

FILED
July 20, 2018
INDIANA UTILITY
REGULATORY COMMISSION

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF THE CITY OF EVANSVILLE,
INDIANA, FOR AUTHORITY TO ISSUE BONDS,
NOTES, OR OTHER OBLIGATIONS, FOR
AUTHORITY TO INCREASE ITS RATES AND
CHARGES FOR WATER SERVICE, AND FOR
APPROVAL OF NEW SCHEDULES OF WATER
RATES AND CHARGES

CAUSE NO. 45073

OUCC PREFILED TESTIMONY

OF

IURC
PUBLIC'S 6
EXHIBIT NO. 6-5-18
DATE REPORTER

CONSUMER COMMENTS – PUBLIC'S EXHIBIT NO. 6

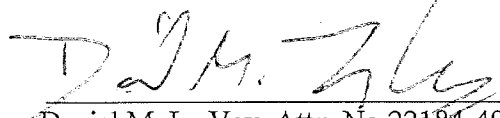
ON BEHALF OF THE

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR

JULY 20, 2018

Respectfully Submitted,

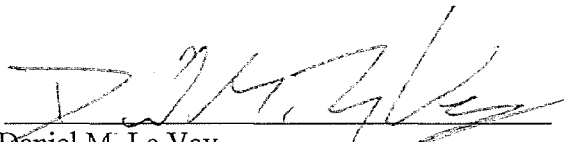
INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR


Daniel M. Le Vay, Atty. No. 22184-49
Deputy Consumer Counselor

CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing *Office of Utility Consumer Counselor CONSUMER COMMENTS* has been served upon the following counsel of record in the captioned proceeding by electronic service on July 20, 2018.

Nicholas K. Kile
Hillary J. Close
Lauren M. Box
BARNES & THORNBURG LLP
11 South Meridian Street
Indianapolis, Indiana 46204
E-mail: nkile@btlaw.com
hclose@btlaw.com
lbox@btlaw.com


Daniel M. Le Vay
Deputy Consumer Counselor

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR
115 West Washington Street
Suite 1500 South
Indianapolis, IN 46204
infomgt@oucc.in.gov
317/232-2494 – Phone
317/232-5923 – Facsimile

Lane, Lyndsey

From: pat osborne <hipat@outlook.com>
Sent: Sunday, July 08, 2018 1:19 PM
To: UCC Consumer Info
Subject: Cause 45073

Categories: To Lane

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

name: Carl S. Osborne - (customer)
add : 1604 Monroe ave.
Evansville IN 47714
ph#: 812-476-1714

TIME TO DIG WELLS!!!

Do not arrogantly or any other way over spend MY MONEY!!!

The big business Republicans have allowed Vectren to cost some of my neighbors to run generators!!!

Expect revolt if you can't do better.

Put your noses to the grindstone & make customers LIKE you by SAVING us money both in the short run as well as long term.

When well digging takes hold, are you going to pay attention?

Vote out the Republicans

Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

6:40
5:40
**OFFICIAL
EXHIBITS**

If you would like to comment for the record in this case you must complete this form.

Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME

FRED COOK

ADDRESS

806 LINE ST

EXHIBIT NO.

DATE

UURC
PUBLIC'S

REPORTER

6-25-18
F#1A

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

COIN - Coalition of Inner-city Neighborhoods

SIGNATURE:

Fred G. Cook

DATE:

6/25/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC

email: uccinfo@oucc.IN.gov

fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

5:44p

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

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(Please print)

NAME Connie Whitman

ADDRESS 1780 S. Norman Ave.; Evansville 47714

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Connie Whitman DATE: 6-25-2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

Evansville has 12,000 + city & County employees
\$313 million payroll. So much money is wasted
on streetscapes, land purchases, and the like.
Then when something important comes along
like replacing brittle water lines - then the

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6-25-2018 Cont.

Connie Whitman (812) 476-8910
money is wasted and gone.

Thanks if you can keep or lower the
rates. I live on Social Security.

Plus my car just got stolen too.

- Connie Whitman

5:46

Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

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(Please print)

NAME Sarah Anne Corrigan

ADDRESS 1634 S Norman Ave

Are you a customer of this utility? (circle one) YES NO

Do you wish to SPEAK or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

University South Neighborhood Assoc + helps w/out Borders

SIGNATURE: Sarah Anne Corrigan

DATE: 6/25/2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

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Corrigan

IURC NOTES

My name is Sara Anne Corrigan. I live in the University South Neighborhood and I am a member of that neighborhood association.

I also am a member of Neighbors without Borders.

I would like to offer an impact statement regarding the water rate increase currently before this commission.

Water customers are of course, impacted directly. But it's not just residential customers.

What happens when car washes close? Homeless shelters? Restaurants? Schools? Not to mention City swimming pools, the ice hockey rink (and, ergo the team itself), the ice skating rink? The zoo?

