

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER & LIGHT)
COMPANY D/B/A AES INDIANA (“AES INDIANA”))
FOR AUTHORITY TO INCREASE RATES AND)
CHARGES FOR ELECTRIC UTILITY SERVICE)
THROUGH A PHASE-IN RATE ADJUSTMENT; AND)
FOR APPROVAL OF RELATED RELIEF,)
INCLUDING (1) REVISED DEPRECIATION RATES,)
INCLUDING COST OF REMOVAL LESS SALVAGE)
AND UPDATED DEPRECIATION EXPENSE; (2))
ACCOUNTING RELIEF, INCLUDING DEFERRALS)
AND AMORTIZATIONS, (3) INCLUSION OF)
CAPITAL INVESTMENT, (4) RATE ADJUSTMENT)
MECHANISM PROPOSALS, INCLUDING A NEW)
PROPERTY TAX RIDER, AND (5) NEW SCHEDULES)
OF RATES, RULES AND REGULATIONS FOR)
SERVICE.)

CAUSE NO. 46258

INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR
PUBLIC EXHIBIT NO. 11 – TESTIMONY OF OUCC
WITNESS ASHLEY BISHOP (Attachments ALB-2 and ALB-7
on separate CD)

Respectfully submitted,

INDIANA OFFICE OF UTILITY CONSUMER
COUNSELOR



T. Jason Haas, Attorney No. 34983-29
Senior Deputy Consumer Counselor
Adam J. Kashin, Attorney No. 37960-49
Deputy Consumer Counselor

TESTIMONY OF OUCC WITNESS ASHLEY L. BISHOP
CAUSE NO. 46258
INDIANAPOLIS POWER & LIGHT COMPANY DBA AES INDIANA

I. INTRODUCTION

1 **Q: Please state your name and business address.**

2 A: My name is Ashley L. Bishop, and my business address is 115 West Washington
3 Street, Suite 1500 South, Indianapolis, Indiana 46204.

4 **Q: By whom are you employed and in what capacity?**

5 A: I am employed by the Indiana Office of Utility Consumer Counselor (“OUCC” or
6 “Agency”) as an External Affairs Specialist. My professional background is
7 explained in Appendix A of this document.

8 **Q: What is the purpose of your testimony?**

9 A: I summarize issues raised by AES Indiana’s (“AESI” or “Petitioner”) customers
10 in this case and issues customers experienced during the roll out of AESI’s new
11 billing system, as documented in complaints submitted to the Indiana Utility
12 Regulatory Commission (“IURC” or “Commission”).

13 **Q: Are you including any attachments with your testimony?**

14 A: Yes. I am including the following attachments:

- 15 • The OUCC’s Access to Public Records Act (“APRA”) request sent to the
16 Commission on August 13, 2025, to obtain consumer complaint information is
17 included as Attachment ALB-1.
- 18 • Documented complaints to the IURC’s Consumer Affairs Division (“CAD”),
19 obtained through said APRA request, are included as Attachment ALB-2. (On CD)

- 1 • The public comment questionnaires filled out at the field hearings and entered as
2 Public Exhibit Nos. FH-A-1, FH-B-1, FH-C-1, and FH-D-1 are included as
3 Attachment ALB-3.
- 4 • The transcript from the August 18, 2025 field hearing is included as Attachment
5 ALB-4, the transcript from the August 21, 2025 field hearing is included as
6 Attachment ALB-5, and the transcript from the August 25, 2025 field hearing is
7 included as Attachment ALB-6. The transcript from the August 27, 2025 field
8 hearing is still in production and will be late-filed at a future date.
- 9 • Written consumer comments received by the OUCC are attached as Attachment
10 ALB-7. (On CD)

11 **Q: What did you do to prepare your testimony?**

12 A: I read all written consumer comments the OUCC received in this case as of close
13 of business on Sept. 2, 2025, as well as all CAD complaints obtained via the APRA
14 request. I reviewed consumer comments the OUCC filed with the Commission in
15 other general rate cases such as CenterPoint Energy, NIPSCO, and the previous
16 AESI rate case. I reviewed news releases and media articles regarding this
17 proceeding and attended all four of the Commission's public field hearings in this
18 Cause. The field hearings were held on Aug. 18, 21, 25, and 27, 2025 at various
19 locations throughout Indianapolis, Indiana. I also spoke with consumers regarding
20 their concerns on this case in person at the public field hearings.

II. CONSUMER PARTICIPATION AND COMMENTS

1 **Q: Why did the OUCC send an APRA request to the IURC?**

2 A: Based on the information received from AESI in the compliance reports filed in
3 cause No. 45911 and the Commission's inquiry into AESI's billing issues, the
4 OUCC determined it would be appropriate to obtain and review the complaints
5 received by the IURC's Consumer Affairs Division.

6 **Q: What is the nature of the consumer complaints obtained from the IURC?**

7 A: The OUCC received 868 consumer complaints through the APRA request from
8 the IURC. The information obtained did not address the resolution of the
9 complaints from the IURC Consumer Affairs Division ("IURC CAD") or from
10 AESI. The customer complaints covered topics such as the failure of the new AESI
11 billing system, a lack of proper vegetation management, and issues with customer
12 service. Examples of note included in Attachment ALB-2 are as follows:

- 13 • Apartment complexes cited extraneous and improper balances on their
14 accounts. In CAD case No. 139780, an apartment complex received an
15 \$80,000 bill in June of 2025. AESI had been giving the building credits in
16 what AESI noted as an error. Because of this, Petitioner switched all
17 credits given into an unpaid balance. The complex noted that AESI had
18 also sent it letters acknowledging not servicing it until 18 months after it
19 was due to begin, leaving the building without electricity.
- 20 • In CAD case No. 139023, an apartment complex was billed \$49,771.05 in
21 February 2025 after AESI failed to transfer billing to a new entity. AESI
22 had been notified of the transfer on November 8, 2023 and had billed the

1 incorrect account for all 632 apartments over a nearly 2-year period. The
2 complex had email conversations with AESI from 2023, showing AESI
3 acknowledged the entity change.

- 4 • Customers noted being unable to resolve concerns and unable to have
5 overpaid funds returned to them in a timely manner. In CAD case No.
6 139623, AESI created a new account which led to an individual tenant
7 being improperly billed from 2023 to 2025 under the complex's name
8 without the complex's knowledge. The building itself received a bill
9 amounting to \$5,159.38 when it did not have an account with Petitioner as
10 all apartments had their own meters. The complaint noted that this is a
11 violation of 170 IAC 4-1-13(a), 170 IAC 4-1-13(b), 170 IAC 4-1-16(b),
12 and 170 IAC 4-1-14. The complex disputed this with AESI, at the
13 beginning of 2025, but as of May 9, 2025, according to the complaint
14 record, the issue had not yet been resolved.

- 15 • Multiple complaints reflected AESI threatening disconnection. Some
16 consumers felt they were put in this position as a result of AESI's faulty
17 billing system. In CAD case No. 136972, the customer messaged CAD in
18 December 2023 after trying to restore power to their home since
19 September 2023 without success. AESI claimed to the customer that the
20 home had power. This forced the consumer to hire an electrician to inspect
21 their meter. Ten days later, the complaint states the consumer was still

1 without power and AESI's customer service was unresponsive with the
2 customer.

- 3 • Multiple complaints addressed Petitioner's vegetation management
4 practices. Trimmed debris was left for the homeowner to clean, despite
5 IURC rules (170 IAC 4-9-7(e)) requiring utilities to clean up after routine
6 maintenance. One example is seen in CAD case no. 137248. AESI had
7 accessed a customer's back yard with her permission in October of 2024.
8 Upon completion of the maintenance, she found the utility pole leaning,
9 many branches hanging lower than they previously were, her fence was
10 damaged, and her yard filled with tree limbs as they had not cleaned up
11 the debris post maintenance. AESI had told the customer it would
12 investigate and reach out, but the complaint states AESI never did by the
13 time the complaint was filed.

14 **Q: What did you observe regarding Petitioner's response times to these**
15 **complaints?**

16 A: 170 IAC 161-5(c)(3) gives regulated utilities 14 days to respond to complaints the
17 IURC CAD is investigating. Attachment ALB-2 demonstrates numerous instances
18 where Petitioner failed to respond within that time frame. 412 of the 868 CAD
19 cases in Attachment ALB-2 surpassed the 14-day deadline.

20 **Q: How many consumer comments has the OUCC received in this Cause?**

21 A: As of Sept. 2, 2025, the OUCC received more than 6,800 written consumer
22 comments in this Cause. The OUCC received significant numbers of written

1 comments in recent rate cases involving other investor-owned utilities, but no
2 recent individual rate case has produced as many as the OUCC has received in this
3 docket. The agency received these comments via mail, email, and the OUCC's
4 website.

5 **Q: Do your attachments include transcripts of the oral testimony and the written**
6 **comments submitted at the public field hearings in this Cause?**

7 A: Yes. I would estimate about 500 consumers attended the four field hearings, based
8 on my observations since I attended each hearing in person. Eighty-nine people
9 provided spoken testimony. Speakers included multiple state legislators (State
10 Senators J.D. Ford and Greg Taylor and Representatives Cherrish Pryor, Carey
11 Hamilton, and Greg Porter) and Indianapolis City County-Council members
12 (Andy Nielson, Kristin Jones, and Jesse Brown). All who addressed the
13 Commission during the field hearings did so in opposition to AESI's request.
14 Written comments from 53 additional consumers received during the field
15 hearings were also submitted within the OUCC's public field hearing exhibits
16 (Public Exhibit Nos. FH-A-1, FH-B-1, FH-C-1, and FH-D-1), which have
17 previously been entered into the record at their respective field hearings.

18 **Q: What did you observe at the public field hearings?**

19 A: All four public field hearings were well attended. AESI customers who spoke
20 discussed their financial strain with current rates, noting difficulties they would

1 face if another rate increase were approved.¹ Other topics included, but were not
2 limited to, high executive compensation and Petitioner's authorized and requested
3 return on equity.² I observed that people were very emotional at the field hearings,
4 with several people crying while giving testimony.

5 Also, multiple customers explained their power was either disconnected or
6 on the verge of being disconnected.^{3, 4} Good Samaritans in the crowd verbally
7 offered to pay other consumers' electric bills at two of the four field hearings.
8 When people approached me at the hearing venues, several explained they were at
9 risk of losing their homes due to expensive utility bills.

10 **Q: Does your attachment include comments that do not specifically reference**
11 **this Cause?**

12 **A:** Yes. Several of the comments included in Attachment ALB-6 do not specifically
13 state the cause number or the utility's name. However, they are included because
14 they: 1) include return addresses or zip codes in Indianapolis, 2) were received
15 after AES filed its petition in this Cause, and 3) address issues relevant to this
16 Cause (i.e. fixed monthly charges, billing affordability, etc.).

17 **Q: What are the most common issues in the written consumer comments?**

¹ ALB-5 pp.17-18

² ALB-4 pp. 6-7

³ ALB-5 p. 44

⁴ ALB-5 p. 68

1 A: Nearly all written comments the OUCC received opposed AESI's requested rate
2 increase. The comments reflect serious concerns regarding energy affordability,
3 especially on the part of consumers with low and fixed incomes. However, as the
4 comments demonstrate, affordability concerns are not limited to low-income and
5 retired individuals.

III. CONCLUSION

6 **Q: Does this conclude your testimony?**

7 A: Yes. However, the OUCC anticipates seeking leave to submit additional written
8 comments received between now and the evidentiary hearing in this Cause.

APPENDIX A

QUALIFICATIONS OF ASHLEY L. BISHOP

1 **Q: Please describe your educational background and experience.**

2 A: I graduated from Butler University in Indianapolis, Indiana, with a bachelor's
3 degree in professional writing.

4 I began my employment in 2024 as a Governor's Fellow with the Office
5 of Governor Eric Holcomb where I did substantial work in communications and
6 legislation. During my time in his office, I was awarded the Distinguished Hoosier
7 Award for my dedication to the public sector. In 2025, I was hired as the External
8 Affairs Specialist with the Indiana Office of Utility Consumer Counselor
9 ("OUCC").

10 At the OUCC, I communicate with consumers via mail, email, and phone.
11 I facilitate public participation at IURC public field hearings, file consumer
12 comments for testimony, and serve as the agency's first line of contact for
13 consumer inquiries.

Request for Public Records

8/13/2025 2:33:46 PM

Introduction

Your request will be reviewed to determine if we have the information you are seeking and if the information is releasable. This process can take some time depending on the scope of your request. You can track the progress of your request through the portal.

Please note that your APRA filing is a matter of public record and will be displayed in the log of all requests that have been filed with the agency, [which you can find here](#).

REQUEST FOR PUBLIC RECORDS

Requestor Information

Full Name: Ashley Bishop

Phone Number: (317) 234-7781

Email Address: ashlbishop@oucc.in.gov

Company / Organization Name:

Address

Address Line 1: 115 W Washington St

Address Line 2: Suite 1500 S

City: Indianapolis

State: Indiana

Zip: 46204

☐ I am making this request on behalf of another person.

Request for Public Records

Pursuant to Indiana's Access to Public Records Law (IC 5-14-3 et. seq.), I would like to inspect these public records.

Detailed request for public records: Requesting the following information from IURC Consumer Affairs regarding AES Indiana billing issues from October 2023 to present: - Case Number - Case Description - When was the case assigned? - Did the case receive a full response within 14 days? Yes or no? o If no, was the case fully responded to within 30 days? Yes or no? If no, was the case fully responded to within 60 days or more? We are looking for an excel document compiling the information in our request. We are not requesting specific documents as we are not seeking



consumer information. Simply the case description, case number, assignment date, and a yes or no regarding a full response for various timeframes. To be clear, we are asking about AES Indiana's full response to CAD.

Requestor's Signature Attestation:

☒ I attest that by checking this box it qualifies as a digital signature.

Date: 8/15/2025

OUCC ATTACHMENT ALB-3
CAUSE NO. 46258

5126

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Johnny Hell

PHONE NUMBER OR EMAIL johnny hell@aquest.com

CITY & ZIP CODE Indianapolis, IN 46227

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8-8-2025

If you are providing written comments, you can include them on this form or attach a separate document.

OFFICIAL
EXHIBITS

IURC
PUBLIC'S
EXHIBIT NO. FH-A-1
DATE 8-18-25 REPORTER AT

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Comments provided in this cause are considered public records pursuant to the Indiana Access to Public Records Act (Indiana Code 5-14-3-1, et seq).

5:47

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Adam Richardson

PHONE NUMBER OR EMAIL Richardsonadam77@yahoo.com

CITY & ZIP CODE 46238-Indiana/B

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Adam Richardson DATE 8/18/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

5:46

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME GREGORY KATTER

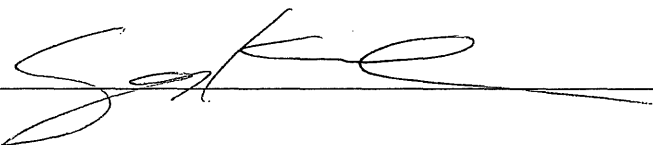
PHONE NUMBER OR EMAIL GJKatter@yahoo.com

CITY & ZIP CODE Indianapolis IN 46234

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 9/18/2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Office of Utility Consumer Counselor
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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Katter, Greg

Good evening. My name is Gregory Katter. I am a resident of Marion County and a residential customer of AES Indiana. I am here to speak on case number 46258.

I encourage the IURC to not interpret small numbers of speakers as widespread indifference to rate increases. In today's world of constant distractions, busy schedules, and long work hours just to barely make ends meet, being aware of events like these and carving out time to attend is not a small task. Another obstacle that must be overcome is the widespread impression that it doesn't make any difference. One doesn't need an extensive survey know intuitively that there are very few if any rate payers in support of paying higher rates for what has shown to be unreliable service. Rather AES needs to reinvest their profits in improvements to system resilience, restoration services, and expanded generation capacity

A key feature of a prosperous society is access to abundant, reliable, affordable energy. AES Indiana has been granted the exclusive franchise to provide electricity to customers in and around Indianapolis, both large and small. With that franchise comes a duty to serve the customers. In the absence of competition, it is the responsibility of the IURC to balance the drive for profit against the needs of customers. As it stands, those scales are already tipped toward AES with their healthy profits and history of marginal service with long restoration times and widespread outages.

With the increasing number of electric vehicles and numerous planned data centers, it doesn't take a genius to see a dramatic increase in demand coming. As with roads, water, and sewers, new customers should bear the cost of added generation and distribution infrastructure, not existing customers and I don't want to hear that I should set my thermostat to an uncomfortably high temperature to save power while enormous power-hungry data centers use enormous amounts of energy.

AES Indiana is a for profit business. Business is about taking risks and reaping rewards for success and paying a price for failure. While I support the concept of Nuclear and Small Modular Reactors, I don't think it is appropriate for AES Indiana to shift the risk and costs to rate payers in the near term and funnel profits to shareholders in the long term.

In the 80s, Doritos had a slogan that I think offers guidance for AES Indiana. That slogan was "crunch all you want. We'll make more."

I ask that the IURC reject AES Indiana's petition for increased rates and charges and that they be admonished to do a better job of preventing and repairing outages and expanding capacity by reinvesting from their profits rather than on the back of customers.

5:44

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Andrew Fillor

PHONE NUMBER OR EMAIL amfiller@gmail.com

CITY & ZIP CODE Indianapolis 46238

Are you a customer of this utility? (*circle one*) YES NO

Do you wish to speak or provide written comments? (*circle one*) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

no
SIGNATURE [Signature] DATE 8/18

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

5.48

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Jenne Lee

PHONE NUMBER OR EMAIL

jenne.lee@mail.com

CITY & ZIP CODE

Indy, 46227

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Jenne Lee

DATE

8/18/25

If you are providing written comments, you can include them on this form or attach a separate document.

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5:49

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME TDHUA BOUGIE

PHONE NUMBER OR EMAIL leukos_cpt@yahoo.com

CITY & ZIP CODE 46217

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☒ WRITTEN ☒ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/18/25

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

551

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME MARY ZENDER

PHONE NUMBER OR EMAIL 317-753-9580

CITY & ZIP CODE INDIANAPOLIS 46217

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Mary Zender DATE 8/18/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov

You can go directly to the OUCC's electronic contact form by scanning this code:



Mary Zenor

Indianapolis, IN 46217

Cause #46258

I moved to my current address, west of Perry Meridian High School, in 2021, but I have lived in Indianapolis since 1981. I had no idea I should have investigated the reliability of the power grid around my current house until after we moved in; we lost power 3 times in 4 days the first week. It has only gotten worse since then, sometimes on a weekly basis. The worst for me personally was May 15, 2025, when we lost power at 11:45 p.m. and it wasn't restored until May 17th at 1:47 p.m. This is Indianapolis, what the heck is going on around here? Why is nothing being done to resolve these issues? There are multi-day outages constantly. There have been rate increases in the past and the power reliability has gotten worse. I know I am lucky that I only had one multi day outage where others in our city have had multiple events just this summer, but we all deserve better than this. As I stated earlier, I have lived in Indianapolis since 1981 and all those years prior to 2021 there were probably only a handful of outages for the entire 40 years and now it's a constant issue. I don't feel another rate increase is going to solve these issues, just line the pockets of the AES investors. Who's job is it to hold AES to the fire over these outages? If not you, then please provide who's job it is. I am not in favor of any more increases.

The outages that I can provide dates and times for follow; These dates are from text messages from AES, which is why I know exact dates and times. As I indicated, there are many more instances I just don't have the dates and times documented.

The most recent outage was Saturday, July 26, 2025 at 2:46 p.m., power was restored at 3:00 p.m. There were no storms, it was a perfectly sunny day. No explanation for the outage. These kinds of outages happen a lot, no real weather event we just lose power.

Prior to that it was 7/6/25 at 2:00 p.m., restored at 2:14 p.m. Again, no storms or winds, just lost power.

The most egregious outage was May 15, 2025 at 11:45 p.m. and lasted until May 17, 2025 at 1:47 p.m. These kinds of outages for the City of Indianapolis is totally unacceptable.

Other outages I have documented are:

May 6, 2024 at 5:06 p.m. outage, restored 8:11 p.m.

July 1, 2023- not sure how long it was out, probably an hour or two.

5:54

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME LEWIS BURGESS JR.

PHONE NUMBER OR EMAIL 317-966-8122

CITY & ZIP CODE Indianapolis, IN 46241

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 08-18-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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You can go directly to the OUCC's electronic contact form by scanning this code:

5:55

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Leana J Shumate

PHONE NUMBER OR EMAIL 317 6001974

CITY & ZIP CODE Beech Grove 46107

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

NA

SIGNATURE Leana Shumate DATE 8/18/2025

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6:01

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Houghdm family

PHONE NUMBER OR EMAIL

812-208-6257

CITY & ZIP CODE

Indianapolis

46203

Are you a customer of this utility? *(circle one)*

☒ YES

☐ NO

Do you wish to speak or provide written comments? *(circle one)*

☒ SPEAK

☐ WRITTEN

☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Jennifer Houghdm

DATE

8-18-25

If you are providing written comments, you can include them on this form or attach a separate document.

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You may also send comments to the OUCC at:

Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC

email: uccinfo@oucc.IN.gov

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6:02

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Rubén Flack

PHONE NUMBER OR EMAIL 317-690-8491

CITY & ZIP CODE Indpls 46226

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8-18-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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6:12

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Niki Messmore

PHONE NUMBER OR EMAIL

Niki.messmore@gmail.com

CITY & ZIP CODE

Indy - 46227

Are you a customer of this utility? *(circle one)*

YES

NO

Do you wish to speak or provide written comments? *(circle one)*

SPEAK

WRITTEN

BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

[Handwritten Signature]

DATE

8/18/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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6:35

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Lynne Hall

PHONE NUMBER OR EMAIL 317-289-8703

CITY & ZIP CODE 46240

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Lynne A Hall DATE 8/14/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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62:47

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Robert Cox

PHONE NUMBER OR EMAIL 317-502-8921

CITY & ZIP CODE Indianapolis 46227

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8-18-25

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME DeVonna Carlisle

PHONE NUMBER OR EMAIL 317 500 0183

CITY & ZIP CODE Indianapolis 46203

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/15/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Office of Utility Consumer Counselor
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Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

August 18, 2025

My name is DeVonna Carlisle, and I have lived at 1717 Spruce Street 46203 since 2007. I received my AES bill a couple of weeks ago. I was speechless at the amount I was charged for one month of service, and I need someone to make it make sense to me. I leave my home between 7:00 am -7:15 am Monday through Friday, and I do not return until around 8:15 pm – 8:30 pm. My bill has gone up forty dollars and you are wanting to raise it an extra thirty dollars. I need a complete breakdown of where you are getting these numbers.

My home has been energy efficient for more than twelve years. I was a part of the program President Obama put in place back in 2009, but I did not benefit until closer to 2011. The program assisted me with purchase of new windows, hot water heater, weatherization, new appliances, and changing all bulbs. I was under the impression that making your home more energy efficient would save me money. If that is not the case then stop advertising it in your billing statements, on TV, and your website.

I would understand if I had never made the changes and I was using a lot of energy, but when I have received the energy rating letter that stated how much less energy I was using compared to my neighbors, I would receive a green happy face. What makes this even better is I pay for a light in the Alley (\$18.00).

I know that cost of living is going up but if my pay does not keep the pace, and programs that help individuals with utilities are being cut, so how do you expect me to survive? It feels like you will not care until I cannot pay.

Ex. When you NOT sending out bills and people were receiving bills in the hundreds of dollars; I still paid the paid my bill despite your customer service reps telling me it is a credit.

Sincerely,

DeVonna Carlisle, upset AES Customer

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Joshua Mott

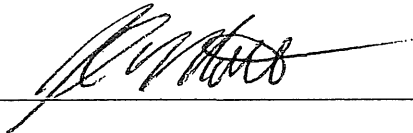
PHONE NUMBER OR EMAIL jamott50@gmail.com

CITY & ZIP CODE Indianapolis, IN 46217

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8/15/25

If you are providing written comments, you can include them on this form or attach a separate document.

In my mind the only way to make a rate increase acceptable would be if: 1) the rate increase was proportional across all sectors (residential, commercial, industrial, etc.), 2) there was a plan in place to help families who economically could not absorb such rate increase, and 3) it was being implemented as a means to encourage customers to switch to more renewable sources of energy. There is no reason to implement a rate increase for the personal finances of the corporate leadership. I agree that people need to be put above profit since electricity is a necessity. I also believe that this rate increase is unethical in light of the
You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



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lack of competitive options for residence. Please do not allow this rate increase and do what is right for the residents of Indianapolis. Thank you for reading.

Indiana Utility Regulatory Commission Public Field Hearing

5:35

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Andy Nielsen

PHONE NUMBER OR EMAIL andy.nielsen@indy.gov

CITY & ZIP CODE 46215 - Indy

Are you a customer of this utility? (circle one) (YES) NO

Do you wish to speak or provide written comments? (circle one) (SPEAK) WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

City-County Council, District 14

SIGNATURE [Signature] DATE 8/28/2025

If you are providing written comments, you can include them on this form or attach a separate document.

OFFICIAL
EXHIBITS

IURC
PUBLIC'S
EXHIBIT NO. FH-B-1
DATE 8-28-25 REPORTER [Signature]

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

web: www.IN.gov/OUCC
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Indiana Utility Regulatory Commission Public Field Hearing

528

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME JASON TOMCSE

PHONE NUMBER OR EMAIL jtomcsi@aarp.org

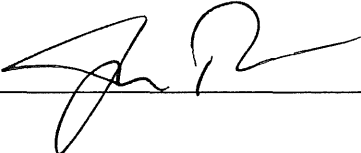
CITY & ZIP CODE FISHERS, IN

Are you a customer of this utility? (circle one) YES ☐ NO ☒

Do you wish to speak or provide written comments? (circle one) ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

AARP INDIANA

SIGNATURE  DATE 9/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



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5:47

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Lucas Waterfill

PHONE NUMBER OR EMAIL (317) 408-4488

CITY & ZIP CODE Indianapolis 46207

Are you a customer of this utility? (*circle one*) YES NO

Do you wish to speak or provide written comments? (*circle one*) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE LCW DATE 8.21.25

If you are providing written comments, you can include them on this form or attach a separate document.

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4:59

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Sharon Lepper

PHONE NUMBER OR EMAIL 317-351-1980

CITY & ZIP CODE INDPLS IN 46227

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

NO

SIGNATURE Sharon Lepper DATE 8-21-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

5:27

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME William G. Smith

PHONE NUMBER OR EMAIL alaroseagry@gmail.com

CITY & ZIP CODE Indianapolis 46222

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE WGS DATE 8-20-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

5:29

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME TOM Hoagham

PHONE NUMBER OR EMAIL 317-969-9381

CITY & ZIP CODE INDY 46203

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

NO

SIGNATURE Tom Hoagham DATE 8-21-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

5:55

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Clark Mathes (Bates Hendricks)

PHONE NUMBER OR EMAIL 317-843-9474

CITY & ZIP CODE Indpls 46203

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Bates Hendricks Neighbor Assoc

SIGNATURE [Signature] DATE 8-21-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

5738

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Knill Petrov

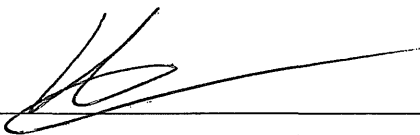
PHONE NUMBER OR EMAIL 303-667-~~000~~ 2827

CITY & ZIP CODE 46227

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8-21-25

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Indianapolis, IN 46204

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5:46e

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Robin Catania

PHONE NUMBER OR EMAIL robincatania@gmail.com

CITY & ZIP CODE indpls 46219

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Robin Catania DATE 8/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

5:51

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Karen Dunivan

PHONE NUMBER OR EMAIL tumblerweed962000@yahoo.com

CITY & ZIP CODE Indianapolis 46203

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature]

DATE 8/21/2025

If you are providing written comments, you can include them on this form or attach a separate document.

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Indiana Utility Regulatory Commission Public Field Hearing

5:57

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Grant Smith

PHONE NUMBER OR EMAIL 317-442-8802

CITY & ZIP CODE Indpls 46205

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

None

SIGNATURE [Signature] DATE 8/21/14

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

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Indiana Utility Regulatory Commission Public Field Hearing

5:58

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME JEN WARD

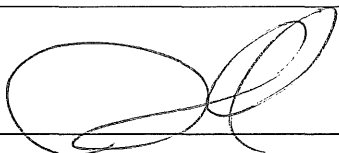
PHONE NUMBER OR EMAIL (317) 426.0029

CITY & ZIP CODE 46239

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 7/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

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Indiana Utility Regulatory Commission Public Field Hearing

5:56

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Councilor Kristin Jones

PHONE NUMBER OR EMAIL 317-910-0843

CITY & ZIP CODE Indpls, 46221

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Kristin Jones DATE 8/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

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Indiana Utility Regulatory Commission Public Field Hearing

5:56

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME EMILY SINGER

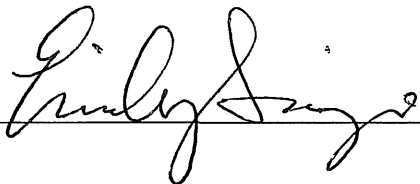
PHONE NUMBER OR EMAIL 317 997 3494

CITY & ZIP CODE INDIANAPOLIS, IN 46214

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

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Indiana Utility Regulatory Commission Public Field Hearing

5256

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Hannah Allison

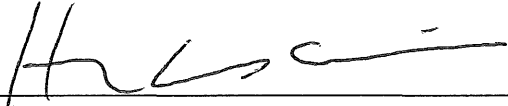
PHONE NUMBER OR EMAIL 317-995-0432

CITY & ZIP CODE Indianapolis, IN 46201

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8.21.25

If you are providing written comments, you can include them on this form or attach a separate document.

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

5:58

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Alexander Newport

PHONE NUMBER OR EMAIL (937) 361-6740

CITY & ZIP CODE Indianapolis 46225

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Alexander Newport DATE 8/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

6:00

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Megan Robertson

PHONE NUMBER OR EMAIL

Megan Robertson@yahoo.com

CITY & ZIP CODE

Indianapolis 46202

Are you a customer of this utility? (circle one)

☒ YES

NO

Do you wish to speak or provide written comments? (circle one)

☒ SPEAK

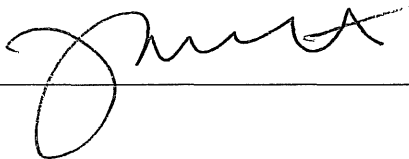
WRITTEN

BOTH

If you are representing any firm or organization, please provide the name:

Indiana Conservation Voters

SIGNATURE



DATE

8-21-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC

email: uccinfo@oucc.IN.gov

You can go directly to the OUCC's electronic contact form by scanning this code:



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Indiana Utility Regulatory Commission Public Field Hearing

6:00

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME CAROL BARKE R

PHONE NUMBER OR EMAIL 317-919-7408

CITY & ZIP CODE 46241

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8-21-25

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6:00

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Darcy Staser

PHONE NUMBER OR EMAIL

Darcy Staser @ outlook.com

CITY & ZIP CODE

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Darcy Staser

DATE

8/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

How does AES expect me to pay another \$40 / month when they are too expensive for me now? I haven't been able to afford an electric bill that is now almost as much as my mortgage, double the previous year.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

6:05

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Eddie Hager

PHONE NUMBER OR EMAIL 765-624-8557

CITY & ZIP CODE Indy 46203

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE [Signature]

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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You can go directly to the OUCC's electronic contact information by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6:08

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Theresa L. Corn

PHONE NUMBER OR EMAIL

reach don't tell books Comcast

CITY & ZIP CODE

Indianapolis 46217

Are you a customer of this utility? *(circle one)*

YES

NO

Do you wish to speak or provide written comments? *(circle one)*

SPEAK

WRITTEN

BOTH

If you are representing any firm or organization, please provide the name:

No

SIGNATURE

Theresa L. Corn

DATE

8-21-2025

If you are providing written comments, you can include them on this form or attach a separate document.

*Why the increase?
Where does the money go?*

You may continue your comments on the back of this sheet or attach them.

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Indiana Office of Utility Consumer Counselor
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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6:12

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Hilari Vargo

PHONE NUMBER OR EMAIL hilariella@hotmail.com

CITY & ZIP CODE 46202

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Hilari Vargo DATE 8/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6:17

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Gretchen Szostak

PHONE NUMBER OR EMAIL (805) 886-8244

CITY & ZIP CODE Indianapolis 46225

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Gretchen Szostak DATE 8/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indiana Utility Regulatory Commission Public Field Hearing

6:24

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Marci Reyes

PHONE NUMBER OR EMAIL 512-809-9049

CITY & ZIP CODE Indianapolis 46237

Are you a customer of this utility? *(circle one)* ☒ YES NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

NO

SIGNATURE  DATE 8.21.2025

If you are providing written comments, you can include them on this form or attach a separate document.

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Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6:27

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Brenda Price

PHONE NUMBER OR EMAIL 317 358 0146

CITY & ZIP CODE Indianapolis 46203

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Brenda Price DATE 8/21/2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6:54

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Julie A Shetler

PHONE NUMBER OR EMAIL 317-525-7723

CITY & ZIP CODE Indpls - 46219

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Julie A Shetler DATE 8-21-2025

If you are providing written comments, you can include them on this form or attach a separate document.

In Oct 2023
Gas Furnace Broke due to improper install and Gas Leak. Agencies interferred and I could not fix. I will not fix furnace due to other serious issues and money with home. Since this using space heaters and usage is 8 plus times. Also on disability and very limited income. I am already going without Food on 3rd meal a day. This will cost me 1 1/2 week of current meals a day, over
You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Either no food or prolonged debt doesn't get paid down.
Trying to find an RV to stay in until I can
remodel home and to keep heating cost down,
which will take many years to do.

Indiana Utility Regulatory Commission Public Field Hearing

7:04

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME NEROMA BURCUM

PHONE NUMBER OR EMAIL 317-435-2154

CITY & ZIP CODE INDIANAPOLIS, IN 46219

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8-21-25

If you are providing written comments, you can include them on this form or attach a separate document.

AS WE HAVE ALREADY HEARD FROM MANY, AES HAS BEEN WILL CONTINUE TO TURN A PROFIT. SHAREHOLDERS ARE FOCUSED ON PROFIT TAKING OUR HARD EARNED DOLLARS OUT OF OUR STATE & INTO THE POCKETS OF THOSE WHO LEAST NEED IT. AES INDIANA POWER PLANTS CONTINUE TO BE UNDERSTAFFED & UNDERPAID. OUTAGES LAST LONGER. COAL ASH CONTINUES TO CONTAMINATE OUR COMMUNITIES. WATER WORKS ALL OF THIS TO SAY THEY ARE TAKING OUR ~~UNDERPAID~~ MONEY BUT NOT INVESTING IT IN OUR STATE. IF GIVEN A CHOICE I WOULD GLADLY STOP ANOTHER PROVIDER FOR MY POWER BUT THAT'S NOT AN OPTION. GIVEN THAT'S NOT AN OPTION, THAT THIS IS A LITERAL MONOPOLY. WE DO NOT HAVE CHOICE IN OUR PROVIDER, WE'RE LEFT TO RELY ON YOU, THE COMMISSION TO REIGN IN THIS MONEY GRAB. PLEASE, IURC, DO THE RIGHT THING. DON'T RUBBER STAMP APPROVALS FOR THE GREEDY - RESPECT & SUPPORT YOUR COMMUNITY

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



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Cost ↑ ex.

Indiana Utility Regulatory Commission Public Field Hearing

7:13

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Michelle DiPlotti

PHONE NUMBER OR EMAIL C2SKY.21@ICLOUD.COM

CITY & ZIP CODE INDY, 46203

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name.

No

SIGNATURE Michelle A DiPlotti DATE 8.21.25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indiana Utility Regulatory Commission Public Field Hearing

6:08

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Nicholas Timperman

PHONE NUMBER OR EMAIL 317-515-9283 realntimperman@yahoo.com

CITY & ZIP CODE Indianapolis 46239

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/21/26

If you are providing written comments, you can include them on this form or attach a separate document.

As a citizen in Marion County and stuck with AES electrical utility services. I must firmly say no to rate hikes on residential "customers" who are struggling financially more and more. Rapid industrial expansion should foot this bill.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6:23

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

April Stout

PHONE NUMBER OR EMAIL

317-625-3387

CITY & ZIP CODE

Beech Grove

46107

Are you a customer of this utility? *(circle one)*

☒ YES

☐ NO

Do you wish to speak or provide written comments? *(circle one)*

☒ SPEAK

☐ WRITTEN

☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE



DATE

12/8/21/2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Vetran

Indiana Utility Regulatory Commission Public Field Hearing

6:08

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Graham Marshall

PHONE NUMBER OR EMAIL 574 904 4448

CITY & ZIP CODE Indianapolis 46201

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

6:04

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Tim ABRAMS

PHONE NUMBER OR EMAIL 317 499-087

CITY & ZIP CODE INDPLS IN 46219

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

NA

SIGNATURE [Signature] DATE 21 AUG 25

If you are providing written comments, you can include them on this form or attach a separate document.

I AM A DISABLED VETAN 20 YEARS RETIRED
RAISING THE RATE ON MY BILL WOULD BE
COST $\frac{1}{3}$ OF MY INCOME POSSIBLE CAUSING
ME TO SHUT OFF MY ELECTRICITY ITS WRONG
TO INCREASE I DEFENDED MY COUNTRY TO NOT
HAVE UTILITIES ALSO WHEN I TRIED TO PAY MY
BILL NO HUMAN WAS AVAILABLE TO PAY

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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You can go directly to the OUCC's electronic contact form by scanning this code:



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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6:17

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Austin Gible

PHONE NUMBER OR EMAIL 317-468-5655

CITY & ZIP CODE Indianapolis, IN 46201

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/21/2025

If you are providing written comments, you can include them on this form or attach a separate document.

I find this utility rate hike to be unacceptable for the following...

- 1) AES lobbied to end net metering for solar, which would reduce strain on the grid;*
- 2) AES did not defend solar tax credits;*
- 3) AES discounts electricity ~~for~~ for the largest consumers, causing residential properties to subsidize their strain on the grid;*

You may continue your comments on the back of this sheet or attach them. (cont'd) →

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



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4) The dramatic increase in profits, and a second rate hike in 24 years, leads me to believe that this rate hike is not being requested in good faith;

5) The lack of consumer protections is astounding!

6) Base bus fare just increased by 56%!!! This ~~fee~~ is simply not workable for so many of us! Everything is too expensive and we cannot make this work;

7) My bill has DOUBLED in a year! ~~It's~~ outrageous!

~~HAHA~~
8) The extremely disappointing performance of AES following the 2025 Spring Storm was not acceptable. I shouldn't pay more for worse service;

9) This is a mess of AES's own making. They

Indiana Utility Regulatory Commission Public Field Hearing

7:04

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME ROBERT SHORT

PHONE NUMBER OR EMAIL ROOBOW60@GMAIL.COM

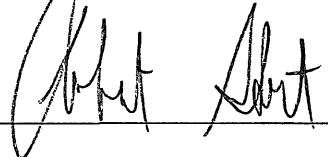
CITY & ZIP CODE INDIANAPOLIS 46219

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

CLF (CHANGING LIVES FOREVER)

SIGNATURE  DATE 8/21/2025

If you are providing written comments, you can include them on this form or attach a separate document.

MY QUESTION HOW CAN MY BILL KEEP INCREASING MONTHLY
EVEN IF I WASN'T HOME AND NO ELECTRICITY
WAS USED FOR WEEKS AT A TIME, YET MY BILL
HAS INCREASED 4 STRAIGHT MONTHS IN A ROW
EXPLANATION IS GREATLY ANTICIPATED ON HOW
A HUGE HOUSE IN AFFLUENT AREAS HAS THE SAME RATE AS
MY SMALL APARTMENT IS CRIMINAL AND OFFENSIVE

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

AES MAKING \$\$\$ IS THE MAIN GOAL
web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

8:14

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME BEVERLY A. FRESE
PHONE NUMBER OR EMAIL 317-271-6883/fresebeverly0194@gmail.com
CITY & ZIP CODE 46234

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Beverly Frese DATE 8/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

I want to know why AES continue to put increases pretty much every year, I get that increases or necessary however big jumps on the increases I am rejecting this extreme increase, when in the winter bills are large already \$45-700 for a senior on limited ^{very} incomes. Please consider ~~not~~ increase the AES customers. Why is AES of Indiana Billion higher than Duke Electric Services? My niece has a larger home w/ 2nd floor. Where my home is a level older ranch and the bill through Duke Energy is nothing like my winter light bills.

You may continue your comments on the back of this sheet or attach them.

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OVER

Because of the extremely high winter bills I contacted the Indiana
Regulatory Department, they supposedly researched my case, and
accordingly by them my bill was what it was. To me they are not
doing anything to help the customers, how are they so supposed to be
regulating issues of concern from the consumer. Indiana
Regulatory is useless. Because they just did no more than
agree with AES. And my home is well insulated, my windows
are not new but in good condition. I have all new appliances
so, how is AES new meters being better for the consumers
It doesn't. It has not.

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

8:18

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Andrew Rhine

PHONE NUMBER OR EMAIL 765-215-5270

CITY & ZIP CODE Indianapolis 46203

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8-21-25

If you are providing written comments, you can include them on this form or attach a separate document.

As a 30-yr old, first-time homeowner
I have been overwhelmed with fees, charges, taxes,
and utility bills. Every bit adds up - it is
so hard to make headway, and getting behind
is terrifying. Please think of us

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Sharon Wortman

PHONE NUMBER OR EMAIL 317-701-1482 stwortman@comcast.net

CITY & ZIP CODE Indpls In 46241

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Sharon Wortman DATE _____

If you are providing written comments, you can include them on this form or attach a separate document.

I would like to know how my bill went, from 170 to 235.00. I was on a budget for \$190.00. Now I pay 235.00 a month. I have had a problem with AES since new billing big ones. I have tried to talk to anyone who will talk to me.

I would love to show my proof I have. My bill have gone up now what I can pay.

You may continue your comments on the back of this sheet or attach them.

(over)

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You can go directly to the OUCC's electronic contact form by scanning this code:

Advent like RES phone service. The Web site
cant tell you anything. I dont ever get the same
answer for my bill. Nothing has changed in
my house. No one moved or changed in
anything of my house. The coemeter service
hung up on me and still waiting for a call
back for 3 months. I cant pay with out taking
for some other bill. Thank you
Shaun Wortman

S:54

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Rep. Cherrish S. Pryor

PHONE NUMBER OR EMAIL

317-696-6990 / cherrishpryor@comcast.net

CITY & ZIP CODE

Indianapolis, 46254

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Cherrish S. Pryor

DATE

Aug 25, 2025

If you are providing written comments, you can include them on this form or attach a separate document.

OFFICIAL
EXHIBITS

IURC
PUBLIC'S
EXHIBIT NO. *FH-C-1*
8-25-25 *AT*
DATE REPORTER

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Sen. J.D. Ford

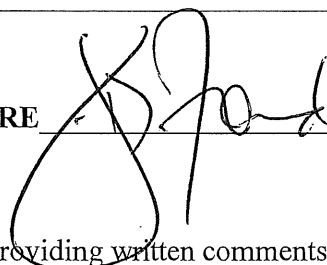
PHONE NUMBER OR EMAIL 219-576-3498

CITY & ZIP CODE Indy, 46254

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☒ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Senator Taylor

PHONE NUMBER OR EMAIL 317-440-4683 greg.taylor@iga.in.gov

CITY & ZIP CODE 46205

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

State Senator

SIGNATURE [Signature] DATE 8/25/2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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5:53

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Jesse Brown
PHONE NUMBER OR EMAIL 317-370-7079 jesse@jesseforindy.com
CITY & ZIP CODE Indianapolis, 46218

Are you a customer of this utility? (circle one) ☒ YES ☐ NO

Do you wish to speak or provide written comments? (circle one) ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

Indianapolis City-County Council, District 13

SIGNATURE



DATE

8/25/20

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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6:01

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME ROBERT W BURTON

PHONE NUMBER OR EMAIL (317) 590-4488

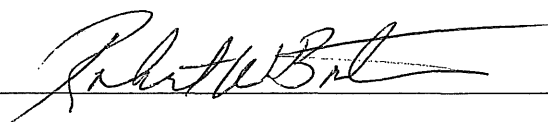
CITY & ZIP CODE 46228

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

THE TOWN OF SPRING HILL

SIGNATURE  DATE 8/25/2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
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Indianapolis, IN 46204

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27

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print) _____

NAME Erica Mayes

PHONE NUMBER OR EMAIL emazndesigns@gmail.com

CITY & ZIP CODE INDS 46240

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Erica Mayes DATE 8/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

9:31

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Lucas Lee

PHONE NUMBER OR EMAIL leeblank@gmail.com

CITY & ZIP CODE 46204

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Indianapolis Liberation Center, Party for Socialism and Liberation

SIGNATURE Lucas Lee DATE 8-25-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



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6:11

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Annette Johnson - Trustee Pike

PHONE NUMBER OR EMAIL

317-418-7801

CITY & ZIP CODE

INDPLS 46254

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Pike Township Trustee

SIGNATURE

Annette Johnson

DATE

8/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Office of Utility Consumer Counselor
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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Demetrice Hicks

PHONE NUMBER OR EMAIL demetrichicks46@gmail.com

CITY & ZIP CODE Indianapolis, IN

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Pike Township Board Member District 2

SIGNATURE [Signature] DATE 08-25-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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5.37

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

SABAE MARTIN

PHONE NUMBER OR EMAIL

Sabae.martin@gmail.com

CITY & ZIP CODE

Indianapolis 46218

Are you a customer of this utility? (circle one) ☒ YES ☐ NO

Do you wish to speak or provide written comments? (circle one) ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Sabae Martin

DATE

8/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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5:49

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

8-25-25

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Vernon Compton

PHONE NUMBER OR EMAIL VRcompton.vc@gmail.com

CITY & ZIP CODE INDPOLIS 46218

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Vernon Compton DATE 8-25-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

5:50

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Tanice Bacon

PHONE NUMBER OR EMAIL 317-501-4450

CITY & ZIP CODE Monrovia 46157

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Tanice Bacon DATE 8-25-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

MARY DANDO

PHONE NUMBER OR EMAIL

317-935-6530

MaryDando.us

CITY & ZIP CODE

Indy 46268

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Mary K. Dando

DATE

8/28/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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5:51

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Samantha Alba

PHONE NUMBER OR EMAIL 970-567-8834

CITY & ZIP CODE Indianapolis, 46228

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Samantha A DATE 8/25/2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



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5153

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Linda Fowks

PHONE NUMBER OR EMAIL 317 491-4650

CITY & ZIP CODE Indianapolis - 46250

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Linda Fowks DATE 8/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



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§:SS

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME NICHOLAS R. KREUZMAN

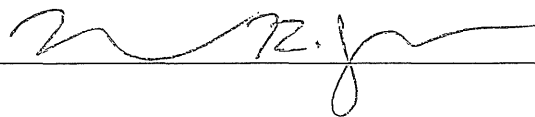
PHONE NUMBER OR EMAIL 317 501 3973 NKREUZMAN@GMAIL.COM

CITY & ZIP CODE INDPLS 46237

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 08/23/25

If you are providing written comments, you can include them on this form or attach a separate document.

