#### STATE OF INDIANA

#### INDIANA UTILITY REGULATORY COMMISSION

VERIFIED JOINT PETITION OF DUKE ENERGY INDIANA,	)
LLC, INDIANA GAS COMPANY D/B/A VECTREN ENERGY	)
DELIVERY OF INDIANA, INC., INDIANA MICHIGAN POWER	)
COMPANY, INDIANA NATURAL GAS CORPORATION,	)
INDIANAPOLIS POWER & LIGHT COMPANY, MIDWEST	)
NATURAL GAS CORPORATION, NORTHERN INDIANA	)
PUBLIC SERVICE COMPANY, LLC, OHIO VALLEY GAS	)
CORP. AND OHIO VALLEY GAS, INC., SOUTHERN INDIANA	)
GAS & ELECTRIC COMPANY D/B/A VECTREN ENERGY	)
DELIVERY OF INDIANA, INC., AND SYCAMORE GAS	) CAUSE NO. 45377
COMPANY FOR (1) AUTHORITY FOR ALL JOINT	) (Consolidated under
PETITIONERS TO DEFER AS A REGULATORY ASSET	Cause No. 45380)
CERTAIN INCREMENTAL EXPENSE INCREASES AND	)
REVENUE REDUCTIONS OF THE UTILITY ATTRIBUTABLE	)
TO COVID-19; AND (2) THE ESTABLISHMENT OF	)
SUBDOCKETS FOR EACH JOINT PETITIONER IN WHICH	)
EACH JOINT PETITIONER MAY ADDRESS REPAYMENT	)
PROGRAMS FOR PAST DUE CUSTOMER ACCOUNTS,	)
APPROVAL OF NEW BAD DEBT TRACKERS, AND/OR	)
DETAILS CONCERNING THE FUTURE RECOVERY OF THE	)
COVID-19 REGULATORY ASSET	)
PETITION OF INDIANA OFFICE OF UTILITY CONSUMER	)
COUNSELOR FOR GENERIC INVESTIGATION INTO COVID-	)
19 IMPACTS TO BE CONDUCTED OVER TWO PHASES;	)
EMERGENCY RELIEF PURSUANT TO IND. CODE § 8-1-2-113	CAUSE NO. 45380
TO RELIEVE INDIANA RATEPAYERS OF THE THREAT OF	)
UTILITY SERVICE DISCONNECTION AND PAYMENT	)
ARREARAGES DURING GLOBAL HEALTH AND ECONOMIC	)
CRISIS	)

# INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR'S SECOND VERIFIED AFFIDAVIT

The Indiana Office of Utility Consumer Counselor ("OUCC"), by counsel, hereby submits the Second Verified Affidavit of Anthony F. Swinger and attached consumer comments not previously filed with the Indiana Utility Regulatory Commission ("Commission").

Respectfully submitted,

Tiffany Wurray Attorney No. 28916-49 Deputy Consumer Counselor

## INDIANA UTILITY CONSUMER COUNSELOR'S SECOND VERIFIED AFFIDAVIT OF ANTHONY F. SWINGER

- 1. My name is Anthony F. Swinger. I am the Director of External Affairs for the Indiana Office of Utility Consumer Counselor ("OUCC"). My business address is 115 W. Washington St., Suite 1500 South, Indianapolis, Indiana 46204.
- 2. I joined the OUCC in 2000 and have served in my current position since 2008.
- 3. I am responsible for, among other things, the oversight of consumer comments received by this agency. This includes all case-specific comments from residential, commercial, and industrial consumers that the OUCC may receive by email, mail, or fax, or via the agency's website.
- 4. On May 11, 2020, the OUCC began receiving a large number of consumer emails regarding utility rates and the economic challenges caused by the COVID-19 pandemic. The vast majority of these emails expressed strong opposition to the utilities' Cause No. 45377 petition, especially the recovery of lost revenues from decreased sales.
- 5. On May 22, 2020, I filed an affidavit with the Indiana Utility Regulatory Commission ("IURC") in Cause No. 45380. The purpose was to bring to the Commission's attention more than 1,600 written consumer comments the OUCC received regarding this docket over a nine-day period inclusively covering May 11, 2020 through May 19, 2020. 50 such emails and letters were attached to my affidavit.
- 6. As of June 16, 2020, the OUCC has received a total of 2,344 written consumer comments regarding Cause No. 45380.
- 7. 331 consumer comments received within the period inclusively covering May 20, 2020 through June 16, 2020 are included with this affidavit as Attachment A.
- 8. 1,950 emails have been received via <a href="www.oneclickpolitics.com">www.oneclickpolitics.com</a> and are largely similar to each other in content. These include 362 such emails received between May 20, 2020 and June 16, 2020. As described in my May 22, 2020 affidavit, emails sent via the oneclickpolitics site are apparently being simultaneously directed to the OUCC, the IURC, and the office of Gov. Eric Holcomb. Samples of these emails, representative of correspondence received from various different service areas, were included with my May 22, 2020 affidavit.
- 9. It appears, subject to check, that nearly all emails the OUCC has received via <a href="https://www.oneclickpolitics.com">www.oneclickpolitics.com</a> have also been received by the IURC and were tendered to the case record in a Commission docket entry dated June 16, 2020.
- 10. The OUCC intends to file future consumer comments in this Cause provided they are sent, or appear to have been sent, exclusively to the OUCC.

- 11. The need to call these comments to the IURC's attention echoes the reasons I explained in my May 22, 2020 affidavit.
- 12. I affirm, under the penalties of perjury, that the foregoing statements are based on my personal knowledge and are true and correct to the best of my knowledge, information, and belief.

Anthony F. Swinger

Director of External Affairs



June 10, 2020

The Indiana Utility Regulatory Commission plans to review a petition to allow a group of regulated utilities the ability to track revenue loss due to the decrease of usage during COVID-19 pandemic. This action is in anticipation of their ability to recoup that loss by raising rates. This is poor public policy at best and greedy at worst. Utilities are regulated in order to ensure that essential services that function as monopolies do not take advantage of the rate payer, the small business owner, the steel mill operator, the public school system, or your local government. The IURC does not exist to de-risk a sector of industry from any downturn in the economy, regardless of the cause of that downturn. This is undoubtedly a user-funded bailout of utilities.

Over the last nine weeks I have witnessed countless businesses, both small and large, make unbelievably difficult decisions as they face the realities of decrease in demand due to COVID-19. They have let go of long-term employees. They have burned through their life savings to maintain payroll. They have had to sell their assets. They have been forced to reinvent themselves. In Fishers, the business community has met almost 100% voluntary compliance with all of Governor Holcomb's Executive Orders. Our civic institutions are also making the necessary adjustments by eliminating programs, not backfilling positions, and slashing budgets, among other actions.

Comparatively to the regulated utilities asking for their bailout, when a small restaurant in Fishers opens back up and the owner realizes the full measure of his or her financial loss, are they going to raise the cost on the menu to make up for it? No, because the forces of a free market will not allow for that. When local governments see significant reductions in revenue due to the downturn in the economy, will they seek to raise taxes without any accountability? No, because the residents have a voice and will hold government leaders accountable through systems in place.

To that end, I am asking the IURC to allow our regulated utilities to share the burden of the free market. Please do not proceed with the request to permit the utilities to recoup costs stemming from a decrease in market demand. In denying the request, you will not only act in the best interest of our residents and businesses, but you will ensure the equitable distribution of the burden of these very difficult times.

Sincerely,

Scott Fadness

Mayor, City of Fishers

Chair, Central Indiana Council of Elected Officials

Chair, Advancing Indiana Municipalities (Aim) Legislative Committee



## CITY OF EVANSVILLE

OFFICE OF THE MAYOR LLOYD WINNECKE ONE N.W. MARTIN LUTHER KING, JR. BLVD. • ROOM 302 EVANSVILLE, INDIANA 47708-1833 (812) 436-4962 • FAX (812) 436-4966 • TDD/TTY (812) 436-4928 www.evansville.in.gov

June 9, 2020

Indiana Utility Regulatory Commission 101 West Washington Street Suite 1500 E Indianapolis, IN 46204

RE: Cause #45377

Dear Members of the Indiana Utility Regulatory Commission,

I'm writing to offer the City of Evansville's strong opposition to the request by Vectren, and other Indiana utilities, to recoup lost revenue as a result of the COVID-19 pandemic. The prospect of charging customers for power never generated, lost late fees, deposits and connection fees is grossly unfair.

As the mayor of city owned utility (Evansville Water and Sewer Utility), I am well aware of the financial strain brought on by the world-wide health crisis. We, too, have experienced an extraordinary loss of revenue, and yet we would never propose raising rates to make up for the hundreds of thousands of dollars in lost income. In fact, we'll be taking great care in making special payment accommodations for the approximately 2,300 EWSU customers who have been unable to pay their bills, and would have otherwise been disconnected, because of COVID-19. I urge other Hoosier utilities to make similar efforts, as citizens across the state do their best to regain financial stability.

Furthermore, I think it's fair to note that state and local government are prohibited from using FEMA or CARES Act funding as revenue replacement, so I don't understand how other utilities should burden ratepayers with revenue issues, however dramatic, caused by the pandemic.

Thank you for your thoughtful consideration.

Regards,

Lloyd Winnecke, Mayor

City of Evansville

LW:au

Cc: Indiana Office of Consumer Counselor



#### Swinger, Anthony

From: Kathy C.F. Parker <kparker@westlafayette.in.gov>

**Sent:** Thursday, June 11, 2020 5:26 PM

**To:** UCC Consumer Info

**Subject:** Cause 45377 and Cause 45380

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

To the Indiana Office of Utility Consumer Counselor,

The undersigned members of the West Lafayette City Council write to **oppose** the petition for Utility Payout (Cause 45377). In the midst of a global pandemic and an unprecedented economic collapse, one that's left millions out of work, wondering how they will feed their families or buy medicine, this price gouging effort is uniquely unnecessary. An insult to our constituents. The City of West Lafayette is committed to restoring stability and prosperity — having already committed to \$500,000 in assistance to struggling businesses.

Make no mistake, this is an effort to claw money from our neighbors that they do not have; for services they did not use. It's reprehensible.

Further, the undersigned write in SUPPORT of the Office of Utility Consumer Counselor's request for assistance for the people (Cause 45380). This pandemic has impacted the financial resources of everyone, and while the utilities have the resources to absorb their lost revenue, the residents do not.

Thank you,

#### THE UNDERSIGNED MEMBERS OF THE WEST LAFAYETTE CITY COUNCIL:

Peter Bunder, (District 2)President, Gerald Thomas, (At-Large) Vice President Nick Bunder, District 1 Shannon Kang, District 3 Kathy Parker, District 5 James Blanco, At-Large

#### Submitted by:

Kathy Parker 3103 Sullivan Street West Lafayette, IN 47906 kparker@westlafayette.in.gov

## State of Indiana

Senate

Senator Jean D. Breaux
Assistant Minority Leader
200 West Washington Street
Insurance and Financial Institutions, RMM
Indianapolis, Indiana 46204
(317) 232-9534
Sa4@iga.in.gov
Insurance and Financial Institutions, RMM
Elections
Ethics
Family & Children Services
Joint Rules
Rules & Legislative Procedure

May 26, 2020

Chairman Jim Huston Indiana Utility Regulatory Commission 101 West Washington Street Indianapolis, Indiana 46204

Dear Chairman Huston.

It has come to my attention that a number of utility companies have submitted a joint petition to the IURC that could result in increased consumer utility rates. Because of the unprecedented circumstances imposed by this pandemic, I strongly urge the IURC to hold statewide public hearings on proposed rate increases.

I understand that the current hardships have had a negative impact on utility companies, but they are certainly not alone. COVID-19 has financially affected, and in some cases devastated, millions of households and businesses across the state. The Department of Workforce Development has received a record number of claims, many from my constituents, still struggling to meet their financial obligations while awaiting receipt of their benefits. The ramifications of this rate increase proposal will have a severe impact on those who are already struggling.

In recent days, I have received a large number of correspondence from constituents in opposition to this proposal. The IURC must take this feedback from the community into consideration. Families most at risk of being negatively impacted by the proposal put forth by the public utilities must be given an opportunity to give testimony on the impact of the proposed rate increases.

I urge you to consider this request and I ask you to give it every consideration that my constituents and every Hoosier rate payer deserves.

I look forward to your prompt response to this request.

Respectfully submitted,

Jean D. Breaux

**Assistant Minority Leader** 

Cause No. 45380 OUCC AFS Attachment A Page 5 of 546

Indiana Senate District 34

CC: Rep. Robin Shackleford, Chair-Indiana Black Legislative Caucus Rep. Cherish Pryor, Democratic Floor Leader-Indiana House of Representatives William Fine, Indiana Utility Consumer Counselor

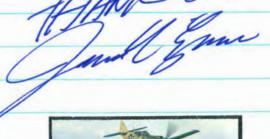
# RE CAUSE NO 45377

Dem Sies:

The is the worst time to ask for a rate increase. Vitally company should be quiring refunds like Insurance companys are (AUTO). People losing jobs, staying at home trying to sear money to pery tills, and they want to raise rates, you've got to be kilding.

Live much me home energy efficient

A/E UNIT, LED LIGHT BULBS, AND RUNDING AMUSEUMS AT NIGHT) WHAT ELSE CAN WE DO? I. SUGGEST THEY OUT BACK LIKE WE HAVE DONE



Mr James Cizmar 16381 Jackson St Lowell, IN 46356 From: <u>Danielle Havens</u>
To: <u>UCC Consumer Info</u>

Subject: Cause No. 45377: Utility Rate Increase Date: Friday, May 22, 2020 9:23:07 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

## To: Indiana Office of Utility Consumer Counselor

To Whom It May Concern,

We would like to express that we are not in favor of a utility rate increase to consumers because of losses due to the coronavirus pandemic (Cause No. 45377). We understand that the utility companies may have lost money due to reduced services from businesses that had to have reductions in staff or had to close altogether. So we do see there are likely to be losses there.

However, as opposed to businesses, many homes have the opposite dilemma, where the cost of their utilities have increased dramatically because more people are at home all day, every day. In our home, working from home means that we have multiple computers and monitors running nearly 24 hours a day. It means we prepare and eat all our meals at home. It means we are doing dishes more often. It means we are running the vacuum and cleaning nearly daily as opposed to once a week. It means our lights are on during the day. For some families, it means the television and gaming systems are on more often during the day. Our family has not and will not receive reductions from the utility companies. We have not and will not receive compensation from the state or federal government for these or any other expenses incurred because of the stay-at-home restrictions. It makes no sense to raise fees on private homes when families are being hit hard already. Please consider not allowing a utility rate increase to private residences at this time.

Patrick and Danielle C Havens (IPL, Citizens Energy) 237 W 46th St Indianapolis, IN 46208 317-924-8051 danicoent@aol.com From: Niles Rosenquist

To: UCC Consumer Info

Subject: comments on Causes 45377 and 45380 Date: Tuesday, June 09, 2020 11:05:55 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

June 9, 2020

To: Indiana Office of Utility Consumer Counselor (OUCC):

I am writing to urge the OUCC to oppose the joint utilities request for a pandemic payout (Cause No. 45377) and to express my support for the OUCC's request for continued assistance for utility customers (Cause No 45380), continuation past June 30 of the current moratorium on disconnections, late fees, other fees.

I am a resident of Evansville and a ratepayer to Vectren/Centerpoint, one of the utilities participating in this joint request.

In Cause 45377, the utilities are requesting authority to raise rates on their customers to compensate themselves for lost revenue and costs associated with the effects of the Covid 19 epidemic on their businesses. This includes the authority to raise rates in the future to simply offset their lost revenue due to reduced sales of power during the economic downturn. They are also asking for the authority to raise rates to cover other business losses associated with the epidemic, specifically late fees, deposits and reconnection fees that they have not been able to collect because of an emergency order from the governor.

In effect. To use a common term, the utilities want to be "made whole", to allow the IURC to allow them to realize revenue and profits as if the Covid 19 crisis had not impacted their businesses, at the cost to their ratepayers.

The timing of this inappropriate, to say the least. Our country is in an unprecedented state of crisis- a public health crisis, an economic crisis, a social justice crisis and a governance crisis, each, unfortunately, impacting the others is serious and uncertain ways. The outcome of all this, both short term and long term, is entirely uncertain.

That the utilities would advance this self-serving proposal at this time is <u>nothing less than appalling</u>. Individuals, public officials, and business leaders are all working to help our country to find a way through the current problems while Indiana's utilities only concern seems to be that their profits are not impacted.

To even raise this issue, which ought to be, but cannot be in these times, the focus of extensive public debate and comment, (including extensive outreach by interest groups to affected and concerned individuals which in normal times would be appropriate) shows very poor judgment.

Aside from the timing, the content of this request is astonishing. Individuals and small and large businesses are experiencing severe economic hardship. The economic downturn will last many months more and some effects will last years. It is impossible to predict how this will all play out, other than it is a certainty that many individuals and businesses will be permanently affected, many will not make it financially. That the utilities, large and profitable businesses would attempt through the mechanism of their ability to appeal to the IURC for relief, are proposing to pass their share of the economic hardship on to their ratepayers, is highly inappropriate.

Cause No. 45380 OUCC AFS Attachment A Page 9 of 546

Please deny the request made in Cause 45337.

Thank you for considering my comments.

Niles Rosenquist

732 S. Willow Rd.

Evansville, IN 47714

nilesrosenquist@gmail.com

Cause No. 45380 OUCC AFS Attachment A Page 10 of 546

602 E. Oak Street

Princeton, IN 47670

PECEVED

MAY 2 0 2020

14 May 2020

INDIANS UTILITY REGULATORY COMMISSION

Re: Electric Rate Increase Request, Duke Energy, Vectren Energy, et al.

**Indiana Utility Regulatory Commission** 

PNC Center

101 W. Washington Street, Suite 1500E

Indianapolis, IN 46204

Dear Indiana Utility Regulatory Commission:

On the radio news, and later, on the television news, I heard an item that distressed me very much. This news item stated that Duke Energy, Vectren Energy and others want to increase electric rates because of the Wuhan-China-corona virus (aka COVID-19). These electric-power providers contend that the temporary COVID-19 measures that prohibit disconnection of ratepayers for non-payment of electric bills because of COVID-19-related reasons is causing them, the electric-

Cause No. 45380 OUCC AFS Attachment A Page 11 of 546

power providers, to lose money. They want to recover this loss of money by

imposing an electric rate increase on ALL of us. This is not fair. It is just plain

wrong.

Duke Energy had requested an electric rate increase last year, 2019. I had sent two

(2) letters (July and September 2019) to your office to voice my objection to this

Duke Energy electric rate increase request. The present electric rate increase

request now is a backdoor way to get the electric rate increase they were seeking

in 2019, but did not achieve.

These electric-power providers must/need to set up electric bill payment

arrangements with their ratepayers who are in arrears.

Please, Indiana Utility Regulatory Commission, do not approve the electric rate

increase request by Duke Energy, Vectren Energy and others. Approval of this

electric rate increase will set a precedent that will be detrimental now and in the

future.

Thank you for your time. Stay well and be well.

Sincerely yours,

Maureen Daly

From: <u>acnellis@twc.com</u>

To: UCC Consumer Info; URC General Counsel (URC)
Subject: Public comment, Cause Nos. 45377 & 45380
Date: Saturday, June 06, 2020 6:54:50 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

#### Dear OUCC and IURC Members:

I am a customer of Vectren/CenterPoint Energy, and as such I am commenting on my own behalf regarding Cause Nos. 45377 and 45380. Please know that I object to the rate hikes outlined in 45377 and that I support the consumer protections provided by 45380.

Every person I know has suffered in multiple ways due to the COVID-19 pandemic. Some lost their lives or family members. Self-employed individuals such as myself lost clients. A multitude lost their jobs, and numerous small business owners certainly lost immediate income and may have to close their doors permanently as a result of the virus shutdown.

We have all had to suffer because of the pandemic and shutdown, so why should we ratepayers have an even bigger burden thrust upon us – that of making up for lost profits that the utilities have experienced? Here in Vectren territory, we already pay the highest utility rates in the state, plus our Evansville water and sewer bills have skyrocketed due to fixing combined sewer overflow problems.

With all these costs on top of what we encountered in the shutdown, isn't that enough? PLEASE don't add more to bills we already can't afford. It seems totally unfair that we should have to pay utilities for power they never had to generate. Yes, their profit margins have shrunk – but that is true in spades for all of us. Utilities should not be granted the right to be made an exception, so that their cost share of the viral outbreak's shutdown will instead be shouldered by us.

With concern,

A. C. Nellis

920 Meyer Avenue

Evansville, IN 47710-3163

812-424-6832

acnellis@twc.com

 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 12:41:35 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:41 PM

Title: Mrs.

Name: Infinity ATA Martial Arts, Inc.

(219) 690-5425

**Email:** infinityatainc@gmail.com

Address: 184 Deanna Drive Lowell, IN 46356

Telephone

(Best

number to reach you

between

8:00 am and

4:30 pm, Eastern

Easteri Time,

Monday through

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

We are the owners of Infinity Martial Arts. We have been closed since March 17th. We have not qualified for PPP nor were we able to get unemployment. We are current customers of nipsco. We have continued to pay our bill on time throughout this pandemic. There is absolutely no way that is considered legal or good customer service! We refuse to pay any additional fees to this monopoly! We can't pass on additional fees to our customers! We are barely hanging on! They should lower our rates! We refuse to pay anything extra!

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

 From:
 James Sickinger

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45380

**Date:** Thursday, May 28, 2020 11:50:40 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

My name is James Sickinger my home address is 250 W. Oakley Ave. Lowell, IN 46356. I am writing concerning your cause #45380.

I strongly urge the Indiana Regulatory Commission to **completely deny** NIPSCO's request to raise there rates or otherwise try to charge me for gas and electricity that I didn't use but might have used if the Governor of Indiana had not shutdown our economy in Indiana in his misguided attempts to fight the Covid-19 virus.

It is nothing more than unprecedented utility greed to try to charge every Indiana resident and business for something they didn't use and didn't use through no fault of their own. Every business in Indiana suffered income loss. Why should NIPSCO be singled out for this unjust compensation?

I am a small Indiana retailer who was shut down by the Indiana Governor because in his opinion I as not an essential business. My business may not be essential to the Governor but to my family it is not only essential but our very livelihood.

If you allow NIPSCO to charge me for gas and electricity I didn't use then I would request that you also send me detailed information on how I can apply for compensation for the income my business lost over the last three months due the Governor's Covid-19 shutdown.

James Sickinger

Cause No. 45380 OUCC AFS Attachment A Page 16 of 546

From: <u>lanarichardson@sbcglobal.net</u>

To: <u>UCC Consumer Info</u>

Subject:NIPSCo rate increase requestDate:Thursday, May 28, 2020 9:39:46 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown

senders or unexpected email. \*\*\*\*

You have got to be kidding me. Everyone has suffered. Why should they or their shareholders be any different?

From: Kathryn Maeglin
To: UCC Consumer Info
Subject: Please don"t raise rates now
Date: Friday, May 22, 2020 10:09:23 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

#### Dear Indiana Utility Regulators:

Our state and nation are experiencing economic fallout unprecedented since the Great Depression. People have lost their jobs, and many small businesses may not be able to reopen. The profit margins for businesses that can reopen may be smaller than before the pandemic, as social habits will inevitably change.

While this is happening, several Indiana utility companies have asked the Indiana Utility Regulatory Commission to allow them to recover costs related to the COVID-19 pandemic. This would allow the utility companies to raise the rates for customers at a time when many people don't have enough income to pay for food and housing.

We understand that the utility companies may have lost revenue. At the same time, they are among the more profitable enterprises in the country. IPL is part of AES, a Fortune 500 company that had a profit of \$303 million last fiscal year.

We believe this is **not** the time for utility rates to be raised in Indiana. The Indiana Utility Regulatory Commission should deny this request.

Sincerely,

The Social Action Committee of Heartland Unitarian Universalist Church

 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Wednesday, May 27, 2020 6:04:25 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 6:03 PM

Title: Mrs.

Name: Kerry DeVries

Email: kerry@cedarlakeministries.org

(219) 374-5941

Address: 13701 Lauerman Street Cedar Lake, IN 46303

Telephone

(Best

number to

reach you between

O OO

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Work

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380.

Your Comments:: NIPSCO's request to recoup revenue lost during the COVID-19 pandemic shows nothing but greed. Please do not approve their request. The entire nation has been impacted by the COVID-19 crisis, but especially small businesses. Government restrictions have already dealt a crippling blow to these small businesses by prohibiting them from operating. If NIPSCO were allowed to recoup lost revenue, even more small businesses won't be able to survive. I am the CFO for a Christian camp in Northwest Indiana. We have lost hundreds of thousands of dollars in lost revenue due to groups cancelling their summer retreats as a result of the COVID-19 crisis. We are not able to recoup our losses from our customers, why should they? We do not have the money to pay for utilities that were not used when the government shut down because the groups that were scheduled to be here (and use our facilities) cancelled and their payments have been refunded. As a NIPSCO customer, the camp received a flier in our monthly bill that stated, "NIPSCO HERE FOR YOU." It certainly doesn't feel like they are here for us if they are trying to recoup lost revenue from already struggling customers. I am also a NIPSCO customer in my home. Our monthly bills were higher as a result of being home 24 hours a day for two months. Many people are experiencing hardships right now as a result of the COVID-19 crisis. This request from NIPSCO is a disgrace.

From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Wednesday, June 03, 2020 11:22:02 AM Date:

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/03/20 11:21 AM

Title: Dr.

Name: Derek Ford

**Email:** derekrford1@gmail.com

617 N. College Ave

**Address:** Unit 1406

Indianapolis, IN 46204

(315) 491-6987

**Telephone** 

(Best

number to

reach you between

8:00 am and

4:30 pm, Eastern

Time.

Monday

through

Friday)::

Type of phone::

Mobile

If you do

not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

45380

Your Comments:: I'm writing to express my opposition to considering the petition to increase rates as a result of "losses" incurred during the pandemic. In my own case, I have actually used MORE energy during the pandemic because I'm home more. Further, customers do not see any rate decreases that result from the "good times," and thus it makes no sense why we should have a rate increase for "bad times." Everyone has been negatively impacted by the pandemic, and we have to take care of our losses for ourselves. We should not be asked to compensate forprofit corporations for their losses, which result ultimately from the own irresponsibility. I've had to dip into my savings, so why shouldn't the energy companies?

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Sunday, May 31, 2020 10:16:20 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/31/20 10:16 PM

Title: Mrs.

Name: Jennifer Sheridan

**Email:** jlcherry77@gmail.com

Address: 521 S. Elliott Acres Dr.

Muncie, IN 47302

(765) 282-2971

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Work

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

45380 Indiana Michigan Power

As a business owner in Muncie, Delaware County, we have been made aware that Indiana Michigan Power has asked for another rate increase, this time for their losses resulting from Covid-19.

Our family owned business also lost during the 11 weeks we were forced to be closed and collect NO REVENUE. I can not go back and charge my regular customers for the 11 weeks they were not able to come skate. I can not go back and charge schools and families for scheduled parties that were cancelled. ALL businesses lost in this Covid 19 situation, to come back when you are the size of a utility company, ANY utility company and request a rate increase to make up for what you couldn't charge because we weren't open is disgusting. As it is, we are looking at long term loss of revenue due to concern as to how/when school will resume and the very real potential they will NOT being doing business with us for the 20-21 school year. We have already had to inform our staff there will be raises this year, (much needed) upgrades to our building will NOT happen and our 80 year family business is very much in danger of having to consider closing the doors. Maybe the utility companies need to do what we are doing, no raises, no bonuses, no projects (unless needed for safety) instead of expecting businesses and families to also shoulder this burden. At this point we have lost \$100,000 in revenue, if we are not able to have school skating parties, that number quickly rises.

Your Comments::

Thank you for your consideration, Jennifer Sheridan Gibson's Arena LLC 
 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Friday, May 29, 2020 10:28:52 AM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 9:59 AM

Title: Mr.

Name: Thomas Atkinson

Email: thomska@yahoo.com

Address: 1562 W Edinburgh Bnd

Bloomington, IN 47403

(812) 606-3883

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause No. 45377

Your Comments::

COVID-19 is a global pandemic that has devastated people's health, employment, and finances. It is unconscionable that utility companies are attempting to extort lost earnings from customers as a result of this public health crisis. Do the right thing and do not allow utility companies to increase our rates due to lost revenue resulting from COVID-19. I am submitting my comments on behalf of myself, my family, and all Indiana private utility consumers.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 3:54:08 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 3:53 PM

Title: Mrs.

Name: Lori Oppenhuis

Email: loppenhuis@yahoo.com

Address: 9241 Ruth Court Saint John, IN 46373

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::

Type of phone:: Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

45380

Cause No. 45380 OUCC AFS Attachment A Page 27 of 546

	~	
Vour	Comments	

Please do NOT bail out NiPsco or let them raise rates. The middle class has had enough! Who can I 'charge' for my lost revenue being a personal trainer the last 3 months with NO clients??

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Cause No. 45380 OUCC AFS Attachment A Page 28 of 546

From: <u>Laurie Bowles</u>
To: <u>UCC Consumer Info</u>
Subject: "Cause No. 45380."

**Date:** Monday, June 01, 2020 11:57:59 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

I have no objection to allowing utilities to recoup any losses due to customer non-payment and not discontinuing service during this time. Paying the utility bills of those who have lost jobs, income in this period should ultimately fall to social services and/or charitable organizations.

I do not think customers should pay for other losses due to reduced usage. Might as well say we should pay JCPenney and Kohls for all the Spring clothes we didn't buy this year (of course, Walmart and Amazon are raking it in, if you want to talk about fairness ). I'm not sure , are we reimbursing Shell Oil for lost revenue?? Did they even think to ask?

Laurie Bowles PO Box 180 Fishers In 36038 
 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 3:17:55 PM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 3:17 PM

Title: Mrs.

Name: Pamela Bergren

Email: bergrenp3484@comcast.net

Address: 2405 W Pepperidge Ct

La Porte, IN 46350

(219) 221-5453

Telephone

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments:: The notion that NIPSCO would even think about charging the consumers to cover their losses is appalling. Did anyone plan on financial loss due to Covid-19? Absolutely not. The increase in the number of unemployment claims in the State of Indiana between the weeks of March 16, 2020 to May 18, 2020 compared to the same weeks in 2019 has risen by 3095.9% according to WalletHub. While the consumers are grateful to NIPSCO and the State's ban on shutoffs until June 30, 2020, we - the consumers - are not responsible for the loss in business usage. If businesses accounts need to be adjusted accordingly that is between the utility companies and business, but should NOT affect the residential customers. We are not responsible for the anticipated shortage. NO ONE anticipated the world would suffer so greatly due to this viral outbreak. Why should the consumers be the victims of the utility companies becoming whole or better. EVERYONE - consumers and businesses - have suffered and they need to cut their losses and move on. Please DO NOT raise consumer rates. This is a total injustice.

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 2:13:34 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:13 PM

Title: Mr.

Name: Jonathan Gilbert

Email: Jmgilbert1789@gmail.com

Address: 18446 Peggy Sue Dr Lowell, IN 46356

Telephone (Best number to reach you between 8:00

am and 4:30 pm, Eastern Time, Monday through

Friday)::

(815) 953-9838

Type of phone:: Mobile

If you do not have telephone service,:

If providing comments on a specific case,

please indicate 45380

the cause number and/or name of utility::

Your Comments::

I find it absolutely absurd NIPSCO could even consider putting their lost revenue on the backs of their customers, who most have been impacted greatly also on lost wages. It would be one thing if we had options to find a new utility provider but Nipsco has a complete control.

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 1:39:59 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:39 PM

Title: Mrs.

Name: Megan Lopez

Email: meganzegers@gmail.com

Address: 7121 Monroe Ave Hammond, IN 46324

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

**Eastern** 

Time,

Monday

through

Friday)::

Type of

phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments:: It is absolutely absurd that NIPSCO would charge customers for services they did not use during the pandemic. A rate hike to recoup losses is also ridiculous. Why should the customers, who are forced to use their product, have to fix their financial problems. People will eventually be back to work and pay up. Businesses will be opening and begin paying again. If they really can't afford to run their business on their current profits, they need to take a look at where they can make cuts just like every other business has to. It would put undue hardship on customers that have no other option to buy from. Customers that are already experiencing hardship due to sickness, death, and job loss.

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 1:11:32 PM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:11 PM

Title: Ms.

Name: Sara Pierce

**Email:** sistersara59@att.net

Address: 111 E Main St

Lowell, IN 46356

(219) 577-7715

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing

comments
on a specific
case, please
indicate the
cause
number
and/or
name of

utility::

45380

Your Comments::

Do not allow Northern Indiana Public Service Company to receive extra compensation in the form of a rate increase. This pandemic has hit everyone. Those who have lost jobs, senior citizens, small business owners who have lost everything should not be forced to make-up for a short-fall in NIPSCOs bottom line. (I think one of the reasons they want to be called NIPSCO is that people will forget the "Public Service" part of their name. ) No public service when they want all of us to pay for the company's "losses"

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 8:48:58 AM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 8:48 AM

Title: Mrs.