And what about hotels? Hospitals and nursing homes?

All businesses, especially small family owned businesses across the City and County will be damaged by the punishing rate at which water is billed. Many of them fatally.

And what of the displaced, often minimum-wage employees who literally keep these businesses afloat – so to speak -- who already struggle to meet their current financial obligations?

What happens when these people – and their numbers are legion – decide they have to move out of Evansville in order to survive?

Who's gonna be making your hamburgers and French fries then?

5:51

Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

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(Please print)

NAME Pamela A. Martin

ADDRESS 1500 East Circle — EVV

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

University South NA-Neighbors w/o
border s

SIGNATURE: Pam Martin DATE: 6-25-18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

5:53

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

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(Please print)

NAME

Constance Ferrari

ADDRESS

1934 Bayard Park Dr

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN ☒ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE:

Constance Ferrari

DATE:

6/25/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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5:56
Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME FRED MOLFINGER

ADDRESS 516 N. VABASH AVENUE

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: *Fred Molfinger*

DATE: 6-25-18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

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fax: (317) 232-5923



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S:57

Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

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Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME Jayne Butchard

ADDRESS 7801 Henze Rd

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Jayne Butchard DATE: 6/25/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

to be sent in

You may continue your comments on the back of this sheet or attach them.

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You can go directly to the OUCC's electronic contact form by scanning this code:

5.58

Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

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(Please print)

NAME

ROGER TAPOR

ADDRESS

897 S. CARLE DR. EAST (RENTAL PROPERTY)

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE:

[Signature]

DATE:

6/26/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

KATOS / TECHNOLOGY SET-UP

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

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5:59

Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

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(Please print)

NAME CHARLES ALLEN

ADDRESS 2300 E. CHANDLER AVE

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

No

SIGNATURE: Charles Allen DATE: 6/25/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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You can go directly to the OUCC's electronic contact form by scanning this code:

6:00

Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

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(Please print)

NAME Ed Drake

ADDRESS 3600 Asper Dr

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE:  DATE: 6-25-18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

6:04

Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME William Payne

ADDRESS 222 Rawnswood Dr.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE: 6/25/18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

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fax: (317) 232-5923



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630

Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

If you would like to comment for the record in this case you must complete this form.
Testimony is welcome whether it is oral and/or written. (Both carry equal consideration.)

(Please print)

NAME BRENT D. JACKSON

ADDRESS 1401 HENNING AVENUE

Are you a customer of this utility? (circle one) ☒ YES ☐ NO

Do you wish to speak or provide written comments? (circle one) ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: B.D. Jackson DATE: 6/25/2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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6.45

Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

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(Please print)

NAME FRANKIE RAE NIEDHAMMER
ADDRESS 2931 E. Boonville - N.H. Rd. Evansville, IN 47725

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE: Frankie Rae Niedhammer DATE: 25 June 2018

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

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Indiana Utility Regulatory Commission Public Field Hearing

Evansville Municipal Water Rate Case

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(Please print)

NAME MRS. Lucy L. Williams

ADDRESS 320 Sweetser Ave.

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Glenwood Neighborhood Association

President
SIGNATURE: Lucy L. Williams

DATE: 6-25-18

I OFFER THE FOLLOWING WRITTEN TESTIMONY:

(You may make both written and oral comments.)

Simply put- With everything, including
utilities, personal & Home Insurance, rising
cost of housing, clothing, food, etc..
If proper surveys are drawn, you will
over

You may continue your comments on the back of this sheet or attach them.

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find that ~~the~~ our monthly or weekly income is not balanced out to accommodate the rapid increases that are in place or upcoming. It would be wonderful if our income increases came as rapid and fast as the increases on utilities, etc.

Indiana Utility Regulatory Commission Public Field Hearing

7.00

Evansville Municipal Water Rate Case

Cause Number 45073 – June 25, 2018

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(Please print)

NAME Alex Burton

ADDRESS 1724 Bedford Ave

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE:  DATE: 6/25/18

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fax: (317) 232-5923



You can go directly to the OUCC's electronic contact form by scanning this code:

Subject: Fw: Evansville Municipal Water Rate Cause 45073 Comments

From: marcia alles (marciaalles@sbcglobal.net)

To: marciaalles@sbcglobal.net;

JUL 5 PM 1:10

Date: Thursday, June 28, 2018 9:26 AM
FRIDAY 29

On Thursday, June 28, 2018 9:21 AM, marcia alles <marciaalles@sbcglobal.net> wrote:

29
June 28, 2018

REVISED

I have no comments about the need for any of the proposed projects. The Utility staff members who have been with the Utility for many years know their system and needs. Most of my comments concern the financing plan for the work and the sustainability of implementing the distribution system replacement in the future. I'm going to refer to Cause 44760 which was approved in 2016 along with the current petition since they are similar and overlap in scope. I had previously submitted comments to the IURC for Cause 44760 and today's comments mirror some of those presented in 2016.

