

STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

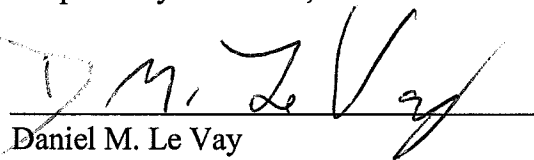
VERIFIED PETITION OF WESTFIELD GAS, LLC, )  
D/B/A CITIZENS GAS OF WESTFIELD FOR (1) )  
AUTHORITY TO INCREASE RATES AND CHARGES )  
FOR GAS UTILITY SERVICE AND APPROVAL OF A )  
NEW SCHEDULE OF RATES AND CHARGES; (2) )  
APPROVAL OF CERTAIN REVISIONS TO ITS TERMS )  
AND CONDITIONS APPLICABLE TO GAS UTILITY )  
SERVICE; AND (3) APPROVAL PURSUANT TO )  
INDIANA CODE SECTION 8-1-2.5-6 OF AN )  
ALTERNATIVE REGULATORY PLAN UNDER WHICH )  
IT WOULD CONTINUE ITS ENERGY EFFICIENCY )  
PROGRAM PORTFOLIO AND ENERGY EFFICIENCY )  
RIDER )

CAUSE NO. 44731

**INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR**  
**NOTICE OF FILING WRITTEN COMMENTS**  
**OF MEMBERS OF THE PUBLIC**

Indiana Office of Utility Consumer Counselor ("OUCC"), by counsel, respectfully submits consumer comments it has received in the above-captioned Cause. The comments were collected by the OUCC through its website, electronic mail, facsimile and U. S. Mail the above captioned Cause with the Indiana Utility Regulatory Commission.

Respectfully submitted,



Daniel M. Le Vay  
Attorney No. 22184-49  
Deputy Consumer Counselor

To: Consumer Services Staff

Re: IURC Cause No. 44731

We oppose a rate increase as requested by Citizens Gas of Westfield

Re: IURC Cause No. 44835

We oppose a rate increase as requested by Citizens Energy Group/ Westfield Wastewater Utility

Jon Edwards

Brian Edwards

801 Hadleigh Pass

Westfield, IN 46074

CC 1/16/07

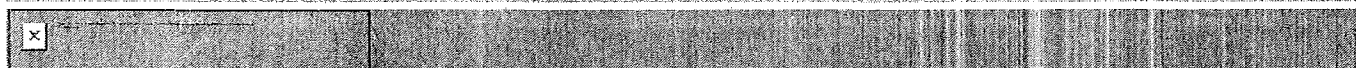
**Lane, Lyndsey**

**From:** mikalamuller@hotmail.com <noreply+cefaa4bb434ada1a@formstack.com>  
**Sent:** Friday, September 30, 2016 10:34 AM  
**To:** UCC Consumer Info  
**Subject:** OUCC\_Contact\_2361

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*



**Formstack Submission for form OUCC\_Contact\_2361**

*Submitted at 09/30/16 10:34 AM*

**Title:** Mr.  
**Name:** Mikala Muller  
**Email:** mikalamuller@hotmail.com  
**Address:** 15675 Hawks Way  
Carmel, IN 46033  
**Telephone (Best number to reach you between 8:00 am and 4:30 pm, Eastern Time, Monday through Friday)::** (317) 218-3461  
**Type of phone::** Home  
**If you do not have telephone service,:**  
**If providing comments on a specific case, please indicate the cause number and/or name of utility::** Citizens Gas of Westfield  
**Your Comments::**

I am writing to express my opposition to the purposed rate increase for Citizens Gas of Westfield.

The water bills in Westfield have been climbing since we moved here in 2010. Our MINIMUM monthly water bill this year (for a family of three -- when our sprinkler system is NOT RUNNING) is \$83. Just the sewer portion of our bill is a MINIMUM of \$51.01.

In recent years we have also started receiving a separate quarterly bill for

**Lane, Lyndsey**

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**From:** Web Form Poster <corkusdelicti@icloud.com>  
**Sent:** Tuesday, September 06, 2016 4:22 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mr.

First Name: Wallace

Last Name: Aiken

Email: corkusdelicti@icloud.com

Street Address: 14950 Bridlewood Drive

City: Carmel

State: IN

Zip: 46033

Phone: (317)582-1895 ext.