Name: Katherine Sanchez

Email: lorisanchez74@gmail.com

(219) 216-1918

Address: 431-1 Plymouth Rd Valparaiso, IN 46385

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of

phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380

Your Comments:: I am appalled at the request for NIPSCO to raise rates because of losses during the coronavirus pandemic. EVERYONE has lost money during this time. Many small business owners will never reopen or recovery because of this pandemic. People on fixed income, such as the elderly or disabled, already have a hard time paying their bills. They do not see increases in their social security or disability monthly incomes. This madness with corporate greed must stop. PLEASE do NOT let this increase go through, we are all struggling. My hearing for disability was cancelled because of this pandemic, my husbands unemployment still has NOT been approved and we have already brought our savings account back to zero. Please think of the elderly, disabled and low income families when NIPSCO asks to raise their rates. Many of us were already struggling to pay our bills prior to this pandemic and raising rates will only make families struggle even more. NIPSCO can afford to take a "loss" during this time, raising rates once again will only hurt families that are already struggling. I am begging you to PLEASE reject their request.

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Saturday, May 23, 2020 10:33:54 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/23/20 10:33 AM

Title: Dr.

Name: JOHN ELIADES

**Email:** johneliadesmd@hotmail.com

(765) 744-3616

Address: 4601 N REDDING RD MUNCIE, IN 47304

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Tillough

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Your Comments:: I is unconscionable that Indiana Michigan Power during this crisis is trying to increase their rates. They are doing this because they know everyone is hunkering down in our homes . Just like the rest of us, we have had marked decrease in our income or lost jobs. Hoosiers and most Americans are struggling psychologically and financially. We should not add more burdens by increasing electricity fees. Some of us lost money with our retirement and investments. Investors for IMP should not be exempt. They should not be guaranteed profits. No one guarantees our income. John Eliades

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Friday, May 22, 2020 5:01:51 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 5:01 PM

Title:	Mrs.
Name:	Angel Krugler
Email:	angelkrugler@gmail.com
Address:	1433 Tunnel Mill Rd. Charlestown, IN 47111
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(331) 643-6054
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Duke and Vectren

The fact that we are being expected to pay

Cause No. 45380 OUCC AFS Attachment A Page 42 of 546

	~				
Vour	( '	omm	en	te••	ò

more, especially during this time is asanine. People are losing their jobs and you're taking this time to be greedy? I don't support this at all.

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From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Wednesday, June 03, 2020 3:10:00 PM Date:

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/03/20 3:09 PM

Title: Mrs.

Name: sylvia shreeve

baba333@frontier.com **Email:** 

4322 knoll road **Address:** 

fort wayne, IN 46809

(260) 747-5521

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

**Eastern** 

Time,

Monday

through

Friday)::

Type of

Home phone::

If you do not have

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number

cause no. 45235 / Indiana Michigan Power

I am so outraged that I&M is so selfish and greedy to ask for another raise even though they just received an increase. They aren't the only ones who have suffered at the hands of covid-19, we are all suffering consequences because of this attack. I know people who have lost their businesses, savings, homes and family. Without a doubt I know that I&M is in better financial shape than a lot of their customers.

My husband and I have 3 rental properties that we rent

to people that have disabilities, we decided to put the utilities in our names and include in the rent which makes it much easier for the tenants. We have not raised our rent in many, many years even as the utilities, taxes and insurance increase every year. We are not wealthy by any means but we try to give back to others by only making enough to pay the bills. It's our way of paying it forward, what about I&M ????????????? There are times when some of the money comes from our Social Security and that's not much.

Your Comments::

and/or name of utility::

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Cause No. 45380 OUCC AFS Attachment A Page 45 of 546

From: Rae Creasbaum

To: UCC Consumer Info

Subject: Pandemic impact on utilities

**Date:** Thursday, May 28, 2020 10:06:22 AM

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\_\_\_\_

I feel that the utilities wishing to recoup losses from their customers is pure greed. We have all suffered and some more than others. People are struggling to pay their bills as it is and many will and are losing their jobs permanently from this COVID crisis.

From: Littrell, Blair S
To: UCC Consumer Info
Cc: Rivera, Olivia

 Subject:
 New Inquiry 128951 CRM:0205000000888

 Date:
 Tuesday, May 19, 2020 8:41:10 AM

This correspondence is regarding an inquiry the Consumer Affairs Division of the Indiana Utility Regulatory Commission received involving Southern Indiana Gas and Electric Company - Electric. Please review the information contained here and respond directly to this email. For tracking purposes, please keep all subsequent correspondence in the same email thread.

----

Case: 128951

Created On: 5/17/2020 3:31 PM Assigned Date: 5/18/2020 2:37 PM

Case Type: Inquiry Industry: Electric Hot Case Type:

Case Category: Service Case Detail 1: Rates

Case Detail 2:

Contact Method: Online

Assigned Analyst: Blair Littrell

-----

Customer Type: Residential Customer: margaret coomes

Business Phone: Home Phone:

Contact Phone: 8124999740 Service Address: 6901 Henze rd

City, State, ZIP: Evansville, IN, 47720 Email: Hoosierbuddi@sbcglobal.net

......

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Case Description: Issue:Raising rates due to covid 19. It is ridiculous that they are requesting increase for an pandemic that is out of everyone's control. Why are they asking for an increase when many people and business that have been lost due to this unforeseen event? Lost jobs, businesses are not getting a realistic bailout, why should this approved to victimize the already fund deprived families or businesses? We are paying ridiculous unfair pricing as it is! We need competitive companies to lower cost vs increased rates for a monopoly group especially considering the pandemic. Stop this madness by rejecting any rate hikes! Families and businesses

Cause No. 45380 OUCC AFS Attachment A Page 47 of 546

are struggling! Say no to the rich monopolies that act like spoiled rotten brat who always want more !SAY NO TO THE UTILITY COMPANIES!

Sincerely,

Blair Littrell Consumer Affairs Division Indiana Utility Regulatory Commission 101 West Washington Street, Suite 1500 E Indianapolis, IN 46204 317-233-4901 BLittrell@urc.IN.gov 
 From:
 Sanders, Alyson

 To:
 UCC Consumer Info

 Cc:
 Rivera, Olivia

 Subject:
 New Inquiry 128970 CRM:0219000000596

 Date:
 Wednesday, May 20, 2020 8:29:11 AM

This correspondence is regarding an inquiry the Consumer Affairs Division of the Indiana Utility Regulatory Commission received involving Southern Indiana Gas and Electric Co-Gas. Please review the information contained here and respond directly to this email. For tracking purposes, please keep all subsequent correspondence in the same email thread.

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Case: 128970

Created On: 5/20/2020 8:26 AM Assigned Date: 5/20/2020 8:28 AM

Case Type: Inquiry Industry: Gas
Hot Case Type:

Case Category: Service Case Detail 1: Rates

Case Detail 2:

Contact Method: Email

Assigned Analyst: Alyson Sanders

------

-----

Customer Type: Residential Customer: Caroline Burns

Business Phone:

Home Phone: 812-402-6026 Contact Phone: 812-402-6026

Service Address: 8538 Fox Hollow Road City, State, ZIP: Evansville, IN, 47725

Email: cats18@wowway.com

\_\_\_\_\_\_

----

Case Description: I'm complaining about the rate increase Vectren is requesting. We already pay the highest rates in the state, it's totally ridiculous. Why should we pay even more outrageous rate increases, most are having a hard time paying their bills. These big, greedy corporations don't care about anyone but themselves. They already have their millions, but still demand more. Most of us are struggling many have lots, jobs, businesses, homes, definitely income, and many have lost everything! They need to step up and have some loses too like every person livingin this state. You are supposed to look out for the consumers, not theutility companies, but it seems you always go with Vectren instead of the people you're supposed to

Cause No. 45380 OUCC AFS Attachment A Page 49 of 546

protect. Which would make it seem like Vectren has you in their pocket, as the saying goes, Money talks doesn't it. These are extraordinarily times we are living in right now and you need to help the people and reject the big corporation, in this instance Vectren who is doing just fine with all, their millions, because we the people are not!

Sincerely,

Alyson Sanders Consumer Affairs Division Indiana Utility Regulatory Commission 101 West Washington Street, Suite 1500 E Indianapolis, IN 46204 317-232-2717 AlSanders@urc.IN.gov From: <u>Sanders, Alyson</u>

To: <u>UCC Consumer Info; Rivera, Olivia</u>
Subject: New Inquiry 129016 CRM:0219000000633
Date: Friday, May 29, 2020 8:57:20 AM

This correspondence is regarding an inquiry the Consumer Affairs Division of the Indiana Utility Regulatory Commission received involving Northern Indiana Public Service Co - Gas. Please review the information contained here and respond directly to this email. For tracking purposes, please keep all subsequent correspondence in the same email thread.

.....

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Case: 129016

Created On: 5/28/2020 8:02 PM Assigned Date: 5/29/2020 8:53 AM

Case Type: Inquiry Industry: Gas

**Hot Case Type: Executive Order Moratorium** 

Case Category: Service Case Detail 1: Rates

Case Detail 2:

Contact Method: Online

Assigned Analyst: Alyson Sanders

-----

-----

Customer Type: Residential Customer: Kenneth Heyse

**Business Phone:** 

Home Phone: 219-241-6766 Contact Phone: 219-241-6766 Service Address: 6741 Ash Place City, State, ZIP: Gary, IN, 46403

Email: kheyse@gmail.com

----

Case Description: NIPSCO should not be allowed ANY rate increases to recover so called lost profits due to the CoVID19 pandemic.

ALL customers should NoT be penalised with higher utility rates because of closed businesses and people unable to pay their utility bills. There are social and government programs in place that could have been used.

DO NOT APPROVE ANY RATE INCREASE FOR ALL NIPSCO CUSTOMERS

Sincerely,

From: Sanders, Alyson

 To:
 UCC Consumer Info; Rivera, Olivia

 Subject:
 New Inquiry 129017 CRM:0219000000635

 Date:
 Friday, May 29, 2020 9:05:02 AM

This correspondence is regarding an inquiry the Consumer Affairs Division of the Indiana Utility Regulatory Commission received involving Indianapolis Power & Light Company. Please review the information contained here and respond directly to this email. For tracking purposes, please keep all subsequent correspondence in the same email thread.

.....

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Case: 129017

Created On: 5/28/2020 9:55 PM Assigned Date: 5/29/2020 9:03 AM

Case Type: Inquiry Industry: Electric

**Hot Case Type: Executive Order Moratorium** 

Case Category: Service Case Detail 1: Rates

Case Detail 2:

Contact Method: Online

Assigned Analyst: Alyson Sanders

-----

Customer Type: Residential Customer: Michael Roethler

**Business Phone:** 

Home Phone: 317-557-9758 Contact Phone: 317-557-9758

Service Address: 3324 Pavetto Lane City, State, ZIP: Indianapolis, IN, 46203

Email: mvroethler@comcast.net

.....

-----

Case Description: To whom it may concern,

I oppose a utility rate hike. I understand the utility companies lost money due to the COVID 19 pandemic. However, so did many businesses and individuals.

I am a salary employee. Nationally, our entire management team took a pay cut anywhere from 10-25% and stopped accruing PTO. We also saw a reduction in our business volume and suffered a loss in revenue. I cannot make my personal losses up. It is a loss that we accepted to keep as many of our hourly employees working as

Cause No. 45380 OUCC AFS Attachment A Page 52 of 546

possible. We will not be passing the loss in revenue onto our customers in the form of rate increases or special fees.

As a residential consumer, why should I be forced to pay higher rates to make up for losses caused by reduced usage? As a consumer, I do not have a choice to take my business elsewhere. Power, water, and gas companies are monopolies.

Thank you for your consideration on this matter.

Mike

Sincerely,

Alyson Sanders Consumer Affairs Division Indiana Utility Regulatory Commission 101 West Washington Street, Suite 1500 E Indianapolis, IN 46204 317-232-2717 AlSanders@urc.IN.gov From: Sanders, Alyson

 To:
 UCC Consumer Info; Rivera, Olivia

 Subject:
 New Inquiry 129042 CRM:0219000000651

 Date:
 Wednesday, June 03, 2020 8:43:52 AM

This correspondence is regarding an inquiry the Consumer Affairs Division of the Indiana Utility Regulatory Commission received involving Northern Indiana Public Service Co - Gas. Please review the information contained here and respond directly to this email. For tracking purposes, please keep all subsequent correspondence in the same email thread.

.....

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Case: 129042

Created On: 6/2/2020 6:45 PM Assigned Date: 6/3/2020 8:41 AM

Case Type: Inquiry Industry: Gas

Hot Case Type: Executive Order Moratorium

Case Category: Service Case Detail 1: Rates

Case Detail 2:

Contact Method: Online

Assigned Analyst: Alyson Sanders

-----

-----

Customer Type: Residential Customer: Maranda Sliter

Business Phone:

Home Phone: 574-333-7629 Contact Phone: 574-333-7629

Service Address: 22097 Mississippi Ave City, State, ZIP: Goshen, IN, 46528

Email: mjsliter@yahoo.com

------

----

Case Description: Reported on local news that utility companies in Indiana are requesting approval to increase customers rates because of the loss they had due to coronavirus.

I am a Nipsco customer for gas and electric. I was laid off for 7 weeks yet I paid all my bills on time. They didn't lose money because of me. Why should I have to be penalized for their losses. I'm fair from rich but I work and live within my means. Did I have to dip into my savings? Yes I did. But I'll recover. I'm sure Nipsco can recover too.

Cause No. 45380 OUCC AFS Attachment A Page 54 of 546

This should not be approved. Simply not fair!

Maranda Sliter

Sincerely,

Alyson Sanders Consumer Affairs Division Indiana Utility Regulatory Commission 101 West Washington Street, Suite 1500 E Indianapolis, IN 46204 317-232-2717 AlSanders@urc.IN.gov

Cause No. 45380 OUCC AFS Attachment A Page 55 of 546

From: Greg Davis
To: UCC Consumer Info

Subject: Utility company increases and protections Date: Wednesday, May 27, 2020 11:57:43 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

To whom it may concern:

Im going to keep it short and sweet. Everyone and every business, including the utility companies are going to need to suck it up.

Employers are already cutting 401k matching, wages, prob higher insurance costs etc. I really dont know how utility companies think this will help. Why? Because money is finite and the bills wont get paid. Greed has no place right now.

Say no to more money for the utility companies.

Lisa Davis

Sent from Yahoo Mail on Android

From: B Nairn

To: <u>s4@subscriptions.iga.in.gov</u>; <u>UCC Consumer Info</u>

**Subject:** Against rate increase

**Date:** Friday, May 22, 2020 10:58:54 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Regarding a proposed rate increase for utilities wanting to recover losses from the pandemic-I am completely against this. EVERYBODY was affected by this pandemic.

I'm not asking my school corporation to increase my pay because I worked differently and definitely more to educate my students or because I lost money by helping feed the families of my kids out of my own pocket.

I paid my utilities during this time, for the services I used, just like I always did. Now they think my rates should increase because they lost money? You HAVE to be kidding me.

Tabetha Nairn

--

"Think of one thing you can do to make the world a better place."

# --Eva Mozes Kor, Humanitarian and Forgiveness Advocate Former Auschwitz Prisoner A-7063

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Cause No. 45380 OUCC AFS Attachment A Page 57 of 546

 From:
 Alice Mendoza

 To:
 UCC Consumer Info

 Subject:
 Cause 45380

**Date:** Wednesday, May 27, 2020 7:41:58 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

\_\_\_\_\_

I don't think it's fair to raise our utilities because of Covid 19, many other businesses have lost money, so are we going to pay them also. I pay enough for my utilities, and customers who have payed regularly shouldn't have to pay more. Next thing you know, stores, restaurants and companies will be raising prices too.

If they need help ask the president for Financial help, not customers

Sent from my iPhone

 From:
 MBM Boulton

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45377

**Date:** Friday, May 22, 2020 9:49:52 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Dear Indiana Office of Utility Consumer Counselor,

I would like to encourage your office to **deny** the Indiana utility companies' request to raise rates to make up for lower usage during the COVID-19 crisis. I do not see why customers should be punished with higher rates when they are using less electricity. Somehow I doubt that they will lower rates when usage rises.

Sincerely,

Maureen Boulton 625 W. Colfax Ave South Bend IN 46601 Utility: Indiana Michigan Power

Cause No. 45377

From: Khlavach

To: <u>UCC Consumer Info</u>
Subject: Cause No. 45377

**Date:** Friday, May 22, 2020 5:37:08 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Hi, I'm writing a letter of protest about several utility companies petitioning the UCC to increase customer utility rates (using the pandemic as their excuse for lost revenue). How is this possible?! People still used the utilities and paid their monthly bill, although some may have been late. I know my household paid our monthly bills on time. NIPSCO seems to be money hungry, seemingly asking for a rate increase at least twice yearly for any reason; it's ridiculous. NIPSCO makes enough money as it is now. Many households, including ours, have taking a financial hit due to the pandemic, but still manage to pay the bill; like many others we just had to adjust our spending. So my household implores the IURC to reject any rate increase requests by any of the utility companies, such as NIPSCO.

Thank you, have a nice day.

Kimberly Hlavach 6716 Nevada Avenue Hammond, IN 46323

Cause Number: 45377

Cause No. 45380 OUCC AFS Attachment A Page 60 of 546

 From:
 mary spiehler

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45377

**Date:** Friday, May 22, 2020 12:31:47 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Mary Spiehler 812-340-2121 3297 Hopkins Ct West Lafayette IN 47906

I oppose the rate increase for covid by Indiana utilities. I am a consumer of American water and Vectron gas. I also have eletric with REMC. My utility bills have remained the same, and the companies haven't made less money from me or my familiy members. I have family that use Duke energy, and they have had an increase in billling due to staying at home. These companies are very wealthy and they should cut the CEO and other high level executives salaries this year if they want to make more money. Instead they want to prey on people who have continued to pay and in many cases more than usual due to being at home more often.

Cause No. 45380 OUCC AFS Attachment A Page 61 of 546

 From:
 Julie Smith

 To:
 UCC Consumer Info

 Subject:
 Cause no. 45377

**Date:** Sunday, May 24, 2020 10:46:36 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

The consumers should not be hit with the cost of replacing fees due to COVID. I am self employed and personally was out of work, didn't receive any ppp money for a very long time and am currently behind on essential bills. Higher rates will burden my family even greater.

delinquency fees should be written off entirely and lets try to show some compassion for this terrible event that has hit our communities hard without warning.

thank you,

Julie Smith
Freelance Court Reporter for
StewartRichardson
Deposition Services

 From:
 jpsub1@frontier.com

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45377

**Date:** Friday, May 22, 2020 7:27:59 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Dear Ma'am / Sir;

I am writing for me and my wife against Cause No, 45377. We do not feel it is fair for residential consumer's like us to have subsidize the Gas & Electric Utility company's because they lost revenue do to Covid-19 We lost revenue too. We have done everything we can to be energy conscience and energy efficient consumers. This is the time for shareholder to bite the bullet

Thank you,

Joe & Karen Penczak. 1034 Sandpiper Drive Chesterton, IN 46304

NIPSCO / NISOURCE Cause No. 45377

Cause No. 45380 OUCC AFS Attachment A Page 63 of 546

 From:
 David Flint

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45380

**Date:** Wednesday, May 27, 2020 3:08:56 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

\_\_\_\_\_

Hello,

In regards to utilities wanting to raise rates in response to COVID-19, do not reward them for terrible business decisions. Just because they didn't put anything aside like families need to or won't make a multi-million dollar bonus doesn't mean that voters should have to pay. Utilities should not be able to use the pandemic as an excuse to raise rates.

Thank you,

David Flint 2255 Leith Ct Indianapolis, IN 46214

Cause No. 45380 OUCC AFS Attachment A Page 64 of 546

From: Melissa Franceschi
To: UCC Consumer Info
Subject: Cause No. 45380

**Date:** Wednesday, May 27, 2020 9:28:43 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

\_\_\_\_\_

#### Hello,

I am writing to you in regards to Cause No. 45380. I don't feel it is appropriate to increase utility rates on customers due to the national pandemic. With the strain this pandemic has had on so many individual citizens and businesses, this would make it difficult for those that were unable to keep up with their monthly payments. It would put a bigger strain on their financial stability. Also, it is not fair to those customers that were able to keep up with their monthly payments. I urge you to consider the effect this will have on everybody. Thank you.

Melissa Baez 1807 N Rensselaer St Griffith, IN 46319 219-644-6858

Sent from my iPhone

From: Dave Seeburger
To: UCC Consumer Info
Subject: Cause number 45377

**Date:** Friday, May 22, 2020 2:22:23 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

I'm against any public utility getting rate increases to maintain their profits during the COVID-19 crisis. We have all suffered financial losses due to this virus and as so, will find a way, other than passing that burden onto others, to make due with hopes that we'll persevere and get back to normal after the crisis is over. It's not about improving your bottom line to make an impression on your stockholders but maintaining a service to provide even during the rough patches.

Thank you

David P Seeburger 491 E 830 N Valparaiso, IN 46383

Public Utilities serving me: NIPSCO and KVREMC

Cause Number: 45377

From: Ann Rak

To: <u>UCC Consumer Info</u>
Subject: Cause Number 45377

**Date:** Friday, May 22, 2020 9:47:37 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

\_\_\_\_\_

#### Greetings,

This is to suggest that Nipsco pursue Nisource-foundation and United-way resources to make up for losses due to lost revenue from COVID-19 instead of charging customers rate increases.

Sincerely,

Ann Rak 2214 Saint John Rd. Schererville, IN Nipsco Cause No. 45377

Cause No. 45380 OUCC AFS Attachment A Page 67 of 546

From: Giselle Nordegreen
To: UCC Consumer Info
Subject: Cause number 45380

**Date:** Wednesday, May 27, 2020 9:03:40 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

My name is Giselle nordengreen I live in wheatfield ,In. Im writing in response to the filing of rate increases put on us the consumer, to offset the loss of revenue that the utility company claimed to lose. I don't know how that can be everybody is confined to their house. I have NIPSCO and I do not want my bill raised! Thank you for your time. My e mail is gisellenordengreen@Yahoo. Com

From: <u>Christine Chern</u>
To: <u>UCC Consumer Info</u>

Subject: Do not charge me for energy I didn"t use Date: Wednesday, May 27, 2020 5:37:40 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Re: Do not charge me for energy I didn't use

Dear Utility Consumer Counselor,

Indiana's monopoly utilities want to opportunistically profit off of customers like me by charging us for the energy that they did not sell because of the COVID19 global pandemic.

Hoosiers are suffering enough right now because of record unemployment, food insecurity, disproportionate health impacts by race and zip code, and unanticipated financial obligations due to the pandemic.

Please reject the utilities' attempt to exploit Hoosiers.

Sincerely, Christine Chern organizedchristine@gmail.com 230 E Saint Joseph St Indianapolis, IN 46202 Constituent

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Cause No. 45380 OUCC AFS Attachment A Page 69 of 546

From: richsat23

To: <u>UCC Consumer Info</u>

Subject: FW: Nipsco covid19 surcharge Date: Wednesday, May 27, 2020 7:03:45 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

If you allow nipsco to try to recoup lost revenue from covid19 pandemic "Cause No. 45380" your department is committing a crime to the public. It's a business, nipsco is just like other businesses that have or will lose money. Just say no!

Rich Saternus 8619 w 92n ave St.john,in

Sent from my T-Mobile 4G LTE Device

Cause No. 45380 OUCC AFS Attachment A Page 70 of 546

From: Robert Gill

To: <u>UCC Consumer Info</u>

**Subject:** Increase of Utility rates due to loss of revenue from COVID-19. Cause No. 45377.

**Date:** Friday, May 22, 2020 5:20:36 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Sent from Mail for Windows 10

I am definitely against this proposal. That is like me asking my boss for a raise because he cut my hours. I still have to pay my bills even though I have less income. Loss of revenue should be absorbed by stock holders. I am serviced by NIPSCO.

Robert E. Gill 9481 Sullivan Lane Crown Point, IN 46307

Cause No. 45380 OUCC AFS Attachment A Page 71 of 546

From: Scott Wagner
To: UCC Consumer Info

**Date:** Wednesday, May 27, 2020 5:51:10 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

We all took a lose so NIPSCO should take the same lose like everyone else did

From: Gary E Vazquez
To: UCC Consumer Info
Subject: Making My Voice Heard
Date: Friday, May 22, 2020 1:31:28 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Name: Gary E. Vazquez

Address: 5751 Taft Pl, Merrillville, IN 46410

**Phone Number**: 219-331-6820

E-Mail Address: <a href="mailto:gevazquez7@gmail.com">gevazquez7@gmail.com</a>

**Utility Company Name: NIPSCO** 

**Customer**: YES

**5-Digit Cause Number:** ?

**Comment**: I am emailing to make my voice be heard just in case NIPSCO is petitioning to increase consumer utility rates due to lost revenue from COVID-19. I am against any company petitioning to increase rates when customers have lost jobs, incomes and even family members to COVID-19. Some companies have even given money back to their customers for staying at home (i.e. Allstate, in my case). Utility companies should be ashamed of themselves.

Thank you for your attention to this matter.

--- Gary E. Vazquez

--

"There is no better exercise for strengthening the heart than reaching down and lifting people up."  $\sim$  Lawrence B. Hicks

Cause No. 45380 OUCC AFS Attachment A Page 73 of 546

From: <u>turnerrj4</u>

To: <u>UCC Consumer Info</u>

Subject: Nispco

**Date:** Wednesday, May 27, 2020 3:22:50 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Joshua Boone Turner 9336 Spring st. Highland Indiana 46322. 219-501-1272

This is about NIPSCO trying to charge customers more for their losses. We have all lost money financially from not working spouses not working. It is not fair to charge customers more to make up their losses. We all have losses during this difficult time.

Sent from my T-Mobile 4G LTE Device

Cause No. 45380 OUCC AFS Attachment A Page 74 of 546

From: Robert Overland
To: UCC Consumer Info
Subject: No increase in rates

**Date:** Friday, May 22, 2020 12:52:16 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

My name is Robert Overland. My phone number is 219-310-1252 My local public service company is Nipsco I am a consumer Cause number 45377

I do not believe rates should be increased. The excuse that the Covid crisis has had an effect on income is not justification for an increase in rates. I would like to see the current assets of the company. If Nipsco would stop using consulting staff and contract staff to assure their own employees do their work effectively they would save big dollars.

From: jtilson@sonic.net
To: UCC Consumer Info
Subject: No Rate Increase

**Date:** Friday, May 22, 2020 10:58:06 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

I am a Duke Energy customer in Indiana. Case #45377

No rate increase on customers. This is not the time to increase rates on individuals that are already hurting financially. Individuals consumers are already paying more because they are home 24/7. It's the businesses that are not using energy. Raise businesses rates, don't penalize the individual consumer for businesses lack of use. I see on my Duke bill that there are Riders added to cover just about everything except energy which can be adjusted to usage. The individual consumer is not at fault and should not be penalized.

John S Tilson 3130 N. Norwest Woods Cir. Bloomington, IN 47404 812-369-4864 m707-799-1806 itilson@sonic.net From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Wednesday, May 27, 2020 10:48:50 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 10:48 PM

Title: Mrs.

Name: Alyson Gurganus

Email: leoann2@yahoo.com

Address: 233 Charing Cross Rd Indianapolis, IN 46217

Telephone

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

(317) 250-0205

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Multiple utilities

Your Comments::

I am hoping you will deny these utility companies requesting an increase because of Covid-19. They are being ridiculous when so many people are already out of jobs. We have had to tighten our budgets and they should too, especially the big wigs that already make so much. Many with no work are the ones that will just be devastated by an increase. I feel these companies are being selfish. In fact other utilities around the country have tried to help their customers by decreasing their bills. Thank you for your consideration. We all have had to suffer.

**Date:** Saturday, May 23, 2020 9:30:34 AM

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utility::

# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/23/20 9:30 AM

Title:	Dr.
Name:	Ramon Dunkin
Email:	dunkinramon@yahoo.com
Address:	2081 Oldfields Circ North Dr 2081 Oldfields Circ North Dr Indianapolis, IN 46228
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(317) 291-5055
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of	All utilities asking for increased charges

Cause No. 45380 OUCC AFS Attachment A Page 79 of 546

Vour	Comments	,

It is not fair to let utility companies recoup their losses when most small companies cannot and are going out of business and many consumers have lost jobs and income.

From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Date: Wednesday, May 27, 2020 10:25:49 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 10:25 PM

Ms. Title:

Name: Theresa Dixon

**Email:** hope2keep@yahoo.com

512 Sunshine Dr. **Address:** 

Valparaiso, IN 46385

(219) 973-6414

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,: If providing comments on a specific case, please indicate the Nipsco cause number and/or name of utility:: How unfair it would be to charge homeowners for services they may have used during the shutdown. Nipsco will get every cent that is owed to them when the shutdown is lifted. So they want my \$40 for late fees and any gas or electric I may have used? Everyone was at their homes. We used more gas and electric at Your **Comments::** our homes because we were quarantined. This should be a very simple decision on your part. It should be a no! How much more is every business going to take from the citizens? Theresa Dixon

From: noreply@formstack.com UCC Consumer Info To: OUCC\_Contact\_2361 Subject:

Date: Saturday, May 23, 2020 2:04:03 AM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/23/20 2:03 AM

Mr. Title:

Name: David Spiehler

**Email:** davidspiehler@gmail.com

3624 S Glasgow Cir **Address:** 

3624 S Glasgow Cir Bloomington, IN 47403

(812) 340-6760

**Telephone** 

(Best

number to reach you

between

8:00 am and

4:30 pm,

Eastern

Time.

Monday

through

Friday)::

Type of phone::

Mobile

If you do

not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause 45377 Duke Energy

Your Comments:: I am a customer of Duke Energy. I am commenting on my behalf and the behalf of my fellow Indiana residents. Duke energy is trying to raise energy rates across the board to have customers pay for the revenues they claim are lost due to COVID-19. Hardworking residents of Indiana have also been hit hard by COVID-19. Unemployment claims continue to increase daily, people are experiencing reduced hours if they did not get laid off. This rate increase is a burden to the public and many of my fellow citizens do not deserve another increase when we are already dealing with lost wages. Many businesses lost money and many of them had to close their doors or they had to adapt to survive. Duke energy is not in danger of going bankrupt without this increase. They could find other ways to become more efficient with their costs. I get letters in my mailbox monthly from Duke that are on color paper with fancy graphics that tell me my usage compared to houses in my area even though I am already signed up for Eco bill paperless billing. This is one example of corporate waste that we are paying for. If they are allowed to raise everyone's rates it is a message that they don't have to adapt. That they can just keep asking us to adapt. I am single father with 2 young children and one of my children has a disability that incurs significant costs to manage. I urge you to reject their request for this rate increase so that customers like myself can still put food on the table for our families instead of some corporation keeping their profit margin where they expect it to be. Thanks for your time and consideration.

David Spiehler

**Date:** Wednesday, May 27, 2020 9:41:38 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 9:35 PM

Title: Mrs.

Name: Sabine Ashcraft-Miller

Email: snowcanyon@comcast.net

Address: 3120 W. 75th Place

Merrillville, IN 46410

(630) 205-1146

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

"Cause No. 45380."

Your Comments:: While I understand the loss of revenue by utilities, I am one of many consumers who paid their bills religiously during this time. If the utilities wish to recoup lost revenue, they need to work this out with the companies that were forced to close or chose to close, and those who spent the Economic Impact Payment on items not related to bill payment. I understand that Walmart had a huge run on TVs. It is not my problem that some people cannot manage their money responsibly, nor is it my problem that companies shut down either forcibly or by electing to do so.

Therefore it is a resounding NO from my perspective. Thank you.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com UCC Consumer Info To: Subject: OUCC\_Contact\_2361

Date: Friday, May 22, 2020 8:14:30 PM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 8:14 PM

Title: Mr.

Name: Michael Bean

**Email:** revbean@sbcglobal.net

601 S Eisenhower Dr **Address:** 

601 S Eisenhower Dr Edinburgh, IN 46124

(812) 526-9270

**Telephone** 

(Best

number to reach you between

8:00 am and

4:30 pm,

Eastern

Time. Monday

through Friday)::

Type of phone::

Home

If you do

not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

cause # 45380

Your Comments::

The petition filed by for-profit utilities to seek compensation for lost revenue due to reduced need for electricity during the Covid-19 stay at home order is egregious and unjust. Consumers who obeyed Governor Holcomb's "hunker in place" Executive Order should in no way, shape or form be penalized nor should consumers have to pay for electricity they did not use. This blatant request is a power grab for money not earned from the very pockets of the people experiencing the greatest need. These publically owned power utilities ought to be paying the consumer and offering payment vouchers for those consumers who have lost their jobs and struggle to feed their families. No Hoosier should be disconnected for financial hardship. Please stand up for consumers and fight this unreasonable request by the major power companies. They should be ashamed and denied the ability to get paid for power that was not used.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**Date:** Wednesday, May 27, 2020 8:44:35 PM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 8:44 PM

Title: Mr.

