

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

APPLICATION OF LTD BROADBAND, LLC)	
FOR A CERTIFICATE OF TERRITORIAL)	CAUSE NO. 45519
AUTHORITY FOR COMMUNICATIONS)	
SERVICE PROVIDERS)	

VERIFIED PRE-FILED REBUTTAL TESTIMONY
OF COREY HAUER
CHIEF OPERATING OFFICER
LTD BROADBAND LLC

IURC
PETITIONER'S

DATE REPORTER

May 12, 2021

I. INTRODUCTION

- 1 Q. PLEASE STATE YOUR NAME, TITLE, AND BUSINESS ADDRESS.
- 2 A. My name is Corey Hauer. I am CEO of LTD Broadband, LLC ("LTD" or the "Company").
- 3 My business address is 69 Teahouse St., Las Vegas, NV 89138.
- 4 Q. ARE YOU THE SAME COREY HAUER THAT SIGNED THE AFFIDAVIT
- 5 SUPPORTING LTD'S APPLICATION FOR A COMMUNICATIONS SERVICE
- 6 PROVIDER ("CSP") CERTIFICATE OF TERRITORIAL AUTHORITY ("CTA")
- 7 FILED IN THIS PROCEEDING ON MARCH 15, 2021?
- 8 A. Yes.
- 9 Q. PLEASE DESCRIBE YOUR EDUCATION AND EMPLOYMENT
- 10 BACKGROUND.
- 11 A. I founded LTD Broadband in 2010. Prior to this position, I founded Desktop Media, a
- dialup ISP that eventually became a CLEC and was an early provider of fixed wireless
- broadband. This CLEC/ISP was sold to Jaguar Communications in 2008. I studied
- 14 Computer and Electrical Engineering at Purdue University. Over the past 27 years I have
- provided telecommunications and internet engineering consulting to a number of school
- districts, ILECs, WISPs, airlines and private equity firms.
- 17 Q. WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?
- 18 A. The purpose of my rebuttal testimony is to address and refute several assertions in the pre-
- filed testimony of John E. Greene, a witness for New Lisbon Telephone Company, Inc. and
- New Lisbon Broadband and Communications, LLC (together, "New Lisbon"). Mr.
- 21 Greene's objections to LTD's application for a communications service provider CTA are
- 22 motivated by competitive considerations and based purely on speculation, innuendo and

the perspective of a subsidized local rural exchange carrier ("RLEC") that knows nothing about LTD's proven entrepreneurial business model. Ultimately, I respectfully request that the Commission grant LTD's request for a CTA because LTD has demonstrated that it satisfies the requirements set forth in Indiana law.

A.

II. BACKGROUND

7 Q. PLEASE EXPLAIN LTD'S EFFORTS TO DATE TO OBTAIN A CTA.

LTD filed its CTA Application with the Indiana Utility Regulatory Commission the ("Commission") on March 15, 2021 using the Commission's standard CTA Application form. LTD included the information required by the form, which included among other things, the services and area for which its CTA is requested, biographic information for LTD's key management and technical staff, LTD's confidential financial data and the required affirmations. On April 1, 2021, New Lisbon submitted its request for a hearing on LTD's CTA application and in his May 3, 2021 testimony, Mr. Greene recommends that the Commission deny LTD's request for a CTA because he alleges LTD has not provided "any evidence to show that it has the financial, technical and managerial ability to construct the network nor provide the services it has committed to provide." "

Q. TO BE ELIGIBLE TO RECEIVE A CTA, MUST LTD DEMONSTRATE THAT IT

HAS THE FINANCIAL, MANAGERIAL AND TECHNICAL ABILITY TO

"CONSTRUCT THE NETWORK IT HAS COMMITTED TO PROVIDE?"

A. No. If a hearing is requested, the Commission must evaluate whether the applicant has the technical, financial and managerial ability to "provide the communications services for

¹ Testimony of J. Greene at 12.