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7:57

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Kristin Cofield

PHONE NUMBER OR EMAIL kristincofield.2020@gmail.com

CITY & ZIP CODE Indianapolis. 46201

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Kristin Cofield DATE 8/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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6:01

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Brent Bowles

PHONE NUMBER OR EMAIL 317-281-5882

CITY & ZIP CODE Indy 46224

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Homewood Park / Eagle Lake Greater Neighborhood Association

SIGNATURE [Signature] DATE 10/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

6:10

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Sherry Taylor

PHONE NUMBER OR EMAIL 5171600@gmail

CITY & ZIP CODE Indpls 46222

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN ☒ BOTH

If you are representing any firm or organization, please provide the name:

ENA

SIGNATURE [Signature] DATE

If you are providing written comments, you can include them on this form or attach a separate document.

You pay DIVIDENDS for more than 12 yrs
Why continue to increase our fees?

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



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6:01

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME John Goldberg

PHONE NUMBER OR EMAIL jgoldberg@indyweb.net

CITY & ZIP CODE Indy 46220

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE John R Goldberg DATE 8-25-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

6:02

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Susan Pollard

PHONE NUMBER OR EMAIL Suep46260@gmail.com

CITY & ZIP CODE Indy 46260

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE S. Pollard DATE 8/25/2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
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Indianapolis, IN 46204

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6103

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Rhonda White

PHONE NUMBER OR EMAIL

rcw22@comcast.net

CITY & ZIP CODE

Indy 46278

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Rhonda White

DATE

8/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov

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6:33

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Jae gae / i n e Pryor

PHONE NUMBER OR EMAIL

j.pryorca@yahoo.com

CITY & ZIP CODE

INDIANAPOLIS IN 46268

Are you a customer of this utility? *(circle one)*

YES

NO

Do you wish to speak or provide written comments? *(circle one)*

SPEAK

WRITTEN

BOTH

If you are representing any firm or organization, please provide the name:

None

SIGNATURE

Jaqueline Pryor

DATE

8-25-2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

1/10/08

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Greta Allen

PHONE NUMBER OR EMAIL 317 910 7839

CITY & ZIP CODE 46224

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Greta Allen DATE 8-25-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Mike Tarm

PHONE NUMBER OR EMAIL emichaeltarm@gmail.com

CITY & ZIP CODE 46260

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

*Notice w/2 swings in bills within the past 2 years
the 2 years*

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

(<https://www.aesindiana.com>)

Home
(<https://www.aesindiana.com>)

Contact Us
(<https://www.aesindiana.com/contact-us>)

Log Out
(</Account/logout>)

My Account

Account Activity

18 Month Account Activity for Account Number 200000010328

Date	Description	Amount
8/22/2025	Incoming payment	(\$198.45)
8/1/2025	Bill	\$198.45
8/1/2025	Consumption billing receivable	\$198.45
7/19/2025	Incoming payment	(\$161.96)
7/1/2025	Bill	\$161.96
7/1/2025	Consumption billing receivable	\$161.96
6/19/2025	Incoming payment	(\$87.62)
6/2/2025	Bill	\$87.62
6/2/2025	Consumption billing receivable	\$87.62
5/20/2025	Incoming payment	(\$71.27)
5/1/2025	Bill	\$71.27
5/1/2025	Consumption billing receivable	\$71.27
4/18/2025	Incoming payment	(\$95.26)
4/1/2025	Bill	\$95.26
4/1/2025	Consumption billing receivable	\$95.26
3/17/2025	Incoming payment	(\$158.38)
3/3/2025	Bill	\$158.38
3/3/2025	Consumption billing receivable	\$158.38
2/13/2025	Incoming payment	(\$117.05)
2/3/2025	Bill	\$117.05
2/3/2025	Consumption billing receivable	\$117.05
1/21/2025	Incoming payment	(\$99.12)

1/2/2025	Bill	\$99.12
1/2/2025	Consumption billing receivable	\$99.12
12/21/2024	Incoming payment	(\$71.40)
12/2/2024	Bill	\$71.40
12/2/2024	Consumption billing receivable	\$71.40
11/21/2024	Incoming payment	(\$68.46)
11/1/2024	Bill	\$68.46
11/1/2024	Consumption billing receivable	\$68.46
10/10/2024	Incoming payment	(\$92.96)
10/1/2024	Bill	\$92.96
10/1/2024	Consumption billing receivable	\$92.96
9/18/2024	Incoming payment	(\$127.97)
9/3/2024	Bill	\$127.97
9/3/2024	Consumption billing receivable	\$127.97
8/19/2024	Incoming payment	(\$141.57)
8/1/2024	Bill	\$141.57
8/1/2024	Consumption billing receivable	\$141.57
7/22/2024	Incoming payment	(\$118.91)
7/1/2024	Bill	\$118.91
7/1/2024	Consumption billing receivable	\$118.91
6/20/2024	Incoming payment	(\$81.82)
6/3/2024	Bill	\$81.82
6/3/2024	Consumption billing receivable	\$81.82
5/13/2024	Incoming payment	(\$67.78)
5/1/2024	Bill	\$67.78
5/1/2024	Consumption billing receivable	\$67.78
4/18/2024	Incoming payment	(\$171.31)
4/1/2024	Bill	\$171.31
4/1/2024	Consumption billing receivable	\$66.14
3/11/2024	Bill	\$105.17
3/11/2024	Consumption billing receivable	\$105.17
3/11/2024	Incoming payment	(\$124.38)

2/1/2024

Bill

H

\$204.38

1/2/2024

Bill

\$73.28

12/1/2023

Bill

\$85.31

11/1/2023

Bill

L

\$69.24

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME _____

PHONE NUMBER OR EMAIL _____

CITY & ZIP CODE _____

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE _____ DATE _____

If you are providing written comments, you can include them on this form or attach a separate document.

AES provides rebates for items such as refrigerators and thermostats but nothing for residential solar or wind power to decrease energy bills. I think they should if they are serious about lowering the impact on electric bills for Indiana residents.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Christine Jackson

PHONE NUMBER OR EMAIL Chris W Chris Jackson.org

CITY & ZIP CODE 46260 317-372-9413

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Crooked Creek Alert! neighborhood association

SIGNATURE Christine Jackson DATE 8/25/2025

If you are providing written comments, you can include them on this form or attach a separate document.

The many citizens in our neighborhood group are seniors or families that live in apartments. Many of them have trouble managing their utility bills and taking care of themselves and their family. This would be a hardship on them for a consumer good that is not an extra like cable tv or. It's a necessity that needs to be affordable to all.

You may continue your comments on the back of this sheet or attach them.

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AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Phil Graybiel

PHONE NUMBER OR EMAIL ~~317~~ pgraybiel@gmail.com

CITY & ZIP CODE 46228

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8-25-25

If you are providing written comments, you can include them on this form or attach a separate document.

This increase would unnecessarily
Raise Bills for those on
fixed income, wages
stay the same while Bills go
up

You may continue your comments on the back of this sheet or attach them.

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AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Mary Connors

PHONE NUMBER OR EMAIL

3174460518

mjconnors76@hotmail.com

CITY & ZIP CODE

Indpls 46260

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Mary Connors

DATE

8/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

See attached

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

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(Please print)

NAME Cloyd W. PATTERSON

PHONE NUMBER OR EMAIL 317 332-3197 cloyd.patterson@suburn-sia.com

CITY & ZIP CODE Ivy 46268

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Cloyd W. Patterson DATE 8-25-25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Kim L. Hooper

PHONE NUMBER OR EMAIL

Kimhoopercommunications@gmail.com

CITY & ZIP CODE

Indianapolis, 46228

Are you a customer of this utility? (circle one)

YES NO

Do you wish to speak or provide written comments? (circle one)

SPEAK

WRITTEN

BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Kimberly Hooper

DATE

8/25/2025

If you are providing written comments, you can include them on this form or attach a separate document.

Please do not approve AES' proposed Rate increase. AES received permission in 2024 to increase rates, and I am thankful the IURC didn't give the utility the amount they initially requested. This proposed rate increase would outpace the annual cost of living.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Kathleen Buckner

PHONE NUMBER OR EMAIL

(317) 771-1172 Email: kbuckner1956@icloud.com

CITY & ZIP CODE

Indianapolis, Indiana 46260

Are you a customer of this utility? (circle one) (YES) NO

Do you wish to speak or provide written comments? (circle one) SPEAK (WRITTEN) BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Kathleen Buckner

DATE

08-25-25

If you are providing written comments, you can include them on this form or attach a separate document.

I am in a ranch style home 3 Bdr. 1 Bath. and I used dusk to dawn lighting on the outside of my home for safety. Every year around July and August my electric bill almost triple. This is unreal because how can it do the same rate increase some months and every year. My check can't keep up. You AES, Do this because you can. you (AES) have NO ~~competition~~ competition. Be fair, do the right thing. I will keep on complaining and hope things will change.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME LaNisha Clark

PHONE NUMBER OR EMAIL 6159951683, lanishauclark@gmail.com

CITY & ZIP CODE Indpls 46234

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Freuhelien Bikes - 46205

SIGNATURE Japhy Chu

DATE 8-26-2025

If you are providing written comments, you can include them on this form or attach a separate document.

I represent a nonprofit bike shop.
Our funding has been cut, but our utilities
are on the rise. I encourage AES to
please look internally for the funds to
support themselves. Being good stewards
of the funds you already receive is better
than taking from "your" hurt community.
We help people, please do the same.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

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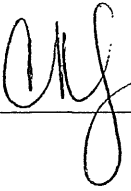
(Please print)

NAME Crystal Johnson
PHONE NUMBER OR EMAIL 317-469-8106 / boss lady 824@gmail.com
CITY & ZIP CODE Indianapolis, 46268

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8/25/2025

If you are providing written comments, you can include them on this form or attach a separate document.

My AES was turned off today, due to bill being over \$3000.00
I am a single parent! My AES bill has been average \$150.00 - 200.00 max per month.
How I get a bill for thousands of dollars out of the blue is ridiculous!
I called tried to get a break down or some type of explanation & no help
was given. I can not afford whatever AES is trying to do! My neighbor
called w/ same complaints & you wiped my neighbors bill. Mind you I just
got out the hospital due to an auto immune disease I just been
made aware of, lost my job, rushed my recovery, got a new job & while
@ work AES cut me off, This is making me not want live anymore!

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



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Where is the fairness for the people?

NO MORE INCREASES PLEASE!

Thank you

Clf 8/25/2005

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME KATHY MAYFIELD

PHONE NUMBER OR EMAIL kimyfield@att.net

CITY & ZIP CODE INDPLS, 46268

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE Kathy Mayfield DATE 8/25/24

If you are providing written comments, you can include them on this form or attach a separate document.

- 1) Quality of service since AES purchased IPL has consistently gone down
- 2) Frequent outages in NW corner of city
- 3) Street lights out for months & sometimes years, despite reporting
- 4) New "system" was a nightmare for customers
- 5) Takes too long for outages to get fixed - multiple trucks but only a couple people working
- 6) With the tightening economy, everyone, except the rich, are having to make do w/ what we have.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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7) use the \$ you already get to fix everyday issues;
stop putting profit over people

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Kate Keesling

PHONE NUMBER OR EMAIL

KateKeesling@aol.com

CITY & ZIP CODE

Indianapolis IN. 46240

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one)

SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE *Kathleen Keesling*

DATE

8/25/22

If you are providing written comments, you can include them on this form or attach a separate document.

The proposed tax for residential customers is exorbitant & needs adjusted down. Business is receiving a lesser amount and wll need to have an increase.

You may continue your comments on the back of this sheet or attach them.

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→ The best outcome would be ^{No}~~not~~ increase for residential customers.

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Alexandra Hall

PHONE NUMBER OR EMAIL

317 296 3468 alexandra@prettysmartllc.com

CITY & ZIP CODE

Indianapolis, IN 46254

Are you a customer of this utility? (circle one)

☒ YES

☐ NO

Do you wish to speak or provide written comments? (circle one)

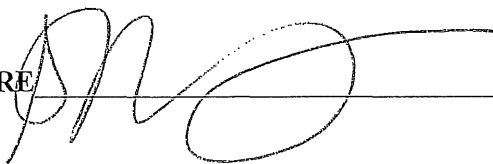
☐ SPEAK

☒ WRITTEN

☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE



DATE

8/25/25

If you are providing written comments, you can include them on this form or attach a separate document.

I am writing in strong opposition of AES Indiana's proposed rate increase! Many households are already struggling with affordability. This hike, on top of the previous increase in 2024, is unconscionable to say the very least. Low income families will be disproportionately impacted, deepening financial hardships across our community. Rising operational costs should NOT be passed onto consumers. (See reverse)

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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ont from front side)

urge the commison to reject this praposal
and prionitize the well-being of Indiana
residents!

From: Michael Petrelli <mikepetrelli@hotmail.com>
Sent: Saturday, August 23, 2025 9:05 AM
To: editor@indystar.com <editor@indystar.com>
Subject: Utilities Spend Big on Lobbying (August 22, 2025 report)

After reading the excellent report by Marissa Meador, I have a renewed appreciation of the unique role newspapers play in keeping the public informed about important issues. Individual citizens do not have the time or the resources to inform themselves in such a manner.

I have a couple of comments on the substance of the report. I suggest that lobbying expenses and campaign contributions should be a responsibility of the shareholders and not be a business expense covered by the rate payers. If the shareholders want their management to engage in these activities, they should accept the costs.

Also, there should be no reimbursement for costs of things like SMR projects until there is proven benefit to rate payers. In a capitalist economic system, the risks associated with such investments need to be borne by the company alone. Profit is the reward for good decisions regarding risk. Companies should seek funding for such costs from the private sector not the rate payers.

Michael Petrelli
8409 Willow Vista LN
Indianapolis, IN 46260
317.956.5821

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

5750

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Liz Masur

PHONE NUMBER OR EMAIL 317 752-8971

CITY & ZIP CODE Indianapolis, IN 46236

Are you a customer of this utility? *(circle one)* (YES) NO

Do you wish to speak or provide written comments? *(circle one)* (SPEAK) WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

City of Lawrence Common Council -

I am a Councilor at Large

SIGNATURE Liz Masur DATE August 27, 2025

If you are providing written comments, you can include them on this form or attach a separate document.

OFFICIAL
EXHIBITS

IURC
PUBLIC'S
EXHIBIT NO. FH-D-1
8-27-25 DATE AT REPORTER

You may continue your comments on the back of this sheet or attach them.

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6:00

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Carey Hamilton

PHONE NUMBER OR EMAIL 317.840.2582

CITY & ZIP CODE _____

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6101

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME REP JOHN L. BARTLETT

PHONE NUMBER OR EMAIL 317 545 1341

CITY & ZIP CODE 46226

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE John L. Bartlett DATE 8/22/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME JD MASUR

PHONE NUMBER OR EMAIL 317.727.8797

CITY & ZIP CODE LAWRENCE, 46236

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

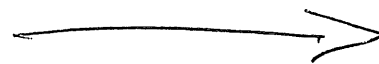
If you are representing any firm or organization, please provide the name:

SIGNATURE JD Masur DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

AES does NOT Provide Adequate Upgrades.
Service to our neighborhood is 27 years
old.

Connection to the substation less than
1 mile from neighborhood with underground
lines never established. This results
in preventable outages.



You may continue your comments on the back of this sheet or attach them.

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web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



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AES wants to subsidize data center power with home owners, which is backwards, I'm Ho.

Indiana Utility Regulatory Commission Public Field Hearing

5140

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Honesty Gileaves

PHONE NUMBER OR EMAIL thehonestygleaves@gmail.com

CITY & ZIP CODE Indianapolis, IN, 46216

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

PSL

SIGNATURE Honesty Gileaves DATE Aug 27, 2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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548

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Hunter West

PHONE NUMBER OR EMAIL hunterwest2@verizon.net

CITY & ZIP CODE Indianapolis, 46220

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE [Signature] DATE 8/27/2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

5149

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME JAMES YATES

PHONE NUMBER OR EMAIL 574-850-8662

CITY & ZIP CODE INDIANAPOLIS 46236

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

NO

SIGNATURE James Yates DATE 8/27/2025

If you are providing written comments, you can include them on this form or attach a separate document.

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Indiana Utility Regulatory Commission Public Field Hearing

5:50

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Andrew Biller

PHONE NUMBER OR EMAIL biller2024@gmail.com

CITY & ZIP CODE Indianapolis 46235

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE [Signature] DATE 08/27/2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Andrew Biller
6015 Pine Hill Dr.
Indianapolis, IN 46235

August 27, 2025

Indiana Utility Regulatory Commission
101 W Washington St #1500e
Indianapolis, IN 46204

Re: Public comment at Fort Harrison hearing for AES Indiana's proposed 13.5% rate increase

To Whom It May Concern:

Good evening members of the Commission. My name is Andrew Biller and I am a Lawrence resident. My wife and I have been AES customers for the past four years. I've come here to ask that the IURC not approve the proposed 13.5 percent rate increase at this time. I hope to convince you this evening that AES does not have the best interests of its customers at heart.

When AES proposed a double digit rate increase just one year after their previous increase of \$9.36 per month, I imagined that the power company might be in a dismal financial state. The dozens of energy consumers gathered here tonight did our research and collectively discovered that this is not the case. Far from it; AES is already at a peak profit margin of 9.9%. As AES CEO Andres Gluski brags in a March 2024 interview, "2023 was our best year ever, and 2024 is looking even better." For the record, AES made a net profit of \$698 million in 2024 according to SEC filings. Such a profitable company has a difficult task justifying yet another increase in energy rates for Indianapolis families.

Another indication that AES may not be seeking this rate increase in good faith is that their request for an increase coincides suspiciously with planned construction of Google's massive AI data center on the city's south side. Compared to my household's peak power usage of 1285

kw/h for the month of June, a medium-sized data center can use hundreds of thousands of kw/h in a single month. Adding hundreds of households worth of electricity consumption will strain our existing power grid and likely require costly infrastructure upgrades. We customers will never be told, though, because AES has allegedly signed an NDA with the project's proprietor.

We can be assured of one thing, though: If there are upgrades for Google's sake, we will pay for them through this rate increase and others like it. According to a March 2025 Harvard Electricity Law Initiative report, utility ratepayers like AES almost always pass along prices for new infrastructure to current energy consumers. If you won't take Harvard's word for it, take Mr. Gluski's. In the same Bloomberg interview where he touts the highest profits ever in 2023, Gluski gloats about AES's efficiency at passing costs along to energy customers.

It is understandable, but not excusable, why AES struggles to comprehend the day-to-day challenges of an average Indianapolis energy consumer. AES is not Indianapolis, and Gluski is not one of us. Gluski lives in a Georgetown, D.C. mansion and works at the AES headquarters in Virginia. By comparison, my wife and I struggle to heat and cool our 1,400 square foot house in Lawrence. Gluski was awarded a compensation package worth over \$13.3 million in 2024. I'm sure that, to him, this sum makes my June electric bill of \$302.68 seem inconsequential; but to me, it is a heavy financial burden.

I am asking the Commission not to approve the 13.5 percent rate increase at this time. If the commission ignores the plea of the thousands of coverage area residents who have already spoken up about this issue, I urge the fellow customers gathered here this evening to call on the city councilors of Indianapolis to introduce a study into municipalizing AES Indiana in order to put control of our energy back into the hands of the people of Indianapolis.

Sincerely,

Andrew K. Biller

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Kevin Nichols

PHONE NUMBER OR EMAIL 908-309-2139

CITY & ZIP CODE Indianapolis, IN 46201

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

5157

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME DANIEL RAPP

PHONE NUMBER OR EMAIL derappa@comcast.net

CITY & ZIP CODE LAWRENCE, IN 46226

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Daniel E. Rapp DATE 27 Aug 2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Zach Schalk

PHONE NUMBER OR EMAIL Zach@solarnetneighbors.org

CITY & ZIP CODE Indianapolis 46203

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Solar United Neighbors

SIGNATURE Zach Schalk DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov

You can go directly to the OUCC's electronic contact form by scanning this code:



Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME JODI PERRAS

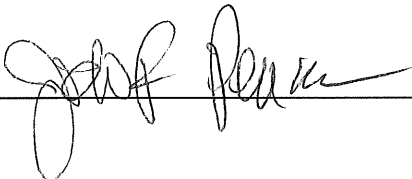
PHONE NUMBER OR EMAIL perrasjodi@yahoo.com

CITY & ZIP CODE Indianapolis 46240

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8-27-2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

5158

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME A Howell

PHONE NUMBER OR EMAIL 317 473 4702

CITY & ZIP CODE W 16226

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

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Indiana Utility Regulatory Commission Public Field Hearing

6:31

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Beth Churchill

PHONE NUMBER OR EMAIL 317 270 4996

CITY & ZIP CODE INDIANAPOLIS

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/27/2025

If you are providing written comments, you can include them on this form or attach a separate document.

PLEASE CHOOSE HANDICAP ACCESSIBLE

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

5-58

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME MARY COOPER

PHONE NUMBER OR EMAIL 317-902-9574

CITY & ZIP CODE Indianapolis 46256

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Maryancy Cooper DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

558

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Dave Baker

PHONE NUMBER OR EMAIL 317-418-8418

CITY & ZIP CODE Indianapolis IN 46216

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8-25-2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Sarah Kuester

PHONE NUMBER OR EMAIL Sarah@BOMAIndiana.org

CITY & ZIP CODE Indianapolis, IN 46204

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

BOMA Indiana

SIGNATURE [Signature] DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

5759

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Maureen Brown

PHONE NUMBER OR EMAIL (317) 652-6934

CITY & ZIP CODE INDpls, 46205

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Maureen Brown DATE 8.27.2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

6.00

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME LaShonna Harvey

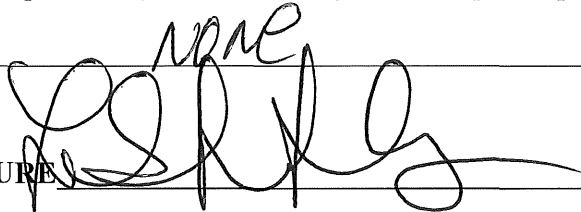
PHONE NUMBER OR EMAIL (317) 840-9489

CITY & ZIP CODE Indpls IN

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8-27-25

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Indiana Utility Regulatory Commission Public Field Hearing

6:00

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME DAVID DESSAUER

PHONE NUMBER OR EMAIL 317 640 0585

CITY & ZIP CODE INDIANAPOLIS 46220

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/21/25

If you are providing written comments, you can include them on this form or attach a separate document.

SEE ATTACHED

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Indiana Office of Utility Consumer Counselor

115 W Washington Street

Suite 1500 south

Indianapolis, IN 46204

RE: AES rate increase

This rate increase is unconscionable given their financials and the financials of similar electric utilities. Some of this rate increase will, by definition end up in the pockets of the shareholders. Please see the information enclosed; AES dividend yield as of 8/12/25 is 5.5 %. Note that this is 38% higher than Duke and 40.5% higher than Con Ed. What do these companies know that AES does not? Plus CD's are paying on average 4.5% and the average dividend for an electric utility is 2.62%. therefore, AES's dividend is more than double the average dividend for an electric utility. And the average for all S&P 500 companies is only 1.21% dividend yield. Since this is a monopoly, we get a say in the rate increase however as a publicly traded company we have no say in the dividend paid by AES. Like I said some of this rate increase will end up in the pockets of the shareholders with no benefit to the rate payers. If they need money for infrastructure take it out of the dividend and not on the backs of the ratepayers.

Kind Regards

David Dessauer

5822 Ralston Ave

Indpls., IN 46220

Zacks Equity Research

July 31, 2025 • 3 min read



In This Article:

AES +0.78% ☆

NRG +1.04% ☆

AES (AES) came out with quarterly earnings of \$0.51 per share, beating the Zacks Consensus Estimate of \$0.39 per share. This compares to earnings of \$0.38 per share a year ago. These figures are adjusted for non-recurring items.

NYSE - Nasdaq Real Time Price • USD

The AES Corporation (AES)

☆ Follow

+ Add holdings

Get top stock picks

12.94 +0.14 (+1.13%)

As of 10:02:03 AM EDT. Market Open.

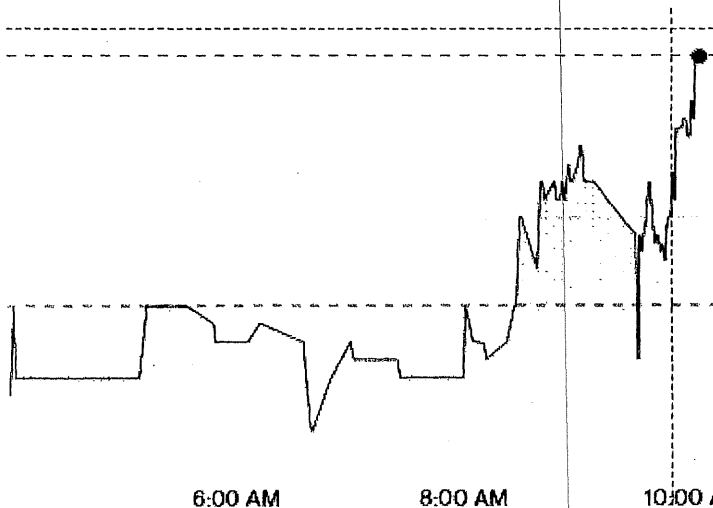
1D 5D 1M 6M YTD 1Y 5Y All



Key Events

Mountain

Advanced Chart



✓ Date: 8/12 9:49 AM
 Close: 12.88
 Open: 12.86
 High: 12.88
 Low: 12.86
 Volume: 2,639

12.96

12.90

12.85

12.80

12.75

6:00 AM

8:00 AM

8/12 9:49 AM

12:00 PM

2:00 PM

4:00 PM

6:00 PM

Previous Close	12.80	Day's Range	12.76 - 12.95	Market Cap (intraday)	9.21B	Earnings Date	Jul 31, 2025
Open	12.87	52 Week Range	9.46 - 20.30	Beta (5Y Monthly)	0.96	Forward Dividend & Yield	0.70 (5.50%) ✓
Bid	12.82 x 700	Volume	408,275	PE Ratio (TTM)	9.95	Ex-Dividend Date	Aug 1, 2025
Ask	12.83 x 400	Avg. Volume	16,973,085	EPS (TTM)	1.30	1y Target Est	13.83

▼ The AES Corporation Overview - Utilities - Diversified / Utilities

S&P 500 Avg 1.21%
 78%

38% DUKE 3.39 40.67%
 40.5 Com ED 3.27 40.67%
 22% CD 4.5% 22%

monopolistic authority in their region, which means they are essential services with low elasticity of demand. For value investors, this means demand for utility sources – be they water, electricity or gas – remains steady regardless of the economy or market cycle. After all, a recession does not lower consumer demand for electricity.

Be sure to visit our complete recommended list of the Best Dividend Stocks.

8/12/25

Dividend Trends

While Dividend.com employs a similar breakdown of utilities as the one used by the S&P 500, there are some important differences. These differences better reflect the selection criteria of dividend investors who are considering investing in the sector.

Below is a breakdown of the utilities sector by industry, company count and dividend yield according to Dividend.com:

Industry	Company Count*	Industry Dividend Yield*
Diversified Utilities	35	3.47%
Electric Utilities	50	2.62% ✓
Foreign Utilities	4	1.16%
Gas Utilities	34	3.35%
Water Utilities	11	2.14%

Follow Dividend.com's Dividend Education section to get answers to all your dividend-specific questions.

NYSE - Nasdaq Real Time Price - USD

NiSource Inc. (NI)

☆ Follow

+ Add holdings

Get top stock picks

42.65 +0.37 (+0.86%)

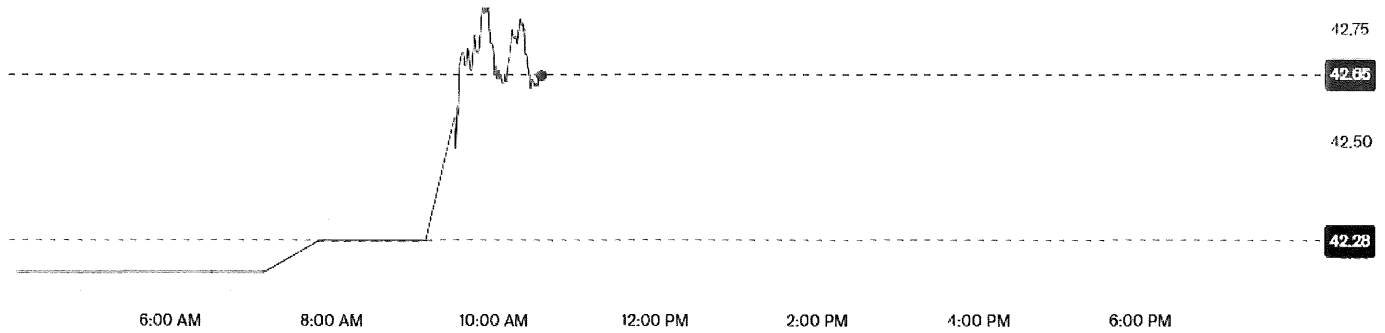
As of 10:34:07 AM EDT. Market Open.

1D 5D 1M 6M YTD 1Y 5Y All

Key Events

Mountain

Advanced Chart



Previous Close	42.28	Day's Range	42.42 - 42.81	Market Cap (Intraday)	20.077B	Earnings Date	Oct 29, 2025
Open	42.50	52 Week Range	32.10 - 43.51	Beta (5Y Monthly)	0.54	Forward Dividend & Yield	1.12 (2.65%)
Bid	42.73 x 300	Volume	496,893	PE Ratio (TTM)	22.68	Ex-Dividend Date	Oct 31, 2025
Ask	42.77 x 1000	Avg. Volume	4,135,769	EPS (TTM)	1.88	1y Target Est	44.51

Insider Roster

Insider roster data is derived solely from the last 24 months of Form 3 & Form 4 SEC filings.

Individual or Entity	Most Recent Transaction	Date	Shares Owned as of Transaction Date
<u>COUGHLIN STEPHEN</u> Chief Financial Officer	Stock Award(Grant)	Feb 21, 2025	170,868
<u>DA SANTOS BERNERD R</u> Officer	Stock Award(Grant)	Feb 21, 2025	395,403
<u>FALU RICARDO MANUEL</u> Officer	Stock Award(Grant)	Feb 21, 2025	119,252
<u>FREEDMAN PAUL L.</u> General Counsel	Stock Award(Grant)	Feb 21, 2025	154,528
<u>GLUSKI ANDRES RICARDO</u> Chief Executive Officer	Stock Award(Grant)	Feb 21, 2025	1,921,530
<u>KOHAN SHERRY</u> Officer	Stock Award(Grant)	Feb 21, 2025	93,620
<u>MENDOZA TISH</u> Officer	Stock Award(Grant)	Feb 21, 2025	284,299
<u>RUBIOLO JUAN IGNACIO</u> Officer	Stock Award(Grant)	Feb 21, 2025	201,220

SHARES
3,340,720.
DIVIDEND YEARLY
\$2,351,866

704 YEARLY

Summary News Research  Chart Community Statistics Historical Data Profile Financials Analysis Options Holders Sustainability

AES 13.24 -0.75%

NYSE - Nasdaq Real Time Price • USD

The AES Corporation (AES) ☆ Follow + Add holdings

13.24 -0.10 (-0.75%)

As of 1:53:42 PM EDT. Market Open.

 Get top stock picks

General Hiring Trends 

The AES Corporation

4300 Wilson Boulevard
11th Floor
Arlington, VA 22203
United States

703 522 1315
<https://www.aes.com>

Sector: Utilities
Industry: Utilities - Diversified
Full Time Employees: 9,100

Key Executives

Amounts are as of December 31, 2024 and compensation values are for the last fiscal year ending on that date. Pay is salary, bonuses, etc. Exercised is the value of options exercised during the fiscal year. Currency in USD.

Name	Title	Pay	Exercised	Year Born
Mr. Andres Ricardo Gluski Weillert Ph.D.	President, CEO & Director	3.99M	891.12k	1958
Mr. Stephen Coughlin	Executive VP & CFO	1.6M	--	1972
Mr. Ricardo Manuel Falu	Executive Vice President & Chief Operating Officer	1.83M	--	1980
Mr. Bernerd Da Santos	Executive VP and President of US & Renewables	1.66M	613.8k	1964
Mr. Juan Ignacio Rubiolo	Executive VP & President of Energy Infrastructure	1.94M	--	1977
Ms. Sherry L. Kohan	Senior VP & Chief Accounting Officer	--	--	1970
Ms. Susan Pasley Keppelman Harcourt	Vice President of Investor Relations	--	--	1983
Mr. Paul L. Freedman	Executive VP, General Counsel & Corporate Secretary	--	--	1970
Ms. Letitia D. Mendoza	Executive VP & Chief Human Resources Officer	1.42M	410.77k	1976
Mr. Joel William Abramson	Senior Vice President of Mergers & Acquisitions	--	--	--

Corporate Governance

The AES Corporation's ISS Governance QualityScore as of August 1, 2025 is 8. The pillar scores are Audit: 10; Board: 1; Shareholder Rights: 4; Compensation: 9.



Giving Back to the Communities We Serve

\$4,410,162

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Vanessa Dickerson

PHONE NUMBER OR EMAIL 317-440-9641

CITY & ZIP CODE Indy 46216

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Vanessa D. Dickerson DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Courtney Blazo

PHONE NUMBER OR EMAIL

~~46229~~

Courtneyblazo@gmail.com

CITY & ZIP CODE

46229

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Courtney Blazo

DATE

8/27/25

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608

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Paul Kravits

PHONE NUMBER OR EMAIL 317 507 8590

CITY & ZIP CODE Indianapolis 46201

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE _____

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Shannon Anderson

PHONE NUMBER OR EMAIL 317 987 5589

CITY & ZIP CODE Indy 46205

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

Earth Charter Indiana

SIGNATURE [Signature] DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indiana Utility Regulatory Commission Public Field Hearing

6:21

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Marissa Gehrich

PHONE NUMBER OR EMAIL 317 760-4426

CITY & ZIP CODE Indianapolis 46203

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Marissa Gehrich DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

6159

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME GUEN SHERRILL

PHONE NUMBER OR EMAIL (317) 586-2299

CITY & ZIP CODE INDIANAPOLIS - 46218

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Guen Sherrill DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

Utilities are high yield (dividends)
S&P 500 Utility Index rose 9.2%
compared to the S&P 500's return
Utilities outperformed 6.2%
the broader market

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

6:02

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Eddie Hayer

PHONE NUMBER OR EMAIL 765-624-8557

CITY & ZIP CODE 47362

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

7:18

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Richard Astemier

PHONE NUMBER OR EMAIL 317.987.4890

CITY & ZIP CODE Indianapolis 46236

Are you a customer of this utility? *(circle one)* ☒ YES NO

Do you wish to speak or provide written comments? *(circle one)* ☒ SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Hoosier EVA

SIGNATURE Richard Astemier DATE 27 Aug 25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
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Indiana Utility Regulatory Commission Public Field Hearing

8:53

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Jeanne Z. Tucker

PHONE NUMBER OR EMAIL _____

CITY & ZIP CODE _____

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

DATE

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME JEANNE TUCKER

PHONE NUMBER OR EMAIL JEANNEZTUCKER@gmail.com

CITY & ZIP CODE INDpls, IN. 46219

Are you a customer of this utility? (circle one) ☒ YES ☐ NO

Do you wish to speak or provide written comments? (circle one) ☐ SPEAK ☐ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

DATE

If you are providing written comments, you can include them on this form or attach a separate document.

1. eye opening statements CRIME - usage pmts - TAX INCREASE
 2. IS AES good stewards of their money - Billing errors that continued for over six months, w/it Automatic Payments Being Hit numerous times
 3. AES TRUCKS UNAVAILABLE DURING OUTAGES
 4. No local office for explanations
 5. Does INDIANA AES UNDERWRITE other AES sites do they want to attract new
- You may continue your comments on the back of this sheet or attach them.* STOCKHOLDERS

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Indianapolis, IN 46204

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ON AES IN/IN



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME JANICE BENNETT
PHONE NUMBER OR EMAIL (317) 792-3854 janicebennett194@yahoo.com
CITY & ZIP CODE INDOPL, IN 46218

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

REPRESENTING MYSELF @ THIS TIME.

SIGNATURE [Signature]

DATE Aug. 27, 2025

If you are providing written comments, you can include them on this form or attach a separate document.

FOR THE LAST 2 YRS. I'VE BEEN DEALING WITH AES 3 CITIZENS
ENERGY GROUP LITERALLY STEALING MY HARD EARN FUNDS. MYSELF
3 CHILD (1) ONLY LIVE @ OUR ADDRESS, BUT YET, IT'S LIKE WE
HAVE A HOUSE FULL OF PEOPLE ACCORDING TO THE USAGE THAT I
AM BEING CHARGED. I HAVE RELENTLESSLY BEEN TRYING TO REACH
A SUPERVISOR (AES INDIANA) TO DISCUSS WHAT IS TRULY GOING
ON WITH MY AES ACCOUNT, TO NO AVAIL. SO THAT SOMEONE FROM
IES INDIANA TO COME OUT 3 CHECK THE METERS ON MY HOME. I
FEEL THAT I AM NOT BEING CHARGED ACORDING TO WHAT I AM TRULY
SING PER MONTH. (1) MONTH MY BILL CAN BE AS LOW AS \$55.00

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
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*NO MATTER HOW MANY
COMPLAINTS YOU FILE
WITH THE INDIANA
UTILITIES REGULATORY
COMMISSION (IURC)



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*THEY DO NOTHING. NO MATTER HOW MUCH
PROOF YOU BRING TO IURC.

THE NEXT MONTH IT SKY ROCKETS TO OVER \$220⁰⁰ FOR
THE VERY SAME USAGE. WHEN YOU CALL TO TR
AND ADDRESS THE ISSUES & ASK FOR A SUPERVISOR, I AM
ALWAYS TOLD THAT, A SUPERVISOR WILL CALL BACK WITHIN
24-48 HRS. THAT TYPICALLY NEVER GETS A RETURN CALL.
I HAVE BEEN ASKING FOR A DETAILED ACCOUNT HISTORY FOR
OVER 2 1/2 YEARS NOW WITH NOTHING OF SUCH HISTORY FOR
EMAILED TO ME @ THE EMAIL ADDRESS I PROVIDED.
- I AM ALSO CONCERNED ABOUT THE FACT AES INDIANA NEVER
COMES OUT TO CHECK MY METER FOR USAGE, NEVER WHY?
I HAVE A DETAILED LOG OF MYSELF (JANICE BENNETT) GOING
TO MY OWN METER TO WRITE DOWN MY USAGE EACH MONTH
~~ON~~ SINCE JULY 2023. AS THERE HAS BEEN SO MANY
DISCREPANCIES REGARDING USAGE, *CITIZENS ENERGY ALSO
HAS NOT BEEN COMING OUT READING MY WATER & GAS
USAGE. LAST JUNE OR IT MAY HAVE BEEN JULY OR AUG.
2024 THAT MY USAGE WAS SO HIGH THAT I COULD NOT
BELIEVE CITIZENS CAME TO READ MY WATER METER DUE TO
THE FACT I NEVER SEE ANYONE IN SUCH A LONG TIME. WHEN
THE TECH FINALLY CAME OUT, MY WATER METER HAD SO MANY
SPIDER WEBB'S THAT THE TECH GUY STATED, "THERE'S NO
WAY ANY TECH GUY'S HAVE COME OUT. MS. BENNETT TURN THE
WATER ON." WHEN I TURNED THE WATER ON INSIDE MY HOME
THE TECH GUY STATED, "MS. BENNETT THIS METER IS NOT
WORKING AT ALL, AS NONE OF THE NUMBERS ON THE METER
ARE NOT TURNING." HE STATED IF TECHS WERE COMING TO
CHECK METER IT WOULD'VE BEEN NOTICED & REPLACED. HE
WOULD NOT TELL ME WHEN THE METER STOPPED WORKING.
THE TECH GUY REPLACED THE WATER METER @ THAT TIME & CITIZENS
SUPERVISOR TRIED TELLING ME, AFTER WATER METER WAS REPLACED
AT, THE TECH GUY REPLACED A METER THAT WORKED, AS IF I
WAS STUPID! I COULDN'T BELIEVE IT! I WATCH THE TECH & SUPERVISOR
WHICH OF THE TWO (2 GROWN MEN) WAS TELLING TRUTHS.
I HAVE ALL CALLS RECORDED (AES & CITIZENS) FOR LAST 2 YRS, LOGS (METERS)
& ALL PAPERWORK. I HAVE FILED MORE THAN (5) COMPLAINTS W/IND. UTILITIES P.

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6132

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Larry Higgins

PHONE NUMBER OR EMAIL 318-218-2510

CITY & ZIP CODE Indpls. Ind. 46218

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Larry Higgins DATE 08-27-2025

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



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Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6160

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME BEVERLY A. REESE

PHONE NUMBER OR EMAIL 317-271-6883 - reesebeverly01948@gmail.com

CITY & ZIP CODE Indpls, 46234

Are you a customer of this utility? (circle one) (YES) NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Beverly A. Reese DATE 8/27/15

If you are providing written comments, you can include them on this form or attach a separate document.

I'm asking that the AES Electric Service ^{overly} increase our already expensive service, ~~\$60.00~~ ^{\$70.00} + light bills are far too much for someone like myself that's on a limited income. And even though I don't use space heaters and even during the coldest weather I try keep down to a minimum without trying to turn it higher. When you are older, you tend to be colder. So long. Short I'm pleading earnestly, That AES reconsider this Electric Increase. (This is my 3rd written in person request. You may continue your comments on the back of this sheet or attach them. Thank You!

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Indianapolis, IN 46204

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6:01

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME ~~Don~~ Don Ozier

PHONE NUMBER OR EMAIL 317.985.4489

CITY & ZIP CODE Indianapolis 46220

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE  DATE 8/28/25

If you are providing written comments, you can include them on this form or attach a separate document.

We have replaced every window + door in our house with high quality, efficient products. On 12/20/24 we replaced our HVAC system with a new, high efficiency system. We were prepared for lower power bills. Nothing has changed in our home with regard to power usage. The attached shows the dollar + percent increase each month. How?!