Name: Joseph Cotner

Email: fulrut2005@yahoo.com

Address: 419 Tyler St

Hobart, IN 46342

(219) 805-0199

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

Your Comments::

If ppl had to not pay thier nipsco bill they should still have to pay ot on a payment plan. That's fine. But i paid my bill the whole time and I like myself shouldn't be punished and charged more money for the acts of others. Instead of using the stimulus chesk for what those were intended for. People went out and bought brand new TV'S. So now those of us that used the money for its intention are to be punished? Thats not fair. NIPSCO should just go after the money thats owed to them from those that owe them said money.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Friday, May 22, 2020 12:30:22 PM

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?	

# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 12:30 PM

Title:	Mr.
Name:	Mark Smith
Email:	ms623568@gmail.com
Address:	4526 Willow Forge Court Indianapolis, IN 46254
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(317) 987-1351
Type of phone::	Relative/Friend
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45377
Your Comments::	Citizens are not responsible for Natural Disasters!

From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Wednesday, May 27, 2020 8:38:13 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 8:38 PM

Title: Ms.

Name: Christie Kamanaroff

Email: cmk9183@aol.com

1620 Camellia Dr

Address: Apt A2

Munster, IN 46321

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do

not have
telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

I have paid all my Nipsco bills on time and in full. They

Your Comments:: I have paid all my Nipsco bills on time and in full. They should not be allowed to increase payments to customers that have paid their bills during this pandemic. I work for a major retailer. This would be equivalent to my retailer charging each customer an extra fee on their purchase to make up for millions that they have lost!! That would never fly!! If they are struggling then they need to re look at their overhead and what they are paying their executives! My CEO hasn't taken a paycheck during this time! Maybe theirs shouldn't either!!!

**Date:** Friday, May 22, 2020 12:24:34 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 12:24 PM

Title:	Mrs.
Name:	Janet Smith
Email:	janet.smith016@gmail.com
Address:	1428 Royal Lake Dr. Indianapolis, IN 46228
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(317) 987-1403
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45377
Your Comments::	The public is not responsible and should not be penalized for this unforeseen National Disaster:

Cause No. 45380 OUCC AFS Attachment A Page 94 of 546

#### Corona Virus.

**Date:** Wednesday, May 27, 2020 8:25:01 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 8:24 PM

Title:	Mrs.
Name:	Linda Moore Linda
Email:	lindamoore777@yahoo.com
Address:	302 E. Union St Ligonier , IN 46767
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(260) 443-6962
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	
Your Comments::	I was wondering people like me paid my bill during and still during this pandemic so we get rates raised

Cause No. 45380 OUCC AFS Attachment A Page 96 of 546

#### for paying no matter what

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Friday, May 22, 2020 11:37:05 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 11:36 AM

Title:	Mr.
Name:	Scotty Friend
Email:	oceanoriole@live.com
Address:	703 N. Indiana St. Griffith, IN 46319
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 776-4142
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Electric, gas, "nipsco"
Your Comments::	Could we just wait 6 months to review again. I mean the entire nation is at a struggle. Let's see if our

Cause No. 45380 OUCC AFS Attachment A Page 98 of 546

#### country stis open or is closed again.

**Date:** Friday, May 22, 2020 11:34:04 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 11:33 AM

Title: Mr.

Name: Lenny Baierwalter

Email: lbaierwalter@ballstate.bsu.edu

Address: 4800 N. Weir dr Muncie, IN 47304

Telephone (Best number

to reach you between 8:00 am and 4:30

pm, Eastern

Time, Monday through

Friday)::

(765) 747-9126

Type of phone::

Home

If you do not

have telephone service,: If providing comments on a specific case, please indicate the cause number and/or name of utility::

45377

Your Comments:: I don't agree with raising our electric rates due to a drop in revenue. Due to the COVID-19 virus. With all the hardships we are enduring ie unemployment, reduced time at work, this is a heartless attempt to raise rates. These utility companies are worth millions, billions of dollars. How about spending some of the stock dividends or surplus money they have squirreled away. This is a unique situation and should not be taken advantage of

My rates went up a year or two ago, when I called and asked why I was told people are using less electricity. People were conserving exactly what we were encourage to do. So usage dropped And we were punished by raising rates. What a sham

**Date:** Wednesday, May 27, 2020 8:04:24 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 8:04 PM

Title: Mr.

Name: johnathon katich

Email: johnkat1029@gmail.com

(219) 308-7793

Address: 1017 wheeler st Griffith, IN 46319

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Till

Friday)::

Type of phone::

Home

If you do not have

telephone service,: If providing comments on a specific case, please indicate the Cause # 45380 cause number and/or name of utility:: How under any common sense thinking, do you even consider allowing utilities to charge homeowners and renters, to cover lost revenues. Revenues that are only down because the state shut down the majority of commercial establishments. Are you telling me that the state sanctioned monopoly of energy doesn't have the resources to lose only a portion of their revenue, and Your **Comments::** not stay afloat? This is probably the most distasteful thing I have ever seen, you should be ashamed to even consider having a hearing over this. Sincerely Pissed off Hoosier

**Date:** Friday, May 22, 2020 11:08:27 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 11:08 AM

Title: Mr.

Name: Samuel McIntire

Email: sam93mc@yahoo.com

Address: 549 W First St Albany, IN 47320

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

**Eastern** 

Time,

Monday

through

Friday)::

Type of phone::

Mobile

(765) 215-8425

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

45377

Your Comments::

Firstly I do not support the rate increase at all. The costs associated with Covid-19 should only be lost penalties associated from disconnection/and associated new deposits as all monthly service charges were only delayed not waived. No utility should depend on penalties for profits as this is akin to predatory banks profiting from egregious overdraft feed and penalties. Unless this is a very short term rate increase, it should be denied. If it is a permanent it should include a commitment/clause preventing future rate increases for a period of no less than 10 years.

**Date:** Wednesday, May 27, 2020 7:43:36 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 7:43 PM

Title: Mr.

Name: James Davison

Email: davisonje@gmail.com

Address: 8712 S Us Highway 421 Wanatah, IN 46390

Telephone (Best number to reach you between 8:00 am and 4:30

pm, Eastern Time, Monday

through Friday)::

Type of phone::

Mobile

(219) 405-0644

If you do not have telephone service,:

If providing

comments on a specific case, please indicate the cause number and/or name of utility::

Cause no 45380

Your Comments::

It is insane that these utilities we are forced to use are now trying to rob rate payers due to the pandemic. To pass on their losses to be made up by us is disgusting and perverts the entire capitalist system as a whole. Please do not allow these greedy CEO's the opportunity to rob us for money they didn't make due to non use.

**Date:** Friday, May 22, 2020 11:06:50 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 11:06 AM

Title: Ms.

Name: Janice Mucker

**Email:** janice.mucker@aol.com

Address: 1239 N. Holmes Ave.

Indianapolis, IN 46222

(317) 632-8378

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Titote.

Time, Monday

through

Tilough

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause No: 45377

Your Comments:: I am contacting the OUCC because of the Indiana Utilities Seeking a Rate Increase due to the Covid-19. It is understanding for them to want to recoup their loses, BUT, everyone has experienced a loss of some type; income, benefits, employment (none or reduced) and we the customer are still expected to pay our bills, rent/mortgage, utilities, many depending on other sources (family members; some have moved in with relatives, many who have never sought outside help have applied and are now receiving it and or rejected. Many agencies, companies, Schools, churches and individuals have responded by providing the necessary assistance that is needed at this time. Many essential workers are risking their lives daily and need to just get paid. These are unprecedented times, a time that is trying for everyone. We have all suffered financial loses, Income, homes, transportation whether private or public; even deaths of love ones, family, friends to this Pandemic. This is not the time to seek an increase in rates for utilities. You ask When? When this crisis the one that is consuming the world is over and that is when GOD, Yes Our Heavenly Father says when it is over. People are rushing to find a cure/vaccine But we still need to wait on God. This is why their are new cases Everyday. Be Still and Wait on the Lord.

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Wednesday, May 27, 2020 6:42:00 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 6:41 PM

Title:	Mr.
Name:	Christopher Partridge
Email:	chrispartridge@hotmail.com
Address:	5503 Sapphire St Valparaiso, IN 46383
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 510-4581
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
	WTF I have paid my Nipsco bills throughout this pandemic, so far. Why should my family be

Your Comments::	penalized for the shortsightedness of Nipsco. They arbitrarily raise prices on us without notice.  If my family could choose a different source for our energy needs, we would.  But for now, we are stuck with getting our needs met, by a state-sanctioned monopoly.
	Thank you,
	Christopher Partridge

From: noreply@formstack.com UCC Consumer Info To: Subject: OUCC\_Contact\_2361

Date: Wednesday, May 27, 2020 6:03:13 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 6:02 PM

Mr. Title:

Name: Jason Bakemeyer

**Email:** jasonb@tacsinc.net

5920 Oak Ave **Address:** 

Indianapolis, IN 46219

(317) 797-6484

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of

Mobile phone::

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Your Comments::

It is absolutely insane to me that utility companies or any other type of business would be able to raise rates in order to recover "loss income", especially from resources not used! I'm a business owner and I could not increase my clients fees based on this premise as they would go elsewhere. Of course, with utilities being a monopoly and the owners having no morals, we will get screwed yet again even though our finances have been hurt greatly from COVID as well. But alas, it's all about kickbacks and fattening of the commission members wallets so we have no real voice

**Date:** Friday, May 22, 2020 10:20:43 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 10:20 AM

Title: Mr.

Name: Sam DiMaio

**Email:** sdimaio@frontier.com

Address: 144 Guilford Circle Valparaiso, IN 46385

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through Friday)::

**Type of phone::** Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or

8:00 AM - 1:00 PM

(219) 464-7101

name of utility::	
Your Comments::	Concerning Cause # 45377, please do not allow our utility rates to be raised. Covid 19 has impacted everyone and created a financial hardship for consumers. This would put more pressure on those that have lost jobs or revenue from a business.  Thank you for your consideration.  Sam DiMaio

From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Friday, May 22, 2020 10:11:23 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 10:10 AM

Title: Mr.

Name: Kevin Ledbetter

Email: Kevin.Ledbetter@valpo.edu

(219) 508-2526

Address: 165 N Summerfield Dr Valpoaraiso, IN 46385

vaipoaraiso, nv

Telephone

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of

phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause # 45377

Your Comments:: As a customer of NIPSCO, I would like to weigh in on their request to raise utility rates based on reduced demand due to the COVID-19 pandemic. As a Hoosier and one of their customers, I am TOTALLY against the proposal. We all need to make sacrifices during this pandemic, the shareholders of NI-Source (which I am one) and other utilities need to be a part of that shared sacrifice. I have neighbors and relatives on fixed incomes and know many that have been furloughed or lost employment due to the pandemic. Why should those citizens be made to subsidize the dividends of investors? The thought of an elderly person going with food or medicine or a young family unable to make rent just so an investor (like myself) can have an insured ROI is repulsive. Your commission was established to serve the people of Indiana; not the dividends of investors. If not getting a rate increase was the difference between staying in business and being unable to provide services to Hoosiers, a rate increase may be acceptable; but this is not the case. As of September 30, 2019, NiSource had approximately \$1.4 billion in net available liquidity, consisting of cash and available capacity under its credit facility and accounts receivable securitization programs. Any increase in rate based on a reduction of usage is unwarranted and would show the Utility Regulatory Commission is not working for the best interests of Hoosiers.

**Date:** Wednesday, May 27, 2020 4:35:33 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 4:35 PM

Title: Mr.

Name: STEVEN SPALETTO

Email: SALTPRO1@YAHOO.COM

Address: 14611 HENDERSON CT. WESTFIELD, IN 46074

(317) 502-0636

Telephone

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,: If providing comments on a specific case, please indicate the Rate Increases to Cover Energy NOT used due to Covid Downturn cause number and/or name of utility:: It is absolutely outrageous that utilities want citizens to pay more to help them recoup for the drop in demand / energy not used. If citizens are unable to pay currently due to loss of job, amounts should be considered a loan (not simply forgiven) - especially given that many folks are receiving more from Fed Gov't while NOT working Your than they did on their job. When demand is high, we **Comments::** pay more (understandable). It defies logic that a utility company should be insulated from the impact of the downturn like the rest of us. Now is not the time to further soak citizens or extended wealth re-distribution policies.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**Date:** Friday, May 22, 2020 10:08:59 AM

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indicate the cause number and/or name

of utility::

### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 10:05 AM

Title:	Dr.
Name:	Anne Eliades
Email:	anneeliades@comcast.net
Address:	4601 N Redding Rd Muncie, IN 47304
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(765) 289-0022
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause	45377; Indiana Michigan Power, etc.

**Your Comments::** 

At a time when a great many people are out of work, and do not have enough money for food, housing, etc., it is unconscionable for the utility companies to request a rate increase because of decreased use of electricity.

Anne Eliades

**Date:** Wednesday, May 27, 2020 1:10:33 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 1:09 PM

Title: Mr.

Name: Matthew Kelley

Email: matthew.t.kelley1@gmail.com

Address: 12286 Whispering Breeze Drive

Fishers, IN 46037

(317) 747-7373

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Eustel .

Time, Monday

through

Tilough

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

In the cause 45380, the utilities are claiming harm prematurely. At the end of the disconnect moratorium, it is unknown how many customers will pay bills in full or seek payment plans. Either way, the utilities will receive their revenues in full over time. They should come back in the August to September time frame when they have clarity on how much revenue will be lost. On top of that, new accounts at those same addresses may very well pay back balances to get service reconnected. Nobody wants to live without electric, gas and water.

**Date:** Friday, May 22, 2020 9:45:33 AM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/22/20 9:45 AM

Title:	Mr.
Name:	Ronald Maves
Email:	gmci123@yahoo.com
Address:	3774 Cameron Court Anderson, IN 46012
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	Check here
If providing comments on a specific case, please indicate the cause number and/or name of utility::	

Knew all utilities would soon be asking

for rate hikes	due to	current	economic
----------------	--------	---------	----------

situation.

**Your Comments::** 

Not only is this bad timing, but they should cut costs before raising rates again. Indiana's consumer utility rates never made any sense, as they're consistently moving up and down.

From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Monday, May 25, 2020 6:34:01 PM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/25/20 6:33 PM

Title:	Mr.
Name:	Grey Larsen
Email:	grey@greylarsen.com
Address:	917 W. Howe Street Bloomington, IN 47403
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45377
Your Comments::	I am totally against raising utility rates. The PEOPLE are the ones being hit the hardest,

Cause No. 45380 OUCC AFS Attachment A Page 126 of 546

#### not the utilities!

**Date:** Wednesday, May 27, 2020 11:08:15 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/27/20 11:08 PM

Title: Mr.

Name: eric reynolds

Email: prisonbabysitter\_43@msn.com

Address: 5 N. East st.

KNOX, IN 46534

(574) 249-3429

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through

Friday)::

Type of phone:: Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number

nipsco

and/or name of utility::

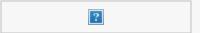
**Your Comments::** 

Why should Nipsco raise prices to re-coop their so called loss? Everyone has taken a loss, some places closed down because of their loss. I cant regain my loss, By nipsco wanting to raise their price is like me and everyone else taking a double loss.

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Saturday, May 23, 2020 10:36:03 AM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/23/20 10:35 AM

Title:	Mrs.
Name:	Margaret Clark
Email:	clarkma@indiana.edu
Address:	4132 W Briar Gate Dr Bloomington, IN 47404
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 876-6799
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause No. 45377 Duke Energy
	Please reject the request of utility companies asking for a rate increase because of

Cause No. 45380 OUCC AFS Attachment A Page 130 of 546

Your Comments::	COVID-19
	Many consumers can't afford to
	pay their utility bills and would
	be hard press if there were an
	increase.

From: <u>sue erb</u>

To: <u>UCC Consumer Info</u>

Subject: Proposed rate hike by 10 Indiana Utilities Date: Proposed rate hike by 10 Indiana Utilities Date: Monday, May 18, 2020 8:53:41 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

I am writing this to object to the proposed rate hike requested by the 10 Indiana utilities. I understand that they lost money during the Covid-19 shut down. However, they are not the only industry to suffer financially from this pandemic. I understand that it is primarily in the commercial sector of their businesses where the losses occurred. If they were any other type of the industry, the response would be to review expenses for the near future and see where cuts can be made. They would also re-examine their revenue streams and see what adjustments can be made. I understand that most of their commercial revenue results from contracted rates. These rates are negotiated annually with large corporations. However, I cannot believe that these contracts do not have a catastrophic loss clause which would allow for an increase in the rates. To put the burden of propping up their revenues as a result of this pandemic, is preposterous. I also understand that residential consumers are protected from their utilities being shut off for non payment at this time. I would be interested in knowing what percentage of overall residential revenue this equals. I cannot believe that even with all the people not working that the majority of the residential revenue has been lost. It does not make good financial sense. I understand that they have to appease their shareholders (of which I am one) and board of directors. But I believe that putting the burden on all utility customers is a poor business practice. By allowing this to happen, there is no reason to operate as a viable entity. If they can come to you and say, we need more money to operate for whatever reason, then there is no reason for the companies to act as good stewards. Also whenever a rate/price is increased for any reason, at no time in the future is the price adjusted downward. So from now until the end of time, Indiana will be paying for Covid-19 losses as any increase in rate will become the basis for the next requested rate increase.

I strongly urge you to consider all sides of this proposed increase and consider the ramifications of granting it.

Sincerely,
Patricia Erb
668 Fieldbrook Court
Indianapolis, IN 46217
Cell #: 765-437-1963

Cause No. 45380 OUCC AFS Attachment A Page 132 of 546

From: Jane Parry
To: UCC Consumer Info
Subject: rate hike

**Date:** Monday, May 25, 2020 12:01:45 PM

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I am a Duke Energy client. I am unsure if Duke Energy is requesting a rate hike (cause #4537), but this would be a terrible idea with the unemployment rate so high.

Jane Parry Bloomington, 47404 janiepar50@gmail.com From: Wendell Moats
To: UCC Consumer Info
Subject: Rate increase.

**Date:** Friday, May 22, 2020 9:35:06 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

RE Possible rate increase. Have the utility companies lost their mind? To consider raising rates at a time such as this is pure insanity. I'm on Social Security and have to stretch my dollars to cover all my bills. Sometimes I can't. What few people are working are working part time. What are we suppose to do for those who are not working at all? These people don't bring enough income to make ends meet. How are we supposed to pay higher utility bills when we can't pay them now? This is pure lunacy.

Read up on Pres. Hoover and the republicans did in the early years to "balance the budget". They raised taxes and all it did was make the depression worse. Don't make the same mistake.

Wendell Moats 504 Woodruff West Apt.18 Indianapolis, IN 46201 3172702920 moatsw@hotmail.com

Cause No. 45380 OUCC AFS Attachment A Page 134 of 546

From: Joann Hudson
To: UCC Consumer Info
Subject: Rate Increase

**Date:** Friday, May 22, 2020 12:35:34 PM

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I live on my Social Security check and I paid my utility bills throughout the pandemic. My rates should not be increased with the excuse that they lost revenue during the pandemic. I thought they were working with people who lost their job and were having a hard time. Don't use #We Are All in This Together, as a reason to increase my rate. I can't survive while the oil and gas companies are making millions? Not fair!

Joann Hudson 6807 Woodmar Ave Hammond IN 46323 NIPSCO (provider) 
 From:
 John Domka

 To:
 UCC Consumer Info

 Subject:
 rate increase

**Date:** Friday, May 22, 2020 9:38:13 AM

Attachments: image001.png

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Currently, we DO NOT need n increase in our rates. Quite frankly I am tired of the shell game that is played with this where the utility company asks for an exorbitant rate increase (30%) and you guys negotiate down to 10-15% and claimed you saved us half, when all along, they just wanted a 10%increase. Can we stop playing politics?

Thank you

John Domka 140 Rush Court Hobart, IN 574-215-8588

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From: Josh Sickinger

To: UCC Consumer Info

Subject: Reject Cause No. 45377

**Date:** Friday, May 22, 2020 10:56:24 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Josh Sickinger 12985 Baker Ct Crown Point, IN 46307

Utility Provider: NIPSCO Cause Number: 45377

To Whom It May Concern,

This email is to serve as my request for the IURC to reject cause no. 45377 which would allow Indiana utility companies that are petitioning the Indiana Utility Regulatory Commission to increase consumer utility rates due to lost revenue from COVID-19. There are many consumers who have suffered tremendous economic losses through the recent stay at home order issued by the Governor in response to COVID-19. These utility companies (specifically NIPSCO) should not be allowed to raise rates to make up for the lost revenue. Businesses all over the state lost significant revenues during the shut down that will never be recouped. It is unfair to allow NIPSCO to do so especially considering it has the balance sheet to support continued operations and the lost revenue will not cause it to cease existence or cause any long-term operating issues. Please do not allow cause no. 45377 to be approved.

Thank you for your consideration on my request.

Take care, Josh

From: <u>Carol Scanameo</u>

To: <u>UCC Consumer Info</u>

Subject: Reject the opportunism of Indiana utilities

Date: Friday, May 22, 2020 5:46:15 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Re: Reject the opportunism of Indiana utilities

Dear Utility Consumer Counselor,

Indiana's monopoly utilities want to opportunistically profit off of customers like me by charging us for the energy that they did not sell because of the COVID19 global pandemic.

Hoosiers are suffering enough right now because of record unemployment, food insecurity, disproportionate health impacts by race and zip code, and unanticipated financial obligations due to the pandemic.

Please reject the utilities' attempt to exploit Hoosiers. Extend the utility shut-off moratorium and freeze any rate increases until this economic and health crisis has ended.

Sincerely, Carol Scanameo cmaeye@comcast.net 7900 W. Abercrombie Dr Muncie, IN 47304 Constituent

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Cause No. 45380 OUCC AFS Attachment A Page 138 of 546

From: Bruce Mikesell

To: UCC Consumer Info

Subject: Utilities adding to the current bill when they have a problem

**Date:** Wednesday, May 27, 2020 8:46:49 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

The utilities do not give the consumers a credit when the utilities have an extra good year but now they think we should pay more when the economy falters it certainly would be nice to have someone make up the difference if I have a problem

I truly believe the consumers have their hands full and shouldn't be penalized Thank You sincerely Robert Mikesell

From: Suzanne Walker
To: UCC Consumer Info

Subject: Utilities increasing consumer charges

Date: Friday, May 22, 2020 10:15:48 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

#### Greetings,

Please reject the proposed increases in charges to consumers due to Covid19. Those of us who are struggling to pay our bills but are none the less continuing to pay, cannot afford these increases. We are not getting adequate assistance ourselves in order to meet the financial demands of day to day living and cannot handle further demands of higher costs placed upon us. I'm a disabled woman living alone. I am barely managing at this point. One thing goes wrong and I won't be able to pay these basic bills. I know there are others in much worse shape financially in my neighborhood. Please, these companies are not in such bad financial condition that they cannot function without these increases. They are regularly making a lot of money under normal circumstances. Please do what is best for the people, and deny the requested pricing increases requested by the utility companies.

Sincerely,

Suzanne E. Walker 2228 Warrick Street Lake Station, IN 46405

219-945-6095

dreamweever2@aol.com

Cause No. 45380 OUCC AFS Attachment A Page 140 of 546

From: pray-daily@comcast.net
To: UCC Consumer Info

Subject: Utilities

**Date:** Wednesday, May 27, 2020 10:27:58 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

I can not believe that the power companies want their customers to make up for the money they lost during the pandemic. They make BILLIONS of dollars a year. Who is going to make the 35 million people who are unemployed now "whole" again. The government won't so the power companies think that people who are struggling to pay their own bills & put food on their tables for their families such be charged even more money by the power companies???? This entire idea is COMPLETELY UNBELIEVABLE. It should be against the law to try a move like this. The PEOPLE need an opportunity to try and get back on their own feet instead of paying for the power companies million dollar ceo salaries. America is a sad place to live.

Andrea Sulivan

Sent from my Boost Mobile Phone.

Cause No. 45380 OUCC AFS Attachment A Page 141 of 546

From: Diana Fabela
To: UCC Consumer Info
Subject: Utility Increase

**Date:** Wednesday, May 27, 2020 3:29:16 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

### To Whom It May Concern:

I am a resident of Merrillville, IN and I just read an article stating that NIPSCO is requesting that the State of Indiana allow it to increase fees of every consumer in order to recoup losses during CoVid 19.

I believe that if the Federal government found it lawful to grant citizens a stimulus package in order to HELP with financial crisis, how can we now be subjected to have to pay for losses of such big companies when we are still trying to recoup our own individual losses?

Please do NOT allow NIPSCO or any other utility companies to upcharge consumers during such a hardship time as now.

Thank you!

Cause No. 45380 OUCC AFS Attachment A Page 142 of 546

From: James Erdos
To: UCC Consumer Info
Subject: Utility Price Increase

**Date:** Friday, May 22, 2020 10:59:03 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

As fixed-income retiree I oppose any utility price increase. Also, the covid-19 pandemic is a poor excuse for a price increase. In fact the pandemic would increase utility profits because people staying at home should increase usage, all be it payments may be delayed.

James Erdos

Anderson, Indiana (765) 425-1435

Sent from Mail for Windows 10

 From:
 Ashley Crotherss

 To:
 UCC Consumer Info

 Subject:
 Cause no 45380

**Date:** Thursday, May 28, 2020 1:06:56 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Thank you for allowing input from the community regarding the NIPSCO rate hike request. As a consumer and a wife to a Nipsco/Union employee I feel the rate hike is unnecessary.

I know that with large corporations, individuals and outsiders cannot always see the big picture and all the facets of the system. But to ask for a rate hike at this time seems to show greed and trying to capitalize on a crippled economy and already hurting individuals.

I also understand that it's not just about the individual consumers at Nipsco that generate their revenue. Major players like schools and large venues have affected their bottom line. Just like those same places have impacted so many aspects of our economy. However not everyone Impacted by these unforeseen circumstances are able to ask for a higher rate and stay competitive in their field. Nipsco has that ability as such a monopoly in the utility field. Setting the precedence for Nipsco to raise rates will entice others to do the same.

My husband was recently briefed at work that Violet Sistovaris was given a newly created position. That leads me to personally believe there may have been a financial gain to do this or some trickle down effect to allow others to get additional benefits/raises/perks. I have no further information about all this but would appreciate your offices looking into the pay schedules and offices being held by the some of the executives and upper management. Maybe there is something to be said for how the COVID situation that impacted NIPSCOs bottom line correlates to the impact it had on managements pay schedules.

I'd also be curious to know if NIPSCO was able to recoup any lost funds due to their management "working from home". Maybe less money spent on meetings, out of town trips, corporate spending freezes and less pay out for jobs that we're postponed or cancelled for contractors? Just some thoughts. We're they able to secure any additional finances through government loans or programs?

I wish I had details of all this but I have been working on supporting my business and creating sustainable profits without it impacting my clients or employees. I'd love to know Nipsco was doing the same instead of taking the "let's hit up the consumers for more money" route at a vulnerable and inappropriate time.

Again thank you for your time and consideration. Best wishes Ashley Crothers 219.405.3827

Sent from my iPhone

Cause No. 45380 OUCC AFS Attachment A Page 144 of 546

 From:
 Victoria Thanos

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45380

**Date:** Thursday, May 28, 2020 10:19:58 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

\_\_\_\_\_

#### Good morning,

I'm writing in regards to the utilities' requests that consumers be charged for the supposed lack of revenue during the current pandemic. All of us know that NIPSCO and its board of directors are not in any way hurting financially from this critical health care crisis.

One of the arguments NIPSCO has put forth is that they are losing money because consumers couldn't /can't pay their utility bills. Based on the projected fact that many hard-working Hoosiers, through no fault of their own, will continue to experience unemployment, NIPSCO's assertion that they should charge MORE is beyond ludicrous. If customers can't afford the current rates, they would not be able to afford rate increases either. Where, then, does this, as a society, leave us? Are we to be accomplices to widening the divide between the socio-economic classes? Will NIPSCO continue to go after the middle-socio-economic classes for more money when those suffering financially cannot pay? What will NIPSCO do when their rates have become so exorbitant that only the richest of the rich, into which category their leaders fall, are the only ones who can afford utility payments?

Enough is enough. Do not allow these utilities, who are in no way suffering, to continue with this affront against the people of Indiana. The utility companies are making plenty of money and have a surplus in their reserves. If they are truly hurting that badly, perhaps their overpaid leaders, most of whom make over \$1,000,000 annually, could take a pay cut, just like many small business owners have had to do to survive.

Please. Do the right thing. Look after the people of Indiana, and reject the idea that these utility companies are financially floundering. It's just not true.

Thank you for your time.

Best,

Victoria Thanos 507 Glade Place Valparaiso, IN 46383

Cause No. 45380 OUCC AFS Attachment A Page 145 of 546

 From:
 Sarah Rivera

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45380

**Date:** Thursday, May 28, 2020 12:59:26 PM

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I think it's despicable & disgraceful that your company wants to take advantage I'll people in their worst time of need and you would be making a huge mistake by trying to make up your shortfalls from other people's misfortunes!! Shame on you!!!

Cause No. 45380 OUCC AFS Attachment A Page 146 of 546

 From:
 Judith Roberts

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45380

**Date:** Thursday, May 28, 2020 10:33:27 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

#### To Whom It May Concern:

I am against NIPSCO being allowed to I increase my bill so that they can recoup loss from Covid 19. I received on a regular basis from NIPSCO a report that shows I am using more electricity/gas then my neighbors. It encourages me to figure out ways to reduce my use. Now that use has been reduced - they are complaining. We all have to recoup loss from this situation and I do not have customers to go to and charge more. Please consider this when making a decision.

Judy Roberts 206 Burnham Street Lowell, IN 46356 (219)746-0316

Cause No. 45380 OUCC AFS Attachment A Page 147 of 546

 From:
 mindy2267

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45380

**Date:** Thursday, May 28, 2020 11:46:40 AM

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\_\_\_\_

#### Melinda Patrick 3341 Grand Blvd.

this shouldn't be allowed. It is not the customer fault there was a pandemic. We are all struggling and now you want to raise our prices to line your pockets. I'm against this. We all Should be against this.

Sent from my iPhone

Cause No. 45380 OUCC AFS Attachment A Page 148 of 546

From: **Trina Tinsley UCC Consumer Info** To: Subject: Cause Number 45380

Thursday, May 28, 2020 12:47:51 PM Date:

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

LaTrina Tinsley 7605 Hendricks St Merrillville, IN 46410 (219)472-0485 Daytime phone number

In response to NIPSCO wanting to increase consumers' bills to cover their corporate losses during the COVID-19 pandemic. NIPSCO has not lost revenue from residential consumers during this pandemic! I am a laid off steel worker who manages to still pay my utility bills monthly. In my opinion, NIPSCO wants to recoup losses from big business/corporations that have been shuttered due to the pandemic. NIPSCO wants the residential consumers to eat that cost and that is absolutely ridiculous to expect us the consumers to pay the price! Thank you,

LaTrina Tinsley

 From:
 scott asbell

 To:
 UCC Consumer Info

 Subject:
 Cause Number 45380

**Date:** Thursday, May 28, 2020 12:32:39 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

> To whole it may concern,

> I wish I could say I am shocked by the insensitivity of the power companies, however, I am not. With the rest of the world suffering, there should be no added burden to us who continue to pay our bills. If they claim we need to make improvements, then like the rest of the world it can wait. Their desire to please investors and make a profit should again not come on the shoulders of hard working decent people. Just because less power has been consumed, that should not be a premise for increases.

- > Please stand for the people of Indiana, and tell these companies no.
- > Sincerely,
- > R. Scott Asbell

2702 Baldwin Ct Valparaiso IN 46383

>

> Sent from my iPhone

Cause No. 45380 OUCC AFS Attachment A Page 150 of 546

From: Renfrow, Sandra
To: UCC Consumer Info
Subject: Cause Number: 45380

**Date:** Thursday, May 28, 2020 12:55:04 PM

Attachments: <u>image001.png</u>

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Sandra Snyder 9690 n 490 e demotte Indiana Sandralillian27@gmail.com 2192500631

I am a customer of Nipsco, and through out this whole pandemic I have paid my bill on time 99 dollars a month. Why should I be punished by paying more because they lost money on late fee's we are struggling now as it is as we start to get back to normal.

**Sandy Renfrow** 

O: (920) 831-8898 Ex: 5438

M: (219) 250-0631



Cause No. 45380 OUCC AFS Attachment A Page 151 of 546

From: nancy stack
To: UCC Consumer Info
Subject: Lost revenue

**Date:** Thursday, May 28, 2020 9:56:43 AM

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I'm sorry, but we all lost in some way.
This is totally not fair. We paid our bills on time, and this feels like a punishment Jim and Nancy Rader
Porter county residents

Sent from Yahoo Mail on Android

Cause No. 45380 OUCC AFS Attachment A Page 152 of 546

From: Steve Pabey
To: UCC Consumer Info

**Date:** Thursday, May 28, 2020 12:06:46 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Cause #45380. My bill has been paid on time. I should not be penalized because the rich feel they need to be richer. Do not charge me extra money for something I did not do or cause.