The rate increase for Cause 44760 was phased in over 2 years (26% and 17%) The rate increase for Cause 45073 is to be phased in over 3 years (19%, 15.5% and 8%). The total increase for both Causes is 85.5% over a 5 year period which is a substantial increase. Cause 44760 included mostly distribution system replacement work, except for a \$10 million line item for a treatment plant supply well study and land acquisition. Cause 45073 included \$107 million for distribution system replacement with \$27 million for treatment plant and booster station work and \$6 million for wholesale water work. The financing for Cause 44760 included a bond issue costing \$ 59 million thru 2038 with a usable \$ 35 million. (My definition of usable is the total bond issue cost minus all bond fees and minus the set aside amount equal to one year bond payment). Interest, fees and one year bond payment for Cause 44760 total \$24 million. Cause 45073 will require a bond issue costing \$213 million thru 2040 with a usable \$ 132 million. Interest, fees and one year bond payment for Cause 45073 total \$ 80 million. Adding both bond issues yields a total cost of \$ 272 million with a usable amount of \$ 167 million. We will be paying \$ 105 million for non construction costs! I understand this is the way bonding works but there are better financing plans for our community which has many of its folks living day to day.

The whole reason for the above review was to point out that to continue at this rate--85.5% of rate increases over 5 years is not sustainable especially when the replacement of the distribution system will only be 7% complete after this 5 year period. (1+ 1.5+ 1.5+ 1.5+ 1.5) I hope the IURC will help the Utility investigate alternate financing plans for the sake of the rate payer's pocketbooks and the sustainability of the Utility's line replacement program. I do not believe the Utility can bond itself out of this problem. If an alternate acceptable financing plan is not used, I predict there will not be the political fortitude to provide future funding of the line replacement program because of the burden on the rate payers. This will result in the Utility possibly replacing less than 100 miles of lines, leaving 500 miles of old cast iron lines still in service.

I believe that bond issues need to be reserved for specific and shovel ready projects and not "banked" until needed. I do not have any problem with a bond issue for the \$28 million in treatment plant and booster plant work. I do take issue with not using the \$10 million (less current \$416,000 engineering contract) to partially fund the 6 MG clear well. In the disposition by the Utility's engineer and accountant, they said the Utility does not want to spend the \$ 9.6 million balance on another project. What a waste of interest money!! It could cost the rate payers \$6 million +/- in interest, fees and one year payment to bond another \$9.6 million. If the IURC has the authority to allow this shift of purpose for the \$9.6 million, please do so.

As far as the funding plan for the distribution line replacement which will last 30-40 years, I believe that project should be funded using rate fees instead of bond issues. The line replacement goal could be lowered to .75% or 7.5 miles/year. According to Cause 45073 the annual cost of the line replacement is approximately \$35 million for the 1.5% replacement rate. Half of that would be \$18 million/year. The proposed rate increase for Cause 45073 would remain at 42.5% with only an \$18 million bond issue, with the balance of the collected fees designated for the line replacement program. The funding plan would include a bond issue to fund the treatment plant and booster station work in the amount of \$18 million (\$28 million minus the \$9.6 million already in the bank from Cause 44760). The \$18 million for the line replacement funding would include the \$9 million saved from the the annual bond payments which have been reduced from \$10.5 million to the approximate \$ 1.5 million for the \$ 18 million bond issue. That leaves another \$9 million to be raised, by yes another rate increase--let me make a wild guess of 38% for that increase. But the take away from this plan is that we are done with rate increases for the

life of the line replacement program, except for minor adjustments for inflation. The bonding plan currently in Cause 45073 will in the words of Mr Mounts, require additional rate increases to achieve 100% line replacement. I guess this could require total rate increases totaling 400 % or more to complete.

This alternative financing plan would be a positive for the rate payers and the Utility. The rate payers will pay less in the long run (an additional 38% rate increase instead of over 400% in multiple rate increases) and the Utility will complete a much needed line replacement program. Minimizing rate increases will also make the Evansville area more attractive to businesses considering locating here and help retain our existing businesses.

Cause 45073 has 3 years of line replacement averaging \$35 million/year. In the previous Cause 44760 the annual line replacement expenditure was \$24 million. The Utility found out that even with the \$24 million amount of work, the bid prices were higher than anticipated, partially because of supply and demand of the local work force. By reducing the annual line replacement budget to \$18 million over 40 plus years, the local labor market will not be stretched to the point that construction costs rapidly increase. The 40 plus year commitment by the Utility will encourage the growth of new Small businesses, MBE's and WBE's in the local market. Banks will be more willing to lend money to startups if they know there is long term market for the startup company's services. An added benefit will be that local contractors who pay local taxes and who invest in the Evansville Community, will not be stretched so thin that their bids have to be increased to the point where more out of town contractors enter the Evansville market and take their profits elsewhere.

