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April 15, 2021

VIA ELECTRONIC DELIVERY

Indiana Utility Regulatory Commission PNC Center 101 W. Washington Street, Suite 1500 East Indianapolis, IN 46204

Re: Sage Telecom Communications, LLC d/b/a TruConnect **Revised Informational Lifeline Tariff**

Dear Sir/Madam:

Sage Telecom Communications, LLC d/b/a TruConnect ("TruConnect") was designated as an ETC in Cause No. 41052 ETC 73 and was granted expansion of its ETC service area in Cause No. 41052 ETC 82.

Enclosed please find a revised copy of TruConnect's Informational Lifeline tariff reflecting rate updates in compliance with FCC rule changes effective December 1, 2020, as well as the addition of an enhanced tribal offering for eligible residents of federally-recognized tribal lands.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-9200 or hkirby@telecomcounsel.com.

Respectfully submitted,

s/Heather Kirby

Heather Kirby **Regulatory Specialist** Lance J.M. Steinhart, P.C. Attorneys for Sage Telecom Communications, LLC

Enclosures

FILED April 20, 2021 **INDIANA UTILITY REGULATORY COMMISSION**

Telephone: (770) 232-9200 Facsimile: (770) 232-9208

Sage Telecom Communications, LLC

Indiana Tariff No. 1 Original Sheet No. 1

TITLE SHEET

INFORMATIONAL TARIFF

APPLICABLE TO LIFELINE SERVICE

OFFERED IN THE STATE OF INDIANA

ISSUED BY

Sage Telecom Communications, LLC d/b/a TruConnect

Effective Date: Dec. 1, 2020

APPLICATION OF TARIFF

This tariff is provided for informational purposes only and contains the regulations, rates, and charges applicable to the Company's Lifeline Service provided in the areas of Indiana where the Company is designated as an Eligible Telecommunications Carrier.

This tariff is not intended to represent all Terms and Conditions applicable to the provision and use of the Company's wireless service. A complete listing can be found on the Company's website at <u>www.truconnect.com</u>.

Effective Date: Dec. 1, 2020

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION	SHEET	REVISION
1	Original		
2 3	Original		
	2nd Revised*		
4	Original		
5	Original		
6	Original		
7	Original		
8 9	Original		
9	1st Revised		
10	Original		
11	Original		
12	Original		
13	1st Revised		
14	Original		
15	Original		
16	1st Revised		
17	Original		
18	Original		
19	Original		
20	Original		
21	Original		
22	Original		
23	2nd Revised*		
24	1st Revised		

* New or Revised Sheet

Effective Date: Dec. 1, 2020

Sage Telecom Communications, LLC

Indiana Tariff No. 1 Original Sheet No. 4

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TARIFF FORMAT

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

Effective Date: Dec. 1, 2020

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) To signify a change in regulation or text.
- (D) To signify a reduced rate.
- (I) To signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (O) To signify an omission.
- (T) To signify a temporary rate and/or surcharge.
- (Z) To signify a correction.

Effective Date: Dec. 1, 2020

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Commission - Used throughout this tariff to mean the Indiana Utility Regulatory Commission.

Customer - The person who applies for and receives Lifeline services of the Company.

<u>Company</u> - Used throughout this tariff to mean Sage Telecom Communications, LLC d/b/a TruConnect ("Sage" or "TruConnect"), a Delaware Limited Liability Company.

Handset - Any hand held device used to transmit and receive calls from a wireless system. Also known as a wireless phone, a cellular phone, a mobile phone, a PCS phone and many other terms.

Service - Any or all service(s) provided by the Company
pursuant to this tariff.

Service Areas - Geographic areas in which the Company is capable of originating and terminating wireless calls.

<u>Underlying Carrier</u> - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

Effective Date: Dec. 1, 2020

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SECTION 2 - TERMS OF SERVICE

2.1 Customer Service

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

SAGE TELECOM COMMUNICATIONS, LLC TruConnect Customer Service 1149 S. Hill Street, Suite H-400 Los Angeles, CA 90015 (800) 430-0443

If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules and procedure. The address of the Commission is as follows:

> Indiana Utility Regulatory Commission 101 West Washington Street, Suite 1500 E Indianapolis, Indiana 46204

2.2 Advanced Payment

All services are prepaid and charges for service must be paid by the subscriber in advance.

2.3 Emergency Calls/Texts

Calls or texts to 911 emergency services are always free of charge, even if the customer has no account balance remaining. If a customer is in an area where the phone is searching for a wireless signal or there is no wireless signal or wireless service, a call to 911 may not go through. Customers are advised to not rely solely on their wireless phone in an emergency situation and are directed to dial 911 from the nearest landline phone to call for help in an emergency.