From: <u>James Crouse</u>
To: <u>UCC Consumer Info</u>

Cc: <u>Christopher Judy</u>; <u>Senator Justin Busch</u>

Subject: New case

**Date:** Thursday, May 28, 2020 10:20:55 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

I am sorry that I do not have the case number for the new case opened to review the effect of the COVID-19 pandemic/panic upon public utilities. Please find that case and apply these comments to the record for it.

I do not believe that individuals, families, and small businesses should be further burdened than we already are in this most trying of times. Any loss of revenue and additional expense incurred by the for-profit "investor owned" utility companies should instead create "pain-sharing" opportunities for the shareholders (after all, buying stock is a form of gambling, not at all like an FDIC-guaranteed bank account) and especially for the grossly-overpaid executives. NO ONE in this world is worth a million dollars a year -- those salaries and benefit packages are simply obscene. Greed, like excessive pride, is an abomination and totally evil.

Please share my thoughts with the Commissioners. Please do not call on the telephone (I only provide the number because it is required, although I wonder why) as I generally do not answer, being thoroughly tired of robocalls and attempts to defraud the ignorant and gullible, who seem to be many, among us. If you wish further information, please e-mail or use the US Mail.

I am a residential customer of Indiana Michigan Power, NIPSCO, Frontier Communications, CIty (of Fort Wayne) Utilities (water) and Aqua Indiana, Inc. (sewer), within Fort Wayne city limits in Aboite Township of Allen County.

Thank you for your attention to my message.

James R. Crouse PO Box 10929 Fort Wayne IN 46854-0929 (260) 434.0405 covered.bridge.crouse@gmail.com From: <u>Mattinglyhuber, Deborah</u>
To: <u>UCC Consumer Info</u>

 Subject:
 New Inquiry 129007 CRM:0176000002071

 Date:
 Thursday, May 28, 2020 8:20:58 AM

This correspondence is regarding an inquiry the Consumer Affairs Division of the Indiana Utility Regulatory Commission received involving Northern Indiana Public Service Co - Gas.

.....

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Case: 129007

Created On: 5/27/2020 10:59 PM Assigned Date: 5/28/2020 8:17 AM

Case Type: Inquiry Industry: Gas
Hot Case Type:

Case Category: Service Case Detail 1: Rates

Case Detail 2:

Contact Method: Online

Assigned Analyst: Deborah Mattingly-Huber

.....

-----

Customer Type: Residential Customer: Michelle Hanselman

**Business Phone:** 

Home Phone: 2192427537 Contact Phone: 219-242-7537

Service Address: 12278 W Stalbaum Ln City, State, ZIP: Wheatfield, IN, 46392 Email: hanselman41108@gmail.com

----

Case Description: I do not feel that NIPSCO should be allowed to raise prices for utilities due to corona! We are struggling to financially and the strain is just not on them but on their customers as well. And allowing them to increase to make up for their "loses" will only put more financially strains on us the customers! Please do not allow this to happen!

Sincerely,

Deborah Mattingly-Huber

From: <u>Mattinglyhuber, Deborah</u>
To: <u>UCC Consumer Info</u>

**Subject:** New Inquiry 129012 CRM:0176000002075 **Date:** Thursday, May 28, 2020 11:37:02 AM

This correspondence is regarding an inquiry the Consumer Affairs Division of the Indiana Utility Regulatory Commission received involving Northern Indiana Public Service Co - Gas.

.....

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Case: 129012

Created On: 5/28/2020 11:22 AM Assigned Date: 5/28/2020 11:34 AM

Case Type: Inquiry Industry: Gas

Hot Case Type:

Case Category: Service Case Detail 1: Rates

Case Detail 2:

Contact Method: Online

Assigned Analyst: Deborah Mattingly-Huber

.....

-----

Customer Type: Residential Customer: Martin Mundo

Business Phone: (219) 406-2228 Home Phone: (219) 406-2228 Contact Phone: (219) 406-2228

Service Address: 193 Appaloosa Lane City, State, ZIP: Valparaiso, IN, 46383

Email: tmundo82@gmail.com

----

Case Description: Nipsco is asking the state to allow them to raise their rates due to the pandemic. This is wrong. Corporate greed at its finest. So many people have lost hours already. Lost jobs. Lost insurance. They shouldn't be forcing the community to pay for their loss during this pandemic. Please don't allow this to happen.

Sincerely,

Deborah Mattingly-Huber Consumer Affairs Division

Cause No. 45380 OUCC AFS Attachment A Page 156 of 546

From: Jessica Dempsey
To: UCC Consumer Info
Subject: NIPSCO Charges

**Date:** Thursday, May 28, 2020 12:55:49 PM

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Concerned customer - Let me get this right, millions out of work and trying to figure out how to pay their bills and now Nipsco wants to go back and recoup money they lost due to closed business and individuals turning down the heat/air, etc.

I find it absolutely ridiculous that Nipsco could go back and charge individuals and companies for money they have loss that the customers didny even use. They are getting paid for what is being use and that should be it. It should be illegal for them to raise the rates over this or bill individuals for something that wasn't used..

My employer cut my pay by 20% so, should we as individuals be able to go back and charge them and have them pay us that and more back. No that wouldn't happen so, this shouldn't be allowed to happen either.

Sincerely, Jessica Dempsey

Sent from Yahoo Mail on Android

Cause No. 45380 OUCC AFS Attachment A Page 157 of 546

From: mrjones50
To: UCC Consumer Info

Subject: Nipsco trying to recoup list revenue from Covid case#45380

**Date:** Thursday, May 28, 2020 9:59:53 AM

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Absolutely not. Why should they allowed to increase our rates for that. They are not the only company effected by Covid-19. They are a multibillion dollar company. Suck it up

Sent from my Verizon, Samsung Galaxy smartphone

From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 1:05:58 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:05 PM

Title: Mrs.

Name: Reyer Jessica

**Email:** jereyer15@gmail.com

Address: 320 Walnut lane

Crown Point, IN 46307

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of

phone::

Home

If you do

not have

Check here

telephone service,: If providing comments on a specific case, please indicate the **NIPSCO** cause number and/or name of utility:: Reguarding Cause No. 45380; I cannot belive that this is even being considered. People have been struggling for months, and so many small businesses will never recover from the financial Your impact of the pandemic. NIPSCO and other large, extremely profitable compines will undoubtedly recover **Comments::** even without "backpay". The fact that anyone would consider this is shameful and disgusting. I cannot belive

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are showing in all of this.

the level of selfishness and greed that large companies

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 10:31:37 AM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:25 AM

Title: Mr.

Name: James McMahon

Email: jkmcmahon@comcast.net

Address: 696 West Timothy Dr

La Porte, IN 46350-6803

(219) 393-8694

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of

phone::

Home

If you do not have

service,:

If providing comments on a specific case, please

indicate the cause number and/or name of utility::

telephone

Cause No. 45380

Your Comments::

At a time of crises in the country, I do not think it inappropriate to request that utility companies bear some of the burden that the rest of the populace are being asked to bear also. Requesting reimbursement for services that were not rendered (in this case power that was not used) is not in the public's interest and instead is directly counter to that notion. If the utility companies are in need of reimbursement for this time frame - I humbly suggest that they seek to claw it back from their corporate salaries that were being paid for services that were not needed.

To clarify, I strongly urge the OUCC to deny this claim by the utilities!

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 12:00:56 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:00 PM

Title: Ms.

Name: Jennifer Torres

**Email:** jennifertorres0324@gmail.com

Address: 7257 Bracken Pkwy

Hobart, IN 46342

(219) 323-5431

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

45380

Cause No. 45380

ENOUGH WITH THIS CORPORATE GREED!! They can afford to take a "loss", many families were already struggling prior to this pandemic. Many small, local mom and pop businesses will never recover from this pandemic but yet they want to raise rates ONCE AGAIN!

Your Comments::

The move to raise rates to make up for lost profits from the current pandemic would, again, put families who are working to recover, at a loss because they have to work to catch back up on their bills from loss/ reduction of pay from this pandemic, ON TOP OF paying more so Corporate can make up for lost profit? When will corporate greed cease and What's best for humanity/ the community to prevail??? When the community is strong and healthy, then EVERYONE does better.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

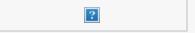
 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 10:31:22 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:26 AM

Title:	Mr.
Name:	Martin Torrez
Email:	martintorrez0100@att.net
Address:	1221 N Broad St. Griffith, IN 46319
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 313-4383
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
	We shouldn't have to pay for service we did not request. I for one am against

Cause No. 45380 OUCC AFS Attachment A Page 165 of 546

## **Your Comments::**

this move by NIPSCO.. We have never been late or delinquent paying our bill. Rates are high enough start by forcing salaried employees to take pay cuts that includes the president of the company and all executives.

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 12:59:45 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:59 PM

Title: Mr.

Name: Samuel Braun

Email: braunsammyj@gmail.com

(219) 552-4157

Address: 929 n warren st Gary, IN 46403

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Tillough

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

I adamantly disagree with Nipsco power company recuperating losses from revenue that they may or may not have acquired during the COVID-19 pandemic. I feel as though we as a country have suffered enough without greedy corporations raising prices on their commodities. Please consider rejecting their proposal as I personally am just now trying to dig myself out of a hole caused by this pandemic and cannot afford rising energy prices to boot! Thank you in advance

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**Date:** Thursday, May 28, 2020 11:52:11 AM

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?
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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:51 AM

Title:	Mr.
Name:	Eric Love
Email:	evjelove@gmail.com
Address:	16418 Lakewood Lowell, IN 46356
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 808-5103
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	Absolutely no Rate increase should be allowed. I'm not getting any of my 401K losses back. Let them file with the

Cause No. 45380 OUCC AFS Attachment A Page 169 of 546

State and Federal Government for assistance.

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
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**Date:** Thursday, May 28, 2020 11:51:54 AM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:51 AM

Title: Mrs.

Name: Abbey Petcu

Email: apetcu@icloud.com

Address: 1344 W Gentry Ct La Porte, IN 46350

**Telephone** 

(Best number to reach you

between 8:00

am and 4:30 pm, Eastern

Time, Monday

through Friday)::

Type of phone::

Mobile

(219) 363-9731

If you do not have telephone service,:

If providing

comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380 / NIPSCO

Your Comments::

Another rate hike? Due to the Pandemic? How is that the consumers fault? Why should we be punished for what EVERYONE had to experience? It's just another way to yet again raise the rates. They're already so, so high! Many, many times I had to only pay a partial bill because of how high the bill is. Please no more!

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From:	noreply@formstack.com
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Subject:	OUCC_Contact_2361

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?	

# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:24 AM

Title:	Ms.
Name:	Jennifer Miller
Email:	jenniefae@hotmail.com
Address:	6914 Old Porter Ct Apt 1 Portage, IN 46368
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 331-4305
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	Please do not allow NIPSCO to raise their rates!

 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 12:59:22 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:59 PM

Title: Mrs.

Name: Vicki Parker

Email: vg.parker.vp@gmail.com

Address: 3538 N. Biscayne Rd

Indianapolis, IN 46226

(317) 403-7374

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Eustei

Time, Monday

through

Tilough

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Indianapolis Power and Light Company

Your Comments:: My comment is regarding the request by Indiana Utility companies to recoup lost revenue by raising utility rates. I am very strongly opposed to this. As an Indiana taxpayer/ratepayer and home owner, I and many others have also been financially impacted by the COVID-19 pandemic. However, we cannot request to recoup our lost income from any source. Utility companies are sometimes allowed to raise rates for numerous reasons such as updating, etc. However, they also report record profits. it would be totally unfair to ask ratepayers, most of us who were already living pay check to pay check and more than likely was furloughed or laid off from work to bear the brunt of the recouping the lost revenue of the utility companies. Unlike most families, they should have a reserve that can be used or how about lowering the pay of the top execs to make of the lost. Also, even though the Governor signed an executive order that utilities can not be turned off, that does not mean that the charges stopped and those will still have to be paid by the ratepayers. I implore you not to allow this. Thank you.

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
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**Date:** Thursday, May 28, 2020 12:58:43 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:58 PM

Title: Mrs.

Name: Diane Storino

Email: spoiledchica58@sbcglobal.net

Address: 7905 Hohman Ave Munster, IN 46321

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through Friday)::

(219) 671-9455

**Type of phone::** Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Your

**Comments::** 

This is Absurd to think NIPSCO is losing monies due to the COVID-19! If anything, they are already working with people that I know that have very little income coming in on PAYMENT PLANS, hence, this already means that NIPSCO will be RECOUPING ALL MONIES!

I already feel NIPSCO overcharges & needs to REDUCE the price they are charging since OUL prices are so low too!!

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:50 AM

Title: Ms.

Name: Cheryl Oblon

Email: cloblon@sbcglobal.net

Address: 823 CHARLEVOIX WAY

Schererville, IN 46375

(219) 718-6154

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause No. 45380

Your Comments::

Higher rates on customers to help Nipsco because of the virus is insane. We all paid our bills...that bill didn't get changed during the virus. We all suffered but making people pay so a company shows better profit? When we paid our bills on time all during the crisis??? That's corporate greed using any excuse to abuse its customers who have no alternative. When other businesses are giving people a break, Nipsco wants to stomp on their customers and squeeze more out of them...shameful.

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**Date:** Thursday, May 28, 2020 10:22:42 AM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:22 AM

Title: Ms.

Name: Ashley Pomykala

Email: amp1887@gmail.com

Address: 5742 Roosevelt Pl

Merrillville, IN 46410

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do

not have

Check here

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause No. 45380

Your Comments::

I believe that big companies like NIPSCO shouldn't be allowed to raise prices due to a loss of income since people were allowed to miss payments during this COVID pandemic. They will still get the money from consumers even if they won't get late fees they will still get paid. If they raise prices while so many are still unemployed they will just make it that much more impossible for people to pay their bills.

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 12:55:59 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:55 PM

Title:	Ms.
Name:	Michelle McClore
Email:	Metalfanatic11@hotmail.com
Address:	7532 Monroe Ave Apt North Hammond, IN 46324
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 501-1692
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause No. 45380
Your Comments::	We should not have to pay the price of a pandemic! Nipsco should not be able to raise their rates!!

**Date:** Thursday, May 28, 2020 11:49:56 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:49 AM

Title: Mrs.

Name: Amber Sprague

Email: fala\_nikka@yahoo.com

Address: 375 sycamore dr

Valparaiso, IN 46385

(219) 544-1820

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments:: This is bullshit! If you think I'm going to pay extra when what I used was paid for you can think again! It is not out responsibility to pay more be businesses were close for health reasons! Us little people are barely making it, this is a business that makes money off of what is used not what is not used. Make my bill more money and the only thing in my house getting turned on is the air to keep it cool! I can charge all electronics in my car and I will if it comes down to it! We already don't watch much tv. I know how to hand wash and line dry my clothes! Try to screw us and we will screw you right back!

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 10:21:33 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:21 AM

Title:	Mr.
Name:	Susan Hasara
Email:	suehasara@hotmail.com
Address:	720 W 153rd Ave Crown Point, IN 46307
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 682-6313
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380 Nipsco
	I am a Nipsco customer and I object as being unreasonable the request to raise rate to pass on the loss of

Cause No. 45380 OUCC AFS Attachment A Page 185 of 546

our Comments::	revenue from Covid-19
	cause 45380
	Susan Hasara

**Date:** Thursday, May 28, 2020 12:51:28 PM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:51 PM

Title: Mr.

Name: Gary Hicks

Email: gmhicks5867@gmail.com

Address: 1141 Harbor Way

Burns Harbor, IN 46304

(219) 730-4211

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380 NIPSCO/NiSource

Your Comments::

We the residential customers should not be forced to pay extra just because commercial customers are not using as much gas and electricity. This is part of the risk of doing business and we should not be forced to pay extra just to ensure a private corporation makes a certain amount of profit in a year. Many businesses small and large are losing money due to the current circumstances and the utility companies should be required to accept the risk as well. This is especially true when the utilities effectively have a monopoly in the areas they service.

**Date:** Thursday, May 28, 2020 11:46:55 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:46 AM

Title: Mrs.

Name: Veronica Garcia

Email: galiza23@hotmail.com

Address: 1529 Davis Ave Whiting, IN 46394

Telephone (Best number to reach you between 8:00 am and

4:30 pm, Eastern Time, Monday through

Friday)::

(219) 588-3490

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a

specific case, please indicate the cause number and/or name of utility::

**NIPSCO** 

Your Comments:: Raising prices on hardworking people during a global crisis is unethical! Those of us who have been able to work from home have continued to make payments and NIPSCO has a monopoly. They will recover their losses. This is wrong! Do not hurt struggling families for corporate gains!

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 10:19:06 AM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:18 AM

TP241	N
Title:	Mr.
Name:	Michael Girton
Email:	migirton@comcast.net
Address:	7642 E 111th Pl Crown Point, IN 46307
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 308-4217
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	This request must be denied. The ratepayers are struggling and and should not prop up the utilities. This

Cause No. 45380 OUCC AFS Attachment A Page 191 of 546

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1S	a	dise	gusting	cash	grab.

**Date:** Thursday, May 28, 2020 12:46:57 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:46 PM

Title:	Mr.
Name:	Alex Perez
Email:	alex.edward.p@gmail.com
Address:	1309 Redwing Rd Valparaiso, IN 46383
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(425) 956-4073
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	
Your Comments::	They didn't loose any money during pandemic they still sent out bills gave no discounts and waived bo la late

Cause No. 45380 OUCC AFS Attachment A Page 193 of 546

#### fees its simply corporate greed.

**Date:** Thursday, May 28, 2020 11:44:37 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:43 AM

Title: Ms.

Name: Sarah McDallen

Email: sarahmcdallen@gmail.com

Address: 396 Conestoga Drive Chesterton, IN 46304

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time,
Monday through
Friday)::

**Type of phone::** 

Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or

Cause #45380

(219) 926-4829

name	of	uti	lity	•	•
------	----	-----	------	---	---

**Your Comments::** 

Please do not allow the utilities to raise our rates in order to compensate them for revenue lost during the shut down. Rest assured - people are paying attention to their attempt to get corporate welfare on the backs of working people.

**Date:** Thursday, May 28, 2020 10:14:02 AM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:13 AM

Title: Mr.

Name: Kim Kapsos

Email: kapsos.kim@gmail.com

Address: 227 Fairchild Drive

Burns Harbor, IN 46304

(312) 560-3462

**Telephone** 

(Best

number to

reach you

between

0.00

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380 / NIPSCO

Your Comments::

NIPSCO should NOT be allowed to raise rates to make up money allegedly lost due to COVID-19. Everyone was impacted by COVID-19 to varying degrees. NIPSCO already has terribly high rates and I'm sure the company, it's executives and it's shareholders can absorb the alleged losses better than almost any other business because it's customers have no choice but to utilize its service. And since we have no choice, it's not fair to bind us with higher costs because the company seems it has not received sufficient profits. PLEASE do not permit ANY increase of NIPSCO's rates.

**Date:** Thursday, May 28, 2020 12:42:30 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:42 PM

Title: Ms.

Name: Jessica Hamilton

Email: neko.jesseh@gmail.com

Address: 416 W 8th St Hobart, IN 46342

Telephone (Best number to reach you between 8:00

am and 4:30 pm, Eastern Time, Monday through Friday)::

**Type of phone::** Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or

45380

(219) 241-9581

# Company's shouldn't claim a loss just because they didn't make it to PROJECTED

EARNINGS, so they call the difference between projected and actual earnings a LOSS, this is a perfect example of corporate accounting as a

financial scam!!!

**Your Comments::** 

name of utility::

What other business in their right mind can publicly claim they're increasing prices due to loss of commercial revenue?

It is not the Residential user's responsibility to subsidize Businesses. This rate hike stuff needs to stop all together. Unless the actual cost of supplies go up, then no rise should be allowed.

From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Date: Thursday, May 28, 2020 11:41:21 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:40 AM

Mrs. Title:

Name: Patricia Bell

**Email:** pbellb5466@gmail.com

(219) 707-6898

2868 Lois Street **Address:** Portage, IN 46368

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,: If providing comments on a specific case, please indicate the **NIPSCO** cause number and/or name of utility:: I am writing in opposition of utilities companies seeking to recoup "loss" of revenue during this pandemic of 2020. Many business and consumers have had a "loss" in revenue, loss in pay, loss in employment. Where they see a loss in one areas I am positive they have seen gains in others. Many people HAD to work from home Your while their children HAD to attend school from home. **Comments::** Thus increasing my homes daily (M-F; 7AM-5PM) usage in all utilities. Who is going to compensate me???? Business that have been forced to close losing ALL revenues. This is not fair all around. Everyone has suffered at some point.

From: noreply@formstack.com **UCC Consumer Info** To: OUCC\_Contact\_2361 Subject:

Thursday, May 28, 2020 10:13:22 AM Date:

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:13 AM

Title: Mrs.

Name: Stefanie Koschnitzky

**Email:** Snkdmk0610@gmail.com

239 north Raymond street **Address:** 

Griffith, IN 46319

(219) 743-4501

**Telephone (Best** number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through

Friday)::

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate

Cause #45380

the cause number and/or name of utility::

**Your Comments::** 

Please do not allow this to go through. People are already stuggling from this pandemic. How is raising the rates again going to help. It will just cause people to struggle more with feeding their family and paying the other essential bills. Just greed is what is fueling this.

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 11:40:30 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:40 AM

Title:	Mrs.
Name:	Jaime Valade
Email:	babybrylee@yahoo.com
Address:	631 Pierce Ave Dyer, IN 46311
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	Check here
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	Please do not raise our nipsco cost, we can barely afford them now .

**Date:** Thursday, May 28, 2020 12:34:36 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:34 PM

Title: Mrs.

Name: Kelli Watt

Email: kelli\_ridolinc@yahoo.com

Address: 5100 Cardinal Ct

Schererville, IN 46375

(708) 439-1805

Telephone

(Best number to reach you

between 8:00

am and 4:30

pm, Eastern

Time, Monday through

Friday)::

Type of phone::

Home

If you do not have telephone

service,:

If providing

comments on a specific case, please indicate the cause number and/or name of utility::

CAUSE #45380

Your Comments::

I object to the proposed Nipsco rate hike. ENOUGH WITH THIS CORPORATE GREED!! They can afford to take a "loss", many families were already struggling prior to this pandemic. Many small, local mom and pop businesses will never recover from this pandemic but yet they want to raise rates ONCE AGAIN!

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Date: Thursday, May 28, 2020 10:09:11 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:08 AM

Mrs. Title:

Name: Rosemary Svast

**Email:** gustagirl@aol.com

1400 E Elm St **Address:** 

Griffith, IN 46319

(219) 923-5365

**Telephone** 

(Best

number to

reach you

between 8:00

am and 4:30

pm, Eastern

Time,

Monday through

Friday)::

Type of phone::

Home

If you do not

have

telephone

service,:

If providing comments on a specific case, please indicate the cause

45380

number and/or name of utility::

Your

**Comments::** 

I beg of you PLEASE DO NOT allow NIPSCO to raise rates due to the pandemic. We are on a fixed income and we struggle now with the rates being so high. It isn't our responsibility to pay for everything that this virus has caused. The people will land up paying their bills regardless of what happened. NIPSCO will GET their money due them or they will turn off utilities.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 12:33:50 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:33 PM

Title:	Mrs.
Name:	Laura Jacewicz
Email:	yock14@att.net
Address:	14 Pine Street Schererville , IN 46375
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 322-1988
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Nipsco pandemic
	Please do not let Nipsco charge for

revenues lost during the pandemic. We

Cause No. 45380 OUCC AFS Attachment A Page 210 of 546

Your Comments::	all lost revenue. Charging more to
	consumers when they get millions is
	unfair.

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:06 AM

Title:	Mr.
Name:	Timothy Woolard
Email:	tawoolard1971@yahoo.com
Address:	3702 W122nd PL Crown Point, IN 46307
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 241-6310
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause No. 45380
Your Comments::	I object to the utility companies being granted the ability to charge its customers to make up for losses

Cause No. 45380 OUCC AFS Attachment A Page 212 of 546

#### during the pandemic

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:33 AM

Title: Mr.

Name: Marylyn Johns

Email: wbjmjj@frontier.com

Address: 207 Carter court Valparaiso, IN 46384

Telephone (Best number to reach you between 8:00

am and 4:30 pm, Eastern Time, Monday

through Friday)::

(219) 477-0951

Type of phone::

Mobile

If you do not have telephone service,:

If providing

comments on a specific case, please indicate the cause number and/or name of utility::

45380 utilities

Your Comments::

I am completely opposed to allowing an utility hike due to covid 19 this is nothing more than corporate greed. Having others pay for their losses is utter nonsense. They should consider it compassion to others like we do when we donate to charities. They should be leading by example. This rate hike request is disgusting,

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:28 PM

Title: Ms.  Name: Janell Nietzel  Email: jnietzel@gmail.com  Address: 623 driftwood dr Lowell, IN 46356  Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::  Type of phone:: Mobile  If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of utility::		
Email: jnietzel@gmail.com  Address: 623 driftwood dr Lowell, IN 46356  Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::  Type of phone:: Mobile  If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of	Title:	Ms.
Address:  623 driftwood dr Lowell, IN 46356  Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::  Type of phone::  Mobile  If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of	Name:	Janell Nietzel
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::  Type of phone:: Mobile  If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of	Email:	jnietzel@gmail.com
to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::  Type of phone::  Mobile  If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of	Address:	
If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause 45380 number and/or name of	to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday	(219) 213-8675
If providing comments on a specific case, please indicate the cause 45380 number and/or name of	Type of phone::	Mobile
on a specific case, please indicate the cause 45380 number and/or name of		
	on a specific case, please indicate the cause number and/or name of	45380

I strongly object to raising rates on

Cause No. 45380 OUCC AFS Attachment A Page 216 of 546

**Your Comments::** 

consumers to recoup lost revenue on service that was not used. There is no way families already struggling will be able to afford another hike!

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:04 AM

Title: Ms.

Name: Nikki Burgess

Email: nburgie@sbcglobal.net

Address: 10818 Ontario St Saint John, IN 46373

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time,
Monday through
Friday)::

**Type of phone::** Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or

Cause No. 45380

(219) 365-8307

name	of	util	litv	• •
	0 =	CA CA		

**Your Comments::** 

This is ridiculous. People are still being billed. This is corporate greed. We pay our bills. Nipsco will recover from this. There are many small family owned stores/restaurants that will never recover. Help those in need. Nipsco is not in need.

From: noreply@formstack.com **UCC Consumer Info** To: OUCC\_Contact\_2361 Subject:

Thursday, May 28, 2020 11:31:41 AM Date:

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:31 AM

Mrs. Title:

Name: Gina Hathaway Vicari

Email: the.vicari.family@gmail.com

19820 Austin St **Address:** Lowell, IN 46356

**Telephone (Best** number to reach you between 8:00

am and 4:30 pm, Eastern Time, Monday through

Friday)::

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the

cause number

Cause No. 45380

(219) 669-3288

and/or name of utility::	
Your Comments::	Please consider expanding the no disconnect and no foreclosures/ evictions for the rest of the year. Please consider the economic impact that the pandemic has had on homeowners and renters, as well as other businesses. Think of the individuals and families who will or already have had to choose between food or electricity and even mortgage/rent payments. Please work on something to help those who are struggling, payment options, or stimulus funds that allow for utilities to remain on and people to stay in their homes.

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**Date:** Thursday, May 28, 2020 10:03:10 AM

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# Formstack Submission For: OUCC\_Contact\_2361

(219) 713 - 2221

Submitted at 05/28/20 10:02 AM

Title: Mrs.

Name: Jennifer Brum

Email: jenniferbrum@gmail.com

Address: 1111 S Hobart Rd Hobart, IN 46342

Telephone (Best number to reach you between 8:00

am and 4:30 pm, Eastern Time, Monday through

Friday)::

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate

45380

the cause number and/or name of utility::

Cause No. 45380

**Your Comments::** 

It is ridiculous that NIPSCO wants us to pay for the losses during the pandemic. Everyone has suffered during this, some more than others. Many families and businesses may not recover from this. NIPSCO will be fine. Don't let them add this fee/tax to our shoulders.

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:28 PM

Title: Mrs.

Name: Sharise Smith

Email: Shari2303@yahoo.com

Address: 11065 n 500 e

Demotte, IN 46310

(219) 552-5288

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

**Monday** 

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

We are current customers of nipsco. We did not file for unemployment nor have we received any assistance during this pandemic. We have continued to pay our bill and pay it on time. We will not pay for the money (in fees assessed by them) for income they lost! We have lost so much in the past 2 1/2 months! We can't just not pay our bills or charge others because we have lost money. They receive enough and are a huge monopoly! We won't pay extra fees.!!!

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**Date:** Thursday, May 28, 2020 11:31:26 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:31 AM

Title: Ms.

Name: Heather Koeppen

Email: koeppen.heather.n.9@outlook.com

309 8th Ave NW

Address: Apt 12

DeMotte, IN 46310

Telephone (Best number to reach you between 8:00

am and 4:30 pm, Eastern Time, Monday through

Friday)::

(219) 252-7721

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause

45380

number and/or
name of utility::

**Your Comments::** 

NIPSCO should NOT be allowed to rate hike, especially during or after a public health crisis. So many small businesses and individuals are already suffering. NIPSCO simply is being a greedy corporation. And I won't stand for this nonsense.

**Date:** Thursday, May 28, 2020 10:02:26 AM

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specific case, please

indicate the cause number and/or name

of utility::

# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:01 AM

Title:	Mr.
Name:	Joseph Hisaw
Email:	jhisaw55@hotmail.com
Address:	5007 Blackoak Ln Valparaiso, IN 46383
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(602) 800-3230
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a	

45380 Nipsco Rate Increase

	~	
Vour	Comments	

They can afford to take a loss like the rest of us. Many people were already struggling to keep up. Now that the pandemic has caused ripple effects throughout the nation, we can't keep raising prices to try and recoup losses.

Deny the request

From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Thursday, May 28, 2020 12:21:41 PM Date:

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:21 PM

Title: Mr.

Name: EMMA POWELL

Email: FOX40TROT@YAHOO.COM

3047 WEST 64TH COURT **Address:** MERRILLVILLE, IN 46410

**Telephone (Best** number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through Friday)::

**Type of phone::** 

Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or

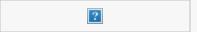
Cause No. 45380

(219) 614-0053

name of utility::	
Your Comments::	The Nipsco can take a loss, like all Americans. Yu can not rob Peter to pay Paul. Its unfair and down right greedy. File bankruptcy, instead charging the consumer more money. The economy is owed!!! Use the company emergency money.  Take away the CEO bonus and private planes.

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number and/or name

of utility::

## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:23 AM

Title:	Mrs.
Name:	Sylvia Whittington
Email:	whittingtonc1@yahoo.com
Address:	2701 w 19th ave Gary, IN 46404
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 381-8707
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause	45380

Cause No. 45380 OUCC AFS Attachment A Page 232 of 546

**Your Comments::** 

Y'all are wrong for taking advantage of customers!! Hopefully their will be an alternative to Nipsco!!! Y'all are not right fair or just!! Our bill during this quarantine is ridiculous and y'all want to charge more!

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

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?	

## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:17 AM

Title:	Mr.
Name:	Caylyn Bellar
Email:	cbellar@pnw.edu
Address:	306 Madison Ave Hobart, IN 46342
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 973-8251
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 10:00:34 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:00 AM

Title:	Ms.
Name:	Joan Obrien
Email:	alice3033@msn.com
Address:	207 Belden street Laporte, IN 46350
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 393-8023
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Nipsco/nisource
	Please do not allow them to raise the gas and electric bill I am on a fixed income. And have been

Cause No. 45380 OUCC AFS Attachment A Page 235 of 546

having relatives pay my bills
Your Comments::
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From: noreply@formstack.com **UCC Consumer Info** To: OUCC\_Contact\_2361 Subject:

Date: Thursday, May 28, 2020 12:21:41 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:21 PM

Mr. Title:

Name: Scott And Jessica Dargewich

**Email:** missjess2623@gmail.com

7350 gable rd **Address:** 

Merrillville, IN 46410

(219) 484-0558

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments:: This complaint is regarding the opportunity to Charge it's patrons with revenue lost during this pandemic. As essential workerS my wife both and I have both put our lives at risk to keep our communities and economy going. For a company, nipsco who we are required to have to take advantage of the fact that electricity is Essential to our every day lives to try and over charge for revenue loss is insane. We have religiously paid our bills and on time as many other patrons have as well. We should not be punished for money mismanaged in a company. Regardless of a pandemic. A pandemic has effected us all already in our pocket books families have accumulated medical bills, days lost from work, additional expenses, loss of work and then to think all of these same people will be charged extra on top of suffering great loss! Unemployment and a single stimulus doesn't cover weeks/months of employment loss and loss of wages due to being ill with the virus. We should not allow a company to make people suffer more by burdening them further with additional fees for services THEY DID NOT USE. Thank you for your time.