I have one last comment about the proposed ~~\$2,506,663~~ ^{\$7,504,300} payment to the Civil City of Evansville instead of paying taxes. The Civil City never misses a chance to add revenue. Even though this must be an accepted practice, my question is what services will the Civil City be providing to the Utility for the underground waterline replacement program and treatment plant work to justify the additional tax money? No additional fire or police protection will be required for the line replacement or treatment plant work since the work consists of repairs/replacement to existing facilities already covered by existing payments to the Civil City instead of taxes. I realize that the values of the proposed improvements will increase but why add more misery (approximately \$4 million after interest fees and one year of bond payment) to the ratepayers? Appraisers usually don't assess full improvement costs when the new work replaces older facilities like for like.

^{\$12}
I am not an accountant so some of my numbers may be a little loose, but the idea is there. The line replacement rate of .75% is less than suggested national norms but having a modest line replacement program is definitely better than having no program. I realize a justification for the line replacement project centers around reducing the cost of making on the average 340 line repairs costing \$1.4 million every year. I look at that as the cost of doing business and I will accept that annual expense if an alternative financing plan allows thousands of homeowners to remain in their homes because of fewer water rate increases. I hope the IURC will work with the Utility to formulate a long term financing plan for the line replacement, remembering that the plan needs to fit our community profile. I thank you in advance for your time in reviewing and ruling on this Cause.

Sincerely,

Charles Alles
2300 East Chandler
Evansville, Indiana 47714

Lane, Lyndsey

From: Cato, Vickie <VCato@vanderburghcounty.in.gov>
Sent: Monday, July 09, 2018 12:20 PM
To: UCC Consumer Info
Subject: Water/Sewer Increase

Categories: To Lane

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I'm a single person with one income and having trouble paying what I get now.

Vickie Cato
4311 Kratzville Rd
Evansville, In 47710
812-401-5337

Lane, Lyndsey

From: Janet Dunn <47714dunn@gmail.com>
Sent: Monday, July 09, 2018 12:45 PM
To: UCC Consumer Info
Subject: Cause 45073

Categories: To Lane

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Office of Utility Customer Counselor,
Dear Sir or Madam:

I am an Evansville Water and Sewer Utility customer. I do not believe the proposed rate increase in our water bills is justified and therefore, ask that it be denied.

Recent costs for utilities in our area have skyrocketed, but the income for we senior citizens has not. We try to conserve our usage of all utilities as much as we can, but then are actually penalized by the providers receiving rate increases to offset the lower demand. Not what the monopoly for utilities was designed to do!

Many things the Water Department has proposed are nice - just not affordable for the citizens. An example - the proposed new parks and bike trails. Those are not necessities and should not be funded by the money received from users of the most basic life necessity - water.

The Department could be operated in a more efficient manner to save the money required to replace the old pipes. It just takes a desire to find where money is not wisely spent - not a desire to "look good" to prospective newcomers and current residents.

Please deny this rate increase.

Thank you,

Janet E. Dunn, 501 South Villa Drive, Evansville, IN 47714

Lane, Lyndsey

From: Janet Dunn <47714dunn@gmail.com>
Sent: Monday, July 09, 2018 12:45 PM
To: UCC Consumer Info
Subject: Cause 45073

Categories: To Lane

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Office of Utility Customer Counselor,
Dear Sir or Madam:

I am an Evansville Water and Sewer Utility customer. I do not believe the proposed rate increase in our water bills is justified and therefore, ask that it be denied.

Recent costs for utilities in our area have skyrocketed, but the income for we senior citizens has not. We try to conserve our usage of all utilities as much as we can, but then are actually penalized by the providers receiving rate increases to offset the lower demand. Not what the monopoly for utilities was designed to do!

Many things the Water Department has proposed are nice - just not affordable for the citizens. An example - the proposed new parks and bike trails. Those are not necessities and should not be funded by the money received from users of the most basic life necessity - water.

The Department could be operated in a more efficient manner to save the money required to replace the old pipes. It just takes a desire to find where money is not wisely spent - not a desire to "look good" to prospective newcomers and current residents.

Please deny this rate increase.