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Date Range

Past 12 months

Aug 20, 2024 and future

FILTER BY

All

Select from list

Showing aes Indiana payments. [CLEAR FILTER](#)

Showing 1 - 11 of 11 payments

371.03

8/22

+74.01

page 1
+20

Description	Category	Amount	Deliver By	Status		
aes Indiana power company *3306	Utilities	\$315.61 Smart Advantage *0936	7-23-25	Processed Cfm # XMRC5-F65DT	+45.81	14%
aes Indiana power company *3306	Utilities	\$233.15 Smart Advantage *0936	7-1-25	Processed Cfm # XKB93-TJKDF	+51.91	22%
aes Indiana power company *3306	Utilities	\$225.59 Smart Advantage *0936	5-16-25	Processed Cfm # XDS3Y-QJJQL	+57.99	25%
aes Indiana power company *3306	Utilities	\$277.83 Smart Advantage *0936	4-18-25	Processed Cfm # X9TNH-1NJ74	+117.39	42%
aes Indiana power company *3306	Utilities	\$333.97 Smart Advantage *0936	3-25-25	Processed Cfm # X7B5T-V8TMP	+172.34	51%
aes Indiana power company *3306	Utilities	\$381.86 Smart Advantage *0936	2-27-25	Processed Cfm # X4G0K-L23NM	+124.67	33%
aes Indiana power company *3306	Utilities	\$397.93 Smart Advantage *0936	1-30-25	Processed Cfm # X1MQ0-RZMXS	+158.52	39%

Total

\$2,992.73

Pending, Processing, and Processed
payments only, including any fees

Previous year Jan 01, 2024 to Dec 31, 2024

FILTER BY

All

Select from list

Showing aes Indiana payments. [CLEAR FILTER](#)

Showing 1 - 12 of 12 payments

page 1

Description	Category	Amount	Deliver By	Status
aes Indiana power company *3306	Utilities	\$259.51 Smart Advantage *0936	12-20-24	Processed Cfm # WXGKC- 71BMM
aes Indiana power company *3306	Utilities	\$170.61 Smart Advantage *0936	11-20-24	Processed Cfm # WTBS1- 0QKH7
aes Indiana power company *3306	Utilities	\$173.52 Smart Advantage *0936	10-28-24	Processed Cfm # WQSRN- D7CPZ
aes Indiana power company *3306	Utilities	\$223.15 Smart Advantage *0936	9-27-24	Processed Cfm # WMR7D- 8JJRL
aes Indiana power company *3306	Utilities	\$297.02 Smart Advantage *0936	8-15-24	Processed Cfm # WHD91- 6PRRY
aes Indiana power company *3306	Utilities	\$269.80 Smart Advantage *0936	7-26-24	Processed Cfm # WFCJP- VL7NW
aes Indiana power company *3306	Utilities	\$181.24 Smart Advantage *0936	6-24-24	Processed Cfm # W9TLS- 18SS9

Total

\$2,561.12

Pending, Processing, and Processed
payments only, including any fees

12/20/24
HVAC Replaced

Description	Category	Amount	Deliver By	Status
aes Indiana power company *3306	Utilities Smart Advantage *0936	\$167.60	5-14-24	Processed Cfm # W5W3T- 2C9ZZ
aes Indiana power company *3306	Utilities Smart Advantage *0936	\$160.44	4-25-24	Processed Cfm # W3W7D- HCZS2
aes Indiana power company *3306	Utilities Smart Advantage *0936	\$161.63	3-25-24	Processed Cfm # W0HYX- 0Q06V
aes Indiana power company *3306	Utilities Smart Advantage *0936	\$257.19	2-20-24	Processed Cfm # VWRFB- V7M0D
aes Indiana power company *3306	Utilities Smart Advantage *0936	\$239.41	1-24-24	Processed Cfm # VTC0H- LC4GG
Total		\$2,561.12	Pending, Processing, and Processed payments only, including any fees	

Showing 1 - 12 of 12 payments

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Eugenia Brewer

PHONE NUMBER OR EMAIL (317) 850-5472

CITY & ZIP CODE Indianapolis, IN 46208

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Eugenia Brewer DATE 8/27/2025

If you are providing written comments, you can include them on this form or attach a separate document.

I feel that the light Company is going up on our bills and I just paid a \$487.00 disconnect bill, before this I was on budget billing and the System Kit put me out of the budget, I have never miss a payment always pay before the due date. Either they should reimburse the money for extra bills or either Credit our accounts.

You may continue your comments on the back of this sheet or attach them.

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Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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My last bill stated that if I didn't pay the full amount of the disconnection bill which was \$487.00, I would have to pay the full amount which was \$560.00 plus a suspension fee of 187.00 outright. I am tired of these high bills, food rent, they are not showing us no love at all. Most of my check goes to the high internet & light bill and I live in a house.

Indiana Utility Regulatory Commission Public Field Hearing

5150

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Brian Shapiro

PHONE NUMBER OR EMAIL

317 691 6968

CITY & ZIP CODE

INPLS, IN 46278

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

Shapiro's Deli

SIGNATURE

[Handwritten Signature]

DATE

8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

You may continue your comments on the back of this sheet or attach them.

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Brian Shapiro

From: jen@shapiros.com
Sent: Wednesday, August 27, 2025 4:44 PM
To: 'Brian Shapiro'
Subject: AES - Cost/ Usage for Month of August 2020-2025

Brian,

Here is the payment/ usage info for AES (formerly IPL) in August for each of the last five years:

AES (IPL) Usage/ Cost Comparison for Max Shapiro, Inc. - 2020-2025

INV Date	Energy Usage	INV Amount	Avg Cost/ Unit
8/6/2020		\$ 6,584.14	
8/5/2021		\$ 8,297.59	
8/4/2022	59760	\$ 8,548.29	\$ 0.14
8/7/2023	61680	\$ 8,391.18	\$ 0.14
8/8/2024	69127.2	\$ 9,898.17	\$ 0.14
8/8/2025	67162.8	\$ 11,661.00	\$ 0.17

This does not account for variables such as weather, Covid19, etc.

*Invoices for 2020, 2021 have been archived and are not available online, nor were they downloaded to the server. Paper copies will be in storage in the basement.

Let me know if you have any questions!

Kind regards,
Jen Cork
She | Her
Shapiro's Delicatessen
P: 317.631.4041 x212
www.shapiros.com

Brian Shapiro

From: jen@shapiros.com
Sent: Wednesday, August 27, 2025 4:44 PM
To: 'Brian Shapiro'
Subject: AES - Cost/ Usage for Month of August 2020-2025

Brian,

Here is the payment/ usage info for AES (formerly IPL) in August for each of the last five years:

AES (IPL) Usage/ Cost Comparison for Max Shapiro, Inc. - 2020-2025

INV Date	Energy Usage	INV Amount	Avg Cost/ Unit
8/6/2020		\$ 6,584.14	
8/5/2021		\$ 8,297.59	
8/4/2022	59760	\$ 8,548.29	\$ 0.14
8/7/2023	61680	\$ 8,391.18	\$ 0.14
8/8/2024	69127.2	\$ 9,898.17	\$ 0.14
8/8/2025	67162.8	\$ 11,661.00	\$ 0.17

This does not account for variables such as weather, Covid19, etc.

*Invoices for 2020, 2021 have been archived and are not available online, nor were they downloaded to the server. Paper copies will be in storage in the basement.

Let me know if you have any questions!

Kind regards,
Jen Cork
She | Her
Shapiro's Delicatessen
P: 317.631.4041 x212
www.shapiros.com

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Kind regards,
Jen Cork
She | Her
Shapiro's Delicatessen
P: 317.631.4041 x212
www.shapiros.com

AES Indiana
1230 W Morris St, Room 104
Indianapolis IN 46221

To the attention of :

Southside Hotel Manager Inc
Attn: Vincent Dora
9904 North By Northwest Blvd
Fishers, IN 46037

Invoice Date
6/28/2023

Invoice No.
1486

Customer Contact
B. Carter (317) 261-8217

Description for Billing

DOLLARS

Residence Inn Site Burial
Bury 3 poles and overhead mainline for new
hotel at 19 McCarty St

\$227,929.05

Residence Inn McCarty Burial
Bury approximately 500' of primary on
McCarty for new Residence Inn. 19 W McCarty

\$368,125.78

Residence Inn Phase 2 McCarty St Burial
Bury second part of McCarty St between
Illinois and Meridian for development

\$308,723.17

TOTAL

\$904,778.00

To ensure proper credit, please include our invoice number along with your remittance and forward to:

AES Indiana

AES Indiana
1230 W Morris St, Room 104
Indianapolis IN 46221

To the attention of :

Southside Hotel Manager Inc
Attn: Vincent Dora
9904 North By Northwest Blvd
Fishers, IN 46037

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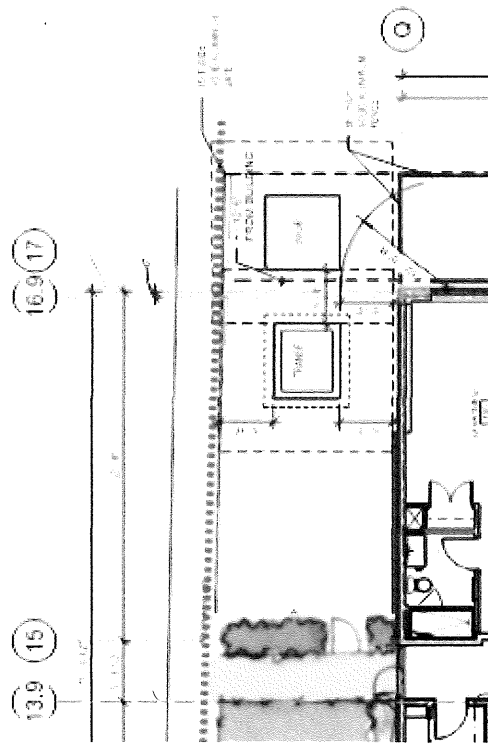
\$308,723.17

TOTAL

\$904,778.00

To ensure proper credit, please include our invoice number along with your remittance and forward to:

AES Indiana



HZ

DZ

RELOCATE POLE 50 IF
NEEDED

X

QX

WX

R C

471

495

1256

503

51

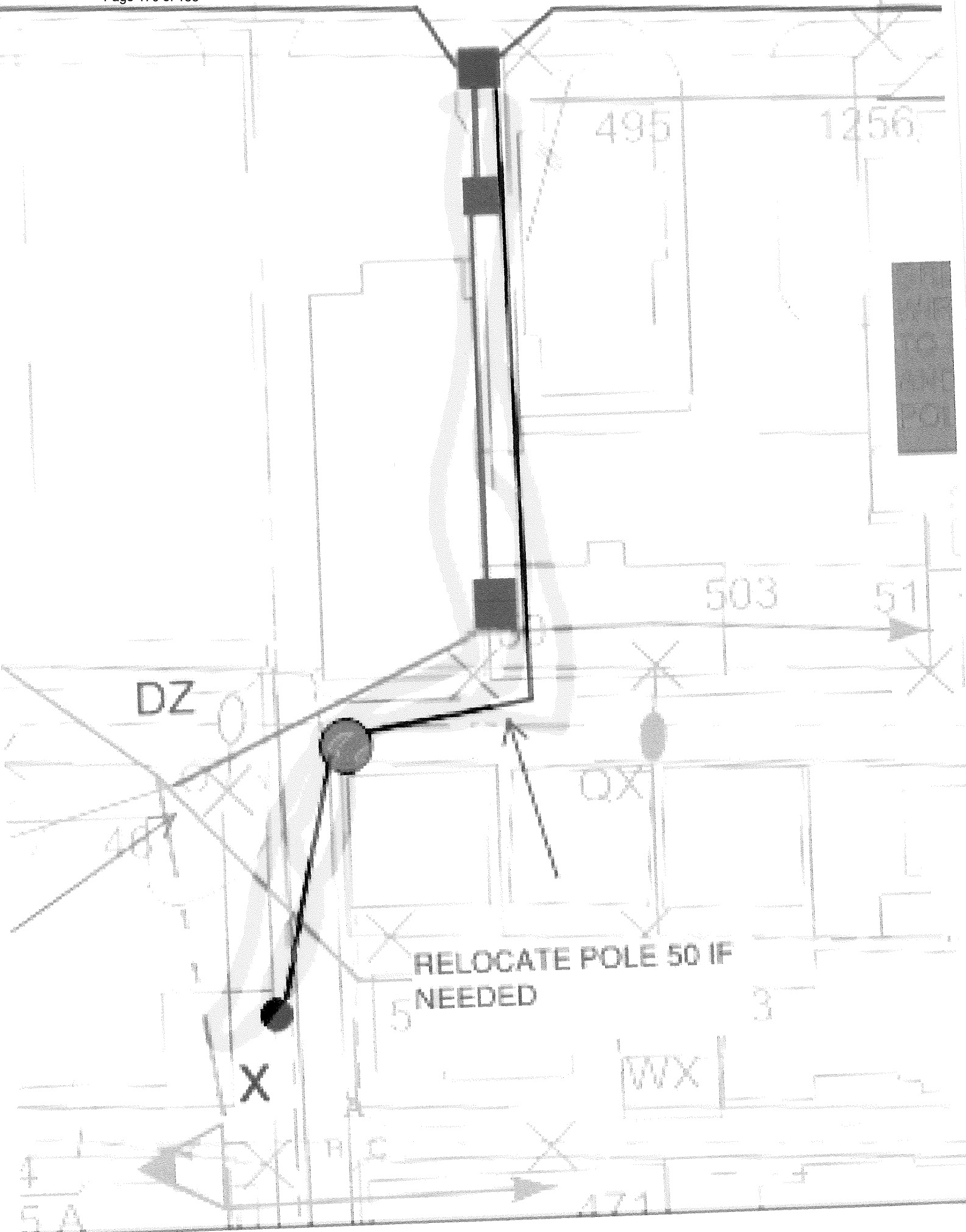
5

3

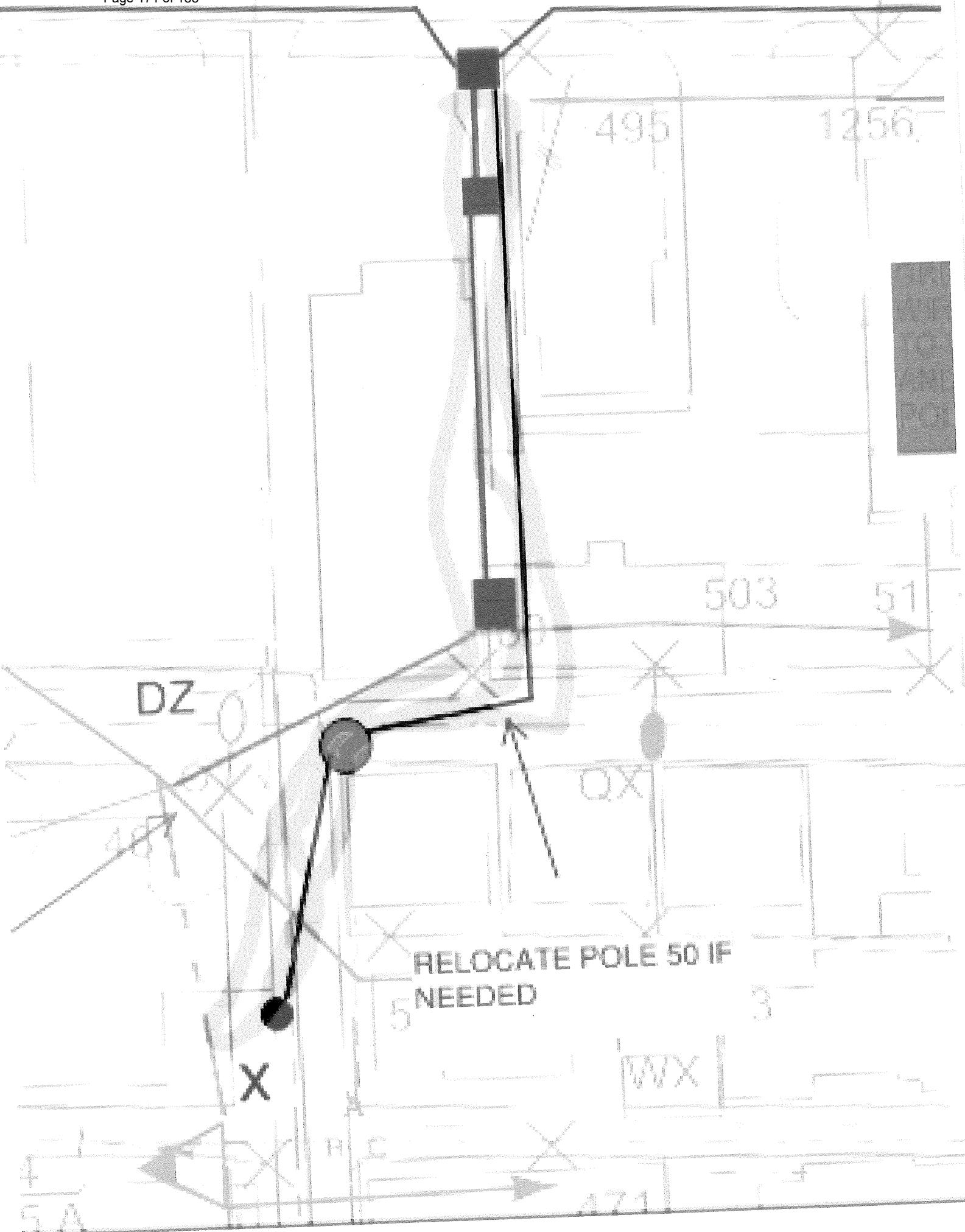
4

5 A

HZ



HZ



AES Indiana
1230 W Morris St, Room 104
Indianapolis IN 46221

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9904 North By Northwest Blvd
Fishers, IN 46037

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Illinois and Meridian for development

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TOTAL

\$904,778.00

To ensure proper credit, please include our invoice number along with your remittance and forward to:

AES Indiana

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

5757

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Kathleen Yates

PHONE NUMBER OR EMAIL KSY24ind@gmail.com

CITY & ZIP CODE Indianapolis 46236

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Kathleen Yates DATE 8/27/15

If you are providing written comments, you can include them on this form or attach a separate document.

The CEO of AES earns \$13 million + per year. The average social security recipient gets \$25,000 annually. I think AES could cut their executive salaries before adding yet another burden on average households. Also, the infrastructure improvements they claim are needed will be to support large data centers which add little to the local economy. When a business requires excessive energy like these centers, the financial burden should be placed upon them.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

5153

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Constance Martin

PHONE NUMBER OR EMAIL dzconnie220@yahoo.com

CITY & ZIP CODE Indpls 46220

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE C Martin DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

per AES's own notice included 2 bills, this 13.5% increase would be on top of an anticipated 6.3% increase in 2026 over 2025 due to approved projects like Pike Co Battery Energy Storage Solution, Petersburg Energy Center, + grid improvements? So they actually seek a nearly 20% increase next year, plus tax. They also claim a major expense for tree trimming, which they didn't do in my area for years + years, so it cost them nothing. Everyone thinks consumers should reimburse them every expense. No one ever asks who is to reimburse us for our increased costs. The answer is No one. We can't afford all these grandiose expenses. Period.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

6:04

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Vincent Williams

PHONE NUMBER OR EMAIL (317) 429-7426

CITY & ZIP CODE Indianapolis. 46226

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Vincent Williams DATE 8-27-2025

If you are providing written comments, you can include them on this form or attach a separate document.

Why is the Bill going up \$5.00 or more
each Billing cycle?
What is customer service charge
Should it be a one time fee?
Not a monthly fee.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
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Indianapolis, IN 46204

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You can go directly to the OUCC's electronic contact form by scanning this code:

Comments provided in this cause are considered public records pursuant to the Indiana Access to Public Records Act (*Indiana Code 5-14-3-1, et seq.*).

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

6158

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME John Nurnberger

PHONE NUMBER OR EMAIL 317-695-8392

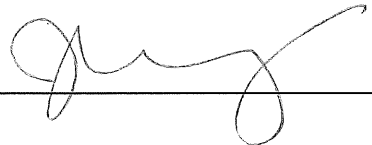
CITY & ZIP CODE Indianapolis 46226

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE  DATE 8/27/2025

If you are providing written comments, you can include them on this form or attach a separate document.

The proposed increase will be especially difficult for residents on fixed incomes, who are numerous in the AES service area.
I request that the Commission deny the increase.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
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Indianapolis, IN 46204

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You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

7106

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Dina Argousis

PHONE NUMBER OR EMAIL

317-413-8447

CITY & ZIP CODE

Indpls 46250

Are you a customer of this utility? *(circle one)*

YES

NO

Do you wish to speak or provide written comments? *(circle one)*

SPEAK

WRITTEN

BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Dina Argousis

DATE

8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

I am very concerned of a rate hike with AES.
It is ridiculous to even consider the burden it places
on all of us yet the CEO is bringing home
\$40 million in bonuses. The corporate greed is
destroying this country. More profit ?? seriously!!
We have a power outage if someone sneezes wrong.
Where is the money we have already given gone??

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

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Indianapolis, IN 46204

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You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

7:09

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Anne Laker

PHONE NUMBER OR EMAIL anne.laker@me.com

CITY & ZIP CODE Indianapolis IN 46202

Are you a customer of this utility? *(circle one)* ☒ YES ☐ NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK ☒ WRITTEN ☐ BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE Anne Laker DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

The people did not ask for data centers. The power supplied to data centers should not be on the backs of the public. Upping utility bills will directly translate to people becoming homeless. My home has 21 solar panels & my bills in the summer are \$14/month. I'm speaking for the people who do not have the fortune of solar. The commission should deny this proposal.
You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

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You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

7:10

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Annie Dixon

PHONE NUMBER OR EMAIL _____

CITY & ZIP CODE 46229

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE _____ DATE _____

If you are providing written comments, you can include them on this form or attach a separate document.

Do not pass these requested rate increases.

As a private, for-profit company, of course AES will ask for as many increases they think they can get. It is IURC's responsibility to keep AES in check and to regulate the company. This will hurt our most vulnerable neighbors. With rising summer temperatures, people will die from heat or heat related illness if they cannot afford this basic service.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

7:13

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Meredith Weingart

PHONE NUMBER OR EMAIL 724-714-2174 meredithweingart@gmail.com

CITY & ZIP CODE Indianapolis 46229

Are you a customer of this utility? (circle one) YES NO

Do you wish to speak or provide written comments? (circle one) SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8-27-25

If you are providing written comments, you can include them on this form or attach a separate document.

I ask you not to approve this rate increase. This will be a burden to local businesses and residents. Like many, I am a floater by choice, which I understand is rare. The proposed increase to a basic cost of living will force floaters to move elsewhere and dissuade potential new floaters. This rate increase is unjust and unethical. floaters are not responsible for AES's inability to do more with less.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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Indianapolis, IN 46204

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You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

7:35

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Reuben Gay

PHONE NUMBER OR EMAIL NAPSMANVP@SBCGLOBAL.NET

CITY & ZIP CODE _____

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE [Signature] DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

AES IS TAXING THE PEOPLE TOO MUCH. THERE HAS TO BE ANOTHER WAY, WITH ALL THE EXCESS TAXES THAT WE HAVE, TAKE IT FROM THERE, WE RECEIVE 25% RETIREMENT INCREASE AND EVERYONE GETS A PART OF IT BUT ME. DO THE RIGHT THING REGARDLESS OF YOUR PARTY OR WHO APPOINTED YOU. WE DO NOT NEED A RATE INCREASE. PLEASE RESPECT AES REQUEST FOR A RATE INCREASE.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
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You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

7:48

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME

Deirdre Bogard

PHONE NUMBER OR EMAIL

317-758-2976

CITY & ZIP CODE

Indianapolis 46220

Are you a customer of this utility? (circle one)

YES

NO

Do you wish to speak or provide written comments? (circle one)

SPEAK

WRITTEN

BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE

Deirdre

DATE

08/27/2025

If you are providing written comments, you can include them on this form or attach a separate document.

I attended the hearing tonight because I am frustrated with the poor customer service that AES provides - based on my own experience and ~~those~~ of my elderly father who also lives in Indy. The payment links on Turno's sheet were recently removed which I have used exclusively.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
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You can go directly to the OUCC's electronic contact form by scanning this code:

Since AES closed its Customer Service lobby in that same building. I called AES earlier this week and hung up after waiting on hold for over 30 minutes. Earlier this summer, when I was able to speak with a CS rep by phone, she provided incorrect information. I know this to be true based on my bill the following month. I would like to see ^{AES} rate increase requests denied until they can improve their customer service, bring back the kiosks for ease of making payments w/ no fees, and strengthen their overall integrity with their customers. Thank you for providing this forum for comments. David

Indiana Utility Regulatory Commission Public Field Hearing

8:01

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Carol Malone

PHONE NUMBER OR EMAIL _____

CITY & ZIP CODE Indianapolis 46226

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE _____ DATE _____

If you are providing written comments, you can include them on this form or attach a separate document.

I would like to AES to reject this proposal. as the services are not being maintained by this company. Where I live we lose power EVERY time there is a storm. It takes AES to an entire week to restore power. Medication and food is lost. w/ no compensations. Rates & cost in Marion is forcing younger people to other communities

You may continue your comments on the back of this sheet or attach them.

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Indianapolis, IN 46204

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email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

with less cost. I am ^a single
income household, but the
continued increase is placing a
strain on my income. I work
a regular 40 hours, but will
soon have to retire. I question
if I will be able to live
in this community. Not only
have I seen a large increase
in bill cost but some of
my neighbor has seen increase
up to 700.00 /month.

6:01

Indiana Utility Regulatory Commission Public Field Hearing

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Vanessa Dickerson

PHONE NUMBER OR EMAIL 317-440-9641

CITY & ZIP CODE Indianapolis, IN

Are you a customer of this utility? (circle one) ☒ YES ☐ NO

Do you wish to speak or provide written comments? (circle one)

☒ SPEAK

☐ WRITTEN

☒ BOTH

If you are representing any firm or organization, please provide the name:

N/A

SIGNATURE Vanessa D. Dickerson

DATE 8/27/25

If you are providing written comments, you can include them on this form or attach a separate document.

Just recently my electric bill ^{more} than doubled, to my utter shock and outrage. Why? Because the company can't. If you are updating your infrastructure and operating expenses, do so in a way that does not harm your clientele. Do so very gradual. Consider some green alternative to help us breathe and live.

I suspect you are squeezing us to fund the data centers that drink untold kilowatts. Try a little tenderness; try to be fair. Let the corporations pay.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:

Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC

email: uccinfo@oucc.IN.gov



You can go directly to the OUCC's electronic contact form by scanning this code:

who value corporation over citizen
Because it is supported by representatives

I think you are squeezing us

Indiana Utility Regulatory Commission Public Field Hearing

8:24

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Darquisha Broadway

PHONE NUMBER OR EMAIL 317-366-5860

CITY & ZIP CODE Indpls, 46235

Are you a customer of this utility? *(circle one)* YES NO

Do you wish to speak or provide written comments? *(circle one)* SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

SIGNATURE D. Broadway DATE _____

If you are providing written comments, you can include them on this form or attach a separate document.

I am writing this note due to my concern of the rate hike. I don't feel like the rate hike should go up. I feel that you all can pull from other resources other than consumers. Some ~~of~~ consumers are on a fix income and can't afford these prices. The food, gas and etc is going up. If you go up on these prices I am not sure how I am going to survive. Please take the initiative to listen to your consumers in not raising these prices.

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov

Thank you



You can go directly to the OUCC's electronic contact form by scanning this code:

Indiana Utility Regulatory Commission Public Field Hearing

829

AES Indiana Rates - Cause Number 46258

If you would like to speak tonight, complete this form and return it to the OUCC table.

(Please print)

NAME Priscilla Luellen

PHONE NUMBER OR EMAIL _____

CITY & ZIP CODE Indy 46229

Are you a customer of this utility? **(circle one)** YES NO

Do you wish to speak or provide written comments? **(circle one)** SPEAK WRITTEN BOTH

If you are representing any firm or organization, please provide the name:

none

SIGNATURE Priscilla Luellen DATE 8-22-25

If you are providing written comments, you can include them on this form or attach a separate document.

I am a senior, I am on a fixed income. I can't afford to pay high monthly bills. That keeps going up, I don't want to be homeless. My bill is awful I can't afford to ^{pay} the high rates of an AES bill -

You may continue your comments on the back of this sheet or attach them.

You may also send comments to the OUCC at:
Indiana Office of Utility Consumer Counselor
115 W. Washington St., Suite 1500 South
Indianapolis, IN 46204

web: www.IN.gov/OUCC
email: uccinfo@oucc.IN.gov



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OUCC ATTACHMENT ALB-4
CAUSE NO. 46258

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER &)
LIGHT COMPANY DOING BUSINESS AS)
AES INDIANA FOR AUTHORITY TO)
INCREASE RATES AND CHARGES FOR)
ELECTRIC UTILITY SERVICE THROUGH)
A PHASE-IN RATE ADJUSTMENT, AND) CAUSE NO.
FOR APPROVAL OF RELATED RELIEF,) 46258
INCLUDING (1) REVISED DEPRECIATION)
RATES, INCLUDING COST OF REMOVAL)
LESS SALVAGE AND UPDATED DEPRECIATION)
EXPENSE, (2) ACCOUNTING RELIEF,)
INCLUDING DEFERRALS AND AMORTIZATIONS,)
(3) INCLUSION OF CAPITAL INVESTMENT,)
(4) RATE ADJUSTMENT MECHANISM PROPOSALS,)
INCLUDING A NEW PROPERTY TAX RIDER, AND)
(5) NEW SCHEDULES OF RATES, RULES AND)
REGULATIONS FOR SERVICE)

TRANSCRIPT OF FIELD HEARING

Field Hearing commenced to be heard, to adjournment, on
August 18, 2025 at 6:00 P.M. (EDT) at the Indianapolis Public
Library, West Perry Branch, Community Room, 6650 South Harding
Street, Indianapolis, Indiana 46217 before Chairman James F.
Huston, Commissioner Wesley R. Bennett, Commissioner Sarah E.
Freeman, Commissioner David E. Veleta, Commissioner David E.
Ziegner, and Administrative Law Judge Kristin E. Kresge
(Presiding)

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Adam Richardson:. FH-A-14 to FH-A-15

Jenne Lee:. FH-A-16 to FH-A-17

Joshua Bougie:. FH-A-18 to FH-A-20

Mary Zenor:. FH-A-21 to FH-A-24

Louis Burgess, Jr.:. FH-A-25 to FH-A-28

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Jennifer Hougham:. FH-A-35

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Indianapolis, Indiana
August 18, 2025
6:00 P.M. (EDT)

ADMINISTRATIVE LAW JUDGE KRISTIN E. KRESGE (THE COURT): This is a Field Hearing before the Indiana Utility Regulatory Commission in a cause docketed before the Commission as Cause No. 46258 captioned as "Petition of Indianapolis Power & Light Company doing business as AES Indiana for authority to increase rates and charges for electric utility service through a phase-in rate adjustment, and for approval of related relief including (1) revised depreciation rates, including cost of removal less salvage and updated depreciation expense, (2) accounting relief, including deferrals and amortizations, (3) inclusion of capital investment, (4) rate adjustment mechanism proposals, including a new property tax rider, and (5) new schedules of rates, rules, and regulations for service."

Notice of the time and place of the hearing was given as provided by law by publication in Marion County in the Indianapolis Star on August 6, 2025.

This is a newspaper of general circulation, and this publication was made at least ten days prior to the date of this hearing.

The proof of publication of the notice has been

1 received by the Commission and is now incorporated into the
2 record of this cause by reference and placed in the
3 official files of the Commission.

4 Notice has also been given to the Indiana Office
5 of Utility Consumer Counselor and other interested parties.

6 May we have appearances, please?

7 MR. ADAM J. KASHIN: Yes, thank you, Your Honor.

8 Appearing on behalf of the Public, Adam Kashin of
9 the Indiana Office of Utility Consumer Counselor.

10 MR. JEFFREY M. PEABODY: Thank you, Your Honor.

11 On behalf of the Petitioner, Indianapolis Power &
12 Light Company doing business as AES Indiana, Jeffrey M.
13 Peabody with the law firm of Taft, Stettinius & Hollister
14 LLP.

15 MS. JENNIFER A. WASHBURN: Thank you, Your Honor.

16 On behalf of Citizens Action Coalition of Indiana
17 or CAC, please accept the appearance of Jennifer Washburn.

18 THE COURT: Thank you.

19 Next I'm going to swear in the members of the
20 public who plan to give testimony tonight.

21 If you plan to testify at this Field Hearing,
22 please stand now and raise your right hand to be sworn in.

23

24 (OATH DULY ADMINISTERED TO 12 PEOPLE)

25

1 THE COURT: Mr. Kashin, the OUCC may proceed.

2 MR. KASHIN: Thank you, Your Honor.

3 At this time, I'm going to call four names; the
4 first name -- first person is going to come up to the
5 podium, and you'll be the first witness.

6 The other three names that I call will be seated
7 in these three chairs on the front row labeled "reserved",
8 so the first name is Johnny Hall, second, Andrew Filler,
9 third, Gregory Katter, and fourth, Adam Richardson.

10 Are you Adam? Thank you.

11

12 **JOHNNY HALL**, a witness appearing on behalf of the Public,
13 having been first duly sworn, testified as
14 follows:

15

16 **DIRECT EXAMINATION,**

17 **QUESTION BY MR. KASHIN:**

18 Q Mr. Hall, I'll ask you to state your name and spell it
19 for the record, please, and make sure to speak into the
20 Court Reporter's microphone, which is the black one here.

21 A Sure.

22 My name is Johnny Hall, spelled J-o-h-n-n-y
23 H-a-l-l. Thank you.

24 I request that the Commission deny AES's
25 proposal, which will increase my electric bill by another

1 \$30.00 a month.

2 AES's proposed electric rate hike would be
3 harmful to me, my family, and my community at a time when
4 the cost of food, housing, and other necessities is already
5 rising. An unnecessary increase in energy bills would only
6 make life more burdensome.

7 The reality is that one in four households in
8 Indiana already cannot afford to pay their energy bills.
9 That means families are falling behind, racking up debt, or
10 being forced into impossible choices like whether to keep
11 the lights on or to put food on the table.

12 Adding another steep hike on top of this crisis
13 is not just unaffordable, it is irresponsible. It risks
14 pushing even more households into hardship while offering
15 no real relief or protection to the people who can least
16 afford it.

17 Energy is not a luxury; it is a basic necessity,
18 and no family should be left in the dark because a monopoly
19 utility demands higher profits.

20 I respectfully request that the Commission reduce
21 the burden on residential customers by taking the following
22 actions:

23 First, I ask that the Commission significantly
24 reduce AES's return on equity. It is not fair that AES --
25 for AES to demand higher profits when they already have the

1 highest profit margin of any major electric utility in
2 Indiana. Those profits come directly from our bills, which
3 are already higher than they need to be. Over the past
4 year, AES has raised electric bills by 12 percent, the
5 largest average increase in two decades.

6 On top of that, the Commission has already
7 approved a \$275 million revenue increase, yet AES is back
8 again asking for nearly double that to 468 million by 2027.
9 That would mean AES is in -- AES Indiana's authorized
10 profits growing by 77 percent from 2024 to 2027 even while
11 families and small businesses are struggling to keep up.

12 Hoosiers should not be forced to underwrite
13 record profits for a monopoly utility that faces no
14 competition. If AES wants more revenue, it should come
15 from efficiency, innovation, and service improvements, not
16 from wringing more money out of households that have
17 already paid their fair share.

18 Secondly, I urge you to deny AES's proposal to
19 raise the residential fixed charge from 17 to \$20.00.
20 That's an 18 percent increase, and it hits families in the
21 worst possible way.

22 A higher fixed charge takes power away from
23 customers. No matter how hard a household tries to
24 conserve energy like by turning off lights, upgrading
25 appliances, or making sacrifices, the fixed charge

1 guarantees that their bills don't go down; it discourages
2 efficiency, punishes conservation, and leaves people with
3 less control over what they pay. This burden falls
4 heaviest on low income and low energy use households,
5 seniors living alone, working families in small apartments,
6 and people already struggling to make ends meet.

7 Indiana already lacks strong affordability
8 programs for -- or consumer protections, and this increase
9 would only make a bad situation worse. Energy bills should
10 reflect what we use and reward conservation, not lock
11 families into higher costs they can't afford.

12 Third, I ask that you deny AES's request that the
13 residential customers like me subsidize the electric rates
14 of AES's largest industrial and commercial customers. This
15 proposal is blatantly unfair.

16 Under AES's plan, households would face a 13.45
17 percent increase while big corporations see far smaller
18 hikes: 6.8 percent for small commercial customers, 8.72
19 for medium commercial, and only 2.5 for the largest
20 industrial customers. That means families, seniors, and
21 working people will shoulder the steepest burden, while the
22 heaviest users of electricity -- the corporations with the
23 most resources -- get the best deal.

24 The numbers tell the story. In 2023, industrial
25 consumers -- customers consumed over 46 percent of all

1 electricity in Indiana, while the residential customers
2 used just 18 percent, yet AES wants to raise our rates more
3 than five times as much as theirs; that's upside down. It
4 shifts the costs from the corporations driving demand on to
5 ordinary Hoosiers just trying to keep the lights on.

6 No family should be asked to subsidize the
7 construction of data centers, especially data centers that
8 bring few jobs and little return to the communities where
9 they're built -- just ask Memphis -- or to underwrite the
10 profits of multi-national corporations.

11 Fourth, I ask that you please deny AES's request
12 to continue using declining block rates. This pricing
13 scheme is fundamentally unfair. It forces those who use
14 the least energy to pay the highest rates per kilowatt
15 hour, which means that households trying the hardest to
16 conserve and the families already struggling to make ends
17 meet are the ones who shoulder the heaviest burden.
18 Declining block rates punish conservation and penalize low
19 and fixed income households while rewarding the largest
20 users with cheaper power. In practice, it creates a system
21 where the wealthy who can afford big homes and high usage
22 get a discount, while seniors, working class families, and
23 people living paycheck to paycheck end up subsidizing them.

24 Energy is a necessity, and I think that bears
25 repeating. Energy is a necessity, not a luxury, and a fair

1 rate structure should reflect that.

2 Lastly, my concern tonight is not just for my
3 community. Yes, I could bore the Commission with details
4 of waiting six months for limbs to be cut down, but I'd
5 rather discuss how you can help not just me but us, fellow
6 Hoosiers.

7 We are all carrying the weight of higher bills,
8 tighter budgets, and the uncertainty that comes when our
9 basic needs like heat and light are treated as commodities
10 first and human rights second.

11 AES has put its customers through the wringer.
12 They are constantly making short-sighted decisions that fit
13 into a larger pattern of extractive, profit-driven
14 capitalism where short-term shareholder returns are valued
15 more than long-term sustainable solutions that protect
16 ratepayers, workers, and the environment. This is not just
17 about one rate hike; it's about a system of predatory
18 corporate behavior that rewards short-term profiteering
19 while leaving the public to absorb long-term risks, and
20 that system is exactly what makes people lose trust in both
21 corporations and the government.

22 And we need to be clear about the political
23 reality. This decision does not happen in a vacuum.
24 Governor Mike Braun will soon, I believe, appoint a new
25 utility commissioner counselor, the very office charged

1 with defending us, the ratepayers, in this case. Just days
2 after that appointment, the Counselor's testimony will be
3 due. That choice will determine how strongly the people's
4 side is argued in the proceeding.

5 Governor Braun will also appoint a new
6 commissioner and designate the next Chair of the IURC, the
7 body that ultimately decides whether AES gets this
8 increase. These are not small details; they are the
9 difference between an agency that protects the public
10 interest and one that rubber stamps monopoly profits, so
11 the question before us is not only whether the numbers add
12 up but whether our state government, through Governor
13 Braun's appointments, will stand with ordinary Hoosiers or
14 with a utility monopoly that has already put us through the
15 wringer.

16 I urge you to put people before profits. Deny
17 this rate hike, and send the message that Indiana will not
18 tolerate corporate short-termism [verbatim] at the expense
19 of communities.

20 Thank you.

21 MR. KASHIN: Thank you.

22

23

24

25 (WITNESS JOHNNY HALL EXCUSED)

1 MR. KASHIN: Gregory Katter?

2 Oh, I'm sorry. Andrew Filler?

3

4 **ANDREW FILLER**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. KASHIN:**

10 A Hey, good evening.

11 Q Would you please state your name and spell it for the
12 record?

13 A Yep. Name's Andrew Filler, A-n-d-r-e-w; last name is
14 Filler, F-i-l-l-e-r.

15 Q Thank you.

16 Remember to please speak clearly and slowly for
17 the Court Reporter.

18 A Yes.

19 Q Thank you.

20 A Good evening.

21 I live on the southeast side of Indianapolis. I
22 have a small rural farm where many years ago, we tried to
23 put solar on our roofs, but unfortunately, that is not an
24 option anymore due to no net metering.

25 AES is a monopoly. There's no ifs or ands about

1 it. The City of Indianapolis has no secondary option. We
2 are forced to use AES. Their profits have continued to
3 grow year after year. Like the previous gentleman said,
4 they're now at 10 percent profits. We need to stop putting
5 profits over people. Sorry; I'm a little nervous.

6 Why do utilities need to -- I'm sorry. Profits
7 should be not the main priority. We should have good,
8 clean electricity, dependable electricity. Right now, we
9 don't. We have currently blackouts, brownouts, extended
10 lengths of time for service, and yet AES wants a bigger
11 budget for tree removal and tree management when they
12 currently don't even take care of the trees they are
13 overseeing.

14 We should not be allowing AES to have 12 percent
15 profits or 10 percent since we do not have an option as a
16 consumer. What's wrong with a 5 percent margin? Please
17 think about that as you review this, and please deny their
18 Petition to help Hoosiers out in this decision.

19 Thank you.

20 MR. KASHIN: Thank you.

21

22

23

24

25 (WITNESS ANDREW FILLER EXCUSED)

1 MR. KASHIN: Gregory Katter?

2

3 **GREGORY KATTER**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:
6

7 A My name is Gregory Katter, G-r-e-g-o-r-y K-a-t-t-e-r.
8 I'm a resident of Marion County and a residential customer
9 of AES Indiana, and I'm here to speak on case number 46258.

10 One doesn't need an extensive survey to know
11 intuitively that there are very few, if any, ratepayers in
12 support of higher -- paying higher rates.

13 A key feature of a prosperous society is access
14 to abundant, reliable, affordable energy. AES has been
15 granted the exclusive franchise to provide electricity to
16 customers in and around Indianapolis, both large and small.
17 With that franchise comes a duty to serve the customers.

18 As with roads, water, and sewers, new customers should
19 bear the cost of added generation and distribution
20 infrastructure, not existing customers, and I don't want to
21 hear that I should set my thermostat to an uncomfortably
22 high temperature to save power while power hungry data
23 centers use enormous amounts of energy.

24 AES is a for-profit business. Business is about
25 taking risks and reaping rewards for success and paying a

1 price for failure. While I support innovative ways to
2 increase supply, I don't think it is appropriate for AES
3 Indiana to shift the risks and costs to ratepayers in the
4 near term and funnel profits to shareholders in the long
5 term.

6 I ask that the IURC reject AES's Petition for
7 increased rates and charges and that they be admonished to
8 do a better job of preventing and repairing outages and
9 expanding capacity by reinvesting from their profits rather
10 than on the back of customers.

11 Thank you.

12 MR. KASHIN: Thank you.

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(WITNESS GREGORY KATTER EXCUSED)

1 MR. KASHIN: Adam Richardson?

2 I'm also going to call up the next three people

3 as well. Jenne Lee, Joshua Bougie, and Mary Zenor.

4

5 **ADAM RICHARDSON**, a witness appearing on behalf of the

6 Public, having been first duly sworn,

7 testified as follows:

8

9 **DIRECT EXAMINATION,**

10 **QUESTIONS BY MR. KASHIN:**

11 Q Mr. Richardson, if you could, state your name and

12 spell it for the record.

13 A My name is Adam, last name Richardson, A-d-a-m

14 R-i-c-h-a-r-d-s-o-n. Adam Richardson.

15 Q Thank you.

16 A I live in Marion County, you know, I'm an Indiana, you

17 know, resident, and for the record, you know, I would like

18 for, you know, this board, you know, to decline, you know,

19 AES's proposed rate increase.

20 I want to state that, you know, it was I want to

21 say at least a couple of summers ago that AES, you know,

22 and, you know, other utility companies had, you know,

23 requested rate declines, rate decreases, you know, and I

24 think they've done that prior to, you know, a couple years

25 ago at least twice, and now, you know, like last year and

1 this year, you know, they, you know, wanted, you know --
2 they're steadily increasing, you know, or requesting rate
3 increases; and they're getting everything, you know, that
4 they -- you know, that they ask for, and I've done a little
5 research, and, you know, one of the highlights from what
6 I've heard from other, you know, speakers is that we have,
7 you know, data centers throughout the State, at least 20
8 plus, you know, data, you know, rate -- you know, centers
9 that use enormous amounts of, you know, electricity.

10 Do they get exempted from, you know, any of
11 these, you know, proposed rate increases, you know, or do
12 they, you know, share, you know, some of the burdens?

13 You know, like I said, you know -- you know, as
14 fellow, you know, Hoosiers, you know, we already pay an
15 enormous, you know, amount on the utility rates on a
16 monthly basis, and, you know, like I said, I'm just going
17 to keep this short. You know, I would like, you know, for,
18 you know, this -- you know, the Commissioners to think
19 really hard about AES's proposed rate increase, and, you
20 know, just, you know -- you know, just, you know, I would
21 say, you know, that they should just decline it. You know,
22 we're already paying a higher amount on our budgets, you
23 know, as it is.

24 Thank you.

25 (WITNESS ADAM RICHARDSON EXCUSED)

1 MR. KASHIN: Jenne Lee?

2

3 **JENNE LEE**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:
6

7 A Yeah, hi, Jenne Lee, J-e-n-n-e L-e-e. Hi, neighbors.

8 So today, I spent a bit of time looking through
9 AES's shareholder reports. For those of you who don't
10 know, AES is a publicly traded company, so they have a
11 board; they have a CEO. Well, they, you know -- and they
12 also are beholden to their shareholders.

13 According to these reports, they posted net
14 profit in 2024 of \$1.679 billion. Their 12-month --
15 trailing 12-month profit from June of this year to June of
16 last year is \$922 million. Their discretionary cash,
17 here's how they're planning on spending it: \$545 million
18 goes back to the shareholders in the form of a dividend.
19 They're using \$400 million to repay debt -- that's great --
20 but they're also using 1.66 to \$1.68 billion for growth
21 reinvestment. So I'm curious as to why they have to come
22 here and pass the hat around to our neighbors when they
23 already have access to 1.66 to \$1.86 billion for growth
24 reinvestment.