From:	noreply@formstack.com	
To:	UCC Consumer Info	
Subject:	OUCC Contact 2361	

**Date:** Thursday, May 28, 2020 9:58:14 AM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 9:57 AM

Title:	Ms.
Name:	Renee Wachtor
Email:	renodino69@hotmail.com
Address:	6031 Lexington Avenue Portage, IN 46368
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(708) 653-8446
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Case #45380
	You are mentioning rate hikes for customers to recoup loses.

W 7		4
Your	( 'omm	onte

Will this hike affect everyone? I have been paying my bill every month and do not feel that this is fair.

I understand that individuals were not able to pay because of this pandemic but for people who have continued to pay, we should not be getting rate hikes.

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**Date:** Thursday, May 28, 2020 12:20:45 PM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:20 PM

Title: Mrs.

Name: Debra Lugar

Email: djlugar@gmail.com

Address: 5035 Chase Street

Gary, IN 46408

(219) 980-5082

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Eustei

Time, Monday

through

Tilough

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Nipsco

Your Comments::

This is sure corporate GREED! We should not have to pay for their lost revenue due to a virs=us which we did not cause and have no control over. Most businesses still had gas/electric during the shut down for emergency lights and heating. Most businesses suffered a financial loss during this time but no one else is expecting the consumers to foot the bill for this loss. It is just greedy of Nipsco. They do not deserve this price hike.

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**Date:** Thursday, May 28, 2020 11:15:33 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:15 AM

Title: Mr.

Name: Erika Dahl

**Email:** erfyerf@yahoo.com

Address: 340 Oriole Avenue Crown Point, IN 46307

Telephone (Best number

to reach you between 8:00 am and 4:30

pm, Eastern

Time, Monday through Friday):: (219) 616-6907

Type of phone::

Home

If you do not

have telephone service,: If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380

Your Comments::

As a homeowner, resident and tax payer in Crown Point, Indiana; I am opposed to NiSource raising rates to "make up their loss." So many families are struggling currently...and have been. I personally had to take a pay cut to keep our organization moving forward. NiSource raises rates often, and the consumer shouldn't have to foot the bill.

Cause No. 45380

From: noreply@formstack.com UCC Consumer Info To: Subject: OUCC\_Contact\_2361

Date: Thursday, May 28, 2020 11:12:31 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:12 AM

Mrs. Title:

Name: Gina Arens

**Email:** bga16@comcast.net

2801 N. Wozniak Rd. **Address:** 

Michigan City, IN 46360

(219) 229-1157

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380/NIPSCO

Your Comments:: It is absolutely outrageous that NIPSCO would even propose such a thing.....we have all lost revenue because of this damn virus....! No one is going to make up the money my husband lost from the steel mills all but shutting down.....! How dare they think that they can expect the public to make up for their losses.....! They need to suck it up & move on just like the rest of us have been forced to do....! I vehemently oppose this & strongly urge those who will be making this decision to oppose it as well. We are already stretched to the limit, trying to rebuild our lives & regain some of what this mess has taken from us-the last thing we need to worry about is making sure NIPSCO's rich stockholders keep their pockets padded. We already have no choice when it comes to our utilities, but to expect us to make up for their losses because of this is nothing short of criminal.....!

**Date:** Thursday, May 28, 2020 12:19:31 PM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:19 PM

Title: Mrs.

Name: Rae Creasbaum

Email: raecreasbaum@gmail.com

Address: 8831 Drake Dr St john, IN 46373

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::

Type of phone:: Home

If you do not have telephone service,:

Check here

If providing comments on a specific case, please indicate the cause number and/or

name of utility::

45380

Cause No. 45380 OUCC AFS Attachment A Page 247 of 546

Vour	Comments

This is total greed. The COVID crisis has caused hardship for many. Some people will lose jobs permanently and now they want to charge more. Do not let them get away with such corporate greed!

**Date:** Thursday, May 28, 2020 9:58:13 AM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 9:57 AM

Title: Ms.

Name: Colette Wisler

Email: 9319@sbcglobal.net

Address: 9319 Erie Street Highland, IN 46322

Telephone (Best number to reach you between 8:00

am and 4:30 pm, Eastern Time, Monday through

Friday)::

**Type of phone::** Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or

Nipsco

(219) 484-1300

#### name of utility::

**Your Comments::** 

Rate increase due to Covid-19. Please do not allow. Many of us are already suffering financially and now big corporations want to hurt the consumers more? Do not allow Nipsco to raise its rates to compensate their supposed loss of income.

**Date:** Thursday, May 28, 2020 12:17:59 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:17 PM

Title: Mrs.

Name: Teresa Mazur

Email: victoria1990x@yahoo.com

Address: 648 North Lillian Street Griffith, IN 46319

**Telephone** 

(Best number to reach you

between 8:00

am and 4:30 pm, Eastern

Time, Monday

through Friday)::

Type of phone::

Mobile

(219) 743-4589

If you do not have telephone service,:

If providing

comments on a specific case, please indicate the cause number and/or name of utility::

45380

Your Comments::

Many of us are still out of work and struggling to pay our monthly bills. I have a pile of medical bills and do not need higher rates. Nipsco is a profitable business and they can weather this brief period. Now I have to turn my a.c off to keep my bills down? Great, more medical bills. Greed has no part in a pandemic.

**Date:** Thursday, May 28, 2020 11:08:22 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:08 AM

Title: Ms.

Name: Amy Moberg

Email: amoberg@icloud.com

Address: 5319 Osage Ave

Portage, IN 46368

(219) 771-3762

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of

phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause No. 45380

Your Comments::

The rate increase sought by NIPSCO and other electric companies should be denied. The customers are now supposed to be charged more because they didn't use enough energy? There is a high number of unemployment and these companies are looking to charge more because they didn't make enough? This is outrageous and the shortfall needs to come out of their company's budget, namely the salaries of their board.

**Date:** Thursday, May 28, 2020 9:49:38 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 9:49 AM

Title:	Mrs.
Name:	Wanda Yatsko
Email:	Jacksonwanda2016@gmail.com
Address:	5321 Aspen Ave Portage, IN 46368
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	Check here
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause No. 45380
Your Comments::	This is BSseriously?

**Date:** Thursday, May 28, 2020 11:01:03 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:00 AM

Title: Mr.

Name: Brandon Ebert

Email: ebertbrandon@gmail.com

Address: 2935 Wingstem Dr

Portage, IN 46368

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do

not have

Check here

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380 NIPSCO

Your Comments:: Everyone has been impacted by Covid-19 and the subsequent closures. People have been horribly sick, lost family members or even lost their own lives from Covid-19. Businesses have closed permanently, people have lost their livelihoods and their stability to survive. They are facing losing their homes or cars and having to completely restart their lives. It would be completely immoral for utility companies to be allowed to raise their rates. I understand that they have lost revenue just as most Americans have- but how does that justify these companies trying to collect more money from people who are hurting. People are struggling just to feed their families and we're supposed to give more money to NIPSCO so they can stuff their pockets. Say no to NIPSCO.

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 9:38:07 AM

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# Formstack Submission For: OUCC\_Contact\_2361

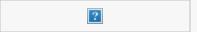
Submitted at 05/28/20 9:37 AM

Title:	Mr.
Name:	Ryan Hartman
Email:	ryandavidhartman@gmail.com
Address:	1632 N Limestone Drive Ellettsville, IN 47429
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 322-3503
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause No. 45377
Your Comments::	Don't let the utility companies raise rates because of covid-19.

From: noreply@formstack.com UCC Consumer Info To: Subject: OUCC\_Contact\_2361

Date: Thursday, May 28, 2020 12:15:26 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:15 PM

Mrs. Title:

Name: Alexis Coe

**Email:** lexcoe916@gmail.com

9 Michigan St W **Address:** 

Three Oaks, MI 49128

(219) 252-1180

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

**Eastern** 

Time,

Monday

through

Friday)::

Type of

Mobile phone::

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

I am a customer of Indiana Michigan Power and I do not think that they should be able to rate hike bc of a loss of revenue. This pandemic has effected everyone differently but when they decided to become a company they took on the risk of losing money. It is theft to expect us to make up these wages when we do not have an option whether or not to use their power. It will negatively impact the economy and consumer relations.

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 10:59:35 AM

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?	

# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:59 AM

Title:	Mr.
Name:	John Brumbaugh
Email:	Jpb70@sbcglobal.net
Address:	1095 al jolsen court Crown point Crown point, IN 46307
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 661-1984
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	I object to nipsco's greed

**Date:** Thursday, May 28, 2020 9:37:40 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 9:37 AM

Title:	Mrs.
Name:	MELISSA FORD
Email:	Melissanshawn4d@gmail.com
Address:	390 Greendale Dr VALPARAISO, IN 46385
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 263-6957
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	NIPSCO-case# 45380
Your Comments::	I do not approve a raise in rates.

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 12:11:57 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:11 PM

Title:	Mrs.
Name:	Janel Bridges
Email:	bridgesjanel@gmail.com
Address:	693 SLALOM LN VALPARAISO, IN 46383
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 508-8943
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
	I just read an article stating that Nipsco is considering raising its rates to make up for their loss during

Cause No. 45380 OUCC AFS Attachment A Page 263 of 546

Vour	<b>Comments::</b>
1 UUI	Comments

the Co-vid pandemic.
This is such an incredibly difficult time for many families and small businesses and to even consider a rate-hike is incredibly greedy.
Nipsco should be ashamed of themselves!

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:59 AM

Title: Mrs.

Name: Christine Boyer

Email: cboyer@comcast.net

Address: 246 Rush Court Hobart, IN 46342

Telephone

(Best

number to

reach you

between

8:00 am and

4:30 pm,

**Eastern** 

Time,

Monday

through

Friday)::

Type of phone::

Work

(219) 947-9433

If you do not

have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380

Your Comments::

Please do not allow NIPSCO to raise rates for customers who were able to pay their bills on-time during this global pandemic due to the unfortunate whom could not. This is not a fair practice especially during these trying times. NIPSCO is supposed to be a Hoosier company, they should be assisting their fellow Hoosiers rather than trying to buy them more due to their own greed.

**Date:** Thursday, May 28, 2020 9:22:24 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 9:21 AM

Title:	Mrs.
Name:	Rachel Lobban
Email:	ralywo86@gmail.com
Address:	645-1 Oxbow Court Valparaiso , IN 46385
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(419) 902-7875
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380

Hi!

Cause No. 45380 OUCC AFS Attachment A Page 267 of 546

W 7	~			,	
Vour	€`	omm	en	te•	0

My husband and I are not well off financially. NIPSCO is. They can afford to take a "revenue loss." We can't afford an increase due to their greed. Say no to NIPSCO!
Thanks,

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Rachel Lobban

Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 12:10:22 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:10 PM

Title:	Ms.
Name:	Rebecca Davis
Email:	cameronmoriah1957@gmail.com
Address:	755 coach light ln Lowell, IN 46356
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 765-0204
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	Nipsco shouldn't make people pay for their loss of money. We have all suffered from this

Cause No. 45380 OUCC AFS Attachment A Page 269 of 546

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nand	amic.
Dana	amme.

**Date:** Thursday, May 28, 2020 8:03:46 AM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 8:03 AM

Title:	Mr.
Name:	Terry OGDEN
Email:	TOGDEN4565@GMAIL.COM
Address:	8532 sKYWAY dR indianapolis, IN 46219
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(765) 609-2275
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Utility rate hikes because of covid 19
	Normal home customers have stayed

home using more electricity. Some didn't

Cause No. 45380 OUCC AFS Attachment A Page 271 of 546

**Your Comments::** 

even get paid or might have gotten unemployment benefits. So some had

less money.

Home customers don't have more money. W have less. But companies have other avenues to get protection from certain problems with money.

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:09 PM

Title:	Mr.
Name:	Thomas Stegenga
Email:	ffpmstegs@yahoo.com
Address:	5551 Southview dr Lowell, IN 46356
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(708) 910-8322
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	NIPSCO
Your Comments::	I do not feel it is right for NIPSCO to raise rates for the pandemic. With many still not working but NIPSCO

Cause No. 45380 OUCC AFS Attachment A Page 273 of 546

#### still getting paid for services.

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC Contact 2361

**Date:** Thursday, May 28, 2020 10:57:11 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:56 AM

Title:	Mr.
Name:	Alondra Hall
Email:	hall2829@comcast.net
Address:	3808 pulaski street East Chicago, IN 46312
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 201-8302
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause No. 45380
	There is no reason for this to be even considered.  We all have been affected and

Cause No. 45380 OUCC AFS Attachment A Page 275 of 546

<b>X</b> 7	Comments::
Volle	I ammante

asking the consumer to pay the penalty because of a pandemic is not going to get my vote.

Everyone suffered from it outcome.

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**Date:** Thursday, May 28, 2020 12:08:13 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:07 PM

Title: Mrs.

Name: Teresa Pedroza

Email: tlpedroza@gmail.com

Address: 2700 Wayne St

Lake Station, IN 46405

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::

Type of phone:: Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause No 45380

Cause No. 45380 OUCC AFS Attachment A Page 277 of 546

**Your Comments::** 

It is not appropriate for NIPSCO to pass along their losses by increasing their customers rates. We all experienced the pandemic and suffered economic hardships. NIPSCO should not be allowed to do this to its community!

**Date:** Thursday, May 28, 2020 7:53:26 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 7:53 AM

Title: Ms.

Name: Laurie Coffing

Email: jola92@yahoo.com

Address: 2977 Evelyn St

Portage, IN 46368

(219) 508-6998

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

**Monday** 

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

**NIPSCO** 

Your Comments:: I for one am outraged at the idea of this company even requesting to charge more for its services because they lost revenue due to covid 19. The only money they lost was for services not used because of the closing of businesses. It is like they want to be paid for something they did not do. I paid my bill and should not now be punished because they lost money. They are our only option when it comes to gas and electric in our area, let them get money from the government not the people they hold hostage to their service.

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From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 10:55:38 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:55 AM

Title:	Mr.
Name:	lucas rhoda
Email:	lukerhoda@gmail.com
Address:	1610 old farm lane Chesterton, IN 46304
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 921-4165
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause # 45380
	I strongly object to Nipsco raising rates in order to recoup losses from the Covid-

Cause No. 45380 OUCC AFS Attachment A Page 281 of 546

#### **Your Comments::**

19 pandemic.

It would appear that their corporate greed has no boundaries. In a time when so many have lost income Nipsco only sees an opportunity to attempt another rate hike.

**Date:** Thursday, May 28, 2020 7:42:17 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 7:42 AM

Title: Mrs.

Name: Trina Bobrowski

Email: trinapellegrino@yahoo.com

Address: 281 Joliet Rd

Valparaiso, IN 46385

(517) 499-9287

Telephone (Rost numb

(Best number to reach you between 8:00

am and 4:30 pm, Eastern

Time, Monday through

Friday)::

Type of phone::

Mobile

If you do not

have telephone service,: If providing comments on a specific case, please indicate the cause

45380

cause number and/or name of utility::

Your

**Comments::** 

I have been an Nipsco customer for over nine years and never have missed or had a late payment. The

entire country is feeling the financial effects of Covid-19, but charging your customers because of forces that they/we cannot control is monstrous. These losses by

the utility companies should be looked for at the

Federal level and not from its customers.

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 10:55:05 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:54 AM

Title:	Mrs.
Name:	Adriene Brumbaugh
Email:	Pinkbrum32@hotmail.com
Address:	1095 al jolsen court Criwn point, IN 46307
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 661-1984
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	I am a customer and feel this is very unfair

**Date:** Thursday, May 28, 2020 1:50:03 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:49 AM

Title: Ms.

Name: Amy Nondorf

Email: amysue6374@outlook.com

Address: 2256 Beauty Creek Ct Valparaiso, IN 46385

**Telephone** 

(Best number to reach you

between 8:00

am and 4:30 pm, Eastern

Time, Monday

through Friday)::

Type of

phone::

Mobile

(219) 916-7613

If you do not have telephone service,:

If providing

comments on a specific case, please indicate the cause number and/or name of utility::

Cause No 45380

Your Comments::

I do not agree with the utility company raising fees More people were at home during the lockdown and using utilities at home. The utility company should have made money from the increased home usage and should have had a contingency plan in place. I want an audit of the utility company prior to any rate increases.

Thank you, Amy

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**Date:** Thursday, May 28, 2020 10:51:51 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:51 AM

Title: Mrs.

Name: Jessica Fisch

**Email:** jessfisch3778@gmail.com

Address: 2802 Richard St Portage, IN 46368

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

(219) 895-1142

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

I think it's ridiculous that nipsco wants more money! Utility companies already get plenty of money! They raise everything every year! Get more competitive company's besides nipsco! Also we have a pandemic and nipsco won't shutoff service because people are out of work and business's shut down but they want to turn around and charge more! What help were they doing if they just want more money after the fact! Corporate Greed at it's finest!

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**Date:** Thursday, May 28, 2020 10:45:21 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:45 AM

Title: Mrs.

Name: Angel Bernahl

Email: Angelbernahl@gmail.com

Address: 325 Village Sq

Burns Harbor, IN 46304

(630) 945-5730

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through

Friday)::

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate

Case No 45380

the cause number and/or name of utility::

**Your Comments::** 

ENOUGH WITH THIS CORPORATE GREED!!

They can afford to take a "loss", many families were already struggling prior to this pandemic. Many small, local mom & pop businesses will never recover from this pandemic but yet they

want to raise rates again.

No. No. No.

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**Date:** Thursday, May 28, 2020 10:44:40 AM

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number and/or name

of utility::

### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:44 AM

Title: Ms. Name: Stephannie Taylor **Email:** taylornicole23@yahoo.com 1966 boardwalk cir **Address:** Portage, IN 46368 **Telephone (Best** number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: **Type of phone::** Home If you do not have telephone service,: If providing comments on a specific case, please 45380 indicate the cause

**Your Comments::** 

I don't agree to a rate increase. Most people are struggling to pay their bills as is during a pandemic and another corporate monster wants a hand out while hurting the little people. The war on the lower class needs to stop.

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**Date:** Thursday, May 28, 2020 10:44:06 AM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:43 AM

Title: Mr.

Name: Francis Dyon

Email: dyonfamily2012@gmail.com

Address: 1529 Cardinal Court Munster, IN 46321

Telephone (Best number to reach you

between 8:00

am and 4:30 pm, Eastern Time, Monday

through Friday):: (773) 733-2194

Type of phone:: Home

If you do not have telephone service,:

If providing

comments on a

specific case, please indicate the cause number and/or name of utility::

45380

Your Comments:: Nipsco doesn't deserve an increase in prices, they didn't suffer a loss. People were ordered to stay home and consume energy. Everyone has to pay their bills in order to stay on, Not one consume received a "break" on prices. If anything, Nipsco has a seen an increase in usage and therefore, money.

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**Date:** Thursday, May 28, 2020 10:42:28 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:42 AM

Title:	Mr.
Name:	Thomas Wallace
Email:	twallace23354@yahoo.com
Address:	5723 baring Avenue Hammond, IN 46320
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	Check here
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Nipsco
Your Comments::	Cause #45380

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**Date:** Thursday, May 28, 2020 10:42:22 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:41 AM

Title: Mrs.

Name: Mary Huseman

Email: mnr1097@att.net

Address: 6398 Kentucky Place Merrillville, IN 46410

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

(219) 680-7790

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

NIPSCO, cause #45380

Your Comments:: I am a current customer, who pays her bill every month, and I am appalled at the fact that you are considering charging your customers a RATE INCREASE to make up for Revenue lost during the pandemic. Are you kidding me? EVERYONE has lost something during this pandemic. Such as jobs, security, homes, their sanity, the ability to take care of and feed their families, loved ones and possibly their own lives! Screwing over your customers to make up for your loss makes me sick. You're trying to make money off of people who are suffering. Enough with the greed! I should not have to pay for people who do not pay their bills, could not pay their bills, or any loss that you suffered during this pandemic. We ALL lost during this pandemic. Whatever happened to "we're in this together"?

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**Date:** Thursday, May 28, 2020 10:35:45 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:35 AM

Title: Mr.

Name: Jason Castellanos

**Email:** jbcastellanos3@gmail.com

Address: 300 carmody dr.

Chesterton, IN 46304

(219) 707-3077

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

**Monday** 

through

Friday)::

FF 0

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments:: Millions of people are unemployed. Resteraunts and businesses are opening up and using power. We all lost revenue. Nobody's picking up the 400 a week I'm missing. Nobody's picking up the health insurance I'm running out of because I'm laid off. Nobody's picking up the slack in my retirement funds. This is wrong on so many levels. If the American worker can take a pay cut so can the CEO and CFO and every other overpaid board member

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**Date:** Thursday, May 28, 2020 1:06:20 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:05 PM

Title: Ms.

Name: Sandra Adams

Email: sandiegram07@gmail.com

(219) 671-7388

Address: 317 Sweetbriar Ct Lowell, IN 46356

Telephone

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments:: This is regarding the request by NIPSCO and other utility companies to charge customers to make up for lost revenue from Covid 19. Please DO NOT ALLOW THIS. I'm a residential customer on a fixed income. I should not be asked to help make up the loss for any public utility/ corporation/business. Covid 19 has caused everyone hardships of one kind or another individuals and businesses. None of us asked for this. Many people have to make very hard decisions between paying for food and medicine or for shelter and utilities now and for the foreseeable future. Individuals are not "for profit". This should come under the "cost of doing business". It's part of the risk businesses take. Not many people saw this coming (there were a few very rare people who did and they were not believed). What this boils down to is that if this precedent is set it opens up an unending list of companies trying to get the ones that can least afford it to make up a loss they had no control over. Please don't let this happen.

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 12:06 PM

Mr. Title: Name: Justin Scott Email: j\_scott31@hotmail.com 11792 w windmill lane **Address:** Westville, IN 46391 **Telephone (Best** number to reach you between 8:00 am and (219) 252-3268 4:30 pm, Eastern Time, Monday through Friday):: **Type of phone::** Home If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380

It is egregious of Nipsco to try and recoup
money that wasn't made due to a pandemic
and slowing of commercial utilities.

**Your Comments::** 

Then wanting to claw back that revenue loss by charging more to residential users blows my mind. I wish I could file a claim with my employer for lost revenue due to this pandemic and slowing of steel usage.

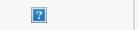
This is nothing more then corporate greed.

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From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Thursday, May 28, 2020 10:32:46 AM Date:

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 10:30 AM

Title: Mr. Name: Marcia Werner Email: angelsway@comcast.net 10404 Olcott ave **Address:** St John, IN 46373 **Telephone (Best** number to reach you between 8:00 am and (219) 627-3220 4:30 pm, Eastern Time, Monday through Friday):: **Type of phone::** Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Nipsco

**Your Comments::** 

cause #45380 another rate increase? I do not know if I will lose my home. I am battling cancer. When do these giants give back to thier communities? The greed is mind boggling. Leave people alone and let them catch up.

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Cause No. 45380 OUCC AFS Attachment A Page 306 of 546

From: Philip M Poulton
To: UCC Consumer Info

Subject: Re 45380

**Date:** Thursday, May 28, 2020 11:05:16 AM

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From Philip Poulton 965 Cherokee Ct, Crown Point IN 46307 daytime phone (219) 662-4135. Email phildi95@sbcglobal.net

Comment: A NIPSCO rate increase to make up their lost profits is absurd! We were told by some NIPSCO retirees that the company just gave huge raises to its top executives. Instead of letting the public utility continue its outrageous spending habits using public funds the company spending should be audited and expenses slashed. In the 80's when Jack Crawford was Lake County Prosector he convened a Grand Jury investigating NIPSCO looking for criminal charges.?The Grand Jury decided no criminal charges would be filed however Crawford said he wished he could release the Grand Jury transcripts and that the public would be outraged. (My wife worked for him at that time). You are supposed to be our watchdog. Please act like it and make them reign in their spending. You are our only hope.

Phil and Diane Poulton

Sent from my iPhone

Cause No. 45380 OUCC AFS Attachment A Page 307 of 546

From: jackdarnell20
To: UCC Consumer Info

Subject: Utilities

**Date:** Thursday, May 28, 2020 6:15:54 AM

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Customers should not be charged more because of something out of there control. State ordered it they should pay it.

Sent from my Sprint Samsung Galaxy Note8.

Cause No. 45380 OUCC AFS Attachment A Page 308 of 546

From: Pam Rearick
To: UCC Consumer Info
Subject: Utility Rate Recovery

**Date:** Thursday, May 28, 2020 10:54:23 AM

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We a live in Chesterton Indiana and are serviced by NIPSCO. For years NIPSCO has ripped off customers. They are allowed to charge exorbitant delivery fees that far outstrip the cost of the electricity used. Now they want to recoup lost revenue due to Covid-19. NO WAY! They are a private corporation and like all private corporation their loss should be passed on to their INVESTORS not their consumers. This is outrageous and totally ridiculous. They operate already as a monopoly with very little effective oversight. If they want this kind of profit guarantee they can become a publicly held utility.

Do not allow this injustice! Many people are suffering from this economic down turn and cannot pay for NIPSCO to be guaranteed a profit.

Sincerely, Walt and Pam Rearick rearick321@gmail.com From: Tarry Martin
To: UCC Consumer Info
Subject: "Cause No. 45380."

**Date:** Thursday, May 28, 2020 10:50:23 PM

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Hello,

My name is Tarry Martin, I live at 209 s Virginia St, Hobart, IN 46342. My phone number is 219-985-4205 and I am unemployed and I have paid my bill, although late inspite of being laid off. From what I am reading the Utility Company seeks to make consumers make up for the money they are losing as businesses are closing. They seem to also want consumers to pay for those who cannot pay while also cutting off the services of those that cannot. This is criminal. It is unfortunate that consumers continue to be robbed legally. This is unrighteous This is like all the credit agencies who continued to charge interest as the country struggled with unemployment. Please do not allow these companies to profit from our financial downturn. Again this is criminal.

"I have decided to stick with love. Hate is too great a burden to bear."

- Martin Luther King

Cause No. 45380 OUCC AFS Attachment A Page 310 of 546

From: <u>tina Frost</u>

To: <u>UCC Consumer Info</u>

**Subject**: 45380

**Date:** Thursday, May 28, 2020 4:20:29 PM

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Please do not allow NIPSCO to raise rates due to the Corona virus. All of us have suffered losses and NIPSCO needs to suck it up like the rest of us.

Tina Frost NIPSCO Customer 1902 Finney Dr. Valparaiso, IN 46383 219-742-2191 tina\_8587@hotmail.com

Cause No. 45380 OUCC AFS Attachment A Page 311 of 546

From: <u>Tina Wold</u>

To: <u>UCC Consumer Info</u>
Subject: Case No. 45380

**Date:** Thursday, May 28, 2020 2:19:54 PM

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\_\_\_\_\_

Hello,

I am writing in regards to the NIPSCO request to increase rates and charges to customers. I object their request, as the issue was a global pandemic and while small businesses are closing, it's beyond greedy for large corporate entities to take more. It's a no for me.

Customer: Tina Wold Address: 711 213th St Dyer, IN 46311

Thank you for your time.

Thank you,

Tina Wold

Cause No. 45380 OUCC AFS Attachment A Page 312 of 546

 From:
 CYNTHIA KUZIELA

 To:
 UCC Consumer Info

 Cc:
 cynthiakuziela@comcast.net

Subject: Cause # 45380

**Date:** Thursday, May 28, 2020 9:19:17 PM

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Cynthia Kuziela 229 E 1050 N

Chesterton, Indiana 46304

I'd like to oppose Nipsco 's attempt to charge us, their customers for their loss during this pandemic. We still have to pay our bill & they are providing the us with their product. Not all of us should have to pick up the tab for their loss.

Sincerely, Cynthia Kuziela (cynthiakuziela@comcast.net)

From: Laurie Carter
To: UCC Consumer Info
Subject: Cause 45380

**Date:** Thursday, May 28, 2020 9:56:54 PM

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I strongly object to Nipsco rate increase.

Laurie Carter 4730 E 27th Pl Lake Station, IN 46405 2193314121

Get Outlook for Android

Cause No. 45380 OUCC AFS Attachment A Page 314 of 546

 From:
 Beth Alyea

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45380

**Date:** Thursday, May 28, 2020 1:08:07 PM

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Cause No. 45380

Nipsco's attempt to pass on missed revenue losses to the average consumer is not only another corporate ploy at making money but is pushing the citizen deeper into holes. Everyone took a hit during this pandemic, if NIPSCO's income has gone down due to other corporations taking a hit, they should still in-turn have to eat the costs as well. Small businesses and the average citizen cannot afford to support a huge profitable company like NIPSCO. I paid every one of my bills, as I still had a paycheck, so passing the costs on to me is not only disgusting but unethical! Tacking additional costs onto those who have already suffered job losses is another example of corporate greed! NIPSCO already continues to profit at the cost of the people. We don't get a break when our power goes out and we suffer losses (groceries, technology, etc) so they can also take the loss. I'm sure they will be able to write it off on their taxes.

Sincerely, Beth Alyea 3033 Franklin St Highland, IN 46322 
 From:
 Amy Donlon

 To:
 UCC Consumer Info

 Subject:
 Cause No. 45380

**Date:** Thursday, May 28, 2020 3:05:59 PM

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Please do not allow utility companies such as NIPSCO to attempt to recoup funds by unlawfully billing for services NOT rendered by customers. If the utility was not used, it should not be billed for. If individuals did not pay bills, they should be collected legally and with interest (if needed).

Do not let these large companies that hold us hostage by having such few other options, attempt to further financially batter individuals to line their pockets because they do not have a rainy day fund to cover emergencies like the average person should have.

Amy Donlon 8834 Baring Ave Munster, IN 46321

\_

Amy Donlon 815-922-9813

Patrick Donlon 708-710-7841

Cause No. 45380 OUCC AFS Attachment A Page 316 of 546

From: <u>Joe Miller</u>

To: <u>UCC Consumer Info</u>

Subject: Nippco want to raise rates due to Covid Date: Thursday, May 28, 2020 10:23:26 PM

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\_\_\_\_\_

This is in excusable!

Sent from my iPhone

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 11:29:59 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:29 PM

Title:	Mr.
Name:	Michael Laswell
Email:	mkky74@yahoom.com
Address:	1616 Johnson ave 1616 Johnson ave Andeson , IN 46016
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	Check here
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Anderson City utilities
Your Comments::	My utility bill has went up 110% in the last 10 years stop Enough is enough No

Cause No. 45380 OUCC AFS Attachment A Page 318 of 546

#### rate increase

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?	

# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:13 PM

Title:	Mr.
Name:	Donald Rossi
Email:	djr8889@comcast.net
Address:	954 Ivanhoe Ln Dyer, IN 46311
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 276-2280
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause 45380
Your Comments::	Cause 45380

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 8:17 PM

Title: Mr.

Name: Tiffany Kuzio

Email: tiffanykuzio@comcast.net

Address: 9121 W Valley Ct

Michigan City, IN 46360

Telephone

(Best number to reach you between 8:00

am and 4:30 pm, Eastern

Time, Monday through Friday):: (219) 878-3694

Type of phone::

Home

If you do not

have telephone service,: If providing comments on a specific case, please indicate the cause number and/or name of utility::

45380

Your Comments::

I object to being charged more for Nipsco services just because they lost some profit during covid shut down. Consumers are already paying more for food to feed their families. Some consumers are not even working or have reduced hours. We should not have to pay more in a time of crisis because the Nipsco Giant is losing a couple dollars.

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From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 11:26:57 PM

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cause number and/or name of utility::

## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:26 PM

Title:	Ms.
Name:	Andrea Greene
Email:	andreagreene261@yahoo.com
Address:	1936 Indianapolis Blvd Whiting, IN 46394
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 616-4940
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the	45380

Cause No. 45380 OUCC AFS Attachment A Page 323 of 546

	~	
Vour	Comments	

I do not think NIPSCO should be allowed to raise their rates because of what they've lost during the pandemic. We've all lost something during this time, the only difference is they can afford it.

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name of utility::

## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 7:53 PM

Title:	Ms.
Name:	Nancy Robinson
Email:	nancylrobinson@gmail.com
Address:	17402 Mississippi St Lowell, IN 46356
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 808-8684
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or	45380

8
In regards to NIPSCO requesting to
increase billing to residential customers to
recoup lost revenue during Covid-19
pandemic there are many reasons why this
is just ludicrous to even consider.
1. NIPSCO is one business that remained
open and received their payments from
customers. Their revenues increased by
people working and staying at home.
2. There is nowhere for those who've lost
their jobs or been out of work to recover
their wages and we are all in this together.
NIPSCO should not be able to actually
profit on the situation.
3. Everyone I know PAID their bills and
they already aren't cheap! How is it they
need the money so bad? Let them go to the
bank and get a loan just like everyone else
has to.
4. NIPSCO is a monopoly. We do not have
the choice to go elsewhere. If they are
allowed to raise their rates, we have no way
to disapprove by using another company.
5. Lots of people are hurting already
because of corporate greed. Please don't
allow this to happen and further harm those
who must live paycheck to paycheck.

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**Your Comments::** 

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**Date:** Thursday, May 28, 2020 2:13:31 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:13 PM

Title:	Mrs.
Name:	Roxanne Kielpikowski
Email:	roxanne5545@att.net
Address:	721 Savannah Drive Crown Point, IN 46307
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 406-0914
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	NIPSCO
Your Comments::	I am not paying higher rates for service because NIPSCO lost revenue during the pandemic. I paid

Cause No. 45380 OUCC AFS Attachment A Page 327 of 546

# my bills in full and on time.

**Date:** Thursday, May 28, 2020 11:22:09 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:21 PM

Title: Mrs.

