (Residential Sales Service) and therefore is excluded from the COSS in this 11 proceeding. There has not been revenue reported since 2014 and nothing is projected 12 in the test year for Rate 229, and therefore is excluded from the COSS in this 13 proceeding.

14

15 Q. Is the Company proposing to eliminate any Rate Schedules in this proceeding?

16 Α. Not at this time. However, the Company proposes to close the Interruptible Sales 17 Service (Rate 240) to new customers following approval of this proceeding. The 18 expansion and increased capacity of interstate pipelines through Indiana have 19 negated the need for interruptible service options. Customers have continued to leave 20 the tariff rate leading to decreased value during peak requirements.

- 21
- 22

Q. Does Vectren North propose any other changes to Rate Schedule terms?

23 A. Yes. The first proposed change is to remove the Contract Language from General 24 Sales Service - Rate 220 as General Sales Service customers under this rate schedule 25 do not enter into a signed contract.

1		
2		The second proposed change is to modify the Contract language, as explained below,
3		within the following Rate Schedules:
4		Rate 229 – Natural Gas Vehicle Service
5		Rate 240 – Interruptible Sales Service
6		Rate 245 – Large General Transportation Service
7		
8	Q.	Please describe these changes.
9	Α.	Currently, the Contract section within these Rate Schedules reflects the following
10		language: "However, in no event shall the contract expire during the Winter Season,
11		unless such mid-winter termination date is mutually agreed upon." Vectren North
12		proposes to remove this language because contract customers occasionally seek to
13		modify this language up front and the Tariff language currently restricts the Company's
14		ability to accept customers' proposed modifications.
15		
16	Q.	Are there any additional changes to the Contract section of any of these rate
17		schedules?
18	Α.	Yes. Under Rate 260 – Large Volume Transportation Service, the Company proposes
19		to modify the term of the written contract from two years to one year, to align with the
20		other rate schedule contracts for Vectren North. In addition, the proposed tariff
21		language allows for the contract to automatically extend for succeeding annual terms
22		thereafter, subject to cancellation by either party after written notice submitted not less
23		than ninety days prior to the end of the initial term or any succeeding annual term.
24		Previously, it was a six-month notification and succeeding two-year term.
25		

1	Q.	Please describe the proposed changes to Rate 245 (Sheet No. 16), Rate 260
2		(Sheet No. 17) and Rate 270 (Sheet No. 18) under the Measurement Requirement
3		Provisions.
4	A.	Vectren North proposes to replace existing language referring to telephone service to
5		obtain measurement data. The proposed language explains the Company's provisions
6		for installing cellular equipment to allow the Company to receive daily meter reading
7		and clarifies the party responsible for the cost of communication equipment and
8		service.
9		
10	Q.	Please describe the proposed changes to Sheet No. 20 (Rate 280 – Pooling
11		Service) and Sheet No. 21 (Rate 285 School/Government Pooling Service).
12	A.	Vectren North proposes clarifications to the basis of financial evaluations for Pooling
13		Service and School/Government Pooling Service. Vectren North proposes to modify
14		this language to remove specific references to trade references, bank information, and
15		unused line of credit, and simplify the language to reference audited financial
16		statements and other related financial information.
17		
18	Q.	Is the Company proposing any other modifications to Sheet No. 21 (Rate 285
19		School/Government Pooling Service)?
20	A.	Yes. In addition, under Rate 285 (School/Government Pooling Service) the Company
21		is proposing to remove reference to Comparable Firm Capacity Requirement, which
22		does not apply to School/Government Suppliers.
23		
24	C.	Implementation of Phasing in Rates

25

Q. Please describe the Company's proposed methodology of phasing in rates following Commission approval.

A. As discussed by Petitioner's Witness Angie M. Bell, the Company is proposing a twostep rate implementation to update the entire revenue requirement, similar to the
Vectren South request in its pending rate case, Cause No. 45447. The Company's
proposal to update more than rate base and capital structure is because of the
continued uncertainty surrounding the effects from the COVID-19 pandemic and
resulting public health emergency, as further described by Petitioner's Witness
Richard C. Leger.

10

11 Q. Please explain the Phase 1 rates proposed.

12 A. Upon the issuance of an Order in this Cause, the Company proposes to implement 13 Rates and Charges under Phase 1 based upon the actual rate base and capital 14 structure as of June 30, 2021. Vectren North will make a compliance filing reflecting 15 the resulting Rates and Charges within the Tariff and provide supporting schedules. In 16 addition, at the time of approval, the Compliance System Improvement Adjustment 17 ("CSIA") mechanism will be recalculated to reflect only the recovery or pass back of 18 prior period variances as all capital investment will be included in base rates. The SRC 19 will continue at the level in effect at the time of order issuance in this proceeding.

20

21 Q. Please describe Phase 2 rates.

A. For Phase 2, the Company proposes to (1) update to the actual rate base and depreciation expense (capped at the end of test year level found in the Order) and capital structure as of the end of test year and (2) update the full test year revenue requirement for actual results for calendar year 2021, with Operation and Maintenance

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1 Expenses capped at the level found in the Order. Petitioner's Witness Bell describes 2 this process in greater detail. As Witness Bell discusses, once Vectren North has 3 finalized the 2021 financials and prepared the updated revenue requirement 4 schedules, the Company will file these updated schedules with the Commission, 5 together with revised rate schedules to reflect the actual amounts, subject to the caps 6 on rate base and Operation and Maintenance Expenses previously mentioned. 7 Consistent with other Orders issued involving future test year cases, the Company 8 would propose that those rates take effect immediately on an interim-subject-to-refund 9 basis. The Company would propose that other parties to this proceeding be provided 10 a period of sixty days to review this submission and present any objections to the 11 Commission. If objections are stated, a hearing could be held as needed and rates will 12 be trued up, with carrying charges, retroactive to the date Phase 2 Rates were put into 13 place.

14

15 D. <u>Appendices and Riders</u>

16

17 Q. Please describe the rates Vectren North has proposed for the Appendices and
 18 Riders.

A. Certain Appendices and Riders in the proposed Tariff (<u>Petitioner's Exhibit No. 17</u>,
 Attachments KJT-1 (clean) and Attachment KJT-2 (redline)), reflect rider rates of zero,
 namely Appendix A (GCA), Appendix G (USF Rider), Appendix I – (EER), Appendix K
 (CSIA), and Appendix L – (TSCR). During the pendency of this proceeding, Vectren

North's riders will continue to be updated in separate regulatory proceedings.¹ At the time of implementing rates in this rate case, Vectren North's Compliance Tariff will reflect, as appropriate, rider rates at the same level as what the Commission has approved in the separate regulatory proceedings, or the appropriate level according to the Commission's order in this proceeding. The Company will include within its Compliance Tariff filing the support for the associated rider rates that change from those in effect at the time of the implementation of new base rates.

8

9 Q. Is the Company proposing any modifications to Appendix A – Gas Cost
 10 Adjustment?

- A. Yes. In Vectren North's last base rate proceeding, the Commission authorized the
 Company to recover in its GCA the gas cost component of bad debt expenses at a
 fixed bad debt ratio of 0.90%. As supported by Petitioner's Witness Bell, the Company
 is proposing to utilize 0.42% based on a historical 3-year actual bad debt expenses for
 2017-2019. Petitioner's Witness Bell supports this adjustment.
- 16

17 Q. Is the Company proposing any modifications to Appendix B – Normal
 18 Temperature Adjustment?

A. Yes. Appendix B has been updated to reflect the most recent National Oceanic and
Atmospheric Administration ("NOAA") 30-year normal weather data for Indianapolis
and Louisville for 1981 through 2010 on Sheet No. 31. Switzerland County was also
added to the Southern Service Area listing of locations on Sheet No. 30, Page 2 of 6.

¹ Vectren North GCA proceedings, Cause No. 37394; Vectren North USF annual compliance filing updates, Cause No. 44455; Vectren North EER filings under Thirty-day administrative rules; Vectren North CSIA proceedings, Cause No. 44430, which currently includes the EADIT Credit Component.

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1

2	Q.	Is the Company proposing any modifications to Appendix C – Other Charges?
3	A.	At this time, Vectren North is not proposing any modifications to the currently effective
4		charges listed within Appendix C. The only update to Appendix C is the renaming of
5		one charge from "Insufficient Funds Check Charge" to "Returned Payment Charge",
6		in addition to modifying the description to replace "check" with "payment" and "bank"
7		with "financial institution".
8		
9	Q.	Is the Company proposing any modifications to Appendix D – Base Cost of Gas?
10	A.	Yes. Appendix D is contained in the Tariff for informational purposes only. Vectren
11		North has updated this Appendix with the current base cost of gas inclusive of Indiana
12		Utility Receipts Tax ("IURT"). Petitioner's Exhibit No. 18, Schedule E-4.1 includes this
13		same level of base cost of gas (both including and excluding IURT).
14		
15	Q.	Please describe changes to Appendix E – Nomination and Balancing Provisions.
16	A.	The Company proposes three modifications to Appendix E. The first is to remove the
17		following sentence on Page 1 under the Nomination Provisions: "Transporter may
18		obtain alternate city-gate allocations through an Alternate Delivery Plan submitted in
19		advance by Transporter and approved by Company." This is to be consistent with
20		Vectren South and Vectren Ohio's practices. The Company already works to offer the
21		maximum flexibility to the transporters through the city gate allocation process.
22		
23		Second, the Company proposes to update the Daily and Monthly Pricing Index on
24		Appendix E (Sheet No. 34, Page 2 of 6) and also on Appendix J (Sheet No. 39, Pages
25		2 and 5 of 5) to include REX Zone 3 Pipeline which is a current pipeline within Vectren

- North's territory but not reflected within the current Tariff. Similar updates were made
 to Tariff Sheet No. 61, page 3 of 4 (General Terms and Conditions).
- 3

4 Finally, the Company proposes to revise the Daily Imbalance tolerances for 5 transport customers by five percentage points from 20% to 15% for Pool 6 Operators and from 25% to 20% for Non-Pooling Transportation Customers to reduce the risk of adverse impacts on gas supplies used for sales 7 8 customers. Large swings in imbalances may result in unplanned storage 9 withdrawals or infringement of gas supplies; either of which could impair the 10 Company's ability to maintain the operational integrity of the distribution system 11 and/or increase the cost of gas used by sales customers.

12

Q. Is Vectren North proposing any changes to Appendix F – Unaccounted For Gas Percentage ("UAFG") or the recovery of UAFG through the GCA?

A. No. Vectren North will continue its update of Appendix F annually as a compliance filing to reflect changes in the UAFG percentage. The Company will continue to recover in its GCA the actual cost of UAFG volumes, up to the maximum UAFG percentage of 0.8% as approved in Vectren North's last gas base rate proceeding, Cause No. 43298. Vectren North will also continue to include an annual UAFG reconciliation through the twelve months ended August 31 in the GCA which reconciles August gas costs.

22

23 Q. Please describe changes to Appendix G – Universal Service Fund Rider.

A. As discussed in more detail later in my testimony, Vectren North proposes to continue

- 1 the USF Rider and proposes some modifications to the administrative portion of the 2 program. 3 4 Q. Is the Company proposing any change to Appendix H – Pipeline Safety 5 Adjustment? 6 Α. No. As discussed previously, Vectren North is showing Appendix H as suspended 7 within the Tariff. Even though Appendix H – Pipeline Safety Adjustment has a zero 8 rate, Vectren North will still include Appendix H within the Tariff. 9 10 Q. Is the Company proposing any change to Appendix I – Energy Efficiency Rider? 11 Α. No, the Company proposes to continue the Energy Efficiency Rider mechanism, both 12 the EEFC and decoupling component which I will discuss later in my testimony. 13 14 Q. Is the Company proposing any change to Appendix K – CSIA? 15 A. Yes. The Appendix K has been modified to remove reference to the EADIT Credit 16 which has been recovered through the CSIA. The EADIT Credit will be recovered in 17 the proposed Tax Savings Credit Rider as discussed below. If or when the Company 18 files for approval of a new CSIA plan, the Company will propose modifications to Appendix K which would include the allocation factors based on the Company's 19 20 proposed non-gas rates as discussed by Petitioner's Witness Feingold. 21 22 Q. Is Vectren North proposing any new Riders?
- A. Yes. Vectren North is proposing one new Rider: Appendix L Tax Savings Credit Rider
 ("TSCR"). Vectren North's current CSIA mechanism includes a component to pass
 back credits resulting from changes in the Federal tax rates. Vectren proposes to

1		remove this component from the CSIA mechanism and include it in a separate tracker
2		going forward. I will discuss this in further detail later in my testimony. In addition, any
3		future changes to the tax percentage will be captured in the TSCR mechanism.
4		
5	Q.	Is the Company proposing to eliminate any riders?
6	Α.	No.
7		
8	E. <u>G</u>	Seneral Terms and Conditions
9		
10	Q.	Does the Company propose any further changes to the General Terms and
11		Conditions listed on Sheet No. 50 through Sheet No. 62?
12	Α.	Not at this time. The only edit shown on Sheet No. 61, Curtailment Procedures, is to
13		add reference to REX Zone 3 as previously described above.
14		
15	F. <u>A</u>	filiate and Cost Allocation Guidelines
16		
17	Q.	Is Vectren North making any substantial changes to the Affiliate and Cost
18		Allocation Guidelines reflected on Tariff Sheet No. 70 through Sheet No. 77?
19	A.	As reflected in the Commission's Order in Cause No. 45109 ² dated January 16, 2019,
20		"CenterPoint Energy has committed that Vectren Utilities will continue to comply with
21		the existing Affiliate and Cost Allocation Guidelines following closing, and we find such
22		adherence is appropriate, reserving our authority to further investigate these matters
23		in the context of a proceeding over which our jurisdiction is not limited." At this time,

² Page 11 of Commission's Order in Cause No. 45109, dated January 16, 2019.

1		Vectren North is not proposing to revise the Affiliate and Cost Allocation Guidelines
2		but plans to provide additional information to the Commission after Vectren North
3		converts its financial system to the same as CenterPoint Energy as described by
4		Petitioner's Witness Jeffery S. Myerson.
5		
6		Vectren North has reviewed the Customer Handling Flowcharts on Tariff Sheet No.
7		77, pages 3-4 and has proposed revisions to reflect current business practices.
8		Proposed revisions include changing the term of "Affiliate or Non-Affiliate" to reflect
9		"Marketer" and removing references to a "Walk-In" option.
10		
11		
12	III.	USF RIDER EXTENSION AND PROGRAM MODIFICATIONS
13		
14	Q.	Please describe the Universal Service Program ("USP").
15	Α.	The USP was initially approved in 2004 as a pilot program. Since that time, various
16		Orders have extended the USP, and this program remains today to assist low-income
17		residential customers throughout Indiana who qualify for the Indiana Low Income
18		Home Energy Assistance Program ("LIHEAP") during the heating season. As
19		described by Petitioner's Witness Teresa J. Cullum, eligible low-income customers
20		receive bill discounts of 15%, 26% or 32% depending on various eligibility criteria
21		during the winter months of December through May. The Company contributes 30%
22		of total program costs to the USF, and the remainder is funded through the USF Rider.
23		
24		The current USP was approved by Commission's Order in Cause No. 44455 dated
25		September 10, 2014 which approved a Stipulation and Settlement Agreement ("44455

1 Settlement Agreement") allowing Vectren North to continue their USP; however, in the 2 absence of filing a base rate case on or before September 30, 2020, the USP would 3 terminate. The Commission's Order in Cause No. 45405 dated September 23, 2020 4 found that allowing the USP to terminate on September 30, 2020 is not in the public 5 interest, particularly given the impact of COVID-19 upon the Company's LIHEAP 6 eligible customers, and authorized Vectren North to continue to implement its current 7 USP without modification except to its expiration date, until the Commission approves 8 a final order in the Company's next base rate case proceeding, which is this case.

9

10 Q. Please describe other terms of the USF Rider.

11 Α. The existing USF Rider caps applicable to Vectren North customers are \$0.007 per 12 therm for residential customers, \$0.004 per therm for commercial customers and 13 \$0.001 per therm, with a \$200 per month cap, for industrial customers. Vectren North 14 proposes to continue these per therm caps. Vectren North will also continue to comply 15 with the reporting requirements established in prior Commission Orders approving the 16 USP, including (1) the annual update to USF Rider rates no less than three business 17 days prior to the beginning of the USP program year (October 1 through September 18 30), and (2) the annual USP informational report due on October 30th of each year 19 containing the following information on a program year basis: ratepayer contributions 20 received; utility contributions made; prior year carryover (if any); bad debt recovery 21 through base rates; bad debt recovery through GCA; net bad debt write off during the 22 program year period; and such other data as may be useful in demonstrating the 23 efficacy of the USP programs.³

³ Commission's Order dated December 7, 2011, Cause No. 44094 (page 19) and Commission's Order dated September 10, 2014, Cause No. 44455 (page 8).

Petitioner's Exhibit No. 17 Vectren North Page 23 of 36

1

2 Q. What is the bill impact of the USF Rider on Vectren North residential customers? 3 Α. The currently effective Vectren North USF Rider as of October 1, 2020 is \$0.0025 per 4 therm. Based on an average use per residential customer of 811 therms per year. 5 Vectren North customers are each contributing \$2.03 towards the USP annually. If the 6 USF Rider rate was at the cap of \$0.007 per therm, a residential customer would 7 contribute approximately \$5.68 per year. As Petitioner's Witness Cullum states, the 8 USP benefitted 14,165 residential customers during the 2018/2019 heating season.

9

10 Q. Please describe Vectren North's proposed changes to Appendix G – USF Rider. 11 Α. Similar to the Vectren South request in its pending rate case, Cause No. 45447, and 12 as discussed by Petitioner's Witness Cullum, the Company proposes to (1) continue 13 the USP for low-income customers until such time as the Company requests the 14 program to be terminated, (2) maintain the Company's contribution level at 30% of 15 program costs, and (3) maintain the bill discount percentages of 15%, 26%, and 32% 16 with the option to adjust in future heating seasons depending on changes made to 17 LIHEAP customer eligibility requirements. The Company also proposes to align 18 income eligibility requirements with recent state changes (from Federal Poverty Levels 19 to State Median Income) for purposes of both low-income customers qualifying for

- 20 USP discounts and the Company's Crisis Hardship Program.
- 21
- 22 Given the ongoing COVID-19 pandemic, the Company believes continuing the USP is 23 in the public's interest and will continue to provide needed ratepayer assistance.
- 24
- 25

1 IV. CONTINUATION OF EER INCLUDING DECOUPLING

2

Q. Please describe Vectren North's request with respect to the EER (including decoupling) in this proceeding.

5 A. Similar to the Vectren South request in its pending rate case, Cause No. 45447, 6 Petitioner's Witness Rina H. Harris supports the Company's request to offer the energy 7 efficiency portfolio of programs defined in its 2020 – 2025 Market Potential Study and 8 Action Plan ("MPSAP") for program years 2022 - 2025 (the "2022 - 2025 Plan"). The 2022 - 2025 Plan is defined as beginning January 1, 2022 through December 31, 9 10 2025 with the goal of reducing residential, commercial and industrial (C&I) customer 11 usage by approximately 3 million therms annually over the four-year term. Vectren 12 North is also requesting to extend the EER through December 31, 2025.

13

14 Q. Please describe Appendix I, the EER.

15 A. In the December 1, 2006 Order in consolidated Cause Nos. 42943 and 43046, the 16 Commission approved a settlement agreement between the Settling Parties (the "2006 17 Efficiency Settlement") and authorized Vectren's first portfolio of energy efficiency 18 programs and the EEFC and SRC of the EER. Vectren recovers costs associated with 19 implementing its energy efficiency programs through the EEFC, which are allocated 20 between Vectren North and Vectren South based on customer counts. The SRC 21 effectuates the decoupling of Vectren's fixed-cost recovery from sales of natural gas 22 to its residential and commercial customers thereby removing the disincentive to 23 support such sales reductions. The SRC is used to calculate and recover, as 24 applicable, the differences between actual margins and adjusted order-granted 25 margins for the applicable rate schedules. Decoupling continues to be a widely used

Petitioner's Exhibit No. 17 Vectren North Page 25 of 36

1 ratemaking tool in the natural gas industry that has been accepted as an appropriate 2 complement to utility-sponsored energy savings programs. Energy efficiency 3 programs benefit customers by reducing the quantity of energy they consume and 4 therefore the amount they pay for their natural gas bill. Reduced consumption can be 5 harmful to a utility that recovers any portion of its fixed costs through volumetric rates. 6 Decoupling breaks the utility's reliance on sales volume to recover its fixed costs, 7 thereby removing any financial harm a utility would otherwise risk by promoting energy 8 efficiency programs designed to reduce usage.

9

10 In the August 18, 2011 Order in Cause No. 44019 ("44019 Order"), the Commission 11 approved a settlement agreement between the Settling Parties (the "2011 Efficiency 12 Settlement") that extended the energy efficiency programs and the EER through 13 December 31, 2015. The 2011 Efficiency Settlement included a cap at 4% above the 14 prior year residential margin on the SRC applicable to residential customers. Any 15 amount above the 4% cap was to be deferred until the next EER filing, provided it does 16 not result in exceeding the cap that year, or until the next base rate case. The 2011 17 Efficiency Settlement also limited the deferral of amounts above the 4% annual 18 residential cap to an annual level of \$4.5 million for Vectren North.

19

In the September 9, 2015 Order in Cause No. 44598 ("44598 Order"), the Commission
approved a settlement agreement, with modifications, between the Settling Parties
(the "2015 Efficiency Settlement") that extended the energy efficiency programs and
the EER through December 31, 2019.

24

In the July 17, 2019 Order in Cause No. 45222, ("45222 Order"), the Commission

1		approved an extension of the energy efficiency programs and EER until the issuance
2		of final Orders in this pending base rate case filing. With respect to the SRC, Vectren
3		North sought to maintain the 4% cap on the SRC with amounts above the 4% cap to
4		be deferred until the next EER filing or Petitioners' next base rate case. The deferral
5		of the \$4.5 million for Vectren North per program year would continue to apply.
6		
7	Q.	What is Vectren North proposing with respect to any period of time between the
8		issuance of an order in this case and January 1, 2022?
9	A.	As I noted, our current energy efficiency plan continues through the issuance of an

order in this Cause, and it would be expected that the Order in this Cause may be issued in late 2021. Witness Harris proposes program years 2022-2025. Vectren North proposes that the 2020 program (which will be in place for most of 2021 as a result of the Order in Cause No. 45222) continue through the end of 2021. This includes continuation of the EER as I have described it.

15

16 Q. What Rate Schedules does the EER apply to?

A. The EER is applicable to residential and general service customers. For Vectren North,
the applicable Rate Schedules are Residential Sales Service (Rate 210), General
Service Sales (Rate 220), and School/Government Transportation Service (Rate 225).

20

21 Q. Does Vectren North's request contemplate any changes to the EEFC or SRC?

A. The Company proposes that decoupling continue through the SRC until the issuance
 of an Order by the Commission in Vectren North's next general rate case, and that it
 continue in the same format as approved in Cause No. 45222. <u>Petitioner's Exhibit No.</u>
 <u>18</u>, Schedule E-5.1 reflects the Decoupling – Rate Case Monthly Split of Margin Per

1		Customer (as proposed) for the applicable rate schedules to be used in the SRC
2		calculation following the Commission's Order in this proceeding. The terms of the 2015
3		Efficiency Settlement will remain in place. Vectren North proposes to continue making
4		its annual EER filings on or around March 31 of each year, with adjusted EER rates
5		effective on or around May 1 of each year. The Company will continue to utilize the
6		Commission's 30-Day administrative process for its EER filings.
7		
8		
9	V.	TAX SAVINGS CREDIT RIDER
40		
10		
10	Q.	Please describe how Vectren North has dealt with the effect on its rates from the
	Q.	Please describe how Vectren North has dealt with the effect on its rates from the enactment of the Tax Cuts and Jobs Act ("TCJA") in 2017.
11	Q . A.	
11 12		enactment of the Tax Cuts and Jobs Act ("TCJA") in 2017.
11 12 13		enactment of the Tax Cuts and Jobs Act ("TCJA") in 2017. In Cause No. 45032, the Commission opened the larger investigation into the impacts
11 12 13 14		enactment of the Tax Cuts and Jobs Act ("TCJA") in 2017. In Cause No. 45032, the Commission opened the larger investigation into the impacts of the TCJA on Indiana utilities and customers, subsequently dividing the investigation
11 12 13 14 15		enactment of the Tax Cuts and Jobs Act ("TCJA") in 2017. In Cause No. 45032, the Commission opened the larger investigation into the impacts of the TCJA on Indiana utilities and customers, subsequently dividing the investigation into two phases. Phase I was to address the immediate impact on customer rates and
11 12 13 14 15 16		enactment of the Tax Cuts and Jobs Act ("TCJA") in 2017. In Cause No. 45032, the Commission opened the larger investigation into the impacts of the TCJA on Indiana utilities and customers, subsequently dividing the investigation into two phases. Phase I was to address the immediate impact on customer rates and charges associated with the reduction in the federal tax income rate from 35% to 21%.
111 12 13 14 15 16 17		enactment of the Tax Cuts and Jobs Act ("TCJA") in 2017. In Cause No. 45032, the Commission opened the larger investigation into the impacts of the TCJA on Indiana utilities and customers, subsequently dividing the investigation into two phases. Phase I was to address the immediate impact on customer rates and charges associated with the reduction in the federal tax income rate from 35% to 21%. In the first phase, Vectren North's revised base rates and charges were approved

In the second phase, in a subdocket created for Vectren North (Cause No. 45032-S21), the Company addressed all other issues, specifically (1) the treatment and subsequent credits to customers of Excess Accumulated Deferred Income Tax ("EADIT") liability balances arising from the revaluation of Accumulated Deferred Income Tax balances at the lower federal tax rate ("EADIT Credit"), and (2) the treatment of the accrued regulatory liability established to capture the difference in

- collections between the 35% effective Federal tax rate reflected in base rates and the
 revised 21% Federal tax rate effective January 1, 2018 ("Tax Refund Credit").
- 3

4 The Commission approved a Stipulation and Settlement Agreement in Cause No. 5 45032-S21 ("Vectren North TCJA Order") on August 29, 2018, addressing the impacts 6 on Vectren North and its customers resulting from the TCJA. The Vectren North TCJA 7 Order approved a settlement between Vectren North, the Indiana Office of Utility 8 Consumer Counsel ("OUCC"), and the Indiana Industrial Group (collectively, 'the 9 Settling Parties") on the treatment of cost savings and other credits attributed to the 10 TCJA. The Vectren North TCJA Order specifies that the EADIT Credit and the Tax 11 Refund Credit are to be included within Vectren North's CSIA proceedings.

12

13 Q. How have customers received the Tax Refund Credit and EADIT Credit?

A. The EADIT Credit has been included annually in Vectren North's fall (October 1) CSIA
filing, allocated consistent with the allocations defined in the Vectren North TCJA Order
and noted later in my testimony, and credited to customers over a 12-month period.
This credit represents amortization of the EADIT liability using the Average Rates
Assumption Method ("ARAM") for the normalized or protected⁴ balance, and a straightline 10-year amortization period for the unprotected balance.

20

21 The Tax Credit, representing the excess collection from January 1, 2018 through May

22

31, 2018, was included in TDSIC-9, approved and effective January 30, 2019, as a

⁴ Normalized or protected, as defined by Internal Revenue Service requirements, are those balances associated with property, plant and equipment. ARAM results in the amortization over the remaining regulatory life of the asset, which is approximately 30-years for Vectren North.

- component of the over or under-recovery variance, and credited to customers over a
 six-month period.
- 3

4 Q. Has the Company revised the EADIT Credit?

- A. Yes. In Vectren North's TDSIC-10 proceeding, and as noted within Attachment A to
 the Settlement Agreement approved in the Vectren North TCJA Order, the total EADIT
 balance and annual amortization amounts were subject to change pending finalization
 of Vectren North's tax return, which was to be filed no later than October 15, 2018.
 The filed tax return reflected changes to the EADIT balance driven by:
 (1) The systematic calculation of ARAM within Vectren North's tax system, Power Tax,
- which aligned the plant-related deferred taxes and associated EADIT liability to the
 asset-specific life;
- (2) The finalizing of 2017 tax results, including incorporation of guidance on the
 accounting for TCJA impacts, issued by the Internal Revenue Service in August
 2018; and

16 (3) The impacts of the change in the Federal income tax on Indiana State tax deferrals.

17

Within TDSIC-10, Vectren North adjusted the EADIT Credit to match the annual amortization amounts from the finalized tax return. The annual amortization schedule presented in TDSIC-10 is unchanged, and Vectren North will continue to use this annual amortization schedule to support the EADIT Credit in the proposed TSCR mechanism.

23

Q. What is the Company's proposal for continuing the EADIT Credit through the
 new TSCR mechanism?

1 Α. Vectren North proposes to remove the EADIT Credit component from the CSIA 2 mechanism and create a separate rider in order to pass back tax credits to customers 3 as a result of the Vectren North TCJA Order. Vectren North will maintain the same 4 allocation and rate design as currently approved through the CSIA. For residential 5 (Rate 210) customers, the allocated amounts are divided by the projected number of 6 customers in Rate 210, and then divided by 12, to determine the monthly credit 7 applicable to residential customers. For all other Rate Schedules (Rates 220/229, 225, 8 240, 245, 260/270), the allocated amounts are divided by projected annual billing 9 guantities for each Rate Schedule to determine the credit per therm applicable to those 10 Rate Schedules.

11

Q. Will the new TSCR mechanism capture future changes in the income tax rates and the resulting federal EADIT balance?

A. Yes. As I will explain, our proposed new TSCR mechanism will also capture future changes in the statutory federal and state income tax rates and the effects on EADIT would be addressed in a sub-docket proceeding with the Commission.

17

18 Q. Has the Company prepared schedules for the new TSCR mechanism?

A. Yes. <u>Petitioner's Exhibit No. 17</u>, Attachment KJT-3 reflects illustrative TSCR
schedules. Vectren North TCJA Order in Cause No. 45032-S21 defined the annual
amortization of the EADIT Credit for Vectren North. The annual amounts are grossed
up using the revenue conversion factor as sponsored by Petitioner's Witness Bell in
this proceeding and evenly divided by month to determine the credit applicable for the
annual effective period. The allocation percentages reflect the Vectren North TCJA
Order allocation percentages. These allocation percentages are applied to the total

1		EADIT Credit projected for the annual period to determine the credit amounts to each
2		rate schedule. In accordance with the Vectren North TCJA Order, the calculation of
3		the EADIT Credit rate (or charge) per unit follows the same methodology used to
4		determine the CSIA revenue requirement.
5		
6	Q.	Is Vectren North proposing a reconciliation in the TSCR mechanism?
7	Α.	Each annual TSCR filing will include a reconciliation of actual credits to authorized
8		credits for the twelve-month period ending August 31.
9		
10	Q.	Please describe the annual filing process for the TSCR mechanism.
11	A.	The Company proposes to make the annual filing on or before November 1 st each year
12		utilizing the Commission's 30-Day administrative process, with revised TSCR rates
13		and charges effective January 1 of each year.
14		
15	Q.	Please describe the transition of the EADIT Credit from the CSIA mechanism to
16		the TSCR mechanism.
17	Α.	The EADIT Credits will continue to be reflected in the CSIA mechanism through the
18		projection period ending December 31, 2021 (Cause No. 44430-TDSIC 14 filing to be
19		made April 1, 2021 and proposed to be in effect July 2021 through December 31,
20		2021). If the Commission Order in this base rate proceeding is issued prior to full
21		recovery of TDSIC-14 period (i.e., prior to December 31, 2021), the Company will reset
22		the CSIA rates and charges to only include prior period variances, and reflect the
23		EADIT Credit Component within the initial TSCR rates and charges at the same level
24		as what already existed in TDSIC-14. The initial TSCR rates and charges (Sheet No.
25		41, Original Page 1 of 1) will be included in the Company's Phase 1 Compliance Tariff

1

filling following issuance of the Commission Order in this proceeding.

2

In addition, the Company proposes to include the TSCR tariff sheet to become effective January 1, 2022 (Sheet No. 41, First Revised Page 1 of 1) with the Phase 1 Compliance Tariff filing in this proceeding since an order in this case may not be issued until after the November 1st annual TSCR filing date. The TSCR rates and charges to become effective January 1, 2022 will reflect the projection period of January 2022 through December 2022.

9

10 The TSCR annual filing to be made on or before November 1, 2022 will reconcile the

11 period beginning with the date of the order in this proceeding and ending August 31,

12 2022 and project EADIT Credits for the annual period January 2023 through December

13 2023. Below is an illustration of which mechanism the EADIT Credits will flow through

14 and the respective Projection and Reconciliation periods.

Mechanism	EADIT Projection Period	Reconciliation Period
TDSIC-13	Jan – Jun 2021	Jan – Jun 2020
TDSIC-14	Jul – Dec 2021 ⁵	Jul – Dec 2020
TSCR-0	Same level as TDSIC-14	Not Applicable
TSCR-1	Jan – Dec 2022	Not Applicable
TSCR-2	Jan – Dec 2023	Date of Order – Aug 2022
TSCR-3	Jan – Dec 2024	Sep 2022 – Aug 2023

15

Q. You mentioned that the new TSCR rider would also capture future changes in the tax rate. Please explain.

A. Yes. In the event of future legislation that would change either the federal or state
 income tax rate, the Company would propose the new TSCR rider would adjust the

⁵ CSIA rates and charges will be reset to zero at the time of Commission approval revising base rates in this proceeding.

Petitioner's Exhibit No. 17 Vectren North Page 33 of 36

1 rates to reflect the new statutory rate and would function much like the first phase did 2 in Cause No. 45032. Just as directed in the Commission's February 16, 2018 Order 3 in that Cause, the Company would file a petition in a new docket seeking an 4 adjustment to the TSCR rider to adjust all of the rates and charges to reflect "the 5 difference between (1) the amount of federal [or state] taxes that the given Rate or 6 Charge was designed to recover based on the tax rate in effect at the time the Rate or 7 Charge was approved and (2) the amount of federal taxes that would have been 8 embedded in the given Rate or Charge had the new tax rate applicable to [Vectren 9 North] as a result of the [new legislation] been in effect at the time of approval." Cause 10 No. 45032 (IURC 2/16/2018), p. 2. Also, as in Cause No. 45032, the Company would 11 propose creating a sub-docket to evaluate any effects of changes in EADIT (positive 12 or negative) resulting from the change. Finally and again like in Cause No. 45032, the 13 Company would request that Vectren North be authorized to use regulatory 14 accounting, such as the use of regulatory assets and liabilities, for all calculated 15 differences resulting from the new legislation and what would have been recorded if 16 the legislation did not go into effect until such time as the change can be fully reflected 17 in Vectren North's rates.

18

Q. Why are you requesting the new TSCR rider be applied to flow through future changes in the income tax rates as you propose?

A. The TCJA and the resulting investigation taught us that income tax rate changes can be very material, they can take effect abruptly and therefore be volatile, and they are completely outside of the Company's control. Accordingly, being prepared for future changes in the income tax rates is a "lesson learned" from the enactment of the TCJA and the ensuing investigation. As the Commission explained in rejecting one utility's

1		objection to lowering its rates in one of the sub-dockets during the TCJA investigation:
2		"Because taxes are a pass-through expense, a change in the federal income tax rate
3		should have no substantive bearing on whether a utility is or is not earning its
4		authorized return. We also note that the nature of the income tax component of the
5		revenue requirement makes it different than many other types of expenses because
6		the rate of the burden is defined in statute rather than dependent on the management
7		actions of the utility." Cause No. 45032-S3 (IURC 10/9/2018) (Sycamore Gas), p. 6.
8		
9		
10	V.	REPORTING REQUIREMENTS FROM PRIOR RATE CASE
11		
12	Q.	What is the Company requesting with respect to reporting requirements that
13		were part of the 43298 Order?
14	Α.	There are two annual reporting requirements which were part of the 43298 Order
15		including: (1) a School Safety Report and (2) an Economic Development Report.
16		Those reporting requirements are connected to the acceptance of test year
17		adjustments in that case. As such, the Company believes these reporting
18		requirements expire with the approval of new rates. Vectren North seeks confirmation
19		that these reporting requirements will have expired. In the alternative, Vectren North
20		seeks to be relieved of these reporting requirements.

21

22 Q. Please describe the school safety education report.

A. In the last rate case, the parties agreed in the Settlement to the school safety education
program with a cost of \$219,424, and the Commission required a report to be filed

1		annually on the actual costs, the selected schools, and the materials used. ⁶ Vectren
2		North has filed annual reports under Cause No. 43298 detailing the actual costs,
3		selected schools and provided materials used for the education program.
4		
5	Q.	Please describe the economic development report.
6	Α.	The parties in the last rate case agreed to a pro forma adjustment of \$110,660 to
7		support Petitioner's contributions to economic development organizations in its service
8		territory. ⁷ The Commission required the Company to provide an annual report on its
9		contributions. Vectren North has filed annual reports under Cause No. 43298 detailing
10		the actual contributions to economic development organizations.
11		
12		
13	VI.	MINIMUM STANDARD FILING REQUIREMENTS
14		
15	Q.	Please describe how the Minimum Standard Filing Requirements ("MSFRs") are
16		organized and being submitted.
17	Α.	Consistent with GAO 2013-5, Vectren North is submitting the information and working
18		papers required by the Commission MSFRs in conjunction with its Case-in-Chief.
19		Vectren North is filing with a Forward-Looking Test Year of the twelve-months ending
20		December 31, 2021, and a Base Period of the twelve-months ending December 31,
21		2019. Petitioner's Exhibit No. 17, Attachment KJT-4 shows the table of contents which
22		will be included at the beginning of each volume of MSFR. The page numbering in the
23		footer of all MSFR volumes will be sequential, beginning with MSFR Page 1. For

⁶ Cause No. 43298, Order page 12; Settlement page 10

⁷ Cause No. 43298, Order page 12; Settlement page 10

1		MSFR responses with supporting documents, the header will reflect the IAC reference;
2		for example, 170 IAC 1-5-6(1)(A). To the extent a Company witness is including
3		supporting materials within their attachments or work papers, the MSFR response will
4		include the specific reference to such supporting documents.
5		
6		
7	VII.	CONCLUSION
8		
9	Q.	Does this conclude your prepared direct testimony?
10	Α.	Yes, it does.

VERIFICATION

I, Katie J. Tieken, affirm under the penalties of perjury that the forgoing representations of fact in my Direct Testimony are true to the best of my knowledge, information and belief.

Katie J. Tieken

Dated: December 18, 2020

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INDIANA GAS COMPANY, INC D/B/A VECTREN ENERGY DELIVERY OF INDIANA, INC. (VECTREN NORTH)

TARIFF FOR GAS SERVICE

I.U.R.C. No. G-20

ISSUED PURSUANT TO ORDER OF THE INDIANA UTILITY REGULATORY COMMISSION IN CAUSE NO. 45468 EFFECTIVE:

Communications concerning this tariff may be addressed to:

Mail: Regulatory and Rates Department Vectren, A CenterPoint Energy Company One Vectren Square Evansville, IN 47708

Phone: 800-227-1376 E-mail: <u>CustomerCareEVV@CenterPointEnergy.com</u>

Petitioner's Exhibit No. 17 Attachment KJT-1 Vectren North Page 2 of 104

Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. G-20

Sheet No. 2 Original Page 1 of 3

TARIFF SHEET INDEX

<u>TARIFE</u> <u>SHEET</u> <u>NO.</u>		DESCRIPTION
1 2 3 4 5-9		TITLE PAGE INDEX LOCATIONS SERVED DEFINITIONS RESERVED FOR FUTURE USE
	RATE	RATE SCHEDULES
10 11 12 13	210 211 220 225	RESIDENTIAL SALES SERVICE UNMETERED GAS LIGHTING SALES SERVICE GENERAL SALES SERVICE SCHOOL/GOVERNMENT TRANSPORTATION
14 15 16 17 18	229 240 245 260 270	SERVICE NATURAL GAS VEHICLE SERVICE INTERRUPTIBLE SALES SERVICE LARGE GENERAL TRANSPORTATION SERVICE LARGE VOLUME TRANSPORTATION SERVICE LONG-TERM CONTRACT SERVICE
19 20 21 22-29	280 285	RESERVED FOR FUTURE USE POOLING SERVICE SCHOOL/GOVERNMENT POOLING SERVICE RESERVED FOR FUTURE USE
	<u>APPENDIX</u>	APPENDICES
30 31 32 33 34 35 36 37 38 39 40	A B C D E F G H I J K	GAS COST ADJUSTMENT NORMAL TEMPERATURE ADJUSTMENT OTHER CHARGES BASE COST OF GAS NOMINATION AND BALANCING PROVISIONS UNACCOUNTED FOR GAS PERCENTAGE UNIVERSAL SERVICE FUND RIDER PIPELINE SAFETY ADJUSTMENT (SUSPENDED) ENERGY EFFICIENCY RIDER SCHOOL/GOVERNMENT NOMINATION AND BALANCING PROVISIONS COMPLIANCE AND SYSTEM IMPROVEMENT
41 42-49	L	ADJUSTMENT TAX SAVINGS CREDIT RIDER RESERVED FOR FUTURE USE

TARIFE SHEET

Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. G-20

Sheet No. 2 Original Page 2 of 3

TARIFF SHEET INDEX

<u>NO.</u>		DESCRIPTION
	<u>RULE</u>	GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE
50	1	APPLICATION OR CONTRACT REQUIRED FOR GAS
	2	ALL AGREEMENTS TO BE INCORPORATED IN CONTRACT
	3	ASSIGNMENT OF CONTRACT
	4	DATA ON CUSTOMER'S INSTALLATION
	5	CONSENT FROM COMPANY BEFORE INCREASING LOAD
51	6	EXTENSION OF COMPANY'S FACILITIES
52	7	COMPANY'S SERVICES, METERS AND APPURTENANCES
	8	CUSTOMER'S RESPONSIBILITY FOR COST OF FACILITIES MODIFICATIONS
	9	COMPANY PROPERTY AND PROTECTION THEREOF
53	10	CUSTOMER'S PIPING, APPLIANCES AND EQUIPMENT
	11	ACCESS TO CUSTOMER'S PREMISES
54	12	PREDICATION OF RATE SCHEDULES
	13	CUSTOMER'S SELECTION OF RATE SCHEDULE
	14	RESALE OF SERVICE
55	15	METERING
56	16	BILLING
	17	PAYMENT OF BILLS
57	18	DEPOSIT OR ARRANGEMENT TO ENSURE PAYMENT OF BILL
58	19	DISCONTINUANCE OF SERVICE AT CUSTOMER'S REQUEST
	20	DISCONTINUANCE OF SERVICE WITHOUT NOTICE
59	21	LIMITATIONS OF LIABILITY
	22	NOTICE BY COMPANY
60	23	GAS SERVICE TO MOBILE HOME PARKS
61	24	CURTAILMENT PROCEDURES
	25	RESTRICTIONS ON NEW AND ADDITIONAL GAS SERVICE
62	26	SERVICE CONTRACTS
	27	FRAUDULENT USE OF GAS
	28	VIOLATION OF RULES

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TARIFF SHEET INDEX

<u>SHEET</u> <u>NO.</u>		DESCRIPTION
	SECTION	AFFILIATE AND COST ALLOCATION GUIDELINES
70	1	AFFILIATE GUIDELINES
71	2	DEFINITIONS FOR AFFILIATE GUIDELINES
72	3	GENERAL AFFILIATE GUIDELINES
73	4	SPECIFIC AFFILIATE GUIDELINES
74	5	PROCEDURES FOR FILING AFFILIATE CONTRACTS
	6	ANNUAL INFORMATION FILING
75	7	COST ALLOCATION GUIDELINES
76	8	DEFINITIONS FOR COST ALLOCATION GUIDELINES
	9	SPECIFIC COST ALLOCATION GUIDELINES
	10	AUDIT REQUIREMENTS
77	11	CUSTOMER CALL HANDLING PROCESS
	12	CALL HANDLING SCRIPT FOR INQUIRIES REGARDING
		NON-REGULATED ENERGY SERVICES
	13	CALL HANDLING PROCESS SUMMARY
	14	CUSTOMER PERMISSION AND INFORMATION
		TRANSFER SUMMARY

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. G-20 Sheet No. 3 Original Page 1 of 4

Nineveh

LOCATIONS SERVED

Cities. Towns and Unincorporated Communities

Adams Albany Alexandria Amity Anderson Andrews Annapolis Antioch Arcadia Aroma Ashboro Atherton Atlanta Attica Avon Bainbridge Bakers Corner Bargersville Battle Ground Bedford Bethany Billtown Billville Blanford Bloomingdale Bloomington Bluffton Boyleston Brazil Bridgeport Brooklyn Brookmore Brookston Brownsburg Buck Creek Bud Burnett Burney Cambridge City Cammack Carbon Cardonia Carmel Carpentersville Cayuga Centenary Center Point Centerton Centerville Charlestown Charlottesville Chesterfield Cicero Circleville Clarksville Clay City **Clear Creek** Clermont Clifford Clinton Cloverdale Cloverland Columbus Converse Covington Cowan

Crane Crawfordsville Cumberland Daleville Dana Danville Dayton Decatur Dolan Dresser Dublin Dundee Dunkirk Dunreith East Columbus East Germantown East Glenn Eaton Eden Edgewood Edinburg Ellettsville Elston Elwood Emporia Fairland Fairmount Fairview Park Farmland Favette Ferguson Hill Fishers Florida Station Floyds Knobs Fontanet Fortville Fowlerton Frankfort Franklin Frankton Garden City Garfield Gas City Gaston Gem Glenn Ayre Greencastle Greenfield Greensburg Greenwood Hagerstown Hamburg Hanover Harmony Harrodsburg Hartford City Hillsboro Hillsdale Hindustan Home Place Hope Hopewell . Hortonville Huntington Huntsville Ingalls

Jefferson Jeffersonville Jonesboro Jonesville Kingman Kirklin Knightstown Knightsville Ladoga Lafayette LaFontaine Lambs Lake Lapel Larmier Hill Lebanon Lewisville (Henry Co.) Lewisville (Morgan Co.) Libertyville Linden I inwood Lizton Lyford Lynn Madison Majenica Marion Marion Heights Markle Markleville Marshall Martinsville Martz Matthews Maxwell Mays McCordsville Mecca Mechanicsburg Michigantown Middletown Mier Millersburg Millgrove Milton Mitchell Modoc Monroeville Montezuma Montpelier Mooresville Morgantown Mount Auburn Mount Comfort Mount Summit Mulberry Muncie Needham Needmore New Albany New Britton New Castle New Columbus (Ovid) New Goshen New Palestine New Whiteland Newport

Noblesville North Salem North Terre Haute Numa Oakville Old Bargersville Oolitic Orestes Owensburg Paragon Parker City Pence Pendleton Pershing Philadelphia Pike Pimento Pittsboro Plainfield Plum Tree Poland Poneto Prairieton Prairie City Prince's Lakes Providence Putnamville Quincy Raleigh Raysville Redkey Reed Richmond **River Forest** Roachdale Rockford Rockville Romney Rosedale Rosstown Royerton Rushville St. Bernice St. Mary Of The Woods Saline City Samaria Sandcut Sanford Seelyville Sellersburg Selma Sexton Seymour Shadeland Shelbyville Shepardsville Sheridan Shideler Shirkieville Shoals Sims Smith Valley Smithfield South Rob Speed

Sheet No. 3 Original Page 2 of 4

LOCATIONS SERVED

Cities. Towns and Unincorporated Communities

Spelterville Spiceland Spring Grove Spring Lake Springport Springville Staunton Stockwell Straughn Summit Grove Summitville Swayzee Sweetser Tangier Taylorsville Tecumseh Terre Haute Thorntown Tipton . Toad Hop Trafalgar Ulen Unionport Unionville Universal Upland Utica Van Buren Veedersburg Walesboro Warren Watson Waverly Waynesville Waynetown West Lafayette West Terre Haute Westpoint Westport Westwood Whitcomb Heights Whiteland Whitestown Williamsport Windsor Yeddo Yorktown Youngstown Zionsville

LOCATIONS SERVED

Listing of Locations Served By County Hay County shboro Attica

<u>Adams County</u> Decatur Rural Areas

Allen County Monroeville Rural Areas

Bartholomew County Clifford Columbus East Columbus Garden City Hope Jonesville Rosstown Taylorsville Walesboro

<u>Blackford County</u> Hartford City Millgrove Montpelier

Waynesville

Boone County Fayette Kirklin Lebanon Mechanicsburg Pike Thorntown Ulen Whitestown Zionsville

Brown County Rural Areas

Clark County Charlestown Clarksville Hamburg Jeffersonville Sellerburg Speed Utica Watson <u>Clay County</u> Ashboro Billtown Billville Brazil Carbon Cardonia Center Point Clay City Cloverland Harmony Knightsville Martz Poland Prairie City Saline City Staunton **Clinton County** Antioch Boyleston Frankfort Jefferson Michigantown Mulberry Decatur County Adams Burney Greensburg Westport Daviess County **Rural Areas Delaware County** Albany Cammack Cowan Daleville Eaton

Gaston

Muncie

Oakville

Royerton

Reed

Selma

Shideler

Smithfield

Yorktown

Fayette County

Rural Areas

Floyd County Floyd Knobs New Albany

Covington Hillsboro Kingman Tangier Veedersburg Yeddo Grant County Fairmount Fowlerton Gas City Jonesboro Marion Matthews Mier Sims Swayzee Sweetser Upland Van Buren Greene County Crane Owensburg Hamilton County Arcadia Aroma Atlanta Bakers Corner Carmel Cicero Fishers Home Place Hortonville Millersbura New Britton Nobelesville Sheridan

Hancock County Charlottesville Eden Fortville Gem Greenfield Maxwell McCordsville Mount Comfort New Palestine Philadelphia Spring Lake Hendricks County Avon Brownsburg Clermont Danville Lizton North Salem Pittsboro

Plainfield

Henry County Dunreith Knightstown Lewisville Middletown Mount Summit New Castle Raysville Spiceland Springport Straughn Westwood

Howard County Rural Areas

Huntington County Andrews Huntington Majenica Markle Plum Tree Warren

Jackson County Rockford Seymour

<u>Jay County</u> Dunkirk Redkey

<u>Jefferson County</u> Hanover Madison

Sheet No. 3 Original Page 3 of 4

LOCATIONS SERVED

Listing of Locations Served By County

Johnson County Amity Bargersville Bud Edinburg Franklin Greenwood Hopewell Lambs Lake Needham New Whiteland Nineveh Old Bargersville Prince's Lakes Providence Samaria Smith Valley Trafalgar Whiteland Lawrence County Bedford Mitchell Needmoore Oolitic Madison County Alexandria Anderson Chesterfield Dundee Edgewood Elwood Emporia Florida Station Frankton Huntsville Ingalls Lapel Linwood Markleville New Columbus Orestes Pendelton **River Forest** Summitville Marion County

Bridgeport Cumberland

<u>Martin County</u> Shoals

Miami County Converse Monroe County Bloomington Clear Creek Dolan Elletsville Harrodsburg Hindustan Springville Unionville

Montgomery County Crawfordsville Garfield Ladoga Linden Waynetown

Morgan County Bethany Brooklyn Brookmore Centerton Lewisville Martinsville Mooresville Morgantown Paragon Waverly

<u>Orange County</u> Rural Areas

Owen County Quincy Rural Areas

Parke County Annapolis Bloomingdale Lyford Marshall Mecca Montezuma Numa Rockville Rosedale

Putnam County Bainbridge Carpentersville Cloverdale Greencastle Putnamville Roachdale Randolph County Farmland Lynn Modoc Parker City Unionport Windsor

Rush County Circleville Mays Raleigh Rushville Sexton

Shelby County Fairland Shelbyville

Switzerland County Rural Areas

Tippecanoe County Battle Ground Buck Creek Dayton Elston Lafayette Romney Shadeland South Rob Stockwell West Lafayette Westpoint

Tipton County Tipton

Vermillion County Blanford Cayuga Centenary Clinton Dana Fairview Park Hillsdale Newport St. Bernice Summit Grove Universal

Vigo County Altherton Burnett Dresser East Glenn Ferguson Hill Fontanet Glenn Eyre Lamier Hill Libertyville Marion Heights New Goshen North Terre Haute Pimento Praireton St. Mary Of The Woods Sandcut Sanford Seelyville Shepardsville Shirkieville Spelterville Tecumseh Terre Haute Toad Hop West Terre Haute Whitcomb Heights Youngstown

Wabash County LaFontaine

Warren County Pence Williamsport

Wayne County Cambridge City Centerville Dublin East Germantown Hagerstown Milton Mount Auburn Pershing Richmond Spring Grove

<u>Wells County</u> Rural Areas Bluffton Poneto

<u>White County</u> Rural Areas Brookston

Petitioner's Exhibit No. 17 Attachment KJT-1 Vectren North Page 8 of 104

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Sheet No. 4 Original Page 1 of 5

DEFINITIONS

Except where the context requires otherwise, the following terms shall have the meanings defined below when used in this Tariff for Gas Service:

Abbreviations:

Btu - British Thermal UnitCcf - Hundred Cubic FeetCf - Cubic FootCfh - Cubic Feet per HourDth - Ten therms or One DekathermFERC - Federal Energy Regulatory CommissionGCA - Gas Cost AdjustmentIURC - Indiana Utility Regulatory CommissionMcf - Thousand Cubic FeetOUCC - Indiana Office of Utility Consumer CounselorPSIG - Pounds per square inch gauge

- Alternate Fuel The form of energy used by Customer in place of Gas Service during Curtailment periods. Gas Service provided by Company under another Rate Schedule shall not qualify as an Alternate Fuel.
- **Annual Usage** Customer's actual total gas usage for the most recent twelve consecutive billing months, or Company's estimate of Customer's total gas usage for the next twelve consecutive billing months if actual usage information is not available.
- **Bill** An itemized list or statement of fees and charges for Gas Service, Contracts Services, or other services provided by Company. A Bill may be rendered by mail or by electronic means.
- **British Thermal Unit** The average amount of heat necessary to increase the temperature of one pound of water by 1° Fahrenheit in the temperature range of 32° to 212° Fahrenheit at 14.73 pounds per square inch absolute pressure.
- **Btu Adjustment Factor** The average Btu content of gas supplied to Customer, as determined periodically by Company, which is applied to Customer's metered volumetric usage to determine therms usage for billing purposes.
- **Bypass** A direct or indirect interconnection of Customer's Premises with another supplier of gas service resulting in the displacement or substantial reduction in Gas Service provided by Company.
- **Cashout** The monetary settlement of over-delivery and under-delivery gas imbalances between Company and Pool Operators, School/Government Suppliers, or Transportation Customers.
- **Central Clock Time (CCT)** Central Daylight Time when daylight savings time is in effect and Central Standard Time when daylight savings time is not in effect.
- **Commercial Customer** Any Customer primarily engaged in wholesale or retail trade and services (including central heating and air conditioning facilities of apartment complexes), any local, state and federal governmental agency and any Customer not covered by another classification. When Gas Service is supplied through one meter to an apartment house or multiple unit dwelling, the service shall be classified as Commercial, in which case the applicable Non-Residential service Rate Schedule shall apply.

Sheet No. 4 Original Page 2 of 5

DEFINITIONS

Commission - The Indiana Utility Regulatory Commission.

- **Commission's Regulations** The Rules, Regulations and Standards of Service for Gas Public Utilities in Indiana, as promulgated from time-to-time by the Commission.
- Company Indiana Gas Company, Inc. d/b/a Vectren Energy Delivery of Indiana, Inc. (Vectren North).
- **Company-Supplied Gas** Gas purchased by Company for resale to Customer.
- **Company's General Terms and Conditions** General Terms and Conditions Applicable to Gas Service, as amended from time-to-time, and as approved by the Commission as part of this Tariff for Gas Service.
- **Curtailment** The interruption or limitation of the Gas Service available to Customer pursuant to Company's Curtailment Procedures.
- **Curtailment Period** The period of time, as specified by Company, during which Gas Service is subject to Curtailment.

Curtailment Procedures - Rule 24 of Company's General Terms and Conditions.

- **Customer** Any individual, partnership, association, firm, public or private corporation or any other entity receiving Gas Service provided by Company with its consent. A Customer shall include any person receiving Gas Service from Company irrespective of whether that person is the individual in whose name the Gas Service is being received.
- **Customer-Delivered Gas** Gas delivered by Customer, or on Customer's behalf, to Company's distribution system.
- **Daily Pipeline Nomination** Nomination made by Supplier, Non-Pooling Transportation Customer, or Pool Operators on pipeline's EBB indicating the quantity of gas being delivered to Company's city gate.
- **Daily Transportation Nomination** Nomination made by School/Government Supplier on Company's EBB indicating the quantity of gas being delivered to Company's city gate.
- **Directed Delivery Quantity (DDQ)** The daily quantity of gas in Dth that School/Government Supplier must deliver to Company's city gates, as specified by Company, to meet the Expected Demand of School/Government Supplier's Pool, adjusted for prior imbalances associated with volume reconciliations, operating constraints, system knowledge/experience, and Company's Unaccounted for Gas Percentage.
- **Educational Institution** An institution administering or providing educational programs from kindergarten through post-secondary level.
- Electronic Bulletin Board (EBB) Company's electronic communications software that facilitates nominations, confirmation and other administrative functions associated with Transportation Service.
- **Expected Demand** A School/Government Supplier's Pool's forecasted usage for a particular gas day, as determined by Company.
- **Gas Cost Adjustment** Gas cost recovery process approved for the Company through various Commission orders, including the Commission's generic orders in Cause No. 37091.

Sheet No. 4 Original Page 3 of 5

DEFINITIONS

- **Gas Service** The availability of natural gas or a mixture of natural gas and other compatible gases at Company's point of delivery to Customer, irrespective of whether any such gas is actually consumed.
- **Government Entity** any non-Residential Customer who is an agency or entity of Federal, State, County or Local Government.
- **Group 1** Company's designation for a Customer served by a meter with rated capacity of 450 Cfh or less.
- **Group 2** Company's designation for a Customer served by a meter with rated capacity of greater than 450 Cfh and less than 5000 Cfh.
- **Group 3** Company's designation for a Customer served by a meter with rated capacity of 5000 Cfh or greater.
- **Heating Degree Day** A standard measure of the coldness of the temperatures experienced, based on the extent to which the daily mean temperature falls below a reference temperature of 65 degrees Fahrenheit.
- **Industrial Customer** A Customer primarily engaged in a process which creates or changes raw or unfinished materials into another form or product.
- Interrupted-type Pilot Light A pilot light, attached to Customer's alternate fuel equipment, that requires gas only during the flame-establishing period and is cut-off at the end of this period.
- **Interruptible Service** Gas Service subject to Curtailment and requiring Customer to maintain Alternate Fuel capability.
- **Maximum Daily Usage** Customer's maximum actual gas usage or Company's estimate of Customer's maximum gas usage for any 24 hour period.
- **Mobile Home Park** Residential development which includes ten or more permanent Mobile Home sites.
- **Non-Residential Customer** Any Customer that is not a Residential Customer.
- **Non-Gas Cost Revenue** Revenue received by Company from Customer excluding all costs recovered through the Gas Cost Adjustment.
- **Operating System** Any portion of Company's distribution system for which gas deliveries and gas demands must be balanced separately from other portions of the distribution system, due to operational and contractual limitations.
- **Operational Flow Order (OFO)** An order issued by the Company via its EBB, fax machine, or telephone directing Pool Operator, School/Government Supplier or Transportation Customer to deliver specific quantities of gas via specific pipelines.
- **Pool** A group of Transportation Customers who have been aggregated by a Pool Operator or School/Government Supplier for gas supply management purposes.

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DEFINITIONS

- **Pool Operator** A marketer, supplier, or Transportation Customer that provides gas supply management for a Pool
- **Pool Operator–Delivered Gas** Gas delivered by a Pool Operator or on Pool Operator's behalf, to Company's distribution system.
- **Pooling Agreement** An agreement between Company and Pool Operator that defines the mutual responsibilities and obligations of those parties relative to services provided under rate 180 Pooling Service.
- **Premises** The main residence or living quarters for a Residential Customer, or the main building of a Commercial or Industrial Customer. The Premises shall include the outlying or adjacent buildings used by the same Customer, provided the use of Gas Service in the outlying or adjacent building(s) is supplemental to the Gas Service used in the main residence, main living quarters, or main building of Customer.
- **Rate Schedule** A Gas Service applicable to a particular classification of Customer with specific Availability, Applicability, Character of Service, Rates and Charges, and Terms and Conditions.
- **Residential Customer** Customer using Gas Service primarily for a single family dwelling unit, mobile home, apartment or condominium.
- Sales Customer A Customer receiving Sales Service from Company.
- Sales Service Gas Service involving the delivery by Company to Customer of Company-Supplied Gas.
- School/Government Supplier A gas supplier that provides gas supply management for a Pool of Customers for which an Educational Institution or Government Entity is responsible for payment of rates and charges to Company.
- School/Government Pooling Agreement An agreement between Company and School/Government Supplier that defines the mutual responsibilities and obligations of those parties relative to services provided under Rate 285-School/Government Pooling Service.
- School/Government Supplier–Delivered Gas Gas delivered by a School/Government Supplier, or on behalf of a School/Government Supplier, to Company's distribution system.
- School/Government Transportation Agreement Written agreement between Company and Educational Institution or Government Entity defining Terms and Conditions of the Educational Institution or Government Entity's Gas Service.
- Service Area Areas in which Company has Gas Service available, or may offer Gas Service, as certified by the Commission.
- **Spaceheating Customer** Any Customer receiving Gas Service, any part of which Customer uses as fuel for the heating of some portion or all of Customer's Premises.