Thank you,

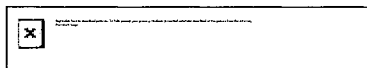
Janet E. Dunn, 501 South Villa Drive, Evansville, IN 47714

Lane, Lyndsey

From: noreply@formstack.com
Sent: Sunday, July 08, 2018 5:12 PM
To: UCC Consumer Info
Subject: OUCC_Contact_2361

Categories: To Lane

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****



Formstack Submission For: OUCC_Contact_2361
Submitted at 07/08/18 5:12 PM

Title: Mr.
Name: Ron Kegel
Email: thekegels@yahoo.com
Address: 3542 Cobblefield Dr.
Evansville, IN 47711

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: (812) 305-9778

Type of phone:: Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility:: Cause No, 45073

Your Comments::

We are against the current rate increase on the water rates. We currently have the highest utility rates in Indiana now. What this rate increase will do is put us with the highest water rates or close to the highest. I'm on Social Security and can't work anymore. Do to having 3 Strokes and Open Heart Surgery and A-fib no. I can't even drive anymore. We finally got a raise and they immediatly raised our Medicare and that ate up our raise. Our Health Insurance went up too. It seems like every thing keeps going up with NO benefits for the Senior Citizen. Trump's tax cut didn't benefit us at all. The proposed rate increase on the water rates will have no benefits for us. Only the Water Company. This proposed will hurt all of us on a fixed income. We are against any increase!

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Formstack, 8604 Allisonville Road, Suite 300, Indianapolis, IN 46250

Lane, Lyndsey

From: Linda Oliver <oliver47712@yahoo.com>
Sent: Sunday, July 08, 2018 12:22 PM
To: UCC Consumer Info
Subject: Cause 45073

Categories: To Lane

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am a customer of the Evansville Water and Sewer Department and would like to comment on the proposed rate hike which is listed as Cause 45073. My contact information is:

Linda J. Oliver
8330 Buck Ridge Trail
Evansville, Indiana 47712
812-205-0280
oliver47712@yahoo.com

This proposal to increase rates for water is on top of steep increases for sewage that have been mandated by the federal government after years of neglectful management. Somehow the department seems to have plenty of money for bike trails and parks but now wants to raise our rates for water. As a county but not city resident I automatically pay 30% more than city residents but have no vote or say about the gross mismanagement of the department. I am a widow on a fixed income and when utility bills go up something else has to go down. If I have work that needs to be done I do that and save on things that don't have to be done. Our water department, which is a government-sanctioned monopoly, needs to be forced to do the same. I and most of the other customers do not have a way to increase our income and the choice for us is to do without somewhere else, in some cases food or medicine. I am considering moving out of this area if the utility rates continue to rise, and I'm not the only one. Your job is to regulate utilities for the protection of consumers. Please do it and deny this request and remind the Water and Sewage Department that they have a responsibility to be frugal the way their customers must be. Thank you so much for the opportunity to comment.

Sent from my iPhone

Lane, Lyndsey

From: pat osborne <hipat@outlook.com>
Sent: Sunday, July 08, 2018 1:19 PM
To: UCC Consumer Info
Subject: Cause 45073

Categories: To Lane

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

name: Carl S. Osborne - (customer)
add : 1604 Monroe ave.
Evansville IN 47714
ph#: 812-476-1714

TIME TO DIG WELLS!!!

Do not arrogantly or any other way over spend MY MONEY!!!

The big business Republicans have allowed Vectren to cost some of my neighbors to run generators!!!

Expect revolt if you can't do better.

Put your noses to the grindstone & make customers LIKE you by SAVING us money both in the short run as well as long term.

When well digging takes hold, are you going to pay attention?

Vote out the Republicans

Lane, Lyndsey

From: Gale Blalock <blalockhq@yahoo.com>
Sent: Wednesday, July 11, 2018 4:12 PM
To: UCC Consumer Info
Subject: evansville water rates cause 45073

Categories: To Lane

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Sir or Madam,
My wife and I are retired teachers who live outside Evansville city limits in Vanderburgh County. We purchase our water from the city of Evansville.

Gale Blalock
2208 SE Browning Rd
Evansville, IN 47725

Phone 812.867.2142
email blalockhq@yahoo.com

The proposed water rate increases will impose a hardship on working families in Evansville. Evansville is not a rich town. As in much of the midwest, the loss of manufacturing jobs has caused many families to resort to lower paying jobs either in service or retail. Many older people are trying to survive on meager social security checks. Facing ever increasing fees for a necessity like water will have these households cutting corners on other necessities. This problem has arisen slowly after years of neglect.

Sincerely,
Gale Blalock

Lane, Lyndsey

From: Wow <greenjr3@wowway.com>
Sent: Thursday, June 28, 2018 6:00 PM
To: UCC Consumer Info
Subject: Evansville rate increase

Categories: To Lane

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OUCG members,

My rate for 5000 gallons of water (including sewage) has gone from \$49.46 in Jan. 2009 to \$131.35 in June 2018. That comes out to a 165% increase in less than 10 years. If I remove the "sewer mandate" (which I doubt will ever come off of the bill), at \$103.50, it is still a 109% increase.

Now they want to raise the rates even more so they can build a multi-million dollar waterfall when a big pipe would do the same thing. Why do you need a meeting center at a sewer department building? We just need water and sewer service not another public officials dream project.