Name: Nora Odle

Email: electrodle@yahoo.com

Address: 941 N Glenwood St

Griffith, IN 46319

(219) 765-5973

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Tilough

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause No. 45380

Your Comments:: It's absolutely unacceptable for companies like NIPSCO to increase rates because of Covid-19. These companies are not struggling financially, and the increase in the use of utilities like electric and gas in people's homes as a result of being unable to work or shop at the mall should be sufficient enough to make up for the loss from those businesses being closed. They already have a monopoly on their service area and it's unfair to the consumers that we don't have a choice which company we use for these services.

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## Formstack Submission For: OUCC\_Contact\_2361

(219) 390-7170

Submitted at 05/28/20 7:47 PM

Title: Mrs.

Name: Sharon Majchrowicz

Email: kalona8840@att.net

Address: 13011 A Ivy Street Cedar Lake, IN 46303

Telephone (Best number to reach you between 8:00

am and 4:30 pm, Eastern Time, Monday through

Friday)::

iluay)..

Type of phone:: Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate

45380

the cause number and/or name of utility::

Your Comments::

Everyone has lost money and is feeling the pinch NI{SO is not exempt from having to deal with having to tighten their belt. Any extra charges to the public is not in anyone's best interest. No one is getting full compensation for loss of wages and neither should NIPSCO..

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:12 PM

Title:	Ms.
Name:	Karen Spudic
Email:	Karenspudic@comcast.net
Address:	9023 ODay Dr Highland, IN 46322
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 923-5946
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
	Nipsco should not be able to raise our rates. We are already struggling to make

Cause No. 45380 OUCC AFS Attachment A Page 333 of 546

#### **Your Comments::**

ends meet and we need to recover also. Maybe ceo's can take a pay cut instead?

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:08 PM

Title: Mrs.

Name: Janice Jameson

Email: janicejameson01@gmail.com

Address: 408 Lewis Ave

Evansville, IN 47714

(812) 760-3274

**Telephone** 

(Best

number to

reach you

between

0.00

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Vectren

Your Comments:: I am a current customer of Vectren and what they are wanting from us, the customers is wrong at this given time. Nobody asked for this pandemic nor did anyone ask to lose their job or family member. We most certainly didn't ask any utility company to not disconnect our services do to the pandemic. It is not our place to give one of the already highest rate utility companies more money to make up for what they lost. Let that last statement set in...what they lost. What about what we the people lost? Are you going to allow this to happen and take away what we don't already have? If you do then shame on you! I'm sure there will be a lot of lawsuits filed

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 7:31 PM

Title: Mr.

Name: Dave Swoboda

Email: dave\_swoboda@hotmail.com

Address: Dave Swoboda 647 N Indiana ST

., IN 46319

(630) 632-5428

Telephone (Best number to reach you between 8:00 am and 4:30

pm, Eastern Time, Monday

through Friday)::

Type of phone::

Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

State to review whether NIPSCO, utilities can charge customers to make up revenue lost during pandemic

Respectfully, no. That is ridiculous.

Corporations should not expect residential consumers to make up for lost business when the cause of the loss of business is an act of God.

Your Comments:: This would be like charging someone for service after their house was destroyed by a tornado.

Let's be humans to each other. Have Nipsco take out a loan, just like any other reasonable company. And keep them out of the pockets of residential consumers. We're already dealt with enough hardship. Many of us are wondering how will eat, or keep a roof over our family's heads, once the stimulus checks stop.

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:11 PM

Title:	Mr.
Name:	Joyce Grzych
Email:	joyceg5@yahoo.com
Address:	3311 176th st Hammond, IN 46323
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 844-6909
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	

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specific case, please

indicate the cause number and/or name

of utility::

## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 7:21 PM

Mr. Title: Name: Barbara Cox barbara.cox1268@yahoo.com Email: 1340 N Wood St **Address:** Griffith, IN 46319 **Telephone (Best** number to reach you between 8:00 am and (219) 718-8188 4:30 pm, Eastern Time, Monday through Friday):: Type of phone:: Home If you do not have telephone service,: If providing comments on a

Nipsco

Cause No. 45380 OUCC AFS Attachment A Page 340 of 546

**Your Comments::** 

We can barely afford to eat with all the rising cost of everything. If we have to pay for Nipsco we will surely starve. Everybody is suffering financially? No one is helping us. Nipsco shouldn't be any different

From:	noreply@formstack.com	
To:	<b>UCC Consumer Info</b>	
Subject:	OUCC_Contact_2361	

**Date:** Thursday, May 28, 2020 2:09:23 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:09 PM

Title:	Mr.
Name:	Jared Martin
Email:	mysubscriptions123@yahoo.com
Address:	3844 Wexford Portage, IN 46368
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 902-4124
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Nipsco
Your Comments::	I agree with the article I read, it is unreasonable to allow nipsco to charge more simply because they

Cause No. 45380 OUCC AFS Attachment A Page 342 of 546

#### lost revenue

**Date:** Thursday, May 28, 2020 9:42:21 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 9:41 PM

Title: Mrs.

Name: Sarah Elam

**Email:** swhite0583@hotmail.com

Address: 525 raven road

Valparaiso, IN 46385

(219) 973-9434

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380 -NIPSCO

Your Comments:: I am asking that you deny NIPSCO the right to try and recover money they supposedly lost during the pandemic by putting a hardship on their customers who have no choice but to pay their outrageous rates to begin with. We were all put in a bad situation and there are so many people that are struggling to get by while what? Their billionaire owner may have to lose a little for a bit ....it is ridiculous that this is even being looked at.....please don't allow them to put an even bigger hardship on us.

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**Date:** Thursday, May 28, 2020 2:04:31 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:03 PM

Title:	Mr.
Name:	Jason Quanstrom
Email:	quani.83.jq@gmail.com
Address:	10670 Illinois St Crown Point, IN 46307
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 712-4324
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause No. 45380
Your Comments::	I object to them raising rates based on a pandemic. Everyone has had to deal with a loss of income. Why

Cause No. 45380 OUCC AFS Attachment A Page 346 of 546

### should they be any different.

From: To:	noreply@formstack.com	
	<b>UCC Consumer Info</b>	
Subject:	OUCC_Contact_2361	

**Date:** Thursday, May 28, 2020 7:11:12 PM

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?	

# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 7:10 PM

Title:	Mr.
Name:	Destinee Wolfe
Email:	destineejoy90@gmail.com
Address:	1147 Abbey Lane B3 Chesterton, IN 46304
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 775-3352
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	NIPSCO should not be able to increase rates as a result of lost revenue.

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 9:25 PM

Title:	Ms.
Name:	Lisa Medrano
Email:	lisam07@comcast.net
Address:	801 Lake st. Hobart, IN 46342
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 407-9575
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Nipsco Indiana
Your Comments::	

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From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 7:04 PM

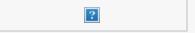
Title:	Mr.
Name:	Gordon Masak
Email:	gmasak2@gmail.com
Address:	296 Fieldstone Dr. Hebron , IN 46341
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 309-1229
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	Raising rates is their way of showing kindness in these troubled times,? You've got to

Cause No. 45380 OUCC AFS Attachment A Page 350 of 546

### be kidding!!!!

**Date:** Thursday, May 28, 2020 1:58:00 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:57 PM

Mr.
Edward Futrell
frehley101@hotmail.com
7833 Beech ave Hammond, IN 46324
(219) 455-4456
Mobile
NIPSCO RATE
COVID RATE CHARGE Everyone had loss they can't charge us more we are already suffering!!!

**Date:** Thursday, May 28, 2020 9:06:06 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 9:05 PM

Title: Mr.

Name: Shaun Childress

Email: labellascarpi24@yahoo.com

Address: 8231 Old Farm Rd

Indianapolis, IN 46256

(317) 946-7555

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of

phone::

Home

If you do not

have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Rate increase

Your Comments::

I strongly encourage you to consider taking into account any recent or planned future bonuses when accounting for the need for rate increases. I also urge you to consider the increase impact on the residents who have worked very hard to make all payments under the strain of the current economy. A future rate increase will extend the impact of COVID long after is necessary.

**Date:** Thursday, May 28, 2020 6:28:55 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 6:28 PM

Title: Mrs.

Name: Wanda Suarez

Email: wandasuarez@sbcglobal.net

Address: 7226 Grand ave

Hammond, IN 46323

(219) 844-4158

**Telephone** 

(Best

number to

reach you

between

0.00

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

"Cause No. 45380

Your Comments::

To whom this may concern, I am in total disagreement that our utility bill be raised due to the fact that NIPSCO lost money during this pandemic. Now while I understand this is uncertain times for business as well as individuals. Customer should not pay the price for something like this. NIPSCO needs to figure out another means to correct their issues without affecting customers whom are already dealing with financial hardships as is. My hope is that this is resolved without affecting the customers in a negative way.

Best regards

Wanda Suarez

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**Date:** Thursday, May 28, 2020 1:52:59 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:52 PM

Title:	Mr.
Name:	Jennifer Vargas
Email:	jennifer.ramirez29@yahoo.com
Address:	11560 Georgia Place Crown Point, IN 46307
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 588-4387
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause No. 45380

Nipsco should not be allowed to charge

Cause No. 45380 OUCC AFS Attachment A Page 357 of 546

	~				
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more to recoup losses. Many people have lost their jobs or were temporarily laid off and not in a financial position to pay more for utility bills.

**Date:** Thursday, May 28, 2020 6:16:14 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 6:15 PM

Title: Ms.

Name: Heather Hunter

Email: heathunter23@yahoo.com

(219) 308-1542

Address: 307 E Casey St Hebron, IN 46341

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of

phone:: Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause 45380

Your Comments:: I just read in the times that NIPSCO is looking to raise rates to make up for lost revenue during this COVID 19 pandemic. I think this is completely unjustified. No one that they are planning to charge more is going to get a pay raise because of COVID, in fact it's just the opposite people are struggling financially with lost jobs and they want to raise already incredibly high rates? This is not a justified rate raise. Please do not allow this! No one is going to supplement my income to help cover this do to covid.

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From:	noreply@formstack.com		
To:	UCC Consumer Info		
Subject:	OUCC_Contact_2361		

**Date:** Thursday, May 28, 2020 1:49:17 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:48 PM

Title:	Mr.
Name:	Kelsey Szabo
Email:	Kelszrense325@hotmail.com
Address:	2283 Swanson Rd null Portage, IN 46368
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 628-6757
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	
Your Comments::	Im unable to pay the oustanding nipsco charges do to lack of income nipsco

Cause No. 45380 OUCC AFS Attachment A Page 361 of 546

## refuses to help me

**Date:** Thursday, May 28, 2020 8:57:40 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 8:57 PM

Title: Mrs.

Name: Lissette MartinezKadisak

Email: lissmariemart@gmail.com

Address: 13325 Rocklin Street
Cedar Lake, IN 46303

Telephone (Best
number to reach you
between 8:00 am and (210) 381 8050

number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::

(219) 381-8950

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Nipsco

**Your Comments::** 

Please do not allow NIPSCO to charge its customers for revenue loss during COVID pandemic. It is not right and will affect hundreds of thousands of its people who already live paycheck to paycheck. Thank you.

**CAUSE NO 45380** 

**Date:** Thursday, May 28, 2020 6:05:02 PM

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number and/or name

of utility::

## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 6:04 PM

Title:	Mrs.
Name:	Chad Hughes
Email:	judimhughes@yahoo.com
Address:	110 E William Street Michigan City, IN 46360
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 214-8972
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause	45380

Cause No. 45380 OUCC AFS Attachment A Page 365 of 546

**Your Comments::** 

These companies decided on their own to take a hit financially. It is not the responsibility of it's customers to make up the difference!!!!! I kept my payments up and am NOT paying for anyone elses bills!

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 1:47:47 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:47 PM

Title:	Mrs.
Name:	Gibbs Patricia
Email:	procooker1@aol.com
Address:	8630 Hohman Ave Munster, IN 46321
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 292-8899
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	We have paid our nipsco bills . Please don't increase our rates. Thank you

**Date:** Thursday, May 28, 2020 5:17:29 PM

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cause number and/or name of utility::

### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 5:17 PM

Title:	Mr.
Name:	Gage Cuthbert
Email:	theonlygage@hotmail.com
Address:	411w 550n Valparaiso, IN 46385
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 850-3474
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the	Nipsco charging for lost profit

#### **Your Comments::**

COVOD-19 has hit many businesses world wide. Some of which are not able to reopen. The ma, and pa businesses are simple casualties of this "pandemic". We can accept that for what it is.

NIPSCO wanting to over charge to make up for lost for profit shows they care about themselves. This effected everyone. We all need to take this for what it is including our politicians.

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 1:47:35 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:47 PM

Title:	Mr.
Name:	Mary Flynn
Email:	zepians@msn.com
Address:	1535 Lake St Dyer, IN 46311
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause # 45380
Your Comments::	We worked hard to pay our bills and to pay on time. Not going to pay for someone else's problem.

From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Date: Thursday, May 28, 2020 5:10:21 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 5:10 PM

Mr. Title:

Name: Theodore Tuscan

**Email:** stonecutter@netnitco.net

11023N 500E **Address:** 

Demotte, IN 46310

(219) 689-3604

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380

Your Comments:: I vehemently oppose the rate hike that nipsco is requesting of the homeowners and citizens in NWI to make up for revenue lost during the Covid Pandemic This is nothing but pure corporate greed. If they need to recoup their loss I suggest they eliminate the sweetheart deals they have made with their corporate clientele who pay much less per therm for natural gas and much less per kilowatt hr than the civilians. I am retired and don't have the disposable income to afford another rate hike by nipsco!!!!! we do everything we can to conserve and keep our bills as low as we can and then nipsco claims they are losing money because people not using as much gas and electricity and run to you for a rate hike that YOU INEVITABLY GIVE TO THEM!!!!! DON"T KNOW HOW MUCH IS PASSED ON TO THE APPROPRIATE POCKETS FOR THE YES VOTE BUT THIS COMMISION DEFINTELY DOES NOT HAVE THE CONSUMER IN MIND!!! I oppose this rate hike and hope you do the right thing and refuse nipsco's request. At atime when so many people have been put in the street by their employers this is no time for corporate greed by nipsco to be approved. People are having to make the terribly hard decisions as to whether to pay their nipsco bill orFEED THEIR CHILDREN!!!! I don't believe the ceo and board members and a majority of nipsco stock holders which are mostly hedge funds and mutual funds have to make that decision. IT IS UP TO YOU AS THE REGULATORY COMMISION TO DO YOUR JOB AND PROTECT THE CITIZENS OF INDIANA FROM CORPORATE GREED AND REFUSE nipsc's REQUEST AND TELL THEM THAT IF THEY WANT A RATE HIKR TO GO TO US STEEL<MITTAL, AND THEIR OTHER CORPORATE SCALLYWAGS AND MAKE THEM PAY!!!!!! IT IS TIME TO PROTECT THE CITIZENS

Cause No. 45380 OUCC AFS Attachment A Page 372 of 546

# AND CONSUMERS FROM THE ELECTRIC&GAS UTILITY COS!!!!!.

**Date:** Thursday, May 28, 2020 1:46:44 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:46 PM

Title: Mrs.

Name: Robert Segally

Email: bosandy70@gmail.com

Address: 5659 DOVEDALE AVE PORTAGE, IN 46368

Telephone (Best number to reach you between 8:00

am and 4:30 pm, Eastern

Time,
Monday
through
Friday)::

(219) 364-8822

Type of phone::

Home

If you do not have telephone

service,:

If providing comments on a specific case, please indicate the cause number and/or name

of utility::

Cause #45380

Your Comments::

What NIPSCO is attempting to do here is outrageous! This pandemic is not over yet and people are still suffering. When I read that NIPSCO wants to receive money for energy customers did not even use, I have to speak out!! What they are attempting to do here is commit "highway" robbery! Don't allow them to get away with this! Where is their "heart"?

From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Date: Thursday, May 28, 2020 5:07:36 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 5:07 PM

Mrs. Title:

Name: Lidia Cruz

**Email:** ccllcruz@yahoo.com

16960 Red Oak Dr **Address:** 

Lowell, IN 46356

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

(219) 775-4780

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

We're all struggling to stay afloat and many losing their homes. This will not help the people or the economy by further putting people in a deeper situation financially and more struggle. Millions are unemployed and many still waiting for their first check and many more still may be losing their jobs. Businesses are closing as well. The people can not continue what is already a losing battle. Prices of gas and electric have continuously been increasing yearly. Now for another increase again definitely is a no brained that it won't help people who are already losing jobs, homes, etc. This is a selfish act yet again on Nipsco for thinking of their business needs before the thousands, or millions of people they will be hurting. There needs to be some sort of law on how much they can increase because they're out of control every year with increases and now is definitely not the time for that as people are at food pantry's for food and unemployment highest ever. Thank you. Sincerely, Lidia M. Cruz

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**Date:** Thursday, May 28, 2020 1:38:58 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:38 PM

Title: Ms.

Name: Hillary sulls

**Email:** jsulls@wgu.edu

7144 grand ave

Address: flr 1

hammond, IN 46323

(219) 455-2585

**Telephone** 

(Best

number to reach you

between

8:00 am and

4:30 pm, Eastern

Time.

Monday

through

Friday)::

Type of phone::

Mobile

If you do

not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380

Your Comments:: if I was forced to stay home due to a pandemic and in turn used less electricity why should I be penalized for this? I lost my job i can barely afford the lower bill as it is. Another reason my family has been trying to conserve energy. Why can't the government give them a bailout? Instead of making us fork over money that we don't have. Indiana is horrible if they allow this type of corporate greed. Let's kick our customers while they're already down. And for indiana to even entertain this idea goes to show maybe we need a change in our leaders.

From: noreply@formstack.com **UCC Consumer Info** To: OUCC\_Contact\_2361 Subject:

Thursday, May 28, 2020 4:37:05 PM Date:

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 4:36 PM

Title: Mrs.

Name: Kim Nordhoff

**Email:** nordhoffk@gmail.com

1736 Warwick Avenue **Address:** 

Whiting, IN 46394

**Telephone (Best** number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through

Friday)::

(219) 659-2240

**Type of phone::** Home

If you do not have telephone service,:

If providing comments on a specific case,

please indicate the Case No. 45380 cause number and/or name of utility::

**Your Comments::** 

I vote no to the increased gas and electric by NIPSCO. We all took a hit during this time and most lost our jobs and now they want to recoup by raising our rates. This is totally unacceptable and I hope the regulatory board realizes the struggles and denies the raise.

**Date:** Thursday, May 28, 2020 1:37:53 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:37 PM

Title: Ms.

Name: Jennifer Roller

Email: jenniferroller86@gmail.com

2218 Gina St

**Address:** Apt d

Portage, IN 46368

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do

not have telephone service,:	Check here
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	I can already barely afford to take care of my family. I cannot afford to pay for rate increases because NIPSCO/NiSource didn't reach their "projected profits". Our entire country has struggled with this pandemic, so to sit here and watch Joe Hamrock line his pockets more while he's already making \$5 million dollars a year is unacceptable. I understand late fees, that is to be expected, but to punish the vast majority of customers who have been paying their bills on time and making sacrifices to get by?? That's criminal

From:	noreply@formstack.com		
To:	UCC Consumer Info		
Subject:	OUCC_Contact_2361		

**Date:** Thursday, May 28, 2020 4:25:02 PM

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?	

## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 4:24 PM

Title:	Ms.
Name:	Eileen Duffy
Email:	duffye50@aol.com
Address:	1712 Boca Raton Blvd Kokomo, IN 46902
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	Check here
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 1:37:53 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:37 PM

Title:	Ms.
Name:	karen rapchak
Email:	NWISDS@YAHOO.COM
Address:	1725 warwick Whiting, IN 46394
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 285-1405
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	I object to being charged more!

**Date:** Thursday, May 28, 2020 4:18:39 PM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 4:18 PM

Title:	Mrs.
Name:	Karen Waugaman
Email:	karenwaug@yahoo.com
Address:	1527-17322 Hammond, IN 46324
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 433-0910
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Nipsco

I don't think Nipsco should be able to

Cause No. 45380 OUCC AFS Attachment A Page 386 of 546

<b>1</b> 7	Comm	

charge us anymore money then we are already paying. They've been making a profit off us long enough. Please put a stop to this.

**Date:** Thursday, May 28, 2020 1:30:24 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:29 PM

Title: Ms.

Name: SARA PRESTON

Email: sepreston1982@gmail.com

Address: 1555 West 400 South North Judson, IN 46366

Telephone

(Best number to reach you

between 8:00

am and 4:30 pm, Eastern

Time, Monday

through Friday)::

Type of phone::

Mobile

(219) 205-2448

If you do not have telephone service,:

If providing

comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380

Your Comments::

People are losing their jobs or already have. If NIPSCO can't stay out of the red in two months, when at least some people are paying their bills, then they're running their company wrong. Someone needs to look into their spending habits if they can go into the red in two months. This is wrong to the people who have NIPSCO.

**Date:** Thursday, May 28, 2020 4:18:01 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 4:17 PM

Title: Ms.

Name: Helen Wood

Email: hfwood961@gmail.com

Address: 221 Omega Dr.

Crown Point, IN 46307

(219) 671-2810

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through

Friday)::

Type of phone:: Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or

Cause No. 45380 Nipsco

name	of	utili	ity	•	•
------	----	-------	-----	---	---

**Your Comments::** 

I am voicing my dissent to the notion that NIPSCo. should bill customers to make up for the amount of utilities NOT USED. Everyone is taking a hit during this pandemic. Don't put your pain on to someone else to bear for you, NIPSCo.

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:29 PM

Title:	Mrs.
Name:	Natalie Allen
Email:	nallen2003@gmail.com
Address:	230 W 875 N Valparaiso, IN 46385
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 741-5190
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Nipsco
Your Comments::	Cause 45380 We do not need to have our utilities raised as a community just because

Cause No. 45380 OUCC AFS Attachment A Page 392 of 546

of corporate greed. We are barely skimming by as it is

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:27 PM

Title: Mrs.

Name: Melissa Allison

Email: Melissaallison82@gmail.com

Address: 8403 5th Place

Highland, IN 46322

(219) 688-3159

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through

Friday)::

**Type of phone::** Mobile

If you do not have

telephone Check here service,:

If providing comments on a specific case,

please indicate 45380

the cause number and/or name of utility::

**Your Comments::** 

I oppose having to pay more or have my rates raised to cover lost revenue for NIPSCO. It is unfair that the consumers should have to pay the lost revenue due to businesses and such being closed to a worldwide pandemic. That is double dipping and corporate greed.

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 4:04:59 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 4:04 PM

Title:	Mrs.
Name:	Nicole Fessler
Email:	gn5402@hotmail.com
Address:	405 E 1000 N Chesterton , IN 46304
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Utilities Request for Increase due to COVID
	Due to the amount of time my family has been home we are already paying

Cause No. 45380 OUCC AFS Attachment A Page 396 of 546

Your Comments::	more than normal. An increase for
	residential consumers would not be
	appropriate.

From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Date: Thursday, May 28, 2020 1:22:34 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:22 PM

Mr. Title:

Name: John Means

**Email:** nw\_1218@yahoo.com

1305 J Street **Address:** 

LaPorte, IN 46350

(847) 909-8775

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

**Eastern** 

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Your Comments:: After having just heard about NIPSCO looking to recoup it's losses due to COVID pandemic, I'm appalled. If the goal is to receive payment from those who did not pay at all during billing suspension, that's understandable. It is not the duty of those who paid their bills through the pandemic to re-line the pockets of NIPSCO for energy that was expected to be, but not used. Working for a company who works very closely with NIPSCO, this is deeply disturbing. Our two companies have always had a good relationship. I've always had faith in NIPSCO to do right. If you're looking to create mass unrest among your customer base, raise our rates, and charge us for product we did not use.

**Date:** Thursday, May 28, 2020 3:47:30 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 3:47 PM

Title: Mr.

Name: Jo Anne Baldin

Email: joannebaldin@yahoo.com

Address: 7348 Marshall Ave

Hammond, IN 46323

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

**Eastern** 

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

You seriously want to raise our rates because you supposedly lost money during the pandemic? What about those of us who were unemployed and lost money because we couldn't collect unemployment insurance, what about those of us who lost family members and friends and relatives? Do we get reimbursed for those? Do you not make enough money already? Don't tell me with all the people who were quarantined at home and cooking more and watching more television and computers being on more that you lost money!!!that's a load of you know what!

**Date:** Thursday, May 28, 2020 1:21:29 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:21 PM

Title: Ms.

Name: julia martinez

Email: jmartinez810@yahoo.com

Address: 6651 new Hampshire ave Hammond, IN 46323

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::

Type of phone:: Home

If you do not

have telephone Check here

service,:

If providing comments on a

specific case, please indicate the cause number and/or name of utility::

Cause No. 45380

Your Comments::

I do not feel that Nipsco should be able to impose their loss on revenue to the consumer. Everyone has been affected and we cannot afford these increases. Nipsco should obtain their lost revenue through government programs or internal review of operations. Their executives should be giving up pay.

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 3:22:10 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 3:21 PM

Title: Mr.  Name: Kevin Ulam  Email: gooseblaster10@yahoo.com  Address: 0556N CR 700W LaPorte, IN 46350  Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: (219) 325-0705  Type of phone:: Home  If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of utility::  No, NIPSCO should not pass on their "losses" to their customers. Period.		
Email:  dosested State 10@yahoo.com  Address:  Clephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::  Type of phone::  Home  If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of utility::  No, NIPSCO should not pass on their "losses" to	Title:	Mr.
Address:  Clephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::  Type of phone::  Home  Home  Hyou do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of utility::  No, NIPSCO should not pass on their "losses" to	Name:	Kevin Ulam
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::  Type of phone::  Home  If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of utility::  No, NIPSCO should not pass on their "losses" to	Email:	gooseblaster10@yahoo.com
between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::  Type of phone::  Home  If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of utility::  No, NIPSCO should not pass on their "losses" to	Address:	
If you do not have telephone service,:  If providing comments on a specific case, please indicate the cause number and/or name of utility::  No, NIPSCO should not pass on their "losses" to	between 8:00 am and 4:30 pm, Eastern Time, Monday through	(219) 325-0705
If providing comments on a specific case, please indicate the cause number and/or name of utility::  No, NIPSCO should not pass on their "losses" to	Type of phone::	Home
case, please indicate the cause number and/or name of utility::  No, NIPSCO should not pass on their "losses" to	If you do not have telephone service,:	
Your Comments:: pass on their "losses" to	case, please indicate the cause number	45380
	Your Comments::	pass on their "losses" to

**Date:** Thursday, May 28, 2020 1:21:19 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:21 PM

Title: Mr.

Name: Andrew Kepshire

Email: andrew.kepshire@gmail.com

(219) 973-5553

Address: 1151 S Dekalb St Hobart, IN 46342

Telephone (Best

number to reach you between 8:00

am and 4:30

pm, Eastern

Time,
Monday
through
Friday)::

Type of phone::

Home

If you do not have telephone

service,:

If providing comments on a specific case, please indicate the cause

Cause No. 45380

number and/or name of utility::

Your Comments::

Why should a utility company be able to charge for utilities not used? A restaurant can't charge me for a meal I would have eaten there if COVID hadn't happened. The sad part is, they will likely increase rates to make up the gap as people are struggling to get back to work. And they can get away with it due to their monopoly on lower power. Unreal. Put a stop to this.

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name of utility::

# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 3:05 PM

Title:	Mr.
Name:	Rob Hartman
Email:	digitalartisan5150@gmail.com
Address:	1813 Springvale Drive Crown Point, IN 46307
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 898-5555
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or	Cause No. 45380

Cause No. 45380 OUCC AFS Attachment A Page 407 of 546

**Your Comments::** 

Block NIPSCO from raising utility rates...
40 MILLION Americans are still
Unemployed and crushing us with raised
utility rates is not part of the way to get
American RE-OPENED and back to work!

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Thursday, May 28, 2020 3:03:46 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 3:03 PM

Title:	Mrs.
Name:	Veneta Leonard
Email:	veneta372@sbcglobal.net
Address:	950 CherokeeCt Crown Point, IN 46307
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(815) 280-3811
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	nipsco
Your Comments::	do not have the right to charge customers to make up lost revenueswe all lost revenues.

Cause No. 45380 OUCC AFS Attachment A Page 409 of 546

#### We don't have it to give.

**Date:** Thursday, May 28, 2020 1:15:53 PM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:15 PM

Title:	Mrs.
Name:	Crystal Hawkins
Email:	crywright79@gmail.com
Address:	6750 Illinois Ave Hammond, IN 46323
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 677-2992
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	I paid my bills and will not be forced to pay for other people's failure to do so or lack of

Cause No. 45380 OUCC AFS Attachment A Page 411 of 546

planning/adjustments	on NIPSCO's
part.	

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:54 PM

Title: Mrs.

Name: Joy Petersen

Email: joypetes06@sbcglobal.net

(219) 374-5514

Address: 7105 W 138th Ave Cedar Lake, IN 46303

Telephone (Best number to reach you between 8:00 am and 4:30

pm, Eastern Time, Monday

through Friday)::

Type of phone:: Home

If you do not have telephone service,:

If providing comments on a

specific case, please indicate the cause number and/or name of utility::

Gas/electric

Your Comments:: I have paid all my bills, mortgage, car payments, utilities, etc., through this pandemic, and no one should have to be penalized because the corporations are not making as much money as they're used to. They have made enough profits over the years to take in a little less. Enough with the greed already.

From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 1:12:44 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:12 PM

Title: Mr.

Name: Eugene Robinson

Email: erob\_stbc@yahoo.com

Address: 17402 Mississippi St Lowell, IN 46356

Telephone (Best number to reach you between 8:00

am and 4:30 pm, Eastern

Time, Monday through Friday):: (219) 808-8694

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause

45380

number and/or name of utility::

Your

**Comments::** 

Nipsco makes plenty of money. Businesses have suffered enough during this pandemic. Raise the rates for the muti-million dollar making companies! Don't add insult to injury by hurting people and businesses that have suffered the most. Perhaps you can look within and make necessary cuts in your own company starting with the gross overpaying of your CEO.

**Date:** Thursday, May 28, 2020 1:12:42 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:12 PM

Title:	Mr.
Name:	Humberto Sanchez
Email:	betosanchez124@gmail.com
Address:	431-1 Plymouth Rd VALPARAISO, IN 46385
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 299-6149
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	Life is hard enough and being laid off this is even more a smack in the face!!!!

**Date:** Thursday, May 28, 2020 2:51:51 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:51 PM

Title: Mrs.

Name: Cynthia Robinson

Email: cindi.robinson@kemira.com

Address: 11505 W. 132nd Ave Cedar Lake, IN 46303

Telephone

(Best

number to

reach you

between 8:00

am and 4:30

pm, Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do not

have

telephone

#### service,:

If providing comments on a specific case, please indicate the cause number and/or name

of utility::

Cause No. 45380

#### **ENOUGH WITH THIS CORPORATE GREED!!**

Many families are truly struggling, even prior to this pandemic. Many small, local mom and pop businesses will never recover from this pandemic and are closing up and saying goodbye to their dreams. But NIPSCO wants to raise their rates ONCE AGAIN because of the pandemic?... This is ludicrous.

# Your Comments::

The Indiana Utility Regulatory Commission already approved an electric rate increase for NIPSCO that will cause the average residential customer's bill to go up about \$6 per month. The new rates went into effect in two phases, the first in January and the second in March. And now, they claim to have lost money, when they were already feasting on the latest increase?

Please do not allow this greed to continue at the expense of those already suffering.

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**Date:** Thursday, May 28, 2020 2:38:21 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:37 PM

Title: Mrs.

Name: Brittney Hruskocy

Email: bdelariva@sbcglobal.net

Address: 10148 prairie court Dyer, IN 46311

Telephone (Best

numbe

number to reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

**Monday** through

Friday)::

Type of phone::

Mobile

(219) 805-6858

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause No. 45380 NIPSCO

Your Comments:: The governor signed the executive orders therefore it is the governors responsibility to ensure that utilities are able to continue to operate. Many consumers such as myself have continued to pay their utility bills in full on time during COVID19. Additional costs should not be passed on to consumers who continued to pay on time. If the utility companies want to charge late fees and set up payment plans for those who were unable to pay, they should be able to. If the governor wants to provide relief, then he can.

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**Date:** Thursday, May 28, 2020 1:08:06 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 1:07 PM

Title: Mr.

Name: Chesak Andrea

Email: amchesak@gmail.com

Address: 11692 E State Rd 445 Bloomfield, IN 47424

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::

Type of phone:: Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Covid recovery consumer rate hikes

Cause No. 45380 OUCC AFS Attachment A Page 422 of 546

**Your Comments::** 

Pure theft for the utility companies to try to put the cost of lost revenue due to lower use on the customer who has no competitor and a monopoly on customers. Where are their savings on their profits to cover this?!