25 According to their CEO during their shareholder

1 presentation at the beginning of August, they are
2 reaffirming 2025 guidance and long-term growth rate targets
3 through 2027. They expect EBITDA growth -- that's earnings
4 before interest, taxes, depreciation, and amortization --
5 they expect EBITDA growth to significantly accelerate in
6 2026 to at least the low teens putting AES well on track to
7 achieve their long-term growth rate through 2027. That's
8 gross.

9 I don't know when it became acceptable to put
10 profits over people, but it's not cool. I hear a lot of
11 things about American exceptionalism, and that basically
12 means that the world looks up to America as the shining
13 city on the hill, but I think in order to judge that, you
14 have to look at whether its citizens get their basic needs
15 met, and when I hear figures like one in four can't afford
16 to heat their houses in the winter, we should be ashamed of
17 ourselves. We are not the shining city on the hill.

18 So I think that if the Commission is taking this
19 into account, they should not approve the request because
20 it seems like AES, publicly traded, \$13 million salary for
21 their CEO, \$3 million for ten board members -- that's
22 total, not each -- I don't think they need to pass the hat
23 around. I think they've got all the money they need.

24 Thank you.

25 (WITNESS JENNE LEE EXCUSED)

1 MR. KASHIN: Joshua Bougie?

2

3 **JOSHUA BOUGIE**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTIONS BY MR. KASHIN:**

9 Q If you could, please spell your name and state it for
10 the record.

11 A Yes. My name is Joshua Bougie, J-o-s-h-u-a
12 B-o-u-g-i-e.

13 Q Thank you.

14 A I'm a resident of Marion County and also here in Perry
15 Township. I relocated here ten years ago to accept a
16 position with the State. I appreciate the Commissioners
17 from the IURC taking this opportunity to listen to the
18 public. I was in your seat a few years ago with the
19 Lieutenant Governor listening to the public for concerns
20 about the Medicaid program. It was very valuable to us; I
21 think it gave us that insight and that touch point with the
22 public and what they were struggling with and the gaps in
23 our services, so thank you for being here as a listening
24 ear.

25 Where I moved from was Northwest Indiana where we

1 had NIPSCO as our primary power provider, but we also had
2 an alternative, a co-op of -- that provided electricity as
3 well. I realize having a monopoly in electricity is -- has
4 a long history in the U.S., but I realize that that's not
5 the same throughout the State of Indiana.

6 Since we have -- being in Indianapolis is sort of
7 a shock to me that I just had one choice and that this
8 choice was a for-profit company and that I've experienced a
9 few rate increases since I've been here under previous
10 ownership as well, but this neighborhood is approximately
11 15 percent below the poverty level. There are folks in
12 this very neighborhood, just a few blocks away, that are my
13 neighbors that struggle to keep their house in good repair;
14 they struggle -- they struggle just to meet some of their
15 basic needs. These are my neighbors; these are my friends,
16 and these -- even though it may seem like a small increase
17 on paper, this can be the difference between them providing
18 needed care for their children or making important
19 decisions between whether they can put food on the table or
20 not.

21 So these are real concerns, and even the reasons
22 that AES is requesting this increase -- I just experienced
23 some tree trimming on my property. It was a very
24 frustrating experience with their contractor, Wright. Tree
25 services -- I think they showed up on three separate

1 occasions and blocked access to my property without
2 notifying me. If this is what they're asking for increases
3 for, it's really a disservice so far.

4 So I just want to echo many of the sentiments
5 shared already that we do not support this rate increase.
6 We do not see the value of services that they're proposing
7 and would encourage you to vote against it.

8 Thank you.

9 MR. KASHIN: Thank you.

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(WITNESS JOSHUA BOUGIE EXCUSED)

1 MR. KASHIN: Before you go, Ms. Zenor, I'm going
2 to call everybody else up who should be in the chairs.

3 Louis Burgess, Jr., LeAna Shumate -- I apologize
4 if I mispronounce any names -- and Kenny Smith.

5 Kenny Smith?

6 Okay, we'll call the next one. A representative
7 from the Hougham family. I may be -- it might be a little
8 illegible. I can't quite read the fourth letter here.

9

10 **MARY ZENOR**, a witness appearing on behalf of the Public,
11 having been first duly sworn, testified as
12 follows:

13

14 **DIRECT EXAMINATION,**

15 **QUESTIONS BY MR. KASHIN:**

16 Q Ms. Zenor, if you could, state your name and spell it
17 for the record, please.

18 A My name is Mary Zenor, M-a-r-y Z-e-n-o-r.

19 Q Thank you.

20 A I am also not in favor of this increase, obviously. I
21 don't think anyone has been.

22 Mine is more -- and I will tell you my
23 perspective is I have lived in Indianapolis since 1981, and
24 I moved to Perry Township in 2021, and I had no idea that I
25 should have investigated the reliability of the power grid

1 around my current house until after we moved in. We lost
2 power three times in four days the first week I lived here,
3 and it's only gotten worse since then, sometimes on a
4 weekly basis. The worst for me personally was in May of
5 2025. We lost power at 11:45 P.M., and it wasn't restored
6 until May 17th -- this was Saturday -- at 1:47 P.M.

7 Now this is Indianapolis; we're not a third world
8 country the last time I looked. We're Indianapolis,
9 Indiana, and what is going on here, and why is nothing
10 being done to resolve these issues? There are multi-day
11 outages constantly. There have been rate increases in the
12 past, and the power reliability has gotten worse. I know
13 I'm lucky that I only had one multi-day outage where others
14 in our city have had multiple events just this summer, but
15 we all deserve better than this.

16 As I stated earlier, I have lived in Indianapolis
17 since 1981. In all those years prior to 2021, there was
18 probably maybe a handful of outages in 40 years where I was
19 living, and now it's constant, and a lot of it just blips.
20 The sun is shining; we lose power, and then it comes back
21 on. Sometimes it's an hour, but, I mean, why are we losing
22 power constantly down in this area of town? But there's
23 other areas of town where I see these outages for days. I
24 feel horrible for those people, and so I'm coming from that
25 perspective of if they've had increases in the past, what

1 are they doing with it because they're not spending it to
2 keep my power going, and I'm paying the same price that
3 everybody else is, so I just don't feel that it's going to
4 solve any of these issues. I think they're going to take
5 the money on something else but not solve why do we have
6 outages constantly, and -- so I'm not in favor of it.

7 My most recent outage was July 26th at 2:46 P.M.
8 I know this because I get text messages when it goes out,
9 and it was restored at 3:00. There was no storms; it was a
10 perfectly sunny day; no explanation for the outage, and so
11 this happens a lot. No real weather event, just power
12 outages constantly.

13 Prior to that, it was July 6th, and again, the
14 most egregious was in May of 2025 when a lot of people lost
15 it for days, and I know this because I get text messages,
16 so I have included all these comments in my written report
17 on exactly how long it was out, when it came back on, and
18 this only goes back to July of 2023 because I didn't know I
19 should have been documenting all of the others before that,
20 and so it's just a constant thing.

21 So I just think something has to be done, and if
22 it's not this group, I just would like to know who has to
23 hold them accountable for keeping the power on. This is
24 not a luxury. I mean, my husband is disabled, and we have
25 power units that he uses to get up and down with. When the

1 power goes out, he's trapped; so are other people. He's
2 got a CPAP machine, can't breathe. He's got a power bed;
3 it won't move. I mean, I'm not talking about something
4 that we can't -- we can't live without this, so the problem
5 itself just needs to be resolved, and I'm just not sure who
6 needs to do it, but giving them more money and they don't
7 have to fix what's wrong is just wrong.

8 Thank you.

9 MR. KASHIN: Thank you.

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(WITNESS MARY ZENOR EXCUSED)

1 MR. KASHIN: Louis Burgess, Jr.?

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3 LOUIS BURGESS, JR., a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 DIRECT EXAMINATION,

8 QUESTIONS BY MR. KASHIN:

9 A Good evening, everyone.

10 Q If you could, please state and spell your name for the
11 record.

12 A Louis, L-o-u-i-s, Burgess, B-u-r-g-e-s-s, Jr.

13 Q Please go ahead.

14 A Thank you.

15 First of all, I must say that -- good evening to
16 the panel. I'm a retired military veteran. I'm also
17 retired from General Motors, 40.2 years with GM. I'm now a
18 statewide -- I'm a president of statewide [inaudible]
19 table. I'm still active at 79, but I must tell you I'm
20 very disappointed because I see that this is not rocket
21 science. It's not Einstein's theory on relativity. It's
22 simple arithmetic; one plus one is two, and two plus two is
23 four. This is where we at, and I reject the rate hike
24 increase on these three premises:

25 First of all, I got a billing statement of

1 1,026.86. There was a billing missed of December of 2023.
2 I then got a billing statement the first of March for two
3 months, February and March, so I immediately requested an
4 in-person meeting with AES, and guess what? Your
5 [inaudible] doors and brick and mortar are closed. I
6 cannot come in and have an in-person and dispute this
7 payment, so guess what I end up having to do? All my
8 billing statements -- when I made my payment, I got
9 documentation disputing that amount. I requested an
10 in-person meeting with an AES representative. Didn't get
11 it.

12 They promised me -- I talked to -- I think one
13 individual was Anthony, another was Mandy, and they said,
14 okay, we got you on record. Never did get that in-person
15 statement.

16 So what I did, I went to the -- you folks, your
17 CAD department, your Consumers Affairs Division. Kendra
18 Lanier, she was the investigator. She investigated. Guess
19 what? She never looked at my records. I'm disappointed.

20 You want a rate hike increase. The integrity
21 lies within the fact that you service the consumers. You
22 have a right to look at my records to compare with yours
23 before you conclude, hey, what we say to you is just fine,
24 so go along with it, and this is what I dealt with.

25 As a matter of fact, I have a statement here.

1 I'm going to read it. Let the press and public do the
2 arithmetic of AES's customer billing overcharges. AES
3 utility 2025 billing statement -- As a matter of fact, I
4 got a disconnect notice. AES overcharges its customers for
5 payment installation of AES's new equipment interface
6 system error failure created customer overcharges in
7 billing statements reported by Indy Star in February of
8 2024, and I'm experiencing that. That is not, you know,
9 hogwash; that's a fact.

10 Now, I'm going to read something to you. AES
11 shuttered all brick and mortar offices, forces the
12 interaction to be conducted virtually. This decision has
13 disproportionately affected older citizens who may not have
14 access to be comfortable with the digital platform leaving
15 them without crucial support and assistance.

16 Personally, I had such an encounter with AES when
17 venturing into AES's business office at 2102 North Illinois
18 Street. I was denied access, find the doors locked during
19 business hours. After speaking with a customer service
20 representative representing billing discrepancies, they
21 indicated that in-person interface has been down since
22 Covid. Well, shoot, Covid's been over for three or four
23 years, and nearly all businesses became pre-pandemic
24 operational.

25 I need to show evidence, a personal matter

1 regarding my billing, and the item in question was my
2 Indiana Member's Credit Union checking statements. This is
3 what I did: I went and got all of my checking account from
4 my credit union, got all of my payment statements. I want
5 to come in and show you I was never delinquent. It was an
6 error on your new system apparently because at the end of
7 the day, the statements -- the billing statements that was
8 missed in December, I got it documented. I sent an
9 estimated payment of \$250.00, and later on after that
10 conclusion with CAD, the Consumer Affairs Division, they
11 took it back to AES. Then I got a disconnect notice for
12 \$932.00, but on that cashier's check -- this is what I
13 wrote on the cashier's check: I'm going to read it to you,
14 and I want this for the record. I put on the cashier's
15 check that this disconnect billing payment is not for any
16 delinquent bill. It's for the new installation of your
17 interface system passed on to your customers.

18 So what I'm saying is in my conclusion, I'm
19 looking for a refund.

20 Thank you very much.

21 MR. KASHIN: Thank you.

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(WITNESS LOUIS BURGESS, JR. EXCUSED)

1 MR. KASHIN: LeAna Shumate?

2 Please correct me if I mispronounce your name.

3

4 **LEANA SHUMATE**, a witness appearing on behalf of the Public,
5 having been first duly sworn, testified as
6 follows:

7

8 A Hello. My name is LeAna Shumate, L-e-A-n-a
9 S-h-u-m-a-t-e. Thank you for allowing us to be here today.
10 I think several of the people that have been up here have
11 made some very excellent points. I too would like to have
12 this rate hike denied.

13 A little history. In 1927, IPL came on line here
14 in Indianapolis. 2001, AES acquired IPL, and in 2016, they
15 began using the name AES, doing business as IPL or vice
16 versa. I'm not sure how that worked out, but there was a
17 rate increase in 1994 of \$10.00, but if you figure that
18 there are 500,000 customers in Marion County, that's a hunk
19 of change and that was just a \$10.00 increase in 1994.

20 Now we have had increases in 2014 for the base
21 rate of 51 percent. 51 percent, and the average bill
22 according to AES is \$200.00. 51 percent of \$200.00 plus
23 another 55 percent for the fixed charges. That's over
24 100 percent, okay, which is what's causing this bill to be
25 so high now; right?

1 Okay, then we have -- in 2018, the base rate
2 didn't increase, but what they did, they had these fun
3 little things called trackers. Guess what trackers are?
4 They're little individual fees. If you look on your bill,
5 you'll find out they've got all these little fees for all
6 these little different things that they've decided they
7 want to add to -- little fees to add to your bill. Go
8 ahead and look at your bill; you'll find them there.

9 Okay, then from 2020 to 2027, they said, well, we
10 think our bill is going to raise about \$1.50 every six
11 months. Not true.

12 So then between 2023 and 2024, just like the
13 gentleman who was just up here said, the billing went
14 haywire, absolutely haywire. I had many of the same issues
15 that gentleman had, and I wound up -- I just gave up
16 because they wouldn't let me speak with anybody, and here's
17 a real interesting point: Most companies say that their
18 salaries are some of the highest costs, but you know what?
19 AES has gotten rid of a lot of people because you can't
20 talk to anybody in person anymore. You can't go to their
21 building; you can't talk to anybody unless you get on the
22 phone or the internet or maybe you can text, I don't know,
23 but in any case, all that price should be less, but it's
24 not; it's more.

25 Okay, my bill, I finally gave up because I had

1 somebody trying to figure it out with me over the phone,
2 and then they may or may not call me back, and then they
3 called me back or somebody else called me back. I gave up
4 and paid it. You know, I have better things to do with my
5 life than trying to figure out what \$2,000.00 went where.
6 I don't think I owed it, but I paid it because I'm just not
7 going to deal with that.

8 Then for whatever reason, there was another
9 quarter per person per -- as in 25 cents per household
10 raised in the 2023 and 2024 time frame. Then in 2025 now,
11 we're looking at a 10.5 percent increase, and in 2026, you
12 want another 7.5 percent increase.

13 Now let me tell you what. Let's say that there's
14 500,000 people or households paying \$200.00 a month, a
15 month. That means that IPL is receiving \$1 million per
16 month from the citizens of Marion County. That's what
17 they're getting if the bill is \$200.00. Once the raise
18 goes into effect, it's going to be a lot more than that,
19 isn't it? That's right.

20 Now I don't happen to believe it's 500,000, and I
21 put the Petitioner and the Intervenor on the spot here and
22 asked them, and they said it was roughly 400 to 500. Well,
23 I actually looked at the census, and in 2020, there were
24 about 378,000 people, so even at 378,000 times 200, that's
25 770 -- no, \$77 million -- is that right? \$77 million a

1 month. \$77 million a month before any increases. Now I
2 don't know about you, but I think that's ridiculous. I
3 think it's absolutely insane.

4 Now I won't repeat some of that because I've
5 heard some of that, excellently by the way, but the job of
6 IPL, what is it? It's to make power and give it to me --
7 get it to me so I can turn on my switch, light comes on,
8 turn it off, light goes off, okay? They need to keep up
9 the infrastructure; they need to make sure it continues.

10 I've had all kinds of little outages. My
11 roommate happens to have saltwater tanks, fish tanks, and
12 every time we have a little thing, we hope somebody is home
13 because invariably something goes off, doesn't come back on
14 and water overflows, and so I have to hope somebody's home
15 or maybe I need to get a generator because I can't count on
16 IPL being there for me, okay?

17 Now what they're going to do with this money they
18 say is to fund alternative energy sources. I don't know
19 how many more alternative energy sources we need because we
20 have in this country gas, electric, solar, wind,
21 geothermal, wood, steam, water motion, nuclear. How many
22 more energy sources do we need, okay?

23 Grid modernization. That one lady said that the
24 grid needs to be modified. It probably does, but I think
25 the money they're getting already, I think they can afford

1 to do that.

2 Let's see. Oh, green initiatives. I don't care
3 about tsetse flies in New Zealand or whatever it is this
4 green initiative is going to do for me because I think if
5 we keep doing those kinds of things, the tsetse flies might
6 be around, but the people of the United States are going to
7 be extinct. I don't care about the green initiatives. I
8 appreciate that we like to try to do that, but people come
9 first, so never mind the green initiatives. We don't need
10 to pay for that. Get on your little private jet and fly to
11 New Zealand, pick up some of those flies, bring them home
12 and put them in a zoo, you know. Fine and dandy; keep them
13 alive, whatever you're doing with those green initiatives.

14 Okay. Now we need somebody to protect us from
15 these crazy rate hikes, and that's what you guys are doing
16 here, and that's why you've invited us here to try to make
17 sure that we're not overcharged, and I think you can see
18 from the people that have spoken who've had very excellent
19 points and from what I'm saying too that we don't need
20 another rate hike. These people in the city and the county
21 and the state, all of wherever AES handles, which is a
22 monopoly, needs to stop raising our rates. If nothing
23 else, we need to get a couple of billionaires here in the
24 state and maybe create another electric company so there
25 will be some competition. I don't know what else to say

1 because seriously, enough is enough.

2 Okay, and I didn't mention it, but I too am
3 retired military. I was in for 20 years, and so I just
4 wanted to tell you I have been all the way around the world
5 a number of times, and I have to say I've been here since
6 2000 and probably one of the worst places for utilities
7 that I've ever been at as far as pricing goes. I know
8 prices have gone up, so I can't really compare apples and
9 oranges here, but I am, and I think I'm paying a lot more
10 here than I ever was anywhere else.

11 Thank you very much.

12 MR. KASHIN: Thank you.

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(WITNESS LEANA SHUMATE EXCUSED)

1 MR. KASHIN: I'm going to call up the next three
2 people as well before you start.

3 Reuben Flack, Niki Messmore, and Lynne Hall.
4

5 **JENNIFER HOUGHAM**, a witness appearing on behalf of the
6 Public, having been first duly sworn,
7 testified as follows:
8

9 **DIRECT EXAMINATION,**

10 **QUESTIONS BY MR. KASHIN:**

11 Q If you could, please state and spell your name for the
12 record.

13 A Jennifer Hougham, J-e-n-n-i-f-e-r H-o-u-g-h-a-m.

14 Q Thank you. Go ahead.

15 A I'm here on behalf of my parents who are senior
16 citizens and have paid taxes at AES, well, since they moved
17 here all them years ago, and I was looking on here to see
18 how much the [inaudible] gets paid, the CEO and everything.
19 I found out the CEO gets paid 13 million a year, which is
20 ridiculous, and the bills of the consumer keeps going up
21 over \$100.00. My family is now paying \$222.00 on taxes. I
22 mean, not taxes, AES, and I'm on the income -- low income
23 family. I can barely get by eating, so I hope they
24 don't -- I hope they deny it going up. Thank you.

25 **(WITNESS JENNIFER HOUGHAM EXCUSED)**

1 **REUBEN FLACK**, a witness appearing on behalf of the Public,
2 having been first duly sworn, testified as
3 follows:

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5 **DIRECT EXAMINATION,**

6 **QUESTIONS BY MR. KASHIN:**

7 Q If you would, please state and spell your name for the
8 record.

9 A Yeah, my name is Reuben Flack, R-e-u-b-e-n F-l-a-c-k.

10 Q Thank you.

11 A Been living here for 49 years, and everybody's made a
12 lot of good points, but I just want to -- I'm just kind of
13 re-thinking how I want to say this.

14 The one thing that makes me worry about this is
15 specifically the data centers. There's a trend growing in
16 the last five years; they've grown over 350 percent. AES
17 offers incentives to have these companies come in and so
18 does the State -- substantially big tax breaks -- so this
19 isn't going to stop. This isn't going to be the last rate
20 increase. There's going to be more because, I mean, AES
21 just told last year Google straight up that they didn't
22 have the power to facilitate their facility, and that just
23 means more power, which I don't understand that. Google can
24 afford to build their own power station. Why should we
25 have to pay for it, and so do other companies like Apple

1 and others through the State, and it's just going to be not
2 fair.

3 These data centers, in the short term in the
4 beginning, they do add economic value. There's
5 construction jobs; there's other things about getting it
6 done, but these are mostly autonomous. I mean, there --
7 they do have personnel; they can be anywhere from 100 to 50
8 people. There's all different kinds of data centers; there
9 are data centers that are probably part of this number that
10 aren't really super massive, but they're still pulling
11 power, and they're mostly, you know, self -- they don't
12 need much, and once they get going, if anybody here knows
13 the Eastgate Mall, that's powered -- that's a data center.
14 It's huge. My company looked at purchasing some space in
15 there at one point, and it's expensive, but -- and I'm sure
16 it does add revenue at some point, but, I mean, for the
17 folks out here, it's just going to keep getting worse. As
18 long as these data centers are incentivized to come here,
19 AES is going to have trouble coming up with the supply, and
20 the only way for them to do that economically in this
21 company here, because even though AES is a big corporation,
22 they try to make everything pay for themselves locally.

23 Now I will say that the company bothers me too
24 itself. This company has paid its dividend since 2015
25 steady, and it has only increased that whole time. For the

1 last ten years, they've been 312 up to 400 percent upside
2 down debt to equity, so they're paying -- they're literally
3 going into debt to pay these dividends. That says all you
4 need to say. Like a normal -- utility companies are
5 complicated, and they all kind of run the same way to a
6 degree, but AES has made a deliberate point to not decrease
7 its dividend, and that's -- you know, considering that the
8 CEO does make almost 14 million, and let's just say he
9 makes 1.2 million on salary; he gets that no matter what,
10 and the rest of them are stock incentives. I mean, they
11 have the most expensive resources -- human resources, 2.7
12 million. To do what?

13 I mean, also just as a side note, I would ask if
14 you looked at the billing system. I mean, I don't know;
15 who needs to pay 94 million for a billing system these
16 days? Really? 94 million? My company was able to build
17 automatic trading algos [verbatim] and we play Bloomberg
18 every year, and we do all that for less than \$2 million a
19 year. My company manages \$2 billion. I know all about
20 those kind of systems, and they do not cost \$94 million,
21 not just for Indiana. I mean, they could cost that maybe
22 over the whole country, but databases and software have
23 become excessively cheap to run, and servers are cheap to
24 build and -- for companies like that that buy in bulk.

25 So, I mean, there's just a lot of stuff going on

1 here that just isn't good, and it's like, you know,
2 companies are going to be companies; you know, they're
3 going to try to make money. I mean, that's their job;
4 right? They need to make money. I mean, it is expensive.
5 It's hard to take care of everything. It's hard to keep
6 everybody's power on. It's a lot of work, but when you
7 kind of factor in the steadiness of their dividends --

8 And the other thing that concerns me is that just
9 July of this year, there's talks of a takeover. Their
10 stock jumped 20 percent. BlackRock, BAM, a handful of
11 other countries -- or companies. This is a problem for us
12 really if that happens because if BlackRock were to acquire
13 AES, there would be -- we would have a very hard time
14 getting anything done. I mean, they're a mountain, and
15 right now, AES is going everywhere they can. They're also
16 doing this in Ohio; they're trying to get more money out of
17 Ohio right now, and if you kind of add up all of the stuff
18 that they've done just in the last five years -- and I
19 haven't even gone back. I -- you know, I kind of paid
20 attention to this rate hike, and I spent a few hours on
21 that, and I only kind of went back five years, but they've
22 collected in addition to what they normally do around \$480
23 million, and they've paid out about 2.5 billion in
24 dividends, and they're 300 percent upside down. That's --
25 that kind of tells you that the decision to go with them in

1 the first place wasn't a very good one.

2 Amongst their peers, they rank very low; they're
3 not doing very well. They don't manage things that well,
4 at least financially, and they're paying their upper --
5 they're paying everybody up top a lot. I don't know
6 compared to bigger companies, but -- bigger oil companies
7 or bigger energy companies, but they're also trying to pay
8 for an upgrade on two coal stations. They want to turn
9 them into natural gas, which is good, but they're also
10 going to try to get everybody they can to pay for that.
11 These people do make money, but they're paying a large
12 percentage of their money out to shareholders, and their
13 biggest shareholders are like State Street, Vanguard,
14 BlackRock. If you total up the top 1 percent holders and
15 more, that's like 488 million shares out of the 712 million
16 that are outstanding. That's mostly going to people that
17 don't need money.

18 So that's all I just want to say. I really hope
19 you deny this not -- you know, just to set a precedent.
20 Really what we need is a five-year lockout on increases,
21 not -- you know, we've already had an increase. We've had
22 increases already. I mean, if they're having trouble
23 running Indiana, well then they need to pull some money
24 from some other places. I mean, it's -- they can't keep
25 doing that. I mean, I pay 250 or 260 a month, and I -- you

1 know, I can see just the way things are going. I mean,
2 people can't afford it. I mean, everybody in here already
3 knows that costs have gone up all over the place. Taxes,
4 depending on where you live, have gone up anywhere from 60
5 to 87 percent. Food. It costs me \$80.00 almost to take my
6 family out to dinner. I mean, I'm talking like relatively
7 cheap places. I mean, everybody is getting hit up.

8 So this is a really bad time for that, and they
9 need to come up with -- and spend some money on better
10 ideas because just constantly asking for rate hikes, that's
11 not a solution; that's just a temporary bandaid.

12 So I appreciate your time. Thank you.

13 MR. KASHIN: Thank you.

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(WITNESS REUBEN FLACK EXCUSED)

1 MR. KASHIN: Ms. Messmore?

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3 **NIKI MESSMORE**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

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7 **DIRECT EXAMINATION,**

8 **QUESTIONS BY MR. KASHIN:**

9 A Hi.

10 Q Please state and spell your name for the record.

11 A Last name is Messmore, M-e-s-s-m-o-r-e. First name is
12 Niki, N-i-k-i.

13 Q Thank you.

14 You may go ahead.

15 A Yes.

16 So coincidentally, my first name is four letters
17 which comes to mind a lot of other four letter words when I
18 think about this proposal. Four letter words like hope. I
19 know, you thought I was going to say something you had to
20 bleep out on television, but hope really that you guys are
21 going to make the right decision for people and not
22 corporations and deny this proposal. Hope that you will
23 vote for us, those of us who are just honestly trying to
24 make a living.

25 Earlier, one of my neighbors talked about how

1 this is going to affect ordinary people. Hi, ordinary
2 people. I work in education. It's August. It shows how
3 much I care about this that I'm even here and standing at
4 this point in time, but I figured if I didn't, I might have
5 to teach my students Benjamin Franklin type experiments so
6 they can generate their own electricity for the university.
7 I don't think that's the direction we want to go. I don't
8 think risk management would approve of that, but really for
9 me as someone who works in education but also takes care of
10 disabled family members who doesn't necessarily have an
11 extravagant lifestyle like our Mr. CEO. No idea what his
12 name is; I just think of him as the super rich guy with no
13 common sense, and it is hard to make a living; right?
14 Especially with the recent congressional bill, like right
15 now, we're not going to see any effects right away. Once
16 2026 hits, 2027, we are going to see some devastating
17 effects. We're already seeing major effects.

18 In my role, I do a lot of community engagement
19 with students and the communities, different nonprofits,
20 and I work a lot with our partners who work with unhoused
21 and folks experiencing chronic homelessness. You might
22 have seen the report that came out; homelessness and
23 chronic homelessness in Indianapolis is increasing
24 intensely. I think it was like 22 percent chronic
25 homelessness, and we unfortunately live in a state where

1 out of state landlords are the ones who are prioritizing
2 laws. It's very hard to be a renter. It's also hard for
3 folks who own a home to pay those property taxes right now,
4 and it's only going to get worse.

5 With Medicaid cuts, with other threats, social
6 security under attack, the fact is we can't keep going like
7 this. We can't keep going like this because AES
8 shareholders want their fifth vacation home and tax haven
9 on some island somewhere while we are clipping our coupons
10 which aren't even that great nowadays honestly.

11 I do kind of feel like AES is that Arrested
12 Development meme; you know, how much could it cost? \$10.00
13 for a banana. That is what they're asking of us, \$30.00 a
14 month. To someone who makes millions of dollars, they
15 probably think that's nothing. They're like that's the
16 amount of money I give my dog every hour because they
17 caught a bone, but for us that's a lot.

18 So when I was growing up, both my parents were
19 disabled. We were on social security disability. The fact
20 that I even made it out of poverty in that sense is like
21 amazing. Not a lot of people do, but I think so much about
22 my family members and other folks in our community and my
23 neighbors who are living off of 800 to \$1,200 a month
24 because they are disabled, because they are a senior
25 citizen, and they're supposed to factor in another

1 additional \$30.00. This is the kind of stuff that leaves
2 people homeless; right? All for what?

3 They talk about this being tree stuff, tree
4 removal. I think of it as the AES building loves to have
5 their lights on making things look pretty to hide a really
6 what I think is some malevolent things going on inside,
7 some selfish and greedy things, and that's what I think
8 about this proposal. This tree removal? That's the shiny
9 lights. Look at this; look at that; that's our good
10 reason. The reality is they just want more money, and
11 quite frankly, we talk all the time about how people need
12 to budget better, and we definitely talk that about low
13 income folks and how they need to budget better, but if
14 your people -- your exec -- your shareholders are making
15 millions of dollars, like, good Lord, I'll sit down with
16 them. If they don't know how to budget, I'm more than
17 happy to help. That's what we do in education.

18 So I really, really just hope that the committee
19 votes against this -- that the Commission votes against
20 this but also really take some serious actions. This is so
21 greedy, so unnecessary, especially honestly in this economy
22 to be asking for another \$30.00.

23 In my opinion, I have a cat, and I just -- when
24 the cat acts up, I just spray it with some water bottles,
25 and I'm not saying do that to AES. I'm also not saying

1 that. What it comes down to is I am tired of living a
2 lesser life because of the greed of millionaires and
3 billionaires. We don't deserve to scrimp and save because
4 the most wealthy in this country want to put their boot on
5 our neck.

6 Thank you.

7 MR. KASHIN: Thank you.

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(WITNESS NIKI MESSMORE EXCUSED)

1 MR. KASHIN: I'm going to call up the last two
2 names that I have here, Lynne Hall and Robert Cox.

3 Your Honor, neither of these witnesses have been
4 sworn in yet.

5 THE COURT: Thank you.

6 If you both could raise your right hand.

7

8 (OATH DULY ADMINISTERED TO TWO PEOPLE)

9

10 **LYNNE HALL**, a witness appearing on behalf of the Public,
11 having been first duly sworn, testified as
12 follows:

13

14 **DIRECT EXAMINATION,**

15 **QUESTIONS BY MR. KASHIN:**

16 Q Ms. Hall, if you could, please state and spell your
17 name for the record.

18 A Okay. My name is Lynne Hall, L-y-n-n-e H-a-l-l.

19 Q Thank you.

20 A I live on the north side of Indianapolis, and my
21 neighbor and I traveled to the south side of Indianapolis
22 so that we could be heard because, gosh, there's no
23 meetings taking place on the north side in Washington
24 Township where we have a right to complain and say that
25 raising these rates is absolutely ridiculous, and as far as

1 your tree trimming service goes and cutting and everything,
2 what they don't tell you about that is that you get to pay
3 for the trees they cut down because they land in your yard.

4 I had tree trimming come out, AES tree trimming
5 is going to come out. AES will be trimming your lines.
6 They left my yard a complete disaster. I have photos. It
7 looks like a tornado went through my backyard. I had to
8 pay, me, the consumer --

9 THE COURT: Ma'am, the black microphone is for
10 the Court Reporter, so we just want to make sure --

11 MR. KASHIN: Make sure you speak into the
12 microphone, please.

13 WITNESS HALL: I'm sorry.

14 THE COURT: -- we get all your comments on the --

15 A -- me, the consumer, had to pay \$700.00 because AES
16 trimmed trees in my yard. Now I went out and I spoke to
17 the guy that was trimming the trees, the AES guy, and he's
18 like, oh, no; he said I'll get my manager out here. You
19 won't have to pay for that, no, no, no. I'll make sure I
20 get that taken care of for you because it was a hot mess
21 because the whole line had come down; it had set my grass
22 on fire, and it was a mess, but, no, I got stuck -- I got
23 stuck with the \$700.00 bill to have that mess cleaned up.
24 If wasn't my fault that the trees had overgrown.

25 I've got a vine hanging now that I'm just

1 waiting. AES said we'll be out June 18th through June 25th
2 to trim your lines. There's a vine hanging over this line,
3 and it's just drooping, and it's going to go, and people
4 are going to lose power. My neighbor will probably lose
5 power because I seem to keep power; she seems to lose power
6 because she's at the end of the line for some unknown
7 reason, and we live two streets away from each other.

8 The rate hikes are ridiculous. If you're going
9 to hike our rates, then give us something for our money,
10 but all you're doing is costing us more money, and then you
11 come out and you do your service, and then we get to pay
12 that too. How is that fair?

13 I mean, yeah, \$13 million, that's a lot of money
14 for one person to make, but I'm on social security; I'm
15 retired. My husband passed away. My fiance passed away.
16 It's just me. I'm a single, retired individual. I don't
17 have a spouse. I don't have anything. I've got a
18 110-pound chocolate lab. That's what I've got. So I don't
19 have any other support for these increases.

20 I mean, just from May to this month, my bill
21 increased over \$100.00, and you're saying, oh, it will go
22 up \$30.00, \$40.00. How can you say that when it went up
23 over 100 in two months, and that's me keeping my house at
24 77 during the day and 75 at night. So I'm not keeping my
25 house at 68 or 67 or -- you know, I'm not keeping my house

1 overly cool, and I would venture to say if you polled all
2 these people in this room, none of us make \$13 million
3 collectively, and I would venture to say none of them are
4 keeping their homes at --

5 COURT REPORTER AMY L. TOKASH: I'm sorry, ma'am.
6 Can you just keep facing me, please?

7 WITNESS HALL: I'm sorry.

8 COURT REPORTER TOKASH: I just want to make sure
9 I get your testimony.

10 Q I'm sure that none of them are keeping their homes at
11 way below what I would call normal temperatures.

12 I mean, it was supposed to be an electrical co-op
13 where the people -- it wasn't supposed to be a monopoly.
14 What happened? I liked -- I personally liked APL
15 [verbatim]. I thought they did a good job. If I had a
16 problem, I could talk to somebody. AES? You can't talk to
17 anybody; they won't talk to you. I'll call to pay my bill
18 and try to use the automated system, and I tried for
19 multiple days in a row, and I finally had to call customer
20 service, and it's like, hey, I've been trying to pay my
21 bill, but the system, it disconnects right before it gets
22 to the payment. She's like, oh, she goes we know. She
23 goes we're aware the system is down. I go, well, I don't
24 want to be charged a late fee because I've been trying to
25 pay it before it was late. Oh, well, we'll take it off

1 this time. Well, if you know your system is down and you
2 know it's been down, I don't know, send an email, send a
3 text. I don't really care what you do, but fix it, and
4 don't raise our rates because you've got crappy equipment.
5 I mean, come on.

6 It's not just the rate increase and it's not
7 going to be \$17.00 or \$30.00 because I've already seen mine
8 go up over 100 in two months, and I'm not keeping my house
9 overly cool, and I'm sure some people who might be bigger
10 than me or prefer a little cooler temperature -- I run very
11 cold, so anybody that knows me will tell you that. I wear
12 a sweatshirt in July, but it's -- You can't do it.

13 Property taxes are going up. My property taxes
14 increased. My homeowners insurance increased. I don't
15 know if anybody else's did or not. Did it? Did all your
16 homeowners insurance and policies increase? Yeah, and then
17 you guys want an increase. Everybody wants an increase,
18 but now that I'm on social security, I make too much in
19 social security to qualify for the lower rate for
20 electricity. Oh, no, you make too much on social security;
21 we can't give you a lower rate. It's got to stop.

22 Renewable sources are great, but if people like
23 Google and Apple and all those places -- I've been to North
24 Carolina. I've seen what they can do. I've seen the
25 communities and the buildings that they built. My son

1 works for one of them. They can afford it; they have the
2 money. They have the know-how. These are not stupid
3 people running these companies. Who's stupid is us for
4 letting you guys get away with this for this long. That's
5 who's stupid.

6 I really hope that you listened to us because I
7 have to believe that each one of you has to pay bills too,
8 and that maybe, just maybe, I don't know, maybe it's
9 getting a little tighter. Maybe you're having to put off a
10 vacation or something, but not everything is like it was 20
11 years ago, five years ago, ten years ago. Everything is
12 going up, and it's not stopping, and there's got to be a
13 way to find some common ground, but when you can't even pay
14 your bill the way they want you to pay it because the
15 system is down, that's kind of ridiculous, and when I got
16 to pay to have your trees removed from my yard and it cost
17 me \$700.00 on top of a bill increase -- And I -- we live in
18 a highly wooded area, so it's not uncommon for them to come
19 through and they go, oh, nope, fell in your yard; it's your
20 responsibility. I was like but it came off your tree
21 trimming line, the 10-foot easement you have on my
22 property. Oh, but it fell in your yard, so, oh, if it had
23 fell in the street, you would have cleaned it up, but
24 because it fell on the other side of the fence in my yard,
25 it's all my responsibility, and they didn't even do a good

1 job. They went through there and just whacked. They cut
2 things that didn't need to be cut, and they missed things
3 that should have been cut, and I look forward to their
4 arrival again soon so that I can pay another \$700.00 to
5 have their tree trimmings removed from my property.

6 I think you should -- This can't go through.
7 People can't sustain; people won't sustain, and we're all
8 going to end up losing. You'll lose residents from the
9 State of Indiana.

10 MR. KASHIN: Thank you.

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(WITNESS LYNNE HALL EXCUSED)

1 MR. KASHIN: Robert Cox?

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3 **ROBERT COX**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A My name is Robert Cox, R-o-b-e-r-t C-o-x.

8 I will keep this short; I hadn't planned on
9 speaking tonight. It's my first time being at one of
10 these. I won't repeat what everybody else said. I don't
11 have the numbers with me. I -- like I said, I didn't plan
12 on speaking.

13 Just personal experience, family of four, two
14 kids, one in middle school and one in high school. Twice a
15 year, they come home with a care kit from AES, light bulbs
16 and water -- shower faucets, how to lower your bill, all
17 this stuff. Every light in my house is LED. One TV is
18 LED. My air conditioner runs at 70 at night; it's off in
19 the daytime. I run fans and the windows are open. My bill
20 is -- in the wintertime is about \$400.00 a month. In the
21 summer, it's almost 700 every month.

22 I have done everything AES has said to lower my
23 bill. They've come out and looked at our power; they said,
24 well, there's nothing wrong with it. It's all your fault.
25 Everything we're doing is our fault.

1 I can't afford another 30 or \$40.00 a month.
2 \$700.00 a month for electricity is absurd when everything
3 shuts off at night; no lights are on at night. It's
4 just -- I -- We can't do it. My community can't do it.
5 The City can't do it. It's just -- it's not going to
6 happen; it can't happen.

7 That's all I got to say. Thank you.

8 MR. KASHIN: Thank you.

9 Your Honor, that was my last form.

10 I think we should take a break to see if anybody
11 else wants to speak.

12 Thank you.

13 THE COURT: We will go off the record, and we
14 will take a five-minute break.

15 Thank you.

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20 **(WITNESS ROBERT COX EXCUSED)**

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25 (HEARING IN RECESS UNTIL 7:30 P.M., SAME DAY)

1 Indianapolis, Indiana
2 August 18, 2025
3 7:30 P.M. (EDT)

4 THE COURT: May I hear from Mr. Kashin at the
5 OUCC?

6 MR. KASHIN: Yes. Thank you, Your Honor.

7 At this time, the OUCC and the Public moves for
8 the admission of the following exhibit, which has been
9 marked as Public's Exhibit FH-A-1.

10 THE COURT: Thank you.

11 Any objections?

12 MR. PEABODY: No objections, Your Honor.

13 MS. WASHBURN: No objection, Your Honor.

14 THE COURT: Thank you.

15 We will admit into evidence Public's Exhibit
16 FH-A-1.

17

18 (PUBLIC'S EXHIBIT NO. FH-A-1, CONSISTING OF THE
19 PUBLIC QUESTIONNAIRES FROM THE PUBLIC FIELD
20 HEARING, ADMITTED INTO EVIDENCE.)

21

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1 THE COURT: Thank you for your participation in
2 this hearing.

3 Cause No. 46258 is continued to the next Field
4 Hearing, which will be held this Thursday on August 21st at
5 6:00 P.M.