Effective Date: Dec. 1, 2020

2.4 Special Accommodations

Any hearing, visual or speech impaired persons interested in applying for a specially equipped handset must specify the need(s) in the application and the Company will make every effort to assist such customer in obtaining a handset and at the same time be in compliance with all applicable laws, rules, and regulations.

2.5 Service Area

The Eligible Telecommunications Carrier Service Area ("Designated Service Area") consists of the geographical area which the Company is authorized to serve eligible universal service subscribers. The Company has no obligation to provide wireless services outside the Company's Designated Service Area.

Service is only available in geographic areas covered by the digital service network footprint of the Company's underlying facilities-based provider(s). Coverage maps may be found on the Company's website (<u>www.truconnect.com</u>). These maps are for general informational purposes only. The Company does not guarantee coverage or service availability. Actual coverage and service areas may vary from the maps and may change without notice.

Effective Date: Dec. 1, 2020

2.6 Limitations of Service

Quality of service may be affected by conditions beyond the Company's control, including atmospheric, geographic, or topographic conditions, or by damage to your mobile phone. The Company does not warrant or guarantee that service will be available at any specific time or geographic location, or that service will be provided without interruption.

Service depends on over-the-air radio transmissions. Many factors beyond the Company's control may affect the Company's ability to make and receive calls on the Company wireless handset and the quality of those calls including, but not limited to, the location, the conditions of the atmosphere, terrain, nearby buildings and other structures, network capacity issues, system outages or failures of equipment to operate as expected, a problem that occurs with service we purchase from someone else, system upgrades, performance of maintenance work, accidents or other events outside of the Company control. As a result, Services, including calls or attempted calls to emergency services, may be interrupted, may fail, or may be below normal quality levels. The Company takes no responsibility for service interruptions or problems caused by factors beyond the Company's control.

2.7 Taxes and Surcharges

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are not included in the rates quoted herein, with the exception of the Plans in Section 5 below with a net cost of \$0.

2.8 International Calling

International calls are billed at the international perminute rate for the country called plus standard airtime rates. International rates vary. For current rates, visit https://www.truconnect.com/international/

Effective Date: Dec. 1, 2020

2.9 Unauthorized Usage

- A. Service is furnished to the User for any lawful purpose. Service shall not be used for any unlawful purpose, nor used in such a manner as to interfere unreasonably with the use of Service by any other Users.
- B. A customer may not use the Company's services in any way that is illegal, fraudulent or abusive, as determined by the Company in its sole discretion. A customer may not alter any of the hardware or software on their TruConnect phone for any purpose.
- C. A customer may not transfer to any third party any rights or benefits received under the Company's service, including, but not limited to, any voice minutes received under the Service.
- D. The Company may provide information regarding the Customer's use of Service to federal, state and local authorities, to the extent required by law.
- E. Tampering: The Company handset is provided exclusively for use by the end consumer with the TruConnect Service available solely in the United States. Any other use of the Company handset, including without limitation, any resale, unlocking and/or re-flashing of the handset is unauthorized and constitutes a violation of the customer's agreement with the Company. Customers agree not to unlock, re-flash, tamper with or alter the Company phone or its software, enter unauthorized PIN, engage in any other unauthorized or illegal use of the Company phone or the Service, or assist others in such acts, or to sell and/or export Company handsets outside of the United States. These acts violate Company rights and state and federal laws. Improper, illegal or unauthorized use of the Company phone is a violation of this agreement and may result in immediate discontinuance of Services and legal action. The Company will prosecute violators to the full extent of the law. Customers must agree that any violation of their agreement through their improper, illegal or unauthorized use or sale of their Company phone shall entitle the Company to recover liquidated damages from customer in an amount of not less than \$5,000 per

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Company handset purchased, sold, acquired or used in violation of this agreement.

F. SIM cards: If a Company phone has a SIM card, then customer must agree to safeguard the SIM card and not to allow any unauthorized person to use the SIM card. Customer must agree not to allow any other person to, directly or indirectly alter, bypass, copy, deactivate, remove, reverse-engineer or otherwise circumvent or reproduce the encoded information stored on, or the encryption mechanisms of, the SIM card. The Underlying Carriers, Company, or its service providers, may, from time to time, remotely update or change the encoded information on the SIM card. The Company phone is restricted from operating when customers are located anywhere outside of the United States, including offshore or in international waters. Any such calls are considered unauthorized usage by Company for which Service will be immediately suspended. In the event of suspension for this or any other unauthorized usage, customers will not be entitled to receive any refunds for the handset or unused airtime.