This government/utility spending is way out of control. You need to deny this rate increase.

Scott Beasley
13401 Sylvan Ct.
Evansville, In 47725

Lane, Lyndsey

From: noreply@formstack.com
Sent: Monday, April 02, 2018 1:19 PM
To: UCC Consumer Info
Subject: OUCC_Contact_2361

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: KMH - to be entered

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Formstack Submission For: OUCC_Contact_2361

Submitted at 04/02/18 1:18 PM

Title: Mr.

Name: Michael Bell

Email: towerhead812@yahoo.com

Address: 1302 Negley Ave
Evansville, IN 47711

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: (812) 647-7309

Type of phone:: Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

#45073

Your Comments::

Water and sewer rates are unaffordable for people on fixed incomes. Would also bring to light, that our water is billed per thousand of gallons. So for instance I use 1 Thousand and 25 gallons I'm charged for 2 Thousand gallons. This is totally Unfair billing practice.

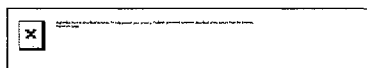
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Formstack, 8604 Allisonville Road, Suite 300, Indianapolis, IN 46250

Lane, Lyndsey

From: noreply@formstack.com
Sent: Tuesday, June 19, 2018 11:32 AM
To: UCC Consumer Info
Subject: OUCC_Contact_2361

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Formstack Submission For: OUCC_Contact_2361

Submitted at 06/19/18 11:31 AM

Title: Mrs.
Name: Laura Boop
Email: Leh2407@gmail.com
Address: 3910 Aberdeen Ct.
Evansville, IN 47725

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: (812) 459-1591

Type of phone:: Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility:: Cause No. 45073

Your Comments::

The proposed rate increases will make water nearly unaffordable, even for middle class families. I can't imagine how less fortunate families will pay their bills. It's wrong to charge these astronomical rates for a simple necessity. Additionally, businesses will have to raise their prices on everything to account for the cost. It won't just be water, it will drive the cost of living up across the entire city. The people of Evansville are NOT pleased with this "solution" and it is unacceptable to put these increases into effect. Those of us that live in the county are being charged even more than the inner city, and it is absolutely ridiculous the amount of money we are already spending for water and sewage for our families.

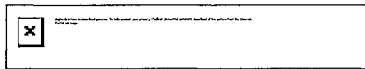
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Lane, Lyndsey

From: noreply@formstack.com
Sent: Thursday, June 21, 2018 1:45 PM
To: UCC Consumer Info
Subject: OUCC_Contact_2361

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Formstack Submission For: OUCC_Contact_2361

Submitted at 06/21/18 1:44 PM

Title: Mrs.

Name: Chasity Davidson

Email: Chasity87@yahoo.com

Address: 5930 Springfield drive
Evansville, IN 47720

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: (812) 454-7279

Type of phone:: Home

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility:: Water

Your Comments::

Raising the already outrageous water bills should not even be a thought. People can already barely afford the bill as is, why would you make it completely unaffordable for us? I am strongly opposed. We can not go without water in which sustains us. We do not have a choice but to pay it yet if the bill is raised more.. many people will be going without.

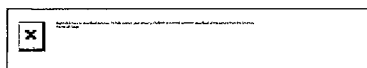
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Lane, Lyndsey

From: noreply@formstack.com
Sent: Tuesday, June 19, 2018 4:07 PM
To: UCC Consumer Info
Subject: OUCC_Contact_2361

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****



Formstack Submission For: OUCC_Contact_2361

Submitted at 06/19/18 4:07 PM

Title: Ms.
Name: Sabrina Graham
Email: samanthaiannot@yahoo.com
Address: 7210 E County Rd 700 N
Brownsburg , IN 46112

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: (812) 583-0129

Type of phone:: Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility::

This is a question regarding fire protection fees to water utility users outside of Town limits.

To whom it may concern:

The Town of Brownsburg is seeking to impose – for the first time – a fire protection fee on residents who are municipal water customers living outside Town boundaries. I am trying to learn whether this is permissible, particularly in the circumstances where the same residents already pay for fire protection through taxes paid to the Brownsburg Fire Territory.

Outside town residents who would be expected to pay for fire protection twice are without recourse to the Town's action. We do not have representation on the Town Council and, although the Town must conduct public hearings regarding this change in ordinance, it does not have to regard ANYTHING THAT outside town residents have to say.

As you may be aware, the Brownsburg Fire Territory is a separate governmental unit created 25+ years ago by the joint action of Brown and Lincoln Townships and the Town of Brownsburg. Residents located outside the Town limits pay taxes to either Brown or Lincoln Township to pay their share of the costs for fire protection services. It is not right that outside town customers pay for fire protection twice.