- which it seeks certification."² The Commission does not evaluate an applicant's ability to construct a network.
- Q. IN LIGHT OF NEW LISBON'S OBJECTION TO LTD'S CTA REQUEST, PLEASE
 PROVIDE A MORE COMPLETE DESCRIPTION OF LTDAND ITS
- 5 **OPERATIONS.**
- 6 A. LTD is a privately-held limited liability company formed in the State of Nevada in October 7 2010. The Company's principal place of business is 69 Teahouse St, Las Vegas NV 89138. 8 I hold a 100% controlling interest (100%) in the Company. LTD has grown from a single 9 water tower site in Rose Creek, Minnesota in 2011 to a network of over 2200 tower sites 10 covering over 50,000 square miles servicing 16,500 customers. Currently LTD offers service in Iowa, Kansas, Minnesota, Nebraska, South Dakota and Wisconsin. We are 11 12 continuing rapid expansion of our footprint averaging 30 new tower sites each month in states including Indiana. LTD is also overbuilding much of our existing fixed wireless 13 14 footprint with 5G millimeter wave fixed wireless equipment to enable gigabit speeds. We 15 operate an extensive fiber network with geographically dispersed redundant paths to insure maximum reliability and throughput to our tower network. We believe we are one of the 16 17 fastest if not the fastest growing and largest providers (by coverage area) of fixed-wireless 18 broadband in the US. For our RDOF areas we intend to deploy FTTH in the last mile using GPON and XGPON technology to offer speeds up to 10 Gbps. Middle mile connections 19 may utilize multi-gigabit fixed-wireless in certain instances. 20

Q. PLEASE DESCRIBE THE COMPANY'S CURRENT CUSTOMER BASE.

² Indiana Code § 8-1-32.5-9.

1	A.	LTD has historically focused our coverage on unserved and underserved rural areas and
2		small towns. While rural locations are our primary focus, we are also starting to leverage
3		5G millimeter wave technologies in some larger communities to offer a competitive choice
4		to customers receiving broadband via cable or fiber connections.
5	Q.	PLEASE DESCRIBE LTD'S TRACK RECORD OF PROVIDING SERVICE IN
6		OTHER JURISDICTIONS AS A RECIPIENT OF AN AWARD FROM THE
7		CONNECT AMERICA FUND PHASE II ("CAF PHASE II").
8	A.	LTD has nearly completed its CAF Phase II buildout and is on track to deploy service on
9		time and potentially ahead of schedule. In fact, LTD is far ahead of many CAF Phase II
10		winners in completing its obligations. LTD completed its 5th year obligation of 80%
11		buildout in both Iowa and Minnesota by the end of year 1. That is four years ahead of the
12		CAF Phase II requirement, which was to complete 80% by the end of year 5. LTD also
13		expects to finish 100% of its CAF Phase II obligation for Illinois later this year - also found
14		years ahead of schedule.
15	Q.	IN WHAT JURISDICTIONS IS LTD CURRENTLY AUTHORIZED TO PROVIDE
16		COMMUNICATIONS SERVICES?
17	A.	LTD is authorized to provide communications service in Iowa, Kansas, Minnesota
18		Nebraska, South Dakota and Wisconsin and is designated as an Eligible
19		Telecommunications Carrier ("ETC") in Illinois, Iowa and Minnesota. In addition to
20		Indiana, the Company is currently seeking authorization as an ETC in 11 other jurisdictions
21		where it has been awarded RDOF funding: California, Colorado, Kansas, Missouri
22		Nebraska, North Dakota, Ohio, Oklahoma, South Dakota, Texas and Wisconsin. The
23		Company's applications for ETC designation are currently pending before the relevant

- regulatory commissions in those states. LTD also has filed to expand its ETC designation
 in Illinois, Iowa and Minnesota to include the additional Rural Digital Opportunity Fund
 ("RDOF") census blocks where it was the auction winner.
- 4 Q. FOR WHAT COMMUNICATIONS SERVICES IS LTD REQUESTING A CTA?
- LTD's CTA application requests authority to provide the following telecommunications services: interconnected VoIP service; dedicated transport telecommunications services; and facilities based local exchange service, which LTD clarified in its Response to the Presiding Officers' May 7, 2021 Docket Entry Question. LTD's CTA application also requests authority to provide the following information services: internet access service and broadband service.
- 11 Q. PLEASE DESCRIBE LTD'S FINANCIAL ABILITY TO PROVIDE THE
 12 COMMUNICATIONS SERVICES FOR WHICH IT SEEKS A CTA.
- LTD has submitted to the Commission its confidential financial data in support of its CTA 13 A. 14 application. As noted above, LTD operates in six states and is poised to expand service into several other states as part of its award from the RDOF. For the last seven years, LTD 15 has been growing 40% annually. LTD has completed 70% of its CAF Phase II buildout 16 17 obligation and will finish years ahead of schedule. LTD has built one of the largest fixed wireless coverage areas in rural areas in the United States. Our financial data combined 18 19 with our track record demonstrate that LTD has the experience and ability to manage its financial resources to provide the communications services for which it seeks certification 20 21 from this Commission.
- Q. PLEASE DESCRIBE LTD'S MANAGERIAL ABILITY TO PROVIDE THE
 COMMUNICATIONS SERVICES FOR WHICH IT SEEKS A CTA.