2.10 Deactivation for Fraud

- A. TruConnect reserves the right to cancel the enrollment of any customer and/or ban the customer's phone from being reactivated for any fraud related issues as determined solely by TruConnect.
- B. While participating in Lifeline service, a customer shall not be permitted to sell, rent, give away or in any way allow another person to use the cellular phone or Service provided to him/her by the Company. If it is determined that a Lifeline participant violates these requirements, then such person will be de-enrolled from Lifeline service, the person's handset will be permanently deactivated and the person's personal information will be permanently flagged so that such person may not qualify in the future for TruConnect Lifeline service.

Effective Date: Dec. 1, 2020

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2.11 Customer Initiated Service Cancellation

If at any time a TruConnect Lifeline customer wishes to cancel his/her service with the Company, TruConnect Customer Care representatives will handle such customer initiated service cancellations. TruConnect Lifeline customers simply call the Company's toll-free customer service number (800-430-0443) and they can speak to a live operator to cancel service. Service will be terminated within two (2) business days after the request.

2.12 Privacy Policy

The Company's Privacy Policy is available at the following website: https://www.truconnect.com/legal-privacy-policy/

2.13 Handset Policy

- A. At time of Lifeline service activation, Lifeline customers will receive a free SIM card for use in a customer's existing handset.
- B. If a free handset is provided, it is 'as is' and without warranty.
- C. Reserved for future use.
- D. Reserved for future use.

Effective Date: Dec. 1, 2020

2.14 Limitation of Liability

CUSTOMERS AGREE THAT UNDER NO CIRCUMSTANCES ARE WE LIABLE TO THE CUSTOMER OR ANY THIRD PARTY FOR ANY INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, TREBLE, PUNITIVE OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER ARISING OUT OF, RELATED TO, OR IN CONNECTION WITH ANY ACT OR OMISSION BY THE COMPANY IN ITS PROVISION OF PRODUCTS OR SERVICES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES, TO THE FULLEST EXTENT THE SAME MAY BE DISCLAIMED BY LAW, REGARDLESS OF THE THEORY OF LIABILITY, WHETHER FRAUD, MISREPRESENTATION, BREACH OF CONTRACT, PERSONAL INJURY, NEGLIGENCE, PRODUCT LIABILITY, OR ANY OTHER THEORY.

Customers agree that neither we nor our vendors, suppliers or licensors are responsible for any damages resulting from: (a) any action or omission by a third party, including any other company furnishing a part of our service or any equipment provided for such service; (b) providing or failing to provide Services, including, but not limited to, deficiencies or problems with a wireless device or network coverage (for example, dropped, blocked, interrupted Services, etc.); (c) traffic or other accidents, or any health-related claims relating to our Services; (d) data content or information accessed while using our Services; (e) an interruption or failure in accessing or attempting to access emergency services from a wireless device, including through 911, Enhanced 911 or otherwise; (f) interrupted, failed, or inaccurate location information services; (q) information or communication that is blocked by a spam filter; and (h) damage to a customer's wireless device or any computer or equipment connected to a customer's wireless device, or damage to or loss of any information stored on a customer's wireless device, computer, equipment, or TruConnect storage space from customer's use of the Services or from viruses, worms, or downloads of malicious content, materials, data, text, images, video or audio. Customers also agree we aren't liable for missed or deleted voice mails or other messages, or for any information, such as pictures, that gets lost or deleted if we service the customer's wireless device. Customers should implement appropriate safeguards to secure their wireless device, computer or equipment and to back-up the information stored on each.

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2.15 Indemnification

Customers must agree to indemnify and hold harmless TruConnect and all affiliated or related companies, directors, officers, agents, representative, partners and employees, from any and all liabilities, settlements, penalties, claims, causes of action and demands brought by third parties (including any costs, expenses or attorneys' fees on account thereof) resulting from customers' use of the Company's products and services, or another person whom a customer authorized to use their products or services, whether based in contract or tort (including strict liability) and regardless of the form of action.

2.16 Warranties

The Company does not manufacture its mobile phones or other equipment. The only warranties applicable to such devices or equipment are those extended by the manufacturers. The Company has no liability, therefore, in connection with mobile phones and other equipment or for manufacturers' acts or omissions.