6 Thank you.

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17 (FIELD HEARING ADJOURNED)

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22 (AND CONTINUED TO AUGUST 21, 2025 AT 6:00 P.M. (EDT))

23 AT SOUTHEAST COMMUNITY SERVICES, 2ND FLOOR

24 AUDITORIUM, 901 SHELBY STREET, INDIANAPOLIS, INDIANA

25 FOR ANOTHER PUBLIC FIELD HEARING)

MR. KASHIN: [26] 3/2 9/21 10/1 11/20 12/1 13/12 14/1 16/1 18/1 20/9 21/1 24/9 25/1 28/21 29/1 34/12 35/1 41/13 42/1 46/7 47/1 48/11 53/10 54/1 55/8 56/6 MR. PEABODY: [1] 56/12 MS. WASHBURN: [1] 56/13 THE COURT: [10] 2/18 3/1 47/5 48/9 48/14 55/13 56/4 56/10 56/14 57/1 \$ \$1 [1] 31/15 \$1,200 [1] 44/23 \$1.50 [1] 30/10 \$1.679 [1] 16/14 \$1.68 [1] 16/20 \$1.86 [1] 16/23 \$10.00 [3] 29/17 29/19 44/12 \$100.00 [2] 35/21 49/21 \$13 [3] 17/20 49/13 50/2 \$17.00 [1] 51/7 \$2 [2] 38/18 38/19 \$2,000.00 [1] 31/5 \$20.00 [1] 5/19 \$200.00 [4] 29/22 29/22 31/14 31/17 \$222.00 [1] 35/21 \$250.00 [1] 28/9 \$275 [1] 5/7 \$3 [1] 17/21 \$30.00 [6] 4/1 44/13 45/1 45/22 49/22 51/7 \$40.00 [2] 49/22 55/1 \$400 [1] 16/19 \$400.00 [1] 54/20 \$480 [1] 39/22 \$545 [1] 16/17 \$700.00 [5] 48/15 48/23 52/17 53/4 55/2 \$77 [3] 31/25 31/25 32/1 \$80.00 [1] 41/5 \$922 [1] 16/16 \$932.00 [1] 28/12 \$94 [1] 38/20 1 1 percent [1] 40/14 1,026.86 [1] 26/1 1.2 [1] 38/9 1.66 [2] 16/20 16/23 10 percent [2] 11/4 11/15 10-foot [1] 52/21 10.5 [1] 31/11 100 [3] 37/7 49/23 51/8 100 percent [1] 29/24 110-pound [1] 49/18 11:45 [1] 22/5 12 [2] 2/24 11/14 12 percent [1] 5/4 12-month [2] 16/14 16/15 13 million [1] 35/19 13.45 [1] 6/16 14 [1] 38/8 15 percent [1] 19/11 17 [1] 5/19 17th [1] 22/6 18 [2] 1/1 56/1	18 percent [2] 5/20 7/2 18th [1] 49/1 1927 [1] 29/13 1981 [2] 21/23 22/17 1994 [2] 29/17 29/19 1:47 [1] 22/6 2 2.5 [2] 6/19 39/23 2.7 [1] 38/11 20 [3] 15/7 34/3 52/10 20 percent [1] 39/10 200 [1] 31/24 2000 [1] 34/6 2001 [1] 29/14 2014 [1] 29/20 2015 [1] 37/24 2016 [1] 29/14 2018 [1] 30/1 2020 [2] 30/9 31/23 2021 [2] 21/24 22/17 2023 [5] 6/24 23/18 26/1 30/12 31/10 2024 [5] 5/10 16/14 27/8 30/12 31/10 2025 [9] 1/1 1/21 17/2 22/5 23/14 27/3 31/10 56/1 57/22 2026 [3] 17/6 31/11 43/16 2027 [6] 5/8 5/10 17/3 17/7 30/9 43/16 21 [1] 57/22 2102 [1] 27/17 21st [1] 57/4 22 percent [1] 43/24 25 [1] 31/9 250 [1] 40/25 25th [1] 49/1 260 [1] 40/25 26th [1] 23/7 2:46 [1] 23/7 2ND [1] 57/23 3 30 [1] 55/1 300 percent [1] 39/24 312 [1] 38/1 350 percent [1] 36/16 378,000 [2] 31/24 31/24 3:00 [1] 23/9 4 40 [1] 22/18 40.2 [1] 25/17 400 [1] 31/22 400 percent [1] 38/1 46 percent [1] 6/25 46258 [3] 1/7 12/9 57/3 468 [1] 5/8 488 [1] 40/15 49 [1] 36/11 5 5 percent [1] 11/16 50 [1] 37/7 500 [1] 31/22 500,000 [3] 29/18 31/14 31/20 51 percent [3] 29/21 29/21 29/22 55 [1] 29/23 6 6.8 [1] 6/18	60 [1] 41/4 67 [1] 49/25 68 [1] 49/25 6:00 [3] 1/2 57/5 57/22 6th [1] 23/13 7 7.5 [1] 31/12 70 [1] 54/18 700 [1] 54/21 712 [1] 40/15 75 [1] 49/24 77 [1] 49/24 77 percent [1] 5/10 770 [1] 31/25 79 [1] 25/19 7:30 [2] 55/25 56/2 8 8.72 [1] 6/18 800 [1] 44/23 87 percent [1] 41/5 9 901 [1] 57/24 94 [2] 38/15 38/16 A able [1] 38/16 about [29] 8/17 8/17 8/22 10/25 11/17 12/24 15/19 17/11 18/20 24/3 30/10 31/24 32/2 33/3 33/7 36/14 37/5 38/19 39/23 42/18 42/25 43/3 44/21 45/3 45/8 45/11 45/12 48/2 54/20 absolutely [3] 30/14 32/3 47/25 absorb [1] 8/19 absurd [1] 55/2 abundant [1] 12/14 accelerate [1] 17/5 accept [2] 2/17 18/15 acceptable [1] 17/9 access [5] 12/13 16/23 20/1 27/14 27/18 according [3] 16/13 16/25 29/22 account [2] 17/19 28/3 accountable [1] 23/23 accounting [1] 1/14 achieve [1] 17/7 acquire [1] 39/12 acquired [1] 29/14 Action [1] 2/16 actions [2] 4/22 45/20 active [1] 25/19 acts [1] 45/24 actually [1] 31/23 ADAM [9] 2/7 2/8 3/9 3/10 14/1 14/5 14/13 14/14 15/25 add [6] 9/11 30/7 30/7 37/4 37/16 39/17 added [1] 12/19 Adding [1] 4/12 addition [1] 39/22 additional [1] 45/1 ADJOURNED [1] 57/17 adjustment [2] 1/11 1/15 ADMINISTERED [2] 2/24 47/8 ADMINISTRATIVE [1] 1/4

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OUCC ATTACHMENT ALB-5
CAUSE NO. 46258

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER &	)	
LIGHT COMPANY DOING BUSINESS AS	)	
AES INDIANA FOR AUTHORITY TO	)	
INCREASE RATES AND CHARGES FOR	)	
ELECTRIC UTILITY SERVICE THROUGH	)	
A PHASE-IN RATE ADJUSTMENT, AND	)	CAUSE NO.
FOR APPROVAL OF RELATED RELIEF,	)	46258
INCLUDING (1) REVISED DEPRECIATION	)	
RATES, INCLUDING COST OF REMOVAL	)	
LESS SALVAGE AND UPDATED DEPRECIATION	)	
EXPENSE, (2) ACCOUNTING RELIEF,	)	
INCLUDING DEFERRALS AND AMORTIZATIONS,	)	
(3) INCLUSION OF CAPITAL INVESTMENT,	)	
(4) RATE ADJUSTMENT MECHANISM PROPOSALS,	)	
INCLUDING A NEW PROPERTY TAX RIDER, AND	)	
(5) NEW SCHEDULES OF RATES, RULES AND	)	
REGULATIONS FOR SERVICE	)	

TRANSCRIPT OF FIELD HEARING

Field Hearing commenced to be heard, to adjournment, on August 21, 2025 at 6:00 P.M. (EDT) at the 2nd Floor Auditorium of the Southeast Community Services Center, 901 Shelby Street, Indianapolis, Indiana 46203 before Chairman James F. Huston, Commissioner Wesley R. Bennett, Commissioner David E. Veleta, Commissioner David E. Ziegner, and Administrative Law Judge Kristin E. Kresge (Presiding)

Reporter: Lynda A. Ruble

Pages: FH-B-1 to FH-B-96

Gretchen Szostak:. FH-B-78 to FH-B-80

Marci Reyes: FH-B-81 to FH-B-83

Brenda Price:. FH-B-84 to FH-B-85

Julie Shetler: FH-B-86 to FH-B-89

Nekoma Burcham:. FH-B-90

Michele DiPlotti:. FH-B-91 to FH-B-94

Indianapolis, Indiana
August 21, 2025
6:00 P.M. (EDT)

(Reporter marked document for identification as
Public's Exhibit No. FH-B-1)

ADMINISTRATIVE LAW JUDGE KRISTIN E. KRESGE (THE
COURT): This is a Field Hearing before the Indiana Utility
Regulatory Commission in a cause docketed before the
Commission as Cause No. 46258, captioned as "Petition of
Indianapolis Power & Light Company doing business as AES
Indiana for authority to increase rates and charges for
electric utility service through a phase-in rate
adjustment, and for approval of related relief, including
(1) revised depreciation rates, including cost of removal
less salvage and updated depreciation expense, (2)
accounting relief, including deferrals and amortizations,
(3) inclusion of capital investment, (4) rate adjustment
mechanism proposals, including a new property tax rider,
and (5) new schedules of rates, rules and regulations for
service".

Notice of the time and place of the hearing was
given as provided by law by publication in Marion County in
The Indianapolis Star on August 6, 2025.

This is a newspaper of general circulation, and

1 this publication was made at least ten days prior to the
2 date of this Field Hearing.

3 The proof of publication of the notice has been
4 received by the Commission and is now incorporated into the
5 record of this cause by reference and placed in the
6 official files of the Commission.

7 Notice has also been given to the Indiana Office
8 of Utility Consumer Counselor and other interested parties.

9 May we have appearances, please?

10 MR. T. JASON HAAS: Thank you, Your Honor.

11 Appearing on behalf of the OUCC, Jason Haas
12 representing the Public.

13 MR. JEFFREY M. PEABODY: Thank you, Your Honor.

14 On behalf of the Petitioner, Indianapolis Power &
15 Light Company doing business as AES Indiana, Jeffrey M.
16 Peabody with the law firm of Taft Stettinius & Hollister
17 LLP.

18 MS. JENNIFER A. WASHBURN: Thank you, Your Honor.

19 Please accept the appearance of Jennifer Washburn
20 on behalf of Citizens Action Coalition of Indiana or CAC.

21 THE COURT: Thank you.

22 Next, I'm going to swear in members of the public
23 who plan to give testimony tonight.

24 If you plan to testify at this Field Hearing,
25 please stand now and raise your right hand to be sworn in.

1 (OATH DULY ADMINISTERED TO NUMEROUS PEOPLE)

2

3 THE COURT: Thank you.

4 You may be seated.

5 Mr. Haas, the OUCC may proceed.

6 MR. HAAS: Thank you, Your Honor.

7 I call our first witness Andy Nielsen.

8

9 **ANDY NIELSEN**, a witness appearing on behalf of the Public,
10 having been first duly sworn, testified as
11 follows:

12

13 **DIRECT EXAMINATION,**

14 **QUESTION BY MR. HAAS:**

15 Q If you could, please, state and spell your name for
16 the record?

17 A Yes.

18 Can everyone hear me okay?

19 Yes.

20 My name is Andy Nielsen, A-n-d-y N-i-e-l -- Let
21 me adjust this a little bit. -- N-i-e-l-s-e-n.

22 Is that good?

23 Q Thank you.

24 A Okay; thank you.

25 So good evening, Commissioners, members of the

1 IURC, and the public.

2 My name is Andy Nielsen, and I serve as the
3 City-County Councilor for District 14 here in Indianapolis
4 representing nearly 40,000 constituents and AES customers.

5 As you can imagine, my constituents are extremely
6 concerned with this proposed rate increase. Such a
7 proposed rate increase on a basic service like electricity
8 will force individuals and families to make hard choices
9 between basic needs; however, I know there are many
10 individuals who will speak to the impacts that this
11 proposed rate increase will have on their daily lives. You
12 see many of them here today. They know how best to tell
13 their story.

14 So instead I want to focus my testimony on three
15 primary areas. First, the distribution of proposed rate
16 increases across my customer/clients; two, the severe lack
17 of meaningful consumer protections in this proposed rate
18 hike, and finally, and what I'll spend most of my time on
19 in my testimony, the rate structure applied to electrical
20 usage by AES.

21 So, first, the distribution of proposed rate
22 increases falls primarily on residential customers thereby
23 subsidizing large industrial or commercial ratepayers.
24 This proposed rate increase for residential customers,
25 13.45 percent, is more than five times the increase for

1 large industrial users, such as data centers and large
2 factories, entities that use an enormous amount of
3 electricity that already have access to sales tax
4 exemptions on utility usage and a suite of other economic
5 development incentives to help offset costs.

6 Second, this increase comes without any new or
7 expanded programs for consumers who fall behind on their
8 bills, an already insufficient assistance program,
9 increased pressure on township trustee's offices and
10 community centers like the one we are standing in here
11 tonight and threats [verbatim] the federal LIHEAP set up a
12 real possibility and high probability that our most
13 vulnerable neighbors will be forced to live without a basic
14 need.

15 Third, this rate change is extremely, extremely
16 regressive, and by way of background, prior to being
17 elected to the Council, I spent nearly a decade focusing on
18 rate structures specifically on financial products, and
19 this may be unfortunately the most problematic component in
20 my opinion of this entire issue and compounds the already
21 problematic, again, 13.45 percent increase that
22 residential customers would pay if this is approved.

23 As many of you know, by way of education,
24 residential customers pay a fixed charge regardless of
25 usage plus a variable amount based on the usage subject to

1 two declining block rate structures. So let's break that
2 down.

3 Consumers currently pay \$17 in a fixed charge on
4 their utility bills, and the proposal asks AES to raise
5 that to \$20, and in a proper pricing model, these fixed
6 charges are designed in order to capture the fixed charge
7 of providing the binary service.

8 So if I sign up as a customer for the utility, it
9 doesn't matter if I have a 10,000 square foot home or I
10 have a 500 square foot apartment, the utility is incurring
11 the same level of charges, expenses, in order to provide
12 that service. A properly or a properly priced model would
13 say that we're able to capture as much or the entire cost
14 of providing that level of service at that charge. So AES
15 is asking for a \$3 increase which is over 17 percent. So,
16 to the IURC, AES should be able to defend in full that the
17 cost of those services specifically has risen by at least
18 17 percent in order to justify that rate increase.

19 Consumers also pay, as I mentioned, a set of
20 declining block rates, 12 and-a-half percent -- 12.5 cents
21 for the first kilowatt hour up to 500 and 11.4 after which
22 AES is requesting an increase of 28 percent and 30 percent
23 respectively to both of those rate structures, and right
24 there is the problem, and I know I said this a few years
25 ago when AES was asking for a rate increase, but right

1 there is the problem because declining block rates are just
2 extremely regressive as they prioritize guaranteed returns
3 over energy conservation or shifting the cost of using more
4 electricity on who can pay and who uses. Higher energy
5 use, no question, puts a higher strain on the grid and on
6 fixed access -- fixed assets; however, declining block
7 rates don't recognize that reality.

8 If the theory is if I use more electricity, then
9 I'm going to put more strain on that fixed asset, then the
10 burden of accelerating the depreciation of that asset
11 should be put on the individuals, in this case residential
12 customers, who are using more of the utility.

13 In practice, the more you use the less you pay at
14 the unit rate, and that throws the pricing model quite
15 frankly out the door. This, again, creates little
16 incentive for responsible energy usage or conservation and
17 further subsidizes large energy consumption by larger homes
18 or for luxury goods like pools, hot tubs, electric
19 vehicles, on the backs of individuals and families
20 attempting to meet a basic need.

21 This proposed rate hike objective is not in any
22 way consumer focused. It is an effort to maximize returns
23 without taking any risks which makes your jobs at the
24 Commission as important as ever. I appreciate the
25 responsibility you have in this matter, so I close with a

1 few recommendations.

2 One, provide further scrutiny as to why this rate
3 increase is needed at all, and in that analysis, properly
4 lay out why a proposed rate increase is needed just over a
5 year after the most recent rate increase was approved. If
6 you determine a rate increase is absolutely necessary, then
7 address the three concerns I outlined earlier requiring AES
8 to apply rate increases to classes of consumers who use the
9 most, ensure the single source utility provides resources
10 to individuals and families who may fall behind, and
11 finally, please, reform and rework the declining block rate
12 structure, protecting a basic level of usage for basic
13 needs and shifting higher rates on higher consumption.

14 Thank you for the opportunity to testify this
15 evening.

16 Q Thank you.

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(WITNESS ANDY NIELSEN EXCUSED)

1 MR. HAAS: I next call Jason Tomcsi.

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3 **JASON TOMCSI**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q If you could, please, state and spell your name for
10 the record?

11 A Yes.

12 Jason Tomcsi, J-a-s-o-n T-o-m-c-s-i.

13 Good evening. My name is Jason Tomcsi, and I'm
14 representing AARP Indiana on behalf of its members and the
15 older Hoosiers in central Indiana who are AES residential
16 customers who are here this evening to offer comments on
17 AES' requested increase.

18 Many of the Hoosiers most impacted by this
19 request are on low and set incomes which makes rising
20 electricity bills a challenge when combined with higher
21 groceries, housing, and medical costs. Under AES' proposed
22 Phase 1 rate adjustment, average residential customers
23 consuming 1,000 kilowatt hours per month would see a
24 monthly increase of approximately \$21 or 14.3 percent.
25 Phase 2 would add a further \$9.24 per month representing an

1 additional 5.5 percent increase. Taken together these
2 increases appear excessive. We respectfully urge the
3 Commission to prioritize the impact on residential
4 customers in its evaluation of AES' request.

5 Some other specific comments are as follows: The
6 proposed \$957.3 million 2026 projected capital additions
7 must be scrutinized. The rigorous assessment of this
8 proposed capital additions for the 2026 test year is
9 necessary to confirm the prudent cost-effectiveness and
10 customer value.

11 The customer charge should not be increased. AES
12 has proposed to increase the monthly residential fixed
13 customer charge from its current level of \$17 per month to
14 \$20 or an approximate 17.6 percent increase. These
15 increases in monthly fixed charges for customers makes
16 controlling their energy bill more difficult.

17 The requested 10.7 percent return is excessive.
18 The requested 10.7 percent requested return on equity is
19 excessive and out of line with what commissions are
20 authorizing in other states. The national average is
21 9.6 percent.

22 Residential rates should not be increased more
23 than the system average. AES' proposal to increase
24 residential revenues more than the system average increase,
25 this is unfair. Residential customers cannot afford and

1 should not pay more than the system average.

2 The proposed property tax rider should also be
3 rejected. AARP opposes single issue riders and surcharges
4 like the proposed property tax rider. Such riders ignore
5 offsetting cost decreases, and such costs should be
6 recovered in base rates.

7 Also, and lastly, the IURC should order AES to
8 tell MISO to reduce its spending, and it should also
9 support the FERC compliant -- complaint filed by five other
10 states. AARP supports the Section 206 FERC complaint filed
11 by five MISO state commissions urging rejection of MISO's
12 proposed 33 billion transmission plan which its own market
13 monitors deemed uneconomic. This spending is estimated to
14 cost Midwest households approximately \$2,600 each. Indiana
15 ratepayers would bear 15 percent of the plan's costs
16 despite much of the investment benefitting other states
17 including those with costly mandates that Indiana does not
18 have. MISO should follow its Independent Market Monitor's
19 recommendation including eliminating its inflated benefit
20 assumptions and not assuming uneconomic long-distance
21 transmission lines.

22 We appreciate the opportunity to comment.

23 Q Thank you.

24

25 **(WITNESS JASON TOMCSI EXCUSED)**

1 MR. HAAS: I next call Lucas Waterfill.

2

3 **LUCAS WATERFILL**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 A Hello.

8 My name is Lucas Waterfill. That's L-u-c-a-s
9 W-a-t-e-r-f-i-l-l, and I am a resident of Indianapolis. I
10 live at South [inaudible] Avenue in the Twin Aire
11 neighborhood, and I have come today because I am very
12 concerned about the rate increase.

13 As a -- As a new first time homeowner, I already
14 pay -- my bill is about \$290 a month, and that is because
15 of my medical -- medical equipment and because of my nurse
16 that -- You know, it's personal; I shouldn't have to
17 explain why, but this rate increase is excessive and greedy
18 and is not -- does not make sense. It does not provide us
19 with higher quality electricity or higher quality grids.

20 I am concerned that the rate increase is fully
21 because of profit motive and a return on investment,
22 and while -- while me and my neighbors are trying to figure
23 out how to pay our bills, how to feed ourselves, feed our
24 families, AES is worried about a 1 percent increase in
25 profit and then complains about inflation. I think that is

1 ironic because they are the reason why there is inflation.

2 Thank you. That's my testimony. Thanks.

3 MR. HAAS: Thank you.

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(WITNESS LUCAS WATERFILL EXCUSED)

1 MR. HAAS: The next witness is Sharon Lepper.

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3 **SHARON LEPPER**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q If you could, please, state and spell your name for
10 the record?

11 A This is kind of tall for me.

12 My name is Sharon Lepper. That's S-h-a-r-o-n
13 L-e-p-p-e-r. I live in Indianapolis.

14 I realize that I'm not the smartest person in
15 this room, but I do recognize a bad deal for Hoosiers when
16 I see it. Granting a utility rate hike to AES is a bad
17 deal. AES headquartered in Virginia wants to increase our
18 Hoosier utility rates but does not want to lower their own
19 profit. Rather, they are seeking to increase it.

20 Last year, AES' profit was over \$260 million, and
21 that was after they paid out almost \$30 million in salaries
22 to their top level management, but here in Indiana, we
23 currently have a poverty rate of more than 15 percent. We
24 also have a senior population, of which I am part of, close
25 to 20 percent of our citizens. We have half a million

1 children now receiving free or reduced lunches and over
2 600,000 folks currently are on food stamps because of their
3 low-income status.

4 If approved, AES plans to increase their own
5 profit to \$417 million in 2026 on the backs of these same
6 Hoosiers. Currently, AES has the highest profit margin of
7 all investor-owned electric utilities in Indiana.

8 Increasing our utility bills by \$30 per month,
9 and that's about \$350 a year, during this time when prices
10 are still all on the rise, when just buying a single pound
11 of hamburger rivals the \$7.25 per hour minimum wage of our
12 low-income, struggling families, is just beyond obscene,
13 and it's cruel.

14 Thank you for your time.

15 Q Thank you.

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(WITNESS SHARON LEPPER EXCUSED)

1 MR. HAAS: I next call William Smith.

2

3 **WILLIAM SMITH**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Please state and spell your name for the record.

10 A William Smith, W-i-l-l-i-a-m S-m-i-t-h.

11 I am here to encourage you to reject and
12 oppose -- Oh, sorry; sorry; sorry about that.

13 I am here to encourage you to reject and oppose
14 this ridiculous rate increase. I thank you for your work
15 though, but there are many reasons for rejecting this AES
16 rate hike.

17 First of all, why does the largest increase hit
18 those least able to afford it? Residential customers face
19 now a 13.5 percent-plus increase; yet, commercial users
20 face a far smaller increase, and if you increase electrical
21 rates, it should be done on a far more and equitable -- a
22 fair and equitable manner.

23 We also face an affordability crisis in
24 Indianapolis. AES has no multi-family or low-income rates,
25 but there is another issue that's still hidden here.

1 I look at my AES bill, and it lists the options
2 on how to pay the bill, and it tells me I can go to the
3 kiosk on Illinois Street. Guess what? I tried it last
4 Friday, and the kiosk is gone. Now guess what? You have
5 no option if you want to pay with cash without incurring at
6 least a \$2 fee on top of these ridiculous rate hikes. How
7 is that fair? How is that right? MoneyGram doesn't do it
8 any more. Walmart used to do it for a dollar. They don't
9 do it, and AES wants a rate hike on top of that? Why not
10 make it easier for people to pay their bills?

11 So, in addition to that, if you look at the
12 Citizens Energy Group bill, they have a way you can pay it
13 the same as cash at CVS or Family Dollar; no fee. Why
14 doesn't AES do that for their customers?

15 So you look at this, and you see that this is a
16 completely unfair and unequitable system. You're paying
17 more for an inferior product as the outages get longer.
18 Has anybody at AES ever heard of customer service, and now
19 they're asking for another rate hike?

20 I ask this: When was the last time you got a
21 13.5 percent rate hike on your job or pay raise? I know
22 one person who got an even bigger raise, the AES CEO who
23 got a 24 percent raise at our expense. When was the last
24 time AES was audited to see if these rate hikes are
25 actually warranted?

1 While I was not hit with the extra charges when
2 they were switching everybody to the new billing system
3 last year, many people were, and AES gave them a hard time.
4 Some people just gave up and paid it. A year later? I
5 mean, that's completely ridiculous.

6 So let's get better customer service; get better
7 electric service; let's get things right here and oppose
8 this ridiculous rate hike because AES is the most
9 profitable utility in Indiana with a ROE of 9.9 percent.
10 Then they want to make more money at our expense. They're
11 not losing money. If they were losing money, maybe, but
12 they're not, and this comes at a time when the cost of
13 everything is increasing.

14 I mean, if you really want to increase the rates,
15 instead of just having these hearings, just say to be
16 continued because that would put it as a more affordable
17 way and a more realistic way than say let's just keep it
18 simple.

19 So I'm asking you, the Indiana Utility Regulatory
20 Commission, to reject this ridiculous rate hike. They need
21 to learn customer service, provide ways to pay with cash
22 without extra fees, provide a better product. Instead, AES
23 is acting like a parasite on our beautiful city.

24 Thank you.

25 **(WITNESS WILLIAM SMITH EXCUSED)**

1 MR. HAAS: I next call Tom Hougham.

2

3 **THOMAS HOUGHAM**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Please state and spell your name for the record.

10 A My name is Thomas Hougham, T-h-o-m-a-s H-o-u-g-h-a-m.

11 I live in the Fountain Square area, and I've been
12 up here since 1998, and back then it were -- our bills were
13 less than \$50 a month. Now they're 224 for August, and I
14 don't know if this -- if they give back to the CEO or to
15 the board, but I think some of the highest paid staff at
16 AES should take a decrease. Like the CEO, he made almost
17 \$24 million in '23, and I think it should come out of the
18 board's or the CEO's pockets instead of raising our
19 electricity bills.

20 That's all I have to say.

21 Thank you.

22 Q Thank you.

23

24

25 **(WITNESS THOMAS HOUGHAM EXCUSED)**

1 MR. HAAS: I next call Clark Mathes.

2

3 **CLARK MATHES**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Please state and spell your name for the record.

10 A Clark Mathes, C-l-a-r-k M-a-t-h-e-s.

11 On behalf of the Bates-Hendricks Neighborhood
12 Association, our neighborhood is a historic, working-class
13 community on the near east side of Indianapolis. Many of
14 our long-term residents are on low or fixed incomes and are
15 far too many -- are already struggling to keep up with
16 rising utility bills. This is why we strongly oppose AES
17 Indiana's requested rate increase in Cause No. 46258.

18 If approved, the proposal would raise residential
19 rates by another \$20 to \$30 a month by 2027. Nearly half
20 of the AES customers in Indianapolis have already received
21 disconnection notices this year. How many more will be
22 pushed over the edge if this increase goes through?

23 Meantime, several of our neighborhoods have
24 not -- several of our neighborhood is not improving
25 Bates-Hendricks' residents' experience on regular power

1 outages. Last month in July half our neighborhood lost
2 power for more than 12 hours during a dangerous 90-degree
3 heat. Those outages spoil -- outages spoil food, disrupt
4 work and schools, damage appliances, and put seniors and
5 medically vulnerable neighbors at real risk. Asking us to
6 pay more for an unreliable service is fundamentally unfair.

7 The proposed rate design also makes the problem
8 worse. AES wants to raise the fixed monthly rate and
9 increase per kilowatt hour charges in many ways that hit
10 low-use households the hardest, especially renters,
11 seniors, and families who conserve or who have invested in
12 rooftop solar.

13 To make matters worse, the largest rate hikes are
14 aimed at residential customers while big industrial users
15 like data centers would see much smaller increases. That
16 means our neighbors will end up subsidizing some of the
17 most profitable corporations in the world.

18 Let's be clear, much of the increase is about
19 boosting shareholder profits. AES already has the highest
20 approved return on equity of any utility in Indiana and how
21 is -- and now it wants even more without delivering better
22 service?

23 For the families of Bates-Hendricks, electricity
24 is not an option; it is essential. Yet, this proposal
25 would make it harder for many of our neighbors to

1 keep -- to keep the lights on while leaving us in the dark
2 literally with unreliable power.

3 We urge the Commission to reject AES' request and
4 put affordability, fairness, and essential reliable service
5 to our neighbors first.

6 On a personal note, last month I had a power
7 outage in our back alley with a -- it got hit by a -- by
8 lightning which was fine because AES was out there within
9 the hour, and at 4 o'clock, the -- the tech had to call in
10 that they had to get an emergency crew out to clear all the
11 lines of all the trees in order for them to fix it.

12 So it was like 4 o'clock in the morning that we
13 got service. Well, asking the company that did the
14 emergency service to take all the branches out, they said:
15 We don't do that; we're an emergency service. Well, now,
16 the alley is faced with all these branches which we're in a
17 Catch-22 because the City doesn't deem them as trash. They
18 deem them as waste -- as lawn waste, and they don't pick
19 them up.

20 My point is is that when I -- I've lived there
21 for eight years, and they've only been through once in
22 eight years to trim back all the lines from the -- trees
23 from the lines. Had that been done, that serviceman could
24 have serviced it right then and there. Instead, from 4 --
25 from it was about 3 o'clock on a Saturday afternoon to

1 4 o'clock the next morning, we finally had service at which
2 time AES said that we would have service up in three hours,
3 but that's just a side note, but I just wanted to present
4 Bates-Hendricks -- our feeling on the rate increase.

5 Thank you.

6 Q Thank you.

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(WITNESS CLARK MATHES EXCUSED)

1 MR. HAAS: The next witness is Kirill Petrov.

2

3 **KIRILL PETROV**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Please state and spell your name for the record.

10 A My name is Kirill Petrov. It's K-i-r-i-l-l
11 P-e-t-r-o-v.

12 Okay, so I just Googled -- I just took some
13 simple numbers, and some of this stuff is really -- it's
14 not adding up to me. So, in April 2024, they increased the
15 rates, which was approved, by 7.3 percent which is around
16 \$9 a customer; okay? Now, it's a year later. They want
17 another 13.5 percent. So let's say that's an average of
18 21 -- That's what the number is. -- an average of 21 a
19 customer. So AES has 532,000 customers in ten counties in
20 Indiana; okay, which residential accounts for about
21 88 percent of that, so 440,000; okay? So take 440,000
22 times the average, simple math, you get \$9,240,000 that
23 they want from us sitting in this room; okay, this year, so
24 everybody.

25 So I would like to propose maybe some

1 alternatives; okay? If you do a simple Google search, the
2 CEO of AES last year made \$13,355,284; okay? If you take
3 all of that 9 million from the CEO, he would pick up the
4 tab for all of this and still have \$4 million left for
5 himself; okay? So, okay, I think everyone here could
6 probably live on \$4 million a year.

7 So that's not fair. We don't want to take it
8 from the one guy; okay? Let's pull the executives, the
9 four executives -- the C-level execs; okay? You've got the
10 EVP of Renewables making \$3 million a year. You've got the
11 CFO making 3.2. You've got the EVP of Energy
12 Infrastructure making 3.2 and the President of New Energy
13 making 3.1. So if you take one from each of those guys and
14 5 from the CEO, all those guys would still have \$2 million
15 a year, and the CEO would still have \$8 million a year
16 left; okay?

17 We don't want to do that. We don't want to take
18 any from the people working. The lady that came up before
19 me said AES' profit last year 260 million. We can't take
20 \$9 million from that? Come on, man, that's a lot of money;
21 right, and nobody has that here; okay?

22 So then we quote AES themselves; okay? AES on
23 their website -- You can go pull this off. -- says: Are
24 AES Indiana rates still competitive? Yes. AES Indiana has
25 consistently offered some of the lowest residential rates

1 amongst Indiana investor-owned utilities and remains
2 committed to affordability. Great.

3 I live in the United States of America. I want
4 to go vote with my wallet and switch companies. NIPSCO
5 does not serve my area. AEP/Indiana Michigan does not
6 serve my area. Duke Energy will not give me electricity.
7 Indianapolis Power & Light is an AES subsidiary, and
8 Vectren will not serve my area.

9 My frustration -- My question: How do we vote as
10 people? These are people here that are trying to keep
11 their families, afford groceries. If I don't like Kroger,
12 I can go to Meijer. If I don't like that, I can go to
13 Walmart. Where do I go? What do I do? I can't vote with
14 my wallet. Who do I talk to?

15 When is it enough -- When is it enough -- When is
16 it time to stop taking from us here and start taking from
17 these guys that are making millions and millions of dollars
18 a year?

19 So, to finish up, all I'm saying is I urge you
20 guys to reject this unfair and extremely excessive rate
21 hike.

22 Thank you very much.

23 Q Thank you.

24

25 **(WITNESS KIRILL PETROV EXCUSED)**

1 MR. HAAS: I next call Robin Catania.

2

3 **ROBIN CATANIA**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A My name is Robin Catania. That's R-o-b-i-n
8 C-a-t-a-n-i-a, and I'm a local attorney, and like any good
9 lawyer, I'm going to state my conclusions upfront.

10 So, one: I'd like you to deny the use of a
11 future rate year as the test year. Hoosiers deserve facts,
12 not speculation, on the back of data from repeated abnormal
13 and record-breaking fiscal years. This calculation tactic
14 shuffles costs on to the consumer earlier and has a
15 compounding inflationary effect.

16 Two: I would like you to deny these increases
17 within the same five-year period and require proof of
18 prudent use of previous capital.

19 Three: I'd like you to also question why they
20 have misled Indiana in their representations and why they
21 are seeking a permanent increase for a short-term capital
22 expense, an expense that they told their investors would
23 create cheaper future costs but told Indiana it was going
24 to lead to permanent cost increases.

25 So for a little context and personal information,

1 I bought my house in Irvington in 2022. In the same amount
2 of time, I've had a 5 percent increase in my wages.
3 Regardless of my attempts to cost-cut and as well as taking
4 on a roommate, I've had a 300 percent increase in the cost
5 of my homeowner's insurance. I have had a 60 percent
6 increase in the cost of my property taxes. I have had a
7 40 percent increase in the cost of my car insurance. I
8 have had a 100 percent increase in the cost of my
9 groceries. We have had an increase in our gas tax to one
10 of the highest in the nation and the highest for a state
11 with a comparable median salary. I also have had an
12 80 percent increase in my water, gas, and sewer bills due
13 to the projects for capital infrastructure. I am in the
14 75th percentile of income earners in the State of Indiana,
15 and the ends are barely meeting.

16 I hope you see the picture that I'm painting.
17 The Hoosier consumer is dying a death of a thousand cuts,
18 including cuts to our social safety nets, healthcare,
19 public schools, as well as our State Legislature making
20 homelessness a misdemeanor, and make no mistake, if you
21 allow this to go through, it will directly result in more
22 people becoming homeless.

23 Now, I have also had the immense privilege of
24 having a doctorate and having educated myself on how to
25 invest properly which means I also taught myself due

1 diligence, and I wonder if anyone who reviewed the filings
2 that as submitted for the rate increase compared that to
3 the 2025 Q2 investor press release that AES submitted. I
4 have brought that here for you today, and I have copies if
5 you would like to read with me, but I would like to read it
6 to you.

7 So under Strategic Accomplishments, AES Indiana
8 filed a petition for regulatory rate review with the
9 Indiana Utility Regulatory Commission, so congratulations
10 we are an accomplishment for the investors. For their
11 financial non-GAAP, which I am not an accountant; I am good
12 with words, not numbers, but that being said, they had an
13 adjusted earnings per share of 51 percent this year
14 compared to 38 percent in the same quarter last year.

15 So let's move on to their Financial Position and
16 Outlook. They re-affirmed their annualized growth target
17 of 5 percent to 7 percent through 2027 based on 2023
18 guidance. They re-affirmed the expectation for 2025
19 adjusted EBITDA, which is a good acronym for includes all
20 expenses, with tax attributes. They increased that from
21 3 -- from 3 -- These are in billions [verbatim]. -- 3.950
22 billion [verbatim] to 4.350 billion [verbatim]. They also
23 increased their adjusted earnings per share from \$2.10 per
24 share to \$2.26. Now, I'd like to give a perspective for
25 that because that's a \$12 stock, guys. That's a \$2

1 dividend on a \$12 stock.

2 I quote, and this is a quote from their leader,
3 AES is in a uniquely strong position due to our diversified
4 operating portfolio, well-protected 12 gigawatts backlog of
5 signed long-term PPAs, and established domestic licensing.
6 That is translation for data centers, and it says from
7 Andres Gluski, AES President and Chief Executive Officer,
8 and I quote: "With 1.6 gigawatts of signed PPAs with data
9 centers since our first quarter results in May, we are a
10 leader in the fastest growing segment in the market."

11 Beyond that, in their Guidance and Expectations,
12 they specifically cite Indiana for their success. Growth
13 in 2025 is expected to be driven by contributions from new
14 renewable projects, -- Put a pen in that. -- rate base
15 growth at the company's US utilities, and normalized
16 results in Colombia and Mexico, virtually offset by
17 revenues from the monetization of coal plants in 2024.
18 It's re-affirming its 2025 adjusted earnings per share
19 guidance of 2.10 to 2.26, and growth in 2025 is expected to
20 be primarily driven by contributions from new renewables
21 projects, rate base growth at the company's US utilities,
22 and normalized results in Colombia and Mexico.

23 So to bring that all back around, when I -- I
24 would like to call attention to a selection from their
25 actual Indiana rate case, which I don't have a copy to read

1 from today, but I did take a note because of particularly
2 the adjectives they use that I want to draw attention to.
3 They call \$1.633 billion, with a b, in revenue from our
4 county and surrounding counties -- Because remember they
5 don't serve any outside territories. They have 500,000 --
6 535,000 customers. That's it. That's where all of these
7 little billions are coming from. -- as compared to 980
8 million and expenses which is a gain of 260 million after
9 all expenses, which I believe another commenter made an
10 illusion to, they call that in their filing unjust,
11 unreasonable, insufficient, and confiscatory, confiscatory.

12 They are literally accusing Indiana of stealing
13 their stuff because they made \$260 million. Never mind
14 that in their investor disclosures, they claim that this
15 \$200 million or so increased surge of expenses this past
16 year is nothing to worry about because it was them paying
17 down their debt which frees up all of the capital that they
18 said that they need to attract with this rate increase.

19 When I look at this stock through investor eyes,
20 it's already a buy. They are guaranteed a 9.9 percent
21 return on equity, and they want 10.7. They offered a \$2
22 dividend on a \$12 stock, and that's almost a 20 percent ROI
23 for the year. Sign me up. What other industry or
24 investment has a monopoly and a guaranteed return on equity
25 year after year, and I'd just like to point out that

1 Indianapolis utilities since 1926 have been privately
2 owned. That's a whole other issue of why we allow private
3 profit to benefit from a necessity of the people, but
4 beyond that, that is a law that we are operating under.

5 They have a captive market because the service is
6 a necessity of daily life. This sounds like one of the
7 lowest risk investments on the planet outside of bonds, and
8 maybe even more so than bonds today, and on top of that,
9 AES projects increases and re-affirms that guidance, citing
10 the Utility Commission rate case as a driving factor for
11 why their profit is going to go from 7 percent to 9 percent
12 for 20 -- through 2027.

13 Even more damning is that in the same 30 days
14 that they told our government of Indiana under threat of
15 perjury that they would not make enough to cover their
16 expenses, that renewable energy will cost this -- this
17 person more in the future, like to provide for its people,
18 they told their investors the exact opposite. Go listen to
19 that conference call. It's recorded on their website.
20 They told their investors it was a driving force behind
21 increased profitability.

22 Is it a coincidence? Is it a mistake? Why we
23 guarantee profit statutorily for one of the lowest risk
24 markets on the planet, I'll never know, but why are we
25 Hoosiers accepting being manipulated?

1 Every other small business that I know will have
2 to pay this unavoidable new tax because that's what it is,
3 and they don't get guaranteed return of capital. In fact,
4 capital expenditures are actually called expenses for that
5 reason. It's a cost of doing business and the trade-off
6 for the promise of every single residence business. It
7 should be more than enough. The \$1.63 billion they
8 collected should be enough.

9 I don't know if any of you have children, but
10 have you read the book "If You Give a Mouse a Cookie"? The
11 only answer is to stop giving them cookies.

12 Now having done my due diligence and being in the
13 investment community, I am painfully aware that 50 percent
14 or more of all rentals in Indianapolis and in the five
15 largest cities of Indiana are corporately owned, meaning
16 that all of these increases are going to be passed on to my
17 renting peers who don't even have the benefit of building
18 equity. This is simply a tax.

19 The reality of being a Hoosier today or even an
20 American is that you must prove you're profitable to
21 corporations to exist, either to a bank through amortized
22 interest or to the State with your property taxes, or else
23 they will take it away from you so you don't really own it
24 or you don't have the credit so you can't build the equity,
25 and all of those expenses of the increases in the mortgage

1 rates and the property taxes plus your landlord's cut on
2 top is what the renter will pay, but don't worry, Indiana
3 will put you in jail for being homeless at the cost of
4 \$35,000 a year when housing would only cost the State
5 \$11,000. More profits for private investors.

6 I am deeply disappointed that prior to this
7 meeting, any of these meetings, you already stated in your
8 filing documents that the OUCG foresaw no objection.

9 The bottom line is this increase will demand
10 Hoosiers to go without, to face homelessness, all so that
11 investors get dividends and AES gets a favorable valuation
12 for their upcoming attempted sale, and if that's not
13 corporate welfare and government approved wealth
14 redistribution from the poorest to the richest, I don't
15 know what is.

16 So I'm going to speak to you as human beings and
17 as fellow Hoosiers, what's your role going to be? Are you
18 going to be the 1,000 and first cut, yet another straw on
19 the already broken Hoosier's back?

20 Thank you.

21 MR. HAAS: Thank you.

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(WITNESS ROBIN CATANIA EXCUSED)

1 MR. HAAS: I'll next call Karen Dunivan.

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3 **KAREN DUNIVAN**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A Hi.

8 I'm Karen Dunivan, K-a-r-e-n D-u-n-i-v-a-n.

9 I had a list of things I wanted to talk about,
10 but they've been covered really well about, you know, the
11 hardships that it's going to cost many households, the
12 financial hardship, and the really obscene profits that AES
13 makes in what is a non-competitive market. In a
14 competitive market, a 9.9 percent return is pretty damn
15 good, but they want 10.7, and they want to do it at the
16 expense of the poorest people. That's offensive to me,
17 but, you know, if you guys think they need that 10.7
18 percent, fine, then make them make it fair.

19 Why should Google pay less than 3 percent, and
20 I'm going to pay almost 14 percent more; okay? No
21 increase. If you want to give them a profit, fine, but no
22 increase until they have a more equitable, fair fee
23 structure. It's just not fair. Why are we subsidizing
24 Google and other big corporations?

25 I have [inaudible] stock. It's a great deal for

1 me. I'm going to make money, but, you know, I could make
2 that money without an electric subsidy because it's just a
3 good company to have money in, you know, for the future.

4 So I just don't understand why they get to pay
5 less, and I think -- And nobody here, you know, nobody
6 wants to tell me how that's fair. AES don't have an
7 answer. You guys aren't answering questions. Any
8 consumers think it's fair? Speak up. I've had it. It's
9 not fair. The Governor who appoints you guys, he needs to
10 remember that he works for all of us not just his rich
11 friends. Make it fair.

12 Hoosiers are struggling right now, and we're just
13 going to -- and [inaudible] are hitting us even harder. I
14 don't think AES is going to be affected by the [inaudible].
15 You know, it's just not fair. They've got it made. I'm
16 sorry, it's just that companies continue to stick it to us,
17 and it's morally wrong. Stop it.

18 MR. HAAS: Thank you.

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(WITNESS KAREN DUNIVAN EXCUSED)

1 MR. HAAS: I next call Grant Smith.

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3 **GRANT SMITH**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

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7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Please state and spell your name for the record.

10 A Grant Smith, G-r-a-n-t S-m-i-t-h.

11 Q Thank you.

12 A So a couple weeks ago I went to the CAC briefing on
13 this rate case, and it was said, and I had to take a double
14 take on this, that half the customers in AES' territory
15 received a disconnect notice; not that they were
16 disconnected, but that they fell behind on their bills, and
17 if that doesn't scream affordability crisis, I don't know
18 what does, and, you know, what does save people money?

19 Well, you know, the Commission has a lot of
20 discretion, but the Commission also has to respond to the
21 Legislature. You know, the Legislature has eliminated the
22 two things that save people the most money, the statewide
23 efficiency program and completely kneecapped the rooftop
24 solar program, and has provided no access for low-income
25 communities to that technology and those savings, and so,

1 you know, what has the General Assembly done? They've gone
2 the opposite direction.

3 For instance, there's been a proliferation of
4 tracking mechanisms in the statute, these automatic rate
5 adjustment mechanisms or generally increase mechanisms,
6 that allow the utility between rate cases to recover costs
7 from all of their major investments in the State, the most
8 egregious of which is the transmission and distribution
9 tracker that, you know, had parameters, and at one point
10 the Commission denied one of these, and I think it was
11 Duke, and it went to the U.S. -- the Indiana Supreme Court,
12 and the Supreme Court said this could have huge -- this
13 tracker could have huge financial consequences for
14 ratepayers because, you know, they're going to -- utilities
15 are going to start tossing money into this big time. So
16 what did the Legislature do? They relaxed those parameters
17 and basically is providing a blank check to utility
18 companies.

19 So what these do is obviously reduce the
20 financial risk of the utility. They shift the financial
21 risk to the ratepayer so that they really don't have to
22 manage their costs very much between rate cases. So
23 there's nothing in the statute that really controls
24 utility costs. There's nothing in the statute that
25 highlights or will create any semblance of a utility bill

1 affordability. It's simply not there. It is not a General
2 Assembly priority at all, those things.

3 So what the Commission does have discretion over
4 is the return on equity. They want to increase it. You
5 know, their return on equity as of last year anyway was
6 above the national average, and the way to mitigate this
7 other than what's been said in terms of rate structure is
8 to cut it. Because their business risk -- their financial
9 risk is extremely low, they've shifted significant portions
10 of that to the ratepayer, and we've seen the result of
11 that, you know, the huge increase in utility bills.

12 Thank you.

13 Q Thank you.

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(WITNESS GRANT SMITH EXCUSED)

1 MR. HAAS: I next call Jen Ward.

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3 **JEN WARD**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

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7 A My name is Jen, J-e-n, W-a-r-d.

8 Thank you, guys, for allowing me the time to
9 speak, but I just want to express my complete and utter
10 disdain and rejection of the increase that you're -- It's
11 egregious. -- that you're asking the Indianapolis residents
12 to take on. I'm not really one to get involved in politics
13 and corporate greed, but this is 100 percent egregious, and
14 there's no place to sit back and remain silent.

15 I come as a single income earner and -- with a
16 college education, and I make just a smidge above the
17 median household income, and I have to ask myself: Is this
18 ask really real? Can the Commission and AES really be
19 asking citizens who use less energy, earn less income, to
20 cover a 13 and-a-half percent increase while those who use
21 more energy and bring more annual income to take a
22 miniscule increase of 2 and-a-half percent?

23 I also stand before you with a receipt from the
24 grocery store with four items, four. Those four items cost
25 me \$33.50. I'm one person. Imagine if you're a family of

1 four, a family of six. It's not right. When you come up
2 with these exorbitant increases, are you even considering
3 the broad spectrum of other expenses that families have to
4 take on or the -- on a monthly basis?

5 As a citizen, I'm being asked to pay for things
6 like data centers, industrial centers, high profit margins
7 along with higher profits, as if 9.9 percent isn't enough,
8 coal ash clean-up, higher fuel costs, I'm guessing higher
9 salaries for those who already make millions, 13.4 to the
10 CEO, 3.2 to the executive vice president, millions, 2.4
11 million to I'm guessing the local representative for AES,
12 and here you're asking the residents of Indianapolis to
13 subsidize and take on more. It is irresponsible at best.

14 Statistics already show that 50 percent of
15 Indianapolis residents are receiving monthly disconnect
16 notices. Another 43 percent of residents are reported to
17 collections because why? They're being asked to choose
18 should I eat or should I pay my utility bills?

19 If residents already cannot afford your 2024
20 increase, how are they going to afford your 2026 to 2027
21 increase? I have to wonder in what world do you all live
22 in that companies are paying their employees a 16.7 percent
23 increase in wages? Is that what you're asking us to pay?
24 In what world do you all live in where companies are even
25 paying a 10 percent increase in wages to their employees?

1 Yet, that's what you're asking residents to pay. Once
2 again, costs continue to rise while wages remain the same.
3 Make it make sense.