I have 27 years of experience in the telecommunications and internet engineering A. consulting industries. My role with LTD is to oversee all aspects of LTD's business including but not limited to network construction, day-to-day operations, customer service and regulatory compliance. The other key managerial staff for LTD are the five individuals identified in the updated attachment to our CTA application. Together, these professionals have a combined 67 years of experience in the fields of telecommunications, customer care and marketing. As I discuss in greater detail below, our fiber engineering team is led by LTD's Fiber Engineering Lead, Jim O'Regan and LTD's Tower Tech Manager, Justin Hansen. Mr. O'Regan has 27 years of experience designing and building fiber networks. Mr. Hansen oversees tower buildout, installation and repairs and brings 8 years of experience. With combined experience of 32 years, our customer service, marketing and installation and repair activities are managed by Rebecca Severtson, Haley Tollefson and Chad Peterson, respectively. Our managerial staff is currently supported by approximately 154 full-time employees and this number will grow as our network expands. Together, LTD's managerial team has the ability to ensure that LTD continues to deploy networks and offer quality customer service while remaining in compliance with regulatory requirements.

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18 Q. PLEASE DESCRIBE LTD'S TECHNICAL ABILITY TO PROVIDE THE 19 COMMUNICATION SERVICES FOR WHICH IT SEEKS A CTA.

LTD has built one of the largest fixed wireless coverage areas in rural areas in the United States in a very short time. Led by Mr. O'Regan, our Indiana network will be designed and overseen by experienced professionals. Our expertise is in creating teams to execute on repeatable construction processes. LTD has installed thousands of trenched and aerial fiber

and Ethernet drops with its current personnel. Where necessary and appropriate, LTD hires contractors and a construction workforce to deploy its facilities. LTD will employ its expertise and experience to deploy service in Indiana. LTD has engaged with outside engineering and construction companies and is positioning resources to begin construction. In addition to partnering with contractors, LTD is preparing to hire and train over 500 construction staff including many local workers in Indiana. LTD is recruiting seasoned outside plant professionals that agree with LTD's vision of an entrepreneurial approach to fiber deployment. LTD also has scaled its staffing to meet its CAF performance obligations and there is no reason to believe LTD will not do the same with respect to RDOF. LTD is currently involved in strategic transactions that will bring additional resources to our teams in multiple states where we do not yet serve. At the conclusion of these transactions, LTD expects to have boots on the ground in 12 of the 15 states (including Indiana) that comprise our RDOF award area. LTD will manage the timing of its hiring and contractual activities to align with the FCC's approvals so that LTD is positioned to comply with the applicable buildout milestones.

A.

Q. WHAT ARE THE TIMING CONSIDERATIONS GUIDING LTD'S FINANCIAL, MANAGERIAL AND TECHNICAL DECISIONS FOR PROVIDING SERVICE RELATED TO THE RDOF AWARD?

Following the FCC's December 2020 notification that LTD was the successful bidder for certain RDOF funds in Indiana, the FCC is presently engaged in an intensive review of LTD's long-form application, which includes an in-depth examination of LTD's financial and technical qualifications and abilities to meet the FCC's RDOF requirements. The precise duration of this process is unknown and it could take the FCC several months to

