FILED
November 15, 2023
INDIANA UTILITY
REGULATORY COMMISSION

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANA MICHIGAN POWER)	
COMPANY, AN INDIANA CORPORATION, FOR)	
AUTHORITY TO INCREASE ITS RATES AND)	
CHARGES FOR ELECTRIC UTILITY SERVICE)	
THROUGH A PHASE IN RATE ADJUSTMENT; AND)	
FOR APPROVAL OF RELATED RELIEF INCLUDING:)	
(1) REVISED DEPRECIATION RATES, INCLUDING)	
COST OF REMOVAL LESS SALVAGE, AND)	
UPDATED DEPRECIATION EXPENSE; (2))	
ACCOUNTING RELIEF, INCLUDING DEFERRALS)	
AND AMORTIZATIONS; (3) INCLUSION OF CAPITAL)	
INVESTMENT; (4) RATE ADJUSTMENT)	CAUSE NO. 45933
MECHANISM PROPOSALS, INCLUDING NEW)	
GRANT PROJECTS RIDER AND MODIFIED TAX)	
RIDER; (5) A VOLUNTARY RESIDENTIAL)	
CUSTOMER POWERPAY PROGRAM; (6) WAIVER)	
OR DECLINATION OF JURISDICTION WITH)	
RESPECT TO CERTAIN RULES TO FACILITATE)	
IMPLEMENTATION OF THE POWERPAY	j	
PROGRAM; (7) COST RECOVERY FOR COOK)	
PLANT SUBSEQUENT LICENSE RENEWAL)	
EVALUATION PROJECT; AND (8) NEW SCHEDULES)	
OF RATES, RULES AND REGULATIONS)	

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

PUBLIC'S EXHIBIT NO. 12 CONSUMER COMMENTS

NOVEMBER 15, 2023

Respectfully submitted,

Lorraine Hitz

Attorney No. 18006-29

Deputy Consumer Counselor

From: Denise Abdul-Rahman

To: UCC Consumer Info

Subject: Denisre Abdul-Rahman Comments by Indiana State Conference of the NAACP and member of the Indiana

Alliance for Equity, Diversity and Inclusion of Electric Vehicle Infrastructure and Economic Opportunities I&M

public hearing rate case 45933

Date: Monday, October 16, 2023 10:19:52 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A written comment of Denise Abdul-Rahman State Chair, of Environmental and Climate Justice for the Indiana State Conference of the NAACP and member of the Indiana Alliance for Equity, Diversity and Inclusion of Electric Vehicle Infrastructure and Economic Opportunities.

As we understand it, I&M is seeing an order 45933 from the IURC authorizing it to increase its rates and charges for electric utility service and for other related relief.

Among its justifications for the rate increase include the impact of the current inflationary operating environment, which it claims has driven increases in labor and other operating costs.

I would add that this justification is on top of the relief already provided to I&M in Cause No. 45380 which authorized it to receive COVID-19 related impacts fees – and by "authorized,"

I mean that the ratepayers have had to pay those fees.

I suggest that traditional ratemaking is not the best way to address the critical need for equitable rates, especially in Black, racially and ethnically diverse communities.

Instead, the IURC should require each electric utility to adopt the Six Point Plan. I believe that implementation the Six Point Plan would address many of the concerns of I&M and at the same time address equitable rates.

1. Transparency in Data Reporting: I&M proposes to spend \$550 million for its "Powering the Future Plan", which includes a new customer information and data/operations management system. The first element of the Six Point Plan requires electric utilities have consumer friendly websites and electronic means to identify where investments are being made, showing progress on inclusion of Black and ethnically diverse communities. However, nowhere in the I& M filing, discusses this. Instead, the creation of a "smartphone" is identified. This is not serious.

- 2-3. Minority Business Enterprise Goals and Workforce Hiring and Development: To help reduce any inflationary effects on rates, I&M should be required to prioritize their focus on hiring, training and developing Black, racially and ethnically diverse contractors and individuals with a Fair Chance. Training and paychecks would best serve to reduce the inflationary pressures we are all saddled with.
- 4. Community Solar: Instead of using environmentally costly coal, radioactive nuclear and similar generation power plants, I&M should invest more in renewable energy generation, including community solar arrangements.
- 5. Decreased Air Pollution: Fossil fuel based energy production has a disproportionately negative impact on Black, racially and ethnically diverse communities. Accordingly, the Commission should require I&M to switch its electric generation fleet to renewables, not including nuclear. It should also incentivize adoption of EV make-ready infrastructure in Black, racially and ethnically diverse communities.
- 6. The Commission should require electric utilities to have an equity advisory board that functions to identify and prioritize the needs of Black, racially and ethnically diverse communities. As mentioned, I&M proposed to spend \$550 million of Hoosier's money for its so-called Powering the Future Plan. This customer information and data/operations management system will not produce equitable and meaningful outcomes unless its inputs include voices from Black, racially and ethnically diverse communities. Therefore, the Commission should require I&M to incorporate a statewide utility equity advisory board which can create a statewide equity agenda so advocates addressing equity don't have to run around to all 5 utilities in a piecemeal fashion.

Finally, I suggest that I&M have to demonstrate that it applied for all federal and state grants, including COVID and other inflation relief, before it can further increase rates. Applying for and receiving federal and state grants is the rule that I&M and other electric utilities wish to impose before making investments in EV infrastructure. They should impose on themselves the same requirements that they wish to impose on others.

Sincerely,

Denise Abdul-Rahman

of the College College

Indiana Office of Consumer Affairs,

Thank you for your time concerning my phone call to Consumer Affairs on Oct. 6, 2023 about the notice from I&M on my September 18, 2023 billing Statement.

In the (notes from I&M) we were notified that I&M had filed a proposed rate review with the IURC on August 9,2023 for a rate increase that would raise our our bill 9.1%.

When my Wife and I built this home new in 1973 we had an option to install gas heat along with electricity in order to make our new home more efficient.

At that time I&M was offering a discount package to new customers in our area, if we would go with a 100% total electric home. We accepted their offer and built our home !00% total electric.

Many of the homes that were built in that time frame, in my area have switched their homes to gas now because the rates from I&M are steadly becoming more expensive and less affordable in the long term.

Part of my point is that my wife and I have been on what is called (fixed income) going on 20 years now. That fixed income is the exact same amount as it was 19 years ago!

I realize that all companies and businesses over time must raise charges in order to compete and stay in business.

My wife and I try to do everything we can to minimize our electricity consumption every month of the year.

There does not seem to be any help or discounts for Senior Citizens that are in our age brackets of 78 years old.

I do not believe the 1000 KWH illustration that was used by I&M for this proposal is a fair representation of the majority of Consumers serviced by I&M.

The illustration that I&M noted for a (consumers bill) would raise about \$15.00 dollars a month at 1000 KWH.

That indicates to me that in January of 2023 when we used 3042 KWH my bill would have gone up more than 3 times the 1000 KWH minimum cost to approximately \$45.00 or more for that month.

My current monthly average is now 1,503 KWH.

I think that sometimes Company's that provide a service, fail to realize our taxes, insurance, trash collection, communications, television, groceries and gasoline costs also increase on an annual basis which we have no control over.

Maybe something like certain age groups could be an optional program for a discounted monthly rate?

In my opinion a 9.1% raise is not fair to consumers unless it was spread out over a 3 to 5 year time frame!

Thank you for your time in consideration of my opinion and comments.

Steven Miller 4814 N.Webster Rd. New Haven, In. 46774 Ph.(260-493-0957)

af bradwi

Dear Sir or Madam,

I wish to express my thoughts on the latest rate hike proposal by Indiana michigan Paver. The reference is to: IURC Cause No. 45933,

I am totally opposed to any hile. The rates are already way too high, an increase of nearly \$15,00 per kilowatt hour is artrageous.

The electric meters were recently all connecessarily changed, Niw I can't read it at all. It signed up for the 50 called budget plan, For a couple of months my furnase was fouled up 50 more electricity was used. They immediately raised my budget amount must than \$100 a month without butlering to lind out why our usage increased, we got the furnase tixed, Our usage shopped to what it was before, Did they lower the budget amount? Of course not. For 6 months we were charged the extra budget amount even though one usage decreased lack month, Not until our settle up" month of November has the budget amount your down and it is still a let higher than it was before any furnase messed up. Please do not give them a site increase.

Dhave in front of me a copy of my litest bill. My current litting is \$49,52, But they've added on a \$14,79 monthly service charge just for

having electricity. Additional charges include \$1,91 for fivel adj; \$17,65 for Off. Tystem Sales Margin Sharing /PJM costs — what the heels is that?; \$2,83 for Energy Efficiency Program Cost; 6cents for Solar Power Rider; 85 for Environ mental Cost Rider; 92 cents for Resource Adequacy Rider; \$5,76 for State Sales Tax, Somy \$49.52 bill becomes nearly doubled at \$87.98. My budget payment; 3 \$325!! I don't even Know what most of these charges are, They wish to keep it that way as they rake in more money. Please do not give them a rate increase!

Three are a complete other concerns, Why do I have to mail my payment to Pittsburg, Pennsylvania, for a company called Indiana Michigan Paver? That has to be inefficient, Also, by the time my bitl armies there is only a complete weeks until it is due, With the state of the Postal Service of m nat sure it will armie in time. Please require the electric company to do as credit card companies do and get the bills out so we have 3 weeks to get our payments in.

Once again: NO RATE INCREASE!

Sincerely yours, Jerry D, Feyasny

Oct 24, 2023

Cause no. 45933

I am against any trate increase proposed by Indiana Michigan Power. Indiana Michigan Power had a 5,970 increase in February 2022.

Sincerely, J. Lee Loquelet 46733

Previous Charges		
Total Amount Due At Last Billing	\$	276.00
Payment 09/05/23 - Thank You	Ψ	
		-276.00
Previous Balance Due	\$.00
Accumulated Budget Balance		-135.15
Total Previous Balance	\$	-135.15
Current I&M Charges	***************************************	
Tariff 012 - Residential Service 09/25/23		
Monthly Service Charge	\$	14.79
Current Billing		160.50
Fuel Adj @ 0.0042450 Per kWh		6.89
Off-System Sales Margin Sharing / PJM Costs		45.51
Energy Efficiency Program Cost		10.19
Solar Power Rider		.38
Phase IN Adjustment Rider		-4.73
Environmental Cost Rider		3.07
Resource Adequacy Rider		3.33
State Sales Tax		16.80
Current Electric Charges	\$	256.73
Current Budget Amount Due	\$	276.00
Total Account Balance	\$	121.58
Total Balance Due Pay \$283.41 after 10/13/2023	\$	276.00

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The lettra Chap plus What they is over \$10000 top of our actual leann Mecles jan Wast 5

onchasina wea th auxilla We have to be act. Eletin enselated ou a white that feet of peak exect light furnish. the retired Bad browling come - The

exeletive Thork you for un Consideration

Dear Sirs,

when I want to do improvements or renovations on my home I have to go into my savings or save up for it - it's all on me. Because it is my property and I am responsible for it.

when utility companies want to improve or upgrade they always want others to pay for it. Even though they are very profitable and could and should pay for it themselves. They always want to put the burden on the public. It is wrong.

Please do not approve the proposed rate-hike for Indiana Michigan Power, Please do not approve another rate-hike.

As a low-income homeowner I cannot afford a penny more on any of my bills. Please consider the plight of struggling homeowners over the greed of extremely profitable companies.

South Bend Resident

Office of Utility Consumer Councilor, In regards to IURC Cause No. 45433, "Indiana Michigan Power Rates," the proposed rate increases will be a burden on an already precarious population I can hardly afford to heat my apartment through the winter, and last winter decided to keep my place at 63° just to pinch pennies.
My place uses electric heat Power bill overages \$167.49 It is a one-bedroom apartment. I ask that you do not permit Indiana Michigan Power to encumber us with higher costs. If I & M requires more money for operating

costs, I ask that the government pay these costs.

If the power supply is trully
getting more expensive to
operate, then it is the
Cespon sibility of the Indiana
Government or federal government to cover this \$15 per 1000 kWh may beem small, but \$116 million is a large sum to take out of the already strained wallets of the working class. Power to the People! Mark

Lothe Indiana Regulatory Commession 115 West washington At. Swite 1500 South Indianapolis, Dr. 40204 Every month before a single blip if electricity is used in our None, we must bow down and pay a *15 Tribute to the great god I'm for the privilege of dring business with this munipoly. When the bill arrives it will show a usage of Say \$60. Is that the End? Recidelly NOT. In the interest of clarity and full disclosure there is a list of gobbledy gook amounting to additional charge which now have the amount due at one \$100, the only ablernible the is state sals tap. what Hattly is the point of the Judicions we fall utility - welled the

purchase of Energy same appliances if the result is help rates? of course the consumer pener wins. no surprise there. Mrs the oversight on there companis En wiclude the Wish -"Suck it up and make do like the rest of us. Sisterly, Mrs. William S. Kes

52612 Shellbark and South Band A 40628-4007 514-211-4592

October 17, 2023 8294 Chancer 1 eth Bend, IN46637 Highty Consumer Courselos Indianopolia, IN 46204 My Wife as Day the Setto, idea,

yearg every hope you can my wife I I Servorde Cx Pathy)

SIR/Madam--

Re; your annual (seemingly) request for millions of dollars to be put on the backs of your customers---why don't you use your skills to develop effective and unique ideas to develop your energy wishes ..Living on a fixed income AT AN ADVANCED AGE WITH HEALTH PROBLEMS__YOU NEED TO THINK TTHINGS THRO UGH INSTEAD OF ASKING FOR MASSIVE FINANCIAL INCREASES... Use your own creative ideas to producemor@ for less which I know is a radical idea.

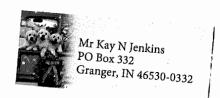
Get along with what you have and instead of always asking the politicians for more funds---use new ideas and techniques. I do not need a reply nor would I ever think you might get down to the level of thepaying public. Your spin is not needed --what is needed would be new and bright ideas on producing power with what you now have available---

Sincerely,

Mr. Kay N. Jenkins

typing is not my speciality but at least you can read what I am writing which would not be the case with long hand!!!!!

Re: Indiana Michigan power RAtes



From: <u>Dr. Junius Batten Pressey, Jr.</u>

To: <u>UCC Consumer Info</u>

Subject: Dr. Junius Batten Pressey Jr. - RE: INDIANA&MICHIGAN POWER (Cause No. 45933)

Date: Monday, September 18, 2023 9:11:05 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am writing to ask IURC to say NO! to the I&M rate hike request for the following reasons:

a. The **poverty rate in Fort Wayne**, Indiana is 27.05% higher than the Indiana average. **In Fort Wayne**, Indiana, an estimated 15.5% of 257,589 people live **in poverty**. **In** Indiana, 12.2% of 6,608,427 people live **in poverty**.

Residents with income below the poverty level in 2021: Fort Wayne: 17.0% Whole state: 12.2%

Residents with income below 50% of the poverty level in 2021: Fort Wayne: 8.3% Whole state: 6.1%

The poverty rate among disabled males: Fort Wayne: 16.4% Indiana: 11.8% Disability rate in this city among poor males (it is 17.7% among male residents who are not classified as poor): Fort Wayne: 31.0% Indiana: 29.2%

The poverty rate among disabled females: Fort Wayne: 20.3% Indiana: 16.1%

Disability rate in this city among poor females (it is 18.1% among female residents who are not classified as poor): Fort Wayne: 30.1% Indiana: 29.5%

Renting rate in this city among poor and not poor residents:

Residents below poverty level: 70.1% Residents above poverty level: 34.3%

Read more: https://www.city-data.com/poverty/poverty-Fort-Wayne-Indiana.html

- b. Indiana's minimum wage rate has been at \$7.25 per hour, for over 13 years, and &M has asked for a rate three times within the last six years. The working poor are carrying a heavy burden in paying -higher utility rate hikes.
- c. Then, there is the ugly face of Veterans living in poverty in the I&M service area.

Finally, In 2022, AEP, the parent company of Indiana & Michigan Power earned 19.6 Billion, up from 16.79 Billion in 2021, and \$14.92 Billion in 2020. In addition, Indiana & Michigan Power PAID close to 1 \$1 Million dollars in political contributions to candidates from 2019- 2023.

We are living in an inflationary period. Over the three years, prices have increased by over 15% for key household goods. Consumers across all income levels are struggling to keep up and shouldn't have to bear yet another price increase AEP/Indiana & Michigan are engaged in stock buybacks and paying shareholders dividends.

I asking that IURC stop I&M Power Rate Hike. Enough is Enough.

Dr. Junius B. Pressey, Jr. 6005 Sawmill Woods Drive, Fort Wayne, Indiana 46835 Telephone Number: 260-466-2325

Facebook: @ApostleJunius.Pressey

"The Truth Will Make You Free"

From: Gene Donaghy
To: UCC Consumer Info

Cc: <u>State Sen. Travis Holdman</u>; <u>Matt Lehman (h79@iga.in.gov)</u>

 Subject:
 Gene Donaghy - (Cause No. 45933)

 Date:
 Monday, October 30, 2023 6:04:08 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I&M and AEP plan to close Rockport Generating plant in 2028. This is a 2400 MW coal fire generation plant opened around 1980. So only 45 years old. The only other generating plant for I&M customers is Cook Nuclear, 2100 MW built in the late '60's, early '70's. I assume the only other source of generation is some hydro generation in the Elkhart, South Bend and Southern Michigan area, and solar and wind.

To replace Rockport with solar, it may take 14,000 acres for 2400 MW if the sun is shining. Maybe another 28,000 acres of solar and how many battery packs to store energy for dusk, dawn and nighttime use. Fourteen thousand acres of solar is 3.5 million bushels of corn or 700,000 bushels of soybeans.

Wind is not reliable, solar is not reliable if it can't meet current and future demands. What happens if Cook goes down or transformers fail?

Indiana is pushing economic development and wanting people to move to Indiana to increase the economy's need for workers. Recent awards of economic development opportunities require additional reliable sources of power. Batteries are not the base for power which must be changed out maybe every ten years. How do you and where do you produce this number of batteries and recycle that number of batteries. And where does the waste go and how does that affect our environment?

Indiana is going to be screwed if the IURC and the legislature allow AEP to shut Rockport down without plans for generation other than solar and wind.

Gene A. Donaghy
7256 N 100 E
Ossian, IN 46777
260-437-9823
gdonaghy@outlook.com

From: Miller, Nate P.

To: UCC Consumer Info

Subject: Nate Miller - I&M Proposed Rate Increase Date: Thursday, August 10, 2023 11:53:10 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am writing today as a citizen, taxpayer, employer, and business owner requesting that you oppose the proposed I&M Rate increase.

AEP, the parent company of I&M, has seen significant revenue growth year-over-year for several years. I'm sure you are aware but here are their most recent revenue trends:

- American Electric Power revenue for the twelve months ending June 30, 2023 was \$19.471B, a 8.67% increase year-over-year.
- American Electric Power annual revenue for 2022 was \$19.64B, a 16.96% increase from 2021.
- American Electric Power annual revenue for 2021 was \$16.792B, a 12.56% increase from 2020.

Their revenue growth over the last 10 years has been \$4.66 billion dollars – they are coming to us for this rate increase simply in the wake of their 2022 rate settlement which clearly hasn't affected their overall profitability. Undoubtedly, they aren't experience the double-digit growth have grown accustomed to but they are still massively profitable company.

Whatever they say about or "efficiency" or "improving service" is blatantly untrue. I&M has done very little to build out or improve the infrastructure in our area and in spite of ever increasing energy costs, we still suffer power outages on a regular basis. Giving them more money won't solve that problem because they clearly have no intention of fixing the problems with the billions in increased revenue they already have.

This is solely about getting us to pay more money for the same sub-standard service we have always received.

Every measure possible should be taken to oppose this rate increase. There is simply about lining the pockets of wealth CEOs and shareholders and nothing more.

Instead, steps should be taken for them to improve their levels of service first – reduce blackouts, increase efficiencies, invest in infrastructure – and then we can see if they truly deserve the pricing they propose. That's how every other business in this country has to operate. We have to prove our value before we ask for more; not the other way around.

I appreciate your consideration and time in this matter.