4 I ask myself often as a caring, compassionate,
5 morally encompassing human, how on earth could anyone with
6 these qualities even consider this kind of ask? How do you
7 consider anything -- this anything other than pure
8 corporate greed? This at its core is nothing more than
9 pure corporate greed. Is a 9 percent return on investment
10 or on equity not enough? Nough. Let's make it 10. It's
11 nothing more than pure corporate greed. Why? Because I
12 have no choice. AES is a monopoly leaving citizens no
13 other choice than to submit to your corporate greed.

14 Those of you who sit on the board, no disrespect,
15 but \$186,000 a year? You're constituents just like us.
16 How in good conscience can you even consider letting these
17 increases go through? So while you sit up there trying to
18 appease special interest groups and shareholders, I ask you
19 to take a step back and please remember where you came
20 from.

21 I would ask you -- I would like you -- I would
22 like to believe that you are not the greedy people that
23 this company is asking you to be in this moment. Ask
24 yourself: Who is going to be able to afford these
25 exorbitant increases? Please think of the people you

1 represent even if you are not voted in by the people.

2 Residents cannot afford to pay another \$55 a

3 month when all is said and done. Do the right thing.

4 Stand up for the residents who pay your salaries and do not

5 let the increases -- requested increases go through.

6 Thank you, guys, for giving me the chance to

7 speak.

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(WITNESS JEN WARD EXCUSED)

1 MR. HAAS: I next call Kristin Jones.

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3 **KRISTIN JONES**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A Thank you.

8 My name is Kristin, K-r-i-s-t-i-n, Jones,
9 J-o-n-e-s. I'm the Indianapolis City-County Councilor for
10 District 18 which represents parts of Center, Wayne, and
11 Perry Townships.

12 Thank you, Your Honor, for allowing me to be here
13 today. Thank you, Commissioners. Thank you, Chairman, and
14 thank you, members.

15 I wish I didn't have to be here today, but I am
16 glad that I can at least be here today to advocate on
17 behalf of my constituents, as Councilor Nielsen said, as
18 Councilors who represent about 40,000 constituents. I've
19 had numerous constituents reach out to me about this issue,
20 and so I'm here to advocate to respectfully decline this
21 rate increase. My constituents are still reeling from the
22 last rate increase.

23 Community centers like this one are the anchor of
24 my district. Last Saturday, I was in another community
25 center neighbor -- Mary Rigg Neighborhood Center, and they

1 have a food pantry, and that food pantry works really hard
2 because they work with a lot of -- education; they have a
3 Head Start program, and that Head Start program has to have
4 a food pantry in their community center because families in
5 my district have a lot of food insecurity.

6 I represent a very working-class district.
7 They're fighting. We have -- We have a lot of folks on
8 disability. We have a lot of folks on fixed income. We
9 have a lot of need in my district, and so for that food
10 pantry, when kids come in, sometimes they know on Friday
11 that meal that they're getting at school or in those
12 programs may be the last secure meal that they're getting.

13 So in these community centers like this one and
14 the Mary Rigg Neighborhood Center and the Concord Community
15 Center, they are working really hard to get those meals to
16 those parents and to those caregivers for that weekend
17 until we see those children on Monday. These are what my
18 families are struggling with. They're struggling with
19 getting food on the table. They cannot handle another rate
20 increase. This will devastate these families.

21 As you heard before, I want you to look out in
22 the audience and look at these folks. These are real
23 people with real stories, with real families, with real
24 needs. We have veterans. We have single families. We
25 have grandparents raising grandchildren. We have folks --

1 You heard, you know, people on a single income barely
2 making it above the median income, about the grocery bills.
3 We have folks who have had a death in their family who have
4 to face adversary. These are real stories in this
5 audience, and this is just a portion -- this is just a
6 portion of Marion County. These folks took the time out of
7 their very busy lives to come and talk to you.

8 So it's really important that you listen to them,
9 and when you go home and when folks are reading this on
10 record, that they really think about that. I encourage
11 someone who is thinking about whether to, you know, vote
12 for this or approve or deny it, please come volunteer,
13 volunteer at a community center, volunteer in the trustee's
14 office.

15 Every day as a City Councilor, I'm sending
16 someone to the resources in our community centers. I'm
17 sending someone to the trustee's office because my folks
18 that I represent cannot make it on a day-to-day basis, and
19 these electric bills are outrageous, and I hear about them
20 every day, their disconnect notices, their past-due
21 notices, and they cannot bear another rate increase.

22 I'm begging you from the bottom of my heart for
23 my 40,000 constituents and for all of Marion County, please
24 do not do this to us. Please do not do this to these
25 families, do not do it to the children, do not do it to the

1 senior citizens, do not do it to veterans, do not do it to
2 anybody in this county. I am begging you, please do not do
3 it.

4 Thank you.

5 MR. HAAS: Thank you.

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(WITNESS KRISTIN JONES EXCUSED)

1 MR. HAAS: I next call Emily Singer.

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3 **EMILY SINGER**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

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7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Please state and spell your name for the record.

10 A Hi.

11 My name is Emily Singer, E-m-i-l-y S-i-n-g-e-r,
12 and I am an AES customer -- residential customer living on
13 the west side.

14 You've heard a number of stories in this room
15 tonight, but I want to do something different. You see,
16 when a room full of angry people are urging you to care
17 about them, it may be hard to pay attention. You might
18 stress a little bit, daydream. You may even think about
19 the next meal that you're going to get instead of listening
20 to what we have to say. You must be tempted to tune us
21 out.

22 So right now I want to talk about your legacy.
23 That's right; you. The people in this room, likely
24 including yourselves, your children, your grandchildren,
25 your friends, your cousins, we're all AES customers. We

1 all have no other choice but to pay for AES' rate hike. A
2 monopoly. A Goliath. I know that when you were a kid, you
3 rooted for the underdog. I know you did. The little guy.
4 The unlikely winner. So what happened?

5 We know the rate hikes aren't improving services.
6 We know that the promises are empty. The goals are lies.
7 Lots of people will tell you their stories about what
8 they've lost, but what about you? Is it truly the case
9 that if you were the only thing standing between David and
10 Goliath, would you let Goliath win every single time? What
11 did you lose along the way? Because to us, it looks like
12 your humanity, but it doesn't have to be. You have the
13 power to see this sham for what it is. You are David's
14 shield. So be it. Listen to the voice in your gut that
15 knows that this is wrong because you're closer to being
16 David than you will ever be to being Goliath, and you don't
17 need a room of people to tell you that.

18 Q Thank you.

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(WITNESS EMILY SINGER EXCUSED)

1 MR. HAAS: I next call Hannah Allison.

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3 **HANNAH ALLISON**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 A Hi.

8 My name is Hannah Allison spelled H-a-n-n-a-h
9 A-l-l-i-s-o-n. I'm a residential customer -- I'm a
10 residential electric customer of AES Indiana.

11 I request that the Commission deny AES' proposal
12 which will increase my electric bill by another \$30 a
13 month. As has been stated, we are still reeling from the
14 rate increase last year. AES' proposed electric rate hike
15 would be harmful to me and my family as well as my
16 community.

17 I respectfully request that the Commission reduce
18 the burden on residential customers by taking the following
19 action: First, I ask that the Commission significantly
20 reduce AES' return on equity. It is not fair for AES to
21 increase their profit when they already have the highest
22 profit margin of all big Indiana electric utilities.

23 Second, please deny AES' proposed residential
24 fixed charge increase. AES' proposed fixed charge of \$20
25 would be an 18 percent increase from their current fixed

1 charge of \$17. We've already talked about how the fixed
2 charge doesn't make sense for multiple reasons. It reduces
3 the benefits of energy efficiency. It reduces control of
4 consumers' bills and disproportionately hurts low-income
5 households.

6 Third, I ask that you deny AES' request that
7 residential customers like myself subsidize the electric
8 rates of AES' large industrial and commercial customers
9 including data centers. It is unfair to force Hoosier
10 households to pay a much higher rate increase than the
11 large corporate customers have to pay. This includes the
12 new Google data center. We know they're not going to pay
13 property taxes. They should at least pay for the strain
14 they put on the infrastructure.

15 Fourth, I ask that you, please, deny AES' request
16 to continue using declining block rates. It is unfair for
17 AES to continue using declining block rates which forces
18 those who use the least amount of energy to pay the highest
19 rates per kilowatt hour disproportionately impacting low-
20 and fixed-income households and penalizing households that
21 conserve energy.

22 Fifth, AES just got an electric rate hike last
23 year, and they put their customers through the wringer. My
24 personal experience is I live on the southeast side of
25 town. I've been trying to get AES to come and trim my

1 trees for two years. Multiple times I've reached out; they
2 don't come.

3 In conclusion, please deny AES' rate hike.
4 Please protect consumers. There is a very clear right
5 choice here, and please make the right choice.

6 Thank you.

7 MR. HAAS: Thank you.

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(WITNESS HANNAH ALLISON EXCUSED)

1 MR. HAAS: I next call Alexander Newport.

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3 **ALEXANDER NEWPORT**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 A My name is spelled A-l-e-x-a-n-d-e-r N-e-w-p-o-r-t. I
8 go by Alex. I'm a resident of Indianapolis and a customer
9 of AES Indiana.

10 I request that the Commission deny AES' proposal
11 because it is blatantly discriminatory against the working
12 people of Indiana in favor of shareholders, Big Tech, and
13 the political elite.

14 I'm sure you've heard the numbers many times now.
15 This rate case proposes that AES be rewarded with an
16 unprecedented increase in profitability of 77 percent by
17 2027 despite declining service and customer dissatisfaction
18 as reflected by the almost three and-a-half longer
19 reconnection times after outages in 2024 when compared to
20 previous years.

21 The new billing system rollout was a disaster,
22 and furthermore, they ask to be given funding to clean up
23 the waste that has built up as a direct result of their
24 negligence at the expense of ratepayers. Approvals set a
25 dangerous precedent for the irresponsible management of AES

1 Indiana.

2 Now, this rate change specifically targets
3 residential customers with the 13.5 percent payment
4 increase while industrial and commercial customers would
5 only see a 2 and-a-half to 8.7 percent payment increase
6 depending on their size and classification. This scale
7 reflects AES' clear intention to make upgrades to their
8 grid at the cost of residential consumers while paving the
9 way for business owners to reap all the benefits. It is
10 the classic transfer of wealth from the bottom to the top
11 that you see all over America today squeezing the poor so
12 that the rich can watch a line go up in their portfolio and
13 their net worth increase from nine digits to ten digits to
14 eleven digits.

15 AES Indiana, previously Indiana [verbatim] Power
16 & Light, before being acquired by a global utility
17 provider, is one of the select few electricity providers
18 who enjoy our State's legally enforced utility monopoly.
19 AES Indiana doesn't become more profitable through
20 efficiency, finding the best contractors, winning over
21 customers through better service, or by making better
22 deals. There is only one thing they can do to increase
23 profitability which is what has brought us here today,
24 filing a rate case and relying on officials caught in
25 regulatory capture.

1 Now, I don't want to throw accusations around, as
2 this is like my first public hearing meeting, and I really
3 do have an open mind which will be swayed significantly
4 based on the Commission's decision in this absurd rate
5 case, but I do have to call it as I see it because who are
6 these people accountable to? We did not elect them, and we
7 cannot recall them. Who else are they accountable to
8 except for those with moneyed interests.

9 If anyone is wondering why residential customers
10 are bearing the brunt of the costs in this rate case, it's
11 because we are the only ones who can't lobby our way out of
12 it. If AES subjected commercial customers to a whopping
13 13 percent rate increase, you'd best believe that Eli
14 Lilly's lawyers and lobbyists would be yanking on the ears
15 of regulators to get it denied.

16 Regarding the enforced monopoly itself, it is
17 evident why those who came before us thought this was a
18 clever idea, for utilities to make the grid more
19 standardized and interconnected, as opposed to having a
20 complex network of providers that rise and fall over time.
21 In a way this monopoly recognizes that electricity is a
22 crucial service that must be provided with consistency and
23 fairness.

24 This solution, though, has created new problems,
25 such as inefficient operations, disregard for the

1 environment, corruption of regulatory officials and
2 legislators, and incentivizing an increased volume of
3 energy use instead of energy conservation. To me, the
4 ideal alternative would be a state-owned utility company
5 that collects taxes and provides service without taking
6 anything off the top. Obviously, the criminals in the
7 State House can't be put in charge of this, so we need a
8 new government to make it work.

9 In any case, to get back to today, you all, the
10 Regulatory Commission, are entrusted to advocate for the
11 responsible management of our utilities, and I sincerely
12 hope you make the right choice in this rate case.

13 Speaking of the State House, our government is
14 complicit in this rate hike scheme. They benefit from
15 higher bills because they earn a higher sales tax. Now,
16 you would think this same logic would apply to the proposed
17 data centers in Indiana. The Big Tech was hard at work in
18 the State House making sure that their projects are exempt
19 from the sales tax on electricity.

20 This relates to AES Indiana as they're wanting to
21 expand their infrastructure not to provide better service
22 but to welcome and support these proposed data centers.
23 That's because each one can consume up to 100 million
24 megawatts which is more power than our entire City used in
25 2024. Since their profit is at a fixed percentage, all

1 they care about is volume. The unfathomably wealthy tech
2 corporations have waved their finger at the State of
3 Indiana, and the political gears immediately started
4 turning to justify and sustain their projects.

5 It makes you wonder who is really running things?
6 Do the people of Indiana have a say in the use of our land,
7 our resources, labor, or utilities, or are decisions made
8 for the enrichment of global investors who don't care if
9 they pollute a municipality, if they entrench families in
10 debt, or if our City suffers civil unrest? They have the
11 wealth to not just live comfortably but to worm their way
12 into every system they can rig in the favor of those who
13 own so that their children and grandchildren can do the
14 same. If they look around at the city they live in and
15 say: Wow, this place has really gone to crap, they'll just
16 move somewhere else and leave us all behind to deal with
17 the mess they made.

18 Are we simply mistaken in believing that we --
19 And by we, I mean those of us who labor or have spent our
20 lives laboring for our basic needs; that we have the right
21 to make decisions for our collective livelihood. -- Are we
22 mistaken to think that we're anything but a calculation
23 towards a profit margin to these people?

24 I mean, look around. We've all been invited here
25 to convey just how much more nothing will have if our cost

1 of subsistence were to increase all for the consideration
2 of a board who are personally unaffected by these changes.
3 They hold these meetings to gauge case by case and year by
4 year exactly how much of what little we have to be demanded
5 without pushing too many of us on to the streets.

6 I'm going to finish speaking with this statement:
7 AES can meet all of their proposed expenses if they were to
8 drop their profit rate to 5 percent, but instead of
9 disappointing shareholders, they are choosing to exploit
10 the customers with the full backing of our government
11 bought and paid for.

12 To everyone in attendance today, I urge you to
13 question the kind of society we live in, and to the
14 Commissioners, Commissioner Bennett, Huston, Ziegner, and
15 Veleta, please just hit the brakes on this blatant
16 corporate greed. The working people of Indiana will feel
17 the impact of your decision.

18 MR. HAAS: Thank you.

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(WITNESS ALEXANDER NEWPORT EXCUSED)

1 MR. HAAS: I next call Megan Robertson.

2

3 **MEGAN ROBERTSON**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Would you, please, state and spell your name for the
10 record?

11 A Yes.

12 My name is Megan Robertson, M-e-g-a-n
13 R-o-b-e-r-t-s-o-n.

14 Good evening. My name is Megan Robertson. I'm
15 an AES customer, and I'm also the Executive Director of
16 Indiana Conservation Voters.

17 We are a statewide non-profit dedicated to
18 advancing clean energy, clean air, and clean water so
19 Indiana can be healthier and more competitive -- a
20 healthier and more competitive place to live and work.

21 We care about these things because we care about
22 people, and that's why we're here tonight. Energy pricing
23 is not just an economic issue. It's a quality of life
24 issue. Families and businesses cannot thrive when utility
25 bills keep climbing.

1 A recent poll that some of you have probably
2 seen -- It was done I think in May of this year. -- showed
3 that a third of Americans are struggling to pay their
4 utility bills, and they are being forced to choose between
5 necessities like food and medicine or keeping their power
6 on. Indianapolis is no exception to this. You've heard
7 the stats from other folks here tonight.

8 Personally, my own bill, just looking at the last
9 couple of months compared to last year where I used my air
10 conditioner the same amount, jumped \$17 a month. Our
11 friends over at Citizens Action Coalition said that this
12 increase is another \$30 a month. So we're talking about
13 \$47 a month which is over \$500 a year in increases between
14 these last two increases.

15 I know you guys can't answer a question, but are
16 you kidding? Enough is enough, and also Indiana is one of
17 the most unhealthiest places to live in America. We rank
18 near the bottom for industrial toxins, dead last in the
19 nation for pollution, and if we want to call ourselves a
20 great place to live, we've gotta do better not just on air
21 and water quality but also on affordable, sustainable
22 energy.

23 Rate hikes like this are unsustainable. Hoosiers
24 across the State are pinching pennies, and it seems like
25 AES Indiana should be, too. If our State leaders and

1 utilities and the Regulatory Commission do not get energy
2 pricing under control by investing in cleaner and cost-
3 effective options for energy and making that accessible to
4 everyone, Indiana and the economic engine of Indianapolis
5 risk becoming a place where families can't afford to stay
6 and businesses won't want to invest here.

7 Thanks very much.

8 Q Thank you.

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(WITNESS MEGAN ROBERTSON EXCUSED)

1 MR. HAAS: I next call Graham Marshall.

2 Mr. Marshall?

3 I next call Carol Barker.

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5 **CAROL BARKER**, a witness appearing on behalf of the Public,

6 having been first duly sworn, testified as

7 follows:

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9 A My name is Carol Barker, C-a-r-o-l B-a-r-k-e-r, and I
10 live in zip code 46241.

11 I request the Commission deny AES' proposal.

12 AES' proposed electric rates would be harmful to me and my
13 family as well as my community. My husband and I are 75
14 and retired and do not have unlimited wealth. We must be
15 very careful with our spending, and adding this rate hike
16 would put considerable pressure on our already limited
17 income and could very well force us to not be able to buy
18 some of the expensive medications we use.

19 I request the Commission review the actions of
20 AES and the consequences of those actions over the past 12
21 to 18 months. AES performed a system upgrade that caused
22 major problems for all of its consumers. It was months
23 before I received an accurate bill. Many, many consumers
24 were paying amounts they did not owe for fear of being
25 disconnected. This Commission received many complaints

1 concerning AES and the results of this upgrade. I was one
2 of those.

3 I attended a hearing held by this Commission for
4 AES where they used the proverbial dog and pony show didn't
5 answer any question. Instead, it showed how incompetent
6 AES Indiana management was in handling all of the issues
7 resulting from the upgrade. It was very evident that AES
8 management didn't have a clue as it took them several
9 months before they realized their system was not initiating
10 the automatic payments consumers like myself had been using
11 for years.

12 Yes, I was one of the hundreds that AES did not
13 deduct my monthly budget payment for months. They also did
14 not send me a bill for over six months, so I -- even if I
15 did choose to pay, I had no idea what my usage was and/or
16 if my budget amount was changed. AES didn't have a clue
17 either.

18 Due to neglect by AES management, the company
19 lost millions of dollars in payments not being made, late
20 fees not being charged, and new connections being delayed.
21 Now they are asking for a rate hike? Really? They are
22 asking consumers to pay for their negligence and bad
23 management.

24 This Commission must, again, I say must, deny
25 this request. AES is a monopoly, and because of that, they

1 think there's no reason for them to be held accountable.
2 You, the Indiana Utility Regulatory Commission, is the only
3 resource -- recourse we have, we, the captive consumers.
4 We have absolutely zero choice of who we buy our
5 electricity from. This Commission's duty is to ensure
6 consumers are protected from bad management by the
7 monopolies that provide critical life services to the
8 residents of the State of Indiana.

9 Thank you.

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(WITNESS CAROL BARKER EXCUSED)

FH-B- 64

1 MR. HAAS: I next call Darcy Staser.

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3 **DARCY STASER**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

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7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Could you, please, state and spell your name for the
10 record?

11 A Darcy, D-a-r-c-y, Staser, S-t-a-s-e-r. I'm an
12 Irvington resident -- resident/homeowner since about 2003,
13 work full time, and I have a question, rhetorical for you
14 but reality for me: How am I supposed to pay an additional
15 \$30 a month or whatever if I can't afford it now?

16 I have been without power since the end of May
17 because my rates, with the rate hike that has already been
18 approved, over the winter we had have gone up -- my monthly
19 payments went up to almost the amount of my mortgage,
20 almost half a grand a month in a small home with small
21 usage.

22 By April, I was already chasing disconnect
23 notices, and when my car got flooded in the -- in the
24 floods that we had in April, and I had to fix my car just
25 to keep my job so that I could keep paying anything, AES

1 was inflexible with me. By the end of May, my power was
2 off. I have been without power since May through this heat
3 wave, basically living with battery-powered lamps and fans
4 and no refrigeration. It's kind of hard to have a
5 reasonable grocery budget when you can only purchase what
6 is in individual portions or shelf stable, and that's being
7 employed full time.

8 So I don't see how it is conscionable to ask to
9 put an additional burden on the working people of this
10 State, especially when we are giving breaks to large
11 business entities. Why are we putting the burden of their
12 breaks on us? Why are we even considering bringing in
13 these data centers that take -- require a glut of energy
14 without even insisting that they produce some of their own
15 power? If Amazon can put solar panels on their warehouses,
16 they've got the ability to put solar panels on the roof and
17 take some of the burden off of us with the amount of energy
18 they would use.

19 So, please, I strongly encourage you to say no to
20 this additional rate increase because I still have to
21 figure out how I'm going to pay for what we have --
22 being -- what we're being charged now.

23 Q Thank you.

24

25 **(WITNESS DARCY STASER EXCUSED)**

1 MR. HAAS: Your Honor, the remaining witnesses
2 arrived after 6:00, and I believe they need to be sworn in.

3 THE COURT: Okay.

4 Will everybody who is still -- who has still --
5 who has not testified, please stand and raise your right
6 hand for me?

7 Thank you.

8

9 (OATH DULY ADMINISTERED TO NUMEROUS PEOPLE)

10

11 MR. HAAS: Thank you, Your Honor.

12 I next call Eddie Hager.

13

14 **EDDIE HAGER**, a witness appearing on behalf of the Public,
15 having been first duly sworn, testified as
16 follows:

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18 A My name is Eddie Hager, E-d-d-i-e H-a-g-e-r. I'm an
19 AES customer.

20 I've been in the City of Indianapolis since 2015.
21 Since 2015 to this date, I'm paying about \$16,000 a year
22 extra just to live in Marion County. That's \$16,000 out of
23 my pocket. I work. That's \$16,000 out of my wife's
24 pocket. She works. That's \$16,000 out of my retired
25 mother-in-law's pocket who is disabled and lives with us

1 because she can't afford to live any place else. That's
2 out of our pockets.

3 I'm sitting over there offended that you allow
4 AEI -- AES to pay millions, millions to their workers, to
5 their board, to their CEOs. That falls on you. AES is a
6 bad apple. AES continues to be a bad apple. AES will
7 continue to be a bad apple until you step up to the plate.

8 So I'm asking, pretty soon it's going to turn
9 into a demand, that you get on the court and do your job.
10 That's the first warning. We won't come with a second
11 warning. You need to do your job. It is offensive that
12 you're passing a company up with no audit. Where's the
13 customer affordability audit?

14 The Judge here just announced when we came in --
15 when I came into the door that there were lawyers,
16 engineers, accountants, all are going to oversee this.
17 They're going to look at it. How many of them have talked
18 to you people? Not a single one of them. Not a single one
19 of them will talk to these customers about affordability.
20 They will do an algorithm. They'll figure it out somehow,
21 up here out in the middle of nowhere, but they'll figure it
22 out and make it look good, but in the end, you need to talk
23 to these people, me.

24 Let's go back to the bad apple syndrome. I've
25 lost electricity five times in my home. All of them, AEI

1 or AES, every one of them. A line went down. A
2 transformer went down. I can hear it because I'm within a
3 block of the transformer or the transfer station. It
4 sounds like a bomb going off in my house. Ten days, three
5 events of ten days, we lost everything, food. We had to go
6 to a hotel because our mother -- mother-in-law can't live
7 without air conditioning and without her oxygen and without
8 her P -- PAP -- her mask at night. That's life. That's
9 keeping her alive.

10 64 percent of your customers have some element
11 that provides them life-giving and providing and sustaining
12 equipment. 64 percent have something that gives them life
13 and keeps them alive. Over half have gotten disconnects.

14 Here's what you guys don't realize and what
15 you're not looking at because it doesn't get reported on
16 the little fancy required reports. I've never in my entire
17 life never missed a utility payment because I've been
18 blessed, not once, ever. AES forced us to a budget because
19 we -- 700 one month, 400 the next month, 1,100 the next
20 month. It was just all over the place. So it forced us to
21 a budget. Then the budget goes up. Seven times our budget
22 has went up. The last one, you have to pay -- because
23 you've been on a budget for so long, you have to pay down a
24 500 down payment, and I've never missed a payment, not once
25 have I ever missed a payment, and if you want that

1 information, I've got the bills to show you; I'll show
2 them. This is the story that you guys don't get. If I
3 hadn't paid that \$500, I'd have been shut off, and I've
4 never missed a payment. I've never missed an increase.
5 This is what these people and these people, customers, keep
6 telling you. You can hear this story over and over and
7 over again, and you're not going to get it.

8 Dennis Hopper said in the movie Hoosiers: Guys,
9 don't sit there getting -- watching the paint dry. Do your
10 job and stop this corporate greed, stop the corporate
11 greed, stop the bad apple syndrome. It's disgusting, and
12 it shouldn't be allowed. Do you know what you do when you
13 get a bad apple in a bunch? You throw it out and feed it
14 to the cows.

15 I'll leave you with this statement: We're mad.
16 You're right, we're mad, and we're mad as hell, and we're
17 not going to take it no more.

18 MR. HAAS: Thank you.

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(WITNESS EDDIE HAGER EXCUSED)

FH-B- 70

1 MR. HAAS: I next call Theresa Corn.

2

3 **THERESA CORN**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A My name is Theresa Corn, T-h-e-r-e-s-a C-o-r-n.

8 I've lived at our address -- My husband and I
9 bought it when we were 30-years-old. -- since -- so 1980.
10 We're both retired. I'm in my 70s. I just retired from a
11 nursing -- 50 years of nursing. In 2023, I was figuring
12 out my budget. You know, you're retired. So I thought,
13 okay, my electric will be 3,600 to 4,000 a year. That's a
14 hot summer. That's a cold winter. I mean, we've been
15 there since 1980.

16 When we moved there, it was oil and electric. We
17 couldn't afford the gas because the house was 200 feet off
18 the road. So we went all electric. We changed the windows
19 out. We've got new insulation. We have a new roof. We
20 don't have a pool. We don't have a hot tub. We don't have
21 electric cars. We're just regular people. Our furnace is
22 checked twice a year. We've got a heat pump. We've got
23 the thermometer that turns down at night and goes back up
24 in the day or whatever it needs to do.

25 Last winter I had one month over a thousand

1 dollars. Now, my budget was only going to be 3,600 to
2 4,000, and then I had another month almost 800, 785. I've
3 only been retired two years. This is ridiculous, and
4 really, for all of you, at least I can pay it. I mean,
5 this is disgusting to listen to the monopoly, the power
6 [inaudible], all these people that are disconnected. I
7 mean, come on. How can we even sit here and think this is
8 okay? There's nothing okay about it. Nothing is okay
9 about it.

10 It's been eye-opening to me to see how much money
11 they make. I want transparency. I want an audit. I want
12 to see the ends and the outs. You know, when you're a
13 nurse, you worry about the ends and the outs. I want to
14 know how much money it actually costs them to provide
15 service, how much money they get. We already have heard
16 about all the bonuses and all the CEOs and all their
17 salaries. It's ridiculous, and I didn't even really think
18 about it's a monopoly, that they do whatever they want. We
19 have got to take care of these people. This is ridiculous.

20 I mean, my husband was an engineer. He's retired
21 now, too. Our taxes have gone up from 4,000 a year to
22 8,000 a year. Our garage isn't even heated. I mean, we
23 don't have a mansion. We don't live on the west side and
24 the north side. We just have 13 acres that we take care of
25 that's mostly agricultural. There is nothing there, but we

1 love Perry Township. I grew up there.

2 So, with that being said, if we, two people that
3 have an income, and now I have a retirement income, can't
4 afford our stuff, what are people going to do on
5 disability? How are people going to do this? Their mother
6 is on a CPAP, and -- I mean, to hear everybody and all they
7 have to do, this is crazy; this is crazy.

8 So, if it's stopping with all of you, I hope you
9 really think about this. If they needed the money, if it
10 went appropriately, if they used it to cut the trees, if
11 the linemen who are out there risking their lives were
12 getting a raise and needed a raise, I can -- I can feel
13 that. I was a bedside nurse on nights, Riley trauma
14 center, but to put it in some CEO's pocket, oh, no, no, no,
15 no. They need to get out there and remember what it's like
16 to work.

17 Thank you.

18 MR. HAAS: Thank you.

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(WITNESS THERESA CORN EXCUSED)

1 MR. HAAS: I next call Nicholas Timperman.

2 Nicholas Timperman?

3 I next call Hilari Vargo.

4

5 **HILARI VARGO**, a witness appearing on behalf of the Public,

6 having been first duly sworn, testified as

7 follows:

8

9 **DIRECT EXAMINATION,**

10 **QUESTION BY MR. HAAS:**

11 Q Please state and spell your name for the record.

12 A Hello.

13 My name is Hilari Vargo, spelled H-i-l-a-r-i, and
14 last name is V, as in Victor, a-r-g-o.

15 I don't have a speech prepared, and I'm not going
16 to come out with fancy numbers. I'm just going to speak
17 real. I'm used to being ignored when I give testimony. I
18 go down to the State House and do this. I'm asking you
19 guys not to ignore us. This is really hard to watch bills
20 get passed that don't make sense, and to be here tonight, I
21 have a family of five. I should be home cooking them
22 dinner, but I'm here, and there should be more people here,
23 and they want to be, but they're exhausted. We're all
24 exhausted. Living in this climate is exhausting.

25 Now what you're asking, a \$30 increase, I can

1 tell by looking at your shoes that you think \$30 is
2 nothing, but I'm going to tell you what it means to me. My
3 high school son, all he asked for to go back to school was
4 underwear and socks, and I couldn't afford it, but \$30, I
5 couldn't afford it. He's on a [inaudible] team, and he's
6 got a competition this weekend. We can't afford to buy
7 [inaudible], no complaints. People are wonderful like we
8 just saw, but they shouldn't have to do that. There's a
9 sign-up sheet to bring food for the team. No one is
10 signing up to bring the meat for tacos because the taco
11 meat to feed 15 kids is \$30, and this competition is
12 Saturday, and no one is signing up, but my team's parents,
13 they're not here because they're exhausted, but they have
14 the same issues. \$30 is too much.

15 School sucks. My God, we're all going to
16 celebrate that our poorest schools get free lunches. Those
17 lunches are terrible. My kids throw them out in the
18 garbage. They are un -- They can't -- It's disgusting. So
19 now the teachers are saying these kids are starving. Let's
20 sign up and bring snacks. No one can afford to bring
21 snacks. No one can afford this. There are usually
22 fundraisers, let's do fundraisers. I was the [inaudible]
23 club president. I ran the crock pot warriors. I am
24 fundraising chair for Boy Scout Troop 73. My God, we are
25 out there working our asses off, and we work full time;

1 we're exhausted. I couldn't afford to buy the fundraising
2 T-shirt for my daughter's fundraiser. I pretended like I
3 didn't see the booth at the PTO meeting. That T-shirt was
4 \$30. \$30 is a big deal; it's a really big deal. I need
5 you to hear how big of a deal it is.

6 Now, I'm a sign language interpreter. I work
7 with [inaudible] company. Now what that is is how deaf
8 people make phone calls. They come up on the screen. I
9 can see them, and then they say: Please call the
10 electrical company. Okay. I am on the phones all day long
11 calling the Social Security office. Where's my check?
12 It's delayed or it's canceled. Let's call the electrical
13 company. Hey, AES, I know I'm behind, but please don't
14 shut off my electricity. I'm sorry, you're late. We have
15 to shut off your electricity.

16 I am watching the background. Cockroaches are
17 crawling on their walls, and they're crying. They have no
18 air conditioning. They've got their windows open in
19 90-degree heat. We're asking these people who can't afford
20 to pay their bills to pay \$30 more a month.

21 You guys, it's really insane. I just need you to
22 hear us. We need you to hear these real stories, and these
23 people, these Hoosiers, where do they work? I mean, my
24 favorite cashier at Kroger, she's got a broken back. They
25 have to -- I mean, my God, why don't you sit down? I'm not

1 allowed to sit down. Okay. I go to Lowe's and talk to
2 those 70-year-old employees. Lowe's is completely empty.
3 What do you guys do when there's no one in here? We have
4 to walk up and down the aisles. Are you allowed to sit?
5 We are not allowed to sit. Okay. I've interpreted in
6 Amazon. It is true that there are bottles of urine placed
7 around the buildings because those workers aren't allowed
8 to go to the bathroom. After their ten-hour shift, they
9 are exhausted. At Chewy -- I've interpreted at Chewy.
10 Those people have to make [inaudible]. Everyone comes home
11 exhausted. That is why they're not here tonight.

12 Everybody is exhausted, you guys, and we're
13 working so hard, and like he said, we are angry, and where
14 this anger is going to go, I mean, I don't -- I can't
15 predict; I can't predict, but people aren't going to take
16 it any more, and I just need you to hear us, and I need you
17 to not ignore us and stand up for us. My God, that's all
18 Americans want is for our leaders to stand up for us and do
19 what is right, and so I'm begging you because you guys are
20 here. We can reach out and touch you, you know. It's
21 real. You guys can fight for us. Please, please do it.

22 Thank you.

23 Q Thank you.

24

25 **(WITNESS HILARI VARGO EXCUSED)**

1 MR. HAAS: I next call Gretchen Szostak.

2

3 **GRETCHEN SZOSTAK**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q If you could, please, state and spell your name for
10 the record?

11 A Hi there.

12 My name is Gretchen Szostak. That's
13 G-r-e-t-c-h-e-n, and my last name is S, like Sierra; z,
14 like Zulu; o, like Oscar; s, like Sierra; t, like Tango, a,
15 like Alpha; k, like Kilo.

16 I am both a residential and a business
17 customer -- electric customer of AES Indiana, and I request
18 that the Commission deny AES' proposal which would be
19 harmful to me and my family and my community.

20 In the current economy, in the last four years of
21 inflation, the price of almost everything has increased.
22 The difference is that I can choose not to buy from most
23 businesses or vendors that I can no longer afford. AES is
24 basically a monopoly, so it's my only option for
25 electricity. I can't go to their competition for a lower

1 rate because there is none available to me.

2 I respectfully request that the Commission reduce
3 the burden on residential customers by taking the following
4 options: First, I ask that you significantly reduce AES'
5 return on equity. AES regularly enjoys the highest profit
6 margin among Indiana's major electric utilities. It's
7 unfair for AES to seek higher profits while families are
8 forced to sacrifice just to keep the lights on. Reducing
9 AES' return on equity would help keep rates more affordable
10 and prioritize customers over excessive corporate earnings.

11 Second, please deny AES' proposed approximate
12 18 percent residential fixed charge increase. It
13 undermines energy efficiency efforts because it reduces the
14 financial benefits of conserving energy. I really try to
15 use less energy, but a higher fixed charge penalizes me
16 regardless of my efforts.

17 Third, I ask that you deny AES' request for
18 residential customers like me to subsidize the electric
19 rates of AES' large industrial and commercial customers,
20 including data centers. Corporations have the resources to
21 absorb higher costs while families are stretched thin.
22 Forcing residential customers to shoulder the burden for
23 wealthy corporations is fundamentally unfair and it
24 prioritizes people over profits.

25 Fourth, I ask that you, please, deny AES' request

1 to continue using declining block rates. As someone who
2 conserves energy to keep costs down, I'm penalized with
3 higher rates even when or while heavy users pay less per
4 unit. This structure discourages energy efficiency and
5 unfairly burdens those who can least afford it.

6 Fifth, AES just got an electric rate hike last
7 year. It's too soon for another one.

8 So, in conclusion, please deny AES' rate hike.
9 Please protect consumers and prioritize affordability when
10 deciding this case.

11 Thank you.

12 Q Thank you.

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(WITNESS GRETCHEN SZOSTAK EXCUSED)

FH-B- 80

1 MR. HAAS: I next call Marci Reyes.

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3 **MARCI REYES**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A Hello.

8 My name is Marci Reyes, M-a-r-c-i R-e-y-e-s. I
9 live in Franklin Township. I am a [inaudible] for a
10 hospital. I see some patients. I am sorry, I have this
11 script, but I am horrible at speaking, and it just threw me
12 off.

13 My husband is an accountant, so I live by Excel
14 worksheet and flow chart. So when they start talking about
15 trackers and stuff like that, this is something that -- I
16 saw my patients' utility bills which I don't see it in
17 their utility bills. Whenever I try to advocate for
18 them -- One of my patients, her bill was \$3,000, and I was
19 trying to see where that was coming from. There is a
20 special application that I have to put in that once they
21 cut her bill, it has to have [inaudible] bill because she
22 uses medical devices to have it operate once you turn it
23 off.

24 So I'm saying that since Indiana -- AES is the
25 only thing that you guys have, it's -- and it went to

1 [inaudible] in July, and the tracker is like \$9 a month;
2 right, but Duke, they claim it's \$8. So if we had an
3 option to go to Duke, you'll see the differences. So we're
4 talking about a monopoly, and it's -- I don't know if you
5 guys understand about trackers, but it's something that we
6 do quarterly or annually.

7 SENIOR COURT REPORTER LYNDA A. RUBLE: Ma'am, I
8 need you to speak into the microphone.

9 A So this is something that I never understand until I
10 saw this with my patients that we don't see that. It's
11 not -- We don't see the transparency and stuff like that.

12 Also, since living in -- I'm from Texas as well,
13 and there's a lot of data centers there. We -- I live in
14 Franklin Township, and -- I'll pick that up later. -- I
15 just want to say, are they trying to use [inaudible] to
16 pass estimated costs on to customers, you know, since it
17 has to be paid ahead? That's one of the reasons why I'm
18 like why -- why are they trying to do this extra cost on
19 top of everything else? Why isn't Google on top of this?
20 Why isn't [inaudible] up here? Why is -- Are they already
21 paying -- If they already passed all these extra hikes --
22 rates hikes approval ahead of time, why does [inaudible].
23 We're already paying all these extras in our bills, but
24 yet, they're trying to -- Even Governor Braun is afraid of
25 all the extra usage -- the electric usage that data centers

1 might use. So [inaudible] for the future for them to
2 build. So that's why I'm -- Are they trying to pass the
3 costs on to us so they can build it for you guys? What's
4 going on with that?

5 So I do not approve of this. So that is my point
6 of view because we're -- I agree with the young lady when
7 she said where's the transparency? Where are the costs?
8 We want to do an audit. Where's the [inaudible]? Where's
9 all this going to? So I want to see all that.

10 Thank you.

11 MR. HAAS: Thank you.

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(WITNESS MARCI REYES EXCUSED)

1 MR. HAAS: I next call Brenda Price.

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3 **BRENDA PRICE**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A My name is Brenda Price, B-r-e-n-d-a P-r-i-c-e.

8 I'm 72-years-old. I am having to work a part-
9 time job after retirement just to make my ends meet so I
10 can keep my home, and you're asking me to pay more for
11 electricity?

12 I called last -- at the first of the year because
13 I saw an increase in my budget to ask why, and they
14 basically told me: Well, I can't tell you. It's just a
15 system problem they tell us so we just send it on to you.
16 Now, what kind of service is that?

17 Why at 72-years-old am I having to work at a
18 part-time job after retirement? Because you keep putting
19 more and more onto the backs of us poor people. You say:
20 Well, you live in Fountain Square. Look at the price of
21 your home. I have lived here 30 years. I've lived here
22 when there was shooting and drugs in my backyard. Do I get
23 that money now? I paid \$32,000 for my home when I bought
24 it. They say: Well, your home is worth over 200,000. Do
25 I have 200,000? No, I don't.

1 So why am I continuously having to pay increases
2 upon increases in an area where it's a monopoly? This is a
3 utility that should be public not private owned. It needs
4 to go back to the people.

5 That's what I got to say.

6 MR. HAAS: Thank you.

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(WITNESS BRENDA PRICE EXCUSED)

1 MR. HAAS: I next call Julie Shetler.

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3 **JULIE SHETLER**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A Thank you for hearing me out.

8 My name is Julie Shetler, J-u-l-i-e. Shetler is
9 S, as in Sam, h-e-t, as in Tom, l-e-r.

10 October 2023 my life fell apart. My furnace
11 started having a gas leak, but I had been suffering for
12 8 and-a-half years. So I subsequently got a new furnace
13 and subsequently found out that the people who put that in
14 did it improperly because I was breathing in sewer gas, and
15 then before that, I had a plumbing issue, and I have an
16 open sewer line quite literally to the street.

17 So as I'm heating my home, I'm heating the sewer
18 system, and I'm still breathing in that sewer gas. Had
19 some agencies not interfered and messed my life up last
20 year, I would have had that fixed, and I would not have
21 that sewer gas still coming in to my home.

22 I plan to write my story and document it. I
23 don't know if the statute of limitations is against me, but
24 I've only recently found all this out. I've been
25 traumatized.

1 So my gas bill went down -- the amount of gas,
2 and I'm using electric space heaters, burning [inaudible]
3 fire because I had a mice problem in my home, and they were
4 probably chewing on every fiber of the electrical cords.

5 So I'm living in a constant state of anxiety in
6 my home, and because of the mice and because of the sewer,
7 now I can [inaudible] and get a new furnace, but I don't
8 want to be breathing in the sewer gas. I don't want to be
9 breathing in the mice debris.

10 I have no insulation in the walls, and the
11 insulation has been shifted in the attic. The furnace that
12 was installed improperly sucked in that insulation in the
13 attic. The furnace closet was over 100 degrees in that
14 closet in the summer, and in the winter, it's the reverse,
15 and I have to keep the space heaters going to keep my pipes
16 from freezing, and I have a water pipe problem and more
17 mounting debt problems that I'm in debt now, and I can't
18 pay.

19 Last winter, because of the problems, I called
20 IPL to see about can I pay half? Oh, no, I'll still have
21 to pay the late fees, about \$35, and they're raising this
22 \$30. Right now, I eat two meals a day. I'm on a
23 restricted diet. It's very expensive. So all I eat is
24 cereal in the morning, a lot of sugar; I'm having a lot of
25 sugar problems now, and pizza at night. Every once in a

1 while I'll go to Culver's or somewhere, but I'm not getting
2 that third meal. I'm not eating a balanced meal.

3 My life's just been turned upside down since that
4 October, and I had lost my mom in 2022, and I was really,
5 really struggling through that loss, and then this
6 happened, and I've been slowly trying to pull myself back
7 together and face these consequences. I want to completely
8 gut that house and remodel it, but I don't have the money,
9 and I was going to get me an RV to live in so that I'm not
10 heating up that entire house, shut everything down, water,
11 electricity, but I just don't know how I'm going to do it.

12 I do want to say something. I'm a representative
13 of the senior citizens. Before, I was on the Extra Help
14 program. The Social Security increase give you a COLA
15 increase. They give you that increase, but they turn right
16 around and charge you more for Medicare. You don't get
17 ahead. I have no retirement. I have no savings. I try to
18 budget my money, and I'm not a fan of being on the budget
19 billing because I take the summertime to catch my breath,
20 and I stock up so I can make mass purchases so I can get
21 through the winter because I have to pay the bills in the
22 wintertime. I'm trying to stay ahead.

23 So it's been hard. I've had very little support,
24 and this has been very trying, and I think by the grace of
25 God my house did not blow up because as I started cleaning

1 up, the nails were -- the nails that popped through the
2 floor, they popped through the roof. My house was that
3 close to blowing up, and because of that open sewer pipe,
4 it might have taken three or four other homes with it.
5 I've tried to call the Indianapolis code inspectors to come
6 and look at my house and see what they've done to me.
7 They're a powerful corporation in this City that did this
8 to me, and I hope that I can have my day in court and be
9 heard.

10 Thank you.

11 MR. HAAS: Thank you.

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(WITNESS JULIE SHETLER EXCUSED)

1 MR. HAAS: I next call Nekoma Burcham.

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3 **NEKOMA BURCHAM**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 A Hi.

8 My name is Nekoma Burcham, N-e-k-o-m-a
9 B-u-r-c-h-a-m.

10 I had prepared remarks, but I think a lot has
11 been covered here tonight. What I will say is that we
12 don't have a choice. We are locked in. We can't choose
13 who to get the power from. The only voice that we have,
14 the only choice that we have, in any of this is in your
15 hands. I just ask that you make the right choice and say
16 no to this rate increase.

17 MR. HAAS: Thank you.

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25 **(WITNESS NEKOMA BURCHAM EXCUSED)**

FH-B- 90

1 MR. HAAS: I next call Michele DiPlotti.

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3 **MICHELE DiPLOTTI**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Please state and spell your name for the record.