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, REGARDING THE PRODUCTS AND SERVICES PROVIDED HEREUNDER OR ANY SOFTWARE REQUIRED TO BE USED IN CONNECTION THEREWITH, INCLUDING, BUT NOT LIMITED TO, AND TO THE EXTENT PERMITTED BY LAW, WARRANTY OF TITLE, WARRANTY THAT A PRODUCT OR SERVICE IS FIT FOR A PARTICULAR USE OR WARRANTY OF MERCHANTABILITY. THE COMPANY EXPRESSLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES. THE COMPANY DOES NOT PROMISE ERROR-FREE OR UNINTERRUPTED SERVICE AND DOES NOT AUTHORIZE ANYONE TO MAKE WARRANTIES ON ITS BEHALF.

Effective Date: Dec. 1, 2020

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Handset Activation

If a customer's Lifeline activation is accepted, the customer will receive a SIM card for use in the customer's existing device delivered to the home address noted in their application. They will also receive a welcome kit with the Company's terms and conditions of service and a "Getting Started" guide. The customer will be directed to contact customer service in order to elect the rate plan option of their choice.

The wireless telecommunications networks used to transmit calls for the Lifeline service are owned and operated by the Company's Underlying Carrier(s), not the Company.

TruConnect handsets are programmed for use on the Company's networks; even if unlocked, handsets may not be compatible with other wireless networks.

Services are provided at the Company's discretion. Some functions and features referenced in the Manufacturer's manual provided with a handset may not be available on all Company handsets.

3.2 Airtime Usage

Airtime minutes will be deducted for all time during which a TruConnect handset is connected to, or using, the wireless system. Use of a wireless system typically begins when the user presses the "send," "call" or other key to initiate or answer a call and does not end until the user presses the "end" key or the call is otherwise terminated.

Airtime minutes are deducted for all incoming and outgoing calls, including incoming call waiting calls, calls to toll free numbers, 411, and to access voice mail.

Airtime minutes are not deducted for calls to 911 or for calls to TruConnect Customer Care. TruConnect phones can reach 911 emergency services regardless of whether there are minutes remaining on the customer account.

Effective Date: Dec. 1, 2020

For outbound calls, the user may be charged airtime for incomplete and/or busy-no answer calls. Airtime minutes will be deducted for use of other services such as text messaging and accessing the web and downloading content to your TruConnect phone depending on the rate plan option chosen. No credit or refund is given for dropped calls.

Calls are billed in one-minute increments, with a minimum time per call of one minute. Call times are rounded up to the nearest whole minute. Calls are limited to two hours: if a user is on a call for longer than two hours, the call will automatically terminate.

A customer's handset does not have to be "on" to receive its free monthly allotment of minutes.

A customer may check the balance of their account at any time free of charge at www.truconnect.com or from their mobile phone.

3.3 Additional Airtime

A customer can add airtime using their mobile phone interface or online at <u>www.truconnect.com</u>, by calling customer service, or by purchasing airtime cards at an authorized distributor.

Airtime is available at the rates set forth in section 5.3 of this tariff.

3.4 Directory Assistance

Directory Assistance is an offering which provides Customers with access to telephone number information. Customers may request up to three (3) telephone numbers per call.

Effective Date: Dec. 1, 2020

Section 4 Lifeline Program

4.1 General

- (A) The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Orders on Universal Service.
- (B) Lifeline is supported by the federal universal service support mechanism.
- (C) The total Lifeline credit available to an eligible customer is nine dollars and twenty-five cents (\$9.25) per month.
- (D) Designated Services Available To Lifeline Customers:

Voice Telephony [§54.101(a)(1)]

- (1) Voice Grade Access to the Public Switched Network
- (2) Local Usage at no additional charge
- (3) Access to Emergency Services
- (4) Toll Limitation Service at No Charge

Broadband Internet access services [§54.101(a)(2)]

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4.2 Regulations

- (A) General
 - (1) One low income credit is available per household. The named subscriber or a member of the subscriber's household must be a current recipient of any of the low income assistance programs or meet the income eligibility threshold identified below.
 - (2) A Lifeline customer may subscribe to any service offering available to other customers.
 - (3) The Federal Universal Service Charge will not be billed to Lifeline customers.