Kindest regards,

Nate Miller | Owner

406 E McGalliard Rd | Muncie, IN 47303 Office: 765-287-5844 | Direct: 765-287-5846 Cell: 765-620-5265 | Fax: 765-287-5866

Click here to schedule an appointment





 From:
 Pam Claeys

 To:
 UCC Consumer Info

 Co:
 Pam Claeys

Subject: Pam Claeys & Dan Kane - Against I & M Rate Hike

Date: Monday, October 30, 2023 5:59:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Indiana Utility Regulator Commission,

We are unable to attend the public hearing this evening, but wanted to share our comments with you for the record.

- We are AGAINST this rate hike 100%. The proposed rate hike of 6.8% would increase our bill significantly, at a higher rate than our Social Security increase will probably be in 2024, and higher than many wages will increase.
- Included is a nearly 1% increase in profits, and \$4 million in dues for trade association memberships and *lobbyists*. Lobbyists who will lobby elected leaders to reduce regulations and advocate for the industry not for the consumer but would be AGAINST the consumer. Why should consumers pay for this? This is crazy too!
- Increase base rate nearly \$3 from \$14.79 to \$17.50. Many poor people will suffer because of their inability to absorb these costs. I&M already has the *2nd highest disconnection rate in Indiana*. This disconnection rate will increase much more than I&M's profits will increase. This is NOT GOOD. There is NO REASON to put profits over people! We won't suffer, but we will have to tighten our belts even more.
- I&M has increased rates by nearly 50% this is crazy This is the fourth rate increase in 6 years! even crazier!!
- Hoosier wages have not increased at this rate, and far from it.
- \$25 million to pay for a new customer information system?? Outrageous!
- PRE-APPROVAL?? For future spending? \$40 \$45 million to decided whether to decide what to do with the license at Cook Nuclear? For more than \$100 million on a new *customer information system*?? This is a cost of doing business, not a cost to pass on to consumers.

We strongly urge you to deny this I&M rate increase. Thank you.

Pam Claeys and Dan Kane 1106 Bellevue Avenue South Bend, IN 46615 574-288-5951 From: Alyssa Mann
To: UCC Consumer Info

Subject: Alyssa Knowlton - Cause No. 45933

Date: Saturday, October 21, 2023 7:51:08 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Alyssa Knowlton 4919 Christofer Ln, Fort Wayne, IN 46806 419-388-3526

AEP

Cause No. 45933

I am filing on behalf of myself, a homeowner.

In regards to I&M filing to raise their rates-

I understand their need to. Inflation has caused everything to rise in price, no less copper and silver-materials needed to repair the electrical grid. As the government encourages EVs and a manner of all technology green, the grid is experiencing strain that people who built it probably could have never foreseen.

However, I do have questions. Does I&M and other utility companies receive grants, financial incentives, etc from the government? I was disappointed to see net-metering with solar come to an end in 2022 as solar could help lessen the daytime load on the grid, yet we are limiting or discouraging consumers from purchasing solar, even with the federal tax credit. Is it because the utility companies want to monopolize the grid? Or is it because they are not receiving financial help as more customers go solar and contribute less financially toward maintaining the grid? Those are two very different situations. In either case though, we must change laws to help the utility companies maintain the grid and help customers purchase solar-or the rates will continue to rise.

While I do not want my bill to increase, I can understand the need for it. However, I view it as a short-term solution to a long-term problem.

~Alyssa

From: <u>Milia said Klimkofski</u>
To: <u>UCC Consumer Info</u>

Subject: American electric power rate increases

Date: Tuesday, November 7, 2023 2:41:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am sending this email in regards to the rate increases that American electric power once approval for. I really don't understand the reasoning for this as a homeowner. I have no one to ask for more money when I want to make upgrades to my home. I feel that companies should be using their revenues and profits to pay for any upgrades they want to do. In these economic times it's getting harder and harder to pay utility bills. I upgraded my furnace and air conditioner a couple years ago and do not use lights because I am totally blind and my bill seems to keep increasing. I have a smart thermostat that has told me by month that I am using less power. but my bill continues to go up and I had a settle up bill of over \$300 this year that I have never had in the past. So apparently, rates have already been increased and I feel they do not need to be increased any further. My address is 4920 Dupont Oaks Place in Fort Wayne Indiana, and I would appreciate you bringing this to the boards. Attention to try to get this stopped. Thank you so much, Melissa Klimkofski.

Sent from my iPhone

From: Audrey Stevenson
To: UCC Consumer Info

Subject: Audrey Stevenson - Indiana Michigan rate increase proposal

Date: Thursday, October 26, 2023 4:23:46 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am in Fort Wayne, Indiana, and I would just advise that we don't need any more increases. We've lost much of our savings in our retirement accounts as a senior with the way the markets have been reacting. We live on Social Security that barely increases every year. We were lucky last year, but 3.2 barely covers what they're raising our insurance to next year.

Ann, I just want to advise you of an issue that I had with him. I've been on the budget plan pretty much since I bought My Home 20 years ago. It's always been for 12 months. They're Manual states 12 months. For their budget plan. However, two years ago, they started adjusting our bill every six months. No indication ahead of time and the bill jumps. I called to have it reduced down to what it was and it was like pulling teeth. 29 years old this year I've done the same however this year when they did make the adjustment, they came back to me and told me this would be the last time that I was able to do that. One I have never ever not paid what I owed at the end of the 12 months. And to their manual still reads the budget did plan is good for 12 months. So they are not even following what's in their printed manual it is not fair to the consumer.

I think what they're asking for is very excessive when they pay their big shots major bonuses every year they don't need to be increasing the every day consumer like they do this is like every two or three years they go in for 8 to 10% increase.

And I understand you're probably going to approve something but give them like 3% because I think the above amount is totally ridiculous

Thank you for listening

Audrey L Stevenson 1515 Dodge Ave, Fort Wayne, IN 46805

Subject: Form Submission - OUCC Contact Form: Dan & Bettina Anderson

Date: Tuesday, October 17, 2023 7:09:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form Please review the attached PDF for the submission information.

Title: Mr.

Name: Dan & Bettina Anderson Email: danieltina06@gmail.com

Phone: (260) 636-7124 Address: 400 e main st

Albion IN 46701

Utilities: Indiana Michigan Power Type of Inquiry: Case Comment

Comments: We are I&M residential customers and are opposed to the rate hikes in case #- IURC Cause No. 45933. They have increased so much that we are paying more in fees than power usage. The proposed rate is 6.8%, on our last billing they are saying the rate increase will be 9.1% when it is passed. Why is there a discrepancy? Please look at each cost proposal carefully, this is very deceiving to consumers. You should also wait to see if the said grants that they say they have applied for will come through so you can make the % less if it needs to be had. Thank you for the chance to give our in put, we are opposed to this increase. Dan and Bettina Anderson.

From: Ed Vessels
To: UCC Consumer Info

Subject: Ed Vessels - Indiana Michigan Power 2023 Rate Case

Date: Monday, October 16, 2023 1:47:47 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

My comments are in opposition to approving Indiana Michigan requested 6.8% rate increase.

Large organizations such as Indiana Michigan Power (\$2.7 Billion Revenue) need to be challenged to contain costs and manage assets more effectively to reinvest in themselves. Their 6.8% rate increase simply appears to be too excessive to pass thru to customers without such an understanding.

Observationally, one has to question Indiana Michigan's focus on cost reduction. It is rarely mentioned in public communications. Their allocation of manpower for the simplest of jobs appears inefficient. While they speak of aging infrastructure, the age of visible equipment such as trucks, specialized equipment, facilities, etc. appear to be "like new" raising the question if current asset life could be extended to free funds for investment. In addition, the use of subcontractors appears pervasive and does not appear to be carefully examined for cost efficiency.

Having worked for a Tier 1 supplier to the Big Three automotive and heavy truck industry, survival is based upon the ability to contain and reduce costs to fund new investments. It appears to me that Indiana Michigan Power needs to also be challenged. Accordingly, I am not be in favor of allowing the full 6.8% requested increase without full understanding of the specific needs and the steps taken by Indiana Michigan Power to fund internally. I encourage the OOUC to review the 6.8% increase from this perspective before the full 6.8% is approved.

Thank you for considering this input.

Best Regards,

Ed Vessels Residential Customer

2294 Banyan Hill Ct, Fort Wayne, IN 46814 260.494.0364

ecvessels@comcast.net

Indiana Michigan Power Rate Increase - Cause No. 45933 Comments on behalf of self

Subject: Form Submission - OUCC Contact Form: Harold Hatcher

Date: Thursday, September 14, 2023 3:41:14 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form Please review the attached PDF for the submission information.

Title: Mr.

Name: Harold Hatcher

Email: h_j.h193877@yahoo.com

Phone: (260) 418-6311

Address: 4730 Bull Rapids Rd.

Woodburn

IN

46797

Utilities: AEP

Type of Inquiry: General Inquiry

Comments: The states seem to follow a failed Washington energy plan that is not working using millions of dollars of tax payer money as an experiment.

The Washington plan to go to green energy was never thought out logically because they have no idea how to accomplish it. If you follow "stupid" you get "stupid". This Washington administration has yet to get something positive going for the people of Indiana. If a little common sense was exercised this transition could have gone easier and much better. This administration wants to change a major component of our life, by demonstrating incompetent planning, forces states to comply and the consumer ends up paying for their mistakes. The carbon zero agenda is the biggest sham every perpetuated on a modern society. If states do not question these programs and stand against them if necessary we will pay dearly for their mistakes. Washington has never been accused of using great common sense!

Subject: Form Submission - OUCC Contact Form: Jain M Young

Date: Friday, November 3, 2023 9:33:14 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form Please review the attached PDF for the submission information.

Title: Ms.

Name: Jain M Young

Email: jainanddavid@yahoo.com

Phone: (142) 521-3751 Address: 1703 Howell St

Fort Wayne

IN 46808

Utilities: Indiana Michigan Power Type of Inquiry: Case Comment

Comments: I oppose the Indiana & Michigan Power rate increase for its electric utility. The shareholders want to extract more from consumers with an increase that would raise annual revenues by \$116 million. This is an outrageous increase milking the earnings of hard-working Hoosiers and creating hardship for people on fixed incomes. Why? Because they serve the interest of their shareholders' profits over the ability of Hoosier residents who depend on them.

Subject: Form Submission - OUCC Contact Form: Kathryn R Schuth

Date: Monday, October 30, 2023 9:46:54 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mrs.

Name: Kathryn R Schuth Email: kschuth@juno.com Phone: (574) 234-7392 Address: 911 Leland Ave

South Bend

IN 46616

Utilities: Indiana Michigan Power Type of Inquiry: Case Comment

Comments: Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

From: <u>Laura Reason</u>
To: <u>UCC Consumer Info</u>

 Subject:
 Laura Reason - Cause No. 45911 & 45933

 Date:
 Monday, September 18, 2023 11:01:26 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I can assure you that AEP is not fulfilling their duty with their current initiatives. Raising the rates to implement more is ridiculous. I have made attempts to get billing information for my account. They were unable to do the basic math to explain my bill and they suggested that I contact IURC to get an explanation. I did and have a case open. To my knowledge my bill has been padded with extra fees under the guise of budget adjustments. They are using the budget system to increase billing fees that are well over the actual usage fee. The forestry department doesn't want to remove a tree on my property. I have been asking for 4 years to have this tree removed. They suggested I pay to have it done even though it is next to power lines. OSHA had addressed this in Anderson, Indiana in recent years because the local tree trim service did not have the special certification for trimming near power lines.

As AEP and I & M are not implementing the basic programs for which they are responsible. Please don't approve any increase for NEW programming as they can not properly implement the forestry essentials or basic billing for that matter. Those asking for additional funds are clearly not aware of the implementation issues that exist.

Sincerely, Laura Reason 2304 W. Euclid Ave. Muncie, IN 47304 From: <u>Margie Savko</u>
To: <u>UCC Consumer Info</u>

Subject: Margie Savko - ELECTRIC rate hike

Date: Wednesday, November 1, 2023 12:51:04 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Please be advised that I am wholly against another rate hike. It seems every time we turn around there is another electric rate hike. It is true that it seems everything has gotten more expensive. However, the electric seems to be more often and larger increases. I would think perhaps the electric company should learn to budget their money better like the rest of us must. Families and the elderly are struggling and it just gets worse and worse. Give us a break.

Subject: Form Submission - OUCC Contact Form: Mark Sale

Date: Tuesday, August 29, 2023 11:40:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title:

Name: Mark Sale

Email: fire2farm@yahoo.com Phone: (260) 504-6616

Address: 3557 South Warren Road, Huntington, IN, USA

Huntington County

IN 46750

Utilities: I&M Power

Type of Inquiry: Case Comment

Comments: I want file a complaint against the proposed rate increase by Indiana Michigan Power. From what I understand the main reason for the rate increase is to expand their power grid, which is mainly to prepare for EV charging stations. I am not in favor of owning an EV and furthermore, I never will be. I feel that is someone has the extra money to purchase an EV, then they should pay an extra fee to to support the power utility that provides their power. They are already saving money by not paying fuel taxes which fund our roads, even though they are able to use the same roads and pay nothing for that use. If the federal government want to promote EV purchases and use so much, then they should provide money to the utilities to cover the cost of providing for the additional power demand. My self and my neighbors feel like we are being forced to pay increased utility costs for an issue that will be to the benefit of someone else. Please keep in mind that we are not allowed to shop for our electricity provider. Your commission has been tasked to represent the end user, and protect us from excessive, unwarranted rate increases.

Subject: Form Submission - OUCC Contact Form: Mary Bailey Chapman

Date: Monday, October 30, 2023 10:25:44 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form Please review the attached PDF for the submission information.

Title: Mrs.

Name: Mary Bailey Chapman Email: MaryEB34ex@comcast.net

Phone: (269) 262-4171 Address: 1213 Thomson Rd

Niles MI 49120

Utilities: I&M

Type of Inquiry: Case Comment

Comments: Our bills have already more than doubled since 2020 when they "claimed" they would only go up a few dollars. I don't trust them. We are on a fixed income. My husband and I are on disability. And my elderly parents, who live by themselves are barely paying their electric bills. With the prices of everything how can we afford to pay higher electric bills when we can hardly afford to eat? We don't qualify for food stamps!!!! We just want our electric on. Who cares about the stuff they want to do!!!! How come I&M wasn't utilizing the money already to update things like they claimed they were going to do in 2020? In my area after the same claim, there was never anything updated. We still have the same old lines there were before. Oh that's right, only the big cities get the updates. We paid for the new natural gas electric plant that we obviously don't benefit from. They make enough money as it is. More people will be disconnected now. Being able to pay our bills outweighs having the latest and greatest!!! No rate hike!!!!!

Subject: Form Submission - OUCC Contact Form: Megan J. Hall

Date: Wednesday, October 25, 2023 4:36:43 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Dr.

Name: Megan J. Hall

Email: meganjhall@yahoo.com

Phone: (574) 309-0145 Address: 1234 E South St

South Bend

IN

46615

Utilities: Indiana Michigan Power Company (I&M)

Type of Inquiry: Case Comment

Comments: I am writing to speak out against the rate hike of 6.8% proposed in August for Indiana Michigan Power

Company (I&M).

The rate hike proposed in August would raise consumer rates by 6.8%, which would result in almost \$15 extra per month on our energy bills. I&M has increased their rates by nearly 50% over the last 10 years.

In a time of increasing inflation, when gas, groceries, health care, and other necessities are eating up massive amounts of our limited budgets, this unnecessary action would put even more strain on another non-negotiable necessity for the average American individual and household.

Please do not allow this rate hike to go forward.

From: Melissa Schroder
To: UCC Consumer Info

Subject: Melissa Schroder - Indiana Michigan Power Rates

Date: Sunday, October 22, 2023 12:38:01 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Good afternoon,

With the recent increase of rates this year, all families that were already struggling now have yet another block added to their wall keeping them from experiencing warmth and comfort of every realm.

This issue of skyrocketing rates really needs to be looked at as a human right issue.

I understand increasing rates but to the extent that this has been placed is beyond out of control and unfair to families all across the board. \$14.83 per 1000 kWh is an amount that is not reasonable by any means.

Many people live paycheck to paycheck and this is not within a standard that is acceptable. We as a country are already struggling with having to pay for clean water and neutralizing a massive food shortage. Everything has increased in price beyond a reasonable and fair amount. Lives are being lost because of this. People are suffering beyond comprehension because of this.

This is inhumane and driven by greed.

May God's Will Be Done. In Jesus' name I pray. Amen.

From: <u>Michael Hampson</u>
To: <u>UCC Consumer Info</u>

Subject: Michael Hampson - I&M Power Rate hike Proposal, IURC Cause No. 45933

Date: Monday, October 16, 2023 1:51:55 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioner,

I would ask for a fair and compassionate consideration for the many low income households and seniors with a low fixed income to somehow be exempted from this rate hike, as it is an undue additional burden to our ever escalating monthly living expenses.

While COL increases may pose little to no additional burden to high paid utility executives, this is not the case for a very large percentage of their customer base who have virtually no recourse but to use their services.

We don't want "additional services" to justify a significant rate increase that will add to their growing bottom line profits.

If these particularly tough economic times were not so difficult it would be a bit easier to have this conversation, but right now an increasing number of us are feeling like the economic walls are closing in.

Thank you for your considerations.

Sincerely,

Michael Hampson 6972 State Road 8 Butler, IN 46721

Sent from Yahoo Mail on Android

From: Roger Weaver
To: UCC Consumer Info

Subject: Roger Weaver - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 18, 2023 10:54:59 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

My I&M electric bill on July 24, 2013 for 657 KWH's was 63.91. My I&M electric bill on Oct 21, 2023 for 654 KHW's is 120.52.

Indiana legislators continue to take money from our monopoly utilities which result in favorable rulings for the utilities.

American Electric Power's customers in Indiana pay for a multi-million dollar slice of the utility's employee and executive incentive compensation plans.

Please disallow Indiana Michigan Power from recovering any of the long-term incentive program costs from customers.

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Roger Weaver 58095 Homer Ave Elkhart, IN 46517 From: Ryenn Peterson
To: UCC Consumer Info

Subject: Ryenn Andreassi - IURC Cause No. 45933

Date: Sunday, October 22, 2023 3:27:44 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To Whom It May Concern,

My name is Ryenn and I am a social worker in South Bend. I am writing in regards to the proposed electric rate increase from Indiana Michigan Power. I only feel comfortable about the proposed rate increase if it means the electricity is sourced from renewable resources. I want to specify that I am NOT including RECs, as RECs cannot guarantee that the electricity is coming from noncarbon sources.

If the price hike in electricity is not from utilizing renewable resources, then I am against it.

Thank you,

Ryenn Andreassi

Get Outlook for iOS

Subject: Form Submission - OUCC Contact Form: Tracey Malesa-Wheaton

Date: Thursday, October 26, 2023 9:15:28 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Ms.

Name: Tracey Malesa-Wheaton Email: malesa1842@comcast.net

Phone: (574) 520-8444

Address: 597 West LaSalle Avenue

South Bend

IN 46601

Utilities: Electric

Type of Inquiry: Case Comment

Comments: I'm appalled that you are considering raising rates ONCE again this year. In a time where inflation is pushing most of us to the brink; having to decide between paying our electric bill or buying or medications, mortgage or groceries, it's inconceivable to me that you would even consider another rate hike. I have received utility assistance in years past but this year I'm overqualified by about \$1600, so another rate hike would be devastating for me and my family. Don't do it.

Subject: OUCC Contact Form: Alexis B Wesson

Date: Friday, September 29, 2023 3:32:25 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title:

Name: Alexis B Wesson

Email: alexiswesson@ymail.com

Phone:

Address: 61570 Meadowlark Lane

South Bend

IN

46614

Utilities: AEP

Type of Inquiry: Case Comment

Comments: AEP should absolutely NOT be able to raise rates at this time they have raised exponentially in the last

10 years!

From: noreply@in.accessgov.com

To: <u>UCC Consumer Info</u>

Subject: OUCC Contact Form: Alison Mynsberge
Date: Friday, September 29, 2023 2:48:02 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Ms.

Name: Alison Mynsberge Email: alisonrm.00@gmail.com

Phone: (574) 360-2265

Address: 2633 arrowhead drive

South bend

IN 46628

Utilities: I&M

Type of Inquiry: Case Comment

Comments: AEP, who owns I&M Power, has been lackluster about energy efficiency (every other place I've lived had all LED streetlights ages ago). To then demand that consumers pay for bad management instead of lowering stockholder returns is pretty low. I&M needs to own up to its corporate laziness and put the costs where they belong: on those who mismanaged the investments into AEP's long term sustainability.