10 A Hello.

11 I'm Michele DiPlotti, M-i-c-h-e-l-e
12 D-i-P-l-o-t-t-i.

13 First, I want to thank you all for being here. I
14 know this probably can't be a very comfortable position for
15 you all, and I didn't expect to get up here and speak, but
16 after listening and taking notes, I just didn't feel
17 comfortable not saying anything.

18 I was here in support of my next-door neighbor,
19 Brenda, who spoke previously, who said she paid \$30,000 for
20 her home 30 years ago, and she was making \$12 an hour and
21 works three days a week and gets up at 4:30 in the morning
22 and goes to work until noon, and she's told me -- she
23 confided in me, and I hope she's not mad, but she told me
24 that she's worried that she won't have her house next year.

25 If you look at everything that has happened not

1 only with the cost of living, you guys have all heard that,
2 but if you look at everything that's happened with taxes
3 and with utilities and, okay, groceries, gas, she literally
4 doesn't know that she's going to be able to afford to stay
5 in her home that she's lived in for 30 years, and she
6 doesn't know where she's going to go. She raised her
7 children there. One is a police officer, and they -- I
8 mean, they're productive members of society. She's done
9 her job, and as a senior citizen, we're doing nothing to
10 help her.

11 I know it's not only your job, but it is -- it is
12 part of your job to help think about how you're affecting
13 people, and I'm sorry, but I don't necessarily think that
14 I'm much different than all of you sitting up there. I'm
15 very fortunate. I'm not a Simon. I'm not an Irsay. We
16 can afford to pay our bills, and if you want me to tell you
17 about things that I just get upset about but don't
18 necessarily do anything about, I had a condo. The
19 electricity was off for a year because I was financially in
20 distress, and I wasn't going to give up an appreciating
21 asset, so I did what I could to pay the mortgage, and to go
22 turn the electricity back on, \$380. I mean, for a condo
23 building.

24 So I think that -- Based on what everybody said
25 here, I think that you all should take a look at the fees

1 that are being charged, and when people get behind, they
2 can't catch up. I mean, they can't. You know, that Darcy,
3 you know, her bill is \$2,000, and she's like there's \$500
4 in fees. I don't know what they're for, and I'm -- You
5 know, I don't get a tax deduction. I don't -- I'm a human
6 being, and you know what? There's a lot of people that put
7 a lot of numbers out there that I have some money that I
8 could invest, and you know what? AES would be an excellent
9 investment, but I will not have blood on my hands. I
10 won't.

11 All I'm asking you guys is you live in a very
12 different world than these people do, as I do. I mean, you
13 know, but there's so many people that are working and
14 trying to do the right thing, and they just can't make ends
15 meet, and so then we just sit there and say: Oh, they're
16 homeless. They must be drug addicts. They must be --
17 Hell, I would be, too. I'll be honest. I mean, you've got
18 to do something to make you feel better, you know, and, I
19 mean, we gotta find a way to help people, not bring them
20 down, and you know what? Like I said, it would be a great
21 investment, but it all goes back to that corporate greed
22 versus humanity, and, you know, as they said, you gotta
23 work just like my next-door neighbor, but would you want
24 that to be your grandmother, your mother, your daughter?

25 So all I ask is that you try to take a different

1 look at it, and I don't envy being in your positions and
2 the responsibility that you accepted to the corporations
3 and to the people, but all I ask is that you just take a
4 deep breath and step back and try to leaf through this BS.
5 I'm not political.

6 So, anyways, thank you very much for your time.
7 I appreciate it.

8 Q Thank you.

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14 **(WITNESS MICHELE DiPLOTTI EXCUSED)**

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19 THE COURT: We'll go off the record and take a
20 five-minute break.

21 Thank you.

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25 (HEARING IN RECESS UNTIL 8:20 P.M., SAME DAY)

1 Indianapolis, Indiana
2 August 21, 2025
3 8:20 P.M. (EDT)

4

5 THE COURT: We're back on the record.

6 Mr. Haas?

7 MR. HAAS: Thank you, Your Honor.

8 We have no further witnesses.

9 I move that the testimony tonight be entered into
10 the record as Public's Exhibit No. FH-B-1.

11 THE COURT: Any objections?

12 MR. PEABODY: No objection, Your Honor.

13 MS. WASHBURN: No, Your Honor.

14 THE COURT: Thank you.

15 Public's Exhibit No. FH-B-1 is admitted into
16 evidence.

17

18 (PUBLIC'S EXHIBIT NO. FH-B-1, CONSISTING OF THE
19 PUBLIC FIELD HEARING QUESTIONNAIRES, ADMITTED
20 INTO EVIDENCE.)

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1 THE COURT: Thank you for participating in this
2 Field Hearing in Cause No. 46258.

3 This is continued to the next Field Hearing which
4 will be held Monday, August 25th, at 6:00 P.M. at the New
5 Augusta Public Academy North Middle School Auditorium which
6 is located at 6450 Rodebaugh Road, Indianapolis, Indiana
7 46268.

8 Thank you.

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16 (FIELD HEARING ADJOURNED)

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22 (AND CONTINUED TO THE FIELD HEARING SET TO COMMENCE ON
23 AUGUST 25, 2025 AT 6:00 P.M. (EDT) AT THE NEW AUGUSTA
24 PUBLIC ACADEMY NORTH MIDDLE SCHOOL AUDITORIUM,
25 6450 RODEBAUGH ROAD, INDIANAPOLIS, INDIANA 46268)

MR. HAAS: [1] 95/6 MR. PEABODY: [1] 95/11 MS. WASHBURN: [1] 95/12 THE COURT: [7] 2/21 3/3 67/3 94/19 95/4 95/10 95/13	1.6 [1] 30/8 10 [1] 42/10 10 percent [1] 41/25 10,000 [1] 6/9 10.7 [4] 10/18 31/21 35/15 35/17 10.7 percent [1] 10/17 100 [1] 56/23 100 degrees [1] 87/13 100 percent [2] 28/8 40/13 11.4 [1] 6/21 12 [4] 6/20 21/2 30/4 62/20 12.5 [1] 6/20 13 [1] 40/20 13 acres [1] 72/24 13 percent [1] 55/13 13.4 [1] 41/9 13.45 percent [2] 4/25 5/21 13.5 percent [3] 17/21 24/17 54/3 13.5 percent-plus [1] 16/19 14 [1] 4/3 14 percent [1] 35/20 14.3 [1] 9/24 15 [1] 75/11 15 percent [2] 11/15 14/23 16.7 percent [1] 41/22 17 percent [2] 6/15 6/18 17.6 percent [1] 10/14 18 [2] 44/10 62/21 18 percent [2] 50/25 79/12 1926 [1] 32/1 1980 [2] 71/9 71/15 1998 [1] 19/12	30 [4] 32/13 84/24 91/20 92/58 30 percent [1] 6/22 30-years-old [1] 71/9 300 percent [1] 28/4 33 billion [1] 11/12 38 percent [1] 29/14
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A ability [1] 66/16 able [6] 6/13 6/16 16/18 42/24 62/17 92/4 abnormal [1] 27/12 about [46] 12/12 12/14 12/24 12/25 15/9 16/12 21/18 22/25 24/20 31/16 35/9 35/10 44/18 44/19 46/2 46/10 46/11 46/19 48/17 48/18 48/22 49/7 49/8 51/1 57/1 59/21 59/21 60/12 65/12 67/21 68/19 72/8 72/9 72/13 72/16 72/18 73/9 81/14 82/4 82/5 87/20 87/21 92/12 92/17 92/17 92/18 above [3] 39/6 40/16 46/2 absolutely [2] 8/6 64/4 absorb [1] 79/21 absurd [1] 55/4 Academy [2] 96/5 96/24 accelerating [1] 7/10 accept [1] 2/19 accepted [1] 94/2 accepting [1] 32/25 access [3] 5/3 7/6 37/24 accessible [1] 61/3 accomplishment [1] 29/10 Accomplishments [1] 29/7 accountable [3] 55/6 55/7 64/1 accountant [2] 29/11 81/13 accountants [1] 68/16 accounting [1] 1/17 accounts [1] 24/20 accurate [1] 62/23 accusations [1] 55/1 accusing [1] 31/12 acquired [1] 54/16 acres [1] 72/24 acronym [1] 29/19 across [2] 4/16 60/24 acting [1] 18/23 action [3] 2/20 50/19 60/11 actions [2] 62/19 62/20 actual [1] 30/25 actually [3] 17/25 33/4 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OUCC ATTACHMENT ALB-6
CAUSE NO. 46258

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANAPOLIS POWER &	)	
LIGHT COMPANY DOING BUSINESS AS	)	
AES INDIANA FOR AUTHORITY TO	)	
INCREASE RATES AND CHARGES FOR	)	
ELECTRIC UTILITY SERVICE THROUGH	)	
A PHASE-IN RATE ADJUSTMENT, AND	)	CAUSE NO.
FOR APPROVAL OF RELATED RELIEF,	)	46258
INCLUDING (1) REVISED DEPRECIATION	)	
RATES, INCLUDING COST OF REMOVAL	)	
LESS SALVAGE AND UPDATED DEPRECIATION	)	
EXPENSE, (2) ACCOUNTING RELIEF,	)	
INCLUDING DEFERRALS AND AMORTIZATIONS,	)	
(3) INCLUSION OF CAPITAL INVESTMENT,	)	
(4) RATE ADJUSTMENT MECHANISM PROPOSALS,	)	
INCLUDING A NEW PROPERTY TAX RIDER, AND	)	
(5) NEW SCHEDULES OF RATES, RULES AND	)	
REGULATIONS FOR SERVICE	)	

TRANSCRIPT OF FIELD HEARING

Field Hearing commenced to be heard, to adjournment, on August 25, 2025 at 6:00 P.M. (EDT) at the New Augusta Public Academy North Middle School Auditorium, 6450 Rodebaugh Road, Indianapolis, Indiana 46268 before Chairman James F. Huston, Commissioner David E. Veleta, Commissioner David E. Ziegner, and Administrative Law Judge Kristin E. Kresge (Presiding)

Reporter: Amy L. Tokash

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Greg Taylor:. FH-C-12 to FH-C-15

Jesse Brown:. FH-C-16 to FH-C-22

Robert W. Burton: FH-C-23 to FH-C-24

Erica Mayes:. FH-C-25

Lucas Lee:. FH-C-26 to FH-C-29

Annette Johnson:. FH-C-30 to FH-C-33

Demetrice Hicks:. FH-C-34 to FH-C-36

Sabae Martin:. FH-C-37 to FH-C-40

Vernon Compton:. FH-C-41 to FH-C-42

Janice Bacon:. FH-C-43 to FH-C-45

Mary Dando:. FH-C-46 to FH-C-47

Samantha Alba: FH-C-48 to FH-C-50

Linda Foulks:. FH-C-51 to FH-C-52

Nicholas R. Kreuzman:. FH-C-53 to FH-C-54

Kristin Cofield:. FH-C-55 to FH-C-58

Brent Bowles:. FH-C-59 to FH-C-61

Sherry Taylor:. FH-C-62 to FH-C-63

John Goldberg:. FH-C-64 to FH-C-67

Susan Pollard:. FH-C-68 to FH-C-69

Jacqueline Pryor:. FH-C-70 to FH-C-73

Greta Allen:. FH-C-74 to FH-C-75

Cloyd W. Patterson:. FH-C-76 to FH-C-78

1 Indianapolis, Indiana
2 August 25, 2025
3 6:00 P.M. (EDT)

4 COMMISSIONER DAVID E. VELETA: This is a hearing
5 published in Marion County in the Indianapolis Star in a
6 cause that's formally docketed as "Petition of Indianapolis
7 Power & Light Company doing business as AES Indiana ('AES
8 Indiana') for authority to increase rates and charges for
9 electric utility service through a phase-in rate adjustment
10 and for approval of related relief including (1) revised
11 depreciation rates including cost of removal less salvage
12 and updated depreciation expense, (2) accounting relief
13 including deferrals and amortizations, (3) inclusion of
14 capital investment, (4) rate adjustment mechanism proposals
15 including a new property tax rider, and (5) new schedules
16 of rates, rules, and regulations for service."

17 Could we have the appearances of the parties,
18 please?

19 MR. T. JASON HAAS: Good afternoon, Your Honor.
20 Appearing on behalf of the OUCC, Jason Haas
21 representing the Public.

22 MR. JEFFREY M. PEABODY: Good afternoon.

23 On behalf of the Petitioner, Indianapolis Power &
24 Light Company doing business as AES Indiana, Jeffrey M.
25 Peabody with the law firm of Taft, Stettinius & Hollister

1 LLP, Indianapolis, Indiana.

2 MR. WILLIAM GROTH: Good evening.

3 My name is William Groth. I'm appearing tonight
4 on behalf of Citizens Action Coalition of Indiana also
5 known as CAC.

6 COMMISSIONER VELETA: Thank you.

7 So what I'm going to do now is I'm going to turn
8 it over to Mr. Haas, but first, I need everyone that's
9 planning on testifying tonight, if you could stand and
10 raise your right hand.

11

12 (OATH DULY ADMINISTERED TO 17 PEOPLE)

13

14 COMMISSIONER VELETA: Mr. Haas, whenever you're
15 ready.

16 MR. HAAS: Thank you, Your Honor.

17 I will now call up witnesses.

18 Will you please -- when you come up to the
19 microphone, please state and spell your name for the
20 record.

21 I'm first calling Representative Cherrish Pryor.

22

23

24

25

1 **CHERRISH S. PRYOR**, a witness appearing on behalf of the
2 Public, having been first duly sworn,
3 testified as follows:
4

5 A Hello. I'm State Representative Cherrish Pryor. My
6 name is spelled C-h-e-r-r-i-s-h, Cherrish, P-r-y-o-r,
7 Pryor. Go ahead? Okay.

8 So first off, I would just like to tell you thank
9 you for holding four hearings and in particular holding a
10 hearing in my district, so welcome to my district.

11 I would also like to say that the Indiana
12 Legislative Caucus did submit a letter asking you all to
13 hold hearings here, so we're very appreciative for that.

14 On to why we're here this evening: To me, this
15 request by AES is absolutely egregious. I can't even say
16 how bad this is for ratepayers.

17 AES asked for a rate increase in 2020. Those
18 rates are still being phased in, and so before those rates
19 are even completely phased in, they're asking for another
20 increase. It's not giving ratepayers an opportunity to
21 even breathe.

22 What makes it more difficult is the fact that the
23 Legislature continues to pass legislation that mandates
24 things that the IURC can do, so in some way, they do tie
25 the hands of IURC, but for ratepayers, people struggling

1 every single day, the only help and hope they have is the
2 IURC to say no, to not allow AES and quite frankly other
3 utilities to continue putting the backs of -- putting on
4 the backs of ratepayers their profits.

5 This, quite frankly to me, seems absolutely
6 heartless to the people who are trying to make it every
7 day. The fact that residential customers are being asked
8 to pay a higher percentage than businesses, and when you
9 think about the fact that we have people who are low
10 income, fixed income, and seniors who may live in those
11 older homes that are not even energy efficient, may have
12 older windows, may have doors that do not close all the
13 way, and so they're seeing their money just literally go
14 out the window and go out the door, and so to ask for those
15 ratepayers to pay more to me is simply heartless.

16 People are currently struggling to pay their
17 bills, and I realize that everything is going up for AES,
18 but guess what? Everything is going up for everybody.
19 Everybody is paying more. The difference is AES can come
20 to you to ask for a rate increase. Where do ratepayers go?
21 They don't have anywhere to go. The minimum wage remains
22 \$7.50 in the State of Indiana, so how are those people
23 going to be able to make it?

24 The other thing is for AES -- the fact is that
25 they're asking for more money for their profits. Again,

1 egregious and heartless at a time when tariffs are kicking
2 in, at a time when people are trying to just make it, at a
3 time when we know things are probably going to get worse.
4 People are losing Medicaid; people are just having a --
5 simply having a hard time, and AES basically is asking
6 ratepayers -- well, actually, they are. They're just
7 asking ratepayers to pay for a bigger profit margin. Over
8 \$400 million is what they want in profits. You know,
9 personally, I wish that our utility was not even a
10 corporation but it was something that was owned locally.

11 The other thing is all these doggone trackers
12 which again the legislators -- Legislature allows. I don't
13 vote for them, but the Legislature allows that, and AES
14 wants to roll all those trackers into the rate, so how are
15 people going to get ahead with what they're doing?

16 Then I'm concerned about the data centers, data
17 centers coming in potentially having a heavier load on the
18 system. Who's going to pay for that? Are ratepayers going
19 to be asked to subsidize that amount for the data centers
20 to be here? I think that they need to pay 100 percent. If
21 they want to move here, they need to pay 100 percent of the
22 cost of utilities, and it should not be passed on to
23 ratepayers and should be beared by AES and not the
24 ratepayers. The ratepayers should not subsidize data
25 centers basically is what I was saying.

1 And the other thing is AES knows that they can
2 come to you all and ask for a rate increase. They're very
3 well aware of that, and they know that in Indiana, our laws
4 unfortunately tend to favor utilities, but in favoring
5 utilities, that means that it's hurting ratepayers, again
6 people being barely able to make it, and this is egregious.

7 And these are just some numbers that -- AES
8 collects about \$1.6 billion each year. That's a lot of
9 money that they are collecting, and they're asking for that
10 to go up to \$2 billion in 2026 and \$2.1 billion in 2027.
11 They want a 28.5 percent increase by 2027. I don't know of
12 anybody's job that's given them a rate -- a pay increase --
13 I don't know of anybody's job that's given them a pay
14 increase of 28.5 percent and they stay in that same job.
15 Now if you get a promotion, you may get 28.5 percent or
16 even more, but if you're saying in that same job, people
17 are not getting that much money. Ratepayers are getting
18 hit just like AES, and I just think it's egregious what AES
19 is asking ratepayers to do. Again, this is heartless.

20 The other thing that I would mention, too, is the
21 tree trimming situation, the fact that they're asking for
22 more money for tree trimming. I think it's \$43 million
23 they're asking, but they're not getting -- we're not
24 getting better service out of their \$43 million. That,
25 again, is just egregious to me. They don't need, quite

1 frankly, an increase, and I know often times companies come
2 to the IURC probably asking for more than what they're
3 going to get knowing that they'll get a little bit less,
4 but in this particular situation, they shouldn't get
5 anything; they should be completely denied this rate
6 increase.

7 COMMISSIONER VELETA: To everyone in the
8 audience, for the Court Reporter who's trying to take the
9 record, if you just wait and you want to clap after each
10 speaker is done, it makes it better for the Court Reporter.
11 The record otherwise -- when she goes to transcribe it,
12 some stuff's going to be inaudible; it's problematic.

13 Just wait until the speaker is done, and then if
14 you want to clap then, that would be -- that's fine, but
15 clapping in between parts of the -- when the speaker is
16 speaking, it makes it really hard for Amy to do her job,
17 and then we end up with a record that doesn't reflect what
18 you said. We want to hear what you have to say, but we
19 also want the record of what you say to go into the record
20 in the case, so if you could please do that for us, we'd
21 really appreciate it.

22 A Thank you, and the last thing that I said is AES,
23 their request should be completely denied. They should not
24 get a lower rate than what they're asking for. It should
25 be denied because we are still -- they are still -- we are

1 still going to feel the effect of the last rate increase
2 that hasn't fully kicked in, and for AES to ask people to
3 pay more money when their last rate request hasn't gone
4 into full effect is problematic, and clearly it's not about
5 the people; it's about shareholders, stockholders. It is
6 not about the people who are sitting at their dining room
7 table every day trying to make a living, and that's a
8 problem.

9 I would ask that you please, please, please have
10 some sympathy on the individuals who are trying to make it
11 and just deny it. Just deny it because they'll probably
12 ask for trackers. Even if you approve it anyway, they'll
13 probably come back and ask for trackers again anyway.

14 So I would be happy to answer any questions.

15 Okay, thank you.

16 MR. HAAS: Thank you, Representative Pryor.

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(WITNESS CHERRISH S. PRYOR EXCUSED)

1 MR. HAAS: I next call Senator J.D. Ford.

2

3 **J.D. FORD**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A As Representative Pryor mentioned --

8 COURT REPORTER AMY L. TOKASH: I'm sorry, sir.

9 Could you state and spell your name for the record?

10 A Oh, I'm so sorry.

11 I'm State Senator J.D. Ford, F-o-r-d. I
12 represent District 29 in our Indiana State Senate, and that
13 covers the western side of Carmel, Zionsville, Pike
14 Township, and Wayne Township. I also serve on the Senate
15 Utilities Committee as my current committee assignment.

16 Before I do my prepared remarks, I would like to
17 just ask the audience quickly for the record: Is there
18 anybody here to testify in support of this rate case?
19 Anybody to testify against the rate case?

20 Just please let the record reflect that there were --
21 nobody's here tonight to support this AES rate case.

22 Again, I'm J.D. Ford. Today we are discussing if
23 we should charge Indianapolis residents 30 -- approximately
24 30 more dollars per month to keep the lights turned on, to
25 keep the air conditioner on, especially when the summers

1 keep getting hotter and often dangerously so every year.

2 So often when we see rate increase requests, we
3 see them tied to a certain project or a tangible
4 improvement, but this approximately 13.5 percent increase
5 seems to be tied to more general operation costs that are
6 just getting passed on to the consumer.

7 I understand inflation. We are all feeling the
8 weight of it, but while we feel it, the CEOs of the five
9 largest investor-owned utilities in our state receive a
10 compensation package of approximately \$18 million.

11 At the same time, a 2024 report revealed that
12 nearly half of households making less than \$20,000 already
13 struggle to keep the lights on. These families are already
14 staring down an approved 6 percent increase in 2026. How
15 do we think this additional increase would impact them?
16 Are half of those households not enough? Do we want to see
17 60 percent or 70 percent, or should we be doing everything
18 we can to get that number down to try and get more people
19 to the point where they are not having to decide between
20 food for their kids or AC for their kids because this is
21 the reality of far too many in my community.

22 I can't accept this increase, not when AES
23 already has the highest profit margin of all of our
24 investor-owned utilities, and this would only increase it,
25 not when AES already collects \$2.1 billion from Indiana

1 customers every year, and not when our households are
2 seeing over a 13 percent rate increase but data centers are
3 seeing a 2.5 percent rate increase and tax breaks from our
4 state, which I note that -- and this is again --
5 approximately 40 of those data centers are in the queue
6 ready to come on line in our state, which is the reason why
7 I filed Senate Bill 135 to put transparency on this data
8 center project because who will this increase resulting in
9 an average monthly bill of approximately \$180.00 per
10 household hurt the most? Well, I'll tell you: Elderly or
11 on fixed incomes. It's our neighbors with disabilities;
12 it's those already barely making and scraping by, children
13 who have no control over the situation, not the CEOs making
14 millions of dollars each year and certainly not the
15 investors enjoying the grossly high profit margins for a
16 basic necessity.

17 I oppose this rate increase in the strongest
18 possible terms, and I just want to say thank you to
19 everyone who came tonight to voice your concerns.

20 Thank you so much.

21 MR. HAAS: Thank you, Senator.

22

23

24

25

(WITNESS J.D. FORD EXCUSED)

1 MR. HAAS: I next call Senator Taylor.

2

3 **GREG TAYLOR**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Senator, if you could, please state and spell your
10 name for the record.

11 A Thank you. State Senator Greg Taylor, Senate District
12 33, first name G-r-e-g, last name T-a-y-l-o-r.

13 My testimony is one that some may determine to be
14 neutral, but I think after you hear what I have to say,
15 there are -- the people who are actually asking or
16 requesting this rate increase may think it's against their
17 rate increase, but what I'd like to do is talk directly to
18 the Commissioners that are here today.

19 First of all, I want to say thank you for your
20 service to the citizens of the State of Indiana, but one of
21 the things that I want you to know is that your job is to
22 make sure that -- As required by law, you have to balance
23 the interest of all parties involved to make sure that the
24 utilities provide reliable service at reasonable prices.
25 That is your job today.

1 As a member of the Indiana General Assembly, it
2 is my job to put forth good public policy, and as you all
3 have been appointed to your positions, that duty comes with
4 a lot of responsibility, and I want to talk to you about
5 the responsibility today for this proposed increase.

6 I'm here to tell you that I understand that with
7 the regulatory environment that AES has to make some
8 investments. That doesn't go unheard by public
9 policymakers like myself. The question you have to ask
10 yourself is whether or not this is fair and reasonable.

11 As most of you know, this year, the Indiana
12 General Assembly decided that it would be important to
13 return through property tax relief approximately \$300.00
14 per household in tax dollars back to the citizens.

15 At the same time, our same -- these same public
16 policymakers decided that the only way the local government
17 who receives those tax dollars can make up that difference
18 is through a local [inaudible] income tax. That's going to
19 be paid by these people out here.

20 You have a dire responsibility because you can't
21 take this rate increase in a microcosm; you have to
22 understand there are other things that are on the plate
23 right now in local communities, especially those in Marion
24 County. Your job is to make sure that if there is an
25 increase, that that increase be reasonable.

1 I want to talk about one factor. One is that AES
2 has requested in their own rate case to increase their
3 profits from 9.9 percent to 10.7 at a time when consumers
4 are going to see a lessening of public service at the local
5 level because of Senate Bill 1 and an increase in their
6 income tax if the local elected officials determine that
7 that is necessary. So if you decide to give them an
8 increase in their profits at the same time that people in
9 the State of Indiana we know are going to see less
10 services, I don't think that's a reasonable thing to do.

11 Last but not least, we are standing in one of the
12 most important facilities in our government. That is an
13 education facility. I've spoken to my superintendents
14 across this community, and as part of this rate increase,
15 our local school districts are going to see an increase in
16 their utility rates. Where's that money supposed to come
17 from? I just told you that property taxes have already
18 been lowered. That is the primary source of our
19 traditional public schools in the State of Indiana.

20 Along with that, these schools are going to have
21 to pay charter schools for every child that lives in their
22 school district here in Marion County, have to pay for that
23 child going to charter schools. That's not right, and to
24 do a rate increase on them is not reasonable.

25 I want to close with one of the things that I struggle

1 with as a public policymaker, and it's a question that most
2 of us as human beings are asking about this country right
3 now. Just because you can't do something doesn't mean you
4 should. There was a time when I was a young boy that my
5 mother would tell me if somebody hit me with a rock, you
6 hit them back. We are at the place in this country where
7 that has become normal rhetoric. I don't care if it's
8 redistricting; I don't care if it's what happens to you in
9 your house. We have to start at the grassroots level to
10 say that some things while they may be reasonable on its
11 face, under our current situation right now, people can't
12 afford it, and remember after we do this, you can't go back
13 and change it; we cannot go back and change it.

14 Maybe the strategy for AES is to go back to the
15 federal government and say, hey, let's extend the time
16 period for us to enforce some of these government
17 regulations that you -- they want to pay for. That will
18 lessen the burden on our taxpayers. So today, I'm asking
19 you as Commissioners to be reasonable; do your duty; think
20 about the effect of this rate increase at today's market as
21 a whole. Do not just look at the IURC rate case and take
22 that as what it's supposed to be.

23 Please think about our citizens. Please think
24 about the time that we have today. Thank you.

25 **(WITNESS GREG TAYLOR EXCUSED)**

1 MR. HAAS: I next call Jesse Brown.

2

3 **JESSE BROWN**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Could you please state and spell your name for the
10 record?

11 A Yes, happily. My name is City Councillor Jesse Brown;
12 that's J-e-s-s-e B-r-o-w-n.

13 Good evening, members of the IURC. I'm testifying
14 today both as a proud volunteer member of the Board of
15 Citizens Action Coalition and as the elected representative
16 for District 13 on the Indianapolis Marion County City
17 County Council.

18 Like Cherrish Pryor before me, Representative
19 Pryor, I wanted to thank the Office of Utility Consumer
20 Counselor Bill Fine for working to schedule multiple field
21 hearings on this rate case. As you might know, the rate
22 case is proceeding during budget season on the Council, so
23 it's been enormously difficult for me to make even one of
24 these hearings, so I'm grateful that this body provided
25 several options.

1 I wanted to take a moment, as Senator Taylor just did,
2 to discuss the outside economic conditions that my
3 constituents, who are all AES ratepayers, find themselves
4 in in 2025. The cost of living has been increasing
5 dramatically across the board. Grocery prices, restaurant
6 prices, they've gone up substantially in recent years.
7 Housing costs have seen some of the nation's highest
8 increases year after year after year. Rents are
9 skyrocketing, and what's that leading to? You can see it
10 on the streets of Indianapolis. More and more of my
11 constituents are being thrust into homelessness.

12 Meanwhile, due to economic changes that Senator
13 Taylor mentioned at the federal level and tax policy
14 changes at the state level, the City of Indianapolis is
15 cutting services. A story from Mirror Indy that just came
16 out on Friday, August 22nd, mentioned that Indianapolis has
17 already lost \$6.8 million in funding and 29 jobs due to
18 cuts to research grants from the National Institutes of
19 Health. The City budget being proposed by our mayor is
20 cutting funding for parks. Even our public transit is
21 becoming more expensive because just last week, IndyGo's
22 board approved increasing their fares by \$1.00 every trip.

23 So in that context, AES's existing rates are
24 already obscene. They're a massive problem for the people
25 I am sworn to represent. AES's own data shows that

1 49 percent of their customers were threatened with a
2 disconnection notice in the first six months of this year
3 alone. 21,000 people actually had their power disconnected
4 for non-payment, and that's with the rates that AES
5 currently has.

6 It seems that every single Facebook group for
7 neighborhood conversations that I'm part of has been
8 hosting discussions of drastically increased electric bills
9 and extreme, extreme frustration from ratepayers. Dozens
10 of constituents have reached out to me directly asking me
11 to do everything I can to hold AES accountable. It's very
12 easy to see why.

13 AES's rollout of a new customer engagement system
14 was an embarrassment. I'm a former tech consultant myself.
15 The amount that was spent on this and the results that we
16 saw should be disqualifying for any organization claiming
17 monopoly utility status. I myself received incorrect or
18 missing bills for several months, and my constituents went
19 through the same thing. They've experienced unacceptable
20 numbers of power outages this year and much longer wait
21 times for power to be restored after storms than we saw
22 years ago.

23 Now under capitalism in industries that do not
24 receive government protection for their monopolies,
25 consumers are able to hold firms with this level of poor

1 performance accountable. Bad firms are forced out of
2 business so that others can provide services more
3 efficiently or with greater benefits to their customers.

4 I think you heard in this room earlier just like
5 I did that people would greatly prefer an electric utility
6 that is run directly by the City, not by out-of-state
7 profiteers, but of course in Indiana, it would be illegal
8 for me as a Councillor in the City of Indianapolis to just
9 buy AES out of business and run the utility as a municipal
10 organization. Instead, we are forced by law to put up with
11 this privately-owned monopoly, and that monopoly gets to
12 appeal to you, the members of the IURC, to set its
13 profitability as defined by return on equity, ROE.

14 As you know, AES already has a 9.9 percent
15 guaranteed return on equity. That's shareholder value
16 that's delivered no matter how well or how poorly they do
17 their jobs. Now they're requesting to increase that rate
18 to 10.7 percent. From what I've seen, that may be the
19 highest rate in the country.

20 Based on the size of their annual budget, this
21 would suck an additional \$27.4 million out of the local
22 economy and into the private hands of AES's shareholders
23 every single year. That's additionally on -- that's on top
24 of the millions and millions they're already extracting
25 from us in the form of their profits. This is also in

1 addition to the millions of dollars in CEO pay that both
2 their local AES Indiana CEO gets and their parent company
3 AES CEO receives, and all of that is before any potential
4 sale to an even larger organization. That's right. For
5 those in the audience who hadn't heard, BlackRock is among
6 one of the small groups of mega corporations that is
7 rumored to be -- contemplating buying AES outright.

8 So a lot of doom and gloom, which you've heard
9 from other elected officials and from myself, but I want to
10 focus in now on the actions that you as a regulatory body
11 have the authority to take. You can set AES's return on
12 equity lower than they currently receive. You could avoid
13 anyone paying higher rates and still give AES's
14 shareholders a guaranteed 5.1 percent return. You could do
15 that, and you should do that. Set their rate of return on
16 equity to 5.1 percent to show them that their mishandling
17 of the new technology rollout, their unresponsiveness,
18 their delays in reconnecting power after storms, and their
19 refusal to propose methods of protecting low income
20 ratepayers have consequences. Consumers can't do this for
21 you; you're the only ones who can.

22 Beyond setting this ROE, you can and should take
23 a few additional actions. Right now, AES, as you know, is
24 planning to increase residential rates by a much higher
25 percentage than commercial or industrial customers. So I'm

1 all for ensuring that businesses keep their lights on and
2 can keep operating in our state; no one benefits if we shut
3 everybody out of business with too high of costs, but when
4 businesses have too high of costs, their food in their
5 refrigerator doesn't go bad. They don't suffer heart
6 attacks from not having air conditioning at home. My
7 residential constituents do; that happens.

8 My colleague, Councillor Andy Nielsen, said it
9 well at a previous hearing. Ensure residential households
10 are not subsidizing corporations. Don't approve a rate
11 increase that forces low income Hoosiers to shoulder the
12 burden but lets data centers and other big industry get off
13 relatively easily.

14 You could also encourage people to be thrifty
15 consumers; you have that power. I personally have solar
16 panels on my roof, which means I'm producing power and
17 giving it back to the grid. AES currently says because of
18 that, I should have to pay more per kilowatt hour because I
19 use less energy. How does that make sense? Those who use
20 more energy pay less per kilowatt hour. As Representative
21 Pryor mentioned earlier, this incentivizes inefficiency and
22 causes people who take steps to increase the efficiency of
23 their homes to still lose that money anyway. It would be
24 even worse if I was living in an apartment building with
25 one bill.

1 You as regulators can and should insist upon a
2 base rate that stops discouraging energy production and
3 energy efficiency. It's about incentives under capitalism;
4 right? You can also require more financial support for low
5 income households at the risk of disconnection.

6 As I mentioned at the beginning of this speech,
7 far too many of my constituents are struggling right now.
8 We are struggling to keep food on the table; we are
9 struggling to stay in our homes, and we are struggling to
10 keep the lights on. There's no reason that a
11 privately-held corporation cannot do more to help its most
12 needy ratepayers.

13 So let's reiterate: What you truly should do is
14 lower AES's return on equity to 5.1 percent; that would
15 avoid any increase to anybody. If you refuse to do this,
16 then at the bare minimum, you should insist on a rate
17 structure that supports residential customers, efficiency,
18 and low income Hoosiers. You simply cannot squeeze blood
19 from a stone. Without drastic changes like the ones I
20 proposed, we will have -- we will see hard working Hoosiers
21 in my district become homeless just for the profit of a
22 monopoly utility company.

23 Thank you.

24 MR. HAAS: Thank you.

25 **(WITNESS JESSE BROWN EXCUSED)**

1 MR. HAAS: I next call Robert Burton.

2

3 **ROBERT W. BURTON**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTIONS BY MR. HAAS:**

9 A Thank you very much.

10 I wanted to ask you a question --

11 Q Sir --

12 A Yes?

13 Q -- please state and spell your name for the record.

14 A Robert W. Burton, R-o-b-e-r-t W. B-u-r-t-o-n.

15 Q Thank you.

16 A I'm the Mayor of the Town of Spring Hill, which is
17 located off Michigan Road and Cold Spring Road on the south
18 and the east.

19 WITNESS BURTON: Commissioner, you had mentioned
20 the last rate increase, and I wanted to make sure I
21 understood you.

22 Did you say 2020? Commissioner Veleta said --
23 had made those remarks.

24 COMMISSIONER VELETA: I'm sorry, what?

25 WITNESS BURTON: I said I believe I heard you say

1 that the last rate increase was in 2020, the last request.

2 COMMISSIONER VELETA: I think one of the speakers
3 referenced that.

4 Sir, we're here to listen to your comments and
5 your testimony, but we're not allowed to talk to you about
6 the pending case or answer any questions.

7 WITNESS BURTON: Okay.

8 A The only reason I was asking that is because I've
9 watched my electric bill over the last year double, and I
10 thought it was an aberration, and I've talked to residents
11 of the Town of Spring Hill and found out that everybody
12 else in the Town is experiencing the same thing. That's
13 pretty outrageous, and frankly, it asks the question how
14 much is enough, and I think you, as Commissioners, need to
15 ask the same question when they're asking for more.

16 My remarks are going to be brief simply because I have
17 to get home to my wife who has Alzheimer's, but I do
18 appreciate the opportunity to be here and express our
19 feelings.

20 MR. HAAS: Thank you.

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(WITNESS ROBERT W. BURTON EXCUSED)

1 MR. HAAS: I next call Erica Mayes.

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3 **ERICA MAYES**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

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7 A My name is Erica Mayes, and that's spelled E-r-i-c-a,
8 last name Mayes, M-a-y-e-s. I just want to say thank you
9 for hearing us out today.

10 So the cost of living is steadily going up; food
11 is up; healthy food is up exponentially; gas is up; car
12 maintenance is up; school supplies are up; feminine hygiene
13 products are up; medical services are up; rent is up;
14 entertainment is up; everything having to deal with living
15 is up. Consumable goods and services are up across the
16 board. CEO salaries are even up, but wages, fair living
17 wages, are at an all-time stagnant low and remain
18 consistent with the pricing structures of yesteryears.

19 MR. HAAS: Thank you.

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(WITNESS ERICA MAYES EXCUSED)

1 MR. HAAS: I next call Lucas Lee.

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3 **LUCAS LEE**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A Hello. My name is Lucas Lee. It is spelled L-u-c-a-s
8 L-e-e.

9 Good evening. My name is Lucas Lee. I live in
10 Indianapolis, and I am a citizen, a citizen who is
11 concerned with the proposed changes coming to our
12 community, namely the AES price hike and the planned data
13 centers. My concern is rooted in both the true purpose and
14 the true consequences of these two planned actions. The
15 AES rate hike and the data centers are connected, but let
16 us first expand on why AES, not our community, actually
17 deems the price hike necessary.

18 Applied Energy Services Corporation, or, as I
19 would like to call them, absentee energy swindlers, are an
20 energy corporation which takes over local utility companies
21 with the goal of profit, not service. Based out of
22 Arlington, Virginia -- they have holdings from here to
23 Argentina, Brazil, and Chile -- this corporation aims to
24 hold communities hostage for resources that they need for
25 everyday life. There's no negotiation or way around it.

1 We in Indianapolis could not live without electricity.
2 Corporations like AES know this. By controlling the
3 energy, they essentially hold our community hostage.

4 It is in the same thought, thinking of our
5 community as a hostage, that they impose rate hikes upon
6 us, a polite way of demanding extortion like two big
7 gangsters that demand more for their excellent service.
8 They demand that residential users, not industry or
9 commerce, pay higher prices to pay for their unprecedented
10 profits. AES is essentially demanding that normal people,
11 you and I, pay their bills and their corporate energy
12 clients. Most rate hike extortion can be attributed to
13 corporate greed; that greed is driven by the advent of new
14 profit-driven industries that are also similarly
15 extortionary of local communities.

16 Big tech with AI and data centers. These data
17 centers are necessary for big tech companies like Google to
18 work out the machine processes for their digital services.
19 More often than not, corporations would seek to construct
20 data centers and choose communities not for the enrichment
21 of the community but for the land and water under our feet.

22 For communities like Franklin Township where a
23 Google data center is being planned for construction, the
24 working class people in that community are never given a
25 thought by these massive corporations. If anything, they

1 are seen as an obstacle, an annoyance, something standing
2 in the way of their money. The cost of these data centers
3 is more than just the AES rate hike. As a grim example,
4 just one 100-word prompt from a generative AI program uses
5 approximately one bottle of water. Think of how many of
6 these processes will run through a data center per day.
7 Think of how much water -- our communities' water that is
8 used for residential and agricultural use that will be
9 quite literally vanished so the extreme wealthy can line
10 their pockets with billions. That greed and that quest for
11 money will drain our communities of our water making our
12 communities uninhabitable. With no exaggeration, these
13 data centers will ruin the land and the lives of everyone
14 around them.

15 I ask everybody here: Do we deserve this? Do
16 we, a community in which 30 percent of AES residential
17 customers already struggle to pay the bills deserve to foot
18 the bill of two major corporations? Do our communities
19 deserve to suffer the fiscal effects of wasteful data
20 centers? Do we deserve to have the land around us dry up
21 and die? Do ourselves or our families deserve to bear the
22 life threatening health effects that come with data
23 centers? I say no.

24 I stand with those unhappy with the rate hikes.
25 I stand with those who say no to data centers in our

1 communities. I say no to corporate criminal extortion. I
2 say no to the wealthy that think we can be bullied into
3 silence. I hope the counselors make the right decision.
4 For those of you who are here voicing your concerns, now is
5 the time to get organized. We are stronger together. Our
6 collective voices are loudest when we speak as one.

7 Thank you.

8 MR. HAAS: Thank you.

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(WITNESS LUCAS LEE EXCUSED)

1 MR. HAAS: Your Honor, we have several witnesses
2 that have not been sworn to speak, so if you would --

3 ADMINISTRATIVE LAW JUDGE KRISTIN E. KRESGE (THE
4 COURT): Will all those who have not been sworn yet and
5 need to testify stand up, please?

6

7 (OATH DULY ADMINISTERED TO SIX PEOPLE)

8

9 MR. HAAS: Thank you, Your Honor.

10 I next call Annette Johnson.

11

12 **ANNETTE JOHNSON**, a witness appearing on behalf of the
13 Public, having been first duly sworn,
14 testified as follows:

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16 **DIRECT EXAMINATION,**

17 **QUESTIONS BY MR. HAAS:**

18 Q Could you please state your name and spell it for the
19 record?

20 A Annette Johnson, A-n-n-e-t-t-e J-o-h-n-s-o-n.

21 Q Thank you.

22 A Good evening to you here, and thank you for this
23 opportunity to speak.

24 I'm an elected official. I'm the Trustee of Pike
25 Township representing this district.

1 I just wanted to share as Trustee that one of my roles
2 is to provide emergency assistance, and that role is
3 getting harder and harder every day with individuals that
4 are coming to my office for assistance.

5 The ratepayers, which is me as well -- I live in
6 Pike Township -- we're paying more. As we have already
7 heard from individuals, many are struggling to even pay
8 their bills, and it seems like we're just paying more and
9 more and more, but our services are getting less. So many
10 individuals that I come in contact with are on a budget
11 already, and they just cannot squeeze anything else out of
12 there. I see it daily, as I shared.

13 I've been able to put some other components at
14 the Trustee's office such as a food pantry, a mother/baby
15 room so that I can provide food and diapers and formula for
16 individuals that are coming in there because, again,
17 they're already struggling. Even today with AES, I'm
18 paying -- and it's not me paying, but our township
19 assistance fund has just really skyrocketed. I was able to
20 compare the amount that we sent to you guys from last year,
21 and it's increased tremendously.

22 I want to share a story real quickly about a
23 72-year old African American female woman that came into my
24 office. 72 years old; she's still working, and she had to
25 get a part-time job because, again, her social security is

1 just not enough to make ends meet. She came into my office
2 for another issue, but with many of the residents that come
3 in, I always ask is there other things that you have not
4 put on your application that I could help you with. Let me
5 look at your AES bill and see what I can do. She said,
6 well, it's high, but it's not as high as it's been because
7 I don't have air conditioning this summer. I've been
8 suffering this summer, and I do not have a furnace. My
9 furnace is broke. That unit is broken. Air conditioning,
10 heating. I'm telling you I was in tears, not tears where
11 she could see it because in my role I have to do my best to
12 keep it together.

13 As I -- the wheels are spinning in my head, I
14 said this is my goal. I told her, I said we're going to
15 get your unit fixed. We're going to figure it out. That
16 is not the role of the Trustee's office to fix heating
17 units and air conditioning. We don't have money like that.
18 My goal was -- I said I want to fix this by November
19 because I do not want you going into the winter months with
20 no heat.

21 I belong to other organizations, and one is the
22 Kiwanis northwest club of Indianapolis where we're a
23 community service organization. One of the gentlemen in
24 that organization works for Chapman Heating & Air. I went
25 to him and said is there any program that your company

1 does? Maybe you have two or three individuals a year where
2 you gift air conditioning or a furnace. He said, Annette,
3 let me get back with you and see what I can do. Two days
4 later, he called me and said guess what? We will be giving
5 her a new air conditioning and furnace unit. I'm just
6 sharing this because these are the type of stories that I
7 see every day as Trustee here in Pike Township.

8 Even today because -- you have a deadline when
9 you have to -- your service is cut off. I had several
10 individuals call me today; their service was cut off today,
11 and I'm trying to figure out what we can do because -- I'm
12 sure you know this -- there's a fee that comes along with
13 even getting it back on. Think about it; if I can't even
14 pay my bill, what makes you think I can pay this high
15 service fee to get it reconnected?

16 So with your roles, I just want to leave this
17 with you: Where's your compassion? You make these
18 decisions; where is it? I want you to think of these three
19 words I'm going to leave with you. I want you guys to be
20 responsible; I want you guys to be reasonable, and I want
21 you to provide reliable services to us ratepayers.

22 Thank you.

23 MR. HAAS: Thank you.

24

25 (WITNESS ANNETTE JOHNSON EXCUSED)

1 MR. HAAS: I next call Demetrice Hicks.

2

3 **DEMETRICE HICKS**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Please state and spell your name for the record.