Your Comments::

Town alleges that it is allowed to charge this fee pursuant to I.C. 8-1-2-103(d) and (f). Brownsburg started charging a fire protection fee to its water customers within the corporate boundaries in 2010. However, the Town never adopted an ordinance allowing for the recovery of public fire protection cost, as required pursuant to I.C. 8-1-2-103. As a result, Brownsburg never filed this change in recovery with the Indiana Utility Regulatory Commission ("IURC").

The Town, in 2012, petitioned the IURC for approval of rate and charge difference between property within and property outside the corporate boundaries.

This rate change increased outside user rates, as compared to the rate of those within the corporate boundaries.

At the time this petition was approved, those outside the Town were not charged a separate fire protection fee; only those within the corporate boundaries paid this monthly fire protection fee.

There is a public hearing scheduled for June 26, 2018 regarding a proposed ordinance change, in which the Town will now be charging outside users a separate fire protection fee.

Recovery of the fire protection fee should come from the fire territory funds and not from municipal water customers.

I have a few questions that I would like answered:

1) Is the Town allowed to charge the separate fire protection fee since the Town never adopted an ordinance allowing for the recovery of public fire protection cost?

2) Shouldn't this fire protection fee come from the fire territory funds, in which all property owners in the territory are taxed?

Pursuant to I.C. 8-1.5-4-14 since the Town never adopted an ordinance to become subject to I.C. 8-1-2-103(d), Town cannot recover this cost from its water utility customers.

Many of us in the unincorporated areas are looking into the requirements for filing a petition objecting to this fire protection fee charge; we are already paying higher outside user rates and we are taxed for fire protection services provided by the Brownsburg Fire territory.

However, if a petition is filed pursuant to I.C. 8-1.5-3-8.2, subsection (d) allows: At the discretion and upon direction of the court, the file with the petition a bond in the sum and with the security fixed by the court. The bond must be conditioned on the petitioners' payment of all or part of the costs of the hearing and any damages awarded to the municipality if the petition is denied, as ordered by the court.

Why would the petitioners have to potentially post a bond, when it appears that the Town should not be charging any water utility customer this fire protection fee and certainly not those outside of the corporate limits, since we are already paying taxes for fire protection services provided by the fire territory?

Additionally, it appears that we are not allowed to file a petition with the commission regarding this issue because this ordinance change does not meet the requirements established pursuant to I.C. 8-1.5-3-8.3, allowing us to file a petition.

There must be some recourse available to those of us in the unincorporated area to prevent Brownsburg from imposing this additional fee.

Thank you for your time.
Sincerely, Sabrina Graham

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Formstack, 8604 Allisonville Road, Suite 300, Indianapolis, IN 46250

Lane, Lyndsey

From: Nell Hill <nell.hill@sbcglobal.net>
Sent: Sunday, April 08, 2018 11:24 AM
To: UCC Consumer Info
Subject: Evansville Water & Sewer

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: KMH - to be entered

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I understand that the Evansville Water Dept is requesting another price increase. Do you realize that Daytona Beach, Florida water cost is cheaper then Evansville?

Please do not approve another increase!!!! We are seriously consider moving out of the county because of the high cost of utilities.

Lane, Lyndsey

From: Matt Killian <mattkillian247@gmail.com>
Sent: Monday, June 18, 2018 8:55 PM
To: UCC Consumer Info
Subject: Evansville sewer and water rates

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To who it may concern

I would like to say I am against the proposed rate increase for Evansville sewer and water department. Our bill is already averaging over \$100 a month and we do not waste water at all. We don't water the lawn or take long showers or use it to fill a pool and it's still that much. I don't know if sewer rates are included in this rate proposal but that is where they are making it hurt. They charge different amounts according to where you live. I don't feel that should be allowed. When I called to question that the "supervisor" I spoke with said well maybe you shouldn't have have cable and you could afford the sewer rates, I told him that when we did have cable I paid the same rate as my friend across the town and he just laughed and said oh well that's not how sewer rates work (we don't have cable anymore btw) If sewer rates are also being considered for a raise I would like it questioned to why they do not have a set rate for everyone.

Thank you for your time

Matt Killian
2723 Winfield Dr
Evansville, IN 47725

Lane, Lyndsey

Subject:

RE: 45073 – Evansville Municipal Water Works Dept. Complaint

-----Original Message-----

From: Mitch Luman [mailto:starman@wowway.com]

Sent: Monday, July 16, 2018 8:52 PM

To: UCC Consumer Info <uccinfo@oucc.IN.gov>

Subject: 45073 – Evansville Municipal Water Works Dept. Complaint

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

re: 45073 – Evansville Municipal Water Works Dept.