From: Bobbie Iwobi
To: UCC Consumer Info

Subject: Bobbie Iwobi - I&M customers can't afford any more increases!

Date: Wednesday, October 18, 2023 8:39:03 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

I am a senior citizen and I'm basically operating on my savings, I have a fixed income but I also planned my financial income. My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Bobbie Iwobi 3228 S Hanna St Fort Wayne, IN 46806 From: Brad <bjmmail@gmail.com>

Sent: Thursday, August 10, 2023 12:59 PM
To: UCC Consumer Info <uccinfo@oucc.IN.gov>
Subject: Bradley Miller - AEP 2023 Rate Case

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Bradley J Miller 54443 County Road 1 Elkhart, IN 46514 574-361-5598 Indiana Michigan Power Account

The following comments are on behalf of Bradley Miller and household.

The pending increase is egregious. I understand that AEP is a business and there are stakeholders that require them to create a profit. However, with a stated goal of generating a 7%-9% growth target through 2025, it cannot come in the form of increased rates. If raising the rates 13.2% gets them 9% growth, there is a problem with the leadership of the company.

Put the pressure back on the company to find solutions to the problems. We don't have the luxury of simply asking for more money when things aren't going out way, I would expect the same out of our electric providers.

AEP generated 322M more in Q1,Q2 2023 than in 2022 but spent 952M more in Q1, Q2 in 2022 than in the same time period in 2023. Revenues are not the problem, expenditures are the issue.

I'm not going to tell anyone how to run their business but AEP customers should not bear the burden of making sure AEP stockholders make money. Maybe it's time for the \$3.32/year dividend to be trimmed 13.2%.

I'll keep an eye on this, as I'm sure will many others. Do the right thing for all of us.

Bradley Miller

From: <u>Brendan Poole</u>
To: <u>UCC Consumer Info</u>

Subject: Brendan Poole - IURC Cause No. 45933 Indiana Michigan Rate Hike

Date: Wednesday, September 27, 2023 2:47:34 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Brendan poole writing for IURC Cause No. 45933. For the Indiana Michigan rate hike.

My thoughts are when does it end. When do we stop needing to fork out more money for big companies that should have their stuff figured out. These companies need to quit reaching into our pockets to fix their problems!

Don't do it! How about a rate decrease?!

From: noreply@in.accessgov.com

To: <u>UCC Consumer Info</u>

Subject: OUCC Contact Form: Brian Beckwith

Date: Friday, September 29, 2023 3:03:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mr.

Name: Brian Beckwith

Email: bbeckwith20@gmail.com

Phone: (269) 635-3094 Address: 1203 Ebeling Dr

South Bend

IN 46615

Utilities: I&M Electric

Type of Inquiry: Case Comment

Comments: According to my state legislator I&M is requesting to raise rates by nearly 7% to consumers. This is insane considering greedflation for other products at this time and when wages aren't increasing as well. Please do not allow I&M's greed to be passed down to consumers. Their rates have increased nearly 50% over the last 10 years while wages have stayed the same. This is an insane rate hike that should not be allowed.

 From:
 Brian Peters

 To:
 UCC Consumer Info

Subject: Brian Peters - I&M base rate proposal - not happy Date: Thursday, September 28, 2023 12:01:25 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello - An article in The Star Press which outlined I&M's proposed rate increases indicated customers could submit written comments via this email address. I wish to do so.

The 18.3% proposed increase is absolutely ludicrous.

Wages did not increase by 18.3% and inflation is crippling. This is nothing more than pure corporate greed and predatory behavior. How dare they attempt to raise rates once again on hard-working citizens who don't have any choice for an alternative provider.

From: <u>noreply@in.accessgov.com</u>

To: <u>UCC Consumer Info</u>

Subject: OUCC Contact Form: Brian Reinhart

Date: Tuesday, October 31, 2023 5:32:48 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form Please review the attached PDF for the submission information.

Title: Mr.

Name: Brian Reinhart

Email: Mrlights4x4@comcast.net

Phone: (000) 000-0000

Address: 25805 Meadow Oak Ln

Elkhart IN 46514

Utilities: AEP (Electric)

Type of Inquiry: Case Comment

Comments: I understand that in life things must go up to cover cost, But when they want to raise the rates to the point it seems like every YEAR..... This needs to come to a stop at some point... Living on DISABILITY is hard enough... And the programs that are out there just dont help enough... I get a increase of 3.2% each year... That comes out to just about \$12.78 a month for me... Just HOW FAR DO YOU THINK THAT WILL GO WITH THERE INCREASE!! Not very far...

From: noreply@in.accessgov.com

To: <u>UCC Consumer Info</u>

Subject: OUCC Contact Form: CATHERINE DASH

Date: Thursday, October 26, 2023 12:57:06 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Ms.

Name: CATHERINE DASH Email: izanburree@netscape.net

Phone: (574) 247-3032

Address: 1217 EAST DUBAIL

SOUTH BEND

IN

46613

Utilities: INDIA MICHIGAN POWER Type of Inquiry: Case Comment

Comments: Regarding the I+M proposed rate hike:

It is excessive. An increase of 6.8% is too much. Fifteen dollars more per month. I am on Social Security. I do not use air conditioning in the summer, cannot afford it. My heat is set to 65F in the winter. That greedy electric

company charges too much for electric svc. I am against any more rate hikes for I+M.

It makes enough money.

From: noreply@in.accessgov.com

To: <u>UCC Consumer Info</u>

Subject: OUCC Contact Form: Catherine Ervin

Date: Tuesday, October 17, 2023 6:11:36 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title:

Name: Catherine Ervin

Email: kittycatchach@yahoo.com

Phone: (260) 750-7243 Address: 6518 Arnel Avenue

Fort Wayne

IN

46835

Utilities: Indiana Michigan Power (I&M)

Type of Inquiry: Case Comment

Comments: These rate hikes are insane! I can barely pay my bill now! Sometimes I have to make payment arrangements just to keep the utility on! I am a professional in the medical field and I can hardly keep my bill

current now but you expect me to pay MORE! Find another way!

From: <u>Mary Countryman</u>
To: <u>UCC Consumer Info</u>

Subject: Chris Countryman - I&M increase

Date: Sunday, September 10, 2023 10:16:17 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hello,

We are against a rate increase I&M is requesting
We are I&M Customers
We are speaking for ourselves, a family already dealing with inflation costs.

Mrs. Chris Countryman PO Box 361 52959 Timothy Road New Carlisle, Indiana 46552 574.654.8907

Sent from my iPad

Cindy Newton - Indiana Michigan Power rate hike.



Cindy Newton < newtonc937@gmail.com>



**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

These rate hikes are garbage! In hard times for everyone, except the rich, we who live paycheck to paycheck can not afford this!!! Help is limited on bill pay options!!! NO MORE RATE HIKES..
WE ARE NOT HERE FOR YOU TO GET RICH OFF OF!!!

From: <u>Claudia Stephens</u>
To: <u>UCC Consumer Info</u>

Subject: Claudia Stephens - Indiana Michigan Increase

Date: Thursday, September 28, 2023 8:11:46 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I don't think Indiana Michigan should get an increase because most people can't afford an increase. Being on Social Security the raise we get does not help the individual because all the utilities increase. Indiana Michigan gets a \$15.00 fee from each household for providing zero service they just pocket all this money. I feel enough it's so hard to make ends meet now without an increase. An increase will only hurt more Americans!

Sent from my iPhone

Subject: Contact Form: JAMES R BROWN

Date: Thursday, July 6, 2023 7:46:59 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mr.

Name: JAMES R BROWN Email: jbrown1229@ivytech.edu

Phone: (765) 702-4810

Address: 2807 South Vine Street

Muncie IN 47302

Utilities: INDIANA MICHIGAN POWER

Type of Inquiry: General Inquiry

Comments: I am submitting a complaint against my power company cause like myself I am sure there is more that can't afford this especially at this time, are Governor shut the whole STATE down during the pandemic crises and people are just getting back their on feet, so their wanting a pay raise who's giving us Retirees a raise at the rate all of the Utilities are asking for, Retirees don't stand a chance. I say they don't need it at this time if they don't want to throw the Economy into a Recession or worst a Great Depression, politics at this time would greatly enjoy it!!

JAMES R. BROWN / RETIREE FROM RCA MARION PLANT

From: <u>David Wall</u>

To: <u>UCC Consumer Info</u>

Subject: David Wall - Indiana Michigan Rates
Date: Tuesday, October 17, 2023 1:57:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

- 1. What part of design factors do you have in regulation of federal standards on energy efficient standards are all future new construction projects. Leeds Net zero and HERS standards on retro and new construction.
- 2. The new Data center's power requirements? Does it strain the requirements for existing infrastructure? Who's paying if expensive expansion is required?

What is your status on all new construction standards for energy net zero priority over the city or state to be required to provide future expansion to infrastructure for net zero standards.

- 3. Span electric integration technology and related battery back up, electric car charger, and grid retrofitting design with 100 amp service in residential application. What is your status?
- 4. Future city neighborhood renovation alley work, any plans to remove overhead lines and go to 200 amp from 100?
- 5. Solar, wind, battery backup, 100 amp home car charger like F-150 on the market, net meter regulation and public information.
- 6. Any hydropower plans for the rivers and infrastructure for free clean, limitless power to everyone in town? State?

Any public solar infrastructure plans?

Something, anything, cow farts, in the works to eliminate our power bills in the future that is in harmony with nature would be nice. And get rid of all the crappy wires hanging everywhere please! They start fires and get knocked down all the time! Find a way in the culture at work to start fixing our old infrastructure and future construction and renovation project mistakes and make sure tomorrow will be a better place. You guys are stuck in 1900.

7. Good luck with all that! Lol

From: David Wall

To: UCC Consumer Info

Subject: David Wall - Public input

Date: Wednesday, October 25, 2023 3:13:49 PM

Attachments: image001.png

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Indiana Michigan Powers of Fort Wayne

Thanks for letting the public give input still while we still have the freedom to. It all gets eighty sixed but does plant seeds somewhere. Just got to keep hammering in every chance you get. The leaders in the corporate world is full of sick dark traits and a sick toxic culture is what they desire. Sorry but the facts show it is almost the end of the Ben Franklin's union folks. Coming from 45 years in the union skilled trades building industry and as a service technician and building our infrastructure. Bullies are in charge of everything imaginable. The exact culture and oligarchy structure that Ben Franklin and his buddies wrote some ancient American Indian words and a ideas of union as one down on paper back in the old days against bullies in charge of power. We the people are at ten percent and essential workers status.

Union Employee owned business network run by the union in Washington as one seems like a good old idea and time for a move forward to save democracy. It checks all the boxes on future sustainability for the earth and democracy to keep getting better.

One union under God indivisible with truth and justice for all? Not anymore today with corporate Mafia dictator pyramid scheme in place. We all learned by example. Our American democracy example sucks. And that's my opinion sorry. It's broken snake again. Thank you for caring for everyone in our little blue dot in space.

From: <u>Deirdre Schwein</u>
To: <u>UCC Consumer Info</u>

Subject: Deidre Schwein - Oppose I&M's request for higher bills and profits!

Date: Thursday, September 28, 2023 11:30:47 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Deirdre Schwein 5014 Buell Dr Fort Wayne, IN 46807

Subject: OUCC Contact Form: Elizabeth Byrge

Date: Friday, September 29, 2023 4:18:25 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Ms.

Name: Elizabeth Byrge

Email: elizabetbyrge@comcast.net

Phone:

Address: 606 lane dr

Dunkirk IN 47336

Utilities: Indiana and Michigan elected co

Type of Inquiry: Case Comment

Comments: Please no rate hike can't hardly pay my bill now

Subject: OUCC Contact Form: Fred A Lanahan

Date: Sunday, November 5, 2023 10:23:33 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mr.

Name: Fred A Lanahan

Email: falanahan@frontier.com

Phone: (260) 456-2590 Address: 3702 Fairfield Ave

Fort Wayne

IN 46807

Utilities: Indiana Michigan Electric Type of Inquiry: Case Comment

Comments: I am opposed to the rate increase sought by I&M Electric. My wife and I are on fixed income with

almost no increase each year. We ask that the prposed

rate increase be reduced for those of us on fixed income and retired. Thank you.

Subject: OUCC Contact Form: Harold Cook

Date: Thursday, September 28, 2023 3:20:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mr.

Name: Harold Cook

Email: hcook_1966@yahoo.com

Phone: (765) 730-4197 Address: 9839 N CR 700 E

Losantville

IN 47354

Utilities: Indiana and Michigan Type of Inquiry: Case Comment

Comments: Our electric bill is already too high for us on social security. The little raise we got the first of the year is

now covering our groceries. (Barely) Now we have to worry about our electric bill. Give us a break!



**** This is an EXTEENAL email. Exercise custion. DO NOT open attachments or click links from unknown senders

Please see two attachments. My email says it did not sen Kathy Hickey



Please reconsider the rate increase for I& M! We all need electricity to survive and this monopoly is out of control! On our electric bill the misc expense is 31%, that does not include the service charge! Families cannot absorb these hikes without sacrificing something maybe even food!!! When I have called I & M about these charges on our bill, I have experienced total rudeness and have been told it's all approved by the government.

Well this is our 2cents asking you to please intervene!!! Kathy Hickey

Sent from my iPhone









Service Address:

THOMAS HICKEY KATHY HICKEY 2200 W CORNBREAD RD MUNCIE, IN 47302-8804

Account



Line Item Charges:

Previous Charges		
Total Amount Due At Last Billing	\$ 459.05	
Payment 09/13/23 - Thank You	-459.05	
Previous Balance Due	\$.00	
Current I&M Charges		
Tariff 015 - Residential Service 10/02/23	/	
Monthly Service Charge	\$ / 14.79	
Current Billing	270.51	
Fuel Adj @ 0.0042450 Per kWh	10.88	
Off-System Sales Margin Sharing / PJM Costs	71.89	
Energy Efficiency Program Cost	16.09	
Solar Power Rider	.35	
Phase IN Adjustment Rider	-7.47	
Environmental Cost Rider	4.85	
Resource Adequacy Rider	5.25	
State Sales Tax	27.10	
Current Balance Due	\$ 414.24	
Total Balance Due Pay \$426.06 after 10/20/2023	\$ 414.24	

Meter Read Details:

Meter 🝊					
Previous	Type	Current	Туре	Metered	Usage
79712	Actual	82276	Actual	2564	2,564 kWh
Service Period 08/31 - 10/02			Multiplier		
		A STATE OF THE PARTY OF THE PAR	ould be b	oetween Oct	30 and Nov 2

Notes from I&M:

Due date does not apply to previous balance due.

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.

285.30

128.94 extra 3/96 charges 0F

Usage Details:

†#Values reflect changes between current month and previous month.



Total usage for the past 12 months: 31,555 kWh Average (Avg.) monthly usage: 2,630 kWh

From: Brian Countryman
To: UCC Consumer Info
Subject: I and M rates raise

Date: Wednesday, September 13, 2023 10:05:47 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To whom it may concern:

This is to go against a price increase for electrical service. Thank you for your time.

 From:
 jjmarie8016

 To:
 UCC Consumer Info

Subject: Indiana Michigan Power Rates

Date: Wednesday, November 8, 2023 2:23:33 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I live in Castle Point in South Bend, IN 46637. Here we are under IMP for our electricity. I share a one bedroom apartment with my fiancé. Our electric bill is the largest bill we pay! My friends in 2 bedrooms pay even more! This month our bill was \$275! We didn't even use the AC or the heat!!!! Our electric bills in the summer get as high as \$600/month! We don't need any rate hikes!!! Please! We are all poor enough as it is! If anything lower our bills!!!!

From: <u>James Crouse</u>
To: <u>UCC Consumer Info</u>

Subject: James Crouse - Indiana Michigan Power electric rate case

Date: Thursday, October 5, 2023 1:25:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am a residential customer of I&M in Fort Wayne, Allen County. I could not find the case number of the filing noted in today's e-news from the OUCC.

I object to rate increases being granted to I&M (or any other utility) until the excessive remuneration of executives and stockholders is curtailed and reduced to reasonable levels. No human being can do enough good work, even if he/she works 80 hours per week and makes no bad decisions, to be worth MILLIONS of dollars per year. Such remuneration is obscene, and should not be borne on the backs of working and retired citizens who need electricity (and will need more if the enemies of all "fossil fuels" have their way) in order to live. Likewise, those who gamble large sums of money in the "stock markets" should not reap large rewards at our expense.

"Free enterprise" should not mean "free to harm others in order to satisfy one's greed".

Thank you for sharing my thoughts with those who ultimately decide such matters.

James R. Crouse PO Box 10929 Fort Wayne IN 46854-0929 From: noreply@in.accessgov.com

To: <u>UCC Consumer Info</u>

Subject: OUCC Contact Form: JAMES R. (J.R.) BROWN Date: Wednesday, September 27, 2023 4:25:54 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mr.

Name: JAMES R. (J.R.) BROWN Email: jbrown1229@ivytech.edu

Phone: (765) 702-4810 Address: 2807 S. VINE ST.

MUNCIE

IN

47302

Utilities: Indiana Michigan & Power Type of Inquiry: Case Comment

Comments: I don't think I&M Power needs the raise they are asking for, their just asking for that much be cause back in January the Elder got a substernal raise in Social Security & everyone is asking for 10 to 20% RAISE IN THE UTILITES, WE ONLY GOT ONE RAISE NOT A RAISE LIKE EVERY UTILITY wants, the raise we got was for the raises they already got, not a raise for them to hike the utilities, some even lost food stamps because of this raise, and probably will lose assistance with utilities this winter and here they are asking for their raise that they don't need

From: noreply@in.accessgov.com

To: <u>UCC Consumer Info</u>

Subject: OUCC Contact Form: James W Smith II

Date: Thursday, November 2, 2023 6:31:48 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mr.

Name: James W Smith II

Email: jimsmith0803@gmail.com

Phone: (574) 386-1593 Address: 17363 Ireland Rd

South Bend

IN 46614

Utilities: Indiana Michigan Power Type of Inquiry: Case Comment

Comments: Indiana Michigan Power wants increased rates, although they are the highest-priced utility we pay already! My wife and I are on fixed incomes (Retired) and have enough of a problem paying them as it is. IMP has added several solar farms, they are getting free power as it is. Why would they need more money? It seems like they would need less. So... We strongly disagree with this rate hike! Thank you!

Subject: OUCC Contact Form: Joshua Alter Date: Sunday, August 20, 2023 10:54:42 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mr.

Name: Joshua Alter

Email: crash8307@gmail.com

Phone:

Address: 5544 county road 55

Saint Joe ΙN 46785

Utilities: Indiana Michigan power Type of Inquiry: Case Comment

Comments: Cause No. 45933 and I'm a current customer. I would be ok with the rate and service increase, If and only if all the extra rider's and fees/costs are removed. So on the bill it should just be the monthly service fee, the current usage, and the sales tax.

From: julia goodman

To: UCC Consumer Info

Subject: Julia Goodman - IURC Cause 45933

Date: Thursday, September 28, 2023 9:50:52 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Proposed utility rate increase for Indiana- Michigan (AEP)

Please note I am against a new rate increase for this utility. My bill runs well over \$200.00 per month as it is. I am total electric with the exception of propane for winter heating. I am gone to work all day and only run appliances a short time in the evenings and weekends. So yes, I am definitely opposed to I&M receiving another rate increase.

Julia Goodman

From: <u>Kevin Andreassi</u>
To: <u>UCC Consumer Info</u>

Subject: Kevin A. - IURC Cause No. 45933 - Indiana Michigan Power Rates

Date: Thursday, October 12, 2023 6:27:14 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am okay with price hikes to my electric utility only if those hikes are commensurate with investment in renewable energy infrastructure. I am not in favor of slightly "greener" fuel sources if they are still carbon-producing fossil fuels, nor am I in favor of offsets or credits - those are merely accounting measures that do not actually help the environment or reduce our usage of carbon-burning fuels. The best way to justify higher utility prices would be by building community solar arrays and making them accessible to all.

