

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

VERIFIED PETITION OF SOUTHERN INDIANA GAS)
AND ELECTRIC COMPANY D/B/A VECTREN)
ENERGY DELIVERY OF INDIANA, INC. ("VECTREN)
SOUTH") FOR (1) AUTHORITY TO MODIFY ITS)
RATES AND CHARGES FOR GAS UTILITY SERVICE)
THROUGH A PHASE-IN OF RATES, (2) APPROVAL)
OF NEW SCHEDULES OF RATES AND CHARGES,)
AND NEW AND REVISED RIDERS, (3) APPROVAL OF)
A NEW TAX SAVINGS CREDIT RIDER, (4))
APPROVAL OF VECTREN SOUTH'S ENERGY)
EFFICIENCY PORTFOLIO OF PROGRAMS AND)
AUTHORITY TO EXTEND PETITIONER'S ENERGY)
EFFICIENCY RIDER ("EER"), INCLUDING THE)
DECOUPLING MECHANISM EFFECTUATED)
THROUGH THE EER, (5) APPROVAL OF REVISED)
DEPRECIATION RATES APPLICABLE TO GAS AND)
COMMON PLANT IN SERVICE, (6) APPROVAL OF)
NECESSARY AND APPROPRIATE ACCOUNTING)
RELIEF, AND (7) APPROVAL OF AN ALTERNATIVE)
REGULATORY PLAN PURSUANT TO WHICH)
VECTREN SOUTH WOULD CONTINUE ITS)
CUSTOMER BILL ASSISTANCE PROGRAMS.)

FILED
February 19, 2021
INDIANA UTILITY
REGULATORY COMMISSION

CAUSE NO. 45447

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR'S

PUBLIC'S EXHIBIT NO. 8 - CONSUMER COMMENTS

With the current requirement that all staff work from home, signatures for affirmations are not available at this time.

February 19, 2021

Respectfully submitted,



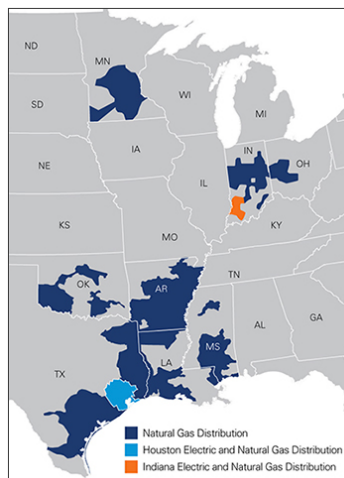
Loraine Hitz-Bradley
Attorney No. 18006-29
Deputy Consumer Counselor

Kristina Dalton
 7655 Hillsboro Dr
 Newburgh, IN 47630
 IURC Cause No. 45447 (Vectren Rate Increase)
 I am a Vectren/Centerpoint Energy Customer

I'd like to point a few concerns about this rate increase.

1. It's BIG. It's not gradual.

2. Is there a way to make sure the money goes to improvements HERE in southern Indiana? Now that Centerpoint is both a gas delivery and electricity delivery service I suspect they're increasing gas rates to supplement the ridiculous electricity prices. Or to supplement the improvements to infrastructure in other states, other states that are aggressively regulated than Indiana. This is their map of all their service areas. It's time for Indiana to stand up for the little guy, her citizens.



3. Has this committee compared the proposed rates for Indiana customers to other states? I did and have attached a series of copies from a brief search. The below clip is from their filing with MN. Peanuts. This is their explanation to MN customers.

This chart shows an example of the current and proposed Basic Charge and Delivery Charge for each customer type:

Customer type (usage in therms)	Current monthly basic charge	Proposed monthly basic charge	Current delivery charge/therm	Proposed delivery charge/therm
Residential	\$9.50	\$12.00	\$0.21036	\$0.24101
Commercial/Industrial				

4. While I believe in capitalism and fair compensation, I find that the Board and director compensation of Centerpoint obscene given that they are a public utility with NO COMPETITORS (no pressure to keep prices or expenditures down). We, the consumers, are at their mercy with only YOU to protect us. There are approximately 25 pages outlining the compensation package of Centerpoint executives (past and present) and it just goes on and on from salary to retirement to stock options to healthcare to bonuses and incentives. These two charts are from the Feb. 27 2020 SEC form 10-K accessed on their website.

Summary Compensation Table for Fiscal Year 2019

Name and Principal Position	Year	Salary (\$)	Bonus(1) (\$)	Stock Awards(2) (\$)	Option Awards(3) (\$)	Non-Equity Incentive Plan Compensation(4) (\$)	Change in Pension Value and Nonqualified Deferred Compensation	All Other Compensation(6) (\$)	Total (\$)
							Earnings(5) (\$)		
Scott M. Prochazka	2019	1,307,250	—	5,953,495	—	—	266,837	196,540	7,724,121
Former President and Chief Executive Officer	2018	1,245,000	—	5,480,987	—	1,875,593	96,842	189,559	8,887,981
	2017	1,154,925	—	4,799,991	—	1,766,458	159,193	143,958	8,024,525
Xia Liu	2019	381,250	100,000	1,782,562	—	520,000	19,318	192,271	2,995,401
Executive Vice President and Chief Financial Officer									
Tracy B. Bridge	2019	555,000	—	951,999	—	458,000	166,965	70,102	2,202,066
Retired Executive Vice President and President Electric Division	2018	535,000	—	917,988	—	515,000	2,740	77,739	2,048,467
	2017	512,499	—	832,015	—	515,000	113,323	57,103	2,029,940
Milton Carroll	2019	747,500	—	2,469,991	—	—	38,067	6,803	3,262,361
Executive Chairman	2018	701,250	—	2,130,007	—	—	48,496	6,730	2,886,483
	2017	662,500	—	2,025,014	—	—	37,145	6,767	2,731,426
Scott E. Doyle	2019	431,250	—	674,979	—	350,000	33,646	57,305	1,547,180
Executive Vice President, Natural Gas Distribution									
William D. Rogers	2019	158,457	—	1,190,037	—	—	(160,073)	379,775	1,568,196
Retired Executive Vice President and Chief Financial Officer	2018	588,750	—	1,190,020	—	350,000	67,877	56,847	2,253,494
	2017	555,000	—	1,111,500	—	545,000	70,600	51,249	2,333,349

In February 2020, the Compensation Committee approved the performance objectives for Ms. Liu and Mr. Doyle for our short-term incentive plan for fiscal year 2020. The performance goals approved for 2020 consist of the following:

Performance Objectives	Weightings of Performance Objectives
Overall Company Core Net Income	35%
Utility Diluted Earnings Per Share	10%
Overall Company Operations and Maintenance Expenditures	25%
Customer Satisfaction Composite	15%
Safety Composite	15%
Total Weightings	100%

I want to point out the small percentages that customer satisfaction and safety comprise, but NET INCOME (which are the revenues from that WE PAY) is 35%. If they can

gouge us, they make more! Earnings per share is another manifestation of income. So it's in their best interest to jack rates.

Below is the compensation for their Board of Directors:

Director Compensation Table

The table below and the narrative in the footnotes provide compensation amounts for our non-employee directors for 2019, as well as additional material information in connection with such amounts. For summary information on the provision of the plans and programs, refer to the "Compensation of Directors" discussion immediately preceding this table.

Name	Fees Earned or Paid in Cash ⁽¹⁾ (\$)	Stock Awards ⁽²⁾ (\$)	Change in Pension Value and Nonqualified Deferred Compensation Earnings ⁽³⁾ (\$)	Total (\$)
Leslie D. Biddle	106,840	149,991	—	256,831
Scott J. McLean	106,840	149,991	—	256,831
Martin H. Nesbitt	106,840	149,991	—	256,831
Theodore F. Pound	121,840	149,991	—	271,831
Susan O. Rheney	121,840	149,991	—	271,831
Phillip R. Smith	126,840	149,991	—	276,831
John W. Somerhalder III ⁽⁴⁾	106,840	149,991	6,514	263,345
Peter S. Wareing	126,840	149,991	41,663	318,494

5. This is why the Texas committee required them to adjust their “profit” downward, because what I PAY ends up in the pockets of SHAREHOLDERS and Board members and executives. There are THOUSANDS of candidates that would take those jobs for far less. Corporations will always argue that they have to have huge packages to attract the best talent, but as well know public employees make far less than private sector counterparts. Time for these public utilities to follow suit. I’m asking YOU to stick up for us who make far, far less. From a website called Chron. <https://www.chron.com/business/energy/article/Texas-Public-Utility-Commission-CenterPoint-15056317.php>

The agreement also calls for CenterPoint to reduce its return on equity, or profit, to 9.4 percent. CenterPoint asked the commission to increase its return on equity to 10.4 percent from 10 percent.