**Date:** Thursday, May 28, 2020 2:30:54 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:29 PM

Title: Mr.

Name: Tiana Sanchez

Email: tianamsanchez@gmail.com

Address: 375 Stonehill Drive Valparaiso, IN 46385

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through Friday)::

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or

45380

(219) 286-5642

#### name of utility::

**Your Comments::** 

I have paid my bill on time every single month it's not fair to charge me more when I was paying and never missed a date. I cant afford for the rates to keep rising when I didn't do anything wrong. I'm already working 2 jobs to pay my bills.

**Date:** Thursday, May 28, 2020 2:27:49 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:27 PM

Title: Mrs.

Name: Jodi Neely

Email: neely1967@gmail.com

**Address:** 4940 E975N

Demotte, IN 46310

(219) 384-8527

Telephone

(Best

number to reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments:: Re: Nipsco petitioning to recover revenue through rate hikes during the pandemic. Consumers should not be responsible for the loss of revenue due to commercial businesses having to close and use less power. I have always been a compliant and timely nipsco customer but it is sad to see them raise rates due to people not being able to meet their payments in a time of crisis. It is a disgusting business practice to take from your patrons when you didn't meet your EXPECTED revenue for a time period that was not expected.

**Date:** Thursday, May 28, 2020 2:26:23 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:25 PM

Title: Ms.

Name: Patricia Hargrove

Email: just.patti@yahoo.com

Address: 951 Port Cir

Hobart, IN 46342

Telephone

(Best number to reach you

between 8:00 am and 4:30

pm, Eastern Time, Monday

through
Friday)::

Type of phone::

Mobile

(219) 309-6524

If you do not have telephone service,:

If providing

comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380

Your Comments::

Raising rates now is not acceptable! This will hurt people who have lost employment, a small business just trying to stay afloat, and the people who kept working, and even though they lost no income, they live paycheck to paycheck. This is not right when everyone is suffering to raise rates to make up what a UTILITY lost.

 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 2:24:44 PM

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## Formstack Submission For: OUCC\_Contact\_2361

(219) 433-1123

Submitted at 05/28/20 2:24 PM

Title: Mrs.

Name: April Rodriguez

Email: aprilbosi@yahoo.com

Address: 6715 Magoun Ave Hammond, IN 46324

Telephone (Best number to reach you

between 8:00 am and 4:30

pm, Eastern Time, Monday

through Friday)::

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a

specific case, please indicate the cause number and/or name of utility::

45380

Your Comments::

I pay my bill, and we as consumers should not be held accountable for financial downfalls of corporations. Bail yourself out and stop raising our costs! Cut the bonuses on the CEO and other executives. Take a pay it and give the working people of America a break during these already trying times.

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 2:20:16 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:20 PM

Title: Mrs.

Name: Deborah Ancich

Email: 317bossyaussie@sbcglobal.net

Address: 8226 Howard Ave Munster, IN 46321

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern

pm, Eastern Time, Monday through Friday):: (219) 801-0643

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case,

please indicate the cause number and/or name of utility::	45380/NIPSCO
	I am totally against the utilities companies here in Indiana, specifically NIPSCO since that is the one we have for our home, to try to recoup their losses from this pandemic.  From what I'm hearing they want to raise rates not
	only for businesses but for homeowners also. They said they've lost money because of the pandemic but they are not the only ones loosing. Some have lost their businesses and their income.
Your Comments::	Almost everyone is struggling now. Ordinary people, mom & pop businesses, homeowners have no one bailing them out. It's the way things work. It's nice when the money is coming in but when it's not you need to figure out a way to handle that toonot make others cover for you.
	As I stated above I'm totally against rate increases or any other way the company is going to try to get the money for unused utilities. Not only is that wrong, but it's not right to do to the people who are dealing with so much at this time.
	Please do NOT let this happen. Thank you.

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Thursday, May 28, 2020 2:15:04 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 2:14 PM

Title: Mr.

Name: Jerry Schliephake

**Email:** jschlie@ymail.com

Address: 807 Hwy 212

Michigan City, IN 46360

(630) 532-9047

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause No. 45380

Your Comments:: We as consumers already pay quite enough for the services we receive from Nipsco. To expect the consumer to makeup for losses due to a situation beyond everyone's control is absolutely ridiculous. Neither Nipsco nor any other utilities should enjoy income protection simply for the sake of keeping the company from seeing lower revenue than normal. If they lost revenue because their corporate clients weren't using their services then it would seem that their costs would have also declined since they weren't required to deliver those services. I'm sure all of the commercial clients would love to recoup their losses they incurred during the pandemic as well. How many non-monopoly businesses do you think would get away with charging their customers higher prices to makeup for previous losses? I think everyone knows the answer would be none.

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From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Date: Thursday, May 28, 2020 11:39:02 PM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 11:38 PM

Ms. Title:

Name: Aliya Adams

**Email:** aliyaada91@yahoo.com

4928 Olcott Avenue apt 1 **Address:** 

East Chicago, IN 46312

(219) 707-2124

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of

Mobile phone::

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

It is wrong to charge people to make up the costs during this pandemic, so many families have lost jobs and are still waiting on unemployment. I filed over 2 months ago and still have not received anything. This is a very rough time for myself as well as my children. I'm a single mother of two and I'm struggling to pay rent. I know if I'm struggling, there are other families out here in desperate need and probably in worse conditions.

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From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Date: Thursday, May 28, 2020 8:33:01 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/28/20 8:32 PM

Mrs. Title:

Name: Susan Meador

**Email:** lavendarsue@msn.com

9992 N 600 E **Address:** 

Morristown, IN 46161

(765) 763-7055

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time, Monday

through

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Covid Rate Increase

Your Comments:: I am sorry but I have continued to pay my electric bills and do not want any rate increase for Duke to recoup anything from people who can't or don't pay thiers. There are many businesses losing money right now due to the Covid shutdown. I had to shut my hair salon down and have also had to invest in additional PPE supplies and cleaning supplies for both my home and salon. I am not raising my prices. My customers mean to much to me to add additional cost to their lives at a time like this. If myself along with many other small businesses can tighten our belts and get through this, surely a large corporation who gets plenty of help from tax payers can dip into their rainy day funds and take the hit on lost revenue. It takes a lot of gaul to even ask for an increase.

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Cause No. 45380 OUCC AFS Attachment A Page 439 of 546

From: <u>Jackie Sinwelski</u>
To: <u>UCC Consumer Info</u>
Subject: Payment Responsibility

**Date:** Thursday, May 28, 2020 4:26:36 PM

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Hello, I am a resident of Crown Point, Indiana, and I saw an article about Indiana possibly charging their residents to cover the costs NIPSCO has had due to the pandemic. I, for one, can't afford any more bills. I am a disabled widow, and I am on a fixed income. I understand that companies large and small have suffered because of this pandemic, but the residents of Indiana did not cause this pandemic, and we are struggling, as well. Please see this from the point of view of the average, tax and bill paying residents. It's been a tough couple of months for all of us. Please don't make it worse by requiring that we take on the cost of something that is not our fault.

Jacqueline Sinwelski

 From:
 Aaron Abbott

 To:
 UCC Consumer Info

 Subject:
 Re: Duke Energy

**Date:** Thursday, May 28, 2020 8:45:40 PM

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You guys are disgusting human beings, if you can even be considered humans, for not telling Indiana Utility Companies no immediately on them wanting to raise prices during a global pandemic.

#### Get Outlook for Android

From: UCC Consumer Info <uccinfo@oucc.IN.gov>
Sent: Wednesday, May 13, 2020 6:33:07 PM
To: Aaron Abbott <aabbott23@msn.com>
Subject: Automatic reply: Duke Energy

Thank you for contacting the Indiana Office of Utility Consumer Counselor (OUCC).

If you are contacting us about a pending case, we will share your comments with our legal and technical case team.

- We offer regular updates on pending IURC cases in our monthly newsletter. You can subscribe at <a href="https://www.in.gov/oucc/2877.htm">https://www.in.gov/oucc/2877.htm</a>.
- We are also posting case updates on our website (<u>www.in.gov/oucc</u>), including the following:
  - Duke Energy Rate Case: <a href="https://www.in.gov/oucc/2927.htm">https://www.in.gov/oucc/2927.htm</a>
  - I&M Rate Case: <a href="https://www.in.gov/oucc/2926.htm">https://www.in.gov/oucc/2926.htm</a>
  - IPL Infrastructure Plan: <a href="https://www.in.gov/oucc/2928.htm">https://www.in.gov/oucc/2928.htm</a>
  - IURC Tax Cuts and Jobs Act Investigation: http://in.gov/oucc/2891.htm
  - Municipal Water Rate Cases: http://in.gov/2494.htm
  - NIPSCO Electric Rate Case: <a href="https://www.in.gov/oucc/2901.htm">https://www.in.gov/oucc/2901.htm</a>

If your email pertains to a different matter, our consumer services staff will be in touch with you soon.

Thank you again for contacting us.

From: Mary E Squires
To: UCC Consumer Info

Subject: Reject Nipsco's bid to recoup pandemic revenue losses -

**Date:** Thursday, May 28, 2020 11:38:42 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

\_\_\_\_\_

Are these losses projected or actual -Soft or hard dollar, either way No Way!

Why should they be except from experiencing loss revenues when

Restaurants are not

Workers are not

Shame on them for even asking -

When the poorest people suffer -

tell them to take it as a loss -

just like every other business.

Take it out of their top peoples salaries, bonuses,

Dividends ... they will eventually make it up .

Vote no and show the consumer you are here for them and not for NIPSCO.

Sent from my iPhone

Cause No. 45380 OUCC AFS Attachment A Page 442 of 546

From: noreply@formstack.com <noreply@formstack.com>

**Sent:** Friday, May 29, 2020 12:24 AM

To: UCC Consumer Info <uccinfo@oucc.IN.gov>

Subject: OUCC\_Contact\_2361

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



Formstack Submission For: OUCC Contact 2361

Submitted at 05/29/20 12:24 AM		
Title:	Ms.	
Name:	Lacia Coons	
Email:	lacias1@hotmail.com	
Address:	1690 S. Spencer Ave Indianapolis, IN 46203	
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(317) 435-4372	
Type of phone::	Mobile	
If you do not have telephone service,:		
If providing comments on a specific case, please indicate the cause number and/or name of utility::	IPL	
Your Comments::	Rate hikes to pay for unsubstantiated increased cost for utility companies is a travesty. To suggest that the public needs to pay for increased staff (again unproven by the utility companies) while their doors are shuttered and staff is decreased or for PPE is insane. Both of these costs are covered under the CARES act. I would like to know what IPL received in forgivable loans to ensure the continued staffing	

Cause No. 45380 OUCC AFS Attachment A

Page 443 of 546 and The purchase of PPE! We as a society are constantly told to have two months salary or a rainy day fund yet these multi million dollar corporations can't afford 3-4 months of unpredictable economic and pandemic related bumps in the road. The most vulnerable in our society will pay if you pass along a cost to offset the exorbitant salaries of industry execs to the hard working people of Indiana.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

 From:
 Christine Linnemeier

 To:
 UCC Consumer Info

 Subject:
 Cause # 45377

**Date:** Sunday, May 31, 2020 7:17:01 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

#### Dear IURC,

I am writing to ask that you reject the petition for utilities to increase their rates to make up for revenue lost due to Covid 19 (cause # 45377). Everyone has been affected by the Covid 19 pandemic, especially working class and middle class families which account for a large percentage of utility customers. The last thing these families need is more expenses. I'm sure the large utility companies are far more capable of handling their losses than ordinary rate payers. They should not be allowed to pass their misfortune on to customers who have losses of their own.

My utility companies are Duke and Vectren.

Sincerely,

Christine Linnemeier 1900 E Arden Dr Bloomington, IN 47401 812-336-5106 
 From:
 Grant McClintock

 To:
 UCC Consumer Info

 Cc:
 Amanda Long

 Subject:
 Cause # 45380 Comment (phase 2)

 Date:
 Wednesday, June 03, 2020 10:30:06 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

#### Good morning.

My name is Grant McClintock.

My address is 8052 River Bay Dr E, Indianapolis, IN 46240.

My email address is included with this correspondence, and my phone number is 717.364.2322.

My wife, Amanda Long, and I are customers of IPL (Indianapolis Power & Light). We urge you to vote 'NO' regarding phase 2 (utility cost recovery due to covid19), of Cause # 45380. It's completely unfair & unconscionable for electricity providers to charge consumers more, when businesses used less of their product during a global pandemic.

Thank you and have a safe day.

From: LORELEI PRESSNER
To: UCC Consumer Info

Subject: Cause #45377 Nisource/NIPSCO
Date: Friday, May 29, 2020 3:53:14 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown

\_\_\_\_\_

senders or unexpected email. \*\*\*\*

While I realize NIPSCO has lost income from the temporary closing of companies who are NIPSCO's biggest users and also get special discounts (because the more they use the lower rate they pay)as a result of the pandemic, their request seems somewhat awkward.

We all (workers, retires, students, all citizens) have been affected by the Pandemic in many ways including financially.

Their request sounds rather unfair.

I live on a fixed income and I've managed to cut my spending here and there to pay my bills and cover the price increases on food, toilet paper and My medical supplies? I don't want to see an increase in rates NOW and by December or next year NIPSCO requests another.

There must be a better option.

Lorelei Pressner 8675 Harrison St Merrillville IN 46410 lorebuck@sbcglobal.net

Sent from my iPad

Cause No. 45380 OUCC AFS Attachment A Page 447 of 546

 From:
 Ann Skinner

 To:
 UCC Consumer Info

 Subject:
 Cause No 45380

**Date:** Friday, May 29, 2020 1:33:56 AM

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\_\_\_\_\_

I say no to cause No. 45380. It's not right to raise our bill to protect the Nipsco Co. Keep our electric and gas rates the same.

Thank You, Mary Ann Skinner 4854 W Main St, Lowell, In 46356 Sent from my iPad

Cause No. 45380 OUCC AFS Attachment A Page 448 of 546

From: LORI HIGGINS

To: UCC Consumer Info

Cc: Bob

Subject: Cause no. 45380

**Date:** Friday, May 29, 2020 2:59:16 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Utility companies, including NiSourse, are asking for rate hikes to cover losses due to lower commercial use despite higher residential use, consumers unable to pay and their inability to disconnect them during the pandemic, by governors order. Utilities are also asking for the amount usage fell and expenses incurred, due to the virus so they could also potentially charge customers for usage they were expected to use but didn't.

The covid virus has caused untold financial loss to individuals as well as companies. Unemployed and under employed are finding themselves now two to three months in arrears on mortages, rents, utilities, insurances and so much more coming due These back payments will be due as our economy is struggling to come back.

Full employment for most people will not return to pre-pandemic levels quickly, if at all, leaving many people to fall farther behind.

Utilities as with corporations have past profits to fall back on. I understand this may not cover the entire amount. However, private citizens don't have that cushion to fall back on, any savings they had was likely spent on food. We are all going to loose money due to this crisis, people, companies, cities and states alike. We will all have to take a big bite out of this sandwich, all of us, no exceptions.

NiSource is has approximately \$1 billion in liquidity, including cash. A reported by The Times Newspaper, shows their 1st quarter profits were \$205.1 million. This is profit for 3 months, yes, 3 months, and they would like to charge customers for services they expected us to use but didn't.

I implore the powers that be to vote no to a rate increase and no to potential future loss sharing currently in negotiations.

Lori Higgins 2407 McCool Road Portage, Indiana 46368 
 From:
 silviaholman70

 To:
 UCC Consumer Info

 Subject:
 Cause Number 45377

**Date:** Friday, May 29, 2020 3:59:08 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

#### To Whom it may concern,

I am writing this in regards to NIPSCO's request to raise consumer rates on utilities for residents to make up for lost revenue from businesses due to COVID 19. This is outrageous, it pains me that the executives at NIPSCO may have to give up a luxury car, vacation or gold plated bathroom in these trying times. Hoosiers have enough to worry about, like losing their jobs, putting food on the table, etc. Let NIPSCO executives feel the pain like the rest of us. Please deny this request.

Silvia Holman 8041 Maple Ave Gary, IN 46403

Sent from my Verizon, Samsung Galaxy smartphone

From: Wes Norris

To: UCC Consumer Info

Subject: Fwd: Now more than ever, Indiana leaders need to put constituents over corporate profit

**Date:** Wednesday, June 03, 2020 11:27:55 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Indiana residents do not need to pay from our tax dollars to fund utility company losses during covid 19. If anything, this funding needs to go to local business. Financially, utility companies are in much better shape than small business. They do not need help!

#### Begin forwarded message:

From: h20@iga.in.gov

**Date:** June 3, 2020 at 9:51:08 AM CDT

**To:** wesley 1983@yahoo.com

Subject: RE: Now more than ever, Indiana leaders need to put constituents

over corporate profit

Dear Wes,

Thank you for reaching out to my office to address the concern you have about Cause No. 45380, which includes petitions from both the Indiana Office of Utility Consumer Counselor (OUCC) and ten electric and gas utility companies throughout the state. The OUCC is asking that utilities continue the no disconnection policies put in place due to COVID-19, waiving certain fees (late and convenience fees, deposits, and reconnection fees), and expanding the use of consumer payment arrangements to ensure Hoosiers like yourself do not lose access to vital services at this time.

Currently, no decision has been made, but the OUCC is accepting public comment. They are asking that you please contact them at <a href="mailto:uccinfo@oucc.in.gov">uccin.gov</a>, through the <a href="mailto:website form">website form</a>, or by writing in to OUCC Consumer Services at 115 W. Washington Street, Suite 1500 South, Indianapolis, IN 46204. They have asked my office to have you contact them directly so your comments can be submitted individually as evidence to present before the IURC when they review the claim. Please know that both my office has been reviewing these petitions as well. My staff and I will continue to monitor the progress of this claim as it makes its way through the process, but feel free to use this <a href="mailto:link">link</a> if you would like to as well. Please let me know if you have any questions or concerns.

Sincerely,

Jim Pressel State Representative

Cause No. 45380 OUCC AFS Attachment A Page 451 of 546

House District 20

Cause No. 45380 OUCC AFS Attachment A Page 452 of 546

From: Kelly Franks
To: UCC Consumer Info

**Date:** Tuesday, June 02, 2020 9:56:47 AM

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r

Listen up peeps! The utilities that service the state of Indiana have petitioned for passing lost revenue due to covid on to the consumer. The petition is currently under review and the IURC needs your letter or email to defend the consumer.

Email is: uccinfo@oucc.IN.gov

Everyone lost revenue during this time. I can't believe the nerve of big business like Duke IPL and NIPSCO trying to take from the common man. If anything there should be a surplus of energy and prices should fall.

Please take a minute to send an email. It's your money and they're trying to take it to make up for corporate losses!

Sent from my iPhone

Cause No. 45380 OUCC AFS Attachment A Page 453 of 546

From: Harry

To: <u>UCC Consumer Info</u>

Subject: new nipsco and other utility rate hikes.

Date: Monday, June 01, 2020 6:26:36 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

What is this crap about the utilities asking for rate hikes because we havent used enough and poor babies are losing money. What the heck they think is happening to everybody, they are not better than us they can have their share of losses and live with it, we cant go out and say we lost money so let us charge more for working, our bosses would fire us and find someone else to do our job. You guys have to tell them to suck it up and live with it, everyone has lost money and the private sector isnt printing new money to pay them more, we have to work for what we get and they cant have anymore just because times are tough, they are tough on us to.

--

Harry (KC9EOT)

From: noreply@formstack.com UCC Consumer Info To: Subject: OUCC\_Contact\_2361

Date: Friday, May 29, 2020 7:35:11 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 7:35 PM

Mrs. Title:

Name: Susan Collins

**Email:** coonsteach@sbcglobal.net

4812 Young Avenue **Address:** 

Indianapolis, IN 46201

(317) 902-7267

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Rate hikes and transparency

Your Comments::

I'm demanding transparency in federal and state funding of Indiana utilities as well as asking for no rate hikes to "pay back" losses from Coronavirus pandemic revenue losses. Additionally, employers should provide the safest work environment for employees. This includes a clean work area, PPEs during times of a public health crisis, and the option to work from home. Our utility services should be wholly responsible providers to their communities and to their employees, especially during these unprecedented times of pandemic.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Wednesday, June 03, 2020 11:12:13 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/03/20 11:11 AM

Title: Mr.

Name: Michael Bean

Email: revbean@sbcglobal.net

Address: 601 S Eisenhower Dr Edinburgh, IN 46124

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

(812) 526-9270

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

cause # 45380

Your Comments:: Yes on extending cut-off protection to customers. NO on phase 2 "recovery of lost revenue" by the utility companies. They are much more financially able to handle "loss" than consumers, many of whom have lost their jobs due to Covid-19 shut down. The utility companies will just have to muddle along like the rest of us instead of adding burdens and financial hardship to suffering families. Thank you.

Rev. Michael E. Bean

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Sunday, May 31, 2020 6:21:32 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/31/20 6:21 PM

Title:	Mrs.
Name:	Dawn Osburn
Email:	dtoz93@yahoo.com
Address:	765B W Oakley Ave Lowell , IN 46356
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 308-5605
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	45380
Your Comments::	Why should we have to pay more when nipsco has record profits. We lost money too due

Cause No. 45380 OUCC AFS Attachment A Page 459 of 546

## to covid 19!!

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 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Friday, May 29, 2020 11:22:48 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 10:20 AM

Title: Ms.

Name: Peg Ozimec

Email: pvozimec@comcast.net

Address: 520 W 52nd Place

Merrillville, IN 46410-1403

Telephone (Best

number to

reach you between

8:00 am and

4:30 pm, Eastern Time,

Monday through Friday)::

Type of phone::

Home

(219) 887-8976

If you do not have

telephone service,:

If providing comments on a specific

Cause No. 45380 OUCC AFS Attachment A Page 461 of 546

case, please indicate the cause number and/or name of

Nipsco trying to recoup Covid-19 losses

Your

utility::

**Comments::** 

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

 From:
 noreply@formstack.com

 To:
 UCC Consumer Info

 Subject:
 OUCC\_Contact\_2361

**Date:** Sunday, May 31, 2020 11:50:41 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/31/20 11:50 AM

Title: Mrs.

Name: Kimberly Wells

Email: www.kayk711@gmail.com

Address: 896 Apache Lane

Lowell, IN 46356

(219) 670-4410

**Telephone (Best** 

number to reach you between 8:00

between 8:00 am and 4:30

pm, Eastern Time, Monday

through Friday)::

Type of phone:: Home

If you do not have telephone

service,:

If providing comments on a

specific case, please indicate the cause number and/or name of utility::

45380

Your Comments::

Absolutely not. I paid my bill every month as did most of the entire state. My husband got laid off. You expect all of us to budget it and make little to no means of income work so you can increase it. Nipsco gets paid WAY more than enough. Esp, when I pay more in delivery charge than actual gas usage.

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From:	noreply@formstack.co	
To:	<b>UCC Consumer Info</b>	
Subject:	OUCC_Contact_2361	

**Date:** Wednesday, June 03, 2020 10:25:10 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/03/20 10:24 AM

Title:	Ms.
Name:	Heidi Harbaugh
Email:	heidih1956@aol.com
Address:	6730 Laurel Ave. Portage, IN 46368
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 771-0713
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	NIPSCO Covid raising rates
	I strongly object to the raising of rates as a result of "loss" due to Covid.  We already have one of, if not the highest rates in the

Cause No. 45380 OUCC AFS Attachment A Page 465 of 546

#### **Your Comments::**

country already!
This will put an undue
burden on all of us, after
many losing jobs, working
lesser hours.

**Date:** Friday, May 29, 2020 10:52:39 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 10:04 AM

Title: Dr.

Name: Judith Anderson

Email: anders@indiana.edu

2525 E. 8TH ST., Bloomington., IN 47408

Address: 2525 E 8TH ST

Bloomington, IN 47408

Telephone (Best number to reach you between 8:00 am and 4:30

pm, Eastern Time, Monday

through Friday)::

(812) 339-7585

Type of phone:: Home

If you do not have telephone

service,:

If providing comments on a

specific case, please indicate the cause number and/or name of utility::

Cause NO: 45277 Duke Energy (Covid-19)

Your Comments:: Duke is a very rich company, as well as a monopoly. That it wants customers to pay for the loss of revenue due to Covid-19 is simply, fundamentally WRONG. Duke should absorb the loss, as other huge companies are doing and as it is able to do. (I write as one with stock in Duke.)

From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Saturday, May 30, 2020 5:46:03 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/30/20 5:45 PM

Title: Dr.

Name: Janice Frisch

Email: janice.e.frisch@gmail.com

Address: 623 Bayberry Ct. W.

Bloomington, IN 47401

(419) 575-1930

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Tilough

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,: If providing comments on a specific case, please indicate the 45377 cause number and/or name of utility:: Hello, I am writing to express my concern regarding cause # 45377, a petition from utility companies trying to increase rates due to lost revenue from COVID-19. I am against allowing utility companies to raise their rates at this point in time. All sectors of the economy, including small business owners like myself, have experienced lost revenue from COVID-19. At a time when many Your individuals have lost their jobs or lost income it is **Comments::** unconscionable for utility companies to pass their lost revenue issues onto consumers who are already unable to pay bills at the current rate. Please do not allow utility companies in Indiana to raise their rates at this time. Sincerely, Janice Frisch

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From:	noreply@formstack.com
To:	UCC Consumer Info
Subject:	OUCC_Contact_2361

**Date:** Wednesday, June 03, 2020 9:15:17 AM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/03/20 9:14 AM

Title:	Mr.
Name:	Connie Zeigler
Email:	conniejz@gmail.com
Address:	5024 N COLLEGE AVE INDIANAPOLIS, IN 46205
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(317) 908-6046
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	

Please do not raise utility rates. Stuck at

Cause No. 45380 OUCC AFS Attachment A Page 471 of 546

**Your Comments::** 

home for long months we are already paying more for sewage, water, electricity and gas as we use more in our personal residences.

**Date:** Friday, May 29, 2020 10:33:19 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 10:01 AM

Title: Mr.

Name: Todd Baker

Email: todd4198@gmail.com

Address: 8324 Bell St

Crown Point, IN 46307

(219) 661-7664

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Cause # 45377, NIPSCO

Your Comments:: Regarding Cause # 45377. These comments are of my behalf and I am currently a customer of NIPSCO. I do not agree that a rate increase should occur due to COVID-19 and the IURC should reject the measure. Per NIPSCO's rate sheet effective 3/2/20, the residential charge is \$0.124141 with an additional \$13.50 customer charge. This advertised rate is slightly higher than the Indiana average (\$0.1219), but slightly lower than the US national average (\$0.1308) per the US EIA site. If you include the customer charge, the total rate from my last bill calculates to \$0.158459, higher than both the Indiana and US averages. So from my perspective NIPSCO is already on the expensive side and increasing rates further due to COVID-19 does not make sense. It is assumed that due to less work in the industrial and commercial segments NIPSCO received less revenue from these areas, however less usage would also go hand-in-hand with less power generation, line maintenance, and operational costs. If customer accounts have gone past due as stated in the petition from the utilities, they need to recoup those costs through the court system, not by increasing customer rates. Once again, the IURC should reject this measure.

**Date:** Saturday, May 30, 2020 8:17:27 AM

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### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/30/20 8:17 AM

Title:	Mr.
Name:	Joseph Melone
Email:	joe0862@yahoo.com
Address:	609 Merganser Drive Hobart, IN 46342
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 940-3222
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause No. 45377 - NIPSCO
Your Comments::	I am asking the IURC to reject this measure for Cause No. 45377.

**Date:** Tuesday, June 02, 2020 11:30:51 AM

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/02/20 11:30 AM

Title: Ms.

Name: Cynthia Lytle

Email: revcynth8@aol.com

Address: 2020 Plaza Dr. # 209 Bedford, IN 47421

Telephone (Best number to reach you between 8:00 am and 4:30

am and 4:30 pm, Eastern Time,

Monday through Friday):: (812) 675-8575

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Duke Energy

Your Comments:: income because of the virus. It is my belief that this is due to total GREED and should not be allowed. These corporate entities may be losing money from profits but the citizens are losing money from loss of jobs, increased medical bills for virus deaths, not to mention the incredible emotional burdens of trying to take care of their families during a time of National Crisis. How dare they even ask! Please deny all request to the utility companies to gain from our sufferings. Thank you.

I've noticed the utility companies have requested permission to increase energy charges due to loss of

From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Friday, May 29, 2020 9:44:22 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 9:28 AM

Title: Mrs.

Name: Sherry Barnhart

Email: shbarnha@iu.edu

Address: 923 S Rolling Rock Drive Bloomington, IN 47403

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::

(812) 361-9754

Type of phone:: Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

45377

PLEASE DO NOT allow utility companies
to increase customer rates due to lost revenue
from COVID-19. The pandemic has
financially hurt so many families, and a hike
in rates will only hurt them more.

**Your Comments::** 

My family's electric service is through Duke Energy, and we already pay \$135.00 / month for that service. Our natural gas service is through Vectren, and we already pay around \$80 / month for that service.

My husband owns a small business, and he has been affected by the pandemic. Please don't allow our utility rates to go up.

**Date:** Saturday, May 30, 2020 7:00:47 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/30/20 7:00 AM

Title: Mr.

Name: Wayne Borowski

Email: wab\_tb@hotmail.com

Address: 2570 Oakwood Drive Crown Point, IN 46307

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

(219) 306-3565

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

**NIPSCO** 

Your Comments::

NIPSCO wants an increase to gain lost revenue during COVID 19 crisis. The company still billed and received payment from me at my personal residence and my business residence. How did they lose revenue? My source of income, my business was closed via Governor Executive Order. Lose of a waived late fee does not compare to complete lose of income. I still was billed for their services.

**Date:** Monday, June 01, 2020 6:21:55 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/01/20 6:21 PM

Title: Mr.

Name: James Cook

Email: valpo146383@yahoo.com

Address: 2006 Shaker Dr

Valparaiso, IN 46383

(219) 462-4652

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

2361

Your Comments::

I am retired and have Nipsco payments taken routinely from my checking account. I have never been late in my payments even prior to auto deductions. I live in a neighborhood that has their underground electric being upgraded. Nipsco is paying USIC to mark the underground utilities and even today I see this company's personnel sitting around in their individual trucks or standing outside and talking among themselves doing nothing for hours on end. Yet, I don't see any Nipsco identified vehicles monitoring or auditing their work. No wonder that Nipsco wants to charge us additional monies.

**Date:** Monday, June 01, 2020 12:35:02 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

(574) 536-6580

Submitted at 06/01/20 12:34 PM

Title: Mr.

Name: Thomas Olds

Email: oldsmoboat95@gmail.com

Address: 1215 Copley Ct Goshen, IN 46526

Telephone (Best number to reach you between 8:00

am and 4:30 pm, Eastern Time, Monday through

Friday)::

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate

**NIPSCO** 

the cause number and/or name of utility::

Your Comments::

We do not believe that NIPSCO or any of the utility company should be allowed an increase in consumer rates to cover their losses over the pandemic. No other company is allowed to do this. We have all lost money etc. - why should they be granted special compensation. Thank you

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**Date:** Friday, May 29, 2020 9:23:50 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 9:11 AM

Title: Mr.

Name: keath rhymer

Email: keathrhymer@yahoo.com

Address: 6615 wedgeport lane

INDIANAPOLIS, IN 46259

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through

Friday)::

(317) 619-6444

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate

no case number it is for utilities wanting to raise

rates due to the covid problem

the cause number and/or name of utility::

Your Comments::

the utilities have no right to ask for a raise in rates they continue to make money and did thru all of the crisis., we didn't stop paying our monthly bills They deserve no more then any private business got they have to suffer the cost of doing business like any one else has to.

From:	noreply@formstack.com
To:	<b>UCC Consumer Info</b>
Subject:	OUCC_Contact_2361

**Date:** Friday, May 29, 2020 9:15:39 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 9:04 AM

Title:	Mrs.
Name:	Donna Henry
Email:	donnahnry@yahoo.com
Address:	512 Cherry North Judson, IN 46366
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(219) 395-6504
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause 45380
Your Comments::	Please do not allow utility companies to penalize consumers with charges. It is not our fault.

**Date:** Friday, May 29, 2020 5:52:43 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 5:31 AM

Title: Mrs.

Name: Teffany Barnett Herrold

**Email:** bertiniherrold@gmail.com

(219) 221-2113

Address: 412 Hawthorne Street Laporte, IN 46350

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time,
Monday through
Friday)::

**Type of phone::** Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number

and/or name of utility::

**Your Comments::** 

Rate increase so to covid9. I oppose this action and firmly believe NIPSCO should be denied such a request. The people of this area cannot at this time handle another hardship. Please consider all the family's that have very limited income and resources.

**Date:** Friday, May 29, 2020 4:55:45 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 4:54 AM

Title: Mrs.

Name: Cherie Gill

Email: tinkersmiley@gmail.com

Address: 427 Pembroke rd Valparaiso, IN 46385

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

(219) 508-7154

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause No. 45380

Your Comments::

I object to increasing our bill!! We are all suffering due to this pandemic. Your company however, was and is still making money despite those who needed assistance. If you want to make up your losses why not deduct it from your linemen who are on call sleeping in their trucks! Due to the increase of people staying at home I'm sure there was an increase of usage. This is nothing but greed at a time where we all need compassion.