Summer Season - The months of April through October, inclusive.

Therm - 100,000 Btu.

Throughput - The sum of Sales and Transportation Service quantities.

Transportation Customer - A Customer receiving Transportation Service from Company.

Effective:

Sheet No. 4 Original Page 5 of 5

DEFINITIONS

Transportation Service - Gas Service involving the delivery by Company to Customer of Customer-Delivered, School/Government Supplier-Delivered or Pool Operator-Delivered gas.

Unapproved Use of Gas - Any use by Customer of Company-delivered gas that is inconsistent with Company's Tariff for Gas Service.

Winter Season - The months of November through March, inclusive.

Sheet No. 10 Orginal Page 1 of 1

RATE 210 RESIDENTIAL SALES SERVICE

AVAILABILITY

This Rate Schedule shall be available throughout Company's Service Area, subject to the availability of adequate facilities and gas supplies, which determinations shall be within Company's reasonable discretion.

APPLICABILITY

This Rate Schedule shall be applicable only to Residential Customers.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of Sales Service. Transportation Service is not provided under this Rate Schedule. Gas Service provided hereunder shall be metered and billed separately from Gas Service provided under any other Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Sales Service hereunder shall be:

Customer Facilities Charge -

\$21.50 per meter

Distribution Charge -

First 45 therms @ \$0.2692 per therm Over 45 therms @ \$0.1886 per therm

Appendices:

The following Appendices shall be applied monthly, if applicable:

- Appendix A Gas Cost Adjustment
- Appendix B Normal Temperature Adjustment
- Appendix G Universal Service Fund Rider
- Appendix H Pipeline Safety Adjustment (Suspended)
- Appendix I Energy Efficiency Rider
- Appendix K Compliance and System Improvement Adjustment
- Appendix L Tax Savings Credit Rider

Minimum Monthly Charge -

The Minimum Monthly Charge shall be the Customer Facilities Charge.

Other Charges -

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

TERMS AND CONDITIONS

Sheet No. 11 Original Page 1 of 1

RATE 211 UNMETERED GAS LIGHTING SALES SERVICE

AVAILABILITY

This Rate Schedule is available only to those Customers described in the APPLICABILITY section of this Rate Schedule.

APPLICABILITY

This Rate Schedule shall be applicable only to those certain Customers who have continuously received unmetered gas lighting sales service since March 1, 1984, at the address and service connection as of that date.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of unmetered Sales Service for gas lighting fixtures attached directly to Company's distribution mains or services. Transportation Service is not provided under this Rate Schedule. Gas Service provided hereunder shall be billed separately from Gas Service provided under any other Rate Schedule. No other burners, apparatus, appliances or equipment shall be piped or connected in any manner which will permit them to operate from the Gas Service provided under this Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Sales Service shall be:

Distribution Charge - \$3.69 per gas lighting fixture

Appendices:

The following Appendices shall be applied monthly, if applicable:

- Appendix A Gas Cost Adjustment
- Appendix G Universal Service Fund Rider
- Appendix H Pipeline Safety Adjustment (Suspended)

Other Charges -

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

TERMS AND CONDITIONS

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RATE 220 GENERAL SALES SERVICE

AVAILABILITY

This Rate Schedule shall be available throughout Company's Service Area, subject to the availability of adequate facilities and gas supplies, which determinations shall be within Company's reasonable discretion.

APPLICABILITY

This Rate Schedule shall be applicable to any Non-Residential Customer, electing service hereunder, whose Annual Usage is less than 500,000 therms and whose Maximum Daily Usage is less than 15,000 therms.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of Sales Service. Transportation Service is not provided under this Rate Schedule. Gas Service provided hereunder shall be metered and billed separately from Gas Service provided under any other Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Sales Service hereunder shall be:

Customer Facilities Charge -

Group 1: \$18.25 Group 2: \$49.50 Group 3: \$100.00

Distribution Charge -

First 500 therms @ \$0.2674 per therm Over 500 therms @ \$0.2365 per therm

Appendices:

The following Appendices shall be applied monthly, if applicable:

- Appendix A Gas Cost Adjustment
- Appendix B Normal Temperature Adjustment
- Appendix G Universal Service Fund Rider
- Appendix H Pipeline Safety Adjustment (Suspended)
- Appendix I Energy Efficiency Rider
- Appendix K Compliance and System Improvement Adjustment
- Appendix L Tax Savings Credit Rider

Minimum Monthly Charge -

The Minimum Monthly Charge shall be the Customer Facilities Charge.

Other Charges -

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

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RATE 220 GENERAL SALES SERVICE

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided by Rule 24 and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer shall curtail gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

TERMS AND CONDITIONS

Sheet No. 13 Original Page 1 of 3

RATE 225 SCHOOL/GOVERNMENT TRANSPORTATION SERVICE

AVAILABILITY

This Rate Schedule shall be available throughout Company's Service Area, subject to the availability of adequate facilities, which determination shall be within Company's reasonable discretion.

APPLICABILITY

- This Rate Schedule shall be applicable to any Non-Residential Customer
- 1) whose Annual Usage is less than 50,000 therms and
- 2) for which payment of rates and charges to Company is the responsibility of an Educational Institution or Government Entity, which elects service hereunder.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of Transportation Service. Gas Service provided hereunder shall be metered and billed separately from Gas Service provided under any other Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Gas Service hereunder shall be:

Customer Facilities Charge -

Group 1: \$18.25 Group 2: \$49.50 Group 3: \$100.00

Distribution Charge -

First 500 therms @ \$0.2674 per therm Over 500 therms @ \$0.2365 per therm

Appendices:

The following Appendices shall be applied monthly, if applicable:

- Appendix A Gas Cost Adjustment
- Appendix B Normal Temperature Adjustment
- Appendix G Universal Service Fund Rider
- Appendix H Pipeline Safety Adjustment (Suspended)
- Appendix I Energy Efficiency Rider
- Appendix K Compliance and System Improvement Adjustment
- Appendix L Tax Savings Credit Rider

Related Charges –

Customer shall reimburse Company for all charges incurred on Customer's behalf in connection with transportation of gas for Customer's account, including any pipeline penalty charges or cashout provisions assessed to Company.

Sheet No. 13 Original Page 2 of 3

RATE 225 SCHOOL/GOVERNMENT TRANSPORTATION SERVICE

Minimum Monthly Charge -

The Minimum Monthly Charge shall be the Customer Facilities Charge.

Other Charges -

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

Switching Charges -

Customer shall be charged \$10.00 per meter per switch for switching School/Government Suppliers more than once per calendar year.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided under Rule 24 of the General Terms and Conditions Applicable to Gas Service ("Rule 24") and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer must curtail gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

SCHOOL/GOVERNMENT TRANSPORTATION PROVISIONS

The following School/Government Transportation Provisions are applicable to Customers served under this Rate Schedule.

- (1) A School/Government Transportation Service Customer must become a member of a Pool pursuant to the provisions of Rate 285, School/Government Pooling Service. School/Government Supplier will be responsible for managing the Pool's gas supply. Customer shall enter into a School/Government Transportation Agreement with Company that designates its selected School/Government Supplier from a list of approved School/Government Suppliers that have signed School/Government Pooling Agreements with Company. Such elections will carry over from month to month unless Customer and School/Government Supplier notify Company of any change at least ten (10) business days prior to the start of a new month.
- (2) Customer's prior delinquencies must be cured prior to commencing participation in School/Government Transportation Service, unless otherwise agreed to in advance by Company. School/Government Transportation Service will be effective as of Customer's next read date.
- (3) In the event of default of the School/Government Supplier, Customer shall be returned to Sales Service or may designate another School/Government Supplier. Customer shall be liable for its portion of applicable charges owed by defaulting School/Government Suppliers, as determined by Company after review of all available facts and circumstances including documented deliveries and consumption.

Sheet No. 13 Original Page 3 of 3

RATE 225 SCHOOL/GOVERNMENT TRANSPORTATION SERVICE

- (4) To compensate for unaccounted for gas losses, the quantity of gas available to School/Government Transportation Customer on a daily basis shall be equal to the quantity of gas delivered to Company's distribution system at the point of receipt for the account of Customer, reduced by the Unaccounted For Gas Percentage as set forth in Appendix F.
- (5) A Customer that has voluntarily returned from School/Government Transportation Service to Sales Service must remain on Sales Service for not less than one year before returning to School/Government Transportation Service, unless expressly authorized by Company.
- (6) An Educational Institution or Government Entity must be a registered user of vectren.com to obtain historical usage information, and in order to obtain a single summary bill and remit a single monthly payment.

TERMS AND CONDITIONS

Sheet No. 14 Original Page 1 of 2

RATE 229 NATURAL GAS VEHICLE SERVICE

AVAILABILITY

This Rate Schedule is available only to those Customers described in the APPLICABILITY section of this Rate Schedule.

APPLICABILITY

This Rate Schedule shall be applicable to any Customer that elects to receive Gas Service under this Rate Schedule for the express and limited purpose of fueling a natural gas vehicle ("NGV").

CHARACTER OF SERVICE

Use of natural gas provided hereunder to a Customer-owned NGV facility is limited exclusively for the compression of such gas for use in fueling motorized vehicles and shall not be used by Customer for any other purpose. Gas Service provided hereunder from a designated Company-owned NGV facility is for the express and limited purpose of fueling natural gas vehicles by Customer.

This Rate Schedule applies to the provision of Sales Service. Transportation Service is not provided under this Rate Schedule. Gas Service provided hereunder shall be metered and billed separately from Gas Service provided under any other Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Sales Service hereunder shall be:

For Gas Service provided to a Customer-owned NGV facility:

Customer Facilities Charge -

\$24.90 per meter.

Distribution Charge -

\$0.0516 per therm for all therms supplied.

For Gas Service provided from a designated Company-owned NGV facility:

Distribution Charge -

\$0.3948 per therm for all therms supplied.

Appendices:

The following Appendices shall be applied monthly:

- Appendix A Gas Cost Adjustment
- Appendix G Universal Service Fund Rider
- Appendix H Pipeline Safety Adjustment (Suspended)
 - Appendix K Compliance and System Improvement Adjustment
- Appendix L Tax Savings Credit Rider

Taxes -

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Customer shall be responsible for and shall reimburse the Company for all taxes payable by Company to governmental entities on the sale of natural gas for use in providing NGV service.

Sheet No. 14 Original Page 2 of 2

RATE 229 NATURAL GAS VEHICLE SERVICE

Minimum Monthly Charge -

The Minimum Monthly Charge shall be the Customer Facilities Charge, if applicable.

Other Charges -

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

CONTRACT

For Customers with Annual Usage greater than 250,000 therms, Customer shall enter into a written contract, which specifies the hourly and daily maximum gas requirements of Customer and any other terms reasonably required by Company. The Contract shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter, subject to cancellation by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided by Rule 24 and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer shall curtail gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

TERMS AND CONDITIONS

Sheet No. 15 Original Page 1 of 2

RATE 240 INTERRUPTIBLE SALES SERVICE

AVAILABILITY

This Rate Schedule shall be available throughout Company's Service Area, subject to the availability of adequate facilities and gas supplies, which determinations shall be within Company's reasonable discretion. This Rate Schedule is closed to new customers.

APPLICABILITY

This Rate Schedule shall be applicable to any Non-Residential Customer that:

- 1. has an Annual Usage of less than 500,000 therms, and
- 2. has a Maximum Daily Usage of less than 15,000 therms, and
- 3. complies with the Alternate Fuel Capability Requirement of this Rate Schedule, and
- 4. enters into a written contract with Company to receive Gas Service under this Rate Schedule.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of Interruptible Sales Service. Transportation Service is not provided under this Rate Schedule. Gas Service provided hereunder shall be metered and billed separately from Gas Service provided under any other Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Sales Service hereunder shall be:

Customer Facilities Charge -

\$175.00 per customer

Distribution Charge -

First 2500 therms @ \$0.4543 per therm Over 2500 therms @ \$0.1870 per therm

Appendices:

The following Appendices shall be applied monthly:

- Appendix A Gas Cost Adjustment
- Appendix G Universal Service Fund Rider
- Appendix H Pipeline Safety Adjustment (Suspended)
- Appendix K Compliance and System Improvement Adjustment
- Appendix L Tax Savings Credit Rider

Minimum Monthly Charge -

The Minimum Monthly Charge shall be Customer Facilities Charge.

Other Charges -

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

CONTRACT

Customer shall enter into a written contract which specifies the hourly and daily maximum gas requirements of Customer and any other terms reasonably required by Company. The contract shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter, subject to cancellation by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term. The contract shall specify the Alternate Fuel to be used by Customer during Curtailment periods.

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RATE 240 INTERRUPTIBLE SALES SERVICE

ALTERNATE FUEL CAPABILITY REQUIREMENT

Customer shall be obligated to continuously provide and maintain on the Premises Alternate Fuel equipment and Alternate Fuel storage facilities and shall make necessary contractual arrangements for maintenance and replenishment of such Alternate Fuel capability sufficient to satisfy, during periods of Curtailment, all demands of Customer normally met by Gas Service provided under this Rate Schedule. Alternate Fuel capability is not required if Customer has no gas demands during the months of December, January and February.

Company shall have the right to require a test Curtailment for verifying Customer's compliance with the Alternate Fuel Capability Requirement of this Rate Schedule, each such Curtailment lasting not more than forty-eight hours. However, Company shall be under no obligation to require such a test. If Customer does not demonstrate compliance with the requirements set forth in this section, Company shall be entitled to discontinue Gas Service to Customer under this Rate Schedule until Customer demonstrates compliance to Company's satisfaction.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided by Rule 24 and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer shall curtail gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Only Interrupted-type Pilot Lights shall be provided Gas Service under this Rate Schedule during periods of Curtailment.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

TERMS AND CONDITIONS

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RATE 245 LARGE GENERAL TRANSPORTATION SERVICE

AVAILABILITY

This Rate Schedule shall be available throughout Company's Service Area, subject to the availability of adequate facilities, which determination shall be within Company's reasonable discretion.

APPLICABILITY

This Rate Schedule shall be applicable to any Non-Residential Customer that:

- 1. has an Annual Usage of greater than or equal to 50,000 therms and less than 500,000 therms,
- 2. has a Maximum Daily Usage of less than 15,000 therms,
- 3. complies with the Measurement Requirement section of this Rate Schedule, and
- 4. enters into a written contract with Company to receive Gas Service under this Rate Schedule.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of Transportation Service. Interim Supply Service as described below may also be provided under this Rate Schedule, at Company's sole discretion. Gas Service provided hereunder shall be metered and billed separately from Gas Service provided under any other Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Gas Service hereunder shall be:

Customer Facilities Charge -

\$205.00 per customer

Distribution Charge -

Applicable to all therms delivered to Customer during the billing month. First 2500 therms @ \$0.1965 per therm Over 2500 therms @ \$0.0890 per therm

Appendices:

The following Appendices shall be applied monthly:

- Appendix A Gas Cost Adjustment
- Appendix G Universal Service Fund Rider
- Appendix H Pipeline Safety Adjustment (Suspended)
- Appendix K Compliance and System Improvement Adjustment
- Appendix L Tax Savings Credit Rider

Related Charges –

Customer shall reimburse Company for all charges incurred on Customer's behalf in connection with transportation of gas for Customer's account, including any pipeline penalty charges or cashout provisions assessed to Company.

Nomination and Balancing Provisions Charges -

The various Charges and Cashouts set forth in Appendix E shall be charged to Customer, if applicable.

Minimum Monthly Charge -

The Minimum Monthly Charge shall be the Customer Facilities Charge.

Other Charges –

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

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RATE 245 LARGE GENERAL TRANSPORTATION SERVICE

CONTRACT

Customer shall enter into a written contract which specifies the hourly and daily maximum gas requirements of Customer and any other terms reasonably required by Company. The contract shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter, subject to cancellation by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term.

UNACCOUNTED FOR GAS PERCENTAGE

To compensate for unaccounted for gas losses, the quantity of gas available to Customer on a daily basis shall be equal to the quantity of gas delivered to Company's distribution system at the point of receipt for the account of Customer, reduced by the Unaccounted For Gas Percentage as set forth in Appendix F.

NOMINATION AND BALANCING PROVISIONS

Customer shall be subject to the provisions set forth in Appendix E.

MEASUREMENT REQUIREMENT

Customer For purposes of permitting daily meter reading, Company shall, where available, install, provide and maintain cellular equipment and service on Customer's Premises. Until such time that cellular service is installed, or where cellular service is otherwise unavailable, Customer shall install, provide, and maintain on the Premises at a location specified by Company such telephone equipment and service as required for Company's gas measurement equipment and related communications equipment. If Customer's telephone line is deemed inadequate or unreliable for purposes of providing measurement data, and cellular service is unavailable, Company may require Customer to provide a dedicated telephone line in order to continue Transportation Service under this Rate Schedule.

Company shall post preliminary Customer usage throughout the month on its Gas Tracking System ("GTS") as soon as practicable the day after the end of the Gas Day, and the Company will endeavor to do so by 10:30 a.m. Central Clock Time. Preliminary Customer usage will be posted on a best efforts basis and, even in the absence of such posting, shall not be considered reflective of the actual usage to be used for billing purposes.

If the measurement equipment fails to register or registers incorrectly, Company will estimate as accurately as is practicable, the quantity of gas delivered. Customer will pay for Gas Service provided based on such estimate(s), in accordance with the terms and provisions of this Tariff for Gas Service.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided by Rule 24 and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer shall curtail gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

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RATE 245 LARGE GENERAL TRANSPORTATION SERVICE

INTERIM SUPPLY SERVICE

Company may provide Interim Supply Service in the event Customer is temporarily unable to obtain supply from supplier or Pool Operator. Company will provide such service on an interruptible month-to-month basis for a term as determined by Company. Customer shall be responsible for meeting all creditworthiness requirements as determined by Company, including, without limitation, pre-payment to Company for gas supply. Customer must execute a written agreement with Company to effectuate this service and service will not begin prior to the execution date of such agreement.

TERMS AND CONDTIONS

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RATE 260 LARGE VOLUME TRANSPORTATION SERVICE

AVAILABILITY

This Rate Schedule shall be available throughout Company's Service Area, subject to the availability of adequate facilities, which determinations shall be within Company's reasonable discretion.

APPLICABILITY

This Rate Schedule shall be applicable to any Non-Residential Customer that:

- 1. has an Annual Usage of 500,000 therms or greater, or has a Maximum Daily Usage of 15,000 therms or greater, or uses No. 6 fuel oil as an Alternate Fuel, and
- 2. complies with the Measurement Requirement section of this Rate Schedule, and
- 3. has entered into a written contract with Company to receive Gas Service under this Rate Schedule.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of Transportation Service. Interim Supply Service as described below may also be provided under this Rate Schedule, at Company's sole discretion. Gas Service provided hereunder shall be metered and billed separately from Gas Service provided under any other Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Gas Service hereunder shall be:

Customer Facilities Charge -

\$1,100.00 per customer

Distribution Charge -

Applicable to all therms delivered to Customer during the Billing Month. First 50,000 therms @ \$0.0643 per therm Next 250,000 therms @ \$0.0504 per therm Over 300,000 therms @ \$0.0336 per therm

Appendices:

The following Appendices shall be applied monthly:

- Appendix A Gas Cost Adjustment
- Appendix G Universal Service Fund Rider
- Appendix H Pipeline Safety Adjustment (Suspended)
- Appendix K Compliance and System Improvement Adjustment
- Appendix L Tax Savings Credit Rider

Related Charges –

Customer shall reimburse Company for all charges incurred on Customer's behalf in connection with transportation of gas for Customer's account, including any gas costs, pipeline penalty charges or Cashout provisions assessed to Company.

Nomination and Balancing Provisions Charges -

The various Charges and Cashouts set forth in Appendix E shall be charged to Customer, if applicable.

Minimum Monthly Charge -

The Minimum Monthly Charge shall be the Customer Facilities Charge.

Other Charges -

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

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RATE 260 LARGE VOLUME TRANSPORTATION SERVICE

CONTRACT

Customer shall enter into a written contract with Company, which specifies the hourly and daily maximum gas requirements of Customer and any other terms reasonably required by Company. The contract shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter, subject to cancellation by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term.

UNACCOUNTED FOR GAS PERCENTAGE

To compensate for unaccounted for gas, the quantity of gas available to Customer on a daily basis shall be equal to the quantity of gas delivered to Company's distribution system at the point of receipt for the account of Customer, reduced by the Unaccounted For Gas Percentage as set forth in Appendix F.

NOMINATION AND BALANCING PROVISIONS

Customer shall be subject to the provisions set forth in Appendix E.

MEASUREMENT REQUIREMENT

Customer For purposes of permitting daily meter reading, Company shall, where available, install, provide and maintain cellular equipment and service on Customer's Premises. Until such time that cellular service is installed, or where cellular service is otherwise unavailable, Customer shall install, provide, and maintain on the Premises at a location specified by Company such telephone equipment and service as required for Company's gas measurement equipment and related communications equipment. If Customer's telephone line is deemed inadequate or unreliable for purposes of providing measurement data, and cellular service is unavailable, Company may require Customer to provide a dedicated telephone line in order to continue Transportation Service under this Rate Schedule.

Company shall post preliminary Customer usage throughout the month on its Gas Tracking System ("GTS") as soon as practicable the day after the end of the Gas Day, and the Company will endeavor to do so by 10:30 a.m. Central Clock Time. Preliminary Customer usage will be posted on a best efforts basis and, even in the absence of such posting, shall not be considered reflective of the actual usage to be used for billing purposes.

If the measurement equipment fails to register or registers incorrectly, Company will estimate as accurately as is practicable, the quantity of gas delivered. Customer will pay for Gas Service provided based on such estimate(s), in accordance with the terms and provisions of this Tariff for Gas Service.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided under Rule 24 and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer must curtail interruptible gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

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RATE 260 LARGE VOLUME TRANSPORTATION SERVICE

INTERIM SUPPLY SERVICE

Company may provide Interim Supply Service in the event Customer is temporarily unable to obtain supply from supplier or Pool Operator. Company will provide such service on an interruptible month-to-month basis for a term as determined by Company. Customer shall be responsible for meeting all creditworthiness requirements as determined by Company, including, without limitation, pre-payment to Company for gas supply. Customer must execute a written agreement with Company to effectuate this service and service will not begin prior to the execution date of such agreement.

TERMS AND CONDITIONS

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RATE 270 LONG-TERM CONTRACT SERVICE

AVAILABILITY

Availability of Gas Service under this Rate Schedule shall be determined by Company on a case-bycase basis, which determination shall be within Company's reasonable discretion. Gas Service hereunder shall also be subject to the prior approval by the Commission of the written contract between Company and Customer and subject to revocation, amendment or rescission by the Commission under applicable law.

APPLICABILITY

This Rate Schedule shall be applicable to any Commercial or Industrial Customer that agrees to receive Gas Service hereunder pursuant to a written contract with Company for one or more Premises. In order for customer to qualify for application of this Rate Schedule, Customer must establish by verified statement to Company, and Company must first determine in its reasonable discretion, that at one or more of Customer's Premises, the Gas Service to be provided under this Rate Schedule is required to enable Company to preserve or attract the load at such Premises. The aggregation of separate Premises for the purpose of receiving Gas Service under this Rate Schedule shall be limited to facilities owned by Customer or owned by a corporate affiliate of Customer.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of Gas Service as specified in the written contract between Company and Customer. Gas Service provided hereunder shall be metered and billed separately from Gas Service provided under any other Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Gas Service provided hereunder shall be referenced in the written contract between Company and Customer and the level of the Rates and Charges shall depend upon Company's assessment of the nature and extent of the competitive circumstances pertaining to the applicable Customer load, as well as any other reasonable factors affecting the appropriateness of that level, including, but not limited to, the quantity of Gas Service used or to be used, the time when such Gas Service is used or will be used, and the purpose for which such Gas Service is used or will be used. Except as otherwise provided in the written contract between Company and Customer, the Rates and Charges are subject to revision by the Commission as provided by law.

CONTRACT

Customer shall enter into a written contract with Company which specifies the terms and conditions of the Gas Service to be provided hereunder. The written contract shall include any terms and conditions reasonably required by Company, including, but not limited to, the following:

- 1. Customer must agree to a term for the written contract of at least five years; and
- Customer must agree that during the term of the written contract it will not bypass Company's system via a direct or indirect interconnection with another supplier of gas service or displace or substantially reduce Company's provision of energy service to Customer through the use of an energy service other than natural gas.

Unless otherwise agreed between Company and Customer, Commission approval of the written contract between Company and Customer, as filed, is a condition precedent to the provision of Gas Service by Company to Customer hereunder.

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RATE 270 LONG-TERM CONTRACT SERVICE

UNACCOUNTED FOR GAS PERCENTAGE

Except as otherwise provided in the written Contract between Company and Customer, Customer shall be subject to the Unaccounted For Gas Percentage set forth in Appendix F.

NOMINATION AND BALANCING PROVISIONS

Except as otherwise provided in the written Contract between Company and Customer, Customer shall be subject to the provisions set forth in Appendix E.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided in the written contract between Company and Customer and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

MEASUREMENT REQUIREMENT

Customer For purposes of permitting daily meter reading, Company shall, where available, install, provide and maintain cellular equipment and service on Customer's Premises. Until such time that cellular service is installed, or where cellular service is otherwise unavailable, Customer shall install, provide, and maintain on the Premises at a location specified by Company such telephone equipment and service as required for Company's gas measurement equipment and related communications equipment. If Customer's telephone line is deemed inadequate or unreliable for purposes of providing measurement data, and cellular service is unavailable, Company may require Customer to provide a dedicated telephone line in order to continue Transportation Service under this Rate Schedule.

Company shall post preliminary Customer usage throughout the month on its Gas Tracking System ("GTS") as soon as practicable the day after the end of the Gas Day, and the Company will endeavor to do so by 10:30 a.m. Central Clock Time. Preliminary Customer usage will be posted on a best efforts basis and, even in the absence of such posting, shall not be considered reflective of the actual usage to be used for billing purposes.

If the measurement equipment fails to register or registers incorrectly, Company will estimate as accurately as is practicable, the quantity of gas delivered. Customer will pay for Gas Service provided based on such estimate(s), in accordance with the terms and provisions of this Tariff for Gas Service.

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RATE 270 LONG-TERM CONTRACT SERVICE

COMMISSION APPROVAL REQUIREMENT

Prior to the initiation of Gas Service hereunder, the written contract between Company and Customer must be approved by the Commission. The Commission may approve written contracts between Company and Customers pursuant to the Commission's thirty (30) day filing process. A written contract pursuant to this Rate Schedule qualifies for approval by the Commission provided each of the following criteria is met:

- 1. Customer has entered into a written contract with Company which specifies the terms and conditions of the Gas Service to be provided.
- 2. The written contract between Company and Customer has been filed with the Commission for its approval.
- 3. The rates and charges for Gas Service provided under this Rate Schedule have been specified in the written contract.
- 4. Customer has agreed to a term for the written contract of at least five years.
- 5. Customer has agreed that during the term of the written contract it will not bypass Company's system via a direct or indirect interconnection with another supplier of gas service or displace or substantially reduce Company's provision of energy service to Customer through the use of an energy service other than natural gas.
- 6. At one or more of the Premises to be served pursuant to the written contract between Company and Customer, the service to be provided under this Rate Schedule is required to enable Company to preserve or attract the load.
- 7. The written contract between Company and Customer has been the result of "arm's length" negotiations.
- 8. The written contract between Company and Customer shall result in a direct benefit to Company's other customers.

TERMS AND CONDITIONS

Except as otherwise provided in the written contract between Company and Customer, Gas Service under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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RATE 280 POOLING SERVICE

APPLICABILITY

Pooling Service is a service applicable to any Pool Operator and any Transportation Customer under Rates 245, 260, or 270 that designates a Pool Operator to manage its gas supplies as part of an aggregated Customer Pool.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of Pooling Service for Transportation Customers. Pool Operator and electing Transportation Customer are subject to provisions of this Rate Schedule.

Pool Operator shall deliver to the Company gas supplies needed to satisfy the daily and monthly usage requirement of Pool Operator's Pool Customers in accordance with the requirements set forth in this Rate Schedule, Appendix E, and in the Pooling Agreement. Pooling will not be permitted across multiple Operating Systems unless approved in advance by the Company.

Pool Operator shall provide nominations for its aggregated Pool Customers' deliveries. For purposes of calculating daily and monthly imbalances, the usages of all Customers within a Pool will be combined into a single Pool usage total, which will be matched against the Pool Operator's total pipeline deliveries for such Pool.

Pool Operator shall be responsible for complying with Operational Flow Orders, daily and monthly balancing, and the payment of any daily and monthly imbalance Cashouts, and applicable charges. Transportation Customer shall remain responsible for all charges under its applicable Rate Schedule 245, 260, or 270.

Imbalance trading provided in Appendix E allows Pool Operator to trade imbalances to minimize otherwise applicable imbalance charges.

SUMMARY OF CHARGES

Pool Operator's Bill shall be rendered monthly, and shall consist of the following charges, as applicable:

Financial Evaluation Fee: \$50 for the initial and each subsequent Pool Operator financial evaluation performed by Company.

Administrative Fee: Pool Operator shall be assessed a monthly Administrative Fee of \$100 for each Pool.

Nomination and Balancing Charges: All nomination and balancing charges and imbalance trading charges associated with Pool Operator's Pool, including those listed in Appendix E, Nomination and Balancing Provisions, shall be billed to Pool Operator each month.

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RATE 280 POOLING SERVICE

Related Charges: Pool Operator shall reimburse Company for all charges incurred in connection with transportation of gas for Pool Operator's Pool including any gas costs, penalty charges, or Cashouts.

Late Payment Charge: Payment by Pool Operator shall be due seventeen (17) days from the date of issuance of the Bill. Company or an authorized agent must receive Payment of the total amount due by the due date shown on the Pool Operator's Bill. If Pool Operator does not pay the total amount due by the date shown, an additional amount equal to one percent (1%) of the total unpaid balance shall also become due and payable. For each subsequent month, or portion thereof, of non-payment, an additional charge of one percent of the total unpaid balance shall be assessed.

Insufficient Funds Check Charge: For each check of Pool Operator returned by any bank due to insufficient funds, Pool Operator shall be charged \$25.00 to cover a part of the cost of processing such check.

PROVISIONS AND REQUIREMENTS FOR TRANSPORTATION CUSTOMER PARTICIPATION

Transportation Customer shall comply with the following provisions and requirements:

Contract: Customer shall enter into a contract with Company that designates its selected Pool Operator from a list of approved Pool Operators that have signed Pooling Agreements with Company and who comply with the provisions of this Rate Schedule. Such elections will carry over from month to month unless Customer and Pool Operator notify Company of any change at least ten (10) business days prior to the start of a new month.

Initiation of Pooling Service: An existing Rate 245, 260, or 270 Transportation Customer that desires to begin utilizing Pooling Service under this Rate Schedule shall do so effective with Customer's next meter reading date.

Customer's prior delinquencies must be cured prior to commencing participation in Pooling Service, unless otherwise agreed to in advance by Company.

Customer shall eliminate any existing over-delivery or under-delivery quantities via a Cashout with Company prior to commencing participation in Pooling Service, as follows:

- (1) If Customer has an ending under-delivery quantity, Customer shall pay Company for each Dekatherm of under-delivery quantity a price equal to the average of the previous six-months' Monthly Average Index Charges (as defined in Appendix E) plus applicable taxes.
- (2) If Customer has an ending over-delivery quantity, Company shall pay Customer for each Dekatherm of Over-delivery quantity a price equal to the average of the previous sixmonths' Monthly Average Index Charges (as defined in Appendix E).

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RATE 280 POOLING SERVICE

PROVISIONS AND REQUIREMENTS FOR POOL OPERATOR PARTICIPATION

Pool Operator shall comply with the following provisions:

Contract:

Pool Operator must enter into a written Pooling Agreement with Company. Such Pooling Agreement shall set forth specific covenants and obligations undertaken by Company and Pool Operator under this Rate Schedule on behalf of the Pool's Customers. The Pooling Agreement shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter subject to cancellation by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term.

Creditworthiness Standards and Requirements:

In order to qualify for participation under the Pooling Service, Pool Operator must pass an initial Financial evaluation performed by Company, and any such subsequent evaluation(s) deemed appropriate by Company, to ensure that Pool Operator possesses sufficient resources to perform its responsibilities and to ensure financial performance under this Rate Schedule. In addition, if Pool Operator's participation in the Pooling Service was previously terminated due to Pool Operator's non-compliance, Pool Operator shall provide information acceptable to Company that such cause for non-compliance has been corrected and will be avoided in the future. All prior delinquencies must be cured prior to commencing participation in the Pooling Service. Moreover, any and all charges from previous non-compliance shall be corrected prior to participation in the Pooling Service.

Pool Operator must complete and sign Company's Pool Operator Registration Form and Credit Application to be considered for participation in the Pooling Service. A Pool Operator desiring to participate in Pooling Service will be evaluated by Company to establish credit levels acceptable to Company. Company will apply, on a non-discriminatory basis, reasonable financial standards to assess and examine a Pool Operator's creditworthiness. These standards will take into consideration the scope of the operations of each Pool Operator and the level of risk to Company. In order to pass Company's financial evaluation, a Pool Operator may be required to provide security, the form and amount of which shall be specified by the Company.

Financial evaluations will be based on standard credit factors such as audited financial statements and credit ratings, Pool Customers' payment histories, and other related financial information that has been independently audited, if available. Company shall determine creditworthiness based on the above criteria, and will not deny a Pool Operator's participation in Pooling Service without reasonable cause.

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RATE 280 POOLING SERVICE

Company reserves the right to conduct a financial re-evaluation of Pool Operator from time to time. Such re-evaluation may be initiated either by a request from the Pool Operator, or by Company if Company reasonably believes that the creditworthiness of a Pool Operator may have changed or that the operating environment or other conditions may have changed that may have increased the risks posed by operations of the Pool. Based on such re-evaluation, a Pool Operator's level of participation may be increased or decreased, additional security may be required, or Pool Operator may be removed from further participation in the Pooling Service.

Unaccounted for Percentage:

To compensate for unaccounted for gas, the quantity of gas available to Pool Customers on a daily basis shall be equal to the quantity delivered to the Company's distribution system at the point of receipt by Pool Operator for Pool Customers, reduced by the Unaccounted for Percentage as set forth in Appendix F.

Nomination and Balancing Provisions:

Pool Operator shall be subject to the Nomination and Balancing Provisions in Appendix E.

Curtailment Procedures:

Pool Operator shall be subject to the Curtailment Procedures in Company's General Terms and Conditions.

Required Regulatory Approvals:

Pool Operator must have all required regulatory approvals related to the transportation of the gas for Pool Operator's Pool.

Termination of Pooling Service Participation:

A Pool Operator that ceases participation in Pooling Service shall eliminate any existing overdelivery or under-delivery quantities via a Cashout with the Company, as follows:

- (1) If Pool Operator has an ending net under-delivery quantity, Pool Operator shall pay Company for each Dekatherm of under-delivery quantity a price equal to the average of the previous six months' Monthly Average Index Charge (as defined in Appendix E) plus applicable taxes.
- (2) If Pool Operator has an ending over-delivery quantity, Company shall pay Pool Operator for each Dekatherm of over-delivery quantity a price equal to the average of the previous six months' Monthly Average Index Charge (as defined in Appendix E).

WAIVER OF CHARGES

In its reasonable discretion, on a case-by-case basis, Company may waive all or part of any Charge assessable to Pool Operator or Transportation Customer pursuant to this Rate Schedule, provided, however, that the waiver of such charge shall be exercised on a non-discriminatory basis.

TERMS AND CONDITIONS

Gas Service rendered under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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RATE 285 SCHOOL/GOVERNMENT POOLING SERVICE

APPLICABILITY

School/Government Pooling Service is an optional service applicable to any School/Government Supplier that has applied for and been approved under the Creditworthiness Standards and Requirements herein.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of School/Government Pooling Service for Rate 225, School/Government Transportation Service Customers.

School/Government Supplier shall deliver to the Company gas supplies needed to satisfy the daily and monthly usage requirement of School/Government Supplier's Pool Customers in accordance with the requirements set forth in this Rate Schedule, Appendix J, and the School/Government Pooling Agreement. Pooling will not be permitted across multiple operational systems or transportation programs unless approved in advance by Company.

School/Government Supplier shall provide nominations for its aggregated School/Government Pool Customers' deliveries. For purposes of calculating daily imbalances, the School/Government Pool's DDQ will be matched against the School/Government Supplier's total pipeline deliveries for such Pool.

School/Government Supplier shall be responsible for complying with Operational Flow Orders, daily balancing, and the payment of any daily imbalance Cashouts, and applicable charges.

Imbalance trading provided for in Appendix J allows School/Government Supplier to trade imbalances to minimize otherwise applicable imbalance charges.

SUMMARY OF CHARGES

School/Government Supplier's Bill shall be rendered monthly, and shall consist of the following charges, as applicable:

Financial Evaluation Fee:

\$50 for the initial and each subsequent School/Government Supplier financial evaluation performed by Company.

Administrative Fee: School/Government Supplier shall be assessed a monthly Administrative Fee of \$100 for each Pool.

Nomination and Balancing Charges: All nomination and balancing charges and imbalance trading charges associated with School/Government Supplier's School/Government Pool, including those listed in Appendix J, School/Government Nomination and Balancing Provisions, shall be billed to School/Government Supplier each month.

Nomination Error Charge:

School/Government Supplier shall pay a Nomination Error Charge of \$0.50 per Dekatherm on the quantity difference between School/Government Supplier's Daily Transportation Nomination and the confirmed deliveries under School/Government Supplier's Daily Pipeline Nomination for each day such difference occurs.

DDQ Non-Compliance Charge:

\$1 per Dth on days in which no Operational Flow Order (OFO) is in effect (provided no alternate arrangements are made with Company) against the daily difference between the Pool's DDQ and aggregate deliveries

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RATE 285 SCHOOL/GOVERNMENT POOLING SERVICE

City Gate Allocation Non-Compliance Charge:

\$1 per Dth on the quantity difference if School/Government Supplier's Daily Pipeline Nomination is less than the minimum or greater than the maximum city gate allocation requirements.

OFO Non-Compliance Charge:

\$10 per Dth applied to the difference between School/Government Supplier's DDQ and actual deliveries if School/Government Supplier over-delivers on days in which a Warm Weather OFO is in effect or under-delivers on days in which a Cold Weather OFO is in effect.

Related Charges: School/Government Supplier shall reimburse Company for all charges incurred by Company in connection with interstate pipeline transportation of School/Government Supplier-Delivered Gas including any gas costs, penalty charges, or Cashouts.

Late Payment Charge: Payment by School/Government Supplier shall be due seventeen (17) days from the date of issuance of the Bill. Company or an authorized agent must receive payment of the total amount due by the due date shown on the School/Government Supplier's Bill. If School/Government Supplier does not pay the total amount due by the date shown, an additional amount equal to one percent (1%) of the total unpaid balance shall also become due and payable. For each subsequent month, or portion thereof, of non-payment, an additional charge of one percent of the total unpaid balance shall be assessed.

Insufficient Funds Check Charge: For each check of School/Government Supplier returned by any bank due to insufficient funds, School/Government Supplier shall be charged as set forth in Appendix C, Other Charges to cover a portion of the cost of processing such check.

PROVISIONS AND REQUIREMENTS FOR SCHOOL/GOVERNMENT SUPPLIER PARTICIPATION

School/Government Supplier shall comply with the following provisions:

Contract:

School/Government Supplier must enter into a written School/Government Pooling Agreement with Company. Such School/Government Pooling Agreement shall set forth specific covenants and obligations undertaken by Company and School/Government Supplier under this Rate Schedule on behalf of the School/Government Supplier's Pool Customers. The School/Government Pooling Agreement shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter subject to cancellation by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term.

School/Government Supplier must provide written notice to Company of Customers joining its pool, or Customers leaving their pool, 10 business days prior to the first of the month. The effective date for Customers joining or leaving pools will be Customer's read date the following month.

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RATE 285 SCHOOL/GOVERNMENT POOLING SERVICE

Creditworthiness Standards and Requirements:

In order to qualify for participation under the School/Government Pooling Service, School/Government Supplier must pass an initial financial evaluation performed by Company, and any such subsequent evaluation(s) deemed appropriate by Company, to ensure that School/Government Supplier possesses sufficient resources to perform its responsibilities and to ensure financial performance under this Rate Schedule. In addition, if School/Government Supplier's participation in School/Government Pooling Service was previously terminated due to School/Government Supplier's non-compliance, School/Government Supplier shall provide information acceptable to Company that such cause for non-compliance has been corrected and will be avoided in the future. All prior delinquencies must be cured prior to commencing participation in the School/Government Pooling Service. Moreover, any and all charges from previous non-compliance shall be corrected prior to participation in the School/Government Pooling Service.

School/Government Supplier must complete and sign the Company's School/Government Supplier Registration Form and Credit Application to be considered for participation in the School/Government Pooling Service. A School/Government Supplier desiring to participate in the School/Government Pooling Service will be evaluated by the Company to establish credit levels acceptable to the Company. The Company will apply, on a non-discriminatory basis, reasonable financial standards to assess and examine a School/Government Supplier's creditworthiness. These standards will take into consideration the scope of the operations of each School/Government Supplier and the level of risk to Company. In order to pass Company's financial evaluation, School/Government Supplier may be required to provide security, the form and amount of which shall be specified by Company.

Financial evaluations will be based on standard credit factors such as audited financial statements and credit ratings, Pool Customers' payment histories, and other related financial information that has been independently audited, if available. Company shall determine creditworthiness based on the above criteria, and will not deny School/Government Supplier's participation in the School/Government Pooling Service without reasonable cause.

Company reserves the right to conduct a financial re-evaluation of School/Government Supplier from time to time. Such re-evaluation may be initiated either by a request from School/Government Supplier, or by Company if Company reasonably believes that the creditworthiness of School/Government Supplier may have changed or that the operating environment or other conditions may have changed that may have increased the risks posed by operations of the Pool. Based on such re-evaluation, School/Government Supplier's level of participation may be increased or decreased, additional security may be required, or School/Government Supplier may be removed from further participation in School/Government Pooling Service.

School/Government Supplier Code of Conduct

Each School/Government Supplier participating in School/Government Pooling Service shall:

- 1. Communicate to Customers, in clear, understandable terms, Customers' rights and responsibilities. This communication shall include: 1) School/Government Supplier's customer service address, local or toll-free telephone number and hours of operation; and 2) a statement describing the procedures for handling complaints and disputes.
- 2. Provide in writing, pricing and payment terms that are clear and understandable and inform Customers whether the price that Customer will pay is inclusive or exclusive of applicable taxes.

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RATE 285 SCHOOL/GOVERNMENT POOLING SERVICE

- 3. Refrain from engaging in communications, acts or practices that are fraudulent, deceptive, misleading, unfair, or unconscionable.
- 4. Deliver gas to Company on a firm basis on behalf of the School/Government Supplier's Pool Customers in accordance with the requirements of Rate 285 and the School/Government Pooling Agreement.
- 5. Establish and maintain a creditworthy financial position to enable School/Government Supplier to indemnify Company for costs incurred as a result of any failure by School/Government Supplier to deliver gas or pay invoices in accordance with the requirements of this Rate Schedule.
- 6. Make good faith efforts to resolve all disputes between School/Government Supplier and its Pool Customers and to cooperate with resolution of any joint issues with Company.

Failure to fulfill any of these obligations shall be considered a violation of the School/Government Supplier Code of Conduct, subject to consequences set forth in the Consequences of School/Government Supplier's Failure to Perform or Comply section of the following Terms and Conditions.

Required Regulatory Approvals:

School/Government Supplier must comply with all state and federal regulations related to its transportation of School/Government Supplier-Delivered Gas.

TERMS AND CONDITIONS

Unaccounted for Percentage:

School/Government Supplier shall compensate Company for unaccounted for gas. The quantity of gas available to School/Government Supplier's Pool Customers on a daily basis shall be equal to the quantity of gas delivered for Pool Customers into Company's distribution system at the point of receipt, reduced by the Unaccounted For Gas Percentage as set forth in Appendix F.

Nomination and Balancing Procedures:

School/Government Supplier shall be subject to the School/Government Nomination and Balancing Provisions in Appendix J.

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RATE 285 SCHOOL/GOVERNMENT POOLING SERVICE

Company Demand Forecast:

Company shall forecast each School/Government Pool's Expected Demand based upon forecasted weather, the number of Customers in the Pool, and the historic usage characteristics of the Pool Customers.

Curtailment Provisions:

School/Government Supplier shall be subject to the Curtailment Procedures in Company's General Terms and Conditions Applicable to Gas Service, Rule 24.

Consequences of School/Government Supplier's Failure to Perform or Comply

If School/Government Supplier fails to deliver gas in accordance with the requirement of the School/Government Pooling Agreement, or otherwise fails to comply with the provisions of this Rate Schedule, Company shall have the discretion to initiate the process to suspend temporarily or terminate such School/Government Supplier's further participation for the applicable Pool.

If School/Government Supplier is suspended or expelled from the School/Government Pooling Service relative to a specific Pool, Customers in such Pool shall revert to Company's Sales Service, unless and until said Customers join another School/Government Supplier's Pool. Any termination or cancellation of the School/Government Pooling Agreement relative to some or all of the School/Government Supplier's Pools and pursuant to any provision of this section shall be without waiver of any remedy, whether at law or in equity, to which the part not in default otherwise may be entitled for breach of the School/Government Pooling Agreement.

School/Government Supplier Operator Withdrawal or Termination:

If School/Government Supplier in total or for a specific Pool is restricted from further participation in the School/Government Pooling Service or elects to withdraw from the School/Government Pooling Service, Company shall have the right to recall all pipeline capacity then assigned to School/Government Supplier by Company associated with the specific Pool(s) in accordance with the terms of the release agreement, and have first rights to any additional pipeline capacity the School/Government Supplier utilizes for delivery to Company's city-gate.

School/Government Supplier shall remain responsible for the differences between the market value of the assigned pipeline capacity and the full demand charges applicable to such capacity until the earliest normal expiration date of the School/Government Pooling Agreement, which shall constitute liquidated damages. Upon withdrawal or termination, any Over-Delivery Imbalance Quantity or Under-Delivery Imbalance Quantity shall be resolved through the purchase or sale of volumes at the price set out in the Volume Reconciliation section of Appendix J.

Other

Gas Service rendered under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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APPENDIX A GAS COST ADJUSTMENT

APPLICABILITY

The Gas Cost Adjustment (GCA), as updated from time-to-time, shall be applicable to the Gas Cost Charges included in Rate Schedules contained in this Tariff for Gas Service, as set forth below.

DESCRIPTION

The GCA shall recover the following costs, as reviewed and approved by the Commission:

- 1. Demand, commodity and other costs of gas supply purchased from pipelines and other suppliers.
- 2. Demand, commodity and other costs of pipeline transportation service.
- 3. Demand, commodity and other costs of leased gas storage and related transportation costs.
- 4. The net cost of gas injected into and withdrawn from storage.
- 5. The various costs of propane supply.
- 6. Pipeline Take-or-Pay Charges and Transition Costs, and any like charges.
- 7. Applicable taxes, including Indiana Utility Receipts Tax.
- 8. All other costs approved for Gas Cost Adjustment recovery by the Commission.

GCA CHARGES – Dollars per Therm

Rate <u>Schedule</u>	Service	Estimated (\$ per Therm) <u>Month 1</u>	Estimated (\$ per Therm) <u>Month 2</u>	Estimated (\$ per Therm) <u>Month 3</u>
210	Sales	\$0.0000	\$0.0000	\$0.0000
211 (1)	Sales	\$0.0000	\$0.0000	\$0.0000
220	Sales	\$0.0000	\$0.0000	\$0.0000
225	Transportation	\$0.0000	\$0.0000	\$0.0000
229	Sales	\$0.0000	\$0.0000	\$0.0000
240	Sales	\$0.0000	\$0.0000	\$0.0000
245	Transportation	\$0.0000	\$0.0000	\$0.0000
260	Transportation	\$0.0000	\$0.0000	\$0.0000
270	Transportation	\$0.0000	\$0.0000	\$0.0000

(1) The GCA for Rate 211 is stated in \$ per gas lighting fixture.

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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

The billed amount for each Rate 210, 220 and 225 Customer shall be subject to a Normal Temperature Adjustment (NTA) for each bill rendered during the seven winter billing periods commencing with Customer's first meter read date after October 14th.

The NTA adjusts each Customer's monthly billed amount to reverse the impact on margin recovery caused by non- normal temperatures during the billing period, as measured by actual heating degree day variations from normal heating degree days.

NTA COMPUTATION

The NTA for each Customer's monthly billing shall be computed as follows:

NTA = NTA Therms x NTA Margin

NTA THERMS

The NTA Therms usage for each Customer to which the NTA Margin shall be applied is computed as follows:

NTA Therms = [Actual <u>Usage - Base Load Usage</u>] x [Normal Degree Days - Actual Degree Days] Actual Degree Days

NTA MARGIN

The NTA Margin shall be the tail block rate of the Distribution Charge for the applicable Rate Schedule.

BASE LOAD THERMS

Base Load Therms shall be Customer's average daily therms usage for the previous summer months (months of July and August) multiplied by the number of days in the billing period.

For Customers whose Base Load Usage cannot be accurately determined (e.g., new Customers without two months of summer usage history), an estimated Average Daily Therms shall be used.

NORMAL AND ACTUAL DEGREE DAYS

Normal Degree Days for each Customer's billing period shall be those utilized by the Commission for purposes of determining Company's current base rates.

Actual Degree Days for each Customer's billing period shall be taken from the actual heating degree days reported each day by the National Weather Service.

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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

Normal Degree Days for the NTA are determined by the days included in each Customer's billing period. Normal Degree Days in a leap year (a year consisting of 366 days) differ from those in non- leap years (years consisting of 365 days). Applicable Normal Degree Days tables for leap and non- leap years, as determined in Company's most recent general rate case, follow. The Normal Degree Days tables for the "Southern Service Area" apply to Customers in locations in Company's "Southern Service Area" (as listed below); the Normal Degree Days tables for the "Northern Service Area" apply to all other Customers.

The following steps are used to determine Normal Degree Days in the NTA calculation:

- 1. Determine the days associated with Customer's billing period.
 - i. If the billing period includes days occurring in a leap year, the Normal Degree Days table for LEAP YEAR is used.
 - ii. If the billing period includes no days occurring in a leap year, the Normal Degree Days table for NON-LEAP YEAR is used.
- 2. From the appropriate table determine the total Normal Degree Days (NDD) for the current billing cycle, beginning with the day following the previous read date and ending with the current read date for the current billing period. This total represents the Normal Degree Days for the NTA calculation for the current billing period. Note: Actual Degree Days appear on Customer's bill.

SOUTHERN SERVICE AREA Listing of Locations

Clark County Charlestown Clarksville Hamburg Jeffersonville Sellersburg Speed Utica Watson

<u>Floyd County</u> Floyds Knobs New Albany

<u>Jefferson County</u> Hanover Madison

Swizerland County Rural Areas

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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

NORMAL DEGREE DAYS (NDD)

NORTHERN SERVICE AREA - NON-LEAP YEAR

Jul 1 0 Aug 22 0 Oct 13 10 Dec 4 30 Jan 26 37 Mar 19 22 May 9 6 Jul 3 0 Aug 24 0 Oct 15 10 Dec 6 31 Jan 26 37 Mar 20 22 May 11 6 Jul 5 0 Aug 26 0 Oct 16 11 Dec 7 31 Jan 28 37 Mar 22 21 May 13 5 Jul 5 0 Aug 27 0 Oct 18 11 Dec 19 32 Jan 30 36 Mar 22 21 May 16 5 Jul 7 0 Aug 28 0 Oct 21 Dec 11 32 Feb 1 36 Mar 25 20 May 16 5 Jul 10 Aug 30 0 Oct 23 12 Dec 13 33 Feb 3 5 Mar 30 18 May 16 4 Jul 16 Sep 3 0 Oct 25 13 Dec 15	Date	NDD												
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Aug 20 0 Oct 11 9 Dec 2 29 Jan 23 37 Mar 16 23 May 7 6 Jun 28 0 Aug 21 0 Oct 12 9 Dec 3 29 Jan 24 37 Mar 17 23 May 8 6 Jun 29 0	Aug 18	0	Oct 9	9	Nov 30	28	Jan 21	37	Mar 14	24	May 5	7	Jun 26	0
Aug 20 0 Oct 11 9 Dec 2 29 Jan 23 37 Mar 16 23 May 7 6 Jun 28 0 Aug 21 0 Oct 12 9 Dec 3 29 Jan 24 37 Mar 17 23 May 8 6 Jun 29 0	Aug 19	0	Oct 10	9	Dec 1	28	Jan 22	37	Mar 15	23	May 6	7	Jun 27	0
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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

5396 NORMAL DEGREE DAYS (NDD)

NORTHERN SERVICE AREA - LEAP YEAR

Date	NDD	Date	NDD	Date	NDD	Date	NDD	Date	NDD	Date	NDD	Date	NDD
Jul1	0	Aug22	0	Oct13	10	Dec4	30	Jan25	37	Mar17	22	May8	6
Jul2	0	Aug23	0	Oct14	10	Dec5	30	Jan26	37	Mar18	22	May9	6
Jul3	0	Aug24	0	Oct15	10	Dec6	31	Jan27	37	Mar19	22	May10	6
Jul4	0	Aug25	0	Oct16	10	Dec7	31	Jan28	37	Mar20	21	May11	5
Jul5	Õ	Aug26	Õ	Oct17	11	Dec8	31	Jan29	37	Mar21	21	May12	5
Jul6	0	Aug27	0	Oct18	11	Dec9	32	Jan30	36	Mar22	21	May13	5
Jul7	0 0	Aug28	Õ	Oct19	11	Dec10	32	Jan31	36	Mar23	20	May14	5
Jul8	Õ	Aug29	0 0	Oct20	12	Dec11	32	Feb1	36	Mar24	20	May15	5
Jul9	Õ	Aug30	0 0	Oct21	12	Dec12	33	Feb2	36	Mar25	19	May16	4
Jul10	Õ	Aug31	0 0	Oct22	12	Dec13	33	Feb3	36	Mar26	19	May17	4
Jul11	0	Sep1	0	Oct23	12	Dec14	33	Feb4	36	Mar27	19	May18	4
Jul12	Õ	Sep2	0 0	Oct24	13	Dec15	34	Feb5	35	Mar28	18	May19	4
Jul13	0	Sep3	0	Oct25	13	Dec16	34	Feb6	35	Mar29	18	May20	4
Jul14	0	Sep4	0	Oct26	13	Dec17	34	Feb7	35	Mar30	18	May21	4
Jul15	Õ	Sep5	1	Oct27	14	Dec18	34	Feb8	35	Mar31	17	May22	3
Jul16	0	Sep6	1	Oct28	14	Dec19	35	Feb9	35	Apr1	17	May23	3
Jul17	0	Sep0 Sep7	1	Oct20 Oct29	14	Dec19 Dec20	35	Feb10	34	Apr1 Apr2	17	May23 May24	3
Jul18	0	Sep8	1	Oct30	15	Dec20 Dec21	35	Feb11	34	Apr2	16	May25	3
Jul19	0	Sep9	1	Oct31	15	Dec22	35	Feb12	34	Apr3	16	May26	3
Jul20	0	Sep10	1	Nov1	15	Dec22 Dec23	35	Feb13	34	Apr5	16	May27	3
Jul21	Õ	Sep11	1	Nov2	16	Dec24	36	Feb14	33	Apr6	15	May28	2
Jul22	Õ	Sep12	1	Nov3	16	Dec25	36	Feb15	33	Apr7	15	May29	2
Jul23	õ	Sep12	1	Nov4	16	Dec26	36	Feb16	33	Apr8	15	May30	2
Jul24	Õ	Sep14	2	Nov5	17	Dec27	36	Feb17	32	Apr9	14	May31	2
Jul25	Õ	Sep15	2	Nov6	17	Dec28	36	Feb18	32	Apr10	14	Jun1	2
Jul26	Õ	Sep16	2	Nov7	18	Dec29	36	Feb19	32	Apr11	14	Jun2	2
Jul27	Õ	Sep17	2	Nov8	18	Dec30	36	Feb20	32	Apr12	13	Jun3	1
Jul28	0 0	Sep18	2	Nov9	18	Dec31	36	Feb21	31	Apr13	13	Jun4	1
Jul29	0	Sep19	3	Nov10	19	Jan1	37	Feb22	31	Apr14	13	Jun5	1
Jul30	Ō	Sep20	3	Nov11	19	Jan2	37	Feb23	31	Apr15	12	Jun6	1
Jul31	0	Sep21	3	Nov12	20	Jan3	37	Feb24	30	Apr16	12	Jun7	1
Aug1	0	Sep22	3	Nov13	20	Jan4	37	Feb25	30	Apr17	12	Jun8	1
Aug2	0	Sep23	4	Nov14	20	Jan5	37	Feb26	29	Apr18	12	Jun9	1
Aug3	0	Sep24	4	Nov15	21	Jan6	37	Feb27	29	Apr19	11	Jun10	1
Aug4	0	Sep25	4	Nov16	21	Jan7	37	Feb28	29	Apr20	11	Jun11	1
Aug5	0	Sep26	5	Nov17	22	Jan8	37	Feb29	29	Apr21	11	Jun12	0
Aug6	0	Sep27	5	Nov18	22	Jan9	37	Mar1	28	Apr22	10	Jun13	0
Aug7	0	Sep28	5	Nov19	23	Jan10	37	Mar2	28	Apr23	10	Jun14	0
Aug8	0	Sep29	6	Nov20	23	Jan11	37	Mar3	28	Apr24	10	Jun15	0
Aug9	0	Sep30	6	Nov21	24	Jan12	37	Mar4	27	Apr25	9	Jun16	0
Aug10	0	Öct1	6	Nov22	24	Jan13	37	Mar5	27	Apr26	9	Jun17	0
Aug11	0	Oct2	7	Nov23	25	Jan14	37	Mar6	27	Apr27	9	Jun18	0
Aug12	0	Oct3	7	Nov24	25	Jan15	37	Mar7	26	Apr28	8	Jun19	0
Aug13	0	Oct4	7	Nov25	26	Jan16	37	Mar8	26	Apr29	8	Jun20	0
Aug14	0	Oct5	7	Nov26	26	Jan17	37	Mar9	25	Apr30	8	Jun21	0
Aug15	0	Oct6	8	Nov27	27	Jan18	37	Mar10	25	May1	8	Jun22	0
Aug16	0	Oct7	8	Nov28	27	Jan19	37	Mar11	25	May2	7	Jun23	0
Aug17	0	Oct8	8	Nov29	28	Jan20	37	Mar12	24	May3	7	Jun24	0
Aug18	0	Oct9	9	Nov30	28	Jan21	37	Mar13	24	May4	7	Jun25	0
Aug19	0	Oct10	9	Dec1	28	Jan22	37	Mar14	23	May5	7	Jun26	0
Aug20	0	Oct11	9	Dec2	29	Jan23	37	Mar15	23	May6	6	Jun27	0
Aug21	0	Oct12	9	Dec3	29	Jan24	37	Mar16	23	May7	6	Jun28	0
-										-		Jun29	0
												Jun30	0

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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

NORMAL DEGREE DAYS (NDD)

SOUTHERN SERVICE AREA - NON-LEAP YEAR

Jult 0 Aug22 0 Oct13 6 Dec5 24 Jan25 30 Mar18 17 May0 Jul3 0 Aug24 0 Oct14 6 Dec6 25 Jan27 30 Mar20 16 May11 Jul4 0 Aug26 0 Oct17 7 Dec6 25 Jan28 30 Mar21 16 May11 Jul6 0 Aug26 0 Oct17 T Dec6 25 Jan30 29 Mar23 15 May13 Jul6 0 Aug29 0 Oct18 7 Dec10 26 Jan31 29 Mar24 14 May15 Jul10 Aug31 0 Oct23 8 Dec12 27 Feb3 29 Mar24 14 May16 Jul12 0 Sep4 0 Oct26 9 Dec16 28 Feb3 28 Mar24 Mar24 Mar24	Date	NDD												
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Jul5 0 Aug26 0 Oct17 7 Dec8 25 Jan29 29 Mar22 16 May14 Jul7 0 Aug27 0 Oct18 7 Dec9 26 Jan30 29 Mar23 15 May14 Jul8 0 Aug28 0 Oct20 8 Dec11 26 Feb1 29 Mar24 15 May15 Jul8 0 Aug30 0 Oct21 8 Dec13 27 Feb3 29 Mar24 14 May19 Jul10 0 Sep2 0 Oct23 8 Dec15 27 Feb5 28 Mar31 13 May23 Jul14 0 Sep4 0 Oct26 9 Dec17 28 Feb7 28 Mar31 13 May23 Jul14 0 Sep6 0 Oct27 10 Dec18 28 Feb7 28 Mar21 May24														3
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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

NORMAL DEGREE DAYS (NDD)

SOUTHERN SERVICE AREA - LEAP YEAR

Jul1 Jul2 Jul3 Jul4	0 0	Aug22	0										
Jul3	0		0	Oct13	6	Dec4	24	Jan25	30	Mar17	17	May8	3
		Aug23	0	Oct14	6	Dec5	24	Jan26	30	Mar18	17	May9	3
	0	Aug24	0	Oct15	6	Dec6	25	Jan27	30	Mar19	16	May10	3
	0	Aug25	0	Oct16	7	Dec7	25	Jan28	30	Mar20	16	May11	3
Jul5	Ō	Aug26	Õ	Oct17	7	Dec8	25	Jan29	29	Mar21	16	May12	3
Jul6	Ō	Aug27	Õ	Oct18	7	Dec9	26	Jan30	29	Mar22	15	May13	2
Jul7	õ	Aug28	0	Oct19	7	Dec10	26	Jan31	29	Mar23	15	May10 May14	2
Jul8	0	Aug20 Aug29	0	Oct20	8	Dec10 Dec11	26	Feb1	29	Mar24	15	May14 May15	2
Jul9	0	Aug29 Aug30	0	Oct20 Oct21	8	Dec11 Dec12	20	Feb2	29	Mar25	14	May16	2
Jul10	0		0	Oct22	8	Dec12 Dec13	27	Feb3	29	Mar26	14		2
Jul10 Jul11	0	Aug31 Sep1	0	Oct22 Oct23	8 8	Dec13 Dec14	27	Feb3	29 29	Mar20 Mar27	14	May17 May18	
							27						2
Jul12	0	Sep2	0	Oct24	9	Dec15		Feb5	28	Mar28	13	May19	2
Jul13	0	Sep3	0	Oct25	9	Dec16	28	Feb6	28	Mar29	13	May20	2
Jul14	0	Sep4	0	Oct26	9	Dec17	28	Feb7	28	Mar30	13	May21	2
Jul15	0	Sep5	0	Oct27	10	Dec18	28	Feb8	28	Mar31	13	May22	1
Jul16	0	Sep6	0	Oct28	10	Dec19	28	Feb9	28	Apr1	12	May23	1
Jul17	0	Sep7	0	Oct29	10	Dec20	28	Feb10	27	Apr2	12	May24	1
Jul18	0	Sep8	0	Oct30	10	Dec21	29	Feb11	27	Apr3	12	May25	1
Jul19	0	Sep9	0	Oct31	11	Dec22	29	Feb12	27	Apr4	11	May26	1
Jul20	0	Sep10	0	Nov1	11	Dec23	29	Feb13	27	Apr5	11	May27	1
Jul21	0	Sep11	0	Nov2	11	Dec24	29	Feb14	26	Apr6	11	May28	1
Jul22	0	Sep12	0	Nov3	12	Dec25	29	Feb15	26	Apr7	10	May29	1
Jul23	0	Sep13	0	Nov4	12	Dec26	29	Feb16	26	Apr8	10	May30	1
Jul24	0	Sep14	0	Nov5	12	Dec27	29	Feb17	26	Apr9	10	May31	1
Jul25	0	Sep15	1	Nov6	13	Dec28	30	Feb18	25	Apr10	10	Jun1	1
Jul26	0	Sep16	1	Nov7	13	Dec29	30	Feb19	25	Apr11	9	Jun2	0
Jul27	0	Sep17	1	Nov8	13	Dec30	30	Feb20	25	Apr12	9	Jun3	0
Jul28	0	Sep18	1	Nov9	14	Dec31	30	Feb21	25	Apr13	9	Jun4	0
Jul29	Ō	Sep19	1	Nov10	14	Jan1	30	Feb22	24	Apr14	9	Jun5	0
Jul30	0	Sep20	1	Nov11	14	Jan2	30	Feb23	24	Apr15	8	Jun6	0
Jul31	0	Sep21	1	Nov12	15	Jan3	30	Feb24	24	Apr16	8	Jun7	0
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Aug4	0	Sep25	2	Nov16	16	Jan7	30	Feb28	22	Apr13 Apr20	7	Jun11	0
Aug5	0	Sep26	2	Nov17	17	Jan8	30	Feb29	22	Apr20 Apr21	7	Jun12	0
Aug5 Aug6	0	Sep20 Sep27	23	Nov17	17	Jan9	30	Mar1	22	Apr21 Apr22	6	Jun12	0
Augo Aug7	0	Sep27 Sep28	3	Nov18 Nov19	17	Jan9 Jan10	30 30	Mar1 Mar2	22	Apr22 Apr23	6	Jun 13 Jun 14	0
Aug7 Aug8	0	Sep26 Sep29	3	Nov19 Nov20	18	Jan10 Jan11	30	Mar3	22	Apr23 Apr24	6	Jun 14 Jun 15	0
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Aug10	0	Oct1	3	Nov22	19	Jan13	30	Mar5	21	Apr26	5	Jun17	0
Aug11	0	Oct2	4	Nov23	19	Jan14	30	Mar6	21	Apr27	5	Jun18	0
Aug12	0	Oct3	4	Nov24	20	Jan15	30	Mar7	20	Apr28	5	Jun19	0
Aug13	0	Oct4	4	Nov25	20	Jan16	30	Mar8	20	Apr29	5	Jun20	0
Aug14	0	Oct5	4	Nov26	21	Jan17	30	Mar9	20	Apr30	4	Jun21	0
Aug15	0	Oct6	5	Nov27	21	Jan18	30	Mar10	19	May1	4	Jun22	0
Aug16	0	Oct7	5	Nov28	22	Jan19	30	Mar11	19	May2	4	Jun23	0
Aug17	0	Oct8	5	Nov29	22	Jan20	30	Mar12	19	May3	4	Jun24	0
Aug18	0	Oct9	5	Nov30	22	Jan21	30	Mar13	18	May4	4	Jun25	0
Aug19	0	Oct10	5	Dec1	23	Jan22	30	Mar14	18	May5	3	Jun26	0
Aug20	0	Oct11	6	Dec2	23	Jan23	30	Mar15	18	May6	3	Jun27	0
Aug21	0	Oct12	6	Dec3	24	Jan24	30	Mar16	17	May7	3	Jun28	0
č										-		Jun29	0
												Jun30	0

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APPENDIX C OTHER CHARGES

Late Payment Charge -

If Customer does not pay a Bill for Gas Service on or before the gross payment due date, Customer shall be charged a Late Payment Charge as follows:

First \$3.00 or less of net billing - 10% Over \$3.00 of net billing - 3%

Reconnect Charge -

When Gas Service is discontinued (1) at the request of Customer, (2) for nonpayment of a Bill, (3) when authorized by Company's General Terms and Conditions or the Commission's Regulations, or (4) for any reason beyond the control of Company, and a reestablishment of Gas Service is required by Customer, Customer shall be charged a Reconnect Charge to cover a part of the cost of discontinuance and reestablishment of Gas Service. Such charge shall be sixty dollars (\$60.00). In addition, when Gas Service is reconnected or disconnected after normal working hours at Customer's request, Customer shall be charged an After Hours Charge.