I remember my grandmother keeping her thermostat painfully low in the energy crisis in the 1970's because she couldn't afford the bills on her meager police spouse pension. If rates skyrocket suddenly (realistic citizens expect some increase in prices just like any other commodity but not by nearly \$20 for 20 therms) you will devastate the hard

working people of Southern Indiana. Please note that they are NOT proposing such huge increases in Minnesota (where I used to live.)

I'm asking you to demand a lesser increase and let them come back in a few years to ask for more. Incremental, not huge. I just don't believe the money I spend will come back to Southern Indiana.

Thank you for your consideration.

Kristina Dalton

February 8, 2020

From: [Gina Carrigan](#)
To: [UCC Consumer Info](#)
Subject: Re: Cause No. 45447 public comment
Date: Friday, February 12, 2021 4:27:22 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I forgot to include my name & address on the previous email.
Gina Carrigan
1804 E Powell Ave.
Evansville, IN 47714

Copy of my original comment.....

I am strongly opposed to any new gas rate increases or utility rate increases of any kind for 2021.

I have reviewed my Vectren bills for 2020, 2019 & 2018.

For 2020 my total 12 months gas related charges were as follows....

Gas use - \$193.82

Gas Distribution & Service Charges - \$418.85

For 2019 my total 12 months gas related charges were as follows....

Gas use - \$234.67

Gas Distribution & Service Charges - \$345.57

For 2018 my total 12 months gas related charges were as follows....

Gas use - \$362.92

Gas Distribution & Service Charges - \$390.67

It is unreasonable for Vectren to continue squeezing consumers with higher & higher distribution & service charges!

Vectren is a monopoly. I have no other choice for electric & gas services.

The IURC must stop giving Vectren free reign to stack more & more distribution & service charges on my bill.

So what if their shareholders don't get a dividend check!!!!

A community utility service should be happy to simply break even.

My small business & my personal finances are still gradually recovering from the Covid 19 shut down in March 2020.

I am sure many of my neighbors in southwestern Indiana are also still recovering financially from the pandemic.

As a small business owner, I took a 50% personal salary cut for 6 months in 2020 to keep my business going.

I am still living on a 25% pay cut to make sure my business survives.

\$15 per month rate hike from Vectren will be coming out of my grocery budget.

My life has no fluffy perks to take that \$15 extra per month to pay Vectren.

Perhaps Vectren's executives can take a pay cut to make up for the \$15 per month they want to charge households across southwestern Indiana.

Perhaps Vectren can stop paying for office space they no longer need now that it is clear how many employees can work from home.
Vectren should have to cut out excess spending just like every other business as a result of lost income in pandemic aftermath.

Thank you for acting to protect consumers like me.

On Fri, Feb 12, 2021 at 1:01 PM Gina Carrigan <jinshinlady@gmail.com> wrote:

I am strongly opposed to any new gas rate increases or utility rate increases of any kind for 2021.

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Thank you for acting to protect consumers like me.

From: [George Clouse](#)
To: [UCC Consumer Info](#)
Subject: Cause #45447 - Vectren proposed rate increase for Southern Indiana
Date: Friday, February 12, 2021 5:29:34 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To the deciding body,

I think it is absolutely OUTRAGEOUS that a multi-billion dollar company has the audacity to demand a rate increase during the middle of a GLOBAL PANDEMIC. Not only would I call it unethical, I would go so far to say that it is immoral to foist this on people who are already struggling to survive. My neighbors have lost their jobs and businesses to a once in a century disaster in which we have virtually no control over our financial futures, and which there is no foreseeable end in sight.

To those arguing that a vaccine has been found and business "will soon return to normal." I would like to point to the events of the last month and a half. We have seen an unprecedented amount of chaos and upheaval in both government and the economy-- including a transition of presidential power that brought about an actual assault on our nation's Capital, an impeachment, and stock market volatility created by a message board on Reddit. Not only is our economic recovery not guaranteed, there is absolutely no promise that we will not find ourselves financially worse off in a year's time.

Currently, towns in our region are covered in a blanket of ice, and we have forecasts of single digit temperatures throughout the week. A rate increase for gas used to heat homes is not the same thing as McDonald's raising the price of the Big Mac (or any other good or service one may voluntarily choose to consume). People can forego many services and products when purse-strings get tight, but they are not going to let their kids freeze to death by refusing gas.

While I am sure that Centerpoint/Vectren has bombarded you with all sorts of data detailing their "need," let us not forget that (not only are they a state sanctioned monopoly) they were also capable of spending a reported \$6,000,000,000.00 just under three years ago on their merger. That puts them in a much healthier position than the people they call customers, and while the letter of the law may have been followed to inform the public-- choosing a Monday evening in the middle of winter, during a time of COVID social-distancing to hold a "public hearing" in which none of the deciding panel would even attend in person (and one in which we were told required a prior RSVP to call into) seems to indicate a lack of interest in listening to a full representation of the public's opinion. This is not how the community should have to face a PERMANENT price increase of a necessary utility.

Personally, I have spoken to at least two dozen people in my community about it (ranging from blue to white collar, young to old) and only 1-2 had even heard the news. For the record, none are in favor of fixed, permanent, and unavoidable "service fees" going up. Unfortunately at this point, most I have spoken to fear that the outcome of these proceedings are a foregone conclusion, and that our rates will rise regardless of public protest. Despite this, I write this letter to you in good faith, and in the hope that the panel will recognize the dire situation many of us are facing today.

I am against raising gas rates and the addition of new "service charges"

Thank you for your time,

George Chauncey Clouse

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Sunday, February 07, 2021 8:17:49 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****



Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/07/21 8:17 PM

Title: Mr.

Name: DAVID LUNDY

Email: desscol@att.net

Address: 15035 Browning Rd.
Evansville, IN 47725

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: (812) 867-3149

Type of phone:: Home

If you do not have telephone service,:

If providing comments on a

**specific case,
please indicate
the cause
number and/or
name of utility::**

45447

**Your
Comments::**

I do not pretend to know all the specific facts of this rate increase request, but as a consumer I am fed up with utility rate increases. We are already paying some of the highest electric rates in the country from this utility, and a \$35 monthly service charge is outrageous. I oppose this proposal.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: [Bob and Carolyn Bennett](#)
To: [UCC Consumer Info](#)
Subject: Protest to Vectren South Rate Increase
Date: Thursday, February 11, 2021 10:10:35 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Refer to: IURC Cause No. 45447

Dear Sirs,

I am a Vectren natural gas customer and I feel Vectren's request to combine the two fixed charges for natural gas users (\$11.00 service charge and \$14.12 CSIA charge into a single \$35.00 charge) is excessive. This is an increase of 39.33% in their fixed charges. I believe they are combining those charges to try to disguise the size of the increase. Please tell Vectren "No."

I find the timing of the increase to be especially insensitive to their customer base. In this time of COVID, with so many households in financial distress, increasing natural gas charges seems particularly heartless. Economic recovery will likely take years, and we don't need to further burden those who have been impacted. Please tell Vectren "No."

Thank you for the opportunity to address Vectren's request for a natural gas rate increase. Please tell Vectren "No."

Sincerely,
Robert J. Bennett
13049 Balboa Drive
Evansville, IN 47725

From: dverkamp@yahoo.com
To: [UCC Consumer Info](#)
Subject: Case Number 45447
Date: Sunday, February 07, 2021 5:44:29 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To whom it may concern:

I am a customer of the utility (Vectren South) involved in case number 45447. I am writing on my behalf in opposition to the utility's proposed rate increase.

Let me know if you have any questions.

Darren Verkamp
2217 East Illinois Street
Evansville, IN 47711
812-461-8903
dverkamp@yahoo.com

Sent from my iPhone

From: [Patti Dee Wazny](#)
To: [UCC Consumer Info](#)
Subject: Vectren Rate increase
Date: Saturday, February 06, 2021 2:43:25 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Please do not allow Vectren to raise their rates AGAIN. They have the highest rates in the state already and among the highest in the nation. I am retired. I got a .02% increase in social security this year which resulted in a .02% increase in my Medicare - leaving my SS check exactly the same as it's been for the past 3 or 4 years. Now Vectren is wanting an additional (on average) \$15 - \$20 a month more on their bill.

Take care of the taxpayers for a change. NOT big business.

The sad part is there are NO options available. It's Vectren or nothing.

Thanks
Patti Dee Wazny
2630 Anthony Drive
Evansville, IN 47711

From: [Jessica Lofton](#)
To: [UCC Consumer Info](#)
Subject: Vectren South Rate Increase, Cause #45447
Date: Friday, February 12, 2021 4:16:34 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am writing to you as a first time renter who is dealing with the financial pressure of supporting a small child during Covid when work is virtually nonexistent. I think that this type of rate increase will leave people in my situation with an undue burden. I cannot speak to all the graphs and charts that I am sure Vectren has given you, but I can tell you about my personal experience.

I expected my bill to increase quite a bit in the Winter months and was shocked to see that it had doubled in December. Seeing that bill, I spent January with my heat set rigidly lower and made sure lights were turned off, unused electronics were unplugged, etc. Thinking I was doing the responsible thing, I was floored to see that my January bill did not decrease, but was actually higher than my December bill!