10 A Good evening. My name is Demetrice Hicks. It is
11 spelled D-e-m-e-t-r-i-c-e, last name Hicks, H-i-c-k-s.

12 I am a member of the Pike Township Board which is
13 the legislative and fiscal body, and tonight I am joined
14 here with two of my colleagues, Kenya Perkins and Claudette
15 Peterson.

16 COURT REPORTER AMY L. TOKASH: Would you spell
17 their names for me, please?

18 MS. KENYA PERKINS: I am Kenya Perkins, K-e-n-y-a
19 P-e-r-k-i-n-s.

20 MS. CLAUDETTE PETERSON: And I am Claudette
21 Peterson, C-l-a-u-d-e-t-t-e P-e-t-e-r-s-o-n.

22 A As I was saying, we are members of the Pike Township
23 legislative Board which is the legislative and fiscal body
24 for this township, and we service this area.

25 We have a stretched budget, as the Trustee just

1 mentioned. We are responsible -- our particular role is
2 responsible for making sure that we fund township
3 government and we fund emergency services, and if you pass
4 this rate increase, our constituents will hurt.

5 We are here tonight to tell you Pike Township
6 residents cannot afford it, and we do not want this rate
7 increase, and we're asking you to have compassion and make
8 sure this does not get passed.

9 We often hear people before politics, people before
10 profit, and you are in a position to make sure that you
11 live that sentiment through.

12 So again, we're telling you we do not want it; we
13 cannot afford it; this will hurt the residents of Pike
14 Township.

15 We just lost a major support center in our community.
16 The Fay Biccard Glick Neighborhood Center recently closed.
17 That was a place where residents were able to go to and
18 offset what we are not able to fund or support at the
19 township level government. That center has now closed, and
20 if you pass this rate, we are going to have to make hard
21 decisions as a [inaudible] and fiscal body.

22 Again, we have a very tight budget, and if you do
23 this, we're going to have to determine where we need to
24 allocate funds, and we don't need to make the people burden
25 that expense when they're already stretched too far

1 already.

2 And as the Trustee mentioned earlier about residents
3 going to her office, we have -- those are our constituents.
4 Those are our constituents that we talk to when we go to
5 HOA meetings, town halls, and they are hurting. They are
6 hurting.

7 So again, you are in a position to put people before
8 politics and people before profit.

9 Thank you.

10 MR. HAAS: Thank you.

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(WITNESS DEMETRICE HICKS EXCUSED)

1 MR. HAAS: I next call Sabae Martin.

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3 **SABAE MARTIN**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

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7 A Good evening. My name is Sabae. It's spelled
8 S-a-b-a-e Martin, M-a-r-t-i-n.

9 I want to talk about more. When we pay for more, we
10 typically expect more. In the case of AES, we get less and
11 less and less, and the way AES ended up on my radar was the
12 billing issue.

13 I'm paying my bill, and life is going along fine,
14 and then there's a hiccup. That hiccup turned into a
15 \$1,000.00 bill in one month, and I call -- I work at being
16 an advocate for my community, so I thought, well, let me
17 just file a complaint.

18 After talking to customer service on several
19 occasions through the entire six months it felt like -- I'm
20 sure I can go back and check my notes -- I was actually
21 told by a customer service rep that you have to complain
22 three times to a supervisor before we can get someone from
23 management to call you back.

24 Okay. Well, I did that, and when they called
25 back, they did everything but accept responsibility for the

1 billing issue. The letter that I received -- or the letter
2 that I wrote November 18, 2024, the email, I was thanked
3 for contacting the Consumer Affairs Division of the Indiana
4 Utility Regulatory Commission regarding Indianapolis Power
5 & Light. I don't know who that is, but that's not who I
6 complained about, but that's what they wrote. Once I have
7 researched your complaint, I will issue a determination
8 regarding the matters of the complaint. Please be advised
9 that depending on the complexity of issues or circumstances
10 involved in the complaint, more than 30 days may require --
11 may be required to provide a determination. If you
12 disagree with my decision regarding your complaint, you
13 have seven days to appeal.

14 I got a response, a voicemail. I wrote an email,
15 and I got in response a voicemail, but I pulled up the
16 original complaint today because I knew I was coming here
17 tonight, and I asked her to put what she said in the
18 voicemail in writing, so she writes as requested please see
19 the case determination for the case number below.
20 Determination to the customer. I called and left a
21 voicemail for the customer. I stated that AES -- right
22 company this time -- explained that unexpected issues arose
23 after the billing system upgrade in November 2023 resulting
24 in delayed printing of customer billing statements until
25 the issues were resolved. I stated that AES confirmed that

1 they halted printing her billing statement and the
2 problems -- AES canceled and re-billed the correct
3 charges -- and they went up -- charges as reflected on the
4 April 2024 billing statement resulting in a balance of
5 \$534.99 for the billing period of October 6, 2023 to April
6 4, 2024.

7 I explained that I received a copy of the billing
8 statements for her account, and AES advised that the
9 statements are available on line and can be mailed to her
10 at her request. I provided information regarding her
11 account balance. I advised that the latest billing
12 statement dated 12/17/2024 reflects that the total account
13 balance of \$1,104.97 was placed into a payment arrangement,
14 and \$298.51 is due by January 7, 2025. We started this
15 conversation in 2023.

16 I didn't expect them to waive my bill, but what I
17 did expect is to know what they billed me for. When I
18 asked them how are you figuring out how you re-bill a bill
19 that was never printed, they said they looked at my old
20 bills. I am still battling this \$1,104.00 bill problem
21 which is now in its newest payment arrangement, and the
22 balance is \$1,369.00 and some change.

23 When I pay more, I want more. When I go to
24 Neiman Marcus, I want to get what I'm buying there, not
25 what I would get at JCPenney, and that's all of us, and the

1 reason why I ask you to not give this rate increase is
2 because there's more and more of us that are deemed to be
3 low income while companies like AES continue to grow and
4 take advantage. They have not earned a rate increase,
5 whether it's the old one or the one they're asking for now.

6 If they took some of their profits and increased
7 the quality of their customer service, the quality of
8 communicating with their customers, that might be
9 reasonable, but I just want to get my more for the money
10 that I pay.

11 Thank you for your time.

12 MR. HAAS: Thank you.

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(WITNESS SABAE MARTIN EXCUSED)

1 MR. HAAS: I next call Vernon Compton.

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3 **VERNON COMPTON**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Would you please state and spell your name for the
10 record?

11 A Vernon Compton, V-e-r-n-o-n, last name is Compton,
12 C-o-m-p-t-o-n.

13 All right. I'm here today because I don't
14 understand why if you put solar panels on your house,
15 anything that's extra, the State has changed it so that
16 they don't have to buy it back. Now there's no incentive
17 to put solar panels on your house because our government is
18 taking all the incentive to help pay to put solar on your
19 houses.

20 All right. I'm retired now, but when I wasn't
21 retired -- I have two meters on my house because I'm a
22 retired welder, so I'm paying for two meters. Last year,
23 my house bill was over \$260.00 just to cool the house. I
24 told my relative in Vegas that there used to be a time I
25 could cool the house cheaper than to heat it. Now it's the

1 other way around.

2 I am on a fixed income. Unfortunately, I'm a
3 senior, and this bill has just continued to go up. I
4 looked at the meter last year. The house meter now has a
5 digital meter like the garage. I can't even read it. I
6 can't even compare what it did or anything. I don't think
7 there's any information that they provide us on how to read
8 the meter to compare it from what it did last month to this
9 month. You don't know if it's accurate or not because it's
10 no longer analog. There's just a flashing digital emblem
11 on it, and I really -- I can't even read it.

12 And I just think that the rate is just going too
13 high, just going too high, and I think you should deny it,
14 and I don't understand why you can't -- they can't buy the
15 juice back, and just like Jesse who's being penalized for
16 having solar panels, it just doesn't make sense, so that's
17 my complaint.

18 MR. HAAS: Thank you.

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(WITNESS VERNON COMPTON EXCUSED)

1 MR. HAAS: I next call Janice Bacon.

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3 **JANICE BACON**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A Janice Bacon, J-a-n-i-c-e B-a-c-o-n. Yeah, it's a
8 funny name, I know.

9 I live in the Monrovia area on the west end of
10 AES's grid. You likely recognize the name of my town due
11 to the massive data center that is planned in that area.

12 Having heard some of the testimony, I know you've
13 heard lots of numbers and you've heard a lot of statistics,
14 so I would like to take a wider view of why I'm here.

15 Locally, our elected officials working with a
16 hired economic development director decided we were --
17 and -- I'm sorry, working with an economic development
18 director were able to communicate with utilities; they were
19 able communicate with state officials; they were able to
20 communicate with each other and developers with no public
21 oversight or input.

22 By signing non-disclosure agreements, our elected
23 officials were able to make the decision that a data center
24 and the ensuing electrical infrastructure costs should be
25 saddled on the constituents.

1 All of this was done over the course of many
2 years with no public input. Our local elected officials
3 working with the state and the federal government have
4 completely abandoned any pretense of transparency. AI and
5 the ensuing costs according to our government should be
6 carried by the citizens.

7 On the front end of this AI development, AES is
8 looking to raise rates right now, this rate increase.
9 They'll become more profitable and then sell to a private
10 equity firm. Talk about a potential monopoly.

11 In the middle of all of this, the rates will be
12 raised to cover the cost of powering these AI monsters, and
13 that will be on the backs of the citizens who then have to
14 buy the product that that AI development has produced using
15 our money, so we have to buy the product that we paid to
16 build.

17 Now I understand this board is probably in a
18 difficult position. If you raise our rates, we will
19 believe that you agree with our government that citizen
20 input just does not matter, that citizens are just too
21 simpleminded to understand the bigger picture.

22 If you don't raise our rates, the likelihood is
23 that our government will just remove you from this board
24 and replace you with someone who is willing to do the
25 bidding that the government is seeking.

1 My vision for my town, my county, my state, and
2 my country do not match the current reality. I request
3 that someone please hear us citizens. Thank you.

4 MR. HAAS: Thank you.

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(WITNESS JANICE BACON EXCUSED)

1 MR. HAAS: I next call Mary Dando.

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3 **MARY DANDO**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

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7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 A Hello.

10 Q Please state and spell your name for the record.

11 A Mary Dando, and it's spelled M-a-r-y D-a-n-d-o, and
12 I'm coming here just -- oh, what am I doing here? I'm
13 coming here to support all of us because I think that you
14 all in your position need to know that we can be empowered
15 to speak, and that's what I'm here today to say. We need
16 to voice our concerns. Of course I disagree with the rates
17 being increased.

18 I am retired and on a fixed income, so it will
19 affect me, but I also think that we are also looking at the
20 bigger picture, and Representative Pryor talked about the
21 fact that why we have a private company running --
22 railroading over us when, in fact, we should have a public
23 utility that we can invest in, and I really do think that
24 that's part of what's going on here because as long as AES
25 can make deals behind doors, they will increase -- continue

1 to increase.

2 On another note, I happen to be a member of St.
3 Vincent de Paul, and we get hotline -- we have a hotline of
4 people who call in in need. What do you think the two
5 biggest things we have at the moment are? Utilities and
6 rent, and we can only give so much, and it feels so awful
7 when you can't give the whole thing, and I don't know --
8 this may have changed -- but before that, AES would only
9 accept the entire bill; they would not accept partial
10 payments. I'm not sure whether that's changed, but I just
11 feel that it's like big brother once again screaming back
12 at us little people, and I am just one person, but I know
13 I'm among many here to say don't increase our rates.

14 Thank you.

15 MR. HAAS: Thank you.

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(WITNESS MARY DANDO EXCUSED)

1 MR. HAAS: I next call Samantha Alba.

2

3 **SAMANTHA ALBA**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A Good evening. My name is Samantha Alba spelled
8 S-a-m-a-n-t-h-a, last name Alba, A-l-b-a.

9 It seems like we were just in this room and that's
10 because we were not that long ago when we sat in front of
11 you guys and told you we said no to the rate increase the
12 first time around, and looking back, the room was packed,
13 and I have a theory that the reason it's not as packed is
14 because people cannot afford a babysitter to watch the
15 kids, they cannot afford to be here because they're off to
16 their second or third job just to get by in these times.

17 I find it really disappointing and hard to
18 believe that this rate increase is for tree management and
19 other services that AES claims that we will be gaining with
20 this rate increase.

21 A member of the community stopped me before this
22 meeting and wanted me to share that in 2023, AES had a net
23 loss of \$182 million. They were able to turn their profits
24 in 2024 to \$698 million. It's just unfathomable that this
25 could even be on the table for discussion. It is very

1 clear that empathy does not exist in AES's business model,
2 and it's clear that empathy did not exist in your decision
3 when you negotiated a rate increase for AES the last time,
4 and I'm almost anticipating that you're going to do that
5 again. When this city begins to turn in on itself and
6 people of this city continue to feel the pressure on their
7 neck from AES, from every other cost of living that has
8 gone up, and everybody starts to turn in on themselves,
9 because they will need to do what they need to do to
10 survive, you will only have yourselves to blame. At the
11 end of the day, you will only have yourselves to blame.

12 It used to be that you were considered a loony --
13 a crazy person and believed in conspiracy theories, but it
14 is very evident that corporate greed and these monopolies
15 are in your pockets; they're wining and dining with city
16 leaders and officials, and they're getting their way, and
17 to hear these stories where people should be at home with
18 their families, should be at home with their kids, they
19 should be taking care of themselves and each other and
20 their neighborhood and getting ready for the workday
21 tomorrow, we have to be in this room pleading to you all
22 that we can't handle another rate increase. It just cannot
23 happen, not another negotiation, just an absolute no to a
24 rate increase.

25 And there was a gentleman here who said something

1 about not having an analog meter, and I just want to point
2 out that AES on their website does have a form -- or at
3 least they used to have a form -- that allows you to opt
4 out of the smart meter and go back to an analog meter, so
5 if that is a concern --

6 The last thing I'll say is more directed to the
7 people behind me. It's really recognizing to -- look to
8 your left; look to your right. It does not matter if
9 somebody in your yard -- your neighbor had a Trump sign in
10 their yard or a Harris sign in their yard; it doesn't
11 matter what race, religion, ethnicity. Now is the time
12 that we do have to come together. We have to help each
13 other. We have to take care of our senior citizens with
14 Alzheimer's; we have to rely on ourselves to help our
15 senior citizens whose furnace goes out; we have to provide
16 food on the table for our neighbors' children. Now is the
17 time we have to do that. We are all viewed in the same way
18 to these people. It does not matter your background, your
19 beliefs, your values. It does not matter. Now is the
20 time -- it's only going to get worse -- that we put our
21 differences aside, our distractions aside, and we realize
22 what's important. Healthy food, healthy education, and
23 healthy utilities in our home which are the central nervous
24 system of a home to keep it running.

25 **(WITNESS SAMANTHA ALBA EXCUSED)**

1 MR. HAAS: I next call Linda Foulks.

2

3 **LINDA FOULKS**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

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7 A My name is Linda, L-i-n-d-a, and that's Foulks,
8 F-o-u-l-k-s.

9 I was here last -- I was here last year, and it looks
10 like the same people are here today, too, but I'm a
11 dialysis patient. I go three days a week for
12 four-and-a-half hours a day, and I have dialysis in my
13 chest.

14 I went this morning at 11:45. I turned off my TV
15 when I left and turned off my lights. I came back home at
16 4:30. This was on my door. My electric has been turned
17 off only because I got a shut-off notice for two months. I
18 pay my bill each month, and the shut-off notice includes
19 two months bill. I don't owe that much. I owe one month,
20 and I pay that on the first of each month when I get my
21 check. Now I don't have no utilities, no refrigerator, no
22 lights, but I got to go to dialysis anyway.

23 It's -- I went through the wintertime with this
24 increase, and I had a rough time paying my heating bill.
25 Now I'm going through it again, and I live alone. I don't

1 have anyone else living with me who uses my utilities but
2 myself.

3 So I'm saying tonight I'm going to pay this bill
4 to get my utilities back on, but I hope I don't have to go
5 through this too much longer, and at my age -- most of you
6 are younger than I am, and you can say, hey, we're going to
7 live after she's dead, but I'm telling you what, what comes
8 around goes back around, baby.

9 MR. HAAS: Thank you.

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(WITNESS LINDA FOULKS EXCUSED)

1 MR. HAAS: I next call Nicholas Kreuzman.

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3 **NICHOLAS R. KREUZMAN**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

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7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Please state and spell your name for the record.

10 A Nicholas Kreuzman, N-i-c-h-o-l-a-s Kreuzman,
11 K-r-e-u-z-m-a-n. I feel like I just won a spelling bee
12 here.

13 First, I'd like to say thanks so much for coming
14 out tonight. I appreciate everybody being here in front of
15 me and especially everybody here behind me, my neighbors.

16 I didn't want to come here tonight. I don't
17 think any of us wants to be here tonight, but it was
18 important to be here tonight, and while I'm super stoked
19 that a lot of people came out, kind of like Samantha said,
20 we have a lot of empty chairs, and I'm not here just for
21 myself; I'm here for my parents. My mom just retired after
22 19 years, a bus driver. My dad just had back surgery last
23 year. Getting around is hard for him. They're looking at
24 being on a fixed income, so this increase is certainly
25 going to affect them.

1 My sister is a nurse; my brother is a
2 firefighter, so they work different hours. They can't come
3 to every meeting that there is, so their options for civic
4 engagement are limited. That's four chairs. I'm sure all
5 of us have at least four other people that wanted to be
6 here tonight but can't.

7 I'm not going to hit on all the numbers and
8 facts; I think we've all hit them pretty hard. I agree
9 with everything everybody has said about the increases.

10 Did anybody choose AES as their energy provider?
11 Yeah, same. I don't know that I would if I had the option,
12 but I don't have that option, and a lot of folks in the
13 community don't even have the option to be here today to
14 have their voice heard.

15 If this increase is permitted, how many more
16 empty chairs will there be because people are working two
17 jobs to pay the bills, and how many people will there be to
18 advocate as more and more chairs become empty and more and
19 more rate increases move forward?

20 Thank you.

21 MR. HAAS: Thank you.

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25 **(WITNESS NICHOLAS R. KREUZMAN EXCUSED)**

1 MR. HAAS: I next call Kristin Cofield.

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3 **KRISTIN COFIELD**, a witness appearing on behalf of the
4 Public, having been first duly sworn,
5 testified as follows:

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7 A Hello. My name is Kristin Cofield, K-r-i-s-t-i-n
8 Cofield, C-o-f-i-e-l-d. I just want to express my concerns
9 about this rate increase.

10 I started paying my own utilities when I was 19
11 years old. I learned at a very early age that I had to
12 budget and not live above my means in order to take care of
13 myself. I paid out of pocket for three different degrees
14 because I was disciplined and I knew the importance of a
15 budget.

16 So when I get a bill -- and my bills from January
17 to June are -- I'm just going to say January to June of
18 2025 -- have been at \$80.00, no more than 90, no more than
19 90, and it's consistently that way because that's how I
20 budget, and then for the July statement, for it to jump all
21 the way to \$232.00 in one month, and I know for a fact -- I
22 work ten or 12 hours a day. When I come home, I don't
23 watch TV. I'm studying; I'm reading a book. I'm not using
24 that type of electricity and power for any reason. So for
25 it to be from January to June -- and now it's \$232.00.

1 So I just got this statement. I did not want to
2 open it until I got here today because I just -- I didn't
3 want to be calm; I wanted to be angry at what I saw. I
4 wanted to be angry, and now this bill is almost \$500.00. I
5 make it a point to pay my bills on time; I make it a point
6 to stay on budget. There's no way that this bill should be
7 what it is. No way.

8 I called for several weeks trying to get in touch
9 with someone, not because I don't want to pay the bill, I
10 am trying to understand why is it so high. Why is it so
11 high? It took me several weeks, and then when I finally
12 got in touch with someone, a live person, it was over an
13 hour, over an hour.

14 I'm a mental health therapist, and I am
15 constantly meeting with my clients. I do not have time to
16 sit on the phone for an hour trying to talk to someone, not
17 because I want to not pay this bill but because I need to
18 understand.

19 And then I hear these conspiracy theories, which
20 they say are conspiracy theories, but they're coming from
21 credited people where AES has charged one account from both
22 neighbors on one account, and her bill was over \$1,000.00.
23 She finally gets in touch with someone, and they say, oh,
24 my mistake. So I'm thinking my neighbor, who had a tree
25 that fell down on the power lines and was down for two

1 weeks before somebody came out to take a look at it and
2 clear the power lines still had power. So in my thinking,
3 am I paying for another household on my bill? There's no
4 way that bill should be \$141.00 more in one month. That
5 sounds like another household.

6 Then I want to take you back to last year. Last
7 year, I had myself and several family members that don't
8 work the hours I work or go to school for the time that I'm
9 going to school call because there's a streetlight right
10 above my property that never comes on. Now I live in a
11 beautiful house that rests in a drug infested area, so the
12 alley at sundown becomes the walking dead. Now I'm not
13 judging my brothers and sisters. I'm not judging them
14 because they're trying to survive however they need to
15 survive. However, if I am paying for that streetlight to
16 come on so I can see when I get into my property, why isn't
17 it on? I'm still being charged for something that I'm not
18 receiving.

19 Last year, I just finally gave up at the
20 beginning of this year. I never got a chance to talk to
21 anybody. Thank God for my neighbor who put up a motion
22 light because he noticed that I come home after dark. I
23 can barely see in front of my hands; that's how dark it is
24 in my alley. It's very dangerous, and nobody is taking
25 that into consideration.

1 I am not trying to be on your budget because I
2 know how to budget. I trust my own budget. I don't want
3 to be on your budget, and I don't want to not pay you, but
4 this rate increase is unacceptable, and I hope that you
5 deny it.

6 Thank you.

7 MR. HAAS: Thank you.

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(WITNESS KRISTIN COFIELD EXCUSED)

1 MR. HAAS: I next call Brent Bowles.

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3 **BRENT BOWLES**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

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7 **DIRECT EXAMINATION,**

8 **QUESTION BY MR. HAAS:**

9 Q Could you please state and spell your name for the
10 record?

11 MS. SHERRY TAYLOR: My name is Sherry Taylor,
12 S-h-e-r-r-y T-a-y-l-o-r, Eagledale Neighborhood
13 Association.

14 A Brent Bowles, B-r-e-n-t B-o-w-l-e-s. I'm the founding
15 President of Homewood Park Neighborhood Association and
16 also a board member of the Eagledale Neighborhood
17 Association.

18 I've done some basic Google research, and what I
19 found is that the average income for citizens on the west
20 side of Indianapolis is about \$44,000.00 a year. The
21 average rent is \$1,300.00 a month average. Average
22 electric costs, about \$208.00. Average gas -- it was hard
23 to find this one, but it averaged out at about \$100.00 a
24 month.

25 With this, that rent is about 40 percent of that

1 income; the utilities is another 10, so just to have a roof
2 over your head, if you're making 44,000, which many people
3 don't, 50 percent of that is going just to maintain a roof
4 over your head.

5 AES is a \$48 billion asset company. They have
6 approximately \$1.35 billion in cash on hand. AES CEO
7 Andres Gluski, his base salary is \$2.5 million a year, but
8 after all of his different bonuses, cash bonuses, bonds,
9 other benefit packages, that's an additional \$12.7 million
10 a year, okay? So that's just one of the executives for
11 AES. How many others are getting outrageous bonuses like
12 that?

13 They're wanting to bring in these data centers.
14 They're going to monitor all the public information;
15 they're going to be utilized for multi-billion dollar
16 companies such as Facebook and Amazon. They're saying that
17 this is going to create jobs. It's going to create
18 construction jobs to build them. After that, it's a big
19 computer. They'll have people there to maintain it, but
20 it's not going to be bringing in thousands of jobs,
21 hundreds of jobs, for people to actually have work.

22 So it seems like that during the negotiations of
23 these data centers that AES has offered them a discounted
24 rate, even though these data centers are going to be
25 guzzling the power, and that the city and state government

1 has also negotiated some tax breaks for them. So
2 everybody's getting rich off of what we pay on our monthly
3 bill.

4 I graduated high school in 1982, and at that
5 time, we had a president by the name of Ronald Reagan, and
6 he had a theory that was called trickle down economics, and
7 to this day, I have seen nothing trickle down from the time
8 I was 16 years old; I'm 61 today.

9 It's time that we put an end to this. Do not
10 approve this increase. Let them get rid of their bonuses
11 to their CEOs and show that they're putting something back
12 into it rather than lining their own pocketbooks, and let
13 us have a break because everything else is just
14 skyrocketing.

15 Thank you for being here and hearing us out.

16 MR. HAAS: Thank you.

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(WITNESS BRENT BOWLES EXCUSED)

1 **SHERRY TAYLOR**, a witness appearing on behalf of the Public,
2 having been first duly sworn, testified as
3 follows:

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6 A I will be very brief because much of what I was going
7 to say has already been said.

8 On behalf of the Eagledale Neighborhood
9 Association, we strongly oppose this rate increase. It's
10 not even egregious.

11 Most of us are senior citizens. Far too often, I
12 hear again and again that we are getting an entitlement
13 called social security, an entitlement. I have been
14 working since I was 13 years old paying into social
15 security, yet it's referred to as an entitlement, and then
16 here I stand looking at a situation where an organization
17 that has paid its -- paid dividends, increasing dividends
18 for more than 12 years asking for yet another rate
19 increase. Is not an entitlement? Why are they entitled?

20 If you have enough money to pay consistently
21 increasing dividends -- What I was told, if you invest in
22 stocks, you don't expect automatically to get anything
23 back, but somehow there's a deal somewhere that has
24 guaranteed not only will they get something back, but they
25 will be getting a steady increase.

1 I'm not going to say it's compassion; I'm just
2 going to say it's common sense. There is no way that they
3 should get this rate increase. There's plenty of money
4 that they're already getting. If I didn't keep my house up
5 for the past 25 years, is someone going to bail me out?
6 No. They are responsible; they should have used the money
7 wisely, and if they did not, it should not be on our backs.

8 Thank you.

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(WITNESS SHERRY TAYLOR EXCUSED)

1 MR. HAAS: Next, I call John Goldberg.

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3 **JOHN GOLDBERG**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 A Good evening. My name is John Goldberg. My first
8 name is spelled J-o-h-n, last name is G-o-l-d-b-e-r-g. I'm
9 a retired senior citizen. I live in the AES service
10 district near Glendale.

11 Some of the points that I am going to raise of
12 course have been covered by other people. I'd like to
13 remind everybody that theoretically, AES is a capitalist
14 enterprise. Now under the rules of free enterprise
15 usually, when you're not satisfied with the products or the
16 services offered by a corporate entity, you have an
17 alternative; there's competition. You go to somebody else,
18 but as everybody knows, AES is a protected monopoly unless
19 you're one of the few people who have solar panels on their
20 houses, but I can't go across the street to somebody else
21 and ask for electrical service if I don't like the rates
22 they are charging.

23 COMMISSIONER DAVID E. ZIEGNER: Can you get
24 closer to the microphone?

25 WITNESS GOLDBERG: I beg your pardon?

1 COMMISSIONER ZIEGNER: Can you get closer to
2 the --

3 WITNESS GOLDBERG: Oh. Is this better?

4 A So AES pretty much has a chokehold over the people of
5 its service district. Of course, the rate increases have
6 to be approved by people like you and other bodies, but
7 when was the last time a rate increase was turned down or
8 substantially modified? I don't know that that's ever been
9 the case, but it needs to be.

10 They claim that a great deal of the costs they've
11 incurred has to do with tree trimming, but that's only a
12 small fraction of what they're asking for. I think they're
13 asking for something that's going to amount to like \$2.1
14 billion or something, and there's a certain number -- a few
15 hundred million that go into tree trimming. What's the
16 rest for?

17 We've heard people mention the data centers that
18 are coming in. There's one owned by Google that's close to
19 being approved for the southeast side of Franklin Township.
20 I think somebody mentioned another one on the west side.
21 These data centers don't benefit anybody in the communities
22 where they're located. They create very few jobs. They
23 use huge amounts of water and other resources. They place
24 heavy burdens on the communities where they're located, and
25 the latter will receive nothing substantial in return.

1 Now there's another point that nobody has
2 mentioned that I think should be brought up, and that is
3 that AES has decided to continue the use of a coal-fired
4 power plant here in Indiana that it was planning to retire,
5 but it's going to go on into 2027 if not later. Why is it
6 going to do that? Well, do the data centers have something
7 to do with it? We don't know.

8 We also know that AES has -- they have plans
9 possibly to build new plants, but none of them seem to
10 be -- have any kind of -- anything to do with renewable
11 resources. They're not really investing in solar or wind
12 power, which is becoming more and more the source of choice
13 these days.

14 We've heard people talk about the strain on
15 ratepayers' budgets. We haven't heard much mentioned of
16 the fact that a much higher proportion of the bills are
17 going to be paid by residential customers, that businesses
18 and public institutions are not going to be paying as much
19 as they used to.

20 So I think that for all of these reasons, this
21 rate increase ought to be turned down. It seems that
22 there's a continuous pattern where the evidence on behalf
23 of the rate increase is presented, but it's not published
24 anyplace. There's no real itemization of what that
25 money -- where the money is going to go, where the need

1 comes from. We really just don't know, so there's no
2 justification for this.

3 The incomes of the people that are paying the
4 rates don't rise. I'm not aware that there's a senior
5 citizen discount for electric utility service. No, there
6 isn't, and I don't think there's a -- any kind of a lower
7 income discount.

8 Electricity is a necessity of life in the United
9 States in 2025. We talk about food, clothing, and shelter,
10 but people also need utility services. So on both
11 practical and moral grounds, this rate increase is invalid
12 and should be rejected.

13 Thank you.

14 MR. HAAS: Thank you.

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(WITNESS JOHN GOLDBERG EXCUSED)

1 MR. HAAS: I next call Susan Pollard.

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3 **SUSAN POLLARD**, a witness appearing on behalf of the Public,
4 having been first duly sworn, testified as
5 follows:

6

7 **DIRECT EXAMINATION,**

8 **QUESTIONS BY MR. HAAS:**

9 Q Please state and spell your name for the record.

10 A Susan Pollard, S-u-s-a-n P-o-l-l-a-r-d.

11 Q Thank you.

12 A Thank you for hearing me today.

13 First, I had a question, and they said that you
14 don't answer questions, that we're just here to give our
15 opinion.

16 The only thing I could equate this rate hike with
17 is the news that this data center is coming, and if you're
18 involved in that at all, I want you to know that I don't
19 want any of my money spent on what I believe are industries
20 that are not regulated at all like AI and maybe bitcoin. I
21 don't know what they're doing there.

22 The next thing I'd like to tell you is that I've
23 lived in my home near Spring Mill and 86th for 50 years,
24 and I've maintained it. We have a brand new roof; it's a
25 stone home. We have a brand new furnace, efficiency

1 furnace, and water heater. I received the largest bill I
2 have ever, ever received from AES this month, and I'm not
3 happy about it. This had to be because of the last rate
4 hike which was only a year-and-a-half not quite ago.

5 So, no, I don't approve of this at all, and I
6 really would like to find out from someone if this rate
7 hike and our money is going toward this data center or
8 anything to do with it.

9 Thank you.

10 MR. HAAS: Thank you.

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(WITNESS SUSAN POLLARD EXCUSED)

1 MR. HAAS: I next call Rhonda White.

2 I next call Jacqueline Pryor.

3

4 **JACQUELINE PRYOR**, a witness appearing on behalf of the
5 Public, having been first duly sworn,
6 testified as follows:

7

8 **DIRECT EXAMINATION,**

9 **QUESTIONS BY MR. HAAS:**

10 Q Please state your name and spell it for the record.

11 A My name is Jacqueline Pryor, J-a-c-q-u-e-l-i-n-e, last
12 name P-r-y-o-r, Pryor.

13 Q Thank you.

14 A I'm here stating some facts.

15 I don't know if it pertains to everybody, but I
16 know it pertains to myself and a lot of people that I
17 live -- live in my community and live in my senior
18 community where I live at.

19 This year, I had my air conditioner on twice,
20 once to see if it worked, and the second time to see if it
21 still worked because this summer was -- it's not really,
22 really that bad, but I have four fans in my home, one in
23 each room. I have a four-room unit, and it's about 500 or
24 600 square feet. It's small. There's no way my bill
25 should be almost 60 or \$70.00 a month when I live alone.

1 That don't make sense -- and sometimes 70 or \$75.00 a
2 month -- when I live alone.

3 We have to -- look, I have to close my curtains
4 in the summertime to keep out the heat. In the wintertime,
5 close it to keep out the cold. What game are we playing
6 here? This is just to keep my bill low? Why? We
7 shouldn't have to do that. Some will do this, one will do
8 that. Unplug this, unplug that. It's always like it's a
9 little game we playing. Why are we playing these games?
10 Why are our bills so high? What you do with the money?
11 Where's it going?

12 We senior citizens cannot afford to pay these
13 light bills. In our building, we have people carpooling to
14 go to food pantries because they can't afford to buy food.
15 It costs money to go outside; it costs money to stay
16 inside, so we don't know what to do. I mean, what's the
17 problem?

18 Sometimes I have to crack my door to get some air
19 from the hallway to come into my apartment. What am I
20 doing? Trying to survive; I'm just trying to survive. It
21 don't make any sense for us senior citizens who live on a
22 fixed income.

23 Some of us live in income-based apartments based
24 on our income, but why is our light bill not based on our
25 income? Why? We just paying too much money. For what?

1 To stay warm? To stay cool? I don't know. I don't
2 understand it.

3 I want to know what's going on, or what are you
4 all doing with the money? Are we paying for you all's
5 equipment because when I look at my light bill, the
6 equipment is almost as much as the light bill. I don't
7 understand it. What are we paying for? How long are we
8 going to have to do this?

9 And one more thing I wanted to say about these
10 income-based buildings where the seniors live at, they
11 can't afford it. I can't afford it. I live on social
12 security and a minimum pension from IPS, which is barely
13 enough to survive.

14 I got a disconnect notice a couple times this
15 year, and as long as I've been living and working, I never
16 had a disconnect notice, never, because I've been able to
17 pay my bills because I've paid my bills. I shouldn't have
18 to be on the budget. Why are we on the budget?

19 I want some answers. I don't know what's going
20 on here. I want to know what are you all doing with the
21 money? Where is it going? That's all I want to know.
22 Where it going? Can anybody tell us that?

23 And one more thing I wanted to say before I leave
24 out, if everything is on your income and everything you do
25 when you go outside -- you got to pick up food, gas,

1 groceries, everything, so when you come home, you can't
2 even enjoy your little bitty 500 or 600 square foot in your
3 house. I think that's awful.

4 That's all I have to say.

5 MR. HAAS: Thank you.

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(WITNESS JACQUELINE PRYOR EXCUSED)

1 MR. HAAS: I next call Greta Allen.

2 Greta Allen?

3 Your Honor, Ms. Allen needs to be sworn.

4 THE COURT: We're going to swear you in.

5 If you can, please raise your right hand for me.

6

7 (OATH DULY ADMINISTERED TO ONE PERSON)

8

9 **GRETA ALLEN**, a witness appearing on behalf of the Public,

10 having been first duly sworn, testified as

11 follows:

12

13 **DIRECT EXAMINATION,**

14 **QUESTIONS BY MR. HAAS:**

15 Q Ms. Allen, could state and spell your name for the
16 record, please?

17 A Certainly. My first name is Greta, G-r-e-t-a, and my
18 last name is Allen, A-l-l-e-n.

19 Q Thank you.

20 You may continue.

21 A Okay. Mine is more of kind of a question, and I know
22 you can't answer questions, but I like to make it -- it's
23 in the news just like you guys are, okay?

24 You sell electricity basically, and we've got a
25 lot of data centers that are being installed throughout the

1 state, and from what I understand, they're going to be more
2 of a drain on our electric stuff, and they're going to pay
3 a lot of money, so are they going to start giving us a
4 discount or lower our rate when you start making that
5 money, or are we just stuck paying more -- or paying --
6 going up and pay more and pay more and pay more?

7 I'm a retiree. I raised two kids by myself, and
8 then you throw in families, people who are trying to raise
9 kids, and they can't even hardly go to the grocery store,
10 but they've got to have heat, and they have to have
11 electricity.

12 So I want to know if we're going to pay -- get
13 this big pay raise even though we're suffering. Will they
14 give us a break once this stuff is installed and they're
15 making millions of dollars?

16 That's about all I got to say. I just wanted to
17 have that on the record.

18 MR. HAAS: Thank you.

19 Your Honor, can we take a brief break to see if
20 there are any other folks that would want to speak?

21 THE COURT: Yes. We will take a brief
22 five-minute break.

23

24 **(WITNESS GRETA ALLEN EXCUSED)**

25 (HEARING IN RECESS UNTIL 8:00 P.M., SAME DAY)

1 Indianapolis, Indiana
2 August 25, 2025
3 8:00 P.M. (EDT)

4 THE COURT: We're going to go back on the record.

5 MR. HAAS: Folks, we have one more speaker
6 tonight. I would like to call Cloyd Patterson.

7 Your Honor, Mr. Patterson needs to be sworn in.

8 THE COURT: I'm also going to swear you in. If
9 you could, raise your right hand, please.

10

11 (OATH DULY ADMINISTERED TO ONE PERSON)

12

13 **CLOYD W. PATTERSON**, a witness appearing on behalf of the
14 Public, having been first duly sworn,
15 testified as follows:

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17 **DIRECT EXAMINATION,**

18 **QUESTIONS BY MR. HAAS:**

19 Q And if you could, please, just state and spell your
20 name for the record.

21 A Okay. My name is Cloyd Patterson, middle initial W,
22 C-l-o-y-d Patterson, P-a-t-t-e-r-s-o-n.

23 Q Thank you.

24 You may continue.

25 A All right. I really hadn't planned on speaking. A

1 lot of stuff that I was going to say at first has already
2 been said, but I'd like to say this real quick, something
3 about the greater good.

4 We used to worry about -- I want to speak on
5 behalf of other people, like the gentleman said, that
6 aren't -- that weren't able to get here. I personally
7 fought with the idea of coming because I really believe
8 anymore that the people aren't listened to, like a lot of
9 people here, but I also felt like -- and I said to my wife
10 that we have to fight, and that's what I'm here for right
11 now.

12 You guys need to understand that, you know, all
13 of our paychecks are not going up with the amounts of money
14 that you guys are steadily squeezing out of us. I have no
15 problem with paying my bills. In the future, I hope that I
16 will continue to have no problem paying my bills, but if
17 everybody continues to raise their rates and raise the cost
18 of living for every little thing, streaming, gas, your
19 electric, water, food, basic necessities, housing, all of
20 these things going up.

21 You're here asking, in my opinion, like a lot of
22 people's opinion, us to support data centers, and those are
23 no good for -- neither for the environment, and they're not
24 good for people. So like I said, I just want you guys to
25 consider the greater good.

1 I joined the Marine Corps years ago because I
2 wanted to do something for the greater good. People
3 anymore -- a lot of people -- there are a lot of people
4 that do; there's a lot of people who don't care about the
5 greater good, and being part of this country, being part of
6 the community, right, and looking out for your fellow
7 person in your community. This is what we're here for, I
8 think. Everybody is here to speak out for everybody else
9 that can't be here. Please listen to them. Listen to me.

10 That's all I got to say.

11 MR. HAAS: Thank you.

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(WITNESS CLOYD W. PATTERSON EXCUSED)

1 MR. HAAS: Your Honor, I move that the testimony
2 tonight be admitted as Public's Exhibit FH-C-1.

3 THE COURT: Are there any objections?

4 MR. PEABODY: No objection, Your Honor.

5 MR. GROTH: No objection.

6 THE COURT: Thank you.

7 Public's Exhibit FH-C-1 is admitted into
8 evidence.

9
10 (PUBLIC'S EXHIBIT NO. FH-C-1, CONSISTING OF THE
11 PUBLIC QUESTIONNAIRES FROM THE PUBLIC FIELD
12 HEARING, ADMITTED INTO EVIDENCE.)

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1 THE COURT: Thank you so much for your
2 participation, and this hearing, Cause No. 46258, is
3 continued to the next Field Hearing, which will be held on
4 Wednesday, August 27th, at 6:00 P.M. at the Fort Event
5 Center at Fort Harrison State Park in the Blue Herron
6 Ballroom, and thank you, New Augusta, for hosting us
7 tonight.

8 Thank you.

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16 (FIELD HEARING ADJOURNED)

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22 (AND CONTINUED TO AUGUST 27, 2025 AT 6:00 P.M. (EDT)

23 AT THE FORT EVENT CENTER AT FORT HARRISON STATE PARK

24 IN THE BLUE HERRON BALLROOM, 6002 NORTH POST ROAD,

25 INDIANAPOLIS, INDIANA FOR ANOTHER PUBLIC FIELD HEARING)

MR. GROTH: [1] 79/5 MR. HAAS: [46] 2/16 8/16 9/1 11/21 12/1 16/1 22/24 23/1 24/20 25/1 25/19 26/1 29/8 30/1 30/9 33/23 34/1 36/10 37/1 40/12 41/1 42/18 43/1 45/4 46/1 47/15 48/1 51/1 52/9 53/1 54/21 55/1 58/7 59/1 61/16 64/1 67/14 68/1 69/10 70/1 73/5 74/1 75/18 76/5 78/11 79/1 MR. PEABODY: [1] 79/4 THE COURT: [7] 74/4 75/21 76/4 76/8 79/3 79/6 80/1	17 [1] 2/12 18 [1] 38/2 19 [2] 53/22 55/10 1982 [1] 61/4	35/17 35/18 43/18 43/19 43/19 43/23 48/23 72/16 77/6 about [37] 4/9 5/16 6/8 8/4 8/5 8/6 13/4 14/1 15/2 15/20 15/23 15/24 22/3 24/5 31/22 33/13 36/2 37/9 38/6 44/10 46/20 50/1 54/9 55/9 59/20 59/22 59/23 59/25 66/14 67/9 69/3 70/23 72/9 75/16 77/3 77/4 78/4 above [2] 55/12 57/10 absentee [1] 26/19 absolute [1] 49/23 absolutely [2] 3/15 4/5 AC [1] 10/20 accept [4] 10/22 37/25 47/9 47/9 according [1] 44/5 account [5] 39/8 39/11 39/12 56/21 56/22 accountable [2] 18/11 19/1 accounting [1] 1/12 accurate [1] 42/9 across [4] 14/14 17/5 25/15 64/20 Action [2] 2/4 16/15 actions [3] 20/10 20/23 26/14 actually [6] 5/6 12/15 18/3 26/16 37/20 60/21 addition [1] 20/1 additional [4] 10/15 19/21 20/23 60/9 additionally [1] 19/23 ADJOURNED [1] 80/16 adjustment [2] 1/9 1/14 ADMINISTERED [4] 2/12 30/7 74/7 76/11 ADMINISTRATIVE [1] 30/3 admitted [3] 79/2 79/7 79/12 advantage [1] 40/4 advent [1] 27/13 advised [3] 38/8 39/8 39/11 advocate [2] 37/16 54/18 AES [70] 1/7 1/24 3/15 3/17 4/2 4/17 4/19 4/24 5/5 5/13 5/23 6/1 6/7 6/18 6/18 7/22 8/2 9/21 10/22 10/25 13/7 14/1 15/14 17/3 18/4 18/11 19/9 19/14 20/2 20/3 20/7 20/23 21/17 26/12 26/15 26/16 27/2 27/10 28/3 28/16 31/17 32/5 37/10 37/11 38/21 38/25 39/2 39/8 40/3 44/7 46/24 47/8 48/19 48/22 49/3 49/7 50/2 54/10 56/21 60/5 60/6 60/11 60/23 64/9 64/13 64/18 65/4 66/3 66/8 69/2 AES's [9] 17/23 17/25 18/13 19/22 20/11 20/13 22/14 43/10 49/1 Affairs [1] 38/3 affect [2] 46/19 53/25 afford [9] 15/12 35/6 35/13 48/14 48/15 71/12 71/14 72/11 72/11 African [1] 31/23 after [14] 7/9 12/14 15/12 17/8 17/8 18/21 20/18 37/18 38/23 52/7 53/21 57/22 60/8 60/18 afternoon [2] 1/19 1/22 again [18] 4/25 5/12 6/5 6/19 6/25 8/13 9/22 11/4 31/16 31/25 35/12 35/22 36/7 47/11 49/5 51/25 62/12 62/12 against [2] 9/19 12/16 age [2] 52/5 55/11 ago [4] 18/22 48/10 69/4 78/1 agree [2] 44/19 54/8
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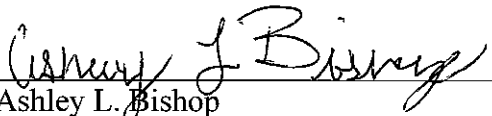
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AFFIRMATION

I affirm, under the penalties for perjury, that the foregoing representations are true and correct to the best of my information and belief.

A handwritten signature in black ink, appearing to read "Ashley L. Bishop", is written over a horizontal line.

Ashley L. Bishop
External Affairs Specialist
Indiana Office of
Utility Consumer Counselor
Cause No. 46258
AES Indiana

September 9, 2025

Date

CERTIFICATE OF SERVICE

This is to certify that a copy of the Indiana Office of Utility Consumer Counselor Public Exhibit No. 11 - Testimony of OUCC Witness Ashley Bishop has been served upon the following in the above-captioned proceeding by electronic service on September 9, 2025:

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