Type: home

No Phone Service:

Case Number: Citizens Westfield

Comments: Citizens Westfield is proposing a rate increase for gas and sewer. The utility states that the increase is necessitated by "community growth."

We have had enough "good ol' boy" cost socialization by developers and the utility. Instead, the developer should incorporate those impact fees into the prices of their new developments, not spread them out across existing customers who have already paid for our own "expansion."

I ask you to refuse to allow any new rate hikes on existing customers.

Thank you.

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FIELDS NOT DEFINED IN THE TEMPLATE FOLLOW  
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## Lane, Lyndsey

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**From:** Web Form Poster <Coltsgirl@hotmail.com>  
**Sent:** Tuesday, September 06, 2016 11:06 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mrs.

First Name: Amanda

Last Name: Bruce

Email: Coltsgirl@hotmail.com

Street Address: 17215 Rushmore Dr

City: Westfield

State: IN

Zip: 46074

Phone: ()- ext.

Type: home

No Phone Service:

Case Number: Citizens Westfield

Comments: Existing customers should not have to pay for the company to increase its customer base. I don't believe our increase is worth an increase in rates-  
(bill)

I object to the increase.

Amanda and Robert Bruce

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## Lane, Lyndsey

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**From:** Web Form Poster <brikrohn@gmail.com>  
**Sent:** Sunday, September 04, 2016 4:13 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mr.

First Name: Brian

Last Name: Krohn

Email: brikrohn@gmail.com

Street Address: 15207 Smithfield Dr

City: Westfield

State: IN

Zip: 46074

Phone: (317)518-7749 ext.

Type: mobile

No Phone Service:

Case Number: Citizens Westfield

Comments: I don't feel that the proposed rate hike for residents is necessary in Westfield.

If Grand Park is bringing in  
business/growth to the area, they should be paying the increase.

Sincerely,

Brian Krohn

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**Lane, Lyndsey**

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**From:** Mira Pike <map67@msn.com>  
**Sent:** Tuesday, September 06, 2016 6:29 PM  
**To:** UCC Consumer Info  
**Subject:** Citizens Westfield

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

I am questioning and voicing concern re proposed rate increase. If due to community growth, why aren't those facilitating the growth covering expansion? Being retired I am on a very fixed income and the estimated increase is approximately 20%...OUTRAGEOUS!

Citizens mentions improvements they have made to their business systems which have probably benefited them more than their customers. I would hope systems investments have made them more efficient and thus provided some overall savings.

In closing, I am against such a drastic rate increase.

Mira Pike  
1541 Cherry Wood Ct.  
Westfield, IN 46074  
317.867.1259  
map67@msn.com

## Lane, Lyndsey

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**From:** Web Form Poster <jajamom@sbcglobal.net>  
**Sent:** Tuesday, September 06, 2016 12:57 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mrs.

First Name: Debra

Last Name: Snyder

Email: jajamom@sbcglobal.net

Street Address: 4509 Walcott

City: Westfield

State: IN

Zip: 46062

Phone: (317)374-1066 ext.

Type: mobile

No Phone Service:

Case Number: City of Westfield

Comments: Very much disappointed in the proposed increase in utilities for the City of Westfield. Outrageous rates!

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## Lane, Lyndsey

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**From:** Web Form Poster <Gblack1965@comcast.net>  
**Sent:** Wednesday, September 07, 2016 4:50 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mr.

First Name: Gary

Last Name: Blackburn

Email: Gblack1965@comcast.net

Street Address: 2409 Corsican circle

City: Westfield

State: IN

Zip: 46074

Phone: (317)903-4374 ext.

Type: mobile

No Phone Service:

Case Number: Citizens energy

Comments: The proposed rate increase for both gas and wastewater is excessive. New development should be paid by developers. Current sewer rates are too high and not based on useage. To increase them 25 percent is outrageous

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## Lane, Lyndsey

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**From:** Web Form Poster <jim.hester@roche.com>  
**Sent:** Tuesday, September 06, 2016 2:50 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mr.  
First Name: James  
Last Name: Hester  
Email: jim.hester@roche.com  
Street Address: 16464 Cyprian Circle  
City: Westfield  
State: IN  
Zip: 46074  
Phone: (317)502-6281 ext.  
Type: mobile  
No Phone Service:  
Case Number:

Comments: I am writing to let you know my concern and disapproval for such a large rate hike in Westfield. Although I understand the need for infrastructure upgrades, this should have been considered and brought to the public's attention when the sale was made. Seems like a bait and switch move.