A charge equal to the Customer Facilities Charge for each month of discontinued Gas Service will also be made for reestablishing Gas Service for the same Customer at the same Premises where Gas Service has been discontinued at Customer's request during the preceding nine months. The minimum Customer Facilities Charge assessment under the provisions of this paragraph shall be one month's Customer Facilities Charge.

After Hours Charge –

When Gas Service is connected, reconnected, or disconnected outside of normal business hours at Customer's request, Customer shall be charged an After Hours Charge of twenty-two dollars (\$22.00) in addition to any other applicable charges for each connection, reconnection, or disconnection.

Returned Payment Charge –

For each payment of Customer returned by any financial institution due to insufficient funds, Customer shall be charged twenty-five dollars (\$25.00) to cover a part of the cost of processing such transaction.

Unauthorized Gas Usage Charge –

Gas Usage by Customer during a Curtailment Period in excess of the quantity allowed pursuant to Rule 24 shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge of five dollars (\$5.00) per therm. Company shall have the right to waive all or a portion of the Unauthorized Gas Usage Charge otherwise applicable to any Customer, provided that waiver of such charge shall be exercised on a non-discriminatory basis.

Fraudulent or Unapproved Use of Gas Charge -

When Company identifies fraudulent or unapproved use of gas, or Company's regulation, measuring equipment or other service facilities have been tampered with, Company may assess the actual costs for such field calls and repairs, in addition to the other costs pursuant to Rule 27 of Company's General Terms and Conditions. A minimum charge of seventy dollars (\$70.00) per occurrence shall apply.

Summary Billing Charge -

Bills provided by Company summarizing charges for Educational Institutions or Government Entities who are registered users of vectren.com are subject to a forty-five dollar (\$45.00) charge per summary bill.

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APPENDIX D BASE COST OF GAS

For informational purposes only, the Base Cost of Gas as determined in the last general rate proceeding in Cause No. 45468, effective ______ is as set forth in the following table. The Base Cost of gas is not reflected in the Base Rates and Charges of the Rate Schedules; all gas costs are recovered through Appendix A, Gas Cost Adjustment.

Rate <u>Schedule</u>	Service	(\$ per Therm) <u>Commodity</u>	Base Cost of Gas (\$ per Therm) <u>Demand</u>	<u>Total</u>
210	Sales	\$0.2892	\$0.0978	\$0.3870
211	Sales	\$0.2892	\$0.0978	\$0.3870
220	Sales	\$0.2892	\$0.0978	\$0.3870
225	Transportation	\$0.0000	\$0.0000	\$0.0000
229	Sales	\$0.2892	\$0.0978	\$0.3870
240	Sales	\$0.2892	\$0.0978	\$0.3870
245	Transportation	\$0.0000	\$0.0000	\$0.0000
260	Transportation	\$0.0000	\$0.0000	\$0.0000
270	Transportation	\$0.0000	\$0.0000	\$0.0000

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

APPLICABILITY

The following Provisions shall apply to Pool Operators and to Non-Pooling Transportation Customers being provided Gas Service under Rates 245, 260 and 270. Therefore, for purposes of this Appendix E only, the term "Transporter", when used in the provisions below, shall mean "Pool Operator" or "Non-Pooling Transportation Customer."

NOMINATION PROVISIONS

Transporter shall be obligated to notify Company of the exact daily quantity of its nomination to the delivering pipeline of Transporter's gas to be delivered to Company at pipeline delivery points agreeable to Company (Daily Pipeline Nomination).

Company may require Transporter to allocate its Daily Pipeline Nomination to specified city- gate pipeline delivery points based on minimum and maximum allocation percentages, which Company may revise from time to time, based on operational considerations. Company may decline to accept Daily Pipeline Nominations or deliveries that do not comply with these city-gate allocation percentage requirements.

Transporter must provide the notice specified above prior to each change in its Daily Pipeline Nomination by submitting to Company the nomination, via the Company's EBB, by no later than 1:00 p.m. Central Clock Time ("CCT") of the workday previous to the start date of the Daily Pipeline Nomination. The nomination shall include the information as specified in the Company's EBB. Company may accept nominations submitted after the deadlines specified above within its reasonable discretion. Until Transporter submits the required nomination, Transporter's nominations of daily quantities shall be zero. Unless otherwise permitted by Company, the Nomination Period shall not exceed thirty-one days.

Transporter shall cause the shipper to provide Company with a written statement detailing Transporter's actual deliveries under its Daily Pipeline Nomination during each Nomination Period by no later than one day following the end of the billing month.

Transporter shall pay a Nomination Error Charge of \$0.50 per Dekatherm on the quantity difference between its Daily Pipeline Nomination and the confirmed deliveries under its Daily Pipeline Nomination for each day such difference occurs.

Transporter shall be assessed a City-Gate Allocation Non-Compliance Charge of \$1.00 per Dekatherm on the quantity difference if its Daily Pipeline Nomination is less than the minimum or greater than the maximum city gate allocation requirements, which are

calculated as the minimum or maximum city gate allocation percentages multiplied by Transporter's Daily Pipeline Nomination.

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

BALANCING PROVISIONS

Transporter shall be obligated to balance its total usage with the total deliveries for Transporter's account by the pipelines. An Imbalance Quantity shall exist when the Transporter's total usage is greater than or less than its total deliveries on a daily basis and/or a monthly basis. Amounts paid by the Company to Transporter in cashing out Imbalance Quantities shall be recovered in the Gas Cost Adjustment. Amounts received by Company from Transporter in cashing out Imbalance Quantities shall be credited against gas costs in the Gas Cost Adjustment. The following definitions shall apply:

Daily Index Price: The Daily Midpoint Prices per Dekatherm as reported in <u>Gas Daily</u> in the table "Daily Price Survey", for delivery to:

- 1) Texas Gas, Zone SL, or
- 2) ANR, La; or
- 3) Texas Eastern, ELA, or
- 4) Panhandle, Tx-Okla; or
- 5) Chicago City-Gates; or
- 6) REX Zone 3, delivered.

Monthly Index Price: The average of the Daily Midpoint Prices per Dekatherm for each day of the month as reported in <u>Gas Daily</u> in the table "Daily Price Survey", for delivery to:

- 1) Texas Gas, Zone SL, or
- 2) ANR, La; or
- 3) Texas Eastern, ELA, or
- 4) Panhandle, Tx-Okla; or
- 5) Chicago City-Gates; or
- 6) REX Zone 3, delivered.

The following Charges shall be computed based on each Operating System's Price Indices:

Daily Under-Delivery Charge: The Daily Under-Delivery Charge shall be the highest of the sums of each Daily Index Price and the maximum interruptible pipeline transportation rate, including fuel and all surcharges, applicable to each Daily Index Price.

Daily Over-Delivery Charge: The Daily Over-Delivery Charge shall be the lowest of the sums of each Daily Index Price and the firm pipeline transportation commodity rate, including fuel and all surcharges, applicable to each Daily Index Price.

Monthly Under-Delivery Charge: The Monthly Under-Delivery Charge shall be the greater of:

- (1) Company's average gas costs (demand and commodity), based on its gas purchases for the month; or
- (2) The highest of the sums of each Monthly Index Price and the maximum interruptible pipeline transportation rate, including fuel and all surcharges, applicable to each Monthly Index Price.

Monthly Over-Delivery Charge: The Monthly Over-Delivery Charge shall be the lower of:

- (1) Company's average gas cost (demand and commodity), based on its gas purchases for the month; or
- (2) The lowest of the sums of each Monthly Index Price and the firm pipeline transportation commodity rate, including fuel and all surcharges, applicable to each Monthly Index Price.

Monthly Average Index Charge: The Monthly Average Index Charge shall be the average of the sums of each Monthly Index Price and the average pipeline transportation commodity rate, including fuels and surcharges, applicable to each Monthly Index Price.

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

DAILY BALANCING PROVISIONS (EFFECTIVE ON AND AFTER OCTOBER 1. 2005)

Transporter shall be obligated to balance its total usage ("Total Daily Usage") with the aggregated total daily deliveries for Transporter's account by the pipeline, as adjusted to reflect Company's unaccounted for gas percentage as specified in Appendix F ("Total Daily Deliveries"). A Daily Imbalance Quantity shall exist when the Total Daily Usage is greater than or less than the Transporter's Total Daily Deliveries.

Daily Under-Delivery Imbalance: If Transporter's Total Daily Deliveries are less than its Total Daily Usage, the gas shortfall shall be considered Daily Under-Delivery Imbalance Quantities. Daily Under-Delivery Imbalance Quantities shall either be carried to month-end or shall be cashed out with Company. Transporter shall pay Company for Daily Under-Delivery Imbalance Quantities, including applicable taxes, pursuant to the following:

For Each Dth of Daily Uno Imbalance Quantities with Percentage of Total Daily	in the Following	Transporter Shall Pay The Company The Following Multiple of the Daily Under-Delivery Charge:
Pool Operator Ranges	<u>Non-Pooling</u> <u>Transportation</u> <u>Customer Ranges</u>	All Transporters
> 0% not > 15%	> 0% not > 20%	No Cash-out, Carried to Month-end
> 15% not > 25%	> 20% not > 30%	1.1
> 25% not > 35%	> 30% not > 40%	1.2
> 35%	> 40%	1.4

During a Cold Weather OFO, the aforementioned Daily Under-Delivery Imbalance provisions will be replaced by those specified in the section entitled Operational Flow Orders. During a Warm Weather OFO, the Daily Under-Delivery Imbalance provisions shall not apply.

Daily Over-Delivery Imbalance: If Transporter's Total Daily Deliveries are greater than its Total Daily Usage, the excess gas shall be considered Daily Over-Delivery Imbalance Quantities. If Company or the pipeline would experience any operating difficulties as a result of Daily Over-Delivery Imbalance Quantities in excess of allowed tolerances, Company may decline to accept delivery of the excess quantities. If accepted, Daily Over-Delivery Imbalance Quantities shall either be carried to month-end or shall be cashed out with Company. Company shall pay Transporter for such Daily Over-Delivery Imbalance Quantities pursuant to the following:

For Each Dth of Daily Ove Quantities within the Follo Total Daily Usage Ranges	wing Percentage of	Company Shall Pay Transporter The Following Multiple of the Daily Over-Delivery Charge:
Pool Operator Ranges	<u>Non-Pooling</u> <u>Transportation</u> Customer Ranges	All Transporters
> 0% not > 15%	> 0% not > 20%	No Cash-out, Carried to Month-end
> 15% not > 25%	> 20% not > 30%	0.9
> 25% not > 35%	> 30% not > 40%	0.8
> 35%	> 40%	0.6

During a Warm Weather OFO, the aforementioned Daily Over-Delivery Imbalance provisions will be replaced by those specified in the section entitled Operational Flow Orders. During a Cold Weather OFO, the Daily Over-Delivery Imbalance provisions shall not apply.

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

MONTHLY BALANCING PROVISIONS

Transporter shall be obligated to balance its total monthly usage ("Total Monthly Usage") with the actual monthly deliveries for Transporter's account by the pipeline, as adjusted to reflect (1) Company's system line loss percentage as specified in Appendix F, (2) the net effect of Daily Imbalance Quantities cashed out during the current month, and (3) prior month Monthly Over-Delivery Imbalance Quantities made available to Transporter or Monthly Under-Delivery Imbalance Quantities made up by Transporter, (collectively, "Total Monthly Deliveries"). A Monthly Imbalance Quantity shall exist when the Total Monthly Usage is greater than or less than the Transporter's Total Monthly Deliveries.

Monthly Under-Delivery Imbalance: If the Total Monthly Deliveries for Transporter's account at the end of the month are less than its Total Monthly Usage, the gas shortfall shall be considered Monthly Under-Delivery Imbalance Quantities. Monthly Under-Delivery Imbalance Quantities up to and including 10% of Total Monthly Usage shall be carried forward to the following month; quantities greater than 10% shall be cashed out with the Company. Transporter shall pay Company for Monthly Under-Delivery Imbalance Quantities greater than 10% of Total Monthly Usage pursuant to the following:

- (1) 1.1 times the Monthly Under-Delivery Charge for each Dekatherm of Monthly Under-Delivery Imbalance Quantities that is greater than 10%, up to and including 20% of Total Monthly Usage, plus
- (2) 1.2 times the Monthly Under-Delivery Charge for each Dekatherm of Monthly Under-Delivery Imbalance Quantities that is greater than 20%, up to and including 30% of Total Monthly Usage, plus
- (3) 1.4 times the Monthly Under-Delivery Charge for each Dekatherm of Monthly Under-Delivery Imbalance Quantities that is greater than 30% of Total Monthly Usage, plus
- (4) Applicable taxes.

Monthly Over-Delivery Imbalance: If the Total Monthly Deliveries for Transporter's account at the end of the month are greater than its Total Monthly Usage, the gas excess shall be considered Monthly Over-Delivery Imbalance Quantities. Monthly Over-Delivery Imbalance Quantities up to and including 10% of Total Monthly Usage shall be carried forward to the following month; quantities greater than 10% shall be cashed out with the Company. Company shall pay Transporter for Monthly Over-Delivery Imbalance Quantities greater than 10% of Total Monthly Usage pursuant to the following:

- (1) 0.9 times the Monthly Over-Delivery Charge for each Dekatherm of Monthly Over-Delivery Imbalance Quantities that is greater than 10%, up to and including 20% of Total Monthly Usage; plus
- (2) 0.8 times the Monthly Over-Delivery Charge for each Dekatherm of Monthly Over-Delivery Imbalance Quantities that is greater than 20%, up to and including 30% of Total Monthly Usage; plus
- (3) 0.6 times the Monthly Over-Delivery Charge for each Dekatherm of Monthly Over-Delivery Imbalance Quantities that is greater than 30% of Total Monthly Usage.

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

OPERATIONAL FLOW ORDERS

Transporter is obligated, when requested by the Company through an Operational Flow Order ("OFO"), to nominate and deliver gas supply to Company's city gates in the manner instructed by Company. Company may call a Cold Weather OFO or a Warm Weather OFO where such action is necessary, in Company's sole judgment, to (1) protect the reliability of Company's gas system; (2) comply with Company's Curtailment Procedures, and/or (3) adhere to the various interstate pipeline companies' balancing requirements, as stated in their FERC-approved tariffs. Company may call a Cold Weather OFO or a Warm Weather OFO or a Warm Weather OFO for a specific Operating System or for Company's entire system.

Cold Weather OFO Day: During a Cold Weather OFO, Transporter shall be subject to the following Daily OFO Under-Delivery Imbalance provisions:

If Transporter's Daily Under-Delivery Imbalance Quantities are greater than 5% of Total Daily Usage, the shortfall quantities shall be cashed out with the Company. Transporter shall pay Company the following:

- (1) For each Dekatherm of Daily Under-Delivery Imbalance Quantities greater than five (5) percent of Total Daily Usage, the greater of the highest per unit gas cost paid by Company on the date of noncompliance or the Daily Under-Delivery Charge; plus
- (2) The payment of all other charges incurred by Company and attributable to Transporter's Daily Under-Delivery Imbalance Quantities, including pipeline penalty charges on the OFO shortfall quantities; plus
- (3) An OFO Imbalance Charge of \$10.00 per Dekatherm on the portion of the Daily Under-Delivery Imbalance Quantities that is greater than five (5) percent of Total Daily Usage; plus
- (4) Applicable taxes.

Warm Weather OFO Day: During a Warm Weather OFO, the Transporter shall be subject to the following Daily OFO Over-Delivery Imbalance provisions:

If Transporter's Daily Over-Delivery Imbalance Quantities are greater than 5% of its actual Total Daily Usage, Company may refuse to receive such excess quantities from the pipeline(s). If Company receives such excess quantities, they shall be cashed out with Company. Company shall pay Transporter for each Dekatherm of Daily Over-Delivery Imbalance Quantities greater than five (5) percent of Total Daily Usage, the lesser of the lowest per unit gas cost paid by Company on the date of non-compliance or the Daily Over-Delivery Charge. Transporter shall pay Company the following:

- (1) The payment of all charges incurred by Company and attributable to the Transporter's Daily Over-Delivery Imbalance Quantities; including pipeline penalty charges on the OFO excess quantities; and
- (2) An OFO Imbalance Charge of \$10.00 per Dekatherm on the portion of the Daily Over-Delivery Imbalance Quantities that is greater than five (5) percent of Total Daily Usage; plus
- (3) Applicable taxes.

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

IMBALANCE TRADING

Transporter may trade Daily and Monthly Imbalance Quantities to reduce or eliminate its imbalances. Imbalance Trading is subject to the following Terms and Conditions:

- (1) Daily Imbalances incurred during Operational Flow Order periods are not eligible for trading.
- (2) The schedule for the trading of imbalances shall be as follows:
 - a. Company shall issue an initial statement of daily and monthly imbalances (i.e. prior to imbalance trades) to Transporter within ten (10) business days following the end of the month.
 - b. Transporter shall complete and submit its daily and monthly imbalance trades to Company within two (2) business days following the issuance of the initial imbalance statement.
 - c. Company shall issue a final imbalance statement of daily and monthly imbalances to Transporter within three (3) business days following the close of imbalance trading.
- (3) The quantity eligible for trading is 100% of the calculated pre-trade daily or monthly imbalance quantities. Transporter may not trade to establish an imbalance in the opposite direction of the original imbalance.
- (4) Company will bill both parties to an Imbalance Trade a ten dollar (\$10.00) Imbalance Trading Charge for each transaction. For purposes of this charge, a transaction is each transfer of gas imbalance on a specific gas day pursuant to an arrangement by, or between, Transporters to purchase, sell, or trade gas imbalances.
- (5) Any dollar payments, receipts, or exchanges of other consideration agreed upon between the parties to an Imbalance Trading transaction are outside the scope of this tariff and must be completed between the Transporters themselves.
- (6) Trading of imbalances will not be permitted across Operating Systems, unless specifically approved in advance by Company.

WAIVER OF CHARGES

In its reasonable discretion, on a case-by-case basis, Company may waive all or part of any Charge assessable to Transporter pursuant to this Appendix E, when such Charge results from imbalances which occur beyond the reasonable control of the Transporter, such as an unexpected production outage or equipment malfunction. The waiver of such Charge shall be exercised on a non-discriminatory basis. Requests for waivers must be submitted in writing to Company and signed by an authorized representative of Transporter.

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APPENDIX F UNACCOUNTED FOR GAS PERCENTAGE

APPLICABILITY

This Appendix shall be applicable to all Transportation Customers, School/Government Suppliers and Pool Operators.

DESCRIPTION

0.1% of the quantities received by Company from Transportation Customer, School/Government Supplier or Pool Operator at a point of receipt on the Company's distribution system shall be retained by Company to compensate for unaccounted for gas.

The Unaccounted For Gas Percentage stated above shall be reviewed and adjusted annually by Company, through updating of this Appendix after approval by the Commission, to reflect any changes in the system unaccounted for gas percentage.

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APPENDIX G UNIVERSAL SERVICE FUND RIDER

APPLICABILITY

The Universal Service Fund ("USF") Rider, established in accordance with the Commission's Orders in Cause Nos. 42590, 43078, 43669, 44094, 44455 and 45405 recovers the unfunded balance in the USF from customers receiving service under all rate schedules.

RATES AND CHARGES

The USF Rider shall be applied to each therm of metered gas usage each month. The current USF Riders by Rate Schedule are set forth below:

Rate Schedule	USF Rider (per therm)
210	\$0.0000
211 (1)	\$0.0000
220	\$0.0000
225	\$0.0000
229	\$0.0000
240	\$0.0000
245 (2)	\$0.0000
260 (2)	\$0.0000
270 (2)	\$0.0000

(1) The USF Rider for Rate 211 is stated in \$ per gas lighting fixture.

(2) The charge in any monthly billing period will not exceed \$200.00 per customer.

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APPENDIX H PIPELINE SAFETY ADJUSTMENT (SUSPENDED)

APPLICABILITY

The Pipeline Safety Adjustment ("PSA") shall be applicable to all Customers on the Rate Schedules set forth in the PSA CHARGES section below.

DESCRIPTION

The PSA shall be the sum of the following two components as described below, for each applicable Rate Schedule:

- (1) Transmission Component
- (2) Distribution Component

Transmission Component

The Transmission Component shall recover Company's incremental Operation and Maintenance expenses related to complying with federal mandates resulting from the Pipeline Safety Improvement Act of 2002. Such costs would include expenses related to mapping, training, assessment, testing, data collection and storage, verification audits, remediation, right-of-way clearing, public education programs and all other incremental costs required to comply, including associated taxes.

Company's actual, incremental pipeline safety expenses, subject to a \$5.5 million Annual Limit, shall be reconciled annually with the actual recovery under this PSA, with any difference being reflected as a charge or credit over the next twelve months.¹

Actual incremental pipeline safety expenses incurred by Company in excess of the \$5.5 million Annual Limit shall be deferred for recovery either through this PSA in a subsequent annual period, or if approved, in Company's base rates.

The Transmission Component allocation percentage is based on the Rate Schedule margins approved by the Commission in Cause No. 43298.

<u>Rate Schedule</u>	<u>Transmission</u> <u>Component</u> Allocation Percentage
210/211 (1)	70.4734%
220/229	19.7671%
225	0.6129%
240	0.3847%
245	3.5411%
260	5.2208%

¹ The Commission order in Cause No. 43967 that continues the PSA provides for a comprehensive review of the operation of the PSA after the July 31, 2013 PSA filing.

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APPENDIX H PIPELINE SAFETY ADJUSTMENT (SUSPENDED)

(Continued)

Distribution Component

The Distribution Component shall recover Company's incremental Operation and Maintenance expenses related to Distribution Integrity Management Program ("DIMP") Implementation Expenses as required by the Pipeline and Hazardous Materials Safety Administration's ("PHMSA") DIMP Final Rule.

Recoveries of actual DIMP Implementation Expenses shall be capped at \$1,500,000 annually².

The allocation percentage for DIMP Implementation Expenses is based on the distribution O&M allocator as presented in Company's cost of service study in Cause No. 43298.

Rate Schedule	Distribution Component Allocation Percentage
	-
210/211 (1)	78.3996%
220/229	13.7282%
225	0.4148%
240	0.2224%
245	2.2609%
260	4.9742%

Reconciliation

Company's actual, incremental Transmission and Distribution Component expenses shall be reconciled annually with actual recoveries under the PSA, with any differences being reflected as a charge or credit in a subsequent PSA.

PSA CHARGES

The PSA shall be applied to each therm of metered gas usage each month. The current PSAs by Rate Schedule are set forth below:

Rate Schedule	<u>Transmission</u> <u>Component</u> <u>(\$ per Therm)</u>	<u>Distribution</u> <u>Component</u> (<u>\$ per Therm)</u>	<u>Total PSA</u> <u>Charge</u> <u>(\$ per Therm)</u>
210/211 (1)	\$0.0000	\$0.0000	\$0.0000
220/229 [´]	\$0.0000	\$0.0000	\$0.0000
225	\$0.0000	\$0.0000	\$0.0000
240	\$0.0000	\$0.0000	\$0.0000
245	\$0.0000	\$0.0000	\$0.0000
260	\$0.0000	\$0.0000	\$0.0000

(1) The Pipeline Safety Adjustment for Rate 211 is stated in \$ per gas lighting fixture.

² The Commission order in Cause No. 44092 establishes the DIMP Ongoing Expenses cap and provides for further review of such expenses in excess of the cap.

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APPENDIX I ENERGY EFFICIENCY RIDER

APPLICABILITY

The Energy Efficiency Rider shall be applicable to all Customers served under the following Rate Schedules:

Rate 210 - Residential Sales Service

Rate 220 - General Sales Service

Rate 225 – School/Government Transportation Service

DESCRIPTION

The Energy Efficiency Rider will be the sum of the following two components, for each applicable Rate Schedule as described below:

(1) Energy Efficiency Funding Component (EEFC)

(2) Sales Reconciliation Component (SRC)

Energy Efficiency Funding Component (EEFC):

The EEFC shall recover the costs of funding energy efficiency efforts throughout Company's Service Area. These efforts may include, among others, energy efficiency programs, customer education programs and weatherization programs designed to benefit Customers under the applicable Rate Schedules.

The estimated annual costs, plus related revenue taxes, shall be divided by projected sales volumes to determine the applicable EEFC. The actual costs recoverable and the actual costs recovered under the EEFC shall be reconciled, with any under or over recovery being recovered or returned via the EEFC over a subsequent twelve month period.

Sales Reconciliation Component (SRC):

The SRC shall recover the differences between Actual Margins and Adjusted Order Granted Margins for the applicable Rate Schedules.

Actual Margins are defined as monthly margins for each Rate Schedule, prior to the SRC Adjustment. Adjusted Order Granted Margins are defined as the order granted monthly margins for each Rate Schedule as approved in Company's most recent general rate case as adjusted to reflect the change in number of customers from the order granted levels. To reflect the change in number of customers, order granted margin per customer is multiplied by the change in the number of customers since the like month during the test year, with the product being added to the order granted margins for such month.

Company shall defer the calculated differences between Actual Margins and Adjusted Order Granted Margins for subsequent return or recovery via the SRC. Annually, Company shall reflect in a revised SRC the accumulated monthly margin differences. Margin differences from Residential Customers eligible for recovery in the EER annually are capped at 4% of adjusted order granted margins attributable to Residential Customers (as approved in Cause No. _____) applicable to the previous year. Any actual margin differences from Residential Customers in excess of the 4% SRC cap (up to \$4.5 million per year) will be deferred for future recovery either in a future EER filing, with the annual residential SRC amount for Residential Customers still subject to the 4% cap, or in a future rate case.

The accumulated monthly margin differences to be included in the SRC, for each Rate Schedule, shall be divided by projected sales volumes for each Rate Schedule to determine the applicable SRC. Projected and actual recoveries by Rate Schedule under the SRC are reconciled, with any under or over recovery being recovered or returned over the next twelve month period.

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APPENDIX I ENERGY EFFICIENCY RIDER

ENERGY EFFICIENCY RIDER RATE

The applicable Energy Efficiency Rider Rate (the sum of the EEFC and SRC) shall be applied to each therm of metered gas usage each month.

Rate Schedule	(A)	(B)	(A) + (B)
	<u>Energy Efficiency</u>	<u>Sales Reconciliation</u>	<u>Energy Efficiency</u>
	<u>Component</u>	<u>Component</u>	<u>Rider Rate</u>
210	\$0.00000	\$0.00000	\$0.00000
220/225	\$0.00000	\$0.00000	\$0.00000

All rates are in \$/therm.

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APPENDIX J SCHOOL/GOVERNMENT NOMINATION AND BALANCING PROVISIONS

APPLICABILITY

The following Provisions shall apply to School/Government Suppliers under Rate 285.

DAILY SCHEDULING OF DIRECTED DELIVERY QUANTITIES:

By 10:00 a.m. Central Clock Time (CCT), Company will post on its EBB, School/Government Supplier's DDQ by Pool for the gas day beginning 9:00 a.m. CCT the following day. Such DDQ shall be the sum of: 1) the Expected Demand of School/Government Supplier's Pool for that gas day calculated using the Pool's demand equation and forecasted weather plus an Unaccounted For Gas Percentage as set forth in Appendix F; and 2) any necessary adjustments for interstate pipeline and/or Company operating constraints, system knowledge and experience, and/or prior imbalances associated with the periodic volume reconciliations. The DDQ will be stated in city gate Dekatherms. At the time of posting the DDQ, Company shall indicate the minimum, maximum or exact volume that shall be delivered by Supplier on each interstate pipeline or to each Company city gate to achieve the DDQ, and shall post any interstate pipeline and/or Company operating constraints that are expected to be in effect the following day(s). By 1:00 p.m. CCT each day, and via intra-day nominations thereafter, Supplier shall nominate to the Company via the Company's EBB the quantity of gas that it has scheduled for delivery at Company's city gate(s) for its Pool(s) for the following gas day. Supplier agrees to adhere to comply with any Company operating and/or interstate pipeline restrictions communicated by Company.

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<u>APPENDIX J</u> SCHOOL/GOVERNMENT NOMINATION AND BALANCING <u>PROVISIONS</u>

BALANCING PROVISIONS

School/Government Supplier shall be obligated to balance its forecasted DDQ with the total daily deliveries of School/Government Supplier-Delivered Gas. An Imbalance Quantity shall exist when the School/Government Supplier's DDQ is greater than or less than its total deliveries on a daily basis. Amounts paid by Company to School/Government Supplier in cashing out Imbalance Quantities shall be eligible for recovery in the Gas Cost Adjustment. Amounts received by Company from School/Government Supplier in cashing out Imbalance Quantities shall be credited against gas costs in the Gas Cost Adjustment.

The following definitions shall apply:

Daily Index Price: The Daily Midpoint Prices per Dekatherm reported in <u>Gas D</u>aily, in the table "Daily Price Survey" for delivery to:

- (1) Texas Gas, Zone SL, or
- (2) ANR, La; or
- (3) Texas Eastern, ELA, or
- (4) Panhandle, Tx-Okla; or
- (5) Chicago City-Gates; or
- (6) REX Zone 3, delivered.

Daily Under-Delivery Charge: The Daily Under-Delivery Charge shall be the highest of the sums of each Daily Index price and the maximum interruptible pipeline transportation rate, including fuel and all surcharges, applicable to each Daily Index Price.

Daily Over-Delivery Charge: The Daily Over-Delivery Charge shall be the lowest of the sums of each Daily Index Price and the firm pipeline transportation commodity rate, including fuel and all surcharges, applicable to each Daily Index Price.

DAILY BALANCING PROVISIONS

School/Government Supplier shall be obligated to balance its Pool DDQ with the aggregated total daily deliveries of School/Government Supplier-Owned Gas by the pipeline ("Total Daily Deliveries"). A Daily Imbalance Quantity shall exist when the School/Government Supplier's Total Daily Deliveries are greater than or less than the DDQ.

Daily Under-Delivery Imbalance:

During a Cold Weather OFO, these provisions will be replaced by those specified in the section entitled Operational Flow Orders.

If School/Government Supplier's Total Daily Deliveries are less than its DDQ, the gas shortfall shall be considered Daily Under-Delivery Imbalance Quantities. School/Government Supplier shall pay Company for Daily Under-Delivery Gas Quantities of Total Daily Usage pursuant to the following:

- (1) the Daily Under-Delivery Charge for each Dekatherm of Under-Delivery Imbalance Quantity; plus
- (2) DDQ non-compliance charge of \$1.00 per Dekatherm; plus
- (3) All other charges incurred by Company and attributable to School/Government Supplier's Daily Under-Delivery Imbalance Quantity, including pipeline penalty charges; plus
- (4) Applicable taxes.

Daily Over-Delivery Imbalance:

During a Warm Weather OFO, these provisions will be replaced by those specified in the section entitled Operational Flow Orders.

If School/Government Supplier's Total Daily Deliveries are greater than its DDQ, the excess gas shall be considered Daily Over-Delivery Imbalance Quantities. Company shall pay School/Government Supplier for each Dth of Daily Over-Delivery Gas Quantities the Daily Over-Delivery Charge.

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APPENDIX J SCHOOL/GOVERNMENT NOMINATION AND BALANCING PROVISIONS

School/Government Supplier shall pay Company for Daily Over-Delivery Gas Quantities pursuant to the following:

- (1) the DDQ non-compliance charge of \$1.00 per Dekatherm; plus
- (2) All other charges incurred by Company and attributable to School/Government Supplier's Daily Over-Delivery Imbalance Quantity, including pipeline penalty charges; plus
- (3) Applicable taxes.

OPERATIONAL FLOW ORDERS

School/Government Supplier is obligated, when requested by the Company through an Operational Flow Order ("OFO"), to nominate and deliver gas supply to the Company's city gates in the manner instructed by the Company. Company may call a Cold Weather OFO or a Warm Weather OFO where such action is necessary, in the Company's sole judgment, to (1) protect the reliability of Company's gas system; (2) comply with Company's Curtailment Procedures in the General Terms and Conditions Applicable to Gas Service, and/or (3) adhere to the various interstate pipeline companies' balancing requirements, as stated in their FERC-approved tariffs.

Cold Weather OFO Day: During a Cold Weather OFO, the School/Government Supplier shall be subject to the following Daily OFO Under-Delivery Imbalance provisions:

When School/Government Supplier has a Daily Under-Delivery Imbalance School/Government Supplier shall pay Company the following:

- (1) For each Dekatherm of Daily Under-Delivery Imbalance Quantity the higher of the highest incremental gas cost paid by Company on the date of noncompliance or the Daily Under-Delivery Charge; plus
- (2) OFO Non-Compliance Charge of \$10.00 per Dekatherm; plus
- (3) All other charges incurred by Company and attributable to School/Government Supplier's Daily Under-Delivery Imbalance Quantity, including pipeline penalty charges on the OFO shortfall quantities; plus
- (4) Applicable taxes.

Warm Weather OFO Day: During a Warm Weather OFO, the School/Government Supplier shall be subject to the following Daily OFO Over-Delivery Imbalance provisions:

When a School/Government Supplier has a Daily Over-Delivery Imbalance the Company shall pay School/Government Supplier for each Dekatherm of Daily Over-Delivery Imbalance Quantity the lower of the lowest incremental gas cost paid by Company on the date of noncompliance or the Daily Over-Delivery Charge.

School/Government Supplier shall pay Company for Daily Over-Delivery Quantities pursuant to the following:

- (1) OFO Non-Compliance Charge of \$10.00 per Dekatherm; plus
- (2) All charges incurred by Company and attributable to the School/Government Supplier's Daily Over-Delivery Imbalance Quantity; including pipeline penalty charges on the OFO excess quantities; plus
- (3) Applicable taxes.

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APPENDIX J SCHOOL/GOVERNMENT NOMINATION AND BALANCING PROVISIONS

IMBALANCE TRADING

School/Government Supplier may trade daily imbalance quantities with other School/Government Suppliers to reduce or eliminate its imbalances. Imbalance Trading is subject to the following Terms and Conditions:

- (1) Daily Imbalances incurred during Operational Flow Order periods are not eligible for trading.
- (2) The schedule for the trading of imbalances shall be as follows:
 - a. Company shall issue an initial statement of monthly imbalances (i.e. prior to imbalance trades) to School/Government Supplier.
 - b. School/Government Supplier shall complete and submit its monthly imbalance trades to Company within two (2) business days following the issuance of the initial imbalance statement.
 - c. Company shall issue a final imbalance statement of monthly imbalances to School/Government Supplier within three (3) business days following the close of imbalance trading.
- (3) The quantity eligible for trading is 100% of the calculated pre-trade daily imbalance quantities. School/Government Supplier may not trade to establish an imbalance in the opposite direction of the original imbalance.
- (4) Any City-Gate Non-Compliance volumes will not be changed due to trading of imbalances, and will be subject to the City-Gate Non-Compliance Charge.
- (5) Company will bill both parties to an Imbalance Trade a \$10.00 Imbalance Trading Charge for each transaction. For purposes of this charge, a transaction is each transfer of gas imbalance on a specific gas day pursuant to an arrangement by, or between, School/Government Supplier(s) to purchase, sell, or trade gas imbalances.
- (6) Any dollar payments, receipts, or exchanges of other consideration agreed upon between the parties to an Imbalance Trading transaction are outside the scope of this Tariff for Gas Service and must be completed between the parties themselves.
- (7) Trading of imbalances will not be permitted across operational systems or Gas Transportation Programs.

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<u>APPENDIX J</u> SCHOOL/GOVERNMENT NOMINATION AND BALANCING <u>PROVISIONS</u>

VOLUME RECONCILIATIONS

Annual Reconciliation:

Company will identify imbalances on an annual basis for each School/Government Supplier's Pool through calculating the difference between the Pool's Delivered Supplies and its Pool's Usage. Calculation of imbalances will be based on Supplier's monthly deliveries to its Pool reduced by the Unaccounted For Gas Percentage as set forth in Appendix F and compared to the Pool's total usage.

School/Government Supplier will eliminate any annual imbalances via either:

- (1) payment from Company for Over-Delivery Imbalance Quantities, or
- (2) payment from School/Government Supplier for Under-Delivery Imbalance Quantities

at the "Weighted Average Imbalance Price" calculated based on:

(1) School/Government Supplier deliveries; and

(2) the arithmetic average of the "Monthly Contract Index" prices published as reported by <u>Inside FERC's Gas Market Report</u> in the table "Prices of Spot Gas Deliveries to Pipelines" for the applicable months during the period of delivery to:

- (1) Texas Gas, Zone SL, or
- (2) ANR, La; or
- (3) Texas Eastern, ELA, or
- (4) Panhandle, Tx-Okla; or
- (5) Chicago City-Gates; or
- (6) REX Zone 3, delivered,

inclusive of firm pipeline transportation commodity rate, fuel and all surcharges, and adjusted for the necessary taxes.

WAIVER OF CHARGES

In its reasonable discretion, on a case-by-case basis, Company may waive all or part of any Charge assessable to School/Government Supplier pursuant to this Appendix J, provided, however, that the waiver of such Charge shall be exercised on a non-discriminatory basis. Requests for waivers, showing justifiable cause, must be submitted in writing to Company.

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APPENDIX K COMPLIANCE AND SYSTEM IMPROVEMENT ADJUSTMENT

APPLICABILITY

The Compliance and System Improvement Adjustment ("CSIA") shall be applicable to all Customers on the Rate Schedules set forth in the CSIA Charges section below.

DESCRIPTION

The CSIA shall include, as approved by the Commission:

- (1) In Cause No. 44429, recovery of costs incurred pursuant to Federally Mandated Projects ("Compliance") as provided for in Ind.Code Ch. 8-1-8.4; and
- (2) In Cause No. 44429, recovery of costs associated with Company's TDSIC Plan ("TDSIC") as provided for in Ind. Code Ch. 8-1-39 for the purposes of safety, reliability, system modernization, or economic development.

Reconciliation

Company's actual CSIA costs shall be reconciled semi-annually with actual CSIA recoveries, with any differences being reflected as a charge or credit in a subsequent CSIA.

Allocation Percentages

CSIA costs shall be allocated to the Rate Schedules based on percentages approved in Cause No.44430-TDSIC-5 and Cause No. 45032-S21.

	Compliance Allocation	TDSIC Allocation
Rate Schedule	Percentage	Percentage
210	69.11%	69.09%
220/229	19.39%	26.56%
225	0.60%	0.18%
240	0.38%	1.08%
245	3.47%	1.02%
260/270	7.05%	2.07%

CSIA CHARGES

The CSIA shall be applied to each customer or therm of metered gas usage as applicable. The current CSIAs by Rate Schedule are set forth below:

Rate Schedule	<u>\$ per Month</u>	<u>\$ per Therm</u>
210	\$0.00	-
220/229		\$0.0000
225		\$0.0000
240		\$0.0000
245		\$0.0000
260/270		\$0.0000

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APPENDIX L TAX SAVINGS CREDIT RIDER

APPLICABILITY

The Tax Savings Credit Rider ("TSCR") is applicable to any Customer served under the Rate Schedules identified below.

- Rate 210 Residential Sales Service
- Rate 220 General Sales Service
- Rate 225 School/Government Transportation Service
- Rate 229 Natural Gas Vehicle Service
- Rate 245 General Transportation Service
- Rate 260 Large Volume Transportation Service
- Rate 270 Contract Transportation Service

DESCRIPTION

The Tax Savings Credit Rider will flow back the tax benefits including credits associated with the amortization of Excess Accumulated Deferred Income Tax ("EADIT Credits") liability resulting from the Tax Cuts and Jobs Act of 2017 in accordance with guidelines of Commission Orders, including Cause No. 45032-S21.

Reconciliation

Company's actual TSCR Credits shall be reconciled annually with actual TSCR recoveries, with any differences being reflected as a charge or credit in a subsequent TSCR.

Allocation Percentages

EADIT Credits shall be allocated to the Rate Schedules based on percentages approved in Cause No. 45032-S21.

	EADIT Credit
Rate Schedule	Allocation Percentage
210	69.11%
220/229	19.39%
225	0.60%
240	0.38%
245	3.47%
260/270	7.05%

TSCR Charges

The TSCR shall be applied to each customer or therm of metered gas usage as applicable. The current TSCRs by Rate Schedule are set forth below:

Rate Schedule	<u>\$ per Month</u>	<u>\$ per Therm</u>
210	\$(0.00)	
220/229		\$(0.0000)
225		\$(0.0000)
240		\$(0.0000)
245		\$(0.0000)
260/270		\$(0.0000)

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

APPLICABILITY

These Terms and Conditions shall be applicable to Gas Service provided by Company. In the event these Terms and Conditions conflict with any Definition, Rate Schedule or Appendix, the Terms and Conditions shall be controlling.

1. APPLICATION OR CONTRACT REQUIRED FOR GAS SERVICE

- A. An application and/or contract, properly executed, may be required from Customer before Company will provide Gas Service, provided, however, that Company shall have the right to reject any application and/or offer of contract for any valid reason.
- B. When Customer's application for Gas Service is accepted by Company, such application and acceptance shall constitute an agreement between Customer and Company.
- C. Company shall determine the availability of Gas Service and the conditions under which Gas Service shall be provided.
- D. Company shall prescribe reasonable terms to be included in the contract between Company and Customer.
- E. If a contract between Company and Customer contains any provision which is contrary to, or becomes contrary to, any Definition, Rate Schedule, Company's General Terms and Conditions, the Commission's Regulations, any lawful decision of the Commission or is, or becomes, otherwise not in accordance with valid local, state and/or federal laws, such provision shall be of no force or effect.
- F. In its reasonable discretion, Company may require a long-term contract when unusual construction or equipment expense is necessary to provide Gas Service.
- G. Company may refuse Gas Service or disconnect Gas Service on account of arrearages due for Gas Service furnished to persons formerly receiving service at the Premises as Customer of Company, if the former Customer continues to reside at such Premises.

2. ALL AGREEMENTS TO BE INCORPORATED IN CONTRACT

No promises, agreements or representations of any agent of Company shall be binding upon Company unless the same shall have been incorporated in a written contract before such contract is signed and approved by an authorized agent of Company.

3. ASSIGNMENT OF CONTRACT

The benefits and obligations of any contract for Gas Service shall inure to and be binding upon successors and assigns, and executors or administrators, as the case may be, of the original parties thereto, respectively, for the full-term thereto; provided that no assignment thereof shall be made by Customer without first obtaining Company's prior written consent.

4. DATA ON CUSTOMER'S INSTALLATION

Upon request of Company, Customer shall present in writing to Company a list of the equipment or appliances which are or will be connected to Company's lines, giving the locations on the Premises and the nameplate input ratings of all such equipment or appliances.

5. CONSENT FROM COMPANY BEFORE INCREASING LOAD

Commercial and Industrial Customers shall not install gas equipment of any kind or otherwise increase the demand for Gas Service beyond existing contractual limits or facilities capabilities except upon prior written consent from Company.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

6. EXTENSION OF COMPANY'S FACILITIES

- A. The obligation of Company to provide any extension of facilities shall be subject to the Restrictions on New and Additional Gas Service and Curtailment Procedures made effective pursuant to other provisions of Company's General Terms and Conditions and as otherwise provided by law.
 - Company shall provide to any Customer, without charge, a Standard Installation. A Standard Installation shall consist of up to 150 feet of underground service pipe to be supplied by a distribution main operating at 60 psig or less along with a meter and other equipment necessary to provide the service. All costs in excess of such Standard Installation shall be included along with the cost of distribution mains in the economic tests described in Rules 6.B. and 6.C.
- B. Except as provided for in Rule 6.C., upon request for Gas Service by a prospective Customer or a group of prospective Customers located in the same area, Company will extend without charge its facilities including distribution mains, underground service pipes, meters and other equipment necessary to provide the service provided:
 - that Company's estimate of its Non-Gas Cost Revenue from such Gas Services provided to the prospective Customer(s) for a period of five and one-half (5.5) years is equivalent to or in excess of Company's estimate of the following:
 - a. the cost of such distribution main(s), and
 - b. the cost in excess of a Standard Installation as defined in Rule 6.A.(1), and;
 - 2) the prospective patronage or demand is of such permanency as to warrant the capital expenditure involved.
- C. Upon request for Gas Service by a prospective Customer in a Rural Area, or a group of prospective Customers located in the same Rural Area, that is (or are) eligible to receive service under Rate 210 Residential Sales Service or Rate 220 General Sales Service, Company will extend without charge its facilities including distribution mains, underground service pipes, meters and other equipment necessary to provide the service provided:
 - that Company's estimate of its Non-Gas Cost Revenue from such Gas Services provided to the prospective Customer(s) for a period of twenty (20) years is equivalent to or in excess of Company's estimate of the following:
 - a. the cost of such distribution main(s), and
 - b. the cost in excess of a Standard Installation as defined in Rule 6.A.(1); and;
 - 2) the prospective patronage or demand is of such permanency as to warrant the capital expenditure involved; and
 - 3) Company's capital investment in extension of facilities to such Rural Areas pursuant to Rule 6.C.(1) on and after January 1, 2014 through December 31, 2020 has not exceeded \$19,999,000.
 - 4) "Rural Area" is defined, for purposes of this Rule 6.C., as any area within Company's service territory that is unincorporated, or other areas as approved by the Commission.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

- D. If the cost of the facilities necessary to provide the Gas Service requested exceeds the applicable without-charge limit; Company may require either a deposit or adequate provision of the payment of a deposit equal to the cost of the facilities extension in excess of the without- charge limit.
- E. Any refundable extension deposit accepted by Company shall be subject to refund until the expiration of the six-year contract period. For each Customer connected to the extension, Company shall refund an amount by which five and one-half (5.5) times the estimated annual Non-Gas Cost Revenue for gas appliances actually installed exceeds the estimated cost of connecting such Customer. At no time shall the aggregate refund made to any depositor exceed the amount of extension deposit received from such depositor.
- F. Upon request for Gas Service by a prospective Customer where, in Company's opinion, the facilities extension is of such length and the prospective Non-Gas Cost Revenue which may be developed by it is so meager as to make it doubtful whether the Non-Gas Cost Revenue from the extension would ever pay a fair return on the investment involved, or in the case of a real estate development with slight or no immediate demand for service, or in the case of Industrial installations requiring slight or irregular service and requiring extensive equipment, such facilities extension requests shall be submitted to the Commission for investigation and determination as to the convenience and necessity of such extension, and if so required, the conditions under which they shall be made.
- G. Targeted Economic Development Projects pursuant to Ind. Code Ch. 8-1-39 are excluded from the provisions of Rules 6.B.1 and 6.C.1.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

7. COMPANY'S SERVICES. METERS AND APPURTENANCES

- A. Company shall locate the point to which the service connection will be made, and subject to other provisions of Company's Terms and Conditions, shall furnish, install and maintain all piping up to the inlet of the meter.
- B. Customer shall provide, at no expense to Company, a suitable route for the service line and a place near the service entrance, acceptable to Company, for the meter or meters and any necessary appurtenant devices which may be provided by Company.
- C. Customer shall allow Company the necessary easements or consents authorizing the installation and maintenance, on, over and through Customer's private property, of all piping, meters or allied equipment as may be necessary or convenient for providing Gas Service to Customer, either by Customer's agreement to abide by Company's General Terms and Conditions, or execution of Company-supplied forms for such specific easements.
- D. All Gas Service provided by Company shall be measured by a meter or meters installed and maintained by Company in accordance with the Commission's Regulations.
- E. Customer may be required to contribute to part or all of the costs of such facilities including applicable taxes.

8. CUSTOMER'S RESPONSIBILITY FOR COST OF FACILITIES MODIFICATIONS

If Customer either by request or by action requires that Company's facilities be redesigned, reengineered, relocated, removed, modified, or reinstalled, Company may require Customer to make payment to it of the full cost of performing such facilities modifications including any applicable taxes.

9. COMPANY PROPERTY AND PROTECTION THEREOF

All meters and other equipment furnished by and at the expense of Company which may at any time be on or in Customer's Premises, shall, unless otherwise expressly provided, be and remain the property of Company, and Customer shall protect such property from loss or damage, and nobody except authorized agents of Company, shall be permitted to remove, change or adjust such property.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

10. CUSTOMER'S PIPING. APPLIANCES AND EQUIPMENT

- A. Customer shall furnish, install and maintain all necessary piping beyond the outlet side of the meter and the appliances and equipment connected to such piping, in accordance with applicable state and local codes, regulations and/or requirements and in accordance with Company's Terms and Conditions.
- B. It shall not be the duty of Company to inspect Customer's piping, appliances or equipment.
- C. Company reserves the right to refuse to provide Gas Service when conditions are believed to be dangerous, hazardous, or otherwise unacceptable in the judgment of Company, although Company is under no duty to make such a judgment.
- D. Except as authorized by Company, no Gas Service other than that being provided by Company shall be used on the same installation as is used for the service supplied by Company.

11. ACCESS TO CUSTOMER'S PREMISES

Authorized agents of Company shall have access to Customer's Premises at all reasonable times for the purpose of:

- A. Turning on or shutting off, reading, inspecting, testing, repairing, or replacing the meter or meters or other equipment used in providing Gas Service and for removing the same upon the termination of the contract and/or discontinuance of Gas Service;
- B. Determining the compliance of Customer with the applicable Rate Schedule and Appendices, contract with the Company, Company's General Terms and Conditions, or the Commission's Regulations; and
- C. Accessing Customer's gas appliances to re-light or turn off pilot lights.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

12. PREDICATION OF RATE SCHEDULES

- A. Company's Rate Schedules are predicated upon one type of Gas Service being provided separately to Customer at a single Premises.
- B. The combining through one meter of Gas Services under two or more Rate Schedules or to two or more Premises shall not be permitted.

13. CUSTOMER'S SELECTION OF RATE SCHEDULE

- A. When more than one Rate Schedule is applicable to Customer, Customer shall select which Rate Schedule Customer desires, provided that each selection of Rate Schedule shall remain in effect for no less than a twelve-month period.
- B. Company does not guarantee that Customer shall be served under the most favorable Rate Schedule at all times, and no refund shall be made for the difference in charges between the Rate Schedule under which Gas Service has been provided and another applicable Rate Schedule.

14. RESALE OF SERVICE

Gas Service shall not be provided to any Customer for resale in whole or in part, except to a public utility regulated by the Commission or for the express and limited purpose of providing NGV Service. However, Company is under no obligation to provide Gas Service for resale to another public utility.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

15. METERING

- A. Certain charges for Gas Service provided to Customer shall be calculated based upon the measurement of the meter or meters installed by Company.
- B. Whenever it is determined that an installed meter is not recording within the limits of accuracy as prescribed by the Commission's Regulations, a billing adjustment shall be made in accordance with the Commission's Regulations.
- C. Meters shall be read monthly, or at other intervals as the circumstances may require, at the option of the Company.
- D. For billing purposes, where gas is metered at low pressure (inches of water column), a cubic foot of gas shall be taken to be the amount of gas in a volume of one cubic foot under the conditions existing in Customer's meter as and where installed; provided, however Company may at its option install meters which will compensate for changes in temperature above or below 60° Fahrenheit.
- E. For billing purposes, where gas is metered at higher pressure (psig), the volume of gas measured shall be corrected to correspond to a gas of standard conditions, free of water vapor, as a temperature 60° Fahrenheit and an absolute pressure of 14.65 pounds per square inch.
- F. When, for the convenience of Company, more than one meter is installed on one Premises for metering Gas Service to Customer under one Rate Schedule, the sum of the measurements of all such meters may be used to render one Bill.
- G. When, for the convenience of Customer, more than one meter is installed on one Premises for metering Gas Service to Customer under one Rate Schedule, separate Bills may be rendered for each meter, at the applicable rates and charges.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

16. <u>BILLING</u>

- A. Bills for Gas Service shall be rendered monthly. A billing month shall be as near to thirty days as is practicable, but may exceed that period as the circumstances may require.
- B. In order to render monthly Bills, for good cause Company may estimate the monthly usage of gas of any Customer, with appropriate adjustments to be made by Company on the first Bill rendered following the reading of the meter. Good cause includes but is not limited to:
 - 1. request of Customer;
 - 2. inclement weather;
 - 3. labor or union disputes;
 - 4. inaccessibility of Customer's meter if Company has made a reasonable attempt to read the meter, but was unable to;
 - 5. non-monthly meter reading schedule or no meter read on final bill; and
 - 6. other circumstances beyond the reasonable control of the Company, its agents, and employees.
- C. Any Customer who does not desire to receive an estimated Bill may read its meter and communicate the readings to the Company in an appropriate format that will be provided by Company.
- D. Company offers an optional alternative billing method for eligible Residential and Small Commercial Customers that averages Customer's estimated bill over an extended period ("Budget Bill"). Customer's normal monthly Budget Bill amount shall be based on a reasonably accurate estimation of future bills and shall be subject to no more than a single mid-cycle bill adjustment. Year-end Customer actual bill balances in excess of the normal monthly Budget Bill amount shall be rolled into Customer's next year's normal monthly Budget Bill amounts.

17. PAYMENT OF BILLS

- A. Bills must be paid through a Company authorized method of payment, including mail-in payments, bank drafts (ACH), approved pay sites, electronic check and credit card payments, and electronic funds transfer, as they may change from time to time.
- B. If a Bill payment is not received by Company through an authorized method of payment on or before the gross payment date stated on the Bill, Customer shall be considered delinquent in payment and a late payment charge shall be levied.
- C. The gross payment date shall be at least seventeen days after the Bill is mailed by Company. When such date falls on a Saturday, Sunday, and other legal holiday, or a day Company's office is not open for business, the gross payment date shall be the first business day thereafter.
- D. Failure to receive a Bill shall not entitle Customer to pay the net Bill, if Customer fails to make payment on or before the gross payment date, nor shall it affect the right of Company to discontinue Gas Service for nonpayment of Bill as provided in the Commission's Regulations.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

18. DEPOSIT OR ARRANGEMENT TO ENSURE PAYMENT OF BILL

- A. Company may require from a present or prospective Residential Customer a cash deposit when standards of creditworthiness, as set forth in the Commission's Regulations, are not satisfied. The amount of such deposit shall not exceed one-third of the expected annual billing for Gas Service to be furnished to Customer.
- B. Company may require from a present or prospective Commercial or Industrial Customer a cash deposit equal to the sum of estimated billing amounts for Customer's two consecutive months of highest usage. Such deposits may be based on historical or expected usage.
- C. In lieu of a cash deposit, Company may in its reasonable discretion require an alternative security arrangement (e.g., a prepayment which is intended to serve the same purpose as a cash deposit).
- D. Interest will be paid at an interest rate set annually by the Commission, on deposits held more than thirty (30) days, beginning with the date of deposit to the date the deposit is credited to Customer's account.
- E. Deposits for Residential Customers will be credited to Customer's Bill after Customer has established a creditworthy payment record in accordance with standards set forth in the Commission's Regulations. At the request of Customer, the deposit shall be refunded to Customer in lieu of being credited to Customer's Bill.
- F. The deposit of a Residential Customer who does not establish a creditworthy payment record may be retained by Company until Gas Service is discontinued.
- G. The deposit of a Commercial or Industrial Customer may be retained by Company until Gas Service is discontinued.
- H. The deposit, plus accrued interest, if any, may be applied to the final Bill when Gas Service is discontinued. After applying the deposit and interest to the final Bill, any credit balance shall be refunded to Customer, except that any credit balances less than \$10.00 will not be refunded to Customer unless so requested by Customer.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

19. DISCONTINUANCE OF SERVICE AT CUSTOMER'S REQUEST

- A. Whenever Customer desires to have Gas Service discontinued, Customer shall notify Company at least three working days in advance of the day discontinuance is desired. Customer shall remain responsible for all Gas Service used and the billing rendered therefore until Gas Service is discontinued.
- B. When Customer has entered into a contract with Company to take Gas Service from Company and Customer orders discontinuance of Gas Service before the expiration dates as established in the contract, Customer shall be liable for the payment of all applicable charges for the months remaining in the un-expired period of the contract term. Customer's liability for those charges shall be in addition to any other rights which Company may have with respect to the contract.