I am at a loss. I do not understand why my bill is \$180 for a ONE bedroom apartment in Evansville, Indiana. I am a Covid-unemployed single mother trying to navigate my family's way through the pandemic and these bills are truly gutting us. We live modestly with our usage and are just trying to make it through these hard times.

That's the problem with allowing an across the board "service fee" increase. It hurts people who are poorest. It hurts those of us that do everything they can to conserve and be responsible.

Thank you for your time,

Jessica K. Lofton

Get [Outlook for Android](#)

From: [Dawn Seidl Godsey](#)
To: [UCC Consumer Info](#)
Subject: 30% Rate Increase For Evansville Indiana Vanderburgh County
Date: Tuesday, February 02, 2021 3:02:54 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

February 2, 2021

To Whom It May Concern.

My name is Dawn Godsey. I am a resident of North Eastern Vanderburgh County. I am a native of Evansville and have lived here 90% of my life.

I am a married, a mother of two young adult children. I am disabled permanently. My wonderful husband of 20 years is a hard working, proud, dedicated and dedicated man. We love our home and community.

We understand that our infrastructure including gas, electric, and sewers are vital and necessary. We do not mind paying our fair share. With that being said, a 30% increase during a global pandemic is absolutely UNACCEPTABLE. Vectren says a 14 year increase? To who, their company CEO's and stockholders have lost money? Well WE, THE COMMON HARD WORKING PEOPLE of this community, have ALSO LOST THE MEANS TO PROVIDE FOOD, CLOTHING, THE BASIC NECESSITIES OF LIFE! MONEY, HOMES, JOBS, TRANSPORTATION, INCOME, HEALTH, EDUCATION, LOVED ONES. I am sure you have also lost loved ones, and for that, I am truly sorry.

I can not believe that during this worldwide disaster, and community disaster, that both Vectren and the Department of Water & Sewer, have decided to keep their rates going up & up during THIS time.

Tell me much of that goes to our local workers who brave dangerous weather 24/7, 365 days a week? How much of that goes to the outrageous salaries and benefits go to SUPER RICH CEO's and SUPER wealthy stockholders who own the majority of the stock? GIANT GAS & OIL MEGA CORPORATIONS? Yes I believe in capitalism. However, NOT a monopoly. Vectren has NO COMPETITION HERE. GAS & OIL has ALWAYS been expensive. Getting gas & oil isn't easy and is dangerous. I get it. Water isn't free. I get it.

I know, that my email does not mean diddly to anyone. However, I am still writing it and sending it in. Vectren will get their 30% rate increase. It will topple the middle class the poor.

My family and I, have always tried to be economical and energy saving. We have never been late on a payment. We are blessed. However, we are all just hanging on. I mean no disrespect. I just can not believe that this amount and during these historically bad times that this hasn't been re-evaluated. Decreased significantly, or put on hold.

I respectfully IMPLORE you to compromise and intercede on all of our behalfs, so we, our

people do not go without heat in the bitter cold, tolerable cool temperatures in our homes during the hottest heat. That we don't get further and further into debt. That families, the single, the young, the middle, the elderly, the most vulnerable as well as those who work hardest to maintain our communities, home and country that we can come together and help one another. And that includes YOU Vectren and the Indiana Regulatory Commission.

Thank you.

Sincerely,
Dawn Godsey

From: [Dianna Sue Brenton](#)
To: [UCC Consumer Info](#)
Subject: 45447
Date: Friday, January 29, 2021 5:06:49 PM

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I am against this...Money doesn't grow on trees, maybe for the Democrats.

sbrenton@frontier.com

From: [KJ Housman](#)
To: [UCC Consumer Info](#)
Subject: Angry customer
Date: Tuesday, January 19, 2021 11:14:36 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Hi! So I heard that you want to raise rates again? No thanks. You're already a monopoly, which pisses off every, single, person, with a modicum of intelligence, and now you expect us just to be okay with raising rates and taking more of our money? No! You cannot! You do not have our permission. We are struggling to provide food clothing and shelter for our families during this pandemic. Many are facing homelessness or already homeless and you want to take even more of our money, when we need it now more than ever. This behavior is despicable and all of you should be ashamed of yourselves. I'll be honest with you, I am going to call the federal trade commission, and any other government entity that will listen to me, to try to punish Vectren in some way for what you're doing. You can tell me that you follow all the rules and regulations, all you want to, but the fact is that what you're doing is wrong. I am disgusted with your company and your practices.

Kelly Housman

From: [Niles Rosenquist](#)
To: [UCC Consumer Info](#)
Subject: Cause number 45447
Date: Monday, February 01, 2021 11:35:28 AM

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I strongly urge that the fixed charge should not be increased, in fact, it is too high already.
Gas bills should be based on usage by the individual customer.

Basing bills on high fixed charges are a burden on smaller, low-income customers and discourage all customers from reducing usage both by simple acts such as turning the thermostat down to investing in insulation and other energy savings projects.

From: keith.mosby@twc.com
To: [UCC Consumer Info](#)
Subject: Center Point Rate Increase/Southern Indiana
Date: Tuesday, January 26, 2021 9:53:31 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To Whom it May Concern:

I am writing to you as I disagree with the rate increase proposed by Center Point.

Center Point purchased our local Vectren Energy last year; long after their pipeline upgrades, which I understand to be the reason for the requested increase. In my opinion no previous Vectren customer benefited from the upgrade, nor will we; so I do not feel we should have to bear the burden of such an increase. Not to mention that Vectren has had rate increases since 2006 (Center Points reference date for increase).

I thought, like most businesses, the upgrades and maintenance of anything required to run their business would be part of "running a company" and would be factored in to the monthly bills. Therefore, be their responsibility.

The Low Income Energy Assistance monies comes from those who are paying their utility bill. It may be redistributed, but they would not have if not for the customer.

As I feel the above is true and will always be so, with the world in a pandemic and already under financial constraints it seems to me the answer should be no.

Respectfully Submitted

Kathy Mosby

From: [Ralph Millsaps](#)
To: [UCC Consumer Info](#)
Subject: CenterPoint (Vectren) South Gas Rate Increase
Date: Tuesday, January 26, 2021 11:37:31 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

This utility increase should not be taken separately from the whole utility bill we as customers see monthly i.e. gas and electric. While you may try to separate it, my pocket book can not do so. Since the improvements in infrastructure have been covered by previous increases save 20%, how can a 30% increase FOREVER be needed for infrastructure?

It would seem the most important argument made by the president of the firm is this:
Vectren South is requesting a base rate increase of \$29.6 million which represents an overall increase of 27.84%.¹ 14 Due to the Company's approach to expense 15 management, energy efficiency resulting in lower usage, and lower gas prices, the 16 total bill for residential customers after the proposed rate adjustment will still be lower 17 than the average bill at the time of the prior rate case in 2007. This is an important 18 point that puts our request in context: even after the rate increase that we are seeking, 19 residential customers will still be paying less for gas utility service than they were over 20 13 years ago in 2007.

-
They want the \$\$\$ moved back to where they were in 2007 when natural gas was 9.08 and now it is 2.40. I believe he conflates two arguments here: the cost of gas and service, when he is supposed to keep them separate. A specious argument at best.

For those of us on a fixed income a \$15.00/month increase or \$180.00 per year may make the difference in eating or paying for our medications.

Vectren has a long history of being the highest priced electric utility in the REGION and can certainly cover the costs of infrastructure on the gas side (See Duke, Indianapolis Power etc)

I oppose this rate increase

Ralph Millsaps
5 River Bend Ct
Newburgh IN

From: [Janet Dunn](#)
To: [UCC Consumer Info](#)
Subject: CenterPoint Energy proposed gas rate increase
Date: Wednesday, January 27, 2021 5:59:04 PM

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Indiana Office of Utility Consumer Counselor:

I do not believe CenterPoint Energy should be granted their requested gas rate increase. They have claimed their energy saving programs are a plus to users, but in reality we are now being asked to PAY them for the energy we did NOT use - that doesn't add up to a savings for customers!

Much of the increased costs which CenterPoint cites are tied to pipelines and purchase of natural gas, FROM UNREGULATED COMPANIES THEY OWN. Those increased costs the regulated utility pays can make it appear that the proposed rate increase is justified. Of course, they do not cite the profits they are receiving in their pipeline and bulk gas companies.

CenterPoint also provides electricity for Vanderburgh and many other counties. By discontinuing the use of coal to produce electricity and substituting natural gas (from their own company, at a higher price due to increased demand), they are again profiting from the bulk sale of gas to the utilities branch of their company - another way of making the consumer pay more. Their rebates do not offset that increased expense the average customer must pay.

Please reject CenterPoint Energy's natural gas rate increase.