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## Lane, Lyndsey

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**From:** Web Form Poster <molinara10@gmail.com>  
**Sent:** Tuesday, September 06, 2016 2:18 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mr.

First Name: Alejandro

Last Name: Molinar

Email: molinara10@gmail.com

Street Address: 15833 River Birch RD

City: Westfield

State: IN

Zip: 46074

Phone: (317)624-2090 ext.

Type: home

No Phone Service:

Case Number: Citizens Westfield is proposing a rate increase for gas and sewer.

Comments:

Media coverage had indicated high salaries and bonuses for Citizen's executives. Before rates are increased their compensation should be inline with comparable utilities.

Also, new developments should cover expansion costs, instead of current customer

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## Lane, Lyndsey

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**From:** Web Form Poster <eternity0802@gmail.com>  
**Sent:** Wednesday, September 07, 2016 9:28 AM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mrs.  
First Name: Lisa  
Last Name: Sigler  
Email: eternity0802@gmail.com  
Street Address: 15568 Bethesda Cir  
City: Westfield  
State: IN  
Zip: 46074  
Phone: (317)519-1159 ext.  
Type: mobile  
No Phone Service:  
Case Number: Citizens Westfield  
Comments: Why should current rates go up so Citizens can increase their business. I object to the proposed rate increases.

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## Lane, Lyndsey

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**From:** Web Form Poster <teamthompson6@gmail.com>  
**Sent:** Tuesday, September 06, 2016 5:04 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mr.

First Name: Brent

Last Name: Thompson

Email: teamthompson6@gmail.com

Street Address: 51 E. Stargrass Drive

City: Westfield

State: IN

Zip: 46074

Phone: ()- ext.

Type: home

No Phone Service: No

Case Number:

Comments: I would like to express my concern with the proposed rate increase for gas and sewage service in Westfield, IN by Citizens Westfield.

With the current prices of natural gas at lower cost, I cannot see why an increase should be allowed at this time.

I cannot support a request for a sewage increase as being requested by Citizens Westfield.

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## Lane, Lyndsey

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**From:** Web Form Poster <Dave.victor@gmail.com>  
**Sent:** Tuesday, September 06, 2016 12:20 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mr.  
First Name: David  
Last Name: Victor  
Email: Dave.victor@gmail.com  
Street Address: 17122 Futch Way  
City: Westfield  
State: IN  
Zip: 46074  
Phone: (317)508-9619 ext.  
Type: mobile  
No Phone Service:  
Case Number: Citizens gas  
Comments: I am opposed to a rate increase!

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## Lane, Lyndsey

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**From:** Web Form Poster <jodi27@aol.com>  
**Sent:** Friday, September 09, 2016 2:36 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Title: Ms.  
First Name: Jodi  
Last Name: Becker  
Email: jodi27@aol.com  
Street Address: 18524 Harvest Meadows Dr E  
City: Westfield  
State: IN  
Zip: 46074  
Phone: (317)598-0661 ext.241  
Type: work  
No Phone Service:  
Case Number: Citizens Westfield  
Comments: Simply, NO rate hike. We have had enough of footing the bill for developers. Thank you.

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FIELDS NOT DEFINED IN THE TEMPLATE FOLLOW  
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## Lane, Lyndsey

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**From:** Web Form Poster <DON440@MAC.COM>  
**Sent:** Monday, September 12, 2016 8:33 AM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mr.

First Name: DONALD

Last Name: DUMOULIN

Email: DON440@MAC.COM

Street Address: 15834 BRIDGWATER CLUB BLVD

City: CARMEL

State: IN

Zip: 46033

Phone: (317)815-9991 ext.

Type: home

No Phone Service:

Case Number: IURC Cause No. 44835.

Comments: Please quickly reject this request by Citizens for a significant price increase. Unfortunately when our mayor made the horrible decision to sell the local utility to citizens, they promised low rates and now they are trying to get a ridiculous rate increase through on captive citizens.

In a world of a monopoly which they are, its simply wrong to let them take these kind of price increases. If they need extra funding, let them get it from those that are building new, new subdivisions, businesses etc. not from those that have had current service.

please protect the people that are being held hostage by Citizens...btw they also provide horrible service and bills are rarely correct.