From: noreply@in.accessgov.com
To: UCC Consumer Info

Subject: OUCC Contact Form: Lamar Dick

Date: Wednesday, August 9, 2023 7:20:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown

senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title:

Name: Lamar Dick Email: dickdl@gmail.com

Phone:

Address: 65 lane 283, Hamilton lake

Hamilton IN 46742

Utilities: Electric Rate Increase Type of Inquiry: Case Comment

Comments: Please deny the IMP request for a rate increase. I just received notice my property taxes are increasing

significantly. I cannot afford for my electric bill to go up too.

 From:
 Laura Burton

 To:
 UCC Consumer Info

 Subject:
 Laura Burton

Subject: Laura Burton - Rate Increase

Date: Saturday, August 12, 2023 11:24:48 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Case number 45933 for Indiana rate increase. My name is Laura Burton. I'm currently a customer which this rate increase will effect. I live on disability and struggle paying bills. Unfortunately this rate increase will make it extremely difficult on me. The cost of everything currently makes life very hard on people to pay all of their bills and buy groceries. I strongly urge this rate increase doesnt happen.

Thank you for taking the time to read my email.

Thank you Your customer, Laura Burton Selma, Indiana

Sent from Yahoo Mail for iPhone

From: noreply@in.accessgov.com
To: UCC Consumer Info

Subject: OUCC Contact Form: Lena Greern

Date: Wednesday, October 18, 2023 10:04:27 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Ms.

Name: Lena Greern

Email: Lena77in@aol.com Phone: (260) 441-0788 Address: 4502 Winston Drive

Fort Wayne

IN

46806

Utilities: Indiana Michigan Power -- Electric Power

Type of Inquiry: Case Comment

Comments: The Public largely OPPOSES Indiana Michigan Power Company proposed rate increase. Very simple -

-- Please DO NOT Increase Our Rates!! We Can NOT Afford the Increase. Thank you!!

From: <u>Linda Dongieux</u>
To: <u>UCC Consumer Info</u>

Subject: Linda Dongieux - IURC Cause No #45933

Date: Monday, October 16, 2023 4:34:29 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I do not believe Indiana Michigan Power should be allowed to have a rate hike. Their rates are some of the highest I've ever had from a utility company compared to utility rates I've had living in different states and different cities! It was unbelievable to me to find out that their customers must pay \$6.41 a month just for the privilege of being their customer. In other words their customers have to pay them, to pay them??? How much more convoluted can you get? I couldn't believe my own eyes when I received my first bill, so I called and spoke to one of their agents, thinking maybe it was a one time charge for setting up a new account. Oh no, not true, as their customer you must pay that charge every month even if you are on auto-pay with their charge coming straight out of your checking account, no cards involved, just disgusting greedy.

Linda Dongieux 1329 Squire Dr Apt C South Bend, IN 46637 601 421-4948 From: noreply@in.accessgov.com
To: UCC Consumer Info

Subject: OUCC Contact Form: Linda Garriott

Date: Monday, August 14, 2023 3:15:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mrs.

Name: Linda Garriott Email: ldbtg@yahoo.com Phone: (765) 284-3771

Address: 408 N COUNTY ROAD 563 E

Selma IN 47383

Utilities: I&M

Type of Inquiry: Case Comment

Comments: I am very much against a rate increase. People are already having a difficult time paying bills and

keeping food on the table!!!

From: noreply@in.accessgov.com
To: UCC Consumer Info

Subject: OUCC Contact Form: Lori L Grice

Date: Friday, September 8, 2023 12:04:39 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Ms.

Name: Lori L Grice

Email: lorigrice@yahoo.com Phone: (765) 716-4844 Address: 3509 S Hoyt Ave

Muncie IN 47302

Utilities: Indiana Michigan Power Type of Inquiry: Case Comment

Comments: I request that the proposed rate increase not be granted. My salary increase was only 2% this year, which gives me an extra \$50 a month after taxes. The price increases in water, internet, gasoline and groceries have already eaten that increase. Enough is enough. Stop the greed and manage the resources you have better. That's what we consumers have to do - can't ask our employers for more money every time the prices go up. Thank you for entering my comments.

From: <u>Marjorie Kinsey</u>
To: <u>UCC Consumer Info</u>

Subject: Majorie Kinsey - prospective rate raise by I&M

Date: Friday, September 29, 2023 5:17:38 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Greetings.

I write against allowing yet another rate hike by I&M. Raising rates by 50% in a decade is excessive. I worry about those with little income. I have gotten a note to expect a higher bill several times this summer even though I use air conditioning for only a few days each summer. I wonder what is driving my bill up and worry about those whose homes are not easily cooled naturally.

Please resist this push by I&M.

Marjorie Kinsey

From: noreply@in.accessgov.com

To: <u>UCC Consumer Info</u>

Subject: OUCC Contact Form: Marc C. Wuischpard

Date: Wednesday, November 1, 2023 12:01:15 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mr.

Name: Marc C. Wuischpard

Email: mwuischpard@sbcglobal.net

Phone: (574) 288-5631

Address: 1524 Southbrook Dr.

South Bend

IN 46614

Utilities: Indiana Michigan Power

Type of Inquiry: Case Comment

Comments: As a longtime customer of Indiana Michigan Power, I am against another rate increase because my electricity costs have been steadily increasing. For example, through 10 months of 2023 I have used 5.5% less electricity verses 2022, yet I have paid 5.1% more. Therefore, I recommend not approving the utility's rate increase.

From: noreply@in.accessgov.com
To: UCC Consumer Info

Subject: OUCC Contact Form: Mindy Misner

Date: Saturday, August 19, 2023 9:27:30 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mrs.

Name: Mindy Misner

Email: Mindy21Rules@yahoo.com

Phone: (260) 726-5194

Address: 415 S. Western Ave.

Portland IN 47371

Utilities: I&M

Type of Inquiry: Case Comment

Comments: Cause Number 45933. I&M (American Electric Power) annual gross profit for 2022 was \$12.542B, a 10.74% increase from 2021. My income with inflation has decreased a lot. I'm sure this is true for almost everyone in the state. With the companies billions of dollars in profits I'm sure they can fund all the improvements they need without raise my rates AGAIN. It's not fair to have to choose between rent, food, medications, or electricity some months. With all the increases and stagnant wages that is the case for so many Hoosiers. I hope every case that comes before you this year that the companies profits are looked at. Then if there is a lot of profit the increase is turned down. I think in I&M case it should be turned down. Please help the people that can't afford anymore! Thank you!

 From:
 Ruby Schafer

 To:
 UCC Consumer Info

Subject: Monopoly

Date: Wednesday, September 27, 2023 11:18:40 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

No rate hikes please! I have zero other options for electric services. I&M has taken advantage of that with outrageous rates and penalties for years. It's ridiculous that we are unable to compare rates, because we have no other options.

From: Nyla Nyffeler
To: UCC Consumer Info

Subject: Nyla Nyffeler - I&M customers can't afford any more increases!

Date: Thursday, October 26, 2023 2:53:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Nyla Nyffeler 5129 Windy Knoll Ct Fort Wayne, IN 46809 From: Pam Wesolowski
To: UCC Consumer Info

Subject: Pam Wesolowski - AES IN/ I&M Rate proposals Date: Priday, September 8, 2023 12:10:51 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I have read about proposed rate increases by AES Indiana in the amount of \$134M and I&M of \$116.4M which would raise rates by a)an unknown for AES IN and by \$14.83 per customer for I&M.

As a customer who is billed by AES/I&M, I am not sure which entity is the most appropriate, but I am writing to say that I am greatly opposed to a rate increase that would substantially raise my monthly bill! Things are hard enough now financially and this would be a hardship for myself and for others.

Thank you, Pam Wesolowski 1102 S. 32nd St. South Bend, IN 46615 email: riotucker@sbcglobal.net 574-282-8461 From: <u>noreply@in.accessgov.com</u>

To: <u>UCC Consumer Info</u>

Subject: OUCC Contact Form: Patricia M Rogers
Date: Tuesday, October 17, 2023 4:52:33 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mrs.

Name: Patricia M Rogers Email: patterog@sbcglobal.net

Phone: (574) 243-2808 Address: 18150 Annettas Ct

South Bend

IN 46637

Utilities: Electric / IURC Cause No. 45933

Type of Inquiry: Case Comment

Comments: The Rate increase the Electric Co is requesting is outrageous. We are seniors (77 & 79) living on Social Security and small pension. Please deny this huge increase. It should go without saying that they are taking advantage of people who are at there mercy. Thank you for your consideration and action in stopping this increase.

From: Sandra Brown
To: UCC Consumer Info

Subject: Rate hike

Date: Thursday, September 28, 2023 11:26:36 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I&M has requested yet another rate hike. This is ridiculous and certainly a detrimental crush on the senior citizens. We've cut back on so many things, just to pay for necessities. I'm sure this substantial increase would force some seniors to choose, food, medications or utilities. They (utilities) need to cut their big pay outs to those overpaid, under worked ldesk jockeys.

From: <u>Duane R</u>

To: UCC Consumer Info
Subject: Rate increase

Date: Wednesday, August 9, 2023 6:24:38 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

We go though this every year, Do they think money grow on tree. there money hungry. People need to be able to live, this rate increase is not nessary at all, all they want is to give raises. I'm so tired this everyone against this, think of people on limited income dont give them increase every year we go though this.

Duane Runion 260 760 3035

From: <u>noreply@in.accessgov.com</u>

To: <u>UCC Consumer Info</u>

Subject: OUCC Contact Form: Sandra K. Mueller Date: Friday, September 29, 2023 7:09:24 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mrs.

Name: Sandra K. Mueller

Email: mmueller4938@frontier.com

Phone: (260) 466-5400

Address: 4938 Rosebury Drive

FORT WAYNE

IN

46835

Utilities: AEP formally known as Indiana Michigan Power

Type of Inquiry: Case Comment

Comments: With all costs up and continuing to rise, customers of this utility do not need another rate

increase. Some are barely able to put food on the table or provide housing, and yet this utility is asking for a rate

hike.

Please do the people of this utility company a favor and deny this rate increase, possibly cutting costs would help

with their budgeting.

From: scout2107sbc@gmail.com
To: UCC Consumer Info

Subject: Scott Clark - Indiana Michigan rate increase

Date: Friday, September 8, 2023 11:19:48 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I understand the cost of switching from coal to other forms of electricity but when are the shareholders going to start paying some as in lower profits?

As more of us are living on a fixed income and not seeing anywhere near a 6.8% raise to cover the cost of electricity or any thing else that we need.

Thank You Scott B Clark 2107 Riverside Dr South Bend In 46616 5742899142 scout2107@ sbcglobal.net

Sent from my iPad

 From:
 scout2107sbc@gmail.com

 To:
 UCC Consumer Info

 Subject:
 Scott Clark - Rate increases

Date: Sunday, November 5, 2023 10:00:40 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Writing about I& M (AEP) rate increase which will raise by bill. Cause # 45933.

All I can say is my fixed income is going up 3.2% and they are asking for a 6.8 % increase. What do I give up to pay for this increase?

Thank You

Scott B Clark

2107 Riverside Dr

South Bend IN 46616

Sent from my iPad

From: noreply@in.accessgov.com
To: UCC Consumer Info

Subject: OUCC Contact Form: Timothy Barr

Date: Monday, October 30, 2023 10:08:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Mr.

Name: Timothy Barr

Email: tim.barr19@yahoo.com

Phone: (260) 417-5913

Address: 1223 Normandale Dr

Fort Wayne

IN

46808 Utilities: IMP

Type of Inquiry: General Inquiry

Comments: I oppose the Indiana Michigan power rate increases.

From: qaudie1515=gmail.com@mg.gospringboard.io on behalf of Audrey Stevenson

To: UCC Consumer Info

Subject: Audrey Stevenson - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:47 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

I have budgeted my plan for years. Annually. Adjusted once a year couple years ago they started adjusting me at six months no heads up no nothing although their manual still says budget is for 12 months. So I called them and ask them to reduce it and it's like pulling teeth to get them to do that. I'm a senior I get paid once a month. I need to know where I stand every month. This year when I called to knock it down to where I'm comfortable, they came back and said this was the last time that they would not do it again. So I go online and I look at their manual and their manual online says that the budget is an annual billing every 12 months so they haven't corrected their manual, but they're not honoring that request for the customers. I have never not settled my account balance up at the end of the 12 months. It's totally ridiculous that they will not work with the customer for what we can afford to pay. I'm retired now and I understand that my bill is higher because I'm home all day, but for them to increase my bill every six months with no warning and that's not what they're manual says I'm a frustrated Customer. And I think at this time with retirement accounts losing money because the market is so out of control in losing the fact that they want almost 11% increase is totally ridiculous for the every day consumer we can only handle so much.

Sincerely,

Audrey Stevenson 1515 DODGE AVE Fort Wayne IN, 46805-3607 From: <u>b.kennedy=live.com@mg.gospringboard.io</u> on behalf of <u>Bill Kennedy</u>

To: <u>UCC Consumer Info</u>

Subject: Bill Kennedy - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:16 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

As senior citizens, my wife and I are writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Bill Kennedy 621 DARLINGTON CT FORT WAYNE IN, 46825-1103 From: Brian Flory
To: UCC Consumer Info

Subject: Brian Flory - I&M customers can't afford any more increases!

Date: Wednesday, October 25, 2023 2:37:43 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Brian Flory 1705 Florida Dr Fort Wayne, IN 46805 From: Carl Hetler
To: UCC Consumer Info

Subject: Carl Hetler - Oppose I&M's request for higher bills and profits!

Date: Thursday, October 26, 2023 3:59:16 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Carl Hetler 301 E Lasalle Ave South Bend, IN 46601 From: Christian Wolff
To: UCC Consumer Info

Subject: Christian Wolff - Stand up for residential customers in Cause Number 45933

Date: Thursday, October 12, 2023 4:56:05 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Christian Wolff 1001 Edgewater Ave Fort Wayne, IN 46805 From: Connie McGowin

To: UCC Consumer Info

Subject: Connie McGowin - Stand up for residential customers in Cause Number 45933

Date: Saturday, October 21, 2023 11:08:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Connie McGowin 2702 Charlotte Ave Fort Wayne, IN 46805 From: <u>Harriet Miller</u>
To: <u>UCC Consumer Info</u>

Subject: Harriet Miller - Stand up for residential customers in Cause Number 45933

Date: Tuesday, October 17, 2023 10:49:37 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Harriet Miller 4119 Highwood Dr Fort Wayne, IN 46815 From: comptonid=mchsi.com@mg.gospringboard.io on behalf of James Compton

To: <u>UCC Consumer Info</u>

Subject: James Compton - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 2:45:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request. Over the last few years my billshave increased by at leas 50%. During that time I have not increased my usage. This must stop!!

Sincerely,

James Compton 8235 N 200W Decatur IN, 46733-8842 From: jskrieg=mchsi.com@mg.gospringboard.io on behalf of James Krieg

To: <u>UCC Consumer Info</u>

Subject: James Krieg - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 9:34:42 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I hate to say this. But the rate increases have jumped several times, in the last 3 Years! This all began with Bidens war on fossil fuels, and increased spending for other agendas? . The power company has to operate and they like gas stations, are at the mercy of their costs and suppliers. I think your going after the wrong people by advocating against the power companies, when most of us know the real root cause of this. Yes I understand the local state government can vote and control increases by the power companies, but they are necessities for us, and the real cause of this needs to be adressed. Just ayin.

Sincerely,

James Krieg 1002 N MAIN ST Auburn IN, 46706-1230 From: <u>jennifer.a.gallatin=gmail.com@mg.gospringboard.io</u> on behalf of <u>Jennifer Gallatin</u>

To: <u>UCC Consumer Info</u>

Subject: Jennifer Gallatin - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:45:54 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult. Their profit margin is too high as it is.

Please listen to customers like me and push back against this request.

Sincerely,

Jennifer Gallatin 417 W Skyway Dr Muncie IN, 47303-1150 From: <u>Junius Pressey</u>
To: <u>UCC Consumer Info</u>

Subject: Junius Pressey - I&M customers can't afford any more increases!

Date: Thursday, September 28, 2023 5:40:53 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

AEP/I&M HAS GIVEN AMAZON

A FIVE DISCOUNT, YET NOTHING TO THE REGULAR CUSTOMERS. IN ADDITIONAEP IS PERFORMING STOCK BUYBACKS AND PAYING SHAREHOLDER DIVIDENDS.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Junius Pressey 6005 Sawmill Woods Dr Fort Wayne, IN 46835 From: <u>JUNIUS PRESSEY</u>
To: <u>UCC Consumer Info</u>

Subject: Junius Pressey - Stand up for residential customers in Cause Number 45933

Date: Tuesday, October 17, 2023 11:55:49 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, JUNIUS PRESSEY 6005 Sawmill Woods Dr Fort Wayne, IN 46835 From: <u>Kathleen Kershner</u>
To: <u>UCC Consumer Info</u>

Subject: Kathleen Kershner - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 11, 2023 1:49:44 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

WE CANNOT AFFORD OUR UTILITIES NOW! I AM PAYING OVER \$200.00 a month for a family of 3! With only one wage earner!

Help us!!!! We need our government to protect our well-being and development. They don't need anymore profit!

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Kathleen Kershner 538 Marquette Ave South Bend, IN 46617 From: <u>Kathleen Kershner</u>
To: <u>UCC Consumer Info</u>

Subject: Kathleen Kershner - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 25, 2023 10:26:57 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years.

I am paying an average of 225.00 every month!!!! I cannot afford electric as it is!

Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

In Fact~ It is time to revoke their license and great our own publicly held utility!

Respectfully, Kathleen Kershner 538 Marquette Ave South Bend, IN 46617 From: <u>Mary Jensen</u>
To: <u>UCC Consumer Info</u>

Subject: Mary Jensen - I&M customers can't afford any more increases!

Date: Friday, September 29, 2023 10:47:59 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M bills have increased almost 50% in the last 10 years and this increase is not tied to usage but to increased profit for I&M.

While consumers are dealing with stagnant wages and record high inflation, it would be wrong to approve this rate increase.

Your consideration is appreciated.

Thank you, Mary Jensen 1803 Provincial Ct South Bend, IN 46614 From: Michelle Kolarczyk

To: UCC Consumer Info

Subject: Michelle Kolarczyk - Stand up for residential customers in Cause Number 45933

Date: Friday, September 29, 2023 8:42:31 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Michelle Kolarczyk 7384 N 900 E New Carlisle, IN 46552 From: micro_dot_fuc=hotmail.com@mg.gospringboard.io on behalf of PS

To: <u>UCC Consumer Info</u>

Subject: PS - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 1:30:31 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

These people (INMP) would pay us (company I worked for) \$145/hr for tasks that anyone could've handled in-house at INMP.

The problem is not money coming in. The problem seems to be no one is at the wheel of what's going out.

They could make a huge profit by cleaning their own house and that wouldn't cost the public a dime. That's too much to ask, tho - for INMP to run it like they've got other competition. They can run as inefficient as they want, work to charge as much as they want, because they have a monopoly.

Sincerely,

P S 1 Main St Fort Wayne IN, 46802-1815 From: rottenralphy88=gmail.com@mg.gospringboard.io on behalf of Ralph Bianski

To: <u>UCC Consumer Info</u>

Subject: Ralph Bianski - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 4:13:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only devastate me, but other older Hoosiers who are on fixed income and our budgets are stretched thin due to the astronomical increases in the cost of food, prescription drugs, and everything else. too many of us are struggling between buying food or medicine and increasing our electric bill makes it even more difficult survive. We understand you cannot control what Bidenomics has done to us struggling Americans, but you can support us in our battle to survive.

Please listen to customers like me and push back against this request.

Sincerely,

Ralph Bianski 101 WINDSOR DR CHURUBUSCO IN, 46723-1507 From: Richard Fisette
To: UCC Consumer Info

Subject: Richard Fisette - I&M customers can't afford any more increases!

Date: Monday, October 30, 2023 10:22:50 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Richard Fisette 21100 Baneberry Trail South Bend, IN 46614 From: Steve Sullivanm
To: UCC Consumer Info

Subject: Steve Sullivan - Oppose I&M's request for higher bills and profits!