Janet Dunn
501 South Villa Drive
Evansville, IN 47714

From: [Mary Schoettlin](#)
To: [UCC Consumer Info](#)
Subject: Gas prices
Date: Sunday, January 31, 2021 12:08:31 PM

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Please don't allow Vectren to increase gas prices at this time it we be devastating at this time with people struggling to make ends meet for so many family's. Thank you,
Mary Schoettlin 4105 Cort Street Evansville In 47712 812-204-6576 Email maryschoettlin@yahoo.com
Sent from my iPhone

From: [David Brantley](#)
To: [UCC Consumer Info](#)
Subject: Gas rate increase
Date: Tuesday, January 26, 2021 11:33:46 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

This proposed increase to cover a remaining finite 20 percent expense is too extreme during these economic times. The increase would be permanent and taking into consideration the wholesale price of gas at this time, along with current demand does not make sense. This proposed rate increase is too extreme and timed poorly!

A review of the frugality of distribution channels and wholesale costs should be the main focus to determine if gas is being efficiently supplied to customers.

The determination that the lowest possible gas prices are being supplied to consumers and businesses must be achieved. A gradual step up increase at lower rate would be more logical during these uncertain economic times, if any increase at all. Proposing an increase of this magnitude while there are Covid issues, state restrictions and moratoriums on evictions with companies struggling financially is absurd.

Overall, bad timing to request an increase!

Sent from my iPhone

From: bkuebler@twc.com
To: [UCC Consumer Info](#)
Subject: gas rate increase
Date: Thursday, January 28, 2021 12:50:18 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Barbara Kuebler
1712 Greencastle Dr.
Evansville, IN 47715
bkuebler@twc.com
812-909-0357

I do not feel that now is an appropriate time to increase gas rates for us.
This past year has been very rough for Indiana Citizens with the COVID-19 virus.
People have suffered great losses. Water and Sewer rates are already outrageous and everything else has increased in price including groceries.
I think it would be more appropriate to wait at least another year before talking about these increases.
Thank you.

From: [Charles Coughlin](#)
To: [UCC Consumer Info](#)
Subject: Gas rate increase
Date: Wednesday, February 03, 2021 11:58:59 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

We did not get a big reduction when the cost of natural gas decreased. What happened to all the profit they made then? With all business and home owners struggling, now is not the time to increase cost to the consumer.

Charles Coughlin

Get [BlueMail for Android](#)

From: [Dustin Moore](#)
To: [UCC Consumer Info](#)
Subject: Gas Rate Increase??
Date: Tuesday, January 26, 2021 11:02:55 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

We could see this coming after the buy out of Vectren. How is it fair to the consumer to be locked in under a monopoly and force our opinions that probably won't even be looked at or even change anything. Just like the Water company...rate increases for years for them because they couldn't set money aside for infrastructure a long time ago!! So, we are forced to pay with rate increases...the sad thing is...the bills we already pay are ridiculous and after the rate increase, for whatever reason its increasing for is covered, the bills probably will never go back to the already expensive bills that they are currently at. Why would I or anyone be in favor of this? I bet the top executives and CEO's aren't taking pay cuts to cover whatever they are trying to cover with the rate increases. Its just ridiculous.

From: [Judith Swallows](#)
To: [UCC Consumer Info](#)
Subject: IURC Cause #45447
Date: Friday, January 15, 2021 10:27:46 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Judith Swallows
1400 N Boehne Camp Road
Evansville, IN 47720
812-430-1806
Jaseville@wowway.com

I am a long-time Vectren customer.

Subject: Vectren's Natural Gas Increase Request

Quite simply, it's not an appropriate time to propose a large price increase of \$37.38 to \$49.12 per 20 therms for natural gas.

I'm a senior citizen. This time is stressful in so many ways.

1. Covid-19. I lost a dear relative to this pandemic. Several more relatives and friends have had Covid 19. People I know have lost jobs or have reduced income. Paying mortgages or rent has become an issue for them. The food lines in Evansville are long. Depression is increasing.

2. Cost of groceries—up!

3. Cost of gasoline—up!

4. Cost of water and sewer (mandates)—up!
My average monthly bill for two senior citizens is \$150.

5. Property taxes—up!

6. Medical insurance rates—up!

7. I have an aunt who is 86 years old and still works part time. Her mobile home lot rent increased. She needs a new furnace. She'd like to move into a low-income apartment. Those are scarce. She can't afford a bigger Vectren bill.

Now is not the time to allow a Vectren natural gas price increase! Many citizens cannot afford to pay bigger Vectren bills.

Please deny Vectren's request for a natural gas price increase.

Thank you. Stay safe.

Judy

Sent from my iPhone

From: [Stephen Schnur](#)
To: [UCC Consumer Info](#)
Date: Friday, January 29, 2021 6:21:12 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Do not let Center Point gouge us again on gas rates in Evansville, IN. 47712. IN RE: last 20%of gas pipeline replacement. We pay the highest rates on electric and gas in the state. Tired of being your BITCH!!!!!!

Steve

From: [sherry farmer](#)
To: [UCC Consumer Info](#)
Date: Thursday, January 28, 2021 8:02:21 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I will be looking into putting all electric in my home. I already have solar panels. In warmer weather I only use about \$3 of gas & I'm charged a ridiculous gas usage bill & now I hear this usage bill may go up \$15! I'm through with paying for gas if at all possible!

Sherry Farmer

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCG_Contact_2361
Date: Monday, December 28, 2020 1:07:19 PM

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Formstack Submission For: [OUCG_Contact_2361](#)

Submitted at 12/28/20 1:06 PM

Title:	Mr.
Name:	howard abrams
Email:	howard.s.abrams@gmail.com
Address:	501 scenic drive evansville, IN 47715
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 474-1074
Type of phone::	Home
If you do not have	

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

Centerpoint/vectren

Your
Comments::

I just received in my vectren bill the costs to my gas bill if the commission approves their recovery gas pipes replacement. I strongly object to awarding them any money for replacement costs. It is a cost of doing business! I know(or think) that they only charge what they pay for gas, but their distribution charge is hugh! I hope you look at the composition of their distribution costs. They have the highest consumer costs in the state, both for gas and electricity! I think the ROI you guarantee them is much too high! I think the commission should should change the system-- COMPETITION! I am tired of paying high salaries and costs for lobbyists. Maybe we could become a progressive state Come on commission represent the taxpayers!

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Wednesday, February 03, 2021 10:55:38 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****



Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/03/21 10:55 PM

Title:	Mrs.
Name:	Julie Lindenschmidt
Email:	jujuc_2000@yahoo.com
Address:	6600 Washington ave Evansville, IN 47715
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 477-6229
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	CenterPoint
	I am writing to request that CenterPoint in Evansville be limited to no more than \$10.00 fee

Your Comments::

for gas pass through rates.
Any higher is unnecessary and
would be a burden for middle and
lower class customers especially at
this time.
Thank-you for your consideration.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Monday, February 01, 2021 9:35:51 PM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/01/21 9:35 PM

Title:	Dr.
Name:	KNOX ALFORD
Email:	knoxiii@gmail.com
Address:	319 SE 3RD ST APT C EVANSVILLE, IN 47713
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(202) 456-1212
Type of phone::	Work
If you do not have telephone service,:	Check here
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Vectren Evansville IN
	No. No to any increase in rates. Specifically, no to the proposed

Your Comments::

30% rate increase for gas. I cannot think of a worse time to propose an increase.

I propose a decrease of 8% for all homeowner/renters.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCG_Contact_2361
Date: Tuesday, February 02, 2021 3:44:09 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****



Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/02/21 3:43 PM

Title:	Ms.
Name:	Janet Wilhite
Email:	jkaywilhite@yahoo.com
Address:	7404 Meridian Avenue Evansville, IN 47715
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 401-5778
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	
	I've been unemployed since May 11th. I'm a single mother. I have gas heat and

Your Comments::

fireplace. I can't afford higher utility bills. We need competition to choose from.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Wednesday, January 27, 2021 8:37:44 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****



Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 01/27/21 8:37 AM

Title:	Mr.
Name:	David Croft
Email:	dfc12@hotmail.com
Address:	7208 e chestnut st Evansville , IN 47715
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 430-2037
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Center point energy
Your Comments::	We are in the middle of a historic pandemic and they have asked for a gas rate increase, they should be

embarrassed. People are struggling.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Wednesday, January 27, 2021 7:50:36 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 01/27/21 7:50 AM

Title:	Mr.
Name:	Janet Al ru
Email:	janetalvey1@gmail.com
Address:	3707 Hartford Pl Evansville , IN 47725
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	Check here
If providing comments on a specific case, please indicate the cause number and/or	CenterPoint's proposed rate increase for gas utility service.

name of utility::

Your Comments::

It's really a disservice for this company to consider a rate hike during a pandemic and struggling consumers.

Before approving another rate hike for consumers, it needs to be proven why it needs to pass to the consumer. Has the company looked at how they can absorb this in part of their operating model?