20. DISCONTINUANCE OF SERVICE WITHOUT NOTICE

Company can discontinue Gas Service to Customer without notice for any of the following reasons:

- A. For emergency repairs; or
- B. For lack of sufficient capacity or quantities of gas supply; or
- C. To maintain normal operating pressures; or
- D. If Company's regulators, meters, or other appurtenances or connections thereto have been tampered with and Company has reasonable grounds to believe that the affected Customer is responsible for such tampering; or
- E. If fraudulent or unauthorized use of gas is detected and Company has reasonable grounds to believe the affected Customer is responsible for such use; or
- F. If there exists in Customer's piping or in connection with Customer's gas-using equipment, any condition which, in Company's judgment, is dangerous or hazardous to life, physical safety or property; or
- G. If there exists any other condition which, in Company's judgment, is dangerous or hazardous to life, physical safety or property; or
- H. For any violation of Company's rules pursuant to Rule 28;
- I. For any other lawful reason.

Such discontinuance shall not, however, invalidate any contract and Company shall have the right to enforce any contract, notwithstanding such discontinuance.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

21. LIMITATIONS OF LIABILITY

- A. Neither Company nor Customer shall be liable to the other for any act, omission or event caused by strikes, acts of God, or unavoidable accidents or contingencies beyond its control.
- B. Company shall not be liable for damages for any failure to supply gas or for an interruption, limitation, or Curtailment of Gas Service, whether or not such disruption is ordered by a governmental agency having jurisdiction, if such failure, interruption, limitation, or Curtailment is due to the inability of Company to obtain sufficient gas supplies at economical prices from its usual and regular sources or due to any other cause whatsoever other than willful default of Company.
- C. Company shall not be liable for damages caused by defective piping or appliances on Customer's Premises.
- D. Company shall not be liable for damages resulting to Customer or to third persons from the presence or use of gas or the presence of Company's equipment on Customer's Premises, unless due to the willful default or negligence on the part of Company.

22. NOTICE BY COMPANY

- A. Notice by Company to Customer may be given by letter, statement or postcard deposited in the United States mail or private carrier with postage prepaid, or by facsimile, or email, or where written notice is not required, notice may be given by physical note or orally by any authorized agent of Company, either in person or by telephone.
- B. The notice shall be considered given:
 - 1. When actually communicated in the case of oral notice; or
 - 2. When deposited in the United States mail or placed with private carrier when notice is given by letter, statement or postcard; or
 - 3. When sent when notice is given by facsimile; or
 - 4. When a physical note is left at Customer's Premises.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

23. GAS SERVICE TO MOBILE HOME PARKS

The obligation of Company to provide any extension of facilities shall be subject to the Restrictions on New and Additional Gas Service and Curtailment Procedures made effective pursuant to other provisions of Company's General Terms and Conditions. Subject to the foregoing, Company shall provide Gas Service to a Mobile Home Park ("Park") under the following conditions:

- A. <u>Permanency.</u> The Park shall be of a definite permanent nature and have improved streets, individual water and sewer connections to each lot, and each mobile home must rest on a concrete slab.
- B. Size. The Park shall have at least ten or more sites on which mobile homes may be located.
- C. <u>Main Extensions.</u> Main extensions shall be made in accordance with Rule 6 of Company's General Terms and Conditions, but for purposes of Rule 6, each Park Operator shall be considered to be the Customer. Non-Gas Cost Revenue estimates shall be determined by Company based on its knowledge of gas usage of mobile homes, taking in account the number and nature of gas appliances to be used and any other reasonable factors. Each Park Operator shall enter into an extension of facilities contract for construction of gas mains, if the Park does not have enough existing mobile homes equipped with gas appliances to justify a gas main extension under Rule 6.
- D. <u>Easement.</u> The Park Operator shall cause Company to be granted an easement in form and substance satisfactory to Company for the construction, maintenance and operation of Company's gas distribution system, together with the right of free access to read meters and repair or remove Company's services, regulators, meters and any other facilities installed by Company.
- E. <u>Extension and Metering.</u> Company shall upon execution of an extension of facilities contract or work order showing economic feasibility and receipt of a proper easement, construct and maintain the required distribution system to serve the Park. Company shall extend service to each mobile home site to be supplied. The gas riser and the meter for each mobile home site shall be located in the rear one-third section of the site and not less than eighteen (18) inches from the roadside wall of the mobile home, unless a different location is deemed necessary by Company.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

- F. <u>Fuel Lines.</u> The Park Operator or mobile home Customer shall furnish, install, and maintain all fuel lines beyond Company's meters to the point of connection with the mobile home piping. The fuel lines to individual mobile home sites shall be:
 - 1. Adequately sized to provide minimum pressure drop, but in no case less than ³/₄" pipe,
 - 2. Equipped with a terminal shutoff at a point adjacent to the mobile home, and
 - 3. Connected to the mobile home piping with either a semi-rigid tube or all-metallic flexible connector that shall be looped to prevent strain caused by settling or movement of the mobile home.
- G. <u>Meter Protection.</u> The Park Operator shall provide substantial protection satisfactory to Company for the gas riser and meter so as to minimize the likelihood of damage by moving of the mobile home.
- H. <u>Relocation of Facilities.</u> The Park Operator shall keep the gas distribution system free and clear of any obstruction that will interfere with the maintenance of the system and shall not construct or maintain any structure over Company's distribution mains or services. When there is a change in the Park's operation or construction which, in the judgment of Company, makes the relocation of the gas facilities necessary, or if relocation is requested by the Park, Company will move such facilities at the Park's expense to a location acceptable to Company to be provided by the Park.
- I. <u>Rate Schedule.</u> Gas Service will be supplied and metered separately to each single occupancy dwelling unit and/or such Park facility under the applicable Rate Schedule.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

24. CURTAILMENT PROCEDURES

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands for Gas Service or to protect and replenish Company's underground gas storage reserves, which determinations shall be within Company's reasonable discretion, Company shall have the right to curtail Gas Service within any of its distribution systems so affected in accordance with the provisions of this Rule.

- A. **Definitions**. For the purpose of this Rule, the following terms shall have the meanings defined below:
 - (1) <u>Firm Curtailment Customer</u>. A Firm Curtailment Customer shall mean any Customer being served under Rate 220, 225, 245, 260, 270 whose Average Daily Throughput in any billing month during or subsequent to the Base Period exceeds 1,000 therms.
 - (2) **Average Daily Throughput**. The Average Daily Throughput for any Base Period billing month shall be the Firm Curtailment Customer's metered Throughput during such month divided by the number of days in the month.
 - (3) **<u>Base Period</u>**. The Base Period is any twelve consecutive billing months as established by Company.
 - (4) **Normal Monthly Throughput**. The Normal Monthly Throughput shall be the Firm Curtailment Customer's metered Throughput during each billing month of the Base Period. These quantities may be adjusted by Company for unusual circumstances.
 - (5) <u>Human Needs Customers</u>. Human Needs Customers shall include hospitals, medical centers, nursing homes, and other Customers as determined by Company, whose Curtailment could adversely affect public health or safety.
 - (6) **<u>Gas Supply Curtailment</u>**. Curtailment resulting from insufficient quantities of Companysupplied gas to meet the demands of Company's Sales Customers.
 - (7) **<u>Capacity Curtailment</u>**. Curtailment resulting from insufficient distribution system capacity to supply Gas Services to Company's Gas Service Customers.
 - (8) <u>Plant Protection Level</u>- The minimum quantity of Gas Service for Firm Curtailment Customers or Alternate Fuel capability for Interruptible Service Customers required by Customer to prevent endangering the health or safety of personnel, or to prevent extensive damage to Customer's facilities, equipment, or other property. This includes the protection of such material currently in process at the time a Curtailment is called which would otherwise be destroyed, but shall not include Gas Service required to maintain plant production.
- B. <u>Curtailment Sequences</u>. Company shall have the right to curtail Gas Service to its Customers according to the following sequences. Such Curtailment shall be effective as of the date and time specified in the notice to Customer. When necessary in the sole opinion of Company, Gas Service shall be maintained to Human Needs Customers or other Customers who would otherwise be curtailed, to the extent necessary and practicable under the circumstances.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

B.1. Gas Supply Curtailment Sequence.

- (1) First, Rate 260 and 270 Non-Pooling Transportation Customers and Pool Operators' and School/Government Suppliers' Pools (under Rate Schedules 280 and 285) shall be subject to the Cold Weather OFO in Appendix E and Appendix J as applicable.
- (2) Next, Rate 240 Customers' purchases of Company-Supplied Gas shall be interrupted 100% and Rate 245 Non-Pooling Customers shall be subject to the Cold Weather OFO in Appendix E.
- (3) Next, as determined by Company, all Rate 220 Firm Curtailment Customers' purchases of Company-Supplied Gas shall be limited to either:
 - (a) their respective Average Daily Throughput each day over any portion of the billing month, or
 - (b) their respective Normal Monthly Throughput.
- (4) Next, as determined by Company, all Rate 220 Firm Curtailment Customers' purchases of Company-Supplied Gas shall be curtailed prorata, either:
 - (a) on a daily basis for any period specified by Company by application of a uniform percentage curtailment to their respective Average Daily Throughput, or
 - (b) on a billing month basis by application of a uniform percentage curtailment to their respective Normal Monthly Throughput.

At this point in the Curtailment sequence, Firm Curtailment Customers shall not be curtailed to a daily quantity less than their respective Plant Protection Levels.

- (5) Next, all Rate 220 Firm Curtailment Customers' purchases of Company-Supplied Gas shall be curtailed to a daily quantity equal to their respective Plant Protection Levels.
- (6) Next, Rate 245, 260 and 270 Non-Pooling Transportation Customers and Pool Operators' and School/Government Suppliers' (under Rate Schedules 280 and 285) Pool Customers' transportation gas quantities on Company's system shall be limited to Customers' respective Plant Protection Levels, and the remainder of their delivered supply shall be diverted to use for Company System supply.
- (7) In the event further Curtailment is required to maintain Gas Service, Company shall be entitled to curtail or interrupt Gas Service to any Customer.
- (8) Compensation for the diversion of Customers' transportation gas quantities as provided for in Rule 27(B1) (6), will be in the amount of:
 - (a) <u>Daily Index Price:</u> The Daily Midpoint Prices per Dekatherm as reported in <u>Gas Daily</u> in the table "Daily Price Survey", for delivery to:
 - 1) Texas Gas, Zone SL, or
 - 2) ANR, La; or
 - 3) Texas Eastern, ELA, or
 - 4) Panhandle, Tx-Okla; or
 - 5) Chicago City-Gates; or
 - 6) REX Zone 3, delivered.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

- (b) the maximum interruptible transportation rate, including all applicable surcharges, for the applicable pipeline delivering the diverted gas to Company's system; plus
- (c) The average premium paid by the Company (stated on a per therm basis) to firm gas suppliers.

Such gas costs shall be recoverable by Company through the Gas Cost Adjustment.

B.2. Capacity Curtailment Sequence.

- (1) First, Rate 260 and 270 Non-Pooling Transportation Customers and Pool Operators' and School/Government Suppliers' Pools (under Rate Schedules 280 and 285) shall be subject to the Cold Weather OFO in Appendix E and Appendix J as applicable.
- (2) Next, Rate 240 Customers' purchases of interruptible Company-Supplied Gas quantities shall be interrupted 100%. Rate 245 Non-Pooling Customers shall be subject to the Cold Weather OFO in Appendix E.
- (3) Next, as determined by Company, all Firm Curtailment Customers' transportation quantities or purchases of Company-Supplied Gas, as applicable, shall be limited to either:
 - (a) their respective Average Daily Throughput each day over any portion of the billing month, or
 - (b) their respective Normal Monthly Throughput.
- (4) Next, as determined by Company, all Firm Curtailment Customers' transportation quantities or purchases of Company-Supplied Gas, as applicable, shall be curtailed prorata, either:
 - (a) on a daily basis for any period specified by Company by application of a uniform percentage curtailment to their respective Daily Throughput, or
 - (b) on a billing month basis by application of a uniform percentage curtailment to their respective Normal Monthly Throughput.

At this point in the Curtailment sequence, a Firm Curtailment Customer shall not be curtailed to a daily quantity less than its Plant Protection Level.

- (5) Next, all Firm Curtailment Customers shall be curtailed to their respective Plant Protection Levels.
- (6) In the event further Curtailment is required to maintain Gas Service, Company shall be entitled to curtail or interrupt deliveries of Gas Service to any Customer.

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C. Curtailment Notification.

- (1) Company shall give notification of Curtailment in the most effective manner possible and as much in advance as reasonably possible with regard to the existing circumstances and the number of Customers to be notified.
- (2) If reasonably possible, Firm Curtailment Customers shall be given seven days advance notice of any Curtailment.
- (3) In the event of Curtailment of Firm Curtailment Customers, Company shall provide notice to each Firm Curtailment Customer of its Normal Monthly Throughput and Average Daily Throughput.
- D. Lifting of Curtailment. Any Curtailment shall be lifted in reverse order of the Curtailment Sequence.

E. Unauthorized Gas Usage.

- (1) <u>Assessment of Unauthorized Gas Usage Charge</u>. When a Curtailment is in effect pursuant to the provisions of paragraph B of this Rule, gas usage by Customer in excess of the quantity permitted for such Customer shall constitute Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.
- (2) During the Curtailment period, Customer shall have no entitlement to Unauthorized Gas Usage. In the event Customer continues Unauthorized Gas Usage, Company may, in its sole discretion, discontinue Gas Service to Customer. The assessment of the Unauthorized Gas Usage Charge and the exercise of the right to discontinue Gas Service by Company shall be in addition to any other rights Company may have with respect to Customer's Unauthorized Gas Usage.

25. RESTRICTIONS ON NEW AND ADDITIONAL GAS SERVICE

- A. Company reserves the right:
 - (1) to restrict the extension of mains, the installation of service lines and/or the addition of new Customers for any class of service, and/or
 - (2) to restrict the annual, seasonal or monthly volume and/or maximum hourly take of said Customers in keeping with available gas supply and system capacity.
- B. Company may exercise such restrictions within its reasonable discretion:
 - (1) to ensure the provision of safe, adequate and reliable service to existing Customers.
 - (2) on a temporary basis until Company is able to complete an engineering analysis; or
 - (3) for any other valid reason to protect system integrity.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

26. SERVICE CONTRACTS

- A. Customer may contract with Company to provide Contract service not specifically contained within this Tariff for Gas Service. Such contract services may include, but not limited to:
 - 1. maintenance of Customer-Owned gas facilities,
 - 2. installation of gas facilities on Customer's Premises, and
 - 3. engineering/construction related services.
- B. Customer and Company shall enter into a contract specifying the terms and conditions under which such contract services shall be provided.
- C. The cost of providing such contract services shall be based on a methodology similar to that used by Company to establish costs of providing similar services under this Tariff for Gas Service, including applicable administrative and overhead charges.
- D. The terms of payment for such contract services shall be mutually agreed to by Customer and Company. The payment of such services may appear as a separate item on Customer's Bill for Gas Service.
- E. Contracting for services under this Rule will in no way affect Customer's and Company's respective obligations regarding the rendering of and payment for Gas Service under this Tariff for Gas Service and the applicable Rate Schedule and Appendices.

27. FRAUDULENT USE OF GAS

When Company identifies fraudulent or unapproved use of gas, or Company's regulation, measuring equipment or other service facilities have been tampered with, the Company may reasonably assume that Customer or other user has benefited by such fraudulent or unapproved use of such tampering. Customer or other user shall be responsible for payment of the reasonable cost of Gas Service used during the periods such fraudulent or unapproved or tampering occurred or is reasonably assumed to have occurred and for the cost of field calls, investigation and the cost of effecting repairs necessitated by such use and/or tampering. Company may assess a Fraudulent Gas Usage Charge as set forth in Appendix C per occurrence for such field calls and repairs. Under such circumstances Company may, subject to any provision of Commission Rule 16 to the contrary, disconnect service without notice and Company is not required to reconnect the service until a deposit and all the above enumerated charges are paid in full. All Statutory penalties shall be fixed by court of competent jurisdiction or by agreement between Company and Customer.

28. VIOLATION OF RULES

Company may discontinue Gas Service upon violation by any Customer of any of Company's rules or regulations of which these General Terms and Condition are a part, by giving seven days written notice mailed to such Customer at his address shown upon Company's records, advising Customer in what particular such rule or regulation has been violated, but where fraudulent use of gas is detected or where Company's regulation or measuring equipment has been tampered with or where a dangerous condition is found to exist on Customer's Premises, Gas Service may be shut off without notice in advance. Company shall not be liable for damage of any character caused by or resulting from a violation of these General Terms and Conditions.

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AFFILIATE AND COST ALLOCATION GUIDELINES

AFFILIATE GUIDELINES

The OUCC and Indiana Gas Company, Inc. and/or Southern Indiana Gas and Electric Company ("Utility") (collectively "Parties") have negotiated in connection with Cause No. 41465 the following Affiliate Guidelines to govern the relationships between the Utility and its Affiliates. By agreement, the Guidelines have been modified in connection with Cause No. 37394GCA50S1 ("GCA50"). The Parties agree that these guidelines are intended to be enforced by the IURC, and they shall become effective upon their approval by the IURC. The OUCC and Utility may, through negotiation and agreement, jointly petition the IURC for modifications to these Affiliate Guidelines, in which case they would have the burden of proving any proposed change is in the public interest considering all relevant factors, including, but not limited to, price of service and the impact on competition. If either the OUCC or Utility desires changes to these Affiliate Guidelines and is unable to obtain agreement from the other party for such changes, then the party desiring changes may petition the IURC for the desired changes and bear the burden of proving that such changes are in the public interest. However, such petitions shall not be filed without first attempting to obtain the agreement of the other party. Subject to the following sentence, anyone else seeking a change to these Guidelines may also petition the IURC and would bear the burden of proving that the proposed changes are in the public interest. However, any such petition shall not be filed without the Utility and the OUCC first being notified and given a reasonable opportunity to consider the proposed change. The Commission may also make modifications to these Affiliate Guidelines on its own motion, after notice and hearing.

These Affiliate Guidelines should be read in conjunction with the "Cost Allocation Guidelines" developed by the OUCC and Utility and also approved by the Commission in Cause No. 41465. Subject through March 31, 2007 to the Settlement Agreement and ARP approved in GCA50 and Cause No. 42233, the Affiliate Guidelines and the Cost Allocation Guidelines govern all current and future affiliate relationships between the Utility and its Affiliates, with the limited exception that the Commission may approve an Affiliate contract that differs from these Guidelines if the Utility files a petition requesting an exception from the Guidelines and satisfies its burden to demonstrate that such contract is in the public interest considering all relevant factors, including, but not limited to, price of service and the impact on competition.

One purpose of these Affiliate Guidelines is to establish standards for procurement on competitive terms to govern the Utility's procurement of goods, services, assets, and other utility resources. Such procurement "on competitive terms" (as defined herein) shall be done with the objective of obtaining the best terms available for the Utility and its customers. The only exception to these procurement standards is the provision of "shared corporate support and administrative services" such as corporate treasury services and human resources. These services may be shared with other companies/affiliates with the Vectren organization. The pricing of those services to the Utility shall be based on cost and be in accordance with the Cost Allocation Guidelines. See the definitions section below for a complete definition of "shared corporate support and administrative services".

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AFFILIATE AND COST ALLOCATION GUIDELINES

DEFINITIONS

The definitions below apply to terms used in the Affiliate Guidelines and the Cost Allocation Guidelines.

"Affiliate" "Affiliate" means a person that is an affiliated interest for purposes of I.C. 8-1-2-49 or that is otherwise found to be an "Affiliate" by the Commission or otherwise is an "Affiliate" under Indiana Law.

"Person" "Person" includes the following: (a) individual, (b) corporation, regardless of type or state or country of incorporation, (c) unincorporated association, (d) company, whether limited liability or otherwise, and (e) business trust, estate, partnership, trust, two (2) or more persons having a joint or common economic interest, and any other entity.

"Commission" "Commission" means the Indiana Utility Regulatory Commission.

"IURC" "IURC" means the Indiana Utility Regulatory Commission

"OUCC" "OUCC" means the Indiana Office of Utility Consumer Counselor.

"Holding Company" "Holding Company" means the parent company, Vectren Corporation, or its successor in interest of Indiana Gas Company and/or Southern Indiana Gas and Electric Company.

"**Competitive Terms**" "Competitive Terms" means the best terms reasonably available in the competitive marketplace at that time (including the terms available from the Utility itself under efficient operation) giving due consideration to both price and non-price terms such as quality and reliability. If the Utility itself can provide the services at the lowest cost with comparable quality and reliability, then that cost shall be considered the "competitive terms."

"Shared Corporate Support and Administrative Services" "Shared Corporate Support and Administrative Services" means the following types of functions/services that the Utility may share with other companies/affiliates within the Vectren organization: (1) accounting and corporate treasury services; (2) human resources; (3) information technology and communications services; (4) corporate directors and officers services; (5) legal services; (6) insurance and claims; (7) billing; (8) customer call center services; (9) facility and fleet management; and (10) environmental services. (See Specific Affiliate Guidelines Section 2, Items J, L and O related to "Shared Corporate Support and Administrative Services.")

"Capital Costs" "Capital Costs" means the costs associated with obtaining the financial capital required to provide physical assets such as office buildings, computers or office equipment.

"**Non-Regulated**" "Non-Regulated" means not regulated by the Indiana Utility Regulatory Commission (IURC). "Non-Regulated" also applies to products or services over which the IURC has declined its jurisdiction.

"Similarly Situated" "Similarly Situated" means having general characteristics in common such as belonging to the same rate class or operating in the same or similar industries. A utility affiliated gas or power marketer would, for example, be considered similarly situated to other non-affiliated gas or power marketers.

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AFFILIATE AND COST ALLOCATION GUIDELINES

GENERAL AFFILIATE GUIDELINES

- A. No Cross-Subsidies. The Utility shall not subsidize Affiliates or non-regulated activities.
- **B.** Separation of Regulated and Non-Regulated Operations. The separation of the Utility's regulated operations from the Holding Company's non-regulated business operations and Affiliates is necessary to prevent potential cross-subsidies. To the maximum extent practicable, the Utility shall separate its regulated operations from its own, its Affiliates and its Holding Company's non-regulated operations. Instances where such separation does not exist must otherwise be in compliance with the Affiliate Guidelines and the Cost Allocation Guidelines.
- **C.** No Discrimination. The Utility shall not discriminate in favor of or otherwise give preferential treatment to its Affiliates, its Affiliates' customers or the Utility's own non-regulated activities.
- **D.** Comparability of Service. The Utility shall provide comparable service to all similarly situated marketers, customers or other entities, regardless of affiliation.
- E. Procurement on Competitive Terms. With the exception of "shared corporate support and administrative services" (defined above) the procurement of goods, services, assets and other resources by the Utility shall be on competitive terms, consistent with the public interest and in compliance with these Affiliate Guidelines and the Cost Allocation Guidelines. The Utility may procure services from an Affiliate but such procurement must be done on competitive terms (defined above). The Utility's procurement process shall also comply with General Guideline C above (i.e., No Discrimination). The pricing of "shared corporate support and administrative services" to the Utility shall be based on cost and be in accordance with the Cost Allocation Guidelines.

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AFFILIATE AND COST ALLOCATION GUIDELINES

SPECIFIC AFFILIATE GUIDELINES

- 1. Affiliates shall be charged for all costs incurred on their behalf. These costs shall be appropriately and reasonably allocated and shall include, but not be limited to, those associated with shared facilities, general and administrative support services and other corporate overheads.
- 2. The Utility shall process all similar requests for service in the same manner and within the same reasonable time period for all similarly situated customers, marketers and other entities, regardless of affiliation.
- 3. The Utility shall not give preference to or discriminate in favor of its Affiliates, its Affiliates customers or its own non-regulated activities in matters including, but not limited to, the allocation, assignment, release, or transfer of rights to intrastate or interstate capacity, use of Utility distribution facilities, storage on system, rights to storage off system or in the sale of gas.
- 4. The Utility shall not condition or tie any agreement to provide Utility service to any agreement relating to a service to be provided by an Affiliate.
- 5. To the maximum extent practicable, Utility employees shall function separately and independently from employees of Affiliates and those engaged in non-regulated activities including, but not limited to, gas marketers, power marketers and other service providers.
- 6. The Utility may not, through tariff or otherwise, give any Affiliate or an Affiliate's customer or any non-regulated activity a preference or an advantage with respect to the transportation of gas including, but not limited to, the movement or delivery of gas on its distribution system, the administration of customer contracts, scheduling, nomination, balancing, metering, storage, standby service, curtailment policy, or billing/invoice disputes.
- 7. The Utility shall apply tariffs and their provisions and all other aspects of Utility service on a consistent and non-discriminatory basis to all similarly situated marketers, customers, and other entities regardless of affiliation.
- 8. Any discount or rebate for Utility service offered by the Utility to an Affiliate or an Affiliate's customer shall be offered on a non-discriminatory basis to all similarly situated marketers, customers, or other entities, regardless of affiliations. If the Utility waives a penalty or fee related to Utility service for an Affiliate or an Affiliate's customer, it shall waive such penalty or fee for similarly others on a non-discriminatory basis.

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AFFILIATE AND COST ALLOCATION GUIDELINES

- 9. The Utility shall not give preference to or discriminate in favor of its Affiliate or its Affiliate's customers in its provision of information. This includes, without limitation, information related to the sale or marketing of energy or energy services to existing or potential new customers and information related to the availability of transmission, distribution or storage capacity. Specific customer information shall be made available to affiliated or unaffiliated entities only upon consent of the customer or as otherwise provided by law or Commission rules or orders, except that customer name and address information may be provided to energy marketers or energy service providers.
- 10. The Utility may share information technology and communications services with other companies/affiliates within the Vectren organization. However, such sharing of information technology and communications services shall not be done in a manner that violates Specific Guideline 9 above regarding the non-discriminatory provision of information. The Utility shall take whatever steps are necessary to fulfill this requirement such as, for example, the implementation of electronic "firewalls" or other measures to control access to Utility information.
- 11. The Utility shall not speak on behalf of its Affiliates or give the appearance that is speaks on behalf of its Affiliates. The Utility Affiliates shall not speak on behalf of the Utility or give the appearance that they speak on behalf of the Utility.
- 12. Customer call handling shall be performed on a non-discriminatory basis without respect to affiliations of the customer or affiliations of the customer's marketer or energy service provider. If a customer requests information about alternative sources of supply, the customer service representatives shall offer to provide a list of all alternative suppliers known to be serving customers in the same rate class as the customer making the inquiry, except those suppliers excluded by mutual agreement of the Utility and the OUCC. Such a list may include Utility Affiliates, but the Utility customer service representatives shall not promote or endorse services offered by an affiliate. To ensure compliance with Specific Guidelines 9, 10, 11 and 12, the guidelines for handling of customer calls and information have been set out in writing and attached as Appendix A-1.
- 13. The Utility's Affiliates shall not trade upon, promote, or suggest that they receive preferential treatment as a result of affiliation with the Utility.
- 14. The Utility and its Affiliates shall not participate in joint advertising. An Affiliate may, however, reference the fact of its affiliation with the holding company. Such public references shall not: (a) make the Affiliate appear to be part of the Utility, or (b) suggest that the Affiliate or the Affiliate's customers will have any advantage as a result of the affiliation.
- 15. If the charges for Utility services are combined with charges for non-regulated energy services into a single bill, such a combined bill format will be made available on a non-discriminatory basis to non-affiliated entities that provide energy services in the Utility's service territory.
- 16. The Utility and its Affiliates shall maintain separate books and records, which shall be available for Commission inspection consistent with Indiana law.

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AFFILIATE AND COST ALLOCATION GUIDELINES

- 17. The OUCC and its agents shall have access to officers and employees and access to the books and records of the Utility and its Affiliates as reasonably necessary to ensure compliance with these Affiliate Guidelines, the Cost Allocation Guidelines and Title 8 of the Indiana Code. If disputes arise between the OUCC and Utility regarding the reasonableness of the timing or scope of requested access to Affiliate and Utility books and records, if not resolved by the parties, then such disputes may be presented to the Commission through use of an alternative dispute resolution process as agreed upon by the OUCC and Utility. During this process, Utility shall bear the burden of demonstrating the unreasonableness of the OUCC's request. In seeking a resolution of access disputes, the parties agree that time is of the essence, and the intent of the parties is that the Commission's review of such disputes will be facilitated by the parties so that the review can be as expeditious as possible.
- 18. All complaints relating to these Affiliate Guidelines and the Cost Allocation Guidelines, whether written or verbal, shall be submitted to the general counsel of the Utility or the Utility's highestranking legal employee ("general counsel"). The general counsel shall acknowledge to complainant such complaint within five (5) working days of receipt. The general counsel shall conduct a preliminary investigation and prepare a written statement of the complaint which shall contain the name of the complainant and a detailed factual report of the incident or incidents, underlying the complaint, including all relevant dates, companies involved, employees involved and the specific claim. The general counsel shall communicate the results of the preliminary investigation to the complainant in writing within twenty (20) days after the complaint was received including a description of any course of action to be taken. In the event the Utility and the complainant are unable to resolve the complaint, the complainant may file a complaint with the Commission. Any complaint filed with the Commission before it was filed with the Utility under this section shall be held in abevance while the procedures outlined here are followed. The general counsel shall keep a log of all complaints for a period of not less than three (3) years and shall keep such a log available for inspection by the IURC, OUCC and complainant.
- 19. All transactions between the Utility and its Affiliates shall be in accordance with a written contract filed with the IURC pursuant to I.C. 8-1-2-49. The Utility shall maintain sufficient records of all such transactions for at least three (3) years so as to allow for a complete and thorough audit.
- 20. The Utility shall meet with the OUCC to review all proposed Affiliate contracts. Upon filing of Affiliate contracts with the IURC, copies of such contracts will be delivered to the OUCC. Affiliate contracts shall be governed by Indiana law and these Affiliate Guidelines and the Cost Allocation Guidelines. To the extent the Guidelines contain provisions or commitments that go beyond what would otherwise be required under Indiana law, the Guidelines shall control. The OUCC reserves its rights to challenge such contracts at any time.

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AFFILIATE AND COST ALLOCATION GUIDELINES

PROCEDURES FOR FILING AFFILIATE CONTRACTS

All Affiliate contracts shall be filed with the IURC and be in conformance with these Guidelines, the Cost Allocation Guidelines and Indiana Law. Such contracts shall be available for public inspection, except to the extent that information is protected from public disclosure under Indiana law. These Affiliate Guidelines in no way affect the IURC's duties and/or authority under Indiana law to inter alia investigate such contracts, hold public hearings related to such contracts and/or disapprove such contracts. These Affiliate Guidelines Guidelines also in no way affect the OUCC's right to inter alia investigations of such contracts.

ANNUAL INFORMATIONAL FILING

The Utility shall file annually with the Commission and provide copies to the OUCC the following information concerning the Utility's Affiliates and its non-regulated activities.

- 1. The names and business addresses of the officers and directors of each Affiliate that has transacted any business with the Utility during the previous twelve (12) months. For each such Affiliate, the Utility shall also provide the following in its annual informational filing:
 - a. The Affiliate's name and a description of the Affiliate's primary line(s) of business and a description of the nature of the Affiliate's business with other non-affiliated entities.
 - b. A schedule detailing and summarizing the nature and the dollar amounts of the transfers of assets, goods and services between the Utility and the Affiliate that took place during the applicable twelve-month period.
- 2. A listing of all contracts currently in effect between the Utility and the Affiliate indicating the nature of the transactions, the date the contract became effective and the contract's expiration date.
- 3. A corporate organization chart, which shows the parent holding company, the Utility, its Affiliates, and their relationships to one another.
- 4. A description of the methods used to identify, value, and record transfers of assets, goods and services between the Utility and its Affiliates.
- 5. A description of the methods used to allocate federal and state income tax expense, payments and refunds to the Utility and its Affiliates.
- 6. A description of sharing of personnel between the Utility and its Affiliates during the twelvemonth period.
- 7. A log of complaints maintained by the Utility under section 18 of Specific Affiliate Guidelines.
- 8. A listing and descriptions of all non-regulated activities engaged in by the Utility, including the amount of revenues and expenses generated by each such non-regulated activity.

These annual informational filings shall commence on the date thirty (30) days after the effective date of the Commission's approval of these Affiliate Guidelines, and shall repeat thereafter at the end of the Utility's fiscal year. These annual informational filings shall not serve or be interpreted as a pre-approval process.

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AFFILIATE AND COST ALLOCATION GUIDELINES

COST ALLOCATION GUIDELINES

The OUCC and Indiana Gas Company, Inc. ("Utility") (collectively "Parties") have negotiated in connection with Cause No. 41465 the following Cost Allocation Guidelines to govern the allocation of costs between the Utility and its Affiliates. The OUCC retains all of its rights and authority to dispute the reasonableness of and/or recovery of all Utility costs, including those to which these Cost Allocation Guidelines may be applicable. Mere allocation of costs under these guidelines does not predetermine the reasonableness of rate recovery of such costs. The Parties agree that these guidelines are intended to be enforced by the IURC, and they shall become effective upon their approval by the IURC. The OUCC and Utility may through negotiation and agreement, jointly petition the IURC for modifications to these Cost Allocation Guidelines, in which case they would have the burden of proving any proposed change is in the public interest considering all relevant factors, including, but not limited to, price of service and the impact on competition. If either the OUCC or Utility desires changes to these Cost Allocation Guidelines and is unable to obtain agreement from other party for such changes, then the party desiring changes may petition the IURC for the desired changes and bear the burden of proving that such changes are in the public interest. However, such petitions shall not be filed without first attempting to obtain the agreement of the other party. Subject to the following sentence, anyone else seeking a change to these Cost Allocation Guidelines may also petition the IURC and would bear the burden of proving that the proposed changes are in the public interest. However, any such petition shall not be filled without the Utility and the OUCC first being notified and given a reasonable opportunity to consider the proposed change. The Commission may also make modifications to these Cost Allocation Guidelines on its own motion, after notice and hearing.

These Cost Allocation Guidelines should be read in conjunction with the "Affiliate Guidelines" developed by the OUCC and Utility and also approved by the Commission in Cause No. 41465. Subject to Section H of the Settlement Agreement in Cause No. 41465, the Affiliate Guidelines and the Cost Allocation Guidelines govern all current and future affiliate relationships between the Utility and its Affiliates with the limited exception that the Commission may approve an Affiliate contract that differs from these Guidelines if the Utility files a petition requesting an exception from the Guidelines and satisfies its burden to demonstrate that such contract is in the public interest considering all relevant factors, including, but not limited to, price of service and the impact on competition.

The following Cost Allocation Guidelines govern the allocation of costs associated with "shared corporate support and administrative services" which have been defined in the Definition section of the Affiliate Guidelines and which may be shared with other companies/affiliates within the Vectren organization. By their nature, these costs are associated with functions and operations that are shared and not separate. The allocation methods should apply to those Utility Affiliates who share corporate support and administrative functions in order to prevent subsidization from the regulated Utility and ensure equitable cost sharing among the regulated Utility and its Affiliates. The pricing of "shared corporate support and administrative services" to the Utility shall be based on cost and be in accordance with these Cost Allocation Guidelines.

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AFFILIATE AND COST ALLOCATION GUIDELINES

DEFINITIONS

See the definitions section of the Affiliate Guidelines for the definitions of terms used in the Affiliate Guidelines.

GUIDELINES

- 1. No Cross-Subsidies. The Utility shall not subsidize Affiliates or non-regulated activities.
- 2. The Utility shall maintain and utilize an accounting system and records that identify and appropriately allocate costs between the Utility and its Affiliates.
- 3. The Utility's costs for jurisdictional rate purposes shall reflect only those costs attributable to its jurisdictional customers.
- 4. The Utility and all Affiliates that share corporate support and administrative services shall maintain documentation including organizational charts, accounting bulletins, procedure and work order manuals or other related documents, which describe how costs are allocated between regulated and non-regulated services or products.
- 5. Affiliates shall be charged an appropriate and reasonable allocation of all shared corporate support and administrative costs incurred on their behalf. These costs include, but are not limited to, those associated with shared facilities and other corporate overheads.
- 6. To the maximum extent practicable, shared corporate support and administrative costs should be accumulated and classified on a direct cost basis for each asset, service or product provided.
- 7. The shared corporate support and administrative costs that cannot be directly assigned per item (6) above, should to the maximum extent possible be allocated to the Utility and its Affiliates and to the service or products to which they relate using relevant allocators which best reflect or consider the cost causative characteristics of the product/service being provided.
- 8. Where allocation/assignment pursuant to (6) and (7) is not practical, general allocation factors shall be utilized to allocate all remaining costs between the Utility and its Affiliates and between service and product lines ultimately provided by the Utility and its Affiliates.
- 9. The allocation of capital costs between the Utility and its Affiliates (incurred in the provision of "shared corporate support administrative" services) shall be based on the following:
 - a. The cost of capital used for such allocations shall equal the Utility's weighted average cost of capital as last found by the Commission.
 - b. Depreciation shall be charged on a straight-line basis. Depreciation rates used for such allocations shall be consistent with the accepted useful life of the asset(s) and in accordance with generally accepted accounting principles and regulatory accounting requirements, as applicable.

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AFFILIATE AND COST ALLOCATION GUIDELINES

- 10. The Utility and its Affiliates shall maintain separate books and records, which shall be available for Commission inspection consistent with Indiana law.
- 11. The OUCC and its agents shall have access to officers and employees and access to the books and records of the Utility and its Affiliates as is reasonably necessary to ensure compliance with the Affiliate Guidelines, the Cost Allocation Guidelines and Title 8 of the Indiana Code. If disputes arise regarding the reasonableness of the timing or scope of requested access to Affiliate and Utility books and records, if not resolved by the parties, then such disputes may be presented to the Commission through use of an alternative dispute resolution process as agreed upon by the OUCC and Utility. During this process, Utility shall bear the burden of demonstrating the unreasonableness of the OUCC's request. In seeking a resolution of access disputes, the parties agree that time is of the essence, and the intent of the parties is that the Commission's review of such disputes will be facilitated by the parties so that the review can be as expeditious as possible.
- 12. The cost assignment/allocation methodologies discussed herein are applicable to shared corporate support and administrative services. The Utility's procurement of all other goods, services, assets, and other resources shall be on competitive terms, consistent with the public interest and in compliance with the Affiliate Guidelines and the Cost Allocation Guidelines.

AUDIT REQUIREMENTS

Each year an independent auditor appointed by the OUCC shall do an audit. OUCC staff members may assist the auditor. The purpose of the audit shall be to ensure that the Utility complies with these Cost Allocation Guidelines. Any violations of the Cost Allocation Guidelines shall be noted and explained in the auditor's report, a copy of which shall be provided to the Utility, the Commission and the OUCC. Vectren shall annually contribute up to \$50,000 toward the auditor's costs/fees.

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AFFILIATE AND COST ALLOCATION GUIDELINES

Customer Call Handling Process

Outline of Customer Call Handling Guidelines and Infrastructure

In order to provide for the operation of an efficient, high quality call center operation that handles customer calls and information in a manner consistent with the terms of the Affiliate and Cost Allocation Guidelines, this outline has been developed. The intent is to describe the guidelines for customer call handling and the requirements for separation between staff handling calls about regulated services and staff handling calls about non-regulated services. The key components include:

- Staffing A separate non-regulated service call handling staff including a separate exempt supervisory leader is required.
- Separation Personnel devoted to handling calls related to regulated utility service will be physically separated from personnel handling non-regulated service calls through, at a minimum, the use of high height partitions and panels.
- Data A data firewall will be created to require customer permission before nonutility related staff can access utility customer records. Acquisition of utility customer usage and billing history data will be with customer permission and consistent with Specific Affiliate Guidelines 9 and 10.
- Costs
 Call center costs will be allocated per the Cost Allocation Guidelines. Any charges
 made to providers of non-regulated services will be reasonable and non discriminatory.
- Process Attached are summary call handling flowcharts and a script which have been developed to more specifically describe the process to be used in the event that the utility offers an energy choice program to its residential and small commercial customers in the future.
- Monitoring The IURC and OUCC will be able to monitor compliance with the Guidelines through the provision of access to customer calls. The IURC and OUCC (or their agents) will also be able to make on site visits and inspections of call center facilities.

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AFFILIATE AND COST ALLOCATION GUIDELINES

Call Handling Script -- For Inquiries Regarding Non-Regulated Energy Services

Mr./Ms. Customer,

I am very sorry but I can't directly handle this for you, but I can get you in touch with somebody who can.

I can give you a telephone number from which you can get more information about the providers of these services, including our affiliate_____. This telephone number is: *(give telephone number)*. If you have access to the web you can get this information on the web site. The web site address is: *(give web address)*.

[If you prefer, I can transfer your call now to one of these service providers. (see note)

By the way, the providers may want to review your customer records. Do we have your consent to release this information at their request?

Note: The paragraph references call transfers and will only be part of the script if Vectren can offer the call transferring.

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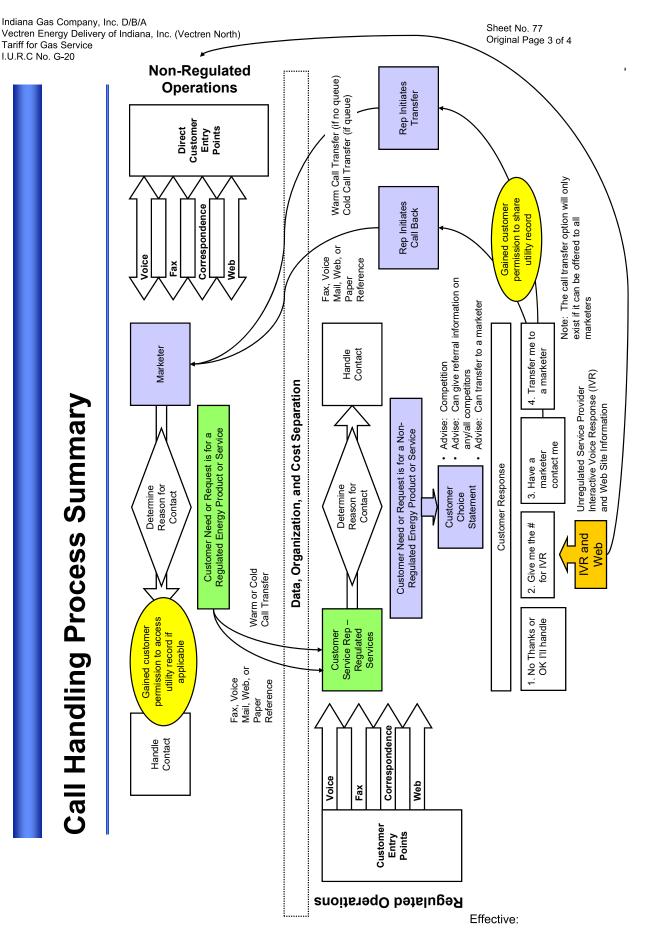
AFFILIATE AND COST ALLOCATION GUIDELINES

SEE POWER POINT FLOWCHART

Sheet No. 77 Original Page 4 of 4

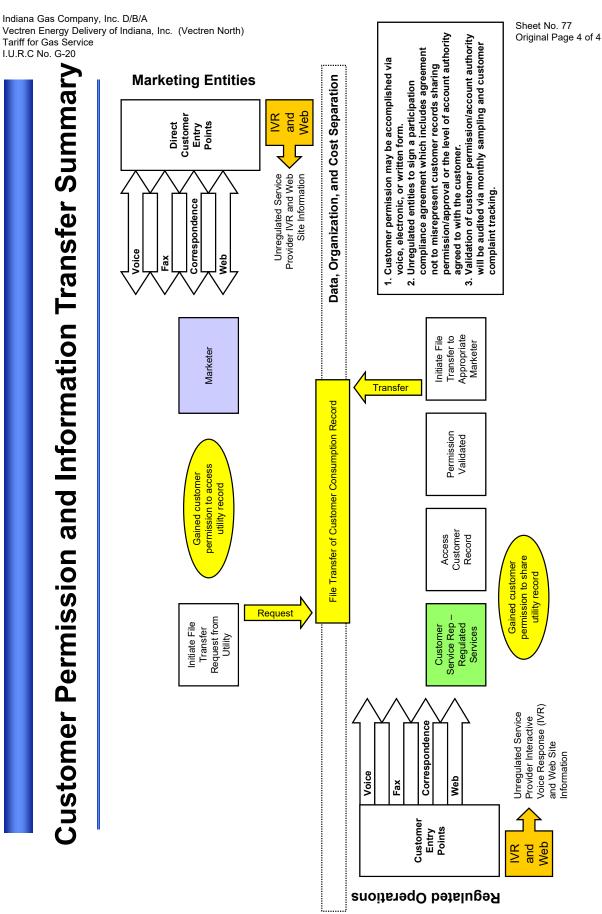
AFFILIATE AND COST ALLOCATION GUIDELINES

SEE POWER POINT FLOWCHART



Petitioner's Exhibit No. 17 Attachment KJT-1 Vectren North Page 104 of 104

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Tariff for Gas Service I.U.R.C. No. <u>G-20</u>	, Inc. (Vectren North)	Sheet No. 1 Original Page 1 of 1	Deleted: G-19
	DIANA GAS COMPANY, ING D/B/A ENERGY DELIVERY OF INE (VECTREN NORTH)		
TA	RIFF FOR GAS SERVIC I.U.R.C. No. <u>G-20</u>	E	C Deleted: G-19
	ED PURSUANT TO ORDER OF UTILITY REGULATORY COMM IN CAUSE NO. <u>45468</u> EFFECTIVE:	ISSION	Deleted: 43298 Deleted: FEBRUARY 14, 2008
	ations concerning this tariff may be addre	ssed to:	Deleted Affaire
Mail:	Regulatory <u>and Rates</u> Department Vectr <u>en, A</u> <u>CenterPoint Energy</u> <u>Company</u> One Vectren Square Evansville, IN 47708		Deleted: Affairs Deleted: en Corporation
Phone: E-mail:	800-227-1376 CustomerCareEVV@CenterPointEnerc	<u>av.com</u>	Field Code Changed
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 Indiana Gas Company, Inc. D/B/A
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 Vectren Energy Delivery of Indiana, Inc. (Vectren North)
 Original Page 1 of 3

 Tariff for Gas Service
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TARIFF SHEET INDEX

TARIFE SHEET			
<u>NO.</u>		DESCRIPTION	
1		TITLE PAGE	
2		INDEX	
3		LOCATIONS SERVED	
4 5-9		DEFINITIONS RESERVED FOR FUTURE USE	
0-0			
	RATE	RATE SCHEDULES	
10	210	RESIDENTIAL SALES SERVICE	
10	210	UNMETERED GAS LIGHTING SALES SERVICE	
12	220	GENERAL SALES SERVICE	
13	225	SCHOOL/GOVERNMENT TRANSPORTATION	
10		SERVICE	
14	229	NATURAL GAS VEHICLE SERVICE	
15	240	INTERRUPTIBLE SALES SERVICE	
16	245	LARGE GENERAL TRANSPORTATION SERVICE	
17	260	LARGE VOLUME TRANSPORTATION SERVICE	
18	270	LONG-TERM CONTRACT SERVICE	
19		RESERVED FOR FUTURE USE	
20	280	POOLING SERVICE	
21	285	SCHOOL/GOVERNMENT POOLING SERVICE	
22-29		RESERVED FOR FUTURE USE	
		APPENDICES	
30	А	GAS COST ADJUSTMENT	
31	В	NORMAL TEMPERATURE ADJUSTMENT	
32	С	OTHER CHARGES	
33	D	BASE COST OF GAS	
34	E	NOMINATION AND BALANCING PROVISIONS	
35	F	UNACCOUNTED FOR GAS PERCENTAGE	
36	G	UNIVERSAL SERVICE FUND RIDER	
37	н	PIPELINE SAFETY ADJUSTMENT (SUSPENDED)	
38	I I	ENERGY EFFICIENCY RIDER	
39	J	SCHOOL/GOVERNMENT NOMINATION AND BALANCING PROVISIONS	
40	к	COMPLIANCE AND SYSTEM IMPROVEMENT	
40	r.		
41	L	TAX SAVINGS CREDIT RIDER	
<mark>42</mark> -49	<u> </u>	RESERVED FOR FUTURE USE	
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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 2 Original Page 2 of 3

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<u>TARIFF SHEET</u> <u>INDEX</u>

<u>TARIFE</u> SHEET		
NO.		DESCRIPTION
	RULE	GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE
50	1	APPLICATION OR CONTRACT REQUIRED FOR GAS
	-	SERVICE
	2	ALL AGREEMENTS TO BE INCORPORATED IN CONTRACT
	3	ASSIGNMENT OF CONTRACT
	4	DATA ON CUSTOMER'S INSTALLATION
	5	CONSENT FROM COMPANY BEFORE INCREASING LOAD
51	6	EXTENSION OF COMPANY'S FACILITIES
52	7	COMPANY'S SERVICES, METERS AND APPURTENANCES
	8	CUSTOMER'S RESPONSIBILITY FOR COST OF FACILITIES
		MODIFICATIONS
	9	COMPANY PROPERTY AND PROTECTION THEREOF
53	10	CUSTOMER'S PIPING, APPLIANCES AND EQUIPMENT
	11	ACCESS TO CUSTOMER'S PREMISES
54	12	PREDICATION OF RATE SCHEDULES
	13	CUSTOMER'S SELECTION OF RATE SCHEDULE
	14	RESALE OF SERVICE
55	15	METERING
56	16	BILLING
	17	PAYMENT OF BILLS
57	18	DEPOSIT OR ARRANGEMENT TO ENSURE PAYMENT OF BILL
58	19	DISCONTINUANCE OF SERVICE AT CUSTOMER'S
50	19	REQUEST
	20	DISCONTINUANCE OF SERVICE WITHOUT NOTICE
59	21	LIMITATIONS OF LIABILITY
	22	NOTICE BY COMPANY
60	23	GAS SERVICE TO MOBILE HOME PARKS
61	24	CURTAILMENT PROCEDURES
	25	RESTRICTIONS ON NEW AND ADDITIONAL GAS SERVICE
62	26	SERVICE CONTRACTS
	27	FRAUDULENT USE OF GAS
	28	VIOLATION OF RULES

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 2 Original Page 3 of 3

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<u>TARIFF SHEET</u> <u>INDEX</u>

TARIFE		
<u>SHEET</u> <u>NO.</u>		DESCRIPTION
	SECTION	AFFILIATE AND COST ALLOCATION GUIDELINES
70	1	AFFILIATE GUIDELINES
71	2	DEFINITIONS FOR AFFILIATE GUIDELINES
72	3	GENERAL AFFILIATE GUIDELINES
73	4	SPECIFIC AFFILIATE GUIDELINES
74	5	PROCEDURES FOR FILING AFFILIATE CONTRACTS
	6	ANNUAL INFORMATION FILING
75	7	COST ALLOCATION GUIDELINES
76	8	DEFINITIONS FOR COST ALLOCATION GUIDELINES
	9	SPECIFIC COST ALLOCATION GUIDELINES
	10	AUDIT REQUIREMENTS
77	11	CUSTOMER CALL HANDLING PROCESS
	12	CALL HANDLING SCRIPT FOR INQUIRIES REGARDING
		NON-REGULATED ENERGY SERVICES
	13	CALL HANDLING PROCESS SUMMARY
	14	CUSTOMER PERMISSION AND INFORMATION
		TRANSFER SUMMARY

Effective:

Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. G-20

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LOCATIONS SERVED

Cities. Towns and Unincorporated Communities

Adams Albany Alexandria Amity Anderson Andrews Annapolis Antioch Arcadia Aroma Ashboro Atherton Atlanta Attica Avon Bainbridge Bakers Corner Bargersville Battle Ground Bedford Bethany Billtown Billville Blanford Bloomingdale Bloomington Bluffton **Boyleston** Brazil Bridgeport Brooklyn Brookmore Brookston Brownsburg Buck Creek Bud Burnett Burney Cambridge City Cammack Carbon Cardonia Carmel Carpentersville Cayuga Centenary Center Point Centerton Centerville Charlestown Charlottesville Chesterfield Cicero Circleville Clarksville Clay City Clear Creek Clermont Clifford Clinton Cloverdale Cloverland Columbus Converse Covington Cowan

Crane Crawfordsville Cumberland Daleville Dana Danville Dayton Decatu Dolan Dresse Dublin Dundee Dunkirk Dunreith East Columbus East Germantown East Glenn Eaton Eden Edgewood Edinburg Ellettsville Elston Elwood Emporia Fairland Fairmount Fairview Park Farmland Favette Ferguson Hill Fishers Florida Station Flovds Knobs Fontanet Fortville Fowlerton Frankfort Franklin Frankton Garden City Garfield Gas Citv Gaston Gem Glenn Ayre Greencastle Greenfield Greensburg Greenwood Hagerstown Hamburg Hanover Harmony Harrodsburg Hartford City Hillsboro Hillsdale Hindustan Home Place Hope Hopewell Hortonville Huntington Huntsville Ingalls

Jefferson Jeffersonville Jonesboro Jonesville Kingman Kirklin Knightstown Knightsville Ladoga Lafayette LaFontaine Lambs Lake Lapel Larmier Hill Lebanon Lewisville (Henry Co.) Lewisville (Morgan Co.) Libertyville Linden Linwood Lizton Lyford Lynn Madison Maienica Marion Marion Heights Markle Markleville Marshall Martinsville Martz Matthews Maxwell Mays McCordsville Mecca Mechanicsburg Michigantown Middletown Mier Millersburg Millgrove Milton Mitchell Modoc Monroeville Montezuma Montpelier Mooresville Morgantown Mount Auburn Mount Comfort Mount Summit Mulberry Muncie Needham Needmore New Albany New Britton New Castle New Columbus (Ovid) New Goshen New Palestine New Whiteland Newport

Nineveh Noblesville Deleted: a North Salem North Terre Haute Numa Oakville Old Bargersville Oolitic Orestes Owensburg Paragon Parker City Pence Pendleton Pershing Philadelphia Pike Pimento Pittsboro Plainfield Plum Tree oneto Prairieton Prairie City Prince's Lakes Providence Putnamville Quincy Raleigh Raysville Redkey Reed Richmond River Forest Roachdale Rockford Rockville Romney Rosedale Rosstown Royerton Rushville St. Bernice St. Mary Of The Woods Saline City Samaria Sandcut Sanford Seelyville Sellersburg Selma Sexton Seymour Shadeland Shelbyville Shepardsville Sheridan Shideler Shirkieville Shoals Sims Smith Valley Smithfield South Rob

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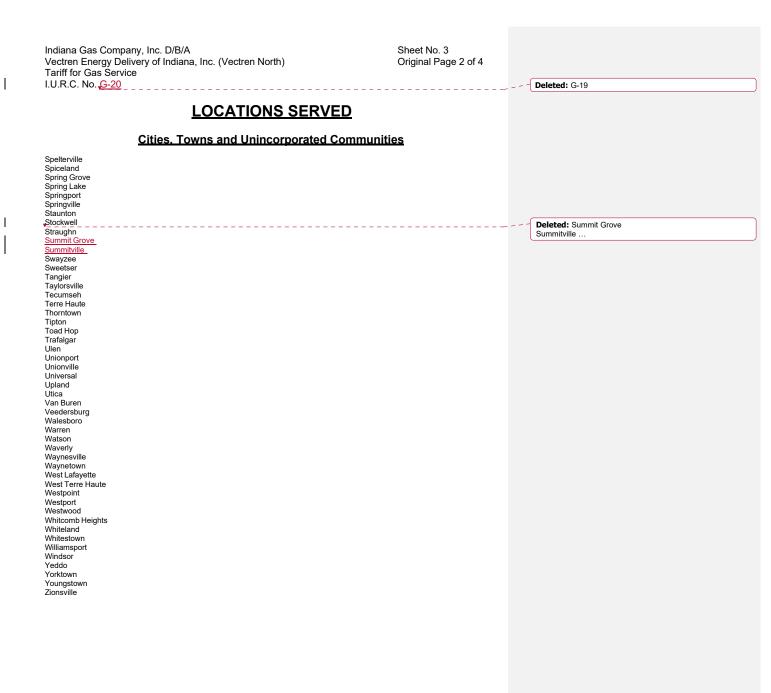
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Indiana Gas Company, Inc. D/B/A Sheet No. 3 Vectren Energy Delivery of Indiana, Inc. (Vectren North) Original Page 4 of 4 Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Deleted: G-19 LOCATIONS SERVED Listing of Locations Served By County Johnson County Amity Monroe County Bloomington Randolph County Farmland Vigo County Altherton Bargersville Clear Creek Lynn Burnett Bud Dolan Modoc Dresser Edinburg Elletsville Parker City East Glenn Ferguson Hill Fontanet Franklin Harrodsburg Unionport Windsor Greenwood Hindustan Hopewell Lambs Lake Springville Unionville Glenn Eyre Lamier Hill Needham New Whiteland Rush County Circleville Libertyville Marion Heights New Goshen North Terre Haute Nineveh Montgomery County Mays Deleted: a Old Bargersville Prince's Lakes Crawfordsville Raleigh Garfield Pimento Rushville Ladoga Linden Providence Sexton Praireton St. Mary Of The Woods Samaria Smith Valley Waynetown Sandcut Shelby County Fairland Trafalgar Whiteland Sanford Seelyville <u>Morgan County</u> Bethany Shelbyville Shepardsville Shirkieville Lawrence County Bedford Brooklyn Brookmore Spelterville Switzerland County Tecumseh Mitchell Centerton Rural Areas Terre Haute Lewisville Toad Hop Needmoore Oolitic Martinsville Mooresville West Terre Haute Tippecanoe County Battle Ground Buck Creek Whitcomb Heights Morgantown Youngstown <u>Madison County</u> Alexandria Paragon Waverly Dayton Anderson Chesterfield Elston Lafayette <u>Wabash County</u> LaFontaine Orange County Rural Areas Romney Shadeland Dundee Edgewood Elwood South Rob Warren County Pence Williamsport Emporia Stockwell Florida Station Owen County West Lafayette Quincy Rural Areas Frankton Westpoint Huntsville Ingalls Lapel Wayne County Cambridge City Tipton County Linwood Markleville Parke County Tipton Centerville Dublin Annapolis Bloomingdale New Columbus East Germantown Vermillion County Blanford Lyford Marshall Orestes Hagerstown Pendelton Milton Mount Auburn **River Forest** Mecca Montezuma Cayuga Centenary Summitville Pershing Numa Rockville Richmond Spring Grove Clinton Dana Marion County Bridgeport Rosedale Fairview Park Hillsdale Cumberland Newport Wells County Putnam County Bainbridge Carpentersville Cloverdale St. Bernice Rural Areas Summit Grove Bluffton Martin County Shoals Universal Poneto Greencastle Putnamville White County Miami County Roachdale Rural Areas Converse Brookston Deleted: February 14, 2008 Effective:

DEFINITIONS

Sheet No. 4

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Except where the context requires otherwise, the following terms shall have the meanings defined below when used in this Tariff for Gas Service:

Abbreviations:

 Btu - British Thermal Unit

 Ccf - Hundred Cubic Feet

 Cf - Cubic Foot

 Cfh - Cubic Feet per Hour

 Dth - Ten therms or One Dekatherm

 FERC - Federal Energy Regulatory Commission

 GCA - Gas Cost Adjustment

 IURC - Indiana Utility Regulatory Commission

 Mcf - Thousand Cubic Feet

 OUCC - Indiana Office of Utility Consumer Counselor

 PSIG - Pounds per square inch gauge

- Alternate Fuel The form of energy used by Customer in place of Gas Service during Curtailment periods. Gas Service provided by Company under another Rate Schedule shall not qualify as an Alternate Fuel.
- Annual Usage Customer's actual total gas usage for the most recent twelve consecutive billing months, or Company's estimate of Customer's total gas usage for the next twelve consecutive billing months if actual usage information is not available.
- **Bill** An itemized list or statement of fees and charges for Gas Service, <u>Contracts Services, or other</u> <u>services provided by Company</u>. A Bill may be rendered by mail or by electronic means.
- **British Thermal Unit** The average amount of heat necessary to increase the temperature of one pound of water by 1° Fahrenheit in the temperature range of 32° to 212° Fahrenheit at 14.73 pounds per square inch absolute pressure.
- **Btu Adjustment Factor** The average Btu content of gas supplied to Customer, as determined periodically by Company, which is applied to Customer's metered volumetric usage to determine therms usage for billing purposes.
- **Bypass** A direct or indirect interconnection of Customer's Premises with another supplier of gas service resulting in the displacement or substantial reduction in Gas Service provided by Company.
- **Cashout** The monetary settlement of over-delivery and under-delivery gas imbalances between Company and Pool Operators, School/Government Suppliers, or Transportation Customers.
- **Central Clock Time (CCT)** Central Daylight Time when daylight savings time is in effect and Central Standard Time when daylight savings time is not in effect.
- **Commercial Customer** Any Customer primarily engaged in wholesale or retail trade and services (including central heating and air conditioning facilities of apartment complexes), any local, state and federal governmental agency and any Customer not covered by another classification. When Gas Service is supplied through one meter to an apartment house or multiple unit dwelling, the service shall be classified as Commercial, in which case the applicable Non-Residential service Rate Schedule shall apply.

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Deleted: Adjustment Rider - A unit cost applied to a Customer's Bill that recovers Company expenses approved by the Commission.¶

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DEFINITIONS

Commission - The Indiana Utility Regulatory Commission.