Date: Monday, October 30, 2023 10:19:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Steve Sullivanm 2628 Covington Pointe Trail Fort Wayne, IN 46804 From: Albert Heverling
To: UCC Consumer Info

Subject: Albert Heverling - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 8:43:51 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Albert Heverling 204 S Shore Dr Elkhart, IN 46516 From: <u>alfretta.ellis1949=gmail.com@mg.gospringboard.io</u> on behalf of <u>Alfretta Ellis</u>

To: <u>UCC Consumer Info</u>

Subject: Alfretta Ellis - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:42:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Alfretta Ellis 8301 W SMITH ST YORKTOWN IN, 47396-1076 From: Alice Butterworth

To: UCC Consumer Info

Subject: Alice Butterworth - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 3:17:40 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Alice Butterworth 907 W Milborn St Marion, IN 46952 From: Alice Butterworth

To: UCC Consumer Info

Subject: Alice Butterworth - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 11, 2023 3:21:24 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Alice Butterworth 907 W Milborn St Marion, IN 46952 From: <u>amycjenkins1971=gmail.com@mg.gospringboard.io</u> on behalf of <u>Amy Jenkins</u>

To: <u>UCC Consumer Info</u>

Subject: Amy Jenkins - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:21:17 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Amy Jenkins 4910 S MONTEGO WAY MUNCIE IN, 47302-9109 From: Angel.Vazquez=live.com@mg.gospringboard.io on behalf of Angel Vazquez-Salazar

To: <u>UCC Consumer Info</u>

Subject: Angel Vazquez-Salazar - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 4:47:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Angel Vazquez-Salazar 1271 COWEN PL FORT WAYNE IN, 46825-2397 From: angelaburkett2003=gmail.com@mg.gospringboard.io on behalf of Angela Burkett

To: <u>UCC Consumer Info</u>

Subject: Angela Burkett - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 4:18:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Angela Burkett 1119 W 18TH ST Muncie IN, 47302-3958 From: Ann Marqueling
To: UCC Consumer Info

Subject: Ann Margueling - I&M customers can't afford any more increases!

Date: Thursday, October 12, 2023 4:20:51 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Ann Marqueling 9003 Trier Rd Fort Wayne, IN 46815 From: grammienana9313=gmail.com@mg.gospringboard.io on behalf of Anna Bell

To: <u>UCC Consumer Info</u>

Subject: Anna Bell - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:44:16 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Anna Bell 1015 WOODLAND SPRINGS PL FORT WAYNE IN, 46825-6486 From: <u>dhamm2204=gmail.com@mg.gospringboard.io</u> on behalf of <u>Annedillia Hamm</u>

To: <u>UCC Consumer Info</u>

Subject: Annedillia Hamm - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:19:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Annedillia Hamm 4394 W WOODS EDGE LN MUNCIE IN, 47304-6086 From: figshouse89=gmail.com@mg.gospringboard.io on behalf of Anthony Figurelli

To: <u>UCC Consumer Info</u>

Subject: Anthony Figurelli - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:42:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Anthony Figurelli 5207 Brookview Drive Fort Wayne IN, 46835-2308 From: Arnold Peugh
To: UCC Consumer Info

Subject: Arnold Peugh - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 25, 2023 4:01:38 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Arnold Peugh 19636 Oakdale Ave South Bend, IN 46637 From: <u>arstewart1=gmail.com@mg.gospringboard.io</u> on behalf of <u>Aulden Stewart</u>

To: <u>UCC Consumer Info</u>

Subject: Aulden Steward - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:30 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Aulden Stewart 6808 W 300 S-1 Bluffton IN, 46714-9576 From: Austin Scholl

To: UCC Consumer Info

Subject: Austin Scholl - Stand up for residential customers in Cause Number 45933

Date: Saturday, October 14, 2023 10:35:13 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Austin Scholl 7509 W County Rd 550 S Daleville, IN 47334 From: Barb Lindelien

To: UCC Consumer Info

Subject: Barb Lindelien - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 11, 2023 1:35:58 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Barb Lindelien 631 Sutton Dr Fort Wayne, IN 46804 From: <u>barbknitsindy=gmail.com@mg.gospringboard.io</u> on behalf of <u>Barbara Bettegnies</u>

To: <u>UCC Consumer Info</u>

Subject: Barbara J Bettegnies - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 3:20:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely, Barbara J. Bettegnies 1430 South - 900 West Swayzee, IN 46986

Sincerely,

Barbara Bettegnies 1430 S 900 W SWAYZEE IN, 46986-9737 From: Beckie Adams

To: UCC Consumer Info

Subject: Beckie Adams - I&M customers can't afford any more increases!

Date: Thursday, October 26, 2023 10:02:23 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Beckie Adams 6600 N County Rd 800 W Yorktown, IN 47396 From: Bobbie Iwobi

To: UCC Consumer Info

Subject: Bobbie Iwobi - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 25, 2023 3:18:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Bobbie Iwobi 3228 S Hanna St Fort Wayne, IN 46806 From: <u>3mufgolabi=gmail.com@mg.gospringboard.io</u> on behalf of <u>Bonnie Hall</u>

To: <u>UCC Consumer Info</u>

Subject: Bonnie Hall - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 11:56:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Bonnie Hall PO BOX 247 Gaston IN, 47342-0247 From: peasebonnie=aol.com@mg.gospringboard.io on behalf of Bonnie Pease

To: <u>UCC Consumer Info</u>

Subject: Bonnie Pease - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 2:10:29 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Bonnie Pease 1370 E BRIDGET LN Columbia City IN, 46725-8864 From: b.catlin=att.net@mg.gospringboard.io on behalf of Brian Catlin

To: <u>UCC Consumer Info</u>

Subject: Brain Catlin - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 11:29:16 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Brian Catlin 1486 N MANOR DR MARION IN, 46952-1934 From: conrad54=hotmail.com@mg.gospringboard.io on behalf of Brenda Conrad

To: <u>UCC Consumer Info</u>

Subject: Brenda Conrad - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:19 PM

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Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Brenda Conrad 1911 STACY LN KENDALLVILLE IN, 46755-2993 From: Brook Hardy

To: UCC Consumer Info

Subject: Brook Hardy - Stand up for residential customers in Cause Number 45933

Date: Monday, October 16, 2023 9:55:50 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Brook Hardy 721 Cottage Grove Ave South Bend, IN 46616 From: nomosnow85=gmail.com@mg.gospringboard.io on behalf of Bruce Dennis

To: <u>UCC Consumer Info</u>

Subject: Bruce Dennis - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 1:17:28 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Bruce Dennis 7926 D ANDRE DR 92 Fort Wayne IN, 46818-9205 From: Byron Lahr
To: UCC Consumer Info

Subject: Byron Lahr - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 11, 2023 5:15:57 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Byron Lahr 7041 W N 00 S Swayzee, IN 46986 From: froswin=gmail.com@mg.gospringboard.io on behalf of Carl Swinford

To: <u>UCC Consumer Info</u>

Subject: Carl Swinford - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:04:24 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Carl Swinford 1635 CORONADO CT Fort Wayne IN, 46845-6136 From: carolbence8=gmail.com@mg.gospringboard.io on behalf of Carol Bence

To: <u>UCC Consumer Info</u>

Subject: Carol Bence - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 4:04:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Carol Bence 1008 West Chapel. Pike Road Marion IN, 46952-1845 From: cfkreigh=hotmail.com@mg.gospringboard.io on behalf of Catherine Kreigh

To: <u>UCC Consumer Info</u>

Subject: Catherine Kreigh - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 2:45:27 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Catherine Kreigh 10153 Slocum Court Fort Wayne IN, 46818-0195 From: <u>Catrina Jones</u>
To: <u>UCC Consumer Info</u>

Subject: Catrina Jones - Stand up for residential customers in Cause Number 45933

Date: Tuesday, September 26, 2023 1:05:08 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I demand you to stand up for customers who desperately need it in Cause Number 45933. Enough taking from the poor to employ the rich while we bare the cost/burden! Please oppose I&M's request to raise our bills and increase their profits. I also demand you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Catrina Jones 311 Clinton St Clinton, IN 47842 From: ckcasada=comcast.net@mg.gospringboard.io on behalf of Charles Casada

To: <u>UCC Consumer Info</u>

Subject: Charles Casada - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 4:17:23 PM

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Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Charles Casada 8515 S COWAN RD Muncie IN, 47302-9127 From: Charles Hire
To: UCC Consumer Info

Subject: Charles Hire - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 11:45:51 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Charles Hire 9535 Reindeer Rd Fort Wayne, IN 46804 From: Charles Niccum

To: UCC Consumer Info

Subject: Charles Niccum - Stand up for residential customers in Cause Number 45933

Date: Thursday, October 12, 2023 3:17:47 PM

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Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Charles Niccum 9203 E 825 S Upland, IN 46989 From: cdparrish=hotmail.com@mg.gospringboard.io on behalf of Cheryl Parrish

To: <u>UCC Consumer Info</u>

Subject: Cheryl Parrish - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:40:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Cheryl Parrish 2545 W LAWSON RD Marion IN, 46952-9284 From: <u>Christianne Brinneman</u>
To: <u>UCC Consumer Info</u>

Subject: Christianne Brinneman - I&M customers can't afford any more increases!

Date: Tuesday, October 10, 2023 7:16:25 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Christianne Brinneman 6335 Treasure Cove Fort Wayne, IN 46835 From: cmartzall223=gmail.com@mg.gospringboard.io on behalf of Christina Martzall

To: <u>UCC Consumer Info</u>

Subject: Christina Martzall - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:30:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Christina Martzall 2411 S WEST ST YORKTOWN IN, 47396-1527 From: <u>cbohn11=comcast.net@mg.gospringboard.io</u> on behalf of <u>Christine Bohn</u>

To: <u>UCC Consumer Info</u>

Subject: Christine Bohn - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:23:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Christine Bohn 713 W WAID AVE MUNCIE IN, 47303-5373 From: Christine Creech
To: UCC Consumer Info

Subject: Christine Creech - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 8:56:29 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Christine Creech 7920 JT Ct IN 47715 From: golazo1958=gmail.com@mg.gospringboard.io on behalf of Christopher Bade

To: <u>UCC Consumer Info</u>

Subject: Christopher Bade - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:53:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Christopher Bade 2200 N WICKLOW DR MUNCIE IN, 47304-9433 From: <u>Christopher Davis</u>
To: <u>UCC Consumer Info</u>

Subject: Christopher Davis - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 11, 2023 4:24:09 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Christopher Davis 4130 N Washington Rd Fort Wayne, IN 46804 From: rubyslippers117=gmail.com@mg.gospringboard.io on behalf of Connie Abernathy Pogue

UCC Consumer Info

Connie Abernathy Pogue - Please Stand with Customers on Cause No. 45933 Monday, October 30, 2023 10:01:58 AM Subject:

Date:

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Connie Abernathy Pogue **PO BOX 532** REDKEY IN, 47373-0532 From: cindypond2551=gmail.com@mg.gospringboard.io on behalf of cynthia pond

To: <u>UCC Consumer Info</u>

Subject: Cynthia Pond - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:58 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

cynthia pond 10035 DOWNEYS LNDG Fort Wayne IN, 46825-2366 From: <u>cindyrykard=msn.com@mg.gospringboard.io</u> on behalf of <u>Cynthia Rykard</u>

To: <u>UCC Consumer Info</u>

Subject: Cynthia Rykard - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 12:34:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Cynthia Rykard 318 Carrara Cv Fort Wayne IN, 46845-8511 From: <u>David Townsend</u>
To: <u>UCC Consumer Info</u>

Subject: Daivd Townsend - Stand up for residential customers in Cause Number 45933

Date: Thursday, October 12, 2023 4:06:00 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, David Townsend 8433 Spring Forest Dr Fort Wayne, IN 46804 From: <u>dalektucker=gmail.com@mg.gospringboard.io</u> on behalf of <u>Dale Tucker</u>

To: <u>UCC Consumer Info</u>

Subject: Dale Tucker - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:36 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Dale Tucker 3318 Goeglein Rd Fort Wayne IN, 46815-6681 From: caseman1956=gmail.com@mg.gospringboard.io on behalf of Dan Criswell

To: <u>UCC Consumer Info</u>

Subject: Dan Criswell - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 9:34:48 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Dan Criswell 9829 BERKSHIRE LN Fort Wayne IN, 46804-4303 From: <u>harryandphoebe55=gmail.com@mg.gospringboard.io</u> on behalf of <u>Dan Potter</u>

To: <u>UCC Consumer Info</u>

Subject: Dan Potter - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:43:06 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Dan Potter 1950 SUNNYMEDE DR Fort Wayne IN, 46803-3154 From: <u>dlreese2=gmail.com@mg.gospringboard.io</u> on behalf of <u>Daniel Reese</u>

To: <u>UCC Consumer Info</u>

Subject: Daniel Reese - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:15:27 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Daniel Reese 3805 N Chadam Ln Apt 1C Muncie IN, 47304-5248 From: <u>Dedeebrown1997=gmail.com@mg.gospringboard.io</u> on behalf of <u>daniell brown</u>

To: <u>UCC Consumer Info</u>

Subject: Daniell Brown - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:45:55 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

daniell brown 713 E Hazel St Albion IN, 46701-1313 From: <u>djmartz3=frontier.com@mg.gospringboard.io</u> on behalf of <u>Dauneta Martz</u>

To: <u>UCC Consumer Info</u>

Subject: Dauneta Martz - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:26 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Dauneta Martz 614 Landsford Dr Fort Wayne IN, 46825-3553 From: <u>daviddamiana=att.net@mg.gospringboard.io</u> on behalf of <u>David Damiana</u>

To: <u>UCC Consumer Info</u>

Subject: David Damiana - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:28:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

David Damiana 320 W ELM ST Hartford City IN, 47348-1526 From: <u>davepeters1224s=gmail.com@mg.gospringboard.io</u> on behalf of <u>David Peters</u>

To: <u>UCC Consumer Info</u>

Subject: David Peters - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:22:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

David Peters 1224 S MERIDIAN ST Portland IN, 47371-2864 From: dgscbs38=outlook.com@mg.gospringboard.io on behalf of David Shearer

To: <u>UCC Consumer Info</u>

Subject: David Shearer - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:28:20 PM

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Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

David Shearer 301 S STRADLING RD, MUNCIE, IN 47304-4259 Muncie IN, 47304-4259 From: Dean Heisey
To: UCC Consumer Info

Subject: Dean Heisey - Stand up for residential customers in Cause Number 45933

Date: Tuesday, October 24, 2023 3:15:02 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Dean Heisey 5360 S Fairfax Ct South Bend, IN 46614 From: Deb Troyer
To: UCC Consumer Info

Subject: Deb Troyer - I&M customers can't afford any more increases!

Date: Friday, October 13, 2023 7:20:43 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Deb Troyer 56549 Diamond Dr Elkhart, IN 46516 From: <u>drhoda1959=outlook.com@mg.gospringboard.io</u> on behalf of <u>Debbie Henley</u>

To: <u>UCC Consumer Info</u>

Subject: Debbie Henley - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:28:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Debbie Henley 325 RIDGE HILL PL FORT WAYNE IN, 46804-6453 From: Debbie Law
To: UCC Consumer Info

Subject: Debbie Law - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 12:07:15 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Debbie Law 820 W Wills St Muncie, IN 47303 From: <u>denyeart58=gmail.com@mg.gospringboard.io</u> on behalf of <u>DEBORAH ENYEART</u>

To: <u>UCC Consumer Info</u>

Subject: Deborah Enyeart - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:18:17 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

DEBORAH ENYEART 2563 S 400 E MARION IN, 46953-9658 From: Debra Ellison
To: UCC Consumer Info

Subject: Debra Ellison - Oppose I&M's request for higher bills and profits!

Date: Sunday, October 15, 2023 12:16:14 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Debra Ellison 8921 W Hillcrest Dr Yorktown, IN 47396 From: Derek Bakle

To: UCC Consumer Info

Subject: Derek Bakle - I&M customers can't afford any more increases!

Date: Thursday, October 12, 2023 3:55:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Derek Bakle 11211 Wrentham Ln Fort Wayne, IN 46814 From: adireland1=gmail.com@mg.gospringboard.io on behalf of Diana Ireland

To: <u>UCC Consumer Info</u>

Subject: Diana Ireland - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:45:18 PM

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Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Diana Ireland 1107 W WINDSOR DR MARION IN, 46952-2615 From: diautley=gmail.com@mg.gospringboard.io on behalf of Diana Utley

To: <u>UCC Consumer Info</u>

Subject: Diana Utley - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:58:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Diana Utley 16513 SUNFLOWER BLVD HARLAN IN, 46743-7552 From: <u>Diane Close</u>
To: <u>UCC Consumer Info</u>

Subject: Diane Close - I&M customers can't afford any more increases!

Date: Monday, October 16, 2023 12:15:02 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Diane Close 1110 Columbia Ave Alexandria, IN 46001 From: <u>Diane Straight</u>
To: <u>UCC Consumer Info</u>

Subject: Diane Straight - Oppose I&M's request for higher bills and profits!

Date: Tuesday, September 26, 2023 7:01:38 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Diane Straight 7016 Salge Dr Fort Wayne, IN 46835 From: <u>djdrown=sbcglobal.net@mg.gospringboard.io</u> on behalf of <u>Donald Drown</u>

To: <u>UCC Consumer Info</u>

Subject: Donald Drown - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:41:16 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Donald Drown 505 S BUCKINGHAM RD YORKTOWN IN, 47396-9486 From: <u>steve.donna.sylvester=frontier.com@mg.gospringboard.io</u> on behalf of <u>Donna Sylvester</u>

To: <u>UCC Consumer Info</u>

Subject: Donna Sylvester - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 1:52:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Donna Sylvester 4909 W CHURCHILL CT Muncie IN, 47304-5320 From: <u>kathyaceto553=gmail.com@mg.gospringboard.io</u> on behalf of <u>Doris Aceto</u>

To: <u>UCC Consumer Info</u>

Subject: Doris Aceto - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 6:08:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Doris Aceto 6403 Baytree Drive Fort Wayne IN, 46825-4712 From: debass1959=att.net@mg.gospringboard.io on behalf of Dorthea Bass

To: <u>UCC Consumer Info</u>

Subject: Dorthea Bass - Please Stand with Customers on Cause No. 45933

Date: Friday, October 20, 2023 4:09:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Something has got to give!!! Please help the senior residents with this area?

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Dorthea Bass 1618 E HIGHLAND AVE Muncie IN, 47303-3947 From: <u>Doug Barcalow</u>
To: <u>UCC Consumer Info</u>

Subject: Doug Barcalow - Stand up for residential customers in Cause Number 45933

Date: Sunday, October 15, 2023 10:40:48 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Doug Barcalow 4009 Indiana Ave Fort Wayne, IN 46807 From: dougfrick=gmail.com@mg.gospringboard.io on behalf of DOUGLAS FRICK

To: <u>UCC Consumer Info</u>

Subject: Douglas Frick - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 2:45:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

DOUGLAS FRICK 8109 West Cornbread Road Yorktown IN, 47396-1432 From: Ehron Nygard

To: UCC Consumer Info

Subject: Ehron Nygard - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 25, 2023 6:03:51 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Ehron Nygard 2737 Miami St South Bend, IN 46614 From: <u>eberkey1956=gmail.com@mg.gospringboard.io</u> on behalf of <u>Elaine Berkey</u>

To: <u>UCC Consumer Info</u>

Subject: Elaine Berkey - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 9:34:46 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Elaine Berkey 8508 E CIRCLE DR KENDALLVILLE IN, 46755-9703 From: <u>bad2bjr=gmail.com@mg.gospringboard.io</u> on behalf of <u>Eliza Davis</u>

To: <u>UCC Consumer Info</u>

Subject: Eliza Davis - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 8:08:40 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Eliza Davis 504 N TYRONE DR MUNCIE IN, 47304-3137 From: <u>ellen=rpminstallation.com@mg.gospringboard.io</u> on behalf of <u>Ellen McClain</u>

To: <u>UCC Consumer Info</u>

Subject: Ellen McClain - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:39:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Ellen McClain PO BOX 539 9659 E 500 S UPLAND IN, 46989-0539 From: <u>eyarger=comcast.net@mg.gospringboard.io</u> on behalf of <u>Elnora Yarger</u>

To: <u>UCC Consumer Info</u>

Subject: Elnora Yarger - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:40:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Elnora Yarger 1409 N JEFFERSON ST Muncie IN, 47303-3048 From: Em Guerrero
To: UCC Consumer Info

Subject: Em Guerrero - I&M customers can't afford any more increases!