Has a comparison been done between our area compared to other areas in the state and or other states? There needs to be some validations and questions asked before just adding more fees and someone needs to represent consumers.

Please take the time to review, ask questions and think if this is truly something that should be passed on to the consumer. Is there alternatives besides a rate increase that's been reviewed.

Do the right thing for the consumer and be able to support that decision.

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Monday, February 01, 2021 4:44:47 PM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/01/21 4:44 PM

Title:	Mrs.
---------------	------

Name:	Kathy Penticuff
--------------	-----------------

Email:	basketkat@yahoo.com
---------------	---------------------

Address:	9000 Michael Shane Ct Evansville, IN 47725
-----------------	---

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 598-2938
--	----------------

Type of phone::	Mobile
----------------------------	--------

If you do not have

telephone
service,:

**If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::**

CenterPoint Energy proposed gas hike

**Your
Comments::**

I have lived in Vanderburgh County and have been a utility customer here my entire adult life. I am opposed to yet another energy hike from Center Point Energy (formerly Vectren). This area already has extremely high utility rates and another hike during an already trying time for so many is absurd. Last month my Center Point Utility Bill was \$400! We are a middle class family and the constant rate hikes are a strain. It's time for Center Point to use some of their profits to make upgrades. I urge you to deny Center Point's latest request, now is not the time for another increase to customers.

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCG_Contact_2361
Date: Tuesday, February 02, 2021 8:41:00 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/02/21 8:40 AM

Title: Mrs.

Name: Kendra Nienaber

Email: knienaber15@gmail.com

Address: 6909 Highway 165
Poseyville, IN 47633

**Telephone
(Best
number to
reach you
between
8:00 am and
4:30 pm,
Eastern
Time,
Monday
through
Friday)::** (270) 577-9532

**Type of
phone::** Mobile

**If you do
not have**

**telephone
service,:**

**If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::**

Case 45447 Vectren price increase

**Your
Comments::**

Please do not let Vectren increase gas prices in the midst of a pandemic. I am a nurse and have been greatly affected by Covid, losing work hours, my husband has lost work hours, and we are trying to raise 2 kids on a reduced income. It will be even more difficult to do so if our gas bill goes up as we struggle to make ends meet as it is. I know all prices go up at some point, but during a pandemic is the worst possible time for this to happen. If there is anyway you could postpone this to allow the pandemic to get better under control and allow the economy to pick back up so we can afford it, we would greatly appreciate it. I know we also have neighbors that have struggled to keep a roof over their heads and would also appreciate it and I have encouraged them to come here and ask for this delay as well. As it is, Vectren is already higher in prices than the other energy company in our area and our neighbors just a short distance away pay much less for their electric/gas than we do. A price increase at this time would make our costs for utilities unreasonable in my opinion. We thank you for your consideration in this matter!

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Wednesday, February 03, 2021 1:27:23 PM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/03/21 1:27 PM

Title: Mr.

Name: Benjamin Blair

Email: benblair@outlook.com

Address: 2226 Venetian Drive
Evansville, IN 47711

**Telephone
(Best
number to
reach you
between
8:00 am and
4:30 pm,
Eastern
Time,
Monday
through
Friday)::** (812) 457-6870

**Type of
phone::** Mobile

**If you do
not have**

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

Vectren/Centerpoint

Your
Comments::

According to Centerpoint filings with the SEC, they posted over 93 million dollars profit last year, which included the Vectren merger payments from the previous year. If they want to become more profitable, make them do it elsewhere, and not here in Indiana by allowing a gas rate increase. They treat us customers with very little respect as it is now, with no regard for how much we can afford for utilities. Given a choice, many people in the area would choose an alternative gas and electric utility. The same goes for EWSU.

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCG_Contact_2361
Date: Tuesday, January 26, 2021 10:06:54 PM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 01/26/21 10:06 PM

Title: Ms.

Name: Johna Vaughan

Email: jks3336@yahoo.com

Address: 3140 Arlington Ave
Evansville, IN 47712

**Telephone
(Best
number to
reach you
between
8:00 am and
4:30 pm,
Eastern
Time,
Monday
through
Friday)::** (812) 682-1932

**Type of
phone::** Home

**If you do
not have**

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or name
of utility::

Center Point Energy - vectren rate increase

Your
Comments::

ABSOLUTELY I AM AGAINST THIS RATE INCREASE.

I am retired on living on Social Security. I keep my thermostat for my furnace in the mid 60's in the winter just to try to keep my bill affordable. It is bad enough that I have to live like this, but to think this company is preying off people in similar situation is deplorable. ALL THEY ARE INTERESTED IN IS MAKING MORE MONEY FOR THEIR SHAREHOLDERS AND CEO.

In the situation we are in today with covid, mass unemployment folks cant afford to pay their Bill's and even if they are allowed to carry over their balances they are financially punished with exorbitant late payment fees.

Even in the best of times the rates changed in our county are very high compared to other cities.

As this is an essential service, they should NOT be charging what they do and should NOT be approved an increase. We are NOT allowed to live in a house unless we have electric and gas service as required. We should NOT be charged higher and higher rates. This is an essential service.....

DO NOT LET THIS INCREASE HAPPEN.

I WANT ASSURANCES THAT ANY MEMBER ON THIS COMMISSION ARE NOT SHAREHOLDERS OF CENTER POINT OR VECTREN. IT WOULD BE A GROSS CONFLICT OF INTEREST.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Monday, February 01, 2021 12:16:18 PM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/01/21 12:16 PM

Title:	Mr.
Name:	Chris Loehr
Email:	cloehr@att.net
Address:	6500 Kolb Drive Evansville, IN 47715
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 474-9634
Type of phone::	Home
If you do not have	

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

45447-- (Vectren South)

Your
Comments::

Please do not grant Vectren South the gas rate increase. Each Vectren South residential gas bill includes two monthly fixed charges that do not vary among customers: an \$11.00 customer service charge and a \$14.12 Compliance and System Improvement Adjustment (CSIA) which is used to recover specific costs for infrastructure projects and compliance with federal pipeline safety mandates. Vectren South's pending request would replace both of these charges with a \$35.00 monthly customer service charge resulting in an ADDITIONAL \$9.88 per month increase (\$118.56 annually) -- this seems MORE than excessive. The remainder of the bill varies by customer usage.

I do not feel it should - be the responsibility of the rate payer to fund the utility's "wish list" of projects or increase their profitability. This rate increase is excessive and provides no additional benefit to the rate payer.

The current economic climate does not support such a excessive increase to the rate payer. Utilities are monopolies that function with no competition. What other business charges their customers these type of service charges and improvement fees on a monthly basis?
Please review Vectren South's request for this excessive rate increase carefully.

Please use your best judgement in determining an outcome that is fair and beneficial to the rate payer and not just Vectren South.

Thank you and respectfully,
Chris Loehr



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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Tuesday, February 02, 2021 8:20:11 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/02/21 8:19 AM

Title:	Ms.
Name:	Tammy Sims
Email:	tammy.sims11@gmail.com
Address:	6809 Highway 165 Poseyville, IN 47633
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(270) 860-7937
Type of phone::	Mobile
If you do not have	

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

Case45447 Centerpoint/Vectren

Your
Comments::

I beg of you not to award this increase in gas prices at this time. I understand all utilities must go up from time to time, but due to the pandemic and so many people being out of work, it would be detrimental to some of us to incur a price increase at this time when we are barely making ends meet as it is. I am single and only have myself to support me and that has been difficult through this pandemic. I keep my heat on 60 degrees even during the coldest days because I can't afford the bill if I go any higher. This is uncomfortable enough but I would have to go even colder and/or go without heat on days not in threat of freezing pipes if prices increase just to keep my bill affordable. Again, I understand price increases happen and will need to in the future, but if you could postpone this increase until the pandemic has subsided and the economy has picked back up where we all aren't struggling just to keep a roof over our head and the lights on, we would greatly appreciate it! Thank you for your consideration of this matter and for allowing those affected to voice their concerns.

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Wednesday, February 03, 2021 1:25:55 PM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/03/21 1:25 PM

Title: Mr.

Name: Nam Nguyen

Email: aznboi3644@gmail.com

Address: 654 Audubon Drive
Evansville, IN 47715

**Telephone
(Best number
to reach you
between 8:00
am and 4:30
pm, Eastern
Time,
Monday
through
Friday)::** (812) 760-8724

**Type of
phone::** Home

**If you do not
have
telephone
service,:**

If providing comments on a specific case, please indicate the cause number and/or name of utility::

Vectren rate increase

Your Comments::

Vectren is a monopoly. They one of the highest energy rates IN THE WHOLE COUNTRY. They are already bending over everyone who uses their services. We pay for their infrastructure and all maintenance. And they want more money? How many hundreds of millions will be enough to satisfy their greed?