4.3 Eligibility

(A) Customers are eligible if they participate in at least one of the following programs:

Federal Public Housing Assistance Supplemental Nutrition Assistance Program (SNAP) Medicaid Supplemental Security Income (SSI) Veterans and Survivors Pension Benefit

- (B) Customers are also eligible if their annual household income is at or below 135% of the Federal Poverty Guidelines.
- (C) All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

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4.4 Certification

- Eligible Lifeline subscribers may enroll in the (A) Lifeline program by submitting a completed Eligibility certification form which provides the information and certifications, under penalty of perjury, required by 47 C.F.R. §54.410(d). If an eligibility database is not available, applicants must provide documentation proving eligibility. Acceptable documentation of program eligibility includes the current or prior year's statement of benefits from a qualifying assistance program, a notice or letter of participation in a qualifying assistance program, program participation documents, or another official document demonstrating that the subscriber, one or more of the subscriber's dependents or the subscriber's household receives benefits from a qualifying assistance program. Acceptable documentation for proof of income eligibility includes the prior year's state or federal tax return, current income statement from an employer or paycheck stub, a Social Security statement of benefits, a Veterans Administration statement of benefits, a retirement/pension statement of benefits, an Unemployment/Workmen's Compensation statement of benefits, federal notice letter of participation in General Assistance, or a divorce decree, child support award or other official document containing income information.
- (B) The Company (or National Verifier, state Lifeline administrator, or other state agency, if applicable) will determine whether or not an applicant meets the eligibility requirements to participate in Lifeline service. Persons who do not meet the eligibility requirements will be notified and the reason for non-eligibility will be provided.

Effective Date: Dec. 1, 2020

4.5 Verification

- (A) The Customer is responsible for notifying the Company if they no longer meet the applicable eligibility standards within 30 days of becoming ineligible.
- (B) The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- (C) Customers are required to recertify Lifeline eligibility every twelve (12) months. When a Customer receives an annual recertification notice requesting confirmation of eligibility status, the Customer must certify eligibility within 60 days.
- (D) If the Company has a reasonable basis to believe that a customer is ineligible, the Company will notify the customer of impending termination of Lifeline service. If the customer cannot provide eligibility documentation within 30 calendar days of the date of the notice, the customer will be de-enrolled within five (5) business days after expiration of the customer's time to respond.
- (E) Upon notification by the Administrator that a subscriber's household is receiving duplicative support and therefore the subscriber should be de-enrolled, the Company must de-enroll the subscriber within five (5) business days.

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(F) The Company utilizes a non-usage policy in accordance with 47 C.F.R. §54.407:

In the event that a Lifeline customer goes 30 days without any usage, independent of the service end date, the Company will promptly notify the customer that they are no longer eligible for Lifeline service subject to a 15-day grace period. During the grace period, the customer's account will remain active, but the Company will engage in outreach efforts to determine whether the customer desires to remain on the Company's Lifeline service. Customers may establish "usage" as defined in §54.407(c)(2):

(i) Completion of an outbound call or usage of data;
(ii) Purchase of minutes or data from the Company in addition to the subscriber's service plan;
(iii) Answering an incoming call from a party other than the Company or its agents or representatives;
(iv) Responding to direct contact from the Company and confirming that he or she wants to

Company and confirming that he or she wants to continue receiving Lifeline service; or (v) Sending a text message.

If the customer's account does not show usage during the grace period, TruConnect will promptly deactivate Lifeline services in accordance with 47 C.F.R. §54.405(e)(3).

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Indiana Tariff No. 1 2^{nd} Revised Sheet No. 23

SECTION 5 - RATES

5.1 General

All plans come with a free SIM card; include local and domestic long-distance calls, and the following at no charge:

- Calls/Texts to 911
- Calls to Company Customer Service
- Access to Voicemail, Call Waiting, Caller ID, Call Forwarding and 3-Way Calling
- Unlimited international calls to Mexico, Korea, Vietnam, China & Canada (first 10 unique numbers each month)

5.2 Plan Options

Effective 12/1/2020:

Plan	Minutes	Text	Data	Net Cost to Lifeline Customer
Basic Lifeline	1,000	Unlimited	250 MB	\$ 0.00
Lifeline Plus	Unlimited	Unlimited	4.5 GB	\$15.00*
Lifeline Tribal	Unlimited	Unlimited	4.5 GB	\$ 0.00**

* Co-pay waived temporarily for existing customers prior to 12/1/2020; customers will be notified at least 30 days before copay becomes effective. Customers will be moved to the Basic plan any month the co-pay is not paid.

**Available only to residents of federally-recognized tribal lands

Effective Date: Dec. 1, 2020

5.3 Additional Airtime

All Top Up Options expire after 30 days

Voice Top Up Options

Price	Domestic Minutes
\$5.00	500
\$10.00	1000

Data Top Up Options

Price	Data
\$5.00	500 MB
\$10.00	1.0 GB

International Talk Top Up Options

Price	Int'l Minutes
\$5.00	Unlimited to 55
	additional countries*
	(first 10 unique numbers
	each month)
\$5.00	\$5 additional int'l
	minutes (per minute
	rates vary by country*)

*countries/rates posted online at
https://www.truconnect.com/international

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