Date: Thursday, October 12, 2023 3:48:04 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Em Guerrero 5415 Cresthill Dr Fort Wayne, IN 46804 From: <u>Eric Walton</u>
To: <u>UCC Consumer Info</u>

Subject: Eric Walton - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 11, 2023 11:48:48 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Eric Walton 24518 Rolling Oak Dr South Bend, IN 46628 From: <u>eljohnson1999=gmail.com@mg.gospringboard.io</u> on behalf of <u>Erik Johnson</u>

To: <u>UCC Consumer Info</u>

Subject: Erik Johnson - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:37:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Erik Johnson 208 PENNSYLVANIA AVE KENDALLVILLE IN, 46755-2162 From: noreply@in.accessgov.com
To: UCC Consumer Info

Subject: Form Submission - OUCC Contact Form: Diane Close

Date: Monday, October 16, 2023 12:34:59 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

A form has been submitted for: OUCC Contact Form

Please review the attached PDF for the submission information.

Title: Ms.

Name: Diane Close

Email: dmclose18@gmail.com

Phone:

Address: 1110 Columbia Avenue

Alexandria

IN

46001

Utilities: Indiana michigan Type of Inquiry: Case Comment

Comments: I oppose Indiana and Michigan rate hike - Cause #45993. This rate hike will increase the monthly fixed charge by 18%, increase their profit from 9.78% to 10.5%, force customers to pay 4 million in dues for industry trade association memberships (that advocate for utilities' interests over consumer interests), and continue using declining block rates which reward customers using more energy with lower rates. As someone on a fixed income, I should not have to choose between heating my house and food and healthcare.

From: <u>falanahan=frontier.com@mg.gospringboard.io</u> on behalf of <u>Frederick Lanahan</u>

To: <u>UCC Consumer Info</u>

Subject: Fredrick Lanahan - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 3:03:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Frederick Lanahan 3702 FAIRFIELD AVE FORT WAYNE IN, 46807-2313 From: hotwire2003=ilj.com@mg.gospringboard.io on behalf of Gary Spry

To: <u>UCC Consumer Info</u>

Subject: Gary Spry - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 9:19:31 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Gary Spry 9925 GROTRIAN RD Monroeville IN, 46773-9580 From: <u>gwgloworm=gmail.com@mg.gospringboard.io</u> on behalf of <u>Gloria White</u>

To: <u>UCC Consumer Info</u>

Subject: Gloria White - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:18:25 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Gloria White 4111 MORGAN CT Fort Wayne IN, 46815-5663 From: <u>harrisglynda=gmail.com@mg.gospringboard.io</u> on behalf of <u>Glynda Harris</u>

To: <u>UCC Consumer Info</u>

Subject: Glynda Harris - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:12:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

I oppose Indiana Michigan Electric adding an extra \$15 a month to my bill. This not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Glynda Harris 5323 HARMONY LN FORT WAYNE IN, 46835-4075 From: Greg Welsh
To: UCC Consumer Info

Subject: Greg Welsh - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 12:25:10 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Greg Welsh 12117 Willow Cove Fort Wayne, IN 46845 From: grizzlyguy=comcast.net@mg.gospringboard.io on behalf of gregory dalton

To: <u>UCC Consumer Info</u>

Subject: Gregory Dalton - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 9:22:23 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

gregory dalton 5002 W KELLER RD Muncie IN, 47304-8941 From: harry.oelschlager=mygait.com@mg.gospringboard.io on behalf of Harry Oelschlager

To: <u>UCC Consumer Info</u>

Subject: Harry Oelschlager - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:46:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Harry Oelschlager 2136 E MOWREY RD Columbia City IN, 46725-7611 From: <u>Heather McGinnis</u>
To: <u>UCC Consumer Info</u>

Subject: Heather McGinnis - I&M customers can't afford any more increases!

Date: Tuesday, October 31, 2023 3:58:59 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 per month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Heather McGinnis 314 Marvel Ln New Carlisle, IN 46552 From: <u>Helen Geglio</u>
To: <u>UCC Consumer Info</u>

Subject: Helen Geglio - Oppose I&M's request for higher bills and profits!

Date: Thursday, October 12, 2023 9:00:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Helen Geglio 216 Wakewa Ave South Bend, IN 46617 From: hollyhull260=gmail.com@mg.gospringboard.io on behalf of Holly Hull

To: <u>UCC Consumer Info</u>

Subject: Holly Hull - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 3:54:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Holly Hull 3630 E 600 N Columbia City IN, 46725-9396 From: jbryson=lakeshoresales.com@mg.gospringboard.io on behalf of <u>Jack and Bryson</u>

To: <u>UCC Consumer Info</u>

Subject: Jack & Bryson - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 12:22:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Jack and Bryson 7016 Hawksnest Trl Fort Wayne IN, 46835-9665 From: jkirby4820=gmail.com@mg.gospringboard.io on behalf of Jackie Kirby

To: <u>UCC Consumer Info</u>

Subject: Jackie Kirby - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:54:22 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Jackie Kirby 3423 W 31st St Muncie IN, 47302-4950 From: <u>jtrains=frontier.com@mg.gospringboard.io</u> on behalf of <u>James Arens</u>

To: <u>UCC Consumer Info</u>

Subject: James Arens - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:46:43 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

James Arens 13429 WESLEY CHAPEL RD Churubusco IN, 46723-9466 From: <u>James DeBender</u>
To: <u>UCC Consumer Info</u>

Subject: James DeBender - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 11, 2023 8:34:02 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, James DeBender 10222 Woodland Ridge W Fort Wayne, IN 46804 From: <u>James Henderson</u>
To: <u>UCC Consumer Info</u>

Subject: James Henderson I&M customers can't afford any more increases!

Date: Sunday, October 29, 2023 7:52:06 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, James Henderson 54701 Tulip Rd New Carlisle, IN 46552 From: <u>blansford01=gmail.com@mg.gospringboard.io</u> on behalf of <u>James Lansford</u>

To: <u>UCC Consumer Info</u>

Subject: James Lansford - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 31, 2023 9:42:12 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

James Lansford 9008 Terry Lake Rd Hamilton IN, 46742-9746 From: <u>James Starkey</u>
To: <u>UCC Consumer Info</u>

Subject: James Starkey - Oppose I&M's request for higher bills and profits!

Date: Monday, October 30, 2023 1:45:39 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, James Starkey 57943 Tailwind Ct Elkhart, IN 46517 From: <u>Jane Kuhfahl</u>
To: <u>UCC Consumer Info</u>

Subject: Jane Kuhfahl-Oppose I&M's request for higher bills and profits!

Date: Saturday, October 14, 2023 9:20:06 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Jane Kuhfahl 3616 Harvest Pl Fort Wayne, IN 46815 From: <u>janekuker756=gmail.com@mg.gospringboard.io</u> on behalf of <u>Jane Kuker</u>

To: <u>UCC Consumer Info</u>

Subject: Jane Kuker - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:43:36 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request. Stop raising our rates!!!

Sincerely,

Jane Kuker 3813 HAZELHURST DR FORT WAYNE IN, 46804-6217 From: <u>Janelle Couture</u>
To: <u>UCC Consumer Info</u>

Subject: Janelle Couture - I&M customers can't afford any more increases!

Date: Friday, October 13, 2023 9:15:25 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Janelle Couture 3015 Whitegate Dr Fort Wayne, IN 46805 From: <u>hash11406=att.net@mg.gospringboard.io</u> on behalf of <u>Janet Hashman</u>

To: <u>UCC Consumer Info</u>

Subject: Janet Hashman - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:00:33 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Janet Hashman 1105 S MAIN ST Kendallville IN, 46755-2027 From: <u>janandnorbertj=gmail.com@mg.gospringboard.io</u> on behalf of <u>Janice Jaromin</u>

To: <u>UCC Consumer Info</u>

Subject: Janice Jaromin - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 1:09:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Janice Jaromin 121 BOSMAN ST EATON IN, 47338-8824 From: jhoover1956=gmail.com@mg.gospringboard.io on behalf of Jeanette Hoover

To: <u>UCC Consumer Info</u>

Subject: Jeanette Hoover - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:23 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Jeanette Hoover 4313 W Sandpiper Dr Muncie IN, 47304-2847 From: jjmiller1994=gmail.com@mg.gospringboard.io on behalf of Jeffrey Miller

To: <u>UCC Consumer Info</u>

Subject: Jeffrey Miller - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:47:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Jeffrey Miller 216 E Sherron St. PO Box 149 PO Box 149 Sweetser IN, 46987-0149 From: <u>jlaneriefler=gmail.com@mg.gospringboard.io</u> on behalf of <u>Jennifer Lane-Riefler</u>

To: <u>UCC Consumer Info</u>

Subject: Jennifer Lane-Riefler - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:31 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Jennifer Lane-Riefler PO BOX 1551 Marion IN, 46952-7951 From: jessshirey=hotmail.com@mg.gospringboard.io on behalf of Jessica Crabtree

To: <u>UCC Consumer Info</u>

Subject: Jessica Crabtree - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 19, 2023 4:28:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Jessica Crabtree 1511 E JACKSON ST MUNCIE IN, 47305-2740 From: ghost578=comcast.net@mg.gospringboard.io on behalf of Jim Baals

To: <u>UCC Consumer Info</u>

Subject: Jim Baals - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 10:59:17 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Jim Baals 309 Nordale Drive Fort Wayne IN, 46804-1029 From: oil821=frontier.com@mg.gospringboard.io on behalf of Jim Brannon

To: UCC Consumer Info

Subject: Jim Brannon - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 19, 2023 5:18:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Jim Brannon 7206 WOOD MEADOWS LN Fort Wayne IN, 46835-2782 From: <u>sschwartz=indy.rr.com@mg.gospringboard.io</u> on behalf of <u>Joanna Schwartz</u>

To: <u>UCC Consumer Info</u>

Subject: Joanna Schwartz - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:43:13 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Joanna Schwartz 925 N 10TH ST Gas City IN, 46933-1320 From: joecurfman1=gmail.com@mg.gospringboard.io on behalf of Joe Curfman

To: <u>UCC Consumer Info</u>

Subject: Joe Curfman - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:43:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Joe Curfman 304 e jefferson Fairmount IN, 46928-2009 From: <u>Jonas Schmucker</u>
To: <u>UCC Consumer Info</u>

Subject: Jonas Schmucker - Stand up for residential customers in Cause Number 45933

Date: Friday, October 27, 2023 5:43:25 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Jonas Schmucker 25149 Co Rd 20 Elkhart, IN 46517 From: jonnar=comcast.net@mg.gospringboard.io on behalf of Jonna Reece

To: <u>UCC Consumer Info</u>

Subject: Jonna Reece - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:45:07 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Jonna Reece 3709 N CHADAM LN APT 1B MUNCIE IN, 47304-5241 From: juronna=gmail.com@mg.gospringboard.io on behalf of JUDITH HILL

To: <u>UCC Consumer Info</u>

Subject: Judith Hill - Please Stand with Customers on Cause No. 45933

Date: Thursday, November 2, 2023 8:09:21 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

JUDITH HILL 917 N Blaine St Muncie IN, 47303-5006 From: juliromine5320=gmail.com@mg.gospringboard.io on behalf of Juli Romine

To: <u>UCC Consumer Info</u>

Subject: Juli Romine - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:40:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Juli Romine 1787B W US HIGHWAY 6 Ligonier IN, 46767-9709 From: <u>Julie Kaufman</u>
To: <u>UCC Consumer Info</u>

Subject: Julie Kaufman - Indiana Michigan Power Rates/IURC Cause No. 45933

Date: Thursday, October 12, 2023 11:37:10 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To Whom it may concern,

I received notice that a potential rate hike is being proposed by Indiana Michigan Power. I am OPPOSED to the percentage of rate hike that is being proposed.

I would appreciate more information on why such a high rate is being proposed as most consumers would be facing a 10-20 percent increase on their current bill.

Sincerely,

Julie Kaufman

From: juliek46774=gmail.com@mg.gospringboard.io on behalf of Julie Kaufman

To: <u>UCC Consumer Info</u>

Subject: Julie Kaufman - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:31:25 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Julie Kaufman 9010 GREENMEADOW DR NEW HAVEN IN, 46774-1831 From: juliekenny2013=gmail.com@mg.gospringboard.io on behalf of Julie Kenny

To: <u>UCC Consumer Info</u>

Subject: Julie Kenny - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:43:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers like my parents whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Julie Kenny 4217 TAMARACK DR Fort Wayne IN, 46835-3443 From: <u>Julie Watson</u>
To: <u>UCC Consumer Info</u>

Subject: Julie Watson - I&M customers can't afford any more increases!

Date: Monday, October 16, 2023 8:35:49 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Julie Watson 2204 E 19th St Muncie, IN 47302 From: <u>Karen Gindele</u>
To: <u>UCC Consumer Info</u>

Subject: Karen Gindele - Stand up for residential customers in Cause Number 45933

Date: Sunday, October 15, 2023 11:33:34 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Karen Gindele 831 Park Ave South Bend, IN 46616 From: <u>Karen Hinchley</u>
To: <u>UCC Consumer Info</u>

Subject: Karen Hinchley - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 8:23:53 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Karen Hinchley 9196 W 132 N Delphi, IN 46923 From: <u>Karen Kazmierzak</u>
To: <u>UCC Consumer Info</u>

Subject: Karen Kazmierzak - Oppose I&M's request for higher bills and profits!

Date: Thursday, October 12, 2023 11:49:36 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Karen Kazmierzak 23364 Lawrence St South Bend, IN 46628 From: <u>Karen Lachance</u>
To: <u>UCC Consumer Info</u>

Subject: Karen Lachance - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 11, 2023 2:29:27 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Karen Lachance 56932 Meadowood Dr Elkhart, IN 46516 From: <u>Karen Lachance</u>
To: <u>UCC Consumer Info</u>

Subject: Karen Lachance - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 25, 2023 10:24:37 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Karen Lachance 56932 Meadowood Dr Elkhart, IN 46516 From: <u>kwillcutts=gmail.com@mg.gospringboard.io</u> on behalf of <u>Karen Willcutts</u>

To: <u>UCC Consumer Info</u>

Subject: Karen Willcutts - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 7:55:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Karen Willcutts 8210 CARDINAL CT Fort Wayne IN, 46804-7880 From: kclevitz=gmail.com@mg.gospringboard.io on behalf of Karla Levitz

UCC Consumer Info

Subject: Karla Levitz - Please Stand with Customers on Cause No. 45933

Thursday, October 26, 2023 3:43:33 PM Date:

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Karla Levitz 8200 N MERIDIAN RD Uniondale IN, 46791-9722 From: <u>Kathleen Lotter</u>

To: <u>UCC Consumer Info</u>

Subject: Kathleen Lotter - I&M customers can't afford any more increases!

Date: Thursday, October 12, 2023 1:02:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

I am a widow on a budget and heat totally with electric and just can't afford th keep up with the price increases.

Thank you, Kathleen Lotter 8121 E Old US Hwy 33 Churubusco, IN 46723 From: Kathy Bond
To: UCC Consumer Info

Subject: Kathy Bond - Oppose I&M's request for higher bills and profits!

Date: Thursday, October 12, 2023 9:00:38 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Kathy Bond 127 W Pearl St Winchester, IN 47394 From: kthxwms=gmail.com@mg.gospringboard.io on behalf of Katie Williams

To: <u>UCC Consumer Info</u>

Subject: Katie Williams - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:08:27 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

Please consider that the IURC's proposed rate increase by Indiana Michigan Power in Cause No. 45933 will pose a potentially dangerous problem for many residential customers. Rates are already high.

Paying an extra \$15 a month for a necessity like electricity would be a hardship for older Hoosiers whose budgets are already stretched thin. Increasing electric costs would force many seniors to cut back on usage, reducing their ability to stay adequately warm or cool and so, for some, would even endanger their safety.

Please side with customers on this important issue and prevent seniors from trying to find extra money they don't have in order to pay for this proposed rate increase.

Sincerely,

Katie Williams 5004 W. Churchill Ct. Muncie IN, 47304-5322 From: kmnburns=gmail.com@mg.gospringboard.io on behalf of Keith Burns

To: <u>UCC Consumer Info</u>

Subject: Keith Burns - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 6:23:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Keith Burns 1540 LOCHINVAR DR FORT WAYNE IN, 46845-1516 From: Keith Doudt

To: UCC Consumer Info

Subject: Keith Doudt - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 25, 2023 2:15:04 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Keith Doudt 3102 W Brook Dr Muncie, IN 47304 From: <u>mitzumy1478=gmail.com@mg.gospringboard.io</u> on behalf of <u>Keith Myler</u>

To: <u>UCC Consumer Info</u>

Subject: Keith Myler - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:06:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Keith Myler 445 E DUPONT RD APT 54 Fort Wayne IN, 46825-2098 From: <u>keneber=outlook.com@mg.gospringboard.io</u> on behalf of <u>Kenneth Eber</u>

To: <u>UCC Consumer Info</u>

Subject: Kenneth Eber - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:04:23 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Kenneth Eber 2521 Florida Dr Fort Wayne IN, 46805-3541 From: <u>Kenneth Martinez</u>
To: <u>UCC Consumer Info</u>

Subject: Kenneth Martinez - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 11, 2023 8:03:29 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Kenneth Martinez 611 Parkside Ave Valparaiso, IN 46383 From: Kenneth Taflinger
To: UCC Consumer Info

Subject: Kenneth Taflinger - I&M customers can't afford any more increases!

Date: Sunday, October 15, 2023 1:27:25 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Kenneth Taflinger 3004 Claybridge Ln Muncie, IN 47304 From: pippenger8833=comcast.net@mg.gospringboard.io on behalf of <u>Kim Pippenger</u>

To: <u>UCC Consumer Info</u>

Subject: Kim Pippenger - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:43:45 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Kim Pippenger 8833 HUNTERS KNOLL RUN Fort Wayne IN, 46825-6414 From: Kristi Burns
To: UCC Consumer Info

Subject: Kristi Burns - I&M customers can't afford any more increases!

Date: Tuesday, October 10, 2023 3:22:08 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Kristi Burns 8117 Sakaden Pkwy Fort Wayne, IN 46825 From: <u>lauradwire=gmail.com@mg.gospringboard.io</u> on behalf of <u>Laura Dwire</u>

To: <u>UCC Consumer Info</u>

Subject: Laura Dwire - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:45:01 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Laura Dwire 1202 MAXINE DR FORT WAYNE IN, 46807-2525 From: <u>Laura Fuderer</u>
To: <u>UCC Consumer Info</u>

Subject: Laura Fuderer - I&M customers can't afford any more increases!