Give people rebates for energy efficient appliances then file for "lost profits"? That's a joke.' Their is no such thing as lost profits. You still made hundreds of millions of dollars. Keep it up and the people will fight back. What would happen if EVERYONE banded together as a community and stopped paying Vectren for a month? 2 months? 3 months?

The energy rates should lower to the national average. Not be the highest greedy bastards in the nation.

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Monday, February 01, 2021 7:15:29 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/01/21 7:15 AM

Title:	Mr.
Name:	Norman Wynn
Email:	wynn6742@aol.com
Address:	345persimmon circle Boonville, IN 47601
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 204-7311
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Vectren Electric Rate Case (IURC Cause No. 43111)
	I am not in favor of any rate increase. We have some of the highest rates in the Midwest. I'm

Your Comments::

a vote no to Vectren.

Sincerely,

Norman E Wynn Jr.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCG_Contact_2361
Date: Tuesday, January 26, 2021 1:10:12 PM

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Formstack Submission For: [OUCG_Contact_2361](#)

Submitted at 01/26/21 1:09 PM

Title:	Mr.
Name:	Caleb Spencer
Email:	caspencer67@gmail.com
Address:	9015 Meghan ct Evansville, IN 47712
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 484-9801
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate	Centerpoint

**the cause number
and/or name of
utility::**

**Your
Comments::**

In regards to Centerpoints request to raise natural gas prices. Their electricity rates are outrageous, and increasing gas prices will only be another gut punch during these times. My gas distribution charges are twice what my actual usage charges are. Please deny their increase.

Thanks
Caleb Spencer

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCG_Contact_2361
Date: Tuesday, February 02, 2021 3:35:09 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/02/21 3:34 AM

Title: Mr.

Name: Steven Stanton

Email: steve@jscleaningllc.com

Address: 2219 Herbert Ave
Evansville, IN 47714

**Telephone
(Best
number to
reach you
between
8:00 am and
4:30 pm,
Eastern
Time,
Monday
through
Friday)::** (812) 431-0188

**Type of
phone::** Home

**If you do
not have**

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or name
of utility::

Vectren South

Your
Comments::

Vectren/CenterPoint must realize that right now in the crisis we're in, adding a additional burden of a rate increase is mind blowing. We have individuals out of work, we have businesses reduced, closed or shut down, but Vectren wants more money unbelievable. I know Vectren will get this increase because IURC will vote for it, without any consideration for the residences of Indiana.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Wednesday, February 03, 2021 9:46:44 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/03/21 9:46 AM

Title:	Mr.
Name:	STEVE RUSS
Email:	SMUDKING@HOTMAIL.COM
Address:	10299 SCHNAPF LANE newburgh, IN 47630
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	
Type of phone::	Home
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	vectren rate increase
Your Comments::	do not let vectren raise rates.we are having a hard time paying the current billing charges. how many working

people get a 35% pay raise ?

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCG_Contact_2361
Date: Tuesday, January 26, 2021 11:31:33 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 01/26/21 11:31 AM

Title: Mr.

Name: Matthew Stricklen

Email: mcstricklen@gmail.com

Address: 3400 FORESTDALE DR
NEWBURGH, IN 47630

**Telephone
(Best
number to
reach you
between
8:00 am and
4:30 pm,
Eastern
Time,
Monday
through
Friday)::** (812) 499-3515

**Type of
phone::** Home

**If you do
not have**

telephone
service,:

**If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::**

Public Hearing comment for CenterPointe gas rate increase in SW Indiana.

**Your
Comments::**

SW Indiana CenterPointe
I understand the rate increase for gas given the existing cost and need for pipe augments. BUT the current electric rates are ridiculous and also in need to be looked at the same time. We have one of the highest rates in the state and the excuse that it was because of environmental builds needed I don't consider to be a valid argument given other energy companies in Indiana have complied with installing scrubbers and do not punish their residential customers with such rates. I also strongly urge a change to the Transitional Customer definition and that ALL homes that are electric only should be applicable to these rates. As it is currently the documentation says only premises that have received service under the former Rate EH as of May 3, 2011 are eligible.
I do not support gas rate increases until something is done about the electric rates.

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Saturday, January 30, 2021 9:31:42 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 01/30/21 9:31 AM

Title:	Mrs.
Name:	Linda Oliver
Email:	oliver47712@yahoo.com
Address:	8330 Buck Ridge Trail Evansville , IN 47712
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 205-0280
Type of phone::	Mobile
If you do not have	

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

Vectren

Your
Comments::

We are in the middle of a pandemic and an economic downturn bordering on recession. Unemployment and underemployment are at record highs. We already have the highest utility rates in the state. Vectren is still making money while many of us customers are not. Raising rates at this time seems not just wrong but uncaring and immoral, an excellent example of corporate greed and indifference to the true needs of the customers.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Wednesday, February 03, 2021 3:29:45 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/03/21 3:29 AM

Title:	Mr.
Name:	GENE FOLZ
Email:	gvmax2005@yahoo.com
Address:	1811JEANETTE AVE. EVANSVILLE, IN 47714
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 550-5219
Type of phone::	Mobile
If you do not have	

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

Vectren Gas And Electric

Your
Comments::

We the people who are on a fixed income cannot afford a 30 % increase in our bills . I understand about a small increase but Vectren does not have any other company that competes with them so the sad thing is if they get away with this increase I guess there will be nothing we as consumers can do to stop them. Ther should not be any increase until this covid situation is done. They need to help people not destroy lives. Please take everything in account when you decide on your decision to give the rate increase . At least consider the people who have to live in this stressful time. please if you have to give an increase make it less then what they are asking . Thank you

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCG_Contact_2361
Date: Tuesday, January 26, 2021 11:26:18 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 01/26/21 11:26 AM

Title:	Ms.
Name:	Anne Heaney
Email:	AnneBrown929@aol.com
Address:	5101 Mustang Drive Evansville , IN 47715
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(702) 682-4417
Type of phone::	Home
If you do not have telephone service,:	Check here
If providing comments on a specific case, please indicate the cause number and/or name of utility::	
Your Comments::	Do not raise the bills you should be helping us instead of hurting us at this critical time

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Saturday, January 23, 2021 10:07:16 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 01/23/21 10:07 AM

Title:	Mrs.
Name:	Jennifer Wahnsiedler
Email:	j.wahnsiedler@gmail.com
Address:	7921 Newburgh Rd Evansville, IN 47715
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 499-1667
Type of phone::	Home
If you do not have	

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

Vectren rate increase (gas)

Your
Comments::

A 30% rate increase during a pandemic is ridiculous. Even in the best of economies, that is an astronomical ask and in this climate, robbery.

Vectren has been unchecked for many years. The management compensation packages are absurd for the work they are doing. \$30m packages for Carl when he sold off the company while also terminating 100+ employees is not how we should reward companies. Also, they were able to take their corporate tax rate savings of approx \$70m and instead of returning it to the customers, as was the intention of the law, "donated" it to fund their own charitable organizations.

There are no choices for us to use other providers. Natural gas is supposed to be the cheaper alternative. We already pay astronomical rates for electric and surely this would put us at the top of the gas rates as well. Why?

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Thursday, January 21, 2021 4:33:28 PM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 01/21/21 4:33 PM

Title: Mrs.

Name: kim alexander

Email: kimalexander1007@gmail.com

Address: 1713 S Fairlawn Ave
Evansville, IN 47714

**Telephone
(Best
number to
reach you
between
8:00 am and
4:30 pm,
Eastern
Time,
Monday
through
Friday)::** (812) 602-8398

**Type of
phone::** Mobile

**If you do
not have**

telephone
service,:

If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::

Vectren

Your
Comments::

I am writing to voice my concern about Vectren's request to raise gas costs for individual's homes by 30 percent. I have no expertise in engineering or large business operations , but I am dismayed that our utility bills keep rising with seemingly no recourse for the consumer. My husband and I have lived in Evansville 30 plus years and have watched Vectren build large , modern , and what we would call extravagant facilities. So during this pandemic especially we wonder why their board and employees can't look for ways to cut costs like families have to all the time..rather than consistently passing rising costs along to their customers. Our water utility here has also increased prices drastically in recent years. They publicize that this is because our ancient infrastructure needs replacement. Perhaps that is true but for the average family these increases happening simultaneously with both utilities takes a big portion of a household budget. It is my hope that other residents here will speak up about these rising costs. And that our local media will speak more about these issues. Surely there are some alternatives to funding some of the projects and increases. Thank you.

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Saturday, January 16, 2021 1:03:13 AM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 01/16/21 1:03 AM

Title: Mr.