Commission's Regulations - The Rules, Regulations and Standards of Service for Gas Public Utilities in Indiana, as promulgated from time-to-time by the Commission.

Company - Indiana Gas Company, Inc. d/b/a Vectren Energy Delivery of Indiana, Inc. (Vectren North).

Company-Supplied Gas - Gas purchased by Company for resale to Customer.

- **Company's General Terms and Conditions** General Terms and Conditions Applicable to Gas Service, as amended from time-to-time, and as approved by the Commission as part of this Tariff for Gas Service.
- **Curtailment** The interruption or limitation of the Gas Service available to Customer pursuant to Company's Curtailment Procedures.
- Curtailment Period The period of time, as specified by Company, during which Gas Service is subject to Curtailment.

Curtailment Procedures - Rule 24 of Company's General Terms and Conditions.

- **Customer** Any individual, partnership, association, firm, public or private corporation or any other entity receiving Gas Service provided by Company with its consent. A Customer shall include any person receiving Gas Service from Company irrespective of whether that person is the individual in whose name the Gas Service is being received.
- Customer-Delivered Gas Gas delivered by Customer, or on Customer's behalf, to Company's distribution system.
- Daily Pipeline Nomination Nomination made by Supplier, <u>Non-Pooling Transportation Customer, or</u> <u>Pool Operators</u> on pipeline's EBB indicating the quantity of gas being delivered to Company's city gate.
- **Daily Transportation Nomination** Nomination made by School/Government Supplier on Company's EBB indicating the quantity of gas being delivered to Company's city gate.
- Directed Delivery Quantity (DDQ) The daily quantity of gas in Dth that School/Government Supplier must deliver to Company's city gates, as specified by Company, to meet the Expected Demand of School/Government Supplier's Pool, adjusted for prior imbalances associated with volume reconciliations, operating constraints, system knowledge/experience, and Company's Unaccounted for Gas Percentage.
- **Educational Institution** An institution administering or providing educational programs from kindergarten through post-secondary level.
- Electronic Bulletin Board (EBB) Company's electronic communications software that facilitates nominations, confirmation and other administrative functions associated with Transportation Service.
- Expected Demand A School/Government Supplier's Pool's forecasted usage for a particular gas day, as determined by Company.
- **Gas Cost Adjustment** Gas cost recovery process approved for the Company through various Commission orders, including the Commission's generic orders in Cause No. 37091.

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Indiana Cao Company, Inc. D/P/A	Shoot No. 4	
Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North)	Sheet No. 4 Original Page 3 of 5	Deleted: First Revised
Tariff for Gas Service	T	Deleted: Cancels Original Page 3 of 4
I.U.R.C. No. <u>G-20</u>		Deleted: G-19
DEFINITIONS		
Gas Service - The availability of natural gas or a mixture of natu Company's point of delivery to Customer, irrespective of consumed.		
Government Entity – any non-Residential Customer who is a County or Local Government.	n agency or entity of Federal, State,	
Group 1 - Company's designation for a Customer served by a m less.	neter with rated capacity of 450 Cfh or	
Group 2 - Company's designation for a Customer served by a me 450 Cfh and less than 5000 Cfh.	eter with rated capacity of greater than	
Group 3 - Company's designation for a Customer served by a me greater.	eter with rated capacity of 5000 Cfh or	
Heating Degree Day - A standard measure of the coldness of the the extent to which the daily mean temperature falls below a Fahrenheit.		
Industrial Customer - A Customer primarily engaged in a proc unfinished materials into another form or product.	ess which creates or changes raw or	
Interrupted-type Pilot Light - A pilot light, attached to Customer's a gas only during the flame-establishing period and is cut-off at the second sec		
Interruptible Service - Gas Service subject to Curtailment and re Fuel capability.	quiring Customer to maintain Alternate	
Maximum Daily Usage - Customer's maximum actual gas usage maximum gas usage for any 24 hour period.	or Company's estimate of Customer's	
Mobile Home Park - Residential development which includes t sites.	ten or more permanent Mobile Home	
Non-Residential Customer - Any Customer that is not a Residential	ial Customer.	
Non-Gas Cost Revenue - Revenue received by Company from C through the Gas Cost Adjustment.	Customer, excluding <u>all</u> costs_recovered	Deleted: , Deleted: gas costs such as pipeline storage and
Operating System - Any portion of Company's distribution syst demands must be balanced separately from other portions operational and contractual limitations.		transportation costs, commodity gas costs, and other gas
Operational Flow Order (OFO) – An order issued by the Company directing Pool Operator, School/Government Supplier or specific quantities of gas via specific pipelines.		
Pool - A group of Transportation Customers who have been School/Government Supplier for gas supply management purp		Deleted: ¶ Peak Design Day Demand – The then-effective forecasted peak design day usage of a Customer Pool as calculated and communicated by Company.¶
	Effective:	Deleted: September 1, 2012
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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North)	Sheet No. 4 <u>Original P</u> age 4 of 5	Deleted: First Revised	
Tariff for Gas Service I.U.R.C. No. <u>G-20</u>	· · · · · · · · · · · · · · · · · · ·	Deleted: Cancels Original Page 4 of 4	
I.U.R.C. No. <u>G-20</u>		(Deleted: G-19	
DEFINITIONS			
Pool Operator - A marketer, supplier, or Transportation management for a Pool	Customer that provides gas supply		
Pool Operator–Delivered Gas - Gas delivered by a Pool Operator–Delivered Gas - Gas delivered by a Pool Operator Operator of the second	erator or on Pool Operator's behalf, to		
Pooling Agreement – An agreement between Company and Po			
responsibilities and obligations of those parties relative to Pooling Service.	<u>o services provided under rate 180 –</u>		
Premises - The main residence or living quarters for a Resider Commercial or Industrial Customer. The Premises shall in used by the same Customer, provided the use of Gas Serv is supplemental to the Gas Service used in the main re- building of Customer.	nclude the outlying or adjacent buildings rice in the outlying or adjacent building(s)		
Rate Schedule - A Gas Service applicable to a particular c Availability, Applicability, Character of Service, Rates and Ch			
Residential Customer - Customer using Gas Service primarily home, apartment or condominium.	for a single family dwelling unit, mobile		
Sales Customer - A Customer receiving Sales Service from Corr	npany.		
Sales Service - Gas Service involving the delivery by Company	to Customer of Company-Supplied Gas.		
School/Government Supplier – A gas supplier that provides Customers for which an Educational Institution or Gover of rates and charges to Company.			
School/Government Pooling Agreement - An agreement betw Supplier that defines the mutual responsibilities and obligat provided under Rate 285-School/Government Pooling Service	tions of those parties relative to services		
School/Government Supplier–Delivered Gas - Gas delivered b behalf of a School/Government Supplier, to Company's distri			
School/Government Transportation Agreement – Written agre Educational Institution or Government Entity defining Terms Institution or Government Entity's Gas Service.			
Service Area - Areas in which Company has Gas Service as certified by the Commission.	vailable, or may offer Gas Service, as		
Spaceheating Customer - Any Customer receiving Gas Servic fuel for the heating of some portion or all of Customer's Pren			
Summer Season - The months of April through October, inclusive	e.		
Therm - 100,000 Btu.			
Throughput - The sum of Sales and Transportation Service quar	ntities.		
Transportation Customer - A Customer receiving Transportation	n Service from Company. Effective,	Deleted: September 1, 2012	

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u>

Sheet No. 4 Original Page 5 of 5

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DEFINITIONS

Transportation Service - Gas Service involving the delivery by Company to Customer of Customer-Delivered, School/Government Supplier-Delivered or Pool Operator-Delivered gas.

Unapproved Use of Gas - Any use by Customer of Company-delivered gas that is inconsistent with Company's Tariff for Gas Service.

Winter Season - The months of November through March, inclusive.

Effective:

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Indiana Gas Company, Inc. D/B/A	Sheet No. 10	
Vectren Energy Delivery of Indiana, Inc. (Vectren North)	Orginal Page 1 of 1	Deleted: Third Revised
Tariff for Gas Service	· · · · · · · · · · · · · · · · · · ·	Deleted: Cancels Second Revised Page 1 of 1
I.U.R.C. No. <u>G-20</u>		Deleted: G-19
RATE 210		
RESIDENTIAL SALES	SERVICE	
AVAILABILITY This Rate Schedule shall be available throughout Compa of adequate facilities and gas supplies, which determinat discretion.		
APPLICABILITY This Rate Schedule shall be applicable only to Residential	Customers.	
CHARACTER OF SERVICE This Rate Schedule applies to the provision of Sales Ser under this Rate Schedule. Gas Service provided hereun from Gas Service provided under any other Rate Schedule	der shall be metered and billed separately	
RATES AND CHARGES The monthly Rates and Charges for Sales Service hereun	der shall be:	
Customer Facilities Charge -		
\$ <u>21.50</u> per meter		Deleted: 11.25
Distribution Charge -		
First 45 therms @ \$ <u>0.2692</u> per therm Over 45 therms @ \$ <u>0.1886</u> per therm		Deleted: 0.2420
		Deleted: 0.1696
Appendices:		
 The following Appendices shall be applied monthly, if appl Appendix A – Gas Cost Adjustment 	icable:	
 Appendix A – Gas Cost Adjustment Appendix B – Normal Temperature Adjustment 	ıt	
Appendix G – Universal Service Fund Rider		
 Appendix H – Pipeline Safety Adjustment (Sustained) 	spended)	
Appendix I – Energy Efficiency Rider		
Appendix K – Compliance and System Improv Appendix L – Tax Savings Credit Rider		Formatted: Not Expanded by / Condensed by
Minimum Monthly Charge - The Minimum Monthly Charge shall be the Customer I	Facilities Charge.	
Other Charges - The Other Charges set forth in Appendix C shall be ch	narged to Customer, if applicable.	
TERMS AND CONDITIONS Gas Service under this Rate Schedule shall be subject to and the Commission's Regulations.	Company's General Terms and Conditions	
	Effective:	, - Deleted: June 1, 2018

Sheet No. 11 Original, Page 1 of 1

RATE 211 UNMETERED GAS LIGHTING SALES SERVICE

AVAILABILITY

This Rate Schedule is available only to those Customers described in the APPLICABILITY section of this Rate Schedule.

APPLICABILITY

This Rate Schedule shall be applicable only to those certain Customers who have continuously received unmetered gas lighting sales service since March 1, 1984, at the address and service connection as of that date.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of unmetered Sales Service for gas lighting fixtures attached directly to Company's distribution mains or services. Transportation Service is not provided under this Rate Schedule. Gas Service provided hereunder shall be billed separately from Gas Service provided under any other Rate Schedule. No other burners, apparatus, appliances or equipment shall be piped or connected in any manner which will permit them to operate from the Gas Service provided under this Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Sales Service shall be:

Distribution Charge - \$3.69 per gas lighting fixture

Appendices:

The following Appendices shall be applied monthly, if applicable:

- Appendix A Gas Cost Adjustment
- Appendix G Universal Service Fund Rider
- Appendix H Pipeline Safety Adjustment (Suspended)

Other Charges -

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

TERMS AND CONDITIONS

Gas Service under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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Indiana Gas Company, Inc. D/B/A	Sheet No. 12	
Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service	Original Page 1 of 2	Deleted: Third Revised
I.U.R.C. No. <u>G-20</u>		Deleted: Cancels Second Revised Page 1 of 2
10.100.100.20		Deleted: G-19
<u>RATE 220</u>		
GENERAL SALES	SERVICE	
OLINEINAL OALLO		
AVAILABILITY This Rate Schedule shall be available throughout Compa of adequate facilities and gas supplies, which determinat discretion.	ny's Service Area, subject to the availability tions shall be within Company's reasonable	
APPLICABILITY This Rate Schedule shall be applicable to any No hereunder, whose Annual Usage is less than 500,000 th less than 15,000 therms.		
CHARACTER OF SERVICE This Rate Schedule applies to the provision of Sales Ser under this Rate Schedule. Gas Service provided hereur from Gas Service provided under any other Rate Schedule	der shall be metered and billed separately	
RATES AND CHARGES The monthly Rates and Charges for Sales Service hereur	ider shall be:	
Customer Facilities Charge -		
Group 1: \$ <u>18.25</u>		Deleted: 17.00
Group 2: \$ <mark>49.50</mark> Group 3: \$ <mark>100.00</mark>		Deleted: 46.00
		Deleted: 93.00
Distribution Charge -		
First 500 therms @ \$ <u>0.2674 per therm</u> Over 500 therms @ \$ <u>0.2365</u> per therm		Deleted: 0.1609
Appendices: The following Appendices shall be applied monthly, if app Appendix A – Gas Cost Adjustment Appendix B – Normal Temperature Adjustment Appendix G – Universal Service Fund Rider Appendix H – Pipeline Safety Adjustment (Sur Appendix I – Energy Efficiency Rider Appendix L – Compliance and System Improv Appendix L – Tax Savings Credit Rider Minimum Monthly Charge – The Minimum Monthly Charge shall be the Customer Other Charges – The Other Charges set forth in Appendix C shall be the	nt <mark>spended)</mark> vement Adjustment ⁻ Facilities Charge.	
	Effective;	Deleted: June 1, 2018

Sheet No. 12

Original Page 2 of 2

RATE 220 GENERAL SALES SERVICE

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided by Rule 24 and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer shall curtail gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

TERMS AND CONDITIONS

Gas Service under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

Deleted: <u>CONTRACT</u> For Customers with Annual Usage greater than 250,000 therms, Customer shall enter into a written contract which specifies the hourly and daily maximum gas requirements of Customer and any other terms reasonably required by Company. The contract shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter, subject to cancellation¶ .. [1] Deleted: G-19

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by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term. However, in no event shall the contract expire during the Winter Season, unless such midwinter termination date is mutually agreed upon. \P

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Indiana Gas Company, Inc. D/B/A	Sheet No. 13	
Vectren Energy Delivery of Indiana, Inc. (Vectren North)	Original Page 1 of 3	Deleted: Fourth Revised
Tariff for Gas Service	x	Deleted: Cancels Third Revised Page 1 of 3
I.U.R.C. No. <u>G-20</u>		Deleted: G-19
RATE 225		
SCHOOL/GOVERNMENT TRAN	SPORTATION SERVICE	
VAILABILITY This Rate Schedule shall be available throughout Compar of adequate facilities, which determination shall be within (
PPLICABILITY This Rate Schedule shall be applicable to any Non-Resid 1) whose Annual Usage is less than 50,000 therms and		
 for which payment of rates and charges to Compa Institution or Government Entity, which elects service 		
HARACTER OF SERVICE This Rate Schedule applies to the provision of Tran hereunder shall be metered and billed separately from O Schedule.		
ATES AND CHARGES The monthly Rates and Charges for Gas Service hereund	er shall be:	
Customer Facilities Charge – Group 1: \$18.25		
Group 2: \$49.50		
Group 3: \$ <mark>100.00</mark>		Deleted: 93.00
Distribution Charge -		
First 500 therms @ \$ <u>0.2674 per therm</u>		Deleted: 0.1609
Over 500 therms @ \$ <u>0.2365</u> per therm		Deleted: 0.1423
Appendices:		
The following Appendices shall be applied monthly, if appl	icable:	
 Appendix A – Gas Cost Adjustment Appendix B – Normal Temperature Adjustmer 	t	
 Appendix B – Norman Temperature Adjustment Appendix G – Universal Service Fund Rider 		
 Appendix H – Pipeline Safety Adjustment (Sustained Adjustment) 	spended)	
Appendix I – Energy Efficiency Rider		
 Appendix K – Compliance and System Improv 	ement Adjustment	
Appendix L – Tax Savings Credit Rider		
Related Charges – Customer shall reimburse Company for all charges i with transportation of gas for Customer's account, cashout provisions assessed to Company.		
	Effective-	Deleted: June 1, 2018

Sheet No. 13 Original Page 2 of 3

RATE 225 SCHOOL/GOVERNMENT TRANSPORTATION SERVICE

Minimum Monthly Charge -

The Minimum Monthly Charge shall be the Customer Facilities Charge.

Other Charges –

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

Switching Charges -

Customer shall be charged \$10.00 per meter per switch for switching School/Government Suppliers more than once per calendar year.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided under Rule 24 of the General Terms and Conditions Applicable to Gas Service ("Rule 24") and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer must curtail gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

SCHOOL/GOVERNMENT TRANSPORTATION PROVISIONS

The following School/Government Transportation Provisions are applicable to Customers served under this Rate Schedule.

- (1) A School/Government Transportation Service Customer must become a member of a Pool pursuant to the provisions of Rate 285, School/Government Pooling Service. School/Government Supplier will be responsible for managing the Pool's gas supply. Customer shall enter into a School/Government Transportation Agreement with Company that designates its selected School/Government Supplier from a list of approved School/Government Suppliers that have signed School/Government Pooling Agreements with Company. Such elections will carry over from month to month unless Customer and School/Government Supplier notify Company of any change at least ten (10) business days prior to the start of a new month.
- (2) Customer's prior delinquencies must be cured prior to commencing participation in School/Government Transportation Service, unless otherwise agreed to in advance by Company. School/Government Transportation Service will be effective as of Customer's next read date.
- (3) In the event of default of the School/Government Supplier, Customer shall be returned to Sales Service or may designate another School/Government Supplier. Customer shall be liable for its portion of applicable charges owed by defaulting School/Government Suppliers, as determined by Company after review of all available facts and circumstances including documented deliveries and consumption.

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Sheet No. 13 Original Page 3 of 3

RATE 225 SCHOOL/GOVERNMENT TRANSPORTATION SERVICE

- (4) To compensate for unaccounted for gas losses, the quantity of gas available to School/Government Transportation Customer on a daily basis shall be equal to the quantity of gas delivered to Company's distribution system at the point of receipt for the account of Customer, reduced by the Unaccounted For Gas Percentage as set forth in Appendix F.
- (5) A Customer that has voluntarily returned from School/Government Transportation Service to Sales Service must remain on Sales Service for not less than one year before returning to School/Government Transportation Service, unless expressly authorized by Company.
- (6) An Educational Institution or Government Entity must be a registered user of vectren.com to obtain historical usage information, and in order to obtain a single summary bill and remit a single monthly payment.

TERMS AND CONDITIONS

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Gas Service under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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Sheet No. 14 Original Page 1 of 2

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RATE 229 NATURAL GAS VEHICLE SERVICE

<u>AVAILABILITY</u>

This Rate Schedule is available only to those Customers described in the APPLICABILITY section of this Rate Schedule.

APPLICABILITY

This Rate Schedule shall be applicable to any Customer that elects to receive Gas Service under this Rate Schedule for the express and limited purpose of fueling a natural gas vehicle ("NGV").

CHARACTER OF SERVICE

Use of natural gas provided hereunder to a Customer-owned NGV facility is limited exclusively for the compression of such gas for use in fueling motorized vehicles and shall not be used by Customer for any other purpose. Gas Service provided hereunder from a designated Company-owned NGV facility is for the express and limited purpose of fueling natural gas vehicles by Customer.

This Rate Schedule applies to the provision of Sales Service. Transportation Service is not provided under this Rate Schedule. Gas Service provided hereunder shall be metered and billed separately from Gas Service provided under any other Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Sales Service hereunder shall be:

For Gas Service provided to a Customer-owned NGV facility:

Customer Facilities Charge -

\$24.90 per meter.

Distribution Charge -

\$0.0516 per therm for all therms supplied.

For Gas Service provided from a designated Company-owned NGV facility:

Distribution Charge -

\$0.3948 per therm for all therms supplied.

Appendices:

The following Appendices shall be applied monthly:

- Appendix A Gas Cost Adjustment
- Appendix G Universal Service Fund Rider
- Appendix H Pipeline Safety Adjustment (Suspended)
- Appendix K Compliance and System Improvement Adjustment
- Appendix L Tax Savings Credit Rider

Taxes -

Customer shall be responsible for and shall reimburse the Company for all taxes payable by Company to governmental entities on the sale of natural gas for use in providing NGV service.

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Sheet No. 14 Original Page 2 of 2

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RATE 229 NATURAL GAS VEHICLE SERVICE

Minimum Monthly Charge -

The Minimum Monthly Charge shall be the Customer Facilities Charge, if applicable.

Other Charges -

The Other Charges set forth in Appendix C shall be charged to Customer, if applicable.

CONTRACT

For Customers with Annual Usage greater than 250,000 therms, Customer shall enter into a written contract, which specifies the hourly and daily maximum gas requirements of Customer and any other terms reasonably required by Company. The Contract shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter, subject to cancellation by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided by Rule 24 and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer shall curtail gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

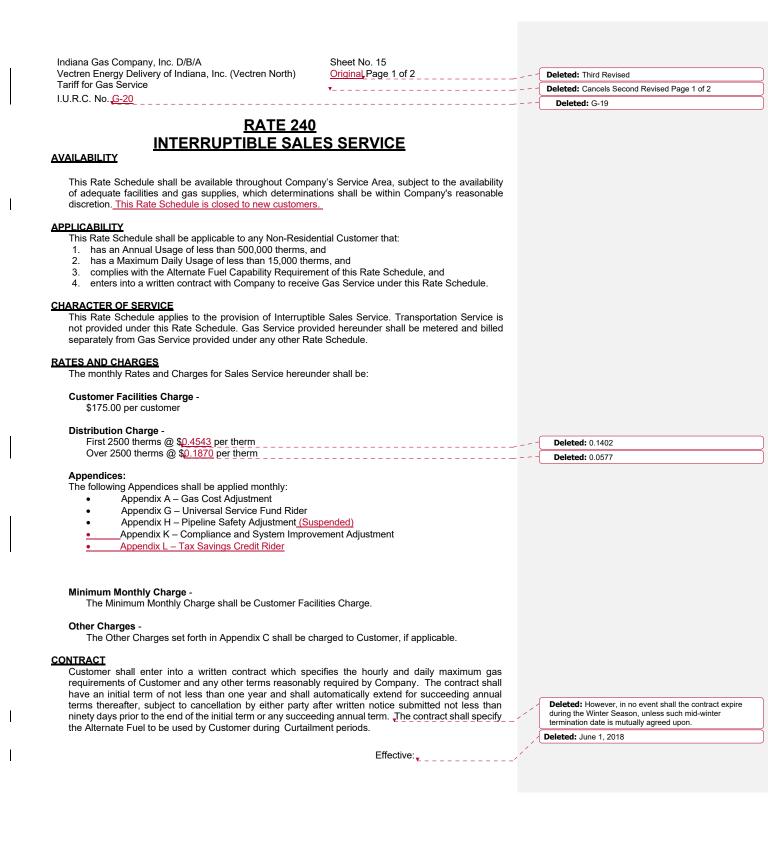
Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

TERMS AND CONDITIONS

Gas Service under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

Deleted: However, in no event shall the Contract expire during the Winter Season, unless such mid-winter termination date is mutually agreed upon.

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Sheet No. 15 Original Page 2 of 2

RATE 240 INTERRUPTIBLE SALES SERVICE

ALTERNATE FUEL CAPABILITY REQUIREMENT

Customer shall be obligated to continuously provide and maintain on the Premises Alternate Fuel equipment and Alternate Fuel storage facilities and shall make necessary contractual arrangements for maintenance and replenishment of such Alternate Fuel capability sufficient to satisfy, during periods of Curtailment, all demands of Customer normally met by Gas Service provided under this Rate Schedule. Alternate Fuel capability is not required if Customer has no gas demands during the months of December, January and February.

Company shall have the right to require a test Curtailment for verifying Customer's compliance with the Alternate Fuel Capability Requirement of this Rate Schedule, each such Curtailment lasting not more than forty-eight hours. However, Company shall be under no obligation to require such a test. If Customer does not demonstrate compliance with the requirements set forth in this section, Company shall be entitled to discontinue Gas Service to Customer under this Rate Schedule until Customer demonstrates compliance to Company's satisfaction.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided by Rule 24 and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer shall curtail gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Only Interrupted-type Pilot Lights shall be provided Gas Service under this Rate Schedule during periods of Curtailment.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

TERMS AND CONDITIONS

Gas Service under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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Indiana Gas Company, Inc. D/B/A	Sheet No. 16	
Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service	Original Page 1 of 3	Deleted: Third Revised
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<u>RATE 245</u>		Deleted: G-19
LARGE GENERAL TRANSPO		
AVAILABILITY		
This Rate Schedule shall be available throughout Compa of adequate facilities, which determination shall be within		
APPLICABILITY This Rate Schedule shall be applicable to any Non-Reside	ential Customer that	
 has an Annual Usage of greater than or equal to 50,0 has a Maximum Daily Usage of less than 15,000 then complies with the Measurement Requirement section enters into a written contract with Company to receive 	00 therms and less than 500,000 therms, ms, of this Rate Schedule, and	
CHARACTER OF SERVICE This Rate Schedule applies to the provision of Transpin described below may also be provided under this Rate S Service provided hereunder shall be metered and billed a any other Rate Schedule.	Schedule, at Company's sole discretion. Gas	
RATES AND CHARGES The monthly Rates and Charges for Gas Service hereund	der shall be:	
Customer Facilities Charge –		
		Deleted: 200.00
Distribution Charge – Applicable to all therms delivered to Customer during	a the billing month.	
First 2500 therms @ \$0.1965 per therm		Deleted: 0.1609
Over 2500 therms @ \$ <u>0.0890</u> per therm		Deleted: 0.0729
Appendices:		
 The following Appendices shall be applied monthly: Appendix A – Gas Cost Adjustment 		
Appendix G – Universal Service Fund Rider		
 Appendix H – Pipeline Safety Adjustment (Su 		
 Appendix K – Compliance and System Impro Appendix L – Tax Savings Credit Rider 	vement Adjustment	
Related Charges –		
Customer shall reimburse Company for all charges with transportation of gas for Customer's account cashout provisions assessed to Company.		
Nomination and Balancing Provisions Charges –		
The various Charges and Cashouts set forth in Ap applicable.	opendix E shall be charged to Customer, if	
Minimum Monthly Charge –		
The Minimum Monthly Charge shall be the Custome	r Facilities Charge.	
Other Charges –	-	
The Other Charges set forth in Appendix C shall be char	ged to Customer, if applicable.	
	Effective:	Deleted: June 1, 2018

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RATE 245 LARGE GENERAL TRANSPORTATION SERVICE

CONTRACT

Customer shall enter into a written contract which specifies the hourly and daily maximum gas requirements of Customer and any other terms reasonably required by Company. The contract shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter, subject to cancellation by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term.

UNACCOUNTED FOR GAS PERCENTAGE

To compensate for unaccounted for gas losses, the quantity of gas available to Customer on a daily basis shall be equal to the quantity of gas delivered to Company's distribution system at the point of receipt for the account of Customer, reduced by the Unaccounted For Gas Percentage as set forth in Appendix F.

NOMINATION AND BALANCING PROVISIONS

Customer shall be subject to the provisions set forth in Appendix E.

MEASUREMENT REQUIREMENT

Customer For purposes of permitting daily meter reading, Company shall, where available, install, provide and maintain cellular equipment and service on Customer's Premises. Until such time that cellular service is installed, or where cellular service is otherwise unavailable, Customer shall install, provide, and maintain on the Premises at a location specified by Company such telephone equipment and service as required for Company's gas measurement equipment and related communications equipment. If Customer's telephone line is deemed inadequate or unreliable for purposes of providing measurement data, and cellular service is unavailable, Company may require Customer to provide a dedicated telephone line in order to continue Transportation Service under this Rate Schedule.

Company shall post preliminary Customer usage throughout the month on its Gas Tracking System ("GTS") as soon as practicable the day after the end of the Gas Day, and the Company will endeavor to do so by 10:30 a.m. Central Clock Time. Preliminary Customer usage will be posted on a best efforts basis and, even in the absence of such posting, shall not be considered reflective of the actual usage to be used for billing purposes.

If the measurement equipment fails to register or registers incorrectly, Company will estimate as accurately as is practicable, the quantity of gas delivered. Customer will pay for Gas Service provided based on such estimate(s), in accordance with the terms and provisions of this Tariff for Gas Service.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided by Rule 24 and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer shall curtail gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

Effective:

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Deleted: However, in no event shall the contract expire during the Winter Season, unless such mid-winter termination date is mutually agreed upon.

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RATE 245 LARGE GENERAL TRANSPORTATION SERVICE

INTERIM SUPPLY SERVICE

Company may provide Interim Supply Service in the event Customer is temporarily unable to obtain supply from supplier or Pool Operator. Company will provide such service on an interruptible monthto-month basis for a term as determined by Company. Customer shall be responsible for meeting all creditworthiness requirements as determined by Company, including, without limitation, pre-payment to Company for gas supply. Customer must execute a written agreement with Company to effectuate this service and service will not begin prior to the execution date of such agreement.

TERMS AND CONDTIONS

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Gas Service under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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Indiana Gas Company, Inc. D/B/A	Sheet No. 17		
Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service	Original Page 1 of <u>3</u>	17	Deleted: Third Revised
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LARGE VOLUME TRANSF	ORTATION SERVICE		
AVAILABILITY This Rate Schedule shall be available throughout Comp adequate facilities, which determinations shall be within Co			
APPLICABILITY This Rate Schedule shall be applicable to any Non-Reside 1. has an Annual Usage of 500,000 therms or greater, or greater, or uses No. 6 fuel oil as an Alternate Fuel, 2. complies with the Measurement Requirement section 3. has entered into a written contract with Company to r CHARACTER OF SERVICE This Rate Schedule applies to the provision of Transporta below may also be provided under this Rate Schedule, at hereunder shall be metered and billed separately from Gas	or has a Maximum Daily Usage of 15,000 therms and of this Rate Schedule, and eceive Gas Service under this Rate Schedule. ation Service. Interim Supply Service as described company's sole discretion. Gas Service provided		
RATES AND CHARGES The monthly Rates and Charges for Gas Service hereund			
Customer Facilities Charge - \$1,100.00 per customer			
Distribution Charge - Applicable to all therms delivered to Customer during t First 50,000 therms @ \$ <u>0.0643</u> per therm	C C C C C C C C C C C C C C C C C C C		Deleted: 0.0526
Next 250,000 therms ($@$ \$ 0.0504 per therm			Deleted: 0.0413
Over 300,000 therms @ \$ <u>0.0336</u> per therm			Deleted: 0.0275
Appendices: The following Appendices shall be applied monthly: • Appendix A – Gas Cost Adjustment • Appendix G – Universal Service Fund Rider • Appendix H – Pipeline Safety Adjustment (Sus • Appendix K – Compliance and System Improv • Appendix L – Tax Savings Credit Rider			
Related Charges – Customer shall reimburse Company for all charges transportation of gas for Customer's account, inclu- Cashout provisions assessed to Company.			
Nomination and Balancing Provisions Charges – The various Charges and Cashouts set forth in Appen	dix E shall be charged to Customer, if applicable.		
Minimum Monthly Charge – The Minimum Monthly Charge shall be the Customer F	acilities Charge.		
Other Charges – The Other Charges set forth in Appendix C shall be ch	arged to Customer, if applicable.		
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RATE 260 LARGE VOLUME TRANSPORTATION SERVICE

CONTRACT

Customer shall enter into a written contract with Company, which specifies the hourly and daily maximum gas requirements of Customer and any other terms reasonably required by Company. The contract shall have an initial term of not less than <u>one year and shall automatically extend for</u> succeeding <u>annual</u> terms, thereafter, subject to cancellation by either party after written notice submitted not less than <u>ninety days</u> prior to the end of the initial term or any succeeding <u>annual</u> terms.

UNACCOUNTED FOR GAS PERCENTAGE

To compensate for unaccounted for gas, the quantity of gas available to Customer on a daily basis shall be equal to the quantity of gas delivered to Company's distribution system at the point of receipt for the account of Customer, reduced by the Unaccounted For Gas Percentage as set forth in Appendix F.

NOMINATION AND BALANCING PROVISIONS

Customer shall be subject to the provisions set forth in Appendix E.

MEASUREMENT REQUIREMENT

Customer For purposes of permitting daily meter reading, Company shall, where available, install, provide and maintain cellular equipment and service on Customer's Premises. Until such time that cellular service is installed, or where cellular service is otherwise unavailable, Customer shall install, provide, and maintain on the Premises at a location specified by Company such telephone equipment and service as required for Company's gas measurement equipment and related communications equipment. If Customer's telephone line is deemed inadequate or unreliable for purposes of providing measurement data, and cellular service is unavailable, Company may require Customer to provide a dedicated telephone line in order to continue Transportation Service under this Rate Schedule.

Company shall post preliminary Customer usage throughout the month on its Gas Tracking System ("GTS") as soon as practicable the day after the end of the Gas Day, and the Company will endeavor to do so by 10:30 a.m. Central Clock Time. Preliminary Customer usage will be posted on a best efforts basis and, even in the absence of such posting, shall not be considered reflective of the actual usage to be used for billing purposes.

If the measurement equipment fails to register or registers incorrectly. Company will estimate as accurately as is practicable, the quantity of gas delivered. Customer will pay for Gas Service provided based on such estimate(s), in accordance with the terms and provisions of this Tariff for Gas Service.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided under Rule 24 and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Customer must curtail interruptible gas usage in not more than two hours upon notice from Company directing Curtailment of Gas Service under this Rate Schedule.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

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meter location electric and telephone service as required by Company for the operation of Company-owned electronic gas measurement devices and related communications equipment. If Customer's telephone line is frequently not available when Company seeks to obtain measurement data, Company may require Customer to provide a dedicated telephone line in order to continue Transportation Service under this Rate Schedule.¶

Customer shall provide and maintain on the Premises at the

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RATE 260 LARGE VOLUME TRANSPORTATION SERVICE

INTERIM SUPPLY SERVICE

Company may provide Interim Supply Service in the event Customer is temporarily unable to obtain supply from supplier or Pool Operator. Company will provide such service on an interruptible monthto-month basis for a term as determined by Company. Customer shall be responsible for meeting all creditworthiness requirements as determined by Company, including, without limitation, pre-payment to Company for gas supply. Customer must execute a written agreement with Company to effectuate this service and service will not begin prior to the execution date of such agreement.

TERMS AND CONDITIONS

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Gas Service under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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RATE 270 LONG-TERM CONTRACT SERVICE

AVAILABILITY

Availability of Gas Service under this Rate Schedule shall be determined by Company on a case-bycase basis, which determination shall be within Company's reasonable discretion. Gas Service hereunder shall also be subject to the prior approval by the Commission of the written contract between Company and Customer and subject to revocation, amendment or rescission by the Commission under applicable law.

APPLICABILITY

This Rate Schedule shall be applicable to any Commercial or Industrial Customer that agrees to receive Gas Service hereunder pursuant to a written contract with Company for one or more Premises. In order for customer to qualify for application of this Rate Schedule, Customer must establish by verified statement to Company, and Company must first determine in its reasonable discretion, that at one or more of Customer's Premises, the Gas Service to be provided under this Rate Schedule is required to enable Company to preserve or attract the load at such Premises. The gaggregation of separate Premises for the purpose of receiving Gas Service under this Rate Schedule shall be limited to facilities owned by Customer or owned by a corporate affiliate of Customer.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of Gas Service as specified in the written contract between Company and Customer. Gas Service provided hereunder shall be metered and billed separately from Gas Service provided under any other Rate Schedule.

RATES AND CHARGES

The monthly Rates and Charges for Gas Service provided hereunder shall be referenced in the written contract between Company and Customer and the level of the Rates and Charges shall depend upon Company's assessment of the nature and extent of the competitive circumstances pertaining to the applicable Customer load, as well as any other reasonable factors affecting the appropriateness of that level, including, but not limited to, the quantity of Gas Service used or to be used, the time when such Gas Service is used or will be used, and the purpose for which such Gas Service is used or will be used. Except as otherwise provided in the written contract between Company and Customer, the Rates and Charges are subject to revision by the Commission as provided by law.

CONTRACT

Customer shall enter into a written contract with Company which specifies the terms and conditions of the Gas Service to be provided hereunder. The written contract shall include any terms and conditions reasonably required by Company, including, but not limited to, the following:

- 1. Customer must agree to a term for the written contract of at least five years; and
- Customer must agree that during the term of the written contract it will not bypass Company's system via a direct or indirect interconnection with another supplier of gas service or displace or substantially reduce Company's provision of energy service to Customer through the use of an energy service other than natural gas.

Unless otherwise agreed between Company and Customer, Commission approval of the written contract between Company and Customer, as filed, is a condition precedent to the provision of Gas Service by Company to Customer hereunder.

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RATE 270 LONG-TERM CONTRACT SERVICE

UNACCOUNTED FOR GAS PERCENTAGE

Except as otherwise provided in the written Contract between Company and Customer, Customer shall be subject to the Unaccounted For Gas Percentage set forth in Appendix F.

NOMINATION AND BALANCING PROVISIONS

Except as otherwise provided in the written Contract between Company and Customer, Customer shall be subject to the provisions set forth in Appendix E.

CURTAILMENT

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands of Customers or to protect and replenish Company's underground storage reserves, which determinations shall be within Company's reasonable discretion, Customer shall, as provided in the written contract between Company and Customer and upon notice from Company, curtail use of gas to such extent and during such periods as Company shall specify.

Gas usage by Customer during a Curtailment period in excess of the quantity allowed shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.

MEASUREMENT REQUIREMENT

Customer For purposes of permitting daily meter reading, Company shall, where available, install, provide and maintain cellular equipment and service on Customer's Premises. Until such time that cellular service is installed, or where cellular service is otherwise unavailable, Customer shall install, provide, and maintain on the Premises at a location specified by Company such telephone equipment and service as required for Company's gas measurement equipment and related communications equipment. If Customer's telephone line is deemed inadequate or unreliable for purposes of providing measurement data, and cellular service is unavailable. Company may require Customer to provide a dedicated telephone line in order to continue Transportation Service under this Rate Schedule.

Company shall post preliminary Customer usage throughout the month on its Gas Tracking System ("GTS") as soon as practicable the day after the end of the Gas Day, and the Company will endeavor to do so by 10:30 a.m. Central Clock Time. Preliminary Customer usage will be posted on a best efforts basis and, even in the absence of such posting, shall not be considered reflective of the actual usage to be used for billing purposes.

If the measurement equipment fails to register or registers incorrectly, Company will estimate as accurately as is practicable, the quantity of gas delivered. Customer will pay for Gas Service provided based on such estimate(s), in accordance with the terms and provisions of this Tariff for Gas Service.

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Customer shall provide and maintain on the Premises at the meter location electric and telephone service as required by Company for the operation of Company-owned electronic gas measurement devices and related communications equipment. If Customer's telephone line is frequently not available when Company seeks to obtain measurement data, Company may require Customer to provide a dedicated telephone line in order to continue Transportation Service under this Rate Schedule.¶

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RATE 270 LONG-TERM CONTRACT SERVICE

COMMISSION APPROVAL REQUIREMENT

Prior to the initiation of Gas Service hereunder, the written contract between Company and Customer must be approved by the Commission. The Commission may approve written contracts between Company and Customers pursuant to the Commission's thirty (30) day filing process. A written contract pursuant to this Rate Schedule qualifies for approval by the Commission provided each of the following criteria is met:

- 1. Customer has entered into a written contract with Company which specifies the terms and conditions of the Gas Service to be provided.
- 2. The written contract between Company and Customer has been filed with the Commission for its approval.
- 3. The rates and charges for Gas Service provided under this Rate Schedule have been specified in the written contract.
- 4. Customer has agreed to a term for the written contract of at least five years.
- 5. Customer has agreed that during the term of the written contract it will not bypass Company's system via a direct or indirect interconnection with another supplier of gas service or displace or substantially reduce Company's provision of energy service to Customer through the use of an energy service other than natural gas.
- At one or more of the Premises to be served pursuant to the written contract between Company and Customer, the service to be provided under this Rate Schedule is required to enable Company to preserve or attract the load.
- 7. The written contract between Company and Customer has been the result of "arm's length" negotiations.
- 8. The written contract between Company and Customer shall result in a direct benefit to Company's other customers.

TERMS AND CONDITIONS

Except as otherwise provided in the written contract between Company and Customer, Gas Service under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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RATE 280 POOLING SERVICE

APPLICABILITY

Pooling Service is a service applicable to any Pool Operator and any Transportation Customer under Rates 245, 260, or 270 that designates a Pool Operator to manage its gas supplies as part of an aggregated Customer Pool.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of Pooling Service for Transportation Customers. Pool Operator and electing Transportation Customer are subject to provisions of this Rate Schedule.

Pool Operator shall deliver to the Company gas supplies needed to satisfy the daily and monthly usage requirement of Pool Operator's Pool Customers in accordance with the requirements set forth in this Rate Schedule, Appendix E, and in the Pooling Agreement. Pooling will not be permitted across multiple Operating Systems unless approved in advance by the Company.

Pool Operator shall provide nominations for its aggregated Pool Customers' deliveries. For purposes of calculating daily and monthly imbalances, the usages of all Customers within a Pool will be combined into a single Pool usage total, which will be matched against the Pool Operator's total pipeline deliveries for such Pool.

Pool Operator shall be responsible for complying with Operational Flow Orders, daily and monthly balancing, and the payment of any daily and monthly imbalance Cashouts, and applicable charges. Transportation Customer shall remain responsible for all charges under its applicable Rate Schedule 245, 260, or 270.

Imbalance trading provided in Appendix E allows Pool Operator to trade imbalances to minimize otherwise applicable imbalance charges.

SUMMARY OF CHARGES

Pool Operator's Bill shall be rendered monthly, and shall consist of the following charges, as applicable:

Financial Evaluation Fee: \$50 for the initial and each subsequent Pool Operator financial evaluation performed by Company.

Administrative Fee: Pool Operator shall be assessed a monthly Administrative Fee of \$100 for each Pool.

Nomination and Balancing Charges: All nomination and balancing charges and imbalance trading charges associated with Pool Operator's Pool, including those listed in Appendix E, Nomination and Balancing Provisions, shall be billed to Pool Operator each month.

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 20 Original Page 2 of 4

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RATE 280 POOLING SERVICE

Related Charges: Pool Operator shall reimburse Company for all charges incurred in connection with transportation of gas for Pool Operator's Pool including any gas costs, penalty charges, or Cashouts.

Late Payment Charge: Payment by Pool Operator shall be due seventeen (17) days from the date of issuance of the Bill. Company or an authorized agent must receive Payment of the total amount due by the due date shown on the Pool Operator's Bill. If Pool Operator does not pay the total amount due by the date shown, an additional amount equal to one percent (1%) of the total unpaid balance shall also become due and payable. For each subsequent month, or portion thereof, of non-payment, an additional charge of one percent of the total unpaid balance shall be assessed.

Insufficient Funds Check Charge: For each check of Pool Operator returned by any bank due to insufficient funds, Pool Operator shall be charged \$25.00 to cover a part of the cost of processing such check.

PROVISIONS AND REQUIREMENTS FOR TRANSPORTATION CUSTOMER PARTICIPATION

Transportation Customer shall comply with the following provisions and requirements:

Contract: Customer shall enter into a contract with Company that designates its selected Pool Operator from a list of approved Pool Operators that have signed Pooling Agreements with Company and who comply with the provisions of this Rate Schedule. Such elections will carry over from month to month unless Customer and Pool Operator notify Company of any change at least ten (10) business days prior to the start of a new month.

Initiation of Pooling Service: An existing Rate 245, 260, or 270 Transportation Customer that desires to begin utilizing Pooling Service under this Rate Schedule shall do so effective with Customer's next meter reading date.

Customer's prior delinquencies must be cured prior to commencing participation in Pooling Service, unless otherwise agreed to in advance by Company.

Customer shall eliminate any existing over-delivery or under-delivery quantities via a Cashout with Company prior to commencing participation in Pooling Service, as follows:

- (1) If Customer has an ending under-delivery quantity, Customer shall pay Company for each Dekatherm of under-delivery quantity a price equal to the average of the previous six-months' Monthly Average Index Charges (as defined in Appendix E) plus applicable taxes.
- (2) If Customer has an ending over-delivery quantity, Company shall pay Customer for each Dekatherm of Over-delivery quantity a price equal to the average of the previous sixmonths' Monthly Average Index Charges (as defined in Appendix E).

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RATE 280 POOLING SERVICE

PROVISIONS AND REQUIREMENTS FOR POOL OPERATOR PARTICIPATION

Pool Operator shall comply with the following provisions:

Contract:

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Pool Operator must enter into a written Pooling Agreement with Company. Such Pooling Agreement shall set forth specific covenants and obligations undertaken by Company and Pool Operator under this Rate Schedule on behalf of the Pool's Customers. The Pooling Agreement shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter subject to cancellation by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term.

Creditworthiness Standards and Requirements:

In order to qualify for participation under the Pooling Service, Pool Operator must pass an initial Financial evaluation performed by Company, and any such subsequent evaluation(s) deemed appropriate by Company, to ensure that Pool Operator possesses sufficient resources to perform its responsibilities and to ensure financial performance under this Rate Schedule. In addition, if Pool Operator's participation in the Pooling Service was previously terminated due to Pool Operator's non-compliance, Pool Operator shall provide information acceptable to Company that such cause for non-compliance has been corrected and will be avoided in the future. All prior delinquencies must be cured prior to commencing participation in the Pooling Service. Moreover, any and all charges from previous non-compliance shall be corrected prior to participation in the Pooling Service.

Pool Operator must complete and sign Company's Pool Operator Registration Form and Credit Application to be considered for participation in the Pooling Service. A Pool Operator desiring to participate in Pooling Service will be evaluated by Company to establish credit levels acceptable to Company. Company will apply, on a non-discriminatory basis, reasonable financial standards to assess and examine a Pool Operator's creditworthiness. These standards will take into consideration the scope of the operations of each Pool Operator may be required to provide security, the form and amount of which shall be specified by the Company.

Financial evaluations will be based on standard credit factors such as <u>audited</u> financial <u>statements</u> and credit ratings Pool Customers' payment histories, and <u>other</u> related financial information that has been independently audited, if available. Company shall determine creditworthiness based on the above criteria, and will not deny a Pool Operator's participation in Pooling Service without reasonable cause.

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RATE 280 POOLING SERVICE

Company reserves the right to conduct a financial re-evaluation of Pool Operator from time to time. Such re-evaluation may be initiated either by a request from the Pool Operator, or by Company if Company reasonably believes that the creditworthiness of a Pool Operator may have changed or that the operating environment or other conditions may have changed that may have increased the risks posed by operations of the Pool. Based on such re-evaluation, a Pool Operator's level of participation may be increased or decreased, additional security may be required, or Pool Operator may be removed from further participation in the Pooling Service.

Unaccounted for Percentage:

To compensate for unaccounted for gas, the quantity of gas available to Pool Customers on a daily basis shall be equal to the quantity delivered to the Company's distribution system at the point of receipt by Pool Operator for Pool Customers, reduced by the Unaccounted for Percentage as set forth in Appendix F.

Nomination and Balancing Provisions:

Pool Operator shall be subject to the Nomination and Balancing Provisions in Appendix E.

Curtailment Procedures:

Pool Operator shall be subject to the Curtailment Procedures in Company's General Terms and Conditions.

Required Regulatory Approvals:

Pool Operator must have all required regulatory approvals related to the transportation of the gas for Pool Operator's Pool.

Termination of Pooling Service Participation:

A Pool Operator that ceases participation in Pooling Service shall eliminate any existing overdelivery or under-delivery quantities via a Cashout with the Company, as follows:

- (1) If Pool Operator has an ending net under-delivery quantity, Pool Operator shall pay Company for each Dekatherm of under-delivery quantity a price equal to the average of the previous six months' Monthly Average Index Charge (as defined in Appendix E) plus applicable taxes.
- (2) If Pool Operator has an ending over-delivery quantity, Company shall pay Pool Operator for each Dekatherm of over-delivery quantity a price equal to the average of the previous six months' Monthly Average Index Charge (as defined in Appendix E).

WAIVER OF CHARGES

In its reasonable discretion, on a case-by-case basis, Company may waive all or part of any Charge assessable to Pool Operator or Transportation Customer pursuant to this Rate Schedule, provided, however, that the waiver of such charge shall be exercised on a non-discriminatory basis.

TERMS AND CONDITIONS

Gas Service rendered under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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<u>RATE 285</u> SCHOOL/GOVERNMENT POOLING SERVICE

APPLICABILITY

School/Government Pooling Service is an optional service applicable to any School/Government Supplier that has applied for and been approved under the Creditworthiness Standards and Requirements herein.

CHARACTER OF SERVICE

This Rate Schedule applies to the provision of School/Government Pooling Service for Rate 225, School/Government Transportation Service Customers.

School/Government Supplier shall deliver to the Company gas supplies needed to satisfy the daily and monthly usage requirement of School/Government Supplier's Pool Customers in accordance with the requirements set forth in this Rate Schedule, Appendix J, and the School/Government Pooling Agreement. Pooling will not be permitted across multiple operational systems or transportation programs unless approved in advance by Company.

School/Government Supplier shall provide nominations for its aggregated School/Government Pool Customers' deliveries. For purposes of calculating daily imbalances, the School/Government Pool's DDQ will be matched against the School/Government Supplier's total pipeline deliveries for such Pool.

School/Government Supplier shall be responsible for complying with Operational Flow Orders, daily balancing, and the payment of any daily imbalance Cashouts, and applicable charges.

Imbalance trading provided for in Appendix J allows School/Government Supplier to trade imbalances to minimize otherwise applicable imbalance charges.

SUMMARY OF CHARGES

School/Government Supplier's Bill shall be rendered monthly, and shall consist of the following charges, as applicable:

Financial Evaluation Fee:

\$50 for the initial and each subsequent School/Government Supplier financial evaluation performed by Company.

Administrative Fee: School/Government Supplier shall be assessed a monthly Administrative Fee of \$100 for each Pool.

Nomination and Balancing Charges: All nomination and balancing charges and imbalance trading charges associated with School/Government Supplier's School/Government Pool, including those listed in Appendix J, School/Government Nomination and Balancing Provisions, shall be billed to School/Government Supplier each month.

Nomination Error Charge:

School/Government Supplier shall pay a Nomination Error Charge of \$0.50 per Dekatherm on the quantity difference between School/Government Supplier's Daily Transportation Nomination and the confirmed deliveries under School/Government Supplier's Daily Pipeline Nomination for each day such difference occurs.

DDQ Non-Compliance Charge:

\$1 per Dth on days in which no Operational Flow Order (OFO) is in effect (provided no alternate arrangements are made with Company) against the daily difference between the Pool's DDQ and aggregate deliveries

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RATE 285 SCHOOL/GOVERNMENT POOLING SERVICE

City Gate Allocation Non-Compliance Charge:

\$1 per Dth on the quantity difference if School/Government Supplier's Daily Pipeline Nomination is less than the minimum or greater than the maximum city gate allocation requirements.

OFO Non-Compliance Charge:

\$10 per Dth applied to the difference between School/Government Supplier's DDQ and actual deliveries if School/Government Supplier over-delivers on days in which a Warm Weather OFO is in effect or under-delivers on days in which a Cold Weather OFO is in effect.

Related Charges: School/Government Supplier shall reimburse Company for all charges incurred by Company in connection with interstate pipeline transportation of School/Government Supplier-Delivered Gas including any gas costs, penalty charges, or Cashouts.

Late Payment Charge: Payment by School/Government Supplier shall be due seventeen (17) days from the date of issuance of the Bill. Company or an authorized agent must receive payment of the total amount due by the due date shown on the School/Government Supplier's Bill. If School/Government Supplier does not pay the total amount due by the date shown, an additional amount equal to one percent (1%) of the total unpaid balance shall also become due and payable. For each subsequent month, or portion thereof, of non-payment, an additional charge of one percent of the total unpaid balance shall be assessed.

Insufficient Funds Check Charge: For each check of School/Government Supplier returned by any bank due to insufficient funds, School/Government Supplier shall be charged as set forth in Appendix C, Other Charges to cover a portion of the cost of processing such check.

PROVISIONS AND REQUIREMENTS FOR SCHOOL/GOVERNMENT SUPPLIER PARTICIPATION

School/Government Supplier shall comply with the following provisions:

Contract:

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School/Government Supplier must enter into a written School/Government Pooling Agreement with Company. Such School/Government Pooling Agreement shall set forth specific covenants and obligations undertaken by Company and School/Government Supplier under this Rate Schedule on behalf of the School/Government Supplier's Pool Customers. The School/Government Pooling Agreement shall have an initial term of not less than one year and shall automatically extend for succeeding annual terms thereafter subject to cancellation by either party after written notice submitted not less than ninety days prior to the end of the initial term or any succeeding annual term.

School/Government Supplier must provide written notice to Company of Customers joining its pool, or Customers leaving their pool, 10 business days prior to the first of the month. The effective date for Customers joining or leaving pools will be Customer's read date the following month.

Deleted: However, in no event shall the School/Government Pooling Agreement expire during the Winter Season, unless such mid-winter termination date is mutually agreed upon, or School/Government Supplier fails to perform its responsibilities hereunder and Company elects to terminate School/Government Supplier's participation hereunder.

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RATE 285 SCHOOL/GOVERNMENT POOLING SERVICE

Creditworthiness Standards and Requirements:

In order to qualify for participation under the School/Government Pooling Service, School/Government Supplier must pass an initial financial evaluation performed by Company, and any such subsequent evaluation(s) deemed appropriate by Company, to ensure that School/Government Supplier possesses sufficient resources to perform its responsibilities and to ensure financial performance under this Rate Schedule. In addition, if School/Government Supplier's participation in School/Government Pooling Service was previously terminated due to School/Government Supplier's non-compliance, School/Government Supplier shall provide information acceptable to Company that such cause for non-compliance has been corrected and will be avoided in the future. All prior delinquencies must be cured prior to commencing participation in the School/Government Pooling Service. Moreover, any and all charges from previous non-compliance shall be corrected prior to participation in the School/Government Pooling Service.

School/Government Supplier must complete and sign the Company's School/Government Supplier Registration Form and Credit Application to be considered for participation in the School/Government Pooling Service. A School/Government Supplier desiring to participate in the School/Government Pooling Service will be evaluated by the Company to establish credit levels acceptable to the Company. The Company will apply, on a non-discriminatory basis, reasonable financial standards to assess and examine a School/Government Supplier's creditworthiness. These standards will take into consideration the scope of the operations of each School/Government Supplier and the level of risk to Company. In order to pass Company's financial evaluation, School/Government Supplier may be required to provide security, the form and amount of which shall be specified by Company.

Financial evaluations will be based on standard credit factors such as audited financial statements and credit ratings, Pool Customers' payment histories, and other related financial information that has been independently audited, if available. Company shall determine creditworthiness based on the above criteria, and will not deny School/Government Supplier's participation in the School/Government Pooling Service without reasonable cause.

Company reserves the right to conduct a financial re-evaluation of School/Government Supplier from time to time. Such re-evaluation may be initiated either by a request from School/Government Supplier, or by Company if Company reasonably believes that the creditworthiness of School/Government Supplier may have changed or that the operating environment or other conditions may have changed that may have increased the risks posed by operations of the Pool. Based on such re-evaluation, School/Government Supplier's level of participation may be increased or decreased, additional security may be required, or School/Government Supplier may be removed from further participation in School/Government Pooling Service.

School/Government Supplier Code of Conduct

Each School/Government Supplier participating in School/Government Pooling Service shall:

- 1. Communicate to Customers, in clear, understandable terms, Customers' rights and responsibilities. This communication shall include: 1) School/Government Supplier's customer service address, local or toll-free telephone number and hours of operation; and 2) a statement describing the procedures for handling complaints and disputes.
- Provide in writing, pricing and payment terms that are clear and understandable and inform Customers whether the price that Customer will pay is inclusive or exclusive of applicable taxes.

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RATE 285 SCHOOL/GOVERNMENT POOLING SERVICE

- 3. Refrain from engaging in communications, acts or practices that are fraudulent, deceptive, misleading, unfair, or unconscionable.
- Deliver gas to Company on a firm basis on behalf of the School/Government Supplier's Pool Customers in accordance with the requirements of Rate 285 and the School/Government Pooling Agreement.
- 5. Establish and maintain a creditworthy financial position to enable School/Government Supplier to indemnify Company for costs incurred as a result of any failure by School/Government Supplier to deliver gas or pay invoices in accordance with the requirements of this Rate Schedule.
- 6. Make good faith efforts to resolve all disputes between School/Government Supplier and its Pool Customers and to cooperate with resolution of any joint issues with Company.

Failure to fulfill any of these obligations shall be considered a violation of the School/Government Supplier Code of Conduct, subject to consequences set forth in the Consequences of School/Government Supplier's Failure to Perform or Comply section of the following Terms and Conditions.

Required Regulatory Approvals:

School/Government Supplier must comply with all state and federal regulations related to its transportation of School/Government Supplier-Delivered Gas.

TERMS AND CONDITIONS

1

Unaccounted for Percentage:

School/Government Supplier shall compensate Company for unaccounted for gas. The quantity of gas available to School/Government Supplier's Pool Customers on a daily basis shall be equal to the quantity of gas delivered for Pool Customers into Company's distribution system at the point of receipt, reduced by the Unaccounted For Gas Percentage as set forth in Appendix F.

Nomination and Balancing Procedures:

School/Government Supplier shall be subject to the School/Government Nomination and Balancing Provisions in Appendix J.

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Deleted: Comparable Firm Capacity Requirement:¶ Each month, School/Government Supplier agrees to secure sufficient firm interstate pipeline capacity with primary delivery points to Company's city gates and firm supply to meet 100% of that month's Peak Design Day Demand of its Pool Customers.¶

¶ On a daily basis, Company will provide School/Government Supplier with the revised Peak Design Day Demand for School/Government Supplier's Pool effective the following day. This volume will change over time as necessary to reflect Customers joining and/or leaving School/Government Supplier's Pool and any changes in Company's peak design day demand parameters.¶

Company may periodically verify School/Government Supplier's compliance with this Comparable Firm Capacity Requirement. School/Government Supplier will provide to Company upon request copies of contracts for upstream pipeline capacity not assigned by Company and supply contracts showing the firm quantities reserved or purchased and the specific points of delivery. If School/Government Supplier is securing firm city gate supplies, School/Government Supplier shall provide a copy of such firm supply agreement, and additional documentation as required by Company to confirm compliance of the applicable interstate pipeline capacity.¶

If Company identifies a firm capacity deficiency, such deficiency shall be resolved to Company's satisfaction by one or a combination of the following, at School/Government Supplier's discretion: 1) immediate acquisition by School/Government Supplier of additional firm pipeline capacity, 2) assignment to School/Government Supplier of Company's available pipeline capacity, 3) delayed enrollment of new Pool Customers, 4) return of existing Pool Customers to Company's Sales Service, or 5) transfer of Pool Customers to another School/Government Supplier. If Company identifies a firm supply deficiency, such deficiency shall be resolved to Company's satisfaction by one or a combination of the following, at School/Government Supplier's discretion: 1) immediate acquisition by School/Government Supplier of additional firm supply, 2) delayed enrollment of new Pool Customers, 3) return of existing Pool Customers to company's Sales Service, or 4) transfer of Pool Customers to another School/Government Supplier.¶

Assignment of Pipeline Capacity:¶

School/Government Supplier may seek assignment of Company's firm interstate pipeline capacity for meeting some portion of the usage requirements of School/Government Supplier's Pool Customers. Company may decline to assign firm transportation and/or storage capacity if such capacity is needed to meet the need[....[2]

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RATE 285 SCHOOL/GOVERNMENT POOLING SERVICE

Company Demand Forecast:

Company shall forecast each School/Government Pool's Expected Demand based upon forecasted weather, the number of Customers in the Pool, and the historic usage characteristics of the Pool Customers.

Curtailment Provisions:

School/Government Supplier shall be subject to the Curtailment Procedures in Company's General Terms and Conditions Applicable to Gas Service, Rule 24.

Consequences of School/Government Supplier's Failure to Perform or Comply

If School/Government Supplier fails to deliver gas in accordance with the requirement of the School/Government Pooling Agreement, or otherwise fails to comply with the provisions of this Rate Schedule, Company shall have the discretion to initiate the process to suspend temporarily or terminate such School/Government Supplier's further participation for the applicable Pool.

If School/Government Supplier is suspended or expelled from the School/Government Pooling Service relative to a specific Pool, Customers in such Pool shall revert to Company's Sales Service, unless and until said Customers join another School/Government Supplier's Pool. Any termination or cancellation of the School/Government Pooling Agreement relative to some or all of the School/Government Supplier's Pools and pursuant to any provision of this section shall be without waiver of any remedy, whether at law or in equity, to which the part not in default otherwise may be entitled for breach of the School/Government Pooling Agreement.

School/Government Supplier Operator Withdrawal or Termination:

If School/Government Supplier in total or for a specific Pool is restricted from further participation in the School/Government Pooling Service or elects to withdraw from the School/Government Pooling Service, Company shall have the right to recall all pipeline capacity then assigned to School/Government Supplier by Company associated with the specific Pool(s) in accordance with the terms of the release agreement, and have first rights to any additional pipeline capacity the School/Government Supplier utilizes for delivery to Company's city-gate.

School/Government Supplier shall remain responsible for the differences between the market value of the assigned pipeline capacity and the full demand charges applicable to such capacity until the earliest normal expiration date of the School/Government Pooling Agreement, which shall constitute liquidated damages. Upon withdrawal or termination, any Over-Delivery Imbalance Quantity or Under-Delivery Imbalance Quantity shall be resolved through the purchase or sale of volumes at the price set out in the Volume Reconciliation section of Appendix J.

Other

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Gas Service rendered under this Rate Schedule shall be subject to Company's General Terms and Conditions and the Commission's Regulations.