Date: Monday, October 16, 2023 11:42:32 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Laura Fuderer 18485 Garwood Ct South Bend, IN 46637 From: <u>Leila Cook</u>

To: <u>UCC Consumer Info</u>

Subject: Leila Cook - Stand up for residential customers in Cause Number 45933

Date: Sunday, October 15, 2023 11:53:25 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Leila Cook 58352 Westwood Dr South Bend, IN 46619 From: <u>Lena Green</u>
To: <u>UCC Consumer Info</u>

Subject: Lena Green - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 18, 2023 1:20:04 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Lena Green 4502 Winston Dr Fort Wayne, IN 46806 From: <u>Lena Green</u>
To: <u>UCC Consumer Info</u>

Subject: Lena Green - Stand up for residential customers in Cause Number 45933

Date: Monday, October 2, 2023 7:38:03 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Lena Green 4502 Winston Dr Fort Wayne, IN 46806 To: <u>UCC Consumer Info</u>

Subject: Leonard Baierwalter - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:45:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Leonard Baierwalter 4800 N WEIR DR MUNCIE IN, 47304-6132 From: lcclark1953=gmail.com@mg.gospringboard.io on behalf of Leslie Clark

To: <u>UCC Consumer Info</u>

Subject: Leslie Clark - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:45:27 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to beg the IURC to help protect residential customers, especially the elderly, the poor, and people on fixed incomes, from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Leslie Clark 630 LAWTON PL FORT WAYNE IN, 46805-4130 From: <u>linda.g.craft=gmail.com@mg.gospringboard.io</u> on behalf of <u>Linda Craft</u>

To: <u>UCC Consumer Info</u>

Subject: Linda Craft - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:36:17 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Linda Craft 1309 FALL CREEK DR FORT WAYNE IN, 46808-2993 From: <u>Linda Credx</u>
To: <u>UCC Consumer Info</u>

Subject: Linda Credx - Stand up for residential customers in Cause Number 45933

Date: Sunday, October 15, 2023 3:15:18 PM

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Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Linda Credx 1921 Stonehedge Ln South Bend, IN 46614 From: Linda Flagg

To: UCC Consumer Info

Subject: Linda Flagg - Stand up for residential customers in Cause Number 45933

Date: Thursday, October 12, 2023 4:30:40 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Linda Flagg 17636 Woodthrush Ln South Bend, IN 46635 From: <u>Linda Hanson</u>
To: <u>UCC Consumer Info</u>

Subject: Linda Hanson - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 11:55:45 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Linda Hanson 1400 W North St Muncie, IN 47303 From: <u>koithahn=frontier.com@mg.gospringboard.io</u> on behalf of <u>Linda Koithahn</u>

To: <u>UCC Consumer Info</u>

Subject: Linda Koithahn - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 3:01:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Linda Koithahn 9511 PAWNEE WAY NEW HAVEN IN, 46774-2902 From: <u>Linda Mawhorr</u>
To: <u>UCC Consumer Info</u>

Subject: Linda Mawhorr - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 11, 2023 8:03:37 PM

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Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Linda Mawhorr 14212 W Heather Ln Daleville, IN 47334 From: <u>lindasue5775=gmail.com@mg.gospringboard.io</u> on behalf of <u>Linda Mcclain</u>

To: <u>UCC Consumer Info</u>

Subject: Linda McClain - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:52:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Linda Mcclain 132 E HUNTINGTON ST MONTPELIER IN, 47359-1116 From: <u>Linda Moellering</u>
To: <u>UCC Consumer Info</u>

Subject: Linda Moellering - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 25, 2023 12:54:16 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Linda Moellering 203 E Berry St Ste 1407 Fort Wayne, IN 46802 From: <u>lisauelow1024=icloud.com@mg.gospringboard.io</u> on behalf of <u>Lisa Buelow</u>

To: <u>UCC Consumer Info</u>

Subject: Lisa Buelow - Please Stand with Customers on Cause No. 45933

Date: Monday, November 6, 2023 11:21:23 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Lisa Buelow 15 COUNTRY FOREST DR FORT WAYNE IN, 46818-1473 From: <u>frazier_18254=msn.com@mg.gospringboard.io</u> on behalf of <u>Lonnie Frazier</u>

To: <u>UCC Consumer Info</u>

Subject: Lonnie Frazier - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:21:25 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Lonnie Frazier PO BOX 115 FARMLAND IN, 47340-0115 From: <u>Lou White</u>

To: <u>UCC Consumer Info</u>

Subject: Lou White - Oppose I&M's request for higher bills and profits!

Date: Thursday, October 12, 2023 7:36:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Lou White 7409 Holbrook Dr Fort Wayne, IN 46835 From: <u>Luann Watson</u>
To: <u>UCC Consumer Info</u>

Subject: Luann Watson - Oppose I&M's request for higher bills and profits!

Date: Sunday, October 22, 2023 3:05:40 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Luann Watson 3014 Allegany Ave Fort Wayne, IN 46809 From: waderoses210=gmail.com@mg.gospringboard.io on behalf of Lucille Fikes

To: <u>UCC Consumer Info</u>

Subject: Lucille Fikes - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 8:28:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Lucille Fikes 2422 S ANTHONY BLVD Fort Wayne IN, 46803-3657 From: Lynette Spillman

To: UCC Consumer Info

Subject: Lynette Spillman - Oppose I&M's request for higher bills and profits!

Date: Monday, October 30, 2023 8:09:08 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Lynette Spillman 1101 N St Joseph St South Bend, IN 46617 From: <u>Lynette Spillman</u>
To: <u>UCC Consumer Info</u>

Subject: Lynette Spillman - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 11, 2023 3:45:13 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Lynette Spillman 1101 N St Joseph St South Bend, IN 46617 From: <u>Lynn Crist</u>

To: <u>UCC Consumer Info</u>

Subject: Lynn Crist - I&M customers can't afford any more increases!

Date: Monday, October 23, 2023 8:11:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Lynn Crist 918 W Shore Dr Culver, IN 46511 From: manorth24=icloud.com@mg.gospringboard.io on behalf of Margaret North

To: <u>UCC Consumer Info</u>

Subject: Margaret North - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 9:18:17 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Margaret North 3420 MCARTHUR DR Fort Wayne IN, 46809-2816 From: <u>Maria Nunez</u>
To: <u>UCC Consumer Info</u>

Subject: Maria Nunez - I&M customers can't afford any more increases!

Date: Thursday, October 12, 2023 3:33:27 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Maria Nunez 7019 Kensington Dr E Fort Wayne, IN 46818 From: <u>marisadoyle555=gmail.com@mg.gospringboard.io</u> on behalf of <u>Marisa Doyle</u>

To: <u>UCC Consumer Info</u>

Subject: Marisa Doyle - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:45:50 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Marisa Doyle 10080 S 100 W Fairmount IN, 46928-9719 From: Mark Troyer
To: UCC Consumer Info

Subject: Mark Troyer - I&M customers can't afford any more increases!

Date: Sunday, October 29, 2023 9:27:28 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Mark Troyer 245 Thorndale Dr Elkhart, IN 46517 From: mmostyn50=gmail.com@mg.gospringboard.io on behalf of Martha Mostyn

To: <u>UCC Consumer Info</u>

Subject: Martha Mostyn - Please Stand with Customers on Cause No. 45933

Date: Monday, October 30, 2023 10:02:38 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Martha Mostyn 2528 KNOLLWOOD CT FORT WAYNE IN, 46815-7766 From: justmemw=gmail.com@mg.gospringboard.io on behalf of Martha Weatherman

To: <u>UCC Consumer Info</u>

Subject: Martha Weatherman - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 5:35:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Martha Weatherman 104 N MEADOW LN Hartford City IN, 47348-1044 From: pappabear247=gmail.com@mg.gospringboard.io on behalf of Martin Phillips

To: <u>UCC Consumer Info</u>

Subject: Martin Phillips - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:06:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Martin Phillips 161 BEGONIA CT Fort Wayne IN, 46814-0006 From: moross4=comcast.net@mg.gospringboard.io on behalf of Marvin Ross

To: <u>UCC Consumer Info</u>

Subject: Marvin Ross - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 1:15:24 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Marvin Ross 7629 Sunderland Dr Fort Wayne IN, 46835-1243 From: Mary Church
To: UCC Consumer Info

Subject: Mary Church - Stand up for residential customers in Cause Number 45933

Date: Wednesday, October 11, 2023 4:40:39 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Mary Church 520 S W Blvd Elkhart, IN 46514 From: <u>msryglamarr=gmail.com@mg.gospringboard.io</u> on behalf of <u>Mary Lamarr</u>

To: <u>UCC Consumer Info</u>

Subject: Mary Lamarr - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 3:46:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Mary Lamarr 200 HUNTERS RDG AUBURN IN, 46706-9116 From: <u>ttaa774422=gmail.com@mg.gospringboard.io</u> on behalf of <u>Mary Nagy</u>

To: <u>UCC Consumer Info</u>

Subject: Mary Nagy - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 6:42:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Mary Nagy 1704 W 11TH ST MUNCIE IN, 47302-2151 From: morningstar7785=gmail.com@mg.gospringboard.io on behalf of Mary Susnjar

To: <u>UCC Consumer Info</u>

Subject: Mary Susnjar - Cannot afford on a fixed income Date: Thursday, October 26, 2023 3:43:49 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Mary Susnjar 1109 Bollman #60 Decatur IN, 46733-2128 From: <u>houckmo10=gmail.com@mg.gospringboard.io</u> on behalf of <u>Maureen Houck</u>

To: <u>UCC Consumer Info</u>

Subject: Maureen Houck - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 1:20:17 PM

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Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Maureen Houck 5329 ROTHERMERE DR FORT WAYNE IN, 46835-1147 From: Melanie Jablonski
To: UCC Consumer Info

Subject: Melanie Jablonski - Oppose I&M's request for higher bills and profits!

Date: Sunday, October 29, 2023 12:10:35 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Melanie Jablonski 2811 Lafayette St Fort Wayne, IN 46806 From: Melissa Anglin
To: UCC Consumer Info

Subject: Melissa Anglin - I&M customers can't afford any more increases!

Date: Thursday, October 19, 2023 11:24:30 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Melissa Anglin 835 Applewood Rd Fort Wayne, IN 46825 From: melodyfunk54=gmail.com@mg.gospringboard.io on behalf of Melody Funk

To: <u>UCC Consumer Info</u>

Subject: Melody Funk - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:35:18 AM

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Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Melody Funk PO BOX 526 LYNN IN, 47355-0526 From: mike8572=hotmail.com@mg.gospringboard.io on behalf of Michael Chenard

To: <u>UCC Consumer Info</u>

Subject: Michael Chenard - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:29:21 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Michael Chenard 21 WOODLAWN ST BLUFFTON IN, 46714-1648 From: <u>mikefromkentucky=comcast.net@mg.gospringboard.io</u> on behalf of <u>Michael Green</u>

To: <u>UCC Consumer Info</u>

Subject: Michael Green - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:15:21 AM

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Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Michael Green 8655 HOLLYHOCK DR Fort Wayne IN, 46818-0007 From: hffmmi=att.net@mg.gospringboard.io on behalf of Michael Huffman

To: <u>UCC Consumer Info</u>

Subject: Michael Huffman - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:39:18 AM

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Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Michael Huffman 234 W GREEN ST MONTPELIER IN, 47359-1316 From: Michael Hunton

To: UCC Consumer Info

Subject: Michael Hunton - Rapidly increasing AEP-I/M Bills

Date: Sunday, October 29, 2023 4:59:31 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Michael Hunton 709 Meadow Stream Dr South Bend, IN 46614 From: Michael Rosswurm

To: UCC Consumer Info

Subject: Michael Rosswurm - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 1:39:59 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Michael Rosswurm 2532 Valley Creek Run New Haven, IN 46774 From: Imrosswurm=frontier.com@mg.gospringboard.io on behalf of Michael Rosswurm

To: <u>UCC Consumer Info</u>

Subject: Michael Rosswurm - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 9:47:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Michael Rosswurm 2532 VALLEY CREEK RUN NEW HAVEN IN, 46774-1975 From: Michele Morris

To: UCC Consumer Info

Subject: Michele Morris - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 7:37:11 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Michele Morris 3304 Sudbury Pl Fort Wayne, IN 46815 From: <u>iguitarded=gmail.com@mg.gospringboard.io</u> on behalf of <u>Mike Wood</u>

To: <u>UCC Consumer Info</u>

Subject: Mike Wood - Please Stand with Customers on Cause No. 45933

Date: Wednesday, October 18, 2023 12:15:26 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Mike Wood 1103 NUTTMAN AVE Fort Wayne IN, 46807-1739 From: mhbelle=gmail.com@mg.gospringboard.io on behalf of Miranda Hummel

To: <u>UCC Consumer Info</u>

Subject: Miranda Hummel - Please Stand with Customers on Cause No. 45933

Date: Wednesday, October 25, 2023 2:59:57 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Miranda Hummel 103 RAYBURN DR PORTLAND IN, 47371-3025 From: <u>mlpowell0524=att.net@mg.gospringboard.io</u> on behalf of <u>Mona Powell</u>

To: <u>UCC Consumer Info</u>

Subject: Mona Powell - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 1:15:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Mona Powell 8688 SHAMROCK LN Yorktown IN, 47396-9266 From: <u>Muchun Yin</u>
To: <u>UCC Consumer Info</u>

Subject: Muchun Yin - Stand up for residential customers in Cause Number 45933

Date: Thursday, October 26, 2023 9:36:56 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M electric bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. I do not see a clear rationale for such increases.

It is also frustrating to hear that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month. I understand costs may have increased on their side, but these increases strike me as unusually large in such a short time.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable. While supporters of declining block rates argue that low-energy consumers are not paying enough to cover the fixed costs required to provide for them and high-energy consumers are paying more than enough to cover those fixed costs, this ignores the fact that high-energy consumers probably are more able to pay extra, compared with the low-energy consumers.

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Muchun Yin 4207 Joshua Dr Marion, IN 46953 From: Nancy Stanton
To: UCC Consumer Info

Subject: Nancy Stanton - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 11:46:14 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Nancy Stanton 809 W North Shore Dr South Bend, IN 46617 From: <u>techguy911957=gmail.com@mg.gospringboard.io</u> on behalf of <u>Nathan Myers</u>

To: <u>UCC Consumer Info</u>

Subject: Nathan Myers - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:06:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Nathan Myers 109 W MULBERRY ST South Whitley IN, 46787-1229 From: neildianasowards=gmail.com@mg.gospringboard.io on behalf of Neil Sowards

To: <u>UCC Consumer Info</u>

Subject: Neil Sowards - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:43:39 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Neil Sowards 548 HOME AVE Fort Wayne IN, 46807-1606 From: Neil Warner
To: UCC Consumer Info

Subject: Neil Warner - Oppose I&M's request for higher bills and profits!

Date: Tuesday, October 10, 2023 5:12:05 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Neil Warner 1629 Buckskin Dr Fort Wayne, IN 46804 From: <u>Nicole Fehlinger</u>
To: <u>UCC Consumer Info</u>

Subject: Nicole Fehlinger - Stand up for residential customers in Cause Number 45933

Date: Monday, October 2, 2023 10:40:38 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Nicole Fehlinger 3112 W Riverside Ave Muncie, IN 47304 From: Nimbilasha Cushing
To: UCC Consumer Info

Subject: Nimbilasha Cushing - Oppose I&M's request for higher bills and profits!

Date: Monday, October 16, 2023 9:20:36 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Nimbilasha Cushing 51760 Whitestable Ln South Bend, IN 46637 From: newills18=gmail.com@mg.gospringboard.io on behalf of Nora Williams

To: <u>UCC Consumer Info</u>

Subject: Nora Williams - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:43:03 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Nora Williams 4226 MIRADA DR Fort Wayne IN, 46816-1641 From: <u>nin_a=hotmail.com@mg.gospringboard.io</u> on behalf of <u>Norma Esters</u>

To: <u>UCC Consumer Info</u>

Subject: Norma Esters - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 3:49:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Norma Esters 4069 Hessen Cassel Rd FORT WAYNE IN, 46806-4593 From: Nyla Nyffeler
To: UCC Consumer Info

Subject: Nyla Nyffeler - Oppose I&M's request for higher bills and profits!

Date: Monday, October 16, 2023 6:35:16 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Nyla Nyffeler 5129 Windy Knoll Ct Fort Wayne, IN 46809 From: <u>pjbland36305=gmail.com@mg.gospringboard.io</u> on behalf of <u>Pamela Bland</u>

To: <u>UCC Consumer Info</u>

Subject: Pamela Bland - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:52 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Pamela Bland 5947 COUNTY ROAD 75 Saint Joe IN, 46785-9730 From: Pamela Claeys
To: UCC Consumer Info

Subject: Pamela Claeys - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 9:00:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Pamela Claeys 1106 Bellevue Ave South Bend, IN 46615 From: grampam1=comcast.net@mg.gospringboard.io on behalf of Pamela Shearin

To: <u>UCC Consumer Info</u>

Subject: Pamela Shearin - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 11:47:24 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Pamela Shearin 5507 THORNBRIAR LN Fort Wayne IN, 46835-3888 From: Pamela Zinn

To: UCC Consumer Info

Subject: Pamela Zinn - Stand up for residential customers in Cause Number 45933

Date: Tuesday, September 26, 2023 1:29:07 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Pamela Zinn 9446 N 900 E New Carlisle, IN 46552 From: pattik5512=hotmail.com@mg.gospringboard.io on behalf of Patti Knuth

To: <u>UCC Consumer Info</u>

Subject: Patti Knuth - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 10:56:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Patti Knuth 5512 Myanna Lane Fort Wayne IN, 46835-4922 From: Peg Maginn
To: UCC Consumer Info

Subject: Peg Maginn - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 3:30:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Peg Maginn 7811 Watersedge Cove Fort Wayne, IN 46804 From: pworley67=gmail.com@mg.gospringboard.io on behalf of Penny Worley

To: <u>UCC Consumer Info</u>

Subject: Penny Worley - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:54 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request. Hoosiers first! NOT big companies!

Sincerely,

Penny Worley 5320 NORTHCREST DR FORT WAYNE IN, 46825-5637 From: Peter Smith

To: UCC Consumer Info

Subject: Peter Smith - Stand up for residential customers in Cause Number 45933

Date: Friday, October 13, 2023 2:22:03 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Peter Smith 1036 N Niles Ave South Bend, IN 46617 From: plmkmdsws=comcast.net@mg.gospringboard.io on behalf of Philip Murach

To: <u>UCC Consumer Info</u>

Subject: Philip Murach - Please Stand with Customers on Cause No. 45933

Date: Monday, October 30, 2023 10:02:00 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Philip Murach 5005 PLEASANT VALLEY LN Fort Wayne IN, 46825-1789 From: artandphyl=comcast.net@mg.gospringboard.io on behalf of Phyllis Burns

To: <u>UCC Consumer Info</u>

Subject: Phyllis Burns - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:39 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Phyllis Burns 3607 THYME CT New Haven IN, 46774-2716 From: Pleasant Church
To: UCC Consumer Info

Subject: Pleasant Church - I&M customers can't afford any more increases!

Date: Monday, October 2, 2023 10:45:52 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Pleasant Church 11531 US-35 Muncie, IN 47302 From: Pluto Brand

To: UCC Consumer Info

Subject: Pluto Brand - I&M customers can't afford any more increases!

Date: Tuesday, September 26, 2023 12:47:42 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Pluto Brand 2100 Saint Marys Ave Apt 428 Fort Wayne, IN 46808 From: rarthur111=gmail.com@mg.gospringboard.io on behalf of Ralph Arthur

To: <u>UCC Consumer Info</u>

Subject: Ralph Arthur - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:15:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Ralph Arthur 101 N TALAMORE AVE Yorktown IN, 47396-9337 From: Rebecca Ganaway

To: UCC Consumer Info

Subject: Rebecca Ganaway - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 18, 2023 3:06:43 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Rebecca Ganaway 3925 Arlington Ave Fort Wayne, IN 46807 From: Reid Barto

To: <u>UCC Consumer Info</u>

Subject: Reid Barto - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 11, 2023 4:48:01 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Reid Barto 2115 W Lawson Rd Marion, IN 46952 From: Reid Barton

To: UCC Consumer Info

Subject: Reid Barton - I&M customers can't afford any more increases!

Date: Sunday, October 29, 2023 2:52:57 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Reid Barton 2115 W Lawson Rd Marion, IN 46952 From: rhipp=mail.com@mg.gospringboard.io on behalf of Renee Hipp

UCC Consumer Info

Subject: Renee Hipp - Please Stand with Customers on Cause No. 45933

Monday, October 16, 2023 1:30:22 PM Date:

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Renee Hipp 10417 HOAGLAND RD Hoagland IN, 46745-9784 From: rexenos8303=comcast.net@mg.gospringboard.io on behalf of Rex Enos

To: <u>UCC Consumer Info</u>

Subject: Rex Enos - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:06:33 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Rex Enos 1022 WOLVERTON DR FORT WAYNE IN, 46825-4152 From: <u>delongrm=msn.com@mg.gospringboard.io</u> on behalf of <u>Rhonda DeLong</u>

To: UCC Consumer Info

Subject: Rhonda DeLong - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:27 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Rhonda DeLong 6516 POPP RD FORT WAYNE IN, 46845-9680 From: Richard Fisette
To: UCC Consumer Info

Subject: Richard Fisette - Oppose I&M's request for higher bills and profits!