Name: Larry Wildt

Email: lt1e01@gmail.com

Address: 5206 Chastain dr
Evansville, IN 47720

Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday):: (812) 499-7207

Type of phone:: Home

If you do not have telephone service,:

If providing comments on a

**specific case,
please indicate
the cause
number and/or
name of
utility::**

Vectren rate hikes

**Your
Comments::**

People on fixed incomes can not keep taking these rate hikes that are increasing at a much greater rate than social security is. People are going to be forced to choose between heat and food or medicine. Either stop the rate hikes or open up Indiana to fair competition instead of having legalized monopolies

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Monday, February 01, 2021 10:13:43 PM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/01/21 10:13 PM

Title:	Mrs.
Name:	Ruby Gross
Email:	ruby.gross@evsck12.com
Address:	433 Colonial Avenue Evansville, IN 47710
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 604-1418
Type of phone::	Mobile
If you do not have	

telephone
service,:

**If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::**

Vectren

**Your
Comments::**

I do not think it is fair that Vectren raises energy prices. They are an monopoly. We do not have any other choice for energy to our homes. We have it hatd enough with covid, other utility cost, housing cost, food and medicine much less adding a 30% rate hike or more fees. Everything goes up but our paychecks. Please stand up and protect the hoosiers who have to be under this energy monopoly. We can't do it without you.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCG_Conact_2361
Date: Tuesday, February 02, 2021 7:10:47 PM

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Formstack Submission For: [OUCC_Conact_2361](#)

Submitted at 02/02/21 7:10 PM

Title:	Mrs.
Name:	Elizabeth Pace
Email:	Lizpace82@gmail.com
Address:	1262 Ridgeway Avenue Evansville, IN 47714
Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::	(812) 598-9912
Type of phone::	Mobile
If you do not have telephone service,:	
If providing comments on a specific case, please indicate the cause number and/or name of utility::	Vectren
I would like to oppose Vectren's proposed	

Your Comments::

increase. Most of us can barely afford to live as it is. We will have to choose between gas/electric, & food, or other important bills.

They already have a monopoly. Our prices are higher than many other cities. We are the highest from Texas to Chicago.

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Wednesday, January 27, 2021 4:18:42 PM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 01/27/21 4:18 PM

Title: Mr.

Name: Charles Runyon

Email: sincentaur@icloud.com

Address: 8059 Alexandra lane
Newburgh, IN 47630

**Telephone
(Best
number to
reach you
between
8:00 am and
4:30 pm,
Eastern
Time,
Monday
through
Friday)::** (812) 459-0848

**Type of
phone::** Mobile

**If you do
not have**

telephone
service,:

**If providing
comments
on a specific
case, please
indicate the
cause
number
and/or
name of
utility::**

Vectren gas price hike

**Your
Comments::**

Vectren already smothers its customers with random estimated bills with as little notice as possible, we already pay way too much to them as it is considering we aren't offered any other options from them: they are quick to shut off power and gas on short notice on late payments, but are slow as possible at a reconnect when it's resolved. Again we pay Vectren more than they are worth for their energy supply, the idea they think they don't make enough is insane .

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: noreply@formstack.com
To: [UCC Consumer Info](#)
Subject: OUCC_Contact_2361
Date: Thursday, February 04, 2021 1:24:03 PM

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Formstack Submission For: [OUCC_Contact_2361](#)

Submitted at 02/04/21 1:23 PM

Title: Ms.

Name: Susan Wilder

Email: dwilder540@aol.com

Address: 1941 Shepherd Dr.
Evansville, IN 47715

**Telephone
(Best number
to reach you
between 8:00
am and 4:30
pm, Eastern
Time, Monday
through
Friday)::** (812) 477-3046

**Type of
phone::** Home

**If you do not
have telephone
service,:**

If providing

comments on a specific case, please indicate the cause number and/or name of utility::

Vectren Utility Rate Hike

Your Comments::

I am writing to protest the 30% rate hike Vectren is proposing for it's customers. That is a HUGE rate hike that I don't believe is warranted by any means. Gas prices have actually gone down with the pandemic AND there are many people already struggling to pay bills. This is a ridiculous request - especially at this time.
Thank you

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Formstack, 11671 Lantern Road, Suite 300, Fishers, IN 46038

From: [Gwen Forister](#)
To: [UCC Consumer Info](#)
Subject: Rate Increase Evansville Indiana
Date: Thursday, January 28, 2021 10:48:08 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I strongly object to the rate increase. Many people are struggling right now due to loss of employment caused by the pandemic and for some this increase might make the difference of whether or not they can afford to keep a roof over themselves and families.

Currently, I am paying distribution and service charges for gas in the amount of \$27.59 (per my last bill) and I only used \$2.97 of gas and also paid state sales tax on gas of \$2.13.

In addition, I am charged a monthly service charge of \$11.00 for electric and additional state sales tax of \$6.23.

The distribution and service charge and the electric monthly service charge already account for 30% of my bill.

In the prior month, I had gas distribution charge of \$25.82 and electric service charge of \$11.00. My total bill was \$79.73 so these extra charges accounted for 46.4% of my total bill.

Sales taxes are not included in the above calculations.

People on fixed incomes can not afford such rate hikes.

A monopoly which is what this is since everyone has to have the service should not be allowed to charge more than 30% at the very most of the entire bill.

In addition, to make people whole (especially those on social security and fixed incomes), the utility company should not be allowed to increase rates any higher than what the social security increases are. This would help people maintain their livelihood and prevent some from being forced out of their homes if not able to afford their utility bills.

The existing utility charges need to be looked at. The distribution charges and electric fees are high enough.

CenterPoint needs to reassess how they are charging and perhaps go to a percentage or a method that would be equal for all people.

I strongly object to their rate increases.

Sent from my iPad

From: [Jim Slown](#)
To: [UCC Consumer Info](#)
Subject: Rate Increase
Date: Wednesday, January 27, 2021 3:55:39 PM

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I am against a rate increase for Center Point Energy(Vectren) because I feel that this increase is not justified based on the fact that they already charge \$25 plus a month for a gas hook up even if you do not use any gas that month and then on top of the gas charge they charge for the gas you do use. So they are billing people even if you use no gas.
Thanks for your time.

From: [Sami Norton](#)
To: [UCC Consumer Info](#)
Subject: Rate increase
Date: Tuesday, February 02, 2021 8:55:15 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Please do not allow this utility to increase its fees. Those of us on a fixed income cannot afford an increase in expenses.

From: [Gerry Nord](#)
To: [UCC Consumer Info](#)
Subject: RE: CenterPoint Energy: Rate Increase
Date: Tuesday, February 02, 2021 10:00:57 AM
Attachments: [image001.png](#)

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Dear Ms. Rivera:

Thank you for taking the time to respond. I appreciate your efforts and I understand the time it takes to address every correspondence.

I do have another concern.

In the news in Evansville just yesterday, we heard a report that Vectren is also asking for a rate change. From what I heard, there are currently two surcharges on our current bill. Vectren is asking to replace these two with one that is \$10 higher. This is to recover costs expended to replace existing gas pipelines.

Vectren is owned by CenterPoint Energy. My previous email outlined a notice we received with our last bill stating that CenterPoint is asking for a 30% increase to also recover those costs.

So it appears to us that both companies are asking for rate changes to recover the same costs, even though these two companies are virtually one and the same.

So if these rate changes were granted, the customers would be hit twice. In the middle of a pandemic.

Surely, there is some kind of moral issue, if not legal issue with these two proposed rate changes.

Again, as I pointed out in my previous email, I understand the need for companies to adjust pricing for costs. But these companies are monopolies that need to be controlled so we the consumers don't get punished dramatically and impacted greatly all at once.

Also, having been the manufacturing industry for over 40 years, I understand how internal costs are included in a P&L statement and then broadcast into the pricing schedule to recoup them over time. Increasing rates twice at once and all at once is not the way it is done for companies who have to remain competitive.

Thanks
Gerry Nord

812-480-6157
Gnord2@live.com

From: UCC Consumer Info <uccinfo@oucc.IN.gov>
Sent: Thursday, January 21, 2021 12:03 PM
To: gnord2@live.com
Subject: RE: CenterPoint Energy: Rate Increase

Mr. Nord,

The Indiana Utility Regulatory Commission forwarded your comments regarding Vectren/CenterPoint Energy's rate increase request to our office. Our office is the state agency that acts as the public's representative in cases before the IURC. We file all comments as part of our testimony on the case record. Comments like yours are incredibly helpful to our technical staff. We will post updates to the case as it progresses here: <https://www.in.gov/oucc/electric/key-cases-by-utility/vectren-south-gas-rates/>

If you'd like additional information on the consumer comment process we have information on our [website](#) and recently posted a [YouTube video](#) explaining the process for written comments and verbal comments for the public field hearing in February.

I will share your comment with our staff and we will file it with our testimony.

Please let me know if you have any additional questions.