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Sheet No. 30 Original Page 1 of 1 Deleted: Two-Hundred Seventh Revised Tariff for Gas Service Deleted: Cancels Two-Hundred Sixth Revised Page 1 of 1¶ I.U.R.C. No. G-20 Deleted: G-19

APPENDIX A GAS COST ADJUSTMENT

APPLICABILITY

The Gas Cost Adjustment (GCA), as updated from time-to-time, shall be applicable to the Gas Cost Charges included in Rate Schedules contained in this Tariff for Gas Service, as set forth below.

DESCRIPTION

- The GCA shall recover the following costs, as reviewed and approved by the Commission:
- 1. Demand, commodity and other costs of gas supply purchased from pipelines and other suppliers.
- 2. Demand, commodity and other costs of pipeline transportation service.
- Demand, commodity and other costs of leased gas storage and related transportation costs. 3.
- 4. The net cost of gas injected into and withdrawn from storage.
- 5. The various costs of propane supply.
- Pipeline Take-or-Pay Charges and Transition Costs, and any like charges. 6.
- Applicable taxes, including Indiana Utility Receipts Tax. 7.
- 8. All other costs approved for Gas Cost Adjustment recovery by the Commission.

GCA CHARGES - Dollars per Therm

	 Applicable taxes, including Indiana Utility Receipts Tax. All other costs approved for Gas Cost Adjustment recovery by the Commission. 								
GCA CHARGES	– Dollars per Therm								
Rate <u>Schedule</u>	<u>Service</u>	<u>Estimated</u> (\$ per Therm) <u>Month 1</u>	Estimated (\$ per Therm) <mark>Month 2</mark>	<u>Estimated</u> (\$ per Therm) <u>Month 3</u>					
210	Sales	\$0 <u>,0000</u>	\$0 <u>,0000</u>	\$0 <u>,0000</u>					
211 (1)	Sales	\$0 <u>,0000</u>	\$0 <u>,0000</u>	\$0, <u>0000</u>					
220	Sales	\$0 <u>,0000</u>	\$0 <u>,0000</u>	\$0 <u>,0000</u>					
225	Transportation	\$0 <u>,0000</u>	\$0,0000	\$0 <u>_0000</u>	//,				
229	Sales	\$0 <u>,0000</u>	\$0 <u>0000</u>	\$0 <u>_0000</u>					
240	Sales	\$0 <u>,0000</u>	\$0 <u>,0000</u>	\$0 <u>_0000</u>					
245	Transportation	\$0 <u>,0000</u>	\$0 <u>,0000</u>	\$0 <u>_0000</u>					
260	Transportation	\$0 <u>,0000</u>	\$0 <u>,0000</u>	\$0 <u>,0000</u>	,```,				
270	Transportation	\$0 <u>,0000</u>	\$0,0000	\$0 <u>,0000</u>					
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(1) The GCA for Rate 211 is stated in \$ per gas lighting fixture.

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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

The billed amount for each Rate 210, 220 and 225 Customer shall be subject to a Normal Temperature Adjustment (NTA) for each bill rendered during the seven winter billing periods commencing with Customer's first meter read date after October 14th.

The NTA adjusts each Customer's monthly billed amount to reverse the impact on margin recovery caused by non- normal temperatures during the billing period, as measured by actual heating degree day variations from normal heating degree days.

NTA COMPUTATION

The NTA for each Customer's monthly billing shall be computed as follows:

NTA = NTA Therms x NTA Margin

NTA THERMS

The NTA Therms usage for each Customer to which the NTA Margin shall be applied is computed as follows:

NTA Therms = [Actual <u>Usage - Base Load Usage</u>] x [Normal Degree Days - Actual Degree Days] Actual Degree Days

NTA MARGIN

1

The NTA Margin shall be the tail block rate of the Distribution Charge for the applicable Rate Schedule.

BASE LOAD THERMS

Base Load Therms shall be Customer's average daily therms usage for the previous summer months (months of July and August) multiplied by the number of days in the billing period.

For Customers whose Base Load Usage cannot be accurately determined (e.g., new Customers without two months of summer usage history), an estimated Average Daily Therms shall be used.

NORMAL AND ACTUAL DEGREE DAYS

Normal Degree Days for each Customer's billing period shall be those utilized by the Commission for purposes of determining Company's current base rates.

Actual Degree Days for each Customer's billing period shall be taken from the actual heating degree days reported each day by the National Weather Service.

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 31 Original Page 2 of 6

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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

Normal Degree Days for the NTA are determined by the days included in each Customer's billing period. Normal Degree Days in a leap year (a year consisting of 366 days) differ from those in non- leap years (years consisting of 365 days). Applicable Normal Degree Days tables for leap and non- leap years, as determined in Company's most recent general rate case, follow. The Normal Degree Days tables for the "Southern Service Area" apply to Customers in locations in Company's "Southern Service Area" (as listed below); the Normal Degree Days tables for the "Northern Service Area" apply to all other Customers.

The following steps are used to determine Normal Degree Days in the NTA calculation:

- 1. Determine the days associated with Customer's billing period.
 - i. If the billing period includes days occurring in a leap year, the Normal
 - Degree Days table for LEAP YEAR is used.
 - If the billing period includes no days occurring in a leap year, the Normal Degree Days table for NON-LEAP YEAR is used.
- 2. From the appropriate table determine the total Normal Degree Days (NDD) for the current billing cycle, beginning with the day following the previous read date and ending with the current read date for the current billing period. This total represents the Normal Degree Days for the NTA calculation for the current billing period. Note: Actual Degree Days appear on Customer's bill.

SOUTHERN SERVICE AREA Listing of Locations

Clark County Charlestown Clarksville Hamburg Jeffersonville Sellersburg Speed Utica Watson <u>Floyd County</u> Floyds Knobs New Albany

Jefferson County Hanover Madison

Swizerland County Rural Areas

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 31 Original Page 3 of 6

APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

NORMAL DEGREE DAYS (NDD)

NORTHERN SERVICE AREA - NON-LEAP YEAR

Date	NDD	Date	NDD	Date	NDD	Date	NDD	Date	NDD	Date	NDD	Date	NDD
Jul 1	0	Aug 22	0	Oct 13	10	Dec 4	30	Jan 25	37	Mar 18	<u>22</u> 22	May 9	6
<u>Jul 2</u>	<u>0</u> 0	<u>Aug 23</u>	0	<u>Oct 14</u>	10	Dec 5	<u>30</u>	<u>Jan 26</u>	37	<u>Mar 19</u>	22	<u>May 10</u>	6
Jul 3	<u>0</u>	<u>Aug 24</u>	0	Oct 15	<u>10</u>	Dec 6	<u>31</u>	<u>Jan 27</u>	37	<u>Mar 20</u>	22	<u>May 11</u>	6
<u>Jul 4</u>	0	<u>Aug 25</u>	0	<u>Oct 16</u>	<u>10</u>	<u>Dec 7</u>	<u>31</u>	<u>Jan 28</u>	37	<u>Mar 21</u>	21	<u>May 12</u>	<u>5</u>
<u>Jul 5</u>	<u>0</u>	<u>Aug 26</u>	0	<u>Oct 17</u>	11	Dec 8	<u>31</u>	<u>Jan 29</u>	37	<u>Mar 22</u>	<u>21</u>	<u>May 13</u>	<u>5</u>
<u>Jul 6</u>	0	<u>Aug 27</u>	<u>0</u>	<u>Oct 18</u>	11	Dec 9	<u>32</u>	<u>Jan 30</u>	36	<u>Mar 23</u>	21	<u>May 14</u>	5
<u>Jul 7</u>	0	<u>Aug 28</u>	<u>0</u>	<u>Oct 19</u>	11	Dec 10	32	<u>Jan 31</u>	36	<u>Mar 24</u>	20	<u>May 15</u>	5
<u>Jul 8</u>	0 0 0 0 0 0	<u>Aug 29</u>	0	<u>Oct 20</u>	12	Dec 11	32	Feb 1	<u>36</u>	<u>Mar 25</u>	<u>20</u>	<u>May 16</u>	<u>5</u>
<u>Jul 9</u>	<u>0</u>	<u>Aug 30</u>	0	Oct 21	<u>12</u>	Dec 12	33	Feb 2	<u>36</u>	<u>Mar 26</u>	<u>19</u>	<u>May 17</u>	4
<u>Jul 10</u>	0	Aug 31	0	Oct 22	12	Dec 13	33	Feb 3	<u>36</u>	<u>Mar 27</u>	<u>19</u>	<u>May 18</u>	4
<u>Jul 11</u>	0 0 0 0	Sep 1	0	Oct 23	12	Dec 14	<u>33</u>	Feb 4	<u>36</u>	<u>Mar 28</u>	<u>19</u>	<u>May 19</u>	4
<u>Jul 12</u>	0	Sep 2	0	Oct 24	13	Dec 15	34	Feb 5	35	<u>Mar 29</u>	<u>18</u>	<u>May 20</u>	4
<u>Jul 13</u>	0	Sep 3	0	Oct 25	13	Dec 16	34	Feb 6	35	Mar 30	<u>18</u>	May 21	4
<u>Jul 14</u>	0	Sep 4	0	Oct 26	13	Dec 17	34	Feb 7	35	<u>Mar 31</u>	18	May 22	4
<u>Jul 15</u>	<u>0</u> 0	Sep 5	1	Oct 27	14	Dec 18	34	Feb 8	35	Apr 1	17	<u>May 23</u>	3
Jul 16	<u>v</u>	Sep 6	1	Oct 28	14	Dec 19	35	Feb 9	35	Apr 2	17	May 24	3
Jul 17	<u>0</u>	Sep 7	1	Oct 29	14	Dec 20	35	Feb 10	34	Apr 3	17	May 25	3
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Jul 20	0	Sep 10 Sep 11	1	Nov 2	16	Dec 23 Dec 24	36	Feb 13	33	Apr 7	15	May 29	3
Jul 22	0	Sep 11 Sep 12	1	Nov 3	16	Dec 25	36	Feb 15	33	Apr 8	15	May 30	2
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Jul 27	ŏ	Sep 17	2	Nov 8	18	Dec 30	36	Feb 20	32	Apr 13	13	Jun 4	1
Jul 28	0	Sep 18	2	Nov 9	18	Dec 31	36	Feb 21	31	Apr 14	13	Jun 5	1
Jul 29	<u>0</u> 0	Sep 19	3	Nov 10	19	Jan 1	37	Feb 22	31	Apr 15	13	Jun 6	1
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Aug 3	0	Sep 24	4	Nov 15	21	Jan 6	37	Feb 27	29	Apr 20	11	Jun 11	1
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<u>Aug 16</u>		<u>Oct 7</u>	8	<u>Nov 28</u>	27	<u>Jan 19</u>	37	<u>Mar 12</u>	25	May 3	<u>7</u>	<u>Jun 24</u>	0
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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

5396 NORMAL DEGREE DAYS (NDD)

NORTHERN SERVICE AREA - LEAP YEAR

Date NDD Date NDD Date Date NDD Date NDD Date NDD Date NDD 10 10 10 Aug22 Oct13 Jan25 Mar17 May8 Jul1 Dec4 $\frac{22}{22} \frac{22}{21} \frac{1}{21} \frac{20}{20} \frac{9}{19} \frac{9}{19} \frac{19}{18} \frac{18}{18} \frac{18}{17} \frac{17}{17} \frac{16}{16} \frac{16}{16} \frac{15}{15} \frac{15}{15} \frac{14}{14} \frac{14}{13} \frac{13}{13} \frac{12}{12} \frac{12}{12} \frac{12}{11} \frac{11}{11} \frac{11}{10} \frac{10}{10} \frac{10}{1$ 66665555555544444443333333334244441 000 Aug23 Oct14 Dec5 Jan26 Mar18 May9 Mar19 Jul3 Oct15 Dec6 Jan27 Aug24 May10 Mar20 May11 Jul4 Oct16 $\frac{10}{11} \frac{11}{11} \frac{12}{12} \frac{12}{12} \frac{13}{13} \frac{13}{14} \frac{14}{14} \frac{14}{15} \frac{15}{15} \frac{16}{16} \frac{16}{16} \frac{16}{17} \frac{17}{17} \frac{18}{18} \frac{18}{19} \frac{19}{19}$ Aug25 Dec7 Jan28 <u>Jul5</u> Jul6 Aug26 Aug27 Oct17 Oct18 Dec8 Dec9 <u>Jan29</u> Jan30 <u>Mar21</u> Mar22 May12 May13 Jul7 Aug28 Oct19 Dec10 Jan31 Mar23 May14 Oct20 Oct21 Oct22 Feb1 Jul8 Aug29 Dec11 Mar24 May15 Jul9 Aug30 Dec12 Feb2 Mar25 May16 Dec13 Dec14 Feb3 Feb4 Jul10 Aug31 Mar₂₆ May17 Jul11 Mar27 Oct23 May18 Sep1 Oct24 May19 Jul12 Sep2 <u>Jul13</u> Jul14 Sep3 Sep4 Oct25 Oct26 Dec16 Dec17 Feb6 Feb7 <u>Mar29</u> Mar30 <u>May20</u> May21 Jul15 Sep5 Oct27 Dec18 Feb8 Mar31 May22 Dec19 Dec20 Dec21 Dec22 Sep6 Sep7 Sep8 Oct28 Oct29 Oct30 Jul16 Feb9 Apr1 Apr2 May23 Feb10 Feb11 May24 May25 Jul17 Jul18 Apr3 Oct31 Jul19 Feb12 Apr4 May26 Sep9 Jul20 Sep10 Dec23 Apr5 May27 <u>Jul21</u> Jul22 Sep11 Sep12 Nov2 Nov3 Dec24 Dec25 Feb14 Feb15 Apr6 Apr7 May28 May29 Jul23 Sep13 Nov4 Feb16 Apr8 May30 Dec26 Feb17 Feb18 Feb19 Feb20 Dec27 Dec28 Apr9 Apr10 Jul24 Sep14 Nov5 May31 Jul25 Sep15 Nov6 Jun1 Jul26 Sep16 Nov7 Dec29 Apr11 Jun2 Jul27 Sep17 Nov8 Dec30 Apr12 Jun3 Jul28 Sep18 Nov9 Dec31 Feb21 Apr13 Jun4 <u>Jul29</u> Jul30 Feb22 Feb23 <u>Jun5</u> Jun6 Sep19 Nov10 Jan1 Apr14 Sep20 Nov11 Jan2 Apr15 Jul31 Sep21 Nov12 20 20 21 22 22 23 24 25 26 27 27 28 28 29 29 Jan3 Feb24 Apr16 Jun7 Sep22 Sep23 Sep24 Feb25 Feb26 Feb27 Aug1 Nov13 Jan4 Apr17 Jun8 Nov14 Nov15 Aug2 Jan5 Apr18 Jun9 Aug3 Jan6 Apr19 Jun10 Aug4 Sep25 Nov16 Jan7 Feb28 Apr20 Jun11 Sep26 Nov17 Jan8 Feb29 Apr21 Jun12 Aug5 Sep27 Sep28 <u>Nov18</u> Nov19 Mar1 Mar2 Aug6 Jan9 Apr22 Jun13 Aug7 Jan10 Apr23 Jun14 Aug8 Sep29 Nov20 Jan11 Mar3 Apr24 109998888877777666 Jun15 000000000 Aug9 Sep30 Nov21 Nov22 <u>Jan12</u> Jan13 Mar4 Mar5 Apr25 Apr26 Jun16 Oct1 Oct2 Aug10 Jun17 Aug11 Nov23 Jan14 Mar6 Apr27 Jun18 Oct3 Nov24 Nov25 Mar7 Aua12 Jan15 Apr28 Jun19 Aug13 Oct4 Jan16 Mar8 Apr29 Jun20 000 Oct5 Oct6 Apr30 May1 Aug14 Nov26 Jan17 Mar9 Jun21 Aug15 Nov27 Jan18 Mar10 Jun22 Aug16 0000 Oct7 Nov28 Jan19 37 37 37 37 37 37 37 Mar11 May2 Jun23 0000 Jan20 Jan21 Jan22 Oct8 Oct9 Aug17 Nov29 Mar12 May3 Jun24 Mar13 Aug18 Nov30 May4 Jun25 Aug19 Oct10 Dec1 Mar14 May5 Jun26 00 Oct11 Jan23 Mar15 Aua20 Dec2 Mav6 Jun27 <u>0</u> 0 Aug21 Oct12 Dec3 Jan24 Mar16 May7 Jun28 Jun29 0 Jun3

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u>

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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

NORMAL DEGREE DAYS (NDD)

SOUTHERN SERVICE AREA - NON-LEAP YEAR

Date	NDD	Date	NDD	Date	NDD	Date	NDD	Date	NDD	Date	NDD	Date	NDD
Jul1	0	Aug22	0	Oct13	6	Dec4	24	Jan25	30	Mar18	17	May9	3
Jul2	ō	Aug23	ō	Oct14	<u>6</u> 6	Dec5	24	Jan26	30	Mar19	17	May10	3
Jul3	0	Aug24	0	Oct15	6	Dec6	25	Jan27	30	Mar20	16	May11	3
Jul4	ō	Aug25	0	Oct16	7	Dec7	25	Jan28	30	Mar21	16	Mav12	3
Jul5	ŏ	Aug26	ŏ	Oct17	7	Dec8	25	Jan29	29	Mar22	16	May12 May13	3
Jul6	ŏ	Aug20	ŏ	Oct18	7	Dec9	26	Jan30	29	Mar23	15	May13 May14	2
Jul7	0	Aug27 Aug28	0	Oct19	7	Dec10	26	Jan31	29	Mar24	15	May 14 May 15	<u><</u>
Jul8	0	Aug28 Aug29	0	Oct20	<u>/</u>	Dec10 Dec11	26	Feb1	29	Mar25	15	May15 May16	<u>2</u>
Julo Julo	<u>v</u>	Aug29 Aug30	<u>v</u>	Oct20 Oct21	<u>0</u>	Dec11 Dec12	27	Feb2	29	Mar26	14	May10 May17	2
	<u>v</u>		<u>v</u>		<u>~</u>								<u></u>
<u>Jul10</u>	<u>U</u>	Aug31	<u>U</u>	<u>Oct22</u>	8	Dec13	27	Feb3	<u>29</u>	<u>Mar27</u>	<u>14</u>	<u>May18</u>	<u> </u>
<u>Jul11</u>	<u>0</u>	Sep1	<u>0</u>	Oct23	8	Dec14	27	Feb4	<u>29</u>	<u>Mar28</u>	<u>14</u>	<u>May19</u>	2
Jul12	<u>0</u>	Sep2	0	Oct24	9	Dec15	27	Feb5	28	Mar29	13	May20	2
<u>Jul13</u>	<u>0</u>	Sep3	<u>0</u>	<u>Oct25</u>	<u>9</u>	<u>Dec16</u>	28	Feb6	<u>28</u>	<u>Mar30</u>	13	<u>May21</u>	2
<u>Jul14</u>	<u>0</u>	Sep4	<u>0</u>	<u>Oct26</u>	<u>ବ</u> ମ ମ ମ ୫ ୭ ୭ ୭ ୭ ୭ ୭ ୭ ୩	Dec17	<u>28</u>	Feb7	<u>28</u>	<u>Mar31</u>	<u>13</u>	<u>May22</u>	2
<u>Jul15</u>	<u>0</u>	Sep5	<u>0</u>	Oct27		Dec18	28	Feb8	28	Apr1	13	May23	<u>1</u>
<u>Jul16</u>	<u>0</u>	Sep6	<u>0</u>	<u>Oct28</u>	10	Dec19	28	Feb9	28	Apr2	12	May24	1
<u>Jul17</u>	ସାଦାର ଗାତାରା ଗାତାରା ବାଦାରାରା ରାଜାରା ରାଜା	Sep7	99999999999999999999999999999999	<u>Oct29</u>	10	<u>Dec20</u>	<u>28</u>	Feb10	27	Apr3	12	May25	1
<u>Jul18</u>	<u>0</u>	Sep8	<u>0</u>	<u>Oct30</u>	<u>10</u>	Dec21	<u>29</u>	Feb11	<u>27</u>	Apr4	12	<u>May26</u>	1
<u>Jul19</u>	<u>0</u>	Sep9	0	Oct31	11	Dec22	29	Feb12	27	Apr5	11	May27	1
<u>Jul20</u>	<u>0</u>	Sep10	<u>0</u>	Nov1	11	Dec23	29	Feb13	27	Apr6	11	May28	1
<u>Jul21</u>	<u>0</u>	Sep11	0	Nov2	11	Dec24	29	Feb14	26	Apr7	11	<u>May29</u>	1
Jul22	0	Sep12	0	Nov3	12	Dec25	29	Feb15	26	Apr8	10	May30	1
Jul23	0	Sep13	0	Nov4	12	Dec26	29	Feb16	26	Apr9	10	May31	1
Jul24	0	Sep14	0	Nov5	12	Dec27	29	Feb17	26	Apr10	10	Jun1	1
Jul25	0	Sep15	1	Nov6	13	Dec28	30	Feb18	25	Apr11	10	Jun2	1
Jul26	0	Sep16	1	Nov7	13	Dec29	30	Feb19	25	Apr12	9	Jun3	0
Jul27	0	Sep17	1	Nov8	13	Dec30	30	Feb20	25	Apr13	9	Jun4	0
Jul28	0	Sep18	1	Nov9	14	Dec31	30	Feb21	25	Apr14	<mark>๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛</mark>	Jun5	0
Jul29	0	Sep19	1	Nov10	14	Jan1	30	Feb22	24	Apr15	9	Jun6	0
Jul30	0	Sep20	1	Nov11	14	Jan2	30	Feb23	24	Apr16	8	Jun7	0
Jul31	0	Sep21	1	Nov12	15	Jan3	30	Feb24	24	Apr17	8	Jun8	ō
Aug1	0	Sep22	2	Nov13	15	Jan4	30	Feb25	23	Apr18	8	Jun9	0
Aug2	ō	Sep23	2	Nov14	16	Jan5	30	Feb26	23	Apr19	7	Jun10	ō
Aug3	0	Sep24	2	Nov15	16	Jan6	30	Feb27	23	Apr20	7	Jun11	0
Aug4	0	Sep25	2	Nov16	16	Jan7	30	Feb28	22	Apr21	7	Jun12	Ō
Aug5	0	Sep26	2	Nov17	17	Jan8	30	Mar1	22	Apr22	7	Jun13	0
Aug6	ō	Sep27	3	Nov18	17	Jan9	30	Mar2	22	Apr23	6	Jun14	ō
Aug7	ō	Sep28	3	Nov19	18	Jan10	30	Mar3	22	Apr24	6	Jun15	ō
Aug8	ō	Sep29	3	Nov20	18	Jan11	30	Mar4	22	Apr25	6	Jun16	ō
Aug9	ŏ	Sep30	3	Nov21	19	Jan12	30	Mar5	21	Apr26	6	Jun17	ŏ
Aug10	ŏ	Oct1	3	Nov22	19	Jan13	30	Mar6	21	Apr27	5	Jun18	ŏ
Aug11	ŏ	Oct2	4	Nov23	19	Jan14	30	Mar7	21	Apr28	5	Jun19	ŏ
Aug11 Aug12	ŏ	Oct2	-	Nov24	20	Jan15	30	Mar8	20	Apr20	5	Jun20	<u>o</u>
Aug 12 Aug 13	0	Oct4	4	Nov25	20	Jan16	30	Mar9	20	Apr29	5	Jun21	0
Aug 13 Aug 14	0	Oct4 Oct5	4	Nov26	20	Jan17	30	Mar10	20	May1	<u>3</u>	Jun22	0
Aug14 Aug15	<u>v</u>	Oct6	4	Nov20	21	Jan18	30	Mar11	19	May2	4	Jun23	<u>v</u>
Aug15 Aug16	<u>U</u>	Octo Oct7	5	Nov27 Nov28	22	Jan16 Jan19	<u>30</u> 30	Mar11 Mar12	19	May2 May3	4	Jun23 Jun24	<u>U</u>
Aug16 Aug17		Oct8	5	Nov28	22 22 22	Jan 19 Jan 20	<u>30</u> 30	Mar12 Mar13	19	May3	6555554444433	Jun25	<u>U</u>
Aug17 Aug18	<u>v</u>	Oct9	5	Nov29 Nov30	22	Jan20 Jan21	<u>30</u> 30	Mar13 Mar14	18	May4 May5	4	Jun25 Jun26	U U
	<u>v</u>	Oct10	5		22	Jan21 Jan22					4 2	Jun26 Jun27	U 0
Aug19 Aug20	U 0	Oct10 Oct11	<u>2</u>	Dec1	<u>23</u> 23	Jan22 Jan23	<u>30</u> 30	Mar15	<u>18</u> 18	May6	<u>2</u>	Jun27 Jun28	U O
	0	Oct11 Oct12	ાન ન ન ન બ બ બ બ બ ઝાઝ ઝાઝાઝા સ સ સ સ છ છ છ છ છ	Dec2 Dec3	<u>23</u> 24	Jan23 Jan24	<u>30</u> 30	Mar16 Mor17	<u>18</u> 17	May7	<u>3</u> 3	Jun28 Jun29	๙฿๙๙๛๛๚๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛
<u>Aug21</u>	U		0	Deca	<u>24</u>	Janz4	30	<u>Mar17</u>	17	<u>May8</u>	<u> </u>		0
1				1		1		1		1		Jun30	U

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 31 Original Page 6 of 6

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APPENDIX B NORMAL TEMPERATURE ADJUSTMENT

NORMAL DEGREE DAYS (NDD)

SOUTHERN SERVICE AREA - LEAP YEAR

Date	<u>NDD</u>	Date	<u>NDD</u>	Date	<u>NDD</u>	<u>Date</u>	<u>NDD</u>	Date	<u>NDD</u>	Date	<u>NDD</u>	<u>Date</u>	NDD
<u>Jul1</u>	<u>0</u>	<u>Aug22</u>	<u>0</u>	<u>Oct13</u>	<u>6</u>	Dec4	24 24 25 25 25	<u>Jan25</u>	<u>30</u>	<u>Mar17</u>	<u>17</u>	May8	<u>3</u>
Jul2	<u>0</u>	Aug23	<u>0</u>	Oct14	<u>6</u>	Dec5	24	<u>Jan26</u>	30	Mar18	17	May9	<u>3</u>
Jul3	<u>0</u>	Aug24	<u>0</u>	<u>Oct15</u>	<u>6</u>	Dec6	<u>25</u>	<u>Jan27</u>	30	<u>Mar19</u>	<u>16</u>	<u>May10</u>	<u>3</u>
Jul4	<u>0</u>	<u>Aug25</u>	<u>0</u>	<u>Oct16</u>	<u>7</u>	Dec7	<u>25</u>	Jan28	<u>30</u> 29	<u>Mar20</u>	<u>16</u> 16	<u>May11</u>	<u>3</u>
Jul5	<u>0</u>	Aug26	<u>0</u>	<u>Oct17</u>	<u>7</u>	Dec8	<u>25</u>	Jan29	<u>29</u>	Mar21	<u>16</u>	<u>May12</u>	<u>3</u>
Jul6	0	<u>Aug27</u>	<u>0</u>	<u>Oct18</u>	<u>7</u>	Dec9	<u>26</u>	<u>Jan30</u>	<u>29</u>	<u>Mar22</u>	<u>15</u>	<u>May13</u>	2
Jul7	0	Aug28	0	Oct19	<u>/</u>	Dec10	26 26 26	<u>Jan31</u>	29 29 29	Mar23	<u>15</u>	May14	2
Jul8	0	Aug29	<u>0</u>	Oct20	8	Dec11	26	Feb1	29	Mar24	<u>15</u>	May15	2
Jul9	0	Aug30	0	Oct21	<u>×</u>	Dec12	27 27 27 27 28 28	Feb2	29	Mar25	14	May16	2
<u>Jul10</u> Jul11	<u><u>v</u></u>	Aug31	<u>v</u>	Oct22 Oct23	<u>8</u>	<u>Dec13</u> Dec14	21	Feb3	29	<u>Mar26</u> Mar27	14	May17	4
Jul12	0	Sep1 Sep2	0	Oct23 Oct24	0	Dec14 Dec15	27	Feb4 Feb5	29	Mar28	12	<u>May18</u> May19	<u></u>
Jul12	0	Sep2	0	Oct24 Oct25	3	Dec15 Dec16	21	Feb6	20	Mar29	10	May20	4
Jul13	0	Sep3	0	Oct25 Oct26	<u>a</u>	Dec10 Dec17	20	Feb7	20	Mar30	12	May20	<u></u>
Jul14	0	Sep4 Sep5	0	Oct20 Oct27	<u>9</u> 10	Dec18	28	Feb8	28	Mar31	13	May22	<u></u>
Jul16	ŏ	Sep6	ŏ	Oct28	10	Dec10 Dec19	28	Feb9	28	Apr1	12	May22 May23	+
Jul17	ŏ	Sep0	ŏ	<u>Oct20</u> Oct29	10	Dec19	28	Feb10	27	Apr2	12	May24	<u>+</u>
Jul18	ŏ	Sep7	ŏ	Oct30	10	Dec20 Dec21	29	Feb10	27	Apr2 Apr3	12	May25	1
Jul19	ŏ	Sep9	ŏ	Oct31	66677778888899999191911	Dec22	29	Feb12	29 29 28 28 28 28 28 28 28 27 27 27 27	Apr4	15 15 15 15 14 14 14 13 13 13 13 12 12 12 12 11	May26	1
Jul20	ŏ	Sep10	ŏ	Nov1	11	Dec23	28 28 29 29 29 29 29 29 29 29 29 29 29	Feb13	27	Apr5	11	May27	1
Jul21	ō	Sep11	ō	Nov2	11	Dec24	29	Feb14	26	Apr6	<u>11</u> 11	May28	1
Jul22	0	Sep12	0	Nov3	12	Dec25	29	Feb15	26	Apr7	10	May29	1
Jul23	0	Sep13	0	Nov4	12	Dec26	29	Feb16	26	Apr8	10	May30	1
Jul24	0	Sep14	0	Nov5	12	Dec27	29	Feb17	26	Apr9	<u>10</u> 10	May31	1
<u>Jul25</u>	<u>0</u>	Sep15	1	Nov6	<u>13</u>	Dec28	30 30 30	Feb18	<u>25</u>	Apr10	<u>10</u>	Jun1	1
Jul26	<u>0</u>	Sep16	<u>1</u>	Nov7	<u>13</u>	Dec29	<u>30</u>	Feb19	<u>25</u>	Apr11	<u>9</u>	Jun2	<u>0</u>
<u>Jul27</u>	<u>0</u>	<u>Sep17</u>	<u>1</u>	Nov8	<u>13</u>	<u>Dec30</u>	<u>30</u>	Feb20	<u>25</u>	<u>Apr12</u>	<u>9</u>	Jun3	<u>0</u>
Jul28	<u>0</u>	Sep18	<u>1</u>	Nov9	111121222222222222222222222222222222222	Dec31	30	Feb21	226 6 26 25 25 25 25 24 24 24 23 23 24 24 24 24 24 24 24 24 24 24 24 24 24	<u>Apr13</u>	<u>9</u>	Jun4	<u>0</u>
<u>Jul29</u>	<u>0</u>	<u>Sep19</u>	<u>1</u>	<u>Nov10</u>	<u>14</u>	Jan1	30 30 30 30 30 30 30 30 30	Feb22	<u>24</u>	Apr14	<u>9</u>	Jun5	<u>0</u>
<u>Jul30</u>	0	<u>Sep20</u>	1	Nov11	<u>14</u>	Jan2	30	Feb23	24	Apr15	8	Jun6	0
<u>Jul31</u>	0	Sep21	1	Nov12	<u>15</u>	Jan3	30	Feb24	24	Apr16	8	Jun7	0
Aug1	0	Sep22	2	Nov13	<u>15</u>	Jan4	30	Feb25	23	Apr17	8	Jun8	0
Aug2	<u>v</u>	Sep23 Sep24	4	<u>Nov14</u> Nov15	10	<u>Jan5</u> Jan6	30	Feb26 Feb27	23	Apr18 Apr19	<u>/</u>	<u>Jun9</u> Jun10	U
Aug3 Aug4	0	Sep24 Sep25	4	Nov16	10	Jan7	30	Feb28	23	Apr20	1/7	Jun11	U O
Aug5	0	Sep25	2	Nov17	17	Jan8	30	Feb20	22	Apr20	7	Jun12	Ö
Aug6	ŏ	Sep27	4	Nov18	17	Jan9	30	Mar1	22	Apr22	6	Jun13	ŏ
Aug7	ŏ	Sep28	3	Nov19	18	Jan10	30	Mar2	22	Apr23	6	Jun14	ŏ
Aug8	ō	Sep29	3	Nov20	18	Jan11	<u>30</u> 30	Mar3	22	Apr24	6	Jun15	ō
Aug9	ō	Sep30	3	Nov21	19	Jan12	30	Mar4	21	Apr25	6	Jun16	Ō
Aug10	ō	Oct1	3	Nov22	19	Jan13	30	Mar5	21	Apr26	5	Jun17	ō
Aug11	0	Oct2	4	Nov23	19	Jan14	<u>30</u> 30	Mar6	21	Apr27	5	Jun18	ō
Aug12	0	Oct3	4	Nov24	20	Jan15	30	Mar7	20	Apr28	5	Jun19	0
Aug13	0	Oct4	4	Nov25	20	Jan16	<u>30</u> 30	Mar8	20	Apr29	5	Jun20	0
Aug14	0	Oct5	4	Nov26	21	Jan17	30	Mar9	<u>20</u> 20	Apr30	4	Jun21	0
Aug15	<u>0</u>	Oct6	<u>5</u>	Nov27	<u>21</u>	Jan18	<u>30</u>	Mar10	19	May1	<u>4</u>	Jun22	<u>0</u>
Aug16	ରାତୀରା ରାହାର ଗାହାରା ସାହାରା ସାହାରା ସାହାର ସାହାରା ସ	Oct7	ରାପାରାରା ପାରାରା ପାରାରାରାରାରାରା ସାହାରାରା ସାକା କାଳା କାଳା ସାହାରା ସାହାରା ସାହାରା ସାହାରା ସାହାରା ସାହାରା ସାହାରା ସାହାରା ସ	Nov28	20 21 21 22 22 22 23 23 23	<u>Jan19</u>	<u>30</u> <u>30</u> <u>30</u>	Mar11	<u>19</u> <u>19</u>	May2	10 ରାରାରା କାଷାଯାମ ମମାହାଡ଼ି।ତାହାଦାଦାଦାଦା କାର୍କା କାରା ମାମ	Jun23	<u>0</u>
<u>Aug17</u>	<u>0</u>	Oct8	<u>5</u>	Nov29	22	<u>Jan20</u>	<u>30</u>	<u>Mar12</u>	<u>19</u>	May3	<u>4</u>	Jun24	<u>0</u>
<u>Aug18</u>	0	Oct9	5	<u>Nov30</u>	22	<u>Jan21</u>	30 30 30 30	<u>Mar13</u>	<u>18</u> 18	May4	4	<u>Jun25</u>	0
Aug19	0	Oct10	5	Dec1	23	<u>Jan22</u>	30	Mar14	<u>18</u>	May5	3	Jun26	0
<u>Aug20</u>	0	<u>Oct11</u>	<u>6</u>	Dec2	23	<u>Jan23</u>	<u>30</u>	<u>Mar15</u>	18	May6	3	Jun27	0
<u>Aug21</u>	<u>0</u>	<u>Oct12</u>	<u>6</u>	Dec3	24	<u>Jan24</u>	<u>30</u>	<u>Mar16</u>	<u>17</u>	<u>May7</u>	<u>3</u>	Jun28	๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛๛
												Jun29	0
												<u>Jun30</u>	U

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APPENDIX C OTHER CHARGES

Late Payment Charge -

If Customer does not pay a Bill for Gas Service on or before the gross payment due date, Customer shall be charged a Late Payment Charge as follows:

First \$3.00 or less of net billing - 10% Over \$3.00 of net billing - 3%

Reconnect Charge -

When Gas Service is discontinued (1) at the request of Customer, (2) for nonpayment of a Bill, (3) when authorized by Company's General Terms and Conditions or the Commission's Regulations, or (4) for any reason beyond the control of Company, and a reestablishment of Gas Service is required by Customer, Customer shall be charged a Reconnect Charge to cover a part of the cost of discontinuance and reestablishment of Gas Service. Such charge shall be sixty dollars (\$60.00). In addition, when Gas Service is reconnected or disconnected after normal working hours at Customer's request, Customer shall be charged an After Hours Charge.

A charge equal to the Customer Facilities Charge for each month of discontinued Gas Service will also be made for reestablishing Gas Service for the same Customer at the same Premises where Gas Service has been discontinued at Customer's request during the preceding nine months. The minimum Customer Facilities Charge assessment under the provisions of this paragraph shall be one month's Customer Facilities Charge.

After Hours Charge -

When Gas Service is connected, reconnected, or disconnected outside of normal business hours at Customer's request, Customer shall be charged an After Hours Charge of twenty-two dollars (\$22.00) in addition to any other applicable charges for each connection, reconnection, or disconnection.

Returned Payment Charge -

For each <u>payment</u> of Customer returned by any <u>financial institution</u> due to insufficient funds, Customer shall be charged twenty-five dollars (\$25.00) to cover a part of the cost of processing such <u>transaction</u>.

Unauthorized Gas Usage Charge -

Gas Usage by Customer during a Curtailment Period in excess of the quantity allowed pursuant to Rule 24 shall be considered Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge of five dollars (\$5.00) per therm. Company shall have the right to waive all or a portion of the Unauthorized Gas Usage Charge otherwise applicable to any Customer, provided that waiver of such charge shall be exercised on a non-discriminatory basis.

Fraudulent or Unapproved Use of Gas Charge -

When Company identifies fraudulent or unapproved use of gas, or Company's regulation, measuring equipment or other service facilities have been tampered with, Company may assess the actual costs for such field calls and repairs, in addition to the other costs pursuant to Rule 27 of Company's General Terms and Conditions. A minimum charge of seventy dollars (\$70.00) per occurrence shall apply.

Summary Billing Charge -

Bills provided by Company summarizing charges for Educational Institutions or Government Entities who are registered users of vectren.com are subject to a forty-five dollar (\$45.00) charge per summary bill.

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u>

APPENDIX D BASE COST OF GAS

For informational purposes only, the Base Cost of Gas as determined in the last general rate proceeding in Cause No. <u>45468</u>, effective is as set forth in the following table. The Base Cost of gas is not reflected in the Base Rates and Charges of the Rate Schedules; all gas costs are recovered through Appendix A, Gas Cost Adjustment.

Rate <u>Schedule</u>	<u>Service</u>	(\$ per Therm) <u>Commodity</u>	Base Cost of Gas (\$ per Therm) <u>Demand</u>	<u>Total</u>	
210	Sales	\$0. <u>2892</u>	\$0. <u>0978</u> ,	\$0. <u>3870</u>	e
211	Sales	\$0. <u>2892</u>	\$0. <u>0978</u> ,	\$0. <u>3870</u>	
220	Sales	\$0. <u>2892</u>	\$0. <u>0978</u>	\$0. <u>3870</u>	
225	Transportation	\$0.0000	\$0.0000	\$0.0000	
229	Sales	\$0. <u>2892</u>	\$0. <u>0978,</u>	\$0. <u>3870</u>	
240	Sales	\$0. <u>2892</u>	\$0. <u>0978,</u>	\$0. <u>3870</u>	
245	Transportation	\$0.0000	\$0.0000	\$0.0000	4 11 41 11
260	Transportation	\$0.0000	\$0.0000	\$0.0000	
270	Transportation	\$0.0000	\$0.0000	\$0.0000	

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

APPLICABILITY

The following Provisions shall apply to Pool Operators and to Non-Pooling Transportation Customers being provided Gas Service under Rates 245, 260 and 270. Therefore, for purposes of this Appendix E only, the term "Transporter", when used in the provisions below, shall mean "Pool Operator" or "Non-Pooling Transportation Customer."

NOMINATION PROVISIONS

Transporter shall be obligated to notify Company of the exact daily quantity of its nomination to the delivering pipeline of Transporter's gas to be delivered to Company at pipeline delivery points agreeable to Company (Daily Pipeline Nomination).

Company may require Transporter to allocate its Daily Pipeline Nomination to specified city- gate pipeline delivery points based on minimum and maximum allocation percentages, which Company may revise from time to time, based on operational considerations. Company may decline to accept Daily Pipeline Nominations or deliveries that do not comply with these city-gate allocation percentage requirements.

Transporter must provide the notice specified above prior to each change in its Daily Pipeline Nomination by submitting to Company the nomination, via the Company's EBB, by no later than 1:00 p.m. Central Clock Time ("CCT") of the workday previous to the start date of the Daily Pipeline Nomination. The nomination shall include the information as specified in the Company's EBB. Company may accept nominations submitted after the deadlines specified above within its reasonable discretion. Until Transporter submits the required nomination, Transporter's nominations of daily quantities shall be zero. Unless otherwise permitted by Company, the Nomination Period shall not exceed thirty-one days.

Transporter shall cause the shipper to provide Company with a written statement detailing Transporter's actual deliveries under its Daily Pipeline Nomination during each Nomination Period by no later than one day following the end of the billing month.

Transporter shall pay a Nomination Error Charge of \$0.50 per Dekatherm on the quantity difference between its Daily Pipeline Nomination and the confirmed deliveries under its Daily Pipeline Nomination for each day such difference occurs.

Transporter shall be assessed a City-Gate Allocation Non-Compliance Charge of \$1.00 per Dekatherm on the quantity difference if its Daily Pipeline Nomination is less than the minimum or greater than the maximum city gate allocation requirements, which are

calculated as the minimum or maximum city gate allocation percentages multiplied by Transporter's Daily Pipeline Nomination.

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

BALANCING PROVISIONS

Transporter shall be obligated to balance its total usage with the total deliveries for Transporter's account by the pipelines. An Imbalance Quantity shall exist when the Transporter's total usage is greater than or less than its total deliveries on a daily basis and/or a monthly basis. Amounts paid by the Company to Transporter in cashing out Imbalance Quantities shall be recovered in the Gas Cost Adjustment. Amounts received by Company from Transporter in cashing out Imbalance Quantities shall be credited against gas costs in the Gas Cost Adjustment. The following definitions shall apply:

Daily Index Price: The Daily Midpoint Prices per Dekatherm as reported in <u>Gas Daily</u> in the table "Daily Price Survey", for delivery to:

- 1) Texas Gas, Zone SL, or
- 2) ANR, La; or
- 3) Texas Eastern, ELA, or
- 4) Panhandle, Tx-Okla; or
- 5) Chicago City-Gates: or
- 6) REX Zone 3, delivered.

Monthly Index Price: The average of the Daily Midpoint Prices per Dekatherm for each day of the month as reported in <u>Gas Daily</u> in the table "Daily Price Survey", for delivery to:

- 1) Texas Gas, Zone SL, or
- 2) ANR, La; or
- 3) Texas Eastern, ELA, or
- 4) Panhandle, Tx-Okla; or
- 5) Chicago City-Gates; or
- 6) REX Zone 3, delivered

The following Charges shall be computed based on each Operating System's Price Indices:

Daily Under-Delivery Charge: The Daily Under-Delivery Charge shall be the highest of the sums of each Daily Index Price and the maximum interruptible pipeline transportation rate, including fuel and all surcharges, applicable to each Daily Index Price.

Daily Over-Delivery Charge: The Daily Over-Delivery Charge shall be the lowest of the sums of each Daily Index Price and the firm pipeline transportation commodity rate, including fuel and all surcharges, applicable to each Daily Index Price.

Monthly Under-Delivery Charge: The Monthly Under-Delivery Charge shall be the greater of:

- (1) Company's average gas costs (demand and commodity), based on its gas purchases for the month: or
- (2) The highest of the sums of each Monthly Index Price and the maximum interruptible pipeline transportation rate, including fuel and all surcharges, applicable to each Monthly Index Price.

Monthly Over-Delivery Charge: The Monthly Over-Delivery Charge shall be the lower of:

- (1) Company's average gas cost (demand and commodity), based on its gas purchases for the month; or
- (2) The lowest of the sums of each Monthly Index Price and the firm pipeline transportation commodity rate, including fuel and all surcharges, applicable to each Monthly Index Price.

Monthly Average Index Charge: The Monthly Average Index Charge shall be the average of the sums of each Monthly Index Price and the average pipeline transportation commodity rate, including fuels and surcharges, applicable to each Monthly Index Price.

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 34 Original Page 3 of 6

NOMINATION AND BALANCING PROVISIONS

DAILY BALANCING PROVISIONS (EFFECTIVE ON AND AFTER OCTOBER 1. 2005)

Transporter shall be obligated to balance its total usage ("Total Daily Usage") with the aggregated total daily deliveries for Transporter's account by the pipeline, as adjusted to reflect Company's unaccounted for gas percentage as specified in Appendix F ("Total Daily Deliveries"). A Daily Imbalance Quantity shall exist when the Total Daily Usage is greater than or less than the Transporter's Total Daily Deliveries.

Daily Under-Delivery Imbalance: If Transporter's Total Daily Deliveries are less than its Total Daily Usage, the gas shortfall shall be considered Daily Under-Delivery Imbalance Quantities. Daily Under-Delivery Imbalance Quantities shall either be carried to month-end or shall be cashed out with Company. Transporter shall pay Company for Daily Under-Delivery Imbalance Quantities, including applicable taxes, pursuant to the following:

For Each Dth of Daily Un		Transporter Shall Pay The Company The			
Imbalance Quantities with	nin the Following	Following Multiple of the Daily Under-Delivery			
Percentage of Total Daily	Usage Ranges:	Charge:			
	Non-Pooling				
Pool Operator	Transportation				
Ranges	Customer Ranges	All Transporters			
> 0% not > <mark>_15</mark> %	> 0% not > <u>20</u> %	No Cash-out, Carried to Month-end			
> <u>15</u> % not > <u>25</u> %	> <u>20</u> % not > <u>30</u> %	1.1			
> <mark>,25</mark> % not > <mark>,35</mark> %	> <u>30</u> % not > <u>40</u> %	1.2			
>_35%	>40%	1.4			

During a Cold Weather OFO, the aforementioned Daily Under-Delivery Imbalance provisions will be replaced by those specified in the section entitled Operational Flow Orders. During a Warm Weather OFO, the Daily Under-Delivery Imbalance provisions shall not apply.

Daily Over-Delivery Imbalance: If Transporter's Total Daily Deliveries are greater than its Total Daily Usage, the excess gas shall be considered Daily Over-Delivery Imbalance Quantities. If Company or the pipeline would experience any operating difficulties as a result of Daily Over-Delivery Imbalance Quantities in excess of allowed tolerances, Company may decline to accept delivery of the excess quantities. If accepted, Daily Over-Delivery Imbalance Quantities shall either be carried to month-end or shall be cashed out with Company. Company shall pay Transporter for such Daily Over-Delivery Imbalance Quantities pursuant to the following:

For Each Dth of Daily Ove Quantities within the Follo Total Daily Usage Ranges	wing Percentage of	Company Shall Pay Transporter The Following Multiple of the Daily Over-Delivery Charge:
Pool Operator	<u>Non-Pooling</u> Transportation	
Ranges	Customer Ranges	All Transporters
> 0% not > <u>15</u> %	> 0% not > 20%	No Cash-out, Carried to Month-end
> <u>15</u> % not > <u>25</u> %	> <u>20</u> % not > <u>30</u> %	0.9
> <u>25</u> % not > <u>35</u> %	> <u>30</u> % not > <u>40</u> %	0.8
> <u>35</u> %	> <u>40</u> %	0.6

During a Warm Weather OFO, the aforementioned Daily Over-Delivery Imbalance provisions will be replaced by those specified in the section entitled Operational Flow Orders. During a Cold Weather OFO, the Daily Over-Delivery Imbalance provisions shall not apply.

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

MONTHLY BALANCING PROVISIONS

Transporter shall be obligated to balance its total monthly usage ("Total Monthly Usage") with the actual monthly deliveries for Transporter's account by the pipeline, as adjusted to reflect (1) Company's system line loss percentage as specified in Appendix F, (2) the net effect of Daily Imbalance Quantities cashed out during the current month, and (3) prior month Monthly Over-Delivery Imbalance Quantities made available to Transporter or Monthly Under-Delivery Imbalance Quantities made up by Transporter, (collectively, "Total Monthly Deliveries"). A Monthly Imbalance Quantity shall exist when the Total Monthly Usage is greater than or less than the Transporter's Total Monthly Deliveries.

Monthly Under-Delivery Imbalance: If the Total Monthly Deliveries for Transporter's account at the end of the month are less than its Total Monthly Usage, the gas shortfall shall be considered Monthly Under-Delivery Imbalance Quantities. Monthly Under-Delivery Imbalance Quantities up to and including 10% of Total Monthly Usage shall be carried forward to the following month; quantities greater than 10% shall be cashed out with the Company. Transporter shall pay Company for Monthly Under-Delivery Imbalance Quantities greater than 10% of Total Monthly Usage pursuant to the following:

- (1) 1.1 times the Monthly Under-Delivery Charge for each Dekatherm of Monthly Under-Delivery Imbalance Quantities that is greater than 10%, up to and including 20% of Total Monthly Usage, plus
- (2) 1.2 times the Monthly Under-Delivery Charge for each Dekatherm of Monthly Under-Delivery Imbalance Quantities that is greater than 20%, up to and including 30% of Total Monthly Usage, plus
- (3) 1.4 times the Monthly Under-Delivery Charge for each Dekatherm of Monthly Under-Delivery Imbalance Quantities that is greater than 30% of Total Monthly Usage, plus
- (4) Applicable taxes.

Monthly Over-Delivery Imbalance: If the Total Monthly Deliveries for Transporter's account at the end of the month are greater than its Total Monthly Usage, the gas excess shall be considered Monthly Over-Delivery Imbalance Quantities. Monthly Over-Delivery Imbalance Quantities up to and including 10% of Total Monthly Usage shall be carried forward to the following month; quantities greater than 10% shall be cashed out with the Company. Company shall pay Transporter for Monthly Over-Delivery Imbalance Quantities greater than 10% of Total Monthly Usage pursuant to the following:

- (1) 0.9 times the Monthly Over-Delivery Charge for each Dekatherm of Monthly Over-Delivery Imbalance Quantities that is greater than 10%, up to and including 20% of Total Monthly Usage; plus
- (2) 0.8 times the Monthly Over-Delivery Charge for each Dekatherm of Monthly Over-Delivery Imbalance Quantities that is greater than 20%, up to and including 30% of Total Monthly Usage; plus
- (3) 0.6 times the Monthly Over-Delivery Charge for each Dekatherm of Monthly Over-Delivery Imbalance Quantities that is greater than 30% of Total Monthly Usage.

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

OPERATIONAL FLOW ORDERS

Transporter is obligated, when requested by the Company through an Operational Flow Order ("OFO"), to nominate and deliver gas supply to Company's city gates in the manner instructed by Company. Company may call a Cold Weather OFO or a Warm Weather OFO where such action is necessary, in Company's sole judgment, to (1) protect the reliability of Company's gas system; (2) comply with Company's Curtailment Procedures, and/or (3) adhere to the various interstate pipeline companies' balancing requirements, as stated in their FERC-approved tariffs. Company may call a Cold Weather OFO or a Warm Weather OFO for a specific Operating System or for Company's entire system.

Cold Weather OFO Day: During a Cold Weather OFO, Transporter shall be subject to the following Daily OFO Under-Delivery Imbalance provisions:

If Transporter's Daily Under-Delivery Imbalance Quantities are greater than 5% of Total Daily Usage, the shortfall quantities shall be cashed out with the Company. Transporter shall pay Company the following:

- (1) For each Dekatherm of Daily Under-Delivery Imbalance Quantities greater than five (5) percent of Total Daily Usage, the greater of the highest per unit gas cost paid by Company on the date of noncompliance or the Daily Under-Delivery Charge; plus
- (2) The payment of all other charges incurred by Company and attributable to Transporter's Daily Under-Delivery Imbalance Quantities, including pipeline penalty charges on the OFO shortfall quantities; plus
- (3) An OFO Imbalance Charge of \$10.00 per Dekatherm on the portion of the Daily Under-Delivery Imbalance Quantities that is greater than five (5) percent of Total Daily Usage; plus
- (4) Applicable taxes.

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Warm Weather OFO Day: During a Warm Weather OFO, the Transporter shall be subject to the following Daily OFO Over-Delivery Imbalance provisions:

If Transporter's Daily Over-Delivery Imbalance Quantities are greater than 5% of its actual Total Daily Usage, Company may refuse to receive such excess quantities from the pipeline(s). If Company receives such excess quantities, they shall be cashed out with Company. Company shall pay Transporter for each Dekatherm of Daily Over-Delivery Imbalance Quantities greater than five (5) percent of Total Daily Usage, the lesser of the lowest per unit gas cost paid by Company on the date of non-compliance or the Daily Over-Delivery Charge. Transporter shall pay Company the following:

- (1) The payment of all charges incurred by Company and attributable to the Transporter's Daily Over-Delivery Imbalance Quantities; including pipeline penalty charges on the OFO excess quantities; and
- (2) An OFO Imbalance Charge of \$10.00 per Dekatherm on the portion of the Daily Over-Delivery Imbalance Quantities that is greater than five (5) percent of Total Daily Usage; plus
 (3) Applicable taxes.

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APPENDIX E NOMINATION AND BALANCING PROVISIONS

IMBALANCE TRADING

Transporter may trade Daily and Monthly Imbalance Quantities to reduce or eliminate its imbalances. Imbalance Trading is subject to the following Terms and Conditions:

- (1) Daily Imbalances incurred during Operational Flow Order periods are not eligible for trading.
- (2) The schedule for the trading of imbalances shall be as follows:
 - a. Company shall issue an initial statement of daily and monthly imbalances (i.e. prior to imbalance trades) to Transporter within ten (10) business days following the end of the month.
 - b. Transporter shall complete and submit its daily and monthly imbalance trades to Company within two (2) business days following the issuance of the initial imbalance statement.
 - c. Company shall issue a final imbalance statement of daily and monthly imbalances to Transporter within three (3) business days following the close of imbalance trading.
- (3) The quantity eligible for trading is 100% of the calculated pre-trade daily or monthly imbalance quantities. Transporter may not trade to establish an imbalance in the opposite direction of the original imbalance.
- (4) Company will bill both parties to an Imbalance Trade a ten dollar (\$10.00) Imbalance Trading Charge for each transaction. For purposes of this charge, a transaction is each transfer of gas imbalance on a specific gas day pursuant to an arrangement by, or between, Transporters to purchase, sell, or trade gas imbalances.
- (5) Any dollar payments, receipts, or exchanges of other consideration agreed upon between the parties to an Imbalance Trading transaction are outside the scope of this tariff and must be completed between the Transporters themselves.
- (6) Trading of imbalances will not be permitted across Operating Systems, unless specifically approved in advance by Company.

WAIVER OF CHARGES

In its reasonable discretion, on a case-by-case basis, Company may waive all or part of any Charge assessable to Transporter pursuant to this Appendix E, when such Charge results from imbalances which occur beyond the reasonable control of the Transporter, such as an unexpected production outage or equipment malfunction. The waiver of such Charge shall be exercised on a non-discriminatory basis. Requests for waivers must be submitted in writing to Company and signed by an authorized representative of Transporter.

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APPENDIX F UNACCOUNTED FOR GAS PERCENTAGE

APPLICABILITY

This Appendix shall be applicable to all Transportation Customers, School/Government Suppliers and Pool Operators.

DESCRIPTION

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0.1% of the quantities received by Company from Transportation Customer, School/Government Supplier or Pool Operator at a point of receipt on the Company's distribution system shall be retained by Company to compensate for unaccounted for gas.

The Unaccounted For Gas Percentage stated above shall be reviewed and adjusted annually by Company, through updating of this Appendix after approval by the Commission, to reflect any changes in the system unaccounted for gas percentage.

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APPENDIX G UNIVERSAL SERVICE FUND RIDER

APPLICABILITY

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The Universal Service Fund ("USF") Rider, established in accordance with the Commission's Orders in Cause Nos. 42590, 43078, 43669, 44094, 44455 and 45405 recovers the unfunded balance in the USF from customers receiving service under all rate schedules.

RATES AND CHARGES

The USF Rider shall be applied to each therm of metered gas usage each month. The current USF Riders by Rate Schedule are set forth below:

Rate Schedule	USF Rider (per therm)	
210	\$0 <u>_0000</u>	Deleted: 0025
211 (1)	\$0 <u>_0000</u>	Deleted: 0025
220	\$0 <u>_0000</u>	Deleted: 0014
225	\$0 <u>_0000</u>	Deleted: 0014
229	\$0 <u>_0000</u>	Deleted: 0014
240	\$0 <u>_0000</u>	Deleted: 0014
245 (2)	\$0 <u>_0000</u>	Deleted: 0002
260 (2)	\$0 <u>_0000</u>	Deleted: 0002
270 (2)	\$0 <u>,0000</u>	Deleted: 0002

(1) The USF Rider for Rate 211 is stated in \$ per gas lighting fixture.

(2) The charge in any monthly billing period will not exceed \$200.00 per customer.

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APPENDIX H PIPELINE SAFETY ADJUSTMENT (SUSPENDED)

APPLICABILITY

The Pipeline Safety Adjustment ("PSA") shall be applicable to all Customers on the Rate Schedules set forth in the PSA CHARGES section below.

DESCRIPTION

The PSA shall be the sum of the following two components as described below, for each applicable Rate Schedule:

(1) Transmission Component

(2) Distribution Component

Transmission Component

The Transmission Component shall recover Company's incremental Operation and Maintenance expenses related to complying with federal mandates resulting from the Pipeline Safety Improvement Act of 2002. Such costs would include expenses related to mapping, training, assessment, testing, data collection and storage, verification audits, remediation, right-of-way clearing, public education programs and all other incremental costs required to comply, including associated taxes.

Company's actual, incremental pipeline safety expenses, subject to a \$5.5 million Annual Limit, shall be reconciled annually with the actual recovery under this PSA, with any difference being reflected as a charge or credit over the next twelve months.

Actual incremental pipeline safety expenses incurred by Company in excess of the \$5.5 million Annual Limit shall be deferred for recovery either through this PSA in a subsequent annual period, or if approved, in Company's base rates.

The Transmission Component allocation percentage is based on the Rate Schedule margins approved by the Commission in Cause No. 43298.

<u>Rate Schedule</u>	<u>Transmission</u> <u>Component</u> Allocation Percentage
210/211 (1)	70.4734%
220/229 [′]	19.7671%
225	0.6129%
240	0.3847%
245	3.5411%
260	5.2208%

¹ The Commission order in Cause No. 43967 that continues the PSA provides for a comprehensive review of the operation of the PSA after the July 31, 2013 PSA filing.

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Distribution Component

The Distribution Component shall recover Company's incremental Operation and Maintenance expenses related to Distribution Integrity Management Program ("DIMP") Implementation Expenses as required by the Pipeline and Hazardous Materials Safety Administration's ("PHMSA") DIMP Final Rule.

Recoveries of actual DIMP Implementation Expenses shall be capped at \$1,500,000 annually².

The allocation percentage for DIMP Implementation Expenses is based on the distribution O&M allocator as presented in Company's cost of service study in Cause No. 43298.

Rate Schedule	Distribution Component Allocation Percentage
210/211 (1)	78.3996%
220/229	13.7282%
225	0.4148%
240	0.2224%
245	2.2609%
260	4.9742%

Reconciliation

Company's actual, incremental Transmission and Distribution Component expenses shall be reconciled annually with actual recoveries under the PSA, with any differences being reflected as a charge or credit in a subsequent PSA.

PSA CHARGES

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The PSA shall be applied to each therm of metered gas usage each month. The current PSAs by Rate Schedule are set forth below:

<u>Rate Schedule</u>	<u>Transmission</u> <u>Component</u> (<u>\$ per Therm)</u>	<u>Distribution</u> <u>Component</u> (<u>\$ per Therm)</u>	<u>Total PSA</u> <u>Charge</u> (\$ per Therm)
210/211 (1)	\$0.0000	\$0.0000	\$0.0000
220/229	\$0.0000	\$0.0000	\$0.0000
225	\$0.0000	\$0.0000	\$0.0000
240	\$0.0000	\$0.0000	\$0.0000
245	\$0.0000	\$0.0000	\$0.0000
260	\$0.0000	\$0.0000	\$0.0000
(1) The Dipoline Sefety	Adjustment for Date 21	l is stated in ¢ por go	lighting fixture

(1) The Pipeline Safety Adjustment for Rate 211 is stated in \$ per gas lighting fixture.

² The Commission order in Cause No. 44092 establishes the DIMP Ongoing Expenses cap and provides for further review of such expenses in excess of the cap.

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APPENDIX I ENERGY EFFICIENCY RIDER

APPLICABILITY

The Energy Efficiency Rider shall be applicable to all Customers served under the following Rate Schedules:

Rate 210 - Residential Sales Service

Rate 220 - General Sales Service

Rate 225 – School/Government Transportation Service

DESCRIPTION

The Energy Efficiency Rider will be the sum of the following two components, for each applicable Rate Schedule as described below:

- (1) Energy Efficiency Funding Component (EEFC)
- (2) Sales Reconciliation Component (SRC)

Energy Efficiency Funding Component (EEFC):

The EEFC shall recover the costs of funding energy efficiency efforts throughout Company's Service Area. These efforts may include, among others, energy efficiency programs, customer education programs and weatherization programs designed to benefit Customers under the applicable Rate Schedules.

The estimated annual costs, plus related revenue taxes, shall be divided by projected sales volumes to determine the applicable EEFC. The actual costs recoverable and the actual costs recovered under the EEFC shall be reconciled, with any under or over recovery being recovered or returned via the EEFC over a subsequent twelve month period.

Sales Reconciliation Component (SRC):

The SRC shall recover the differences between Actual Margins and Adjusted Order Granted Margins for the applicable Rate Schedules.