2		technical decisions will be timed appropriately to align with the FCC's approval so that
3		LTD's financial, technical and hiring commitments are consistent with the FCC's
4		directives.
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6		III. RESPONSE TO MR. GREENE'S TESTIMONY
7	Q.	DO YOU KNOW OR HAVE YOU OR LTD HAD ANY BUSINESS
8		RELATIONSHIP WITH MR. GREENE OR THE NEW LISBON
9		COMMUNICATIONS ENTITES HE REPRESENTS?
10	A.	No.
11	Q.	PLEASE COMMENT ON MR. GREENE'S TESTIMONY AT PAGE 3 WHERE HE
12		QUESTIONS WHETHER LTD HAS THE FINANCIAL, MANAGERIAL AND
13		TECHNICAL ABILITY TO PROVIDE THE SERVICES FOR WHICH IT SEEKS
14		A CTA.
15	A.	As an initial matter, I note that Mr. Greene has no personal knowledge of LTD's
16	140	confidential finances, business model or strategy for extending service to Indiana
17		
		Traditionally, RLECs like New Lisbon have relied on federal Universal Service Fund
18		support as a key subsidy for its business operations. For decades, RLECs have built their
19		business model around these subsidies. Unlike entrepreneurial companies like LTD
20		RLECs have little experience with a business model where such subsidies do not exist.
21	Q.	IS IT COMMON FOR A CTA APPLICATION TO BE OPPOSED?
22	Α.	No, my understanding is that New Lisbon is the first and only communications service
23		provider to object to a CTA application since the Commission began using the streamlined

complete its review and authorize RDOF support to LTD. LTD's financial, managerial and

CTA form application process approximately 14 years ago. What Mr. Greene does not reveal is that New Lisbon's motivation is purely competitive. Mr. Greene's testimony is strikingly similar to the positions of other RLECs objecting to LTD's RDOF awards in other states, which raises the specter of a coordinated, nationwide RLEC effort to eliminate LTD as a competitor based on speculation and hearsay, either by attempting to strip LTD's RDOF award, prevent LTD from obtaining certification as a communications service provider, or convince state commissions to deny LTD's designation as an ETC. This allout blitz by RLECs is not supported by any evidence, but rather is motivated by fear that LTD will create competition in the RLECs' traditionally subsidized rural footprints.

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10 Q. PLEASE RESPOND TO MR. GREENE'S TESTMONY SUGGESTING THAT LTD 11 FAILED TO PROVIDE SUFFICIENT INFORMATION REGARDING ITS 12 MANAGERIAL ABILITY.

Question 6 on page 3 of Mr. Greene's testimony erroneously suggests that Indiana Code § 8-1-32.5-6(B)(2) requires LTD to "[p]rovide biographies of its corporate officers." Although the Commission's CTA form instructs CTA applicants to provide biographies of an applicant's corporate officers responsible for Indiana indicating managerial and technical qualifications, the Indiana Code does not require a CSP CTA applicant to demonstrate managerial ability by providing evidence confined solely to "corporate officers." This is likely the case because all business organizations are not corporations with "corporate officers." Since LTD is a limited liability company, it does not have corporate officers. As such, LTD provided biographies of its key management team who will have responsibility for the main aspects of providing the service for which a CTA is

2 management staff brings over 82 years of managerial experience to LTD. 3 Here again, Mr. Greene is attempting to impart the RLEC business model on an 4 entrepreneurial company. Mr. Greene's allegations that LTD has a small staff and limited 5 resources is false. LTD has more than 150 employees in 23 states. 6 Q. PLEASE RESPOND TO MR. GREENE'S ALLEGATION AT PAGE 4 THAT 7 "THERE IS NO EVIDENCE THAT LTD HAS ANY EXPERIENCE 8 ENGINEERING, DESIGNING, CONSTRUCTING, **INSTALLING** AND 9 OPERATING A FTTH NETWORK THAT WILL DELIVER 1 Gbps SERVICE." 10 A. As a subsidy-based legacy rural exchange competitor with a business model that is very 11 different from LTDs, Mr. Greene has no personal knowledge of the facts supporting LTD's 12 experience – nor should he. Mr. Greene's testimony is nothing more than unbridled and 13 unsupported speculation by a disappointed, unsuccessful RDOF bidder. I also note that 14 when New Lisbon began offering fixed-wireless internet service, it had not previously done 15 so. New Lisbon did not equip and train its staff to climb and erect towers until it did so. 16 Similarly, LTD will equip and train our staff to deploy fiber networks once its RDOF long 17 form is approved. 18 Q. DO YOU AGREE WITH MR. GREENE'S STATEMENT AT PAGE 4 THAT THE 19 DIFFERENCE BETWEEN ENGINEERING, DESIGNING, CONSTRUCTING, 20 INSTALLING AND OPERATING A FIXED WIRELESS NETWORK VERSUS A 21 FTTH NETWORK IS ANALOGOUS TO THE DIFFERENCE BETWEEN 22 DESIGNING, ENGINEERING, AND CONSTRUCTING COMMERICAL HIGH 23 RISE BUILDINGS VERSUS INTERSTATE HIGHWAYS?