Thank you,



Olivia Rivera
External Affairs Specialist
Indiana Office of Utility Consumer Counselor
115 West Washington Street, Suite 1500 South
Indianapolis, Indiana 46204
www.IN.gov/OUCC
317.232.3394 • orivera@oucc.IN.gov

From: Gerry Nord <gnord2@live.com>
Sent: Wednesday, January 20, 2021 10:05 AM
To: URC General Counsel (URC) <URCGeneralCounsel@urc.IN.gov>
Cc: Congressman Larry Bucshon <Rep.Larry.Bucshon@mail.house.gov>
Subject: CenterPoint Energy: Rate Increase

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Dear Commission:

We in Southern Indiana have received notice that CenterPoint Energy has submitted a request to increase the rates on natural gas service by 30%. They are asking for this rate increase to recover the investments made to pipelines as compliance to federal safety guidelines.

I submit my opinion as a business owner and as a homeowner.

First, any business should be able to pass along costs so they can sustain their viability. And any business would have to do that in accordance to being competitive. CenterPoint Energy does not have to be competitive. They are a monopoly in our area. We have no other choice.

So a 30% increase all at one time will be a harsh burden for us homeowners to sustain our viability.

I suggest a more gradual increase be granted over a 7 year period, the same period of time it took to modernize the pipelines. This would allow all the customers to bear the costs without being slammed. And it would allow CenterPoint Energy to recover the costs as most businesses would be while also having them to be more vigilant to cut costs and be more efficient.

I thank you for this opportunity to make my voice heard and I look forward to hearing from you soon.

Thanks

Gerry Nord

812-480-6157

Gnord2@live.com

Jan 26 2021

To whom it may concern:

I as a customer of Centerpoint Energy am writing concerning the proposed gas rate increase that they are asking for. I know that it or part of it will be given to them.

At present they are also requesting a increase for the distribution charge also I believe Already the distribution charge is more than the cost of gas a lot of months. I guess they want more for the gas so they can even things out. I don't know about the price of natural gas but I

do know that they are already have the highest electric rates in the state of Indiana. I don't understand why they can not tighten their belt so to speak.

Why can't they pay for some of their upgrades out of their own pocket instead of raising rates all the time. They keep wanting to raise rates and the elderly can not keep paying every time they need some more money. I think this commission needs to start saying no to some of these requests. I assume as they replace

more of these lines they
will keep coming back and
wanting more increases. I
think enough is enough. Vectren
was known for always wanting
and getting increases and
Center Point just wants to
continue. This has to STOP

Thanks
Elmer Boelke
8000 W. Hill Rd
Evansville IN 47720
812-306-3044

From: [Kristen Haynie](#)
To: [UCC Consumer Info](#)
Subject: Vectren gas hikes
Date: Tuesday, February 02, 2021 4:22:06 AM

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Vectren is literally breaking Indiana residents already with their rates. This is insane. Normal people cannot bear this.

Kristen Burckhardt

From: [Deann Tarrants](#)
To: [UCC Consumer Info](#)
Subject: Vectren Gas Rate Increase (Evansville, Indiana)
Date: Tuesday, February 02, 2021 12:17:40 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I wanted to send this email because I do not think it is fair for Vectren to be able to raise their gas rate. First off, Vectren has one of the highest utility rates in the United States. They are a monopoly and continuously raise their rates. I find it quite sad and ridiculous that they always seem to get their way with some kind of rate increase.

As you know, we are in a pandemic. People have lost their jobs and are barely making ends meet as it is. If you allow this rate increase, it's going to make it even more difficult for people to pay their Vectren bill.

I honestly wish another electric company would come to Evansville just because Vectren is so greedy. Maybe if Vectren had some competition they would back off on rate increases so much.

[Sent from Yahoo Mail on Android](#)

From: [Pat McMurry](#)
To: [UCC Consumer Info](#)
Subject: Vectren increase
Date: Monday, February 01, 2021 7:17:53 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I do understand the need for increase to recoup some of vectren's costs. However, a \$15.00/month hike is substantial, considering I am on a fixed income. We are given Increases in social security, but not enough to keep up with this. Please consider a more reasonable increase, given all the costs that are rising for seniors. Thank you

Sent from my iPad

From: [Jodi Kennedy](#)
To: [UCC Consumer Info](#)
Subject: Vectren rate increase
Date: Tuesday, February 02, 2021 10:04:47 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Because of the covid-19 crisis. Vectren customer service employees numbering about 200 are now staying at home and working from there. I'm sure individual phone lines have increased their overhead. Whether or not they give an allowance for the electrical use for their employees to work at home I do not know. So we are being hit by a pandemic and because of that their workers have to stay at home and work from there and we're asked to cover the cost. God forbid the stockholders should suffer any.

From: [Hobgood, Erin](#)
To: [UCC Consumer Info](#)
Subject: Vectren Rate Increases
Date: Tuesday, January 19, 2021 2:36:41 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

To Whom it May Concern:

We are all struggling here nowadays. There's a pandemic and not many people are immune. While I've been able to work and keep up with our bills, it's not been without difficulty. My fiancé is a chef and he and his friends have not had the same fortune I have had. Down here in Southern Indiana, we are dealing with raising rates on our water bills, raised rates to pick up recycling – all while a pandemic is going on and many people are making incredibly hard choices and foregoing a lot of other expenses just to keep the lights on.

From an inflation stand-point this past year, my co-workers and I only received a 1.5% raise in pay with no one receiving promotions at my company. My fiancé had a 1% raise in pay. Vectren is increasing our rates 31-32% depending on the increase in therms. This is not keeping up with the raise in our pay at all and even without a pandemic going on, it would put on unnecessary burden on us consumers.

Vectren's bloated profits do not need to put even more of a strain on us consumers. We have no other choice but to pay the bill as they have a complete monopoly on the gas and electric industry in Southern Indiana. To allow them to raise rates while thousands of their consumers are either unemployed or working modified hours due to the pandemic is extremely tone-deaf and will put more of a burden on all of us fighting to make ends meet while COVID-19 ravages our finances.

I call on you to stand up for us consumers and be our voice by blocking this rate increase from Vectren.

Regards,

Erin Hobgood

Senior Associate

SS&C Technologies Inc.

t: (812) 213-3262

EHobgood@sscinc.com | www.sscinc.com

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From: [Vicki McKibbin](#)
To: [UCC Consumer Info](#)
Subject: Vectren rates
Date: Wednesday, February 03, 2021 12:20:31 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Do not want vectren rates raised i am on a fixed income and can't afford another price increase 45 a month just for a meter in the back yard is ridiculous

From: [Phyllis Tunks](#)
To: [UCC Consumer Info](#)
Subject: Vectren South 30% gas rate increase
Date: Tuesday, February 02, 2021 11:58:19 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

Please do not allow Vectren South to increase customer's utility bills at this devastating time in our economy. We face a once in a century pandemic and record job losses. A "usage increase" of 30% is not something any consumer can adjust for simply by turning down their thermostat even more than we already have. A more modest usage fee seems much more appropriate for the customers of Vectren South. Thank you for your interest in the citizens of Indiana.

Sent from my iPhone

From: [Terrie Gibbs](#)
To: [UCC Consumer Info](#)
Subject: Vectren South cause # 45447 - proposed rate hike
Date: Monday, February 01, 2021 6:52:10 PM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am writing to oppose Vectren's proposal, cause # 45447. My name is Terrie A. Gibbs. I am a homeowner and Vectren customer. I am speaking on my own behalf. As a 65 year old disabled person on a fixed income, I have to give up comfort in order to pay my Vectren bill now. The majority of the time my heat is turned off. It does not run at night nor a good part of the day. When it is on it is set at 62 degrees.

I especially do not want to see a rise in the distribution and service charge. The gas portion of my last bill showed 11.502 therms used at a cost of \$2.99. With the distribution and service charge of \$27.47 plus tax, I paid \$32.59 for the pleasure of using my stove and oven for 1 month. The electric portion is of course much higher.

I am concerned for others in my community. We already have the highest rates in the state and it seems a particularly bad time for a utility monopoly to be seeking a bigger bite of the strained financial resources of so many.

I respectfully ask that you deny Vectren's request.

Terrie A. Gibbs
1715 Madison
Evansville, In. 47714
Ph: 812-499-8385
Email: tagibbs55@gmail.com
Sent from my iPhone

From: [Jason Bowen](#)
To: [UCC Consumer Info](#)
Subject: Vectren
Date: Wednesday, February 03, 2021 11:58:59 AM

**** This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. ****

I am writing in regards to the Vectren request for rate increase. The fact that Vectren would ask for an increase at this time is absurd. People are already struggling to keep the lights on as it is and don't need the added stress of a rate increase now. If you look at statistics Vectren's rates are already amongst the highest in the nation. Vectren has been bleeding the people of Evansville for years. Vectren is the definition of a monopoly. They have no competition so can basically do whatever they want. I have a suggestion, let's bring another energy company to town and keep them honest. I can assure you that if there was another option Vectren would lose all customer as people are fed up.

CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing ***OUCC'S CONSUMER COMMENTS*** has been served upon the following counsel of record in the captioned proceeding by electronic service on February 19, 2021.

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Heather A. Watts (Atty. No. 35482-82)
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With Copy to:

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