I am a customer with comments related to improvements and rate increases pending by the Evansville Municipal Water Works Department. There appear to be numerous high costs associated to this rate increase that may not be directly associated with water delivery and wastewater processing improvements in our community. In reviewing the material available to me regarding the rate request made by the Evansville Municipal Water Works Department, I would like the Commission to assess which portions of the rate increases reasonably address the necessary improvements to water and sewer service, with minimal amounts allocated for customer education, beautification and non-service related line items. Additionally, as a consumer I am wondering if there are any administrative costs in these rate increases which are unnecessary and might be trimmed by the utility in order to lower the high costs the utility is asking to be passed on to customers.

Mitch Luman
1644 E Blackford Avenue
Evansville IN 47714
812 306 3346
starman@wowway.com

Lane, Lyndsey

From: michaelmulloy212@gmail.com
Sent: Monday, June 18, 2018 5:36 PM
To: UCC Consumer Info
Subject: Evansville water rates

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. **** _____

Hello,

I am concerned that a water rate hike will cause my rent to increase. I can't afford to keep paying higher rent. Please reconsider a water rate increase? It will affect the poor and low income.

Thanks,

Michael Mulloy

Michael Mulloy
1407 Howard St
Evansville, IN. 47713

Sent from my iPhone

Lane, Lyndsey

From: Janice Oliver <janice.oliver54@yahoo.com>
Sent: Thursday, June 21, 2018 8:59 PM
To: UCC Consumer Info
Subject: Cause #45073

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am writing this to protest the proposed increase in water rates for Evansville, IN. The residents of Evansville and Vanderburgh County have already had severe increases forced upon us in recent years. These increases are an extreme burden for consumers.

Water rates increased 46.8% from 2016-2018 and sewer rates have also increased. Between 2016 and 2020, we will see a 55% increase. There are two adults in our household and our water and sewer bill averages \$100 per month. This will increase as the additional sewer rate increases occur in 2019 and 2020. This is a hardship for people on fixed incomes. It is also a hardship for young families with children to bathe and laundry to be washed. My husband and I are seriously considering moving from Evansville because it seems this is a never ending problem.

I respectfully request that careful consideration be given before another increase is allowed. Thank you for your time and attention.

Sincerely,

Janice Oliver
205 N. Boehne Camp Rd.
Evansville, IN 47712

Lane, Lyndsey

From: noreply@formstack.com
Sent: Thursday, June 21, 2018 1:27 PM
To: UCC Consumer Info
Subject: OUCC_Contact_2361

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Formstack Submission For: OUCC_Contact_2361

Submitted at 06/21/18 1:26 PM

Title: Mr.
Name: Patrick O'Neill
Email: patrickoneill06@yahoo.com

Address: 8359 Chadwood Ln W.
Apt 3A
Indianapolis, IN 46268

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: (317) 327-8269

Type of phone:: Work

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility:: Indianapolis Power and Light

Your Comments::

I filed a complaint yesterday however I cannot access it as I wanted to add additional information. I have asked for my password to be reset several times and have not received a new password. I wanted to add the following information

As a result of IPL closing my account I am now having to reimburse my apartment complex in addition to having to pay a second deposit of \$145.00.

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Formstack, 8604 Allisonville Road, Suite 300, Indianapolis, IN 46250

Lane, Lyndsey

From: julie phillips <julaphil219@gmail.com>
Sent: Tuesday, July 10, 2018 7:47 AM
To: UCC Consumer Info
Subject: CAUSE 45073.

Categories: To Lane

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

My name is Julie Phillips and I live at 219 Heather Lane, Evansville, IN 47711.

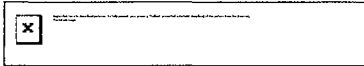
My email is julaphil219@gmail.com

As a customer the last increase has made my water bill range about \$100.00 per month, our house hold is on a fixed income, another increase will but an added burden on our monthly budget. Please do not increase our water bill!!!!!!

Lane, Lyndsey

From: noreply@formstack.com
Sent: Tuesday, June 19, 2018 9:27 PM
To: UCC Consumer Info
Subject: OUCC_Contact_2361

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****



Formstack Submission For: OUCC Contact 2361
Submitted at 06/19/18 9:27 PM

Title: Mr.
Name: Christian Scales
Email: millwright1080@gmail.com
Address: 1624 Conlin ave
Evansville , IN 47714

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: (812) 550-8174

Type of phone:: Mobile

If you do not have telephone service,:

If providing comments on a specific case, please indicate the cause number and/or name of utility:: Evansville Water dept

Your Comments::

I am writing you to tell you that I think it not right for the city of Evansville to get to raise the water bill, cause they have known about the problems with the water and sewer lines for a while now but they decided to spend money on a new arena that we didn't need instead of the Infrastructure of the city, plus we already pay one of the highest water bills

Plus you guys have let vectren raise the bills so much they take every bit of extra money the people of Evansville have so how much more can you let them take from We the People..... my answer is No to the rate hike.... Christian Scales

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Formstack, 8604 Allisonville Road, Suite 300, Indianapolis, IN 46250