requested. As discussed previously, my experience along with that of LTD's key

1	A.	No. A better analogy would be constructing a cable television network versus constructing
2		an electrical distribution grid. There are significant overlaps, but some key differences in
3		equipment.
4	Q.	PLEASE RESPOND TO MR. GREENE'S STATEMENT AT PAGES 5 AND 9
5		THAT LTD "IS A CLASSIC WISP" THAT HAS NOT DEMONSTRATED IT HAS
6		THE MANAGERIAL AND TECHNICAL ABILITY TO CONSTRUCT AND
7		OPERATE A LARGE FIBER NETWORK IN INDIANA.
8	A.	Again, Mr. Greene misunderstands the requirement for an Indiana CTA applicant is to
9		demonstrate the requisite ability to provide the communications services for which
10		authority is requested, and not to demonstrate the applicant's ability to construct a network.
11		Mr. Greene also apparently does not appreciate that many aspects of operating a WISP,
12		such as customer service, are identical to operating a fiber-based network. He also does
13		not appreciate that LTD currently provides service via fiber to customers in other states,
14		and we are scaling to deploy more fiber going forward. LTD has installed thousands of
15		underground drop facilities and has 8 years experiencing installing and splicing
16		underground and aerial fiber as part of our WISP builds.
17		Mr. Greene seems to want to denigrate WISPs as second-class broadband providers
18		(even though New Lisbon operates a WISP itself). As someone that is very familiar with
19		largest WISP operators in the US and Canada, I can confidently say that large WISPs offer
20		high quality service and are well respected in the broadband industry. New Lisbon's RLEC
21		network is extremely small relative to the network built and operated by LTD, which
22		presently has 1.4 million households passed.

1 Ultimately, Mr. Greene's testimony must be taken in context. While his company's 2 bidding strategy was unsuccessful in the RDOF auction, it has no bearing on LTD's ability 3 to provide the communications services for which LTD seeks certification in Indiana. HOW DO YOU RESPOND TO MR. GREENE'S "BELIEF" AT PAGE 5 THAT "IT 4 O. 5 IS UNLIKELY THAT LTD HAS RELATIONSHIPS WITH QUALIFIED CONTRACTORS IN INDIANA BECAUASE LTD HAS NEVER CONDUCTED 6 7 BUSINESS IN INDIANA NOR DOES IT HAVE EXPERIENCE CONSTRUCTING 8 AND OPERATING A FTTH NETWORK"? 9 A. First, I note that Mr. Greene has no personal knowledge of LTD's existing or potential relationships with contractors - nor should he, as a potential competitor. LTD has been 10 11 meeting with counties in Indiana to pave the way for a smooth deployment of FTTH in 12 their areas. LTD has years of experience in growing both its workforce and network at a 13 rapid pace. As an example, in 2020, LTD constructed 395 new tower sites and increased 14 its workforce by over 30%. Second, Mr. Greene apparently believes that the State of Indiana should not open its doors to businesses from other states, which is especially 15 16 troubling when LTD is poised to extend broadband service to Hoosiers who for years have remain unserved. 17 MR. GREENE SPENDS 3 PAGES (6 -9) CLAIMING THAT LTD'S BUSINESS 18 Q. OPERATION LOCATIONS ARE "SPURIOUS," "IMPERMANENT," "SPARSE," 19 AND "BARREN" WHICH HE CLAIMS SHOWS THAT LTD LACKS (1) THE 20 TECHNICAL ABILITY TO CONSTRUCT OR OPERATE A FIBER NETWORK; 21 22 AND (2) THE FINANCIAL ABILITY TO FINANCE A LARGE FTTH PROJECT. PLEASE RESPOND. 23