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From: noreply@formstack.com UCC Consumer Info To: Subject: OUCC\_Contact\_2361

Date: Friday, May 29, 2020 2:14:25 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 2:13 AM

Title: Mrs.

Christine Fields Name:

**Email:** chaines1566@att.net

5 Stratford Way **Address:** Danville, IN 46122

(317) 217-0558

Home

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of

phone::

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Rate increase

#### Dear Sirs,

I am writing today to request your denial of the rate increase that Indiana utility companies have requested.

There is a public health crisis. I u sees yams they have taken losses due to their inability to turn off utilities for non payment. What other losses have they suffered???? Ok, so businesses were closed BUT all of this employees are paying higher utility bills at home! Screw them.

Your Comments:: Businesses across the country are losing revenues, are being forced to rely upon loans to get them through or, worse yet, have had to close their doors. Why do the utility companies think that they have the right to raise rates at a time that we have the highest percentage of unemployment ever? Even after this is over, they are no different than any other company! Get a loan or suffer through!

Tell the health care providers-those that are SAVING LIVES- to just raise their rates! I work in healthcare. The insurance companies set the rates they will pay. Healthcare providers cannot just raise their rates to compensate for losses and neither should the utility companies be permitted to. I own a small business; is it easy? Hell no but I'm struggling through as are millions of others.

Please DENY the request of Indiana utility companies to raise their rates. Please do the right thing for the people if Indiana and tell them to find funding elsewhere like every other business in the country!

**Date:** Friday, May 29, 2020 11:48:17 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 11:48 PM

Title: Mr.

Name: Mark Adams

Email: evansvilleace@gmail.com

Address: 1623 S Oakdale Dr.

Bloomington, IN 47403

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through

**Type of phone::** Home

If you do not have telephone service,:

Friday)::

If providing comments on a

specific case, please indicate the cause number and/or name of utility::

45380

It is unreasonable to expect a company to pay a utility for services not rendered, especially given that the company in question would not have been receiving income during the period in question as well. This would doubly injure Indiana businesses already affected by the coronavirus crisis.

Your Comments:: Would NIPSCO not have reduced energy production, thereby lowering their own costs, during this time of less demand? Did they continue full production of electricity when it was clear that there wasn't demand to support it?

This idea of paying a company for expected usage is completely unreasonable. Can Target or Wal-Mart evaluate customer usage and then send a bill when that customer's spending falls below average?

**Date:** Sunday, May 31, 2020 6:36:25 PM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/31/20 6:36 PM

Title: Mr.

Name: Jonathan Davis

Email: gentjk1866@hotmail.com

Address: 6508 BIRCHDALE DR FORT WAYNE, IN 46815

(260) 403-1684

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

AEP and NIPSCO rate hikes

Your Comments:: Vote NO to both of these. The both have increased within the last 5 years. NOW with so many on unemployment OR have taken a reduction in pay to KEEP their jobs the utilities that have a monopoly want to extort MORE money from customers in a crisis? They can learn to budget their income just like we have to during this time of need. Maybe if their millionaire CEO's would take a decrease in pay, they could afford to operate their companies more efficiently.

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From: noreply@formstack.com **UCC Consumer Info** To: OUCC\_Contact\_2361 Subject:

Wednesday, June 03, 2020 2:21:27 PM Date:

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/03/20 2:21 PM

Title: Mr.

Anne Stoutenour Name:

Email: annieclark55@gmail.com

55341 Falling Waters Ct **Address:** 

Elkhart, IN 46514

**Telephone (Best** number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::

**Type of phone::** Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or

Utility companies desire to raise rates to recoup losses from COVID19 shut down

I am against any future increase of home owner utility rates, AEP and/or NIPSCO. These companies should be able to manage their business appropriately to accommodate emergencies just as the common home owner does. They should not be allowed to take advantage of people during a world wide crisis. Thank you for allowing me to voice my opinion. Best regards Anne Stoutenour	name of utility::	
	Your Comments::	owner utility rates, AEP and/or NIPSCO. These companies should be able to manage their business appropriately to accommodate emergencies just as the common home owner does. They should not be allowed to take advantage of people during a world wide crisis. Thank you for allowing me to voice my opinion. Best regards

**Date:** Friday, May 29, 2020 12:11:45 AM

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#### Formstack Submission For: OUCC\_Contact\_2361

Submitted at 05/29/20 12:11 AM

Title: Ms.

Name: Marcelina Brown

Email: vychan6@gmail.com

Address: 1625 Division St Hobart, IN 46342

Telephone

(Best number to reach you

between 8:00 am and 4:30

pm, Eastern Time, Monday

through Friday)::

Type of phone::

Mobile

(219) 743-2396

If you do not have telephone service,:

If providing

comments on a specific case, please indicate the cause number and/or name of utility::

45380

The text below came straight from the Nipsco website.

We invest in the future

Your Comments::

As part of our commitment our customers and communities, we're investing millions each year to provide safe, reliable natural gas and electric service by expanding our system and replacing aging facilities. We partner with diverse suppliers, and always keep safety, customer satisfaction and sustainability as our key priorities.

The phrase "customer satisfaction" should be replaced with "customer rate hikes".

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Cause No. 45380 OUCC AFS Attachment A Page 502 of 546

From: JD M

To: <u>UCC Consumer Info</u>

Subject: Proposed Nipsco rate increase

Date: Saturday, May 30, 2020 9:45:05 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Regarding Cause # 45377. These comments are of my behalf and I am currently a customer of NIPSCO.

I do not agree that a rate increase should occur due to COVID-19 and the IURC should reject the measure. Per NIPSCO's rate sheet effective 3/2/20, the residential charge is \$0.124141 with an additional \$13.50 customer charge. This advertised rate is slightly higher than the Indiana average (\$0.1219), but slightly lower than the US national average (\$0.1308) per the US EIA site. If you include the customer charge, the total rate from my last bill calculates to \$0.158459, higher than both the Indiana and US averages. So from my perspective NIPSCO is already on the expensive side and increasing rates further due to COVID-19 does not make sense. It is assumed that due to less work in the industrial and commercial segments NIPSCO received less revenue from these areas, however less usage would also go hand-in-hand with less power generation, line maintenance, and operational costs. If customer accounts have gone past due as stated in the petition from the utilities, they need to recoup those costs through the court system, not by increasing customer rates. Once again, the IURC should reject this measure.

Cause No. 45380 OUCC AFS Attachment A Page 503 of 546

From: Mark Firmin

To: UCC Consumer Info

Subject: Public opinion on pending case
Date: Sunday, May 31, 2020 2:23:24 PM

\*\*\*\* This is an EVTEDNAL amail Everaine courtien DO NOT approximate or click links from unknown

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Cause: 45377 (consolidated under cause 45380)

Utility Company: Indianapolis Power & Light

Yes, I'm a customer

#### Hi,

I'm writing to express my opinion that consumers should NOT incur incremental fees from the utility companies to cover the drop in revenue from commercial clients as a result of COVID-19. Rather the utilities should seek short term loans in the debt market until revenue returns to normal at which point the commercial clients should be billed at a higher rate to make up the short fall. Consumers should not be asked to assume incremental fees or rate changes.

Mark Firmin 333 Massachusetts Ave #605 Indianapolis, IN 46204 Daytime Tel: 562-206-7214

Cause No. 45380 OUCC AFS Attachment A Page 504 of 546

From: Ronald Floyd

To: UCC Consumer Info

Subject: Raising rates on residences to make up for closed businesses

**Date:** Friday, May 29, 2020 11:20:13 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Sent from Mail for Windows 10

My name is Linda Floyd, 6840 W US Highway 40, Reelsville, IN 46171. Home phone is 765-672-4711. My husband and I subscribe to Duke Energy for our electricity. I just want you to know I think it's wrong to raise rates for residences to offset losses from businesses. They are starting back up.

People have lost their jobs because of COVID-19. My husband and I are both not working.

Thank you for your consideration.

Cause No. 45380 OUCC AFS Attachment A Page 505 of 546

From: valerie price
To: UCC Consumer Info
Subject: Rate increase

**Date:** Saturday, May 30, 2020 2:15:27 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

I am contacting you in regards to the request for utility increases. Citizens are already having a hard enough time paying for our high utilities as it is without the monopolies requesting more increases. Food is already up by 40%. The utilities can stop paying their management such high salaries. We, the people, cannot afford this. We, the people, are having a hard enough time with out more expenses. We, the people, do not have the money. Let them learn to budget better like we are repeatedly asked to do. Thank you

Sent from my iPhone

From: Cloyd Patterson (6352)
To: UCC Consumer Info

**Subject:** Utilities trying to recoup revenues during pandemic

**Date:** Friday, May 29, 2020 10:13:35 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Hi,

My name I Cloyd W. Patterson, I live at 3736 Wish Ave in Indianapolis, 46268 I wanted to comment on case # 45377. I don't believe any utility should be able to capitalize and regain supposed lost revenue due to the COVID 19 Pandemic. How did they lose money? Aren't they making more money due to the Stay at home orders, since most people are probably using more utilities. I don't get to recoup my lost wages. Utilities shouldn't be able to further burden customers for theirs.

Thanks

Cloyd W. (PATT) Patterson

Team Leader Quality Control, New Model Subaru of Indiana Automotive, Inc. 5500 St. Rd. 38 E 47905 Ph. 765-449-6352

111.703 113 0332

E-mail: cloyd.patterson@subaru-sia.com

From: Kellee Hedges
To: UCC Consumer Info
Subject: Utility rate increases

**Date:** Monday, June 01, 2020 6:36:59 PM

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### To Whom it may Concern:

I am writing to express my intense opposition to a decision to increase utility costs to Hoosiers amid claims of lost revenue by utility companies. Imposing high costs on consumers threatens to pose a significant negative economic impact. Consumer protections need to be made to ensure monthly bills do not increase during this time. NIPSCO monthly electric bills have already increased nearly 30% over the last ten years. At the same time, Hoosier households struggle with declining and stagnant wages and significant increases in the cost of energy, health care, food, and other necessities amid the Covid-19 pandemic. Duke Energy, which had over 3 billon in revenue in 2018, is seeking customer rate hikes, making puny investments in renewable energy and emitting vast amounts of pollution that worsen the climate crisis – paid less than zero in federal taxes in 2018. Duke is the single biggest emitter of carbon dioxide of any U.S. electric utility, releasing more than 66,000 tons of CO2 pollution from its coal- and gas-fired power plants in 2017 alone. The next time Duke tries to pile up more profits on the backs of its customers with rate increases to pay for pollution cleanup, greater dependence on fossil fuel or extended use of aging nuclear power plants perhaps the Indiana Office of Utility Consumer Counselor should consider who should be penalized. Bills have increased for the average customer, at the same time, wages in Indiana have fallen by almost and unemployment is 16.9%. And while energy companies report strong financial performance they are looking to charge consumers even more.

Cause No. 45380 OUCC AFS Attachment A Page 508 of 546

This rate hike will especially hurt the most vulnerable households in Indiana, particularly senior citizens and low-income families.

Concerned Hoosier, Kellee Hedges

Sent from my iPhone

Cause No. 45380 OUCC AFS Attachment A Page 509 of 546

 From:
 denise952829@yahoo.com

 To:
 UCC Consumer Info

Subject: Utility

**Date:** Wednesday, June 03, 2020 4:40:06 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Please do not raise my utility bills

**Date:** Saturday, June 13, 2020 11:04:11 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/13/20 11:03 AM

Title: Mrs.

Name: Mindy Misner

Email: Mindy21Rules@yahoo.com

Address: 415 S. Western Ave. Portland, IN 47371

**Telephone** 

(Best

number to reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

(260) 726-5194

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

I'm sure all these utilities will be fine without price hikes. Is it proposed anywhere after the deficit is made up the prices will go back down? I doubt it. Aep just got a price increase. Ohio valley gas did too recently. I use both these companies. Aep especially is out of control with wanting to increase prices every chance they get. I say no to all increases unless it's temporary. We all know it won't be though. Then they'll be back asking for more again as soon as they can. It sad they keep raising the prices and it get so hard to afford needed utilities. I hope we get to keep our electricity. If they keep raising it we won't be able to afford it at all.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**Date:** Wednesday, June 10, 2020 6:58:11 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/10/20 6:58 AM

Title: Mr.

Name: Susan Schechter

Email: schechte@gmail.com

Address: 1001 Ferry Street

Lafayette, IN 47901

(765) 413-3040

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Tillough

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

45377

Your Comments:: I oppose the utility request to charge ratepayers for electricity that they did not use. This is an audacious subversion of the electricity market. The conditions that warranted the granting of monopoly status to electric utilities no longer exist. If the electric utilities are burning coal to produce electricity that nobody is using that is a huge structural problem with their process. Ratepayers should not be subsidizing bad business process.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

**Date:** Saturday, June 13, 2020 10:40:46 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/13/20 10:40 AM

Title: Mr.

Name: Bradley Daniels

Email: bradleyadaniels@gmail.com

(260) 726-5045

Address: 500 S Meridian St Portland, IN 47371

Telephone

(Best

number to

reach you

between

0.00

8:00 am and

4:30 pm,

Eastern

Time,

**Monday** 

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause No. 45380

Your Comments:: I don't think they should be allowed to raise their rates. I am a small business owner and can't raise my rates because I lost money from COVID-19. Last year I lowered my electric usage 5% through LED lights and other measures but my electric bill went up because I&M was granted a rate increase last year. I can't afford more rate increases. The small businessman is stuck between a rock and a hard place with no help in sight. The utility company always ask for a bigger increase than they need then the Commission says they looked out for us and gave them a lower amount. They should not get any increase.

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**Date:** Tuesday, June 09, 2020 7:06:07 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/09/20 6:39 PM

Title: Mr.

**Name:** Thomas Martin

Email: deepforesttrails@yahoo.com

Address: 1052 Madison Avenue 1052 Madison Avenue

Evansville, IN 47714

(812) 306-7638

**Telephone** 

(Best

number to reach you between

8:00 am and

4:30 pm, Eastern

Time,

Monday through Friday)::

Type of phone::

Mobile

If you do

not have
telephone
service,:

If providing

comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

Cause #45380 Vectren rate increase

### Dear Governor Holcomb,

I am writing to voice my concern regarding Vectren and many other Indiana State Utilities request to increase rates over decline in their profits due to the pandemic and state lockdown. Why can't these utilities absorb their loss of business and tighten their belts the same as the vast majority of Hoosiers, especially people who have lost jobs and businesses or others who must live on fixed income. I am elderly and barely get by on Social Security benefits, plus am underinsured with serious health issues. I've heard for years that those of us who live in southern Indiana, where Vectren supplies electricity and natural gas, pay the highest rates in the State of Indiana for these services. Many people in the state go to bed hungry. How are they going to live with increased utility rates. Let the CEOs of Vectren and other electric and gas providers take a few million less for their yearly bonuses so that others may simply live. PLEASE DENY VECTREN AND OTHER INDIANA UTILITIES THEIR REQUEST TO INCREASE RATES!

Your Comments::

Thank you,

Thomas J. Martin

From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Saturday, June 13, 2020 9:14:32 AM Date:

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/13/20 9:14 AM

Mr. Title:

Name: William E. Smith III

**Email:** justinian89@homail.com

3411 W. Tilson Pl **Address:** 

Bloomington, IN 47403

(617) 501-7387

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

45361 & 45253

### Dear IURC,

I write requesting that you deny base rate increases by power companies due to COVID-19's economic impact. While these companies may be facing short term losses of revenue due to this crisis, this too will pass as the saying goes. These companies are far from struggling. But the people who will be most heavily impacted by these rate increases will hit hard. Low income Hoosiers are the most likely to have lost their jobs during the economic down turn. Federal aid for these individuals, if they qualified at all in the first place, is mostly set to run out after July. These rate hikes would be permanent. This would also likely increase the number of people turning to Indiana's townships for utility assistance and increase the total amounts they are hoping to receive to avoid disconnections. Here in Monroe County, our townships are already trying to figure out how they are going to adequately serve the increased number of people needing aid and the rapidly increased amount of aid they need (a compounding problem). In short, this is the wrong time for a base rate increase.

Your Comments::

Sincerely, William E. Smith III

**Date:** Tuesday, June 09, 2020 10:41:56 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/09/20 10:41 AM

Title: Mr.

Name: Robyn Nelson

Email: robynnelson123@yahoo.com

(317) 679-3759

Address: 250 N MAIN ST

ZIONSVILLE, IN 46077

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do

not have

Check here

telephone service,: If providing comments on a specific case, please indicate the Cause No. 45377 cause number and/or name of utility:: Office of Utility Consumer Counselor, I am a customer of Duke Energy and Vectren. I would like to state my opposition to the joint utilities request for a pandemic payout. Many of the citizens and businesses of the state of Indiana have been hurt bu the Coronavirus pandemic. The joint request from the utilities is ill advised and unnecessary. I am hard pressed to determine how utilities were severely impacted by a decrease in utility usage that would warrant a rate increase. Your This is ill advised at a time of great need for many **Comments::** citizens of our state. Perhaps the utilities could look to other solutions that many Hoosier businesses have already had to implement such as across the board pay cuts for C-Suite executives and manager level employees. I am certain that this would generate a large savings for these utilities. Again, I oppose cause no. 45377, the joint utilities

request for a pandemic payout.

Thank you for your time,

Robyn Nelson

From: noreply@formstack.com UCC Consumer Info To: Subject: OUCC\_Contact\_2361

Friday, June 12, 2020 5:00:04 PM Date:

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/12/20 4:59 PM

Mrs. Title:

Name: Patricia Massa

**Email:** tmassa@comcast.net

9023 Marquette St. **Address:** 

St. John, IN 46373

(219) 558-0581

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

45377

Your Comments:: As a person of faith who works with the poor on a regular basis through my Church, I am writing to urge you to reject the join utilities request for a pandemic payout. Extremely high numbers of people lost their jobs, sources of income, and in many cases, family members due to COVID-19. Citizens across Indiana are currently struggling to pay for their housing, utilities, healthcare, food, etc. and are in no position to absorb increases in their utility costs. Those who are low income have been hit particularly hard by the economic downturn and there are racial disparities effecting these communities as well. Non-profit organizations like our church do not have the funds to help these people as our institutions are struggling as well. It is the responsibility of the state government to protect its citizens from threats to their lives and any increase in living costs at this time will only increase the number of people who will be out of a home as their bills mount and they are unable to pay.

I respectfully urge you to reject this appeal by the joint utilities.

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**Date:** Saturday, June 06, 2020 12:39:49 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/06/20 12:39 PM

Title: Mr.

Name: Jan Wasieleski

**Email:** wazoom@frontier.com

Address: 2368 Venus St

Portage, IN 46368

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Home

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

45380

Your Comments::

NIPSCO, a monopoly, who has been overcharging patrons for years and years, whose service is mediocre at best and who contributes our money to charities and causes without our consent, now wants your permission to recoup losses at the expense of fellow businesses and people who have lost their jobs!!?? If, as one of our government agencies, you agree to this, you continue the legacy of corporate greed and coruption that citizens must live with today and continue to distrust.

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Cause No. 45380 OUCC AFS Attachment A Page 526 of 546

From: <u>James Filbert</u>
To: <u>UCC Consumer Info</u>

Subject: charges

**Date:** Thursday, June 04, 2020 4:57:34 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

you have enough control over bill payer's don't get ---- greedy to many people out of work

From: Diane Evans
To: UCC Consumer Info
Subject: Fw: Consumer complaint

**Date:** Monday, June 08, 2020 1:37:47 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

I need to amend previous complaint, in that the \$17.00 flat fee belongs to IPL and not Citizens gas but still your utility bills are starting out at \$62, too much.

#### Diane

Sent from Yahoo Mail on Android

---- Forwarded Message -----

**From:** "Diane Evans" <dkeevans1@yahoo.com> **To:** "uccinfo@oucc.in.gov" <uccinfo@oucc.in.gov>

Sent: Thu, May 21, 2020 at 10:24 AM

Subject: Consumer complaint

##- Please type your reply above this line -##

Your request (494594) has been updated. To add



Diane Evans May 20, 2020, 5:59:15 PM EDT

Basic consumer rate for sewer is approx \$45 not including water usage and then the gas bill has a flat usage fee of \$17, so the bill starts at \$62.00 before water or gas is used. Since these Bill's are combined, one can see how consumers end up without water and heat. Next, there is conversation that utilities (Gas, Water and Electricity) are going to request the consumer to bear their loss during this pandemic with increased charges. This should not be allowed.

Cause No. 45380 OUCC AFS Attachment A Page 528 of 546

Diane Evans 2760 Carrollton Ave 46205 Dkeevans1@sbcglobal.net 317-201-4025

Sent from Yahoo Mail on Android

Cause No. 45380 OUCC AFS Attachment A Page 529 of 546

From: <u>Calista Berger</u>
To: <u>UCC Consumer Info</u>

Subject: IURC

**Date:** Thursday, June 04, 2020 3:20:24 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Yes to revised customer repayment programs

**Date:** Thursday, June 11, 2020 3:06:37 PM

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# Formstack Submission For: OUCC\_Contact\_2361

(812) 933-6514

Submitted at 06/11/20 3:05 PM

Title: Dr.

Name: Claire WhalenOSF

Email: cwhalenosf@gmail.com

Address: 22143 Main Street Oldenburg, IN 47036

Telephone (Best number to reach you between 8:00 am and 4:30 pm,

Eastern Time, Monday through Friday)::

**Type of phone::** Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the

rate increase request by joint public utilities, No.

45377

cause number and/or name of utility::

**Your Comments::** 

I wish to oppose the request by the joint uilities in Indiana to be given a pandemic payout at this time since all rate-payers are experiencing financial difficulties at this time. It doesn't make sense for these utilities to add another financial burden on their customers.

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From: noreply@formstack.com **UCC Consumer Info** To: Subject: OUCC\_Contact\_2361

Date: Thursday, June 04, 2020 4:31:03 PM

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## Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/04/20 4:30 PM

Ms. Title:

Name: Beth A Lauer

**Email:** balauer@frontier.com

3629 Hastings Rd **Address:** 

Fort Wayne, IN 46805

(260) 615-7631

**Telephone** 

(Best

number to

reach you

between

8:00 am and

4:30 pm,

Eastern

Time,

Monday

through

Friday)::

Type of phone::

Mobile

If you do not have

telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause No. 45380 - Indiana & Michigan/AEP

Your Comments:: I am a retiree writing on behalf of myself, my spouse, and my 92 year old mother who still maintains her own home. Recent electric utility increases have been quite steep. And now, there is a proposal that electric utilities be allowed an additional rate increase to compensate them for financial losses due to COVID-19. We have ALL had losses due to COVID-19, and I really resent this move on behalf, I presume, of their shareholders. Please consider very carefully the best interests of electric utilities consumers when make a decision about this request, no matter how delayed! Thank you very much. Beth A Lauer

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From: noreply@formstack.com
To: UCC Consumer Info
Subject: OUCC\_Contact\_2361

**Date:** Saturday, June 13, 2020 1:48:29 PM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/13/20 1:48 PM

Title: Mr.

Name: Rhonda Goss

Email: rrgoss@comcast.net

PO BOX 14 Address: 208 W WILSON

BRYANT, IN 47326-0014

(260) 997-6293

**Telephone** 

(Best

number to reach you between

8:00 am and

4:30 pm, Eastern

Time.

**Monday** through

Friday)::

Type of phone::

Home

If you do

not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of

utility::

Cause No. 45380

Your Comments::

The Indiana utilities do not deserve a rate increase due to COVID-19. As a customer of Indiana and Michigan power, I do not feel that their expenses due to the pandemic should allow them to seek additional compensation. This is especially true since the rest of the Indiana economy is suffering. If anything the increase in residential use due to the stay-at-home orders should have increased their revenues.

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**Date:** Thursday, June 11, 2020 7:08:07 AM

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# Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/11/20 7:07 AM

Title: Ms.  Name: Heather Swinney  Email: miss.ellaney@yahoo.com
·
Email: miss.ellaney@yahoo.co
Address: 1606 Hedden Park New Albany, IN 47150
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::
Type of phone:: Home
If you do not have telephone service,:
If providing comments on a specific case, please indicate the cause number and/or No.45377 name of utility::
Your Comments:: No payout to utilities

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From: Leslie Brooks

To: UCC Consumer Info

Subject: Please do not increase our utility bills

Date: Monday, June 08, 2020 10:46:33 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

# To Whom It May Concern:

I received a notice from Senator Greg Taylor that utility companies are seeking approval to increase rates due to lost revenue secondary to COVID. I would truly appreciate it if you would not allow this request to be processed and think it dishonorable that these companies would increase rates at a time such as this.

By evaluating my own home's utility bills over the past year, we have already noticed that IPL charges more if you spend less energy. I can provide you with the proof if you like because I also think this is abhorrent. If we save energy, they charge more per kilowatt hour than if we use more.

Thank you for any consideration in this matter.

Sincerely,

Leslie Brooks, DVM, MPH

LinkedIn: https://www.linkedin.com/in/leslie-sadeghi-brooks/

From: Anne Laker
To: UCC Consumer Info

 Subject:
 Public comment, Cause Nos. 45377 & 45380

 Date:
 Saturday, June 06, 2020 11:24:01 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

### To the OUCC:

I am commenting on my own behalf.
I am a customer of Indpls Power & Light.

Re: Cause Nos. 45377 & 45380

I oppose the rate hikes (45377) and support the consumer protections (45380).

Instead of exploiting the ratepayers during a tough economic time for all, utilities companies should be coming up with new business models that let customers who can generate their own power through renewable energy, or inviting people who can afford to pay more voluntarily when the utility provides renewable energy.

Indiana is already one of 10 most polluted states in the nation and paying more for fossil fuels right now is the absolutely wrong way to go. Not to mention that many people cannot pay their basic bills right now.

Signed,

Anne Laker 2172 N Pennsylvania St Indianapolis IN 46202 317-600-9136 annelaker@me.com From: Dorthy Stratman
To: UCC Consumer Info
Subject: raising Vectren rates

**Date:** Saturday, June 06, 2020 12:30:04 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

To all who are thinking about raising Vectren rates:

This is a terrible time to raise Vectren utility rates. We have a pandemic, people are suffering because of deaths, loss

of jobs, quarantines, lack of food and much more.

Please consider the hardships, which I mentioned, whenever you consider raising rates!

We are Senior Citizens on Medicare,

Sincerely, Russ & Dorothy Stratman,

3905 West Baseline Road Evansville, Indiana

e-mail: Dorth3971@yahoo.com

Phone: (812) 963-3971

From: <u>J Christy Wareham</u>
To: <u>UCC Consumer Info</u>

Subject: Request by utilities to increase rates

Date: Saturday, June 06, 2020 8:17:16 AM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Indiana Power and Light is our electric utility, and they have asked to be allowed to increase our rates to maintain their profit margin in the wake of the COVID-19 pandemic. I strongly oppose this request.

Every person I know has suffered in multiple ways due to the COVID-19 pandemic. In my household, one of us has had his pay cut, two have lost work opportunities, and another is at risk of losing her job altogether. Many small business owners certainly lost immediate income and may have to close their doors forever due to the virus shutdown.

We have all had to suffer, so why should we have an even bigger burden thrown upon us -that of making up for lost profits that the utilities have experienced? Here in IPL territory, we
already pay high utility rates, plus our water and sewer bills have been impacted by sewer
overflow problems. With all these costs on top of what we encountered in the shutdown, isn't
that enough?

PLEASE don't add more to bills we already can't afford. It seems totally unfair that we should have to pay utilities for power they never had to generate. Yes, their profit margins have shrunk -- but that is true in spades for all of us. They should not be granted the right to be made an exception, so that their cost share of the viral outbreak's shutdown will instead be shouldered by us.

Sincerely, J. Christy Wareham 7851 Holly Creek Ln Indianapolis, IN 46151 Mobile: 463-206-5277

Cause No. 45380 OUCC AFS Attachment A Page 541 of 546

From: Lawrence Butcher
To: UCC Consumer Info
Subject: utilities sur charge

**Date:** Thursday, June 04, 2020 7:09:05 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

\_\_\_\_\_

I am not in favor of allowing all utility companies to add a assure charge to customers bills for their lost during the pandemic. They did not offer to reduce customer bills to help people laid off or reduce the bills, do they realize that we all lost a considerable amount of revenue ourselves and who can install a sub charge on to recover our loss. Utility COMPANIES CHARGE ENTIRELY TOO MUCH FOR THE SERVICES THEY PROVIDE AS IS. THANK YOU FOR CONSIDERING HELPING THE CONSUMERS.

Cause No. 45380 OUCC AFS Attachment A Page 542 of 546

From: Larry Smith
To: UCC Consumer Info
Subject: Utility price increases

**Date:** Wednesday, June 10, 2020 3:10:38 PM

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

My rates didn't go down and they don't need or deserve a rate increase to profit from the pandemic.

Sent from my iPad

# Swinger, Anthony

From: noreply@formstack.com

Sent: Monday, June 15, 2020 11:02 AM

**UCC Consumer Info** To: **Subject:** OUCC\_Contact\_2361

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Formstack Submission For: OUCC\_Contact\_2361

Submitted at 06/15/20 11:01 AM

Title: Ms.

Karen S Resler Name:

Email: kresler1@comcast.net

928 N Franklin St Address:

Portland, IN 47371

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::

(260) 726-2959

Type of phone:: Home

If you do not have telephone service,:

If providing comments on a specific case, please

indicate the cause number and/or name of utility::

Cause No 45380

Cause No. 45380 OUCC AFS Attachment A

**Your Comments::** 

 $\begin{array}{c} \text{Page 544 of 546} \\ \text{Regarding loss on operations from Covid 19. First, I have been using} \end{array}$ and paying for my utilities during this time. If the utilities have an issue with their loss they should take to the government as they were the ones who shut things down. I think the utilities are worried that they are not going to get the big bonuses they are used to. They can afford to take a loss but I am on social security and I guarantee that I can't afford to have my utilities increased. Don't take this out on the little guy.

Karen S Resler

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

Cause No. 45380 OUCC AFS Attachment A Page 545 of 546

From: noreply@formstack.com <noreply@formstack.com>

Sent: Tuesday, June 16, 2020 3:37 PM

**To:** UCC Consumer Info < uccinfo@oucc.IN.gov >

Subject: OUCC\_Contact\_2361

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Formstack Submission For: OUCC Contact 2361 Submitted at 06/16/20 3:36 PM			
Title:	Mrs.		
Name:	Amanda Steele		
Email:	steelea@hughes.net		
Address:	22022 Roosevelt Rd. South Bend, IN 46614		
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(574) 291-9582		
Type of phone::	Home		
If you do not have telephone service,:			
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Cause # 45380		
Your Comments::	Amanda Steele 22022 Roosevelt Rd. South Bend, IN 46614 PH. 574-291-9582 Email: <a href="mailto:steelea@hughes.net">steelea@hughes.net</a> Customer of: Indiana Michigan Power Company		

Cause #45380

Re: Rate increase impact to my family

Dear Office of Utility Consumer Counselor:

I am writing to request your representation on my behalf with regards to cause #45380. In this cause Indiana Michigan Power, my electrical utility provider, along with multiple utility providers across Indiana is requesting financial relief related to the COVID-19 impact on their utility operation. I do not argue against the negative financial impact of COVID-19 on Indiana Michigan Power. I do argue against Indiana Michigan's request for relief that would certainly come in the form of a rate increase for the residential consumer. Navigating this pandemic and its relative fallout has been a burden on us all. As has often been stated by our White House Task Force, "through no fault of their own".....we have all experienced losses which will need to be borne out on a personal level. History reveals that a rate increase never becomes a rate decrease. As a long-term electricity consumer I have managed my usage on a downward trend, yet my bills have gone up annually. When Indiana Michigan begins to pass along credits that recognize the energy efficient home that I built 35 years ago, ahead of the carbon footprint reduction trend, then I will consider their request for compensation. Until then, I propose that Indiana Michigan Electric company join with their peers to bring a lawsuit against the government of China seeking restitution for their loss.

#### Facts for consideration:

- April 2018 rate per kwh was \$0.086
- April 2019 rate per kwh was \$0.105
- April 2020 rate per kwh was \$0.115
- March 2020 monthly service charge increase from \$10.50 to \$15.00

Thank you for investing in my representation on this issue. Sincerely,

#### Amanda Steele

P.S. I attempted to send this via personal email twice, but received it back as "unable to deliver while not connected". I made sure that I was sending during office hours on try #2.

## **CERTIFICATE OF SERVICE**

This is to certify that a copy of the *Utility Consumer Counselor's Second Verified*Affidavit of Anthony F. Swinger has been served upon the following parties of record in the captioned proceeding by electronic service on June 18, 2020.

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Kelley A. Karn Melanie D. Price

**DUKE ENERGY BUSINESS SERVICES LLC** 

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Industrial Group:

Joseph Rompala Todd A. Richardson

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Indiana Natural Gas and Midwest Natural Gas:

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