Actual Margins are defined as monthly margins for each Rate Schedule, prior to the SRC Adjustment. Adjusted Order Granted Margins are defined as the order granted monthly margins for each Rate Schedule as approved in Company's most recent general rate case as adjusted to reflect the change in number of customers from the order granted levels. To reflect the change in number of customers, order granted margin per customer is multiplied by the change in the number of customers since the like month during the test year, with the product being added to the order granted margins for such month.

Company shall defer the calculated differences between Actual Margins and Adjusted Order Granted Margins for subsequent return or recovery via the SRC. Annually, Company shall reflect in a revised SRC the accumulated monthly margin differences. Margin differences from Residential Customers eligible for recovery in the EER annually are capped at 4% of adjusted order granted margins attributable to Residential Customers (as approved in Cause No. _____) applicable to the previous year. Any actual margin differences from Residential Customers in excess of the 4% SRC cap (up to \$4.5 million per year) will be deferred for future recovery either in a future EER filing, with the annual residential SRC amount for Residential Customers still subject to the 4% cap, or in a future rate case.

The accumulated monthly margin differences to be included in the SRC, for each Rate Schedule, shall be divided by projected sales volumes for each Rate Schedule to determine the applicable SRC. Projected and actual recoveries by Rate Schedule under the SRC are reconciled, with any under or over recovery being recovered or returned over the next twelve month period.

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Indiana Gas Company Vectren Energy Delive Tariff for Gas Service I.U.R.C. No. <u>G-20</u>	, Inc. D/B/A ry of Indiana, Inc. (Vectren North)	Sheet No. 38 Original,Page 2 o	f2		Deleted: Thirteenth Revised Deleted: Cancels Twelfth Revised Page 2 of 2 Deleted: G-19
	APPENDIX ENERGY EFFICIEN				
	Y RIDER RATE E Energy Efficiency Rider Rate (th of metered gas usage each month		and SRC) shall be applie	ed	
Rate Schedule		(B) <u>s Reconciliation</u> Component	(A) + (B) <u>Energy Efficiency</u> <u>Rider Rate</u>		

\$0<u>00000</u> \$0<u>00000</u>

\$0<u>,00000</u> \$0<u>,00000</u>

All rates are in \$/therm.

\$0,<u>00000</u> \$0,<u>00000</u>

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APPENDIX J SCHOOL/GOVERNMENT NOMINATION AND BALANCING PROVISIONS

APPLICABILITY

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The following Provisions shall apply to School/Government Suppliers under Rate 285.

DAILY SCHEDULING OF DIRECTED DELIVERY QUANTITIES:

By 10:00 a.m. Central Clock Time (CCT), Company will post on its EBB, School/Government Supplier's DDQ by Pool for the gas day beginning 9:00 a.m. CCT the following day. Such DDQ shall be the sum of: 1) the Expected Demand of School/Government Supplier's Pool for that gas day calculated using the Pool's demand equation and forecasted weather plus an Unaccounted For Gas Percentage as set forth in Appendix F; and 2) any necessary adjustments for interstate pipeline and/or Company operating constraints, system knowledge and experience, and/or prior imbalances associated with the periodic volume reconciliations. The DDQ will be stated in city gate Dekatherms. At the time of posting the DDQ, Company shall indicate the minimum, maximum or exact volume that shall be delivered by Supplier on each interstate pipeline or to each Company city gate to achieve the DDQ, and shall post any interstate pipeline and/or Company operating constraints that are expected to be in effect the following day(s). By 1:00 p.m. CCT each day, and via intra-day nominations thereafter, Supplier shall nominate to the Company via the Company's EBB the quantity of gas that it has scheduled for delivery at Company's city gate(s) for its Pool(s) for the following gas day. Supplier agrees to adhere to comply with any Company operating and/or interstate pipeline restrictions communicated by Company.

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APPENDIX J SCHOOL/GOVERNMENT NOMINATION AND BALANCING PROVISIONS

BALANCING PROVISIONS

School/Government Supplier shall be obligated to balance its forecasted DDQ with the total daily deliveries of School/Government Supplier-Delivered Gas. An Imbalance Quantity shall exist when the School/Government Supplier's DDQ is greater than or less than its total deliveries on a daily basis. Amounts paid by Company to School/Government Supplier in cashing out Imbalance Quantities shall be eligible for recovery in the Gas Cost Adjustment. Amounts received by Company from School/Government Supplier in cashing out Imbalance Quantities shall be credited against gas costs in the Gas Cost Adjustment.

The following definitions shall apply:

Daily Index Price: The Daily Midpoint Prices per Dekatherm reported in <u>Gas D</u>aily, in the table "Daily Price Survey" for delivery to:

- (1) Texas Gas, Zone SL, or
- (2) ANR, La; or
- (3) Texas Eastern, ELA, or
- (4) Panhandle, Tx-Okla; or
- (5) Chicago City-Gates; or (6) REX Zone 3, delivered.

Daily Under-Delivery Charge: The Daily Under-Delivery Charge shall be the highest of the sums of each Daily Index price and the maximum interruptible pipeline transportation rate, including fuel and all surcharges, applicable to each Daily Index Price.

Daily Over-Delivery Charge: The Daily Over-Delivery Charge shall be the lowest of the sums of each Daily Index Price and the firm pipeline transportation commodity rate, including fuel and all surcharges, applicable to each Daily Index Price.

DAILY BALANCING PROVISIONS

School/Government Supplier shall be obligated to balance its Pool DDQ with the aggregated total daily deliveries of School/Government Supplier-Owned Gas by the pipeline ("Total Daily Deliveries"). A Daily Imbalance Quantity shall exist when the School/Government Supplier's Total Daily Deliveries are greater than or less than the DDQ.

Daily Under-Delivery Imbalance:

During a Cold Weather OFO, these provisions will be replaced by those specified in the section entitled Operational Flow Orders.

If School/Government Supplier's Total Daily Deliveries are less than its DDQ, the gas shortfall shall be considered Daily Under-Delivery Imbalance Quantities. School/Government Supplier shall pay Company for Daily Under-Delivery Gas Quantities of Total Daily Usage pursuant to the following: (1) the Daily Under-Delivery Charge for each Dekatherm of Under-Delivery Imbalance Quantity;

- plus (2) DDQ non-compliance charge of \$1.00 per Dekatherm; plus
- All other charges incurred by Company and attributable to School/Government Supplier's Daily (3)Under-Delivery Imbalance Quantity, including pipeline penalty charges; plus
- (4) Applicable taxes.

Daily Over-Delivery Imbalance:

During a Warm Weather OFO, these provisions will be replaced by those specified in the section entitled Operational Flow Orders.

If School/Government Supplier's Total Daily Deliveries are greater than its DDQ, the excess gas shall be considered Daily Over-Delivery Imbalance Quantities. Company shall pay School/Government Supplier for each Dth of Daily Over-Delivery Gas Quantities the Daily Over-Delivery Charge.

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APPENDIX J SCHOOL/GOVERNMENT NOMINATION AND BALANCING **PROVISIONS**

School/Government Supplier shall pay Company for Daily Over-Delivery Gas Quantities pursuant to the following:

- (1) the DDQ non-compliance charge of \$1.00 per Dekatherm; plus
- (2) All other charges incurred by Company and attributable to School/Government Supplier's Daily Over-Delivery Imbalance Quantity, including pipeline penalty charges; plus
- (3) Applicable taxes.

OPERATIONAL FLOW ORDERS

School/Government Supplier is obligated, when requested by the Company through an Operational Flow Order ("OFO"), to nominate and deliver gas supply to the Company's city gates in the manner instructed by the Company. Company may call a Cold Weather OFO or a Warm Weather OFO where such action is necessary, in the Company's sole judgment, to (1) protect the reliability of Company's gas system; (2) comply with Company's Curtailment Procedures in the General Terms and Conditions Applicable to Gas Service, and/or (3) adhere to the various interstate pipeline companies' balancing requirements, as stated in their FERC-approved tariffs.

Cold Weather OFO Day: During a Cold Weather OFO, the School/Government Supplier shall be subject to the following Daily OFO Under-Delivery Imbalance provisions:

When School/Government Supplier has a Daily Under-Delivery Imbalance School/Government Supplier shall pay Company the following:

- (1) For each Dekatherm of Daily Under-Delivery Imbalance Quantity the higher of the highest incremental gas cost paid by Company on the date of noncompliance or the Daily Under-Delivery Charge; plus
- (2) OFO Non-Compliance Charge of \$10.00 per Dekatherm; plus
- (3) All other charges incurred by Company and attributable to School/Government Supplier's Daily Under-Delivery Imbalance Quantity, including pipeline penalty charges on the OFO shortfall quantities; plus
- (4) Applicable taxes.

Warm Weather OFO Day: During a Warm Weather OFO, the School/Government Supplier shall be subject to the following Daily OFO Over-Delivery Imbalance provisions:

When a School/Government Supplier has a Daily Over-Delivery Imbalance the Company shall pay School/Government Supplier for each Dekatherm of Daily Over-Delivery Imbalance Quantity the lower of the lowest incremental gas cost paid by Company on the date of noncompliance or the Daily Over-Delivery Charge.

School/Government Supplier shall pay Company for Daily Over-Delivery Quantities pursuant to the following:

- (1) OFO Non-Compliance Charge of \$10.00 per Dekatherm; plus
- All charges incurred by Company and attributable to the School/Government Supplier's Daily (2)Over-Delivery Imbalance Quantity; including pipeline penalty charges on the OFO excess quantities; plus
- (3) Applicable taxes.

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APPENDIX J SCHOOL/GOVERNMENT NOMINATION AND BALANCING PROVISIONS

IMBALANCE TRADING

- School/Government Supplier may trade daily imbalance quantities with other School/Government Suppliers to reduce or eliminate its imbalances. Imbalance Trading is subject to the following Terms and Conditions:
- (1) Daily Imbalances incurred during Operational Flow Order periods are not eligible for trading.
- (2) The schedule for the trading of imbalances shall be as follows:
 - a. Company shall issue an initial statement of monthly imbalances (i.e. prior to imbalance trades) to School/Government Supplier.
 - b. School/Government Supplier shall complete and submit its monthly imbalance trades to Company within two (2) business days following the issuance of the initial imbalance statement.
 - c. Company shall issue a final imbalance statement of monthly imbalances to School/Government Supplier within three (3) business days following the close of imbalance trading.
- (3) The quantity eligible for trading is 100% of the calculated pre-trade daily imbalance quantities. School/Government Supplier may not trade to establish an imbalance in the opposite direction of the original imbalance.
- (4) Any City-Gate Non-Compliance volumes will not be changed due to trading of imbalances, and will be subject to the City-Gate Non-Compliance Charge.
- (5) Company will bill both parties to an Imbalance Trade a \$10.00 Imbalance Trading Charge for each transaction. For purposes of this charge, a transaction is each transfer of gas imbalance on a specific gas day pursuant to an arrangement by, or between, School/Government Supplier(s) to purchase, sell, or trade gas imbalances.
- (6) Any dollar payments, receipts, or exchanges of other consideration agreed upon between the parties to an Imbalance Trading transaction are outside the scope of this Tariff for Gas Service and must be completed between the parties themselves.
- (7) Trading of imbalances will not be permitted across operational systems or Gas Transportation Programs.

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APPENDIX J SCHOOL/GOVERNMENT NOMINATION AND BALANCING PROVISIONS

VOLUME RECONCILIATIONS

Annual Reconciliation:

Company will identify imbalances on an annual basis for each School/Government Supplier's Pool through calculating the difference between the Pool's Delivered Supplies and its Pool's Usage. Calculation of imbalances will be based on Supplier's monthly deliveries to its Pool reduced by the Unaccounted For Gas Percentage as set forth in Appendix F and compared to the Pool's total usage.

School/Government Supplier will eliminate any annual imbalances via either:

- (1) payment from Company for Over-Delivery Imbalance Quantities, or
- (2) payment from School/Government Supplier for Under-Delivery Imbalance Quantities

at the "Weighted Average Imbalance Price" calculated based on:

(1) School/Government Supplier deliveries; and

 (2) the arithmetic average of the "Monthly Contract Index" prices published as reported by Inside FERC's Gas Market Report in the table "Prices of Spot Gas Deliveries to Pipelines" for the applicable months during the period of delivery to:

(1) Texas Gas, Zone SL, or

- (2) ANR, La; or
- (3) Texas Eastern, ELA, or (4) Panhandle, Tx-Okla; or
- (5) Chicago City-Gates: or
- (6) REX Zone 3, delivered,

inclusive of firm pipeline transportation commodity rate, fuel and all surcharges, and adjusted for the necessary taxes.

WAIVER OF CHARGES

In its reasonable discretion, on a case-by-case basis, Company may waive all or part of any Charge assessable to School/Government Supplier pursuant to this Appendix J, provided, however, that the waiver of such Charge shall be exercised on a non-discriminatory basis. Requests for waivers, showing justifiable cause, must be submitted in writing to Company.

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Indiana Gas Company, Inc. D/B/A	Sheet No. 40	
Vectren Energy Delivery of Indiana, Inc. (Vectren North)	Original, Page 1 of 1	Deleted: Eleventh Revised
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<u>APPENI</u> COMPLIANCE AND SYSTEM IM		ENT
COMPLIANCE AND STSTEM IM		
APPLICABILITY		
The Compliance and System Improvement Customers on the Rate Schedules set forth in the		le to all
DESCRIPTION		
The CSIA shall include, as approved by the Cor	nmission:	
 In Cause No. 44429, recovery of costs in ("Compliance") as provided for in Ind.Code In Cause No. 44429, recovery of costs ass provided for in Ind. Code Ch. 8-1-39 for the p or economic development 	Ch. 8-1-8.4; <u>and</u> ociated with Company's TDSIC Plan ("TD urposes of safety, reliability, system moder	ISIC") as nization,
•		Deleted: <#>In Cause No. 45032-S21, credits
Reconciliation		associated with the amortization of Excess Accumulated Deferred Income Tax ("EADIT Credits") liability resulting
Company's actual CSIA costs shall be reconcily any differences being reflected as a charge or c		Deleted: and EADIT Credits
Allocation Percentages		
	- d. d	
CSIA costs shall be allocated to the Rate Sch No.44430-TDSIC-5 and Cause No. 45032-S21.	equies based on percentages approved i	n Cause Deleted: and EADIT Credits
No.44430-1DSIC-5 and Cause No. 45052-521.		
Compliance Allocation	TDSIC Allocation	
Rate Schedule Percentage	Percentage	Deleted: EADIT Credit Allocation Percentage
210 69.11%	69.09%	V Deleted: 69.11%
220/229 19.39%	26.56%	Deleted: 19.39%
225 0.60% 240 0.38%	0.18% 1.08%	Deleted: 0.60%
245 3.47%	1.02%	
260/270 7.05%	2.07%	Deleted: 0.38%
200,210	2.0.7	Deleted: 3.47%
CSIA CHARGES		Deleted: 7.05%
The CCIA shall be applied to each sustamer or therm of	motored and upper on applicable. The out	rrant
The CSIA shall be applied to each customer or therm of CSIAs by Rate Schedule are set forth below:	metered gas usage as applicable. The cul	irrent
Rate Schedule \$ per N		Balata da 4.70
210 \$ <mark>0.0</mark> 220/229	<u>0</u> \$0 <u>_0000</u>	Deleted: 4.75
220/229	\$0 <u>,0000</u> \$0, <u>0000</u>	
223	\$0 <u>,0000</u> \$0, <u>0000</u>	Deleted: 0055
240	\$0, <u>0000</u>	Deleted: 1239
260/270	\$0 <u>,0000</u>	Deleted: 0108
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Indiana Gas Company, Inc. D/B/A

 Vectren Energy Delivery of Indiana, Inc. (Vectren North)
 Original Page 1 of 1

 Tariff for Gas Service
 I.U.R.C. No. G-20

<u>APPENDIX L</u> TAX SAVINGS CREDIT RIDER

APPLICABILITY

The Tax Savings Credit Rider ("TSCR") is applicable to any Customer served under the Rate Schedules identified below.

- Rate 210 Residential Sales Service
- Rate 220 General Sales Service
- Rate 225 School/Government Transportation Service
- Rate 229 Natural Gas Vehicle Service
- Rate 245 General Transportation Service
- Rate 260 Large Volume Transportation Service
- Rate 270 Contract Transportation Service

DESCRIPTION

The Tax Savings Credit Rider will flow back the tax benefits including credits associated with the amortization of Excess Accumulated Deferred Income Tax ("EADIT Credits") liability resulting from the Tax Cuts and Jobs Act of 2017 in accordance with guidelines of Commission Orders, including Cause No. 45032-S21.

Reconciliation

Company's actual TSCR Credits shall be reconciled annually with actual TSCR recoveries, with any differences being reflected as a charge or credit in a subsequent TSCR.

Allocation Percentages

EADIT Credits shall be allocated to the Rate Schedules based on percentages approved in Cause No. 45032-S21.

	EADIT Credit
Rate Schedule	Allocation Percentage
<u>210</u>	<u>69.11%</u>
220/229	<u>19.39%</u>
<u>225</u>	0.60%
<u>240</u>	0.38%
<u>245</u>	3.47%
260/270	7.05%

TSCR Charges

The TSCR shall be applied to each customer or therm of metered gas usage as applicable. The current TSCRs by Rate Schedule are set forth below:

Rate Schedule	\$ per Month	\$ per Therm
<u>210</u>	\$(0.00)	
220/229		<u>\$(0.0000)</u>
<u>225</u>		<u>\$(0.0000)</u>
<u>240</u>		<u>\$(0.0000)</u>
<u>245</u>		<u>\$(0.0000)</u>
<u>260/270</u>		\$(0.0000)

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

APPLICABILITY

These Terms and Conditions shall be applicable to Gas Service provided by Company. In the event these Terms and Conditions conflict with any Definition, Rate Schedule or Appendix, the Terms and Conditions shall be controlling.

1. APPLICATION OR CONTRACT REQUIRED FOR GAS SERVICE

- A. An application and/or contract, properly executed, may be required from Customer before Company will provide Gas Service, provided, however, that Company shall have the right to reject any application and/or offer of contract for any valid reason.
- B. When Customer's application for Gas Service is accepted by Company, such application and acceptance shall constitute an agreement between Customer and Company.
- C. Company shall determine the availability of Gas Service and the conditions under which Gas Service shall be provided.
- D. Company shall prescribe reasonable terms to be included in the contract between Company and Customer.
- E. If a contract between Company and Customer contains any provision which is contrary to, or becomes contrary to, any Definition, Rate Schedule, Company's General Terms and Conditions, the Commission's Regulations, any lawful decision of the Commission or is, or becomes, otherwise not in accordance with valid local, state and/or federal laws, such provision shall be of no force or effect.
- F. In its reasonable discretion, Company may require a long-term contract when unusual construction or equipment expense is necessary to provide Gas Service.
- G. Company may refuse Gas Service or disconnect Gas Service on account of arrearages due for Gas Service furnished to persons formerly receiving service at the Premises as Customer of Company, if the former Customer continues to reside at such Premises.

2. ALL AGREEMENTS TO BE INCORPORATED IN CONTRACT

No promises, agreements or representations of any agent of Company shall be binding upon Company unless the same shall have been incorporated in a written contract before such contract is signed and approved by an authorized agent of Company.

3. ASSIGNMENT OF CONTRACT

The benefits and obligations of any contract for Gas Service shall inure to and be binding upon successors and assigns, and executors or administrators, as the case may be, of the original parties thereto, respectively, for the full-term thereto; provided that no assignment thereof shall be made by Customer without first obtaining Company's prior written consent.

4. DATA ON CUSTOMER'S INSTALLATION

Upon request of Company, Customer shall present in writing to Company a list of the equipment or appliances which are or will be connected to Company's lines, giving the locations on the Premises and the nameplate input ratings of all such equipment or appliances.

5. CONSENT FROM COMPANY BEFORE INCREASING LOAD

Commercial and Industrial Customers shall not install gas equipment of any kind or otherwise increase the demand for Gas Service beyond existing contractual limits or facilities capabilities except upon prior written consent from Company.

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GENERAL TERMS AND	CONDITIONS	
APPLICABLE TO GA		
AFFLICABLE TO GA	AS SERVICE	
EXTENSION OF COMPANY'S FACILITIES A. The obligation of Company to provide any extension on New and Additional Gas Service and Curtailr other provisions of Company's General Terms and law.	nent Procedures made effective pursuant to	
Installation shall consist of up to 150 feet of distribution main operating at 60 psig or le necessary to provide the service. All costs in	out charge, a Standard Installation. A Standard underground service pipe to be supplied by a ess along with a meter and other equipment n excess of such Standard Installation shall be nains in the economic tests described in Rules	
B. Except as provided for in Rule 6.C., upon request for group of prospective Customers located in the sar its facilities including distribution mains, undergrour necessary to provide the service provided:	ne area, Company will extend without charge	
 that Company's estimate of its Non-Gas Co to the prospective Customer(s) for a period of or in excess of Company's estimate of the fol a. the cost of such distribution main(s), and b. the cost in excess of a Standard Installat 	of five and one-half (5.5) years is equivalent to lowing:	
 the prospective patronage or demand is of expenditure involved. 	such permanency as to warrant the capital	
C. Upon request for Gas Service by a prospective Custo Customers located in the same Rural Area, that is 210 – Residential Sales Service or Rate 220 – C without charge its facilities including distribution ma other equipment necessary to provide the service pr	(or are) eligible to receive service under Rate Seneral Sales Service, Company will extend ains, underground service pipes, meters and	
 that Company's estimate of its Non-Gas Co to the prospective Customer(s) for a perior excess of Company's estimate of the followin a. the cost of such distribution main(s), and b. the cost in excess of a Standard Installat 	d of twenty (20) years is equivalent to or in g:	
 the prospective patronage or demand is of expenditure involved; and 	such permanency as to warrant the capital	
 Company's capital investment in extension Rule 6.C.(1) on and after January 1, 2014 th \$19,999,000. 	of facilities to such Rural Areas pursuant to rough December 31, 2020 has not exceeded	
 "Rural Area" is defined, for purposes of th service territory that is unincorporated, or oth 		
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Indiana Gas Company, Inc. D/B/A Sheet No 51 Vectren Energy Delivery of Indiana, Inc. (Vectren North) Original Page 2 of 2 Deleted: First Revised Tariff for Gas Service Deleted: Cancels Original Page 2 of 2 I.U.R.C. No. G-20 Deleted: G-19 **GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE** D. If the cost of the facilities necessary to provide the Gas Service requested exceeds the applicable without-charge limit; Company may require either a deposit or adequate provision of the payment of a deposit equal to the cost of the facilities extension in excess of the without- charge limit. E. Any refundable extension deposit accepted by Company shall be subject to refund until the expiration of the six-year contract period. For each Customer connected to the extension, Company shall refund an amount by which five and one-half (5.5) times the estimated annual Non-Gas Cost Revenue for gas appliances actually installed exceeds the estimated cost of connecting such Customer. At no time shall the aggregate refund made to any depositor exceed the amount of extension deposit received from such depositor. F. Upon request for Gas Service by a prospective Customer where, in Company's opinion, the facilities extension is of such length and the prospective Non-Gas Cost Revenue which may be developed by it is so meager as to make it doubtful whether the Non-Gas Cost Revenue from the extension would ever pay a fair return on the investment involved, or in the case of a real estate development with slight or no immediate demand for service, or in the case of Industrial installations requiring slight or irregular service and requiring extensive equipment, such facilities extension requests shall be submitted to the Commission for investigation and determination as to the convenience and necessity of such extension, and if so required, the conditions under which they shall be made. G. Targeted Economic Development Projects pursuant to Ind. Code Ch. 8-1-39 are excluded from the provisions of Rules 6.B.1 and 6.C.1. Deleted: March 16, 2017 Effective:

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<u>GENERAL TERMS AND CONDITIONS</u> <u>APPLICABLE TO GAS SERVICE</u>

7. COMPANY'S SERVICES. METERS AND APPURTENANCES

- A. Company shall locate the point to which the service connection will be made, and subject to other provisions of Company's Terms and Conditions, shall furnish, install and maintain all piping up to the inlet of the meter.
- B. Customer shall provide, at no expense to Company, a suitable route for the service line and a place near the service entrance, acceptable to Company, for the meter or meters and any necessary appurtenant devices which may be provided by Company.
- C. Customer shall allow Company the necessary easements or consents authorizing the installation and maintenance, on, over and through Customer's private property, of all piping, meters or allied equipment as may be necessary or convenient for providing Gas Service to Customer, either by Customer's agreement to abide by Company's General Terms and Conditions, or execution of Company-supplied forms for such specific easements.
- D. All Gas Service provided by Company shall be measured by a meter or meters installed and maintained by Company in accordance with the Commission's Regulations.
- E. Customer may be required to contribute to part or all of the costs of such facilities including applicable taxes.

8. CUSTOMER'S RESPONSIBILITY FOR COST OF FACILITIES MODIFICATIONS

If Customer either by request or by action requires that Company's facilities be redesigned, reengineered, relocated, removed, modified, or reinstalled, Company may require Customer to make payment to it of the full cost of performing such facilities modifications including any applicable taxes.

9. COMPANY PROPERTY AND PROTECTION THEREOF

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All meters and other equipment furnished by and at the expense of Company which may at any time be on or in Customer's Premises, shall, unless otherwise expressly provided, be and remain the property of Company, and Customer shall protect such property from loss or damage, and nobody except authorized agents of Company, shall be permitted to remove, change or adjust such property.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

10. CUSTOMER'S PIPING. APPLIANCES AND EQUIPMENT

- A. Customer shall furnish, install and maintain all necessary piping beyond the outlet side of the meter and the appliances and equipment connected to such piping, in accordance with applicable state and local codes, regulations and/or requirements and in accordance with Company's Terms and Conditions.
- B. It shall not be the duty of Company to inspect Customer's piping, appliances or equipment.
- C. Company reserves the right to refuse to provide Gas Service when conditions are believed to be dangerous, hazardous, or otherwise unacceptable in the judgment of Company, although Company is under no duty to make such a judgment.
- D. Except as authorized by Company, no Gas Service other than that being provided by Company shall be used on the same installation as is used for the service supplied by Company.

11. ACCESS TO CUSTOMER'S PREMISES

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Authorized agents of Company shall have access to Customer's Premises at all reasonable times for the purpose of:

- A. Turning on or shutting off, reading, inspecting, testing, repairing, or replacing the meter or meters or other equipment used in providing Gas Service and for removing the same upon the termination of the contract and/or discontinuance of Gas Service;
- B. Determining the compliance of Customer with the applicable Rate Schedule and Appendices, contract with the Company, Company's General Terms and Conditions, or the Commission's Regulations; and
- C. Accessing Customer's gas appliances to re-light or turn off pilot lights.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

12. PREDICATION OF RATE SCHEDULES

- A. Company's Rate Schedules are predicated upon one type of Gas Service being provided separately to Customer at a single Premises.
- B. The combining through one meter of Gas Services under two or more Rate Schedules or to two or more Premises shall not be permitted.

13. CUSTOMER'S SELECTION OF RATE SCHEDULE

- A. When more than one Rate Schedule is applicable to Customer, Customer shall select which Rate Schedule Customer desires, provided that each selection of Rate Schedule shall remain in effect for no less than a twelve-month period.
- B. Company does not guarantee that Customer shall be served under the most favorable Rate Schedule at all times, and no refund shall be made for the difference in charges between the Rate Schedule under which Gas Service has been provided and another applicable Rate Schedule.

14. RESALE OF SERVICE

Gas Service shall not be provided to any Customer for resale in whole or in part, except to a public utility regulated by the Commission or for the express and limited purpose of providing NGV Service. However, Company is under no obligation to provide Gas Service for resale to another public utility.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

15. METERING

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- A. Certain charges for Gas Service provided to Customer shall be calculated based upon the measurement of the meter or meters installed by Company.
- B. Whenever it is determined that an installed meter is not recording within the limits of accuracy as prescribed by the Commission's Regulations, a billing adjustment shall be made in accordance with the Commission's Regulations.
- C. Meters shall be read monthly, or at other intervals as the circumstances may require, at the option of the Company.
- D. For billing purposes, where gas is metered at low pressure (inches of water column), a cubic foot of gas shall be taken to be the amount of gas in a volume of one cubic foot under the conditions existing in Customer's meter as and where installed; provided, however Company may at its option install meters which will compensate for changes in temperature above or below 60° Fahrenheit.
- E. For billing purposes, where gas is metered at higher pressure (psig), the volume of gas measured shall be corrected to correspond to a gas of standard conditions, free of water vapor, as a temperature 60° Fahrenheit and an absolute pressure of 14.65 pounds per square inch.
- F. When, for the convenience of Company, more than one meter is installed on one Premises for metering Gas Service to Customer under one Rate Schedule, the sum of the measurements of all such meters may be used to render one Bill.
- G. When, for the convenience of Customer, more than one meter is installed on one Premises for metering Gas Service to Customer under one Rate Schedule, separate Bills may be rendered for each meter, at the applicable rates and charges.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

16. BILLING

- A. Bills for Gas Service shall be rendered monthly. A billing month shall be as near to thirty days as is practicable, but may exceed that period as the circumstances may require.
- B. In order to render monthly Bills, for good cause Company may estimate the monthly usage of gas of any Customer, with appropriate adjustments to be made by Company on the first Bill rendered following the reading of the meter. Good cause includes but is not limited to:
 - 1. request of Customer;
 - 2. inclement weather;
 - 3. labor or union disputes;
 - inaccessibility of Customer's meter if Company has made a reasonable attempt to read the meter, but was unable to;
 - 5. non-monthly meter reading schedule or no meter read on final bill; and
 - 6. other circumstances beyond the reasonable control of the Company, its agents, and employees.
- C. Any Customer who does not desire to receive an estimated Bill may read its meter and communicate the readings to the Company in an appropriate format that will be provided by Company.
- D. Company offers an optional alternative billing method for eligible Residential and Small Commercial Customers that averages Customer's estimated bill over an extended period ("Budget Bill"). Customer's normal monthly Budget Bill amount shall be based on a reasonably accurate estimation of future bills and shall be subject to no more than a single mid-cycle bill adjustment. Year-end Customer actual bill balances in excess of the normal monthly Budget Bill amounts hall be colled into Customer's normal monthly Budget Bill amounts.

17. PAYMENT OF BILLS

- A. Bills must be paid through a Company authorized method of payment, including mail-in payments, bank drafts (ACH), approved pay sites, electronic check and credit card payments, and electronic funds transfer, as they may change from time to time.
- B. If a Bill payment is not received by Company through an authorized method of payment on or before the gross payment date stated on the Bill, Customer shall be considered delinquent in payment and a late payment charge shall be levied.
- C. The gross payment date shall be at least seventeen days after the Bill is mailed by Company. When such date falls on a Saturday, Sunday, and other legal holiday, or a day Company's office is not open for business, the gross payment date shall be the first business day thereafter.
- D. Failure to receive a Bill shall not entitle Customer to pay the net Bill, if Customer fails to make payment on or before the gross payment date, nor shall it affect the right of Company to discontinue Gas Service for nonpayment of Bill as provided in the Commission's Regulations.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

18. DEPOSIT OR ARRANGEMENT TO ENSURE PAYMENT OF BILL

- A. Company may require from a present or prospective Residential Customer a cash deposit when standards of creditworthiness, as set forth in the Commission's Regulations, are not satisfied. The amount of such deposit shall not exceed one-third of the expected annual billing for Gas Service to be furnished to Customer.
- B. Company may require from a present or prospective Commercial or Industrial Customer a cash deposit equal to the sum of estimated billing amounts for Customer's two consecutive months of highest usage. Such deposits may be based on historical or expected usage.
- C. In lieu of a cash deposit, Company may in its reasonable discretion require an alternative security arrangement (e.g., a prepayment which is intended to serve the same purpose as a cash deposit).
- D. Interest will be paid at an interest rate set annually by the Commission, on deposits held more than thirty (30) days, beginning with the date of deposit to the date the deposit is credited to Customer's account.
- E. Deposits for Residential Customers will be credited to Customer's Bill after Customer has established a creditworthy payment record in accordance with standards set forth in the Commission's Regulations. At the request of Customer, the deposit shall be refunded to Customer in lieu of being credited to Customer's Bill.
- F. The deposit of a Residential Customer who does not establish a creditworthy payment record may be retained by Company until Gas Service is discontinued.
- G. The deposit of a Commercial or Industrial Customer may be retained by Company until Gas Service is discontinued.
- H. The deposit, plus accrued interest, if any, may be applied to the final Bill when Gas Service is discontinued. After applying the deposit and interest to the final Bill, any credit balance shall be refunded to Customer, except that any credit balances less than \$10.00 will not be refunded to Customer unless so requested by Customer.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

19. DISCONTINUANCE OF SERVICE AT CUSTOMER'S REQUEST

- A. Whenever Customer desires to have Gas Service discontinued, Customer shall notify Company at least three working days in advance of the day discontinuance is desired. Customer shall remain responsible for all Gas Service used and the billing rendered therefore until Gas Service is discontinued.
- B. When Customer has entered into a contract with Company to take Gas Service from Company and Customer orders discontinuance of Gas Service before the expiration dates as established in the contract, Customer shall be liable for the payment of all applicable charges for the months remaining in the un-expired period of the contract term. Customer's liability for those charges shall be in addition to any other rights which Company may have with respect to the contract.

20. DISCONTINUANCE OF SERVICE WITHOUT NOTICE

- Company can discontinue Gas Service to Customer without notice for any of the following reasons:
 - A. For emergency repairs; or
 - B. For lack of sufficient capacity or quantities of gas supply; or
 - C. To maintain normal operating pressures; or
 - D. If Company's regulators, meters, or other appurtenances or connections thereto have been tampered with and Company has reasonable grounds to believe that the affected Customer is responsible for such tampering; or
 - E. If fraudulent or unauthorized use of gas is detected and Company has reasonable grounds to believe the affected Customer is responsible for such use; or
 - F. If there exists in Customer's piping or in connection with Customer's gas-using equipment, any condition which, in Company's judgment, is dangerous or hazardous to life, physical safety or property; or
 - G. If there exists any other condition which, in Company's judgment, is dangerous or hazardous to life, physical safety or property; or
 - H. For any violation of Company's rules pursuant to Rule 28;
 - I. For any other lawful reason.

Such discontinuance shall not, however, invalidate any contract and Company shall have the right to enforce any contract, notwithstanding such discontinuance.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

21. LIMITATIONS OF LIABILITY

- A. Neither Company nor Customer shall be liable to the other for any act, omission or event caused by strikes, acts of God, or unavoidable accidents or contingencies beyond its control.
- B. Company shall not be liable for damages for any failure to supply gas or for an interruption, limitation, or Curtailment of Gas Service, whether or not such disruption is ordered by a governmental agency having jurisdiction, if such failure, interruption, limitation, or Curtailment is due to the inability of Company to obtain sufficient gas supplies at economical prices from its usual and regular sources or due to any other cause whatsoever other than willful default of Company.
- C. Company shall not be liable for damages caused by defective piping or appliances on Customer's Premises.
- D. Company shall not be liable for damages resulting to Customer or to third persons from the presence or use of gas or the presence of Company's equipment on Customer's Premises, unless due to the willful default or negligence on the part of Company.

22. NOTICE BY COMPANY

- A. Notice by Company to Customer may be given by letter, statement or postcard deposited in the United States mail or private carrier with postage prepaid, or by facsimile, or email, or where written notice is not required, notice may be given by physical note or orally by any authorized agent of Company, either in person or by telephone.
- B. The notice shall be considered given:
 - 1. When actually communicated in the case of oral notice; or
 - 2. When deposited in the United States mail or placed with private carrier when notice is given by letter, statement or postcard; or
 - 3. When sent when notice is given by facsimile; or
 - 4. When a physical note is left at Customer's Premises.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

23. GAS SERVICE TO MOBILE HOME PARKS

The obligation of Company to provide any extension of facilities shall be subject to the Restrictions on New and Additional Gas Service and Curtailment Procedures made effective pursuant to other provisions of Company's General Terms and Conditions. Subject to the foregoing, Company shall provide Gas Service to a Mobile Home Park ("Park") under the following conditions:

- A. <u>Permanency.</u> The Park shall be of a definite permanent nature and have improved streets, individual water and sewer connections to each lot, and each mobile home must rest on a concrete slab.
- B. Size. The Park shall have at least ten or more sites on which mobile homes may be located.
- C. <u>Main Extensions.</u> Main extensions shall be made in accordance with Rule 6 of Company's General Terms and Conditions, but for purposes of Rule 6, each Park Operator shall be considered to be the Customer. Non-Gas Cost Revenue estimates shall be determined by Company based on its knowledge of gas usage of mobile homes, taking in account the number and nature of gas appliances to be used and any other reasonable factors. Each Park Operator shall enter into an extension of facilities contract for construction of gas mains, if the Park does not have enough existing mobile homes equipped with gas appliances to justify a gas main extension under Rule 6.
- D. <u>Easement.</u> The Park Operator shall cause Company to be granted an easement in form and substance satisfactory to Company for the construction, maintenance and operation of Company's gas distribution system, together with the right of free access to read meters and repair or remove Company's services, regulators, meters and any other facilities installed by Company.
- E. <u>Extension and Metering.</u> Company shall upon execution of an extension of facilities contract or work order showing economic feasibility and receipt of a proper easement, construct and maintain the required distribution system to serve the Park. Company shall extend service to each mobile home site to be supplied. The gas riser and the meter for each mobile home site shall be located in the rear one-third section of the site and not less than eighteen (18) inches from the roadside wall of the mobile home, unless a different location is deemed necessary by Company.

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- F. <u>Fuel Lines.</u> The Park Operator or mobile home Customer shall furnish, install, and maintain all fuel lines beyond Company's meters to the point of connection with the mobile home piping. The fuel lines to individual mobile home sites shall be:
 - 1. Adequately sized to provide minimum pressure drop, but in no case less than ³/₄" pipe,
 - 2. Equipped with a terminal shutoff at a point adjacent to the mobile home, and
 - Connected to the mobile home piping with either a semi-rigid tube or all-metallic flexible connector that shall be looped to prevent strain caused by settling or movement of the mobile home.
- G. <u>Meter Protection.</u> The Park Operator shall provide substantial protection satisfactory to Company for the gas riser and meter so as to minimize the likelihood of damage by moving of the mobile home.
- H. <u>Relocation of Facilities.</u> The Park Operator shall keep the gas distribution system free and clear of any obstruction that will interfere with the maintenance of the system and shall not construct or maintain any structure over Company's distribution mains or services. When there is a change in the Park's operation or construction which, in the judgment of Company, makes the relocation of the gas facilities necessary, or if relocation is requested by the Park, Company will move such facilities at the Park's expense to a location acceptable to Company to be provided by the Park.
- I. <u>Rate Schedule.</u> Gas Service will be supplied and metered separately to each single occupancy dwelling unit and/or such Park facility under the applicable Rate Schedule.

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<u>GENERAL TERMS AND CONDITIONS</u> <u>APPLICABLE TO GAS SERVICE</u>

24. CURTAILMENT PROCEDURES

When sufficient capacity or quantities of gas are not available to Company to meet existing and reasonably anticipated demands for Gas Service or to protect and replenish Company's underground gas storage reserves, which determinations shall be within Company's reasonable discretion, Company shall have the right to curtail Gas Service within any of its distribution systems so affected in accordance with the provisions of this Rule.

- A. <u>Definitions</u>. For the purpose of this Rule, the following terms shall have the meanings defined below:
 - (1) <u>Firm Curtailment Customer</u>. A Firm Curtailment Customer shall mean any Customer being served under Rate 220, 225, 245, 260, 270 whose Average Daily Throughput in any billing month during or subsequent to the Base Period exceeds 1,000 therms.
 - (2) <u>Average Daily Throughput</u>. The Average Daily Throughput for any Base Period billing month shall be the Firm Curtailment Customer's metered Throughput during such month divided by the number of days in the month.
 - (3) <u>Base Period</u>. The Base Period is any twelve consecutive billing months as established by Company.
 - (4) <u>Normal Monthly Throughput</u>. The Normal Monthly Throughput shall be the Firm Curtailment Customer's metered Throughput during each billing month of the Base Period. These quantities may be adjusted by Company for unusual circumstances.
 - (5) <u>Human Needs Customers</u>. Human Needs Customers shall include hospitals, medical centers, nursing homes, and other Customers as determined by Company, whose Curtailment could adversely affect public health or safety.
 - (6) <u>Gas Supply Curtailment</u>. Curtailment resulting from insufficient quantities of Companysupplied gas to meet the demands of Company's Sales Customers.
 - (7) <u>Capacity Curtailment</u>. Curtailment resulting from insufficient distribution system capacity to supply Gas Services to Company's Gas Service Customers.
 - (8) <u>Plant Protection Level</u> The minimum quantity of Gas Service for Firm Curtailment Customers or Alternate Fuel capability for Interruptible Service Customers required by Customer to prevent endangering the health or safety of personnel, or to prevent extensive damage to Customer's facilities, equipment, or other property. This includes the protection of such material currently in process at the time a Curtailment is called which would otherwise be destroyed, but shall not include Gas Service required to maintain plant production.
- B. <u>Curtailment Sequences</u>. Company shall have the right to curtail Gas Service to its Customers according to the following sequences. Such Curtailment shall be effective as of the date and time specified in the notice to Customer. When necessary in the sole opinion of Company, Gas Service shall be maintained to Human Needs Customers or other Customers who would otherwise be curtailed, to the extent necessary and practicable under the circumstances.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

B.1. Gas Supply Curtailment Sequence.

- (1) First, Rate 260 and 270 Non-Pooling Transportation Customers and Pool Operators' and School/Government Suppliers' Pools (under Rate Schedules 280 and 285) shall be subject to the Cold Weather OFO in Appendix E and Appendix J as applicable.
- (2) Next, Rate 240 Customers' purchases of Company-Supplied Gas shall be interrupted 100% and Rate 245 Non-Pooling Customers shall be subject to the Cold Weather OFO in Appendix E.
- (3) Next, as determined by Company, all Rate 220 Firm Curtailment Customers' purchases of Company-Supplied Gas shall be limited to either:
 (a) their respective Average Daily Throughput each day over any portion of the billing
 - (a) their respective Average Daily Throughput each day over any portion of the billing month, or
 - (b) their respective Normal Monthly Throughput.
- (4) Next, as determined by Company, all Rate 220 Firm Curtailment Customers' purchases of Company-Supplied Gas shall be curtailed prorata, either:
 - (a) on a daily basis for any period specified by Company by application of a uniform percentage curtailment to their respective Average Daily Throughput, or
 - (b) on a billing month basis by application of a uniform percentage curtailment to their respective Normal Monthly Throughput.

At this point in the Curtailment sequence, Firm Curtailment Customers shall not be curtailed to a daily quantity less than their respective Plant Protection Levels.

- (5) Next, all Rate 220 Firm Curtailment Customers' purchases of Company-Supplied Gas shall be curtailed to a daily quantity equal to their respective Plant Protection Levels.
- (6) Next, Rate 245, 260 and 270 Non-Pooling Transportation Customers and Pool Operators' and School/Government Suppliers' (under Rate Schedules 280 and 285) Pool Customers' transportation gas quantities on Company's system shall be limited to Customers' respective Plant Protection Levels, and the remainder of their delivered supply shall be diverted to use for Company System supply.
- (7) In the event further Curtailment is required to maintain Gas Service, Company shall be entitled to curtail or interrupt Gas Service to any Customer.
- (8) Compensation for the diversion of Customers' transportation gas quantities as provided for in Rule 27(B1) (6), will be in the amount of:
 - (a) <u>Dailv Index Price:</u> The Daily Midpoint Prices per Dekatherm as reported in <u>Gas Daily</u> in the table "Daily Price Survey", for delivery to:
 - 1) Texas Gas, Zone SL, or
 - 2) ANR, La; or
 - 3) Texas Eastern, ELA, or
 - 4) Panhandle, Tx-Okla; or
 - 5) Chicago City-Gates: or
 - 6) REX Zone 3, delivered.

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- (b) the maximum interruptible transportation rate, including all applicable surcharges, for the applicable pipeline delivering the diverted gas to Company's system; plus
- (c) The average premium paid by the Company (stated on a per therm basis) to firm gas suppliers.

Such gas costs shall be recoverable by Company through the Gas Cost Adjustment.

B.2. Capacity Curtailment Sequence.

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- (1) First, Rate 260 and 270 Non-Pooling Transportation Customers and Pool Operators' and School/Government Suppliers' Pools (under Rate Schedules 280 and 285) shall be subject to the Cold Weather OFO in Appendix E and Appendix J as applicable.
- (2) Next, Rate 240 Customers' purchases of interruptible Company-Supplied Gas quantities shall be interrupted 100%. Rate 245 Non-Pooling Customers shall be subject to the Cold Weather OFO in Appendix E.
- Next, as determined by Company, all Firm Curtailment Customers' transportation quantities or purchases of Company-Supplied Gas, as applicable, shall be limited to either:
 (a) their respective Average Daily Throughput each day over any portion of the billing month, or
 - (b) their respective Normal Monthly Throughput.
- (4) Next, as determined by Company, all Firm Curtailment Customers' transportation quantities or purchases of Company-Supplied Gas, as applicable, shall be curtailed prorata, either:
 - (a) on a daily basis for any period specified by Company by application of a uniform percentage curtailment to their respective Daily Throughput, or
 - (b) on a billing month basis by application of a uniform percentage curtailment to their respective Normal Monthly Throughput.

At this point in the Curtailment sequence, a Firm Curtailment Customer shall not be curtailed to a daily quantity less than its Plant Protection Level.

- (5) Next, all Firm Curtailment Customers shall be curtailed to their respective Plant Protection Levels.
- (6) In the event further Curtailment is required to maintain Gas Service, Company shall be entitled to curtail or interrupt deliveries of Gas Service to any Customer.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

C. Curtailment Notification

- Company shall give notification of Curtailment in the most effective manner possible and (1) as much in advance as reasonably possible with regard to the existing circumstances and the number of Customers to be notified.
- (2) If reasonably possible, Firm Curtailment Customers shall be given seven days advance notice of any Curtailment.
- In the event of Curtailment of Firm Curtailment Customers, Company shall provide notice (3) to each Firm Curtailment Customer of its Normal Monthly Throughput and Average Daily Throughput.
- D. Lifting of Curtailment. Any Curtailment shall be lifted in reverse order of the Curtailment Sequence.

E. Unauthorized Gas Usage.

- Assessment of Unauthorized Gas Usage Charge. When a Curtailment is in effect pursuant (1) to the provisions of paragraph B of this Rule, gas usage by Customer in excess of the quantity permitted for such Customer shall constitute Unauthorized Gas Usage and shall be subject to the Unauthorized Gas Usage Charge set forth in Appendix C.
- (2) During the Curtailment period, Customer shall have no entitlement to Unauthorized Gas Usage. In the event Customer continues Unauthorized Gas Usage, Company may, in its sole discretion, discontinue Gas Service to Customer. The assessment of the Unauthorized Gas Usage Charge and the exercise of the right to discontinue Gas Service by Company shall be in addition to any other rights Company may have with respect to Customer's Unauthorized Gas Usage.

25. RESTRICTIONS ON NEW AND ADDITIONAL GAS SERVICE

A. Company reserves the right:

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- (1) to restrict the extension of mains, the installation of service lines and/or the addition of new Customers for any class of service, and/or
- (2) to restrict the annual, seasonal or monthly volume and/or maximum hourly take of said Customers in keeping with available gas supply and system capacity.
- B. Company may exercise such restrictions within its reasonable discretion:
 - (1) to ensure the provision of safe, adequate and reliable service to existing Customers. (2) on a temporary basis until Company is able to complete an engineering analysis; or
 - (3) for any other valid reason to protect system integrity.

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GENERAL TERMS AND CONDITIONS APPLICABLE TO GAS SERVICE

26. SERVICE CONTRACTS

- A. Customer may contract with Company to provide Contract service not specifically contained within this Tariff for Gas Service. Such contract services may include, but not limited to:
 - 1. maintenance of Customer-Owned gas facilities,
 - 2. installation of gas facilities on Customer's Premises, and
 - 3. engineering/construction related services.
- B. Customer and Company shall enter into a contract specifying the terms and conditions under which such contract services shall be provided.
- C. The cost of providing such contract services shall be based on a methodology similar to that used by Company to establish costs of providing similar services under this Tariff for Gas Service, including applicable administrative and overhead charges.
- D. The terms of payment for such contract services shall be mutually agreed to by Customer and Company. The payment of such services may appear as a separate item on Customer's Bill for Gas Service.
- E. Contracting for services under this Rule will in no way affect Customer's and Company's respective obligations regarding the rendering of and payment for Gas Service under this Tariff for Gas Service and the applicable Rate Schedule and Appendices.

27. FRAUDULENT USE OF GAS

When Company identifies fraudulent or unapproved use of gas, or Company's regulation, measuring equipment or other service facilities have been tampered with, the Company may reasonably assume that Customer or other user has benefited by such fraudulent or unapproved use of such tampering. Customer or other user shall be responsible for payment of the reasonable cost of Gas Service used during the periods such fraudulent or unapproved or tampering occurred or is reasonably assumed to have occurred and for the cost of field calls, investigation and the cost of effecting repairs necessitated by such use and/or tampering. Company may assess a Fraudulent Gas Usage Charge as set forth in Appendix C per occurrence for such field calls and repairs. Under such circumstances Company may, subject to any provision of Commission Rule 16 to the contrary, disconnect service without notice and Company is not required to reconnect the service until a deposit and all the above enumerated charges are paid in full. All Statutory penalties shall be fixed by court of competent jurisdiction or by agreement between Company and Customer.

28. VIOLATION OF RULES

Company may discontinue Gas Service upon violation by any Customer of any of Company's rules or regulations of which these General Terms and Condition are a part, by giving seven days written notice mailed to such Customer at his address shown upon Company's records, advising Customer in what particular such rule or regulation has been violated, but where fraudulent use of gas is detected or where Company's regulation or measuring equipment has been tampered with or where a dangerous condition is found to exist on Customer's Premises, Gas Service may be shut off without notice in advance. Company shall not be liable for damage of any character caused by or resulting from a violation of these General Terms and Conditions.

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AFFILIATE AND COST ALLOCATION GUIDELINES

AFFILIATE GUIDELINES

The OUCC and Indiana Gas Company, Inc. and/or Southern Indiana Gas and Electric Company ("Utility") (collectively "Parties") have negotiated in connection with Cause No. 41465 the following Affiliate Guidelines to govern the relationships between the Utility and its Affiliates. By agreement, the Guidelines have been modified in connection with Cause No. 37394GCA50S1 ("GCA50"). The Parties agree that these guidelines are intended to be enforced by the IURC, and they shall become effective upon their approval by the IURC. The OUCC and Utility may, through negotiation and agreement, jointly petition the IURC for modifications to these Affiliate Guidelines, in which case they would have the burden of proving any proposed change is in the public interest considering all relevant factors, including, but not limited to, price of service and the impact on competition. If either the OUCC or Utility desires changes to these Affiliate Guidelines and is unable to obtain agreement from the other party for such changes, then the party desiring changes may petition the IURC for the desired changes and bear the burden of proving that such changes are in the public interest. However, such petitions shall not be filed without first attempting to obtain the agreement of the other party. Subject to the following sentence, anyone else seeking a change to these Guidelines may also petition the IURC and would bear the burden of proving that the proposed changes are in the public interest. However, any such petition shall not be filed without the Utility and the OUCC first being notified and given a reasonable opportunity to consider the proposed change. The Commission may also make modifications to these Affiliate Guidelines on its own motion, after notice and hearing.

These Affiliate Guidelines should be read in conjunction with the "Cost Allocation Guidelines" developed by the OUCC and Utility and also approved by the Commission in Cause No. 41465. Subject through March 31, 2007 to the Settlement Agreement and ARP approved in GCA50 and Cause No. 42233, the Affiliate Guidelines and the Cost Allocation Guidelines govern all current and future affiliate relationships between the Utility and its Affiliates, with the limited exception that the Commission may approve an Affiliate contract that differs from these Guidelines if the Utility files a petition requesting an exception from the Guidelines and satisfies its burden to demonstrate that such contract is in the public interest considering all relevant factors, including, but not limited to, price of service and the impact on competition.

One purpose of these Affiliate Guidelines is to establish standards for procurement on competitive terms to govern the Utility's procurement of goods, services, assets, and other utility resources. Such procurement "on competitive terms" (as defined herein) shall be done with the objective of obtaining the best terms available for the Utility and its customers. The only exception to these procurement standards is the provision of "shared corporate support and administrative services" such as corporate treasury services and human resources. These services may be shared with other companies/affiliates with the Vectren organization. The pricing of those services to the Utility shall be based on cost and be in accordance with the Cost Allocation Guidelines. See the definitions section below for a complete definition of "shared corporate support and administrative services".

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AFFILIATE AND COST ALLOCATION GUIDELINES

DEFINITIONS

The definitions below apply to terms used in the Affiliate Guidelines and the Cost Allocation Guidelines.

"Affiliate" "Affiliate" means a person that is an affiliated interest for purposes of I.C. 8-1-2-49 or that is otherwise found to be an "Affiliate" by the Commission or otherwise is an "Affiliate" under Indiana Law.

"Person" "Person" includes the following: (a) individual, (b) corporation, regardless of type or state or country of incorporation, (c) unincorporated association, (d) company, whether limited liability or otherwise, and (e) business trust, estate, partnership, trust, two (2) or more persons having a joint or common economic interest, and any other entity.

"Commission" "Commission" means the Indiana Utility Regulatory Commission.

"IURC" "IURC" means the Indiana Utility Regulatory Commission

"OUCC" "OUCC" means the Indiana Office of Utility Consumer Counselor.

"Holding Company" "Holding Company" means the parent company, Vectren Corporation, or its successor in interest of Indiana Gas Company and/or Southern Indiana Gas and Electric Company.

"Competitive Terms" "Competitive Terms" means the best terms reasonably available in the competitive marketplace at that time (including the terms available from the Utility itself under efficient operation) giving due consideration to both price and non-price terms such as quality and reliability. If the Utility itself can provide the services at the lowest cost with comparable quality and reliability, then that cost shall be considered the "competitive terms."

"Shared Corporate Support and Administrative Services" "Shared Corporate Support and Administrative Services" means the following types of functions/services that the Utility may share with other companies/affiliates within the Vectren organization: (1) accounting and corporate treasury services; (2) human resources; (3) information technology and communications services; (4) corporate directors and officers services; (5) legal services; (6) insurance and claims; (7) billing; (8) customer call center services; (9) facility and fleet management; and (10) environmental services. (See Specific Affiliate Guidelines Section 2, Items J, L and O related to "Shared Corporate Support and Administrative Services.")

"Capital Costs" "Capital Costs" means the costs associated with obtaining the financial capital required to provide physical assets such as office buildings, computers or office equipment.

"Non-Regulated" "Non-Regulated" means not regulated by the Indiana Utility Regulatory Commission (IURC). "Non-Regulated" also applies to products or services over which the IURC has declined its jurisdiction.

"Similarly Situated" "Similarly Situated" means having general characteristics in common such as belonging to the same rate class or operating in the same or similar industries. A utility affiliated gas or power marketer would, for example, be considered similarly situated to other non-affiliated gas or power marketers.

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 72 Original Page 1 of 1

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AFFILIATE AND COST ALLOCATION GUIDELINES

GENERAL AFFILIATE GUIDELINES

- A. No Cross-Subsidies. The Utility shall not subsidize Affiliates or non-regulated activities.
- B. Separation of Regulated and Non-Regulated Operations. The separation of the Utility's regulated operations from the Holding Company's non-regulated business operations and Affiliates is necessary to prevent potential cross-subsidies. To the maximum extent practicable, the Utility shall separate its regulated operations from its own, its Affiliates and its Holding Company's non-regulated operations. Instances where such separation does not exist must otherwise be in compliance with the Affiliate Guidelines and the Cost Allocation Guidelines.
- **C.** No Discrimination. The Utility shall not discriminate in favor of or otherwise give preferential treatment to its Affiliates, its Affiliates' customers or the Utility's own non-regulated activities.
- **D.** Comparability of Service. The Utility shall provide comparable service to all similarly situated marketers, customers or other entities, regardless of affiliation.
- E. Procurement on Competitive Terms. With the exception of "shared corporate support and administrative services" (defined above) the procurement of goods, services, assets and other resources by the Utility shall be on competitive terms, consistent with the public interest and in compliance with these Affiliate Guidelines and the Cost Allocation Guidelines. The Utility may procure services from an Affiliate but such procurement must be done on competitive terms (defined above). The Utility's procurement process shall also comply with General Guideline C above (i.e., No Discrimination). The pricing of "shared corporate support and administrative services" to the Utility shall be based on cost and be in accordance with the Cost Allocation Guidelines.

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 73 Original Page 1 of 3

AFFILIATE AND COST ALLOCATION GUIDELINES

SPECIFIC AFFILIATE GUIDELINES

- Affiliates shall be charged for all costs incurred on their behalf. These costs shall be appropriately and reasonably allocated and shall include, but not be limited to, those associated with shared facilities, general and administrative support services and other corporate overheads.
- The Utility shall process all similar requests for service in the same manner and within the same reasonable time period for all similarly situated customers, marketers and other entities, regardless of affiliation.
- 3. The Utility shall not give preference to or discriminate in favor of its Affiliates, its Affiliates customers or its own non-regulated activities in matters including, but not limited to, the allocation, assignment, release, or transfer of rights to intrastate or interstate capacity, use of Utility distribution facilities, storage on system, rights to storage off system or in the sale of gas.
- 4. The Utility shall not condition or tie any agreement to provide Utility service to any agreement relating to a service to be provided by an Affiliate.
- 5. To the maximum extent practicable, Utility employees shall function separately and independently from employees of Affiliates and those engaged in non-regulated activities including, but not limited to, gas marketers, power marketers and other service providers.
- 6. The Utility may not, through tariff or otherwise, give any Affiliate or an Affiliate's customer or any non-regulated activity a preference or an advantage with respect to the transportation of gas including, but not limited to, the movement or delivery of gas on its distribution system, the administration of customer contracts, scheduling, nomination, balancing, metering, storage, standby service, curtailment policy, or billing/invoice disputes.
- The Utility shall apply tariffs and their provisions and all other aspects of Utility service on a consistent and non-discriminatory basis to all similarly situated marketers, customers, and other entities regardless of affiliation.
- 8. Any discount or rebate for Utility service offered by the Utility to an Affiliate or an Affiliate's customer shall be offered on a non-discriminatory basis to all similarly situated marketers, customers, or other entities, regardless of affiliations. If the Utility waives a penalty or fee related to Utility service for an Affiliate or an Affiliate's customer, it shall waive such penalty or fee for similarly others on a non-discriminatory basis.

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 73 Original Page 2 of 3

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AFFILIATE AND COST ALLOCATION GUIDELINES

- 9. The Utility shall not give preference to or discriminate in favor of its Affiliate or its Affiliate's customers in its provision of information. This includes, without limitation, information related to the sale or marketing of energy or energy services to existing or potential new customers and information related to the availability of transmission, distribution or storage capacity. Specific customer information shall be made available to affiliated or unaffiliated entities only upon consent of the customer or as otherwise provided by law or Commission rules or orders, except that customer name and address information may be provided to energy marketers or energy service providers.
- 10. The Utility may share information technology and communications services with other companies/affiliates within the Vectren organization. However, such sharing of information technology and communications services shall not be done in a manner that violates Specific Guideline 9 above regarding the non-discriminatory provision of information. The Utility shall take whatever steps are necessary to fulfill this requirement such as, for example, the implementation of electronic "firewalls" or other measures to control access to Utility information.
- 11. The Utility shall not speak on behalf of its Affiliates or give the appearance that is speaks on behalf of its Affiliates. The Utility Affiliates shall not speak on behalf of the Utility or give the appearance that they speak on behalf of the Utility.
- 12. Customer call handling shall be performed on a non-discriminatory basis without respect to affiliations of the customer or affiliations of the customer's marketer or energy service provider. If a customer requests information about alternative sources of supply, the customer service representatives shall offer to provide a list of all alternative suppliers known to be serving customers in the same rate class as the customer making the inquiry, except those suppliers excluded by mutual agreement of the Utility and the OUCC. Such a list may include Utility Affiliates, but the Utility customer service representatives shall not promote or endorse services offered by an affiliate. To ensure compliance with Specific Guidelines 9, 10, 11 and 12, the guidelines for handling of customer calls and information have been set out in writing and attached as Appendix A-1.
- 13. The Utility's Affiliates shall not trade upon, promote, or suggest that they receive preferential treatment as a result of affiliation with the Utility.
- 14. The Utility and its Affiliates shall not participate in joint advertising. An Affiliate may, however, reference the fact of its affiliation with the holding company. Such public references shall not: (a) make the Affiliate appear to be part of the Utility, or (b) suggest that the Affiliate or the Affiliate's customers will have any advantage as a result of the affiliation.
- 15. If the charges for Utility services are combined with charges for non-regulated energy services into a single bill, such a combined bill format will be made available on a non-discriminatory basis to non-affiliated entities that provide energy services in the Utility's service territory.
- 16. The Utility and its Affiliates shall maintain separate books and records, which shall be available for Commission inspection consistent with Indiana law.