A. The claim is preposterous. First, Mr. Greene obviously misunderstands that a Google Maps image will quite likely capture a picture of a premises at a point in time that could well be outdated by years or decades. Second, Mr. Greene has no personal knowledge of what exists at each physical address but apparently, and without any basis, believes LTD has lied about its operations in its data responses. While it is irrelevant to a showing that LTD has either the managerial or technical ability to provide communications services in Indiana, I assure the Commission that LTD conducts business operations in some form at each of the locations listed in Mr. Greene's Answer #12. The relevant consideration for the Commission is whether LTD has the financial, technical and managerial ability to provide the communications services for which it seeks authority. The number of operations locations and the nature of work performed inside has no tendency to prove or disprove those considerations. What is relevant is that LTD has demonstrated that using its current entrepreneurial business model, LTD is already providing communications service in six states and it has the technical, managerial and financial ability to do the same in Indiana. The reality is that LTD will install fiber with its own construction teams using modern equipment at likely one-half to one-third of the cost of the dated infrastructure deployed by RLECs.

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18 Q. PLEASE RESPOND TO MR. GREENE'S TESTIMONY AT PAGE 10-12 19 REGARDING LTD'S FINANCIAL ABILITY.

A. First, Mr. Greene clearly misunderstands the applicable requirement, which is whether LTD has the financial ability to *provide the communication service for which authority is requested* and not whether LTD can "finance the infrastructure it plans to deploy in Indiana" as Mr. Greene repeatedly misstates on pages 10, 11 and 12. Second, Mr. Greene

has no personal knowledge of LTD's confidential financial data (and if he has reviewed LTD's confidential financial data provided to New Lisbon's counsel as Highly Confidential Information, Mr. Greene has violated the parties' Non-Disclosure Agreement). Third, Mr. Greene's pontification on what "conventional lenders typically consider" is irrelevant because Mr. Greene has no personal knowledge of whether and to what extent LTD will even solicit funding from "conventional lenders." nor has he explained the basis for his statement of what they "typically consider." Ultimately, Mr. Greene's statements are unsupported by facts. It is confounding that Mr. Greene presumes to know the economic considerations of LTD when he has no personal knowledge of or access to LTD's financial data, engineering plans or business model. Mr. Greene has offered nothing more than innuendo and unsupported speculation for this specious claim. Mr. Greene's suggestion that LTD is inept, inexperienced and cannot provide communications services in Indiana is pure fantasy. Mr. Greene's abject speculation should not be mistaken for the fact that LTD has satisfied every element of the requirements for a communications service provider CTA applicant. LTD has presented financial data to demonstrate its ability to offer the communications services for which it seeks authority to provide in Indiana. Just as it did when managing its financial needs to meet its CAF Phase II obligations, LTD has taken prudent steps to identify and meet any future financing needs to align with the FCC's approvals so that LTD is positioned to comply with the applicable RDOF buildout milestones. **CONSIDERATIONS** RELEVANT TO **THIS** ARE THERE **OTHER**

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Q.

COMMISSION'S

DETERMINATION OF WHETHER LTD

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HAS

1 FINANCIAL, MANAGERIAL AND TECHNICAL ABILITY TO OFFER 2 COMMUNICATIONS SERVICES IN INDIANA? 3 Mr. Greene has focused on LTD because New Lisbon was an unsuccessful bidder in areas A. 4 where LTD was successful – in specific geographies that he must have deemed important for New Lisbon to win. Mr. Greene's unhappiness about the outcome of the RDOF auction 5 has no bearing on LTD's CTA application. LTD has the financial, technical and managerial 6 7 abilities required to provide the communications services for which it seeks a CTA. As 8 such, the Commission should grant LTD's CTA and reject a disappointed bidder's 9 improper attempts to second-guess the FCC's auction rules. 10 DOES THAT CONCLUDE YOUR TESTIMONY?

Q.

A.

Yes.

VERIFICATION

I hereby swear or affirm that the foregoing testimony is true and accurate to the best of my knowledge and belief.

Corey Hauer

Corey Hauer

CERTIFICATE OF SERVICE

The undersigned certifies that a copy of the foregoing has been served upon the following counsel of record electronically this 12TH day of May, 2021:

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