Date: Thursday, October 12, 2023 10:56:13 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Richard Fisette 21100 Baneberry Trail South Bend, IN 46614 From: <u>dimeball1102=att.net@mg.gospringboard.io</u> on behalf of <u>Richard Turner</u>

To: UCC Consumer Info

Subject: Richard Turner - Please Stand with Customers on Cause No. 45933

Date: Wednesday, October 18, 2023 3:08:21 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Richard Turner 1616 S HAVERHILL DR Yorktown IN, 47396-1034 From: rderickson=frontier.com@mg.gospringboard.io on behalf of Rick Derickson

To: <u>UCC Consumer Info</u>

Subject: Rick Derickson - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 4:35:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Rick Derickson 11731 HARDISTY RD Fort Wayne IN, 46845-9606 From: r.fogle5=frontier.com@mg.gospringboard.io on behalf of rick fogle

To: <u>UCC Consumer Info</u>

Subject: Rick Fogle - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 19, 2023 12:00:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

rick fogle 5015 KYLE RD FORT WAYNE IN, 46809-1909 From: jlizotte53=gmail.com@mg.gospringboard.io on behalf of Rick Lizotte

To: <u>UCC Consumer Info</u>

Subject: Rick Lizotte - Please Stand with Customers on Cause No. 45933

Date: Wednesday, October 18, 2023 8:19:21 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Rick Lizotte 5405 N BLUE LAKE RD Churubusco IN, 46723-9737 From: rlknmn=gmail.com@mg.gospringboard.io on behalf of Ritchie Kunnemann

To: <u>UCC Consumer Info</u>

Subject: Ritchie Kunnemann - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 9:11:33 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Ritchie Kunnemann 6338 Becker Dr Fort Wayne IN, 46835-2188 From: <u>guitarplayer260=gmail.com@mg.gospringboard.io</u> on behalf of <u>Robert Bailey</u>

To: <u>UCC Consumer Info</u>

Subject: Robert Bailey - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:38 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Robert Bailey 4628 BEAVER AVE FORT WAYNE IN, 46807-2902 From: <u>tbeard=toddbeard.com@mg.gospringboard.io</u> on behalf of <u>Robert Beard</u>

To: <u>UCC Consumer Info</u>

Subject: Robert Beard - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:15:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Robert Beard 3312 HAWKECHEE DR Fort Wayne IN, 46815-6412 From: rkoester=bsu.edu@mg.gospringboard.io on behalf of Robert Koester

To: UCC Consumer Info

Subject: Robert Koester - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:23:21 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Robert Koester 2709 W Burnell Dr Muncie IN, 47304-2632 From: newparisems15=gmail.com@mg.gospringboard.io on behalf of Roger Schrock

To: <u>UCC Consumer Info</u>

Subject: Roger Schrock - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:31:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Roger Schrock 412 HALEY DR Kendallville IN, 46755-2643 From: desert7673=gmail.com@mg.gospringboard.io on behalf of Rosemary Howard

To: <u>UCC Consumer Info</u>

Subject: Rosemary Howard - Please Stand with Customers on Cause No. 45933

Date: Friday, October 20, 2023 3:40:56 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Rosemary Howard 1503 East Paulding Rd. Lot 56 Fort Wayne IN, 46816-1203 From: roxie111=comcast.net@mg.gospringboard.io on behalf of Roxanna Hartley

To: <u>UCC Consumer Info</u>

Subject: Roxanna Hartley - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:52:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Roxanna Hartley 320 E Sheridan St, Redkey, IN, USA Redkey Redkey IN, 47373-9421 From: Ryleigh Johnson
To: UCC Consumer Info

Subject: Ryleigh Johnson - I&M customers can't afford any more increases!

Date: Sunday, October 29, 2023 2:06:23 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Ryleigh Johnson 1025 Middlebury St Elkhart, IN 46516 From: Sandra Stevens
To: UCC Consumer Info

Subject: Sandra Stevens - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 11, 2023 12:49:30 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Sandra Stevens 6526 Hoagland Rd Hoagland, IN 46745 From: <u>starfish2528=gmail.com@mg.gospringboard.io</u> on behalf of <u>Sandy Roe</u>

To: <u>UCC Consumer Info</u>

Subject: Sandy Roe - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:09:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Sandy Roe 1629 BARTHOLD ST Fort Wayne IN, 46808-3209 From: sanordling=hotmail.com@mg.gospringboard.io on behalf of Sara Nordling

To: <u>UCC Consumer Info</u>

Subject: Sara Nordling - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:18:25 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Sara Nordling 6015 COUNTESS DR FORT WAYNE IN, 46815-7605 From: scottwdickey=gmail.com@mg.gospringboard.io on behalf of Scott Dickey

To: <u>UCC Consumer Info</u>

Subject: Scott Dickey - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 8:07:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Scott Dickey 6628 PARSONS CT Fort Wayne IN, 46815-8350 From: Shawn Smith

To: UCC Consumer Info

Subject: Shawn Smith - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 5:46:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Shawn Smith 7704 Glenoak Pkwy Fort Wayne, IN 46815 From: Sheila Campbell

To: UCC Consumer Info

Subject: Sheila Campbell - I&M customers can't afford any more increases!

Date: Tuesday, September 26, 2023 12:51:03 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Sheila Campbell 544 McKinnie Ave Fort Wayne, IN 46806 From: Sheila Lepird

To: UCC Consumer Info

Subject: Sheila Lepird - I&M customers can't afford any more increases!

Date: Monday, October 16, 2023 6:43:34 PM

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Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Sheila Lepird 3911 Knoll Rd Fort Wayne, IN 46809 From: sasberry7=gmail.com@mg.gospringboard.io on behalf of Shelia Asberry

To: <u>UCC Consumer Info</u>

Subject: Shelia Asberry - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 4:32:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Shelia Asberry 9100 W CANAL ST YORKTOWN IN, 47396-1207 From: Stephanie Bray
To: UCC Consumer Info

Subject: Stephanie Bray - Stand up for residential customers in Cause Number 45933

Date: Sunday, October 15, 2023 6:58:38 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Stephanie Bray 2205 N Rector Ave Muncie, IN 47303 From: sonatasb7=gmail.com@mg.gospringboard.io on behalf of Stephen Beres

To: <u>UCC Consumer Info</u>

Subject: Stephen Beres - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 1:52:34 PM

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Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Stephen Beres 6923 Creek wood trail Fort Wayne IN, 46835-4904 From: <u>sbushzone=gmail.com@mg.gospringboard.io</u> on behalf of <u>Steve Bush</u>

To: <u>UCC Consumer Info</u>

Subject: Steve Bush- Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:55:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Steve Bush 1515 ROCK DOVE RD Fort Wayne IN, 46814-8875 From: shough170=gmail.com@mg.gospringboard.io on behalf of Steve Hough

To: <u>UCC Consumer Info</u>

Subject: Steve Hough - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 6:19:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Steve Hough 5112 NORTHCREST DR Fort Wayne IN, 46825-5633 From: <u>srobison4201=gmail.com@mg.gospringboard.io</u> on behalf of <u>Steve Robison</u>

To: <u>UCC Consumer Info</u>

Subject: Steve Robison - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:41 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Steve Robison 1209 CENTER ST Auburn IN, 46706-9661 From: Steve Sullivan
To: UCC Consumer Info

Subject: Steve Sullivan - I&M customers can't afford any more increases!

Date: Wednesday, October 11, 2023 12:34:00 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Steve Sullivan 2628 Covington Pointe Trail Fort Wayne, IN 46804 From: Steve Sullivan
To: UCC Consumer Info

Subject: Steve Sullivan - Oppose I&M's request for higher bills and profits!

Date: Thursday, October 12, 2023 11:18:07 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Steve Sullivan 2628 Covington Pointe Trail Fort Wayne, IN 46804 From: sgkuehnert=gmail.com@mg.gospringboard.io on behalf of Steven Kuehnert

To: <u>UCC Consumer Info</u>

Subject: Steven Kuehnert - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:22 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Steven Kuehnert 24625 OLD 24 Woodburn IN, 46797-9061 From: Sue Sells

To: <u>UCC Consumer Info</u>

Subject: Sue Sells - Stand up for residential customers in Cause Number 45933

Date: Tuesday, September 26, 2023 12:47:43 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Sue Sells 1030 St Joseph Blvd Fort Wayne, IN 46805 From: <u>idolces=msn.com@mg.gospringboard.io</u> on behalf of <u>Susan DeMayo</u>

To: <u>UCC Consumer Info</u>

Subject: Susan DeMayo - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:52:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Susan DeMayo 11704 GRAND RIVER DR Fort Wayne IN, 46845-9504 From: <u>jandsikerd=gmail.com@mg.gospringboard.io</u> on behalf of <u>Susan Ikerd</u>

To: <u>UCC Consumer Info</u>

Subject: Susan Ikerd - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:04:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Susan Ikerd 8323 Ramshire Ln Fort Wayne IN, 46835-4493 From: Susan Kos

To: <u>UCC Consumer Info</u>

Subject: Susan Kos - Stand up for residential customers in Cause Number 45933

Date: Wednesday, September 27, 2023 6:34:35 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Susan Kos 10620 N Range Line Pl West Terre Haute, IN 47885 From: s404paul=gmail.com@mg.gospringboard.io on behalf of Suzann Paul

To: <u>UCC Consumer Info</u>

Subject: Suzann Paul - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 12:36:24 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Suzann Paul 404 SANDLEWOOD DR OSSIAN IN, 46777-9035 From: <u>trdiversity=msn.com@mg.gospringboard.io</u> on behalf of <u>Terri Eldridge</u>

To: <u>UCC Consumer Info</u>

Subject: Terri Eldridge - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:39:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Terri Eldridge 941 W RACE ST PORTLAND IN, 47371-1247 From: <u>bltws=sbcglobal.net@mg.gospringboard.io</u> on behalf of <u>Terry Shafer</u>

To: <u>UCC Consumer Info</u>

Subject: Terry Shafer - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 2:00:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Terry Shafer 935 Jones Rd Gas City IN, 46933-2152 From: <u>tds2765=gmail.com@mg.gospringboard.io</u> on behalf of <u>Thelma Lehman</u>

To: <u>UCC Consumer Info</u>

Subject: Thelma Lehman - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:15 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Thelma Lehman 4631 DUTCHESS LN Fort Wayne IN, 46835-3611 From: <u>tbennetb=frontier.com@mg.gospringboard.io</u> on behalf of <u>Therisa Hargis</u>

To: <u>UCC Consumer Info</u>

Subject: Therisa Hargis - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:45:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Therisa Hargis 11080 N STATE ROAD 1 LOT 152 Ossian IN, 46777-9779 From: <u>jlantz0706=gmail.com@mg.gospringboard.io</u> on behalf of <u>Thomas Lantz</u>

To: <u>UCC Consumer Info</u>

Subject: Thomas Lantz - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:43:01 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Thomas Lantz 22327 OLD 24 WOODBURN IN, 46797-9058 From: <u>tmarhoover=comcast.net@mg.gospringboard.io</u> on behalf of <u>Thomas Marhoover</u>

To: UCC Consumer Info

Subject: Thomas Marhoover - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 17, 2023 8:59:18 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Thomas Marhoover 7404 Derby Lane Fort Wayne IN, 46815-8710 From: <u>tjcramer53=frontier.com@mg.gospringboard.io</u> on behalf of <u>Tim Cramer</u>

To: <u>UCC Consumer Info</u>

Subject: Tim Cramer - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:15:20 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Tim Cramer 5729 MONROEVILLE RD FORT WAYNE IN, 46816-9441 From: <u>tim=bereman.com@mg.gospringboard.io</u> on behalf of <u>Timothy Bereman</u>

To: <u>UCC Consumer Info</u>

Subject: Timothy Bereman - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 3:13:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Timothy Bereman 5421 Hampstead Lane Fort Wayne IN, 46815-5119 From: hvactimc=gmail.com@mg.gospringboard.io on behalf of Timothy Christopher

To: <u>UCC Consumer Info</u>

Subject: Timothy Christopher - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:43:41 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Timothy Christopher 508 N YORK ST ALBION IN, 46701-1047 From: Tom Hendrickson
To: UCC Consumer Info

Subject: Tom Hendrickson - Oppose I&M's request for higher bills and profits!

Date: Wednesday, October 11, 2023 11:30:03 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Tom Hendrickson 1842 Alabama Ave Fort Wayne, IN 46805 From: <u>tonypepsicoke=comcast.net@mg.gospringboard.io</u> on behalf of <u>Tony Tarr</u>

To: <u>UCC Consumer Info</u>

Subject: Tony Tarr - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:48 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Tony Tarr 3129 S CHEROKEE RD MUNCIE IN, 47302-5564 From: <u>trnlpn1970=gmail.com@mg.gospringboard.io</u> on behalf of <u>Tonya Barber</u>

To: <u>UCC Consumer Info</u>

Subject: Tonya Barber - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 6:26:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Tonya Barber 1531 S FLORENCE ST MARION IN, 46953-3241 From: Tonya Boeldt

To: UCC Consumer Info

Subject: Tonya Boeldt - Oppose I&M's request for higher bills and profits!

Date: Friday, September 29, 2023 5:12:01 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Tonya Boeldt 2435 Country Ln Indianapolis, IN 46234 From: <u>tawria1=icloud.com@mg.gospringboard.io</u> on behalf of <u>Tracey White</u>

To: UCC Consumer Info

Subject: Tracey White - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:28 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Tracey White 7525 MAPLECREST RD STE 224 Fort Wayne IN, 46835-1897 From: <u>trfranks76=gmail.com@mg.gospringboard.io</u> on behalf of <u>Trisha Franks</u>

To: <u>UCC Consumer Info</u>

Subject: Trisha Franks - Please Stand with Customers on Cause No. 45933

Date: Tuesday, October 24, 2023 8:45:51 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Trisha Franks 13618 State Street Grabill IN, 46741-2028 From: <u>valandron=comcast.net@mg.gospringboard.io</u> on behalf of <u>Val Randolph</u>

To: <u>UCC Consumer Info</u>

Subject: Val Randolph - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 2:24:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Val Randolph 3335 Countrydale Drive Fort Wayne IN, 46815-6515 From: <u>vnorment=hotmail.com@mg.gospringboard.io</u> on behalf of <u>Vanessa Norment</u>

To: <u>UCC Consumer Info</u>

Subject: Vanessa Norment - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:32 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Vanessa Norment 2512 ABBEY DR APT 1 FORT WAYNE IN, 46835-3121 From: <u>Vecchi Talarico</u>
To: <u>UCC Consumer Info</u>

Subject: Vecchi Talarico - Oppose I&M's request for higher bills and profits!

Date: Sunday, October 15, 2023 7:38:35 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Vecchi Talarico 11307 Oxnard Ct Fort Wayne, IN 46845 From: Venus Gick
To: UCC Consumer Info

Subject: Venus Gick - Oppose I&M's request for higher bills and profits!

Date: Thursday, October 12, 2023 3:28:44 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Venus Gick 4711 Karen Ave Fort Wayne, IN 46815 From: Venus Gick
To: UCC Consumer Info

Subject: Venus Gick - Stand up for residential customers in Cause Number 45933

Date: Thursday, October 12, 2023 3:27:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Venus Gick 4711 Karen Ave Fort Wayne, IN 46815 From: <u>vickiemwright=hotmail.com@mg.gospringboard.io</u> on behalf of <u>Vickie Wright</u>

To: <u>UCC Consumer Info</u>

Subject: Vickie Wright -Please Stand with Customers on Cause No. 45933

Date: Thursday, November 2, 2023 8:09:29 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Vickie Wright 1631 N 1100 E Marion IN, 46952-6610 From: <u>Victoria Foltz</u>

To: <u>UCC Consumer Info</u>

Subject: Victoria Foltz - Stand up for residential customers in Cause Number 45933

Date: Tuesday, October 10, 2023 7:13:19 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

Our I&M bills have increased 48% in the last decade, and now the monopoly is filing their fourth base rate case in the last 6 years. Hoosiers' average income certainly hasn't increased 48% in the last 10 years. We simply can't keep up with all these increases!

I'm also really disappointed that I&M wants to raise our fixed monthly charge again. This flat monthly fee has steadily climbed up from \$7.80 in only the last 5 years. Now I&M wants \$17.50 every month before we even turn on the lights.

They also want to keep using declining block rates. Along with high fixed charges, declining block rates hit people using the least energy the hardest, including our senior citizens, people with disabilities, homes with children, and other vulnerable groups. We should not penalize people who use less energy, especially not the vulnerable!

I urge you to stand up for customers who desperately need it in Cause Number 45933. Please oppose I&M's request to raise our bills and increase their profits. I also urge you to deny their fixed charge increase and stop them from continuing to use declining block rates.

Respectfully, Victoria Foltz 8032 Winchester Rd Fort Wayne, IN 46819 From: ah60743=gmail.com@mg.gospringboard.io on behalf of Virginia Habegger

To: <u>UCC Consumer Info</u>

Subject: Virginia Habegger - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 7:43:20 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Virginia Habegger 116 BERKSHIRE DR Decatur IN, 46733-2511 From: ginny412=hotmail.com@mg.gospringboard.io on behalf of <u>Virginia Meister</u>

To: <u>UCC Consumer Info</u>

Subject: Virginia Meister - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:46:43 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Virginia Meister 412 N FLETCHER AVE Union City IN, 47390-1406 From: <u>suvo78=comcast.net@mg.gospringboard.io</u> on behalf of <u>Von Jones</u>

To: <u>UCC Consumer Info</u>

Subject: Von Jones - Please Stand with Customers on Cause No. 45933

Date: Friday, October 27, 2023 7:44:24 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Von Jones 340 w.Harrison St. Geneva IN, 46740-9694 From: Vonda Bell

To: UCC Consumer Info

Subject: Vonda Bell - Oppose I&M's request for higher bills and profits!

Date: Monday, October 16, 2023 8:36:15 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, Vonda Bell 30358 N Meadow Brook Ln Elkhart, IN 46514 From: William Calvert

To: UCC Consumer Info

Subject: William Calvert - Oppose I&M's request for higher bills and profits!

Date: Sunday, October 15, 2023 1:37:17 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Utility Consumer Counselor Bill Fine,

I&M customers are not only getting hit with ever-increasing utility bills, we're also dealing with rising costs when it comes to food, housing, and healthcare. Our I&M bills have already increased nearly 50% in the last decade, and we can't afford any more. I urge you to reject I&M's request for higher bills - and more profit - in Cause Number 45933.

I also ask that you oppose I&M's request to raise our fixed charge and continue using declining block rates. People work hard to save energy so they can save money. High fixed charges and declining block rates make it harder for people to control their bills, and hurt those using the least energy the most.

I&M customers really need relief from all these increases! Please stand up for us in Cause Number 45933.

Regards, William Calvert 5100 N Cornwall Dr Muncie, IN 47304 From: <u>wsterhune=comcast.net@mg.gospringboard.io</u> on behalf of <u>William Terhune</u>

To: UCC Consumer Info

Subject: William Terhune - Please Stand with Customers on Cause No. 45933

Date: Thursday, October 26, 2023 3:42:24 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

William Terhune 6400 N NEBO RD MUNCIE IN, 47304-8806 From: winny0947=gmail.com@mg.gospringboard.io on behalf of Winny McQueen

To: <u>UCC Consumer Info</u>

Subject: Winny McQueen - Please Stand with Customers on Cause No. 45933

Date: Monday, October 16, 2023 11:17:25 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Commissioners,

I'm writing today to urge the IURC to help protect residential customers from high rates and closely scrutinize the recent rate proposal from Indiana Michigan Power in Cause No. 45933.

Adding an extra \$15 a month to my bill not only punishes me, but other older Hoosiers whose budgets are already stretched thin. Whether it's the cost of food or prescriptions, too many of us are struggling to keep up and increasing our electric bill makes it even more difficult.

Please listen to customers like me and push back against this request.

Sincerely,

Winny McQueen 10095 E 500 S Upland IN, 46989-9434 From: <u>Beatriz Garcia</u>
To: <u>UCC Consumer Info</u>

Subject: Beatriz Garcia - I&M customers can't afford any more increases!

Date: Monday, October 9, 2023 2:33:49 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Dear Counselor Fine,

My I&M bills just keep going up and up, and now the monopoly wants another \$14.83 a month. Please oppose I&M's request to raise our bills yet again in Cause Number 45933.

I&M is already disconnecting thousands of customers every month, and tens of thousands of customers are behind on bills. People are clearly having a hard time keeping up with all these increases from I&M without another \$14.83 added to our monthly bills.

As so many struggle to keep up with rising costs of a service we all need to survive, it's incredibly frustrating that I&M wants a sizeable bill hike and higher profits. People shouldn't have to choose between paying for electricity, food or medicine. Please stand up for consumers oppose I&M's requests for higher bills and profits in this case!

Thank you, Beatriz Garcia 1221 N Holmes Ave Indianapolis, IN 46222

CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing *Indiana Office of Utility Consumer Counselor Public's Exhibit No. 12 Consumer Comments* has been served upon the following counsel of record in the captioned proceeding by electronic service on November 15, 2023.

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Lorraine Hitz

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