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AFFILIATE AND COST ALLOCATION GUIDELINES

- 17. The OUCC and its agents shall have access to officers and employees and access to the books and records of the Utility and its Affiliates as reasonably necessary to ensure compliance with these Affiliate Guidelines, the Cost Allocation Guidelines and Title 8 of the Indiana Code. If disputes arise between the OUCC and Utility regarding the reasonableness of the timing or scope of requested access to Affiliate and Utility books and records, if not resolved by the parties, then such disputes may be presented to the Commission through use of an alternative dispute resolution process as agreed upon by the OUCC and Utility. During this process, Utility shall bear the burden of demonstrating the unreasonableness of the OUCC's request. In seeking a resolution of access disputes, the parties agree that time is of the essence, and the intent of the parties is that the Commission's review of such disputes will be facilitated by the parties so that the review can be as expeditious as possible.
- All complaints relating to these Affiliate Guidelines and the Cost Allocation Guidelines, whether 18. written or verbal, shall be submitted to the general counsel of the Utility or the Utility's highestranking legal employee ("general counsel"). The general counsel shall acknowledge to complainant such complaint within five (5) working days of receipt. The general counsel shall conduct a preliminary investigation and prepare a written statement of the complaint which shall contain the name of the complainant and a detailed factual report of the incident or incidents, underlying the complaint, including all relevant dates, companies involved, employees involved and the specific claim. The general counsel shall communicate the results of the preliminary investigation to the complainant in writing within twenty (20) days after the complaint was received including a description of any course of action to be taken. In the event the Utility and the complainant are unable to resolve the complaint, the complainant may file a complaint with the Commission. Any complaint filed with the Commission before it was filed with the Utility under this section shall be held in abeyance while the procedures outlined here are followed. The general counsel shall keep a log of all complaints for a period of not less than three (3) years and shall keep such a log available for inspection by the IURC, OUCC and complainant.
- 19. All transactions between the Utility and its Affiliates shall be in accordance with a written contract filed with the IURC pursuant to I.C. 8-1-2-49. The Utility shall maintain sufficient records of all such transactions for at least three (3) years so as to allow for a complete and thorough audit.
- 20. The Utility shall meet with the OUCC to review all proposed Affiliate contracts. Upon filing of Affiliate contracts with the IURC, copies of such contracts will be delivered to the OUCC. Affiliate contracts shall be governed by Indiana law and these Affiliate Guidelines and the Cost Allocation Guidelines. To the extent the Guidelines contain provisions or commitments that go beyond what would otherwise be required under Indiana law, the Guidelines shall control. The OUCC reserves its rights to challenge such contracts at any time.

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AFFILIATE AND COST ALLOCATION GUIDELINES

PROCEDURES FOR FILING AFFILIATE CONTRACTS

All Affiliate contracts shall be filed with the IURC and be in conformance with these Guidelines, the Cost Allocation Guidelines and Indiana Law. Such contracts shall be available for public inspection, except to the extent that information is protected from public disclosure under Indiana law. These Affiliate Guidelines in no way affect the IURC's duties and/or authority under Indiana law to inter alia investigate such contracts, hold public hearings related to such contracts and/or disapprove such contracts. These Affiliate Guidelines also in no way affect the OUCC's right to inter alia initiate investigations of such contracts.

ANNUAL INFORMATIONAL FILING

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The Utility shall file annually with the Commission and provide copies to the OUCC the following information concerning the Utility's Affiliates and its non-regulated activities.

- 1. The names and business addresses of the officers and directors of each Affiliate that has transacted any business with the Utility during the previous twelve (12) months. For each such Affiliate, the Utility shall also provide the following in its annual informational filing:
 - a. The Affiliate's name and a description of the Affiliate's primary line(s) of business and a description of the nature of the Affiliate's business with other non-affiliated entities.
 - b. A schedule detailing and summarizing the nature and the dollar amounts of the transfers of assets, goods and services between the Utility and the Affiliate that took place during the applicable twelve-month period.
- A listing of all contracts currently in effect between the Utility and the Affiliate indicating the nature of the transactions, the date the contract became effective and the contract's expiration date.
- 3. A corporate organization chart, which shows the parent holding company, the Utility, its Affiliates, and their relationships to one another.
- A description of the methods used to identify, value, and record transfers of assets, goods and services between the Utility and its Affiliates.
- A description of the methods used to allocate federal and state income tax expense, payments and refunds to the Utility and its Affiliates.
- 6. A description of sharing of personnel between the Utility and its Affiliates during the twelvemonth period.
- 7. A log of complaints maintained by the Utility under section 18 of Specific Affiliate Guidelines.
- 8. A listing and descriptions of all non-regulated activities engaged in by the Utility, including the amount of revenues and expenses generated by each such non-regulated activity.

These annual informational filings shall commence on the date thirty (30) days after the effective date of the Commission's approval of these Affiliate Guidelines, and shall repeat thereafter at the end of the Utility's fiscal year. These annual informational filings shall not serve or be interpreted as a pre-approval process.

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AFFILIATE AND COST ALLOCATION GUIDELINES

COST ALLOCATION GUIDELINES

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The OUCC and Indiana Gas Company, Inc. ("Utility") (collectively "Parties") have negotiated in connection with Cause No. 41465 the following Cost Allocation Guidelines to govern the allocation of costs between the Utility and its Affiliates. The OUCC retains all of its rights and authority to dispute the reasonableness of and/or recovery of all Utility costs, including those to which these Cost Allocation Guidelines may be applicable. Mere allocation of costs under these guidelines does not predetermine the reasonableness of rate recovery of such costs. The Parties agree that these guidelines are intended to be enforced by the IURC, and they shall become effective upon their approval by the IURC. The OUCC and Utility may through negotiation and agreement, jointly petition the IURC for modifications to these Cost Allocation Guidelines, in which case they would have the burden of proving any proposed change is in the public interest considering all relevant factors, including, but not limited to, price of service and the impact on competition. If either the OUCC or Utility desires changes to these Cost Allocation Guidelines and is unable to obtain agreement from other party for such changes, then the party desiring changes may petition the IURC for the desired changes and bear the burden of proving that such changes are in the public interest. However, such petitions shall not be filed without first attempting to obtain the agreement of the other party. Subject to the following sentence, anyone else seeking a change to these Cost Allocation Guidelines may also petition the IURC and would bear the burden of proving that the proposed changes are in the public interest. However, any such petition shall not be filled without the Utility and the OUCC first being notified and given a reasonable opportunity to consider the proposed change. The Commission may also make modifications to these Cost Allocation Guidelines on its own motion, after notice and hearing.

These Cost Allocation Guidelines should be read in conjunction with the "Affiliate Guidelines" developed by the OUCC and Utility and also approved by the Commission in Cause No. 41465. Subject to Section H of the Settlement Agreement in Cause No. 41465, the Affiliate Guidelines and the Cost Allocation Guidelines govern all current and future affiliate relationships between the Utility and its Affiliates with the limited exception that the Commission may approve an Affiliate contract that differs from these Guidelines if the Utility files a petition requesting an exception from the Guidelines and satisfies its burden to demonstrate that such contract is in the public interest considering all relevant factors, including, but not limited to, price of service and the impact on competition.

The following Cost Allocation Guidelines govern the allocation of costs associated with "shared corporate support and administrative services" which have been defined in the Definition section of the Affiliate Guidelines and which may be shared with other companies/affiliates within the Vectren organization. By their nature, these costs are associated with functions and operations that are shared and not separate. The allocation methods should apply to those Utility Affiliates who share corporate support and administrative functions in order to prevent subsidization from the regulated Utility and ensure equitable cost sharing among the regulated Utility and its Affiliates. The pricing of "shared corporate support and administrative services" to the Utility shall be based on cost and be in accordance with these Cost Allocation Guidelines.

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AFFILIATE AND COST ALLOCATION GUIDELINES

DEFINITIONS

See the definitions section of the Affiliate Guidelines for the definitions of terms used in the Affiliate Guidelines.

GUIDELINES

- 1. No Cross-Subsidies. The Utility shall not subsidize Affiliates or non-regulated activities.
- 2. The Utility shall maintain and utilize an accounting system and records that identify and appropriately allocate costs between the Utility and its Affiliates.
- The Utility's costs for jurisdictional rate purposes shall reflect only those costs attributable to its jurisdictional customers.
- 4. The Utility and all Affiliates that share corporate support and administrative services shall maintain documentation including organizational charts, accounting bulletins, procedure and work order manuals or other related documents, which describe how costs are allocated between regulated and non-regulated services or products.
- 5. Affiliates shall be charged an appropriate and reasonable allocation of all shared corporate support and administrative costs incurred on their behalf. These costs include, but are not limited to, those associated with shared facilities and other corporate overheads.
- To the maximum extent practicable, shared corporate support and administrative costs should be accumulated and classified on a direct cost basis for each asset, service or product provided.
- 7. The shared corporate support and administrative costs that cannot be directly assigned per item (6) above, should to the maximum extent possible be allocated to the Utility and its Affiliates and to the service or products to which they relate using relevant allocators which best reflect or consider the cost causative characteristics of the product/service being provided.
- 8. Where allocation/assignment pursuant to (6) and (7) is not practical, general allocation factors shall be utilized to allocate all remaining costs between the Utility and its Affiliates and between service and product lines ultimately provided by the Utility and its Affiliates.
- 9. The allocation of capital costs between the Utility and its Affiliates (incurred in the provision of "shared corporate support administrative" services) shall be based on the following:
 - a. The cost of capital used for such allocations shall equal the Utility's weighted average cost of capital as last found by the Commission.
 - b. Depreciation shall be charged on a straight-line basis. Depreciation rates used for such allocations shall be consistent with the accepted useful life of the asset(s) and in accordance with generally accepted accounting principles and regulatory accounting requirements, as applicable.

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AFFILIATE AND COST ALLOCATION GUIDELINES

- 10. The Utility and its Affiliates shall maintain separate books and records, which shall be available for Commission inspection consistent with Indiana law.
- 11. The OUCC and its agents shall have access to officers and employees and access to the books and records of the Utility and its Affiliates as is reasonably necessary to ensure compliance with the Affiliate Guidelines, the Cost Allocation Guidelines and Title 8 of the Indiana Code. If disputes arise regarding the reasonableness of the timing or scope of requested access to Affiliate and Utility books and records, if not resolved by the parties, then such disputes may be presented to the Commission through use of an alternative dispute resolution process as agreed upon by the OUCC and Utility. During this process, Utility shall bear the burden of demonstrating the unreasonableness of the OUCC's request. In seeking a resolution of access disputes, the parties agree that time is of the essence, and the intent of the parties is that the Commission's review of such disputes will be facilitated by the parties so that the review can be as expeditious as possible.
- 12. The cost assignment/allocation methodologies discussed herein are applicable to shared corporate support and administrative services. The Utility's procurement of all other goods, services, assets, and other resources shall be on competitive terms, consistent with the public interest and in compliance with the Affiliate Guidelines and the Cost Allocation Guidelines.

AUDIT REQUIREMENTS

Each year an independent auditor appointed by the OUCC shall do an audit. OUCC staff members may assist the auditor. The purpose of the audit shall be to ensure that the Utility complies with these Cost Allocation Guidelines. Any violations of the Cost Allocation Guidelines shall be noted and explained in the auditor's report, a copy of which shall be provided to the Utility, the Commission and the OUCC. Vectren shall annually contribute up to \$50,000 toward the auditor's costs/fees.

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Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 77 Original Page 1 of 4

AFFILIATE AND COST ALLOCATION GUIDELINES

Customer Call Handling Process

Outline of Customer Call Handling Guidelines and Infrastructure

In order to provide for the operation of an efficient, high quality call center operation that handles customer calls and information in a manner consistent with the terms of the Affiliate and Cost Allocation Guidelines, this outline has been developed. The intent is to describe the guidelines for customer call handling and the requirements for separation between staff handling calls about regulated services and staff handling calls about non-regulated services. The key components include:

- Staffing A separate non-regulated service call handling staff including a separate exempt supervisory leader is required.
- Separation Personnel devoted to handling calls related to regulated utility service will be physically separated from personnel handling non-regulated service calls through, at a minimum, the use of high height partitions and panels.
- Data A data firewall will be created to require customer permission before nonutility related staff can access utility customer records. Acquisition of utility customer usage and billing history data will be with customer permission and consistent with Specific Affiliate Guidelines 9 and 10.
- Costs
 Call center costs will be allocated per the Cost Allocation Guidelines. Any charges made to providers of non-regulated services will be reasonable and nondiscriminatory.
- Process Attached are summary call handling flowcharts and a script which have been developed to more specifically describe the process to be used in the event that the utility offers an energy choice program to its residential and small commercial customers in the future.
- Monitoring The IURC and OUCC will be able to monitor compliance with the Guidelines through the provision of access to customer calls. The IURC and OUCC (or their agents) will also be able to make on site visits and inspections of call center facilities.

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AFFILIATE AND COST ALLOCATION GUIDELINES

Call Handling Script -- For Inquiries Regarding Non-Regulated Energy Services

Mr./Ms. Customer,

I am very sorry but I can't directly handle this for you, but I can get you in touch with somebody who can.

I can give you a telephone number from which you can get more information about the providers of these services, including our affiliate_____. This telephone number is: (give telephone number). If you have access to the web you can get this information on the web site. The web site address is: (give web address).

[If you prefer, I can transfer your call now to one of these service providers. (see note)

By the way, the providers may want to review your customer records. Do we have your consent to release this information at their request?

Note: The paragraph references call transfers and will only be part of the script if Vectren can offer the call transferring.

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AFFILIATE AND COST ALLOCATION GUIDELINES

SEE POWER POINT FLOWCHART

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AFFILIATE AND COST ALLOCATION GUIDELINES

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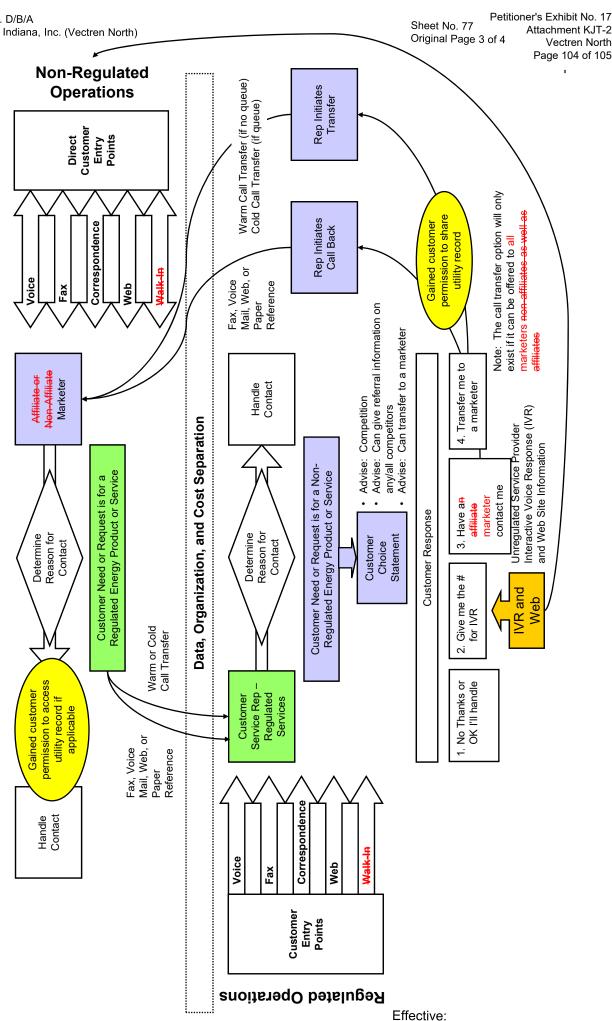
Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C. No. <u>G-20</u> Sheet No. 21 First Revised Page 1 of 6 Cancels Original Page 4 oP6ge 103 of 105

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Cause No. 45468 Indiana Gas Company, Inc. D/B/A Vectren Energy Delivery of Indiana, Inc. (Vectren North) Tariff for Gas Service I.U.R.C No. G-19-20

Call Handling Process Summary



permission/approval or the level of account authority Validation of customer permission/account authority will be audited via monthly sampling and customer compliance agreement which includes agreement not to misrepresent customer records sharing 1. Customer permission may be accomplished via **Customer Permission and Information Transfer Summary** Data, Organization, and Cost Separation Marketing Entities 2. Unregulated entities to sign a participation Web Customer Entry Points and NR NR Direct voice, electronic, or written form agreed to with the customer. Site Information Unregulated Service Provider IVR and Web complaint tracking. Correspondence Voice Web Fax ц. Affiliate Marketer Initiate File Transfer to Appropriate Affiliate or Non Marketer Transfer File Transfer of Customer Consumption Record Permission Validated permission to access Gained customer utility record Access Customer Record permission to share Gained customer utility record Request Request from Initiate File Service Rep Regulated Customer Transfer Services Utility Voice Response (IVR) Unregulated Service Provider Interactive Correspondence and Web Site Information Walk-In Voice Web Fах Customer Entry Points Web NR N and Regulated Operations Effective:

Petitioner's Exhibit No. 17 Sheet No. 77 Attachment KJT-2 Original Page 4 of 4/ectren North Page 105 of 105

Petitioner's Exhibit No. 17 Attachment KJT-3 Vectren North

Attachment KJT-3 provided in Excel format

VOLUME REFERENCE DESCRIPTION Comparative financial statements including the following: Balance sheets as of the last day of the i) 170 IAC 1-5-6-1-A test year and ii) the twelve month period immediately prior to the test year 170 IAC 1-5-6-1-B Comparative financial statements including the following: A statement of cash flows for the test year. Comparative financial statements including the following: Income statements for the following: i) the test year, and ii) the twelve month period immediately prior to the test year. 170 IAC 1-5-6-1-C 1 170 IAC 1-5-6-2 Revenue requirement calculation. Net operating income (A) as set forth in the utility's operating financial statements; and (B) as adjusted for ratemaking purposes under present and proposed rates. 170 IAC 1-5-6-3-A-B Jurisdictional rate base: (A) as set forth in the utility's operating financial statements; and (B) as adiusted for ratemaking purposes 170 IAC 1-5-6-4-A-B Capital structure and cost of capital, including supporting schedules 170 IAC 1-5-6-5 1 1 170 IAC 1-5-6-6 Gross revenue conversion factor. 170 IAC 1-5-6-7 Effective income tax rate for the utility. 1 A chart of accounts that (A) details the types of charges incurred in specific sub-accounts and (B) 170 IAC 1-5-7-1-A-B the utility's format for: i) account numbering; and ii) coding. 170 JAC 1-5-7-2 A listing of standard monthly journal entries. 1 All annual and quarterly reports to shareowners of the utility and its ultimate parent corporation, if any, or, if public information, the web address where the reports can be viewed for (A) the last two 170 IAC 1-5-7-3 (2) years and (B) the year subsequent to the test year, as available All reports of the utility and its parent corporation, if any, filed with the Securities and Exchange Commission (A) for the test year, (B) the year preceding the test year, and (C) the year following the test year, as available. In lieu of hard copies, the utility may provide a listing of the reports filed, entity filing name, and web address where the reports may be viewed. 170 IAC 1-5-7-4 The results of the latest FERC staff audit of the utility for compliance with the FERC Uniform System 170 IAC 1-5-7-5 of accounts 1 The utility's operating and construction budgets for the following: (A) the test year, and (B) the year 170 IAC 1-5-7-6 following the test year. 170 IAC 1-5-7-7 A statement of the budgeting assumptions included in the budgets listed in subdivision (6). For an electric utility, the current system interconnection or operating agreement governing system 170 IAC 1-5-7-8 power operations between affiliates. 170 IAC 1-5-8(a)-1-A (A) Operating Income statements as follows (A) an unadjusted income statement for the test year. 1 (B) An income statement for the test year under the utility's present rates after adjustments for 170 IAC 1-5-8(a)-1-B ratemaking purposes to the following: i) revenues, ii) expenses, and iii) taxes (C) Income statement for the test year under the rates being proposed by the electing utility with 170 IAC 1-5-8(a)-1-C(i) expenses summarized by the following classifications: (i) operating expenses 1 (C) Income statement for the test year under the rates being proposed by the electing utility with expenses summarized by the following classifications: (ii) depreciation, (iii) taxes other than income taxes, (iv) operating income before income taxes, (v) current federal income taxes, (vi) current state 170 IAC 1-5-8(a)-1-C(ii)income taxes, (vii) deferred federal income taxes, (viii) deferred state income taxes, (ix) income tax credits, (x) other charges and credits, and (xi) net utility operating income (xi) All supporting working papers for each pro forma adjustment listed in subsection (1), including: (A) actual test year expenses, (B) adjustments to test year expenses, and (C) a description of 170 IAC 1-5-8(a)-2-A-C adjustment methodology The following monthly information by rate class for the test year: (A) operating revenues, (B) sales or 170 IAC 1-5-8(a)-3-A-D deliveries, (C) number of customers, and (D) unbilled revenues 1 Pro forma: (A) revenues, (B) sales or deliveries, and (c) numbers of customers for the test year, 1 170 IAC 1-5-8(a)-4-A-C including detailed calculations supporting adjustments, if any, for annualization. Pro forma revenue adjustment and support therefore relating to the proposed change in any nonrecurring charge, including, but not limited to: (A) insufficient funds check charge, (B) reconnect charge, (C) disconnect charge, (D) records charge, (E) collection charge, (F) meter testing charge, 170 IAC 1-5-8(a)-5-A-I (G) meter reading charge, (H) meter tampering charge, and (I) connection or tap fee. The utility's written policies and procedures, if any, related to the write-off of any customer accounts 170 IAC 1-5-8(a)-6 as uncollectible. 170 IAC 1-5-8(a)-7 The utility's actual operating expenses by account and sub-account for the test year A schedule detailing purchases for resale of gas, electricity, and water, including costs and volumes 170 IAC 1-5-8(a)-8 1 purchased during the test year. The number of employees by month for the test year, categorized by (A) bargaining unit, (B) exempt 170 IAC 1-5-8(a)-9 1 status, and (C) nonexempt status Actual payroll dollars charged for the test year to accounts for the following: (A) construction (B) 170 IAC 1-5-8(a)-10-A-D operation and (C) maintenance; (D) other. 1 The following information by employee category identified in subdivision (9) for each payroll increase 170 IAC 1-5-8(a)-11-A-B 1 during the test year: (A) the date and (B) the percentage increase. A description of the utility's other employee compensation programs paid or granted by the utility during the test year, including, but not limited to, the following: (A) performance bonuses and (B) 170 IAC 1-5-8(a)-12-A-B 1 incentive payments A description of the utility's other employee compensation programs paid or granted by the utility 170 IAC 1-5-8(a)-12-C during the test year, including, but not limited to, the following: (C) stock and stock options Regarding benefits provided by the utility to employees, the following (A) a list of the categories of (Excel File) 170 IAC 1-5-8(a)-13-A benefits Regarding benefits provided by the utility to employees, the following (B) the associated cost of each 1

170 IAC 1-5-8(a)-13-B

category

(Excel File)

VOLUME	REFERENCE	DESCRIPTION
1		Regarding benefits provided by the utility to employees, the following (C) the amount charged to
(Excel File)	170 IAC 1-5-8(a)-13-C	operation and maintenance expense during the test year with respect to each category.
1 (Excel File)	170 IAC 1-5-8(a)-13-D	Regarding benefits provided by the utility to employees, the following (D) the amount of payroll benefits capitalized during the test year with respect to each category.
1	170 IAC 1-5-8(a)-14	The utility's pension expense for the test year and an identification of any unfunded amounts.
1		
(Confidential PDF)	170 IAC 1-5-8(a)-15	The latest pension actuarial study used by the utility for determining pension accrual.
1	170 IAC 1-5-8(a)-16	The latest actuarial study for other post-retirement employee benefits.
1 (Excel File)	170 IAC 1-5-8(a)-17-A	Schedules of net charges by category or account for each affiliated company for services rendered during the test year, including the following: (A) an explanation of the nature of services provided.
		Schedules of net charges by category or account for each affiliated company for services rendered
		during the test year, including the following: (B) an explanation of the basis or pricing methodology
1 (Excel File)	170 IAC 1-5-8(a)-17-B-C	for charges, and (C) if the charges are allocated, for each type of charge allocated, the following i) a detailed explanation of the allocation methodology used and ii) the specific allocation factors used.
	110 I/O 1-0-0(0)-11-D-0	The monthly amounts of injury and damage for the test year including the following: (A) claims paid
1	170 IAC 1-5-8(a)-18-A	by the utility; and
1	170 IAC 1-5-8(a)-18-B	The monthly amounts of injury and damage for the test year including the following: (B) expense accrued
		If applicable, test year data applicable to each DSM program of the utility, including the following: (A)
		description of the DSM program conducted, (B) costs related to the program, (C) the accounting treatment of the costs, and (D) reference to the applicable commission orders, if any, regarding each
1	170 IAC 1-5-8(a)-19-A-D	DSM program.
		Expenditures incurred by the utility during the test year, and amounting to more than ten thousand
1	170 IAC 1-5-8(a)-20-A-C	dollars (\$10,000) to an individual payee for: (A) outside services, (B) consulting services, and (C) legal services.
		A schedule of all charitable and civic contributions by the utility recorded to utility operations during
1	170 IAC 1-5-8(a)-21	the test year. A schedule of all research and development expenditures incurred during the test year and recorded
1	170 IAC 1-5-8(a)-22	to utility operations.
1	170 IAC 1-5-8(a)-23-A-C	A schedule of (A) trade, (B) social, and (C) service organization memberships paid during the test year and recorded to utility operations.
1	170 IAC 1-0-0(a)-20-A-C	A schedule of estimated rate case expenses, including supporting detail, for (A) outside services to
		be rendered and (B) the expected costs of those services.
1	170 IAC 1-5-8(a)-24-A-B	
		Regarding advertising recorded to utility operations during the test year, the following (A) a schedule
1	170 IAC 1-5-8(a)-25-A-B	of expenditures by the utility and (B) representative samples of the advertising by major media category, including, but not limited to: i) television, ii) radio, and iii) newspaper.
		The schedule required by subdivision (25) shall identify expenditures by the following subject
1	170 IAC 1-5-8(a)-26-A-D	matters: (A) public health and safety, (B) conservation, (C) explanation of rates, billing practices, and other administrative matters, and (D) other advertising programs.
1	170 IAC 1-0-0(a)-20-A-D	
1	170 IAC 1-5-8(a)-27	A description of the utility's methodology for capitalizing construction overheads during the test year. A description of the allocation methodology of multi-utility common expenses that are allocated to the
1	170 IAC 1-5-8(a)-28	utility in the rate proceeding covered by this rule.
4		A schedule of amounts of taxes other than income taxes recorded to utility operations during the test
1	170 IAC 1-5-8(a)-29-A-B	year for the following categories: (A) social security and (B) unemployment. A schedule of amounts of taxes other than income taxes recorded to utility operations during the test
1	170 IAC 1-5-8(a)-29-C	year for the following categories: (C) public utility fee.
1	170 IAC 1-5-8(a)-29-D	A schedule of amounts of taxes other than income taxes recorded to utility operations during the test year for the following categories: (D) property.
		A schedule of amounts of taxes other than income taxes recorded to utility operations during the test
1	170 IAC 1-5-8(a)-29-E	year for the following categories: (E) utility receipts tax. A schedule of amounts of taxes other than income taxes recorded to utility operations during the test
1	170 IAC 1-5-8(a)-29-F	year for the following categories: (F) other revenue related.
4	170 140 1 5 9(-) 00 0	A schedule of amounts of taxes other than income taxes recorded to utility operations during the test
1	170 IAC 1-5-8(a)-29-G	year for the following categories: (G) other. A schedule of book value and taxing authority assessed value for the determination of real and
1	170 IAC 1-5-8(a)-30-A	personal property tax for (A) the test year.
		A schedule of book value and taxing authority assessed value for the determination of real and personal property tax for (B) to the extent reasonably available, the latest information subsequent to
1	170 IAC 1-5-8(a)-30-B	the test year.
1 (Excel File)		A schedule of (A) deferred tax balances of the utility at the (i) beginning and (ii) end of the test year and (B) net provisions and paybacks during the test year
	170 IAC 1-5-8(a)-31-A-B	and (B) net provisions and paybacks during the test year. Computations showing the deferred income taxes of the utility derived by using accelerated tax
1	470 140 4 5 04 1 00 1 =	depreciation with separate computations provided for (A) state income taxes and (B) federal income
(Excel File)	170 IAC 1-5-8(a)-32-A-B	taxes.

VOLUME	REFERENCE	DESCRIPTION
		A reconciliation of any difference between (A) the deferred tax balance, as shown as (i) a reduction
1		to rate base or (ii) as cost-free capital, and (B) the deferred tax balance of the utility as shown on the
(Excel File)	170 IAC 1-5-8(a)-33-A-B	balance sheet.
		A schedule showing the breakdown of accumulated investment tax credits of the utility, including a
1	170 IAC 1-5-8(a)-34	description of the methodology used to write off the unamortized balances.
		Supporting working papers for the development of the state and federal composite income tax rate
1	170 IAC 1-5-8(a)-35	used by the utility during the test year to defer income tax expense.
1	170 IAC 1-5-8(a)-36	The calculation of the interest deduction used by the utility to compute income taxes.
		In addition to the information listed in subsection (a), an electric utility shall submit the following
		information related to electric generating facility maintenance by station: Actual and budgeted
1	170 IAC 1-5-8(b)-1	maintenance costs during the test year.
		In addition to the information listed in subsection (a), an electing utility shall submit the following
4	170 100 1 5 9(b) 0	information related to electric generating facility maintenance by station: Budgeted maintenance
1	170 IAC 1-5-8(b)-2	schedule for the test year and any future period or periods as available.
1	170 10 0 1 5 0(2) 1 0	A summary schedule showing the utility's proposed rate base. The schedule shall show: (A)
1	170 IAC 1-5-9(a)-1-A	beginning balances per the utility's books A summary schedule showing the utility's proposed rate base. The schedule shall show: (B)
1	170 IAC 1-5-9(a)-1-b	proposed pro forma adjustments.
1	170 IAC 1-5-9(a)-1-b	The following data for each regulatory asset for which the utility seeks rate base treatment: (A)
		beginning test year balance, B) end of test year balance, (C) proposed balance to be included in
		rates, (D) where applicable, any i) commission order, ii) accounting pronouncement, or iii) other
1	170 IAC 1-5-9(a)-2-A-D	authorization establishing the asset.
1	170 IAC 1-5-9(a)-2-A-D	A schedule showing the fair value of the utility's proposed rate base.
	1101/10 1-0-3(d)=0	If a utility proposes to add investment in qualified pollution control properties as defined in IC 8-1-2-
		6.6 to the value of its electric property, the utility shall also submit a filing that complies with the
1	170 IAC 1-5-9(b)	requirements of 170 IAC 4-6.
· ·		Any valuation study performed by or for the utility, including all assumptions used in that study, that
		serves as the basis for the utility's proposed fair value of its utility plant in service, including any
1	170 IAC 1-5-10-1	supporting working papers.
1	170 IAC 1-5-10-2-A	A schedule showing end of test year balances for (A) a utility's plant in service.
1	170 IAC 1-5-10-2-B	A schedule showing end of test year balances for (B) accumulated depreciation by subaccount.
1	170 IAC 1-5-10-3-A	The utility's construction budget for (A) the test year.
		The utility's construction budget for (B) as available, the period that ends with the plant cutoff date
1	170 IAC 1-5-10-3-B	used to determine the plant in service rate base proposed by the utility.
		An annual summary by subaccount of actual net plant additions to a utility's plant in service used to
		determine the plant in service rate base proposed by the utility, showing (A) plant additions, (B)
		retirements, and (C) other changes to plant in service for the test year and, as available, for the
1	170 IAC 1-5-10-4-A-C	period subsequent to the test year ending with the plant cutoff date.
		A schedule of pro forma utility additions subsequent to the test year ending with the proposed plant
		cutoff date, including the following: (A) estimated in service date or dates, (B) actual costs per books
		at the end of the test year, (C) estimated cost of utility additions based on costs as defined by the
		applicable NARUC or FERC Uniform System of Accounts, (D) pro forma retirements, cost to retire,
		or net proceeds received from the sale of property related to the proposed addition to rate base, and
		(E) for those utility additions that have received CWIP ratemaking treatment, the utility shall show
		AFUDC as a separate component of cost and include an explanation of the allocation of AFUDC to
1	170 IAC 1-5-10-5-A-E	retail customers receiving service from the utility in Indiana.
		A narrative statement of the criteria used to select projects included in the utility's proposed pro
1	170 IAC 1-5-10-6	forma additions to the end of test year plant in service.
	170 100 1 5 10 7	A normative statement of all policies and presedures used to second for the second table of a factoria
1	170 IAC 1-5-10-7	A narrative statement of all policies and procedures used to account for the capitalization of AFUDC.
4	170 100 4 5 40 0	A listing of cause numbers of all commission orders that pre-certify projects added to the end of test
1	170 IAC 1-5-10-8	year plant in service.
		If applicable, the cause number and order date of the commission's rate order authorizing the utility's
1	170 IAC 1-5-11(a)-1	current depreciation rates and the cause number approving the last depreciation study.
	110 IAO 1-0-11(a)-1	A description of each adjustment proposed by the utility to its book accumulated provision for
1	170 IAC 1-5-11(a)-2	depreciation and depreciation expense for the test year.
<u> </u>		If a utility is seeking a change in its depreciation accrual rates, the utility shall also submit the
		following information (1) the depreciation study performed by or for the utility shall also submit the
1	170 IAC 1-5-11(b)-1	for the requested change in depreciation accrual rates.
		If a utility is seeking a change in its depreciation accrual rates, the utility shall also submit the
		following information (2) a copy of any dismantlement or demolition studies performed by or for the
1	170 IAC 1-5-11(b)-2	utility.
		If a utility is seeking a change in its depreciation accrual rates, the utility shall also submit the
		following information (3) supporting working papers for the documents required in subdivisions (1)
1	170 IAC 1-5-11(b)-3	and (2).
		If the utility is requesting an allowance for cash working capital, a copy of all studies, including
1	170 IAC 1-5-12-1	working papers, supporting the request.
		For an electric utility, (A) a complete description of the fuel inventory level policies used for planning
1		
1	170 IAC 1-5-12-2-A	purposes by the utility.
1	170 IAC 1-5-12-2-A	For an electric utility, (B) copies of all analyses completed within the last three (3) years by or for the

end of each month of the test year with the average of thirteen (13) monthly balances shown separately. If any of the balances are not representative of the utility's current operating plan, the utility shall include an explanation of the relevant circumstances. For age utility, (6) coopies of all analyses conducted by or for the utility establishing the optimal 1 170 IAC 1-5-12-3-C For age utility, (C) coopies of all analyses conducted by or for the utility establishing the optimal 1 170 IAC 1-5-12-3-C For age utility, (C) coopies of all analyses conducted by or for the utility establishing the optimal 1 170 IAC 1-5-12-4 C For age utility, (C) coopies of all analyses conducted by or for the utility establishing the optimal 1 170 IAC 1-5-12-4 C Explanation of the relevant circumstances. C Explanation of the relevant cir	VOLUME	REFERENCE	DESCRIPTION
1 170 IAC 1-5-12-2-C(II-M) [generating unit or plant, (v) the fuel osit per ton or galoximent to the utility sproposed fuel inventory level intended to meet normal operations must include the following: (i) a narrative discussion of the factors considered in diversity. (ii) a unarrative discussion of the factors considered in diversity and upstament is varrated; (ii) a detailed exhibit 1 170 IAC 1-5-12-2-D(I) demonstrating. The development of the proposed fuel inventory operating plan, the unit of a cach month of the test year with the average of Initien (13) monthly biamous shown and of each month of the test year with the average of Initien (13) monthly biamous shown and of each month of the test year with the average of Initien (13) monthly biamous shown and or each month of the test year with the average of Initien (13) monthly biamous shown and the plant of the average of Initien (13) monthly biamous shown and the optimal 1 170 IAC 1-5-12-3-B For a gas utility, (3) a complete description of the gas storage and supply evel (12) monthly biamce shown separately. If any of the table was and the optimal 1 170 IAC 1-5-12-3-B For a gas utility, (2) copies of all analyses conducted by or for the utility shall include an explanation of the releaver are optimal releaver and the year and at the optimal 1 170 IAC 1-5-12-4 Capitalization ratios at the edgining of the first month and or of a explant term and the explant is a strange and the plant include an explant and the release proposed by the utility, and the test year and the year ended twelve (12) months plot to the edgining of the test year and the year ended twelve (12) month plant term and the edgining information (14) year-end interest coverage ratiso for the test year and the year ended twelve (12) months plant			regulatory purposes based on a daily burn concept, for each generating unit or plant, or both, the following: (i) tons of fuel consumed for the test year or applicable adjusted period, (ii) the daily burn in, (AA) tons, (BB) gallons, or (CC) cubic feet, (iii) the pro forma optimal number of days' supply
1 170 IAC 1-5-12-20-(1/i) demonstrating the development of the proposed adjustment. 1 170 IAC 1-5-12-3-A expanding the leases and contract storage balances at the beginning of the first month an expanation of the test year with the average of thirteen (13) month balances shown asparatable. If any of the balances are not representative of the utility's current operating plan, the utility shall include an explanation of the relevant circumstances. 1 170 IAC 1-5-12-3-B For ages utility. (2) coopies of all analyses conducted by or for the utility stabilishing the optimal allocage and supply lead [C the utility's system. 1 170 IAC 1-5-12-3-C For ages utility. (2) coopies of all analyses conducted by or for the utility stabilishing the optimal allocage and supply lead [C the utility's system. 1 170 IAC 1-5-12-4 explanation of the relevant circumstances. 1 170 IAC 1-5-12-4 explanation of the relevant circumstances. 1 170 IAC 1-5-12-4 explanation of the relevant circumstances. 1 170 IAC 1-5-12-4 explanation of the test year, and a pro forma interest coverage unds the relevant renet MeV (12) months prior the end of the test year, and a pro forma interest coverage unds the relevant renet MeV (12) months prior the end of the test year, and a pro forma interest coverage unds the relevant renet MeV (12) months prior the end of the test year and the system and the year ended tweekee (12) months prior the end of the test yearand to (10) coverage ratios for the test year and the index ore p	1	170 IAC 1-5-12-2-C(i)-(vi)	generating unit or plant, (v) the fuel cost per ton or gallon, and (vi) the per books fuel inventory. For an electric utility, (D) any request for an adjustment to the utility's proposed fuel inventory level intended to meet normal operations must include the following: (i) a narrative discussion of the
1 170 IAC 1-5-12-3-A For a gau utility, (B) a complete description of the gas storage and supply policies used for planning purposes by the utility. 1 170 IAC 1-5-12-3-B For a gau utility, (C) copies of all analyses conducted by or for the utility stabilishing the optimal storage and supply level for the utility's system. 1 170 IAC 1-5-12-3-C The materials and supply level for the utility's current operating plan, the utility shall include an explanation of the relevant circumstances. Capitalization and capitalization ratios at the end of the test year and at the end of the year beginning twelve (12) months prior to the utility's supporting clauciations for the intervest coverage ratios for the test year and at the year ended welve (12) months prior to the ord of the test year, and a proformal inferest coverage ratios for the test year and the year ended twelve (12) months prior to the ord of the test year, and a proformal inferest coverage ratios for the test year and the year ended welve (12) months prior to the ord of the test year, and (2) the tasy porting clauciations for the information described in clauses (A) and (B). 1 170 IAC 1-5-13(a)-1-A-C described in clauses (A) and (B). 1 170 IAC 1-5-13(a)-2-A-K clauses (A) and (B). the end of the test year end, the information clauses (A) and (B). 1 170 IAC 1-5-13(a)-2-A-K clausiations for the information (B) nanual arring particle and analyses of the and the relevant information. the anot the supporting clauses (A) and (B). <td>1</td> <td>170 IAC 1-5-12-2-D-(i)-(ii)</td> <td>demonstrating the development of the proposed adjustment. For a gas utility, (A) the leased and contract storage balances at the beginning of the first month and end of each month of the test year with the average of thirteen (13) monthly balances shown</td>	1	170 IAC 1-5-12-2-D-(i)-(ii)	demonstrating the development of the proposed adjustment. For a gas utility, (A) the leased and contract storage balances at the beginning of the first month and end of each month of the test year with the average of thirteen (13) monthly balances shown
1 170 IAC 1-5-12-3-C for a gas utility. (C) copies of al analyses conducted by or for the utility establishing the optimal the test year with the average of hittings system. 1 170 IAC 1-5-12-3 The materials and supplies balances at the beginning of the first month and end of each month of the test year with the average of hittings (13) monthly balances shown separately. If any of the balances are not representative of the utility's ourrent operating plan, the utility shall include an explanation of the relevant circumstances. 1 170 IAC 1-5-12-4 explanation of the relevant circumstances. Capitalization and capitalization ratios at the end of the test year and at the end of the year beginning twelve (12) months prior to the test year, respectively, including the following information: (A) year-end priered stock dividend coverage ratios for the test year and the year ended twelve (12) months prior to the end of the test year, and (C) the supporting calculations for the information (A) annual price armings ratio (B) earnings-bock value ratio are prisme basis: using average book value. (C) annual dividend yeld. (D) annual earnings per share in dollars. (E) annual dividend per share in dollars, (F) a book value per share year, (G) average annual market price per share calculations for the information described in the subdivision. 1 170 IAC 1-5-13(a)-2-A-K calculations for the information described in the subdivision. 1 170 IAC 1-5-13(a)-2-A-K calculations for the information described in the subdivision. 1 170 IAC 1-5-13(a)-2-A-K calculations for the utility's calculation and analye	1	170 IAC 1-5-12-3-A	
1 The materials and supplies balances at the beginning of the first moth and of each month of the test year with the average of thitten (13) monthly balances show separately. If any of the balances are not representative of the utility's current operating plan, the utility shall include an axplanation of the relevant circumstances. 1 170 IAC 1-5-12-4 axplanation of the relevant circumstances. Capitalization and capitalization ratios at the end of the test year and the year onthe year on the year of the year and the year and the year onthe year on the year and the year end the west (12) months prior to the test year, respectively, including the following information (A) year-end interest coverage ratios for the test year and the year end the west (12) months prior to the end of the test year, and (C) the supporting calculations for the information (B) year-end prefered stock divided coverage ratios for the test year and the year end the west (12) months prior to the end of the test year, and (C) the supporting calculations for the information described in clauses (A) and (B). 1 170 IAC 1-5-13(a)-1-A-C described in clauses (A) and (B). 1 170 IAC 1-5-13(a)-2-A-K calculations for the information described in this subdivision. 1 170 IAC 1-5-13(a)-2-A-K calculations for the information described in his subdivision. 1 170 IAC 1-5-13(a)-2-A-K calculation for the information described in his subdivision. 1 170 IAC 1-5-13(a)-2-A-K calculation (A) monther prior on the exerage, and (B) preferred sock (A) (A) precise intervest overage ra	1	170 IAC 1-5-12-3-B	
1 170 IAC 1-5-12-4 explanation of the relevant circumstances. Capitalization and capitalization ratios at the end of the test year and at the end of the year beginning twey (2) months prior to the test year, respectively, including the following information: (A) year-end interest coverage ratios for the test year and the year ended twelve (12) months prior to the est year, and (C) the supporting calculations for the interfixed twelve (12) months prior to the end year, and (C) the supporting calculations for the information described in clauses (A) and (B). 1 170 IAC 1-5-13(a)-1-AC described in clauses (A) and (B). 1 170 IAC 1-5-13(a)-1-AC following financial data relating to the utility as of the end of the most recent five (5) fiscal years (A) annual price earnings ratio. (B) earnings-book value ratio alors. (C) annual advidend yeld. (D) annual earnings per share in oblars. (E) annual dividend yeld. (D) annual earning per share in oblars. (E) annual advidend yeld. (D) annual earning per share in oblars. (E) annual earning (E) work value. (F1) earning annual widend be per share in oblars. (E) annual earning per share in oblars. (E) annual earning (E) year. (C) obmet and (E) work specificly. (D) pertemed vareage annual market price per share in oblars. (E) annual earning the information earning the oblaw with the earned or perference stock. (E) customer earlies (E) information: (E) year. (C) obmet and (E) work specificly. (D) perfered or perference stock. (E) customer earols. (I) perfered tacked the ease of a	1	170 IAC 1-5-12-3-C	The materials and supplies balances at the beginning of the first month and end of each month of the test year with the average of thirteen (13) monthly balances shown separately. If any of the
beginning twelve (12) months prior to the test year, respectively, including the following information: (A) year-end interest coverage ratios for the test year and the	1	170 IAC 1-5-12-4	
 (A) annual price earnings ratio, (B) earnings-book value ratio on a per share basis, using average book value, (C) annual dividend yield, (D) annual earnings per share in dollars, (E) annual dividend yield, (D) annual earnings per share in dollars, (E) annual dividend yield, (D) annual earnings per share in dollars, (E) annual dividend yield, (D) annual earnings per share in dollars, (E) annual dividend yield, (D) annual earnings per share in dollars, (E) annual dividend yield, (D) annual earning per share basis, using average ratio, (I) perst-tax interest coverage ratio, (I) market price-book value ratio average, and (K) the supporting calculated using monthly high and low share market prices, (H) pretax interest coverage ratio, (I) market price-book value ratio average, and (K) the supporting calculations for the information described in this subdivision. The utility's capital structure and weighted average cost of capital as of the test year end, including the following information: (A) common equity, (B) long-term debt, including that maturing within one (I) year. (C) other debt, with specificity, (D) preference stok, (E) customer deposits, (F) sources of cost free capital, including (i) pre-1971 investment tax credit, (ii) deferred taxes for ratemaking, and (iii) FAS 106 non-externally funded liabilities, and (G) post-1970 investment tax credit, (ii) deferred taxes for interative interfecting provision or provisions must also be submitted: (A) anticles of incorporation or a similar document, (B) indentures, (C) other doba documents, (D) other documents that describe the following: (i) coverage requirements, (ii) limits on proportions of types of capital outstanding, and (iii) restrictions on dividend payouts. 170 IAC 1-5-13(a)-4-A-D A schedule of preferred stock outstanding by series, including current maturities, for the end of the test year and the latest date reasonably available. A schedule of the following information for the utility as	1	170 IAC 1-5-13(a)-1-A-C	beginning twelve (12) months prior to the test year, respectively, including the following information: (A) year-end interest coverage ratios for the test year and the year ended twelve (12) months prior to the end of the test year, and a pro forma interest coverage under the rates proposed by the utility, (B) year-end preferred stock dividend coverage ratios for the test year and the year ended twelve (12) months prior to the end of the test year, and (C) the supporting calculations for the information
the following information: (A) common equity, (B) long-term debt, including that maturing within one (1) year, (C) other debt, with specificity, (D) preferred or preference stock, (E) customer deposits, (f) sources of cost free capital, including (i) pre-1971 investment tax credit. (ii) deferred taxes for ratemaking, and (iii) FAS 106 non-externally funded liabilities, and (G) post-1970 investment tax credit and other components, as appropriate. 1 170 IAC 1-5-13(a)-3-A-G credit and other components, as appropriate. If an electing utility is asking for special treatment because of the provisions of any of the following documents of the utility or its parent company, or both, then copies of the document or documents with the affecting provision or provisions must also be submitted: (A) articles of incorporation or a similar document, (B) indentures, (C) other loan documents, (D) other documents that describe the following: (i) coverage requirements, (ii) limits on proportions of types of capital outstanding, and (iii) 1 170 IAC 1-5-13(a)-4-A-D restrictions on dividend payouts. 1 170 IAC 1-5-13(a)-6 A schedule of preferred stock outstanding by series, including current maturities, for the end of the test year and the latest date reasonably available. 1 170 IAC 1-5-13(a)-6 A schedule of the following information for the utility as of the end of the test year and as of the latest date reasonably available. 1 170 IAC 1-5-13(a)-7-A-C A schedule of the following information for the utility as of the end of the test year and as of the latest date reasonably available. 1 170 IAC 1-5-13(a)-7-A-C<		170 IAC 1-5-13(a)-2-A-K	book value, (C) annual dividend vield, (D) annual earnings per share in dollars, (E) annual dividends per share in dollars, (F) a book value per share yearly, (G) average annual market price per share calculated using monthly high and low share market prices, (H) pretax interest coverage ratio, (I) post-tax interest coverage ratio, (J) market price-book value ratio average, and (K) the supporting
documents of the utility or its parent company, or both, then copies of the document or documents with the affecting provisions must also be submitted: (A) articles of incorporation or a similar document, (B) indentures, (C) other loan documents, (D) other documents that describe the following: (i) coverage requirements, (ii) limits on proportions of types of capital outstanding, and (iii restrictions on dividend payouts. 1 170 IAC 1-5-13(a)-4-A-D A schedule of preferred stock outstanding by series, including current maturities, for the end of the test year and the latest date reasonably available. 1 170 IAC 1-5-13(a)-6 A schedule of long-term debt outstanding by series, including current maturities, for the end of the test year and the latest date reasonably available. 1 170 IAC 1-5-13(a)-6 A schedule of long-term debt outstanding by series, including current maturities, for the end of the test year and the latest date reasonably available. 1 170 IAC 1-5-13(a)-6 A schedule of long-term debt, including the amount maturing within twelve (12) months, (B computation of the embedded cost rate of long-term debt, including the amount maturing within twelve (12) months. 1 170 IAC 1-5-13(a)-7-A-C Schedules required by this subsection should contain all relevant information, including, but not limited to, the following: (A) date of issue, (B) maturity date, (C) dollar amount, (D) coupon or dividend rate, (E) net proceeds, including discounts and premiums, (F) annual interest or dividend paid and balance of principal, and (G) the calculations in this section. 1 170 IAC 1-5-13(a)-7-A-G The following information reg	1	170 IAC 1-5-13(a)-3-A-G	the following information: (A) common equity, (B) long-term debt, including that maturing within one (1) year, (C) other debt, with specificity, (D) preferred or preference stock, (E) customer deposits, (F) sources of cost free capital, including (i) pre- 1971 investment tax credit, (ii) deferred taxes for ratemaking, and (iii) FAS 106 non-externally funded liabilities, and (G) post-1970 investment tax
1 170 IAC 1-5-13(a)-5 A schedule of preferred stock outstanding by series, including current maturities, for the end of the test year and the latest date reasonably available. 1 170 IAC 1-5-13(a)-6 A schedule of long-term debt outstanding by series, including current maturities, for the end of the test year and the latest date reasonably available. 1 170 IAC 1-5-13(a)-6 A schedule of long-term debt outstanding by series, including current maturities, for the end of the test year and the latest date reasonably available. A schedule of the following information for the utility as of the end of the test year and as of the latest date reasonably available prior to the post-filing date, respectively: (A) a computation of the embedded cost rate of long-term debt, including the amount maturing within twelve (12) months, (B computation of the embedded cost rate of ong-term debt, including amounts maturing within twelve (12) months. 1 170 IAC 1-5-13(a)-7-A-C Schedules required by this subsection should contain all relevant information, including, but not limited to, the following: (A) date of issue, (B) maturity date, (C) dollar amount, (D) coupon or dividend rate, (E) net proceeds, including discounts and premiums, (F) annual interest or dividend paid and balance of principal, and (G) the calculations in this section. 1 170 IAC 1-5-13(a)-7-A-G The following information regarding the utility's plans regarding debt, common stock, and preferred stock during the year following the test year end: (A) issues that are to be retired or refinanced and	1	170 IAC 1 5 12(a) 4 A D	documents of the utility or its parent company, or both, then copies of the document or documents with the affecting provision or provisions must also be submitted: (A) articles of incorporation or a similar document, (B) indentures, (C) other loan documents, (D) other documents that describe the following: (i) coverage requirements, (ii) limits on proportions of types of capital outstanding, and (iii)
1 170 IAC 1-5-13(a)-6 A schedule of long-term debt outstanding by series, including current maturities, for the end of the test year and the latest date reasonably available. A schedule of the following information for the utility as of the end of the test year and as of the latest date reasonably available. A schedule of the following information for the utility as of the end of the test year and as of the latest date reasonably available prior to the post-filing date, respectively: (A) a computation of the embedded cost rate of long-term debt, including the amount maturing within twelve (12) months, (B) computation of the embedded cost rates of other debt, and (C) computation of the embedded cost rates of preference stock, including amounts maturing within twelve (12) months. 1 170 IAC 1-5-13(a)-7-A-C Schedules required by this subsection should contain all relevant information, including, but not limited to, the following: (A) date of issue, (B) maturity date, (C) dollar amount, (D) coupon or dividend rate, (E) net proceeds, including discounts and premiums, (F) annual interest or dividend paid and balance of principal, and (G) the calculations in this section. 1 170 IAC 1-5-13(a)-7-A-G The following information regarding the utility's plans regarding debt, common stock, and preferred stock during the year following the test year end: (A) issues that are to be retired or refinanced and			A schedule of preferred stock outstanding by series, including current maturities, for the end of the
A schedule of the following information for the utility as of the end of the test year and as of the lates date reasonably available prior to the post-filing date, respectively: (A) a computation of the embedded cost rate of long-term debt, including the amount maturing within twelve (12) months, (B) computation of the embedded cost rates of other debt, and (C) computation of the embedded cost rates of preferred or preference stock, including amounts maturing within twelve (12) months. Schedules required by this subsection should contain all relevant information, including, but not limited to, the following: (A) date of issue, (B) maturity date, (C) dollar amount, (D) coupon or dividend rate, (E) net proceeds, including discounts and premiums, (F) annual interest or dividend 1 170 IAC 1-5-13(a)-7-A-G paid and balance of principal, and (G) the calculations in this section. The following information regarding the utility's plans regarding debt, common stock, and preferred stock during the year following the test year end: (A) issues that are to be retired or refinanced and			A schedule of long-term debt outstanding by series, including current maturities, for the end of the
1 170 IAC 1-5-13(a)-7-A-G Schedules required by this subsection should contain all relevant information, including, but not limited to, the following: (A) date of issue, (B) maturity date, (C) dollar amount, (D) coupon or dividend rate, (E) net proceeds, including discounts and premiums, (F) annual interest or dividend paid and balance of principal, and (G) the calculations in this section. The following information regarding the utility's plans regarding debt, common stock, and preferred stock during the year following the test year end: (A) issues that are to be retired or refinanced and			A schedule of the following information for the utility as of the end of the test year and as of the latest date reasonably available prior to the post-filing date, respectively: (A) a computation of the embedded cost rate of long-term debt, including the amount maturing within twelve (12) months, (B) computation of the embedded cost rates of other debt, and (C) computation of the embedded cost
1 170 IAC 1-5-13(a)-7-A-G paid and balance of principal, and (G) the calculations in this section. The following information regarding the utility's plans regarding debt, common stock, and preferred stock during the year following the test year end: (A) issues that are to be retired or refinanced and	1	170 IAC 1-5-13(a)-7-A-C	Schedules required by this subsection should contain all relevant information, including, but not limited to, the following: (A) date of issue, (B) maturity date, (C) dollar amount, (D) coupon or
stock during the year following the test year end: (A) issues that are to be retired or refinanced and	1	170 IAC 1-5-13(a)-7-A-G	
proceed, that is, sinking fund or refinancing, (ii) the source of the capital to be used to implement th refinancing, and (iii) the estimated cost rate of new capital, the estimated overall cost of each	1	170 IAC 1-5-12(-) 0 A P	stock during the year following the test year end: (A) issues that are to be retired or refinanced and (B) if a refinancing is planned, the following: (i) the manner in which the planned refinancing will proceed, that is, sinking fund or refinancing, (ii) the source of the capital to be used to implement the refinancing, and (iii) the estimated cost rate of new capital, the estimated overall cost of each
	1, 2, and 3 (Public /		All relevant reports in the utility's possession by rating agencies on the utility and its parent company for the test year, and thereafter up to date of the final hearing. The reports should be based on the debt: (A)used in calculations in the electing utility's filing; or (B) of a parent company or proxy

VOLUME	REFERENCE	DESCRIPTION
3	170 IAC 1-5-13(b)-11	Average monthly balance of short-term debt for the test year and the most recently available twelve (12) month period, and the utility's current cost for short-term debt.
		With respect to the electing utility's proposed cost of equity and proposed fair rate of return, an electing utility shall provide the following: (1) if an electing utility used a risk premium model to
		establish its cost of equity, all documents the electing utility used to estimate the risk premium model to
		an electing utility used any other cost of equity models, all documents used by the utility to derive its
		estimate, (3) if an electing utility used a comparable earnings model and the proxy group contains
		more than twenty (20) companies, an electronic copy of the analysis used by the utility in whatever format or program was used to derive the electing utility's estimated cost of equity or fair rate of
3	170 IAC 1-5-13(b)-1-3	return.
		To the extent the electing utility is prohibited from producing copies of the documentation listed in
		subsection (b)(1) through (b)(3) due to the documentation being licensed or proprietary material by $(A \cap A)$
		agreement or by copyright law, the electing utility shall provide the following: (1) A list of which document may not be copied and the reasons therefore and (2) access to the documents listed in
		subdivision (1) to all parties to the proceeding under this rule at a mutually convenient time and
3	170 IAC 1-5-13(c)-1-2	place.
3		Monthly unaudited financial reports for the utility for the test year and for each month subsequent to the test year through the date of the final hearing in the proceeding.
3	170 IAC 1-5-14-1	The utility's latest FERC rate case filing, if any, and latest rate order issued by the FERC, if any,
3	170 IAC 1-5-14-2	regarding wholesale or interstate rate changes.
		The minutes of the board of director's meetings held during the test year and for the year following
3	170 IAC 1-5-14-3 170 IAC 1-5-14-4	the test year. Internal audit reports prepared during the test year.
3	170 IAC 1-5-14-5-A	Contracts regarding: (A) gas supply.
3	170 IAC 1-5-14-5-B	Contracts regarding: (B) gas storage.
3	170 IAC 1-5-14-5-C	Contracts regarding: (C) purchased electric, water, and coal.
3	170 IAC 1-5-14-5-D	Contracts regarding: (D) transportation and rail contracts. Accounting information documenting monthly charges applicable to the proposed post-test year
3	170 IAC 1-5-14-6	utility additions and related retirement projects.
_		Calcuations and source documents for any affiliated transaction, including, but not limited to the
3	170 IAC 1-5-14-7-A-B	following: A) parent company allocations and B) direct charges.
		(a) An electing utility shall submit a jurisdictional separation study, if applicable, and a class cost of
		service study to the commission, OUCC, and any party to the proceeding. (b) For an electing utility,
		the class cost of service study shall include the following information: (1) allocation of rate base by
		rate class, (2) pro forma sales revenues at present rates by rate class, 3) allocation of other operating revenues (or miscellaneous revenue or other income) by rate class, (4) allocation of pro
		forma operating expenses by: (A) category or function; and (B) rate class, (5) rate of return by rate
		class at present rates, (6) revenues at equal rates of return by rate class at present rates, (7)
3 (CONFIDENTIAL		subsidy or excess at present rates by rate class, (8) revenues at equal rates of return by rate class at proposed rates, (9) the proposed dollar and percent subsidy or excess reduction by rate class,
Excel File)	170 IAC 1-5-15(a)-(b)	and (10) revenues at proposed rates by rate class.
		For an electing utility that is a water utility, the class cost of service study shall follow the guidelines
3	170 IAC 1-5-15(c)	established in the American Water Works Association Manual, Fifth Edition.
		The requirements of this section shall not apply to: (1) an electing utility that is described in IC 8-1-2- 61.5; or (2) any electing utility that is seeking an equal percentage change to its basic rates and
3	170 IAC 1-5-15(d)	charges for all customer classes.
		(e) Information submitted under this section shall: (1) be provided to the commission electronically or
		through any other medium agreed to by the commission; and (2) include all formulas used in
		completing the jurisdictional study and the class cost of service study, which shall be confidential and
		protected from disclosure to the public under IC 5-14-3-4 and IC 8-1-2-29. (f) If impossible or
		impractical for an electing utility to provide information in the form described in subsection (e), the electing utility shall make available to the commission during normal business hours, on the electing
		utility's premises, a computer and all software used to create and store the information. (g) The
		electing utility shall provide the information submitted to the commission under this section, in the
		form described in subsection (e), to any other party to the proceeding if the other party and the
3	170 IAC 1-5-15(e)-(g)	electing utility enter into a mutually acceptable confidentiality agreement covering the information.
		(h) If any party receiving information under subsection (g) wishes to propose data and
		methodologies for use in the electing utility's jurisdictional separation study or cost of service study,
		the party shall provide the information to the following: (1) The commission in the form described in subsection (e). (2) Any other party to the proceeding that enters into a mutually acceptable
		confidentiality agreement covering the information among the following: (A) the party, (B) the
3	170 IAC 1-5-15(h)	electing utility, and (C) the recipient of the information.

VOLUME	REFERENCE	DESCRIPTION
3	170 IAC 1-5-16(a)-1-2	An electing utility that proposes to modify the underlying structure of its rates shall submit the following to the Commission, OUCC and any party to the preceding: (1) direct written testimony (A) detailing the reason for, and (B) indicating the methods used in developing the proposed rate structure. (2) The billing determinants and derived rates used to produce the requested revenue requirement for each proposed charge in a rate schedule or rate group.
3	170 IAC 1-5-16(a)-3-A-I	Cost justification for the establishment of or a change to any nonrecurring charges, including but not limited to: (a) insufficient funds check charge, (b) reconnect charge, (c) disconnect charge, (d) recharge (establish or change account), (e) collection charge, (f) testing charge, (g) meter reading charge, (h) meter tampering charge, and (i) connection or tap fee.
3	170 IAC 1-5-16(b)-(c)	(B) An electing utility that proposes to modify its (1) terms and conditions of service, (2) rules, (3) regulations, (4) rates, (5) charges, or (6) other tariff provisions, shall submit a complete set of tariffs to the commission. (C) Additions to the prior tariff shown in (1) bold type or (2) underlined. Deletions from the current tariff shall be shown by striking through the text.
3	170 IAC 1-5-16(d)	An electing utility shall submit bill comparisons to the commission showing monetary and percentage changes for a typical residential bill that would result from a requested change in rates and charges.