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## Lane, Lyndsey

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**From:** Web Form Poster <pickettpao@yahoo.com>  
**Sent:** Sunday, September 11, 2016 2:15 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Ms.

First Name: Yvonne

Last Name: Spartz

Email: pickettpao@yahoo.com

Street Address: 3322 Carey Glen Ct.

City: Westfield

State: IN

Zip: 46074

Phone: (317)867-1145 ext.

Type: home

No Phone Service:

Case Number: Westfield Citizens Rate Increase

Comments: To whom it may concern,

I do NOT want my gas and sewer bill going any higher. We already pay a ridiculous amount for our utilities and the water and sewer bill have gone thru the roof.

Yvonne

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## Lane, Lyndsey

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**From:** Web Form Poster <Lindag008@aol.com>  
**Sent:** Monday, September 12, 2016 12:12 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mr.

First Name: Linda

Last Name: Gaskill

Email: Lindag008@aol.com

Street Address: 15753 Bethpage Trail

City: Carmel

State: IN

Zip: 46033

Phone: (317)663-8266 ext.

Type: home

No Phone Service:

Case Number: Citizens Westfield

Comments: The water and sewer charges are higher here then anyplace I have lived throughout the United States.

The quality of the water is horrible. Worst water ever and now they are asking for another increase. This makes no sense to me. Especially when the quality of water is so bad.

They say they are improving the billing-that is for their benefit not the customer.

Instead of the top people taking huge raises and bonuses so they can overcharge their customers- maybe they should put that money into improving the water services here. Another point is the fact that Westfield is growing quickly so how come all the new revenue from new customers does not count? Instead they want to keep increasing an already extremely high water sewer bills. I think there is some corruption going on at the top and needs to be looked into.

I also think with all the controversy about the quality of water around the country I think our water should be tested and we should know the true quality of our water.

When we built our house we had a reverse osmosis water system installed plus a water softener because the quality of water is so bad. I have to set my water softener on 35 to make it softens the water because it is so hard.

Please look into this matter. I know most of my neighbors feel the same way. We do not understand continual increases as the population increases.

Something is not right!!!

The sewer rate is the highest I have ever seen and there is no reason for such a high increase in rates.

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## Lane, Lyndsey

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**From:** Web Form Poster <Jeffrey.c.pickett2.mil@mail.mil>  
**Sent:** Sunday, September 11, 2016 2:11 PM  
**To:** UCC Consumer Info  
**Subject:** Website Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** KMH - to be entered

Title: Mr.

First Name: Craig

Last Name: Pickett

Email: Jeffrey.c.pickett2.mil@mail.mil

Street Address: 3322 Carey Glen Ct.

City: Westfield

State: IN

Zip: 46074

Phone: (317)212-5043 ext.

Type: work

No Phone Service:

Case Number: Westfield Citizens Rate Increase

Comments: I am opposed to the proposed sewer rate increase. Any community growth and expansion should be financed through developer fees during the initial planning and construction of new communities; NOT through established community members. Our water and sewer rates are already high and the proposed increase to sewer is substantial and disproportionate to similar communities.

Again, I am opposed to the rate increase.

Thanks,

Craig Pickett

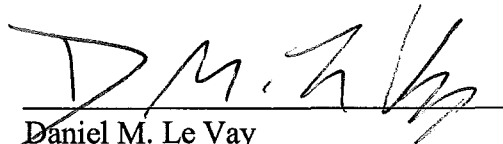
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**CERTIFICATE OF SERVICE**

This is to certify that a copy of the foregoing **OUC** **WRITTEN CONSUMER**  
**COMMENTS** has been served upon the following counsel of record in the captioned proceeding by  
electronic service on November 9, 2016.

Michael E. Allen  
Lauren Toppen  
LaTona S. Prentice  
**CITIZENS ENERGY GROUP**  
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[ltoppen@citizensenergygroup.com](mailto:ltoppen@citizensenergygroup.com)  
[lprentice@citizensenergygroup.com](mailto:lprentice@citizensenergygroup.com)

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Steven W. Krohne  
**ICE MILLER LLP**  
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Indianapolis, IN 46282-0200  
[Michael.cracraft@icemiller.com](mailto:Michael.cracraft@icemiller.com)  
[Steven.krohne@icemiller.com](mailto:Steven.krohne@icemiller.com)

  
\_\_\_\_\_  
Daniel M. Le Vay  
Attorney No. 22184-49  
Deputy Consumer Counselor

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